

ZA6864

**European Survey of Enterprises on New and Emerging Risks
2009
(ESENER-1)**

**Country Questionnaire
Malta (Maltesian)**

| | |
|---|----|
| 1. MM | TT |
| A. CONTACT PHASE | TT |
| survey_MM Survey Number | TT |
| [Do not ask - Please code 5395] (141-144) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.3 survey_MM | |
| country_MM Country Code | TT |
| [Do not ask - Please use the code allowed] (145-146) <input type="text"/> <input type="text"/> | |
| EB620.3 country_MM | |
| Intnum_MM Interview number | RT |
| (147-152) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.4 Intnum_MM NEW | |
| date_MM Date of interview | TT |
| [Do not ask] (153-154) (155-156) <input type="text"/> <input type="text"/> day <input type="text"/> <input type="text"/> month TT | |
| EB620.3 date_MM | |
| idnum_MM ID-number of the establishment (from sampling source) | TT |
| [Do not ask - Make sure that MM and ER-interview from the same establishment have identical ID-numbers] (157-164) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.3 idnum_MM | |

| | |
|---|--|
| 1. MM | |
| A. CONTACT PHASE | |
| survey_MM Survey Number | |
| [Do not ask - Please code 5395] (141-144) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.3 survey_MM | |
| country_MM Country Code | |
| [Do not ask - Please use the code allowed] (145-146) <input type="text"/> <input type="text"/> | |
| EB620.3 country_MM | |
| Intnum_MM Interview number | |
| (147-152) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.4 Intnum_MM NEW | |
| date_MM Date of Interview | |
| [Do not ask] (153-154) (155-156) <input type="text"/> <input type="text"/> day <input type="text"/> <input type="text"/> month | |
| EB620.3 date_MM | |
| idnum_MM ID-number of the establishment (from sampling source) | |
| [Do not ask - Make sure that MM and ER-interview from the same establishment have identical ID-numbers] (157-164) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.3 idnum_MM | |

| | | |
|------------|-------------------|----|
| int_typ_MM | Type of interview | TT |
|------------|-------------------|----|

| | | |
|--|--|----|
| [Do not ask - Please code '1' - No code '2' can be found for this questionnaire] | | TT |
|--|--|----|

| | | |
|----|-------|----|
| | (165) | |
| MM | 1 | TT |
| ER | 2 | TT |

| |
|--------------------|
| EB620.3 int_typ_MM |
|--------------------|

| | | |
|---------|--------------------------------|----|
| nace_MM | NACE-Code from sampling source | TT |
|---------|--------------------------------|----|

| | | |
|---|--|----|
| [Do not ask - The sector of activity will not be asked in the interview, but will be added from the information contained in the address source (NACE code) - Please send us your codebook] | | TT |
|---|--|----|

| | | | | | | |
|---|--|--|--|--|--|--|
| (166-171) | | | | | | |
| <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> | | | | | | |
| | | | | | | |

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| EB620.3 nace_MM |
|-----------------|

| | | |
|-----------|-----------------|----|
| region_MM | Code for region | TT |
|-----------|-----------------|----|

| | | |
|---|--|----|
| [Do not ask - Please send us your codebook] | | TT |
|---|--|----|

| | | |
|---|--|--|
| (172-173) | | |
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| EB620.3 region_MM |
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| [Stress as necessary: 1) Emphasise again strict confidentiality of responses. 2) 20 to 25 minute interview. 3) The survey is conducted on behalf of the European Agency for Safety and Health at Work. The Agency is an autonomous body of the European Union that provides information to improve health and safety at work. 4) The questions are about health and safety policies and practices in your establishment. 5) Good health and safety at work is an increasingly important issue and is a key factor in the success of the European economy. Participation in the survey will help to improve the information and assistance given to workplaces to improve the safety and health of workers.] | TT |
|---|----|

| | | |
|------------|-------------------|--|
| int_typ_MM | Type of interview | |
|------------|-------------------|--|

| | | |
|--|--|--|
| [Do not ask - Please code '1' - No code '2' can be found for this questionnaire] | | |
|--|--|--|

| | | |
|----|-------|--|
| | (165) | |
| MM | 1 | |
| ER | 2 | |

| |
|--------------------|
| EB620.3 int_typ_MM |
|--------------------|

| | | |
|---------|--------------------------------|--|
| nace_MM | NACE-Code from sampling source | |
|---------|--------------------------------|--|

| | | |
|---|--|--|
| [Do not ask - The sector of activity will not be asked in the interview, but will be added from the information contained in the address source (NACE code) - Please send us your codebook] | | |
|---|--|--|

| | | | | | | |
|---|--|--|--|--|--|--|
| (166-171) | | | | | | |
| <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> | | | | | | |
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|-----------------|
| EB620.3 nace_MM |
|-----------------|

| | | |
|-----------|-----------------|--|
| region_MM | Code for region | |
|-----------|-----------------|--|

| | | |
|---|--|--|
| [Do not ask - Please send us your codebook] | | |
|---|--|--|

| | | |
|---|--|--|
| (172-173) | | |
| <table border="1"><tr><td></td><td></td></tr></table> | | |
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|-------------------|
| EB620.3 region_MM |
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| [Stress as necessary: 1) Erga enfasizza kunfidenzjalità assoluta tar-risposti. 2) intervistà ta' 20 sa 25 minuta 3) Is-servej qiegħed isir f'isem l-Aġenzija Ewropea dwar is-Saħħa u s-Sigurtà fuq ix-Xogħol. L-Aġenzija hija għaqda awtonoma tal-Unjoni Ewropea illi tipprovi tagħrif sabiex titjeb is-saħħa u s-sigurtà fuq ix-xogħol 4) Il-mistoqsijiet huma dwar il-policies u l-prattici tas-saħħa u s-sigurtà fil-post tax-xogħol tiegħek. 5) Livell tajjeb ta' saħħa u s-sigurtà fuq ix-xogħol qed isir sugġett importanti ħafna u fattur prinċipali fis-suċċess tal-ekonomija Ewropea. Il-partecipazzjoni f'dan is-servej jgħin biex titejjeb l-informazzjoni u l-għajnuna mogħtija lill-postijiet tax-xogħol sabiex titjeb is-saħħa u s-sigurtà tal-ħaddiema.] | |
|---|--|

MM001 Good morning / afternoon. My name is ... from <INSTITUTE> in <location of institute>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the most senior manager who coordinates safety and health activities in this establishment.

TT

[Tick what applies]

(194)

| | |
|---|---|
| The respondent is this person | 1 |
| Respondent tries to put through to another person | 2 |
| Refused | 3 |

TT

TT

TT

EB620.3 MM001 MODIFY

ASK MM002 TO MM004 IF MM001=2 - IF MM001=1 THEN GO TO MM050 - IF MM001=3 THEN STOP INTERVIEW

TT

MM002 Interviewer has been put through to another person

TT

[Tick what applies]

(195)

| | |
|---|---|
| Telephone is answered by a new respondent | 1 |
| Line busy / not answered | 2 |
| Back to original person or switchboard | 3 |

TT

TT

TT

EB620.3 MM002

IF MM002=1 THEN START WITH MM001 AGAIN - IF MM002=2 THEN STOP INTERVIEW AND TRY LATER - IF MM002=3 THEN GO TO MM003

TT

MM003Q May I have the full name and the extension of this person? [If necessary: I would like to talk to the most senior person in charge of personnel in this establishment]

TT

[Tick what applies]

(196)

| | |
|--|---|
| Information obtained | 1 |
| Call the present number (switchboard) again later on | 2 |
| Refused | 3 |

TT

TT

TT

EB620.3 MM003Q MODIFY

MM003H Please choose the correct option

TT

MM001 Bonġu / wara nofsinhar it-tajjeb. Jiena ... mill MISCO International ġewwa l-Imrieħel. Qegħdin nagħmlu servej f'isem l-Aġenzija Ewropea dwar is-Sigurtà u s-Saħħa fuq ix-Xogħol, li hija l-għaqda Ewropea uffiċjali responsabbli għal-informazzjoni dwar is-sigurtà u s-saħħa fuq il-post tax-xogħol. Is-servej jaspira biex jgħin il-postijiet tax-xogħol madwar l-Ewropa sabiex jittrattaw b'mod aktar effettiv s-saħħa u s-sigurtà u sabiex jippromwovi s-saħħa u l-benessere tal-ħaddiema. L-informazzjoni kollha tkun ittratta b'kunfidenzjalità assoluta u r-riżultati jkunu totalment anonimi. Għal din l-intervista jiena nixtieq nitkellem mal-manieġer fl-ogħla pożizzjoni li jikkordina l-attivitajiet tas-saħħa u s-sigurtà f'dan il-post tax-xogħol.

[Tick what applies]

(194)

| | |
|---|---|
| The respondent is this person | 1 |
| Respondent tries to put through to another person | 2 |
| Refused | 3 |

EB620.3 MM001 MODIFY

ASK MM002 TO MM004 IF MM001=2 - IF MM001=1 THEN GO TO MM050 - IF MM001=3 THEN STOP INTERVIEW

MM002 Interviewer has been put through to another person

[Tick what applies]

(195)

| | |
|---|---|
| Telephone is answered by a new respondent | 1 |
| Line busy / not answered | 2 |
| Back to original person or switchboard | 3 |

EB620.3 MM002

IF MM002=1 THEN START WITH MM001 AGAIN - IF MM002=2 THEN STOP INTERVIEW AND TRY LATER - IF MM002=3 THEN GO TO MM003

MM003Q Tista' tagħtini l-isem sħiħ u l-extension ta' din il-persuna? (IF NECESSARY: Nixtieq inkellem lil-manager fl-ogħla pożizzjoni li jikkordina l-attivitajiet ta' saħħa u sigurtà f'dan l-

[Tick what applies]

(196)

| | |
|--|---|
| Information obtained | 1 |
| Call the present number (switchboard) again later on | 2 |
| Refused | 3 |

EB620.3 MM003Q MODIFY

MM003H Please choose the correct option

[Tick what applies] TT

| | | | |
|-----|-------|---|----|
| Mrs | (197) | 1 | TT |
| Mr | | 2 | TT |

EB620.3 MM003H MODIFY

MM003N Full name of the person asked in MM003 TT

[Write down] TT

| | | |
|---|----|---------------|
| 1 | 40 | (198,199-238) |
|---|----|---------------|

EB620.3 MM003N

[Tick what applies]

| | | |
|---------|-------|---|
| Sinjura | (197) | 1 |
| Sinjur | | 2 |

EB620.3 MM003H MODIFY

MM003N Full name of the person asked in MM003

[Write down]

| | | |
|---|----|---------------|
| 1 | 40 | (198,199-238) |
|---|----|---------------|

EB620.3 MM003N

MM003T Direct phone number of the person asked in MM003 (including city code) TT

[Write down without /, ., +, etc. - for example 026611866] TT

| | | |
|---|----|---------------|
| 1 | 20 | (239,240-259) |
|---|----|---------------|

EB620.3 MM003T

MM003T Direct phone number of the person asked in MM003 (including city code)

[Write down without /, ., +, etc. - for example 026611866]

| | | |
|---|----|---------------|
| 1 | 20 | (239,240-259) |
|---|----|---------------|

EB620.3 MM003T

MM004 What do you think would be the best time to call again? TT

[Please code 'ddmm' and then 'hhmm'] TT

| | |
|-----------|-----------|
| (260-263) | (264-267) |
|-----------|-----------|

MM004 Meta taħseb huwa l-aħjar ħin biex nerga' nċempel?

[Please code 'ddmm' and then 'hhmm']

| | |
|-----------|-----------|
| (260-263) | (264-267) |
|-----------|-----------|

| | | | | | | | | | | |
|--|--|--|--|------|--|--|--|--|------|----|
| | | | | Date | | | | | Hour | TT |
|--|--|--|--|------|--|--|--|--|------|----|

EB620.3 MM004

Thank you for your help. Good bye. TT

TRY LATER TT

MM050 to MM099 : ask only in BE BG CY CZ EE EL HR HU IE LT MK MT PT RO SI SK TR TT

MM050 May I first of all check: Is the establishment at this address a single independent company or organization with no further branch-offices, production units or sales units elsewhere in (OUR COUNTRY) TT

| | | |
|--|-------|----|
| | (268) | |
| A single independent company or organization | 1 | TT |
| One of a number of different establishments | 2 | TT |
| No answer | 3 | TT |

EB620.4 MM050 NEW

ASK MM050a TO MM099 IF MM050=2 OTHERS GO TO MM102 TT

MM050a How many employees does this company have in (OUR COUNTRY)? Please add up the number of employees of all local establishments. TT

Read out categories and tick only one! Count the number of persons. Each employee is counted as one person, regardless whether they're working full-time or part-time (= headcount). TT

| | | |
|-----------------------|-------|----|
| | (269) | |
| 1 to 9 employees | 1 | TT |
| 10 to 19 employees | 2 | TT |
| 20 to 49 employees | 3 | TT |
| 50 to 249 employees | 4 | TT |
| 250 to 499 employees | 5 | TT |
| 500 or more employees | 6 | TT |
| No answer | 7 | TT |

EB620.4 MM050a1 NEW

ASK MM051a TO MM099 IF MM050a=2,6 OTHERS STOP INTERVIEW TT

| | | | | | | | | | |
|--|--|--|--|------|--|--|--|--|------|
| | | | | Date | | | | | Hour |
|--|--|--|--|------|--|--|--|--|------|

EB620.3 MM004

Grazzi tal-ghajnuna tieghek. Sahha.

TRY LATER

MM050 to MM099 : ask only in BE BG CY CZ EE EL HR HU IE LT MK MT PT RO SI SK TR

MM050 Nista' l-ewwel nett nic'cekkja: Dan l-istabbiliment f'dan l-indirizz huwa kumpanija indipendenti singola jew organizzazzjoni minghajr aktar ferghat ta' uffiċċi, siti ta' produzzjoni jew hwienet ta' l-bejgh x'imkien iehor f'Malta/Ghawdex? Jew hija wahda minn numru ta' stabbilimenti

| | | |
|--|-------|--|
| | (268) | |
| Kumpanija jew organizzazzjoni wahda indipendenti | 1 | |
| Wahda minn numru ta' postijiet tax-xoghol differenti | 2 | |
| L-ebda twegiba | 3 | |

EB620.4 MM050 NEW

ASK MM050a TO MM099 IF MM050=2 OTHERS GO TO MM102

MM050a Kemm ghandha impjegati din il-kumpanija f'Malta? Jekk joghgbok ghodd in-numru ta' impjegati fil-postijiet tax-xoghol kollha

Read out categories and tick only one! Count the number of persons. Each employee is counted as one person, regardless whether they're working full-time or part-time (= headcount).

| | | |
|------------------------|-------|--|
| | (269) | |
| 1 sa 9 impjegat | 1 | |
| 10 impjegati sa 19 | 2 | |
| 20 impjegat sa 49 | 3 | |
| 50 impjegat sa 249 | 4 | |
| 250 impjegat sa 499 | 5 | |
| 500 impjegat jew aktar | 6 | |
| L-ebda twegiba | 7 | |

EB620.4 MM050a1 NEW

ASK MM051 TO MM099 IF MM050a=2 - 6 OTHERS STOP INTERVIEW

| | | | | | |
|--------|--|----|--------|---|--|
| MM051 | In this case we have to select one of the establishments for interview. This selection has to be made at random and has to follow statistical rules. To this end I would like to know: How many different establishments – including the headquarters – with 10 or more employees does your company have in (OUR COUNTRY)? | TT | MM051 | F'dan il-każ irridu nagħżlu wieħed mill-postijiet tax-xogħol għall-intervista. L-għażla trid issir bl-addoċċ (at random) u għandha ssegwi regoli tal-istatistika. Għal dan il-għan jiena nixtieq inkun naf: Kemm hemm postijiet tax-xogħol differenti - inkluż il-kwartieri ġenerali - b'10 impjegati jew aktar li l-kumpanija tiegħek għandha f'Malta (jew f'Għawdex)? | |
| | IF "NONE" CODE [0000] - IF "RESPONDENT HAS TO INVESTIGATE INFORMATION" CODE [9999] AND TRY AGAIN LATER - IF "NO ANSWER" CODE [9998] | TT | | IF "NONE" CODE [0000] - IF "RESPONDENT HAS TO INVESTIGATE INFORMATION" CODE [9999] AND TRY AGAIN LATER - IF "NO ANSWER" CODE [9998] | |
| | (270-273) | | | (270-273) | |
| | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> establishments with 10 or more employees | TT | | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> postijiet tax-xogħol b'10 impjegati jew aktar | |
| | EB620.4 MM051 NEW | | | EB620.4 MM051 NEW | |
| | IF MM051a=0 or 9998 STOP INTERVIEW | TT | | IF MM051=0 or 9998 STOP INTERVIEW | |
| | IF MM051a=9999 GOTO MM053a | TT | | IF MM051=1 GOTO MM053a IF MM051=9999 TRY AGAIN LATER | |
| | ASK MM052a TO MM052e IF MM051a=1-9997 | TT | | ASK MM052 TO MM052e IF MM051=2-9997; IF MM051=1 GOTO MM053a | |
| MM052 | Would you please tell me how many of these establishments have 10 to 19 employees ? | TT | MM052 | Tista' jekk jogħgbok tgħidli kemm minn dawn il-postijiet tax-xogħol għandhom minn 10 impjegati sa 19? | |
| | (IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') | TT | | (IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') | |
| | (274-277) | | | (274-277) | |
| | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> establishments with 10 to 19 employees | TT | | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> postijiet tax-xogħol b'10 sa 19-il impjegat | |
| | EB620.4 MM052a NEW | | | EB620.4 MM052a NEW | |
| MM052b | Would you please tell me how many of these establishments have 20 to 49 employees ? | TT | MM052b | Tista' jekk jogħgbok tgħidli kemm minn dawn il-postijiet tax-xogħol għandhom minn 20 sa 49 impjegat? | |
| | (IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') | TT | | (IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') | |
| | (278-281) | | | (278-281) | |
| | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> establishments with 20 to 49 employees | TT | | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> postijiet tax-xogħol b'20 sa 49 impjegat | |
| | EB620.4 MM052b NEW | | | EB620.4 MM052b NEW | |
| MM052c | Would you please tell me how many of these establishments have 50 to 249 employees ? | TT | MM052c | Tista' jekk jogħgbok tgħidli kemm minn dawn il-postijiet tax-xogħol għandhom minn 50 sa 249 impjegat? | |
| | (IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') | TT | | (IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') | |
| | (282-285) | | | (282-285) | |
| | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> establishments with 50 to 249 employees | TT | | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> postijiet tax-xogħol b'50 sa 249 impjegat | |

EB620.4 MM052c NEW

MM052d Would you please tell me how many of these establishments have 250 to 499 employees ? TT

(IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') TT
(286-289)

establishments with 250 to 499 employees TT

EB620.4 MM052d NEW

MM052e Would you please tell me how many of these establishments have 500 or more employees ? TT

(IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997') TT
(290-293)

establishments with 500 or more employees TT

EB620.4 MM052d NEW

MM052f Total number of establishments with 10 or more employees (MM052a to MM052e) TT

Do not ask - has to be calculated automatically on the basis of the entries before TT
(294-297)

TOTAL NUMBER OF ESTABLISHMENTS WITH 10 OR MORE EMPLOYEES TT

EB620.4 MM052d NEW

Compare mm052f to figure indicated in MM051: If mm052f not equal mm051 show the following text: TT

"Interviewer: The sum in MM052 is not the same as the total given in the previous question MM051. Please check and correct!" TT

SEL053 (Random selection before MM053) TT

Step 1: Check entries for the five size classes in MM052 and select one size class as follows:
a) If there are figures > 0 in one size class only: Select this size class and proceed with step 2.
b) Otherwise: select at random one of the size classes where figures > 0 are entered and proceed with step 2. TT

EB620.4 MM052c NEW

MM052d Tista' jekk joghgbok tghidli kemm minn dawn il-postijiet tax-xoghol ghandhom minn 250 sa 499 impjegat?

(IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997')
(286-289)

postijiet tax-xoghol b'250 sa 499 impjegat

EB620.4 MM052d NEW

MM052e Tista' jekk joghgbok tghidli kemm minn dawn il-postijiet tax-xoghol ghandhom 500 impjegat jew aktar?

(IF "NONE" CODE '0000' – IF "DK" CODE '9999' – IF "RESPONDENT HAS TO INVESTIGATE" CODE '9998' – IF "NO ANSWER" CODE '9997')
(290-293)

postijiet tax-xoghol b'500 impjegat jew aktar

EB620.4 MM052d NEW

MM052f Total number of establishments with 10 or more employees (MM052a to MM052e)

Do not ask - has to be calculated automatically on the basis of the entries before
(294-297)

TOTAL NUMBER OF ESTABLISHMENTS WITH 10 OR MORE EMPLOYEES

EB620.4 MM052d NEW

#####

"Interviewer: The sum in MM052 is not the same as the total given in the previous question MM051. Please check and correct!"

SEL053 (Random selection before MM053)

Step 1: Check entries for the five size classes in MM052 and select one size class as follows:
a) If there are figures > 0 in one size class only: Select this size class and proceed with step 2.
b) Otherwise: select at random one of the size classes where figures > 0 are entered and proceed with step 2.

Step 2: - Compute: <txt_MM053> = label of the size class selected in step 1a or 1b (example: if the selected size class is "20 – 49 employees" then <txt_MM053> = "20 – 49 employees"). - Compute: <fig_MM053> = figure indicated in MM052 for the number of establishments in the size class selected in step 1a or 1b (example: if the selected size class is "20 – 49 employees" then <fig_MM053> = mm052b)

TT

Step 3: - If the figure entered in MM052 for the size class selected in step 1a/b = 1 (i.e. if <fig_MM053> = 1): Go to MM053b. - If the figure entered in MM052 for the size class selected in step 1a/b > 1 (i.e. if <fig_MM053> > 1): Go to MM053c.

TT

MM053a is asked if there is only 1 establishment with 10 or more employees in MM051 (i.e. if mm051 = 1).

TT

IF MM052f=9998 CALL AGAIN LATER - IF MM052f=9997 STOP INTERVIEW

TT

MM053a In this case the right unit for the interview would be the establishment with 10 or more employees. Would you please give me the telephone number of that establishment and – if possible – the name of the most senior person who is in charge of personnel in that establishment.

TT

[Tick what applies]

(298)

| | |
|--|---|
| The respondent is this person | 1 |
| Information obtained | 2 |
| Call the present number (switchboard) again later on | 3 |
| Refused | 4 |

TT

TT

TT

TT

EB620.4 MM053a NEW

IF MM0053a=4 THEN STOP INTERVIEW

TT

MM053a Please choose the correct option

H

TT

[Tick what applies]

(299)

| | |
|-----|---|
| Mrs | 1 |
| Mr | 2 |

TT

TT

EB620.4 MM053aH NEW

MM053a Full name of the person asked in MM053a

N

TT

[Write down]

1 40 (300,301-340)

TT

Step 2: - Compute: <txt_MM053> = label of the size class selected in step 1a or 1b (example: if the selected size class is "20 – 49 employees" then <txt_MM053> = "20 – 49 employees"). - Compute: <fig_MM053> = figure indicated in MM052 for the number of establishments in the size class selected in step 1a or 1b (example: if the selected size class is "20 – 49 employees" then <fig_MM053> = mm052b)

Step 3: - If the figure entered in MM052 for the size class selected in step 1a/b = 1 (i.e. if <fig_MM053> = 1): Go to MM053b. - If the figure entered in MM052 for the size class selected in step 1a/b > 1 (i.e. if <fig_MM053> > 1): Go to MM053c.

MM053a is asked if there is only 1 establishment with 10 or more employees in MM051 (i.e. if mm051 = 1) or if MM051 = 9999

IF MM052f=9998 GO TO MM004 (TRY AGAIN LATER). If all items in MM052-MM052e =

MM053a F'dan il-każ il-fergħa tajba għall-intervista tkun il-post tax-xogħol b'10 impjegati jew aktar. Jekk joghħbok tistà tagħtini n-numru tat-telefon ta' dak il-post tax-xogħol u - fejn huwa possibbli - l-isem tal-manijer fl-ogħla pożizzjoni li jikkordina l-attivitajiet ta' saħħa u sigurtà f'dan il-post tax-xogħol.

