

Candidate Countries EB 2003.5 ..... Nov-Dec 2003 ..... ZA 4240



## CCEB - 2003.5 Questionnaire

DG SANCO  
DG EMPLOYMENT  
DG INFSO

**SCREENER1: What is your citizenship?** IF DIFFERENT FROM INTERVIEWING COUNTRY'S CITIZENSHIP TERMINATE THE INTERVIEW!

IN BALTIC STATES, WHERE APPROPRIATE:

**Q0 RESPONDENT'S STATUS:**

1 - citizen

2 - permanent resident

**SCREENER2:** (For Baltic States & Romania): **What interviewing language do you prefer?** APPLY APPROPRIATE QUESTIONNAIRE!

SETUP (COUNTRY CODE, SETTLEMENT ID, INTERVIEWER - INTREVIEW PARAMETERS, DATES AND TIMES ETC.)

**A UNIQUE ID FOR ALL QUESTIONNAIRES IS REQUIRED!**

Good morning / afternoon, I'm \_\_\_\_\_ from COMPANY. I would like to ask you to participate in a survey that is being conducted in the 13 countries that are applying for European Union membership, commissioned by the European Commission. In the questionnaire we will deal with three different issues, first I will ask your opinion regarding several values, then we will have few questions that regards financial services, and finally we will close with some questions about how people use their time. Please help me with your answers.

The questionnaire is anonymous; your responses will be used to generate statistics for our country. You can refuse to answer to any of the questions if you wish so.

**Q1. Which three of the followings are the most important to you?**

(SHOW CARD - READ OUT - MAXIMUM THREE ANSWERS)

	Mentioned	Did not mention	DK / no opinion	Refused
1. The family	1	2	9 ↓	X ↓
2. A partner	1	2		
3. Friendship	1	2		
4. Work	1	2		
5. Education / studies	1	2		
6. Spare time / holidays	1	2		
7. The arts/culture	1	2		
8. Sport	1	2		
9. Religion	1	2		
10. Politics	1	2		
11. Health	1	2		
12. Sexuality	1	2		
13. Money	1	2		
14. Other (SPONTANEOUS)	1	2		

**Q2.a) And in the following list, which are three most important values for you personally?**

(SHOW CARD)

READ OUT		3 MOST IMPORTANT VALUES FOR YOU PERSONALLY			
		yes	no	DK	NA
1	The Rule of Law	1	2	9	X
2	Respect for human life	1	2	↓	↓
3	Human rights	1	2		
4	Individual freedom	1	2		
5	Democracy	1	2		
6	Peace	1	2		
7	Equality	1	2		
8	Solidarity, support for others	1	2		
9	Tolerance	1	2		
10	Religion	1	2		
11	Self-fulfilment	1	2		
12	Respect for other cultures	1	2		
13	None of these (SPONTANEOUS)	1	2		

**Q2b.1 And which three values best represent (OUR COUNTRY)? (SHOW SAME CARD, MAXIMUM THREE ANSWERS)**

**Q2b.2 ... And the European Union? (SHOW SAME CARD, MAXIMUM THREE ANSWERS)**

**Q2b.3 ... And the USA? (SHOW SAME CARD, MAXIMUM THREE ANSWERS)**

**Q2b.4 ... And the Arab world? (SHOW SAME CARD, MAXIMUM THREE ANSWERS)**

READ OUT		Q2B.1 3 MOST IMPORTANT VALUES FOR (OUR COUNTRY)				Q2B.2 3 MOST IMPORTANT VALUES FOR THE EU				Q2B.3 3 MOST IMPORTANT VALUES FOR THE USA				Q2B.4 3 MOST IMPORTANT VALUES FOR THE ARAB WORLD			
		yes	no	DK	NA	yes	no	DK	NA	yes	no	DK	NA	yes	no	DK	NA
1	The Rule of Law	1	2	9	X	1	2	9	X	1	2	9	X	1	2	9	X
2	Respect for human life	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
3	Human rights	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
4	Individual freedom	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
5	Democracy	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
6	Peace	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
7	Equality	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
8	Solidarity, support for others	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
9	Tolerance	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
10	Religion	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
11	Self-fulfilment	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
12	Respect for other cultures	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓
13	None of these (SPONTANEOUS)	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓	1	2	↓	↓

**Q3. For each of the following statements I am going to read out, could you please indicate on a scale from 1 to 4 to what extent you agree with each of these. Note that “1” means you totally agree with the opinion whereas “4” means you totally disagree. The numbers in-between allow you to shade your answer.**

(SHOW CARD - READ OUT)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK	NA
1	The State intervenes too much in our lives	1	2	3	4	9	X
2	We need more equality and justice even if this means less freedom for the individual	1	2	3	4	9	X
3	Nowadays there is too much tolerance. Criminals should be punished more severely.	1	2	3	4	9	X
4	Criminals need help and understanding	1	2	3	4	9	X
5	Citizens should participate more actively in politics in (OUR COUNTRY)	1	2	3	4	9	X
6	Immigrants contribute a lot to (OUR COUNTRY)	1	2	3	4	9	X
7	Immigrants are a threat to our way of life	1	2	3	4	9	X
SPLIT BALLOT: ASK 8A IF THE SURVEY ID IS AN ODD NUMBER AND ASK 8B IF THIS NUMBER IS EVEN							
8A	Economic growth must be a priority for (OUR COUNTRY), even if it affects the environment	1	2	3	4	9	X
8B	Protecting the environment should be a priority for (OUR COUNTRY), even if it affects the economic growth	1	2	3	4	9	X
9	Free competition is the best guaranty for economic prosperity	1	2	3	4	9	X

**Q4. From the following list, which are the three you would be most likely to involve yourself in?**

(SHOW CARD- MAXIMUM THREE ANSWERS)

	Mentioned	Did not mention	DK / no opinion	Refused
1. Sport	1	2	9	X
2. Music	1	2	↓	↓
3. Arts and culture	1	2		
4. Club/association membership	1	2		
5. Protection of the environment	1	2		
6. Politics	1	2		
7. Religion	1	2		
8. Helping others (elderly people, people with disabilities, children, neighbours, etc.)	1	2		
9. Preserving traditions/customs	1	2		
10. Life long learning	1	2		
11. Others (SPONTANEOUS)	1	2		
12. None of these (SPONTANEOUS)	1	2		

IF CODE =1 IN Q4.1-Q4.11 OTHERS GO TO Q6
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**Q5. How would you involve yourself in these activities?**

(SEVERAL ANSWERS POSSIBLE)

	Mentioned	Did not mention	DK / no opinion	Refused
1. Give up some of your spare time	1	2	9	X
2. Give up some money	1	2	↓	↓
3. Other (SPONTANEOUS)	1	2		

ASK ALL

**Q6. Would you be willing to learn one or more additional foreign language(s)?**

(IF YES)

**What would be your main motivations for doing so?**

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	Mentioned	Did not mention	DK / no opinion	Refused
1. No, I don't want to learn another language	1	2	9	X
2. Yes, to use on holidays abroad	1	2	↓	↓
3. Yes, to use at work (including travelling abroad on business)	1	2		
4. Yes, to be able to study in another country	1	2		
5. Yes, to be able to work in another country	1	2		
6. Yes, to get a better job in (OUR COUNTRY)	1	2		
7. Yes, for personal satisfaction	1	2		
8. Yes, to get closer to my cultural origins	1	2		
9. Yes, to meet people from other countries	1	2		
10. Yes, to be able to understand people from other cultures	1	2		
11. Yes, to know a language that is widely spoken around the world	1	2		
12. Yes, to be able to use the Internet	1	2		
13. Other (SPONTANEOUS)	1	2		

**Q7. To what extent do the following topics interest you? Would you say you are very interested, fairly interested, not very interested or not at all interested in ...?**

(SHOW CARD - ONE ANSWER PER LINE ALLOWED)

