

ZA5597

Eurobarometer 77.1

**Country Questionnaire
Great Britain**

A	your survey number (101-105)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB76.4 A

B	Country code (106-107)
	<input type="text"/> <input type="text"/>

EB76.4 B

C	our survey number (108-110)
	<input type="text"/> <input type="text"/> <input type="text"/>

EB76.4 C

D	Interview number (111-116)
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EB76.4 D

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(137-165)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	28,
DK	29,

EB76.4 Q1

IF OTHER or DK THEN CLOSE INTERVIEW

QA. PUBLIC ATTITUDES TOWARDS ROBOTS

QA1 Please tell me whether you are very interested, moderately interested or not at all interested in scientific discoveries and technological developments.

(SHOW SCREEN - SINGLE CODE)

	(186)
Very interested	1
Moderately interested	2
Not at all interested	3
DK	4

EB73.1 QC1.5 TREND MODIFIED

QA2 I'm going to show you two pictures. For each of them, please tell me to what extent it corresponds with the idea you have of robots.

(SHOW SCREEN WITH SCALE – SHOW PICTURES – ONE ANSWER PER LINE)

	(READ OUT)	Very well	Rather well	Rather badly	Very badly	DK
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(187)	1	Picture robot 1	1	2	3	4	5
(188)	2	Picture robot 2	1	2	3	4	5

NEW

A robot is defined here as an autonomous machine which can assist humans in everyday tasks e.g. as a kind of co-worker helping on the factory floor or as a robot cleaner, or in activities which may be dangerous for humans, like search and rescue in disasters. Robots can come in many shapes or sizes, including human-like. Traditional kitchen appliances, such as a blender or a coffee maker, are not robots.

QA3 Have you ever used, or are you currently using such robots at home or at work (e.g. a robotic vacuum cleaner at home or an industrial robot at work)?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

	(189-193)
Yes, at home	1,
Yes, at work	2,
Yes others (SPONTANEOUS)	3,
No	4,
DK	5,

NEW

QA4	Generally speaking, do you have a very positive, fairly positive, fairly negative or very negative view of robots?
-----	--

(SHOW SCREEN - SINGLE CODE)

	(194)
Very positive	1
Fairly positive	2
Fairly negative	3
Very negative	4
DK	5

NEW

QA5	Please tell me to what extent you agree or disagree with each of the following statements about robots.
-----	---

(SHOWSCREEN WITH SCALE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	-------------	---------------	---------------	------------------	------------------	----

(195)	1	Robots are a good thing for society, because they help people	1	2	3	4	5
(196)	2	Robots steal peoples' jobs	1	2	3	4	5
(197)	3	Robots are necessary as they can do jobs that are too hard or too dangerous for people	1	2	3	4	5
(198)	4	Robots are a form of technology that requires careful management	1	2	3	4	5
(199)	5	Widespread use of robots can boost job opportunities in the EU	1	2	3	4	5

NEW

QA6 In which areas do you think that robots should be used as a priority?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(200-213)

Manufacturing	1,
Healthcare	2,
Leisure	3,
Domestic use, such as cleaning	4,
Military and security	5,
Search and rescue	6,
Education	7,
Care of children, elderly, and the disabled	8,
Space exploration	9,
Agriculture	10,
Transport\ Logistics	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

NEW

QA7 And on the other hand, in which areas do you think that the use of robots should be banned?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(214-227)

Manufacturing	1,
Healthcare	2,
Leisure	3,
Domestic use, such as cleaning	4,
Military and security	5,
Search and rescue	6,
Education	7,
Care of children, elderly, and the disabled	8,
Space exploration	9,
Agriculture	10,
Transport\ logistics	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

NEW

QA8 For each of the following list of things that could be done by robots, please tell me, using a scale from 1 to 10, how you would personally feel about it. On this scale, '1' means that you would feel "totally uncomfortable" and '10' means that you would feel "totally comfortable" with this situation.

(SHOWSCREEN WITH SCALE)

(READ OUT)	1 Total ly unco mfort able	2	3	4	5	6	7	8	9	10 Total ly comf ortab le	Not appli cabl e (SP ONT ANE OUS)	DK
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(228-229)	1	Having a robot perform amedical operation on you	1	2	3	4	5	6	7	8	9	10	11	12
(230-231)	2	Having a robot walk your dog	1	2	3	4	5	6	7	8	9	10	11	12
(232-233)	3	Having a robot assist you at work (e.g.: in manufacturing)	1	2	3	4	5	6	7	8	9	10	11	12
(234-235)	4	Having a robot mind your children or elderly parents	1	2	3	4	5	6	7	8	9	10	11	12

NEW

QA9 In your opinion, when in Europe will it become commonplace for robots to do house work?

(READ OUT - SINGLE CODE)

In 5 years' time	(236) 1
In 10 years' time	2
In 20 years' time	3
In more than 20 years' time	4
It is already commonplace (SPONTANEOUS)	5
Never (SPONTANEOUS)	6
DK	7

NEW

QB. CIVIL PROTECTION

QB1 How concerned are you personally about the following natural or man-made disasters occurring in the UK?