[Tick what applies]

(298)

| | |
|--|---|
| The respondent is this person | 1 |
| Information obtained | 2 |
| Call the present number (switchboard) again later on | 3 |
| Refused | 4 |

EB620.4 MM053a NEW

IF MM0053a=4 THEN STOP INTERVIEW

MM053a Please choose the correct option

H

[Tick what applies]

(299)

| | |
|---------|---|
| Sinjura | 1 |
| Sinjur | 2 |

EB620.4 MM053aH NEW

MM053a Full name of the person asked in MM053a

N

[Write down]

1 40 (300,301-340)

| |
|--|
| |
|--|

EB620.4 MM053aN NEW

MM053aT Direct phone number of the person asked in MM053a (including city code)

TT

[Write down without /, ., +, etc. - for example 026611866]

TT

1 20 (341,342-361)

| |
|--|
| |
|--|

EB620.4 MM053aT NEW

IF MM0053a=3

TT

Thank you very much. Good bye.

TT

Quit interview and call again later at agreed time. Start interview with MM053 then.

TT

Make sure that information collected so far is stored and will be available for second call and for final data file. Add a suitable entry for the second call and begin with the appropriate version of MM053 (i.e. MM053a, b or c).

TT

IF MM0053a=1 GO TO MM099

TT

IF MM0053a=2 GO TO MM097

TT

| |
|--|
| |
|--|

EB620.4 MM053aN NEW

MM053aT Direct phone number of the person asked in MM053a (including city code)

TT

[Write down without /, ., +, etc. - for example 026611866]

TT

1 20 (341,342-361)

| |
|--|
| |
|--|

EB620.4 MM053aT NEW

IF MM0053a=3

TT

Grazzi ħafna. Saħħa.

TT

Temm l-intervista u erġa ċempel aktar tard fil-ħin miftiehem. Imbagħad ibda l-intervista b'MM053

TT

Make sure that information collected so far is stored and will be available for second call and for final data file. Add a suitable entry for the second call and begin with the appropriate version of MM053 (i.e. MM053a, b or c).

TT

IF MM0053a=1 GO TO MM099

TT

IF MM0053a=2 GO TO MM097

TT

MM053b is asked if there is only 1 establishment in the size class selected in SEL053, step 1a/b (i.e. if <fig_MM053> = 1).

TT

MM053b In this case the right unit for the interview would be the establishment with <txt_MM053>. Would you please give me the telephone number of that establishment and – if possible – the name of the most senior person who is in charge of personnel in that establishment.

TT

[Tick what applies]

(362)

| | |
|--|---|
| The respondent is this person | 1 |
| Information obtained | 2 |
| Call the present number (switchboard) again later on | 3 |
| Refused | 4 |

TT

TT

TT

TT

EB620.4 MM053b NEW

IF MM0053b=4 THEN STOP INTERVIEW

TT

MM053b Please choose the correct option

H

TT

[Tick what applies]

(363)

| | |
|-----|---|
| Mrs | 1 |
| Mr | 2 |

TT

TT

EB620.4 MM053bH NEW

MM053b Full name of the person asked in MM053b

N

TT

[Write down]

1 40 (364,365-404)

EB620.4 MM053bN NEW

MM053b is asked if there is only 1 establishment in the size class selected in SEL053, step 1a/b (i.e. if <fig_MM053> = 1).

MM053b F'dan il-każ l- fergħa tajba għall-intervista hija l-post tax-xogħol b'<txt_MM053>. Jekk jogħġbok tista' tagħtini n-numru tat-telefon ta' dak il-post tax-xogħol u – jekk huwa possibbli - l-isem tal-maniġer fl-ogħla pożizzjoni li jikkoordina l-attivitajiet ta' saħħa u sigurtà f'dan il-istabbiliment

[Tick what applies]

(362)

| | |
|--|---|
| The respondent is this person | 1 |
| Information obtained | 2 |
| Call the present number (switchboard) again later on | 3 |
| Refused | 4 |

EB620.4 MM053b NEW

IF MM0053b=4 THEN STOP INTERVIEW

MM053b Please choose the correct option

H

[Tick what applies]

(363)

| | |
|---------|---|
| Sinjura | 1 |
| Sinjur | 2 |

EB620.4 MM053bH NEW

MM053b Full name of the person asked in MM053b

N

[Write down]

1 40 (364,365-404)

EB620.4 MM053bN NEW

| | | |
|--|---|----|
| MM053bT | Direct phone number of the person asked in MM053b (including city code) | TT |
| [Write down without /, ., +, etc. - for example 026611866] | | TT |
| 1 | 20 (405,406-425) | |
| | | |
| EB620.4 MM053bT NEW | | |
| IF MM0053b=1 GO TO MM099 | | TT |
| IF MM0053b=2 GO TO MM097 | | TT |
| IF MM0053b=3 | | TT |
| Thank you very much. Good bye. | | TT |
| Quit interview and call again later at agreed time. Start interview with MM053 then. | | TT |
| Make sure that information collected so far is stored and will be available for second call and for final data file. Add a suitable entry for the second call and begin with the appropriate version of MM053 (i.e. MM053a, b or c). | | TT |
| MM053c is asked if there is more than 1 establishment in the size class selected in SEL053, step 1a/b (i.e. if <fig_MM053> > 1). | | TT |
| Make a random selection of one letter between A and Z and show this letter here. | | TT |
| MM053c | In this case I would like to conduct the interview for one of the establishments with <txt_MM053>. For the random selection it would be helpful if you had a list of the <fig_MM053> establishments with <txt_MM053> in (OUR COUNTRY). Which of these establishments is located in a community the name of which starts with the letter "<?>")" or the letter which follows next in the alphabet. Would you please give me the telephone number of that establishment and – if possible – the name of the most senior person who is in charge of personnel in that establishment? | TT |

| | | |
|--|--|--|
| MM053bT | Direct phone number of the person asked in MM053b (including city code) | |
| [Write down without /, ., +, etc. - for example 026611866] | | |
| 1 | 20 (405,406-425) | |
| | | |
| EB620.4 MM053bT NEW | | |
| IF MM0053b=1 GO TO MM099 | | |
| IF MM0053b=2 GO TO MM097 | | |
| IF MM0053b=3 | | |
| Grazzi ħafna. Saħħa. | | |
| Quit interview and call again later at agreed time. Start interview with MM053 then. | | |
| Make sure that information collected so far is stored and will be available for second call and for final data file. Add a suitable entry for the second call and begin with the appropriate version of MM053 (i.e. MM053a, b or c). | | |
| MM053c is asked if there is more than 1 establishment in the size class selected in SEL053, step 1a/b (i.e. if <fig_MM053> > 1). | | |
| Make a random selection of one letter between A and Z and show this letter here. | | |
| MM053c | F'dan il-kaz jiena nixtieq nagħmel l-intervista għal wieħed mill-postijiet tax-xogħol b'<txt_MM053>. Għall-għazla bl-addoċ ikun ta' għajjnuna li kieku inti kellek il-lista ta' <fig_MM053> postijiet tax-xogħol ma' <txt_MM053> f' Malta. Liema minn dawn il-postijiet tax-xogħol jinsab f'komunità li isimha jibda bl-ittra jew l-ittra li tiġi wara "<?>")" jew l-ittra li tiġi warajha fl-alfabet. Tista' jekk jogħġbok tagħtini n-numru tat-telefon ta' dak il-post tax-xogħol u jekk huwa possibbli - l-isem tal-maniġer fl-ogħla pożizzjoni li jikkoordina l-attivitajiet ta' saħħa u sigurtà f'dan il-post tax-xogħol? | |

If more than one establishment in this community: And which of these establishments is located in a street the name of which starts with the letter "<?>") or the letter which follows next in the alphabet? [Tick what applies]

TT

| | | |
|--|-------|----|
| | (426) | |
| The respondent is this person | 1 | TT |
| Information obtained | 2 | TT |
| Call the present number (switchboard) again later on | 3 | TT |
| Refused | 4 | TT |

EB620.4 MM053c NEW

IF MM0053c=4 THEN STOP INTERVIEW

TT

MM053cH Please choose the correct option

TT

[Tick what applies]

TT

| | | |
|-----|-------|----|
| | (427) | |
| Mrs | 1 | TT |
| Mr | 2 | TT |

EB620.4 MM053cH NEW

MM053cN Full name of the person asked in MM053c

TT

[Write down]

TT

1 40 (428,429-468)

EB620.4 MM053cN NEW

MM053cT Direct phone number of the person asked in MM053c (including city code)

TT

[Write down without /, ., +, etc. - for example 026611866]

TT

1 20 (469,470-489)

If more than one establishment in this community: U liema minn dawn il-postijiet tax-xogħol jinsab fit-triq li isimha jibda bl-ittra "<?>") jew l-ittra li tigi wara fl-alfabet ? [Tick what applies]

(426)

| | |
|--|---|
| The respondent is this person | 1 |
| Information obtained | 2 |
| Call the present number (switchboard) again later on | 3 |
| Refused | 4 |

EB620.4 MM053c NEW

IF MM0053c=4 THEN STOP INTERVIEW

MM053cH Please choose the correct option

[Tick what applies]

(427)

| | |
|---------|---|
| Sinjura | 1 |
| Sinjur | 2 |

EB620.4 MM053cH NEW

MM053cN Full name of the person asked in MM053c

[Write down]

1 40 (428,429-468)

EB620.4 MM053cN NEW

MM053cT Direct phone number of the person asked in MM053c (including city code)

[Write down without /, ., +, etc. - for example 026611866]

1 20 (469,470-489)

EB600.' MM053cT NEW

IF MM0053c=1 GO TO MM099 TT

IF MM0053c=2 GO TO MM097 TT

IF MM0053c=3 TT

Thank you very much. Good bye. TT

Quit interview and call again later at agreed time. Start interview with MM053 then. TT

Make sure that information collected so far is stored and will be available for second call and for final data file. Add a suitable entry for the second call and begin with the appropriate version of MM053 (I.e. MM053a, b or c). TT

ASK MM097 IF MM053a, MM053b or MM053c = 2 TT

MM097 Is the selected establishment the headquarters or is it a subsidiary site? TT

| | | |
|-----------------|-------|----|
| | (490) | |
| Headquarters | 1 | TT |
| Subsidiary site | 2 | TT |
| No answer | 3 | TT |

EB620.4 MM097 NEW

Thank you very much. TT

EB600.' MM053cT NEW

IF MM0053c=1 GO TO MM099

IF MM0053c=2 GO TO MM097

IF MM0053c=3

Grazzi Ħafna. Tislijiet

Waqqaf l-intervista u erġa ċempel fil-ħin miftiehem. Imbagħad erġa ibda l-intervista b'MM053

Make sure that information collected so far is stored and will be available for second call and for final data file. Add a suitable entry for the second call and begin with the appropriate version of MM053 (I.e. MM053a, b or c).

ASK MM097 IF MM053a, MM053b or MM053c = 2

MM097 L-istabbiliment magħżul għal-intervista huma l-kwartieri ġenerali jew huwa sit sussidjarju?

| | | |
|--------------------|-------|--|
| | (490) | |
| Kwartieri ġenerali | 1 | |
| Sit sussidjarju | 2 | |
| L-ebda twegiba | 3 | |

EB620.4 MM097 NEW

Grazzi ħafna

Quit interview. Call telephone number given in MM053a, b or c and ask for the person named there (or for most senior person who is in charge of personnel in that establishment). Start interview with MM001 and then directly go to MM102 after contact phase.

TT

Make sure that information collected so far is stored and will be available for second call and for final data file.

TT

ASK MM099 IF MM053a, MM053b or MM053c = 1

TT

MM099 Is the selected establishment the headquarters or is it a subsidiary site?

TT

| | | |
|-----------------|-------|----|
| | (491) | |
| Headquarters | 1 | TT |
| Subsidiary site | 2 | TT |
| No answer | 3 | TT |

EB620.4 MM099 NEW

IF MM099=1 ,2,3 GO TO MM102

TT

B. BACKGROUND INFORMATION

TT

ASK MM100 TO ALL EXCEPT in BE BG CY CZ EE EL HR HU IE LT MK MT PT RO SI SK TR

TT

MM100 May I first of all check: Is the establishment at this address a single independent organisation, or is it one of a number of establishments at different locations in (OUR COUNTRY) belonging to the same company or organisation?

NTL

[Tick what applies]

NTL

| | | |
|--|-------|-----|
| | (512) | |
| A single independent company or organization | 1 | NTL |
| One of a number of different establishments | 2 | NTL |
| DK/ NA (SPONTANEOUS) | 3 | NTL |

EB620.3 MM100 MODIFY

ASK MM101 IF MM050=2 OR MM100=2

TT

MM101 Is it the headquarters or is it a subsidiary site?

TT

[Tick what applies]

TT

| | | |
|--------------|-------|----|
| | (513) | |
| Headquarters | 1 | TT |

Quit interview. Call telephone number given in MM053a, b or c and ask for the person named there (or for most senior manager who coordinates safety and health activities in this establishment). Start interview with MM001 and then directly go to MM102 after contact phase.

Make sure that information collected so far is stored and will be available for second call and for final data file.

ASK MM099 IF MM053a, MM053b or MM053c = 1

MM099 L-istabbiliment magħżul għal-intervista huwa l-kwartieri ġenerali jew huwa sit sussidjarju?

| | | |
|--------------------|-------|--|
| | (491) | |
| Kwartieri ġenerali | 1 | |
| Sit sussidjarju | 2 | |
| L-ebda tweġiba | 3 | |

EB620.4 MM099 NEW

IF MM099=1 ,2,3 GO TO MM102b

B. BACKGROUND INFORMATION

ASK MM100 TO ALL EXCEPT in BE BG CY CZ EE EL HR HU IE LT MK MT PT RO SI SK TR

MM100

| | |
|--|--|
| | |
| | |
| | |

EB620.3 MM100 MODIFY

ASK MM101 IF MM100=2

MM101 Dawn huma l-kwartieri ġenerali jew sit sussidjarju?

[Tick what applies]

| | | |
|--------------------|-------|--|
| | (513) | |
| Kwartieri ġenerali | 1 | |

| | | |
|--|---|----|
| Subsidiary site | 2 | TT |
| DK/ NA (SPONTANEOUS) | 3 | TT |
| EB620.3 MM101 | | |
| ASK MM102a IF MM050 OR MM100=1 | | |
| MM102a | Approximately how many employees work at this establishment? Please refer to the local site only. | TT |
| [Count the number of persons - Each employee is counted as one person, regardless whether they are working full-time or part-time (= headcount)] [If "No answer" please code '99999' - If "Don't know" please code '99998' - If "Refusal" please code '99997'] | | TT |
| (514-518) | | |
| | employees | TT |
| EB620.3 MM102a MODIFY | | |
| ASK MM102b IF MM050 OR MM100=2,3 | | |
| MM102b | Approximately how many employees work at this establishment? Please refer to the local site only. | TT |
| [Count the number of persons - Each employee is counted as one person, regardless whether they are working full-time or part-time (= headcount)] [If "No answer" please code '99999' - If "Don't know" please code '99998' - If "Refusal" please code '99997'] | | TT |
| (519-523) | | |
| | employees | TT |
| EB620.3 MM102b MODIFY | | |
| IF MM102<10 OR MM102 = 99997, 99998, 99999 THEN STOP INTERVIEW | | |
| The survey is now finished. Thank you for your help. Goodbye. | | |
| ASK ALL | | |
| MM103 | Does this establishment belong to the public sector? | TT |
| [Tick what applies] | | TT |
| (524) | | |
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |
| EB620.3 MM103 | | |

| | |
|--|--|
| Sit sussidjarju | 2 |
| DK/ NA (SPONTANEOUS) | 3 |
| EB620.3 MM101 | |
| ASK MM102a IF MM050 OR MM100=1 | |
| MM102a | Bejn wieħed u ieħor kemm hemm impjegati jaħdmu f'dan il-post tax-xogħol? |
| [Count the number of persons - Each employee is counted as one person, regardless whether they are working full-time or part-time (= headcount)] [If "No answer" please code '99999' - If "Don't know" please code '99998' - If "Refusal" please code '99997'] | |
| (514-518) | |
| | impjegati |
| EB620.3 MM102a MODIFY | |
| ASK MM102b IF MM050 OR MM100=2,3 | |
| MM102b | Bejn wieħed u ieħor kemm hemm impjegati jaħdmu f'dan il-post tax-xogħol? Jekk jogħġbok irreferi għas-sit lokali biss |
| [Count the number of persons - Each employee is counted as one person, regardless whether they are working full-time or part-time (= headcount)] [If "No answer" please code '99999' - If "Don't know" please code '99998' - If "Refusal" please code '99997'] | |
| (519-523) | |
| | impjegati |
| EB620.3 MM102b MODIFY | |
| IF MM102a/b <10 OR MM102a/b = 99997, 99998, 99999 THEN STOP INTERVIEW | |
| Is-sondaġġ issa spiċċa. Grazzi tal-għajnuna tiegħek. Tislijiet. | |
| ASK ALL | |
| MM103 | Dan il-post tax-xogħol jagħmel parti mis-settur pubbliku? |
| [Tick what applies] | |
| (524) | |
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |
| EB620.3 MM103 | |

ASK MM106 IF MM103 = 2 OR 3

TT

ASK MM106 IF MM103 = 2 OR 3

MM106 Was this establishment founded before 1990, between 1990 and 2005 or after 2005?

TT

MM106 Dan il-post tax-xogħol għe imwaqqaf qabel l-1990, bejn l-1990 u 2005 jew wara l-2005?

[Read out]

TT

[Read out]

(525)

(525)

| | | |
|-----------------------|---|----|
| Before 1990 | 1 | TT |
| Between 1990 and 2005 | 2 | TT |
| After 2005 | 3 | TT |
| DK/ NA (SPONTANEOUS) | 4 | TT |

| | | |
|----------------------|---|--|
| Qabel l-1990 | 1 | |
| Bejn l-1990 u l-2005 | 2 | |
| Wara l-2005 | 3 | |
| DK/ NA (SPONTANEOUS) | 4 | |

EB620.3 MM106 MODIFY

EB620.3 MM106 MODIFY

C. GENERAL HEALTH AND SAFETY MANAGEMENT IN THE ESTABLISHMENT

TT

C. GENERAL HEALTH AND SAFETY MANAGEMENT IN THE ESTABLISHMENT

ASK ALL

RT

ASK ALL

MM150 What health and safety services do you use, be it in-house or contracted externally?

TT

MM150 X'servizzi tas-saħħa u s-sigurtà tużaw, kemm li tipprovdu intom stess (in-house) jew minn kuntrattati esterni?

| | [Read out] | Yes | No | DK/ NA | TT |
|--|------------|-----|----|--------|----|
|--|------------|-----|----|--------|----|

| | [Read out] | Iva | Le | DK/ NA | |
|--|------------|-----|----|--------|--|
|--|------------|-----|----|--------|--|

| | | | | | | |
|-------|---|--|---|---|---|----|
| (546) | 1 | An occupational health doctor | 1 | 2 | 3 | TT |
| (547) | 2 | A safety expert | 1 | 2 | 3 | TT |
| (548) | 3 | A psychologist | 1 | 2 | 3 | TT |
| (549) | 4 | An ergonomics expert, dealing with the set up of the workstation | 1 | 2 | 3 | TT |
| (550) | 5 | A general health and safety consultancy | 1 | 2 | 3 | TT |

| | | | | | | |
|-------|---|--|---|---|---|--|
| (546) | 1 | Tabib fuq il-post tax-xogħol | 1 | 2 | 3 | |
| (547) | 2 | Espert tas-sigurtà | 1 | 2 | 3 | |
| (548) | 3 | Psikoloġista | 1 | 2 | 3 | |
| (549) | 4 | Espert tal-ergonomija, li jiehu ħsieb it-twaqqif tal-workstation | 1 | 2 | 3 | |
| (550) | 5 | Konsulenza ġenerali tas-saħħa u s-sigurtà | 1 | 2 | 3 | |

EB620.3 MM150 MODIFY

EB620.3 MM150 MODIFY

MM152 Does your establishment routinely analyse the causes of sickness absence?

TT

MM152 Il-post tax-xogħol tiegħek janalizza b'mod regolari l-kawżi tal-assenza minħabba mard?

[Tick what applies]

TT

[Tick what applies]

(551)

(551)

| | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

| | | |
|----------------------|---|--|
| Iva | 1 | |
| Le | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 MM152 MODIFY

EB620.3 MM152 MODIFY

MM153 Do you take measures to support employees' return to work following a long-term sickness absence?

TT

MM153 Tieħu miżuri sabiex tappoġġja r-ritorn fuq il-post tax-xogħol wara assenza ta' żmien twil minħabba mard?

