

ZA4234

Eurobarometer 63.2

**Radioactive Waste, Transport Services, Farm Animal's Welfare,
and Means of Payment**

**Country Specific Questionnaire
Ireland**

A	your survey number (101-105)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB63.1 A

B	country code (106-107)
	<input type="text"/> <input type="text"/>

EB63.1 B

C	our survey number (108-110)
	<input type="text"/> <input type="text"/> <input type="text"/>

EB63.1 C

D	Interview number (111-116)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB63.1 D

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

MULTIPLE ANSWERS POSSIBLE

(117-143)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Other countries	26,
DK	27,

EB63.1 Q1

IF "OTHER" or "DK" AT Q1 THEN CLOSE INTERVIEW

QA1 How well informed do you think you are about radioactive waste?

READ OUT – ONE ANSWER ONLY

(144)

Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all well informed	4
DK	5

EB56.2 Q1 TREND

QA2 Are you totally in favour, fairly in favour, fairly opposed or totally opposed to energy produced by nuclear power stations?

READ OUT – ONE ANSWER ONLY

(145)

Totally in favour	1
Fairly in favour	2
Fairly opposed	3
Totally opposed	4
DK	5

EB63.2 NEW

ASK ALL OPPOSED TO ENERGY PRODUCED BY NUCLEAR POWER STATIONS - CODE 3 OR 4 AT QA2 - OTHERS GO TO QA4

QA3 And if the issue of radioactive waste was solved, would you then be totally in favour, fairly in favour, fairly opposed or totally opposed to energy produced by nuclear power stations?

READ OUT – ONE ANSWER ONLY

(146)

Totally in favour	1
Fairly in favour	2
Fairly opposed	3
Totally opposed	4
DK	5

EB63.2 NEW

ASK ALL

QA4 For each of the following statements, please tell me if you strongly agree, tend to agree, tend to disagree or disagree strongly.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	DK
--	----------	----------------	---------------	------------------	-------------------	----

(147)	1	The use of nuclear energy enables European countries to diversify their energy sources	1	2	3	4	5
(148)	2	We could reduce our dependence on oil if we use more nuclear energy	1	2	3	4	5
(149)	3	An advantage of nuclear power is that it produces less greenhouse gas emissions than other energy sources such as oil or coal	1	2	3	4	5

EB56.2 Q9 TREND MODIFIED

QA5 For each of the following statements, please tell me whether you think it is true or false.

SHOW CARD

	READ OUT	True.	False.	DK
--	----------	-------	--------	----

(150)	1	There are several categories of radioactive waste	1	2	3
(151)	2	There are Hospitals which produce low level radioactive waste	1	2	3
(152)	3	Some Non-nuclear industries produce low level radioactive waste	1	2	3
(153)	4	Some Research centres produce radioactive waste	1	2	3
(154)	5	High level radioactive waste is produced only in nuclear reactors	1	2	3
(155)	6	Radioactive waste is produced in similar quantities to other dangerous waste	1	2	3
(156)	7	All radioactive waste is very dangerous	1	2	3

EB56.2 Q3 TREND MODIFIED

QA6 Do you think that the storage of low level radioactive waste is something that represents...?

READ OUT – ONE ANSWER ONLY

(157)

A very high risk	1
A fairly high risk	2
A low risk	3
No risk at all	4
DK	5

EB63.2 NEW

QA7 And do you think that the transport of low level radioactive waste is something that represents...?

READ OUT – ONE ANSWER ONLY

(158)

A very high risk	1
A fairly high risk	2
A low risk	3
No risk at all	4
DK	5

EB63.2 NEW

QA8 As in other industrial activities, the nuclear industry may wish to recycle non-contaminated materials (construction materials, scrap metals, etc.), rather than disposing of them as waste. Do you think recycled non-contaminated materials coming from nuclear industry can be used for any purpose?

READ OUT – ONE ANSWER ONLY

(159)

Yes, certainly	1
Yes, probably	2
No, probably not	3
No, certainly not	4
DK	5

EB63.2 NEW

QA9 If the responsible authorities were to allow the use of recycled material (construction materials, scrap metals, etc.) from the decommissioning of nuclear power stations, for which of the following purposes would you accept its use?

SHOW CARD - READ OUT – MULTIPLE ANSWERS POSSIBLE

(160-167)

The construction of roads in your neighborhood	1,
As foundation material for your house or pathways leading to it	2,
The production of metal foils used for the packaging of your food	3,
The manufacture of cars	4,
The manufacture of rails for railways	5,
None/I would never accept the use of such a recycled material (SPONTANEOUS)	6,
Other (SPONTANEOUS)	7,
DK	8,

EB63.2 NEW

QA10 For each of the following statements about the current handling of radioactive waste in Ireland, please tell me whether you think it is true or false.