(SHOWSCREEN WITH SCALE)

	(READ OUT)	Very worried	Fairly worried	Not very worried	Not at all worried	DK
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(257)	1	Natural disasters (e.g. floods, earthquakes)	1	2	3	4	5
(258)	2	Terrorist attacks	1	2	3	4	5
(259)	3	Man-made disasters (e.g. oil spills, nuclear accidents)	1	2	3	4	5
(260)	4	Armed conflicts	1	2	3	4	5

NEW

QB2 Do you agree, or not, that EU Member States should be obliged by law to prepare and publish disaster management plans?

(SHOW SCREEN - SINGLE CODE)

	(261)
Yes	1
No	2
DK	3

NEW

Civil protection is preparing for natural and man-made disasters and responding when they happen.

QB3 Are you aware, or not, that the EU coordinates civil protection both inside and outside the EU?

(SHOW SCREEN - SINGLE CODE)

	(262)
Yes	1
No	2
DK	3

NEW

QB4 Please tell me to what extent you agree or disagree with the following statements.

(SHOWSCREEN WITH SCALE)

	(READ OUT – ROTATE)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	---------------------	---------------	---------------	------------------	------------------	----

(263)	1	A coordinated EU action in dealing with disasters is more effective than actions by individual countries	1	2	3	4	5
(264)	2	Not all countries have sufficient national means to deal with a major disaster on their own	1	2	3	4	5
(265)	3	The EU needs a civil protection policy because major disasters can have cross-border effects	1	2	3	4	5
(266)	4	Pooling civil protection resources in the EU can be more cost-effective than each country managing their own resources	1	2	3	4	5
(267)	5	The EU should help any non-EU country worldwide hit by disasters such as major flooding, earthquakes, etc. by coordinating the sending of experts and equipment to affected areas	1	2	3	4	5

NEW (BASED ON EB72.2 QE3)

QB5 How well informed do you feel about the civil protection activities of the EU?

(READ OUT - SINGLE CODE)

	(268)
Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all informed	4
DK	5

NEW

QB6	Which of the following information sources would you use if you wanted more information about the EU civil protection policy?
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(SHOW SCREEN - READ OUT - ROTATE - MULTI CHOICE)
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	(269-278)
The Internet (websites, blogs)	1,
Online social networks	2,
Books, brochures, information leaflets	3,
The press	4,
The radio	5,
Television	6,
Information\ Awareness campaigns	7,
Other (SPONTANEOUS)	8,
None\ Wouldn't want information (SPONTANEOUS)	9,
DK	10,

NEW

QC. HUMANITARIAN AID

Humanitarian aid is assistance provided to people in need of help in crises and emergencies in countries outside the EU. The primary objective is to save lives and alleviate the suffering of affected people.

QC1 Are you aware, or not, that the EU funds humanitarian aid activities?

(SHOW SCREEN - SINGLE CODE)

(299)

Yes	1
No	2
DK	3

NEW (BASED ON EB73.2 QB3)

QC2 How important, or not important, do you think it is that the EU funds these humanitarian aid activities? (M)

(READ OUT – ONE ANSWER ONLY)

(300)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
It depends on the country (SPONTANEOUS)	5
DK	6

EB73.2 QB5 TREND MODIFIED

QC3 Would you say that humanitarian aid is more efficient if provided by each Member State of the EU separately, or if it is provided by the EU as a whole, coordinated by the European Commission?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(301)

More efficient if provided by each Member State of the EU separately	1
More efficient if provided by the EU as a whole coordinated by the European Commission	2
Neither one, nor the other (SPONTANEOUS)	3
DK	4

EB73.2 QB7 TREND MODIFIED

QC4	Europe is in economic crisis and there is considerable pressure on public finances. Nevertheless, the EU continues to fund humanitarian aid to provide assistance to the people in urgent need around the world. Is this something that you...?
-----	---

(READ OUT - SINGLE CODE)

(302)

Totally support	1
Tend to support	2
Tend to oppose	3
Totally oppose	4
DK	5

NEW

QC5	How well informed do you feel about EU humanitarian aid activities?
-----	---

(READ OUT – ONE ANSWER ONLY)

(303)

Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all informed	4
DK	5

EB73.2 QB4 TREND MODIFIED

QC6	If you wanted information about the EU humanitarian aid policy, which information sources would you use?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(304-313)

The Internet (websites, blogs)	1,
Online social networks	2,
Books, brochures, information leaflets	3,
Newspapers	4,
The radio	5,
Television	6,
Information\ Awareness campaigns	7,
Other (SPONTANEOUS)	8,
None\ Wouldn't want information (SPONTANEOUS)	9,
DK	10,

