**Q1** What is your nationality? Please tell me the country(ies) that applies(y).

*(MULTI CHOICE)*

<table>
<thead>
<tr>
<th>Country</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Belgium</td>
<td>1</td>
</tr>
<tr>
<td>Denmark</td>
<td>2</td>
</tr>
<tr>
<td>Germany</td>
<td>3</td>
</tr>
<tr>
<td>Greece</td>
<td>4</td>
</tr>
<tr>
<td>Spain</td>
<td>5</td>
</tr>
<tr>
<td>France</td>
<td>6</td>
</tr>
<tr>
<td>Ireland</td>
<td>7</td>
</tr>
<tr>
<td>Italy</td>
<td>8</td>
</tr>
<tr>
<td>Luxembourg</td>
<td>9</td>
</tr>
<tr>
<td>Netherlands</td>
<td>10</td>
</tr>
<tr>
<td>Portugal</td>
<td>11</td>
</tr>
<tr>
<td>United Kingdom (Great Britain, Northern Ireland)</td>
<td>12</td>
</tr>
<tr>
<td>Austria</td>
<td>13</td>
</tr>
<tr>
<td>Sweden</td>
<td>14</td>
</tr>
<tr>
<td>Finland</td>
<td>15</td>
</tr>
<tr>
<td>Republic of Cyprus</td>
<td>16</td>
</tr>
<tr>
<td>Czech Republic</td>
<td>17</td>
</tr>
<tr>
<td>Estonia</td>
<td>18</td>
</tr>
<tr>
<td>Hungary</td>
<td>19</td>
</tr>
<tr>
<td>Latvia</td>
<td>20</td>
</tr>
<tr>
<td>Lithuania</td>
<td>21</td>
</tr>
<tr>
<td>Malta</td>
<td>22</td>
</tr>
<tr>
<td>Poland</td>
<td>23</td>
</tr>
<tr>
<td>Slovakia</td>
<td>24</td>
</tr>
<tr>
<td>Slovenia</td>
<td>25</td>
</tr>
<tr>
<td>Other countries</td>
<td>31</td>
</tr>
<tr>
<td>DK</td>
<td>32</td>
</tr>
</tbody>
</table>

**EB65.2 Q1 TREND MODIFIED**

*IF OTHER or DK THEN CLOSE INTERVIEW*

**QA1** How many countries do you think are currently in the European Union?

*(CODE THE SPONTANEOUS ANSWER BELOW – IF "DK" CODE ‘99’)*

150-151

**EB65.3 QA1 NEW**
Can you name 5 countries that are generally expected to join the European Union in the near future?

<table>
<thead>
<tr>
<th>Country</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albania</td>
<td>1</td>
</tr>
<tr>
<td>Algeria</td>
<td>2</td>
</tr>
<tr>
<td>Armenia</td>
<td>3</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>4</td>
</tr>
<tr>
<td>Belarus</td>
<td>5</td>
</tr>
<tr>
<td>Bosnia and Herzegovina</td>
<td>6</td>
</tr>
<tr>
<td>Bulgaria</td>
<td>7</td>
</tr>
<tr>
<td>Croatia</td>
<td>8</td>
</tr>
<tr>
<td>Cyprus</td>
<td>9</td>
</tr>
<tr>
<td>Czech Republic</td>
<td>10</td>
</tr>
<tr>
<td>Egypt</td>
<td>11</td>
</tr>
<tr>
<td>Estonia</td>
<td>12</td>
</tr>
<tr>
<td>Georgia</td>
<td>13</td>
</tr>
<tr>
<td>Hungary</td>
<td>14</td>
</tr>
<tr>
<td>Iceland</td>
<td>15</td>
</tr>
<tr>
<td>Israel</td>
<td>16</td>
</tr>
<tr>
<td>Jordan</td>
<td>17</td>
</tr>
<tr>
<td>Kosovo</td>
<td>18</td>
</tr>
<tr>
<td>Latvia</td>
<td>19</td>
</tr>
<tr>
<td>Lebanon</td>
<td>20</td>
</tr>
<tr>
<td>Libya</td>
<td>21</td>
</tr>
<tr>
<td>Lithuania</td>
<td>22</td>
</tr>
<tr>
<td>Macedonia\ Former Yugoslav Republic of Macedonia</td>
<td>23</td>
</tr>
<tr>
<td>Malta</td>
<td>24</td>
</tr>
<tr>
<td>Moldova</td>
<td>25</td>
</tr>
<tr>
<td>Morocco</td>
<td>26</td>
</tr>
<tr>
<td>Norway</td>
<td>27</td>
</tr>
<tr>
<td>Palestinian territories (the Gaza strip and the West Bank)\ The Palestinian authority</td>
<td>28</td>
</tr>
<tr>
<td>Poland</td>
<td>29</td>
</tr>
<tr>
<td>Romania</td>
<td>30</td>
</tr>
<tr>
<td>Serbia and Montenegro</td>
<td>31</td>
</tr>
<tr>
<td>Slovakia</td>
<td>32</td>
</tr>
<tr>
<td>Slovenia</td>
<td>33</td>
</tr>
<tr>
<td>Switzerland</td>
<td>34</td>
</tr>
<tr>
<td>Syria</td>
<td>35</td>
</tr>
<tr>
<td>Tunisia</td>
<td>36</td>
</tr>
<tr>
<td>Turkey</td>
<td>37</td>
</tr>
<tr>
<td>Ukraine</td>
<td>38</td>
</tr>
<tr>
<td>Western Balkans\ Balkans</td>
<td>39</td>
</tr>
<tr>
<td>Others (SPECIFY)</td>
<td>40</td>
</tr>
<tr>
<td>DK</td>
<td>41</td>
</tr>
</tbody>
</table>
Have you ever met anyone from the following countries?

(Show screen – read out – multi choice)

<table>
<thead>
<tr>
<th>Country</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Algeria</td>
<td>1</td>
</tr>
<tr>
<td>Armenia</td>
<td>2</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>3</td>
</tr>
<tr>
<td>Belarus</td>
<td>4</td>
</tr>
<tr>
<td>Egypt</td>
<td>5</td>
</tr>
<tr>
<td>Georgia</td>
<td>6</td>
</tr>
<tr>
<td>Israel</td>
<td>7</td>
</tr>
<tr>
<td>Jordan</td>
<td>8</td>
</tr>
<tr>
<td>Lebanon</td>
<td>9</td>
</tr>
<tr>
<td>Libya</td>
<td>10</td>
</tr>
<tr>
<td>Moldova</td>
<td>11</td>
</tr>
<tr>
<td>Morocco</td>
<td>12</td>
</tr>
<tr>
<td>Palestinian territories (the Gaza strip and the West Bank)</td>
<td>13</td>
</tr>
<tr>
<td>Syria</td>
<td>14</td>
</tr>
<tr>
<td>Tunisia</td>
<td>15</td>
</tr>
<tr>
<td>Ukraine</td>
<td>16</td>
</tr>
<tr>
<td>None of these (spontaneous)</td>
<td>17</td>
</tr>
<tr>
<td>DK</td>
<td>18</td>
</tr>
</tbody>
</table>

EB65.3 NEW
For each of the following countries, please tell me if you consider it to be a neighbour of the European Union.

