

YOUR SURV	EY NUMBER	5	6 5 L	9	1-5
COUNTRY C	ODE		0	8	6-7
OUR SURVE	Y NUMBER		5 2	0	8-10
- INTERVIEW	NUMBER				11-16
. a	That is your nationality ? Please tell me the country (pply. (MULTIPLE ANSWERS POSSIBLE) elgium	or co	untries)	tha	it
D G G S F I L N P U A S F C	enmark. ermany. reece. pain. rance. reland. taly. uxembourg. etherlands. ortugal. fnited Kingdom (Great Britain, Northern Ireland). ustria. weden. inland.	2, 3,, 5,, 7,, 9,0, 112, 134, 156,	CLOSE		
D	K	17,	CLOSE	INTE	ERVIEW

- Q.2a) What is your mother tongue? (DO NOT PROBE DO NOT READ OUT ONE ANSWER ONLY)
- Q.3 And which languages can you speak well enough to take part in a conversation, apart from your mother tongue?

 (DO NOT PROBE DO NOT READ OUT SEVERAL ANSWERS POSSIBLE)
- Q.4 In your opinion, which two languages do you think are the most useful to know, apart from your mother tongue? (DO NOT PROBE DO NOT READ OUT MAXIMUM 2 ANSWERS)

READ OUT	Q.2a) MOTHER TONGUE (ONLY ONE)	Q.3 SPEAK WELL ENOUGH (SEVERAL)	Q.4 TWO MOST USEFUL (MAXIMUM 2)
	34-35	37	52
1. Danish	01	1,	1,
2. German	02	2,	2,
3. French	03	3,	3,
4. Italian	04	4,	4,
5. Dutch	05	5,	5,
6. English	06	6,	6,
7. Spanish	07	7,	7,
8. Portuguese	08	8,	8,
9. Greek	09	9,	9,
10. Swedish	10	10,	10,
11. Finnish	11	11,	11,
12. Arabic	12	12,	12,
13. Chinese	13	13,	13,
14. Other: SPECIFY:	14		
15. Other		50 1,	65 1,
16. DK	36 1,	2,	2,

Q.2.b)	(INT:	If	Other	:	specify	, CODE	14	AT	Q.2.a,	WRITE	DOWN	LANGUAGE	SPECIFIED)
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67 1, 4, 7, 10 13 2, 5, 8, 11 14 3, 6, 9, 12 15

Q.5. When you get together with friends, would you say you discuss political matters frequently, occasionally, or never?

Frequently	82 1
Occasionally	2
Never	_
DK	4

Q.6.	When you hold a strong opinion, do you ever friends, relatives or fellow workers to s? (READ OUT)	ver find y share your	ourself per views ? Do	rsuading your bes this happ	c pen
	Often. From time to time. Rarely. Never. DK.	· · · · · · · · · · · · · · · · · · ·			1 2 3 4 5
Q.7.	On the whole, are you very satisfied, fai not at all satisfied with the life you le (READ OUT)				
	Very satisfied				1 2 3 4 5
Q.8.	What are your expectations for the year to or the same, when it comes to	co come :	will 2000 h	be better, w	orse
RI	EAD OUT	BETTER	WORSE	SAME	DK
a) <u>y</u>	your life in general	85 1	2	3	4
b) t	the economic situation in Ireland	86 1	2	3	4
c) t	the financial situation of your household	87 1	2	3	4
i) t	the employment situation in Ireland	88 1	2	3	4
e) <u>y</u>	your personal job situation	89 1	2	3	4
Q.9. Q.10.	In the near future do you see yourself as Irish only		· ·	90	1 2 3 4 5
	Very proud				1 2 3 4 5

- Q.11. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in Ireland?
- Q.12 And how about the way democracy works in the European Union ?

	READ OUT	8	VERY SATISFIED	FAIRLY SATISFIED	NOT VERY SATISFIED	NOT AT ALL SATISFIED	DK
Q.11	In Ireland	92	1	2	3	4	5
Q.12	In the European Union	93	1	2	3	4	5

- Q.13. About how often do you ... (SHOW CARD 'Q.13')
 - a) watch the news on television ?
 - b) read the news in daily papers ?
 - c) listen to the news on the radio ?

READ OUT	Every day	Several times a week	Once or twice a week	Less often	Never	DK
a) News on television	94 1	2	3	4	5	6
b) News in daily papers	95 1	2	3	4	5	6
c) News on the radio	96 1	2	3	4	5	6

Q.14. Which of the following channels or television news programmes do you watch regularly? (SHOW CARD 'Q.14' - READ OUT - SEVERAL ANSWERS POSSIBLE)

1	RTE1 1.0'Clock News		1,
2	RTE1 6:01 News (Six O'Clock)		2,
3	RTE 1 News - 9pm		3,
4	RTE "Primetime"		4,
-	RTE "Questions and Answers"		5,
6	TV3 News		6,
7	Network 2 8.25 News 2		7,
-	Network 2 10:45 News 2	_	8,
	Local news	_	11.
	Other		12,
			13.
NA			14,

PUNCHER NOTE: NO COLS. 105 & 106

Q.15. And which of the following newspaper or newspapers do you read regularly? (SHOW CARD 'Q.15' - READ OUT - SEVERAL ANSWERS POSSIBLE)

	Irish Independent 1	
2	Irish Times	2,
3	The Star	3,
4	The Examiner	4,
11	Provincial/Local newspaper	11,
12	Other	12,
DK.		13,
NA.		14,

PUNCHER NOTE: NO COLS. 115 & 120

Q.16. In general, do you pay attention to news about each of the following ? (SHOW CARD $^{\circ}Q.16$)

READ OUT		A LOT OF ATTENTION	A LITTLE ATTENTION	NO ATTENTION AT ALL	DK
1. Politics	125	1	2	3	4
Social issues such as education, health care,	105	_	_		
poverty, etc.	126	1	2	3	4
3. The European Union	127	1	2	3	4
4. The economy	128	1	2	3	4
5. Sport	129	1	2	3	4
6. The environment	130	1	2	3	4
7. Foreign policy/					
international affairs	131	1	2	3	4
8. Culture	132	1	2	3	4

Q.17. Using this scale, how much do you feel you know about the European Union, its policies, its institutions ? (SHOW CARD Q.17 WITH SCALE)

READ OUT	KNOW NOTHING AT ALL									KNOW A GREAT DEAL	DK
133-134	1	2	3	4	5	6	7	8	9	10	11

Q.18. When you are looking for information about the European Union, its policies, its institutions, which of the following sources do you use? (SHOW CARD 'Q.18'- READ OUT - SEVERAL ANSWERS POSSIBLE) Which else?

