

ZA5909

**Flash Eurobarometer 398
(Working Conditions)**

**Country Questionnaire
Great Britain**

FL 398 - Working Conditions - UK

D1 How old are you?

(WRITE DOWN - IF "REFUSAL" CODE '99')

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D2 Gender.

Male	1
Female	2

D5a As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity?

(ONE ANSWER ONLY)

Self-employed	1
Employee	2
Manual worker	3
Without a professional activity	4
Refusal (DO NOT READ OUT)	5

ASK D5b IF SELF-EMPLOYED, CODE 1 IN D5a

D5b Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Farmer, forester, fisherman	1
Owner of shop, craftsman	2
Professional (lawyer, medical practitioner, accountant, architect,...)	3
Manager of a company	4
Other\ Refusal (DO NOT READ OUT)	5

ASK D5c IF EMPLOYEE, CODE 2 IN D5a

D5c Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Professional (employed doctor, lawyer, accountant, architect, ...)	1
General management, director or top management	2
Middle management	3
Civil servant	4
Office clerk	5
Other employee (salesman, nurse, ...)	6
Other\ Refusal (DO NOT READ OUT)	7

ASK D5d IF MANUAL WORKER, CODE 3 IN D5a

D5d Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Supervisor\ foreman (team manager, ...)	1
Manual worker	2
Unskilled manual worker	3
Other\ Refusal (DO NOT READ OUT)	4

ASK D5e IF WITHOUT A PROFESSIONAL ACTIVITY, CODE 4 IN D5a

D5e Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Looking after the home	1
Student (full time)	2
Retired	3
Seeking a job	4
Other\ Refusal (DO NOT READ OUT)	5

ASK D21CDE IF CODE 2, 3 OR 4 IN D5e (STUDENT, RETIRED OR SEEKING FOR A JOB)

D21CDE Have you worked in the past 5 years?

(READ OUT - SINGLE CODE)

Yes, for less than 6 months	1
Yes, for 6 months or more	2
No	3
DK/NA (DO NOT READ OUT)	4

NEW

D21CDE: IF CODE 1, 3 OR 4 (DK/NA) GO TO Q1

ASK D22DE IF CODE 2 IN D21CDE (IF HAVE WORKED 6 MONTHS OR MORE IN THE PAST 5 YEARS)

D22DE Are you currently working?

(READ OUT - SINGLE CODE)

Yes, and you are an employee	1
Yes, and you have your own company or you are self-employed	2
No	3
DK/NA (DO NOT READ OUT)	4

NEW

CREATE TARGETS A, B, C, D AND E SUCH AS: Target A : D5a= 2,3 OR D22DE=1 (EMPLOYEE, MANUAL WORKER, STUDENT WORKING, RETIRED WORKING, SEEKING FOR A JOB WORKING (NOT SELF-EMPLOYED)) Target B: D5a= 1 OR D22DE=2 (SELF-EMPLOYED, SELF-EMPLOYED STUDENT, SELF-EMPLOYED RETIRED, SELF-EMPLOYED SEEKING FOR A JOB) Target C : D5e=4 AND D22DE=3,4 (SEEKING FOR A JOB WITH EXPERIENCE OF WORK) Target D : D5e=2 AND D22DE=3,4 (STUDENT WITH EXPERIENCE OF WORK) Target E : D5e=3 AND D22DE=3,4 (RETIRED WITH EXPERIENCE OF WORK)

ASK D23A TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE)

D23A How many employees are there in the company you work for?

(READ OUT - SINGLE CODE)

One employee	1
2 to 10 employees	2
11 to 50 employees	3
51 to 250 employees	4
More than 250 employees	5
DK/NA (DO NOT READ OUT)	6

NEW

ASK D23CDE TO TARGETS C, D, E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE)

D23CDE How many employees were there in the company you worked for during your last experience of work?

(READ OUT - SINGLE CODE)

One employee	1
2 to 10 employees	2
11 to 50 employees	3
51 to 250 employees	4
More than 250 employees	5
DK/NA (DO NOT READ OUT)	6

NEW

ASK D24AB TO TARGET A AND B (IF CODE 1, 2 OR 3 IN D5a OR CODE 1, 2 IN D22DE)

D24AB You work...