SHOW CARD

	READ OUT	True.	False.	DK
(168)	1 Radioactive waste is currently buried deep underground at special disposal sites	1	2	3
(169)	2 Less dangerous radioactive waste is put in solid form and packed in steel drums	1	2	3
(170)	3 Radioactive waste is sent to other countries for disposal (final storage)	1	2	3
(171)	4 High level radioactive waste is stored temporarily, pending a final decision on disposal (final storage)	1	2	3
(172)	5 Radioactive waste is dumped at sea	1	2	3

EB56.2 Q7 TREND MODIFIED

QA11 At the moment, except for some, most countries have not taken a decision on the final disposal of highly radioactive waste. For each of the following statements concerning this issue, please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	----------	---------------	---------------	------------------	------------------	----

(173)	1	This shows that it is politically unpopular to take decisions about the handling of any dangerous waste	1	2	3	4	5
(174)	2	A solution for highly radioactive waste should be developed now and not left for future generations	1	2	3	4	5
(175)	3	This shows that there is no safe way of getting rid of highly radioactive waste	1	2	3	4	5
(176)	4	Deep underground disposal represents the most appropriate solution for long-term management of highly radioactive waste	1	2	3	4	5

EB56.2 Q5 TREND MODIFIED

QA12 Which, if any, of the following would you trust to give you information about the way radioactive waste is managed in Ireland?

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

National agencies in charge of dealing with radioactive waste	(177-186)	1,
The Irish Government		2,
Non-governmental organisations (NGOs) concerned about the environment		3,
Independent scientists		4,
The media		5,
The European Union		6,
The nuclear industry		7,
International organisations working on peaceful uses of nuclear technology		8,
None of these (SPONTANEOUS)		9,
DK		10,

EB56.2 Q2 TREND

QA13 If a deep underground disposal site for radioactive waste were to be built near your home, what would worry you most ?

SHOW CARD – READ OUT – ONE ANSWER ONLY

(187)

Transport of waste to the disposal site	1
The risks of radioactive leaks while the site is in operation	2
The risks due to a terrorist attack	3
The possible effects on the environment and health	4
A major drop in local property prices	5
None of these (SPONTANEOUS)	6
Other (SPONTANEOUS)	7
DK	8

EB56.2 Q6 TREND MODIFIED

QA14 Thinking about the hypothetical construction of an underground disposal site for radioactive waste near your home, with which of the following do you agree the most?

SHOW CARD – READ OUT – ONE ANSWER ONLY

(188)

I would like to be directly consulted and to participate in the decision making process	1
I would like local non-governmental organizations to be consulted and to participate in the decision making process	2
I would leave the responsible authorities to decide on this matter	3
None of these (SPONTANEOUS)	4
DK	5

EB63.2 NEW

QA15 In the European Union, each member State remains fully responsible for the management of its own radioactive waste. For each of the following statements concerning this issue, please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	----------	---------------	---------------	------------------	------------------	----

(189)	1	Since management of radioactive waste may have effects beyond national borders, harmonized and consistent practices should be found	1	2	3	4	5
(190)	2	The European Union should be able to monitor national practices and programs	1	2	3	4	5
(191)	3	It is high time for each European member State to fix a deadline for setting up management approaches for their waste	1	2	3	4	5

EB63.2 NEW

Now, moving on another topic.

QB1 Which of the following services, if any, have you used during the last twelve months?

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

(192-198)

Local urban transport (Trams, Buses, Metro, etc.)	1,
Inter-city rail transport	2,
Air transport	3,
International bus transport	4,
Ferry services	5,
None of these (SPONTANEOUS)	6,
DK	7,

EB63.2 NEW

ASK ALL

QB2 Would you be willing to purchase services from a transport company established in another European Union Country (e.g. by using the Internet or telephone)?

READ OUT – ONE ANSWER ONLY

(199)

Certainly	1
Probably	2
Probably not	3
Certainly not	4
DK	5

EB63.2 NEW

QB3 When buying a ticket would you say that you have a contract with a transport company or not?

(200)

Yes	1
No	2
DK	3

EB63.2 NEW

QB4 When buying a ticket from a transport company, you have a contract with this company. Are you aware of rights and obligations linked to this contract?

	(201)
Yes	1
No	2
DK	3

EB63.2 NEW

QB5 The European Union has reinforced the rights of air transport passengers. Have you ...?

	READ OUT	Yes	No	DK
--	----------	-----	----	----

(202)	1	Heard of these rights	1	2	3
(203)	2	Seen the list of those rights in an airport (Charter of Air Passenger Rights)	1	2	3
(204)	3	Requested the implementation of these rights	1	2	3

EB63.2 NEW

QB6 In your opinion, is the offer of transport services where you live attractive enough to encourage you to use your car less...?

	READ OUT	Yes	No	DK
--	----------	-----	----	----

(205)	1	For urban transport	1	2	3
(206)	2	For medium and long distance transport	1	2	3

EB63.2 NEW

ASK ALL WHO USE LOCAL URBAN TRANSPORT - CODE 1 AT QB1 - OTHERS GO TO QB10

QB7 For each of the following statements related to urban transport services, could you please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Fully agree	Tend to agree	Tend to disagree	Fully disagree	DK
--	----------	-------------	---------------	------------------	----------------	----

(207)	1	Information on prices and terms of urban transport is satisfactory	1	2	3	4	5
(208)	2	People with reduced mobility are adequately taken care of by urban transport companies	1	2	3	4	5
(209)	3	Making suggestions or filing complaints is an efficient means of improving urban transport services	1	2	3	4	5
(210)	4	The treatment received from the company when things do not go as scheduled is satisfactory	1	2	3	4	5

EB63.2 NEW

QB8 Do you know where to make suggestions or to file a complaint concerning urban transport services you use?