NEW

QC7	The European Commission is setting up a "European Voluntary Humanitarian Aid Corps". Volunteers from EU countries for humanitarian aid activities in other parts of the world will be selected, trained and deployed to the field . Would you say in principle this is something you would...?
-----	--

(READ OUT - SINGLE CODE)

	(314)
Totally support	1
Tend to support	2
Tend to oppose	3
Totally oppose	4
DK	5

NEW

QD. ATTITUDES OF EUROPEANS TOWARDS TOBACCO

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(335-336)	(337-338)
	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB76.4 D15a D15b

QD1	With regards to smoking cigarettes, cigars or pipes, which of the following applies to you?
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(READ OUT - SINGLE CODE)

(339)

You currently smoke	1
You used to smoke but you have stopped	2
You have never smoked	3
DK	4

EB72.3 QD1

QD2	Have you ever heard of electronic cigarettes, they are also called e-cigarettes?
-----	--

(READ OUT - SINGLE CODE)

(340)

Yes and you know what they are	1
Yes but you do not know exactly what they are	2
No	3
DK	4

NEW

QD3	In recent years electronic cigarettes or e-cigarettes have been increasingly marketed in Europe. Do you think they are harmful, or not, to the health of those who use them?
-----	--

(READ OUT - SINGLE CODE)

(341)

Yes	1
No	2
DK	3

NEW

QD4 Have you ever tried any of the following products?

(SHOWSCREEN WITH SCALE)

	(READ OUT)	Yes, you use or used it regularly	Yes, you use or used it occasionally	Yes, you tried it once or twice	No	DK
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(342)	1	Water pipe (e.g. shisha, hookah)	1	2	3	4	5
(343)	2	Oral tobacco (snus), chewing or nasal tobacco (snuff)	1	2	3	4	5
(344)	3	Electronic cigarettes	1	2	3	4	5
(345)	4	Smokeless cigarettes (other than electronic cigarettes)	1	2	3	4	5

EB72.3 QD2 TREND MODIFIED

ASK QD5 TO QD9 IF "SMOKER OR EX-SMOKER", CODE 1 OR 2 IN QD1 – OTHERS GO TO QD10

QD5 How old were you when you started smoking on a regular basis, i.e at least once a week?

(WRITE DOWN THE ANSWER IN YEARS) (IF "REFUSAL" CODE '98', IF "DK" CODE '99')

(346-347)

	years
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NEW

QD6 Among the following, what were the most significant elements that made you start smoking?

(SHOW SCREEN - READ OUT- MAX. 3 ANSWERS)

(348-357)

Your friends smoked	1,
Your parents smoked	2,
You liked the packaging of the cigarettes (or other tobacco products)	3,
You liked the taste or smell of tobacco	4,
You liked menthol cigarettes	5,
You liked cigarettes with a specific sweet, fruity or spicy flavour	6,
Cigarettes were affordable	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW

QD7 How often do you use the following tobacco products?

(SHOWSCREEN WITH SCALE)

(READ OUT)	Daily	Weekly	Monthly	Less than once a month	You have tried only once or twice	Never	Refusal (SPONTANEOUS)
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(358)	1	Manufactured cigarettes	1	2	3	4	5	6	7
(359)	2	Roll-up cigarettes	1	2	3	4	5	6	7
(360)	3	Cigars	1	2	3	4	5	6	7
(361)	4	Pipe	1	2	3	4	5	6	7

NEW (BASED ON EB72.3 QD3a&b)

ASK QD8 AND QD9 IF "CIGARETTE SMOKER", CODE 1 TO 5 IN QD7.1 OR QD7.2 – OTHERS GO TO QD10

QD8 On average, how many cigarettes do\ did you smoke each day?

(WRITE DOWN THE ANSWER IN NUMBER OF CIGARETTES) (IF "LESS THAN 1 CIGARETTE A DAY" CODE '997'- IF "REFUSAL" CODE '998' - IF "DK" CODE '999')

(362-364)

cigarettes

EB72.3 QD4a

QD9 How important is\ was each of the following factors in your choice of brand of cigarettes?

(SHOWSCREEN WITH SCALE)

	(READ OUT)	Very important	Fairly important	Not very important	Not at all important	DK
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(365)	1	Price	1	2	3	4	5
(366)	2	Packaging	1	2	3	4	5
(367)	3	Taste of tobacco	1	2	3	4	5
(368)	4	Specific brand	1	2	3	4	5
(369)	5	Specific tastes such as menthol, spicy, fruity or sweet	1	2	3	4	5
(370)	6	The levels of tar, nicotine and carbon monoxide	1	2	3	4	5

NEW (BASED ON EB72.3 QD5)

ASK ALL

QD10 The last time you visited ... in the last 6 months in the UK, were people smoking inside?