[Tick what applies]

TT

[Tick what applies]

(552)

(552)

| | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 MM153 MODIFY

MM154 Is the health of employees monitored through regular medical examinations? TT

[Tick what applies] TT

| | | |
|----------------------|-------|----|
| | (553) | |
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 MM154 MODIFY

MM155 Is there a documented policy, established management system or action plan on health and safety in your establishment? TT

[Tick what applies] TT

| | | |
|----------------------|-------|----|
| | (554) | |
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 MM155

ASK MM156 IF MM155 = 1 TT

MM156 In practice, how much of an impact does this policy, management system or action plan have on health and safety in your establishment? Does it have a large impact, some impact or practically no impact? TT

[Read out] TT

| | | |
|-----------------------|-------|----|
| | (555) | |
| Large impact | 1 | TT |
| Some impact | 2 | TT |
| Practically no impact | 3 | TT |
| DK/ NA (SPONTANEOUS) | 4 | TT |

EB620.3 MM156 MODIFY

ASK MM157 IF MM155 = 2 TT

MM157 Are there any particular reasons for not having developed such a policy, management system or action plan so far? Please tell me which of the following statements – if any – apply to the situation in your establishment? TT

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 MM153 MODIFY

MM154 Is-saħħa tal-impjegati hija ssorveljata permezz ta' eżaminazzjonijiet mediċi regolari? TT

[Tick what applies] TT

| | | |
|----------------------|-------|--|
| | (553) | |
| Iva | 1 | |
| Le | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 MM154 MODIFY

MM155 Hemm xi policy dokumentata, management system stabbilita jew pjan ta' azzjoni dwar is-saħħa u s-sigurtà fuq il-post tax-xogħol tiegħek? TT

[Tick what applies] TT

| | | |
|----------------------|-------|--|
| | (554) | |
| Iva | 1 | |
| Le | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 MM155

ASK MM156 IF MM155 = 1 TT

MM156 Fil-prattika, x'impatt għandha din il-policy, management system jew pjan ta' azzjoni fuq is-saħħa u s-sigurtà fil-post tax-xogħol tiegħek? Għandha impatt kbir, impatt moderat jew prattikament l-ebda impatt? TT

[Read out] TT

| | | |
|----------------------------|-------|--|
| | (555) | |
| Impatt kbir | 1 | |
| Impatt moderat | 2 | |
| Prattikament l-ebda impatt | 3 | |
| DK/ NA (SPONTANEOUS) | 4 | |

EB620.3 MM156 MODIFY

ASK MM157 IF MM155 = 2 TT

MM157 Hemm xi raġunijiet partikolari għaliex ma żviluppajtux policy, management system jew pjan ta' azzjoni bħal dawn sa issa? Jekk jogħġbok għidli liema minn dawn l-istqarrijiet li ġejjin - jekk hemm - japplikaw għas-sitwazzjoni fil-post tax-xogħol tiegħek? TT

| | | | | | |
|-------|---|-----|----|--------|----------|
| | [Read out] | Yes | No | DK/ NA | TT |
| (556) | 1 We don't see the benefit of such a policy, management system or action plan | 1 | 2 | 3 | TT (556) |
| (557) | 2 We haven't had time to develop any of these | 1 | 2 | 3 | TT (557) |
| (558) | 3 We don't have the expertise to develop these | 1 | 2 | 3 | TT (558) |
| (559) | 4 In view of our health and safety risks this is not necessary | 1 | 2 | 3 | TT (559) |
| (560) | 5 The necessary financial resources were not available | 1 | 2 | 3 | TT (560) |

EB620.3 MM157

ASK ALL

| | | |
|-------|---|----|
| MM158 | Are health and safety issues raised in high level management meetings regularly, occasionally or practically never? | TT |
|-------|---|----|

[Read out]

| | | |
|----------------------|-------|----|
| | (561) | |
| Regularly | 1 | RT |
| Occasionally | 2 | RT |
| Practically never | 3 | TT |
| DK/ NA (SPONTANEOUS) | 4 | TT |

EB620.3 MM158 MODIFY

| | | |
|-------|--|----|
| MM159 | Overall, how would you rate the degree of involvement of the line managers and supervisors in the management of health and safety? Is it very high, quite high, quite low or very low? | TT |
|-------|--|----|

[Read out]

| | | |
|----------------------|-------|----|
| | (562) | |
| Very high | 1 | TT |
| Quite high | 2 | TT |
| Quite low | 3 | TT |
| Very low | 4 | TT |
| DK/ NA (SPONTANEOUS) | 5 | TT |

EB620.3 MM159 MODIFY

| | | |
|-------|---|----|
| MM161 | Are workplaces in your establishment regularly checked for safety and health as part of a risk assessment or similar measure? | TT |
|-------|---|----|

| | | | | |
|-------|--|-----|----|--------|
| | [Read out] | Iva | Le | DK/ NA |
| (556) | 1 Ma narawx il-benefiċċju ta' policy, management system jew pjan ta' azzjoni bħal dawn | 1 | 2 | 3 |
| (557) | 2 Ma kellniex iż-żmien biex niżviluppaw xi waħda minn dawn | 1 | 2 | 3 |
| (558) | 3 M'għandniex il-kompetenza biex niżviluppawhom | 1 | 2 | 3 |
| (559) | 4 In vista tar-riskji tas-saħħa u s-sigurtà tagħna dan mhux neċessarju | 1 | 2 | 3 |
| (560) | 5 Ir-riżorsi finanzjarji meħtieġa ma kienux disponibbli | 1 | 2 | 3 |

EB620.3 MM157

ASK ALL

| | | |
|-------|---|--|
| MM158 | Suġġetti ta' saħħa u sigurtà jitqajmu f'laqgħat tal-management fuq livell għoli b'mod regolari, xi kultant jew prattikament qatt? | |
|-------|---|--|

[Read out]

| | | |
|----------------------|-------|--|
| | (561) | |
| Regolarment | 1 | |
| Kultant | 2 | |
| Prattikament qatt | 3 | |
| DK/ NA (SPONTANEOUS) | 4 | |

EB620.3 MM158 MODIFY

| | | |
|-------|---|--|
| MM159 | B'mod ġenerali, kif tikklassifika l-grad ta' involviment tal-'line' manigers u supervisors fl-immaniġjar tas-saħħa u s-sigurtà? Huwa għoli ħafna, pjuttost għoli, pjuttost baxx jew baxx ħafna? | |
|-------|---|--|

[Read out]

| | | |
|----------------------|-------|--|
| | (562) | |
| Għoli ħafna | 1 | |
| Pjuttost għoli | 2 | |
| Pjuttost baxx | 3 | |
| Baxx ħafna | 4 | |
| DK/ NA (SPONTANEOUS) | 5 | |

EB620.3 MM159 MODIFY

| | | |
|-------|---|--|
| MM161 | Il-postijiet ta' ħidma fil-post tax-xogħol tiegħek huma iċċekjati regolarment għas-saħħa u s-sigurtà bħala parti minn risk assesment jew miżura simili? | |
|-------|---|--|

| | | | |
|----------------------|---|----|----|
| [Tick what applies] | | | TT |
| (563) | | | |
| Yes | 1 | RT | |
| No | 2 | RT | |
| DK/ NA (SPONTANEOUS) | 3 | TT | |

EB620.3 MM161 MODIFY

ASK MM162 TO MM166 IF MM161 = 1 TT

MM162 Are these risk assessments or workplace checks mostly conducted by your own staff or are they normally contracted to external service providers? TT

| | | | |
|----------------------------------|---|----|----|
| [Read out] | | | TT |
| (564) | | | |
| Conducted by own staff | 1 | TT | |
| Contracted to external providers | 2 | TT | |
| Both about equally (SPONTANEOUS) | 3 | TT | |
| DK/ NA (SPONTANEOUS) | 4 | TT | |

EB620.3 MM162 MODIFY

MM163 On which occasions are these risk assessments or workplace checks carried out? TT

| | | | | | |
|-------|--|-----|----|--------|----|
| | [Read out] | Yes | No | DK/ NA | TT |
| (565) | 1 Following a change in the staffing, layout or organisation of work | 1 | 2 | 3 | TT |
| (566) | 2 At the request of employees, e.g. in case of complaints | 1 | 2 | 3 | TT |
| (567) | 3 At regular intervals, without any specific cause | 1 | 2 | 3 | TT |

EB620.3 MM163 MODIFY

MM164 Which of the following areas are routinely considered in these checks? TT

| | | | | | |
|-------|-------------------------------------|-----|----|--------|----|
| | [Read out] | Yes | No | DK/ NA | TT |
| (568) | 1 Equipment and working environment | 1 | 2 | 3 | TT |
| (569) | 2 The way work is organised | 1 | 2 | 3 | TT |
| (570) | 3 Irregular or long working hours | 1 | 2 | 3 | TT |
| (571) | 4 Supervisor-employee relationships | 1 | 2 | 3 | TT |

EB620.3 MM164

MM166 Which of the following actions have been taken as a follow-up to these checks? TT

| | | | |
|----------------------|---|--|--|
| [Tick what applies] | | | |
| (563) | | | |
| Iva | 1 | | |
| Le | 2 | | |
| DK/ NA (SPONTANEOUS) | 3 | | |

EB620.3 MM161 MODIFY

ASK MM162 TO MM166 IF MM161 = 1

MM162 Dawn risk assesments jew kontrolli fuq il-post ta' hidma generalment isiru mill-istaff tieghek stess jew huma normalment ikkontrattati lill-fornituri tas-servizz esterni?

| | | | |
|--------------------------------------|---|--|--|
| [Read out] | | | |
| (564) | | | |
| Isiru mill-istaff tagħna stess | 1 | | |
| Ikkontrattati lill-fornituri esterni | 2 | | |
| It-tnejn kważi indaqs (SPONTANEOUS) | 3 | | |
| DK/ NA (SPONTANEOUS) | 4 | | |

EB620.3 MM162 MODIFY

MM163 F'liema okkażjonijiet isiru dawn ir-risk assessments jew il-kontrolli tal-post ta' hidma?

| | | | | |
|-------|--|-----|----|--------|
| | [Read out] | Iva | Le | DK/ NA |
| (565) | 1 Wara bidla fl-istaff, tqassim jew organizzazzjoni tax-xogħol | 1 | 2 | 3 |
| (566) | 2 Fuq talba tal-impjegati eż f'każ ta' lmenti | 1 | 2 | 3 |
| (567) | 3 F'intervalli regolari, mingħajr xi kawża speċifika | 1 | 2 | 3 |

EB620.3 MM163 MODIFY

MM164 Liema mill-oqsma li ġejjin huma regolarment meqjusa f'dawn il-kontrolli?

| | | | | |
|-------|---|-----|----|--------|
| | [Read out] | Iva | Le | DK/ NA |
| (568) | 1 Apparat u ambjent tax-xogħol | 1 | 2 | 3 |
| (569) | 2 Il-mod kif ix-xogħol huwa organizzat | 1 | 2 | 3 |
| (570) | 3 Siegħat tax-xogħol irregolari jew twal | 1 | 2 | 3 |
| (571) | 4 Relazzjonijiet bejn supervisors u l-impjegati | 1 | 2 | 3 |

EB620.3 MM164

MM166 Liema minn dawn l-azzjonijiet li ġejjin ittiehdu bħala konsegwenza ta' dawn il-kontrolli?

| | [Read out] | Yes | No | DK/ NA | TT | |
|-------|------------|---|----|--------|----|----------|
| (572) | 1 | Changes to equipment or working environment | 1 | 2 | 3 | TT (572) |
| (573) | 2 | Changes to the way work is organised | 1 | 2 | 3 | TT (573) |
| (574) | 3 | Changes to working time arrangements | 1 | 2 | 3 | TT (574) |
| (575) | 4 | Provision of training | 1 | 2 | 3 | TT (575) |

EB620.3 MM166 MODIFY

ASK MM169 IF MM161 = 2

MM169 Are there any particular reasons why these checks are not regularly carried out? Please tell me which of the following statements – if any – apply to your establishment?

| | | [Read out] - Items randomize | Yes | No | DK/ NA | TT |
|-------|---|--|-----|----|--------|----------|
| (576) | 1 | The necessary expertise is lacking | 1 | 2 | 3 | TT (576) |
| (577) | 2 | Risk assessments are too time consuming or expensive | 1 | 2 | 3 | TT (577) |
| (578) | 3 | The legal obligations on risk assessment are too complex | 1 | 2 | 3 | TT (578) |
| (579) | 4 | It is not necessary, because we do not have any major problems | 1 | 2 | 3 | TT (579) |

EB620.3 MM169 MODIFY

ASK ALL

MM170 Has the {labour inspectorate}* visited this workplace in the last 3 years in order to check health and safety conditions?

| | | | | | |
|----------------------|--|-------|--|--|----|
| [Tick what applies] | | | | | TT |
| | | (580) | | | |
| Yes | | 1 | | | RT |
| No | | 2 | | | RT |
| DK/ NA (SPONTANEOUS) | | 3 | | | TT |

EB620.3 MM170 MODIFY

MM171 In your establishment, how important are the following reasons for addressing health and safety? For each one, please tell me whether it is a major reason, a minor reason or not a reason at all.

| | | | | | |
|------------|-------|-------|----|--------|----|
| [Read out] | Major | Minor | No | DK/ NA | TT |
|------------|-------|-------|----|--------|----|

| | | | | | |
|-------|------------|--|----|--------|---|
| | [Read out] | Iva | Le | DK/ NA | |
| (572) | 1 | Tibdil fl-apparat jew l-ambjent tax-xogħol | 1 | 2 | 3 |
| (573) | 2 | Tibdil fil-mod kif ix-xogħol huwa organizzat | 1 | 2 | 3 |
| (574) | 3 | Tibdil fl-arrangamenti tal-hinijiet tax-xogħol | 1 | 2 | 3 |
| (575) | 4 | Għoti ta' taħriġ | 1 | 2 | 3 |

EB620.3 MM166 MODIFY

ASK MM169 IF MM161 = 2

MM169 Hemm xi raġunijiet partikolari għalfejn dawn il-kontrolli ma jsirux b'mod regolari? Jekk jogħġbok għidli liema minn dawn l-istqarrijiet li ġejjin - jekk hemm - japplikaw għall-post tax-xogħol tiegħek?

| | | | | | |
|-------|------------------------------|--|----|--------|---|
| | [Read out] - Items randomize | Iva | Le | DK/ NA | |
| (576) | 1 | Il-kompetenza neċessarja hija niegşa | 1 | 2 | 3 |
| (577) | 2 | Risk assessments jiehdu hafna ħin jew jiswew hafna | 1 | 2 | 3 |
| (578) | 3 | L-obbligi legali dwar ir-risk assessment huma kumplessi wisq | 1 | 2 | 3 |
| (579) | 4 | Mhumix neċessarji għaliex m'għandniex xi problemi kbar | 1 | 2 | 3 |

EB620.3 MM169 MODIFY

ASK ALL

MM170 L-ispettorat tax-xogħol żar il-post tax-xogħol f'dawn l-aħħar 3 snin biex jiċċekkja l-kondizzjonijiet tas-saħħa u s-sigurtà?

| | | | | | |
|----------------------|--|-------|--|--|--|
| [Tick what applies] | | | | | |
| | | (580) | | | |
| Iva | | 1 | | | |
| Le | | 2 | | | |
| DK/ NA (SPONTANEOUS) | | 3 | | | |

EB620.3 MM170 MODIFY

MM171 Fil-post tax-xogħol tiegħek, kemm huma importanti r-raġunijiet li ġejjin sabiex jiġu indirizzati s-saħħa u s-sigurtà? Għal kull wieħed, jekk jogħġbok għidli jekk hijiex raġuni importanti, raġuni mhux importanti jew jekk m'humiex raġuni affattu.

| | | | | | |
|------------|-------------------|------------------------|-----------------|--------|--|
| [Read out] | Raġuni importanti | Raġuni mhux importanti | M'humiex raġuni | DK/ NA | |
|------------|-------------------|------------------------|-----------------|--------|--|

| | | | | | | | |
|-------|---|--|---|---|---|---|----------|
| (581) | 1 | Fulfillment of legal obligation | 1 | 2 | 3 | 4 | TT (581) |
| (582) | 2 | Requests from employees or their representatives | 1 | 2 | 3 | 4 | TT (582) |
| (583) | 3 | Staff retention and absence management | 1 | 2 | 3 | 4 | TT (583) |
| (584) | 4 | Economic or performance-related reasons | 1 | 2 | 3 | 4 | TT (584) |
| (585) | 5 | Requirements from clients or concern about the organisation's reputation | 1 | 2 | 3 | 4 | TT (585) |
| (586) | 6 | Pressure from the (labour inspectorate)* | 1 | 2 | 3 | 4 | TT (586) |

EB620.3 MM171 MODIFY

| | | |
|-------|---|----|
| MM172 | In your establishment, what are the main difficulties in dealing with health and safety? Please tell me for each of the following whether it is a major difficulty, a minor difficulty, or not a difficulty at all. | TT |
|-------|---|----|

| | | | | | | |
|--|------------|-------|-------|----|--------|----|
| | [Read out] | Major | Minor | No | DK/ NA | TT |
|--|------------|-------|-------|----|--------|----|

| | | | | | | | |
|-------|---|--|---|---|---|---|----------|
| (587) | 1 | A lack of resources such as time, staff or money | 1 | 2 | 3 | 4 | TT (587) |
| (588) | 2 | A lack of awareness | 1 | 2 | 3 | 4 | TT (588) |
| (589) | 3 | A lack of expertise | 1 | 2 | 3 | 4 | TT (589) |
| (590) | 4 | A lack of technical support or guidance | 1 | 2 | 3 | 4 | TT (590) |
| (591) | 5 | The culture within the establishment | 1 | 2 | 3 | 4 | TT (591) |
| (592) | 6 | The sensitivity of the issue | 1 | 2 | 3 | 4 | TT (592) |

EB620.3 MM172 MODIFY

| | | |
|-------|---|----|
| MM173 | Have you used health and safety information from any of the following bodies or institutions? | TT |
|-------|---|----|

| | | | | | |
|--|------------|-----|----|--------|----|
| | [Read out] | Yes | No | DK/ NA | TT |
|--|------------|-----|----|--------|----|

| | | | | | | |
|-------|---|---|---|---|---|----------|
| (593) | 1 | Official institutes for health and safety at work | 1 | 2 | 3 | TT (593) |
| (594) | 2 | The European Agency for safety and health at work | 1 | 2 | 3 | TT (594) |
| (595) | 3 | In-house health and safety services | 1 | 2 | 3 | TT (595) |
| (596) | 4 | The (labour inspectorate)* | 1 | 2 | 3 | TT (596) |
| (597) | 5 | Employers' organisations | 1 | 2 | 3 | TT (597) |
| (598) | 6 | Trade unions | 1 | 2 | 3 | RT (598) |

| | | | | | | | |
|-------|---|---|---|---|---|---|-------|
| (581) | 1 | Twettieg ta' obbligu legali | 1 | 2 | 3 | 4 | (581) |
| (582) | 2 | Talbiet minn impjegati jew ir-rappreżentanti tagħhom | 1 | 2 | 3 | 4 | (582) |
| (583) | 3 | Staff retention' jew immaniġġjar ta' assenza | 1 | 2 | 3 | 4 | (583) |
| (584) | 4 | Raġunijiet ekonomiċi jew relatati mal-kapaċità (performance-related) | 1 | 2 | 3 | 4 | (584) |
| (585) | 5 | Hitigiet mill-klijenti jew thassib dwar ir-reputazzjoni tal-organizzazzjoni | 1 | 2 | 3 | 4 | (585) |
| (586) | 6 | Pressjoni mill-ispettorat tax-xogħol | 1 | 2 | 3 | 4 | (586) |

EB620.3 MM171 MODIFY

| | | |
|-------|--|--|
| MM172 | Il-post tax-xogħol tiegħek, liema huma d-diffikultajiet prinċipali meta tittrattaw mas-saħħa u s-sigurtà? Jekk jogħġbok għidli għal kull wiehed minn dawn li ġejjin jekk hijex diffikultà kbira, diffikultà żgħira, jew ta' ebda diffikultà. | |
|-------|--|--|

| | | | | | |
|--|------------|------------------|-------------------|--------------------------|-------|
| | [Read out] | Diffikultà kbira | Diffikultà żgħira | Mhux ta' ebda diffikultà | DK/NA |
|--|------------|------------------|-------------------|--------------------------|-------|

| | | | | | |
|---|---|---|---|---|---|
| 1 | Nuqqas ta' riżorsi bħal hin, staff jew flus | 1 | 2 | 3 | 4 |
| 2 | Nuqqas ta' għarfien | 1 | 2 | 3 | 4 |
| 3 | Nuqqas ta' kompetenza | 1 | 2 | 3 | 4 |
| 4 | Nuqqas ta' appoġġ tekniku jew gwida | 1 | 2 | 3 | 4 |
| 5 | Il-kultura fl-istabbiliment | 1 | 2 | 3 | 4 |
| 6 | Is-sensittività tas-sugġett | 1 | 2 | 3 | 4 |

EB620.3 MM172 MODIFY

| | | |
|-------|---|--|
| MM173 | Il-post tax-xogħol tagħkom uża informazzjoni dwar is-saħħa u sigurtà minn xi waħda minn dawn l-għaqdiet jew istituzzjonijiet li ġejjin? | |
|-------|---|--|

| | | | | |
|--|------------|-----|----|--------|
| | [Read out] | Iva | Le | DK/ NA |
|--|------------|-----|----|--------|

| | | | | |
|---|---|---|---|---|
| 1 | Istituti uffiċjali għas-saħħa u s-sigurtà fuq ix-xogħol | 1 | 2 | 3 |
| 2 | L-Aġenzija Ewropea għas-saħħa u sigurtà fuq ix-xogħol | 1 | 2 | 3 |
| 3 | Servizzi interni (in-house) tas-saħħa u s-sigurtà | 1 | 2 | 3 |
| 4 | L-ispettorat tax-xogħol | 1 | 2 | 3 |
| 5 | Organizzazzjonijiet ta' min iħaddem | 1 | 2 | 3 |
| 6 | Trejdunjins | 1 | 2 | 3 |

| | | | | | | |
|-------|---|--------------------------------------|---|---|---|----|
| (599) | 7 | Contracted health and safety experts | 1 | 2 | 3 | TT |
| (600) | 8 | Insurance providers | 1 | 2 | 3 | TT |

EB620.3 MM173 MODIFY

ASK ALL

MM175 Are you aware of the European Week for safety and health at work? TT

[Tick what applies]

| | | | |
|----------------------|---|-------|--|
| | | (601) | |
| Yes | 1 | RT | |
| No | 2 | RT | |
| DK/ NA (SPONTANEOUS) | 3 | TT | |

EB620.3 MM175

D.HEALTH AND SAFETY RISKS IN THE ESTABLISHMENT

ASK ALL

MM200 For each of the following issues, please tell me whether it is of major concern, some concern or no concern at all in your establishment. TT

| | | | | | | |
|-------|--|---------------|--------------|------------|--------|----|
| | [Read out] | Major concern | Some concern | No concern | DK/ NA | TT |
| (622) | 1 Dangerous substances (Int.: explain if necessary: e.g. dusts, chemical, biological or radioactive) | 1 | 2 | 3 | 4 | TT |
| (623) | 2 Accidents | 1 | 2 | 3 | 4 | TT |
| (624) | 3 Noise and vibration | 1 | 2 | 3 | 4 | TT |
| | 4 Musculoskeletal disorders such as pain in the back, neck, arms or legs | 1 | 2 | 3 | 4 | |
| (625) | | | | | | TT |
| (626) | 5 Work-related stress | 1 | 2 | 3 | 4 | TT |
| (627) | 6 Violence or threat of violence | 1 | 2 | 3 | 4 | TT |
| | 7 Bullying or harassment, i.e. abuse, humiliation or assault by colleagues or superiors | 1 | 2 | 3 | 4 | |
| (628) | | | | | | TT |

EB620.3 MM200 MODIFY

MM202 Several factors can contribute to stress, violence and harassment at work; they concern the way work is organised and are often referred to as 'psychosocial risks'. Please tell me whether any of the following psychosocial risks are a concern in your establishment. TT

| | | | | | | |
|-------|---|---|---|---|---|-------|
| (599) | 7 | Esperti kuntrattati tas-saħħa u s-sigurtà | 1 | 2 | 3 | (599) |
| (600) | 8 | Kumpaniji tal-assigurazzjoni | 1 | 2 | 3 | (600) |

EB620.3 MM173 MODIFY

ASK ALL

MM175 Inti konxju mill-Ġimgħa Ewropea dwar is-saħħa u s-sigurtà fuq ix-xogħol? TT

[Tick what applies]

| | | | |
|----------------------|---|-------|--|
| | | (601) | |
| Iva | 1 | | |
| Le | 2 | | |
| DK/ NA (SPONTANEOUS) | 3 | | |

EB620.3 MM175

D.HEALTH AND SAFETY RISKS IN THE ESTABLISHMENT

ASK ALL

MM200 Għal kull waħda mill-kwistjonijiet li ġejjin, jekk jogħġbok għidli jekk hijiex ta' thassib kbir, ta' xi thassib jew ta' l-ebda thassib fl-istabbiliment tiegħek. TT

| | | | | | | |
|-------|---|--------------|------------|----------------|--------|-------|
| | [Read out] | Thassib kbir | Xi thassib | L-ebda thassib | DK/ NA | |
| (622) | 1 Sustanzi perikolużi (Int.: explain if necessary: e.ż. trabijiet, kimiċi, bioloġiċi jew radjuattivi) | 1 | 2 | 3 | 4 | (622) |
| (623) | 2 Incident | 1 | 2 | 3 | 4 | (623) |
| (624) | 3 Storbu u vibrazzjoni | 1 | 2 | 3 | 4 | (624) |
| | 4 Mard muskuloskeletal b'ħal uġiegh fid-dahar, l-għonq, id-dirgħajn jew ir-riglejn | 1 | 2 | 3 | 4 | |
| (625) | | | | | | (625) |
| (626) | 5 Stress relatat max-xogħol | 1 | 2 | 3 | 4 | (626) |
| (627) | 6 Vjolenza jew theddida ta' vjolenza | 1 | 2 | 3 | 4 | (627) |
| | 7 Bullying jew iffastidjar i.e. Abbuż, umiljazzjoni jew attakki minn kollegi jew superjuri | 1 | 2 | 3 | 4 | |
| (628) | | | | | | (628) |

EB620.3 MM200 MODIFY

MM202 Diversi fatturi jistgħu jikkontribwixxu għall-stress, vjolenza u fastidju fuq ix-xogħol; dawn jikkonċernaw il-mod kif ix-xogħol huwa organizzat u huma ta' spiss imsejjha 'riskji psikosoċjali'. Jekk jogħġbok għidli jekk xi wieħed minn dawn ir-riskji psikosoċjali li ġejjin huma ta' thassib fil-post tax-xogħol tiegħek. TT

| | [Read out] | Yes | No | DK/ NA | TT |
|-------|--|-----|----|--------|----|
| (629) | 1 Time pressure | 1 | 2 | 3 | TT |
| (630) | 2 Poor communication between management and employees | 1 | 2 | 3 | TT |
| (631) | 3 Poor co-operation amongst colleagues | 1 | 2 | 3 | TT |
| (632) | 4 Lack of employee control in organising their work | 1 | 2 | 3 | TT |
| (633) | 5 Job insecurity | 1 | 2 | 3 | TT |
| (634) | 6 Having to deal with difficult customers, patients, pupils etc. | 1 | 2 | 3 | TT |
| (635) | 7 Problems in supervisor – employee relationships | 1 | 2 | 3 | TT |
| (636) | 8 Long or irregular working hours | 1 | 2 | 3 | TT |
| (637) | 9 An unclear human resources policy | 1 | 2 | 3 | TT |
| (638) | 10 Discrimination (for example due to gender, age or ethnicity) | 1 | 2 | 3 | TT |