Meetings	1.
Discussions with relatives, friends, colleagues	2,
Daily newspapers	3,
Other newspapers, magazines	4,
TV	5,
Radio	6,
The Internet, the World Wide Web	7,
Books, brochures, information leaflets	8,
European information on notice boards in libraries, town	٥,
halls, stations, post offices	9,
EU-information offices, Euro-info-Centres, Euro-info Points,	٠,
Euro-libraries, etc	10,
Specialised national or regional government information	10,
offices	11.
Trade Unions or professional associations	12.
Other organisations (e.g. consumer organisations, etc.)	
Contact a member of European Parliament or a member of	13,
The Dail	1 4
	14,
Other (SPONTANEOUS)	15,
Never look for such information/not interested	
(SPONTANEOUS)	16,
DK578	17,

PUNCHER NOTE COL. NUMBER OUT OF SEQUENCE

Q.19.	In general, how would you prefer to get information about the European Union ? (SHOW CARD 'Q.19' - READ OUT - SEVERAL ANSWERS POSSIBLE)
	A short leaflet, that just gives an overview. A more detailed brochure. A book giving you a complete description. A video tape. On the Internet. A CD-rom. A computer terminal allowing you to consult databases. From the television. From the radio. From daily newspapers. From other newspapers, magazines. I do not want information about the European Union (SPONTANEOUS). 13, DK. 14,
Q.20.	Generally speaking, do you think that Ireland's membership of the European Union is ? (READ OUT)
	A good thing
Q.21.	Taking everything into consideration, would you say that Ireland has on balance benefitted or not from being a member of the European Union?
	Benefitted
Q.22.	In your opinion, what is the current speed of building Europe? Please look at these figures (SHOW CARD 'Q22'). No. 1 is standing still, No. 7 is running as fast as possible. Choose the one which best corresponds with your opinion of the current speed of building Europe?.
O 23	And which corresponds best to the speed you would like 2 (SHOW CARD '022'

	Q.22	CURRENT SPEED	Q.23	DESIRED SPEED
1 STANDSTILL	167	1	168	1
2		2		2
3		3		3
4		4		4
5		5		5
6		6		6
7 RUNS AS FAST AS POSSIBLE		7		7
DK		8		8

AGAIN)

- Q.24 In your opinion, in five years' time, will the European Union play a more important, a less important or the same role in your daily life?
- Q.25 And, in five years' time, would you like the European Union to play a more important, a less important or the same role in your daily life?

READ OUT	MORE IMPORTANT	LESS IMPORTANT	SAME ROLE	DK
Q.24 Expectation	169 1	2	3	4
Q.25 Would like	170 1	2	3	4

Q.26. Have you ever heard of...? (SHOW CARD 'Q.26' WITH INSTITUTIONS)

	READ OUT	YES		ИО	DK
1.	The European Parliament	171	1	2	3
2.	The European Commission	172	1	2	3
3.	The Council of Ministers of the European Union	173	1	2	3
4.	The Court of Justice of the European Communities	174	1	2	3
5.	The European Ombudsman	175	1	2	3
6.	The European Central Bank	176	1	2	3
7.	The European Court of Auditors	177	1	2	3
8.	The Committee of the Regions of the European Union	178	1	2	3
9.	The Social and Economic Committee of the European Union	179	1	2	3

Q.27 And for each of the following European institutions, do you think it plays an important role or not in the life of the European Union ? (SHOW CARD 'Q.26' AGAIN)

	READ OUT	IMPO	RTANT	NOT IMPORTANT	DK
1.	The European Parliament	180	1	2	3
2.	The European Commission	181	1	2	3
3.	The Council of Ministers of the European Union	182	1	2	3
4.	The Court of Justice of the European Communities	183	1	2	3
5.	The European Ombudsman	184	1	2	3
6.	The European Central Bank	185	1	2	3
7.	The European Court of Auditors	186	1	2	3
8.	The Committee of the Regions of the European Union	187	1	2	3
9.	The Social and Economic Committee of the European Union	188	1	2	3

Q.28 And, for each of them, please tell me if you tend to trust it or tend not to trust it? (SHOW CARD 'Q.26' AGAIN)

	READ OUT	TEND		TEND NOT TO TRUST	DK
1.	The European Parliament	189	1.	2	3
2.	The European Commission	190	1	2	3
3.	The Council of Ministers of the European Union	191	1	2	3
4.	The Court of Justice of the European Communities	192	1	2	3
5.	The European Ombudsman	193	1	2	3
6.	The European Central Bank	194	1	2	3
7.	The European Court of Auditors	195	1	2	3
8.	The Committee of the Regions of the European Union	196	1	2	3
9.	The Social and Economic Committee of the European Union	197	1	2	3

Q.29. And, for each of them, please tell me if you are tending to put more trust or tending to put less trust in it? (SHOW CARD 'Q.26' AGAIN)

\prod	READ OUT	MORE	<u> </u>	LESS TRUST	DK
1.	The European Parliament	198	1	2	3
2.	The European Commission	199	1	2	3
<u>3.</u> ⊥	The Council of Ministers of the European Union	200	1	2	3
4.	The Court of Justice of the European Communities	201	1	2	3
5.	The European Ombudsman	202	1	2	3
6.	The European Central Bank	203	1	2	3
7.	The European Court of Auditors	204	1	2	3
8.	The Committee of the Regions of the European Union	205	1	2	3
9.	The Social and Economic Committee of the European Union	206	1	2	3

Q.30. Do you completely agree, slightly agree, slightly disagree or disagree completely with the following statement? (SHOW CARD 'Q.30' WITH SCALE)

	READ OUT	COMPLETELY AGREE	SLIGHTLY AGREE	SLIGHTLY DISAGREE	DISAGREE COMPLETELY	DK
1	There is a European cultural identity shared by all Europeans	207 1	2	3	4	5

INTERVIEWER: THERE ARE NO Qs. 31 or 32

PUNCHER NOTE: THERE ARE NO COLS. 208-209

ASK ALL

Q.33. What is your opinion on each of the following statements ? Please tell me for each proposal, whether you are for it or against it.