(SINGLE CODE)

	(READ OUT)	Yes	No	Have not visited in the last 6 months (SPONTANEOUS)	DK
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(371)	1	A drinking establishment such as a bar or pub	1	2	3	4
(372)	2	An eating establishment such as a restaurant or café	1	2	3	4

EB72.3 QD8

ASK QD11 IF "CURRENTLY WORK", CODE 5 TO 18 IN D15a – OTHERS GO TO QD12

QD11 How often are you exposed to tobacco smoke indoors at your workplace?

(READ OUT - SINGLE CODE)

	(373)
Never or almost never	1
Occasionally	2
Less than 1 hour a day	3
1-5 hours a day	4
More than 5 hours a day	5
Not relevant (SPONTANEOUS)	6
DK	7

NEW (BASED ON EB72.3 QD9)

ASK QD12 IF "SMOKER", CODE 1 IN QD1 – OTHERS GO TO QD13

QD12 Have you ever tried to quit smoking?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(374-377)

Yes, in the last 12 months	1,
Yes, more than a year ago	2,
No, never	3,
DK	4,

NEW (BASED ON EB72.3 QD10)

ASK QD13 AND QD14 IF "TRIED QUITTING", CODE 1 OR 2 IN QD12 OR IF "EX-SMOKER", CODE 2 IN QD1 – OTHERS GO TO QD15

QD13 Which of the following did you use in order to quit or to try to quit smoking?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(378-387)

Nicotine replacement medications (like nicotine gum, patch or inhaler) or other medications	1,
Support from the doctor or other health professional or special stop-smoking services such as clinics or specialists	2,
Telephone quit line services	3,
Internet quit line services	4,
Alternative therapies such as acupuncture or hypnosis	5,
Oral tobacco (snus) chewing or nasal tobacco (snuff)	6,
Electronic cigarettes or smokeless cigarettes	7,
You quit or you tried to quit without assistance	8,
Other (SPONTANEOUS)	9,
DK	10,

NEW (BASED ON EB72.3 QD12b)

QD14	Which of the following factors encouraged you to quit smoking or to think about quitting?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(388-402)

Concerns about your personal health	1,
Concerns about the effect of your smoke on non-smokers	2,
Society's disapproval of smoking	3,
The price of tobacco products	4,
Smoking restrictions at work	5,
Smoking restrictions in public places like bars and restaurants	6,
A media campaign	7,
Availability of support via telephone or internet helpline	8,
Advice from a doctor or other health professional to quit	9,
Free, or low cost stop-smoking medication	10,
Warning labels on tobacco packages	11,
Family\ partner\ friends	12,
Other (SPONTANEOUS)	13,
None (SPONTANEOUS)	14,
DK	15,

NEW (BASED ON EB72.3 QD13a)

ASK ALL

QD15	Which of the following characteristics do you consider indicate that a cigarette brand is less harmful than others?
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(SHOW SCREEN - READ OUT - MULTI CHOICE)

(403-414)

Menthol flavour	1,
Other taste\ flavour, such as a spicy, sweet or fruity flavour	2,
The shape and size of a cigarette, e.g. slim cigarettes	3,
The tar or nicotine levels indicated on pack	4,
The light colour of the pack	5,
Specific terms in the brand's name, such as "silver" or "blue"	6,
Cigarettes without additives	7,
Cigarettes labelled as "organic" or "natural"	8,
The shape or texture of the pack (e.g. slim pack or soft pack)	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW (BASED ON EB72.3 QD15)

ASK QD16 IF "SMOKER OR EX-SMOKER", CODE 1 OR 2 IN QD1 – OTHERS GO TO QD17

QD16 Where do/did you regularly buy tobacco products?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

	(415-427)
In a newsagent	1,
In a specialized tobacco shop	2,
In a convenience store	3,
In a supermarket	4,
In a petrol station	5,
From a tobacco vending machine	6,
In a bar\ pub\ restaurant\ hotel	7,
On the street	8,
In an open-air market	9,
Via the Internet or other distance sale	10,
Buy\ bought from friends or family	11,
Other (SPONTANEOUS)	12,
DK	13,

NEW

DO NOT ASK QD17 IN CY, EL, SI, FR AND LV – CY, EL, SI,FR AND LV GO TO QD18

QD17 In the past 12 months, have you bought tobacco products in vending machines?

(READ OUT - SINGLE CODE)

	(428)
Often	1
Occasionally	2
Rarely	3
Never	4
DK	5

EB72.3 QD17.3 TREND MODIFIED

ASK ALL

QD18 In the past 12 months, have you bought tobacco products in another country than the UK?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(429-433)

Yes, in another EU country	1,
Yes, in a country located outside the EU	2,
Yes, but you were not sure where it came from	3,
No	4,
DK	5,

NEW

ASK QD19 TO QD21 IF "BOUGHT TOBACCO PRODUCTS IN ANOTHER COUNTRY",
CODE 1, 2 OR 3 IN QD18 – OTHERS GO TO QD22

QD19 For what reasons have you bought tobacco products in another country?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(434-439)