(READ OUT - SINGLE CODE)

Part time	1
Full time	2

DK/NA (DO NOT READ OUT) 3

NEW

ASK D24CDE TO TARGETS C, D, E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE)

D24CDE During your last experience of work, you worked...

(READ OUT - SINGLE CODE)

Part time	1
Full time	2
DK/NA (DO NOT READ OUT)	3

NEW

ASK D25A AND D26A TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE)

D25A You currently have...

(READ OUT - SINGLE CODE)

One employer	1
Two employers	2
More than two employers	3
DK/NA (DO NOT READ OUT)	4

NEW

D26A: ITEM 6 SINGLE

D26A What type of contract do you have?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Permanent contract	1,
Fixed term contract (long or short term)	2,
Temporary employment agency contract	3,
Apprenticeship or other training scheme	4,
Other	5,
DK/NA (DO NOT READ OUT)	6,

NEW

ASK D26CDE TO TARGETS C, D, E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE)

D26CDE: ITEM 7 SINGLE

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D26CDE	During your last experience of work, what type of contracts did you have?
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(READ OUT – MULTIPLE ANSWERS POSSIBLE)
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Permanent contract	1,
Fixed term contract (long or short term)	2,
Temporary employment agency contract	3,
Apprenticeship or other training scheme	4,
You had your own company or were self employed	5,
Other	6,
DK/NA (DO NOT READ OUT)	7,

NEW

ASK ALL

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Q1	Working conditions are defined as working time, work organisation, health and safety at work, employee representation and relation with the employer. From your own experience and/or from what you know from your friends and relatives who are currently working, what do you think the working conditions are like in the UK today?
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(READ OUT - SINGLE CODE)

Very good	1
Fairly good	2
Fairly bad	3
Very bad	4
DK/NA (DO NOT READ OUT)	5

NEW

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Q2	From your own experience and/or from what you know from your friends and relatives who are currently working, do you think over the last 5 years the working conditions in the UK have...
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(READ OUT - SINGLE CODE)

Improved	1
Stayed the same	2
Deteriorated	3
DK/NA (DO NOT READ OUT)	4

NEW

ASK Q3AB TO TARGET A AND B (IF CODE 1, 2 OR 3 IN D5a OR CODE 1, 2 IN D22DE)

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Q3AB Overall, are you satisfied or not with your current working conditions?

(READ OUT - SINGLE CODE)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK/NA (DO NOT READ OUT)	5

NEW

ASK Q3CDE TO TARGET C, D AND E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE)

Q3CDE When you think about your last experience of work would you say you were satisfied or not with the working conditions?

(READ OUT - SINGLE CODE)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK/NA (DO NOT READ OUT)	5

NEW

ASK Q4AB TO TARGET A AND B (IF CODE 1, 2 OR 3 IN D5a OR CODE 1, 2 IN D22DE)

Q4AB Do you think over the last 5 years your working conditions have...

(READ OUT - SINGLE CODE)

Improved	1
Stayed about the same	2
Deteriorated	3
DK/NA (DO NOT READ OUT)	4

NEW

ASK Q5AB TO TARGETS A AND B (IF CODE 1, 2 OR 3 IN D5a OR CODE 1, 2 IN D22DE)

Q5AB: DO NOT ASK ITEM 5 IF TARGET B

Q5AB: ROTATE STATEMENTS 1 TO 7

Q5AB More precisely, how satisfied are you with each of the following aspects in your current job?

