

NOP Consumer Market Research
 Ludgate House
 Blackfriars Road
 London SE1 9UL

Job No.	Card	Serial No.	Country
(1) - (6)	(7) - (8)	(9)-(12)	(13)-(14)
433274	0 1		1 5

Job No : J 433274
 Issue : 1
 Date : 30 November, 2001

FLASH 114

RESPONDENTS NAME:

TELEPHONE NUMBER:

RESULT OF CONTACT

Call No	Inter-viewers ID	Date	Time	Length	Dispos-ition	Comments	Units
1.							
2.							
3.							
4.							
5.							
6.							
7.							
8.							

STANDARD DIAL DISPOSITION CODES

NR	- No reply	HHR	- Household/Company refusal
ENG	- Circuit Engaged	RR	- Respondent Refusal
NU	- No. unobtainable (Not a working no.)	ANS	- Answerphone
NNAS	- No. Not applicable to study(home telephone if business no. if consumer study)	REJ	- Reject (Respondent who might be otherwise eligible but is deaf, intoxicated, abusive or unwilling or unable to provide usable information)
LB	- Language barrier	COMP	- Completed interviews (segregated by type)
SRNA	- Selected respondent not available	PART	- Partial (interview terminated by respondent before completion)
CUTS	- Contact unable to speak for H.Hold		
INEL	- H.Hold/Business ineligible for specific reason		

Q.No		Code	Route
	<p>Hello, I am from NOP Research. We are carrying out a survey about the reactions of Europeans to the international crisis that is resulting from the terrorist attacks in the US. Like you, 15,000 Europeans will be interviewed across the 15 countries of the Union. The interview is short but it is very important that you understand the questions and answer them all. Please let me know if anything is not clear.</p> <p style="text-align: right;">----- OK Not OK</p>	<p>() 1 ----- 2</p>	<p>Q.D1 ----- Arrange recall</p>
Q.D1	<p>RECORD SEX OF RESPONDENT - DO NOT ASK</p> <p style="text-align: right;">Male Female</p>	<p>() 1 2</p>	<p>Q.D2</p>
Q.D2	<p>First of all could I just check a few details with you. What was your age on your last birthday?</p> <p style="text-align: right;">(RECORD ACTUAL AGE) ----- Refused</p>	<p>() 00</p>	<p>Q.D3</p>
Q.D3	<p>And at what age did you finish your full-time education</p> <p style="text-align: right;">(RECORD ACTUAL AGE) ----- Did not go to school Still studying Refused</p>	<p> 01 99 00</p>	<p>Q.D4</p>

Q.No		Code	Route
Q.D4	<p>As far as your current occupation is concerned, would you say that you are self-employed, an employee, a manual worker or would you say that you are without a professional activity (that is you do not have a job)?</p> <p>PROBE TO PRECODES</p> <p>INTERVIEWER – WHEN CURRENT STATUS HAS BEEN DETERMINED, THEN ASK:</p> <p>Which of the following best describes your current occupation – READ OUT PRECODES THAT RELATE TO CURRENT STATUS. ONE ANSWER ONLY</p> <p>SELF-EMPLOYED</p> <p>Farmer/forester/fisherman</p> <p>Owner/proprietor of a shop or a craftsman (e.g. builder/decorator/carpenter)</p> <p>Professional (e.g. Lawyer / medical practitioner / accountant/architect)</p> <p>Manager of a company</p> <p>Other (specify)</p> <p>-----</p> <p>EMPLOYEE</p> <p>Professional (employed doctor/lawyer/ accountant/architect)</p> <p>General management director/senior management</p> <p>Middle management</p> <p>Office clerk (clerical worker)</p> <p>Other employee (salesman/nurse etc.)</p> <p>Other (specify)</p> <p>-----</p> <p>MANUAL WORKER</p> <p>Supervisor/foreman (team leader etc.)</p> <p>Skilled manual work</p> <p>Unskilled manual worker</p> <p>Other (specify)</p> <p>-----</p> <p>WITHOUT A PROFESSIONAL ACTIVITY/NOT WORKING</p> <p>Looking after the home</p> <p>Student (full-time)</p> <p>Retired</p> <p>Looking for a job</p> <p>Other (specify)</p> <p>-----</p> <p>Refused</p>	<p>(-)-</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p>26</p> <p>31</p> <p>32</p> <p>33</p> <p>34</p> <p>41</p> <p>42</p> <p>43</p> <p>44</p> <p>45</p> <p>99</p>	<p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p>Q.1.</p>

