

ZA5688

Eurobarometer 79.2

**Country Questionnaire
Great Britain**

A	your survey number (101-105) <div style="display: flex; justify-content: space-between; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
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B	Country code (106-107) <div style="display: flex; justify-content: space-between; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
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C	our survey number (108-110) <div style="display: flex; justify-content: space-between; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
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D	Interview number (111-116) <div style="display: flex; justify-content: space-between; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
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E	Split ballot <div style="display: flex; justify-content: space-between; align-items: flex-end; width: 100%;"> <div style="width: 90%;"> <div style="border: 1px solid black; padding: 2px;">A</div> <div style="border: 1px solid black; padding: 2px;">B</div> </div> <div style="text-align: center; width: 10%;"> (117) 1 2 </div> </div>
	EB78.1 E

ASK ITEM 28 ONLY IN CROATIA

Q1	What is your nationality? Please tell me the country(ies) that applies(y).
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(MULTIPLE ANSWERS POSSIBLE)

	(138-167)
Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	29,
DK	30,

EB79.1 Q1

IF OTHER or DK THEN CLOSE INTERVIEW

A. Internal Market

ASK ALL

QA1a	During the past 12 months, did you purchase any products or services online from...?
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(READ OUT – MULTIPLE ANSWERS POSSIBLE)
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	(188-193)
A seller located in the UK	1,
A seller located in another EU Member State	2,
A seller located in another country outside the EU	3,
You did not make any online purchases	4,
Purchased online but do not know where the seller was located (SPONTANEOUS)	5,
DK	6,

NEW

QA1b	How often did you in the last 12 months purchase products or services online from...?
------	---

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)
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	(READ OUT)	Several times a month	Once a month	Every 2-3 months	Less often	DK
--	------------	-----------------------	--------------	------------------	------------	----

(194)	1	(IF CODE 1 IN QA1a) Sellers located in the UK	1	2	3	4	5
(195)	2	(IF CODE 2 IN QA1a) Sellers located in another EU Member State	1	2	3	4	5
(196)	3	(IF CODE 3 IN QA1a) Sellers located in another country outside the EU	1	2	3	4	5

NEW

ASK QA2a IF "HAS PURCHASED PRODUCTS OR SERVICES ONLINE FROM SELLERS LOCATED IN the UK", CODE 1 IN QA1a – OTHERS GO TO QA2b

ASK QA2b IF "HAS PURCHASED PRODUCTS OR SERVICES ONLINE FROM SELLERS LOCATED IN ANOTHER EU MEMBER STATE", CODE 2 IN QA1a – OTHERS GO TO QA3a

QA2a	When you have purchased products or services online from a seller located in the UK, have you experienced any of the following problems?
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QA2b	When you have purchased products or services online from a seller located in another EU Member State, have you experienced any of the following problems?
------	---

(SHOW CARD – MULTIPLE ANSWERS POSSIBLE PER COLUMN)

	(197-213)	(214-230)
(READ OUT – ROTATE)	QA2a	QA2b
	the UK	Another EU Member State
A delay in the delivery	1,	1,
Delivery costs higher than stated	2,	2,
Delivery costs are too high	3,	3,
You had to return the product	4,	4,
It was not possible to return the product for reimbursement	5,	5,
The product was not delivered but was still invoiced	6,	6,
The product was returned to the seller but not reimbursed	7,	7,
The package had been lost in the post when returned to the seller	8,	8,
There were no means to track the delivery status	9,	9,
Delivery at home when nobody was there	10,	10,
You needed to collect the package from a collection point far away	11,	11,
The collection point opening hours were not convenient	12,	12,
The delivered product was different from the one you ordered	13,	13,
The delivered product was faulty and there were problems with the guarantee	14,	14,
Other (SPONTANEOUS)	15,	15,
None (SPONTANEOUS)	16,	16,
DK	17,	17,

NEW

ASK QA3a IF "HAS NOT PURCHASED PRODUCTS OR SERVICES ONLINE FROM SELLERS LOCATED IN the UK", NO CODE 1 IN QA1a – OTHERS GO TO QA3b

ASK QA3b IF "HAS NOT PURCHASED PRODUCTS OR SERVICES ONLINE FROM SELLERS LOCATED IN ANOTHER EU MS", NO CODE 2 IN QA1a – OTHERS GO TO QA4

QA3a	Why do you not purchase products or services online from sellers located in the UK?
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QA3b	Why do you not purchase products or services online from sellers located in another EU Member State?
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(SHOW CARD – MULTIPLE ANSWERS POSSIBLE PER COLUMN)

	(231-245)	(246-260)
(READ OUT – ROTATE)	QA3a	QA3b
	the UK	Another EU Member State
You don't need to	1,	1,
You don't know how to buy online	2,	2,
You prefer to buy in shops	3,	3,
You don't trust the quality of a product you can't see or touch	4,	4,
You are concerned that the products you purchase will not be delivered	5,	5,
You are concerned about the security of online payments	6,	6,
You are concerned about giving your personal data online	7,	7,
It is too complicated	8,	8,
Delivery costs are too high	9,	9,
You had a bad experience in the past and you do not want to try it again	10,	10,
You are concerned about returning products or getting reimbursed	11,	11,
You are concerned about guarantees or repairing faulty products	12,	12,
Other (SPONTANEOUS)	13,	13,
None (SPONTANEOUS)	14,	14,
DK	15,	15,

NEW

ASK ALL

QA4	Which, if any, of the following improvements to the delivery process would make you more likely to purchase online from sellers located in another EU Member State?
-----	---

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(261-269)

Being able to know the time and day the products will be delivered	1,
Being able to track the product's location or status at any time	2,
Cheaper prices than now for deliveries from abroad	3,
An easier return process than now	4,
More convenient delivery options that do not require home delivery	5,
Other (SPONTANEOUS)	6,
None, the delivery service is fine (SPONTANEOUS)	7,
None, you would never purchase online from abroad (SPONTANEOUS)	8,
DK	9,

NEW

ASK QA5 IF "HAS PURCHASED PRODUCTS OR SERVICES ONLINE FROM SELLERS LOCATED IN the UK OR IN ANOTHER EU MEMBER STATE", CODE 1 OR 2 IN QA1a – OTHERS GO TO QA6

QA5	When you are purchasing products or services online, which of the following do you do to assess if an online retailer's website is trustworthy?
-----	---