(READ OUT - ONE ANSWER ONLY)

		Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	DK/NA (DO NOT READ OUT)
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1	Your working hours	1	2	3	4	5
2	Your workload or your pace of work	1	2	3	4	5
3	How interesting your tasks are	1	2	3	4	5
4	The autonomy you have	1	2	3	4	5
5	The way in which your opinion is taken into account when decisions are made about your work	1	2	3	4	5
6	Health and safety at work	1	2	3	4	5
7	Your work-life balance	1	2	3	4	5

NEW

ASK Q5CDE TO TARGETS C, D AND E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE)

Q5CDE: DO NOT ASK ITEM 5 IF D26CDE=5

Q5CDE: ROTATE STATEMENTS 1 TO 7

Q5CDE More precisely, how satisfied were you with each of the following aspects during your last experience of work?

(READ OUT - ONE ANSWER ONLY)

		Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	DK/NA (DO NOT READ OUT)
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1	You working hours	1	2	3	4	5
2	Your workload or your pace of work	1	2	3	4	5
3	How interesting your tasks were	1	2	3	4	5
4	The autonomy you had	1	2	3	4	5
5	The way in which your opinion was taken into account when decisions were made about your work	1	2	3	4	5
6	Health and safety at work	1	2	3	4	5

7	Your work-life balance	1	2	3	4	5
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NEW

ASK Q6AB TO TARGET A AND B (IF CODE 1, 2 OR 3 IN D5a OR CODE 1, 2 IN D22DE) AND IF CODE 3 OR 4 IN Q5AB_1

Q6AB: ROTATE ITEMS 1 TO 8; ITEMS 5, 6 ALWAYS ROTATE TOGETHER

Q6AB: ITEM 10 SINGLE

Q6AB Which of the following are the main reasons for your dissatisfaction with working hours?

(READ OUT – MAX. 3 ANSWERS)

Excessive working hours	1,
Not enough working hours	2,
Constrained by shift work (sometimes mornings, sometimes afternoons, sometimes nights) or other forms of irregular working time	3,
Working exclusively or mainly at night	4,
Constrained by standby periods at home	5,
Constrained by on-call periods at the workplace	6,
Unable to influence your work schedule (for example when you start and finish, or annual leave)	7,
Lack of opportunities for flexible working such as telework	8,
Other (DO NOT READ OUT)	9,
DK/NA (DO NOT READ OUT)	10,

NEW

ASK Q6CDE TO TARGET C, D, E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE) AND IF CODE 3 OR 4 IN Q5CDE_1

Q6CDE: ROTATE ITEMS 1 TO 8; ITEMS 5, 6 ALWAYS ROTATE TOGETHER

Q6CDE: ITEM 10 SINGLE

Q6CDE Which of the following were the main reasons for your dissatisfaction with working hours?

(READ OUT – MAX. 3 ANSWERS)

Excessive working hours	1,
Not enough working hours	2,
Constrained by shift work (sometimes mornings, sometimes afternoons, sometimes nights) or other forms of irregular working time	3,
Working exclusively or mainly at night	4,
Constrained by standby periods at home	5,
Constrained by on-call periods at the workplace	6,
Unable to influence your work schedule (for example when you start and finish, or annual leave)	7,

Lack of opportunities for flexible working such as telework	8,
Other (DO NOT READ OUT)	9,
DK/NA (DO NOT READ OUT)	10,

NEW

ASK Q7A AND Q8A TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE) AND IF CODE 2 IN D24AB AND CODE 1 IN D25A (IF A FULL TIME EMPLOYEE OR MANUAL WORKER AND WITH ONLY ONE EMPLOYER)

Q7A: ROTATE STATEMENTS 1 TO 4

Q7A In practice, at work do you generally benefit from...

(READ OUT - SINGLE CODE)

		Yes	No	DK/NA (DO NOT READ OUT)
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1	At least one break after six hours of work	1	2	3
2	Working days that do not exceed a total of 13 hours	1	2	3
3	At least one day off every week	1	2	3
4	At least four weeks of paid holidays every year	1	2	3

NEW

Q8A: ITEMS 1, 5 AND 6 SINGLE

Q8A In some companies, employees are able to take special leave, to work part time or with flexible hours or to work from home. Does your company or organisation offer any of these options?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

Yes, and you have used or would use one	1,
Yes, but you don't use any of them because it might have a negative impact on your career	2,
Yes, but you don't use any of them because it might lower your salary	3,
Yes, but you don't use any for other reasons	4,
No, none of these options are offered	5,
DK/NA (DO NOT READ OUT)	6,

NEW

ASK Q9A TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE)

Q9A: ROTATE STATEMENTS 1 TO 6

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Q9A Over the past 12 months, have you or not...?

