

ZA5886

**Flash Eurobarometer 368
(The European Emergency Number 112, wave 6)**

**Country Questionnaire
Great Britain**

European Emergency Number - UK

D1 How old are you?

(WRITE DOWN - IF "REFUSAL" CODE '99')

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D2 Gender.

Male	1
Female	2

SB Split ballot

A	1
B	2

FL339 SB

THE EUROPEAN EMERGENCY NUMBER 112

ASK ALL

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Q1 Can you tell me what telephone number or numbers you would call in the event of an emergency in the UK; for example, if someone needs urgent medical assistance or in case you need to contact the police or the fire brigade?

(DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE)

112	1,
National number(s)	2,
Other number(s)	3,
DKNA	4,

FL339 Q1

ASK Q2a TO SPLIT A

Q2a: CODE 5 IS A SINGLE CODE

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Q2a If you called any emergency number during the last 12 months, was this call made... ?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

To "112" in the UK	1,
To other emergency number(s) in the UK	2,
To "112" in another EU country	3,
To other emergency number(s) in another EU country	4,

No, you did not call any emergency number in the last 12 months (DO NOT READ OUT)
DKNA

5,
6,

FL339 Q2a

ASK Q2b TO SPLIT B

Q2b: CODE 5 IS A SINGLE CODE

Q2b If you called any emergency number during the last 12 months, what number did you call?

(DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE)

"112" in the UK
Other emergency number(s) in the UK
"112" in another EU country
Other emergency number(s) in another EU country
No, you did not call any emergency number in the last 12 months
DKNA

1,
2,
3,
4,
5,
6,

FL339 Q2b

Q3 Can you tell me what telephone number enables you to call emergency services anywhere in the European Union?

(DO NOT READ OUT - ONE ANSWER ONLY)

112
Other number(s)
DKNA

1
2
3

FL339 Q3

Q4 112 is the emergency number that can be used to call emergency services anywhere in the European Union. During the last 12 months, have you seen or heard any information regarding the emergency number "112" in the UK?

(ONE ANSWER ONLY)

Yes
No
DKNA

1
2
3

FL339 Q4

ASK Q5 IF ANSWER IS CODE 1 IN Q4 – OTHERS GO TO Q6

Q5 Where did you see or hear information regarding the European Emergency number 112?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Television	1,
Radio	2,
Newspapers	3,
Internet	4,
Through an SMS from your telecommunications operator while roaming	5,
Through other means by your telecommunications operator (payphone, directories, bills)	6,
Through discussions with relatives, friends or colleagues	7,
On public displays (transports, school, police station...)	8,
Other (DO NOT READ OUT)	9,
DKNA	10,

FL339 Q5

Q6 In the past 12 months have you travelled in another EU country?

(READ OUT - ONE ANSWER ONLY)

Yes, once	1
Yes, from 2 to 5 times	2
Yes, more than 5 times	3
No	4
DKNA	5

FL339 Q8

D4 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL" CODE '98' - IF "DK" CODE '99')

D5a As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity?

(ONE ANSWER ONLY)

Self-employed	1
Employee	2
Manual worker	3
Without a professional activity	4
Refusal (DO NOT READ OUT)	5

ASK D5b IF SELF-EMPLOYED, CODE 1 IN D5a

D5b Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Farmer, forester, fisherman	1
Owner of shop, craftsman	2
Professional (lawyer, medical practitioner, accountant, architect,...)	3
Manager of a company	4
Other\ Refusal (DO NOT READ OUT)	5

ASK D5c IF EMPLOYEE, CODE 2 IN D5a

D5c Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Professional (employed doctor, lawyer, accountant, architect, ...)	1
General management, director or top management	2
Middle management	3
Civil servant	4
Office clerk	5
Other employee (salesman, nurse, ...)	6
Other\ Refusal (DO NOT READ OUT)	7

ASK D5d IF MANUAL WORKER, CODE 3 IN D5a

D5d Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Supervisor\ foreman (team manager, ...)	1
Manual worker	2
Unskilled manual worker	3
Other\ Refusal (DO NOT READ OUT)	4

ASK D5e IF WITHOUT A PROFESSIONAL ACTIVITY, CODE 4 IN D5a

D5e Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Looking after the home	1
Student (full time)	2
Retired	3
Seeking a job	4
Other\ Refusal (DO NOT READ OUT)	5

D12 What county do you live in?

(READ OUT IF NECESSARY - ONE ANSWER ONLY)

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D13 | Would you say you live in a...?

(READ OUT - SINGLE CODE)

- | | |
|----------------------------|---|
| Rural area or village | 1 |
| Small or medium-sized town | 2 |
| Large town/city | 3 |
| DK (DO NOT READ OUT) | 4 |

D18 | Have you got a mobile phone?

(DO NOT READ OUT

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

D20 | Have you got a landline phone?

(DO NOT READ OUT

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

D22 | Could you tell me how many people aged 15 years or more live in your household, yourself included?

(WRITE DOWN - IF "DK" CODE '98' - IF "REFUSAL" CODE '99')

Number of people aged 15 or more in the household