

**ZA5597**

**Eurobarometer 77.1**

**Country Questionnaire  
Malta (English)**

|   |  |
|---|--|
| A | your survey number<br><b>(101-105)</b>   |
|   | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |

|          |
|----------|
| EB76.4 A |
|----------|

|   |   |
|---|---|
| B | Country<br><b>(106-107)</b>               |
|   | <input type="text"/> <input type="text"/> |

|          |
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| EB76.4 B |
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|   |  |
|---|--|
| C | our survey number<br><b>(108-110)</b>                          |
|   | <input type="text"/> <input type="text"/> <input type="text"/> |

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| EB76.4 C |
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|   |   |
|---|---|
| D | Interview number<br><b>(111-116)</b>  |
|   | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |

|          |
|----------|
| EB76.4 D |
|----------|

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(137-165)

|  |     |
|--|-----|
| Belgium  | 1,  |
| Denmark  | 2,  |
| Germany  | 3,  |
| Greece   | 4,  |
| Spain  | 5,  |
| France   | 6,  |
| Ireland  | 7,  |
| Italy  | 8,  |
| Luxembourg                                       | 9,  |
| Netherlands                                      | 10, |
| Portugal   | 11, |
| United Kingdom (Great Britain, Northern Ireland) | 12, |
| Austria  | 13, |
| Sweden   | 14, |
| Finland  | 15, |
| Republic of Cyprus                               | 16, |
| Czech Republic                                   | 17, |
| Estonia  | 18, |
| Hungary  | 19, |
| Latvia   | 20, |
| Lithuania  | 21, |
| Malta  | 22, |
| Poland   | 23, |
| Slovakia   | 24, |
| Slovenia   | 25, |
| Bulgaria   | 26, |
| Romania  | 27, |
| Other countries                                  | 28, |
| DK   | 29, |

EB76.4 Q1

IF OTHER or DK in Q1 THEN CLOSE INTERVIEW

QA. PUBLIC ATTITUDES TOWARDS ROBOTS

QA1 Please tell me whether you are very interested, moderately interested or not at all interested in scientific discoveries and technological developments.

(ONE ANSWER ONLY)

|                       |   |
|-----------------------|---|
| Very interested       | 1 |
| Moderately interested | 2 |
| Not at all interested | 3 |
| DK                    | 4 |

(186)

EB73.1 QC1.5 TREND MODIFIED

QA2 I'm going to show you two pictures. For each of them, please tell me to what extent it corresponds with the idea you have of robots.

(SHOW CARD WITH SCALE – SHOW PICTURES – ONE ANSWER PER LINE)

|            |           |             |              |            |    |
|------------|-----------|-------------|--------------|------------|----|
| (READ OUT) | Very well | Rather well | Rather badly | Very badly | DK |
|------------|-----------|-------------|--------------|------------|----|

|       |   |                 |   |   |   |   |   |
|-------|---|-----------------|---|---|---|---|---|
| (187) | 1 | Picture robot 1 | 1 | 2 | 3 | 4 | 5 |
| (188) | 2 | Picture robot 2 | 1 | 2 | 3 | 4 | 5 |

NEW

A robot is defined here as an autonomous machine which can assist humans in everyday tasks e.g. as a kind of co-worker helping on the factory floor or as a robot cleaner, or in activities which may be dangerous for humans, like search and rescue in disasters. Robots can come in many shapes or sizes, including human-like. Traditional kitchen appliances, such as a blender or a coffee maker, are not robots.

QA3 Have you ever used, or are you currently using such robots at home or at work (e.g. a robotic vacuum cleaner at home or an industrial robot at work)?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

|                          |    |
|--------------------------|----|
| Yes, at home             | 1, |
| Yes, at work             | 2, |
| Yes others (SPONTANEOUS) | 3, |
| No                       | 4, |
| DK                       | 5, |

(189-193)

NEW

|     |  |
|-----|--|
| QA4 | Generally speaking, do you have a very positive, fairly positive, fairly negative or very negative view of robots? |
|-----|--|

(ONE ANSWER ONLY)

|                 |              |
|-----------------|--------------|
|                 | <b>(194)</b> |
| Very positive   | 1            |
| Fairly positive | 2            |
| Fairly negative | 3            |
| Very negative   | 4            |
| DK              | 5            |

NEW

|     |   |
|-----|---|
| QA5 | Please tell me to what extent you agree or disagree with each of the following statements about robots. |
|-----|---|

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  |                     |               |               |                  |                  |    |
|--|---------------------|---------------|---------------|------------------|------------------|----|
|  | (READ OUT – ROTATE) | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK |
|--|---------------------|---------------|---------------|------------------|------------------|----|

|       |   |  |   |   |   |   |   |
|-------|---|--|---|---|---|---|---|
| (195) | 1 | Robots are a good thing for society, because they help people                          | 1 | 2 | 3 | 4 | 5 |
| (196) | 2 | Robots steal peoples' jobs   | 1 | 2 | 3 | 4 | 5 |
| (197) | 3 | Robots are necessary as they can do jobs that are too hard or too dangerous for people | 1 | 2 | 3 | 4 | 5 |
| (198) | 4 | Robots are a form of technology that requires careful management                       | 1 | 2 | 3 | 4 | 5 |
| (199) | 5 | Widespread use of robots can boost job opportunities in the EU                         | 1 | 2 | 3 | 4 | 5 |

NEW

|     |   |
|-----|---|
| QA6 | In which areas do you think that robots should be used as a priority? |
|-----|---|

|   |
|---|
| (SHOW CARD – READ OUT – MAX. 3 ANSWERS) |
|---|

(200-213)

|   |     |
|---|-----|
| Manufacturing                               | 1,  |
| Healthcare                                  | 2,  |
| Leisure                                     | 3,  |
| Domestic use, such as cleaning              | 4,  |
| Military and security                       | 5,  |
| Search and rescue                           | 6,  |
| Education                                   | 7,  |
| Care of children, elderly, and the disabled | 8,  |
| Space exploration                           | 9,  |
| Agriculture                                 | 10, |
| Transport\ Logistics                        | 11, |
| Other (SPONTANEOUS)                         | 12, |
| None (SPONTANEOUS)                          | 13, |
| DK  | 14, |

|     |
|-----|
| NEW |
|-----|

|     |   |
|-----|---|
| QA7 | And on the other hand, in which areas do you think that the use of robots should be banned? |
|-----|---|

|   |
|---|
| (SHOW CARD – READ OUT – MAX. 3 ANSWERS) |
|---|

(214-227)

|   |     |
|---|-----|
| Manufacturing                               | 1,  |
| Healthcare                                  | 2,  |
| Leisure                                     | 3,  |
| Domestic use, such as cleaning              | 4,  |
| Military and security                       | 5,  |
| Search and rescue                           | 6,  |
| Education                                   | 7,  |
| Care of children, elderly, and the disabled | 8,  |
| Space exploration                           | 9,  |
| Agriculture                                 | 10, |
| Transport\ logistics                        | 11, |
| Other (SPONTANEOUS)                         | 12, |
| None (SPONTANEOUS)                          | 13, |
| DK  | 14, |

|     |
|-----|
| NEW |
|-----|

QA8 Here is a list of things that could be done by robots. For each of them, please tell me, using a scale from 1 to 10, how you would personally feel about it. On this scale, '1' means that you would feel "totally uncomfortable" and '10' means that you would feel "totally comfortable" with this situation.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  | (READ OUT – ROTATE) | 1<br>Total<br>ly<br>unco<br>mfort<br>able | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10<br>Total<br>ly<br>comf<br>ortab<br>le | Not<br>appli<br>cabl<br>e<br>(SP<br>ONT<br>ANE<br>OUS<br>) | DK |
|--|---------------------|---|---|---|---|---|---|---|---|---|--|--|----|
|--|---------------------|---|---|---|---|---|---|---|---|---|--|--|----|

|           |   |  |   |   |   |   |   |   |   |   |   |    |    |    |
|-----------|---|--|---|---|---|---|---|---|---|---|---|----|----|----|
| (228-229) | 1 | Having a medical operation performed on you by a robot     | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| (230-231) | 2 | Having your dog walked by a robot                          | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| (232-233) | 3 | Having a robot assist you at work (e.g.: in manufacturing) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| (234-235) | 4 | Having your children or elderly parents minded by a robot  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |

NEW

QA9 In your opinion, in Europe, when it will become commonplace for robots to do house work?