**SHOWSCREEN - SINGLE CODE**

<table>
<thead>
<tr>
<th></th>
<th>You consider it to be an EU neighbour</th>
<th>You do not consider it to be an EU neighbour</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(252) 1 Armenia</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(253) 2 Egypt</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(254) 3 Israel</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(255) 4 Jordan</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(256) 5 Moldova</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(257) 6 Morocco</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(258) 7 Palestinian territories (the Gaza strip and the West Bank)</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(259) 8 Tunisia</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(260) 9 Ukraine</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

And what about these countries, please tell me if you consider it to be a neighbour of the European Union.

**SHOWSCREEN - SINGLE CODE**

<table>
<thead>
<tr>
<th></th>
<th>You consider it to be an EU neighbour</th>
<th>You do not consider it to be an EU neighbour</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(261) 1 Algeria</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(262) 2 Belarus</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(263) 3 Georgia</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(264) 4 Kazakhstan</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(265) 5 Lebanon</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(266) 6 Libya</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(267) 7 Russia</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(268) 8 Syria</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>
Once the current enlargement process is over, the EU should not have specific relationships with countries outside its borders but instead should treat all non EU countries in the same way as each other.

Alongside the ongoing enlargement process, the EU should also offer another type of relationship to other neighbouring countries that does not go as far as EU membership.

The EU could invite other countries to join in the future but should not enlarge too fast.

<p>| | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The EU could invite other countries to join in the future but should not enlarge too fast</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>Alongside the ongoing enlargement process, the EU should also offer another type of relationship to other neighbouring countries that does not go as far as EU membership</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>Once the current enlargement process is over, the EU should not have specific relationships with countries outside its borders but instead should treat all non EU countries in the same way as each other</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
### QA6

In the following list, which three values do you think best represent the European Union?

<table>
<thead>
<tr>
<th>Values</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Rule of law</td>
<td>1</td>
</tr>
<tr>
<td>Respect for human life</td>
<td>2</td>
</tr>
<tr>
<td>Human rights</td>
<td>3</td>
</tr>
<tr>
<td>Individual freedom</td>
<td>4</td>
</tr>
<tr>
<td>Democracy</td>
<td>5</td>
</tr>
<tr>
<td>Peace</td>
<td>6</td>
</tr>
<tr>
<td>Equality</td>
<td>7</td>
</tr>
<tr>
<td>Solidarity and support for others</td>
<td>8</td>
</tr>
<tr>
<td>Tolerance</td>
<td>9</td>
</tr>
<tr>
<td>Market economy</td>
<td>10</td>
</tr>
<tr>
<td>Environmental protection</td>
<td>11</td>
</tr>
<tr>
<td>Respect for other cultures and religions</td>
<td>12</td>
</tr>
<tr>
<td>Economic prosperity</td>
<td>13</td>
</tr>
<tr>
<td>Cultural heritage</td>
<td>14</td>
</tr>
<tr>
<td>None of these (SPONTANEOUS)</td>
<td>15</td>
</tr>
<tr>
<td>DK</td>
<td>16</td>
</tr>
</tbody>
</table>

### QA7

Have you ever heard of the European Neighbourhood policy?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

SHOW SCREEN – READ OUT – MAX. 3 ANSWERS

(272-287)
After the latest enlargement of the European Union, a separate policy called the "European Neighbourhood Policy" was launched for countries which do not have an accession prospect. This policy aims at creating an area of shared values, stability and prosperity, enhanced cooperation and deeper economic integration with 16 different countries located to the South and to the East of the European Union.

For each of the following areas, please tell me how important you think it is for the European Union to develop specific relationships with these countries with respect to…

<table>
<thead>
<tr>
<th>Area</th>
<th>Very important</th>
<th>Fairly important</th>
<th>Not very important</th>
<th>Not at all important</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Immigration</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Environment</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Energy</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Research and innovation</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Democracy</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Crime</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Economic development</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Education and training</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Terrorism</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
Please tell me if you agree or disagree with each of the following statements concerning neighbouring countries to the European Union shown on this map.

<table>
<thead>
<tr>
<th></th>
<th>Totally agree</th>
<th>Tend to agree</th>
<th>Tend to disagree</th>
<th>Totally disagree</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(298)</td>
<td>These countries share most of our values</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(299)</td>
<td>Helping these countries will reduce the risk of war and conflicts in Europe</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(300)</td>
<td>The EU can help, where necessary, to promote democracy in these countries</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(301)</td>
<td>Working closely with these countries will reduce illegal immigration into the EU</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(302)</td>
<td>The EU should reduce its relations with the neighbouring countries that show no willingness to progress</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(303)</td>
<td>Promoting reforms in these countries could endanger our own peace and stability</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(304)</td>
<td>The majority of these countries are willing to cooperate with the EU to reform themselves</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
And do you agree or disagree with each of the following statements about neighbouring countries to the European Union shown on this map?

<p>| | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Helping these countries to prosper will ensure EU’s prosperity</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2. Helping these countries will be very expensive to the EU</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3. Helping these countries will enable our companies to expand into new markets</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4. In order to help these countries, we should give them easier access to EU markets</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

How interested are you in what is happening in countries neighbouring the European Union? Are you…?

<p>| | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very interested</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fairly interested</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not very interested</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not at all interested</td>
<td>4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

EB65.3 NEW
In general, would you say that the European Union has very good, fairly good, fairly bad or very bad relations with neighbouring countries?

<table>
<thead>
<tr>
<th>Response</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very good</td>
<td>1</td>
</tr>
<tr>
<td>Fairly good</td>
<td>2</td>
</tr>
<tr>
<td>Fairly bad</td>
<td>3</td>
</tr>
<tr>
<td>Very bad</td>
<td>4</td>
</tr>
<tr>
<td>Does not have any relationship with neighbouring countries (SPONTANEOUS)</td>
<td>5</td>
</tr>
<tr>
<td>DK</td>
<td>6</td>
</tr>
</tbody>
</table>
In general, would you say that access to (INSERT PROPOSITION) is easy or difficult for you? By that, I do not mean “affordability”.

<table>
<thead>
<tr>
<th>(SHOW SCREEN WITH SCALE AND ITEMS - SINGLE CODE)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Easy access</th>
<th>Difficult access</th>
<th>No access (SPONTANEOUS)</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(311)</td>
<td>Mobile telephone networks</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(312)</td>
<td>Fixed telephone networks</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(313)</td>
<td>Dial-up Internet (Internet through a dial-up\ slow\ 56kb and below\ using the phone connection, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(314)</td>
<td>Broadband Internet (Internet through a high-speed\ fast\ permanent\ 128kb and above connection – ADSL, cable, LAN-line, wireless, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(315)</td>
<td>Electricity supply networks</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(316)</td>
<td>Gas supply networks (gas supply through pipelines)</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(317)</td>
<td>Water supply networks</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(318)</td>
<td>Postal services for sending letters or parcels, etc.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(319)</td>
<td>Postal services for receiving letters or parcels, etc.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(320)</td>
<td>Local transport networks (bus, tram, underground, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(321)</td>
<td>The rail network</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>(322)</td>
<td>The banking system through a current account</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

EB65.3 NEW
ASK QB2 IF "EASY ACCESS" OR "DIFFICULT ACCESS" TO THE SERVICE, CODE 1 or 2 in QB1 FOR THE SERVICE CONCERNED - OTHERS GO TO QB3

QB2 And could you tell me which of the following services you use?

