

ZA3673

Flash Eurobarometer 126

(Multimedia Internet Services: General Practitioners 3)

Questionnaire

Great Britain

Serial: _____ (1-5)
Card: 01 (6-7)

```
CALLFUNC('stopdata',1)
CALLFUNC('setcols',1)
```

```
SET POD=PARTOFDAY
SET INTID=INTNAME
```

```
SET INATEST=TESTINGR
```

COMPFL

_____ (8)

```
IF(INTID='review'){
SET INTTMP=DINTNAM
}ELSE{
SET INTTMP=INTID
}
```

INTNAM

%INTTMP% _____ (9-18)

```
SET DINTNAM=INTNAM
SET SERNUM=RESPONDENT
SET VNAME='key'
SET KEYNO=''
CALLFUNC('getsmvar',VNAME,KEYNO)
IF(KEYNO<>NULL){
SET KEYDISP='SMS KEY IS: '
}
IF(KEYNO=NULL){
SET KEYDISP='THERE IS NO SMS '
SET KEYNO='KEY'
}
```

```
SET VERSION=1
```

```
SET QVERSTMP=QVERS
IF(INTID='review'){
IF(QVERSTMP<>NULL){
SET QVERS=QVERSTMP
```

```
}
}ELSE{
SET QVERS=VERSION
}
```

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```
ONRESP 'gotosms'GO GOSMS
GOTO QX
```

GOSMS

```
=====
=====
++ INTERVIEWER:
++
++
++
++ ARE YOU SURE THAT YOU WANT TO GOTO SMS?
++
++
++
++ REMEMBER THAT GOTOSMS WILL NOT SAVE A STOPPED INTERVIEW -
++
++
++ IF YOU WANT TO STOP THE INTERVIEW, ENTER "STOP"
++
++
++
=====
=====
```

```
(21) SP
STOP - Return to question and enter "stop".....1 GO TO GOSMS2
GOTOSMS.....2
```

GOSMS2

USE ">>" TO RETURN TO THE LAST QUESTION ASKED

PAUSE

QX CONTINUE

```
SET DATE1=DDATE1
IF (DATE1=NULL) {
SET DDATE1=DATE
}
SET DDATE1=DATE1
```

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```
SET TIME1=DTIME1
IF (TIME1=NULL) {
SET DTIME1=TIMEOFDAY
}
SET DTIME1=TIME1
```

```
CALLFUNC('setdata',1)
```

```
SET VNAME='key'
SET RETVAL=' '
CALLFUNC('getsmvar',VNAME,RETVAL)
```

FXKEY

```
%RETVAL% _____ (36-50)
```

```
SET VNAME='telnumb'
SET RETVAL=' '
CALLFUNC('getsmvar',VNAME,RETVAL)
```

FXTELNU

```
%RETVAL% _____ (51-70)
```

```
SET VNAME='cell'
SET RETVAL=' '
CALLFUNC('getsmvar',VNAME,RETVAL)
```

FXCELL

```
%RETVAL% _____ (71-72)
```

INTRO Good %POD%, my name is,I'm calling from ICM Research on behalf of the European Commission. We are conducting a short survey amongst general practitioners to better understand the use of technology and the internet in private practices. This survey is conducted in the 15 countries of the European Union.

We would greatly appreciate your help for a few minutes to answer some simple questions.

IF RESPONDENT SOUNDS LIKE THEY WANT TO REFUSE SAY:

The interview will take no longer than 5 minutes.

Card: 02 (6-7)
(8) SP
Continue.....1
Callback/Refusal.....2 GO TO GOSMS1

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D0

D0. Are you a General Practitioner?

(9) SP
Yes.....1
No.....2 GO TO SORRY1

Q1

Q1. Do you use any of the following in your practice?

READ OUT

(10) MP
PC.....1
Macintosh.....2
PC/Mac Laptop (notebook).....3
PDA (Personal Digital Assistant, pocket PC,
palmtop).....4
None of these.....5 GO TO SORRY2
Don't know.....Y GO TO SORRY2
No answer.....X GO TO SORRY2

Q2

Q2. Is this equipment connected to the Internet or to a dedicated general practitioners network?

(11) SP
Yes.....1
No.....2 GO TO SORRY3
Don't know.....Y GO TO SORRY3
No answer.....X GO TO SORRY3

Q3

Q3. Do you use the Internet or a General Practitioners network for any of the following professional purposes?

....?

- 1- Accessing to medical associations' websites which give 'doctor to doctor' information
- 2- Searching for prescribing information, including new drug information and contra-indications
- 3- Accessing information for your continuing education
- 4- Exchanging views with other doctors
- 5- Consulting medical journals (e.g. through Medline)
- 6- Sending and/or receiving patient identifiable data

	-1-	-2-	-3-	-4-	-5-	-6-	SP
	(12)	(13)	(14)	(15)	(16)	(17)	
Yes.....	1	1	1	1	1	1	
No.....	2	2	2	2	2	2	
Don't know.....	Y	Y	Y	Y	Y	Y	
No answer.....	X	X	X	X	X	X	

IF(Q3(6)='Yes'){

Q4

Q4. You've just told me that you use the Internet or a General Practitioners network for sending and / or receiving patient identifiable data. Do you use these exchanges ...