EB620.3 MM202 MODIFY

E. MANAGEMENT OF PSYCHOSOCIAL RISKS IN THE ESTABLISHMENT

ASK ALL

| | | |
|-------|--|----|
| MM250 | Does your establishment have a procedure to deal with work-related stress? | TT |
|-------|--|----|

Interviewer: Read out definition if necessary: Work-related stress is experienced when the demands of the work exceed the employees' ability to cope with or control them.

| | | |
|--|-------|----|
| | (659) | |
| Yes | 1 | RT |
| No | 2 | RT |
| Work-related stress is not an issue in our establishment (SPONTANEOUS) | 3 | TT |
| No answer (SPONTANEOUS) | 4 | TT |

EB620.3 MM250 MODIFY

| | | |
|-------|--|----|
| MM251 | Is there a procedure in place to deal with bullying or harassment? | TT |
|-------|--|----|

Interviewer: Read out definition if necessary: Bullying or harassment occurs when one or more workers or managers are abused, humiliated or assaulted by colleagues or superiors.

| | | |
|-----|-------|----|
| | (660) | |
| Yes | 1 | RT |

| | [Read out] | Iva | Le | DK/ NA |
|-------|--|-----|----|--------|
| (629) | 1 Pressjoni ta' hin | 1 | 2 | 3 |
| (630) | 2 Komunikazzjoni batuta bejn il-management u l-impjegati | 1 | 2 | 3 |
| (631) | 3 Kooperazzjoni fqira fost il-kollegi | 1 | 2 | 3 |
| (632) | 4 Nuqqas ta' kontroll ta' impjegati meta jorganizzaw ix-xogħol tagħhom | 1 | 2 | 3 |
| (633) | 5 Nuqqas ta' sigurtà tax-xogħol | 1 | 2 | 3 |
| (634) | 6 Li jkollhom jitrattaw ma' klijenti, pazjenti, studenti eċċ diffiċli | 1 | 2 | 3 |
| (635) | 7 Problemi fir-relazzjoni bejn is-supervisor u l-impjegat | 1 | 2 | 3 |
| (636) | 8 Siegħat tax-xogħol twal jew irregolari | 1 | 2 | 3 |
| (637) | 9 Policy tar-riżorsi umani mhux ċara | 1 | 2 | 3 |
| (638) | 10 Diskriminazzjoni (per eżempju minħabba sess, età jew etniċità) | 1 | 2 | 3 |

EB620.3 MM202 MODIFY

E. MANAGEMENT OF PSYCHOSOCIAL RISKS IN THE ESTABLISHMENT

ASK ALL

| | | |
|-------|--|--|
| MM250 | Il-post tax-xogħol tiegħek għandu proċedura sabiex jitratta ma' stress relatat max-xogħol? | |
|-------|--|--|

Interviewer: Read out definition if necessary: Stress relatat max-xogħol huwa esperjenzat meta l-htigijiet tax-xogħol jaqbzu l-abbiltà tal-haddiem biex ilahħaq magħhom jew jikkontrollhom.

| | | |
|---|-------|--|
| | (659) | |
| Iva | 1 | |
| Le | 2 | |
| Stress relatat max-xogħol mhux kwistjoni fil-post tax-xogħol tagħna (SPONTANEOUS) | 3 | |
| No answer (SPONTANEOUS) | 4 | |

EB620.3 MM250 MODIFY

| | | |
|-------|--|--|
| MM251 | Hemm proċedura fis-sehħ sabiex titratta l-bullying jew il-fastidu? | |
|-------|--|--|

Interviewer: Read out definition if necessary: Li tkun buli' jew li tagħti fastidju jseħħu meta wieħed jew aktar mill-haddiema jew manigiers huma abbużati, umiljati jew attakati minn kollegi jew superjuri

| | | |
|-----|-------|--|
| | (660) | |
| Iva | 1 | |

| | | |
|--|---|----|
| No | 2 | RT |
| These problems are not an issue in our establishment (SPONTANEOUS) | 3 | TT |
| No answer (SPONTANEOUS) | 4 | TT |

EB620.3 MM251 MODIFY

MM252 And do you have a procedure to deal with work-related violence? TT

Interviewer: Read out definition if necessary: Work-related violence occurs when one or more workers or managers are threatened, assaulted or abused by clients, patients or pupils.

(661)

| | | |
|--|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| Work-related violence is not an issue in our establishment (SPONTANEOUS) | 3 | TT |
| No answer (SPONTANEOUS) | 4 | TT |

EB620.3 MM252

MM253 In the last 3 years, has your establishment used any of the following measures to deal with psychosocial risks? TT

| | [Read out] | Yes | No | DK/NA | TT |
|-------|---|-----|----|-------|----|
| (662) | 1 Changes to the way work is organised | 1 | 2 | 3 | TT |
| (663) | 2 A redesign of the work area | 1 | 2 | 3 | TT |
| (664) | 3 Confidential counseling for employees | 1 | 2 | 3 | TT |
| (665) | 4 Set-up of a conflict resolution procedure | 1 | 2 | 3 | TT |
| (666) | 5 Changes to working time arrangements | 1 | 2 | 3 | TT |
| (667) | 6 Provision of training | 1 | 2 | 3 | TT |

EB620.3 MM253 MODIFY

MM256 Does your establishment take action if individual employees work excessively long or irregular hours? TT

(668)

| | | |
|---|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| Long or irregular working hours are not an issue in our establishment (SPONTANEOUS) | 3 | TT |
| No answer (SPONTANEOUS) | 4 | TT |

EB620.3 MM256 MODIFY

| | |
|---|---|
| Le | 2 |
| Dawn il-problemi m'humie x kwistjoni fil-post tax-xogħol tagħna (SPONTANEOUS) | 3 |
| No answer (SPONTANEOUS) | 4 |

EB620.3 MM251 MODIFY

MM252 U għandkom proċedura li titratta l-vjolenza relatata max-xogħol? TT

Interviewer: Read out definition if necessary: Vjolenza relatata max-xogħol isseħħ meta wiehed jew aktar mill-haddiema jew manigiers huma mhedda, attakkati jew abbużati minn klijenti, pazjenti jew studenti

(661)

| | |
|---|---|
| Iva | 1 |
| Le | 2 |
| Il-vjolenza relatata max-xogħol ma teżistix fuq il-post tax-xogħol tagħna (SPONTANEOUS) | 3 |
| No answer (SPONTANEOUS) | 4 |

EB620.3 MM252

MM253 Fl-aħħar 3 snin, il-post tax-xogħol tiegħek għamel użu minn xi waħda minn dawn il-miżuri li ġejjin sabiex titratta r-riskji psikosoċjali? TT

| | [Read out] ROTATE | Iva | Le | DK/NA |
|-------|--|-----|----|-------|
| (662) | 1 Tibdil fil-mod kif ix-xogħol huwa organizzat | 1 | 2 | 3 |
| (663) | 2 Disinn mill-ġdid (redesign) tal-post tax-xogħol | 1 | 2 | 3 |
| (664) | 3 Għoti ta' parir kunfidenzjali għall-impjegati | 1 | 2 | 3 |
| (665) | 4 Twaggif ta' proċedura għar-riżoluzzjoni ta' kunflitt | 1 | 2 | 3 |
| (666) | 5 Tibdiliet fl-arranġamenti tal-ħin tax-xogħol | 1 | 2 | 3 |
| (667) | 6 Għoti ta' taħriġ | 1 | 2 | 3 |

EB620.3 MM253 MODIFY

MM256 Il-post tax-xogħol tiegħek jieħu azzjoni jekk ikun hemm impjegati individwali li jaħdmu siegħat eċċessivi li huma twal jew irregolari? TT

(668)

| | |
|---|---|
| Iva | 1 |
| Le | 2 |
| Siegħat tax-xogħol twal jew irregolari ma jeżistux fil-post tax-xogħol tagħna (SPONTANEOUS) | 3 |
| No answer (SPONTANEOUS) | 4 |

EB620.3 MM256 MODIFY

| | | |
|-------------------------|---|----|
| MM259 | Do you inform employees about psychosocial risks and their effect on health and safety? | TT |
| (669) | | |
| Yes | 1 | RT |
| No | 2 | RT |
| No answer (SPONTANEOUS) | 3 | TT |

EB620.3 MM259 MODIFY

| | | |
|-------------------------|--|----|
| MM260 | Have they been informed about whom to address in case of work-related psychosocial problems? | TT |
| (670) | | |
| Yes | 1 | RT |
| No | 2 | RT |
| No answer (SPONTANEOUS) | 3 | TT |

EB620.3 MM260 MODIFY

ASK MM262 TO MM267 IF ANY OF (MM253_01 to MM253_06 = 1) OR ((MM250 = 1) OR (MM251 = 1) OR (MM252 = 1) OR (MM256 = 1))

| | | |
|-------------------------|--|----|
| MM259 | Inti tinforma lill-impjegati dwar riskji psikoloġjali u l-effett tagħhom fuq is-saħħa u sigurtà? | TT |
| (669) | | |
| Iva | 1 | |
| Le | 2 | |
| No answer (SPONTANEOUS) | 3 | |

EB620.3 MM259 MODIFY

| | | |
|-------------------------|--|----|
| MM260 | Gew infurmati dwar lil min għandhom jindirizzaw f'każ ta' problemi psikosoċjali relatati max-xogħol? | TT |
| (670) | | |
| Iva | 1 | |
| Le | 2 | |
| No answer (SPONTANEOUS) | 3 | |

EB620.3 MM260 MODIFY

ASK MM262 TO MM267 IF ANY OF (MM253_01 to MM253_06 = 1) OR ((MM250 = 1) OR (MM251 = 1) OR (MM252 = 1) OR (MM256 = 1) OR (MM259=1) OR (MM260 = 1))

| | | |
|-------|---|----|
| MM262 | Which of the following reasons prompted your establishment to deal with psychosocial risks? | TT |
|-------|---|----|

| | | |
|-------|---|----|
| MM262 | Liema mir-raġunijiet li ġejjin wasslu biex il-post tax- xogħol tiegħek jittratta riskji psikosoċjali? | TT |
|-------|---|----|

| | [Read out] | Yes | No | DK/NA | TT |
|-------|--|-----|----|-------|----|
| (671) | 1 Fulfillment of legal obligation | 1 | 2 | 3 | TT |
| (672) | 2 Requests from employees or their representatives | 1 | 2 | 3 | TT |
| (673) | 3 High absenteeism rates | 1 | 2 | 3 | TT |
| (674) | 4 A decline in productivity or in the quality of outputs | 1 | 2 | 3 | TT |
| (675) | 5 Requirements from clients or concern about the organisation's reputation | 1 | 2 | 3 | TT |
| (676) | 6 Pressure from the (labour inspectorate)* | 1 | 2 | 3 | TT |

EB620.3 MM262 MODIFY

| | | |
|-------|--|----|
| MM263 | Overall: would you say that the measures your establishment has taken to manage psychosocial risks have been very effective, quite effective, quite ineffective or very ineffective? | TT |
|-------|--|----|

[Read out]

| | | |
|-------------------|---|----|
| (677) | | |
| Very effective | 1 | RT |
| Quite effective | 2 | TT |
| Quite ineffective | 3 | TT |

| | [Read out] | Iva | Le | DK/NA | TT |
|-------|--|-----|----|-------|----|
| (671) | 1 Twettieq ta' obbligu legali | 1 | 2 | 3 | TT |
| (672) | 2 Talbiet minn impjegati jew ir-rappreżentanti tagħhom | 1 | 2 | 3 | TT |
| (673) | 3 Rati għoljin ta' assenza mix-xogħol | 1 | 2 | 3 | TT |
| (674) | 4 Tnaqqis fil-produttività jew fil-kwalità tax-xogħol | 1 | 2 | 3 | TT |
| (675) | 5 Htiġijiet mill-klijenti jew tħassib dwar ir-reputazzjoni tal-organizzazzjoni | 1 | 2 | 3 | TT |
| (676) | 6 Pressjoni mill-ispettorat tax-xogħol | 1 | 2 | 3 | TT |

EB620.3 MM262 MODIFY

| | | |
|-------|--|----|
| MM263 | B'mod ġenerali: inti tgħid li l-miżuri li ha l-post tax-xogħol tiegħek sabiex jimmaniġġja r-riskji psikosoċjali kienu effettivi ħafna, pjuttost effettivi, pjuttost mhux effettivi jew mhux effettivi? | TT |
|-------|--|----|

[Read out]

| | | |
|-------------------------|---|--|
| (677) | | |
| Effettivi ħafna | 1 | |
| Pjuttost effettivi | 2 | |
| Pjuttost mhux effettivi | 3 | |

| | | |
|-------------------------|---|----|
| Very ineffective | 4 | TT |
| No answer (SPONTANEOUS) | 5 | TT |

EB620.3 MM263 MODIFY

ASK ALL RT

MM266 What about the role of employees: Have they been consulted regarding measures to deal with psychosocial risks? TT

| | | |
|-------------------------|-------|----|
| | (678) | |
| Yes | 1 | RT |
| No | 2 | RT |
| No answer (SPONTANEOUS) | 3 | TT |

EB620.3 MM266 MODIFY

MM267 Are employees encouraged to participate actively in the implementation and evaluation of the measures? TT

| | | |
|-------------------------|-------|----|
| | (679) | |
| Yes | 1 | RT |
| No | 2 | RT |
| No answer (SPONTANEOUS) | 3 | TT |

EB620.3 MM267 MODIFY

F.BARRIERS FOR PSYCHOSOCIAL RISK MANAGEMENT AND EXISTING SUPPORT TT

ASK ALL RT

MM300 Compared to other safety and health issues: Is it more difficult to tackle psychosocial risks, is it less difficult, or is there no difference? TT

| | | |
|-------------------------|-------|----|
| | (700) | |
| More difficult | 1 | RT |
| Less difficult | 2 | TT |
| No difference | 3 | TT |
| No answer (SPONTANEOUS) | 4 | TT |

EB620.3 MM300 MODIFY

ASK MM301 IF MM300 =1 TT

MM301 Considering the situation in your establishment: Do any of the following factors make dealing with psychosocial risks particularly difficult? TT

| | | | | |
|------------|-----|----|-------|----|
| [Read out] | Yes | No | DK/NA | TT |
|------------|-----|----|-------|----|

| | |
|-------------------------|---|
| Mhux effettivi | 4 |
| No answer (SPONTANEOUS) | 5 |

EB620.3 MM263 MODIFY

MM266 Dwar ir-rwol tal-impjegati: dawn ġew ikkonsultati dwar miżuri li jitrattaw ma' riskji psikosoċjali? TT

| | | |
|-------------------------|-------|--|
| | (678) | |
| Iva | 1 | |
| Le | 2 | |
| No answer (SPONTANEOUS) | 3 | |

EB620.3 MM266 MODIFY

MM267 L-impjegati huma m'hegga li jipparteċipaw b'mod attiv fl-implimentazzjoni u l-evalwazzjoni tal-miżuri? TT

| | | |
|-------------------------|-------|--|
| | (679) | |
| Iva | 1 | |
| Le | 2 | |
| No answer (SPONTANEOUS) | 3 | |

EB620.3 MM267 MODIFY

F.BARRIERS FOR PSYCHOSOCIAL RISK MANAGEMENT AND EXISTING SUPPORT TT

ASK ALL

MM300 Meta mqabbel ma' suġġetti oħra ta' saħħa u sigurtà: Huwa aktar diffiċli li tittratta riskji psikosoċjali, huwa inqas diffiċli, jew ma hemmx differenza? TT

| | | |
|-------------------------|-------|--|
| | (700) | |
| Aktar diffiċli | 1 | |
| Anqas diffiċli | 2 | |
| L-ebda differenza | 3 | |
| No answer (SPONTANEOUS) | 4 | |

EB620.3 MM300 MODIFY

ASK MM301 IF MM300 =1

MM301 Meta tqis is-sitwazzjoni fil-post tax-xogħol tiegħek: Minn dawn il-fatturi li ġejjin hemm minnhom li jagħmlu it-trattament ta' riskji psikosoċjali partikolarment diffiċli? TT

| | | | | |
|------------|-----|----|-------|----|
| [Read out] | Iva | Le | DK/NA | TT |
|------------|-----|----|-------|----|

| | | | | | | |
|-------|---|--|---|---|---|----|
| (701) | 1 | A lack of resources such as time, staff or money | 1 | 2 | 3 | TT |
| (702) | 2 | A lack of awareness | 1 | 2 | 3 | TT |
| (703) | 3 | A lack of training and or expertise | 1 | 2 | 3 | TT |
| (704) | 4 | A lack of technical support or guidance | 1 | 2 | 3 | TT |
| (705) | 5 | The culture within the establishment | 1 | 2 | 3 | TT |
| (706) | 6 | The sensitivity of the issue | 1 | 2 | 3 | TT |

EB620.3 MM301 MODIFY

ASK ALL

MM302 Have you used information or support from external sources on how to deal with psychosocial risks at work? TT

| | | | |
|-------------------------|-------|----|--|
| | (707) | | |
| Yes | 1 | RT | |
| No | 2 | RT | |
| No answer (SPONTANEOUS) | 3 | TT | |

EB620.3 MM302 MODIFY

ASK MM303a IF MM302 = 1

MM303a Would you need any additional information or support on this issue? TT

| | | | |
|-------------------------|-------|----|--|
| | (708) | | |
| Yes | 1 | RT | |
| No | 2 | RT | |
| No answer (SPONTANEOUS) | 3 | TT | |

EB620.3 MM303a

ASK MM303b IF MM302 = 2 or 3

MM303b Would information of this type be helpful for your establishment? TT

| | | | |
|-------------------------|-------|----|--|
| | (709) | | |
| Yes | 1 | RT | |
| No | 2 | RT | |
| No answer (SPONTANEOUS) | 3 | TT | |

EB620.3 MM303b MODIFY

ASK MM304 IF MM303a = 1 or MM303b = 1

MM304 In which of the following areas would this information or support be useful? TT

| | | | | |
|------------|-----|----|-------|----|
| [Read out] | Yes | No | DK/NA | TT |
|------------|-----|----|-------|----|

| | | | | | | |
|-------|---|---|---|---|---|----|
| (701) | 1 | Nuqqas ta' riżorsi bħal ħin, staff jew flus | 1 | 2 | 3 | TT |
| (702) | 2 | Nuqqas ta' għarfien | 1 | 2 | 3 | TT |
| (703) | 3 | Nuqqas ta' taħriġ jew kompetenza | 1 | 2 | 3 | TT |
| (704) | 4 | Nuqqas ta' appoġġ tekniku jew gwida | 1 | 2 | 3 | TT |
| (705) | 5 | Il-kultura fil-post tax-xogħol | 1 | 2 | 3 | TT |
| (706) | 6 | Is-sensittività tas-suġġett | 1 | 2 | 3 | TT |

EB620.3 MM301 MODIFY

ASK ALL

MM302 Inti użajt informazzjoni jew appoġġ minn sorsi esterni dwar kif titratta ma' riskji psikosoċjali fuq ix-xogħol? TT

| | | | |
|-------------------------|-------|--|--|
| | (707) | | |
| Iva | 1 | | |
| Le | 2 | | |
| No answer (SPONTANEOUS) | 3 | | |

EB620.3 MM302 MODIFY

ASK MM303a IF MM302 = 1

MM303a Għandek bżonn xi informazzjoni oħra dwar dan is-suġġett? TT

| | | | |
|-------------------------|-------|--|--|
| | (708) | | |
| Iva | 1 | | |
| Le | 2 | | |
| No answer (SPONTANEOUS) | 3 | | |

EB620.3 MM303a

ASK MM303b IF MM302 = 2 or 3

MM303b Taħseb li informazzjoni ta' dan it-tip ikun ta' għajjnuna għall-post tax-xogħol tiegħek? TT

| | | | |
|-------------------------|-------|--|--|
| | (709) | | |
| Iva | 1 | | |
| Le | 2 | | |
| No answer (SPONTANEOUS) | 3 | | |

EB620.3 MM303b MODIFY

ASK MM304 IF MM303a = 1 or MM303b = 1

MM304 F'liema mill-oqsma li ġejjin din l-informazzjoni jew appoġġ ikun utli? TT

| | | | | |
|------------|-----|----|-------|----|
| [Read out] | Iva | Le | DK/NA | TT |
|------------|-----|----|-------|----|

| | | | | | | | |
|-------|---|--|---|---|---|----|-------|
| (710) | 1 | On how to deal with specific issues such as violence, harassment or stress | 1 | 2 | 3 | TT | (710) |
| (711) | 2 | On how to include psychosocial risks in risk assessments | 1 | 2 | 3 | TT | (711) |
| (712) | 3 | On how to design and implement preventive measures | 1 | 2 | 3 | TT | (712) |

EB620.4 MM304 NEW

G. FORMAL EMPLOYEE REPRESENTATION IN OSH ISSUES

ASK ALL EXCEPT IN CY, MT, SE

MM350 Do you have a {works council}* in this establishment? NTL

| | | | |
|-------------------------|-------|-----|--|
| | (733) | | |
| Yes | 1 | NTL | |
| No | 2 | NTL | |
| No answer (SPONTANEOUS) | 3 | NTL | |

EB620.3 MM350

ASK ALL EXCEPT IN AT, DE, LU

MM351 And is there a {shopfloor trade union representation}* in your establishment? TT

| | | | |
|-------------------------|-------|----|--|
| | (734) | | |
| Yes | 1 | RT | |
| No | 2 | RT | |
| No answer (SPONTANEOUS) | 3 | TT | |

EB620.3 MM351

ASK MM353 AND MM354 IF MM350 = 1 or MM351 =1

MM353 In your discussions with the employee representation, are safety and health issues: Very important, quite important, quite unimportant or totally unimportant compared to other issues you discuss with them?

| | | | |
|-------------------------|-------|----|--|
| | (735) | | |
| Very important | 1 | RT | |
| Quite important | 2 | RT | |
| Quite unimportant | 3 | TT | |
| Totally unimportant | 4 | TT | |
| No answer (SPONTANEOUS) | 5 | TT | |

EB620.3 MM353 MODIFY

| | | | | |
|---|--|---|---|---|
| 1 | Dwar kif tittratta ma' suġġetti speċifiċi b'hall-vjolenza, fastidju jew stress | 1 | 2 | 3 |
| 2 | Dwar kif tinkludi riskji psikosoċjali fir-risk assessment | 1 | 2 | 3 |
| 3 | Dwar kif tiżviluppa u timplimenta miżuri preventivi | 1 | 2 | 3 |

EB620.4 MM304 NEW

G. FORMAL EMPLOYEE REPRESENTATION IN OSH ISSUES

ASK ALL EXCEPT IN CY, MT, SE

MM350

| | | |
|--|-------|--|
| | (733) | |
| | | |
| | | |

EB620.3 MM350

ASK ALL EXCEPT IN AT, DE, LU

MM351 U hemm rappreżentant rikonoxxut tal-unjin fil-post tax-xogħol tiegħek?

| | | |
|-------------------------|-------|--|
| | (734) | |
| Iva | 1 | |
| Le | 2 | |
| No answer (SPONTANEOUS) | 3 | |

EB620.3 MM351

ASK MM353 AND MM354 IF MM350 = 1 or MM351 =1

MM353 Fid-diskussjonijiet tiegħek mar-rappreżentazzjoni tal-impjegat, kwistjonijiet ta' saħħa u sigurtà huma: Importanti ħafna, pjuttost importanti, pjuttost mhux importanti jew totalment mhux importanti meta mqabbla ma' suġġetti oħrajn li inti tiddiskuti magħhom?

| | | |
|---------------------------|-------|--|
| | (735) | |
| Importanti ħafna | 1 | |
| Pjuttost importanti | 2 | |
| Pjuttost mhux importanti | 3 | |
| Totalment mhux importanti | 4 | |
| No answer (SPONTANEOUS) | 5 | |

EB620.3 MM353 MODIFY

MM354 How often do controversies related to safety and health arise between management and the employee representatives? Is this often, sometimes or practically never the case?

TT

| (736) | | |
|-------------------------|---|----|
| Often | 1 | RT |
| Sometimes | 2 | RT |
| Practically never | 3 | TT |
| No answer (SPONTANEOUS) | 4 | TT |

EB620.3 MM354 MODIFY

ASK MM355 TO ALL EXCEPT IN CH, NL

TT

MM355 Does your establishment have an internal (health and safety representative)*?