Yes	(211)	1
No		2
DK		3

EB63.2 NEW

--

QB9	For each of the following elements regarding urban transport services, would you say that, in general, you are very satisfied, rather satisfied, rather unsatisfied or not satisfied at all with it?
-----	--

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	DK
--	----------	----------------	------------------	--------------------	----------------------	----

(212)	1	Routes	1	2	3	4	5
(213)	2	Frequency	1	2	3	4	5
(214)	3	Speed	1	2	3	4	5
(215)	4	Punctuality	1	2	3	4	5
(216)	5	Comfort	1	2	3	4	5
(217)	6	Behaviour of the staff	1	2	3	4	5
	7	Information on delays and unforeseen circumstances	1	2	3	4	5
(218)							
(219)	8	Price	1	2	3	4	5
(220)	9	Service hours	1	2	3	4	5
(221)	10	Security	1	2	3	4	5

EB63.2 NEW

ASK ALL WHO USE INTER-CITY RAIL TRANSPORT - CODE 2 AT QB1 - OTHERS GO TO QB13

QB10 For each of the following statements related to inter-city rail transport services, could you please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Fully agree	Tend to agree	Tend to disagree	Fully disagree	DK
--	----------	-------------	---------------	------------------	----------------	----

(222)	1	Information on prices and terms of inter-city rail transport services is satisfactory	1	2	3	4	5
(223)	2	People with reduced mobility are adequately taken care of by inter-city rail transport companies	1	2	3	4	5
(224)	3	Making suggestions or filing complaints is an efficient means of improving inter-city rail transport services	1	2	3	4	5
(225)	4	The treatment received from the company when things do not go as scheduled is satisfactory	1	2	3	4	5

EB63.2 NEW

QB11 Do you know where to make suggestions or to file a complaint concerning inter-city rail transport services you use?

	(226)
Yes	1
No	2
DK	3

EB63.2 NEW

--

QB12	For each of the following elements regarding inter-city rail services, would you say that you are very satisfied, rather satisfied, rather unsatisfied or not satisfied at all with it?
------	---

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	DK
--	----------	----------------	------------------	--------------------	----------------------	----

(227)	1	Speed	1	2	3	4	5
(228)	2	Punctuality	1	2	3	4	5
(229)	3	Comfort	1	2	3	4	5
(230)	4	Behaviour of the staff	1	2	3	4	5
(231)	5	Information in case of service failures	1	2	3	4	5
(232)	6	Compensation schemes offered in case of service failures	1	2	3	4	5
(233)	7	Price	1	2	3	4	5
(234)	8	Frequency	1	2	3	4	5
(235)	9	Security	1	2	3	4	5

EB63.2 NEW

ASK ALL WHO USE AIR TRANSPORT - CODE 3 AT QB1 - OTHERS GO TO QB18

QB13 For each of the following statements related to air transport services, could you please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Fully agree	Tend to agree	Tend to disagree	Fully disagree	DK
--	----------	-------------	---------------	------------------	----------------	----

(236)	1	People with reduced mobility are adequately taken care of by air transport companies	1	2	3	4	5
(237)	2	You are informed as a passenger about your rights by the air transport companies	1	2	3	4	5
(238)	3	Making suggestions or filing complaints is an efficient means of improving air transport services	1	2	3	4	5
(239)	4	The treatment you receive from the company when things do not go as scheduled is satisfactory	1	2	3	4	5

EB63.2 NEW

QB14 Where would you turn to in order to make suggestions or to file a complaint concerning air transport services?

READ OUT - ONE ANSWER ONLY

Air transport companies	1
National competent authorities	2
Consumer associations	3
It depends (SPONTANEOUS)	4
Elsewhere (SPONTANEOUS)	5
DK	6

EB63.2 NEW

--

QB15	For each of the following elements regarding air transport services, would you say that, in general, you are very satisfied, rather satisfied, rather unsatisfied or not satisfied at all with it?
------	--

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Very satisfied	Rather satisfied	Rather unsatisfied	Not at all satisfied	DK
(241)	1 Punctuality	1	2	3	4	5
(242)	2 Comfort	1	2	3	4	5
(243)	3 Behaviour of the staff	1	2	3	4	5
(244)	4 Information in case of delays or cancellations	1	2	3	4	5
(245)	5 Baggage handling	1	2	3	4	5
(246)	6 Compensation schemes offered in case of service failures	1	2	3	4	5
(247)	7 Price	1	2	3	4	5
(248)	8 Security	1	2	3	4	5

EB63.2 NEW

--

QB16	In the last twelve months, have you personally made a complaint about the quality of air transport services, either to a complaint-handling body or to the air transport company itself?
------	--

--

	(249)
Yes	1
No	2
DK	3

EB63.2 NEW

ASK ALL WHO HAVE COMPLAINED ABOUT AIR TRANSPORT SERVICES - CODE 1 AT QB16 - OTHERS GO TO QB18

QB17 Would you say that your complaint was dealt with very well, fairly well, fairly badly or very badly?