	READ OUT - ROTATING THE ORDER	FOR		AGAINST	DK
1.	There has to be one single currency, the EURO, replacing the Irish Punt and all other national currencies of the member states of the European Union	210	1	2	3
2.	With the single European currency, the EURO, there has to be a European Central Bank which is independent of the member states	211	1	2	3
3.	The European Central Bank has to be accountable for its decisions to the European Parliament	212	1	2	3
4.	The member states of the European Union should have one common foreign policy towards countries outside the European Union	213	1	2	3
5.	The European Union Member States should have a common defence and security policy	214	1	2	3
6.	The European Union should be responsible for matters that cannot be effectively handled by national, regional and local governments	215	1	2	3
7.	The President of the European Commission and the European Commissioners should have the support of a majority in the European Parliament. Otherwise, they should resign	216	1	2	3
8.	Children should be taught at school about the way European Union institutions work	217	1	2	3

Q.34a). For each of the following areas, do you think that decisions should be made by the Irish government, or made jointly within the European Union?

_	READ OUT - ROTATING THE ORDER	IRISH GOVERNMENT	THE EUROPEAN UNION	DK
-	Defence	218 1	2	3
2.	Protection of the environment	219 1	2	3
 ~-•	Currency	220 1	2	3
4.	Humanitarian aid	221 1	2	3
	Health and social welfare	222 1	2	3
	Basic rules for broadcasting and press	223 1	2	3
· ·	Fight against poverty/social exclusion	224 1	2	3
<u> </u>	The fight against unemployment	225 1	2	3
<u> </u>	Agriculture and Fisheries policy	226 1	2	3
7 0.	Supporting regions which are experiencing economic difficulties	227 1	2	3
11.	Education	228 1	2	3
2.	Scientific and technological research	229 1	2	3
13.	Information about the European Union, its policies and institutions	230 1	2	3
14.	Foreign policy towards countries outside the European Union	231 1	2	3
5.	Cultural policy	232 1	2	3

Q.34b). And, for each of the following?

	READ OUT - ROTATING THE ORDER ▼	IRISH GOVERNMENT	THE EUROPEAN UNION	DK
<u> </u>	Immigration policy	233 1	2	3
, ,	Rules for political asylum	234 1	2	3
a .	The fight against organised crime	235 1	2	3
.k	Police	236 1	2	3
- .	Justice	237 1	2	3
٠ <u>.</u>	Accepting refugees	238 1	2	3
₹.	Juvenile crime prevention	239 1	2	3
8.	Urban crime prevention	240 1	2	3
7 .	The fight against drugs	241 1	2	3
10.	The fight against the trade in, and exploitation of, human beings	242 1	2	3

Q.35. I am going to read out a list of actions that the European Union could undertake.

For each one, please tell me, if in your opinion, it should be a priority, or not?

	READ OUT	PRIO	RITY	NOT A PRIORITY	DK
1.	Welcoming new member countries	243	1	2	3
2.	Getting closer to European citizens, for example by giving them more information about the European union, its policies and its institutions	244	1	2	3
3.	Successfully implementing the single European currency, the Euro	245	1	2	3
4.	Fighting poverty and social exclusion	246	1	2	3
5.	Protecting the environment	247	1	2	3
6.	Protecting consumers and guaranteeing the quality of products	248	1	2	3
7.	Fighting unemployment	249	1	2	3
8.	Reforming the institutions of the European Union and the way they work	250	1	2	3
9.	Fighting organised crime and drug trafficking	251	1	2	3
10.	Asserting the political and diplomatic importance of the European Union around the world	252	1	2	3
11.	Maintaining peace and security in Europe	253	1	2	3
12.	Guaranteeing the rights of the individual and respect for the principles of democracy in Europe	254	1	2	3

Q.36 For each of the following countries, would you be in favour of or against it becoming part of the European Union?

READ OUT - ROTATE	IN FAVOUR	AGAINST	DK
1. Czech Republic	255 1	2	3
2. Slovakia	256 1	2	3
3. Poland	257 1	2	3
4. Hungary	258 1	2	3
5. Romania	259 1	2	3
6. Slovenia	260 1	2	3
7. Estonia	261 1	2	3
8. Latvia	262 1	2	3
9. Lithuania	263 1	2	3
10. Bulgaria	264 1	2	3
11. Cyprus	265 1	2	3
12. Malta	266 1	2	3
13. Switzerland	267 1	2	3
14. Norway	268 1	2	3
15. Turkey	269 1	2	3

7.37. For each of the following criteria, please tell me if it seems important to you, or not in deciding whether a particular country should join the European Union, or not?