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT)	Always	Sometimes	Never	DK
--	------------	--------	-----------	-------	----

(270)

1	You only use the websites of well-known brands	1	2	3	4
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(271)

2	You check on the website if the online shop is accredited with a trust mark label or logo	1	2	3	4
---	---	---	---	---	---

(272)

3	You check online reviews from other buyers	1	2	3	4
---	--	---	---	---	---

NEW

ASK ALL

QA6 In the last 12 months, have you ever considered purchasing products or services online but then changed your mind because you did not trust the online retailer?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(273-278)

Yes, an online retailer located in the UK	1,
Yes, an online retailer located in another EU Member State	2,
Yes, an online retailer located in another country outside the EU	3,
Yes, but you don't know where the retailer was located (SPONTANEOUS)	4,
No	5,
DK	6,

NEW

ASK QA7 IF "YES", CODE 1 TO 4 IN QA6 – OTHERS GO TO QA8

QA7 Why did you not trust the online retailer?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(279-287)

You had not heard of the online retailer before	1,
The website did not have a trust mark label or logo	2,
The reviews from other buyers were negative	3,
The website did not have information about the delivery process	4,
The website did not have information about the return process	5,
You did not know where the retailer was located	6,
You encountered language problems	7,
Other (SPONTANEOUS)	8,
DK	9,

NEW

ASK ALL

QA8	In the last 12 months, have you ever experienced any of the following when you tried to purchase a product or a service online from a seller located in another EU Member State?
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SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)
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(288-297)

You were redirected to a website in the UK where the prices were different
The website didn't deliver to the UK
The website didn't accept the payment methods available in the UK
You were requested to buy an additional guarantee or pay additional fees
You could not get the extra benefits offered, as for example free cancellation or free delivery
The website was not available in your language
The website content (e.g. film, music) was not available in the UK and you were blocked from using it
You never buy online (SPONTANEOUS)
None (SPONTANEOUS)
DK

1,
2,
3,
4,
5,
6,
7,
8,
9,
10,

NEW

ASK QA9 TO QA11 IF "HAS PURCHASED PRODUCTS OR SERVICES ONLINE FROM SELLERS LOCATED IN the UK OR IN ANOTHER EU MEMBER STATE", CODE 1 OR 2 IN QA1a – OTHERS GO TO QA12

QA9	In the last 12 months, have you purchased any of the following products or services online in the UK or in another EU Member State which were delivered to you digitally (e.g. by email, download, streaming, etc.)?
-----	--

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(298-311)

Music	1,
Films	2,
Magazines, newspapers, e-books or audiobooks	3,
Financial or insurance services	4,
Computer software	5,
Telecommunication services (e.g. TV, Internet, phone)	6,
Accommodation bookings (e.g. hotels)	7,
Travel tickets (e.g. trains, flights)	8,
Tickets for events (e.g. concerts)	9,
Games	10,
Smartphone applications	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

NEW

QA10	In the last 12 months, have you purchased any of the following products online in the UK or in another EU Member State to be delivered to you physically?
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(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(312-321)

CDs or DVDs of music or films	1,
Magazines, newspapers or books	2,
Electronic equipment	3,
Household equipment (e.g. furniture or domestic appliances, etc.)	4,
Groceries	5,
Clothes or shoes	6,
Medicines	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW

QA11	When you purchase products or services online in the UK or in another EU Member State, which of the following do you use?
------	---

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(322-328)

A desktop computer	1,
A laptop	2,
A tablet	3,
A smartphone	4,
Other (SPONTANEOUS)	5,
None (SPONTANEOUS)	6,
DK	7,

NEW

ASK ALL

QA12	Have you worked or do you currently work in an EU Member State other than your "home country" (i.e. where you lived most of your life)? By working, we mean working for a longer term, at least 6 months or more, for a company or as a self-employed in the other country. This excludes business trips, or short term deployments from your company to another EU Member State.
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(READ OUT – SINGLE CODE)

(329)

Yes, in the past	1
Yes, currently	2
No	3
DK	4

Eb75.1 QD2a

QA13	Would you consider working (again) in an EU Member State other than Britain in the next 10 years?
------	---

(READ OUT – ONE ANSWER ONLY)

(330)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

NEW (BASED ON EB75.1 QD2b)

ASK QA14 IF "WOULD CONSIDER WORKING IN ANOTHER EU Member State", CODE 1
OR 2 IN QA13 – OTHERS GO TO QA15

QA14	What would be the main reasons why you would consider working in another EU Member State?
------	---

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(331-342)

To get a better salary	1,
To benefit from better working conditions other than salary	2,
You would like to live or work in a different country even if economic conditions are not much better there	3,
You cannot find a job in the UK	4,
For family or personal reasons	5,
Professional development or career opportunities are better for your profession in other EU Member States	6,
There are better social guarantees for employees in other EU Member States	7,
To pay lower taxes	8,
Working abroad will contribute to your pension credits in the UK	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

ASK QA15 IF "WOULD NOT CONSIDER WORKING IN ANOTHER EU MS", CODE 3 OR 4
IN QA13 – OTHERS GO TO QA16

QA15	What would be the main reasons why you would not consider working in another EU Member State?
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(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(343-355)

You don't want to work or live in another country	1,
You don't know the language	2,
You don't know how to look for a job in other countries	3,
You would not be able to find a better job abroad	4,
For family or personal reasons	5,
You have better opportunities in the UK	6,
You don't know if time spent working abroad would count towards your pension entitlement	7,
You are concerned about foreign tax systems and laws	8,
There are worse social guarantees for employees in other EU Member States	9,
You are concerned that your qualifications will not be recognised in other EU Member States	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW (BASED ON EB75.1 QD3a&b)

ASK ALL

QA16	Imagine that you want to assess the quality of a medical professional (such as a doctor, a nurse, a physiotherapist or a psychologist), who speaks your language. Please tell me how important each of the following criteria would be for you.
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(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Very important	Fairly important	Not very important	Not at all important	DK
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(356)	1	Their reputation	1	2	3	4	5
	2	The country where they obtained their qualifications	1	2	3	4	5
(357)							
(358)	3	Their fees	1	2	3	4	5
(359)	4	Years of experience	1	2	3	4	5