READ OUT		Very interested	Fairly interested	Not very interested	Not at all interested	DK	NA
1	Politics and economics (IN OUR COUNTRY)	1	2	3	4	9	X
2	Politics and economics in other countries of the European Union	1	2	3	4	9	X
3	Politics and economics in the rest of the world	1	2	3	4	9	X
4	Arts and culture in (OUR COUNTRY)	1	2	3	4	9	X
5	Arts and culture in other countries of the European Union	1	2	3	4	9	X
6	Arts and culture in the rest of the world	1	2	3	4	9	X
7	Music (singers / bands, hit parades, concerts, etc) in (OUR COUNTRY)	1	2	3	4	9	X
8	Music (singers / bands, hit parades, concerts, etc) in other countries of the European Union	1	2	3	4	9	X
9	Music (singers / bands, hit parades, concerts, etc) in the rest of the world	1	2	3	4	9	X
10	Sports in our country	1	2	3	4	9	X
11	Sports in other countries of the European Union	1	2	3	4	9	X
12	Sports in the rest of the world	1	2	3	4	9	X
13	Lifestyles in (OUR COUNTRY)	1	2	3	4	9	X
14	Lifestyles in other countries of the European Union	1	2	3	4	9	X
15	Lifestyles in the rest of the world	1	2	3	4	9	X

**Q8. To which of the following countries do you feel the closest?**

(SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

**(NOTE : EXCLUDE YOUR COUNTRY FROM THE LIST, KEEP CODES UNCHANGED , THOUGH)**

	mentioned	did not mention	DK	NA
1. Belgium	1	2	9	X
2. Finland	1	2		
3. United Kingdom	1	2		
4. Luxembourg	1	2		
5. Sweden	1	2		
6. Germany	1	2		
7. France	1	2		
8. Ireland	1	2		
9. The Netherlands	1	2		
10. Spain	1	2		
11. Denmark	1	2		
12. Greece	1	2		
13. Italy	1	2		
14. Portugal	1	2		
15. Austria	1	2		
16. Estonia	1	2		
17. Lithuania	1	2		
18. Latvia	1	2		
19. Malta	1	2		
20. Poland	1	2		
21. Czech Republic	1	2		
22. Slovakia	1	2		
23. Slovenia	1	2		
24. Hungary	1	2		
25. Cyprus	1	2		
26. Bulgaria	1	2		
27. Romania	1	2		
28. Turkey	1	2		
29. Switzerland	1	2		
30. Norway	1	2		
31. None of these (SPONTANEOUS)	1	2		
32. Others (SPONTANEOUS)	1	2		

LET US NOW MOVE TO THE SECOND TOPIC: FINANCIAL SERVICES.

**Q11. What are your top three financial priorities?**

(SHOW CARD - MAX. 3 ANSWERS POSSIBLE)

	Mentioned	Did not mention	DK / no opinion	Refused
1 - Paying the bills	1	2	9	X
2 - Saving for retirement	1	2	↓	↓
3 - Paying off debts	1	2		
4 - Buying a house / apartment	1	2		
5 - Passing on money to my children/grand children	1	2		
6 - Protecting my family in case I'm ill/unable to work	1	2		
7 - Having some savings for emergencies	1	2		
8 - Living as well as I can on my current income	1	2		
9 - Starting up a business	1	2		
10 - Other (SPONTANEOUS)	1	2		

**Q12. I find thinking about my finances and financial services ...**

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

	Mentioned	Did not mention	DK / no opinion	Refused
1 - Enjoyable	1	2	9	X
2 - Interesting	1	2	↓	↓
3 - Comforting	1	2		
4 - Intimidating	1	2		
5 - Complicated	1	2		
6 - Dull	1	2		
7 - Depressing	1	2		
8 - None of them (SPONTANEOUS)	1	2		

**Q13. Do you personally have ...?**

READ OUT	Yes	No	DK	Refused
A - a current account which comes with a payment card or a chequebook	1	2	9	X
B - a deposit account which pays interest but has no payment card or chequebook (N)	1	2	9	X
C - a chequebook	1	2	9	X
D - a credit card, a card that gives you short term credit so you do not pay immediately	1	2	9	X
E - another type of card (COUNTRY SPECIFIC NAME - EXAMPLE: give an example of the most popular brand name in your country, if one exists.) that enables you to pay directly from your bank account or from money that you have already loaded onto the card.	1	2	9	X
F - a life insurance policy	1	2	9	X
G - a private pension plan	1	2	9	X
H - stocks / shares	1	2	9	X
I - collective investments (UK: UNIT TRUST, OEIC, F+B: SICAV, APPROPRIATE NAME IN EACH COUNTRY)	1	2	9	X
J - bonds	1	2	9	X
K - a mortgage	1	2	9	X
L - a second mortgage (N)	1	2	9	X
M - loan lasting more than 12 months to buy a car	1	2	9	X
N - a loan lasting more than 12 months to buy something else (other than a house or a car)	1	2	9	X
O - an overdraft facility on a current account	1	2	9	X

IF "YES", CODE 1 IN Q.13. ITEM L, OTHERS GO TO Q.15.A.

**Q14. a) If you have a second mortgage, is it to..., or not?  
 b) And is it to..., or not?**

READ OUT	Yes	No	DK	Refused
A - purchase another property or renovate your current property	1	2	9	X
B - make another purchase (e.g. purchasing a new car)	1	2	9	X

ASK ALL

**Q15. a) Have you ever used the phone to...?**

READ OUT	Yes	No	DK	Refused
A - order a product or service	1	2	9	X
B - pay for something such as books, hotel or travel reservations, etc.	1	2	9	X
C - make a bank transaction	1	2	9	X
D - make use of other financial transactions	1	2	9	X

IF "NO", CODE 2 IN Q.15.A. ITEM B, OTHERS GO TO Q.16.A.

**Q15. b) Why have you never used the phone to pay for something such as books, hotel or travel reservations?**

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 - I do not have a payment card
- 2 - I have never had the opportunity to
- 3 - I do not think it is safe
- 4 - I am not interested in paying that way

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- 5 - Other (SPONTANEOUS)
- 9 - DK
- X - Refusal

ASK ALL

**Q16. a) Have you ever used the Internet to...?**

READ OUT	Yes	No	DK	Refused
A - order a product or service	1	2	9	X
B - pay for something such as books, hotel or travel reservations, etc.	1	2	9	X
C - make a bank transaction	1	2	9	X
D - make use of other financial transactions	1	2	9	X

IF "NO", CODE 2 IN Q.16.A. ITEM B, OTHERS GO TO Q.17.A.

**Q16. b) Why have you never used the Internet to pay for something such as books, hotel or travel reservations?**

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 - I do not use the Internet
- 2 - I do not know where to find such things on the Internet
- 3 - Paying for something on the Internet is too complicated
- 4 - Paying for something on the Internet is not safe
- 5 - I am not interested in paying that way
- 6 - I do not have a payment card

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- 7 - Other reason (SPONTANEOUS)
- 9 - DK
- X - Refusal

ASK ALL

**Q17a. For each of the following, can you tell me if you have ever obtained it from a firm located in another country of the European Union?**

SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE

**Q17b. And for each of these services, would you consider obtaining them from a firm located in another country of the European Union within the next 5 years?**

SHOW SAME CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE

READ OUT	Q17.a				Q17.b			
	Yes	No	DK	Ref.	Yes	No	DK	Ref.
1 - Bank account	1	2	9	X	1	2	9	X
2 - Credit card	1	2	9	X	1	2	9	X
3 - A private pension plan	1	2	9	X	1	2	9	X
4 - Car insurance	1	2	9	X	1	2	9	X
5 - Life insurance	1	2	9	X	1	2	9	X
6 - Mortgage	1	2	9	X	1	2	9	X
7 - Stocks/shares	1	2	9	X	1	2	9	X
8 - Collective investments	1	2	9	X	1	2	9	X
9 - Other	1	2	9	X	1	2	9	X

**Q17c. Are there obstacles preventing you from using financial services anywhere in the European Union?**

IF YES

**Which ones?**

SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE

	Mentioned	Did not mention	DK / no opinion	Refused
1 - No, no obstacles	1	2	9	X
2 - Yes, lack of information	1	2	↓	↓
3 - Yes, bad information	1	2		
4 - Yes, too risky	1	2		
5 - Yes, necessary to have large amounts to invest	1	2		
6 - Yes, difficulties due to distance	1	2		
7 - Yes, poor legal protection in the event of problems	1	2		
8 - Yes, language problems	1	2		
9 - Others (SPONTANEOUS)	1	2		