READ OUT – ONE ANSWER ONLY

(250)

Very well	1
Fairly well	2
Fairly badly	3
Very badly	4
DK	5

EB63.2 NEW

ASK ALL WHO USE FERRY SERVICES - CODE 5 AT QB1 - OTHERS GO TO QB19

QB18 For each of the following statements related to ferries, could you please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Fully agree	Tend to agree	Tend to disagree	Fully disagree	NSP
(251)	1 Information on prices and terms of ferry services is comprehensive	1	2	3	4	5
(252)	2 People with reduced mobility are adequately taken care of by ferry companies	1	2	3	4	5
(253)	3 You are informed as a passenger about your rights by the ferry companies	1	2	3	4	5
(254)	4 Making suggestions or filing complaints is an efficient means of improving ferry services	1	2	3	4	5
(255)	5 The treatment you receive by the company when things do not go as scheduled is satisfactory	1	2	3	4	5

EB63.2 NEW

ASK ALL WHO USE INTERNATIONAL BUS SERVICES - CODE 4 AT QB1 - OTHERS GO TO QB20

QB19 For each of the following statements related to international bus services, could you please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Fully agree	Tend to agree	Tend to disagree	Fully disagree	DK
--	----------	-------------	---------------	------------------	----------------	----

(256)	1	Information on prices and terms is comprehensive	1	2	3	4	5
(257)	2	People with reduced mobility are adequately taken care of by international bus companies	1	2	3	4	5
(258)	3	You are informed as a passenger about your rights by the bus companies	1	2	3	4	5
(259)	4	Making suggestions or filing complaints is an efficient means of improving service	1	2	3	4	5
(260)	5	The treatment you receive by the company when things do not go as scheduled is satisfactory	1	2	3	4	5

EB63.2 NEW

ASK ALL

QB20 For each of the following statements related to travel within the European Union, could you please tell me to what extent you agree or disagree.

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Fully agree	Tend to agree	Tend to disagree	Fully disagree	DK
--	----------	-------------	---------------	------------------	----------------	----

(261)	1	In the European Union, travelling across a border is as easy as travelling within Ireland	1	2	3	4	5
(262)	2	Planning an international journey using several modes of transport is easy	1	2	3	4	5
(263)	3	Purchasing tickets for an international journey using several modes of transport is easy	1	2	3	4	5

EB63.2 NEW

ASK ALL WHO FEEL TRAVELLING ACROSS BORDERS IN THE EUROPEAN UNION IS NOT AS EASY AS TRAVELLING IN IRELAND - CODE 3 OR 4 AT QB20.1 - OTHERS GO TO QB22

QB21 Why do you think that travel involving crossing a border in the European Union is more difficult than travelling within Ireland? Is it because...?

READ OUT – MULTIPLE ANSWERS POSSIBLE

	(264-273)
You lack information	1,
The information is not reliable	2,
Purchasing different tickets is too difficult	3,
The prices for travelling are too high	4,
There are problems linked to frequency of transports offered	5,
There are problems linked to punctuality of transports offered	6,
There are connection problems	7,
None of these (SPONTANEOUS)	8,
Other (SPONTANEOUS)	9,
DK	10,

EB63.2 NEW

ASK ALL

QB22 Do you think that the possibility to buy one single ticket for combined travelling (train-air) for international trips would encourage people to travel more?

READ OUT – ONE ANSWER ONLY

(274)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

EB63.2 NEW

QB23 If there were a single enquiry service giving information about all possible means, schedules and costs of travelling, how likely would you be to use it to decide how best to travel?

SHOW CARD – READ OUT – ONE ANSWER ONLY

(275)

Certain to	1
Very likely	2
Fairly likely	3
Fairly unlikely	4
Very unlikely	5
Certain not to	6
DK	7

EB63.2 NEW

QB24 When you are planning a journey, do you find it difficult to decide which means of transport is the best (car, bus, coach, train, ferry, and plane)?

(276)

Yes	1
No	2
It depends (SPONTANEOUS)	3
DK	4

EB63.2 NEW

QB25 Do you think prices for air transport are transparent and easy to understand?

(277)

Yes 1

No 2

DK 3

EB63.2 NEW

Now, moving on another topic.

QC1 How often do you personally buy food for your household?

READ OUT - ONE ANSWER ONLY

(278)

Always	1
Often	2
Sometimes	3
Hardly ever	4
Never	5
DK	6

EB63.2 NEW

QC2 On a weekly basis, how often do you eat meat (poultry, beef, pork, fish, etc.)?

READ OUT - ONE ANSWER ONLY

(279)

Once a week	1
Two or three times a week	2
Four or five times a week	3
More than five times a week	4
Never	5
DK	6

EB63.2 NEW

QC3 When you purchase meat (poultry, beef, pork, fish, etc.) do you think about the welfare/protection of the animals from which these meat products have been sourced?