NEW

QA17	Imagine that you want to assess the quality of a hairdresser who speaks your language. Please tell me how important each of the following criteria would be for you.
------	--

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Very important	Fairly important	Not very important	Not at all important	DK
--	---------------------	----------------	------------------	--------------------	----------------------	----

(360)	1	Their reputation	1	2	3	4	5
(361)	2	The country where they obtained their qualifications	1	2	3	4	5
(362)	3	Their fees	1	2	3	4	5
(363)	4	Years of experience	1	2	3	4	5

NEW

QA18	Imagine that you want to assess the quality of a professional like an accountant, an architect, a lawyer or a tax advisor who speaks your language. Please tell me how important each of the following criteria would be for you.
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(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Very important	Fairly important	Not very important	Not at all important	DK
--	---------------------	----------------	------------------	--------------------	----------------------	----

(364)	1	Their reputation	1	2	3	4	5
(365)	2	The country where they obtained their qualifications	1	2	3	4	5
(366)	3	Their fees	1	2	3	4	5
(367)	4	Years of experience	1	2	3	4	5

NEW

QA19	Imagine that you want to assess the quality of a professional like a plumber, a builder or an electrician who speaks your language. Please tell me how important each of the following criteria would be for you.
------	---

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Very important	Fairly important	Not very important	Not at all important	DK
(368)	1 Their reputation	1	2	3	4	5
	2 The country where they obtained their qualifications	1	2	3	4	5
(369)						
(370)	3 Their fees	1	2	3	4	5
(371)	4 Years of experience	1	2	3	4	5

NEW

QA20	As you may know, access to some professions requires by law in some countries the completion of a traineeship or achieving certain specific qualifications while in others the decision is left to the employer and to the consumer. For each of the following professions, please tell me if you think it is justified or not to place such legal requirements?
------	--

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT)	Totally justified	Fairly justified	Fairly unjustified	Totally unjustified	DK
(372)	1 Hairdressers	1	2	3	4	5
	2 Law and accountancy professions (lawyers, accountants, tax advisors, etc.)	1	2	3	4	5
(373)						
(374)	3 Real estate agents	1	2	3	4	5
	4 Design and building professions (e.g. architects, builders, plumbers, electricians, etc.)	1	2	3	4	5
(375)						

NEW

QA21	How informed do you feel about the causes of the financial and economic crisis?
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(READ OUT – ONE ANSWER ONLY)

(376)

Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all informed	4
DK	5

NEW

QA22	To what extent, if at all, has the financial and economic crisis affected your confidence in the following? Has your confidence increased, stayed the same or decreased?
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(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)
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	(READ OUT)	Increased	Stayed the same	Decreased	DK
--	------------	-----------	-----------------	-----------	----

(377)	1	Your own bank(s)	1	2	3	4
(378)	2	The financial industry	1	2	3	4
(379)	3	National authorities in the UK (e.g. Government, Parliament, regulatory bodies)	1	2	3	4
(380)	4	European institutions	1	2	3	4
(381)	5	Credit rating agencies	1	2	3	4

NEW

QA23a	Do you think that banks should be restricted in terms of how they invest the deposits that they receive?
-------	--

(ONE ANSWER ONLY)

(382)

Yes	1
No	2
DK	3

NEW

ASK QA23b IF "YES", CODE 1 IN QA23a – OTHERS GO TO QA24

QA23b Which measures should be used to achieve this?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(383-389)

Making the banks and their management directly responsible for all losses including fines and unlimited liability	1,
Imposing tougher supervision of the banks	2,
Limiting the activities that banks are allowed to engage in	3,
Moving the more risky activities of a bank into a different part which would be a separate legal entity	4,
Requiring banks to hold much more capital which they can use to pay for any losses	5,
Other (SPONTANEOUS)	6,
DK	7,

NEW

ASK ALL

QA24 Would you consider switching your deposits to another bank offering a higher interest rate, even if you had no information about this bank's financial situation?

(READ OUT – ONE ANSWER ONLY)

(390)

Yes, but only if this bank's interest rate is much higher	1
Yes, even if this bank's interest rate is only slightly higher	2
No, security is more important to you	3
DK	4

NEW

B. Cultural access and participation

ASK ALL

QB1	How many times in the last twelve months have you...?
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(SHOW SCREEN WITH SCALE - SINGLE CODE)
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	(READ OUT)	Not in the last twelve months	1-2 times	3-5 times	More than 5 times	DK
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(411)	1	Seen a ballet, a dance performance or an opera	1	2	3	4	5
(412)	2	Been to the cinema	1	2	3	4	5
(413)	3	Been to the theatre	1	2	3	4	5
(414)	4	Been to a concert	1	2	3	4	5
(415)	5	Visited a public library	1	2	3	4	5
	6	Visited a historical monument or site (palaces, castles, churches, gardens, etc.)	1	2	3	4	5
(416)							
(417)	7	Visited a museum or gallery	1	2	3	4	5
	8	Watched or listened to a cultural programme on TV or on the radio	1	2	3	4	5
(418)							
(419)	9	Read a book	1	2	3	4	5

EB67.1 QA4 TREND MODIFIED

QB2	And for each of the following activities, please tell me why you haven't done it or haven't done it more often in the last 12 months?
-----	---

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT)	Lack of interest	Lack of time	Too expensive	Lack of information	Limited choice or poor quality of this activity in the place where you live	Other (SPONTANEOUS)	DK

(420)	1	Seen a ballet, a dance performance or an opera	1	2	3	4	5	6	7
(421)	2	Been to the cinema	1	2	3	4	5	6	7
(422)	3	Been to the theatre	1	2	3	4	5	6	7
(423)	4	Been to a concert	1	2	3	4	5	6	7
(424)	5	Visited a public library	1	2	3	4	5	6	7
(425)	6	Visited a historical monument or site (palaces, castles, churches, gardens, etc.)	1	2	3	4	5	6	7
(426)	7	Visited a museum or gallery	1	2	3	4	5	6	7
(427)	8	Watched or listened to a cultural programme on TV or on the radio	1	2	3	4	5	6	7
(428)	9	Read a book	1	2	3	4	5	6	7

NEW

Let's now discuss specifically your participation in cultural activities or events FROM other European countries than the UK, and/ or your participation in cultural activities or events IN other EU countries than the UK.