(SHOW SCREEN – READ OUT – MULTI CHOICE)

<table>
<thead>
<tr>
<th>Service</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobile telephone services</td>
<td>1</td>
</tr>
<tr>
<td>Fixed telephone services</td>
<td>2</td>
</tr>
<tr>
<td>Dial-up Internet</td>
<td>3</td>
</tr>
<tr>
<td>Broadband Internet</td>
<td>4</td>
</tr>
<tr>
<td>Electricity supply services</td>
<td>5</td>
</tr>
<tr>
<td>Gas supply services</td>
<td>6</td>
</tr>
<tr>
<td>Water supply services</td>
<td>7</td>
</tr>
<tr>
<td>Postal services</td>
<td>8</td>
</tr>
<tr>
<td>Transport services within towns\ cities</td>
<td>9</td>
</tr>
<tr>
<td>Rail services between towns\ cities</td>
<td>10</td>
</tr>
<tr>
<td>Current bank account</td>
<td>11</td>
</tr>
<tr>
<td>None of these (SPONTANEOUS)</td>
<td>12</td>
</tr>
<tr>
<td>DK</td>
<td>13</td>
</tr>
</tbody>
</table>

EB65.3 NEW

ASK QB3 AND QB4 IF "DIFFICULT ACCESS" OR "NO ACCESS" TO POSTAL SERVICES, CODE 2 or 3 in QB1 ITEM 8 and 9 - OTHERS GO TO QB5

QB3 Can you tell me what difficulties you have in accessing postal services?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Difficulty</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your local post office closed down</td>
<td>1</td>
</tr>
<tr>
<td>The nearest post office is too far away from your home\work</td>
<td>2</td>
</tr>
<tr>
<td>The opening hours are not convenient for you</td>
<td>3</td>
</tr>
<tr>
<td>You do not have adequate means of transport to get to a post office\shop</td>
<td>4</td>
</tr>
<tr>
<td>offering postal services</td>
<td></td>
</tr>
<tr>
<td>The waiting time at your post office is too long</td>
<td>5</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>6</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>7</td>
</tr>
<tr>
<td>DK</td>
<td>8</td>
</tr>
</tbody>
</table>

EB65.3 NEW
QB4: Does the difficulty in accessing postal services have a negative effect on your daily life?

(READ OUT - ONE ANSWER ONLY)

Yes, a great deal 1
Yes, to some extent 2
No, not really 3
No, not at all 4
DK 5

EB65.3 NEW

ASK QB5 AND QB6 IF "DIFFICULT ACCESS" OR "NO ACCESS" TO BANKING SERVICES, CODE 2 or 3 in QB1 ITEM 12 - OTHERS GO TO QB7

QB5: Can you tell me what difficulties you have in accessing the banking system through a current account?

(SHOW SCREEN – READ OUT - MULTIPLE ANSWERS POSSIBLE)

Your local bank branch closed down 1,
The nearest bank branch is too far away from your home/work 2,
The opening hours are not convenient for you 3,
You do not have adequate means of transport to get to your bank 4,
The waiting time at your bank is too long 5,
You tried to open a bank account but were refused 6,
You do not understand the services offered by the banks 7,
You had difficulty with the application procedure (supplying documents \ filling in forms, etc.) 8,
None (SPONTANEOUS) 9,
Other (SPONTANEOUS) 10,
DK 11,
**QB6**

Does the difficulty in accessing the banking system through a current account have a negative effect on your daily life?

(READ OUT - ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>(356)</th>
</tr>
</thead>
</table>
| Yes, a great deal | 1  
| Yes, to some extent | 2  
| No, not really | 3  
| No, not at all | 4  
| DK | 5 |

**EB65.3 NEW**

ASK QB7a IF USE THE SERVICE, CODE 1 TO 11 IN QB2 - ASK ONLY FOR SERVICES USED IN QB2 - OTHERS GO TO QB7b

**QB7a**

In general, would you say that the price of (INSERT PROPOSITION) is affordable or not? By that, I mean that I would like to know if you are able to afford the services you need.

**SINGLE CODE**

<table>
<thead>
<tr>
<th>(357)</th>
<th>Affordable</th>
<th>Not affordable</th>
<th>Excessive (SPONTANEOUS)</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Mobile telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2 Fixed telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3 Dial-up\ Broadband Internet</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4 Electricity supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5 Gas supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6 Water supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>7 Postal services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>8 Transport services within towns\ cities (bus, tram, underground, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>9 Rail services between towns\ cities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>10 Current bank account</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
In general, would you say that the price of (INSERT PROPOSITION) is affordable or not? By that, I mean that I would like to know if you are able to afford the following services.

<table>
<thead>
<tr>
<th>Service</th>
<th>Affordable</th>
<th>Not affordable</th>
<th>Excessive (SPONTaneous)</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Mobile telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2 Fixed telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3 Dial-up\Broadband Internet</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4 Electricity supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5 Gas supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6 Water supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>7 Postal services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>8 Transport services within towns\cities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(bus, tram, underground, etc.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9 Rail services between towns\cities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>10 Current bank account</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
ASK ALL IN EU25

| QB8 | Please tell me how important is each of the following in your daily life? I mean in order for you
to work, shop, contact friends\ family, etc. It is… |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(SHOW SCREEN WITH SCALE - SINGLE CODE)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Very important</th>
<th>Fairly important</th>
<th>Not very important</th>
<th>Not at all important</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(377)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 Mobile telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(378)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 Fixed telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(379)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 Dial-up\ Broadband Internet services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(380)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 Postal services for sending letters or parcels, etc.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(381)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5 Postal services for receiving letters or parcels, etc.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(382)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6 Current bank account</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

EB65.3 NEW

<table>
<thead>
<tr>
<th>QB9</th>
<th>In general, how easy do you find it to compare offers from different…?</th>
</tr>
</thead>
<tbody>
<tr>
<td>(SHOW SCREEN WITH SCALE - SINGLE CODE)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Very easy</th>
<th>Fairly easy</th>
<th>Fairly difficult</th>
<th>Very difficult</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(383)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 Mobile telephone providers</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(384)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 Fixed telephone providers</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(385)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 Internet service providers</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>(386)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 Banks\ financial institutions who offer a current account service</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

EB65.3 NEW
**QB10** Have you tried\' thought about switching your (INSERT PROPOSITION) in the last two years?

*(SHOW SCREEN WITH SCALE - SINGLE CODE)*

<table>
<thead>
<tr>
<th></th>
<th>Yes, you switched and it was easy</th>
<th>Yes, you tried to switch but it was difficult</th>
<th>Yes, you gave up due to the obstacles you faced</th>
<th>No, you did not try because you are not interested in switching</th>
<th>No, you did not try because you thought it might be too difficult</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobile telephone provider</td>
<td>1 2 3 4 5 6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fixed telephone provider</td>
<td>1 2 3 4 5 6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internet service provider</td>
<td>1 2 3 4 5 6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bank\ financial institution holding your current account</td>
<td>1 2 3 4 5 6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

EB65.3 NEW
In general, would you say that the terms and conditions of your contract with your (INSERT PROPOSITION) are fair or unfair?