**Q18a. Which one of the following means of payment do you prefer to use to pay for an important purchase in (OUR COUNTRY)? By important purchase, I mean a purchase of at least .... (equivalent of 100 euros in domestic currency).**

SHOW CARD - ONE ANSWER ONLY

- 1 - Cash
- 2 - Cheque
- 3 - Credit card (SUCH AS: EUROCARD/MASTERCARD, VISA, AMERICAN EXPRESS, OR DINERS) or other bank card
- 4 - Bank or postal transfer

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- 5 - Other form of payment (SPONTANEOUS)
- 9 - DK
- X - Refusal

**Q18b. And which one would you prefer to use to pay for an important purchase in a European Union country?**

SHOW SAME CARD - ONE ANSWER ONLY

- 1 - Cash
- 2 - Cheque
- 3 - Credit card (SUCH AS: EUROCARD/MASTERCARD, VISA, AMERICAN EXPRESS, OR DINERS) or other bank card
- 4 - Bank or postal transfer

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- 5 - Other form of payment (SPONTANEOUS)
- 6 - Never bought/buys anything in EU country (SPONTANEOUS)
- 9 - DK
- X - Refusal

IF CODES 1, 2, 3, 4, 5 IN Q18.A.

**Q19a. For which reasons do you prefer to use this means of payment in (OUR COUNTRY)?**

SHOW CARD - MULTIPLE ANSWERS POSSIBLE

IF CODES 1, 2, 3, 4, 5 IN Q18.B.

**Q19b. Why do you prefer to use this means of payment in a European Union country?**  
 SHOW SAME CARD - MULTIPLE ANSWERS POSSIBLE

READ OUT	Q19.a In (OUR COUNTRY)				Q19.b In an EU country			
	mentioned	not	DK	NA	mentioned	not	DK	NA
A - Because it is cheap	1	2	9	X	1	2	9	X
B - Because it is easy	1	2	↓	↓	1	2	↓	↓
C - To avoid the risks of a dispute	1	2			1	2		
D - To avoid the risk of loss or theft	1	2			1	2		
E - To avoid being attacked	1	2			1	2		
F - For security / safety reasons, e.g. because there is a (PIN CODE, CONFIDENTIAL CODE, ETC. INT.: USE APPROPRIATE NAME IN EACH COUNTRY)	1	2			1	2		
G - Other	1	2			1	2		

ASK ALL

**Q20a. An electronic purse (EG.: (B) CARTE "PROTON", APPROPRIATE NAME IN EACH COUNTRY WHERE AVAILABLE) is a card which the holder loads with money from his or her bank account. It can then be used for payments, in particular minor purchases such as a newspaper or a bread at stores, which accept electronic purse cards. It has the advantage of being quick and easy and does not involve a confidential code but, if you lose the card, you could lose the money stored on it. Have you ever used such an electronic purse?**

- 1 - Yes
- 2 - No

3 - Does not exist in (OUR COUNTRY) (SPONTANEOUS)

9 - DK

X - Refusal

**Q20. b) Would you consider using such an electronic purse within the next few years?**

1 - Yes

2 - No

9 - DK

X - Refusal

**Q21. For each of the following statements, do you believe it is very easy, fairly easy, fairly difficult or very difficult to ...?**

READ OUT	Very easy	Fairly easy	Fairly difficult	Very difficult	DK	NA
A - Compare information from banks about bank account charges and features	1	2	3	4	9	X
B - Win in a dispute with a bank	1	2	3	4	9	X
C - Know beforehand how much it is going to cost to borrow money	1	2	3	4	9	X
D - Understand the information given by financial institutions about the way their mortgages work and the risks involved	1	2	3	4	9	X
E - Compare information about different mortgages	1	2	3	4	9	X
F - Win in a dispute with an insurance company	1	2	3	4	9	X
G - Change banks	1	2	3	4	9	X
H - Know in advance how well you are covered by insurance policies	1	2	3	4	9	X

**Q22. For each of the following statements, please tell me if you tend to agree or tend to disagree?**

READ OUT	tend to agree	tend to disagree	DK	NA
A - Having a bank account is expensive	1	2	9	X
B - Buying on credit is more useful than dangerous	1	2	9	X
C - You can borrow as much as you like, there are no real checks	1	2	9	X
D - The problem of borrowing more than you can pay back does not exist in (OUR COUNTRY)	1	2	9	X
E - The marketing techniques of financial institutions are aggressive	1	2	9	X
F - The information I get from financial institutions is clear and understandable	1	2	9	X
G - My rights as a consumer are adequately protected in relation to financial services	1	2	9	X
H - There are easy ways to settle disputes with banks and insurance companies	1	2	9	X
I - Financial transactions are generally secure	1	2	9	X
J - The confidential information I give to banks or insurance companies is adequately protected	1	2	9	X
K - I trust using the telephone for banking transactions	1	2	9	X
L - I trust using the Internet for banking transactions and payments	1	2	9	X
M - Transactions on the Internet are generally secure	1	2	9	X
N - If I make a transaction on the Internet, it's harder to sort out any problems that may arise	1	2	9	X

**Q23. For each of the following, please tell me if it applies to you, or not?**

READ OUT	applies	Does not apply	DK	NA
1 - I expect financial institutions to give me advice	1	2	9	X
2 - I make my own decisions about what to do with my money	1	2	9	X
3 - I usually trust the advice given by financial institutions	1	2	9	X

SPLIT BALLOT: ASK Q24A IF THE SURVEY ID IS AN ODD NUMBER

**Q24A. Each current and the future European Union member country has its own consumer protection standards. Do you think that these standards should be harmonised in the European Union, or not?**

IF YES

**Totally or in part?**

1 - No

2 - Yes, totally

3 - Yes, in part

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9 - DK

X - Refusal

SPLIT BALLOT: ASK Q24B IF THE SURVEY ID IS AN EVEN NUMBER

**Q24B. Each current and the future European Union member country has its own consumer protection standards in relation to financial services. Do you think that these standards should be harmonised in the European Union, or not?**

IF YES

**Totally or in part?**

1 - No

2 - Yes, totally

3 - Yes, in part

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9 - DK

X - Refusal

AND HERE COMES THE THIRD TOPIC: TIME USE

**D7a. What is your current occupation ?**

**D7b.** (IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D7a)

**Did you do any paid work in the past? What was your last occupation ?**

OCCUPATION	D7a) current	D7b) last
<b>NOT WORKING</b>		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	①	
Student	②	
Unemployed or temporarily not working	③	
Retired or unable to work through illness	④	
<b>SELF EMPLOYED</b>		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	7
Owner of a shop, craftsmen, other self employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
<b>EMPLOYED</b>		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (Managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at desk	13	13
Employed position, not at desk but travelling (salesmen, driver, ...)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
<b>NEVER DID ANY PAID WORK</b>		19

ASK ALL IN PAID WORK, CODE 5 TO 18 IN D7.A, OTHERS GO TO Q40.

