

**GESIS Archive Study ID: ZA5793**  
**Flash Eurobarometer 358**  
**September 2012**

**Consumer attitudes towards cross-border trade and consumer protection**

Survey conducted by TNS Political & Social, upon the request of the European Commission Directorate-General Health and Consumers (SANCO) and coordinated by Directorate General-Communication ("Research and Speechwriting" unit).

Archive dataset version 1.0.0 (2013-12-19)

**Archive information and errata:**

- This dataset includes complex question routing and additional filter applied by TNS which are not based on explicit question routing. For this reason and unlike usual data preparation procedure for FLASH Eurobarometer, all system missing values are recoded and documented by the archive.
- The system missing data for original variables q15\_1c, q15\_2c, q15\_3c, q15\_4c, q15\_5c did not coincide with the intended filter conditions suggested by the corresponding frequency table key in the official report (page T44, T47, T50, T53 and T56). Alternative variables q15\_1c\_2 to q15\_5c\_2 have been produced by the archive in accordance with this key (Base: Respondents who experienced at least one problem with a distance purchase by internet).
- The system missing data for original variable q19\_2b did not coincide with the intended filter condition suggested by the corresponding frequency table key in the official report (page T106). Alternative variable q19\_2b\_2 has been produced by the archive in accordance with this key (Base: Respondents with Internet access at home) and also in accordance with the filter procedure applied by TNS for the original variable q19\_4b.

**Proposed dataset citation:**

European Commission:

Flash Eurobarometer 358: Consumer attitudes towards cross-border trade and consumer protection. September 2012.

TNS Political & Social [Producer];

GESIS Data Archive: ZA5793, dataset version 1.0.0. (2013), doi:10.4232/1.11817.

**Request for bibliographic references:**

Your feedback on any publication using Eurobarometer data will be very much appreciated. Please send us bibliographic information on all types of publication: books, articles, reports, conference papers, student thesis or dissertations etc. and include information on the data set(s) which were used.

<http://www.gesis.org/eurobarometer-data-service/service-guide/publications/research-bibliography/>

**GESIS – Leibniz Institute for the Social Sciences  
Data Archive for the Social Sciences (DAS)**

Cologne, 2013-12-19

<http://www.gesis.org/eurobarometer/>