<table>
<thead>
<tr>
<th></th>
<th>Fair</th>
<th>Unfair</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobile telephone service provider</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Fixed telephone service provider</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Internet service provider</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Bank\ financial institution holding your current account</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>
In the last two years, have you personally made a complaint about any aspect of…?

<table>
<thead>
<tr>
<th>(SHOW SCREEN WITH SCALE – MULTIPLE ANSWERS POSSIBLE)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Yes, to the service provider</strong></td>
</tr>
<tr>
<td>(395-399) Mobile telephone services</td>
</tr>
<tr>
<td>(400-404) Fixed telephone services</td>
</tr>
<tr>
<td>(405-409) Internet services</td>
</tr>
<tr>
<td>(410-414) Electricity supply services</td>
</tr>
<tr>
<td>(415-419) Gas supply services</td>
</tr>
<tr>
<td>(420-424) Water supply services</td>
</tr>
<tr>
<td>(425-429) Postal services</td>
</tr>
<tr>
<td>(430-434) Transport services within towns\ cities</td>
</tr>
<tr>
<td>(435-439) Rail services between towns\ cities</td>
</tr>
<tr>
<td>(440-444) Current bank account</td>
</tr>
</tbody>
</table>

EB65.3 NEW
<table>
<thead>
<tr>
<th>Service</th>
<th>Very well</th>
<th>Fairly well</th>
<th>Fairly badly</th>
<th>Very badly</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobile telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Fixed telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Internet services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Electricity supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Gas supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Water supply services</td>
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<td>5</td>
</tr>
<tr>
<td>Postal services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Transport services within towns/cities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Rail services between towns/cities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Bank/financial institution holding your current account</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

How well was your complaint dealt with?

(Show screen with scale - single code)

Ask QB13 if "YES" for the service, (code 1 to 3) in QB12 for each service concerned - others go to QB14.
In general, how well do you think consumers' interests are protected in respect of the following services?

<table>
<thead>
<tr>
<th>Service</th>
<th>Very well</th>
<th>Fairly well</th>
<th>Fairly badly</th>
<th>Very badly</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobile telephone services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Fixed telephone services</td>
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<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Internet services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Electricity supply services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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</tr>
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<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
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<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Rail services between towns/cities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Current bank account</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
**D15a**

**What is your current occupation?**

**D15b**

**Did you do any paid work in the past? What was your last occupation?**

<table>
<thead>
<tr>
<th></th>
<th>1989 codes</th>
<th>2000 codes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CURRENT OCCUPATION</strong></td>
<td>(465-466)</td>
<td>(467-468)</td>
</tr>
<tr>
<td><strong>LAST OCCUPATION</strong></td>
<td>(465-466)</td>
<td>(467-468)</td>
</tr>
<tr>
<td>NON-ACTIVE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Responsible for ordinary shopping and looking after the home, or without any current occupation, not working</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Student</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Unemployed or temporarily not working</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Retired or unable to work through illness</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>SELF EMPLOYED</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Farmer</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>Fisherman</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Professional (lawyer, medical practitioner, accountant, architect, etc.)</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Owner of a shop, craftsmen, other self-employed person</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>Business proprietors, owner (full or partner) of a company</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>EMPLOYED</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employed professional (employed doctor, lawyer, accountant, architect)</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>General management, director or top management (managing directors, director general, other director)</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Middle management, other management (department head, junior manager, teacher, technician)</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>Employed position, working mainly at a desk</td>
<td>13</td>
<td>13</td>
</tr>
<tr>
<td>Employed position, not at a desk but travelling (salesmen, driver, etc.)</td>
<td>14</td>
<td>14</td>
</tr>
<tr>
<td>Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Supervisor</td>
<td>16</td>
<td>16</td>
</tr>
<tr>
<td>Skilled manual worker</td>
<td>17</td>
<td>17</td>
</tr>
<tr>
<td>Other (unskilled) manual worker, servant</td>
<td>18</td>
<td>18</td>
</tr>
<tr>
<td>NEVER DID ANY PAID WORK</td>
<td>19</td>
<td></td>
</tr>
</tbody>
</table>
QC1 Have you heard of…?

SINGLE CODE

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

EB65.3 NEW

QC2 Can you tell me what the European Social Fund or ESF is all about, or what you think it might do?

(OPEN QUESTION - ENTER ALL SPONTANEOUS ANSWERS – MULTIPLE ANSWERS POSSIBLE)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>2</td>
</tr>
</tbody>
</table>

EB65.3 NEW
QC3  The European Social Fund (ESF) is the European Union fund dedicated to helping European citizens develop their skills and improve their job prospects. The European Union dedicates some 10% of its overall budget to the European Social Fund. Would you say that this share of the budget is too much, about right or too little?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th></th>
<th>(496)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Too much</td>
<td>1</td>
</tr>
<tr>
<td>About right</td>
<td>2</td>
</tr>
<tr>
<td>Too little</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

EB65.3 NEW

QC4  How many times have you changed employer in your working life so far?

(DO NOT COUNT VACATION JOBS WHILE IN FULL TIME EDUCATION) (CODE SPONTANEOUS ANSWER BELOW – IF "DK" CODE ‘99’)

(497-498)

[times]

EB65.3 NEW

QC5  For how long have you been working for your current employer or last employer if you are not currently working?

(CODE SPONTANEOUS ANSWER BELOW – IF "DK" CODE ‘99’)  

(499-500)

[years]

EB65.3 NEW
**QC6** In your opinion, which two of the following assets should someone emphasize in order to easily find a job today?

(READ OUT – MAX. 2 ANSWERS) (501-509)

| Level of one’s qualifications | 1 |
| Professional experience     | 2 |
| Language skills              | 3 |
| Computer skills              | 4 |
| Ability to adapt             | 5 |
| Willingness to work abroad   | 6 |
| None of these (SPONTANEOUS)  | 7 |
| Other (SPONTANEOUS)          | 8 |
| DK                          | 9 |

**EB62.1 QB14 TREND**

ASK QC7 IF "CURRENTLY WORK", CODE 5 to 18 in D15a - OTHERS GO TO QC8

**QC7** How confident would you say you are that you will keep your job in the coming months? Are you...

(READ OUT – ONE ANSWER ONLY) (510)

| Very confident                | 1 |
| Fairly confident              | 2 |
| Not very confident            | 3 |
| Not at all confident          | 4 |
| DK                           | 5 |

**EB62.1 QB15 TREND**

ASK ALL IN EU25, BG, HR, RO and TR

**QC8** How confident are you of having a job in 2 years time?

(READ OUT – ONE ANSWER ONLY) (511)

| Very confident                | 1 |
| Fairly confident              | 2 |
| Not very confident            | 3 |
| Not at all confident          | 4 |
| Not looking for a job in 2 years (SPONTANEOUS) | 5 |
| DK                           | 6 |

**EB65.3 NEW**
QC9  During the last 12 months, have you participated in any training courses?

(READ OUT – ONE ANSWER ONLY) (512)

Yes 1
No  2
DK  3

EB65.3 NEW

ASK QC10 IF "YES", CODE 1 in QC9 - OTHERS GO TO QC11

QC10  Who funded this training? Was it....