**Q31a. Which of these options are important to you personally for combining paid work with other activities?**

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

**Q31b. Which of these options have been available to you in your main paid work in the past 12 months?**

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

FOR EACH OPTION AVAILABLE IN Q31.B -- IF NOT AVAILABLE CODE '8'

**Q31c. Which of these options have you taken in your main paid work in the past 12 months?**

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

FOR EACH OPTION TAKEN IN Q31.C -- IF NOT AVAILABLE CODE '8'

**Q31d. Were you fairly satisfied or fairly dissatisfied with...?**

READ OUT		Q31.a.		Q31.b.		Q31.c.			Q31.d			
		important		available		taken			satisfaction			
		yes	no	yes	no	yes	no	not applicable	fairly satisfied	fairly dissatisfied	DK	not applicable
1	Teleworking	1	2	1	2	1	2	8	1	2	9	8
2	Working more or less hours if needed	1	2	1	2	1	2	8	1	2	9	8
3	Saving up overtime to take as extra time off	1	2	1	2	1	2	8	1	2	9	8
4	Carrying over holidays to next year	1	2	1	2	1	2	8	1	2	9	8
5	Taking extra pay instead of holiday	1	2	1	2	1	2	8	1	2	9	8
6	Taking extra paid time off for study	1	2	1	2	1	2	8	1	2	9	8
7	Taking extra time off to look after relatives	1	2	1	2	1	2	8	1	2	9	8
8	Child care facilities at your workplace	1	2	1	2	1	2	8	1	2	9	8
9	Taking a sabbatical*, career break	1	2	1	2	1	2	8	1	2	9	8
10	Taking unpaid leave	1	2	1	2	1	2	8	1	2	9	8
11	Early retirement	1	2	1	2	1	2	8	1	2	9	8
12	Early retirement but with the option of still working part-time	1	2	1	2	1	2	8	1	2	9	8

\* IF EXPLANATION REQUIRED: "a paid leave that lasts several months or even a year, but can only be obtained a few times during the professional career"

**Q32. From the following list, could you please tell me which have the most impact on your time?**

(SHOW CARD - READ OUT - 3 ANSWERS MAXIMUM)

	Mentioned	Did not mention	DK / no opinion	Refused
1. School hours	1	2	9 ↓	X ↓
2. The opening hours of shops	1	2		
3. The opening hours of public services	1	2		
4. The time it takes you to travel to and from work	1	2		
5. The time it takes you to bring your children to and from schools, leisure activities, etc	1	2		
6. The time it takes you to go to shops, to leisure activities, etc	1	2		
7. None of these	1	2		

**Q33. To what degree are you satisfied with...?**

(SHOW CARD WITH SCALE)

READ OUT		fairly satisfied	fairly dissatisfied	Not applicable	DK	NA
1	your life in general	1	2	8	9	X
2	your job in general	1	2	8	9	X
3	your health	1	2	8	9	X
4	your financial situation	1	2	8	9	X
5	the number of hours you spend on paid work	1	2	8	9	X
6	the number of hours you spend on voluntary work	1	2	8	9	X
7	the number of hours you spend on training, studies, courses	1	2	8	9	X
8	the number of hours you spend on household tasks	1	2	8	9	X
9	the amount of time you spend on family and friends	1	2	8	9	X
10	your own free time	1	2	8	9	X
11	the division of household tasks between you and your partner	1	2	8	9	X
12	the help you get from family and friends to look after your children	1	2	8	9	X

**q34. Could you give me the letter which corresponds best to your own current situation?**  
(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 - Married
- 2 - Remarried
- 3 - Unmarried, currently living with partner
- 4 - Unmarried, having never lived with a partner
- 5 - Unmarried, having previously lived with a partner, but now on my own
- 6 - Divorced
- 7 - Separated
- 8 - Widowed

- 
- 9 - Other (SPONTANEOUS)
  - 99 - DK / no opinion (spontaneous)
  - X - Refusal (spontaneous)

**Q34a. On average, how many hours per week do you personally spend on paid work?**  
(including overtime and second jobs, but excluding travelling to and from work)

Hours per week

(IF DK, CODE 999)

(IF DOES NOT WORK, CODE 000)

IF CODE 1 TO 3 IN Q34, OTHERS GO TO Q34.C.

**Q34b. And your partner?**

Hours per week

(IF DK, CODE 999)

(IF DOES NOT WORK, CODE 000)

ASK ALL IN PAID WORK, CODE 5 TO 18 IN D7A., OTHERS GO TO Q40.

**Q34c. In the near future, do you plan to reduce your working hours or not?**  
(READ OUT)

- 1 - Definitely
- 2 - Possibly
- 3 - Definitely not

- 
- 9 - DK
  - X - Refusal

IF CODES 1 OR 2 IN Q34.C.

**Q34d. What do you intend to do in this extra free time?**  
 (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	Mentioned	Did not mention	DK / no opinion	Refused
1 - Study, take classes / training	1	2	9	X
2 - Have more free time for myself	1	2	↓	↓
3 - Look after your partner, children or grandchildren	1	2		
4 - Look after your parents	1	2		
5 - Look after other relatives	1	2		
6 - Do voluntary work	1	2		
7 - Nothing in particular	1	2		
8 - Other (SPONTANEOUS)	1	2		

IF CODES 1 OR 2 IN Q34.C.

**Q34e. For how long would you like to reduce your working hours?**

- 1 - Less than 6 months
- 2 - Between 6 and 12 months
- 3 - More than 1 year and up to 2 years
- 4 - More than 2 years and up to 5 years
- 5 - More than 5 years
- 6 - Forever
- \_\_\_\_\_
- 9 - DK
- X - Refusal

ASK ALL IN PAID WORK, CODE 5 TO 18 IN D7A., OTHERS GO TO Q40.

**Q35. If you had the possibility to reduce your working hours, which of the following would you prefer?**

- 1 - Work less hours per day /per week
- 2 - Take a longer period of time off during the year (some weeks, months)
- \_\_\_\_\_
- 3 - Both (SPONTANEOUS)
- 9 - DK
- X - Refusal

**Q36. On average, how many hours per week do you personally spend on voluntary work?**

(INT.: IF RESPONDENT GIVES HALF HOURS, ROUND UP TO NEXT HOUR)

Hours per week

(IF DK OR REFUSED, CODE 99, IF NONE CODE '0')

**Q37a. On average, how many hours per week do you personally spend on childcare, looking after household members and household tasks?**

(INT.: IF RESPONDENT GIVES HALF HOURS, ROUND UP TO NEXT HOUR)

Hours per week

(IF DK OR REFUSED, CODE 999, IF NONE CODE '0')

IF CODE 1 TO 3 IN Q34, OTHERS GO TO Q38.

**Q37b. And your partner?**

Hours per week

(IF DK OR REFUSED, CODE 999, IF NONE CODE '0')

ASK ALL IN PAID WORK, CODE 5 TO 18 IN D7A., OTHERS GO TO Q40.

**Q38. On average, how many hours per week do you personally spend on attending courses, studying or training?**

(INT.: IF RESPONDENT GIVES HALF HOURS, ROUND UP TO NEXT HOUR)

Hours per week

(IF DK OR REFUSED, CODE 99, IF NONE CODE '0')

**Q39. Generally, do you tend to agree or tend to disagree with each of the following statements?**

READ OUT		tend to agree	tend to disagree	DK	NA
1	The work I do is an important part of my life	1	2	9	X
2	I could easily get by with less money	1	2	9	X
3	I would continue working even if I did not need the money anymore	1	2	9	X
4	I would like to reduce the time spent working, but I need the money that I earn	1	2	9	X
5	I would like to reduce the time spent working, even if I earn less money	1	2	9	X
6	I would like to work more hours if it earned me more money	1	2	9	X
7	Working part-time (or taking frequent leave) is an indicator that someone is less committed to his/her work	1	2	9	X
8	Working part-time (or taking frequent leave) is bad for someone's career	1	2	9	X
9	Working part-time (or taking frequent leave) usually means that you have to do more in less time	1	2	9	X
10	Working part-time (or taking frequent leave) means that you get less interesting tasks to do	1	2	9	X
11	Working part-time (or taking frequent leave) is possible in my present job	1	2	9	X

ASK ALL WHO ARE IN PAID WORK OR RETIRED, CODE 4 TO 18 IN D7.A.  
 OTHERS GO TO Q58.