(READ OUT - SINGLE CODE)

		Yes	No	DK/NA (DO NOT READ OUT)
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1	Been consulted about changes in the organisation of work and/or working conditions	1	2	3
2	Discussed work-related problems with your manager	1	2	3
3	Discussed work-related problems with your colleagues	1	2	3
4	Discussed work-related problems with employee representatives	1	2	3
5	Been informed about the situation of your company or organisation regarding its financial situation and its future, including possible restructuring	1	2	3
6	Been consulted on health and safety issues at work by your employer or a health and safety representative	1	2	3

NEW

ASK Q9CDE TARGET C, D AND E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE) AND IF D26CDE IS NOT 5 (NOT SELF-EMPLOYED)

Q9CDE: ROTATE STATEMENTS 1 TO 6

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Q9CDE During your last experience of work ...

(READ OUT - SINGLE CODE)

		Yes	No	DK/NA (DO NOT READ OUT)
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1	Were you consulted about changes in the organisation of work and/or working conditions	1	2	3
2	Did you discuss work-related problems with you manager	1	2	3
3	Did you discuss work-related problems with your colleagues	1	2	3
4	Did you discuss work-related problems with employee representatives	1	2	3

5	Were you informed about the situation of your company or organisation regarding its financial situation and its future, including possible restructuring	1	2	3
6	Were you consulted on health and safety issues at work by your employer or a health and safety representative	1	2	3

NEW

ASK Q10A1 TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE) AND IF CODE 2 IN D26A (TARGET A ON A FIXED TERM CONTRACT)

Q10A1: ROTATE STATEMENTS 1 TO 2

Q10A1 You told me you had a fixed term contract, do you think that, in the organisation you work for...

(READ OUT - SINGLE CODE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK/NA (DO NOT READ OUT)

1	Your salary is the same as permanent employees who have the same position and tasks as you	1	2	3	4	5
2	Apart from your pay, your working conditions are equivalent to those of permanent employees (in terms of equipment, working hours, workload, trainings, etc.)	1	2	3	4	5

NEW

ASK Q10A2 TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE) AND IF CODE 3 IN D26A (TARGET A ON A TEMPORARY EMPLOYEMENT AGENCY CONTRACT)

Q10A2: ROTATE STATEMENTS 1 TO 2

Q10A2 You told me you had a temporary agency work contract, do you think that, in the organisation you work for...

(READ OUT - SINGLE CODE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK/NA (DO NOT READ OUT)
1	Your salary is the same as permanent employees who have the same position and tasks as you	1	2	3	4	5
2	Apart from your pay, your working conditions are equivalent to those of permanent employees (in terms of equipment, working hours, workload, trainings, etc.)	1	2	3	4	5

NEW

ASK Q11AB TO TARGET A AND B (IF CODE 1, 2 OR 3 IN D5a OR CODE 1, 2 IN D22DE)

Q11AB: ROTATE ITEEMS 1 TO 8

Q11AB: ITEM 10 SINGLE

Q11AB In your opinion what are the main health and safety risks that you face in your workplace?

(READ OUT – MAX. 3 ANSWERS)

Exposure to violence or harassment	1,
Exposure to stress	2,
Risks of accidents or serious injuries	3,
Lifting, carrying or moving loads on a daily basis	4,
Repetitive movements or tiring or painful positions	5,
Exposure to infectious materials or substances	6,
Exposure to potentially dangerous chemicals	7,
Exposure to noise or vibrations	8,
Other	9,
DK/NA (DO NOT READ OUT)	10,

NEW

ASK Q11CDE TO TARGET C, D AND E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE)

Q11CDE: ROTATE ITEMS 1 TO 8

Q11CDE: ITEM 10 SINGLE

Q11CDE In your opinion what were the main health and safety risks that you faced in your last workplace?