(DO NOT READ OUT) In items 1 to 4 we're talking about the troupe, the company, the band or the artists from another European country and not about the theatre writer, the choreographer or the composer

(DO NOT READ OUT) In items 6 and 7, we refer to EU countries and not to European countries outside the EU

QB3 How many times in the last 12 months have you...?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT)	Not in the last twelve months	1-2 times	3-5 times	More than 5 times	DK
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(429)	1	Seen a ballet, a dance performance or an opera FROM another European country	1	2	3	4	5
(430)	2	Been to a theatre performance FROM another European country	1	2	3	4	5
(431)	3	Been to a musical performance (concert, band, etc.) FROM another European country	1	2	3	4	5
(432)	4	Watched or listened to a cultural programme on TV or on radio FROM another European country	1	2	3	4	5
(433)	5	Read a book by an author FROM another European country	1	2	3	4	5
(434)	6	Visited a historical monument or site (palaces, castles, churches, gardens, etc.) IN another EU country	1	2	3	4	5
(435)	7	Attended a live performance, festival, exhibition or cultural activity IN another EU country	1	2	3	4	5

NEW

QB4	I am going to read out a list of cultural activities. Please tell me if, in the last 12 months, you have either on your own or as part of an organised group or classes...?
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(SHOW CARD – READ OUT – ROTATION – MULTIPLE ANSWERS POSSIBLE)

(436-446)

Played a musical instrument	1,
Sung	2,
Acted on the stage or in a film	3,
Danced	4,
Written a poem, an essay, a novel, etc.	5,
Made a film, done some photography	6,
Done any other artistic activities like sculpture, painting, handicrafts or drawing	7,
Done creative computing such as designing websites or blogs, etc.	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

NEW (BASED ON EB67.1 QA5)

QB5	How often do you use the Internet for cultural purposes like, for instance, searching for cultural information, buying cultural products or reading articles related to culture?
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(READ OUT - ONE ANSWER ONLY)

(447)

Every day	1
Several times a week	2
Once a week	3
1 to 3 times a month	4
Less often	5
Never	6
No access to the Internet (SPONTANEOUS)	7
DK	8

NEW

ASK QB6 IF "USE INTERNET FOR CULTURAL PURPOSES", CODE 1 TO 5 IN QB5 -
OTHERS GO TO QC1

QB6 What do you use the Internet for, in terms of cultural purposes?

(SHOW CARD - READ OUT - ROTATION - MULTIPLE ANSWERS POSSIBLE)

(448-461)

Visiting museum or library websites or other specialised websites to improve your knowledge	1,
Playing computer games, interactive or not	2,
Downloading movies, radio programmes (podcasts) or TV programmes	3,
Watching streamed or on demand movies or TV programmes	4,
Reading newspaper articles online	5,
Creating your own website or blog with cultural content	6,
Downloading music	7,
Listening to radio or music	8,
Reading or looking at cultural blogs	9,
Putting your own cultural content online, e.g. on an online social network or on a sharing site	10,
Buying cultural products such as books, CDs or theatre tickets	11,
Searching for information on cultural products or events	12,
Other (SPONTANEOUS)	13,
DK	14,

NEW

C. Road tolls

ASK ALL

This survey focuses on the use of motorised road vehicles (e.g. cars, vans, trucks, buses and scooters/motorbikes) driving on roads located outside cities, and therefore excludes the use of roads located within cities.
--

QC1	Please tell me which of the following situations apply to you when it comes to driving a vehicle.
-----	---

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
--

	(482-487)
You drive your own vehicle	1,
You drive a company\ fleet vehicle	2,
You are a passenger in someone else's vehicle	3,
You rarely or never drive	4,
Other (SPONTANEOUS - INTERVIEWER CODE IF DRIVES SOMETHING ELSE BUT NOT A CAR)	5,
DK	6,

EB65.4 QE1 TREND MODIFIED

QC2	How often do you use roads located outside of cities, either as a driver or as a passenger?
-----	---

(READ OUT – ONE ANSWER ONLY)

	(488)
Every day/ almost everyday	1
Two or three times a week	2
About once a week	3
Two or three times a month	4
Less often	5
Never	6
DK	7

NEW

ASK QC3 TO QC8 IF "TAKE ROADS LOCATED OUTSIDE CITIES", CODE 1 TO 5 IN QC2 - OTHERS GO TO QD1

QC3 How do you rate the overall quality of the roads located outside cities in the UK?

(READ OUT – ONE ANSWER ONLY)

(489)

Very good	1
Fairly good	2
Fairly poor	3
Very poor	4
DK	5

NEW

QC4 To what extent do you agree or disagree with following statement: The British Government or the local authorities should spend more money on maintaining and repairing roads located outside cities in the UK.

(READ OUT – ONE ANSWER ONLY)

(490)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

NEW

QC5 For what purpose do you use roads located outside cities most often?

(READ OUT – ONE ANSWER ONLY)

(491)

To commute to work	1
For your leisure activities	2
For work related reasons	3
Because you are a professional driver (e.g. taxi driver, truck driver, etc.)	4
Other (SPONTANEOUS)	5
DK	6

NEW

QC6	How often do you experience congestion on roads located outside cities?
-----	---

(READ OUT – ONE ANSWER ONLY)

(492)

Every day/ almost everyday	1
Two or three times a week	2
About once a week	3
Two or three times a month	4
Less often	5
Never	6
DK	7

NEW

QC7	If you pay road tolls, how informed do you feel about what you pay for when you pay road tolls, including increased tolls?
-----	--

(READ OUT – ONE ANSWER ONLY)

(493)

Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all informed	4
You do not pay road tolls (SPONTANEOUS)	5
DK	6

NEW

ASK QC8 IF "PAY ROAD TOLLS", CODE 1 TO 4 IN QC7 – OTHERS GO TO QD1
--

QC8	Would you be ready to pay higher road tolls or not?
-----	---

(READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(494-500)

No, you would not be ready to pay more	1,
Yes, if it ensures better road maintenance and repair	2,
Yes, if it ensures less congestion	3,
Yes, if it is beneficial for the environment	4,
Yes, if tolls are spent on improving public transport	5,
Yes, if tolls are spent on improving road safety	6,
DK	7,

NEW

D. Responsible research and innovation, science and technology

ASK ALL

READ OUT: We will now ask you some questions about science, technology and innovation. In this questionnaire, 'science and technology' means the natural sciences, like physics, chemistry, biology and their application in technology and engineering, for instance computer technology, biotechnology and medical applications. 'Innovation' means the development of new products and services that are based on science and technology.