TT

| (737) | | |
|-------------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| No answer (SPONTANEOUS) | 3 | TT |

EB620.3 MM355 MODIFY

ASK MM355NL ONLY in NL AND IF MM350=1

TT

MM355NL Is there a member of the (health and safety representative)* in this establishment?

NTL

| (738) | | |
|-------------------------|---|-----|
| Yes | 1 | NTL |
| No | 2 | NTL |
| No answer (SPONTANEOUS) | 3 | NTL |

EB620.4 MM355NL NEW

ASK MM358 TO ALL EXCEPT IN LU AND SI

TT

MM358 Is there a (health and safety committee)* in your establishment?

TT

| (739) | | |
|-------------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| No answer (SPONTANEOUS) | 3 | TT |

EB620.3 MM358

H. BACKGROUND INFORMATION ON THE ESTABLISHMENT

TT

ASK ALL

RT

MM354 Kemm-il darba iqumu kontroversji relatati mas-saħħa u s-sigurtà bejn l-management u r-rappreżentanti tal-impjegati? Ta' spiss, xi kultant jew prattikament qatt ma huwa l-każ?

| (736) | | |
|-------------------------|---|--|
| Ta' spiss | 1 | |
| Kultant | 2 | |
| Prattikament qatt | 3 | |
| No answer (SPONTANEOUS) | 4 | |

EB620.3 MM354 MODIFY

ASK MM355 TO ALL EXCEPT IN CH, NL

MM355 Il-post tax-xogħol tiegħek għandu rappreżentant intern tas-saħħa u s-sigurtà?

| (737) | | |
|-------------------------|---|--|
| Iva | 1 | |
| Le | 2 | |
| No answer (SPONTANEOUS) | 3 | |

EB620.3 MM355 MODIFY

ASK MM355NL ONLY in NL AND IF MM350=1

MM355NL

L

| | | |
|--|--|--|
| | | |
| | | |
| | | |

EB620.4 MM355NL NEW

ASK MM358 TO ALL EXCEPT IN LU AND SI

MM358 Hemm kumitat tas-saħħa u s-sigurtà fl-istabbiliment tiegħek?

| (739) | | |
|-------------------------|---|--|
| Iva | 1 | |
| Le | 2 | |
| No answer (SPONTANEOUS) | 3 | |

EB620.3 MM358

H. BACKGROUND INFORMATION ON THE ESTABLISHMENT

ASK ALL

For the analysis of the data, it is very important to have some more background information on your establishment. Please tell me....

TT

MM400 About what proportion of your employees is female?

TT

[If "None" please code '000' - If "No answer" please code '999' - If "Don't know" please code '998' - If "Refusal" please code '997']

TT

(760-762)

%

RT

EB620.3 MM400

ASK MM400X IF MM400=998, 999

TT

MM400x Could you please give me a rough estimate by means of the following categories:

TT

[Read out]

TT

(763)

None at all

1

TT

Less than 20%

2

TT

20% to less than 40%

3

TT

40% to less than 60%

4

TT

60% to less than 80%

5

TT

80% to less than 100%

6

TT

All

7

TT

No answer (SPONTANEOUS)

8

TT

EB620.3 MM400x MODIFY

ASK ALL

RT

MM401 And approximately what proportion of your workforce is aged 50 years or over?

TT

[If "None" please code '000' - If "No answer" please code '999' - If "Don't know" please code '998' - If "Refusal" please code '997']

TT

(764-766)

%

RT

EB620.3 MM401 MODIFY

ASK MM401X IF MM401=998, 999

TT

MM401x Could you please give me a rough estimate by means of the following categories:

TT

[Read out]

TT

(767)

Għall-analiżi tad-data, huwa importanti ħafna li jkollna aktar informazzjoni dwar l-isfond tal-post tax-xogħol tiegħek. Jekk jogħġbok għidli ...

MM400 Bejn wieħed u ieħor x'inhu il-proporzjon tal-impjegati tiegħek li huma nisa?

[If "None" please code '000' - If "No answer" please code '999' - If "Don't know" please code '998' - If "Refusal" please code '997']

(760-762)

%

EB620.3 MM400

ASK MM400X IF MM400=998, 999

MM400x Tista' jekk jogħġbok tgħidli bejn wieħed u ieħor permezz tal-kategoriji li ġejjin:

[Read out]

(763)

Xejn

1

Inqas minn 20%

2

Minn 20% sa anqas minn 40%

3

Minn 40 % sa anqas minn 60%

4

Minn 60 % sa anqas minn 80%

5

Minn 80 % sa anqas minn 100%

6

Kollha

7

DK/ NA (SPONTANEOUS)

8

EB620.3 MM400x MODIFY

ASK ALL

MM401 U bejn wieħed u ieħor x'inhu l-proporzjon tal-ħaddiema tiegħek li għandhom 50 sena jew aktar?

[If "None" please code '000' - If "No answer" please code '999' - If "Don't know" please code '998' - If "Refusal" please code '997']

(764-766)

%

EB620.3 MM401 MODIFY

ASK MM401X IF MM401=998, 999

MM401x Tista' jekk jogħġbok tgħidli bejn wieħed u ieħor permezz tal-kategoriji li ġejjin:

[Read out]

(767)

| | | |
|-------------------------|---|----|
| None at all | 1 | TT |
| Less than 20% | 2 | TT |
| 20% to less than 40% | 3 | TT |
| 40% to less than 60% | 4 | TT |
| 60% to less than 80% | 5 | TT |
| 80% to less than 100% | 6 | TT |
| All | 7 | TT |
| No answer (SPONTANEOUS) | 8 | TT |

EB620.3 MM401x MODIFY

ASK ALL RT

| | | |
|-------|--|----|
| MM402 | How would you rate the level of absenteeism in your establishment compared with other establishments in the sector? Is it very high, quite high, about average, quite low or very low? | TT |
|-------|--|----|

| | | | |
|-------------------------|---|----|----|
| [Tick what applies] | | | TT |
| (768) | | | |
| Very high | 1 | TT | |
| Quite high | 2 | TT | |
| About average | 3 | TT | |
| Quite low | 4 | TT | |
| Very low | 5 | TT | |
| No answer (SPONTANEOUS) | 6 | TT | |

EB620.3 MM402 MODIFY

| | | |
|-------|--|----|
| MM403 | How would you rate the current economic situation of this establishment? Is it very good, quite good, neither good nor bad, quite bad or very bad? | TT |
|-------|--|----|

| | | | |
|-------------------------|---|----|----|
| [Tick what applies] | | | TT |
| (769) | | | |
| Very good | 1 | RT | |
| Quite good | 2 | TT | |
| Neither good nor bad | 3 | RT | |
| Quite bad | 4 | TT | |
| Very bad | 5 | RT | |
| No answer (SPONTANEOUS) | 6 | TT | |

EB620.3 MM403 MODIFY

| | | |
|-------|---|----|
| MM405 | Approximately what proportion of your employees holds a nationality other than (NATIONALITY)? | TT |
|-------|---|----|

[If "None" please code '000' - If "No answer" please code '999' - If "Don't know" please code '998' - If "Refusal" please code '997'] TT

| | |
|------------------------------|---|
| Xejn | 1 |
| Inqas minn 20% | 2 |
| Minn 20% sa anqas minn 40% | 3 |
| Minn 40 % sa anqas minn 60% | 4 |
| Minn 60 % sa anqas minn 80% | 5 |
| Minn 80 % sa anqas minn 100% | 6 |
| Kollha | 7 |
| DK/ NA (SPONTANEOUS) | 8 |

EB620.3 MM401x MODIFY

ASK ALL

| | |
|-------|---|
| MM402 | Kif tikklassifika l-livell ta' assenza mix-xogħol fil-post tax-xogħol tiegħek imqabbel ma' postijiet tax-xogħol oħra fis-settur? Huwa għoli ħafna, pjuttost għoli, madwar il-medja, pjuttost baxx jew baxx ħafna? |
|-------|---|

| | |
|-------------------------|---|
| [Tick what applies] | |
| (768) | |
| Għoli ħafna | 1 |
| Pjuttost għoli | 2 |
| Madwar il-medja | 3 |
| Pjuttost baxx | 4 |
| Baxx ħafna | 5 |
| No answer (SPONTANEOUS) | 6 |

EB620.3 MM402 MODIFY

| | |
|-------|---|
| MM403 | Kif tikkwalifika s-sitwazzjoni ekonomika kurrenti ta' dan il-post tax-xogħol? Hija tajba ħafna, pjuttost tajba, la tajba u lanqas ħażina, pjuttost ħażina jew ħażina ħafna? |
|-------|---|

| | |
|--------------------------|---|
| [Tick what applies] | |
| (769) | |
| Tajba ħafna | 1 |
| Pjuttost tajba | 2 |
| La tajba u lanqas ħażina | 3 |
| Pjuttost ħażina | 4 |
| Ħażin ħafna | 5 |
| No answer (SPONTANEOUS) | 6 |

EB620.3 MM403 MODIFY

| | |
|-------|---|
| MM405 | Bejn wieħed u iehor x'proporzjon ta' impjegati tiegħek għandhom nazzjonalità differenti minn dik Maltija? |
|-------|---|

[If "None" please code '000' - If "No answer" please code '999' - If "Don't know" please code '998' - If "Refusal" please code '997']

(770-772)

% RT

EB620.3 MM405 MODIFY

ASK MM405X IF MM405=998, 999 TT

MM405x Could you please give me a rough estimate by means of the following categories: TT

[Read out]

| (773) | | |
|-------------------------|---|----|
| None at all | 1 | TT |
| Less than 20% | 2 | TT |
| 20% to less than 40% | 3 | TT |
| 40% to less than 60% | 4 | TT |
| 60% to less than 80% | 5 | TT |
| 80% to less than 100% | 6 | TT |
| All | 7 | TT |
| No answer (SPONTANEOUS) | 8 | TT |

EB620.3 MM405x MODIFY

J. CONTACT FOR ER INTERVIEW TT

ASK MM500 ONLY in FR AND LV AND IF MM358=1 TT

MM500 For our research project it is very important to also have the view of the employee representative responsible for safety and health issues at this establishment. Therefore I would also like to interview the {spokesperson of the employee representative side within the Health and Safety Committee}*. Would you please give me his or her full name and the extension? NTL

[Do not read out - Tick what applies]

| (794) | | |
|---|---|-----|
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 | NTL |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 | NTL |
| Refused (SPONTANEOUS) | 3 | NTL |
| The respondent is this person | 4 | TT |

EB620.3 MM500 MODIFY

ASK MM501 AND MM502 IF MM358=1 AND NOT in FR, LV, LU, SI TT

(770-772)

%

EB620.3 MM405 MODIFY

ASK MM405X IF MM405=998, 999

MM405x Tista' jekk joghgbok tghidli bejn wiehed u ieħor permezz tal-kategoriji li ġejjin:

[Read out]

| (773) | | |
|------------------------------|---|--|
| Xejn | 1 | |
| Inqas minn 20% | 2 | |
| Minn 20% sa anqas minn 40% | 3 | |
| Minn 40 % sa anqas minn 60% | 4 | |
| Minn 60 % sa anqas minn 80% | 5 | |
| Minn 80 % sa anqas minn 100% | 6 | |
| Kollha | 7 | |
| No answer (SPONTANEOUS) | 8 | |

EB620.3 MM405x MODIFY

J. CONTACT FOR ER INTERVIEW

ASK MM500 ONLY in FR AND LV AND IF MM358=1

MM500

| | |
|-------------------------------|---|
| | |
| | |
| | |
| The respondent is this person | 4 |

EB620.3 MM500 MODIFY

ASK MM501 AND MM502 IF MM358=1 AND NOT in FR, LV, LU, SI

MM501 For our research project it is very important to also have the view of the employee representative in charge of safety and health at this establishment. Within the {Health and Safety committee}* you have in your establishment: Is there a spokesperson among the employee representatives side?

TT

[Do not read out - Tick what applies]

(795)

| | | |
|-----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| Refused (SPONTANEOUS) | 3 | TT |

EB620.3 MM501 MODIFY

ASK MM502 IF MM501=1

TT

MM502 Would you please give me his or her full name and the extension?

TT

[Do not read out - Tick what applies]

(796)

| | | |
|---|---|----|
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 | TT |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 | TT |
| Refused (SPONTANEOUS) | 3 | TT |
| The respondent is this person | 4 | TT |

EB620.3 MM502 MODIFY

DE: ASK MM503a ONLY IF (MM501=2,3 AND MM350=2,3) - OTHER COUNTRIES: ASK MM503a IF MM501=2,3

TT

MM503a In this case I would like to talk to the {health and safety representative}* in your {Health and Safety committee}**. Would you please give me his or her full name and the extension?

TT

[Do not read out - Tick what applies] - If there is more than one employee representative in this function: We would like to talk to the one who has the longest standing experience in this function.

TT

(797)

| | | |
|---|---|----|
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 | TT |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 | TT |
| Refused (SPONTANEOUS) | 3 | TT |
| The respondent is this person | 4 | TT |

EB620.3 MM503a MODIFY

MM501 Għall-proġett ta' riċerka tagħna huwa importanti ħafna li jkollna ukoll l-opinjoni tar-rappreżentant tal-impjegati li huwa responsabbli mis-saħħa u s-sigurtà f'dan il-post tax-xogħol. Hemm kelliem min-naħa tar-rappreżentanti tal-impjegati fil-kumitat tas-saħħa u s-sigurtà f'dan l-istabbiliment?

[Do not read out - Tick what applies]

(795)

| | |
|--------------------|---|
| Iva | 1 |
| Le | 2 |
| Rifjut (SPONTANJU) | 3 |

EB620.3 MM501 MODIFY

ASK MM502 IF MM501=1

MM502 Tista' jekk jogħġbok tagħtini ismu sħiħ u n-numru tiegħu tat-telefon?

[Do not read out - Tick what applies]

(796)

| | |
|---|---|
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 |
| Refused (SPONTANEOUS) | 3 |
| The respondent is this person | 4 |

EB620.3 MM502 MODIFY

DE: ASK MM503a ONLY IF (MM501=2,3 AND MM350=2,3) - OTHER COUNTRIES: ASK MM503a IF MM501=2,3

MM503a F'dan il-każ jiena nixtieq inkellem lir-rappreżentant tas-saħħa u s-sigurtà* fil-Kumitat tas-Saħħa u s-Sigurtà fuq il-post tax-xogħol. Tista' jekk jogħġbok tagħtini ismu/simha sħiħ u l-extension tiegħu/tagħha?

[Do not read out - Tick what applies] - If there is more than one employee representative in this function: Nixtiequ nitkellmu ma dik il-persuna li għandha l-iktar esperjenza f'dan l-irwol.

(797)

| | |
|---|---|
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 |
| Refused (SPONTANEOUS) | 3 |
| The respondent is this person | 4 |

EB620.3 MM503a MODIFY

DE: ASK MM503d IF (MM501=2,3 AND MM350=1) - NL: ASK MM503d IF MM350=1 TT

MM503d In this case I would like to talk to the member of the {works council}* responsible for health and safety issues. Would you please give me his or her full name and the extension? NTL

[Do not read out - Tick what applies] - If there is more than one employee representative in this function: We would like to talk to the one who has the longest standing experience in this function. NTL

| | | |
|---|-------|-----|
| | (798) | |
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 | NTL |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 | NTL |
| Refused (SPONTANEOUS) | 3 | NTL |
| The respondent is this person | 4 | NTL |

EB620.3 MM503d MODIFY

ASK MM504 IF (MM355=1 AND MM358=2,3) - DO NOT ASK MM504 IN CH TT

MM504 For our research project it is very important to also have the view of the employee representative responsible for safety and health issues at this establishment. Therefore I would also like to interview the {Health and Safety representative}*. Would you please give me his or her full name and the extension? TT

[Do not read out - Tick what applies] - If there is more than one representative in this function: We would like to talk to the one who has the longest standing experience in this function. TT

| | | |
|---|-------|----|
| | (799) | |
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 | TT |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 | TT |
| Refused (SPONTANEOUS) | 3 | TT |
| The respondent is this person | 4 | TT |

EB620.3 MM504 MODIFY

ASK MM506 If any of MM500, MM502, MM503a/d, MM504 = 3 TT

[Try to motivate the respondent to agree in an interview with the employee representation and stress confidentiality of information] TT

DE: ASK MM503d IF (MM501=2,3 AND MM350=1) - NL: ASK MM503d IF MM350=1

MM503d

EB620.3 MM503d MODIFY

ASK MM504 IF (MM355=1 AND MM358=2,3) - DO NOT ASK MM504 IN CH

MM504 Għall-proġett tar-riċerka tagħna huwa importanti ħafna li jkollna ukoll l-opinjoni tar-rappreżentant tal-impjegati responsabbli mis-saħħa u s-sigurtà f'dan l-istabbiliment. Għaldaqstant nixtieq nintervista ukoll lill-rappreżentant tas-Saħħa u s-Sigurtà*. Tista' jekk jogħġbok tagħtini ismu sħiħ u n-numru tat-telefon tiegħu?

[Do not read out - Tick what applies] - If there is more than one employee representative in this function: Nixtiequ nitkellmu ma dik il-persuna li għandha l-iktar esperjenza f'dan l-irwol.

| | | |
|---|-------|--|
| | (799) | |
| Information (name and/ or telephone number) is given (SPONTANEOUS) | 1 | |
| Don't know, but OK to interview employee representative (SPONTANEOUS) | 2 | |
| Refused (SPONTANEOUS) | 3 | |
| The respondent is this person | 4 | |

EB620.3 MM504 MODIFY

ASK MM506 If any of MM500, MM502, MM503a/d, MM504 = 3

[Try to motivate the respondent to agree in an interview with the employee representation and stress confidentiality of information]

MM506 For this project it is very important to get the views of both sides, management and employee representatives. Employee representative will not be given any information on the interview with the management (and vice versa).

[Tick what applies]

| | | |
|---|-------|----|
| | (800) | |
| Respondent agrees | 1 | TT |
| Respondent maintains refusal | 2 | TT |
| Respondent agrees to ER interview, but can't give address details of the ER | 3 | TT |
| The respondent is this person | 4 | TT |

EB620.3 MM506 MODIFY

ASK MM507 If any of (MM500, MM502, MM503a/d MM504 or MM506 = 1)

MM507H Please choose the correct option

[Tick what applies]

| | | |
|-----|-------|----|
| | (801) | |
| Mrs | 1 | TT |
| Mr | 2 | TT |

EB620.3 MM507H MODIFY

MM507N Full name of the person

[Do not ask - Write down]

| | | |
|---|----|---------------|
| 1 | 40 | (802,803-842) |
|---|----|---------------|

EB620.3 MM507N

MM507T Direct phone number of the person (including city code)

[Do not ask - Write down without /, ., +, etc. - for example 026611866]

| | | |
|---|----|---------------|
| 1 | 20 | (843,844-863) |
|---|----|---------------|

MM506 Għall-proġett tar-riċerka tagħna huwa importanti ħafna li jkollna l-opinjoni taż-żewġ naħat, kemm tal-management kif ukoll tar-rappreżentant tal-impjegati. Ir-rappreżentant tal-impjegati ma jingħatax informazzjoni dwar l-intervista mal-management u viċi versa

[Tick what applies]

| | | |
|---|-------|--|
| | (800) | |
| Respondent agrees | 1 | |
| Respondent maintains refusal | 2 | |
| Respondent agrees to ER interview, but can't give address details of the ER | 3 | |
| The respondent is this person | 4 | |

EB620.3 MM506 MODIFY

ASK MM507 If any of (MM500, MM502, MM503a/d MM504 or MM506 = 1)

MM507H Please choose the correct option

[Tick what applies]

| | | |
|---------|-------|--|
| | (801) | |
| Sinjura | 1 | |
| Sinjur | 2 | |

EB620.3 MM507H MODIFY

MM507N Full name of the person

[Do not ask - Write down]

| | | |
|---|----|---------------|
| 1 | 40 | (802,803-842) |
|---|----|---------------|

EB620.3 MM507N

MM507T Direct phone number of the person (including city code)

[Do not ask - Write down without /, ., +, etc. - for example 026611866]

| | | |
|---|----|---------------|
| 1 | 20 | (843,844-863) |
|---|----|---------------|

EB620.3 MM507T

ASK ALL RT

MM508 May we contact you again later if we should have any additional questions? TT

[Tick what applies] TT

| | | |
|----------------------|-------|----|
| | (864) | |
| Yes, agrees | 1 | TT |
| No, does not agree | 2 | TT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 MM508

Thank you very much for your cooperation. TT

ER_RES ER_RESP_MM
P_MM TT

[Do not ask - To be coded by the DP] TT

| | | |
|---------------|-----------|----|
| | (865-879) | |
| ER_Resp_1_MM | 1, | TT |
| ER_Resp_2_MM | 2, | TT |
| ER_Resp_3_MM | 3, | TT |
| ER_Resp_4_MM | 4, | TT |
| ER_Resp_5_MM | 5, | TT |
| ER_Resp_6_MM | 6, | TT |
| ER_Resp_7_MM | 7, | TT |
| ER_Resp_8_MM | 8, | TT |
| ER_Resp_9_MM | 9, | TT |
| ER_Resp_10_MM | 10, | TT |
| ER_Resp_11_MM | 11, | TT |
| ER_Resp_12_MM | 12, | TT |
| ER_Resp_13_MM | 13, | TT |
| ER_Resp_14_MM | 14, | TT |

EB620.3 MM507T

ASK ALL

MM508 Nistghu nikkuntattjawk mill-ġdid aktar tard jekk ikollna aktar mistoqsijiet?