	READ OUT	IMPO	TANT	NOT IMPORTANT	DK
1.	The country has to respect human rights and the principles of democracy	270	1	2	3
	Its level of economic development should be close to that of other member states	271	1	2	3
	It has to accept whatever has already been decided and put in place throughout the process of building Europe	272	1	2	3
	Its joining should not be costly for existing member countries	273	1	2	3
3.	It has to be prepared to put the interest of the European Union above its own	274	1	2	3
б.	It has to fight organised crime and drug trafficking	275	1	2	3
7.	It has to protect the environment	276	1	2	3
3.	It has to be able to pay its share of the European Union budget	277	1	2	3

Now let's talk about another topic: the European Parliament

⊋.38.	Have you recently seen or heard, in the papers, on the radio or on TV, anything about the European Parliament, that is the parliamentary assembly of the European Union? Yes
2.39.	How important a role would you say the European Parliament plays IN THE LIFE OF THE EUROPEAN UNION nowadays ? (READ OUT)
	Very important
Q.40.	Would you personally like the European Parliament to play a more important or a less important role than it does now ?
·	More important

Q.41.	There was a European Parliament election on Friday, 11th June 1999. For one reason or another, many people in Ireland did not vote in that election. Could you please think back to Friday 11 th June 1999, did you yourself vote in the European Parliament election?
	Voted
Q.42.	(IF VOTED, CODE 1 AT Q.41) What were the two main reasons why you voted in the European Parliament elections? (SHOW CARD 'Q.42'- READ OUT - TWO ANSWERS MAXIMUM)
	a) voting in these elections is compulsory in Ireland 282 1,
	b) I consider voting a civic duty and vote in every election, be it local, national or European
	c) this way, I protected the national interests of Ireland 3,
	d) I supported a particular candidate
	e) I supported a particular party5,
	f) these elections were/are the only way I can make my voice heard when it comes to European issues
	g) I was/am in favour of the European Union
	h) I was/am against the European Union8,
	i) I felt/feel the European Parliament would/will play a more important role in the daily lives of Europeans9,
	j) Other reasons
	DK

Q.43. (IF DID NOT VOTE, CODE 2 IN Q.41)
What were the two main reasons why you did NOT vote in that election? (SHOW CARD 'Q.43- TWO ANSWERS MAXIMUM)

I was sick/I am disabled/elderly293	1,
I was away from home	2,
I was on holiday	3,
I was too busy/no time/work	4,
I was involved in leisure activity	5,
I had family reasons	6,
I had registration or voting card problems	7,
I don't trust / I am dissatisfied with politics generally	8,
I am not interested in politics	9,
I am not interested in European politics	10
I am dissatisfied with the European Parliament as an institution	11
I am dissatisfied with the European Parliament electoral system	12
I am opposed to the European Union	1.3
I don't know much about the European Union	14
I don't know much about the European Parliament or the European	
Parliament election	15
I think voting has no consequences	16
I rarely or never vote	17
Other reasons	18
DK	19

ASK ALL

Q.44. Let us now look at some public figures.
Using this card, could you give me the name of the individual who currently holds the following jobs ? (SHOW CARD 'Q.44)

	READ OUT	CORRE	CT	INCORRECT	DK	
1.	President of the European Commission	312	1	2	3	
2.	European Commissioner appointed by the Irish government	313	1	2	3	
3.	Irish Minister of Finance	314	1	2	3	
4.	Irish Minister of Foreign Affairs	315	1	2	3	

- Q.45. Many important decisions are made by the European Union. They might be in the interest of people like yourself, or they might not. To what extent do you feel you can rely on each of the following bodies to make sure that these decisions are in the interest of people like yourself? Please use this scale (SHOW CARD 'Q.45'). "1" means that you cannot rely on it at all, "10" that you can rely on it completely. The scores in between allow you to say how close to either side you are.
- Q.45a) First, to what extent do you feel you can rely on the European Commission ?

READ OUT	CANNOT RELY ON IT AT ALL									CAN RELY ON IT COMPLETELY	
316-317	1	2	3	4	5	6	7	8	9	10	11

Q.45b) And what about The Dail? (SHOW CARD 'Q.45' AGAIN)

READ OUT	CANNOT RELY ON IT AT ALL									CAN RELY ON IT COMPLETELY		•
318-319	1	2	3	4	5	6	7	8	9	10	11	-

Q.45c) And what about the Irish government? (SHOW CARD 'Q.45' AGAIN)

READ OUT	CANNOT RELY ON IT AT ALL									CAN RELY ON IT COMPLETELY]	
320-321	1	2	3	4	5	6	7	8	9	10	11	

Q.45d) And what about the European Parliament? (SHOW CARD 'Q.45' AGAIN)

READ OUT	CANNOT RELY ON IT AT ALL							•		CAN RELY ON IT COMPLETELY	
322-323	1	2	3	4	5	6	7	8	9	10	11

Q.46.a) As it stands now, how much power do you think the European Parliament has?

Please give me your opinion using this scale, on which 1 indicates no power at all and 10 indicates a great deal of power. (SHOW CARD 'Q.46')

READ OUT	NO POWER AT ALL									A GREAT DEAL OF POWER	DK	
324-325	1.	2	3	4	5	6	7	8	9	10	11	

Q.46b) And what about The Dail? (SHOW CARD 'Q.46') AGAIN

READ OUT	NO POWER AT ALL									A GREAT DEAL OF POWER	
326-327	1	2	3	4	5	6	7	8	9	10	11

Q.47. At the European election, last June, parties and candidates campaigned for votes. For each of the following, please tell me whether their campaigns came to your attention in that way, or not?

	READ OUT - ROTATE	YES	NO	DK
1)	Party workers called to your home to ask for votes	328 1	2	3
(2)	Election leaflets put in your letterbox or given to you on the street or in shopping centres	329 1	2	3
3)	Advertising on behalf of the candidates or parties	330 1	2	3
4)	Coverage of the campaign in the newspapers	331 1	2	3
5)	Coverage of the campaign on TV and radio	332 1	2	3
6)	Family or friends or acquaintances discussing the European election	333 1	2	3
7)	Attending public meetings or rallies concerning the election	334 1	2	3
(8)	Looking up on the Internet/World Wide Web	335 1	2	3
9)	Being contacted by phone by people working for the parties or candidates	336 1	2	3

PUNCHER NOTE: NO COLS. 337-339.

Q.48. In an election, some parties win more seats and some parties win fewer seats. Some people say that this matters very little, other people say that it matters a great deal. Thinking about a European Parliament election like the one we had in June, where would you place your own view on this scale?