QD1 How informed do you feel about developments in science and technology?

(READ OUT – ONE ANSWER ONLY)

(521)

Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all informed	4
DK	5

NEW

QD2 How interested are you in developments in science and technology?

(READ OUT – ONE ANSWER ONLY)

(522)

Very interested	1
Fairly interested	2
Not very interested	3
Not at all interested	4
DK	5

NEW

QD3a Does or did any of your family have a job or a university qualification in science or technology?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(523-527)

Yes, your father	1,
Yes, your mother	2,
Yes, another member of your family	3,
No, no one in your family	4,
DK	5,

EB73.1 QB30 TREND MODIFIED

QD3b	Have you ever studied science or technology: at school, at university or in college or anywhere else?
------	---

(READ OUT – ONE ANSWER ONLY)

(528)

Yes, at school	1
Yes, at university or in college	2
Yes, anywhere else	3
No	4
DK	5

EB73.1 QB31 TREND MODIFIED

QD4	Where do you get information about developments in science and technology?
-----	--

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(529-538)

Television	1,
Newspapers	2,
Magazines	3,
Books	4,
Radio	5,
On websites	6,
On social media or blogs	7,
Other (SPONTANEOUS)	8,
You do not look for information about developments in science and technology (SPONTANEOUS)	9,
DK	10,

NEW

QD5	Do you think that the overall influence of science and technology on British society is positive or negative?
-----	---

(READ OUT – ONE ANSWER ONLY)

(539)

Very positive	1
Fairly positive	2
Fairly negative	3
Very negative	4
DK	5

NEW

QD6	What is the level of involvement citizens should have when it comes to decisions made about science and technology?
-----	---

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(540)

Citizens do not need to be involved or informed	1
Citizens should only be informed	2
Citizens should be consulted and their opinion should be considered	3
Citizens should participate and have an active role	4
Citizens' opinions should be binding	5
None (SPONTANEOUS)	6
DK	7

NEW (BASED ON EB73.1 QC4)

QD7	Among the following categories of people and organisations working in the UK, which are the best qualified to explain the impact of scientific and technological developments on society?
-----	---

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(541-556)

Scientists working at a university or government laboratories	1,
Scientists working in private company laboratories	2,
Newspaper journalists	3,
Television journalists	4,
Politicians	5,
Consumer organisations	6,
Environmental protection associations	7,
Industry	8,
The military	9,
Representatives of different religions	10,
Government representatives	11,
Medical doctors	12,
Writers and intellectuals	13,
Other (SPONTANEOUS)	14,
None (SPONTANEOUS)	15,
DK	16,

EB73.1 QC5

QD8	For each of the following categories of people and organisations working in the UK, do you think that they try to behave responsibly towards society by paying attention to the impact of their science and technology related activities?
-----	--

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Yes, definitely	Yes, somewhat	No, not really	No, not at all	DK
(557)	1 (ASK ONLY TO SPLIT A) Scientists working at a university or government laboratories	1	2	3	4	5
(558)	2 (ASK ONLY TO SPLIT B) Scientists working in private company laboratories	1	2	3	4	5
(559)	3 (ASK ONLY TO SPLIT A) Environmental protection associations	1	2	3	4	5
(560)	4 (ASK ONLY TO SPLIT B) Consumer organisations	1	2	3	4	5
(561)	5 Journalists	1	2	3	4	5
(562)	6 Government representatives	1	2	3	4	5
(563)	7 Industry	1	2	3	4	5

NEW

QD9	I would like to read out some statements that people have made about science, technology or the environment. For each statement, please tell me how much you agree or disagree.
-----	---

(SHOW SCREEN - ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Total ly agre e	Tend to agre e	Neit her agre e nor disa gree	Tend to disa gree	Total ly disa gree	DK
--	---------------------	--------------------------	-------------------------	--	----------------------------	-----------------------------	----

(564)	1	(ASK ONLY TO SPLIT A) Science and technology make our lives easier, more comfortable and healthier	1	2	3	4	5	6
(565)	2	(ASK ONLY TO SPLIT B) Science and technology make our lives healthier	1	2	3	4	5	6
(566)	3	We depend too much on science and not enough on faith	1	2	3	4	5	6
(567)	4	Science makes our way of life change too fast	1	2	3	4	5	6
(568)	5	Thanks to science and technology, there will be more opportunities for future generations	1	2	3	4	5	6
(569)	6	The applications of science and technology can threaten human rights	1	2	3	4	5	6
(570)	7	Science and technology could be used by terrorists in the future	1	2	3	4	5	6
(571)	8	Scientific and technological developments can have unforeseen side-effects that are harmful to human health and the environment	1	2	3	4	5	6
(572)	9	If we attach too much importance to risks that are not yet fully understood, we could miss out on technological progress	1	2	3	4	5	6

EB73.1 QC6 TREND MODIFIED & EB73.1 QC7 (item 8) TREND MODIFIED

READ OUT: Now I'm going to ask you some questions about ethics in science, technology and innovation. For the purpose of this questionnaire, ethics relate to concerns about values such as privacy, the protection of the health and dignity of persons participating in research, as well as the welfare of animals used in research.

QD10	Do you think that science and technology should be allowed to violate fundamental rights and moral principles in order to make a new discovery?
------	---

(READ OUT – ONE ANSWER ONLY)

(573)

Yes, in all cases	1
Yes, in certain cases	2
No	3
DK	4

NEW

QD11	I would like to read out some statements about ethics and science. For each of them, please tell me how much you agree or disagree.
------	---

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Total ly agre e	Tend to agre e	Neit her agre e nor disa gree	Tend to disa gree	Total ly disa gree	DK
--	---------------------	--------------------------	-------------------------	--	----------------------------	-----------------------------	----