**Q40. Thinking about your main paid work (now or before you retired), do you tend to agree or tend to disagree with each of the following statements?**

READ OUT		tend to agree	tend to disagree	DK	NA
1	My work is/was too demanding and stressful	1	2	9	X
2	I am /was well paid	1	2	9	X
3	I have/had a great deal of influence in deciding how to do my work	1	2	9	X
4	My work is/was dull and boring	1	2	9	X
5	My job offers/offered good career prospects	1	2	9	X
6	I constantly work/worked to tight deadlines	1	2	9	X
7	I work/worked in dangerous or unhealthy conditions	1	2	9	X

ASK CODE 8 TO 11 TO ONLY TO THOSE WHO ARE IN PAID WORK

8	There is a risk that I will lose my job	1	2	9	X
9	I am pretty sure I won't get fired	1	2	9	X
10	I am pretty sure I could find the same kind of work at the same salary, if I had to	1	2	9	X
11	The speed of change in my work is so fast it's hard to keep up	1	2	9	X

**Q41. At what age do you expect to / did you retire?**

Years old (IF DK, CODE 99)

**Q42. At what age would you like / would you have liked to retire?**

Years old (IF DK, CODE 99)

**Q43. When you are/were close to retirement, would you/did you rather...?**

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 - stop the work completely
  - 2 - work part time before retirement
  - 3 - work full time before retirement, but with less responsibilities
- 
- 4 - other (SPONTANEOUS)
  - 9 - DK
  - X - Refusal

ASK THOSE IN PAID WORK, CODE 5 TO 18 IN D7.A., OTHERS GO TO Q58

**Q44. Would you be interested in postponing your retirement by two or three years, if it meant you could...**

- a - keep the same salary but work less hours prior to retiring**
- b - take a sabbatical\*/paid leave of absence during your working life**
- c - increase your future pension**

READ OUT		Yes	No	It depends (spont.)	DK	NA
a	keep the same salary but work less hours prior to retiring	1	2	3	9	X
b	take a sabbatical*/paid leave of absence during your working life	1	2	3	9	X
c	increase your future pension	1	2	3	9	X

IF "YES", CODE 1 IN Q44.A. OR Q44.B.

**Q45. What would you do with this extra time, would you use it...?**

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	Mentioned	Did not mention	DK / no opinion	Refused
1 - Study, take classes / training	1	2	9 ↓	X ↓
2 - Have more free time for myself	1	2		
3 - Look after your partner, children or grandchildren	1	2		
4 - Look after your parents	1	2		
5 - Look after other relatives	1	2		
6 - Do voluntary work	1	2		
7 - Nothing in particular	1	2		
8 - Other (SPONTANEOUS)	1	2		

\* IF EXPLANATION REQUIRED: "a paid leave that lasts several months or even a year, but can only be obtained a few times during the professional career"

IF "NO", CODE 2 IN Q44.A. AND Q44.B. AND Q44.C.

**Q46. Why would you not be interested in any of these three options?**  
 (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	Mentioned	Did not mention	DK / no opinion	Refused
1. I don't need more time now or in the future	1	2	9	X
2. I don't like the idea of retiring later	1	2	↓	↓
3. I am not interested in a higher pension	1	2	↓	↓
4. Other (SPONTANEOUS)	1	2	↓	↓

ASK ONLY TO PEOPLE IN PAID WORK, CODE 5 TO 18 IN D7.A.,  
 OTHERS GO TO Q58

**Q47. Would you be interested in reducing your pension, for instance by 10%, if it meant you could...**  
**a - keep the same salary but work less hours prior to retiring**  
**b - take a sabbatical\*/paid of leave during your working life**  
**c - retire 2 or 3 years earlier IF EXPLANATION REQUIRED: "a paid leave that lasts several months or even a year, but can only be obtained a few times during the professional career"**

READ OUT		Yes	No	It depends (spont.)	DK	NA
a	keep the same salary but work less hours prior to retiring	1	2	3	9	X
b	take a sabbatical*/paid leave of absence during your working life	1	2	3	9	X
c	retire 2 or 3 years earlier	1	2	3	9	X

\* IF EXPLANATION REQUIRED: "a paid leave that lasts several months or even a year, but can only be obtained a few times during the professional career"

**Q48. Please tell me if you tend to agree or tend to disagree with following statements?**

READ OUT		tend to agree	tend to disagree	DK	NA
1	When I retire, I will suffer a severe drop in my income	1	2	9	X
2	There is no need for me to worry about my future pension	1	2	9	X
3	The whole [NATIONALITY] pension system has sufficient funding for now and for the future	1	2	9	X
4	Retiring early is generally approved of where I work	1	2	9	X
5	My partner would certainly approve if retired early	1	2	9	X
6	Older workers should make way for younger workers	1	2	9	X
7	Older workers are just as productive as younger workers	1	2	9	X
8	The average retirement age should be increased	1	2	9	X

**Q49.a) Some people say that "learning stops when you leave school and start work". On the other hand, others think that "you have to make the effort to learn throughout your life". Would you personally like to be able to continue to learn or be trained throughout your life, or not?**

1 - Yes

2 - No

9 - DK

X - Refusal

IF "YES", CODE 1 IN Q49.A

**Q49.b) Why?**

(SHOW CARD)

1 - to avoid becoming or remaining unemployed

2 - to improve your job situation

3 - to adapt to the rapid changes in society

4 - Yes, other (SPONTANEOUS)

9 - DK

X - Refusal

**Q50. Have you done a training course in the past twelve months, or not?**

(IF YES)

**Did you do the course because your employer asked you to, because it was compulsory in order to get benefits (unemployment or other), or because you wanted to?**

(ONE ANSWER ONLY)

- 1 - Yes - your employer asked you to
- 2 - Yes - it was compulsory in order to get benefits (unemployment or other)
- 3 - Yes - you wanted to
- 4 - No

9 - DK

X - Refusal

IF "DONE A TRAINING COURSE", CODE 1 TO 3 IN Q50.

**Q51. How many hours were involved in the last training course you went on?**

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Hours (IF DK OR REFUSED, CODE 9999)

IF "DONE A TRAINING COURSE", CODE 1 TO 3 IN Q50.

**Q52. Who paid for that training course?**

(MULTIPLE ANSWERS POSSIBLY)

	Mentioned	Did not mention	DK / no opinion	Refused
1 - The company/organisation I work for	1	2	9 ↓	X ↓
2 - The state/national government	1	2		
3 - I paid for it myself	1	2		
4 - Regional or local government	1	2		
5 - Employment agency	1	2		
6 - Trade union	1	2		
7 - It was free (SPONTANEOUS)	1	2		
8 - Other (SPONTANEOUS)	1	2		

IF "DONE A TRAINING COURSE", CODE 1 TO 3 IN Q50.

**Q53. Were you given time off work to do that training course?**

- 1 - Yes
- 2 - No

9 - DK

X - Refusal

ASK THOSE IN PAID WORK, CODE 5 TO 18 IN D7.A.

**Q54.a) Do you think people should be able...?**

(INT.: ASK Q54.a. THEN FOR EACH ITEM SELECTED, ASK Q54.b.)

ASK ONLY FOR ITEMS SELECTED IN Q54.A

**Q54.b) Who should mainly pay for it, the person who works, the employer or the government?**

(SHOW CARD WITH OPTIONS)

READ OUT		Q54.a.			Q54.b				
		Yes	No	DK/NA	The person who works	The employer	The government	Not applicable	DK/NA
1	Take time off work to be with their partners, children or grandchildren	1	2	9	1	2	3	8	9
2	Take time off work to look after sick or elderly members of their family	1	2	9	1	2	3	8	9
3	Take time off work to study or take courses	1	2	9	1	2	3	8	9
4	Take time off work to do voluntary work	1	2	9	1	2	3	8	9
5	Take time off work for own benefit (leisure activities, travel, arts, music, etc. )	1	2	9	1	2	3	8	9
6	Have access to childcare facilities at their workplace	1	2	9	1	2	3	8	9
7	Take early retirement	1	2	9	1	2	3	8	9

IF ANY "PAID BY GOVERNMENT" CODE 3 IN Q54B.1 - Q54B.7

**Q55. Would you personally be prepared to pay more taxes or social welfare contributions for any of these options?**

1 - yes

2 - no

3 - it depends (SPONTANEOUS)

9 - DK

X - Refusal

TO THE EMPLOYEES, CODE 10 TO 18 IN D7.A.

**Q56. Are you working in the...?**

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 - National or local governments
- 2 - State owned company/organisation
- 3 - A private company/organisation, another business

---

- 4 - Other (SPONTANEOUS)
- 9 - DK
- X - Refusal

TO THE EMPLOYEES, CODE 10 TO 18 IN D7.A.