Q.No		Code	Route																														
Q.1.	<p>Following the US terrorist attacks of September 11th and taking account of the current crisis, do you think that Britain should READ OUT PRECODES. ONE ANSWER ONLY</p> <p style="text-align: center;">Act exclusively at a national level to protect our interests or..... Promote a common action exclusively at a European level or.....React both at a national and a European level</p> <p style="text-align: right;">(DK/NA)</p>	<p>() 1 2 3 4</p>	Q.2.																														
Q.2.	<p>In the event that Britain takes or has already taken decisions about which policy should be adopted now, which of the following measures seems appropriate to you? READ OUT EACH PRECODE. ONE ANSWER FOR EACH.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th data-bbox="215 629 715 819"></th> <th data-bbox="715 629 834 819">Yes, appropriate</th> <th data-bbox="834 629 970 819">No, not appropriate</th> <th data-bbox="970 629 1141 819">May be considered if situation changes or conditions demand it</th> <th data-bbox="1141 629 1268 819">(DK/NA)</th> </tr> </thead> <tbody> <tr> <td data-bbox="215 819 715 925">a) Putting our national intelligence service at the disposal of the anti-terrorist coalition led by the US</td> <td data-bbox="715 819 834 925" style="text-align: center;">1</td> <td data-bbox="834 819 970 925" style="text-align: center;">2</td> <td data-bbox="970 819 1141 925" style="text-align: center;">3</td> <td data-bbox="1141 819 1268 925" style="text-align: center;">4</td> </tr> <tr> <td data-bbox="215 925 715 1030">b) Putting the military bases in Britain at the disposal of the anti-terrorist coalition led by the US</td> <td data-bbox="715 925 834 1030" style="text-align: center;">1</td> <td data-bbox="834 925 970 1030" style="text-align: center;">2</td> <td data-bbox="970 925 1141 1030" style="text-align: center;">3</td> <td data-bbox="1141 925 1268 1030" style="text-align: center;">4</td> </tr> <tr> <td data-bbox="215 1030 715 1173">c) Supplying weapons and equipment to those who, in their own country, want to overthrow governments protecting terrorists</td> <td data-bbox="715 1030 834 1173" style="text-align: center;">1</td> <td data-bbox="834 1030 970 1173" style="text-align: center;">2</td> <td data-bbox="970 1030 1141 1173" style="text-align: center;">3</td> <td data-bbox="1141 1030 1268 1173" style="text-align: center;">4</td> </tr> <tr> <td data-bbox="215 1173 715 1249">d) Sending British troops to fight with the US forces</td> <td data-bbox="715 1173 834 1249" style="text-align: center;">1</td> <td data-bbox="834 1173 970 1249" style="text-align: center;">2</td> <td data-bbox="970 1173 1141 1249" style="text-align: center;">3</td> <td data-bbox="1141 1173 1268 1249" style="text-align: center;">4</td> </tr> <tr> <td data-bbox="215 1249 715 1323">e) Increasing humanitarian help to the populations affected by the conflict</td> <td data-bbox="715 1249 834 1323" style="text-align: center;">1</td> <td data-bbox="834 1249 970 1323" style="text-align: center;">2</td> <td data-bbox="970 1249 1141 1323" style="text-align: center;">3</td> <td data-bbox="1141 1249 1268 1323" style="text-align: center;">4</td> </tr> </tbody> </table>		Yes, appropriate	No, not appropriate	May be considered if situation changes or conditions demand it	(DK/NA)	a) Putting our national intelligence service at the disposal of the anti-terrorist coalition led by the US	1	2	3	4	b) Putting the military bases in Britain at the disposal of the anti-terrorist coalition led by the US	1	2	3	4	c) Supplying weapons and equipment to those who, in their own country, want to overthrow governments protecting terrorists	1	2	3	4	d) Sending British troops to fight with the US forces	1	2	3	4	e) Increasing humanitarian help to the populations affected by the conflict	1	2	3	4		Q.3.
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Q.3.	<p>Would you say that, so far, the British government has reacted to the present crisis READ OUT PRECODES. ONE ANSWER ONLY.</p> <p style="text-align: right;">Very well Quite well DO NOT READ OUT (Neither well nor badly) Not very well Not at all well DO NOT READ OUT (Haven't reacted at all) (DK/NA)</p>	<p>() 1 2 3 4 5 6 7</p>	Q.4.																														
Q.4.	<p>And would you say that here in Britain we should be fearful that terrorist activity in the near future will READ OUT PRECODES. ONE ANSWER ONLY.</p> <p style="text-align: right;">Definitely happen Possibly happen Be not very likely to happen Not happen at all (DK/NA)</p>	<p>() 1 2 3 4 5</p>	Q.5.																														

