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Ireland	08 (1-2)
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Qaire Number

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(3-7)

*Good morning/afternoon. I am from Irish Marketing Surveys Limited.
We are carrying out a survey and I would be grateful for your help in answering some questions. Do you
have about ten minutes to answer some questions?*

1. How well informed do you feel about your rights to work, live and study in another country of the European Union?

Would you say that you are very well informed, well informed, not very well informed, or not at all informed?

- very well informed 1
- well informed 2
- not very well informed 3
- not at all informed 4
- (DK/NA)..... 5

2. As a European Union citizen, do you need a work permit to work in another European Union country?

- yes 1
- no 2
- (DK/NA)..... 3

3. As a European Union citizen, do you have the right to vote at local elections in another country of the European Union if you are resident there?

- yes 1
- no 2
- (DK/NA)..... 3

4. As a European Union citizen, do you have the possibility to take out an insurance policy for your car in another European Union country than the one you live in?

- yes 1
- no 2
- (DK/NA)..... 3

5. As a European Union citizen, you have the right to make a complaint in case of maladministration of the European Union institutions. Whom do you have to address it to?

[READ OUT - ONLY ONE ANSWER]

- to the mayor of your town..... 1
- to the European/foreign affairs ministry of your country 2
- to the European Commission..... 3
- to the European Ombudsman..... 4
- to the European Parliament..... 5
- to the European Court of Justice..... 6
- (DK/NA)..... 7

6. Do you sometimes think of yourself as being a European Union citizen?

- very often..... 1
- often 2
- not very often..... 3
- never 4
- (DK/NA)..... 5

The European Commission has developed an initiative called "Dialogue with citizens" to allow European Union citizens to better know and exercise their rights to live, travel, study, buy a good or a service, and assert their rights.

7. Do you know that in the context of "Dialogue with Citizens", the European Commission keeps up-to-date guides and practical factsheets to inform the European Union citizens of their rights?

- yes 1 **[GO TO Q.8]**
- no..... 2 **[GO TO Q.11]**
- (DK/NA)..... 3 **[GO TO Q.11]**

8. Have you already consulted one or several of these publications?

- yes 1 **[GO TO Q.9]**
- no..... 2 **[GO TO Q.11]**
- (DK/NA)..... 3 **[GO TO Q.11]**

9. And where did you get them?

[READ OUT – SEVERAL POSSIBLE ANSWERS]

- | | | |
|----|---|---|
| a. | at a local administration..... | 1 |
| b. | at a university/school | 1 |
| c. | at a library..... | 1 |
| d. | via Internet..... | 1 |
| e. | at a ministry | 1 |
| f. | at a Commission's office of your country | 1 |
| g. | at the European Commission | 1 |
| h. | through the European Commission's call centre "Europe Direct" | 1 |
| i. | at an "Info Point Europe" or "Carrefours" information centre | 1 |
| j. | at an "Internal Market" contact point | 1 |
| k. | in another place [SPECIFY: ...]..... | 1 |
| l. | (DK/NA)..... | 1 |

10. Had you heard about the "Internal Market" contact points before today?

- | | | |
|---|--------------|---|
| - | yes | 1 |
| - | no..... | 2 |
| - | (DK/NA)..... | 3 |

[TO ALL]

11. Still in the context of "Dialogue with Citizens", the European Commission also keeps an up-to-date website. Have you already consulted it?

[IF REQUESTED, GIVE RESPONDENT NAME OF WEBSITE: <http://europa.eu.int/citizens>]

- | | | |
|---|--------------|---|
| - | yes | 1 |
| - | no..... | 2 |
| - | (DK/NA)..... | 3 |

12. All EU citizens have rights and opportunities in the European Union and its Internal Market. Difficulties may sometimes arise when people try to exercise these rights and take advantage of these opportunities in the Member States.

12.a. Should you encounter difficulties to exercise your rights, which is the first authority or body/instance you would contact?

[DO NOT READ OUT – ONLY ONE ANSWER]

- | | | |
|---|---|---|
| - | the Local or National Authority? | 1 |
| - | a lawyer? | 2 |
| - | the National Ombudsman? | 3 |
| - | the European Commission? | 4 |
| - | the network of the "Internal Market" Contact Points?..... | 5 |
| - | the European Parliament? | 6 |
| - | Others [SPECIFY: ...] | 7 |
| - | (DK/NA)..... | 8 |

12.b. I am now going to read out the names of some authorities that may inform you in case of difficulties to exercise your rights. Which one would you contact first?

[READ OUT – ONLY ONE ANSWER]

- Would you contact your Local or National Authority and make a complaint? 1
- Would you contact a lawyer? 2
- Would you contact the National Ombudsman?..... 3
- Would you write to the European Commission? 4
- Would you try to solve your problem through the network of the
"Internal Market" Contact Points? 5
- Would you contact the European Parliament? 6
- (Others) [SPECIFY: ...]..... 7
- (DK/NA)..... 8

13. Have you heard about the signpost service to citizens, within which legal experts give you personal advice should you encounter difficulties to exercise your rights?

- yes 1
- no 2 **[STOP INTERVIEW]**
- (DK/NA)..... 3 **[STOP INTERVIEW]**

14. Do you know that you can contact the signpost service to citizens by calling the free phone number or via the "Dialogue with Citizens" website?

[IF REQUESTED, GIVE RESPONDENT THE FREE PHONE NUMBER: 1 800 553 188]

- yes 1
- no 2
- (DK/NA)..... 3

[END OF INTERVIEW – THANK THE RESPONDENT]

Classification Details

<p>SEX: Male1 Female.....2</p> <p>AGE: (Record Exact Age) <input type="text"/> <input type="text"/></p> <p>Use code '00' if respondent refuses to answer</p> <p>EDUCATION: How old were you when you finished your full-time education? (Record Exact Age)</p> <p>Use code '99' if respondent still at full-time school Use code '00' if respondent refuses to answer Use code '01' if never went to full-time school</p> <p><input type="text"/> <input type="text"/></p> <p>REGION: Dublin..... 1 Rest of Leinster 2 Munster 3 Conn/Ulster 4</p> <p>TYPE OF LOCALITY: Metropolitan zone..... 1 Other town/urban centre..... 2 Rural zone 3</p>	<p>(30)</p> <p>(31-32)</p> <p>(33-34)</p> <p>(37-38)</p> <p>(39)</p>	<p>WHAT IS YOUR OCCUPATION?</p> <p><i>Self Employed</i> Farmer, Fisherman..... 01 Professional (Lawyer, Practitioner etc.) 02 Owner of shop or company, Craftsman, Proprietor..... 03</p> <p><i>Employed</i> General Management 04 Employed, Middle Management..... 05 Manual Worker..... 06</p> <p><i>Not in paid employment</i> Retired..... 07 Housewife..... 08 Student..... 09 Temporarily not working/unemployed 10 Other..... 11 Refused..... 12</p> <p>Length of Interview <input type="text"/> <input type="text"/> Mins</p>	<p>(35-36)</p> <p>(9-10)</p>
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