[Tick what applies]

| | | |
|----------------------|-------|--|
| | (864) | |
| Iva, jaqbel | 1 | |
| Le, ma jaqbilx | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 MM508

Grazzi ħafna tal-kooperazzjoni tiegħek

ER_RES ER_RESP_MM
P_MM

[Do not ask - To be coded by the DP]

| | | |
|--------------|-----------|--|
| | (865-879) | |
| ER_Resp_2_MM | 2, | |
| ER_Resp_3_MM | 3, | |
| | | |
| | | |
| | | |
| ER_Resp_8_MM | 8, | |
| | | |
| | | |
| | | |
| | | |

| | | |
|--|---|----|
| ER_Resp_15_MM | 15, | TT |
| EB620.3 ER_RESP_MM | | |
| <p>Information on the type of the ER respondent identified at the end of the MM interview is needed for the start phase of the ER interview. Therefore the following information has to be transferred to the ER interview: [If (MM500 = 1 or 2) or (MM500=3 and MM506 = 1 or 3) : compute ER_resp_01 (Official employee spokesperson of H&S Committee (HSC))] - [If (MM502 = 1 or 2) or (MM502 = 3 and MM506 = 1 or 3) : compute ER_resp_02 (Informal employee spokesperson of H&S Committee (HSC))] - [If (MM503a = 1 or 2) or (MM503a = 3 and MM506 = 1 or 3) : compute ER_resp_03 (Health and Safety representative of the HSC)] - [If (MM503d = 1 or 2) or (MM503d = 3 and MM506 = 1 or 3) : compute ER_resp_06 (Health and Safety representative of the works council)] - [If (MM504 = 1 or 2) or (MM504 = 3 and MM506 = 1 or 3) : compute ER_resp_08 (The Health and Safety representative (where there is no HSC))].</p> | | |
| ER_INFO_MM | Information availability of the address details for the employee representative interview for the ER interview (you can also choose another way to assure that this information is correctly transferred to the start phase of the ER interview): | TT |
| [Tick what applies] | | TT |
| (880) | | |
| ER_info_1 (address details are given) : If any of MM500, MM502, MM503a/d, MM504, MM506 = 1 | 1 | TT |
| ER_info_2 (interview can be carried out, but address details have to be investigated) : If (any of MM500, MM502, MM503a/d, MM504= 2) or, MM506 = 3 | 2 | TT |
| | 3 | |
| | 4 | |
| EB620.3 ER_INFO_MM MODIFY | | |
| [Quit MM interview. If applicable: Try to get ER interview and start with information stored in ER_resp respectively MM511 for establishing the contact with the proper ER respondent.] | | |
| END CONTACT PHASE MM | | |
| 2. ER | | |
| A. CONTACT PHASE ER | | |
| survey_ER | Survey Number | TT |
| [Do not ask - Please code 5395] (921-924) | | TT |

| | | |
|--|---|----|
| | | |
| EB620.3 ER_RESP_MM | | |
| <p>Information on the type of the ER respondent identified at the end of the MM interview is needed for the start phase of the ER interview. Therefore the following information has to be transferred to the ER interview: [If (MM500 = 1 or 2) or (MM500=3 and MM506 = 1 or 3) : compute ER_resp_01 (Official employee spokesperson of H&S Committee (HSC))] - [If (MM502 = 1 or 2) or (MM502 = 3 and MM506 = 1 or 3) : compute ER_resp_02 (Informal employee spokesperson of H&S Committee (HSC))] - [If (MM503a = 1 or 2) or (MM503a = 3 and MM506 = 1 or 3) : compute ER_resp_03 (Health and Safety representative of the HSC)] - [If (MM503d = 1 or 2) or (MM503d = 3 and MM506 = 1 or 3) : compute ER_resp_06 (Health and Safety representative of the works council)] - [If (MM504 = 1 or 2) or (MM504 = 3 and MM506 = 1 or 3) : compute ER_resp_08 (The Health and Safety representative (where there is no HSC))].</p> | | |
| ER_INFO_MM | Information availability of the address details for the employee representative interview for the ER interview (you can also choose another way to assure that this information is correctly transferred to the start phase of the ER interview): | TT |
| [Tick what applies] | | TT |
| (880) | | |
| ER_info_1 (address details are given) : If any of MM500, MM502, MM503a/d, MM504, MM506 = 1 | 1 | |
| ER_info_2 (interview can be carried out, but address details have to be investigated) : If (any of MM500, MM502, MM503a/d, MM504= 2) or, MM506 = 3 | 2 | |
| | 3 | |
| | 4 | |
| EB620.3 ER_INFO_MM MODIFY | | |
| [Quit MM interview. If applicable: Try to get ER interview and start with information stored in ER_resp respectively MM511 for establishing the contact with the proper ER respondent.] | | |
| END CONTACT PHASE MM | | |
| 2. ER | | |
| A. CONTACT PHASE ER | | |
| survey_ER | Survey Number | TT |
| [Do not ask - Please code 5395] (921-924) | | TT |

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EB620.3 survey_ER

| | | |
|------------|--------------|----|
| country_ER | Country Code | TT |
|------------|--------------|----|

| | |
|--|----|
| [Do not ask - Please use the code allowed to your country in the instructions using 2 digits (01, 02, etc.)] | TT |
|--|----|

(925-926)

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EB620.3 country_ER

| | | |
|-----------|------------------|----|
| Intnum_ER | Interview number | RT |
|-----------|------------------|----|

(927-932)

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|--|--|--|--|--|--|
| | | | | | |
|--|--|--|--|--|--|

EB620.4 Intnum_ER NEW

| | | |
|---------|----------------------|----|
| date_ER | Date of ER interview | TT |
|---------|----------------------|----|

| | |
|--------------|----|
| [Do not ask] | TT |
|--------------|----|

(933-934)

| | | | | | | | | |
|--|--|-----|--|--|-------|--|--|----|
| | | day | | | month | | | TT |
|--|--|-----|--|--|-------|--|--|----|

EB620.3 date_ER

| | | |
|----------|---|----|
| idnum_ER | ID-number of the establishment (from sampling source) | TT |
|----------|---|----|

| | |
|---|----|
| [Do not ask - Make sure that MM and ER-interview from the same establishment have identical ID-numbers] | TT |
|---|----|

(937-944)

| | | | | | | | |
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EB620.3 idnum_ER

| | | |
|------------|-------------------|----|
| int_typ_ER | Type of interview | TT |
|------------|-------------------|----|

| | |
|--------------|----|
| [Do not ask] | TT |
|--------------|----|

| | | |
|----|---------|----|
| MM | (945) 1 | TT |
| ER | 2 | TT |

| | | | |
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EB620.3 survey_ER

| | | |
|------------|--------------|--|
| country_ER | Country Code | |
|------------|--------------|--|

| | |
|--|--|
| [Do not ask - Please use the code allowed to your country in the instructions using 2 digits (01, 02, etc.)] | |
|--|--|

(925-926)

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EB620.3 country_ER

| | | |
|-----------|------------------|--|
| Intnum_ER | Interview number | |
|-----------|------------------|--|

(927-932)

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EB620.4 Intnum_ER NEW

| | | |
|---------|----------------------|--|
| date_ER | Date of ER interview | |
|---------|----------------------|--|

| | |
|--------------|--|
| [Do not ask] | |
|--------------|--|

(933-934)

| | | | | | | | |
|--|--|-----|--|--|-------|--|--|
| | | day | | | month | | |
|--|--|-----|--|--|-------|--|--|

EB620.3 date_ER

| | | |
|----------|---|--|
| idnum_ER | ID-number of the establishment (from sampling source) | |
|----------|---|--|

| | |
|---|--|
| [Do not ask - Make sure that MM and ER-interview from the same establishment have identical ID-numbers] | |
|---|--|

(937-944)

| | | | | | | | |
|--|--|--|--|--|--|--|--|
| | | | | | | | |
|--|--|--|--|--|--|--|--|

EB620.3 idnum_ER

| | | |
|------------|-------------------|--|
| int_typ_ER | Type of interview | |
|------------|-------------------|--|

| | |
|--------------|--|
| [Do not ask] | |
|--------------|--|

| | | |
|----|---------|--|
| MM | (945) 1 | |
| ER | 2 | |

| | |
|---|--------------------------------|
| EB620.3 int_typ_ER | |
| nace_ER | NACE-Code from sampling source |
| [Do not ask - The sector of activity will not be asked in the interview, but will be added from the information contained in the address source (NACE code) - Please send us your codebook] (946-951) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.3 nace_ER | |
| region_ER | Code for region |
| [Do not ask - Please send us your codebook] (952-953) <input type="text"/> <input type="text"/> | |
| EB620.3 region_ER | |
| Information on the type of the ER respondent identified at the end of the MM interview is needed for the start phase of the ER interview. Therefore the following information has to be transferred to the ER interview: [If (MM500 = 1 or 2) or (MM500=3 and MM506 = 1 or 3) : compute ER_resp_01 (Official employee spokesperson of H&S Committee (HSC))] - [If (MM502 = 1 or 2) or (MM502 = 3 and MM506 = 1 or 3) : compute ER_resp_02 (Informal employee spokesperson of H&S Committee (HSC))] - [If (MM503a = 1 or 2) or (MM503a = 3 and MM506 = 1 or 3) : compute ER_resp_03 (Health and Safety representative of the HSC)] - [If (MM503d = 1 or 2) or (MM503d = 3 and MM506 = 1 or 3) : compute ER_resp_06 (Health and Safety representative of the works council)] - [If (MM504 = 1 or 2) or (MM504 = 3 and MM506 = 1 or 3) : compute ER_resp_08 (The Health and Safety representative (where there is no HSC))]. | |
| ER_RES_P_ER | ER_RESP |
| [Do not ask - To be coded by the DP] (954-968) | |
| ER_Resp_1_ER | 1, |
| ER_Resp_2_ER | 2, |
| ER_Resp_3_ER | 3, |
| ER_Resp_4_ER | 4, |
| ER_Resp_5_ER | 5, |
| ER_Resp_6_ER | 6, |
| ER_Resp_7_ER | 7, |
| ER_Resp_8_ER | 8, |
| ER_Resp_9_ER | 9, |

| | |
|---|--------------------------------|
| EB620.3 int_typ_ER | |
| nace_ER | NACE-Code from sampling source |
| [Do not ask - The sector of activity will not be asked in the interview, but will be added from the information contained in the address source (NACE code) - Please send us your codebook] (946-951) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | |
| EB620.3 nace_ER | |
| region_ER | Code for region |
| [Do not ask - Please send us your codebook] (952-953) <input type="text"/> <input type="text"/> | |
| EB620.3 region_ER | |
| Information on the type of the ER respondent identified at the end of the MM interview is needed for the start phase of the ER interview. Therefore the following information has to be transferred to the ER interview: [If (MM500 = 1 or 2) or (MM500=3 and MM506 = 1 or 3) : compute ER_resp_01 (Official employee spokesperson of H&S Committee (HSC))] - [If (MM502 = 1 or 2) or (MM502 = 3 and MM506 = 1 or 3) : compute ER_resp_02 (Informal employee spokesperson of H&S Committee (HSC))] - [If (MM503a = 1 or 2) or (MM503a = 3 and MM506 = 1 or 3) : compute ER_resp_03 (Health and Safety representative of the HSC)] - [If (MM503d = 1 or 2) or (MM503d = 3 and MM506 = 1 or 3) : compute ER_resp_06 (Health and Safety representative of the works council)] - [If (MM504 = 1 or 2) or (MM504 = 3 and MM506 = 1 or 3) : compute ER_resp_08 (The Health and Safety representative (where there is no HSC))]. | |
| ER_RES_P_ER | ER_RESP |
| [Do not ask - To be coded by the DP] (954-968) | |
| ER_Resp_2_ER | 1, |
| ER_Resp_3_ER | 2, |
| | 3, |
| | |
| | |
| | |
| ER_Resp_8_ER | 8, |

| | | |
|---------------|-----|----|
| ER_Resp_10_ER | 10, | TT |
| ER_Resp_11_ER | 11, | TT |
| ER_Resp_12_ER | 12, | TT |
| ER_Resp_13_ER | 13, | TT |
| ER_Resp_14_ER | 14, | TT |
| ER_Resp_15_ER | 15, | TT |

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EB620.3 ER_RESP_ER

EB620.3 ER_RESP_ER

ER_INFO_ER Information availability of the address details for the employee representative interview for the ER interview (you can also choose another way to assure that this information is correctly transferred to the start phase of the ER interview): TT

ER_INFO_ER Information availability of the address details for the employee representative interview for the ER interview (you can also choose another way to assure that this information is correctly transferred to the start phase of the ER interview):

[Tick what applies] TT

[Tick what applies]

| | | |
|--|---------|----|
| ER_info_1 (address details are given) : If any of MM500, MM502, MM503a/d, MM504, MM506 = 1 | (969) 1 | TT |
| ER_info_2 (interview can be carried out, but address details have to be investigated) : If (any of MM500, MM502, MM503a/d, MM504= 2) or, MM506 = 3 | 2 | TT |

| | | |
|--|---------|--|
| ER_info_1 (address details are given) : If any of MM500, MM502, MM503a/d, MM504, MM506 = 1 | (969) 1 | |
| ER_info_2 (interview can be carried out, but address details have to be investigated) : If (any of MM500, MM502, MM503a/d, MM504= 2) or, MM506 = 3 | 2 | |

EB620.3 ER_INFO_ER MODIFY

EB620.3 ER_INFO_ER MODIFY

txt_ER001b Substitution strings for the ER001b TT

txt_ER001b Substitution strings for the ER001b

[Do not ask] TT

[Do not ask]

| | | |
|---|-------------|----|
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_01> in your establishment. | (970-971) 1 | TT |
|---|-------------|----|

| | | |
|--|-------------|--|
| | (970-971) 1 | |
|--|-------------|--|

| | | |
|---|---|----|
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_02> in your establishment. | 2 | TT |
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_03> in your establishment. | 3 | TT |
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_04> in your establishment. | 4 | TT |
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_05> in your establishment. | 5 | TT |

| | | |
|--|---|--|
| b) Bonġu / wara nofsinhar tajjeb, jiena ... mill-MISCO International f'Malta. Qegħdin nagħmlu servej għan-nom tal-Aġenzija Ewropea għas-Saħħa u s-Sigurtà fuq ix-Xogħol, li hija l-għaqda Ewropea uffiċjali responsabbli mill-informazzjoni dwar is-saħħa u s-sigurtà fuq ix-xogħol. Is-servej jaspira li jassisti lill-postijiet tax-xogħol madwar l-Ewropa biex jittrattaw b'mod aktar effettiv is-saħħa u s-sigurtà u biex jippromwovu s-saħħa u l-benessere tal-impjegati. Id-data kollha tkun ittrattata b'kunfidenzjalità assoluta u r-riżultati jkunu totalment anonimi. Għal din l-intervista jiena nixtieq inkellem lill-keljem li jirrappreżenta lill-impjegati fil-kumitat tas-saħħa u s-sigurtà fuq il-post tax-xogħol tiegħek. | 2 | |
| b) Bonġu / wara nofsinhar tajjeb, jiena ... mill-MISCO International f'Malta. Qegħdin nagħmlu servej għan-nom tal-Aġenzija Ewropea għas-Saħħa u s-Sigurtà fuq ix-Xogħol, li hija l-għaqda Ewropea uffiċjali responsabbli mill-informazzjoni dwar is-saħħa u s-sigurtà fuq ix-xogħol. Is-servej jaspira li jassisti lill-postijiet tax-xogħol madwar l-Ewropa biex jittrattaw b'mod aktar effettiv is-saħħa u s-sigurtà u biex jippromwovu s-saħħa u l-benessere tal-impjegati. Id-data kollha tkun ittrattata b'kunfidenzjalità assoluta u r-riżultati jkunu totalment anonimi. Għal din l-intervista jiena nixtieq inkellem lil rappreżentanti tas-saħħa u s-sigurtà li huma fil-kumitat tas-saħħa u s-sigurtà fil-post tax-xogħol tiegħek. | 3 | |
| | 4 | |
| | 5 | |

| | | |
|---|---|----|
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_06> in your establishment. | 6 | TT |
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_07> in your establishment. | 7 | TT |
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_08> in your establishment. | 8 | TT |
| b) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to the <txt_ER001b_ER_resp_09> in your establishment. | 9 | TT |

| | |
|---|---|
| | 6 |
| | 7 |
| b) Bonġu / wara nofsinhar tajjeb, jiena ... minn MISCO International f'Malta. Qiegħdin nagħmlu servej għan-nom tal-Aġenzija Ewropea għas-Saħħa u s-Sigurtà fuq ix-Xogħol, li hija l-għaqda Ewropea uffiċjali responsabbli mill-informazzjoni dwar is-saħħa u s-sigurtà fuq ix-xogħol. Is-servew jaspira li jassisti lill-postijiet tax-xogħol madwar l-Ewropa biex jitrattaw b'mod aktar effettiv is-saħħa u s-sigurtà u biex jippromwovu s-saħħa u l-benessere tal-impjegati. Id-data kollha tkun ittrattata b'kunfidenzjalità assoluta u r-riżultati jkunu totalment anonimi. Għal din l-intervista jiena nixtieq inkellem lil rappreżentanti tas-saħħa u s-sigurtà fuq il-post tax-xogħol tiegħek. | 8 |
| | 9 |

| | | |
|---|----|----|
| I would like to talk to the <txt_ER003_ER_resp_03> in your establishment. May I have this person's full name and extension? | 3 | TT |
| I would like to talk to the <txt_ER003_ER_resp_04> in your establishment. May I have this person's full name and extension? | 4 | TT |
| I would like to talk to the <txt_ER003_ER_resp_05> in your establishment. May I have this person's full name and extension? | 5 | TT |
| I would like to talk to the <txt_ER003_ER_resp_06> in your establishment. May I have this person's full name and extension? | 6 | TT |
| I would like to talk to the <txt_ER003_ER_resp_07> in your establishment. May I have this person's full name and extension? | 7 | TT |
| I would like to talk to the <txt_ER003_ER_resp_08> in your establishment. May I have this person's full name and extension? | 8 | TT |
| I would like to talk to the <txt_ER003_ER_resp_09> in your establishment. May I have this person's full name and extension? | 9 | TT |
| I would like to talk to the <txt_ER003_ER_resp_10> in your establishment. May I have this person's full name and extension? | 10 | TT |
| I would like to talk to the <txt_ER003_ER_resp_11> in your establishment. May I have this person's full name and extension? | 11 | TT |
| I would like to talk to the <txt_ER003_ER_resp_12> in your establishment. May I have this person's full name and extension? | 12 | TT |

EB620.3 txt_ER003 MODIFY

ASK ER001a IF ER_INFO=1 TT

Interviewer: Add if necessary: • 1) We have interviewed the manager responsible for Occupational Safety and Health in your establishment. On the basis of this interview we understood you were the best person to interview in order to represent the employee position on the topic. 2) Management agrees that health and safety representative of the employees is interviewed. 3) Confidentiality of responses: Answers will be analysed only in an aggregated and anonymised form. Data collected in this interview will not be passed on to the management and vice versa. 4) 15 minutes interview TT

| | |
|--|----|
| Jiena nixtieq inkellem lil rappreżentanti tas-saħħa u s-sigurtà li huma fil-kumitat tas-saħħa u s-sigurtà fil-post tax-xogħol. Tista' tagħtini l-isem sħiħ tal-persuna u n-numru tiegħu tat-telefon? | 3 |
| | 4 |
| | 5 |
| | 6 |
| | 7 |
| Jiena nixtieq inkellem lil rappreżentanti tas-saħħa u s-sigurtà fuq il-post tax-xogħol. Tista' tagħtini l-isem sħiħ tal-persuna u l-extension? | 8 |
| | 9 |
| | 10 |
| | 11 |
| | 12 |

EB620.3 txt_ER003 MODIFY

ASK ER001a IF ER_INFO=1

Interviewer: Add if necessary: • 1) Aħna għamilna intervistà lill-maniger responsabbli mis-Saħħa u s-Sigurtà fuq ix-Xogħol fil-post tax-xogħol tiegħek. Fuq il-bażi ta' din l-intervista aħna fhimna li inti l-aħjar persuna li nintervistaw sabiex tirrappreżenta l-pożizzjoni tal-haddiem fuq dan is-suġġett. 2) Il-management jaqbel li issir intervista mar-rappreżentant tas-saħħa u s-sigurtà tal-impjegati. 3) Kunfidenzjalità tar-risposti: It-tweġibiet ikunu analizzati biss f'forma sħiħa u anonima. Id-data miġbura f'din l-intervista mhux ser tghaddi lill-management u viċi versa 4) Intervistà ta' 15-il minuta

ER001a a) Good morning / afternoon, my name is ... from <INSTITUTE> in <LOCATION>. We are conducting a survey on behalf of the European Agency for Safety and Health at Work, which is the official European body responsible for information on occupational safety and health. The survey aims to assist workplaces across Europe to deal more effectively with health and safety and to promote the health and well-being of employees. All data will be treated with absolute confidentiality and the results will be totally anonymous. For this interview I would like to talk to <Mr/Ms> <NAME of ER from MM-interview, questions MM507>.

TT

[Tick what applies]

(974)

| | |
|---|---|
| The respondent is this person | 1 |
| Respondent tries to put through to another person | 2 |
| Refused | 3 |

TT

TT

TT

EB620.3 ER001a MODIFY

ASK ER001b IF ER_INFO=2

TT

Interviewer: If more than one person eligible: Ask for the person representing the largest group of employees in the local establishment. If there is more than one person representing the largest group, ask for the one with the longest standing experience in this function. Stress if necessary: 1) Interview with the management has been carried out already 2) Management agrees that health and safety representative of the employees is interviewed 3) Confidentiality of responses. Answers will be analysed only in an aggregated and anonymised form. Data collected in this interview will not be passed on to the management and vice versa. 4) 15 minutes interview

TT

Show the next interviewer hint only if ER_resp_03 or Er_resp_06 or ER_resp_08 =1:

TT

If there is more than one employee representative in this function: We would like to talk to the one who has the longest standing experience in this function.

TT

ER001b <txt_ER001b>

TT

[Tick what applies]

(975)

| | |
|---|---|
| The respondent is this person | 1 |
| Respondent tries to put through to another person | 2 |
| Refused | 3 |

TT

TT

TT

EB620.3 ER001b MODIFY

ASK ER002 TO ER004 IF ER001=2 - IF ER001=1 THEN GO TO ER100 - IF ER001=3 THEN STOP INTERVIEW

TT

ER002 Interviewer has been put through to another person

TT

ER001a a) Bonġu / wara nofsinhar it-tajjeb, jiena ... mill-MISCO International f'Malta. Qegħdin nagħmlu servej għall-Agenzija Ewropea dwar is-Saħħa u s-Sigurtà fuq ix-Xogħol, li hija l-għaqda uffiċjali Ewropea responsabbli mill-informazzjoni dwar is-saħħa u s-sigurtà fuq ix-xogħol. Is-servej jaspira li jassisti postijiet tax-xogħol madwar l-Ewropa sabiex jittrattaw b'mod aktar effettiv is-saħħa u s-sigurtà u li jippromwvu s-saħħa u l-benessere tal-impjegati. Id-data kollha tiġi ittrattata b'kunfidenzjalità assoluta u r-riżultati jkunu totalment anonimi. Għal din l-intervista jiena nixtieq nitkellem ma' <Mr/Ms> <NAME of ER from MM-interview, questions MM507>.

[Tick what applies]

(974)

| | |
|---|---|
| The respondent is this person | 1 |
| Respondent tries to put through to another person | 2 |
| Refused | 3 |

EB620.3 ER001a MODIFY

ASK ER001b IF ER_INFO=2

Interviewer: If more than one person is eligible: Ask for the person representing the largest group of employees in the local establishment . If there is more than one person representing the largest group ask for the one with the longest standing experience in this function. Stress if necessary 1) Diġa saret l-intervista mal-management. 2) Il-management jaqbel li ssir intervista lir-rappreżentant tas-saħħa u s-sigurtà tal-impjegati 3) Kunfidenzjalità tar-risposti It-twegibiet ikunu analizzati biss f'forma sħiħa u anonima. Id-data miġbura f'din l-intervista mhux ser tghaddi lill-management u viċi versa 4) Intervista ta' 15-il minuta

Show the next interviewer hint only if ER_resp_03 or Er_resp_06 or ER_resp_08 =1:

If there is more than one employee representative in this function: Nixtiequ nitkellmu ma dik il-persuna li għandha l-iktar esperjenza f'dan li-rwol

ER001b <txt_ER001b>

[Tick what applies]

(975)

| | |
|---|---|
| The respondent is this person | 1 |
| Respondent tries to put through to another person | 2 |
| Refused | 3 |

EB620.3 ER001b MODIFY

ASK ER002 TO ER004 IF ER001=2 - IF ER001=1 THEN GO TO ER100 - IF ER001=3 THEN STOP INTERVIEW

ER002 Interviewer has been put through to another person

| | | |
|---|---|----|
| [Tick what applies] | | TT |
| (976) | | |
| Telephone is answered by a new respondent | 1 | TT |
| Line busy / not answered | 2 | TT |
| Back to original person or switchboard | 3 | TT |

EB620.3 ER002

IF ER002=1 THEN START WITH ER001 AGAIN - IF ER002=2 THEN STOP INTERVIEW AND TRY LATER - IF ER002=3 THEN GO TO ER003 TT

Show the next interviewer hint only if ER_resp_03 or Er_resp_06 or ER_resp_08 =1: TT

If there is more than one employee representative in this function: We would like to talk to the one who has the longest standing experience in this function. TT

ER003Q <txt_ER003> TT

| | | |
|--|---|----|
| [Tick what applies] | | TT |
| (977) | | |
| Information obtained | 1 | TT |
| Call the present number (switchboard) again later on | 2 | TT |
| Refused | 3 | TT |

EB620.3 ER003Q MODIFY

IF ER003Q=3 THEN STOP INTERVIEW TT

ER003H Please choose the correct option TT

| | | |
|----------------------------------|---|----|
| [Do not ask - Tick what applies] | | TT |
| (978) | | |
| Mrs | 1 | TT |
| Mr | 2 | TT |

EB620.3 ER003H MODIFY

ER003N Full name of the person asked in ER003 TT

| | | |
|---------------------------|----|----------------|
| [Do not ask - Write down] | | TT |
| 1 | 40 | (979,980-1019) |
| | | |

| | | |
|---|---|--|
| [Tick what applies] | | |
| (976) | | |
| Telephone is answered by a new respondent | 1 | |
| Line busy / not answered | 2 | |
| Back to original person or switchboard | 3 | |

EB620.3 ER002

IF ER002=1 THEN START WITH ER001 AGAIN - IF ER002=2 THEN STOP INTERVIEW AND TRY LATER - IF ER002=3 THEN GO TO ER003

Show the next interviewer hint only if ER_resp_03 or Er_resp_06 or ER_resp_08 =1:

If there is more than one employee representative in this function: Nixtiequ nitkellmu ma dik il-persuna li għandha l-iktar esperjenza f'dan li-rwol

ER003Q <txt_ER003>

| | | |
|--|---|--|
| [Tick what applies] | | |
| (977) | | |
| Information obtained | 1 | |
| Call the present number (switchboard) again later on | 2 | |
| Refused | 3 | |

EB620.3 ER003Q MODIFY

IF ER003Q=3 THEN STOP INTERVIEW

ER003H Please choose the correct option

| | | |
|----------------------------------|---|--|
| [Do not ask - Tick what applies] | | |
| (978) | | |
| Sinjura | 1 | |
| Sinjur | 2 | |

EB620.3 ER003H MODIFY

ER003N Full name of the person asked in ER003

| | | |
|---------------------------|----|----------------|
| [Do not ask - Write down] | | |
| 1 | 40 | (979,980-1019) |
| | | |

| |
|--|
| |
|--|

EB620.3 ER003N

| |
|--|
| |
|--|

EB620.3 ER003N

ER003T Direct phone number of the person asked in ER003 (including city code) TT

[Do not ask - Write down without /, ., +, etc. - for example 026611866] TT
1 20 (1020,1021-1040)

| |
|--|
| |
|--|

EB620.3 ER003T

ASK ER004 IF ER003Q=1,2 TT

ER004 What do you think would be the best time to call again? TT

[Please code 'ddmm' and then 'hhmm' - If "No answer" or "Don't know" please code '0000' and '0000'] TT
(1041-1044) (1045-1048)

TT
Date Hour

EB620.3 ER004

Thank you for your help. Good bye. TT

B. THE ROLE OF ER IN OSH MANAGEMENT TT

ASK ALL RT

ER102 Is there a permanent committee or working group consisting of members of the management and representatives of the employees dealing with safety and health in this establishment? TT

ER003T Direct phone number of the person asked in ER003 (including city code)

[Do not ask - Write down without /, ., +, etc. - for example 026611866]
1 20 (1020,1021-1040)

| |
|--|
| |
|--|

EB620.3 ER003T

ASK ER004 IF ER003Q=1,2

ER004 X'hin taħseb li huwa l-aħjar ħin biex nergħu nċemplu?