(READ OUT – ONE ANSWER ONLY)

|   |            |
|---|------------|
| In 5 years' time                        | (236)<br>1 |
| In 10 years' time                       | 2          |
| In 20 years' time                       | 3          |
| In more than 20 years' time             | 4          |
| It is already commonplace (SPONTANEOUS) | 5          |
| Never (SPONTANEOUS)                     | 6          |
| DK                                      | 7          |

NEW

QB. CIVIL PROTECTION

QB1 How concerned are you personally about the following natural or man-made disasters occurring in Malta?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  |                     |              |                |                  |                    |    |
|--|---------------------|--------------|----------------|------------------|--------------------|----|
|  | (READ OUT – ROTATE) | Very worried | Fairly worried | Not very worried | Not at all worried | DK |
|--|---------------------|--------------|----------------|------------------|--------------------|----|

|       |   |   |   |   |   |   |   |
|-------|---|---|---|---|---|---|---|
| (257) | 1 | Natural disasters (e.g. floods, earthquakes)            | 1 | 2 | 3 | 4 | 5 |
| (258) | 2 | Terrorist attacks                                       | 1 | 2 | 3 | 4 | 5 |
| (259) | 3 | Man-made disasters (e.g. oil spills, nuclear accidents) | 1 | 2 | 3 | 4 | 5 |
| (260) | 4 | Armed conflicts   | 1 | 2 | 3 | 4 | 5 |

NEW

QB2 Do you agree, or not, that EU Member States should be obliged by law to prepare and publish disaster management plans?

(ONE ANSWER ONLY)

|     |       |
|-----|-------|
|     | (261) |
| Yes | 1     |
| No  | 2     |
| DK  | 3     |

NEW

Civil protection is preparing for natural and man-made disasters and responding when they happen.

QB3 Are you aware, or not, that the EU coordinates civil protection both inside and outside the EU?

(ONE ANSWER ONLY)

|     |       |
|-----|-------|
|     | (262) |
| Yes | 1     |
| No  | 2     |
| DK  | 3     |

NEW



QB4 Please tell me to what extent you agree or disagree with each of the following statements.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  | (READ OUT – ROTATE) | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK |
|--|---------------------|---------------|---------------|------------------|------------------|----|
|--|---------------------|---------------|---------------|------------------|------------------|----|

|       |   |   |   |   |   |   |   |
|-------|---|---|---|---|---|---|---|
| (263) | 1 | A coordinated EU action in dealing with disasters is more effective than actions by individual countries  | 1 | 2 | 3 | 4 | 5 |
| (264) | 2 | Not all countries have sufficient national means to deal with a major disaster on their own   | 1 | 2 | 3 | 4 | 5 |
| (265) | 3 | The EU needs a civil protection policy because major disasters can have cross-border effects  | 1 | 2 | 3 | 4 | 5 |
| (266) | 4 | Pooling civil protection resources in the EU can be more cost-effective than each country managing their own resources  | 1 | 2 | 3 | 4 | 5 |
| (267) | 5 | The EU should help any non-EU country worldwide hit by disasters such as major flooding, earthquakes, etc. by coordinating the sending of experts and equipment to affected areas | 1 | 2 | 3 | 4 | 5 |

NEW (BASED ON EB72.2 QE3)

QB5 How well informed do you feel about civil protection activities of the EU?

(READ OUT – ONE ANSWER ONLY)

|                        |              |
|------------------------|--------------|
|                        | <b>(268)</b> |
| Very well informed     | 1            |
| Fairly well informed   | 2            |
| Not very well informed | 3            |
| Not at all informed    | 4            |
| DK                     | 5            |

NEW

|     |  |
|-----|--|
| QB6 | Which information sources would you use if you wanted more information about the EU civil protection policy? |
|-----|--|

(SHOW CARD – READ OUT – ROTATE - MULTIPLE ANSWERS POSSIBLE)

(269-278)

|   |     |
|---|-----|
| The Internet (websites, blogs)                | 1,  |
| Online social networks                        | 2,  |
| Books, brochures, information leaflets        | 3,  |
| The press                                     | 4,  |
| Radio   | 5,  |
| Television                                    | 6,  |
| Information\ Awareness campaigns              | 7,  |
| Other (SPONTANEOUS)                           | 8,  |
| None\ Wouldn't want information (SPONTANEOUS) | 9,  |
| DK  | 10, |

NEW

QC. HUMANITARIAN AID

Humanitarian aid is assistance provided to people in need of help in crises and emergencies in countries outside the EU. The primary objective is to save lives and alleviate the suffering of affected people.

QC1 Are you aware or not that the EU funds humanitarian aid activities?

(ONE ANSWER ONLY)

|     | (299) |
|-----|-------|
| Yes | 1     |
| No  | 2     |
| DK  | 3     |

NEW (BASED ON EB73.2 QB3)

QC2 How important or not important do you think it is that the EU funds these humanitarian aid activities?

(READ OUT – ONE ANSWER ONLY)

|   | (300) |
|---|-------|
| Very significant                        | 1     |
| Fairly important                        | 2     |
| Not very important                      | 3     |
| Not at all important                    | 4     |
| It depends on the country (SPONTANEOUS) | 5     |
| DK                                      | 6     |

EB73.2 QB5 TREND MODIFIED

QC3 Would you say that humanitarian aid is more efficient if provided by each Member State of the EU separately, or if it is provided by the EU as a whole, coordinated by the European Commission?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

|  | (301) |
|--|-------|
| More efficient if provided by each Member State of the EU separately                   | 1     |
| More efficient if provided by the EU as a whole coordinated by the European Commission | 2     |
| Neither one, nor the other (SPONTANEOUS)   | 3     |
| DK   | 4     |

EB73.2 QB7 TREND MODIFIED

|     |   |
|-----|---|
| QC4 | Europe is in economic crisis and there is considerable pressure on public finances. Nevertheless, the EU continues to fund humanitarian aid to provide assistance to the people in urgent need around the world. Is this something that you...? |
|-----|---|

(READ OUT – ONE ANSWER ONLY)

(302)

|                 |   |
|-----------------|---|
| Totally support | 1 |
| Tend to support | 2 |
| Tend to oppose  | 3 |
| Totally oppose  | 4 |
| DK              | 5 |

NEW

|     |   |
|-----|---|
| QC5 | How well informed do you feel about EU humanitarian aid activities? |
|-----|---|

(READ OUT – ONE ANSWER ONLY)

(303)

|                        |   |
|------------------------|---|
| Very well informed     | 1 |
| Fairly well informed   | 2 |
| Not very well informed | 3 |
| Not at all informed    | 4 |
| DK                     | 5 |

EB73.2 QB4 TREND MODIFIED

|     |  |
|-----|--|
| QC6 | If you wanted information about the EU humanitarian aid policy, which information sources would you use? |
|-----|--|

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(304-313)

|   |     |
|---|-----|
| The Internet (websites, blogs)                | 1,  |
| Online social networks                        | 2,  |
| Books, brochures, information leaflets        | 3,  |
| The press                                     | 4,  |
| Radio   | 5,  |
| Television                                    | 6,  |
| Information\ Awareness campaigns              | 7,  |
| Other (SPONTANEOUS)                           | 8,  |
| None\ Wouldn't want information (SPONTANEOUS) | 9,  |
| DK  | 10, |

NEW

|     |  |
|-----|--|
| QC7 | The European Commission is setting up a "European Voluntary Humanitarian Aid Corps". Volunteers from EU countries for humanitarian aid activities in other parts of the world will be selected, trained and deployed to the field . Would you say this is something you would in principle...? |
|-----|--|