**Q57. Are you mainly...?**

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 - Employed, on a permanent basis
- 2 - Employed, on a fixed term contract
- 3 - Employed, on a temporary employment agency contract
- 4 - On apprenticeship or other training scheme

---

- 5 - Other (SPONTANEOUS)
- 9 - DK
- X - Refusal

ASK ALL

**Q58. a) How many children under 14 live in your household?**

- 1 - None
- 2 - One child
- 3 - Two children
- 4 - Three children
- 5 - Four children or more

---

- X - Refusal

ASK ONLY IF THERE ARE CHILDREN, OTHERS GO TO D11

**b) How old is the youngest child?**

Years old

(INT:IF MONTHS ARE GIVEN, ROUND UP TO THE NEXT WHOLE YEAR)

IF CODE 2 TO 5 IN Q58.A., OTHERS GO TO D.11.

**Q59. Do their grandparents look after these children on a regular basis, or not?**

1 - Yes, 2 days per week or more

2 - Yes, 1 day per week

3 - Yes, less often

4 - No

---

5 - they do not have grandparents anymore (SPONTANEOUS)

9 - DK

X - Refusal

**D11. How old are you?**

--	--

TO PEOPLE OVER 40

**Q60a. Do you have any grandchildren?**

1 - Yes

2 - No

---

9 - DK

X - Refusal

IF "YES", CODE 1 IN Q60.A.

**Q60b. Do you look after your grandchildren on a regular basis?**

5 - No

1 - Yes, 2 days per week or more

2 - Yes, 1 day per week

3 - Yes, less often

---

4 - They are living with me (SPONTANEOUS)

9 - DK

X - Refusal

**D1. What is your nationality?**

(DO NOT PROBE - DO NOT READ OUT - ONE ANSWER ONLY)

- 
- 1) Bulgarian
  - 2) Greek
  - 3) Czech
  - 4) Estonian
  - 5) Hungarian
  - 6) Latvian
  - 7) Lithuanian
  - 8) Maltese
  - 9) Polish
  - 10) Romanian
  - 11) Slovak
  - 12) Slovenian
  - 13) Turkish
  - 14) Russian
  - 15) Other
- 99) DK / no opinion (SPONTANEOUS)  
00) Refusal (SPONTANEOUS)

**D2. Are you ...?**

- 1 - Single
  - 2 - Married
  - 3 - Living as married
  - 4 - Divorced
  - 5 - Separated
  - 6 - Widowed
- 
- 9 - DK / no opinion (spontaneous)  
X - Refusal (spontaneous)

**D20. In political matters people talk of "the left" and "the right".**

**How would you place your views on this scale?**

(SHOW CARD - DO NOT PROMPT - IF CONTACT HESITATES, TRY AGAIN)

LEFT										RIGHT
1	2	3	4	5	6	7	8	9	10	

- 
- 99 - DK  
XX - Refusal

**D3a. How old were you when you stopped full-time education?**

(CODE THE AGE OF EDUCATION TERMINATION,  
IF STILL STUDYING: CODE '00', IF ILLITERATE CODE '01')

--	--

**D14. Sex of respondent (DO NOT ASK - MARK APPROPRIATE)**

- 1 - male
- 2 - female

**D19. Are you in your household, the person who contributes most to the household income?**

(READ OUT)

- 1 - Yes
- 2 - No
- 3 - Both equally
- 9 - DK
- X - Refusal

IF "NO", CODE 2 IN D.19.

**D21a. What is the current occupation of the person who contributes most to the household income?**

IF NOT DOING ANY PAID WORK CURRENTLY, CODE 1 TO 4 IN D21.A.

**D21b. Did he/she do any paid work in the past? What was his/her last occupation?**

OCCUPATION	D21a. current	D21b. last
<b>NOT WORKING</b>		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	①	
Student	②	
Unemployed or temporarily not working	③	
Retired or unable to work through illness	④	
<b>SELF EMPLOYED</b>		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	7
Owner of a shop, craftsmen, other self employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
<b>EMPLOYED</b>		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (Managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at desk	13	13
Employed position, not at desk but travelling (salesmen, driver, ...)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
<b>NEVER DID ANY PAID WORK</b>		19

**D10. Would you say you live in a ... ?**

- 1 - rural area or village
- 2 - small or middle sized town
- 3 - large town

---

9 - DK / no opinion (SPONTANEOUS)  
X - Refusal (SPONTANEOUS)

**D29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD)**

**Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc...**

**Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.**

- 1 - B
- 2 - T
- 3 - P
- 4 - F
- 5 - E
- 6 - H
- 7 - L
- 8 - N
- 9 - R
- 10 - M
- 11 - S
- 12 - K

---

99 - DK / no opinion (SPONTANEOUS)  
X - Refusal (SPONTANEOUS)

**D3b. What is your level of education? LOCAL CODES (such as primary school, worker's school, gymnasium, college, university degree, etc.)**

**LOCAL AGENCIES: APPLY CATEGORIES WHICH CORRESPOND TO THE OFFICIAL CENSUS-BUREAU CATEGORIES (AND PRESUMABLY YOU ARE REGULARLY USING) - THIS QUESTION WILL BE USED SOLELY FOR WEIGHTING PURPOSES. WE NEED INFORMATION ABOUT EDUCATION LEVEL WHICH CAN BE AN EFFICIENT INPUT FOR WEIGHTING PROCEDURES BASED ON POPULATION STATISTICS YOU WILL BE ABLE TO PROVIDE US WITH.**

**D5a. How many people live in your household, including yourself, all adults and children?**

(CODE NUMBER OF ALL HOUSEHOLD MEMBERS!)

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**D8. Are you/were you paid - directly or indirectly - by the state, local government or other public administration?**

- 1 - yes
- 2 - no

---

9 - DK / no opinion (SPONTANEOUS)

X - Refusal (SPONTANEOUS)

**D11a. Do you consider yourself as belonging to a particular religion?**

**(IF YES) Which one?**

(SHOW CARD - ONE ANSWER ONLY)

- 1 - Roman Catholic
- 2 - Greek Catholic
- 3 - Protestant\*
- 4 - Orthodox\*\*
- 5 - Jewish
- 6 - Muslim
- 7 - Buddhist
- 8 - Hindu
- 9 - Other
- 10 - None, I do not consider myself belonging to a particular religion

---

99 - DK / no opinion (SPONTANEOUS)

X - Refusal (SPONTANEOUS)

\* In the Czech Republic used: "Protestant (Evangelical Church of Czech-Brethrens, Czechoslovak Hussite)", in Hungary: "Protestant (Reformed, Evangelist, etc.)" was used

\*\* In Latvia: "Orthodox, Old Believers" was used

**D11b. Do you attend religious services other than weddings or funerals several times a week, once a week, a few times a year, once a year or less, or never?**

(ONE ANSWER ONLY)

- 1 - several times a week
- 2 - once a week
- 3 - a few times a year
- 4 - once a year or less
- 5 - never

---

9 - DK / no opinion (SPONTANEOUS)

X - Refusal (SPONTANEOUS)

**D13. If there were a “General Election” tomorrow, (SAY IF CONTACT IS UNDER 18 YEARS: and you had a vote), which party would you vote for?**

(DO NOT READ OUT - SPONTANEOUS ANSWER - ONLY ONE ANSWER)

LOCAL AGENCIES: APPLY PARTIES THAT ARE NORMALLY INCLUDED IN A POLITICAL SURVEY IN YOUR COUNTRY, IE. THOSE WHO COULD POSSIBLY REACH AT LEAST ONE PERCENT ON GENERAL ELECTIONS AT THE CURRENT TIME.