....?

- 1- To submit patient care reimbursement claims
- 2- To transfer administrative patient data to a secondary care provider?
- 3- To transfer patient medical data to other medical care providers for the purposes of continuity of care
- 4- To receive results from laboratories and other diagnostic procedures (e.g. ECG)

- 5- For exchanging emails with patients
- 6- To offer any form of telemedicine services to your patients, such as home monitoring via Internet or e-mail)
- 7- For electronic prescribing (transfer of prescription via Internet to dispensing pharmacist)

	-1-	-2-	-3-	-4-	-5-	-6-	-7-	
	(18)	(19)	(20)	(21)	(22)	(23)	(24)	SP
Yes.....	1	1	1	1	1	1	1	
No.....	2	2	2	2	2	2	2	
Don't know.....	Y	Y	Y	Y	Y	Y	Y	
No answer.....	X	X	X	X	X	X	X	

Q5

Q5. How do you obtain the patients consent for transferring patient data in the above named settings?

	(25)	MP
Written.....	1	
Oral.....	2	
No specific consent obtained.....	3	
Don't know.....	Y	
No answer.....	X	

Q6

Q6. Do you use electronic signatures in communicating patient medical data via the Internet or a General Practitioners network?

	(26)	SP
Yes, for any communication.....	1	
Yes, for some communications.....	2	
No.....	3	
Don't know.....	Y	
No answer.....	X	

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}

Q7

Q7. Do you use an Electronic Health Care Record (EHCR) [also known as Electronic Patient record, Electronic Medical record, Computer Based Patient record]?

READ OUT

(27) SP
Yes, provided by national or regional health
authority.....1
Yes, purchased specifically for the practice.....2
No, don't use Electronic Health Care Record.....3
Don't know.....Y
No answer.....X

Q8

Q8. Do you use a web site for your practice?

READ OUT

(28) MP
Yes, with administrative information only (e.g.
surgery hours, contact numbers etc).....1
Yes, with administrative information plus health
information (e.g. travel health, diet &
nutrition, child health, links to other health
web sites).....2
Yes, with interactive patient appointment
scheduling.....3
No, your practice has no web site.....4
Don't know.....Y
No answer.....X

Just a few questions now to help us classify the answers you have given...

PAUSE

D2

D2. Firstly, Can you tell me your age please?
IF RESPONDENT REFUSES TO ANSWER CODE '0'

0/18 TO 99

_____ (29-30)

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```
IF (D2>=18.AND.D2<=24) {  
SET AGE='18 - 24'  
}  
IF (D2>=25.AND.D2<=34) {  
SET AGE='25 - 34'  
}  
IF (D2>=35.AND.D2<=44) {
```