(READ OUT – ONE ANSWER ONLY)

|                 |              |
|-----------------|--------------|
|                 | <b>(314)</b> |
| Totally support | 1            |
| Tend to support | 2            |
| Tend to oppose  | 3            |
| Totally oppose  | 4            |
| DK              | 5            |

NEW

QD. ATTITUDES OF EUROPEANS TOWARDS TOBACCO

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

|  | (335-336)          | (337-338)       |
|--|--------------------|-----------------|
|  | D15a               | D15b            |
|  | CURRENT OCCUPATION | LAST OCCUPATION |
| <b>NON-ACTIVE</b>  |                    |                 |
| Responsible for ordinary shopping and looking after the home, or without any current occupation, not working | 1                  |                 |
| Student  | 2                  |                 |
| Unemployed or temporarily not working  | 3                  |                 |
| Retired or unable to work through illness  | 4                  |                 |
| <b>SELF EMPLOYED</b>   |                    |                 |
| Farmer   | 5                  | 5               |
| Fisherman  | 6                  | 6               |
| Professional (lawyer, medical practitioner, accountant, architect, etc.)                                     | 7                  | 7               |
| Owner of a shop, craftsmen, other self-employed person   | 8                  | 8               |
| Business proprietors, owner (full or partner) of a company   | 9                  | 9               |
| <b>EMPLOYED</b>  |                    |                 |
| Employed professional (employed doctor, lawyer, accountant, architect)                                       | 10                 | 10              |
| General management, director or top management (managing directors, director general, other director)        | 11                 | 11              |
| Middle management, other management (department head, junior manager, teacher, technician)                   | 12                 | 12              |
| Employed position, working mainly at a desk  | 13                 | 13              |
| Employed position, not at a desk but travelling (salesmen, driver, etc.)                                     | 14                 | 14              |
| Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)         | 15                 | 15              |
| Supervisor   | 16                 | 16              |
| Skilled manual worker  | 17                 | 17              |
| Other (unskilled) manual worker, servant   | 18                 | 18              |
| Never did any paid work  |                    | 19              |

EB76.4 D15a D15b

QD1 Regarding smoking cigarettes, cigars or a pipe, which of the following applies to you?

(READ OUT – ONE ANSWER ONLY)

(339)

|  |   |
|--|---|
| You currently smoke                    | 1 |
| You used to smoke but you have stopped | 2 |
| You have never smoked                  | 3 |
| DK                                     | 4 |

EB72.3 QD1

QD2 Have you ever heard of electronic cigarettes also called e-cigarettes?

(READ OUT – ONE ANSWER ONLY)

(340)

|  |   |
|--|---|
| Yes and you know what it is                | 1 |
| Yes but you do not know exactly what it is | 2 |
| No   | 3 |
| DK   | 4 |

NEW

QD3 In recent years electronic cigarettes or e-cigarettes have been increasingly marketed in Europe. Do you think that they are harmful or not to the health of those who use them?

(READ OUT – ONE ANSWER ONLY)

(341)

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |
| DK  | 3 |

NEW

QD4 Have you ever tried any of the following products?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  | (READ OUT) | Yes, you use or used it regularly | Yes, you use or used it occasionally | Yes, you tried it once or twice | No | DK |
|--|------------|-----------------------------------|--------------------------------------|---------------------------------|----|----|
|--|------------|-----------------------------------|--------------------------------------|---------------------------------|----|----|

|       |   |   |   |   |   |   |   |
|-------|---|---|---|---|---|---|---|
| (342) | 1 | Waterpipe (shisha, hookah)                              | 1 | 2 | 3 | 4 | 5 |
| (343) | 2 | Oral tobacco (snus), chewing or nasal tobacco (snuff)   | 1 | 2 | 3 | 4 | 5 |
| (344) | 3 | Electronic cigarettes                                   | 1 | 2 | 3 | 4 | 5 |
| (345) | 4 | Smokeless cigarettes (other than electronic cigarettes) | 1 | 2 | 3 | 4 | 5 |

EB72.3 QD2 TREND MODIFIED

ASK QD5 TO QD9 IF "SMOKER OR EX-SMOKER", CODE 1 OR 2 IN QD1 – OTHERS GO TO QD10

QD5 How old were you when you started smoking on a regular basis, i.e at least once a week?

(WRITE DOWN THE ANSWER IN YEARS) (IF "REFUSAL" CODE '98', IF "DK" CODE '99')

(346-347)

|  |       |
|--|-------|
|  | years |
|--|-------|

NEW



QD6 Among the following, what were the most significant elements that made you start smoking?

(SHOW CARD – READ OUT– ROTATE – MAX. 3 ANSWERS)

(348-357)

|   |     |
|---|-----|
| Your friends smoked   | 1,  |
| Your parents smoked   | 2,  |
| You liked the packaging of the cigarettes (or other tobacco products) | 3,  |
| You liked the taste or smell of tobacco                               | 4,  |
| You liked menthol cigarettes  | 5,  |
| You liked cigarettes with a specific sweet, fruity or spicy flavour   | 6,  |
| Cigarettes were affordable  | 7,  |
| Other (SPONTANEOUS)   | 8,  |
| None (SPONTANEOUS)  | 9,  |
| DK  | 10, |

NEW

QD7 How often do\ did you use the following tobacco products?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

| (READ OUT) | Daily | Weekly | Monthly | Less often than once a month | You have tried only once or twice | Never | Refusal (SPONTANEOUS) |
|------------|-------|--------|---------|------------------------------|-----------------------------------|-------|-----------------------|
|------------|-------|--------|---------|------------------------------|-----------------------------------|-------|-----------------------|

|       |   |                         |   |   |   |   |   |   |   |
|-------|---|-------------------------|---|---|---|---|---|---|---|
| (358) | 1 | Manufactured cigarettes | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (359) | 2 | Hand-rolled cigarettes  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (360) | 3 | Cigars                  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (361) | 4 | Pipe                    | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

NEW (BASED ON EB72.3 QD3a&b)

ASK QD8 AND QD9 IF "CIGARETTE SMOKER", CODE 1 TO 5 IN QD7.1 OR QD7.2 – OTHERS GO TO QD10

QD8 On average, how many cigarettes do\ did you smoke each day? (M)

(WRITE DOWN THE ANSWER IN NUMBER OF CIGARETTES) (IF "LESS THAN 1 CIGARETTE A DAY" CODE '997'- IF "REFUSAL" CODE '998' - IF "DK" CODE '999')

(362-364)

cigarettes

EB72.3 QD4a

QD9 How important is\ was each of the following factors in your choice of brand of cigarettes?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  | (READ OUT) | Very significant | Fairly important | Not very important | Not at all important | DK |
|--|------------|------------------|------------------|--------------------|----------------------|----|
|--|------------|------------------|------------------|--------------------|----------------------|----|

|       |   |   |   |   |   |   |   |
|-------|---|---|---|---|---|---|---|
| (365) | 1 | Price   | 1 | 2 | 3 | 4 | 5 |
| (366) | 2 | The packaging   | 1 | 2 | 3 | 4 | 5 |
| (367) | 3 | The taste of tobacco  | 1 | 2 | 3 | 4 | 5 |
| (368) | 4 | The specific brand  | 1 | 2 | 3 | 4 | 5 |
| (369) | 5 | The specific tastes such as menthol, spicy, fruity or sweet | 1 | 2 | 3 | 4 | 5 |
| (370) | 6 | The levels of tar, nicotine and carbon monoxide             | 1 | 2 | 3 | 4 | 5 |

NEW (BASED ON EB72.3 QD5)

ASK ALL

QD10 The last time you visited ... in the last 6 months in Malta, were people smoking inside?