(SHOW CARD 'Q.48)

	READ OUT	IT DOESN'T MATTER AT ALL									IT MATTERS A GREAT DEAL	DK
š	340-341	1	2	3	4	5	6	7	8	9	10	11

Q.49. Let us now focus on candidates rather than parties. How much do you think it matters WHICH PARTICULAR CANDIDATES win seats in a European Parliament election like the one we had in June ? (SHOW CARD 'Q.49')

The second control of	READ OUT	IT DOESN'T MATTER AT ALL									IT MATTERS A GREAT DEAL	
be e	342-343	1	2	3	4	5	6	7	8	9	10	11

Q.50. The next elections to the European Parliament will take place in June 2004 in each member State. Do you intend to vote in the next European Parliament elections ?

YES344	1
NO	2
NOT APPLICABLE / COULD NOT VOTE THEN	3
DV	4

51.	How well informed do you feel about the single European currency, that is	Cn
	EURO ? Do you feel you are? (READ OUT)	
	Very well informed	1
	Well informed	2
	Not very well informed	3
	Not at all informed	4
	DK	5
52.	Have you received any information about the single European currency, the EURO? (IF YES) Where from ? (SHOW CARD 'Q.52' - READ OUT - SEVERAL ANSWER POSSIBLE)	: :RS
	No, I have not received any information	1,
	A bank, building society, insurance company, etc	2,
	A shop, supermarket, etc	3,
	A school, university, other place of training/education	4,
	The workplace	5,
	A trade union, professional organisation, etc	6,
	A consumer association	7,
	The Irish government	8,
	Regional government	9
	Local government, town or county hall/offices	10
	The radio	1:
	Television	1:
	Newspapers, magazines	1:
	Family and friends	1
	A letter or information left in my letter box	1
	The Internet, Teletext, Ceefax, etc	1
	Other (SPONTANEOUS)	1.
	DK	1.1
53.	Personally, would you say that the single European currency, the euro, is topic that you are very interested in, fairly interested in, not very interested in or not at all interested in?	s a
	Very interested in 364	1
	Fairly interested in	2
	Not very interested in	3
	Not at all interested in	4
	DK	5
54.	From what you have heard or read, has the value of the euro been irrevocatived against the Irish Punt?	abl
	Yes365	1
	No	2
	DK	3
55.	On the 1st of January 1999, the irrevocable value of the euro against th	e
	Irish Punt was fixed. Do you know how much one euro is worth in Irish P	unt
	(INT.: DO NOT PROMPT - FILL IN ALL FIGURES (BEFORE AND AFTER THE DOT) OF VALUE MENTIONED - IF 'DON'T KNOW', CODE:0000,00000)	Tŀ

ASK ALL

- Q.56.a) From what you have heard or read, when will it be possible to pay in euro by cheque or by card in Ireland? (SHOW CARD 'Q.56- ONE ANSWER ONLY)
- Q.56b) And in other European Union countries participating in the euro? (SHOW CARD 'Q.56' AGAIN- ONE ANSWER ONLY)

READ OUT	a) In Ireland	b) In other European Union Countries participating in the euro
A. It has been possible, since the 1st		
of January 1999	375 1	376 1
B. From 1st January 2000	2	2
C. From 1st January 2001	3	3
D. From 1st January 2002	4	4
E. Later	5	5
F. Never (SPONTANEOUS)	6	6
G. DK	7	7

Q.57. And when, do you think, it will no longer be possible to pay in Irish Punts in Ireland? (SHOW CARD 'Q.57' READ OUT - ONE ANSWER ONLY)

From 1st January 2000	1
From 1st January 2001	2
From 1st January 2002	3
Two or three months after 1st January 2002	4
Six months after 1st January 2002	5
From 1st January 2003	6
Later	7
Never (SPONTANEOUS)	8
DK	9

Q.58. From what you have heard or read, what exactly will happen in the countries participating in the euro in July 2002, at the latest? (READ OUT - ONE ANSWER ONLY)

There	will	be the national currency and the euro at the same time378	1
There	will	only be the euro	2
DK	• • • • •		3

Q.59. From 1st January 1999, the general public can make payments in euro by card, cheque, standing order or bank transfer. Have you, yourself, already made payments ... ?

READ OUT		YES	NO	DK
1)by card in euro	379	1*	2••	3
2)by cheque in euro	380	1*	2••	3
3)through standing order, or bank transfer in euro	381	1*	2••	3

Q.60.	(IF "YES", CODE 1* IN Q.59.1 OR 59.2 OR 59.3) Where did you make these payments? (READ OUT - SEVERAL ANSWERS POSSIBLE)	
	In Ireland	,

Q.61. (IF "NEVER PAID IN EURO", IF CODE 200 AT Q.59.1 AND 59.2 AND 59.3)

	READ OUT - ROTATE	YES		NO	DK
1.	You are afraid of confusing the Irish Punt and euro	385	1	2	3
2.	You do not have an account in euro	386	1	2	3
3.	You have not asked for a cheque book in euro	387	1	2	3
4.	You asked for a cheque book in euro but it was refused	388	1	2	3
5.	You think there are bank charges for using the euro in Ireland	389	1	2	3
6.	Not all shops accept payment in euro	390	1	2	3
7.	You did not know that you could already pay in euro	391	1	2	3
8.	You do not see the point of paying in euro at the moment	392	1	2	3
9.	You think it is difficult to pay in euro if the amount is shown in Irish Punts	393	1	2	3
10.	To date, you haven't needed to	394	1	2	3

(IF "NEVER PAID IN EURO", IF CODE 2. AT Q.59.1 AND 59.2 AND 59.3) Q.62. When do you think you, yourself, will start paying in euro by card, cheque drawn in euro, standing order, or bank transfer? (SHOW CARD 'Q.62' - READ OUT - ONE ANSWER ONLY)

This year395	1
Next year	2
In two years' time	3
Not before notes and coins in euro become available, on 1st	
January 2002	4
Not before the Irish Punt is no longer available at all	
It is not relevant for me (no account, no cheque or card in euro,	
etc.)	6
Never (SPONTANEOUS)	7
DK	