READ OUT - ONE ANSWER ONLY

(280)

Yes, most of the time	1
Yes, some of the time	2
No, very rarely	3
No, I never consider it	4
I never purchase meat (SPONTANEOUS)	5
DK	6

EB63.2 NEW

QC4 Have you ever visited a farm which rears animals?

READ OUT – ONE ANSWER ONLY

(281)

Yes, once	1
Yes, two or three times	2
Yes, more than three times	3
No, never	4
DK	5

EB63.2 NEW

QC5 Which three farm animals from this list do you think the current level of welfare/protection should be improved the most?

SHOW CARD – READ OUT – ROTATE ITEMS – MAX. 3 ANSWERS

(282-296)

Laying hens, kept for egg production	1,
Broilers, chickens kept for meat production	2,
Turkeys	3,
Ducks/geese	4,
Dairy cows	5,
Beef cattle	6,
Calves	7,
Pigs	8,
Farmed fish	9,
Horses	10,
Rabbits	11,
Sheep	12,
All of the above (SPONTANEOUS)	13,
None of the above (SPONTANEOUS)	14,
DK	15,

EB63.2 NEW

QC6 When purchasing eggs, meat or milk can you easily identify from the label those products sourced from animal welfare friendly production systems?

READ OUT – ONE ANSWER ONLY

(297)

Yes, most of the time	1
Yes, some of the time	2
No, very rarely	3
No, never	4
DK/NOT APPLICABLE	5

EB63.2 NEW

QC7 Do you believe that buying animal welfare friendly products could have a positive impact on the welfare/protection of farm animals?

READ OUT – ONE ANSWER ONLY

(298)

Yes, certainly	1
Yes, probably	2
No, probably not	3
No, certainly not	4
DK	5

EB63.2 NEW

QC8 In general, how would you rate the welfare/protection of the following farmed animals?

SHOW CARD – ROTATE ITEMS – ONE ANSWER PER LINE

	READ OUT	Very good	Fairly good	Fairly bad	Very bad	DK
--	----------	-----------	-------------	------------	----------	----

(299)	1	Laying hens (producing eggs)	1	2	3	4	5
(300)	2	Dairy cows (producing milk)	1	2	3	4	5
(301)	3	Pigs (producing meat)	1	2	3	4	5

EB63.2 NEW

QC9 When you buy eggs do they mostly come from hens kept...?

READ OUT – ROTATE ITEMS – ONE ANSWER ONLY

(302)

in battery cage production systems	1
in other caged production systems (cages with a perch, dust-bath and nest, etc.)	2
in non-caged indoor systems (barns, etc.)	3
in free-range systems or outside	4
I don't buy hens' eggs (SPONTANEOUS)	5
I do not pay attention to the type of system (SPONTANEOUS)	6
DK	7

EB63.2 NEW

QC10 What additional price premium would you be willing to pay for hen's eggs sourced from an animal welfare friendly production system?

SHOW CARD – READ OUT – ONE ANSWER ONLY

	(303)
No additional price premium	1
An additional 5%	2
An additional 10%	3
An additional 25%	4
More than an additional 25%	5
DK/NOT APPLICABLE	6

EB63.2 NEW

QC11 Please indicate which of the following areas related to the welfare/protection of animals you believe European Union legislation exists.

SHOW CARD – READ OUT– MULTIPLE ANSWERS POSSIBLE

	(304-307)
The transport of farmed animals	1,
The slaughter of farmed animals	2,
The conditions under which animals are kept on farms	3,
DK	4,

EB63.2 NEW

QC12 In Ireland's current food and agricultural policy, do you believe that animal welfare/protection receives...?

READ OUT – ONE ANSWER ONLY

	(308)
Too much importance	1
Not enough importance	2
Just about the right level of importance	3
DK	4

EB63.2 NEW

QC13 Within the European Union do you believe that the welfare/protection of farm animals is...?

READ OUT – ONE ANSWER ONLY

(309)

- | | |
|---|---|
| Better than in other parts of the world | 1 |
| Worse than in other parts of the world | 2 |
| About the same as in other parts of the world | 3 |
| DK | 4 |

EB63.2 NEW

Now, moving on another topic.

QD1 What are your top three financial priorities?

SHOW CARD – READ OUT – MAX. 3 ANSWERS

(310-320)

Paying the bills	1,
Saving for retirement	2,
Paying off debts	3,
Buying a house/apartment	4,
Passing on money to my children/grand-children	5,
Protecting my family in case I am ill/unable to work	6,
Having some savings for emergencies	7,
Living as well as I can on my current income	8,
Starting up a business	9,
Other (SPONTANEOUS)	10,
DK	11,

EB60.2 Q9 TREND / CCEB2003.5 Q11 TREND

QD2 I find thinking about my finances and financial services...

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

(321-329)

Enjoyable	1,
Interesting	2,
Comforting	3,
Intimidating	4,
Complicated	5,
Dull	6,
Depressing	7,
None of them (SPONTANEOUS)	8,
DK	9,

EB60.2 Q10 TREND / CCEB2003.5 Q12 TREND

QD3 Among the following financial services, which one(s) do you personally have?