(READ OUT – MULTIPLE ANSWERS POSSIBLE) (513-518)

Your current employer 1,
The British Government and/or a public organisation within the United Kingdom 2,
The European Union 3,
Yourself  4,
Other (SPECIFY)  5,
DK  6,

EB65.3 NEW

ASK QC10o IF "OTHER" IN QC10

QC10o  Which other?

(WRITE DOWN ALL OTHER SPONTANEOUS ANSWERS) (519,520-539)

10  2
**QC11**

Thinking about yourself, do you think that in order for you to keep your job?

(READ OUT - ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Options</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your education and training to date is sufficient</td>
<td>1</td>
</tr>
<tr>
<td>You should undertake some training but you cannot currently do this</td>
<td>2</td>
</tr>
<tr>
<td>You should undertake some training and you will do so</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

**EB62.1 QB16a TREND MODIFIED**

ASK QC12 IF NON-ACTIVE BUT NOT RETIRED, CODE 1 to 3 in D15a - OTHERS GO TO QC13

**QC12**

Thinking about yourself, do you think that in order to find a job soon…?

(READ OUT - ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Options</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your education and training to date are sufficient</td>
<td>1</td>
</tr>
<tr>
<td>You should undertake some training but you cannot currently do this</td>
<td>2</td>
</tr>
<tr>
<td>You should undertake some training and you will do so</td>
<td>3</td>
</tr>
<tr>
<td>You are not looking for a job (SPONTANEOUS)</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

**EB62.1 QB16b TREND**
From the following list, what are the main reasons preventing you from taking part in a training course?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>You do not have the necessary experience or qualifications</td>
<td>1</td>
</tr>
<tr>
<td>You cannot afford it</td>
<td>2</td>
</tr>
<tr>
<td>Your current employer will not support you</td>
<td>3</td>
</tr>
<tr>
<td>Training conflicts with your work schedule</td>
<td>4</td>
</tr>
<tr>
<td>You do not have time because of family responsibilities</td>
<td>5</td>
</tr>
<tr>
<td>There is no training offered close enough to where you are</td>
<td>6</td>
</tr>
<tr>
<td>You do not know about any training offers</td>
<td>7</td>
</tr>
<tr>
<td>You are not comfortable with the idea of going back to something that is like school</td>
<td>8</td>
</tr>
<tr>
<td>Your age prevents you from doing it</td>
<td>9</td>
</tr>
<tr>
<td>Your health prevents you from doing it</td>
<td>10</td>
</tr>
<tr>
<td>You cannot participate for other personal reasons</td>
<td>11</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>12</td>
</tr>
<tr>
<td>DK</td>
<td>13</td>
</tr>
</tbody>
</table>

If you were to be laid-off or made redundant, on a scale of 1 to 10, how would you rate the likelihood of you finding a job in the next six months? '1' means that it "would be not at all likely" and '10' means that it "would be very likely".

(READ OUT)

<table>
<thead>
<tr>
<th>Not at all likely</th>
<th>Very likely</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>10</td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
</tr>
<tr>
<td>DK</td>
<td>11</td>
</tr>
</tbody>
</table>

From the following list, what are the main reasons preventing you from taking part in a training course?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>You do not have the necessary experience or qualifications</td>
<td>1</td>
</tr>
<tr>
<td>You cannot afford it</td>
<td>2</td>
</tr>
<tr>
<td>Your current employer will not support you</td>
<td>3</td>
</tr>
<tr>
<td>Training conflicts with your work schedule</td>
<td>4</td>
</tr>
<tr>
<td>You do not have time because of family responsibilities</td>
<td>5</td>
</tr>
<tr>
<td>There is no training offered close enough to where you are</td>
<td>6</td>
</tr>
<tr>
<td>You do not know about any training offers</td>
<td>7</td>
</tr>
<tr>
<td>You are not comfortable with the idea of going back to something that is like school</td>
<td>8</td>
</tr>
<tr>
<td>Your age prevents you from doing it</td>
<td>9</td>
</tr>
<tr>
<td>Your health prevents you from doing it</td>
<td>10</td>
</tr>
<tr>
<td>You cannot participate for other personal reasons</td>
<td>11</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>12</td>
</tr>
<tr>
<td>DK</td>
<td>13</td>
</tr>
</tbody>
</table>
**QC15** If you were to be laid-off or made redundant, how would you find a job?

(READ OUT – MAX. 2 ANSWERS)

<table>
<thead>
<tr>
<th>Option</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>By applying for the same kind of job, in the same location, but for another employer</td>
<td>1</td>
</tr>
<tr>
<td>By applying for the same kind of job but in a different location</td>
<td>2</td>
</tr>
<tr>
<td>By applying for a completely different kind of job in the same location</td>
<td>3</td>
</tr>
<tr>
<td>By applying for a completely different kind of job in another location</td>
<td>4</td>
</tr>
<tr>
<td>By starting your own business</td>
<td>5</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>6</td>
</tr>
<tr>
<td>DK</td>
<td>7</td>
</tr>
</tbody>
</table>

EB65.3 NEW

**QC16** If you were to be laid-off or made redundant, how much do you think the Social Security system in the United Kingdom will compensate you for the loss of income during the first six months as a percentage of your current income?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Option</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>91 to 100% of your current income</td>
<td>1</td>
</tr>
<tr>
<td>71 to 90% of your current income</td>
<td>2</td>
</tr>
<tr>
<td>51 to 70% of your current income</td>
<td>3</td>
</tr>
<tr>
<td>31 to 50% of your current income</td>
<td>4</td>
</tr>
<tr>
<td>Less than 30% of your current income</td>
<td>5</td>
</tr>
<tr>
<td>DK</td>
<td>6</td>
</tr>
</tbody>
</table>

EB65.3 NEW
In your opinion, what would be the easiest way to find a job?

(READ OUT - MAX. 2 ANSWERS)

<table>
<thead>
<tr>
<th>Option</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>By applying for the same kind of job as your last one, in the same location, but for another employer</td>
<td>1</td>
</tr>
<tr>
<td>By applying for the same kind of job as your last one, but in a different location</td>
<td>2</td>
</tr>
<tr>
<td>By applying for a completely different kind of job than your last one, but still in the same location</td>
<td>3</td>
</tr>
<tr>
<td>By applying for a completely different kind of job than your last one, and in a different location</td>
<td>4</td>
</tr>
<tr>
<td>By taking up any job</td>
<td>5</td>
</tr>
<tr>
<td>By starting your own business</td>
<td>6</td>
</tr>
<tr>
<td>Not looking for a job (SPONTANEOUS)</td>
<td>7</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>8</td>
</tr>
<tr>
<td>DK</td>
<td>9</td>
</tr>
</tbody>
</table>
Please tell me, for each of the following statements, to what extent you agree or disagree with it.

<p>| | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>A job for life with the same employer is a thing of the past</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>Work contracts should become more flexible to encourage job creation</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>Being able to change easily from one job to another is a useful asset to help people find a job nowadays</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4</td>
<td>In the United Kingdom many people retire too early</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>Regular training improves one's job opportunities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
For each of the following measures, how effective do you think they are in getting more people into work and staying at work until later in life?