(ONE ANSWER PER LINE)

|  | (READ OUT) | Yes | No | Have not visited in the last 6 months (SPONTANEOUS) | DK |
|--|------------|-----|----|---|----|
|--|------------|-----|----|---|----|

|       |   |  |   |   |   |   |
|-------|---|--|---|---|---|---|
| (371) | 1 | A drinking establishment such as a bar       | 1 | 2 | 3 | 4 |
| (372) | 2 | An eating establishment such as a restaurant | 1 | 2 | 3 | 4 |

EB72.3 QD8

ASK QD11 IF "CURRENTLY WORK", CODE 5 TO 18 IN D15a – OTHERS GO TO QD12

QD11 How often are you exposed to tobacco smoke indoors at your workplace?

(READ OUT – ONE ANSWER ONLY)

|                            | (373) |
|----------------------------|-------|
| Never or almost never      | 1     |
| Occasionally               | 2     |
| Less than 1 hour a day     | 3     |
| 1-5 hours a day            | 4     |
| More than 5 hours a day    | 5     |
| Not relevant (SPONTANEOUS) | 6     |
| DK                         | 7     |

NEW (BASED ON EB72.3 QD9)

ASK QD12 IF "SMOKER", CODE 1 IN QD1 – OTHERS GO TO QD13

QD12 Have you ever tried to quit smoking?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(374-377)

|                            |    |
|----------------------------|----|
| Yes, in the last 12 months | 1, |
| Yes, more than a year ago  | 2, |
| No, never                  | 3, |
| DK                         | 4, |

NEW (BASED ON EB72.3 QD10)

ASK QD13 AND QD14 IF "TRIED QUITTING", CODE 1 OR 2 IN QD12 OR IF "EX-SMOKER", CODE 2 IN QD1 – OTHERS GO TO QD15

QD13 Which of the following did you use in order to quit or to try to quit smoking?

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(378-387)

|  |     |
|--|-----|
| Nicotine replacement medications (like nicotine gum, patch or inhaler) or other medications                          | 1,  |
| Support from the doctor or other health professional or special stop-smoking services such as clinics or specialists | 2,  |
| Telephone quit line services   | 3,  |
| Internet quit line services  | 4,  |
| Alternative therapies such as acupuncture or hypnosis  | 5,  |
| Oral tobacco (snus) chewing or nasal tobacco (snuff)   | 6,  |
| Electronic cigarettes or smokeless cigarettes  | 7,  |
| You quit or you tried to quit without assistance   | 8,  |
| Other (SPONTANEOUS)  | 9,  |
| DK   | 10, |

NEW (BASED ON EB72.3 QD12b)

|      |   |
|------|---|
| QD14 | Which of the following factors encouraged you to quit smoking or to think about quitting? |
|------|---|

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(388-402)

|   |     |
|---|-----|
| Concerns about your personal health                             | 1,  |
| Concerns about the effect of your smoke on non-smokers          | 2,  |
| Society's disapproval of smoking                                | 3,  |
| The price of tobacco products                                   | 4,  |
| Smoking restrictions at work                                    | 5,  |
| Smoking restrictions in public places like bars and restaurants | 6,  |
| A media campaign  | 7,  |
| Availability of support via telephone or internet helpline      | 8,  |
| Advice from a doctor or other health professional to quit       | 9,  |
| Free, or low cost stop-smoking medication                       | 10, |
| Warning labels on tobacco packages                              | 11, |
| Family\ partner\ friends  | 12, |
| Other (SPONTANEOUS)   | 13, |
| None (SPONTANEOUS)  | 14, |
| DK  | 15, |

NEW (BASED ON EB72.3 QD13a)

ASK ALL

|      |   |
|------|---|
| QD15 | Which of the following characteristics do you consider indicate that a cigarette brand is less harmful than others? |
|------|---|

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(403-414)

|  |     |
|--|-----|
| Menthol flavour  | 1,  |
| Other taste\ flavour, such as a spicy, sweet or fruity flavour | 2,  |
| The shape and size of a cigarette, e.g. slim cigarettes        | 3,  |
| The tar or nicotine levels indicated on pack                   | 4,  |
| The light colour of the pack                                   | 5,  |
| Specific terms in the brand's name, such as "silver" or "blue" | 6,  |
| Cigarettes without additives                                   | 7,  |
| Cigarettes labelled as "organic" or "natural"                  | 8,  |
| The shape or texture of the pack (e.g. slim pack or soft pack) | 9,  |
| Other (SPONTANEOUS)  | 10, |
| None (SPONTANEOUS)   | 11, |
| DK   | 12, |

NEW (BASED ON EB72.3 QD15)

ASK QD16 IF "SMOKER OR EX-SMOKER", CODE 1 OR 2 IN QD1 – OTHERS GO TO QD17

QD16 Where do/did you regularly buy tobacco products?

(SHOW CARD – READ OUT – ROTATE – MAX. 2 ANSWERS)

|   | (415-427) |
|---|-----------|
| In a newsagent                          | 1,        |
| In a specialized tobacco shop           | 2,        |
| In a convenience store                  | 3,        |
| In a supermarket                        | 4,        |
| In a gas station                        | 5,        |
| From a tobacco vending machine          | 6,        |
| In a bar\ pub\ restaurant\ hotel        | 7,        |
| On the street                           | 8,        |
| In an open-air market                   | 9,        |
| Via the Internet or other distance sale | 10,       |
| Buy\ bought from friends or family      | 11,       |
| Other (SPONTANEOUS)                     | 12,       |
| DK                                      | 13,       |

NEW

DO NOT ASK QD17 IN CY, EL, SI, FR AND LV – CY, EL, SI,FR AND LV GO TO QD18

QD17 In the past 12 months, have you bought tobacco products in vending machines?

(READ OUT – ONE ANSWER ONLY)

|                   | (428) |
|-------------------|-------|
| Often             | 1     |
| From time to time | 2     |
| Rarely            | 3     |
| Never             | 4     |
| DK                | 5     |

EB72.3 QD17.3 TREND MODIFIED

ASK ALL

QD18 In the past 12 months, have you bought tobacco products in another country than Malta?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(429-433)

|   |    |
|---|----|
| Yes, in another EU country                    | 1, |
| Yes, in a country located outside the EU      | 2, |
| Yes, but you were not sure where it came from | 3, |
| No  | 4, |
| DK  | 5, |

NEW

ASK QD19 TO QD21 IF "BOUGHT TOBACCO PRODUCTS IN ANOTHER COUNTRY",  
CODE 1, 2 OR 3 IN QD18 – OTHERS GO TO QD22

QD19 For what reasons have you bought tobacco products in another country?

(READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(434-439)

|  |    |
|--|----|
| The product was not available in Malta                                   | 1, |
| The product is forbidden in Malta  | 2, |
| The price of this product was cheaper than in Malta                      | 3, |
| You were in another country and needed tobacco products<br>(SPONTANEOUS) | 4, |
| Other (SPONTANEOUS)  | 5, |
| DK   | 6, |

NEW

QD20 How did you buy tobacco products in another country?

(READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(440-445)

|                        |    |
|------------------------|----|
| Via the Internet       | 1, |
| Over the phone         | 2, |
| You were there         | 3, |
| Someone else was there | 4, |
| Other (SPONTANEOUS)    | 5, |
| DK                     | 6, |

NEW

QD21 On the following scale, what proportion of your annual tobacco consumption do you buy in another country?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

|               |              |
|---------------|--------------|
|               | <b>(446)</b> |
| Less than 5%  | 1            |
| 5% to 19%     | 2            |
| 20% to 50%    | 3            |
| More than 50% | 4            |
| DK            | 5            |

NEW

ASK ALL

QD22 Would you be in favour of or opposed to any of the following measures?