(574)	1	European funding of scientific research outside the EU should be forbidden if that research would be illegal in the EU	1	2	3	4	5	6
(575)	2	The EU should actively promote that European ethical principles for conducting scientific research are respected all over the world	1	2	3	4	5	6
(576)	3	Respect for ethics and fundamental rights guarantees that scientific research and technological innovations will meet citizens' expectations	1	2	3	4	5	6
(577)	4	In order to address ethical risks raised in new technologies like biotechnologies, measures should be taken at the European level	1	2	3	4	5	6
(578)	5	All researchers should receive mandatory training on scientific research ethics (e.g. on privacy, animal welfare, etc.)	1	2	3	4	5	6
(579)	6	Like medical doctors, all young scientists should take an oath to respect ethical principles and relevant legislation	1	2	3	4	5	6
(580)	7	Scientific experts should be obliged to openly declare possible conflicts of interest, such as their sources of funding, when they are advising public authorities	1	2	3	4	5	6

NEW

QD12	In your opinion, is the UK Government doing too much, enough or too little to stimulate young people's interest in science?
------	---

(ONE ANSWER ONLY)

(581)

Too much	1
Enough	2
Too little	3
DK	4

EB73.1 QC14

QD13	I would like to read out some statements that people have made about young people's interest in science. For each statement, please tell me to what extent you agree with it.
------	---

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Tend to agre e	Neit her agre e nor disa gree	Tend to disa gree	Total ly disa gree	DK
--	------------	--------------------------	-------------------------	--	----------------------------	-----------------------------	----

(582)

1	Young people interested in science have better chances of getting a job	1	2	3	4	5	6
2	By being interested in science, young people also improve their culture	1	2	3	4	5	6
3	Science prepares the younger generation to act as well-informed citizens	1	2	3	4	5	6

(583)

(584)

EB73.1 QC15

QD14	How important do you think scientific education is in stimulating young people's creative thinking?
------	---

(READ OUT – ONE ANSWER ONLY)

(585)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW

QD15	How important do you think it is that scientific research takes equally into account women's and men's needs?
------	---

(READ OUT – ONE ANSWER ONLY)

(586)

Very important	1
Fairly important	2
Not very important	3
Not all important	4
DK	5

NEW

ASK QD16 IF "IMPORTANT THAT SCIENTIFIC RESEARCH TAKES EQUALLY INTO ACCOUNT WOMEN'S AND MEN'S NEEDS", CODE 1 OR 2 IN QD15 – OTHERS GO TO QD17

QD16	Why do you think it is important that scientific research takes equally into account women's and men's needs?
------	---

(READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(587-593)

To improve the quality of scientific research	1,
To make technological innovations better suited to both women and men	2,
To foster more innovations in science and technology	3,
To respect gender equality in general	4,
Other (SPONTANEOUS)	5,
None (SPONTANEOUS)	6,
DK	7,

NEW

ASK ALL

QD17	Do you think that the results of publicly funded research should be made available online free of charge?
------	---

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(594-598)

Yes, to the general public	1,
Yes, to other researchers	2,
Yes, to industries	3,
No	4,
DK	5,

NEW

E. Undeclared work in the EU

ASK ALL

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a	What is your current occupation?
------	----------------------------------

D15b	Did you do any paid work in the past? What was your last occupation?
------	--

	(619-620)	(621-622)
	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB79.1 D15a D15b

READ OUT: The following questions are of a sensitive nature and I would like to confirm you that all the information collected is handled in strict confidentiality and anonymity. Your answers to the following questions therefore will remain absolutely ANONYMOUS.

READ OUT: It is widely known that part of the population is engaged in undeclared work, in the sense of activities which avoid partly or entirely declaration to tax authorities or social security institutions, but which are otherwise legal. This could be people working in certain sectors of activity like construction, transport or agriculture for example but also in hotels, restaurants and cafes. Often it concerns only part of their income from work like remuneration of overtime or other extras. Undeclared work is also common in a whole range of household services - such as gardening, babysitting and elderly care -, personal services - like hairdressing, cosmetic or medical treatment - and repair services for cars, clothes, or computers.

ASK ALL

QE1	Do you personally know anyone who works without declaring their income or part of their income to the tax or social security authorities?
-----	---

(ONE ANSWER ONLY)

(623)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

EB67.3 QB2

QE2	What sanction, if any, do you imagine someone would receive if the authorities find out that they receive an income from work which was not declared to tax or social security authorities?
-----	---

(READ OUT – ONE ANSWER ONLY)

(624)

Normal tax or social security contributions due	1
Normal tax or social security contributions due, plus a fine	2
Prison	3
Other (SPONTANEOUS)	4
Refusal (SPONTANEOUS)	5
DK	6

NEW (BASED ON EB67.3 QB4)

QE3	People who work without declaring income, run the risk that tax or social security institutions find out and issue supplementary tax bills and perhaps fines. How would you describe the risk of being detected in the UK?
-----	--

(READ OUT)

	(625)
Very high	1
Fairly high	2
Fairly small	3
Very small	4
Refusal (SPONTANEOUS)	5
DK	6

EB67.3 QB3

QE4a	In your opinion, what are the main reasons for people doing undeclared work? Firstly?
------	---

QE4b	And secondly?
------	---------------

(SHOW SCREEN)

	(626-627)	(628-629)
(READ OUT)	QE4a	QE4b
	FIRSTLY	SECONDLY
Bureaucracy or red tape for a regular economic activity is too complicated	1	1
Bureaucracy or red tape for minor or occasional economic activities is too complicated	2	2
Lack of regulation \ control by the authorities	3	3
Penalties are not severe enough	4	4
In certain sectors or regions there is no real alternative	5	5
Wages for normal (declared) work are too low	6	6
Lack of normal/legitimate jobs in the job market	7	7
The State does not do anything for people, so why should they pay taxes	8	8
Nobody would buy these goods or services at normal market prices	9	9
Taxes and\ or social security contributions are too high	10	10
It is difficult to live on social welfare benefits	11	11
Others (SPONTANEOUS)	12	12
Refusal (SPONTANEOUS)	13	13
DK	14	14

EB67.3 QB7a&b TREND MODIFIED

READ OUT: It is widely known that many people to some extent accept "undeclared work" – i.e. activities which are not declared to tax authorities or social security institutions. As mentioned earlier this work can include a variety of goods and services - such as gardening, babysitting, hairdressing, and many other things.