The product was not available in the UK	1,
The product is forbidden in the UK	2,
The price of this product was cheaper than in the UK	3,
You were in another country and needed tobacco products (SPONTANEOUS)	4,
Other (SPONTANEOUS)	5,
DK	6,

NEW

QD20 How did you buy tobacco products in another country?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(440-445)

Internet banking	1,
Over the phone	2,
You were there	3,
Someone else was there	4,
Other (SPONTANEOUS)	5,
DK	6,

NEW

QD21	On the following scale, what proportion of your annual tobacco consumption do you buy in another country?
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(SHOW SCREEN – READ OUT – SINGLE CODE)
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	(446)
Less than 5%	1
5% to 19%	2
20% to 50%	3
More than 50%	4
DK	5

NEW

ASK ALL

QD22	Would you be in favour of or opposed to any of the following measures?
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(SINGLE CODE)

	(READ OUT)	For	Against	DK
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(447)	1	Banning advertising of tobacco products in points of sale\ shops	1	2	3
(448)	2	Keeping tobacco products out of sight in shop\ points of sale	1	2	3
(449)	3	Banning the sale of tobacco products via the Internet	1	2	3
(450)	4	Banning the sale of tobacco products through vending machines	1	2	3
(451)	5	Putting picture health warnings on all packages of tobacco products	1	2	3
(452)	6	Banning flavours that make tobacco products more attractive	1	2	3
(453)	7	Banning colours, logos and promotional elements from packages of tobacco products	1	2	3
(454)	8	Increasing taxes on tobacco products	1	2	3
(455)	9	Introducing security features on the packs of cigarettes that limit sales of smuggled or counterfeit products, even if this makes a pack of cigarettes a few pennies more expensive	1	2	3

EB72.3 QD18 TREND MODIFIED

ASK QD23 IF "SMOKER OR EX-SMOKER", CODE 1 OR 2 IN QD1 – OTHERS GO TO QD24

QD23 Thinking about the health warnings that are used on tobacco packs in the UK, would you say that these warnings have\ have had an impact on your attitude and behaviour towards smoking?

(SHOW SCREEN – READ OUT – SINGLE CODE)

(456)

Yes, they encouraged you to quit	1
Yes, they encouraged you to smoke less	2
Yes, they increased your awareness of the health effects of tobacco and you tried to change your behaviour but did not succeed	3
Yes, they increased your awareness of the health effects of tobacco, but did not convince you to change your behaviour	4
No, they did not have any impact on you	5
DK	6

NEW

ASK ALL

QD24 Do you think that the health warnings used on tobacco packs in the UK help young people not to start smoking?

(READ OUT - SINGLE CODE)

(457-461)

Yes, definitely	1,
Yes, probably	2,
No, probably not	3,
No, not at all	4,
DK	5,

NEW

QE. MULTILINGUALISM

QE1a Thinking about languages other than your mother tongue, which two languages do you think are the most useful for your personal development?

(DO NOT SHOW SCREEN – DO NOT READ OUT – MAX. 2 ANSWERS)

(482-522)

Arabic	1,
Basque	2,
Bulgarian	3,
Catalan	4,
Chinese	5,
Croatian	6,
Czech	7,
Danish	8,
Dutch	9,
English	10,
Estonian	11,
Finnish	12,
French	13,
Galician	14,
German	15,
Greek	16,
Hindi	17,
Hungarian	18,
Irish\ Gaelic	19,
Italian	20,
Japanese	21,
Korean	22,
Latvian	23,
Lithuanian	24,
Luxembourgish	25,
Maltese	26,
Polish	27,
Portuguese	28,
Romanian	29,
Russian	30,
Scottish Gaelic	31,
Slovak	32,
Slovenian	33,
Spanish	34,
Swedish	35,
Turkish	36,
Urdu	37,
Welsh	38,
Other	39,
None – don't think any other languages are useful	40,
DK	41,

EB64.3 QA2a TREND MODIFIED

QE1b	And for children to learn for their future?
------	---

(DO NOT SHOW SCREEN- DO NOT READ OUT – MAX. 2 ANSWERS)
--

(523-563)

Arabic	1,
Basque	2,
Bulgarian	3,
Catalan	4,
Chinese	5,
Croatian	6,
Czech	7,
Danish	8,
Dutch	9,
English	10,
Estonian	11,
Finnish	12,
French	13,
Galician	14,
German	15,
Greek	16,
Hindi	17,
Hungarian	18,
Irish\ Gaelic	19,
Italian	20,
Japanese	21,
Korean	22,
Latvian	23,
Lithuanian	24,
Luxembourgish	25,
Maltese	26,
Polish	27,
Portuguese	28,
Romanian	29,
Russian	30,
Scottish Gaelic	31,
Slovak	32,
Slovenian	33,
Spanish	34,
Swedish	35,
Turkish	36,
Urdu	37,
Welsh	38,
Other	39,
None – don't think any other languages are useful	40,
DK	41,

EB64.3 QA2b TREND MODIFIED

QE2 In your opinion, what are the main advantages of learning a new language?