(ONE ANSWER PER LINE)

|  |            |     |         |    |
|--|------------|-----|---------|----|
|  | (READ OUT) | For | Against | DK |
|--|------------|-----|---------|----|

|       |   |  |   |   |   |
|-------|---|--|---|---|---|
| (447) | 1 | Banning advertising of tobacco products in points of sales\ shops  | 1 | 2 | 3 |
| (448) | 2 | Keeping tobacco products out of sight in shop\ points of sale  | 1 | 2 | 3 |
| (449) | 3 | Banning the sales of tobacco products via the Internet   | 1 | 2 | 3 |
| (450) | 4 | Banning the sales of tobacco products through vending machines   | 1 | 2 | 3 |
| (451) | 5 | Putting picture health warnings on all tobacco products  | 1 | 2 | 3 |
| (452) | 6 | Banning flavours that make tobacco products more attractive  | 1 | 2 | 3 |
| (453) | 7 | Banning colours, logos and promotional elements from packets of tobacco products   | 1 | 2 | 3 |
| (454) | 8 | Increasing taxes on tobacco products   | 1 | 2 | 3 |
| (455) | 9 | Introducing security features on the packs of cigarettes that limit sales of smuggled or counterfeit products, even if this makes a pack of cigarettes a few more cents more expensive | 1 | 2 | 3 |

EB72.3 QD18 TREND MODIFIED



ASK QD23 IF "SMOKER OR EX-SMOKER", CODE 1 OR 2 IN QD1 – OTHERS GO TO QD24

QD23 Thinking about the health warnings that are used on tobacco packs in Malta, would you say that these warnings have\ have had an impact on your attitude and behaviour towards smoking?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(456)

|  |   |
|--|---|
| Yes, they encouraged you to quit   | 1 |
| Yes, they encouraged you to smoke less   | 2 |
| Yes, they increased your awareness of the health effects of tobacco and you tried to change your behaviour but did not succeed | 3 |
| Yes, they increased your awareness of the health effects of tobacco, but did not convince you to change your behaviour         | 4 |
| No, they did not have any impact on you  | 5 |
| DK   | 6 |

NEW

ASK ALL

QD24 Do you think that the health warnings used on tobacco packs in Malta help young people not to start smoking?

(READ OUT – ONE ANSWER ONLY)

(457-461)

|                  |    |
|------------------|----|
| Yes, definitely  | 1, |
| Yes, probably    | 2, |
| No, probably not | 3, |
| No, not at all   | 4, |
| DK               | 5, |

NEW

QE. MULTILINGUALISM

QE1a Thinking about languages other than your mother tongue, which two languages do you think are the most useful for your personal development?

(DO NOT SHOW CARD – DO NOT READ OUT – MAX. 2 ANSWERS)

(482-522)

|   |     |
|---|-----|
| Arabic  | 1,  |
| Basque  | 2,  |
| Bulgarian   | 3,  |
| Catalan   | 4,  |
| Chinese   | 5,  |
| Croatian  | 6,  |
| Czech   | 7,  |
| Danish  | 8,  |
| Dutch   | 9,  |
| English   | 10, |
| Estonian  | 11, |
| Finnish   | 12, |
| French  | 13, |
| Galician  | 14, |
| German  | 15, |
| Greek   | 16, |
| Hindi   | 17, |
| Hungarian   | 18, |
| Irish\ Gaelic                                     | 19, |
| Italian   | 20, |
| Japanese  | 21, |
| Korean  | 22, |
| Latvian   | 23, |
| Lithuanian  | 24, |
| Luxembourgish                                     | 25, |
| Maltese   | 26, |
| Polish  | 27, |
| Portuguese  | 28, |
| Romanian  | 29, |
| Russian   | 30, |
| Scottish Gaelic                                   | 31, |
| Slovak  | 32, |
| Slovenian   | 33, |
| Spanish   | 34, |
| Swedish   | 35, |
| Turkish   | 36, |
| Urdu  | 37, |
| Welsh   | 38, |
| Other   | 39, |
| None – don't think any other languages are useful | 40, |
| DK  | 41, |

EB64.3 QA2a TREND MODIFIED

|      |   |
|------|---|
| QE1b | And for children to learn for their future? |
|------|---|

|   |
|---|
| (DO NOT SHOW CARD – DO NOT READ OUT – MAX. 2 ANSWERS) |
|---|

|   | (523-563) |
|---|-----------|
| Arabic  | 1,        |
| Basque  | 2,        |
| Bulgarian   | 3,        |
| Catalan   | 4,        |
| Chinese   | 5,        |
| Croatian  | 6,        |
| Czech   | 7,        |
| Danish  | 8,        |
| Dutch   | 9,        |
| English   | 10,       |
| Estonian  | 11,       |
| Finnish   | 12,       |
| French  | 13,       |
| Galician  | 14,       |
| German  | 15,       |
| Greek   | 16,       |
| Hindi   | 17,       |
| Hungarian   | 18,       |
| Irish\ Gaelic                                     | 19,       |
| Italian   | 20,       |
| Japanese  | 21,       |
| Korean  | 22,       |
| Latvian   | 23,       |
| Lithuanian  | 24,       |
| Luxembourgish                                     | 25,       |
| Maltese   | 26,       |
| Polish  | 27,       |
| Portuguese  | 28,       |
| Romanian  | 29,       |
| Russian   | 30,       |
| Scottish Gaelic                                   | 31,       |
| Slovak  | 32,       |
| Slovenian   | 33,       |
| Spanish   | 34,       |
| Swedish   | 35,       |
| Turkish   | 36,       |
| Urdu  | 37,       |
| Welsh   | 38,       |
| Other   | 39,       |
| None – don't think any other languages are useful | 40,       |
| DK  | 41,       |

|                            |
|----------------------------|
| EB64.3 QA2b TREND MODIFIED |
|----------------------------|

QE2 In your opinion, what are the main advantages of learning a new language?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(564-577)

|  |     |
|--|-----|
| To use on holidays abroad                                | 1,  |
| To use at work (including travelling abroad on business) | 2,  |
| To be able to study in another country                   | 3,  |
| To be able to work in another country                    | 4,  |
| To get a better job in Malta                             | 5,  |
| For personal satisfaction                                | 6,  |
| To keep up knowledge of a language spoken by your family | 7,  |
| To meet people from other countries                      | 8,  |
| To be able to understand people from other cultures      | 9,  |
| To feel more European                                    | 10, |
| To be able to use the Internet                           | 11, |
| Other (SPONTANEOUS)                                      | 12, |
| None (SPONTANEOUS)                                       | 13, |
| DK   | 14, |

NEW (BASED ON EB64.3 QA5 TREND MODIFIED)

QE3 Which of the following situations apply to you?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(578-583)

|  |    |
|--|----|
| You have started to learn a new language in the last 2 years                               | 1, |
| You have continued to learn a language in the last 2 years                                 | 2, |
| You have not learned a language recently, but you intend to start in the coming year       | 3, |
| You have not learned a language recently, and you don't intend to start in the coming year | 4, |
| You have never learned any language other than your mother tongue                          | 5, |
| DK   | 6, |

NEW

|      |  |
|------|--|
| QE4a | I am going to read out several ways of learning a foreign language. Please tell me which of these ways you have ever used. |
|------|--|

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(584-597)

|  |     |
|--|-----|
| Language lessons at school   | 1,  |
| Group language lessons with a teacher outside school                 | 2,  |
| "One to one" lessons with a teacher                                  | 3,  |
| Conversation lessons with a native speaker                           | 4,  |
| Talking informally to a native speaker                               | 5,  |
| Long or frequent visits to a country where the language is spoken    | 6,  |
| Language course in a country where the language is spoken            | 7,  |
| Teaching yourself by reading books                                   | 8,  |
| Teaching yourself by using audio-visual material (such as CDs, DVDs) | 9,  |
| Teaching yourself by watching TV, films, listening to radio          | 10, |
| Teaching yourself online   | 11, |
| Other (SPONTANEOUS) (M)  | 12, |
| None (SPONTANEOUS)   | 13, |
| DK   | 14, |

EB64.3 QA7a TREND MODIFIED

|      |  |
|------|--|
| QE4b | Which did you find the most effective? |
|------|--|

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(598-599)

|  |    |
|--|----|
| Language lessons at school   | 1  |
| Group language lessons with a teacher outside school                 | 2  |
| "One to one" lessons with a teacher                                  | 3  |
| Conversation lessons with a native speaker                           | 4  |
| Talking informally to a native speaker                               | 5  |
| Long or frequent visits to a country where the language is spoken    | 6  |
| Language course in a country where the language is spoken            | 7  |
| Teaching yourself by reading books                                   | 8  |
| Teaching yourself by using audio-visual material (such as CDs, DVDs) | 9  |
| Teaching yourself by watching TV, films, listening to radio          | 10 |
| Teaching yourself online   | 11 |
| Other (SPONTANEOUS) (M)  | 12 |
| None (SPONTANEOUS)   | 13 |
| DK   | 14 |