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Q.5.	<p>Currently all media are covering the events in Afghanistan, Pakistan and in the US as well as their impact in Europe and the rest of the world. Which of the following sources do you use to get reliable informationREAD OUT PRECODES. MULTI ANSWES ALLOWED.</p> <p style="text-align: right;">The British press 1 Press of other countries 1 British radio 1 Radio of other countries 1 British television news 1 Television news from other countries 1 Television reports and discussions with experts 1 24 hours news television channels 1 Internet websites 1 Colleagues/friends/family 1 Other (specify) _____ 1 (DK/NA) 1</p>		Q.6.																																																								
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Q.7.	<p>The European Union has taken or will soon take measures to respond to the current international crisis. Do you think that it is READ OUT SCALE that the European Union READ OUT EACH STATEMENT. ONE ANSWER PER STATEMENT.</p> <table border="1" data-bbox="209 1294 1267 2074"> <thead> <tr> <th data-bbox="209 1294 683 1420"></th> <th data-bbox="683 1294 778 1420">Essen- -tial</th> <th data-bbox="778 1294 879 1420">Neces- -sary</th> <th data-bbox="879 1294 1011 1420">Not really neces- -sary</th> <th data-bbox="1011 1294 1134 1420">Not at all neces- -sary</th> <th data-bbox="1134 1294 1267 1420">(DK/NA)</th> <th data-bbox="1267 1294 1369 1420"></th> </tr> </thead> <tbody> <tr> <td data-bbox="209 1420 683 1525">a) Multiplies its actions so as to prevent the conflict from extending to other countries apart from Afghanistan</td> <td data-bbox="683 1420 778 1525">1</td> <td data-bbox="778 1420 879 1525">2</td> <td data-bbox="879 1420 1011 1525">3</td> <td data-bbox="1011 1420 1134 1525">4</td> <td data-bbox="1134 1420 1267 1525">5</td> <td data-bbox="1267 1420 1369 1525">()</td> </tr> <tr> <td data-bbox="209 1525 683 1603">b) Increases humanitarian assistance to the victims of the current conflict</td> <td data-bbox="683 1525 778 1603">1</td> <td data-bbox="778 1525 879 1603">2</td> <td data-bbox="879 1525 1011 1603">3</td> <td data-bbox="1011 1525 1134 1603">4</td> <td data-bbox="1134 1525 1267 1603">5</td> <td data-bbox="1267 1525 1369 1603">()</td> </tr> <tr> <td data-bbox="209 1603 683 1682">c) Supports restoration of democracy in Afghanistan</td> <td data-bbox="683 1603 778 1682">1</td> <td data-bbox="778 1603 879 1682">2</td> <td data-bbox="879 1603 1011 1682">3</td> <td data-bbox="1011 1603 1134 1682">4</td> <td data-bbox="1134 1603 1267 1682">5</td> <td data-bbox="1267 1603 1369 1682">()</td> </tr> <tr> <td data-bbox="209 1682 683 1760">d) Massively finances reconstruction in Afghanistan</td> <td data-bbox="683 1682 778 1760">1</td> <td data-bbox="778 1682 879 1760">2</td> <td data-bbox="879 1682 1011 1760">3</td> <td data-bbox="1011 1682 1134 1760">4</td> <td data-bbox="1134 1682 1267 1760">5</td> <td data-bbox="1267 1682 1369 1760">()</td> </tr> <tr> <td data-bbox="209 1760 683 1865">e) Launches a specific action plan for the air safety of passengers in Europe and the rest of the world</td> <td data-bbox="683 1760 778 1865">1</td> <td data-bbox="778 1760 879 1865">2</td> <td data-bbox="879 1760 1011 1865">3</td> <td data-bbox="1011 1760 1134 1865">4</td> <td data-bbox="1134 1760 1267 1865">5</td> <td data-bbox="1267 1760 1369 1865">()</td> </tr> <tr> <td data-bbox="209 1865 683 1971">f) Takes measures to improve co-operation between police services and judicial bodies at European level</td> <td data-bbox="683 1865 778 1971">1</td> <td data-bbox="778 1865 879 1971">2</td> <td data-bbox="879 1865 1011 1971">3</td> <td data-bbox="1011 1865 1134 1971">4</td> <td data-bbox="1134 1865 1267 1971">5</td> <td data-bbox="1267 