(SHOW SCREEN - READ OUT - MULTI CHOICE)

(564-577)

To use on holidays abroad	1,
To use at work (including travelling abroad on business)	2,
To be able to study in another country	3,
To be able to work in another country	4,
To get a better job in the United Kingdom	5,
For personal satisfaction	6,
To keep up knowledge of a language spoken by your family	7,
To meet people from other countries	8,
To be able to understand people from other cultures	9,
To feel more European	10,
To be able to use the Internet	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

NEW (BASED ON EB64.3 QA5 TREND MODIFIED)

QE3 Which of the following situations apply to you?

(SHOW SCREEN - READ OUT - MULTI CHOICE)

(578-583)

You have started to learn a new language in the last 2 years	1,
You have continued to learn a language in the last 2 years	2,
You have not learnt a language recently, but you intend to start in the coming year	3,
You have not learnt a language recently, and you don't intend to start in the coming year	4,
You have never learnt any language other than your mother tongue	5,
DK	6,

NEW

QE4a	I am going to read out several ways of learning a foreign language. Please tell me which of these ways you have ever used.
------	--

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
--

(584-597)

Language lessons at school	1,
Group language lessons with a teacher outside school	2,
"One to one" lessons with a teacher	3,
Conversation lessons with a native speaker	4,
Talking informally to a native speaker	5,
Long or frequent visits to a country where the language is spoken	6,
Language course in a country where the language is spoken	7,
Teaching yourself by reading books	8,
Teaching yourself by using audio-visual material (such as CDs, DVDs)	9,
Teaching yourself by watching TV, films, listening to radio	10,
Teaching yourself online	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

EB64.3 QA7a TREND MODIFIED

QE4b	Which did you find the most effective?
------	--

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)
--

(598-599)

Language lessons at school	1
Group language lessons with a teacher outside school	2
"One to one" lessons with a teacher	3
Conversation lessons with a native speaker	4
Talking informally to a native speaker	5
Long or frequent visits to a country where the language is spoken	6
Language course in a country where the language is spoken	7
Teaching yourself by reading books	8
Teaching yourself by using audio-visual material (such as CDs, DVDs)	9
Teaching yourself by watching TV, films, listening to radio	10
Teaching yourself online	11
Other (SPONTANEOUS)	12
None (SPONTANEOUS)	13
DK	14

EB64.3 QA7b TREND MODIFIED

QE5	I am going to read out a list of different reasons that may discourage people from learning another language. Which, if any, of these would apply to you?
-----	---

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
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	(600-614)
It's hard to find information about what's available	1,
The nearest place where you could learn the language is too far	2,
It is too expensive	3,
There is no course available in the language you want to learn	4,
There is no course available for your level of knowledge	5,
You haven't time to study properly	6,
You are not good at languages	7,
You are not motivated enough	8,
You don't get enough exposure to the language in TV, radio, newspapers, etc.	9,
You don't have enough opportunities to use the language with people who speak it	10,
Poor teaching\ boring methods\ inadequate learning materials (books, cassettes, etc.)	11,
You've had negative experiences in the past	12,
Other (SPONTANEOUS)	13,
None (SPONTANEOUS)	14,
DK	15,

EB64.3 QA9

QE6	Which of the following, if any, would make you significantly more likely to learn a language, or improve your skills in it?
-----	---

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
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	(615-628)
If you were paid for it	1,
If your employer allowed you time off work for lessons	2,
If lessons were free	3,
If good courses were available on television or the radio	4,
If good courses were available over on the Internet	5,
If you could find a course which suited your schedule	6,
If it would lead to a promotion\ better career prospects	7,
If you had the opportunity to learn it in a country where the language is spoken	8,
If there was a prospect of travelling abroad at a later stage	9,
If there was a prospect of working abroad at a later stage	10,
Other (SPONTANEOUS)	11,
You do not want to learn or improve any language (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

EB64.3 QA10 TREND MODIFIED

QE7	Please tell me to what extent you agree or disagree with each the following statements.
-----	---

(SHOWSCREEN WITH SCALE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	-------------	---------------	---------------	------------------	------------------	----

(629)	1	The European institutions should adopt one single language to communicate with European citizens	1	2	3	4	5
(630)	2	Everyone in the EU should be able to speak a common language	1	2	3	4	5
(631)	3	Everyone in the EU should be able to speak at least one language in addition to their mother tongue	1	2	3	4	5
(632)	4	Everyone in the EU should be able to speak more than one language in addition to their mother tongue	1	2	3	4	5
(633)	5	You prefer to watch foreign films and programmes with subtitles, rather than dubbed	1	2	3	4	5
(634)	6	All languages spoken within the EU should be treated equally	1	2	3	4	5
(635)	7	Improving language skills should be a policy priority	1	2	3	4	5

NEW (BASED ON EB64.3 QA11)

D48a Thinking about the languages that you speak, which language is your mother tongue?