- 1 - Party A
  - 2 - Party B
  - 3 - Party C
  - 4 - Party D
  - 5 - Party E
  - 6 - Party F
  - 7 - Party G
  - 8 - Party H
  - 9 - Party I
  - 10 - Party J
  - 11 - Party K
  - 12 - Party L
  - 13 - Other Party
  - 14 - Would vote blank/would spoil the vote
  - 14 - Would not vote
- 
- 99 - DK / no opinion (SPONTANEOUS)
  - X - Refusal (SPONTANEOUS)

COUNTRY			
BULGARIA	B	1	Up to 90 leva
	T	2	From 91 to 115 leva
	P	3	From 116 to 155 leva
	F	4	From 156 to 185 leva
	E	5	From 186 to 210 leva
	H	6	From 211 to 250 leva
	L	7	From 251 to 281 leva
	N	8	From 281 to 330 leva
	R	9	From 331 to 400 leva
	M	10	From 401 to 490 leva
	S	11	From 491 to 600 leva
	K	12	Over 601 leva
CYPRUS	B	1	Μέχρι £250
	T	2	£251-£375
	Π	3	£376-£500
	Φ	4	£501-£625
	E	5	£626-£750
	H	6	£751-£875
	Λ	7	£876-£1000
	N	8	£1001-£1125
	P	9	£1126-£1300
	M	10	£1301-£1500
	Σ	11	£1501-£2000
	K	12	£2001 και άνω
CZECH REP.	B	1	Less than 7 000
	T	2	7 000 – 9 499
	P	3	9 500 – 12 199
	F	4	12 200 – 14 199
	E	5	14 200 – 15 499
	H	6	15 500 – 17 499
	L	7	17 500 – 19 499
	N	8	19 500 – 20 999
	R	9	21 000 – 24 999
	M	10	25 000 - 27 999
	S.	11	28 000 – 33 999
	K.	12	34 000 and more
ESTONIA	B	1	Up to 1750 kroons
	T	2	1751 - 2000 kroons
	P	3	2001 - 2500 kroons
	F	4	2501 - 3000 kroons
	E	5	3001 - 3500 kroons
	H	6	3501 - 4000 kroons
	L	7	4001 - 4500 kroons
	N	8	4501 - 5000 kroons
	R	9	5001 - 6000 kroons
	M	10	6001 - 7000 kroons
	S.	11	7001 - 9000 kroons
	K.	12	More than 9000 kroons

HUNGARY	B	1	0 – 40000 Ft
	T	2	41000 – 50000 Ft
	P	3	51000 – 59000 Ft
	F	4	60000 – 75000 Ft
	E	5	76000 – 85000 Ft
	H	6	86000 – 96000 Ft
	L	7	97000 – 107000 Ft
	N	8	108000 – 124000 Ft
	R	9	125000 – 140000 Ft
	M	10	141000 – 160000 Ft
	S.	11	161000 – 180000 Ft
	K.	12	181000 Ft fölött

LATVIA	B	1	0 - 49 Ls
	T	2	50 - 69 Ls
	P	3	70 – 89 Ls
	F	4	90 - 109 Ls
	E	5	110 – 129 Ls
	H	6	130 – 149 Ls
	L	7	150 - 169 Ls
	N	8	170 - 189 Ls
	R	9	190 - 209 Ls
	M	10	210 - 229 Ls
	S.	11	230 - 259 Ls
	K.	12	260 Ls un vairāk

LITHUANIA	B	1	iki 350 lt
	T	2	351-500 lt
	P	3	501-600 lt
	F	4	601-700 lt
	E	5	701-800 lt
	H	6	801-900 lt
	L	7	901-1000 lt
	N	8	1001-1100 lt
	R	9	1101 –1300 lt
	M	10	1301-1500 lt
	S.	11	1500-2000 lt
	K.	12	2001 ir daugiau lt

MALTA	B	1	Sa Lm140
	T	2	Lm141 - Lm200
	P	3	Lm201 - Lm350
	F	4	Lm351 - Lm400
	E	5	Lm401 - Lm450
	H	6	Lm451 - Lm500
	L	7	Lm501 - Lm650
	N	8	Lm651 - Lm700
	R	9	Lm701 - Lm800
	M	10	Lm801 - Lm900
	S.	11	Lm901 - Lm1,000
	K.	12	More than Lm1,000

POLAND	B	1	do 700 zł
	T	2	701 – 900 zł.
	P	3	901 – 1000 zł.
	F	4	1001 – 1100 zł.
	E	5	1101 – 1300 zł.
	H	6	1301 – 1500 zł.
	L	7	1501 – 1700 zł.
	N	8	1701 – 1900 zł.
	R	9	1901 – 2100 zł.
	M	10	2101 – 2400 zł.
	S.	11	2401 – 3000 zł.
	K.	12	powyżej 3000 zł.

ROMANIA	B	1	0	1.000.000 lei
	T	2	1.000.001 lei	1.500.000 lei
	P	3	1.500.001 lei	2.000.000 lei
	F	4	2.000.001 lei	2.500.000 lei
	E	5	2.500.001 lei	3.000.000 lei
	H	6	3.000.001 lei	4.000.000 lei
	L	7	4.000.001 lei	4.800.000 lei
	N	8	4.800.001 lei	5.500.000 lei
	R	9	5.500.001 lei	6.000.000 lei
	M	10	6.000.001 lei	8.000.000 lei
	S	11	8.000.001 lei	11.000.000 lei
	K	12	11.000.001 lei	and more

SLOVAKIA	B	1	do 6 000 Sk
	T	2	6 001 – 7 000 Sk
	P	3	7 001 – 8 000 Sk
	F	4	8 001 – 10 000 Sk
	E	5	10 001 – 12 000 Sk
	H	6	12 001 – 14 000 Sk
	L	7	14 001 – 16 000 Sk
	N	8	16 001 – 18 000 Sk
	R	9	18 001 – 20 000 Sk
	M	10	20 001 – 22 000 Sk
	S	11	22 001 – 25 000 Sk
	K	12	25 001 a viac Sk

SLOVENIA	B	1	0 SIT do 80.000 SIT
	T	2	od 81.000 SIT do 110.000 SIT
	P	3	od 111.000 SIT do 130.000 SIT
	F	4	od 131.000 SIT do 150.000 SIT
	E	5	od 151.000 SIT do 160.000 SIT
	H	6	od 161.000 SIT do 175.000 SIT
	L	7	od 176.000 SIT do 190.000 SIT
	N	8	od 191.000 SIT do 210.000 SIT
	R	9	od 211.000 SIT do 230.000 SIT
	M	10	od 231.000 SIT do 280.000 SIT
	S.	11	od 281.000 SIT do 370.000 SIT
	K.	12	371 in več

TURKEY	B	1	149 milyondan az
	T	2	150-200 milyon arası
	P	3	201-250 milyon arası
	F	4	251-300 milyon arası
	E	5	301-350 milyon arası
	H	6	351-400 milyon arası
	L	7	401-499 milyon arası
	N	8	500-549 milyon arası
	R	9	550-600 milyon arası
	M	10	601-750 milyon arası
	S.	11	751 milyon –1 milyar arası
	K.	12	1 milyar ve üstü

## C. TECHNICAL SPECIFICATIONS

### C.1 Co-operating Agencies and Research Executives

**THE GALLUP ORGANIZATION**  
**Budapest Office – Central Eastern European Headquarters**

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Fax. +36-1-4379444, E-mail: gergely\_hideg@gallup.hu