QE5	Have you in the last 12 months paid for any goods or services of which you had a good reason to assume that they included undeclared work (e.g. because there was no invoice or VAT receipt)?
-----	---

(ONE ANSWER ONLY) (PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)

(630)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

EB67.3 QB8 TREND MODIFIED

ASK QE6 TO QE9 IF "YES", CODE 1 IN QE5 – OTHERS GO TO QE10

QE6	Which of the following goods or services have you paid for during the last 12 months, where you had a good reason to believe that they included undeclared work, i.e. that the income was not completely reported to tax or social security institutions?
-----	---

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(631-647)

Babysitting at your home	1,
Babysitting outside of your home	2,
Healthcare services	3,
Cleaning your home	4,
Ironing clothes	5,
Repairs or renovations of your home	6,
Gardening	7,
Tutoring	8,
Help moving house	9,
Assistance for a dependant or elderly relative	10,
Administrative or IT assistance	11,
Car repairs	12,
Buying food (e.g. farm produce)	13,
Buying other goods	14,
Buying other services	15,
Refusal (SPONTANEOUS)	16,
DK	17,

NEW

QE7a	And approximately how much have you spent on all these undeclared goods and services in the last 12 months?
------	---

(WRITE DOWN – ONE ANSWER ONLY) (NO DECIMALS – IF "DON'T REMEMBER" CODE '99997' – IF "REFUSAL" CODE '99998' – IF "DON'T KNOW" CODE '99999')

(648-652)

					EUROS
--	--	--	--	--	-------

NEW (BASED ON EB67.3 QB11)

QE7b	When considering only the undeclared services which you buy most frequently, how much do they cost you approximately per hour?
------	--

(WRITE DOWN – ONE ANSWER ONLY) (NO DECIMALS – IF "NEVER BUY SERVICES" CODE '99996' - IF "DON'T REMEMBER" CODE '99997' – IF "REFUSAL" CODE '99998' – IF "DON'T KNOW" CODE '99999')

(653-657)

					EUROS
--	--	--	--	--	-------

NEW (BASED ON EB67.3 QB11)

QE8	Among the following, could you please indicate from whom did you buy these goods or services?
-----	---

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(658-666)

Friends, colleagues or acquaintances	1,
Relatives	2,
Neighbours	3,
Healthcare providers	4,
Other private persons or households	5,
Firms or businesses	6,
Other (SPONTANEOUS)	7,
Refusal (SPONTANEOUS)	8,
DK	9,

EB67.3 QB12 TREND STRONGLY MODIFIED

QE9	What made you acquire it from an source involving undeclared income, instead of acquiring it on the open market?
-----	--

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(667-675)

Lower price	1,
Faster service	2,
Better quality	3,
In order to help someone who needed the money	4,
It was a favour amongst friends, relatives or colleagues	5,
The goods or service is not or hardly available on the regular market	6,
Other (SPONTANEOUS)	7,
Refusal (SPONTANEOUS)	8,
DK	9,

EB67.3 QB13

ASK QE10 TO QE13 IF "DEPENDENT EMPLOYEES", CODE 10 TO 18 IN D15a – OTHERS GO TO QE14

QE10	Sometimes employers prefer to pay all or part of the salary or the remuneration (for extra work, overtime hours or the part above a legal minimum) in cash and without declaring it to tax or social security authorities. Has your employer paid you any of your income in the last 12 months in this way?
------	---

(ONE ANSWER ONLY) (PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)

(676)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

EB67.3 QB15 TREND MODIFIED

ASK QE11 AND QE12 IF "YES", CODE 1 IN QE10 - OTHERS GO TO QE13

QE11	Was this income part of the payment for your regular work, was it payment for overtime hours, or was it both?
------	---

(ONE ANSWER ONLY)

(677)

Part of the payment for regular work	1
Overtime, extra-work	2
Both regular and overtime work	3
Refusal (SPONTANEOUS)	4
DK	5

EB67.3 QB16

QE12	Approximately what percentage of your gross yearly income in your main job did you get this way?
------	--

(WRITE DOWN – ONE ANSWER ONLY) (NO DECIMALS – IF "DON'T REMEMBER" CODE '997' – IF "REFUSAL" CODE '998' – IF "DON'T KNOW" CODE '999')

(678-680)

			%
--	--	--	---

EB67.3 QB17

QE13	Thinking about the organisation you work for, APPROXIMATELY how many employees does it have (including both full and part time)?
------	--

(READ OUT – ONE ANSWER ONLY)

(681)

1-4	1
5-9	2
10-19	3
20-49	4
50-99	5
100-499	6
500 or more	7
Refusal (SPONTANEOUS)	8
DK	9

NEW

ASK ALL

QE14	Apart from a regular employment, have you yourself carried out any undeclared paid activities in the last 12 months?
------	--

(ONE ANSWER ONLY) (PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)
--

(682)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

EB67.3 QB19 TREND MODIFIED

ASK QE15a TO QE18 IF "YES", CODE 1 IN QE14 – OTHERS GO TO QE19
--

QE15a	Which of the following activities have you carried out undeclared in the last 12 months?
-------	--

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)
--

(683-698)

Babysitting	1,
Cleaning	2,
Ironing clothes	3,
Repairs or renovations	4,
Gardening	5,
As a waiter or waitress	6,
Tutoring	7,
Help moving house	8,
Assistance for a dependant or elderly relative	9,
Administrative or IT assistance	10,
Car repairs	11,
Selling food (e.g. farm produce)	12,
Selling other goods	13,
Selling other services	14,
Refusal (SPONTANEOUS)	15,
DK	16,

NEW

QE15b	APPROXIMATELY how much money have you earned from these undeclared activities in the last 12 months?
-------	--

(WRITE DOWN – ONE ANSWER ONLY) (NO DECIMALS – IF "DON'T REMEMBER" CODE '99997' – IF "REFUSAL" CODE '99998' – IF "DON'T KNOW" CODE '99999')

(699-703)

					EUROS
--	--	--	--	--	-------

NEW

QE16	Would you please indicate for whom you carried out any of these activities?
------	---

(SHOW CARD - READ OUT – MULTIPLE ANSWERS POSSIBLE)

(704-711)

Friends, colleagues or acquaintances	1,
Relatives	2,
Neighbours	3,
Other private persons or households	4,
Firms or businesses	5,
Other (SPONTANEOUS)	6,
Refusal (SPONTANEOUS)	7,
DK	8,

NEW (BASED ON EB67.3 QB29)

QE17	Among the following, what were the reasons for doing these activities undeclared?
------	---