(DO NOT SHOW SCREEN - DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE)

(636-674)

Arabic	1,
Basque	2,
Bulgarian	3,
Catalan	4,
Chinese	5,
Croatian	6,
Czech	7,
Danish	8,
Dutch	9,
English	10,
Estonian	11,
Finnish	12,
French	13,
Galician	14,
German	15,
Greek	16,
Hindi	17,
Hungarian	18,
Irish\ Gaelic	19,
Italian	20,
Japanese	21,
Korean	22,
Latvian	23,
Lithuanian	24,
Luxembourgish	25,
Maltese	26,
Polish	27,
Portuguese	28,
Romanian	29,
Russian	30,
Scottish Gaelic	31,
Slovak	32,
Slovenian	33,
Spanish	34,
Swedish	35,
Turkish	36,
Urdu	37,
Welsh	38,
Other (SPONTANEOUS)	39,

EB64.3 D48a TREND MODIFIED

D48b	And which other language, if any, do you speak well enough in order to be able to have a conversation? - First other language
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D48c	Which other? - Second other language
------	--------------------------------------

D48d	Which other? - Third other language
------	-------------------------------------

(DO NOT SHOW SCREEN - ONE ANSWER PER COLUMN)			
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(DO NOT READ OUT)	(675-676)	(677-678)	(679-680)
	D48b FIRST OTHER	D48c SECOND OTHER	D48d THIRD OTHER
Arabic	1	1	1
Basque	2	2	2
Bulgarian	3	3	3
Catalan	4	4	4
Chinese	5	5	5
Croatian	6	6	6
Czech	7	7	7
Danish	8	8	8
Dutch	9	9	9
English	10	10	10
Estonian	11	11	11
Finnish	12	12	12
French	13	13	13
Galician	14	14	14
German	15	15	15
Greek	16	16	16
Hindi	17	17	17
Hungarian	18	18	18
Irish\ Gaelic	19	19	19
Italian	20	20	20
Japanese	21	21	21
Korean	22	22	22
Latvian	23	23	23
Lithuanian	24	24	24
Luxembourgish	25	25	25
Maltese	26	26	26
Polish	27	27	27
Portuguese	28	28	28
Romanian	29	29	29
Russian	30	30	30
Scottish\ Gaelic	31	31	31
Slovak	32	32	32
Slovenian	33	33	33
Spanish	34	34	34
Swedish	35	35	35
Turkish	36	36	36
Urdu	37	37	37
Welsh	38	38	38
Other	39	39	39
None	40		

EB64.3 D48b&c&d TREND MODIFIED

NO QUESTION D48e

ASK D48f TO SD4b FOR EACH LANGUAGE MENTIONNED IN D48b, c AND d - IF "NONE" IN D48b AND BLANK IN D48c AND d THEN GO TO SD5a

D48f Is your ... very good, good or basic?

(SHOW SCREEN)

	(READ OUT)	Very good	Good	Basic	DK
--	------------	-----------	------	-------	----

(681)	1	*?D48b??	1	2	3	4
(682)	2	*?D48c??	1	2	3	4
(683)	3	*?D48d??	1	2	3	4

EB64.3 D48f TREND MODIFIED

SD3 How often do you use your...?

(SHOW SCREEN)

	(READ OUT)	Every day\almost every day	Often but not on a daily basis	Occasiona lly	DK
--	------------	----------------------------	--------------------------------	---------------	----

(684)	1	*?D48b??	1	2	3	4
(685)	2	*?D48c??	1	2	3	4
(686)	3	*?D48d??	1	2	3	4

EB64.3 SD3 TREND MODIFIED

SD4a	When do you regularly use *?D48b??
------	------------------------------------

SD4b	And *?D48c??
------	--------------

(SHOW SCREEN – MULTIPLE ANSWERS POSSIBLE)		
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	(687-701)	(702-716)
(READ OUT)	SD4a	SD4b
	*?D48b??	*?D48c??
Conversations at work, either face-to-face or by telephone	1,	1,
Reading at work	2,	2,
Writing e-mails\ letters at work	3,	3,
Travelling abroad on business	4,	4,
While studying languages	5,	5,
While studying something else	6,	6,
Communicating with members of your family	7,	7,
Communicating with friends	8,	8,
On holidays abroad	9,	9,
Watching films\ television\ listening to the radio	10,	10,
Reading books\ newspapers\ magazines	11,	11,
On the Internet	12,	12,
Other (SPONTANEOUS)	13,	13,
None (SPONTANEOUS)	14,	14,
DK	15,	15,

EB64.3 QASD4a&b

ASK ALL

SD5a	The previous questions were about the languages that you speak well enough to be able to have a conversation. Which languages other than your mother tongue do you understand well enough to follow the news on radio or television?
------	--