Q.63.	ASK ALL Which of the following statements come closest to your own opinion with regards to the possibility of making payments with cheques or cards in of now? (SHOW CARD 'Q.63' - READ OUT - SEVERAL ANSWERS POSSIBLE)	euro as
	One can get used to the euro	1, 2, 3, 4, 5,
• 	It is more complicated It is useful in preparing for the future It is not really useful at the moment I am not interested (SPONTANEOUS) None of these reasons (SPONTANEOUS)	6, 7, 8, 9,
	DK	11
Q.64.	Have you ever made some financial investments like life assurance, buyir stocks and shares, etc., in euro?	ng
	Yes	1 2 3
Q.65.	When do you think you will ask for your bank account to be in euro only? (SHOW CARD 'Q.65' - READ OUT - ONE ANSWER ONLY)	,
	It's already done. This year. Next year. In two years' time. Not before notes and coins in euro become available, on 1st January 2002. Not before the Irish Punt is no longer available at all. It is not relevant for me (no account, no cheque or card in euro, etc.). When it is possible (SPONTANEOUS) Never (SPONTANEOUS)	. 02 . 03 . 04 . 05 . 06 . 07 . 08 . 09
Q.66.	Some shops are already displaying prices in Irish Punts and in euro. Ha ever seen this dual pricing?	_
	Yes 410 1 GO TO No 2 GO TO DK 3 GO TO	Q.68
Q.67.a)	(IF "YES", CODE 1 IN Q.66) When you see that prices are displayed both in Irish Punts and in euro i shop, what do you look at? (SHOW CARD 'Q.67- READ OUT - ONE ANSWER ONLY	n a
	Only prices in Irish Punts	1 2 3 4
Q.67.b)	(IF "SOMETIMES", "ALWAYS" OR "ONLY" LOOKS AT PRICES IN EURO, CODES 2 OR IN Q.67.a) Do you look at prices in euro for all products or only basic products su bread, milk, petrol, etc. ?	
-	All products	1 2

Q.68.	ASK ALL When you see amounts in euro, do you tend to mentally convert them into Punts? (IF YES) Always, sometimes or rarely?	Irish
	No, never	1 2 3 4 5
Q.69.	When you see amounts in Irish Punts, do you tend to mentally convert the euro? (IF YES) Always, sometimes or rarely?	m into
	No, never	1 2 3 4 5
Q.70.	Some shops are displaying this logo. Have you ever noticed it, or not? 'Q.70' LOGO'	(SHOW
	Yes	1 2 3
Q.71.	What do you think it means? (SHOW CARD 'Q.71' - READ OUT - SEVERAL ANSWIPOSSIBLE)	ERS
	That you can also pay in euro there	1, 2, 3, 4, 5,
Q.72.	This logo means that prices are also displayed in euro and that you can reuro. Would you have more confidence or less confidence in a retailer who displays this logo, or would it make no difference?	pay in
	More confidence	1 2 3 4
Q.73.	From 1st January 2002, people will start to pay with euro coins and notes the whole, for the general public, do you think this changeover will take place? (SHOW CARD 'Q.73' - READ OUT - ONE ANSWER ONLY)	s. On
	without any difficulty	1 2 3 4 5
2.74.	And, specifically for you, do you think this changeover, from 1st January 2002, will take place? (SHOW CARD `Q.73) AGAIN	7
	without any difficulty	1 2 3 4 5

Q.75. For each of the following aspects linked to the introduction of euro coins and notes, would you say you are very worried, fairly worried, not very worried or not at all worried about? (SHOW CARD 'Q.75')

_		PRAD OVE	VERY	FAIRLY	NOT VERY	NOT AT ALL	
1		READ OUT	WORRIED	WORRIED	WORRIED	WORRIED	DK
_	1.	Mixing up different euro coins and notes	424 1	2	3	4	5
	2.	Making a mistake in mentally converting Irish Punts into euro	425 1	2	3	4	5
_	3.	Making a mistake in mentally converting euro into Irish Punts	426 1	2	3	4	5
•	4.	Being cheated when getting your change	427 1	2	3	4	5
i .	5.	Being cheated by retailers when they set prices in euro	428 1	2	3	4	5
	6.	Having difficulties in understanding your bills, your pay slip or your statements in euro	429 1	2	3	4	5
	7.	Having difficulties in remembering prices in euro	430 1	2	3	4	5
	8.	Having difficulties in comparing prices in euro between shops	431 1	2	3	4	5

Now let's talk about financial services

ASK ALL

Q.76. From the following statements, which are the four which come closest to your own opinion? (SHOW CARD 'Q.76' - READ OUT - FOUR ANSWERS MAXIMUM)

Banks give enough information about management of bank accounts 432 Having a bank account is very expensive	1, 2,
It is very difficult to win in a dispute with a bank	3.
Buying on credit is more useful than dangerous	-,
You never know beforehand how much it is going to cost to borrow money	4,
You can be with a much as well like the going to cost to porrow money	5,
You can borrow as much as you like, there are no real checks The problem of borrowing more than you can pay back does not exist in	6,
Ireland	7.
Financial institutions explain the risks involved in a mortgage well	8,
It is very difficult to compare the conditions linked to different	٠,
mortgage options	9.
Insurance companies cause less problems than banks	10
DK	11

Q.77. In your opinion, does the current Irish legislation ensure or not ... ? (SHOW CARD 'Q.77')

	READ OUT		YES	NO	DK
1.	the transparency of financial information	443	1	2	3
2.	the protection of consumers' rights	444	1	2	3
3.	a possible recovery action against banks and insurance companies	445	1	2	3
4.	security when making a transaction	446	1	2	3
5.	the protection of confidential information	447	1	2	3

Q.78.	Each member state has its own consumer protection standards. Do you think that these standards should be harmonised in the European Union, or not ?
	Yes
Q.79.	The opening up of markets and technological developments such as Telephone Banking, the Internet, etc. allow us increasingly to use remote banking and financial services. In your opinion, does the current Irish legislation

	READ OUT	YES	NO	DK
1.	the transparency of financial information	449 1	2	3
2.	the protection of consumers' rights	450 1	2	3
3.	a possible recovery action against banks and insurance companies	451 1	2	3
4.	security when making a transaction	452 1	2	3
5.	the protection of confidential information	453 1	2	3

Q.80.	The marketing of financial services in the market implies continuously
	introducing new technologies and techniques. In your opinion, is it necessary
	or not to take measures in the European Union to protect consumers in the use
	of these new technologies ?