Countries	Institutes	Contact	Telephone	Fax
Bulgaria	VITOSHA RESEARCH 1 Lazar Stanev str. 1113 Sofia	Mr. Alexander STOYANOV	359-2-971-3000	359-2-971-2233
Republic of Cyprus	CYMAR MARKET RESEARCH Digeni Akrita, 40 Strovolos 2045 1686 Nicosia	Ms. Eleni MARANGOY	357-22-468-000	357-22- 468-008
Czech Republic	THE GALLUP ORGANIZATION, CZECH REPUBLIC Husova 7/241, 11 000 Praha 1	Ms. Agnes ILLYES	420-222-221-021	420-222-222-234
Estonia	SAAR POLL Veetorni 4 10119Tallin	Mr. Andrus SAAR	372-6-311-302	372-6-312-486
Hungary	THE GALLUP ORGANIZATION, HUNGARY Fő tér 1., Zichy Kastély H-1033 Budapest	Mr. Gergely HIDEG	361-250-0999	361-250-0650
Latvia	LATVIAN FACTS Brivibas str. 106-2 LV1001 Riga	Mr. Aigars FREIMANIS	371-731-4002	371-727-4936
Lithuania	BALTIC SURVEYS Didlauiko 47 LT2057 Vilnius	Ms. Rasa ALISAUSKIENE	370-5-212-0104	370-5-212-7145
Malta	MISCO 3rd Floor Regency House, Republic street VLT04 Valletta	Mr. Anthony CARABOTT	356-2122-0303	356-2124-7512
Poland	THE GALLUP ORGANIZATION, POLAND ul. Krzywickiego 34 02-078 Warszawa	Ms. Hanna IGNACZEWSKA	48-22-622-4132	48-22-622-6716
Romania	THE GALLUP ORGANIZATION, ROMANIA Bd. Nicolae Titulescu Nr. 1, Bl. A7, Sc. 4, Et. 8, Ap. 116-117, Sector 1 78151 Bucuresti	Ms. Olga DEZSO	40-1-210-5016	40-1-211-0366
Slovakia	FOCUS Grossinglova 37 81000 Bratislava	Mr. Ivan DIANISKA	421-2-529-31366	421-2-529-31378
Slovenia	CATI d.o.o. Trzaska cesta 2 1000 Ljubljana	Mr. Zenel BATAGELJ	386-1-241-0072	386-1-421-1970
Turkey	KONSENSUS Dikilitas Mah, Ayazmaderesi Cd. Mehmet Plaza No:30/3 Gayrettepe 80260 Istanbul	Mr. Murat SARI	90-212-216-3212	90-212-216-1814

## C.2 Administrative Regional Units in the Candidate Countries

### **BULGARIA**

Sofia  
Varna  
Lovech  
Montana  
Rousse  
Bourgas  
Plovdiv  
Sofia  
Haskovo

### **CYPRUS**

### **CZECH REPUBLIC**

Praha  
Stredni Cechy  
Jihozapad  
Severozapad  
Severovychod  
Jihovychod  
Stredni Morava  
Ostravsko

### **ESTONIA**

Pohja-Eesti  
Kesk-Eesti  
Kirde-Eesti  
Laane-Eesti  
Louna-Eesti

### **HUNGARY**

Kozep-Magyarorszag  
Kozep-Dunantul  
Nyugat-Dunantul  
Del-Dunantul  
Eszak-Magyarorszag  
Eszak-Alfold  
Del-Alfold

### **LATVIA**

Riga  
Vidzeme  
Kurzeme  
Zemgale  
Latgale

### **LITHUANIA**

Alytaus  
Kauno  
Klaipedos  
Marijampoles  
Panevezio  
Siauliu  
Taurages  
Telsiu  
Utenos  
Vilniaus

### **MALTA**

### **POLAND**

Podlaskie  
Lubelskie  
Podkarpackie  
Warminsko-Mazurskie  
Lubuskie  
Opolskie  
Malopolskie  
Kujawsko-Pomorskie  
Todzkie  
Zachodnio-Pomorskie  
Pomorskie  
Wielkopolskie  
Dolnoslaskie  
Slaskie  
Mazowieckie  
Swietokrzyskie

### **ROMANIA**

Nord-Est  
Sud-Est  
Sud  
Sud-Vest  
Vest  
Nord-Vest  
Centru  
Bucuresti

### **SLOVAKIA**

Bratislavsky  
Zapadne Slovensko  
Streedne Slovensko  
Vychodne Slovensko

### **SLOVENIA**

Pomurska  
Podravska  
Koroaka  
Savinjska  
Zasavska  
Spodnjeopavska  
Dolenjska  
Osrednjeslovenska  
Gorenjska  
Notranjsko-Kraska  
Goriska  
Obalno-Kraska

### **TURKEY**

Mediterranean region  
East Anatolian region  
Aegean region  
South-East Anatolian region  
Central Anatolian region  
Black Sea region  
Marmara region

## C.3 Sample Specifications

Between the 20<sup>th</sup> of November and the 24<sup>th</sup> of December 2003, The Gallup Organization Hungary carried out wave 2003.5 of the Candidate Countries Eurobarometer, at the request of the European Commission, Directorate-General Education and Culture.

The Candidate Countries Eurobarometer 2003.5 covers citizens of each of the countries that are applying for European Union membership aged 15 and over, with the exception of Estonia, Latvia and Cyprus. In Estonia and Latvia, the survey covered permanent residents aged 15 and over. In Cyprus, the sample covered the territory of the Republic of Cyprus only. The basic sample design applied in all Candidate Countries is a multi-stage, random (probability) one. In each country, a number of sampling points were drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, the points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the Candidate Countries Region according to the EUROSTAT NUTS 2 (or equivalent; if there are no such regions, we used NUTS 3 or equivalent regions for sampling) and according to the distribution of the resident population of the respective nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses were selected as every Nth address by standard random route procedures, from the initial address. In each household, the respondent was drawn, at random. All interviews were face-to-face in people's home and in the appropriate national language. In countries with significant minorities the respondents had a chance to respond in their mother tongue (in Estonia, Latvia and Lithuania in Russian, and in Romania in Hungarian).

Countries	Institutes	Number of Interviews	Field Work Dates	Population (x 000)
Bulgaria	VITOSHA RESEARCH	1000	26-Nov - 11-Dec	7,891
(Republic of) Cyprus	CYMAR MARKET RESEARCH	500	26-Nov - 13-Dec	689
Czech Republic	THE GALLUP ORGANIZATION, CZECH REPUBLIC / CVVM	1000	25-Nov - 14-Dec	10,226
Estonia	SAAR POLL	1000	27-Nov - 14-Dec	1,360
Hungary	THE GALLUP ORGANIZATION, HUNGARY	1015	22-Nov - 17-Dec	10,195
Latvia	LATVIAN FACTS LTD.	1005	20-Nov - 14-Dec	2,345
Lithuania	BALTIC SURVEYS	1017	28-Nov - 14-Dec	3,475
Malta	MISCO	500	26-Nov - 16-Dec	386
Poland	THE GALLUP ORGANIZATION, POLAND	1000	24-Nov - 14-Dec	38,632
Romania	THE GALLUP ORGANIZATION, ROMANIA	1042	24-Nov - 11-Dec	22,435
Slovakia	FOCUS CENTER FOR SOCIAL AND MARKET ANALYSIS	1000	27-Nov - 15-Dec	5,331
Slovenia	CATI D.O.O.	1003	29-Nov - 22-Dec	1,980
Turkey	KONSENSUS RESEARCH & CONSULTANCY	1000	4-Dec - 24-Dec	67,803
Total number of interviews		12082		172,748

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from population data from national statistics. For all Candidate Countries a weighting procedure, using marginal and intercellular weighting, was carried out, based on this Universe description. As such in all countries, gender, age, region NUTS 2, settlement size, household size, and education level were introduced in the iteration procedure. For international weighting (i.e. CC-13 averages), Gallup applies the official population figures as provided by national statistics. The total population figures for input in this post-weighting procedure are listed above.

The results of the Candidate Countries Eurobarometer studies are reported in the form of tables, datafiles and analyses. Per question a table of results is given with the full question text in English. The results are expressed as a percentage of the total. The results of the Eurobarometer surveys are analysed and made available through the Directorate-General Press and Communication, Opinion Polls of the European Commission, Office: Brey 7/41, B-1049 Brussels. The results are published on the Internet server of the European Commission: [http://europa.eu.int/comm/public\\_opinion/](http://europa.eu.int/comm/public_opinion/). All Eurobarometer datafiles are stored at the "Zentral Archiv" (Universität Köln, Bachemer Strasse, 40, D-50869 Köln-Lindenthal), available through the CESSDA Database <http://www.nsd.uib.no/cessda/europe.html>. They are at the disposal of all institutes members of the European Consortium for Political Research (Essex), of the Inter-University Consortium for Political and Social Research (Michigan) and of all those interested in social science research.

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits (in case of a sample of 1000 people – confidence intervals for N=500 sample are larger):

Observed percentages	10% or 90%	20% or 80%	30% or 70%	40% or 60%	50%
Confidence intervals	± 1.9%	± 2.5%	± 2.7%	± 3.0%	± 3.2%

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