[Please code 'ddmm' and then 'hhmm' - If "No answer" or "Don't know" please code '0000' and '0000']
(1041-1044) (1045-1048)

Date Hour

EB620.3 ER004

Grazzi tal-ghajnuna tiegħek. Tislijiet.

B. THE ROLE OF ER IN OSH MANAGEMENT

ASK ALL

ER102 Hemm kumitat permanenti jew grupp li jikkonsisti fil-membri tal-management u r-rappreżentanti tal-impjegati li jitrattaw ma kwistjonijiet ta' saħħa u s-sigurtà f'dan il-post tax-xogħol?

| | | |
|----------------------|--------|----|
| | (1069) | |
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER102 MODIFY

ASK ALL RT

| | | |
|-------|---|----|
| ER103 | How often does this committee or working group meet? Is this usually several times a month, once a month, several times a year, once a year or less than once year? | TT |
|-------|---|----|

| | | |
|-----------------------|--------|----|
| | (1070) | |
| Several times a month | 1 | RT |
| Once a month | 2 | RT |
| Several times a year | 3 | RT |
| Once a year | 4 | RT |
| Less than once a year | 5 | RT |
| DK/ NA (SPONTANEOUS) | 6 | TT |

EB620.3 ER103b MODIFY

| | | |
|-------|--|----|
| ER107 | How often do controversies related to safety and health arise between the management and the employee representatives? Is this often, sometimes or practically never the case? | TT |
|-------|--|----|

| | | |
|----------------------|--------|----|
| | (1071) | |
| Often | 1 | RT |
| Sometimes | 2 | RT |
| Practically never | 3 | TT |
| DK/ NA (SPONTANEOUS) | 4 | TT |

EB620.3 ER107 MODIFY

C. RESOURCES AND TRAINING OF THE EMPLOYEE REPRESENTATIVES IN OSH ISSUES TT

ASK ALL RT

| | | |
|-------|---|----|
| ER150 | Do you as the employee representative for safety and health usually get sufficient time off from normal duties to perform these tasks adequately? | TT |
|-------|---|----|

| | | |
|----------------------|--------|----|
| | (1092) | |
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER150 MODIFY

| | | |
|----------------------|--------|--|
| | (1069) | |
| Iva | 1 | |
| Le | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 ER102 MODIFY

ASK ER103 IF ER102=1

| | | |
|-------|---|--|
| ER103 | Kull kemm jiltaqa' dan il-kumitat jew grupp? Dan huwa ġeneralment diversi drabi fix-xahar, darba fix-xahar, diversi drabi fis-sena, darba fis-sena jew anqas minn darba fis-sena? | |
|-------|---|--|

| | | |
|---------------------------|--------|--|
| | (1070) | |
| Hafna drabi fix-xahar | 1 | |
| Darba fix-xahar | 2 | |
| Hafna drabi fis-sena | 3 | |
| Darba fis-sena | 4 | |
| Inqas minn darba fis-sena | 5 | |
| DK/ NA (SPONTANEOUS) | 6 | |

EB620.3 ER103b MODIFY

| | | |
|-------|---|--|
| ER107 | Kemm-il darba iqumu kontroversji relatati mas-saħħa u s-sigurtà bejn il-management u r-rappreżentanti tal-impjegati? Dan jiġri ta' spiss, xi kultant jew prattikament qatt? | |
|-------|---|--|

| | | |
|----------------------|--------|--|
| | (1071) | |
| Ta' spiss | 1 | |
| Kultant | 2 | |
| Prattikament qatt | 3 | |
| DK/ NA (SPONTANEOUS) | 4 | |

EB620.3 ER107 MODIFY

C. RESOURCES AND TRAINING OF THE EMPLOYEE REPRESENTATIVES IN OSH ISSUES

ASK ALL

| | | |
|-------|---|--|
| ER150 | Inti bħala r-rappreżentant tal-impjegati għas-saħħa u s-sigurtà ġeneralment tiehu ħin frank (time off) mix-xogħol normali sabiex twettaq dan ix-xogħol b'mod adegwat? | |
|-------|---|--|

| | | |
|----------------------|--------|--|
| | (1092) | |
| Iva | 1 | |
| Le | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 ER150 MODIFY

ER153 In contacting employees for issues related to safety and health: Do you face any of the following difficulties? TT

| | | | | | |
|--|------------|-----|----|---------------|----|
| | [Read out] | Yes | No | DK/NA (SPONT) | TT |
|--|------------|-----|----|---------------|----|

(1093) 1 A lack of time 1 2 3 TT

(1094) 2 Difficulties in getting to the workplaces 1 2 3 TT

(1095) 3 Poor cooperation from the management 1 2 3 TT

EB620.3 ER153 MODIFY

ER154 Does the management provide you with the necessary information for carrying out your health and safety tasks properly? TT

| | | | | | |
|----------------------|--|--------|----|--|--|
| | | (1096) | | | |
| Yes | | 1 | RT | | |
| No | | 2 | RT | | |
| DK/ NA (SPONTANEOUS) | | 3 | TT | | |

EB620.3 ER154

ASK MM155 IF MM154=1 TT

ER155 Do you usually receive the information on time and without having to ask for it? TT

| | | | | | |
|----------------------|--|--------|----|--|--|
| | | (1097) | | | |
| Yes | | 1 | RT | | |
| No | | 2 | RT | | |
| DK/ NA (SPONTANEOUS) | | 3 | TT | | |

EB620.3 ER155 MODIFY

ASK ALL RT

ER156 On which of the following issues are you regularly kept informed by your management? TT

| | | | | | |
|--|------------|-----|----|---------------|----|
| | [Read out] | Yes | No | DK/NA (SPONT) | TT |
|--|------------|-----|----|---------------|----|

(1098) 1 On sickness and absenteeism rates 1 2 3 TT

(1099) 2 On the number and nature of accidents 1 2 3 TT

(1100) 3 On changes to the way work is organised 1 2 3 TT

(1101) 4 On changes to equipment or working environment 1 2 3 TT

EB620.3 ER156 MODIFY

ER153 Meta tikkuntattja lill-impjegati rigward kwistjonijiet ta' saħħa u sigurtà: Inti tiffaċċja xi wieħed mid-diffikultajiet li ġejjin? TT

| | | | | | |
|--|------------|-----|----|---------------|----|
| | [Read out] | Iva | Le | DK/NA (SPONT) | TT |
|--|------------|-----|----|---------------|----|

(1093) 1 Nuqqas ta' ħin 1 2 3 TT

(1094) 2 Diffikultajiet sabiex tasal fuq il-postijiet tax-xogħol 1 2 3 TT

(1095) 3 Kooperazzjoni batuta mill-management 1 2 3 TT

EB620.3 ER153 MODIFY

ER154 Il-management jipprovdi l-informazzjoni neċessarja sabiex twettaq x-xogħlijiet tas-saħħa u s-sigurtà kif suppost? TT

| | | | | | |
|----------------------|--|--------|--|--|--|
| | | (1096) | | | |
| Iva | | 1 | | | |
| Le | | 2 | | | |
| DK/ NA (SPONTANEOUS) | | 3 | | | |

EB620.3 ER154

ASK MM155 IF MM154=1 TT

ER155 Inti ġeneralment tirċievi l-informazzjoni fil-ħin u mingħajr ma jkollok tistaqsi għaliha? TT

| | | | | | |
|----------------------|--|--------|--|--|--|
| | | (1097) | | | |
| Iva | | 1 | | | |
| Le | | 2 | | | |
| DK/ NA (SPONTANEOUS) | | 3 | | | |

EB620.3 ER155 MODIFY

ASK ALL TT

ER156 Fuq liema mil-kwistjonijiet li ġejjin inti regolarment tiġi aġġornat mill-management tiegħek? TT

| | | | | | |
|--|------------|-----|----|---------------|----|
| | [Read out] | Iva | Le | DK/NA (SPONT) | TT |
|--|------------|-----|----|---------------|----|

(1098) 1 Ir-rati ta' mard u nuqqas mix-xogħol 1 2 3 TT

(1099) 2 In-numru u natura ta' aċċidenti 1 2 3 TT

(1100) 3 Tibdiliet fil-mod kif ix-xogħol huwa organizzat 1 2 3 TT

(1101) 4 Tibdiliet fl-apparat u l-ambjent ta' ħidma 1 2 3 TT

EB620.3 ER156 MODIFY

ER159 On which of the following issues have you or your health and safety representative colleagues received training?

| | [Read out] | Yes | No | DK/NA (SPONT) |
|--|------------|-----|----|---------------|
|--|------------|-----|----|---------------|

| | | | | | | |
|--------|---|---|---|---|---|----|
| (1102) | 1 | Fire safety | 1 | 2 | 3 | TT |
| (1103) | 2 | Prevention of accidents | 1 | 2 | 3 | TT |
| (1104) | 3 | Chemical, biological, radiation or dust hazards | 1 | 2 | 3 | TT |
| (1105) | 4 | Ergonomics | 1 | 2 | 3 | TT |
| (1106) | 5 | Violence, bullying or harassment | 1 | 2 | 3 | TT |
| (1107) | 6 | Work-related stress | 1 | 2 | 3 | TT |
| (1108) | 7 | Discrimination (for example due to age, gender, race or disability) | 1 | 2 | 3 | TT |

EB620.3 ER159 MODIFY

ASK ER160 IF ANY OF ER159_01 to ER159_07=1

ER160 Is this training sufficient or would more training in any of these fields be desirable?

| | [Read out] | | | |
|--|----------------------------------|--------|--|----|
| | | (1109) | | |
| | Training is sufficient | 1 | | TT |
| | More training would be desirable | 2 | | TT |
| | DK/ NA (SPONTANEOUS) | 3 | | TT |

EB620.3 ER160 MODIFY

ASK ER161a IF ER160=2

ER161a On which of the following topics would you need additional training?

| | [Read out] | Yes | No | DK/NA (SPONT) |
|--|------------|-----|----|---------------|
|--|------------|-----|----|---------------|

| | | | | | | |
|--------|---|---|---|---|---|----|
| (1110) | 1 | Fire safety | 1 | 2 | 3 | TT |
| (1111) | 2 | Prevention of accidents | 1 | 2 | 3 | TT |
| (1112) | 3 | Chemical or biological, radiation or dust hazards | 1 | 2 | 3 | TT |
| (1113) | 4 | Ergonomics | 1 | 2 | 3 | TT |
| (1114) | 5 | Violence, bullying or harassment | 1 | 2 | 3 | TT |
| (1115) | 6 | Work-related stress | 1 | 2 | 3 | TT |
| (1116) | 7 | Discrimination (for example due to age, gender, race or disability) | 1 | 2 | 3 | TT |

ER159 Fuq liema mil-kwistjonijiet li ġejjin inti jew il-kollegi tiegħek rappreżentanti tas-saħħa u s-sigurtà ingħataju taħriġ?

| | [Read out] | Iva | Le | DK/NA (SPONT) |
|--|------------|-----|----|---------------|
|--|------------|-----|----|---------------|

| | | | | | | |
|--------|---|---|---|---|---|--|
| (1102) | 1 | Sigurtà kontra n-nar | 1 | 2 | 3 | |
| (1103) | 2 | Prevenzjoni ta' aċċidenti | 1 | 2 | 3 | |
| (1104) | 3 | Perikli kimiċi, bioloġiċi, radjazzjoni jew minn trabijiet | 1 | 2 | 3 | |
| (1105) | 4 | Ergonomija | 1 | 2 | 3 | |
| (1106) | 5 | Vjolenza, bullying jew fastidju | 1 | 2 | 3 | |
| (1107) | 6 | Stress relatat max-xogħol | 1 | 2 | 3 | |
| (1108) | 7 | Diskriminazzjoni (per eżempju minhabba età, sess, razza jew diżabilità) | 1 | 2 | 3 | |

EB620.3 ER159 MODIFY

ASK ER160 IF ANY OF ER159_01 to ER159_07=1

ER160 Dan it-taħriġ huwa suffiċjenti jew aktar taħriġ f'dawn l-oqsma huwa mixtieq?

| | [Read out] | | | |
|--|----------------------------|--------|--|--|
| | | (1109) | | |
| | It-taħriġ huwa suffiċjenti | 1 | | |
| | Aktar taħriġ huwa mixtieq | 2 | | |
| | DK/ NA (SPONTANEOUS) | 3 | | |

EB620.3 ER160 MODIFY

ASK ER161a IF ER160=2

ER161a Fuq liema mis-suġġetti li ġejjin inti jew il-kollegi tiegħek rappreżentanti tas-saħħa u sigurtà

| | [Read out] | Iva | Le | DK/NA (SPONT) |
|--|------------|-----|----|---------------|
|--|------------|-----|----|---------------|

| | | | | | | |
|--------|---|---|---|---|---|--|
| (1110) | 1 | Sigurtà kontra n-nar | 1 | 2 | 3 | |
| (1111) | 2 | Prevenzjoni ta' aċċidenti | 1 | 2 | 3 | |
| (1112) | 3 | Perikli kimiċi, bioloġiċi, radjazzjoni jew minn trabijiet | 1 | 2 | 3 | |
| (1113) | 4 | Ergonomija | 1 | 2 | 3 | |
| (1114) | 5 | Vjolenza, bullying jew fastidju | 1 | 2 | 3 | |
| (1115) | 6 | Stress relatat max-xogħol | 1 | 2 | 3 | |
| (1116) | 7 | Diskriminazzjoni (per eżempju minhabba età, sess, razza jew diżabilità) | 1 | 2 | 3 | |

EB620.3 ER161a MODIFY

ASK ER161b IF NONE OF ER159_01 TO ER159_07=1

ER161b And would you need training on any of the following topics?

| | [Read out] | Yes | No | DK/NA (SPONT) |
|--|------------|-----|----|------------------|
|--|------------|-----|----|------------------|

| | | | | | | |
|--------|---|---|---|---|---|----|
| (1117) | 1 | Fire safety | 1 | 2 | 3 | TT |
| (1118) | 2 | Prevention of accidents | 1 | 2 | 3 | TT |
| | 3 | Chemical or biological, radiation or dust hazards | 1 | 2 | 3 | |
| (1119) | 4 | Ergonomics | 1 | 2 | 3 | TT |
| (1120) | 5 | Violence, bullying or harassment | 1 | 2 | 3 | TT |
| (1121) | 6 | Work-related stress | 1 | 2 | 3 | TT |
| (1122) | 7 | Discrimination (for example due to age, gender, race or disability) | 1 | 2 | 3 | TT |

EB620.3 ER161b MODIFY

ASK ER162 IF ER160=2 OR IF ONE OF ER159_01 TO ER159_08=1

ER162 Which of the following are the main reasons for receiving no or not sufficient training on these issues?

| | [Read out] | Yes | No | DK/NA (SPONT) |
|--|------------|-----|----|------------------|
|--|------------|-----|----|------------------|

| | | | | | | |
|--------|---|--|---|---|---|----|
| (1124) | 1 | Difficulties to get time off for such training | 1 | 2 | 3 | TT |
| | 2 | Lack of information about available courses | 1 | 2 | 3 | |
| (1125) | 3 | Available courses are not appropriate for our situation | 1 | 2 | 3 | TT |
| (1126) | 4 | Difficulties to get the financial resources for the training | 1 | 2 | 3 | TT |

EB620.3 ER162 MODIFY

D. GENERAL HEALTH AND SAFETY MANAGEMENT

ASK ALL

ER200 Is there a documented policy, established management system or action plan on health and safety in your establishment?

EB620.3 ER161a MODIFY

ASK ER161b IF NONE OF ER159_01 TO ER159_07=1

ER161b U inti jew il-kollegi tieghek rappreżentanti tas-saħħa u sigurtà għandkom b'zonn taħriġ fuq xi

| | [Read out] | Iva | Le | DK/NA (SPONT) |
|--|------------|-----|----|------------------|
|--|------------|-----|----|------------------|

| | | | | | | |
|--------|---|---|---|---|---|--|
| (1117) | 1 | Sigurtà kontra n-nar | 1 | 2 | 3 | |
| (1118) | 2 | Prevenzjoni ta' aċċidenti | 1 | 2 | 3 | |
| | 3 | Perikli kimiċi, bioloġiċi, radjazzjoni jew minn trabijiet | 1 | 2 | 3 | |
| (1119) | 4 | Ergonomija | 1 | 2 | 3 | |
| (1120) | 5 | Vjolenza, bullying jew fastidju | 1 | 2 | 3 | |
| (1121) | 6 | Stress relatat max-xogħol | 1 | 2 | 3 | |
| (1122) | 7 | Diskriminazzjoni (per eżempju minħabba età, sess, razza jew diżabilità) | 1 | 2 | 3 | |

EB620.3 ER161b MODIFY

ASK ER162 IF ER160=2 OR IF NONE OF ER159_01 TO ER159_07=1

ER162 Liema minn dawn li ġejjin huma r-raġunijiet prinċipali talli ma rċevjtx l-ebda taħriġ jew taħriġ mhux suffiċjenti fuq dawn is-suġġetti?

| | [Read out] | Iva | Le | DK/NA (SPONT) |
|--|------------|-----|----|------------------|
|--|------------|-----|----|------------------|

| | | | | | | |
|--------|---|--|---|---|---|--|
| (1124) | 1 | Diffikultajiet biex tiegħu ħin frank għal taħriġ bħal dan | 1 | 2 | 3 | |
| | 2 | Nuqqas ta' informazzjoni dwar il-korsijiet disponibbli | 1 | 2 | 3 | |
| (1125) | 3 | Korsijiet disponibbli mhumiex xierqa għas-sitwazzjoni tagħna | 1 | 2 | 3 | |
| (1126) | 4 | Diffikultajiet biex ggħib riżorsi finanzjarji għat-taħriġ | 1 | 2 | 3 | |

EB620.3 ER162 MODIFY

D. GENERAL HEALTH AND SAFETY MANAGEMENT

ASK ALL

ER200 Hemm xi policy dokumentata, management system stabbilita jew pjan ta' azzjoni dwar is-saħħa u s-sigurtà fuq il-post tax-xogħol tieghek?

| | | |
|----------------------|---|----|
| (1148) | | |
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER200 MODIFY

ASK ER202 IF ER200=1 TT

ER202 In practice, how much of an impact does this policy, management system or action plan have on health and safety in your establishment? Does it have a large impact, some impact or practically no impact? TT

[Read out] TT

| | | |
|-----------------------|---|----|
| (1149) | | |
| Large impact | 1 | TT |
| Some impact | 2 | TT |
| Practically no impact | 3 | TT |
| DK/ NA (SPONTANEOUS) | 4 | TT |

EB620.3 ER202 MODIFY

ASK ER203 IF ER200=2 TT

ER203 Are there any particular reasons for not having developed such a policy, management system or action plan so far? Please tell me which of the following statements – if any – apply to the situation in your establishment? TT

| | | | | |
|-------------------------------------|-----|----|---------------|----|
| [Read out] - Items to be randomised | | | | |
| | Yes | No | DK/NA (SPONT) | TT |

(1150) 1 Our management does not see the benefit of such a policy, management system or action plan 1 2 3 TT

(1151) 2 The expertise to develop these is not available 1 2 3 TT

(1152) 3 In view of our health and safety risks this is not necessary 1 2 3 TT

EB620.3 ER203 MODIFY

ASK ALL RT

ER205 Are employees in this establishment regularly informed about safety and health at the workplace? TT

(1153)

| | | |
|----------------------|---|--|
| (1148) | | |
| Iva | 1 | |
| Le | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 ER200 MODIFY

ASK ER202 IF ER200=1

ER202 Fil-prattika, x'impatt għandha din il-policy, management system jew pjan ta' azzjoni fuq is-saħħa u s-sigurtà fil-post tax-xogħol tiegħek? Għandha impatt kbir, impatt moderat jew prattikament l-ebda impatt?

[Read out]

| | | |
|----------------------------|---|--|
| (1149) | | |
| Impatt kbir | 1 | |
| Impatt moderat | 2 | |
| Prattikament l-ebda impatt | 3 | |
| DK/ NA (SPONTANEOUS) | 4 | |

EB620.3 ER202 MODIFY

ASK ER203 IF ER200=2

ER203 Hemm xi raġunijiet partikolari għalfejn ma ġietx żviluppata policy, management system jew pjan ta' azzjoni sa' issa? Jekk jogħġbok għidli liema minn dawn l-istqarrijiet li ġejjin - jekk hemm - japplikaw għas-sitwazzjoni fil-post tax-xogħol tiegħek?

| | | | | |
|-------------------------------------|-----|----|---------------|--|
| [Read out] - Items to be randomised | | | | |
| | Iva | Le | DK/NA (SPONT) | |

(1150) 1 Il-management tagħna ma jarax il-benefiċċju ta' policy, management system jew pjan ta' azzjoni bħal dawn 1 2 3

(1151) 2 Il-kapaċità biex dawn jiġu żviluppati mhux disponibbli 1 2 3

(1152) 3 In vista tar-riskji tas-saħħa u sigurtà tagħna dan mhux neċessarju 1 2 3

EB620.3 ER203 MODIFY

ASK ALL

ER205 L-impjegati f'dan il-post tax-xogħol huma informati regolarment dwar is-saħħa u s-sigurtà?