```

SET AGE='35 - 44'
}
IF (D2>=45.AND.D2<=54) {
SET AGE='45 - 54'
}
IF (D2>=55.AND.D2<=64) {
SET AGE='55 - 64'
}
IF (D2>=65) {          SET AGE='65+'
}
IF (D2=0) {
SET AGE=REF
}

```

D3

D3. Which of the following would best describe the location of your practice?

READ OUT

(32) SP

Metropolitan zone.....1
Other town / urban centre.....2
Rural zone.....3

D4

D4. How many practitioners are working in your practice?

(33) SP

Single practitioner.....1
2-3 practitioners.....2
4-6 practitioners.....3
More than 6 practitioners /polyclinic.....4

RNAME

Rname. And finally, your name is
INTERVIEWER TYPE IN NOW, DO NOT TAKE SERIAL NUMBER

(34-36)

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FXXNAME

.....

(37-56)

PSER PROTECT 'SERIAL NO. IS: '+SERNUM+' - '+KEYDISP+KEYNO

-THANK AND CLOSE -

On behalf of ICM, I would like to thank you for the time and help you've given me today.

I am ... and if you have any questions about this research, I can give you a phone number to contact us on. Would you like it?

(IF ASKED) Please call Russell North on 020 7556 9284

PAUSE

QSEX

Q.sex. INTERVIEWER CODE SEX OF RESPONDENT

Male.....1
Female.....2

SET DATE2=DDATE2
IF (DATE2=NULL) {
SET DDATE2=DATE
}
SET DDATE2=DATE2

SET TIME2=DTIME2
IF (TIME2=NULL) {
SET DTIME2=TIMEOFDAY
}
SET DTIME2=TIME2

UNPROTECT PSER

SET COMPFL=1

INTERVIEWER :
START TIME WAS =
TIME END IS =

CONF I hereby confirm that this interview has been conducted within the
MRS code of conduct.

(70) SP
Yes.....1
No.....2

GOTO FIN

SORRY1
In that case I'm sorry to have disturbed you.

PAUSE
SIGNAL 2

SORRY2
In that case I'm sorry to have disturbed you.

PAUSE
SIGNAL 6

SORRY3
In that case I'm sorry to have disturbed you.

PAUSE
SIGNAL 8

FIN CONTINUE

COUNTRY

|_|_| 1

LOMAKE

|_|_|_|_|_|_| 2

LANGUAGE

|_| 3

LENGTH

|_|_| 4

NUTS2

Uusimaa	5	1
Southern Finland		2
Eastern Finland		3
Central Finland		4
Northern Finland		5

Are you a General Practitioner?

yes	6	1
no		2

Sex

man	7	1
woman		2

<D2> Exact age

|_|_|_| 8

type of locality

Capital Area (Greater Helsinki)/ Urban communes at least 90 % of the population lives in densely populated areas OR the largest densely populated area has more than 15.000 inhabitants	9	1
Densely populated communes at least 60% but less than 90% of the population lives in densely populated areas AND the largest densely populated area has more than 4000 but less than 15000 inhabitants		2
Sparcely populated communes less than 60% of the population lives in denlsy populated areas AND the population of the largest densly populated area is less than 15000. Also communes where more than 40% but less than 90% of the population lives in densly populated areas And the population of the largest densely populated area is less than 4000		3

<D4> How many practitioners are working in your practice?

single practioner 1	10	1
2-3 practioners 2		2
4-6 practioners 3		3
more than 6 practitioners /polyclinic 4		4

q1 Do you use any of the following in your practice

READ OUT 1-4

PC 1	11	1,
Macintosh 1		2,
PC/Mac Laptop (notebook) 1		3,
PDA (Personal Digital Assistant, pocket PC, palmtop) 1		4,
none of these		5,
DK/NA		6,

<Q2> Is this equipment connected to the Internet or to a dedicated general practitioners network?

yes 1	12	1
no 2		2
DK/NA 3		3

| Do you use the Internet or a General Practitioners network for any of the |
following professional purposes ?

<Q3A> accessing to medical associations' websites which give 'doctor to doctor'
information

READ OUT

yes 1	13	1
no 2		2
(DK/NA) 3		3

<Q3B> searching for prescribing information, including new drug information and
contra-indications

READ OUT

yes 1	14	1
no 2		2
(DK/NA) 3		3

<Q3C> accessing information for your continuing education

READ OUT

yes 1	15	1
no 2		2
(DK/NA) 3		3

<Q3D> exchanging views with other doctors

READ OUT

yes 1	16	1
no 2		2
(DK/NA) 3		3

<Q3E> consulting medical journals (e.g. through Medline)

READ OUT

yes 1	17	1
no 2		2
(DK/NA) 3		3

<Q3F> sending and/or receiving patient identifiable data

READ OUT

yes 1	18	1
no 2		2
(DK/NA) 3		3

| You've just told me that you use the Internet or a General Practitioners |
| network for sending and / or receiving patient identifiable data. |
Do you use these exchanges for: ?

<Q4A> to submit patient care reimbursement claims

READ OUT

yes 1	19	1
no 2		2
(DK/NA) 3		3

<Q4B> transfer administrative patient data to a secondary care provider?

READ OUT

yes 1	20	1
no 2		2
(DK/NA) 3		3

<Q4C> transfer patient medical data to other medical care providers for the purposes of continuity of care

READ OUT

yes 1	21	1
no 2		2
(DK/NA) 3		3

<Q4D> receive results from laboratories and other diagnostic procedures (e.g. ECG)

READ OUT

yes 1	22	1
no 2		2
(DK/NA) 3		3

<Q4E> exchanging emails with patients

READ OUT

yes 1	23	1
no 2		2
(DK/NA) 3		3

<Q4F> to offer any form of telemedicine services to your patients, such as home monitoring via Internet or e-mail?

READ OUT

yes 1	24	1
no 2		2
(DK/NA) 3		3

<Q4G> for electronic prescribing (transfer of prescription via Internet to dispensing pharmacist)

READ OUT

yes 1	25	1
no 2		2
(DK/NA) 3		3

<Q5> How do you obtain the patients consent for transferring patient data in the above named settings?

written 1	26	1
oral 2		2
no specific consent obtained 3		3
(DK/NA) 4		4

<Q6> Do you use electronic signatures in communicating patient medical data via the Internet or a General Practitioners network?

yes, for any communication 1	27	1
yes, for some communications 2		2
no 3		3
(DK/NA) 4		4

<Q7> Do you use an Electronic Health Care Record (EHCR) also known as Electronic Patient record, Electronic Medical record, Computer Based Patient record?

READ OUT

yes, provided by national or regional health authority 1	28	1
yes, purchased specifically for the practice 2		2
no, don't use Electronic Health Care Record 3		3
(DK/NA) 4		4

<Q8> Do you use a web site for your practice ?

READ OUT

yes, with administrative information only (e.g. surgery hours, contact numbers etc) 1	29	1,
yes, with administrative information plus health information (e.g. travel health, diet & nutrition, child health, links to other health web sites) 1		2,
yes, with interactive patient appointment scheduling 1		3,
no, your practice has no web site 1		4,
(DK/NA) 4		5,