EB64.3 QA7b TREND MODIFIED

|     |   |
|-----|---|
| QE5 | I am going to read out a list of different reasons that may discourage people from learning another language. Which, if any, of these would apply to you? |
|-----|---|

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(600-614)

|   |     |
|---|-----|
| It's hard to find information about what's available                                  | 1,  |
| The nearest place where you could learn the language is too far                       | 2,  |
| It is too expensive   | 3,  |
| There is no course available in the language you want to learn                        | 4,  |
| There is no course available for your level of knowledge                              | 5,  |
| You haven't time to study properly  | 6,  |
| You are not good at languages   | 7,  |
| You are not motivated enough  | 8,  |
| You don't get enough exposure to the language in TV, radio, newspapers, etc.          | 9,  |
| You don't have enough opportunities to use the language with people who speak it      | 10, |
| Poor teaching\ boring methods\ inadequate learning materials (books, cassettes, etc.) | 11, |
| You've had negative experiences in the past   | 12, |
| Other (SPONTANEOUS)   | 13, |
| None (SPONTANEOUS)  | 14, |
| DK  | 15, |

EB64.3 QA9

|     |   |
|-----|---|
| QE6 | Which of the following, if any, would make you significantly more likely to learn a language, or improve your skills in it? |
|-----|---|

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(615-628)

|  |     |
|--|-----|
| If you were paid for it  | 1,  |
| If your employer allowed you time off work for lessons                           | 2,  |
| If lessons were free   | 3,  |
| If good courses were available on television or the radio                        | 4,  |
| If good courses were available over on the Internet                              | 5,  |
| If you could find a course which suited your schedule                            | 6,  |
| If it would lead to a promotion\ better career prospects                         | 7,  |
| If you had the opportunity to learn it in a country where the language is spoken | 8,  |
| If there was a prospect of travelling abroad at a later stage                    | 9,  |
| If there was a prospect of working abroad at a later stage                       | 10, |
| Other (SPONTANEOUS)  | 11, |
| You do not want to learn or improve any language (SPONTANEOUS)                   | 12, |
| None (SPONTANEOUS)   | 13, |
| DK   | 14, |

EB64.3 QA10 TREND MODIFIED

|     |   |
|-----|---|
| QE7 | Please tell me to what extent you agree or disagree with each the following statements. |
|-----|---|

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  |                     |               |               |                  |                  |    |
|--|---------------------|---------------|---------------|------------------|------------------|----|
|  | (READ OUT – ROTATE) | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK |
|--|---------------------|---------------|---------------|------------------|------------------|----|

|       |   |  |   |   |   |   |   |
|-------|---|--|---|---|---|---|---|
| (629) | 1 | The European institutions should adopt one single language to communicate with European citizens     | 1 | 2 | 3 | 4 | 5 |
| (630) | 2 | Everyone in the EU should be able to speak a common language   | 1 | 2 | 3 | 4 | 5 |
| (631) | 3 | Everyone in the EU should be able to speak at least one language in addition to their mother tongue  | 1 | 2 | 3 | 4 | 5 |
| (632) | 4 | Everyone in the EU should be able to speak more than one language in addition to their mother tongue | 1 | 2 | 3 | 4 | 5 |
| (633) | 5 | You prefer to watch foreign films and programmes with subtitles, rather than dubbed                  | 1 | 2 | 3 | 4 | 5 |
| (634) | 6 | All languages spoken within the EU should be treated equally   | 1 | 2 | 3 | 4 | 5 |
| (635) | 7 | Improving language skills should be a policy priority  | 1 | 2 | 3 | 4 | 5 |

NEW (BASED ON EB64.3 QA11)

|      |  |
|------|--|
| D48a | Thinking about the languages that you speak, which language is your mother tongue? |
|------|--|

|  |
|--|
| (DO NOT SHOW CARD - DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE) |
|--|

(636-674)

|                   |     |
|-------------------|-----|
| Arabic            | 1,  |
| Basque (N)        | 2,  |
| Bulgarian (N)     | 3,  |
| Catalan (N)       | 4,  |
| Chinese           | 5,  |
| Croatian (N)      | 6,  |
| Czech (N)         | 7,  |
| Danish            | 8,  |
| Dutch             | 9,  |
| English           | 10, |
| Estonian (N)      | 11, |
| Finnish           | 12, |
| French            | 13, |
| Galician          | 14, |
| German            | 15, |
| Greek             | 16, |
| Hindi             | 17, |
| Hungarian (N)     | 18, |
| Irish\ Gaelic     | 19, |
| Italian           | 20, |
| Japanese          | 21, |
| Korean            | 22, |
| Latvian (N)       | 23, |
| Lithuanian (N)    | 24, |
| Luxembourgish (N) | 25, |
| Maltese (N)       | 26, |
| Polish (N)        | 27, |
| Portuguese        | 28, |
| Romanian (N)      | 29, |
| Russian (N)       | 30, |
| Scottish Gaelic   | 31, |
| Slovak (N)        | 32, |
| Slovenian (N)     | 33, |
| Spanish           | 34, |
| Swedish           | 35, |
| Turkish (N)       | 36, |
| Urdu              | 37, |
| Welsh             | 38, |
| Other             | 39, |

|                            |
|----------------------------|
| EB64.3 D48a TREND MODIFIED |
|----------------------------|



|      |   |
|------|---|
| D48b | And which other language, if any, do you speak well enough in order to be able to have a conversation? - FIRST OTHER LANGUAGE |
|------|---|

|      |                                    |
|------|------------------------------------|
| D48c | Which other? SECOND OTHER LANGUAGE |
|------|------------------------------------|

|      |                                   |
|------|-----------------------------------|
| D48d | Which other? THIRD OTHER LANGUAGE |
|------|-----------------------------------|

(DO NOT SHOW CARD - ONE ANSWER PER COLUMN)

| (DO NOT READ OUT) | (675-676)              | (677-678)               | (679-680)              |
|-------------------|------------------------|-------------------------|------------------------|
|                   | D48b<br>FIRST<br>OTHER | D48c<br>SECOND<br>OTHER | D48d<br>THIRD<br>OTHER |
| Arabic            | 1                      | 1                       | 1                      |
| Basque (N)        | 2                      | 2                       | 2                      |
| Bulgarian (N)     | 3                      | 3                       | 3                      |
| Catalan (N)       | 4                      | 4                       | 4                      |
| Chinese           | 5                      | 5                       | 5                      |
| Croatian (N)      | 6                      | 6                       | 6                      |
| Czech (N)         | 7                      | 7                       | 7                      |
| Danish            | 8                      | 8                       | 8                      |
| Dutch             | 9                      | 9                       | 9                      |
| English           | 10                     | 10                      | 10                     |
| Estonian (N)      | 11                     | 11                      | 11                     |
| Finnish           | 12                     | 12                      | 12                     |
| French            | 13                     | 13                      | 13                     |
| Galician          | 14                     | 14                      | 14                     |
| German            | 15                     | 15                      | 15                     |
| Greek             | 16                     | 16                      | 16                     |
| Hindi             | 17                     | 17                      | 17                     |
| Hungarian (N)     | 18                     | 18                      | 18                     |
| Irish\ Gaelic     | 19                     | 19                      | 19                     |
| Italian           | 20                     | 20                      | 20                     |
| Japanese          | 21                     | 21                      | 21                     |
| Korean            | 22                     | 22                      | 22                     |
| Latvian (N)       | 23                     | 23                      | 23                     |
| Lithuanian (N)    | 24                     | 24                      | 24                     |
| Luxembourgish (N) | 25                     | 25                      | 25                     |
| Maltese (N)       | 26                     | 26                      | 26                     |
| Polish (N)        | 27                     | 27                      | 27                     |
| Portuguese        | 28                     | 28                      | 28                     |
| Romanian (N)      | 29                     | 29                      | 29                     |
| Russian (N)       | 30                     | 30                      | 30                     |
| Scottish\ Gaelic  | 31                     | 31                      | 31                     |
| Slovak (N)        | 32                     | 32                      | 32                     |
| Slovenian (N)     | 33                     | 33                      | 33                     |
| Spanish           | 34                     | 34                      | 34                     |
| Swedish           | 35                     | 35                      | 35                     |
| Turkish (N)       | 36                     | 36                      | 36                     |
| Urdu              | 37                     | 37                      | 37                     |
| Welsh             | 38                     | 38                      | 38                     |
| Other             | 39                     | 39                      | 39                     |
| None              | 40                     |                         |                        |

