

**ZA5780**

**Flash Eurobarometer 345  
(Accessibility)**

**Country Questionnaire  
Great Britain**

**EB FLASH 345 - Accessibility - UK**

D1	How old are you?
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(WRITE DOWN - IF "REFUSAL" CODE '99')
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<input type="text"/>	<input type="text"/>
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D2	Gender.
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Male	1
Female	2

ASK ALL
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Q1	Do you or someone in your household have any longstanding illness or health problem which has lasted, or is expected to last, for 6 months or more?
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(SHOW SCREEN - SINGLE CODE)
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Yes	1
No	2
DK/NA	3

NEW
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Q2	For at least the last 6 months, to what extent have you or someone in your household been limited because of a health problem, in activities people usually do?
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(READ OUT - SINGLE CODE)
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Severely limited	1
Limited but not severely	2
Not limited at all	3
DK/NA	4

NEW
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By 'people with disabilities' we mean people with some kind of physical, sensory, intellectual or mental impairment, or longstanding illness or health problem, which hinders their full participation in society on an equal basis with others or that are limited in the activities that people usually do. This group also includes people that due to old age are hindered in their activities because they are not able to hear, see or move as they could before.
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Q3	To what extent do you agree that people with disabilities should be able to participate in society like people without disabilities? This means for example that they should be able to go to school, get a job, to access shops and supermarkets, go on holidays etc...
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(READ OUT - ONE ANSWER ONLY)
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Totally agree	1
Tend to agree	2

Tend to disagree	3
Totally disagree	4
DK/NA	5

NEW

Accessibility' means designing, building and adapting goods and services in such a way that people with disabilities can have access to and use them like everybody else. This includes the physical environment such as buildings, streets and pavements, parking, transportation and related stations, as well as information and communication technologies such as computers, telephones and the internet.

Q4 To what extent do you agree that barriers to accessibility make it more difficult for people with a disability to attend schools, to have a job, to vote and/or to freely move around, go on holidays?

(READ OUT – SINGLE CODE)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK/NA	5

NEW

Q5 In your opinion, better accessibility of goods and services would improve:

(READ OUT - ONE ANSWER POSSIBLE)

		Very much	Somewhat	Not really	Not at all	DK/NA
1	Life of people with disabilities and the elderly	1	2	3	4	5
2	Life of people with disabilities, the elderly and others ( pregnant women, people travelling with luggage etc...)	1	2	3	4	5
3	Opportunities for industry to sell products to persons with disabilities and the elderly	1	2	3	4	5

NEW

ASK Q6 if "Yes", CODE 1 IN Q1 – OTHERS GO TO Q7

Q6 Have you and/or someone from your household who has some kind of disability ever experienced difficulties in any the of the following:

(READ OUT - ONE ANSWER POSSIBLE)

		Most of the time	Occasionally	Almost never /never	DK/NA
1	Taking a taxi/bus/train/flight	1	2	3	4
2	Entering into a building or an open public space	1	2	3	4
3	Using a sidewalk or to cross the street with a traffic light	1	2	3	4
4	Using a computer or a phone	1	2	3	4
5	Buying the product or service (also online) you need (he/she needs)	1	2	3	4
6	Voting in the election	1	2	3	4
7	Using official authorities websites	1	2	3	4
8	Using commercial websites	1	2	3	4

NEW

ASK ALL

Q7 Do you think that having common rules on accessibility in the EU will make it easier for companies to operate in another EU country?

(READ OUT - ONE ANSWER POSSIBLE)

Yes, definitely	1
Yes, to some extent	2
No, probably not	3
No, not at all	4
DK/NA	5

NEW

Q8 Do you think that you or your family would buy more or pay more for products if they were more accessible and better designed for all ( including people with disabilities and the elderly)?

(ONE ANSWER POSSIBLE)

Yes	1
No	2
DK/NA	3

NEW

Q9 Please tell me to what extent do you agree with the following statements regarding people with disabilities:

(READ OUT - ONE ANSWER POSSIBLE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK/NA
1	Existing rules on accessibility in the UK are sufficient to ensure them a good access to goods and services	1	2	3	4	5
2	Having similar accessibility solutions across Europe would enable them to travel, study and work in another EU country	1	2	3	4	5
3	When public authorities provide goods and services they should be obliged to ensure that these are also accessible to people with disabilities	1	2	3	4	5
4	More money should be spent on eliminating physical obstacles which make the lives of disabled people and the elderly difficult	1	2	3	4	5
5	Manufacturers and service providers should be required to ensure accessibility of the goods and services that they sell	1	2	3	4	5
6	It should be possible to complain and go to court to seek sanctions against manufacturers and service providers who do not comply with binding measures to improve accessibility	1	2	3	4	5

NEW BASED on EB65.4 QA4.6

D4 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL" CODE '98' - IF "DK" CODE '99')

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FL904 D4

D5a As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity?

(SHOW SCREEN - SINGLE CODE)

Self-employed	1
Employee	2
Manual worker	3
Without a professional activity	4
Refusal (DO NOT READ OUT)	5

FL904 D5a

ASK D5b IF SELF-EMPLOYED, CODE 1 IN D5a

D5b Would you say you are...?

(READ OUT - SINGLE CODE)

Farmer, forester, fisherman	1
Owner of a shop, craftsman	2
Professional (lawyer, medical practitioner, accountant, architect...)	3
Manager of a company	4
Other\ Refusal (DO NOT READ OUT)	5

FL904 D5b

ASK D5c IF EMPLOYEE, CODE 2 IN D5a

D5c Would you say you are...?

(READ OUT - SINGLE CODE)

Professional (employed doctor, lawyer, accountant, architect...)	1
General management, director or top management	2
Middle management, other management (department head, junior manager, teacher, technician)	3
Civil servant	4
Office clerk	5
Other employee (salesman, nurse, ...)	6
Other\ Refusal (DO NOT READ OUT)	7

FL904 D5c

ASK D5d IF MANUAL WORKER, CODE 3 IN D5a

D5d Would you say you are...?

(READ OUT - SINGLE CODE)

Supervisor\ foreman (team manager, ...)	1
Manual worker	2
Unskilled manual worker	3
Other\ Refusal (DO NOT READ OUT)	4

FL904 D5d

ASK D5e IF WITHOUT A PROFESSIONAL ACTIVITY, CODE 4 IN D5a

D5e Would you say you are...?

(READ OUT - SINGLE CODE)

Looking after the home	1
Student (full time)	2
Retired	3
Seeking a job	4
Other\ Refusal (DO NOT READ OUT)	5

D12 What county do you live in?

(READ OUT IF NECESSARY - ONE ANSWER ONLY)

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D13 Would you say you live in a...?

(READ OUT - SINGLE CODE)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK (DO NOT READ OUT)	4

D18 Have you got a mobile phone?

(DO NOT READ OUT

Yes	1
No	2

D20 Have you got a landline phone?

(DO NOT READ OUT

Yes	1
No	2

D22 Could you tell me how many people aged 15 years or more live in your household, yourself included?

(WRITE DOWN - IF "DK" CODE '98' - IF "REFUSAL" CODE '99')

		Number of people aged 15 or more in the household
FL904 D5e		