(READ OUT – MAX. 3 ANSWERS)

Exposure to violence or harassment	1,
Exposure to stress	2,
Risks of accidents or serious injuries	3,
Lifting, carrying or moving loads on a daily basis	4,
Repetitive movements or tiring or painful positions	5,
Exposure to infectious materials or substances	6,
Exposure to potentially dangerous chemicals	7,
Exposure to noise or vibrations	8,
Other	9,
DK/NA (DO NOT READ OUT)	10,

NEW

ASK Q12AB TO TARGET A AND B (IF CODE 1, 2 OR 3 IN D5a OR CODE 1, 2 IN D22DE)

Q12AB: ROTATE ITEMS 1 TO 6

Q12AB: ITEMS 8 AND 9 SINGLE

Q12AB In the last twelve months, have you experienced any of the following health problems caused or worsened by your work?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

Stress, depression or anxiety	1,
Bone, joint or muscle problems	2,
Infectious diseases	3,
Breathing or lung problems	4,
Accident or injuries	5,
Allergies	6,
Another health problem caused by your work	7,
None	8,
DK/NA (DO NOT READ OUT)	9,

NEW

ASK Q12CDE TO TARGET C, D AND E (IF CODE 2, 3, OR 4 IN D5e AND CODE 3 OR 4 IN D22DE)

Q12CDE: ROTATE STATEMENTS 1 TO 6

Q12CDE: ITEMS 8 AND 9 SINGLE

Q12CDE During your last experience of work, did you have you any of the following health problems caused or worsened by your work?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

Stress, depression or anxiety	1,
Bone, joint or muscle problems	2,
Infectious diseases	3,
Breathing or lung problems	4,
Accident or injuries	5,
Allergies	6,
Another health problem caused by your work	7,
None	8,
DK/NA (DO NOT READ OUT)	9,

NEW

ASK Q13A TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE) AND IF AT LEAST ONE ANSWER FROM 1 TO 7 IN Q12AB

Q13A During the last twelve months, how many days were you on sick leave due to health problems caused or made worse by your work or due to an accident at work?

(READ OUT – ONE ANSWER ONLY)

None	1
1 to 3 days	2
4 to 15 days	3
16 days to 2 months	4
2 to 6 months	5
More than 6 months to 1 year	6
You are currently on sick leave and you are not expected to work again	7
DK/NA (DO NOT READ OUT)	8

NEW

ASK Q14A TO TARGET A (IF CODE 2 OR 3 IN D5a OR CODE 1 IN D22DE)

Q14A: ROTATE STATEMENTS 1 TO 6

Q14A Have the following measures been put in place at your workplace?

(READ OUT - SINGLE CODE)

		Yes	No	DK/NA (DO NOT READ OUT)
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1	Information and/or training provided for staff about health and safety at work	1	2	3
2	Measures to prevent health problems or accidents at work (for example control harmful emissions or safety at machines)	1	2	3

3	Measures for employing people with chronic diseases or disabilities	1	2	3
4	Measures to adapt the workplace for older people	1	2	3
5	Measures for people who are returning to work from long term sickness absence	1	2	3
6	Measures to address new and emerging risks (for example caused by nanotechnologies or biotechnologies)	1	2	3

NEW

D4 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL" CODE '98' - IF "DK" CODE '99')

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D12 What county do you live in?

(READ OUT IF NECESSARY - ONE ANSWER ONLY)

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D13 Would you say you live in a...?

(READ OUT - SINGLE CODE)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK (DO NOT READ OUT)	4

D18 Have you got a mobile phone?

(DO NOT READ OUT)

Yes	1
No	2

D20 Have you got a landline phone?

(DO NOT READ OUT)

Yes	1
No	2

D22 Could you tell me how many people aged 15 years or more live in your household, yourself included?

(WRITE DOWN - IF "DK" CODE '98' - IF "REFUSAL" CODE '99')

		Number of people aged 15 or more in the household
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