EB64.3 D48b&c&d TREND MODIFIED

NO QUESTION D48e

ASK D48f TO SD4b FOR EACH LANGUAGE MENTIONNED IN D48b, c AND d - IF "NONE" IN D48b AND BLANK IN D48c AND d THEN GO TO SD5a

D48f Is your ... very good, good or basic?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  | (READ OUT) | Very good | Good | Basic | DK |
|--|------------|-----------|------|-------|----|
|--|------------|-----------|------|-------|----|

|       |   |          |   |   |   |   |
|-------|---|----------|---|---|---|---|
| (681) | 1 | *?D48b?? | 1 | 2 | 3 | 4 |
| (682) | 2 | *?D48c?? | 1 | 2 | 3 | 4 |
| (683) | 3 | *?D48d?? | 1 | 2 | 3 | 4 |

EB64.3 D48f TREND MODIFIED

SD3 How often do you use your...?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

|  | (READ OUT) | Every day\almost every day | Often but not on a daily basis | Occasiona lly | DK |
|--|------------|----------------------------|--------------------------------|---------------|----|
|--|------------|----------------------------|--------------------------------|---------------|----|

|       |   |          |   |   |   |   |
|-------|---|----------|---|---|---|---|
| (684) | 1 | *?D48b?? | 1 | 2 | 3 | 4 |
| (685) | 2 | *?D48c?? | 1 | 2 | 3 | 4 |
| (686) | 3 | *?D48d?? | 1 | 2 | 3 | 4 |

EB64.3 SD3 TREND MODIFIED

|      |                                    |
|------|------------------------------------|
| SD4a | When do you regularly use *?D48b?? |
|------|------------------------------------|

|      |              |
|------|--------------|
| SD4b | And *?D48c?? |
|------|--------------|

|   |  |  |
|---|--|--|
| (SHOW CARD – MULTIPLE ANSWERS PER COLUMN) |  |  |
|---|--|--|

|  | (687-701) | (702-716) |
|--|-----------|-----------|
| (READ OUT)   | SD4a      | SD4b      |
|  | *?D48b??  | *?D48c??  |
| Conversations at work, either face-to-face or by telephone | 1,        | 1,        |
| Reading at work  | 2,        | 2,        |
| Writing e-mails\ letters at work                           | 3,        | 3,        |
| Travelling abroad on business                              | 4,        | 4,        |
| While studying languages                                   | 5,        | 5,        |
| While studying something else                              | 6,        | 6,        |
| Communicating with members of your family                  | 7,        | 7,        |
| Communicating with friends                                 | 8,        | 8,        |
| On holidays abroad   | 9,        | 9,        |
| Watching films\ television\ listening to the radio         | 10,       | 10,       |
| Reading books\ newspapers\ magazines                       | 11,       | 11,       |
| On the Internet  | 12,       | 12,       |
| Other (SPONTANEOUS)  | 13,       | 13,       |
| None (SPONTANEOUS)   | 14,       | 14,       |
| DK   | 15,       | 15,       |

|                 |
|-----------------|
| EB64.3 QASD4a&b |
|-----------------|

|         |
|---------|
| ASK ALL |
|---------|

|      |   |
|------|---|
| SD5a | The previous questions were about the languages that you speak well enough to be able to have a conversation.Which languages other than your mother tongue do you understand well enough to follow the news on radio or television? |
|------|---|

|      |   |
|------|---|
| SD5b | And to read newspaper or magazine articles? |
|------|---|

|      |                            |
|------|----------------------------|
| SD5c | And to communicate online? |
|------|----------------------------|

|  |
|--|
| (DO NOT SHOW CARD – MULTIPLE ANSWERS PER COLUMN) |
|--|

| (DO NOT READ OUT)    | (717-757)           | (758-798)             | (799-839)      |
|----------------------|---------------------|-----------------------|----------------|
|                      | SD5a<br>TV<br>RADIO | SD5b<br>NEWSPA<br>PER | SD5c<br>ONLINE |
| Arabic               | 1,                  | 1,                    | 1,             |
| Basque               | 2,                  | 2,                    | 2,             |
| Bulgarian            | 3,                  | 3,                    | 3,             |
| Catalan              | 4,                  | 4,                    | 4,             |
| Chinese              | 5,                  | 5,                    | 5,             |
| Croatian             | 6,                  | 6,                    | 6,             |
| Czech                | 7,                  | 7,                    | 7,             |
| Danish               | 8,                  | 8,                    | 8,             |
| Dutch                | 9,                  | 9,                    | 9,             |
| English              | 10,                 | 10,                   | 10,            |
| Estonian             | 11,                 | 11,                   | 11,            |
| Finnish              | 12,                 | 12,                   | 12,            |
| French               | 13,                 | 13,                   | 13,            |
| Galician             | 14,                 | 14,                   | 14,            |
| German               | 15,                 | 15,                   | 15,            |
| Greek                | 16,                 | 16,                   | 16,            |
| Hindi                | 17,                 | 17,                   | 17,            |
| Hungarian            | 18,                 | 18,                   | 18,            |
| Irish/Gaelic         | 19,                 | 19,                   | 19,            |
| Italian              | 20,                 | 20,                   | 20,            |
| Japanese             | 21,                 | 21,                   | 21,            |
| Korean (N)           | 22,                 | 22,                   | 22,            |
| Latvian              | 23,                 | 23,                   | 23,            |
| Lithuanian           | 24,                 | 24,                   | 24,            |
| Luxembourgish        | 25,                 | 25,                   | 25,            |
| Maltese              | 26,                 | 26,                   | 26,            |
| Polish               | 27,                 | 27,                   | 27,            |
| Portuguese           | 28,                 | 28,                   | 28,            |
| Romanian             | 29,                 | 29,                   | 29,            |
| Russian              | 30,                 | 30,                   | 30,            |
| Scottish\ Gaelic (N) | 31,                 | 31,                   | 31,            |
| Slovak               | 32,                 | 32,                   | 32,            |
| Slovenian            | 33,                 | 33,                   | 33,            |
| Spanish              | 34,                 | 34,                   | 34,            |
| Swedish              | 35,                 | 35,                   | 35,            |
| Turkish              | 36,                 | 36,                   | 36,            |
| Urdu (N)             | 37,                 | 37,                   | 37,            |

|       |     |     |     |
|-------|-----|-----|-----|
| Welsh | 38, | 38, | 38, |
| Other | 39, | 39, | 39, |
| None  | 40, | 40, | 40, |
| DK    | 41, | 41, | 41, |