Yes454	1
No	2
DK	3

Q.81.	In your o	pinion, anywher	are e in	the the	re obs Europ	tacle ean U	s prevenion ?	entin	g d	consu	mers	from	using	financial
	(IF YES) POSSIBLE)	Which	ones	?	(SHOW	CARD	`Q.81'	- RE	AD	OUT	- SEV	ÆRAL	answei	RS

No, no obstacles455	1
Yes, lack of information	÷,
Yes had information	4,
Yes, bad information	3,
Yes, too risky	1
Yes, necessary to have large amounts to invest	±,
Vec difficulties during amounted to invest	5,
Yes, difficulties due to distance	6.
Yes, poor legal protection in the event of problems	7
Yes language problems	٠,
Yes, language problems	8,
Others (SPONTANEOUS)	a ·
DK	J,
	10

- Q.82.a) Which one of the following means of payment do you prefer to use to pay for an important purchase in Ireland? By important purchase, I mean a purchase of at least £80. (SHOW CARD 'Q.82' ONE ANSWER ONLY)
- Q.82b) And what means of payment do you prefer to use to pay for an important purchase in another member country of the European Union ? (SHOW CARD 'Q.82' AGAIN ONE ANSWER ONLY)

		READ OUT	a) IN	IRELAND	b) IN ANO	THER COUNTRY
	1.	Never bought anything in another member country (SPONTANEOUS)	465	1	466	1
• [2.	Cash		2		2
	3.	Cheque		3		3
•	4.	Credit card		4		4
1	5.	Debit card such as LASER		5		5
` [6.	Bank transfer		6		6
	7.	Postal transfer		7		7
•	8.	Other form of payment (SPONTANEOUS)		8		8
	9.	DK		9		9

(IF CODES 2,3,4,5 OR 6 IN Q.82a)

Q.83.a) For which reasons do you prefer to use this means of payment in Ireland ? (SHOW CARD 'Q.83' - SEVERAL ANSWERS POSSIBLE)

(IF CODES 2,3,4,5,6 OR 7 IN Q.82b)

Q.83.b) Why do you prefer to use this means of payment in another member country of the European Union?

(SHOW CARD 'Q.83' AGAIN - SEVERAL ANSWERS POSSIBLE)

	READ OUT	b) IN	IRELAND	b) IN ANOTHER
1.	Cheaper	467	1,	MEMBER COUNTRY 475 1,
2.	More convenient	-	2,	2,
3.	To avoid disputes	-	3,	3,
4.	To avoid loss or theft	-	4,	4,
5.	To avoid being attacked		5,	5,
6.	For safety reasons, for example, because there is a PIN NUMBER	-	6,	6,
7.	Other (SPONTANEOUS)		7,	7,
3.	DK		8,	8,

Q.84.	Have you ever made payments, by telephone, by computer, by Internet, etc. ? (IF YES) Have you ever made such payments using a card with a PIN NUMBER, or not?
	No
	Yes, already paid this way BUT WITHOUT a card using a pin number
Q.85.	(IF NO, CODE 1 IN Q.84) Why have you never made such payments this way ? (SHOW CARD 'Q.85' - READ OUT - ONE ANSWER ONLY)
	I have never had the opportunity to

ASK ALL

- Q.86.a) Would you be ready to use a pre-paid card, an electronic purse to pay for a minor purchase in Ireland, such as a newspaper or a loaf of bread ?
- Q.86b) And when you travel abroad?

READ OUT	YES	NO	DOES NOT EXIST (SPONT.)	DK
a) In Ireland	485 1	2	3	4
b) Abroad	486 1	2	3	4

And now, some questions about your financial situation.

Q.87.a) Do you personally have a bank account, a post office account or another similar type of account?

Yes	487	1	GO TO Q.88
No		2	GO TO Q.87.b
Refusal		3	GO TO 0.88

(IF NO, CODE 2 IN Q.87a)

Q.87.b) For each of the following, please tell me if it applies to you, or not?

	READ OUT		YES	NO	REFUSAL	
1.	I never had an account	488	1	2	3	
2.	I closed my account	489	1	2	3	
3.	The bank closed my account	490	1	2	3	

ASK ALL

Q.88.a) Do you personally have...?

READ OUT	YES		NO	DK	REFUSAL
 A loan to buy a car or furniture for a period of more than 12 months 	491	1	2	3	4
A loan to buy something else for a period of more than 12 months	492	1	2	3	4
 Another type of personal loan for a period of more than 12 months 	493	1	2	3	4
4. A credit card	494	1	2	3	4
5. Debit card such as LASER	495	1	2	3	4
6. An overdraft on your current account	496	1	2	3	4

Q.88.b) Do you have a mortgage lasting...?

READ OUT	YES		NO	DK	REFUSAL
1. Less than 10 years	497	1	2	3	4
2. 10 to 20 years	498	1	2	3	4
3. More than 20 years	499	1	2	3	4

DEMOGRAPHICS

D.1. In political matters people talk of "the left" and "the right".

How would you place your views on this scale ?

(SHOW CARD 'D1'- DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

	Left									Right
500- 501	1	2	3	4	5	б	7	8	9	10
L										

RefusalDK	502	1	
DK	. 302	2	

NO QUESTIONS D2 AND D3

D.4. If there were a "General Election" tomorrow (SAY IF CONTACT UNDER 18 YEARS : and you had a vote), which party WOULD YOU VOTE for ?

