

ZA3686

Flash Eurobarometer 131

(The Single Market)

Questionnaire

Ireland

FLASH EB 131 Single Market Public at Large
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*Good morning/afternoon/evening. I am from Millward Brown IMS.
 We are carrying out a survey and I would be grateful for your help in answering some questions. Do you have
 about 5 minutes to answer some questions about European Affairs?*

The Single Market without frontier controls formally started in January 1993 and has gradually introduced further reforms in all Member States.

The following questions relate to these reforms and their impact on your day-to-day life.

1. Compared to 10 years ago do you find it easier or more difficult to travel from one Member State of the European Union to another or do you think that nothing has changed since then?

[READ OUT – ONE ANSWER ONLY]

- Yes, it is easier 1
 - Nothing has changed 2
 - No, it is more difficult 3
 - [DK/NA] 4
-

2. Compared to 10 years ago, have you noticed a better choice of products from other Member States of the European Union in your shops and supermarkets?

[READ OUT – ONE ANSWER ONLY]

- Yes 1
 - No 2
 - [DK/NA] 3
-

3. The Single Market has increased competition in many areas like Transportation, Telecommunications, Banking or Insurance services. Globally, would you say that this is a...?

[READ OUT – ONE ANSWER ONLY]

- Very good thing 1
 - Rather good thing 2
 - Rather bad thing 3
 - Very bad thing 4
 - (Neither a good thing nor a bad thing – spontaneous) 5
 - [DK/NA] 6
-

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4. In your opinion, would you say that, for consumers, the Single Market has been very positive, rather positive, rather negative or very negative in respect of...?

[READ OUT – ONE ANSWER ONLY FOR EACH ITEM]

- Very positive 1
 - Rather positive 2
 - Rather negative 3
 - Very negative 4
 - (Neither positive nor negative – spontaneous) 5
 - [DK/NA] 6
- a) The range of products
 - b) The prices of products
 - c) The quality of products
-

5. In general, in respect of your rights within the Single Market, do you feel...?

[READ OUT – ONE ANSWER ONLY]

- Very well informed 1
 - Well informed 2
 - Rather uninformed 3
 - Not informed at all 4
 - [DK/NA] 5
-

6. For each of the following sentences, would you say that it is true or false?

[READ OUT – ONE ANSWER ONLY FOR EACH ITEM]

- True 1
 - False 2
 - [DK/NA] 3
- a) You need a “work permit” to work in another Member State 1 2 3
 - b) You can obtain a mortgage in another Member State 1 2 3
 - c) When you buy a car in another Member State, you have to pay VAT both in that Member State and in your own country 1 2 3
 - d) You can buy house insurance in another Member State 1 2 3
 - e) When you are travelling or working in another member State you have access to health care in that country 1 2 3
 - f) Your academic qualifications give you the right to study in another Member State 1 2 3
 - g) Products bought in another Member State are guaranteed in your own country 1 2 3
-

7. When living in another Member State, do you have...?

[READ OUT – ONE ANSWER ONLY]

- The right to vote in all elections in the same way as nationals of that Member State..... 1
- The right to vote in some elections 2
- No right to vote at all 3
- [DK/NA] 4

8. Recently, have you, yourself, noticed any price differences for the same products or services between Member States...?

[READ OUT – ONE ANSWER ONLY]

- Yes 1
- No 2
- [DK/NA] 3

9. Would you consider going to another Member State to buy a product or a service because it is cheaper or better...?

[READ OUT – ONE ANSWER ONLY]

- Yes, certainly 1
- Yes, probably 2
- No, probably not 3
- No, certainly not..... 4
- [DK/NA] 5

IF RESPONDENT SAYS “NO” TO Q9, ASK Q10

10. From the following suggestions what is your main reason for not being willing to buy a product or service that proved to be better or cheaper in another Member State? Firstly? And Secondly?

[READ OUT – ROTATE - ONE ANSWER “FIRSTLY” AND ONE ANSWER FOR “SECONDLY” EXPECTED]

- a) Firstly
- b) Secondly

- Too time consuming 1
- Language barriers 2
- Travel costs too high..... 3
- Concerned about after-sales service 4
- Concerned about administrative formalities 5
- Worried that your consumer rights will not be upheld in another Member State..... 6
- (Other – spontaneous) 7
- [DK/NA] 8

11. As a European Union citizen, you have the right to study or work in another Member State. Have you, yourself, ever considered living in another Member State in order to study or work?

[READ OUT – ONE ANSWER ONLY]

- Yes, you have already done it 1
- Yes, you have already thought of it
but you haven't decided yet 2
- Yes, you have already thought of it but gave up the idea 3
- No, you have never thought of it..... 4
- [DK/NA]..... 5

IF CODE 3 OR 4 IN Q11, ASK Q12

12. From the following suggestions, what is your main reason for not having considered living in another Member State? Firstly? And Secondly?