(SHOW CARD - READ OUT – MULTIPLE ANSWERS POSSIBLE)

(712-725)

The person(s) who acquired it insisted on the non-declaration	1,
Bureaucracy or red tape for a regular economic activity is too complicated	2,
Bureaucracy or red tape for minor or occasional activities is too complicated	3,
You could not find a regular job	4,
You were able to ask for a higher fee for your work	5,
Both parties benefited from it	6,
Taxes and\ or social security contributions are too high	7,
Working undeclared is common practice in your region or sector of activity so there is no real alternative	8,
The State does not do anything for you, so why should you pay taxes	9,
It is difficult to live on social welfare benefits	10,
You have no other means of income	11,
Other (SPONTANEOUS)	12,
Refusal (SPONTANEOUS)	13,
DK	14,

NEW (BASED ON EB67.3 QB30)

QE18	Apart from any financial aspects, have you experienced any of the following when doing undeclared work?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(726-734)

A higher risk of accidents compared to a regular (declared) job	1,
Lack of insurance against accidents	2,
Harder physical working conditions compared to a regular job	3,
A higher risk of losing your job	4,
No social security entitlements	5,
Other (SPONTANEOUS)	6,
None (SPONTANEOUS)	7,
Refusal (SPONTANEOUS)	8,
DK	9,

EB67.3 QB18b TREND MODIFIED

ASK ALL

QE19	Does the following apply to you?
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(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(735-740)

(ONLY IF "DEPENDENT EMPLOYEE", CODE 10 TO 18 IN D15a) You are employed WITHOUT a formal written contract	1,
(ONLY IF "DEPENDENT EMPLOYEE, CODE 10 TO 18 IN D15a") Your salary is variable, with a substantial part based on results	2,
You work unpaid (either part or full time) for a partner or family business	3,
None (SPONTANEOUS)	4,
Refusal (SPONTANEOUS)	5,
DK	6,

NEW

QE20	Now I would like to know how you would rate various actions or behaviours. For each of them, please tell me to what extent you find it acceptable or not. Please use the following scale: '1' means that you find it "absolutely unacceptable" and '10' means that you find it "absolutely acceptable".
------	---

(SHOW SCREEN WITH SCALE - SINGLE CODE)

	(READ OUT)	1 Abso lutely unac cept able	2	3	4	5	6	7	8	9	10 Abso lutely acce ptabl e	Refu sal (SP ONT ANE OUS)	DK
--	------------	---	---	---	---	---	---	---	---	---	--	--	----

	1	Someone receives welfare payments without entitlement	1	2	3	4	5	6	7	8	9	10	11	12
(741-742)	2	Someone uses public transport without a valid ticket	1	2	3	4	5	6	7	8	9	10	11	12
(743-744)	3	An individual is hired by a household for work and he\ she does not declare the payment received to the tax or social security authorities even though it should be declared	1	2	3	4	5	6	7	8	9	10	11	12
(745-746)														

(747-748)	4	A firm is hired by a household for work and it does not declare the payment received to the tax or social security authorities	1	2	3	4	5	6	7	8	9	10	11	12
	5	A firm is hired by another firm for work and it does not declare its activities to the tax or social security authorities	1	2	3	4	5	6	7	8	9	10	11	12
	6	A firm hires an individual and all or a part of the wages paid to him\ her are not officially declared	1	2	3	4	5	6	7	8	9	10	11	12
	7	Someone evades taxes by not declaring or only partially declaring their income	1	2	3	4	5	6	7	8	9	10	11	12

EB67.3 QB32

DEMOGRAPHICS

ASK ALL

NO QUESTIONS D1 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

(775-776)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB79.1 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')

(777-778)

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EB79.1 D8

NO QUESTION D9

D10 Gender.

(779)

Male	1
Female	2

EB79.1 D10

D11 How old are you?

(780-781)

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EB79.1 D11

NO QUESTIONS D12 TO D14

D15a AND D15b ASKED BEFORE QUESTIONS E

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(782)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB79.1 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: READ OUT – WRITE DOWN)

(783-784)

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EB79.1 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: READ OUT – WRITE DOWN)

(785-786)

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EB79.1 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: READ OUT – WRITE DOWN)

(787-788)

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EB79.1 D40c

NO QUESTIONS D41 AND D42

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

(789)

(790)

	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB79.1 D43a D43b

NO QUESTIONS D44 AND D45

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(791-800)

Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB79.1 D46

NO QUESTIONS D47 TO D59

D60	During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?
-----	---

(SHOW SCREEN - READ OUT)

(801)

Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB79.1 D60

D61	Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society.
-----	---

(SHOW SCREEN)

(802-803)

1 The lowest level in society	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10 The highest level in society	10
Refusal (SPONTANEOUS)	11

EB79.1 D61

D62	Could you tell me if...?
-----	--------------------------

(SHOW SCREEN)

	(READ OUT)	Everyday \ Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(804)	1	You use the Internet at home	1	2	3	4	5	6	7
(805)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(806)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB79.1 D62

D63	Do you see yourself and your household belonging to...?
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(SHOW SCREEN – READ OUT – SINGLE CODE)
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	(807)
The working class of society	1
The middle class of society	2
The higher class of society	3
Other (SPONTANEOUS)	4
None (SPONTANEOUS)	5
Refusal (SPONTANEOUS)	6
DK	7

EB79.1 D63

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(828-829)

(830-831)

DAY

MONTH

EB79.1 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)

(832-833)

(834-835)

HOUR

MINUTES

EB79.1 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(836-838)

MINUTES

EB79.1 P3

P4 Number of persons present during the interview, including interviewer

(839)

Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB79.1 P4

P5 Respondent cooperation

(840)

Excellent	1
Fair	2
Average	3
Bad	4

EB79.1 P5

P6 Size of locality

Local Codes

(841-842)

EB79.1 P6

P7	Region
	NUTS Level 2 Regions (See www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics) (843-844)
	<input type="text"/> <input type="text"/>
	EB79.1 P7
P8	Postal code
	(845-852)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	EB79.1 P8
P9	Sample point number
	(853-860)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	EB79.1 P9
P10	Interviewer number
	(861-868)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	EB79.1 P10
P11	LEAVE BLANK
	(869-876)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	EB79.1 P11
	NO QUESTION P12
	ASK ONLY in LU, BE, ES, FI, EE, LV AND MT