NEW

QE8 Translations between different languages are used for many reasons. Please tell me to what extent you believe the translation from and into foreign languages plays an important role in each of the following areas.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

| (READ OUT – ROTATE) | Plays a very important role | Plays a fairly important role | Plays a role but it is not important | Does not play a role | DK |
|---------------------|-----------------------------|-------------------------------|--------------------------------------|----------------------|----|
|---------------------|-----------------------------|-------------------------------|--------------------------------------|----------------------|----|

|       |   |   |   |   |   |   |   |
|-------|---|---|---|---|---|---|---|
| (840) | 1 | Your everyday life  | 1 | 2 | 3 | 4 | 5 |
| (841) | 2 | Getting news about events in the rest of the world          | 1 | 2 | 3 | 4 | 5 |
| (842) | 3 | Leisure activities such as TV, films and reading            | 1 | 2 | 3 | 4 | 5 |
| (843) | 4 | Health and safety (e.g. medicines, or safety instructions)  | 1 | 2 | 3 | 4 | 5 |
| (844) | 5 | Accessing public services                                   | 1 | 2 | 3 | 4 | 5 |
| (845) | 6 | Education and learning                                      | 1 | 2 | 3 | 4 | 5 |
| (846) | 7 | Looking for a job   | 1 | 2 | 3 | 4 | 5 |
| (847) | 8 | Participation in or getting information about EU activities | 1 | 2 | 3 | 4 | 5 |

NEW

DEMOGRAPHICS

ASK ALL

NO QUESTIONS D1 TO D6

D7 Could you give me the letter which corresponds best to your own current situation?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(868-869)

|  |
|--|
| MARRIED OR REMARRIED   |
| Living without children  |
| Living with the children of this marriage                            |
| Living with the children of a previous marriage                      |
| Living with the children of this marriage and of a previous marriage |
| SINGLE LIVING WITH A PARTNER   |
| Living without children  |
| Living with the children of this union                               |
| Living with the children of a previous union                         |
| Living with the children of this union and of a previous union       |
| SINGLE   |
| Living without children  |
| Living with children   |
| DIVORCED OR SEPARATED  |
| Living without children  |
| Living with children   |
| WIDOW  |
| Living without children  |
| Living with children   |
|  |
| Other (SPONTANEOUS)  |
| Refusal (SPONTANEOUS)  |

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16

EB76.4 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')

(870-871)

EB76.4 D8

NO QUESTION D9

D10 Gender.

(872)

|        |   |
|--------|---|
| Male   | 1 |
| Female | 2 |

EB76.4 D10

D11 How old are you?

(873-874)

|  |  |
|--|--|
|  |  |
|--|--|

EB76.4 D11

NO QUESTIONS D12 TO D14

D15a&b ASKED BEFORE QD

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(875)

|                            |   |
|----------------------------|---|
| Rural area or village      | 1 |
| Small or middle sized town | 2 |
| Large town                 | 3 |
| DK                         | 4 |

EB76.4 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: READ OUT – WRITE DOWN)

(876-877)

|  |  |
|--|--|
|  |  |
|--|--|

EB76.4 D40a

D40b Could you tell me how many children less than 10 years old live in your household?

(INT.: READ OUT – WRITE DOWN)

(878-879)

|  |  |
|--|--|
|  |  |
|--|--|

EB76.4 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: READ OUT – WRITE DOWN)

**(880-881)**

|  |  |
|--|--|
|  |  |
|--|--|

EB76.4 D40c

NO QUESTIONS D41 AND D42

D43a Do you own a fixed telephone in your household?

D43b Do you own a personal mobile telephone?

**(882)**

**(883)**

|     | D43a  | D43b   |
|-----|-------|--------|
|     | Fixed | Mobile |
| Yes | 1     | 1      |
| No  | 2     | 2      |

EB76.4 D43a D43b

NO QUESTIONS D44 AND D45

D46 Which of the following goods do you have?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

**(884-893)**

|  |     |
|--|-----|
| Television   | 1,  |
| DVD player   | 2,  |
| Music CD player  | 3,  |
| Computer   | 4,  |
| An Internet connection at home                           | 5,  |
| A car  | 6,  |
| An apartment\ a house which you have finished paying for | 7,  |
| An apartment\ a house which you are paying for           | 8,  |
| None (SPONTANEOUS)                                       | 9,  |
| DK   | 10, |

EB76.4 D46



NO QUESTIONS D47 TO D59

D60 During the last twelve months, would you say you had difficulties to pay your bills at the end of the month...?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(894)

|                       |   |
|-----------------------|---|
| Most of the time      | 1 |
| From time to time     | 2 |
| Almost never\ never   | 3 |
| Refusal (SPONTANEOUS) | 4 |

EB76.4 D60

D61 On the following scale, step '1' corresponds to "the lowest level in the society"; step '10' corresponds to "the highest level in the society". Could you tell me on which step you would place yourself?

(SHOW CARD - ONE ANSWER ONLY)

(895-896)

|                                     |    |
|-------------------------------------|----|
| 1 The lowest level in the society   | 1  |
| 2                                   | 2  |
| 3                                   | 3  |
| 4                                   | 4  |
| 5                                   | 5  |
| 6                                   | 6  |
| 7                                   | 7  |
| 8                                   | 8  |
| 9                                   | 9  |
| 10 The highest level in the society | 10 |
| Refusal (SPONTANEOUS)               | 11 |

EB76.4 D61

|     |                          |
|-----|--------------------------|
| D62 | Could you tell me if...? |
|-----|--------------------------|

|  |
|--|
| (SHOW CARD WITH SCALE - ONE ANSWER PER LINE) |
|--|

|  |            |   |  |                            |   |               |       |   |
|--|------------|---|--|----------------------------|---|---------------|-------|---|
|  | (READ OUT) | Everyday<br>\<br>Almost<br>st<br>everyday | Two<br>or<br>three<br>times<br>a<br>week | About<br>once<br>a<br>week | Two<br>or<br>three<br>times<br>a<br>month | Less<br>often | Never | No<br>Internet<br>access<br>(SPONTANEOUS) |
|--|------------|---|--|----------------------------|---|---------------|-------|---|

(897)

(898)

(899)

|   |  |   |   |   |   |   |   |   |
|---|--|---|---|---|---|---|---|---|
| 1 | You use the Internet at home, in your home                                 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 2 | You use the Internet on your place of work                                 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 3 | You use the Internet somewhere else (school, university, cyber-café, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

|            |
|------------|
| EB76.4 D62 |
|------------|

INTERVIEW PROTOCOL

P1 Date of the interview

(920-921) (922-923)  
  DAY   MONTH

EB76.4 P1

P2 Time of the beginning of the interview

(INT.: USE 24 HOUR CLOCK)  
(924-925) (926-927)  
  HOUR   MINUTES

EB76.4 P2

P3 Number of minutes the interview lasted

(928-930)  
  MINUTES

EB76.4 P3

P4 Number of persons present during the interview, including interviewer

|                                  | (931) |
|----------------------------------|-------|
| Two (interviewer and respondent) | 1     |
| Three                            | 2     |
| Four                             | 3     |
| Five or more                     | 4     |

EB76.4 P4

P5 Respondent cooperation

|           | (932) |
|-----------|-------|
| Excellent | 1     |
| Fair      | 2     |
| Average   | 3     |
| Bad       | 4     |

EB76.4 P5

P6 Size of locality

(LOCAL CODES)  
(933-934)

EB76.4 P6

|     |   |   |
|-----|---|---|
| P7  | Region                                    |   |
|     | (LOCAL CODES)                             |   |
|     | (935-936)                                 |   |
|     | <input type="text"/>                      |   |
|     | EB76.4 P7                                 |   |
| P8  | Postal code                               |   |
|     | (937-944)                                 |   |
|     | <input type="text"/>                      |   |
|     | EB76.4 P8                                 |   |
| P9  | Sample point number                       |   |
|     | (945-952)                                 |   |
|     | <input type="text"/>                      |   |
|     | EB76.4 P9                                 |   |
| P10 | Interviewer number                        |   |
|     | (953-960)                                 |   |
|     | <input type="text"/>                      |   |
|     | EB76.4 P10                                |   |
| P11 | LEAVE BLANK                               |   |
|     | (961-968)                                 |   |
|     | <input type="text"/>                      |   |
|     | EB76.4 P11                                |   |
|     | NO QUESTION P12                           |   |
|     | ASK ONLY IN LU, BE, ES, FI, EE, LV AND MT |   |
| P13 | Language of interview                     |   |
|     | (969)                                     |   |
|     | Maltese                                   | 1 |
|     | English                                   | 2 |
|     | EB76.4 P13                                |   |