(SHOW SCREEN WITH SCALE - SINGLE CODE)

<table>
<thead>
<tr>
<th>Measure</th>
<th>Very effective</th>
<th>Fairly effective</th>
<th>Not very effective</th>
<th>Not at all effective</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Increasing child care facilities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2 Increasing care facilities for elderly persons and other dependents</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3 Discouraging early retirement</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4 Increasing the difference in income between working and non-working people</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5 Promoting geographical mobility of people</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>6 Supporting people who want to start their own business</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>7 Transforming undeclared work into regular jobs</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>8 Regular training for people at work</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
Please tell me to what extent you think the European Union has a positive or negative impact on each of the following employment and social policies.

<table>
<thead>
<tr>
<th>(READ OUT)</th>
<th>Very positive impact</th>
<th>Fairly positive impact</th>
<th>Fairly negative impact</th>
<th>Very negative impact</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Setting minimum standards for working conditions throughout the EU</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2 Creating new job opportunities and fighting unemployment</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3 Reducing regional disparities in unemployment</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4 Exchanging best practices in employment policies among the Member States of the EU</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5 Improving access to education and training</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>6 Promoting dialogue between employers and trade unions</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>7 Fighting social exclusion and poverty</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>8 Promoting equality between women and men</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>9 Combating other forms of discrimination</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>10 Coordinating the reform of the national systems of social welfare / protection (pensions, healthcare, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
In general, would you say that what you see, read or hear about what the European Union does in the area of employment and social affairs is very positive, fairly positive, fairly negative or very negative?

<table>
<thead>
<tr>
<th>(READ OUT – ONE ANSWER ONLY)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very positive</td>
<td>1</td>
</tr>
<tr>
<td>Fairly positive</td>
<td>2</td>
</tr>
<tr>
<td>Fairly negative</td>
<td>3</td>
</tr>
<tr>
<td>Very negative</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

In general, would you say that what you see, read or hear about what the European Union does in the area of employment and social affairs is very positive, fairly positive, fairly negative or very negative?

<table>
<thead>
<tr>
<th>(READ OUT – ONE ANSWER ONLY)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very interested</td>
<td>1</td>
</tr>
<tr>
<td>Fairly interested</td>
<td>2</td>
</tr>
<tr>
<td>Not very interested</td>
<td>3</td>
</tr>
<tr>
<td>Not at all interested</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

Overall, how interested would you be in receiving detailed information on the employment and social policies funded by the European Union? Would you be…?

<table>
<thead>
<tr>
<th>(READ OUT – ONE ANSWER ONLY)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very interested</td>
<td>1</td>
</tr>
<tr>
<td>Fairly interested</td>
<td>2</td>
</tr>
<tr>
<td>Not very interested</td>
<td>3</td>
</tr>
<tr>
<td>Not at all interested</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

Overall, how interested would you be in receiving detailed information on the employment and social policies funded by the European Union? Would you be…?

<table>
<thead>
<tr>
<th>(READ OUT – ONE ANSWER ONLY)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very interested</td>
<td>1</td>
</tr>
<tr>
<td>Fairly interested</td>
<td>2</td>
</tr>
<tr>
<td>Not very interested</td>
<td>3</td>
</tr>
<tr>
<td>Not at all interested</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>
QD1. What are the most important issues facing the United Kingdom today?

(Do not read out – recode in the list - multiple answers possible)

<table>
<thead>
<tr>
<th>Issue</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crime</td>
<td>1</td>
</tr>
<tr>
<td>Public transport</td>
<td>2</td>
</tr>
<tr>
<td>Economic situation</td>
<td>3</td>
</tr>
<tr>
<td>Rising prices/inflation</td>
<td>4</td>
</tr>
<tr>
<td>Taxation</td>
<td>5</td>
</tr>
<tr>
<td>Unemployment</td>
<td>6</td>
</tr>
<tr>
<td>Terrorism</td>
<td>7</td>
</tr>
<tr>
<td>Defence/Foreign affairs</td>
<td>8</td>
</tr>
<tr>
<td>Housing</td>
<td>9</td>
</tr>
<tr>
<td>Immigration</td>
<td>10</td>
</tr>
<tr>
<td>Healthcare system</td>
<td>11</td>
</tr>
<tr>
<td>The educational system</td>
<td>12</td>
</tr>
<tr>
<td>Pensions</td>
<td>13</td>
</tr>
<tr>
<td>Protecting the environment</td>
<td>14</td>
</tr>
<tr>
<td>Energy related issues (energy prices, energy shortages, etc.)</td>
<td>15</td>
</tr>
<tr>
<td>Other (specify)</td>
<td>16</td>
</tr>
<tr>
<td>DK</td>
<td>17</td>
</tr>
</tbody>
</table>

EB65.3 NEW

ASK QD1o IF "OTHER" in QD1

QD1o. Which other?

(WRITE DOWN ALL OTHER SPONTANEOUS ANSWERS)

| 10 | 2 | (616,617-636) |

EB65.3 NEW
QD2  When you think about energy related issues, what comes into your mind first?

(WRITE DOWN ALL SPONTANEOUS ANSWERS)  

10  2  

QD3  In the context of energy production, which, if any, of the following have you heard of?

(SHOW SCREEN- READ OUT - MULTIPLE ANSWERS POSSIBLE)  

<table>
<thead>
<tr>
<th>Option</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuclear fusion</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Carbon capture and storage (CCS)</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hydrogen energy and cars (H2)</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fuel cells</td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Geothermal energy</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ocean energy (tidal\ wave\ marine currents)</td>
<td>6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ITER</td>
<td>7</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4th generation nuclear reactors</td>
<td>8</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clean Coal</td>
<td>9</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Negawatt and sustainable decrease</td>
<td>10</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>None of these</td>
<td>11</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
QD4

Are you in favour of or opposed to the use of these different sources of energy in the United Kingdom? Please use a scale from 1 to 7, '1' would mean that you are "strongly opposed to this energy source" and '7' would mean that you are "strongly in favour" of it.

(SHOW SCREEN WITH SCALE - SINGLE CODE - )

(READ OUT)

<table>
<thead>
<tr>
<th></th>
<th>Strongly opposed</th>
<th>Strongly in favour</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Coal</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Oil</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Gas</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Nuclear energy</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Hydroelectric energy</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Biomass energy (using wood, plants or biogas as fuel)</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Wind energy</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Solar energy</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Ocean energy (tidal\ wave\ marine currents)</td>
<td>1 2 3 4 5 6 7 8</td>
<td></td>
</tr>
</tbody>
</table>

EB65.3 NEW

QD5

In your opinion, which three of the following consume the largest share of energy in the United Kingdom?

(SHOW SCREEN – READ OUT - MAX. 3 ANSWERS)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Lighting (housing, offices, streets)</td>
<td>1,</td>
</tr>
<tr>
<td>Heating (housing and offices)</td>
<td>2,</td>
</tr>
<tr>
<td>Air-conditioning (housing and offices)</td>
<td>3,</td>
</tr>
<tr>
<td>Transport (all modes and uses)</td>
<td>4,</td>
</tr>
<tr>
<td>Industrial production</td>
<td>5,</td>
</tr>
<tr>
<td>Electric equipment (household appliances, computers, etc.)</td>
<td>6,</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>7,</td>
</tr>
<tr>
<td>DK</td>
<td>8,</td>
</tr>
</tbody>
</table>

EB65.3 NEW
**QD6**

In your opinion, which of the following are the three most used energy sources in the United Kingdom?

