

**ZA5774**

**Flash Eurobarometer 339  
(The European Emergency Number 112, wave 5)**

**Country Questionnaire  
Great Britain**

**FL339 - 112 - UK**

D1 How old are you?

(WRITE DOWN - IF "REFUSAL" CODE '99')

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D2 Gender.

Male	1
Female	2

SB Split ballot

A	1
B	2

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THE EUROPEAN EMERGENCY NUMBER 112

ASK ALL

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Q1 Can you tell me what telephone number you would call in the event of an emergency in the

(DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE)

112	1,
National number(s)	2,
Other number(s)	3,
DKNA	4,

FL314 Q1

ASK Q2a TO SPLIT A

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Q2a If you called any emergency number during the last 12 months, was this call made... ?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

To "112" in the UK	1,
To other emergency number(s) in the UK	2,
To "112" in another EU country	3,
To other emergency number(s) in another EU country	4,
No, you did not call any emergency number in the last 12 months (DO NOT	5,
DKNA	6,

FL314 Q3

ASK Q2b TO SPLIT B

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Q2b If you called any emergency number during the last 12 months, what number did you call?

(DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE)

"112" in the UK	1,
Other emergency number(s) in the UK	2,
"112" in another EU country	3,
Other emergency number(s) in another EU country	4,
No, you did not call any emergency number in the last 12 months	5,
DKNA	6,

FL314 Q3 TREND MODIFIED

Q3 Can you tell me what telephone number enables you to call emergency services anywhere in

(DO NOT READ OUT - ONE ANSWER ONLY)

112	1
Other number(s)	2
DKNA	3

FL314 Q2

Q4 112 is the emergency number that can be used to call emergency services anywhere in the

(ONE ANSWER ONLY)

Yes	1
No	2
DKNA	3

NEW BASED ON FL314Q4A

ASK Q5 IF ANSWER IS CODE 1 IN Q4 – OTHERS GO TO Q6

Q5 Where did you see or hear information regarding the European Emergency number 112?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

Television	1,
The radio	2,
Newspapers	3,
Internet	4,
Through an SMS from your telecommunications operator while roaming	5,
Through other means by your telecommunications operator (payphone,	6,
Through discussions with relatives, friends or colleagues	7,
On public displays (transports, school, police station...)	8,
Other (DO NOT READ OUT)	9,
DKNA	10,

FL314 Q4B TREND MODIFIED

Q6 Have you seen or heard any information about other emergency number(s) in the UK?

(ONE ANSWER ONLY)

- Yes 1
- No 2
- DKNA 3

NEW BASED ON FL314Q4A

Q7 Please tell me to what extent you agree or disagree with the following statements:

(READ OUT - ONE ANSWER)

		Totally	Tend to	Tend to	Totally	DKNA
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1	In the UK people are	1	2	3	4	5
2	Enough is being done in the	1	2	3	4	5

FL314Q6B+ FL314 Q6C TREND MODIFIED

Q8 In the past 12 months have you travelled in another EU country?

(READ OUT - ONE ANSWER ONLY)

- Yes, once 1
- Yes, from 2 to 5 times 2
- Yes, more than 5 times 3
- No 4
- DKNA 5

NEW

DEMOGRAPHICS

ASK ALL

D4 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL"

FL 999 D4

D5 As far as your current occupation is concerned, would you say you are self employed, an

IF A RESPONSE TO THE MAIN CATEGORY IS GIVEN, READ OUT THE RESPECTIVE SUB-

SELF-EMPLOYED	
Farmer, forester, fisherman	1
Owner of a shop, craftsman	2
Professional (lawyer, medical practitioner, accountant, architect...)	3
Manager of a company	4
Other (SPECIFY)	5
EMPLOYEE	
Professional (employed doctor, lawyer, accountant, architect...)	6
General management, director or top management	7
Middle management, other management (department head, junior manager,	8
Civil servant	9
Office clerk	10
Other employee (salesman, nurse, etc...)	11
Other (SPECIFY)	12
MANUAL WORKER	
Supervisor \ foreman (team manager, etc ...)	13
Manual worker	14
Unskilled manual worker	15
Other (SPECIFY)	16
WITHOUT A PROFESSIONAL ACTIVITY	
Looking after the home	17
Student (full time)	18
Retired	19
Seeking a job	20
Other (SPECIFY)	21
Refusal (SPONTANEOUS)	22

FL 999 D5

D12 | What county do you live in?

(READ OUT IF NECESSARY - ONE ANSWER ONLY)

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D13 | Would you say you live in a...?

(READ OUT - SINGLE CODE)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK (DO NOT READ OUT)	4

D18 | Have you got a mobile phone?

(DO NOT READ OUT

Yes	1
No	2

D20 | Have you got a landline phone?

(DO NOT READ OUT

Yes	1
No	2

D22	Could you tell me how many people aged 15 years or more live in your household, yourself included?
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(WRITE DOWN - IF "DK" CODE '98' - IF "REFUSAL" CODE '99')

	Number of people aged 15 or more in the household
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