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

(330-345)

A current account which comes with a payment card and/or a chequebook
A deposit account which pays interests, but has no payment card or chequebook
A chequebook
A credit card (VISA, Mastercard, American Express, Diners, etc.)
Another type of card (Banklink, Laser Debit Card)
A life assurance policy
A private pension plan
Stocks/shares
Managed Funds (Unit Trusts)
Bonds
One or several mortgages
A loan lasting more than 12 months to buy a car
A loan lasting more than 12 months to buy anything but a car or a house
An overdraft facility on a current account
None of them (SPONTANEOUS)
DK

- 1,
- 2,
- 3,
- 4,
- 5,
- 6,
- 7,
- 8,
- 9,
- 10,
- 11,
- 12,
- 13,
- 14,
- 15,
- 16,

EB60.2 Q11 TREND MODIFIED / CCEB2003.5 Q13 TREND MODIFIED

QD4a Among the following financial services, can you tell me which one(s) you obtained from a firm located in another Country of the European Union?

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

(346-356)

Bank account
Credit card
A private pension plan
Car insurance
Life assurance
Mortgage
Stocks/shares
Managed Funds (Unit Trusts)
None of them (SPONTANEOUS)
Other (SPONTANEOUS)
DK

- 1,
- 2,
- 3,
- 4,
- 5,
- 6,
- 7,
- 8,
- 9,
- 10,
- 11,

EB60.2 Q15a TREND MODIFIED / CCEB2003.5 Q17a TREND MODIFIED

QD4b And can you tell me which ones you would consider obtaining from a firm located in another Country of the European Union within the next five years?

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

(357-367)

Bank account	1,
Credit card	2,
A private pension plan	3,
Car insurance	4,
Life assurance	5,
Mortgage	6,
Stocks/shares	7,
Managed Funds (Unit Trusts)	8,
None of them (SPONTANEOUS)	9,
Other (SPONTANEOUS)	10,
DK	11,

EB60.2 Q15b TREND MODIFIED / CCEB2003.5 Q17b TREND MODIFIED

QD4c Are there any obstacles preventing you from using financial services elsewhere in the European Union?

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

(368-377)

No, no obstacle	1,
Yes, lack of information	2,
Yes, bad information	3,
Yes, too risky	4,
Yes, necessary to have large amounts to invest	5,
Yes, difficulties due to distance	6,
Yes, poor legal protection in the event of problems	7,
Yes, language problems	8,
Other (SPONTANEOUS)	9,
DK	10,

EB60.2 Q15c TREND / CCEB2003.5 Q17c TREND

QD5a Which one of the following means of payment do you prefer to use to pay for a significant purchase of at least 100 Euros in Ireland?

SHOW CARD – READ OUT – ONE ANSWER POSSIBLE

	(378)
Cash	1
Cheque	2
Credit Card (Visa, Mastercard, etc.) or other bank card	3
Bank or Postal Transfer	4
Other form of payment (SPONTANEOUS)	5
DK	6

EB60.2 Q16a TREND MODIFIED / CCEB2003.5 Q18a TREND MODIFIED

QD5b And which single means of payment would you prefer to use to pay for a significant purchase in another member country of the European Union?

SHOW CARD – READ OUT – ONE ANSWER POSSIBLE

	(379)
Cash	1
Cheque	2
Credit Card (Visa, Mastercard, etc.) or other bank card	3
Bank or Postal Transfer	4
Never bought anything in another member Country (SPONTANEOUS)	5
Other form of payment (SPONTANEOUS)	6
DK	7

EB60.2 Q16b TREND MODIFIED / CCEB2003.5 Q18b TREND MODIFIED

ASK QD6a IF RESPONDENT HAS A PREFERRED MEANS OF PAYMENT FOR PURCHASES OF €100 OR MORE IN IRELAND - CODE 1 - 5 AT QD5a - OTHERS GO TO QD6b

ASK QD6b IF RESPONDENT HAS A PREFERRED MEANS OF PAYMENT FOR SIGNIFICANT PURCHASES IN ANOTHER MEMBER COUNTRY - CODE 1 - 4 OR CODE 6 AT QD5b - OTHERS GO TO QD7

QD6a Why do you prefer to use this means of payment in Ireland?

QD6b Why do you prefer to use this means of payment in another member country of the European Union?

SHOW CARD – MULTIPLE ANSWERS POSSIBLE PER COLUMN

READ OUT	(380-387)	(388-395)
	QD6a IN IRELAND	QD6b IN ANOTHER MEMBER COUNTRY
Because it is cheap	1,	1,
Because it is easy	2,	2,
To avoid the risk of a dispute	3,	3,
To avoid the risk of loss or theft	4,	4,
To avoid being attacked	5,	5,
For security/safety reasons eg because there is a PIN Number etc.	6,	6,
Other (SPONTANEOUS)	7,	7,
DK	8,	8,

EB60.2 Q17a&b TREND / CCEB2003.5 Q19a TREND MODIFIED Q19b TREND

ASK ALL

QD7 When you are thinking about whether it is safe to use a bank or credit card to buy goods or services on the Internet, which of the following are the two most important to you?