(Show screen – read out - Max. 3 answers)

<table>
<thead>
<tr>
<th>Energy Source</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coal</td>
<td>1</td>
</tr>
<tr>
<td>Oil</td>
<td>2</td>
</tr>
<tr>
<td>Gas</td>
<td>3</td>
</tr>
<tr>
<td>Nuclear energy</td>
<td>4</td>
</tr>
<tr>
<td>Hydroelectric energy</td>
<td>5</td>
</tr>
<tr>
<td>Biomass energy (using wood, plants or biogas as fuel)</td>
<td>6</td>
</tr>
<tr>
<td>Wind energy</td>
<td>7</td>
</tr>
<tr>
<td>Solar energy</td>
<td>8</td>
</tr>
<tr>
<td>Ocean energy (tidal\ wave\ marine currents)</td>
<td>9</td>
</tr>
<tr>
<td>Another source of energy which is not used today</td>
<td>10</td>
</tr>
<tr>
<td>DK</td>
<td></td>
</tr>
</tbody>
</table>

**EB65.3 NEW**

---

**QD7**

And thinking about energy in 30 years time, which do you think will be the three most used energy sources in the United Kingdom?

(Show screen - read out – Max. 3 answers)

<table>
<thead>
<tr>
<th>Energy Source</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coal</td>
<td>1</td>
</tr>
<tr>
<td>Oil</td>
<td>2</td>
</tr>
<tr>
<td>Gas</td>
<td>3</td>
</tr>
<tr>
<td>Nuclear energy</td>
<td>4</td>
</tr>
<tr>
<td>Hydroelectric energy</td>
<td>5</td>
</tr>
<tr>
<td>Biomass energy (using wood, plants or biogas as fuel)</td>
<td>6</td>
</tr>
<tr>
<td>Wind energy</td>
<td>7</td>
</tr>
<tr>
<td>Solar energy</td>
<td>8</td>
</tr>
<tr>
<td>Ocean energy (tidal\ wave\ marine currents)</td>
<td>9</td>
</tr>
<tr>
<td>Another source of energy which is not used today</td>
<td>10</td>
</tr>
<tr>
<td>DK</td>
<td></td>
</tr>
</tbody>
</table>

**EB65.3 NEW**
QD8a  As far as you know, is the United Kingdom dependent on energy coming from abroad?

<table>
<thead>
<tr>
<th>(READ OUT – ONE ANSWER ONLY)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, entirely</td>
</tr>
<tr>
<td>Yes, very much</td>
</tr>
<tr>
<td>Yes, somewhat</td>
</tr>
<tr>
<td>Yes, but only very little</td>
</tr>
<tr>
<td>No, not at all</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

EB65.3 NEW

QD8b  And would you say the European Union as a whole is dependent on energy coming from abroad (outside the EU)?

<table>
<thead>
<tr>
<th>(READ OUT – ONE ANSWER ONLY)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, entirely</td>
</tr>
<tr>
<td>Yes, very much</td>
</tr>
<tr>
<td>Yes, somewhat</td>
</tr>
<tr>
<td>Yes, but only very little</td>
</tr>
<tr>
<td>No, not at all</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

EB65.3 NEW
How likely do you think it is that each of the following incidents will happen in the United Kingdom in the next three years?

<table>
<thead>
<tr>
<th>Incident</th>
<th>Very likely</th>
<th>Somewhat likely</th>
<th>Not very likely</th>
<th>Very unlikely</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>A national electricity blackout</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Significant disruptions in gas supply</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Energy prices being multiplied by 2 or more times</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Terrorist attack on energy infrastructures (pipelines, power plants,</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>transmission lines, etc.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(READ OUT )</td>
<td>Very likely</td>
<td>Somewhat likely</td>
<td>Not very likely</td>
<td>Very unlikely</td>
<td>DK</td>
</tr>
<tr>
<td>------------</td>
<td>-------------</td>
<td>----------------</td>
<td>----------------</td>
<td>---------------</td>
<td>----</td>
</tr>
<tr>
<td>1</td>
<td>In 2035, Europe will be almost totally independent of energy coming from abroad</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>In 2035, wasting energy will be punished by law</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>In 2035, only rich people will be able to afford to have a car</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4</td>
<td>In 2035, thanks to scientific and technological progress, energy use won’t harm the environment anymore</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>In 2035, there will be a similar system to ration coupons for energy</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
QD11  To what extent would you trust information about energy related issues from each of the following sources?

<table>
<thead>
<tr>
<th>(SHOW SCREEN WITH SCALE - SINGLE CODE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(READ OUT)</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>1 National Government</td>
</tr>
<tr>
<td>2 Regional local government</td>
</tr>
<tr>
<td>3 The European Union</td>
</tr>
<tr>
<td>4 Electricity, gas and other energy companies</td>
</tr>
<tr>
<td>5 Scientists</td>
</tr>
<tr>
<td>6 Environmental protection organisations or consumer associations</td>
</tr>
<tr>
<td>7 Journalists</td>
</tr>
<tr>
<td>8 Political Parties</td>
</tr>
</tbody>
</table>

EB65.3 NEW

QD12  In your opinion, which two of the following should be given top priority in the British Government’s energy policy?

<table>
<thead>
<tr>
<th>(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guaranteeing low prices for consumers</td>
</tr>
<tr>
<td>Guaranteeing a continuous supply of energy</td>
</tr>
<tr>
<td>Guaranteeing the United Kingdom independence in the field of energy</td>
</tr>
<tr>
<td>Protecting the environment</td>
</tr>
<tr>
<td>Protecting public health</td>
</tr>
<tr>
<td>Fighting global warming</td>
</tr>
<tr>
<td>Guaranteeing the competitiveness of our industries</td>
</tr>
<tr>
<td>Reducing energy consumption</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

EB65.3 NEW
QD13 Do you think that energy related research should be a priority for the European Union? Please use a scale from 1 to 7, '1' would mean energy related research "should not be a priority at all", '7' would mean energy related research "should be a very high priority".

QD14 In your opinion, which area of research in the field of energy should be funded in priority by the European Union?

(READ OUT – ONE ANSWER ONLY)
Using a scale from 1 to 7, how important do you think it is to reduce energy consumption in the United Kingdom? "1" would mean reducing energy consumption is "not at all important" and "7" would mean that it is "extremely important".

<table>
<thead>
<tr>
<th>Not at all important</th>
<th>Extremely important</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 2 3 4 5 6 7</td>
<td></td>
</tr>
</tbody>
</table>

DK

8
QD16 During the past year, have you done any of the following to save energy?

(SHOW SCREEN - READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>(760-770)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cut down on heating and/or air conditioning</td>
<td>1</td>
</tr>
<tr>
<td>Cut down on lighting and the use of domestic electrical appliances</td>
<td>2</td>
</tr>
<tr>
<td>Insulated your house (walls, windows, etc.)</td>
<td>3</td>
</tr>
<tr>
<td>Taken initiatives to save energy at work</td>
<td>4</td>
</tr>
<tr>
<td>Used your car less</td>
<td>5</td>
</tr>
<tr>
<td>Reduced your driving speed</td>
<td>6</td>
</tr>
<tr>
<td>Changed your car to another one which uses less fuel</td>
<td>7</td>
</tr>
<tr>
<td>Used public transport more</td>
<td>8</td>
</tr>
<tr>
<td>None</td>
<td>9</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>10</td>
</tr>
<tr>
<td>DK</td>
<td>11</td>
</tr>
</tbody>
</table>

EB65.3 NEW

ASK ALL

Let's move on to another topic

D10 Gender.