1865 1369 1971">()</td> </tr> <tr> <td data-bbox="209 1971 683 2074">g) Encourage political and cultural restrictions between Europe and the Arabic countries</td> <td data-bbox="683 1971 778 2074">1</td> <td data-bbox="778 1971 879 2074">2</td> <td data-bbox="879 1971 1011 2074">3</td> <td data-bbox="1011 1971 1134 2074">4</td> <td data-bbox="1134 1971 1267 2074">5</td> <td data-bbox="1267 1971 1369 2074">()</td> </tr> </tbody> </table>		Essen- -tial	Neces- -sary	Not really neces- -sary	Not at all neces- -sary	(DK/NA)		a) Multiplies its actions so as to prevent the conflict from extending to other countries apart from Afghanistan	1	2	3	4	5	()	b) Increases humanitarian assistance to the victims of the current conflict	1	2	3	4	5	()	c) Supports restoration of democracy in Afghanistan	1	2	3	4	5	()	d) Massively finances reconstruction in Afghanistan	1	2	3	4	5	()	e) Launches a specific action plan for the air safety of passengers in Europe and the rest of the world	1	2	3	4	5	()	f) Takes measures to improve co-operation between police services and judicial bodies at European level	1	2	3	4	5	()	g) Encourage political and cultural restrictions between Europe and the Arabic countries	1	2	3	4	5	()		
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h) Improves the quality of relationships between Muslim communities and the local populations within the territory of the European Union	1	2	3	4	5	()	Q.8.
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Q.No						Code	Route
Q.8.	Finally, I am going to read out some opinions expressed by the general public or by the media about the present situation in the USA and in Europe as a result of the terrorist attacks. For each one I would like you to tell me whether you READ OUT SCALE with it. So, first of all, how much do you agree or disagree that READ OUT FIRST STATEMENT.						
		Totally Agree	Agree	Disagree	Totally Disagree	(DK/NS)	
a)	The Muslim community has, on the whole, sufficiently condemned the terrorist attacks of September 11 th	1	2	3	4	5	
b)	After the September 11 th attacks, mistrust towards the Muslim community in Europe is understandable	1	2	3	4	5	
c)	The Arabic world should not be judged based on terrorist acts perpetrated by a few individuals	1	2	3	4	5	
d)	Terrorists do not act like real Muslims	1	2	3	4	5	
e)	The real motivations of the terrorists have nothing to do with religion	1	2	3	4	5	Q.F.
Q.F.	Thank you very much for your help today. Before I close could I just check in which region of the country do you live? PROBE TO PREDOCES						
	Cleveland	01	Kent	25			
	Durham	02	Avon, Gloucestershire	26			
	Northumberland	03	Wiltshire	27			
	Tyne and Wear	04	Cornwall, Devon	28			
	Humberside	05	Dorset, Somerset	29			
	North Yorkshire	06	Hereford & Worcester	30			
	South Yorkshire	07	Warwickshire	31			
	West Yorkshire	08	Shropshire, Staffordshire	32			
	Derbyshire	09	West Midlands (county)	33			
	Nottinghamshire	10	Cheshire	34			
	Leicestershire	11	Greater Manchester	35			
	Northamptonshire	12	Lancashire	36			
	Lincolnshire	13	Merseyside	37			
	East Anglia	14	Clwyd, Dyfed	38			
	Bedfordshire	15	Gwynedd, Powys	39			
	Hertfordshire	16	Gwent	40			
	Berkshire	17	M-S-W Glamorgan	41			
	Buckinghamshire	18	Borders, Central Fife	42			
	Oxfordshire	19	Lothian, Tayside	43			
	Surrey	20	Dumfries, Galloway	44			
	East/West Sussex	21	Strathclyde	45			
	Essex	22	Highlands, Island	46			
	Greater London	23	Grampians	47			
	Hampshire, Isle of Wight	24					Q.G.

Q.No		Code	Route
Q.G.	Would you say you lived in a READ OUT PRECODES. <div style="text-align: right;"> Large town/city Small or middle size town Rural area or village DK </div>	() 1 2 3 4	 SEE INSTS.

INTERVIEWER RECORD:
TOWN LIVED IN: _____

POST CODE: _____

(H) LENGTH OF INTERVIEW IN MINUTES: _____