SHOW CARD – READ OUT – MAX. 2 ANSWERS

(396-402)

The reputation of the company that issues the bank or credit card	1,
The reputation of the company that you are buying from	2,
The level of security on the website of the company that you are buying from	3,
The possibility of getting back any money that is taken without your consent	4,
The possibility of getting your money back easily if there is something wrong with the product	5,
Other (SPONTANEOUS)	6,
DK	7,

EB63.2 NEW

QD8 How many different passwords, PIN or other security codes do you have to remember in order to use for example your various bank, credit or mobile phone cards?

READ OUT – ONE ANSWER ONLY

(403)

One	1
2 or 3	2
4 or 5	3
Between 6 and 10	4
More than 10	5
DK	6

EB63.2 NEW

QD9a Do you personally have one or several bank or credit cards?

READ OUT – ONE ANSWER ONLY

(404)

Yes, several	1
Yes, one	2
No	3
DK	4

EB63.2 NEW

ASK BANK OR CREDIT CARD HOLDERS - CODE 1 OR 2 AT QD9a - OTHERS GO TO QD10a

QD9b Have you ever allowed anyone to use your personal bank or credit card?

(405)

Yes	1
No	2
DK	3

EB63.2 NEW

ASK THOSE WHO HAVE ALLOWED SOMEONE TO USE THEIR PERSONAL BANK OR CREDIT CARD - CODE 1 AT QD9b -OTHERS GO TO QD11

QD9c To whom did you give permission to use your bank or credit card?

SHOW CARD – READ OUT – MULTIPLE ANSWER POSSIBLE

(406-412)

Your spouse/partner	1,
Your child	2,
Another member of your family	3,
A friend	4,
A colleague	5,
Other (SPONTANEOUS)	6,
DK	7,

EB63.2 NEW

ASK BANK OR CREDIT CARD HOLDERS - CODE 1 OR 2 AT QD9a - OTHERS GO TO QD11

QD10a Have you ever had your bank or credit card...?

READ OUT – ONE ANSWER ONLY

(413)

Stolen	1
Lost	2
Both	3
None of these (SPONTANEOUS)	4
DK	5

EB63.2 NEW

QD10b Has your bank or credit card ever been used without your consent?

(414)

Yes, on several occasions	1
Yes, once	2
No	3
DK	4

EB63.2 NEW

ASK THOSE WHOSE BANK OR CREDIT CARD HAS BEEN USED WITHOUT THEIR CONSENT - CODE 1 OR 2 AT QD10b - OTHERS GO TO QD11

QD10c The last time it happened to you, who used your bank or credit card without your consent?

SHOW CARD – READ OUT – ONE ANSWER ONLY

(415)

Someone you did not know	1
Your spouse/partner	2
Your child	3
Another member of your family	4
A friend	5
A colleague	6
Other (SPONTANEOUS)	7
DK	8

EB63.2 NEW

QD10d The last time someone used your bank or credit card without your consent, how much money was withdrawn or spent?

SHOW CARD – READ OUT – ONE ANSWER ONLY

(416)

Less than 150 euros	1
Between 150 and 500 euros	2
More than 500 euros	3
Refuses to give the amount (SPONTANEOUS)	4
DK/Don't remember the amount (SPONTANEOUS)	5

EB63.2 NEW

QD10e The last time someone used your bank or credit card without your consent, did you get any of the money back from the bank or card issuer?

SHOW CARD – READ OUT – ONE ANSWER ONLY

(417)

No, none of it	1
Yes, about 25% of it	2
Yes, about 50% of it	3
Yes, about 75% of it	4
Yes, all of it	5
Yes, but don't remember the amount (SPONTANEOUS)	6
DK	7

EB63.2 NEW

ASK ALL

QD11 For each of the following statements, do you believe it is very easy, fairly easy, fairly difficult or very difficult to....?

SHOW CARD – ONE ANSWER PER LINE

	READ OUT	Very easy	Fairly easy	Fairly difficult	Very difficult	DK
--	----------	-----------	-------------	------------------	----------------	----

(418)	1	Compare information from banks, about bank account features and charges	1	2	3	4	5
(419)	2	Win in a dispute with a bank	1	2	3	4	5
(420)	3	Know beforehand how much it is going to cost to borrow money	1	2	3	4	5
(421)	4	Understand the information given by financial institutions about the way their mortgages work and the risks involved	1	2	3	4	5
(422)	5	Compare information about different mortgages	1	2	3	4	5
(423)	6	Win in a dispute with an insurance company	1	2	3	4	5
(424)	7	Change banks	1	2	3	4	5
(425)	8	Know in advance how well you are covered by insurance policies	1	2	3	4	5

EB60.2 Q19 TREND / CCEB2003.5 Q21 TREND

--

QD12 Among the following statements, which ones do you agree or tend to agree with?

SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE

(426-440)

Having a bank account is expensive	1,
Buying on credit is more useful than dangerous	2,
You can borrow as much as you like, there are no real checks	3,
The problem of borrowing more than you can pay back does not exist in Ireland	4,
The marketing techniques of financial institutions are aggressive	5,
The information I get from financial institutions is clear and understandable	6,
My rights as a consumer are adequately protected in relation to financial services	7,
There are easy ways to settle disputes with banks and insurance companies	8,
Financial transactions are generally secure	9,
The confidential information I give to banks or insurance companies is adequately protected	10,
I trust using the telephone for banking transactions	11,
I trust using the Internet for banking transactions and payments	12,
Transactions on the Internet are generally secure	13,
When someone makes a transaction on the Internet, it is more difficult for them to sort out any problem that may arise	14,
DK	15,

EB60.2 Q20 TREND MODIFIED / CCEB2003.5 Q22 TREND MODIFIED

--

QD13 For each of the following, please tell me if it applies to you, or not.

--

	READ OUT	Yes	No	DK
--	----------	-----	----	----

(441)	1	I expect financial institutions to give me advice	1	2	3
(442)	2	I make my own decisions about what to do with my money	1	2	3
(443)	3	I usually trust the advice given by financial institutions	1	2	3

EB60.2 Q21 TREND / CCEB2003.5 Q23 TREND

DEMOGRAPHICS

D1 In political matters people talk of "the left" and "the right". How would you place your views on this scale?

SHOW CARD - INT.: DO NOT PROMPT - IF CONTACT HESITATES, TRY AGAIN (444-445)

LEFT					RIGHT				
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

DK 12

EB63.1 D1

NO QUESTIONS D2 TO D6

D7 Could you give me the letter which corresponds best to your own current situation?

SHOW CARD - READ OUT - ONE ANSWER ONLY (446-447)

Married	1
Remarried	2
Unmarried currently living with partner	3
Unmarried having never lived with a partner	4
Unmarried having previously lived with a partner, but now on my own	5
Divorced	6
Separated	7
Widowed	8
Other (SPONTANEOUS)	9
Refusal (SPONTANEOUS)	10

EB63.1 D7

D8 How old were you when you stopped full-time education?

INT.: IF "STILL STUDYING", CODE '00' - IF "NO FULL-TIME EDUCATION", CODE '98' - IF "DK", CODE '99'

(448-449)

EB63.1 D8

NO QUESTION D9

D10 Gender.

Male	1
Female	2

EB63.1 D10

D11	How old are you? (451-452)
	<input type="text"/> <input type="text"/>

EB63.1 D11

NO QUESTION D12 TO D14

ASK D15b ONLY IF RESPONDENT IS NOT DOING ANY PAID WORK CURRENTLY -
CODE 1 TO 4 AT D15a - SUGGESTED TEXT CHANGE

D15a	What is your current occupation?
------	----------------------------------

D15b	Did you do any paid work in the past? What was your last occupation?
------	--

	(453-454)	(455-456)
	D15a	D15b
	CURRENT	LAST
	OCCUPATION	OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
NEVER DID ANY PAID WORK		19

EB63.1 D15a D15b

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

READ OUT

(457)

Rural area or village	1
Small or middle sized town	2
Large town	3
DK	4

EB63.1 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

INT.: WRITE DOWN

(458-459)

--	--

EB63.1 D40a

D40b Could you tell me how many children less than 10 years old live in your household

INT.: WRITE DOWN - IF "NONE" PLEASE CODE '00'

(460-461)

--	--

EB63.1 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

INT.: RITE DOWN - IF "NONE", PLEASE CODE '00'

(462-463)

--	--

EB63.1 D40c

D41 You personally, were you born...?

SHOW CARD - READ OUT - ONE ANSWER ONLY

(464)

in Ireland	1
in another member State of the European Union	2
in Europe, but not in a member State of the European Union	3
in Asia, in Africa or in Latin America	4
in Northern America, in Japan or in Oceania	5
Refusal (SPONTANEOUS)	6

EB63.1 D41

D42 Which of these proposals corresponds to your situation?

SHOW CARD - READ OUT - ONE ANSWER ONLY

(465)

Your mother and your father were born in Ireland	1
One of your parents was born in Ireland and the other was born in another member State of the European Union	2
Your mother and your father were born in another member State of the European Union	3
At least one of your parents was born outside of the European Union	4
DK/Refusal (SPONTANEOUS)	5

EB63.1 D42

D43a Fixed telephone available in the household?

D43b Mobile telephone available in the household?

(466)

(467)

	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB63.1 D43a D43b

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(468-469)

(470-471)

DAY

MONTH

EB63.1 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

INT.:USE 24 HOUR CLOCK

(472-473)

(474-475)

HOUR

MINUTES

EB63.1 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(476-478)

MINUTES

EB63.1 P3

P4 Number of persons present during the interview, including interviewer

(479)

Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB63.1 P4

P5 Respondent cooperation

(480)

Excellent	1
Fair	2
Average	3
Bad	4

EB63.1 P5

P6 Size of locality

(LOCAL CODES)

(481-482)

EB63.1 P6

P7	Region
	(LOCAL CODES)
	(483-484)
	<input type="text"/>
	EB63.1 P7
P8	Postal code
	(485-492)
	<input type="text"/>
	EB63.1 P8
P9	Sample point number
	(493-500)
	<input type="text"/>
	EB63.1 P9
P10	Interviewer number
	(501-508)
	<input type="text"/>
	EB63.1 P10
P11	Weighting factor
	(509-516)
	<input type="text"/>
	EB63.1 P11