[READ OUT – ROTATE - ONE ANSWER “FIRSTLY” AND ONE ANSWER FOR “SECONDLY” EXPECTED]

- a) Firstly
- b) Secondly

- Language barriers 1
- No wish to do so 2
- Concerned about administrative formalities 3
- Family considerations 4
- Concerned about tax implications 5
- Cannot afford to live in another Member State 6
- Worried that your academic qualifications will not be recognised 7
- Lack of information about the opportunities 8
- Difficulty in finding an appropriate job 9
- (Other – spontaneous)..... 10
- [DK/NA]..... 11

13. Have you considered taking out an insurance policy or obtaining a mortgage in another Member State?

[READ OUT – ONE ANSWER ONLY]

- Yes, you have already done it 1
- Yes, you have already thought of it
but you haven't decided yet 2
- Yes, you have already thought of it but gave up the idea 3
- No, you have never thought of it..... 4
- [DK/NA]..... 5

IF CODE 3 OR 4 IN Q13 ASK Q14

14. From the following suggestions, what is your main reason for not having considered taking out an insurance policy, or obtaining a mortgage in another Member State? Firstly? And Secondly?

[READ OUT – ROTATE - ONE ANSWER “FIRSTLY” AND ONE ANSWER FOR “SECONDLY” EXPECTED]

- a) Firstly
 - b) Secondly
- Language barriers 1
 - No wish to do so 2
 - Concerned about administrative formalities 3
 - Concerned about tax implications 4
 - Lack of information about the opportunities 5
 - Worried that your consumer rights will not be upheld in another Member State..... 6
 - (Other – spontaneous)..... 7
 - [DK/NA] 8

15. I would like to mention a number of activities, which could be part of the future development of the Single Market. Could you tell me, for each of them, whether you consider that it is very important, rather important, rather unimportant or not important at all for the development of the Single Market:

[READ OUT – ONE ANSWER ONLY FOR EACH ITEM]

- Very important..... 1
 - Rather important 2
 - Rather unimportant 3
 - Not important at all 4
 - [DK/NA]..... 5
- a) Increased information about your consumer rights in the Single Market
 - b) Make it easier to live, study or work in another Member State
 - c) Increase the range and the quality of products in shops
 - d) Develop competition to obtain lower prices
 - e) Further opening-up of postal and telecommunication services

16. Some people think that the further development of the Single Market should be a priority for the European Union. Do you agree or disagree?

[READ OUT–ONE ANSWER ONLY]

- Strongly agree..... 1
- Somewhat agree..... 2
- Somewhat disagree 3
- Strongly disagree 4
- [DK/NA]..... 5

Classification Details

<p>EX: Male1 Female.....2</p> <p>AGE: (Record Exact Age) <input style="width: 30px; height: 20px; border: 1px solid black;" type="text"/> <input style="width: 30px; height: 20px; border: 1px solid black;" type="text"/></p> <p>Use code '00' if respondent refuses to answer</p> <p>EDUCATION: How old were you when you finished your full-time education? (Record Exact Age)</p> <p>Use code '99' if respondent still at full-time school Use code '00' if respondent refuses to answer Use code '01' if never went to full-time school</p> <input style="width: 30px; height: 20px; border: 1px solid black;" type="text"/> <input style="width: 30px; height: 20px; border: 1px solid black;" type="text"/> <p>REGION: Dublin.....1 Rest of Leinster2 Munster3 Conn/Ulster4</p> <p>TYPE OF LOCALITY: Metropolitan zone1 Other town/urban centre.....2 Rural zone3</p>	<p>WHAT IS YOUR OCCUPATION? As far as your current occupation is concerned, would you say you are self-employed, employee, manual worker or would you say that you are without a professional activity?</p> <p>[READ OUT LEFT ITEMS – THEN ASK TO SPECIFY (“that is to say”)] - ONLY ONE ANSWER]</p> <p>- Self-employed → i.e. : - farmer, forester, fisherman..... 11 - owner of a shop, craftsman..... 12 - professional (lawyer, medical practitioner, accountant, architect.....)..... 13 - manager of a company..... 14 - other (SPECIFY) 15</p> <p>- Employee → i.e. : - professional (employed doctor, lawyer, accountant, architect)..... 21 - general management, director or top management 22 - middle management..... 23 - civil servant..... 24 - office clerk..... 25 - other employee (salesman, nurse, etc).. 26 - other (SPECIFY) 27</p> <p>- Manual worker → i.e. : - supervisor/foreman (team manager, etc ...) 31 - manual worker 32 - unskilled manual worker..... 33 - other (SPECIFY) 34</p> <p>Without a professional activity → i.e. : - looking after the home 41 - student (full time) 42 - retired..... 43 - seeking a job 44 - other (SPECIFY) 45</p> <p>- (Refusal)..... 99</p> <div style="text-align: right; margin-top: 20px;"> <input style="width: 30px; height: 20px; border: 1px solid black;" type="text"/> <input style="width: 30px; height: 20px; border: 1px solid black;" type="text"/> </div> <p>Length of Interview Mins</p>
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