(1153)

| | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER205 MODIFY

ER207 Are workplaces in the establishment regularly checked for safety and health as part of a risk assessment or similar measures? TT

(1154)

| | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER207 MODIFY

ASK ER209 AND ER210 IF ER207=1 TT

ER209 Do you have a say in the decisions on when and where these risk assessments or workplace checks are carried out? TT

(1155)

| | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER209 MODIFY

ER210 If the risk assessment or workplace check identifies a need for action: Is the necessary follow-up action normally taken? TT

(1156)

| | | |
|---------------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| Only partly (SPONTANEOUS) | 3 | TT |
| DK/ NA (SPONTANEOUS) | 4 | TT |

EB620.3 ER210 MODIFY

ASK ER211 IF ER210=1 or 3 TT

ER211 And are you as health and safety representatives usually involved in the choice of follow-up actions? TT

[Read out] TT

(1157)

| | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER205 MODIFY

ER207 Il-postijiet ta' hidma fil-post tax-xogħol tiegħek huma iċċekjati regolarment għas-saħħa u s-sigurtà bħala parti minn risk assesment jew miżura simili? TT

(1154)

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER207 MODIFY

ASK ER209 AND ER210 IF ER207=1 TT

ER209 Tiegħu sehem fid-deċiżjonijiet dwar meta u fejn isiru dawn ir-risk assessments jew kontrolli fuq il-post tal-hidma? TT

(1155)

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER209 MODIFY

ER210 Jekk ir-risk assessment jew l-ikkontrollar tal-post tal-hidma jidentifikaw il-bżonn għall-azzjoni: Il-follow-up neċessarju normalment jittiehed? TT

(1156)

| | |
|--------------------------------|---|
| Iva | 1 |
| Le | 2 |
| Parzjalment biss (SPONTANEOUS) | 3 |
| DK/ NA (SPONTANEOUS) | 4 |

EB620.3 ER210 MODIFY

ASK ER211 IF ER210=1 or 3 TT

ER211 U intom bħala rappreżentanti tas-saħħa u tas-sigurtà ġeneralment tiġu involuti fl-għażla ta' azzjonijiet għall-follow up? TT

[Read out] TT

(1157)

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER211 MODIFY

ASK ER213 IF ER207=2 TT

ER213 Are there any particular reasons why these checks are not regularly carried out? Please tell me which of the following statements – if any – apply to your establishment? TT

| | | | | | |
|--|-------------------------------------|-----|----|---------------|----|
| | [Read out - Items to be randomised] | Yes | No | DK/NA (SPONT) | TT |
|--|-------------------------------------|-----|----|---------------|----|

| | | | | | | |
|--------|---|--|---|---|---|----|
| (1158) | 1 | The necessary expertise is lacking | 1 | 2 | 3 | TT |
| (1159) | 2 | Risk assessments are regarded as too time consuming or expensive | 1 | 2 | 3 | TT |
| (1160) | 3 | The legal obligations on risk assessment are too complex | 1 | 2 | 3 | TT |
| (1161) | 4 | It is not necessary because we do not have any major problems | 1 | 2 | 3 | TT |

EB620.3 ER213 MODIFY

ASK ALL RT

ER214 Overall, how would you rate the degree of involvement of the line managers and supervisors in the management of health and safety? Is it very high, quite high, quite low or very low? TT

| | | | |
|----------------------|---|--------|----|
| [Read out] | | | TT |
| | | (1162) | |
| Very high | 1 | TT | |
| Quite high | 2 | TT | |
| Quite low | 3 | TT | |
| Very low | 4 | TT | |
| DK/ NA (SPONTANEOUS) | 5 | TT | |

EB620.3 ER214 MODIFY

ER215 Please tell me for each of the following statements whether you agree, neither agree nor disagree or disagree with it. TT

| | | | | | | |
|--|------------|-------|----------------------------|----------|---------------|----|
| | [Read out] | Agree | Neither agree nor disagree | Disagree | DK/NA (SPONT) | TT |
|--|------------|-------|----------------------------|----------|---------------|----|

EB620.3 ER211 MODIFY

ASK ER213 IF ER207=2

ER213 Hemm xi raġunijiet partikolari għalfejn dawn il-kontrolli ma jsirux b'mod regolari? Jekk jogħġbok għidli liema minn dawn l-istqarrijiet li ġejjin - jekk hemm - japplikaw għall-post tax-xogħol tiegħek?

| | | | | |
|--|-------------------------------------|-----|----|---------------|
| | [Read out - Items to be randomised] | Iva | Le | DK/NA (SPONT) |
|--|-------------------------------------|-----|----|---------------|

| | | | | | |
|--------|---|--|---|---|---|
| (1158) | 1 | Il-kompetenza neċessarja hija nieqsa | 1 | 2 | 3 |
| (1159) | 2 | Risk assessments jitqiesu bħala xi ħaġa li tiehu ħafna ħin jew tiswa ħafna | 1 | 2 | 3 |
| (1160) | 3 | L-obbligi legali dwar ir-risk assessment huma kumplessi wisq | 1 | 2 | 3 |
| (1161) | 4 | Mhumix neċessarji għaliex m'għandniex xi problemi kbar | 1 | 2 | 3 |

EB620.3 ER213 MODIFY

ASK ALL

ER214 B'mod ġenerali, kif tikklassifika l-grad ta' involviment tal-'line' managers u supervisors fl-immanigjar tas-saħħa u s-sigurtà? Huwa għoli ħafna, pjuttost għoli, pjuttost baxx jew baxx ħafna?

| | | |
|----------------------|---|--------|
| [Read out] | | |
| | | (1162) |
| Għoli ħafna | 1 | |
| Pjuttost għoli | 2 | |
| Pjuttost baxx | 3 | |
| Baxx ħafna | 4 | |
| DK/ NA (SPONTANEOUS) | 5 | |

EB620.3 ER214 MODIFY

ER215 Jekk jogħġbok għidli għal kull waħda mil-istqarrijiet li ġejjin jekk taqbel, la taqbel u lanqas ma taqbilx jew ma taqbilx magħha.

| | | | | | |
|--|------------|--------|--------------------------------|------------|---------------|
| | [Read out] | Naqbel | La naqbel u l-anqas ma naqbilx | Ma naqbilx | DK/NA (SPONT) |
|--|------------|--------|--------------------------------|------------|---------------|

| | | | | | | | | |
|--------|---|--|---|---|---|---|----|--------|
| (1163) | 1 | Health and safety is an integral part of the management philosophy in our establishment | 1 | 2 | 3 | 4 | TT | (1163) |
| | 2 | Our management is open to the introduction of preventive health and safety actions even if they go significantly beyond the legal requirements | 1 | 2 | 3 | 4 | TT | (1164) |
| (1165) | 3 | Our management gives proper consideration to occupational safety and health issues raised by employees or their representatives | 1 | 2 | 3 | 4 | TT | (1165) |

EB620.3 ER215 MODIFY

E. OCCUPATIONAL HEALTH AND SAFETY AND PSYCHOSOCIAL RISKS

ASK ALL

ER250 For each of the following issues, please tell me whether it is of major concern, some concern or no concern at all in your establishment.

| | [Read out] | Major concern | Some concern | No concern | DK/NA (SPONT) | TT | |
|--------|------------|---|--------------|------------|---------------|----|----|
| (1186) | 1 | Dangerous substances (Int. hint: e.g. dusts, chemical, biological or radioactive) | 1 | 2 | 3 | 4 | TT |
| (1187) | 2 | Accidents | 1 | 2 | 3 | 4 | TT |
| (1188) | 3 | Noise and vibration | 1 | 2 | 3 | 4 | TT |
| (1189) | 4 | Musculoskeletal disorders such as pain in the back, neck, arms or legs | 1 | 2 | 3 | 4 | TT |
| (1190) | 5 | Work-related stress | 1 | 2 | 3 | 4 | TT |
| (1191) | 6 | Violence or threat of violence | 1 | 2 | 3 | 4 | TT |
| (1192) | 7 | Bullying or harassment, i.e. abuse, humiliation or assault by colleagues or superiors | 1 | 2 | 3 | 4 | TT |

EB620.3 ER250 MODIFY

ER252 Several factors can contribute to stress, violence and harassment at work; they concern the way work is organised and are often referred to as 'psychosocial risks'. Please tell me whether any of the following psychosocial risks are a concern in your establishment.

| | | | | | |
|---|---|---|---|---|---|
| 1 | Is-saħħa u s-sigurtà huma parti integrali mill-filosofija tal-management fuq il-post tax-xogħol tagħna | 1 | 2 | 3 | 4 |
| 2 | Il-management tagħna huwa miftuħ għall-introduzzjoni ta' azzjonijiet preventivi tas-saħħa u s-sigurtà anki jekk imorru lil hinn mill-ftiġiet legali | 1 | 2 | 3 | 4 |
| 3 | Il-management tagħna jagħti konsiderazzjoni xierqa lill-kwistjonijiet ta' saħħa u sigurtà fuq ix-xogħol imqajjma minn impjegati jew ir-rappreżentanti tagħhom | 1 | 2 | 3 | 4 |

EB620.3 ER215 MODIFY

E. OCCUPATIONAL HEALTH AND SAFETY AND PSYCHOSOCIAL RISKS

ASK ALL

ER250 Għal kull waħda mill-kwistjonijiet li ġejjin, jekk jogħġbok għidli jekk hijiex ta' thassib kbir, ta' xi thassib jew ta' l-ebda thassib fl-istabbiliment tiegħek

| | | | | | |
|---|---|--------------|------------|----------------|---------------|
| | [Read out] | Thassib kbir | Xi thassib | L-ebda thassib | DK/NA (SPONT) |
| 1 | Sustanzi perikolużi (Int.: explain if necessary: e.ż. trabijiet, kimiċi, bioloġiċi jew radjuattivi) | 1 | 2 | 3 | 4 |
| 2 | Inċidenti | 1 | 2 | 3 | 4 |
| 3 | Storbju u vibrazzjoni | 1 | 2 | 3 | 4 |
| 4 | Mard muskoluskeletal bħal uġiegh fid-dahar, l-għonq, id-dirgħajn jew ir-riġlejn | 1 | 2 | 3 | 4 |
| 5 | Stress relatat max-xogħol | 1 | 2 | 3 | 4 |
| 6 | Vjolenza jew theddida ta' vjolenza | 1 | 2 | 3 | 4 |
| 7 | Bullying jew iffastidjar i.e. Abbuż, umiljazzjoni jew attakki minn kollegi jew superjuri | 1 | 2 | 3 | 4 |

EB620.3 ER250 MODIFY

ER252 Diversi fatturi jistgħu jikkontribwixxu għall-stress, vjolenza u fastidju fuq ix-xogħol; dawn jikkonċernaw il-mod kif ix-xogħol huwa organizzat u huma ta' spiss imsejja 'riskji psikosoċjali'. Jekk jogħġbok għidli jekk xi wiehed minn dawn ir-riskji psikosoċjali i li ġejjin huma ta' thassib fil-post tax-xogħol tiegħek.

| | | | | | |
|--------|---|-----|----|-------------------|-----------|
| | [Read out] | Yes | No | DK/ NA (SPONT) | TT |
| (1193) | 1 Time pressure | 1 | 2 | 3 | TT (1193) |
| (1194) | 2 Poor communication between management and employees | 1 | 2 | 3 | TT (1194) |
| (1195) | 3 Poor co-operation amongst colleagues | 1 | 2 | 3 | TT (1195) |
| (1196) | 4 Lack of employee control in organising their work | 1 | 2 | 3 | TT (1196) |
| (1197) | 5 Job insecurity | 1 | 2 | 3 | TT (1197) |
| (1198) | 6 Having to deal with difficult customers, patients, pupils etc. | 1 | 2 | 3 | TT (1198) |
| (1199) | 7 Problems in supervisor – employee relationships | 1 | 2 | 3 | TT (1199) |
| (1200) | 8 Long or irregular working hours | 1 | 2 | 3 | TT (1200) |
| (1201) | 9 An unclear human resources policy | 1 | 2 | 3 | TT (1201) |
| (1202) | 10 Discrimination (for example due to age, gender, race or ethnicity) | 1 | 2 | 3 | TT (1202) |

EB620.3 ER252 MODIFY

F. PSYCHOSOCIAL RISK MANAGEMENT

ASK ALL

| | | |
|-------|---|----|
| ER300 | In the last 3 years, has your establishment used any of the following measures to deal with psychosocial risks? | TT |
|-------|---|----|

| | | | | | |
|--------|--|-----|----|------------------|-----------|
| | [Read out - : Items ER300_01 to ER300_06 to be randomized] | Yes | No | DK/NA (SPONT) | TT |
| (1223) | 1 Changes to the way work is organised | 1 | 2 | 3 | TT (1223) |
| (1224) | 2 A redesign of the work area | 1 | 2 | 3 | TT (1224) |
| (1225) | 3 Confidential counseling for employees | 1 | 2 | 3 | TT (1225) |
| (1226) | 4 Set-up of a conflict resolution procedure | 1 | 2 | 3 | TT (1226) |
| (1227) | 5 Changes to working time arrangements | 1 | 2 | 3 | TT (1227) |
| (1228) | 6 Provision of training | 1 | 2 | 3 | TT (1228) |

EB620.3 ER300 MODIFY

| | | |
|-------|--|----|
| ER301 | Please tell me for each of the measures you named whether it has been very effective, quite effective, quite ineffective or very ineffective in helping to manage psychosocial risks. What about...? | TT |
|-------|--|----|

| | | | | | | | |
|--|------------|----------------|-----------------|-------------------|------------------|------------------|----|
| | [Read out] | Very effective | Quite effective | Quite ineffective | Very ineffective | DK/NA (SPONT) | TT |
|--|------------|----------------|-----------------|-------------------|------------------|------------------|----|

| | | | | | |
|--------|--|-----|----|-------------------|--|
| | [Read out] | Iva | Le | DK/ NA (SPONT) | |
| (1193) | 1 Pressjoni ta' hin | 1 | 2 | 3 | |
| (1194) | 2 Komunikazzjoni batuta bejn il-management u l-impjegati | 1 | 2 | 3 | |
| (1195) | 3 Kooperazzjoni fqira fost il-kolegi | 1 | 2 | 3 | |
| (1196) | 4 Nuqqas ta' kontroll ta' impjegati meta jorganizzaw ix-xogħol tagħhom | 1 | 2 | 3 | |
| (1197) | 5 Nuqqas ta' sigurtà tax-xogħol | 1 | 2 | 3 | |
| (1198) | 6 Li jkollhom jittrattaw ma' klijenti, pazjenti, studenti eċċ diffiċli | 1 | 2 | 3 | |
| (1199) | 7 Problemi fir-relazzjoni bejn is-supervisor u l-impjegat | 1 | 2 | 3 | |
| (1200) | 8 Siegħat tax-xogħol twal jew irregolari | 1 | 2 | 3 | |
| (1201) | 9 Policy tar-riżorsi umani mhux ċara | 1 | 2 | 3 | |
| (1202) | 10 Diskriminazzjoni (per eżempju minhabba sess, età jew etniċità) | 1 | 2 | 3 | |

EB620.3 ER252 MODIFY

F. PSYCHOSOCIAL RISK MANAGEMENT

ASK ALL

| | | |
|-------|--|----|
| ER300 | Fl-aħħar 3 snin, il-post tax-xogħol tiegħek għamel użu minn xi waħda minn dawn il-miżuri li ġejjin sabiex tittratta r-riskji psikosoċjali? | TT |
|-------|--|----|

| | | | | | |
|--------|--|-----|----|------------------|--|
| | [Read out - : Items ER300_01 to ER300_06 to be randomized] | Iva | Le | DK/NA (SPONT) | |
| (1223) | 1 Tibdil fil-mod kif ix-xogħol huwa organizzat | 1 | 2 | 3 | |
| (1224) | 2 Disinn mill-ġdid (redesign) tal-post tax-xogħol | 1 | 2 | 3 | |
| (1225) | 3 Għoti ta' parir kunfidenzjali għall-impjegati | 1 | 2 | 3 | |
| (1226) | 4 Twagħqif ta' proċedura għar-riżoluzzjoni ta' kunflitt | 1 | 2 | 3 | |
| (1227) | 5 Tibdiliet fl-arranġamenti tal-hin tax-xogħol | 1 | 2 | 3 | |
| (1228) | 6 Għoti ta' taħriġ | 1 | 2 | 3 | |

EB620.3 ER300 MODIFY

| | | |
|-------|---|--|
| ER301 | Jekk joġġbok għidli għal kull miżura li semmejt jekk kienetx effettiva ħafna, pjuttost effettiva, pjuttost mhux effettiva jew ineffettiva ħafna biex tgħin timmaniġja riskji psikosoċjali. Dwar...? | |
|-------|---|--|

| | | | | | | | |
|--|------------|-----------------|--------------------|-------------------------|-------------------|------------------|--|
| | [Read out] | effettiva ħafna | pjuttost effettiva | pjuttost mhux effettiva | ineffettiva ħafna | DK/NA (SPONT) | |
|--|------------|-----------------|--------------------|-------------------------|-------------------|------------------|--|

| | | | | | | | | | |
|--------|---|--|---|---|---|---|---|----|--------|
| (1229) | 1 | (ONLY IF ER300_01=1) Changes to the way work is organised | 1 | 2 | 3 | 4 | 5 | TT | (1229) |
| (1230) | 2 | (ONLY IF ER300_02=1) A redesign of the work area | 1 | 2 | 3 | 4 | 5 | TT | (1230) |
| (1231) | 3 | (ONLY IF ER300_03=1) Confidential counseling for employees | 1 | 2 | 3 | 4 | 5 | TT | (1231) |
| (1232) | 4 | (ONLY IF ER300_04=1) Set-up of a conflict resolution procedure | 1 | 2 | 3 | 4 | 5 | TT | (1232) |
| (1233) | 5 | (ONLY IF ER300_05=1) Changes to working time arrangements | 1 | 2 | 3 | 4 | 5 | TT | (1233) |
| (1234) | 6 | (ONLY IF ER300_06=1) Provision of training | 1 | 2 | 3 | 4 | 5 | TT | (1234) |

EB620.3 ER301 MODIFY

ASK ALL

RT

ER303 Does your establishment inform the employees about psychosocial risks and their effect on health and safety?

(1235)

| | |
|----------------------|---|
| Yes | 1 |
| No | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

RT
RT
TT

EB620.3 ER303 MODIFY

ER308 Have you in the last 3 years received any requests from employees to tackle work-related stress?

Interviewer: Read out definition if necessary: Work-related stress is experienced when the demands of the work exceed the employees' ability to cope with or control them.

(1236)

| | |
|----------------------|---|
| Yes | 1 |
| No | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

RT
RT
TT

EB620.3 ER308 MODIFY

ER309 And have you in the last 3 years received requests to tackle bullying or harassment?

TT

| | | | | | | | | | |
|--------|---|--|---|---|---|---|---|--|--------|
| (1229) | 1 | (ONLY IF ER300_01=1) Tibdil fil-mod kif ix-xogħol huwa organizzat | 1 | 2 | 3 | 4 | 5 | | (1229) |
| (1230) | 2 | (ONLY IF ER300_02=1) Disinn mill-gdid (redesign) tal-post tax-xogħol | 1 | 2 | 3 | 4 | 5 | | (1230) |
| (1231) | 3 | (ONLY IF ER300_03=1) Għoti ta' parir kunfidenzjali għall-impjegati | 1 | 2 | 3 | 4 | 5 | | (1231) |
| (1232) | 4 | (ONLY IF ER300_04=1) Twaqqif ta' proċedura għar-risoluzzjoni ta' kunflitt | 1 | 2 | 3 | 4 | 5 | | (1232) |
| (1233) | 5 | (ONLY IF ER300_05=1) Tibdiliet għall-arrangamenti tal-ħin tax-xogħol | 1 | 2 | 3 | 4 | 5 | | (1233) |
| (1234) | 6 | (ONLY IF ER300_06=1) Għoti ta' tahrig | 1 | 2 | 3 | 4 | 5 | | (1234) |

EB620.3 ER301 MODIFY

ASK ALL

ER303 L-impjegati jġu infurmati dwar riskji psikosocjali u l-effett tagħhom fuq is-saħħa u s-sigurtà?

(1235)

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER303 MODIFY

ER308 Fl-aħħar 3 snin inti irċevejt xi talbiet mill-impjegati sabiex titratta ma' stress relatat max-xogħol?

Interviewer: Read out definition if necessary: Stress relatat max-xogħol huwa esperjenzat meta l-ħtigijiet tax-xogħol jaqbzu l-abbiltà tal-ħaddiem biex ilaħħaq magħhom jew jikkontrollhom.

(1236)

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER308 MODIFY

ER309 U fl-aħħar 3 snin inti irċevejt talbiet sabiex titratta l-bullying jew fastidju?

Interviewer: Read out definition if necessary: Bullying or harassment occurs when one or more workers or managers are abused, humiliated or assaulted by colleagues or superiors.

TT

| (1237) | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER309 MODIFY

ER310 And what about workplace violence? Have there in the last 3 years been any requests to deal with this issue?

TT

Interviewer: Read out definition if necessary: Work-related violence occurs when one or more workers or managers are threatened, assaulted or abused by clients, patients or pupils.

TT

| (1238) | | |
|----------------------|---|----|
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER310 MODIFY

G. DRIVERS AND BARRIERS FOR PSYCHOSOCIAL RISK MANAGEMENT

TT

ASK ALL

RT

ER400 Compared to other safety and health issues: Is it more difficult to tackle psychosocial risks, is it less difficult or is there no difference?

TT

| (1259) | | |
|----------------------|---|----|
| More difficult | 1 | RT |
| Less difficult | 2 | TT |
| No difference | 3 | TT |
| DK/ NA (SPONTANEOUS) | 4 | TT |

EB620.3 ER400 MODIFY

ER402 How willing is your management to introduce measures for tackling psychosocial risks? Is it very willing, quite willing, quite unwilling or very unwilling to tackle this issue?

TT

| (1260) | | |
|----------------------|---|----|
| Very willing | 1 | TT |
| Quite willing | 2 | TT |
| Quite unwilling | 3 | TT |
| Very unwilling | 4 | TT |
| DK/ NA (SPONTANEOUS) | 5 | TT |

Interviewer: Read out definition if necessary: Bullying jew fastidju jseħħu meta wiehed jew aktar mill-ħaddiema jew maniġers huma abuzzati, umiljati jew attakati minn kollegi jew superjuri

(1237)

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER309 MODIFY

ER310 U dwar il-vjolenza fuq il-post tax-xogħol? Kien hemm talbiet fl-aħħar 3 snin sabiex titratta ma' din il-kwistjoni?

Interviewer: Read out definition if necessary: Vjolenza relatata max-xogħol iseħħ meta wiehed jew aktar mill-ħaddiema jew maniġers huma mhedda, attakati jew abużati minn klijenti, pazjenti jew studenti

(1238)

| | |
|----------------------|---|
| Iva | 1 |
| Le | 2 |
| DK/ NA (SPONTANEOUS) | 3 |

EB620.3 ER310 MODIFY

G. DRIVERS AND BARRIERS FOR PSYCHOSOCIAL RISK MANAGEMENT

ASK ALL

ER400 Meta mqabbel ma' suġġetti oħra tas-saħħa u s-sigurtà: huwa aktar diffiċli li titratta ma' riskji psikosoċjali, huwa anqas diffiċli jew ma hemmx differenza?

(1259)

| | |
|----------------------|---|
| Aktar diffiċli | 1 |
| Anqas diffiċli | 2 |
| L-ebda differenza | 3 |
| DK/ NA (SPONTANEOUS) | 4 |

EB620.3 ER400 MODIFY

ER402 Kemm huwa dispost il-management tiegħek li jdaħħal miżuri sabiex jittratta riskji psikosoċjali? Huwa dispost ħafna, pjuttost dispost, pjuttost mhux dispost jew mhux dispost xejn sabiex jittratta mas-suġġett?

(1260)

| | |
|-----------------------|---|
| Dispost ħafna | 1 |
| pjuttost dispost | 2 |
| pjuttost mhux dispost | 3 |
| mhux dispost | 4 |
| DK/ NA (SPONTANEOUS) | 5 |

EB620.3 ER402 MODIFY

ER403 Do you consider the measures your establishment has taken for managing psychosocial risks to be sufficient? TT

| | | |
|----------------------|--------|----|
| | (1261) | |
| Yes | 1 | RT |
| No | 2 | RT |
| DK/ NA (SPONTANEOUS) | 3 | TT |

EB620.3 ER403

Thank you very much for your cooperation TT

END OF THE INTERVIEW TT

EB620.3 ER402 MODIFY

ER403 Inti tqis li l-miżuri li ittiedu fuq il-post tax-xogħol tiegħek huma suffiċjenti sabiex jiġu mmaniġġati r-riskji psikosoċjali? TT

| | | |
|----------------------|--------|--|
| | (1261) | |
| Iva | 1 | |
| Le | 2 | |
| DK/ NA (SPONTANEOUS) | 3 | |

EB620.3 ER403

Grazzi ħafna tal-kooperazzjoni tiegħek

TMIEM TAL-INTERVISTA