SD5b	And to read newspaper or magazine articles?
------	---

SD5c	And to communicate online?
------	----------------------------

(DO NOT SHOW SCREEN – MULTIPLE ANSWERS PER COLUMN)
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(DO NOT READ OUT)	(717-757)	(758-798)	(799-839)
	SD5a TV RADIO	SD5b NEWSPA PER	SD5c ONLINE
Arabic	1,	1,	1,
Basque	2,	2,	2,
Bulgarian	3,	3,	3,
Catalan	4,	4,	4,
Chinese	5,	5,	5,
Croatian	6,	6,	6,
Czech	7,	7,	7,
Danish	8,	8,	8,
Dutch	9,	9,	9,
English	10,	10,	10,
Estonian	11,	11,	11,
Finnish	12,	12,	12,
French	13,	13,	13,
Galician	14,	14,	14,
German	15,	15,	15,
Greek	16,	16,	16,
Hindi	17,	17,	17,
Hungarian	18,	18,	18,
Irish/Gaelic	19,	19,	19,
Italian	20,	20,	20,
Japanese	21,	21,	21,
Korean	22,	22,	22,
Latvian	23,	23,	23,
Lithuanian	24,	24,	24,
Luxembourgish	25,	25,	25,
Maltese	26,	26,	26,
Polish	27,	27,	27,
Portuguese	28,	28,	28,
Romanian	29,	29,	29,
Russian	30,	30,	30,
Scottish\ Gaelic	31,	31,	31,
Slovak	32,	32,	32,
Slovenian	33,	33,	33,
Spanish	34,	34,	34,
Swedish	35,	35,	35,
Turkish	36,	36,	36,
Urdu	37,	37,	37,

Welsh	38,	38,	38,
Other	39,	39,	39,
None	40,	40,	40,
DK	41,	41,	41,

NEW

QE8 Translations between different languages are used for many reasons. Please tell me to what extent you believe the translation from and into foreign languages plays an important role in each of the following areas.

(SHOWSCREEN WITH SCALE)

(READ OUT)	Plays a very important role	Plays a fairly important role	Plays a role but it is not important	Does not play a role	DK
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(840)	1	Your everyday life	1	2	3	4	5
(841)	2	Getting news about events in the rest of the world	1	2	3	4	5
(842)	3	Leisure activities such as TV, films and reading	1	2	3	4	5
(843)	4	Health and safety (e.g. medicines, or safety instructions)	1	2	3	4	5
(844)	5	Accessing public services	1	2	3	4	5
(845)	6	Education and learning	1	2	3	4	5
(846)	7	Looking for a job	1	2	3	4	5
(847)	8	Participation in or getting information about EU activities	1	2	3	4	5

NEW

DEMOGRAPHICS

ASK ALL

NO QUESTIONS D1 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

(868-869)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB76.4 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')

(870-871)

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EB76.4 D8

NO QUESTION D9

D10 Gender.

(872)

Male	1
Female	2

EB76.4 D10

D11 How old are you?

(873-874)

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EB76.4 D11

NO QUESTIONS D12 TO D14

D15a&b ASKED BEFORE QD

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(875)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB76.4 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: READ OUT – WRITE DOWN)

(876-877)

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EB76.4 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: READ OUT – WRITE DOWN)

(878-879)

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EB76.4 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: READ OUT – WRITE DOWN)

(880-881)

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EB76.4 D40c

NO QUESTIONS D41 AND D42

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

	(882)	(883)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB76.4 D43a D43b

NO QUESTIONS D44 AND D45

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	(884-893)
Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB76.4 D46

NO QUESTIONS D47 TO D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(894)

Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB76.4 D60

D61 Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society."

(SHOW SCREEN)

(895-896)

1 The lowest level in society	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10 The highest level in society	10
Refusal (SPONTANEOUS)	11

EB76.4 D61

D62	Could you tell me if...?
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(SHOW SCREEN)

(READ OUT)	Everyday \ Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(897)	1	You use the Internet at home	1	2	3	4	5	6	7
(898)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(899)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB76.4 D62

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(920-921)

DAY

(922-923)

MONTH

EB76.4 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)

(924-925)

HOUR

(926-927)

MINUTES

EB76.4 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(928-930)

MINUTES

EB76.4 P3

P4 Number of persons present during the interview, including interviewer

(931)

Two (interviewer and respondent)
Three
Four
Five or more

1
2
3
4

EB76.4 P4

P5 Respondent cooperation

(932)

Excellent
Fair
Average
Bad

1
2
3
4

EB76.4 P5

P6 Size of locality

Local Codes

(933-934)

EB76.4 P6

P7 Region

NUTS Level 2 Regions (See
www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics)
(935-936)

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EB76.4 P7

P8 Postal code

(937-944)

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EB76.4 P8

P9 Sample point number

(945-952)

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EB76.4 P9

P10 Interviewer number

(953-960)

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EB76.4 P10

P11 LEAVE BLANK

(961-968)

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EB76.4 P11

NO QUESTION P12

ASK ONLY in LU, BE, ES, FI, EE, LV AND MT