(771)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>1</td>
</tr>
<tr>
<td>Female</td>
<td>2</td>
</tr>
</tbody>
</table>

EB65.2 D10

D11 How old are you?

(772-773)

EB65.2 D11
In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(847-848)

<table>
<thead>
<tr>
<th>Left</th>
<th>Right</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>7</td>
<td>8</td>
</tr>
<tr>
<td>9</td>
<td>10</td>
</tr>
</tbody>
</table>

Refusal 11
DK 12

Could you tell me which of these best describes your own current situation?

(849-850)

Married 1
Remarried 2
Unmarried, currently living with partner 3
Unmarried, having never lived with a partner 4
Unmarried, having previously lived with a partner, but now on my own 5
Divorced 6
Separated 7
Widowed 8
Other (SPONTANEOUS) 9
Refusal (SPONTANEOUS) 10

How old were you when you stopped full-time education?

(851-852)

D8

EB65.2 D8
Would you say you live in a...?

(READ OUT)  

Rural area or village  1  
Small or medium-sized town  2  
Large town/city  3  
DK  4  

Could you tell me how many people aged 15 years or more live in your household, yourself included?

Could you tell me how many children less than 10 years old live in your household

Could you tell me how many children aged 10 to 14 years old live in your household?
D41  You personally, were you born…?

SHOW SCREEN - READ OUT - ONE ANSWER ONLY

<table>
<thead>
<tr>
<th>(860)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>In the United Kingdom</td>
<td>1</td>
</tr>
<tr>
<td>In another Member country of the European Union</td>
<td>2</td>
</tr>
<tr>
<td>In Europe, but not in a member country of the European Union</td>
<td>3</td>
</tr>
<tr>
<td>In Asia, in Africa or in Latin America</td>
<td>4</td>
</tr>
<tr>
<td>In Northern America, in Japan or in Oceania</td>
<td>5</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>6</td>
</tr>
</tbody>
</table>

EB65.2 D41

D42  And which of these best describes where your parents were born?

(SHOW SCREEN – READ OUT)

<table>
<thead>
<tr>
<th>(861)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Your mother and your father were born in the United Kingdom</td>
<td>1</td>
</tr>
<tr>
<td>One of your parents was born in the United Kingdom and the other was born in another Member State of the European Union</td>
<td>2</td>
</tr>
<tr>
<td>Your mother and your father were born in another Member State of the European Union</td>
<td>3</td>
</tr>
<tr>
<td>One of your parents was born in the United Kingdom and the other was born outside the European Union</td>
<td>4</td>
</tr>
<tr>
<td>Your mother and your father were born outside the European Union</td>
<td>5</td>
</tr>
<tr>
<td>DK/Refusal (SPONTANEOUS)</td>
<td>6</td>
</tr>
</tbody>
</table>

EB65.2 D42

D43a  Is there a fixed telephone (landline) available in the household?

D43b  Do you own a mobile phone?

<table>
<thead>
<tr>
<th>(862)</th>
<th>(863)</th>
</tr>
</thead>
<tbody>
<tr>
<td>D43a</td>
<td>D43b</td>
</tr>
<tr>
<td>Fixed</td>
<td>Mobile</td>
</tr>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

EB65.2 D43a D43b
### D44  Do you consider yourself to be…?

<table>
<thead>
<tr>
<th></th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic</td>
<td>1</td>
</tr>
<tr>
<td>Orthodox</td>
<td>2</td>
</tr>
<tr>
<td>Protestant</td>
<td>3</td>
</tr>
<tr>
<td>Other Christian</td>
<td>4</td>
</tr>
<tr>
<td>Jewish</td>
<td>5</td>
</tr>
<tr>
<td>Muslim</td>
<td>6</td>
</tr>
<tr>
<td>Sikh</td>
<td>7</td>
</tr>
<tr>
<td>Buddhist</td>
<td>8</td>
</tr>
<tr>
<td>Hindu</td>
<td>9</td>
</tr>
<tr>
<td>Atheist</td>
<td>10</td>
</tr>
<tr>
<td>Non believer/Agnostic</td>
<td>11</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>12</td>
</tr>
<tr>
<td>DK</td>
<td>13</td>
</tr>
</tbody>
</table>

**EB65.2 D44**

### D45  Apart from weddings or funerals, about how often do you attend religious services?

<table>
<thead>
<tr>
<th></th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>More than once a week</td>
<td>1</td>
</tr>
<tr>
<td>Once a week</td>
<td>2</td>
</tr>
<tr>
<td>About once a month</td>
<td>3</td>
</tr>
<tr>
<td>About each 2 or 3 month</td>
<td>4</td>
</tr>
<tr>
<td>Only on special holy days</td>
<td>5</td>
</tr>
<tr>
<td>About once a year</td>
<td>6</td>
</tr>
<tr>
<td>Less often</td>
<td>7</td>
</tr>
<tr>
<td>Never</td>
<td>8</td>
</tr>
<tr>
<td>DK</td>
<td>9</td>
</tr>
</tbody>
</table>

**EB65.2 D45**
Which of the following do you have?

<table>
<thead>
<tr>
<th>Option</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Television</td>
<td>1,</td>
</tr>
<tr>
<td>DVD player</td>
<td>2,</td>
</tr>
<tr>
<td>Music CD player</td>
<td>3,</td>
</tr>
<tr>
<td>Computer</td>
<td>4,</td>
</tr>
<tr>
<td>An Internet connection at home</td>
<td>5,</td>
</tr>
<tr>
<td>A car</td>
<td>6,</td>
</tr>
<tr>
<td>A flat / a house which you have finished paying for</td>
<td>7,</td>
</tr>
<tr>
<td>A flat / a house which you are still paying for</td>
<td>8,</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>9,</td>
</tr>
<tr>
<td>DK</td>
<td>10,</td>
</tr>
</tbody>
</table>
### INTERVIEW PROTOCOLE

**P1** **DATE OF INTERVIEW**

(877-878) **DAY**  (879-880) **MONTH**

EB65.2 P1

**P2** **TIME OF THE BEGINNING OF THE INTERVIEW**

(INT.: USE 24 HOUR CLOCK)  
(881-882) **HOUR**  (883-884) **MINUTES**

EB65.2 P2

**P3** **NUMBER OF MINUTES THE INTERVIEW LASTED**

(885-887) **MINUTES**

EB65.2 P3

**P4** **Number of persons present during the interview, including interviewer**

(888)

| Two (interviewer and respondent) | 1 |
| Three                           | 2 |
| Four                            | 3 |
| Five or more                    | 4 |

EB65.2 P4

**P5** **Respondent cooperation**

(889)

| Excellent          | 1 |
| Fair               | 2 |
| Average            | 3 |
| Bad                | 4 |

EB65.2 P5

**P6** **Size of locality**

Local Codes

(890-891)

EB65.2 P6
NUTS Level 2 Regions (See www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics)

Region

Postal code

Sample point number

Interviewer number

Weighting factor

ASK ONLY in LU, BE, ES, FI, EE, LV, MT and TR