	503-504
Fianna Fail	01
Fine Gael	02
Babour	0.3
workers party	0.4
Green Party	0.5
Progressive Democratic Party (P.D's)	06
Dimi I Cili	07
Democratic Left	0.8
independent	09
other Party	10
Would vote plank/would spoil your vote	11
would not vote	12
121	13
No answer	14

NO QUESTIONS D5 AND D6

D.7. Could you give me the letter which corresponds best to your own current situation ? (SHOW CARD 'D.7 - READ OUT - ONE ANSWER ONLY)

Married	505-506
Married	01
Remarried Currently limits	. 02
Unmarried Currently living with partner	. 03
Unmarried Having never lived with a partner	. 04
Unmarried. Having previously lived with a partner, but now on my own	. 05
Divorced	. 06
Separated	. 07
Widowed Other (SPONTANEOUS)	. 08
Other (SPONTANEOUS). Refusal (SPONTANEOUS).	. 09
in an anatomorphism of the contract of the con	. 10

1 2

D.8.	How	old	were	you	when	you	stopped	full-time	education	2
	(IF	STII	L ST	DYI	NG : C	CODE	00 - GO	TO D. 10)	0440401011	•

	507-508

NO QUESTION D.9

D.10.	Male Female	509
D.11.	How old are you ?	
	510-5	11

D.12. How many people live in your household, including yourself, all adults and children?

D.13. How many children under 15 are currently living at home ?

	D.12 PEOPLE	D.13 CHILDREN
1	512 1	513-514 01
2	2	02
3	3	03
4	4	04
5	5	05
6	6	06
7	7	07
8	8	08
9 or more	9	09
None		

THERE IS NO D.14

D.15. a) What is your current occupation ?
b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODES 01 TO 04 IN D.15a) Did you do any paid work in the past ?
What was your last occupation ?

	-\	, <u></u>
	a) CURRENT	b) LAST
OT WORKING	OCCUPATION 515-516	OCCUPATION
Responsible for ordinary shopping and looking after the	212-210	
home, or without any current occupation, not working	01	
Student	02	
Unemployed or temporarily not working	03	
Retired or unable to work through illness	04	
ELF EMPLOYED	_	
Farmer	05	517-518 01
Fisherman	06	02
Professional (lawyer, medical practitioner, accountant,	4	
architect,)	07	03
Owner of a shop, craftsmen, other self employed person	08	04
Business proprietors, owner (full or partner) of a company	09	05
MPLOYED	-	
Employed professional (employed doctor, lawyer, accountant, architect)	10	06
General management, director or top management (managing directors, director general, other director)	11	07
Middle management, other management (department head, junior manager, teacher, technician)	12	08
Employed position, working mainly at a desk	13	09
Employed position, not at a desk but travelling (salesmen, driver,)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman,)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
EVER DID ANY PAID WORK		15

NO QUESTIONS D.16 TO D.18

ASK ALL

D.19. Are you ... ?

READ OUT	Yes	No
a) In your household the person mainly responsible for ordinary shopping and looking after the home	519 1	2
b) In your household the person who contributes most to the household income	520 1	2

NO QUESTION D20

IF CODE 2 AT D.19b), ASK

- D.21.a) What is the current occupation of the person who contributes most to the household income ?
- D.21.b) (IF NOT DOING ANY PAID WORK CURRENTLY CODE 01 TO 04 IN D.21a)
 Did he/she do any paid work in the past ?
 What was his/her last occupation ?

	CURRENT	
NOT WORKING	OCCUPATION	OCCUPATION
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	521-522	
Student	02	
Unemployed or temporarily not working	03	
Retired or unable to work through illness	04	
ELF EMPLOYED		
Farmer	05	523-524 01
Fisherman	06	02
Professional (lawyer, medical practitioner, accountant,		
architect,)	07	03
Owner of a shop, craftsmen, other self employed person	08	04
Business proprietors, owner (full or partner) of a company	09	05
MPLOYED		•
Employed professional (employed doctor, lawyer, accountant, architect)	10	06
General management, director or top management (managing directors, director general, other director)		
	11	07
Middle management, other management (department head, junior manager, teacher, technician)	12	08
Employed position, working mainly at a desk	13	09
Employed position, not at a desk but travelling (salesmen, driver,)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman,)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
VER DID ANY PAID WORK		15

NO QUESTIONS D22 TO D28

ASK ALL

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW INCOME CARD 'D.29') Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc. ... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

52	5-526
	01
T	02
P	03
F	04
E	05
H	06
L	07
N	08
R	09
M	10
S	11
K	12
Refusal	13
DK	14

INTERVIEW PROTOCOL

P.1 Date of interview	DAY	MONTH			
	_ 527-528	529-530			
P.2 Time of the beginning of the interview	HOUR	MINUTES			
USE 24 HOUR CLOCK	531-532	_ 533-534			
P.3 Number of minutes the interview lasted	MINUTES				
	535-537				
P.4 Number of persons present during the inte Two (interviewer and respondent) Three Four Five or more		538 1 2			
P.5 Respondent cooperation Excellent	• • • • • • • • • • • • • • • • • • • •				
2.6 Size of locality Less than 2,000 people	• • • • • • • • • • • • • • • • • • • •	2 3			
P.7 Region	PUNCHER	NOTE: NO COL. 541			
Donegal		542 1			
North West (Sligo, Leitrim)	• • • • • • • • • • • • • • • • • • • •	2			
North East (Cavan, Monaghan, Louth)		3			
West (Mayo, Galway)	• • • • • • • • • • • • • • • • • • • •	4			
Midlands (Westmeath, Roscommon, Longford	d, Laois, Offaly)	5			
East (Dublin, Meath, Kildare, Wicklow) .		6			
Mid West (Limerick, Clare, Tipperary No:	rth Riding)				
South East (Waterford, Wexford, Carlow, South Riding)	Kilkenny, Tipperary	8			
South West (Kerry, Cork)					
	PUNCHER :	NOTE: NO COL. 543			

P.8	Postal code							
,							:	544-551
P.9	SAMPLE POINT NUMBI	ER						
								552-559
P.10	INTERVIEWER NUMBE	ER						
								560-567
P.11	WEIGHTING FACTOR							
								568-575
_ P.12 -	Telephone availabl	e in household	1 ?					
	Yes No			 	• • • • •	 • • • •	5	1 2
	Yes			 	••••	 ••••	5	
	Yes			 	••••	 ••••	5	
	Yes			 		••••	5	
	Yes						5	