

Eurobarometer 47 0 ..... Jan - Feb 1997 ..... ZA 2935 / ICPSR 2088

**EUROBAROMETER 47.0**

**JANUARY-FEBRUARY 1997**

**BASIC ENGLISH QUESTIONNAIRE**

**INRA (EUROPE)**

**Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the archival codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).**

YOUR SURVEY NUMBER

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+---+---+---+---+---+
|   |   |   |   |   |
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COUNTRY CODE

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+---+---+
|   |   |
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OUR SURVEY NUMBER

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+---+---+---+
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INTERVIEW NUMBER

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+---+---+---+---+---+
|   |   |   |   |   |
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- Q.1. What is your nationality ? Please tell me the country (or countries) that apply. (MULTIPLE ANSWERS POSSIBLE)
- |                                                       |   |     |                 |
|-------------------------------------------------------|---|-----|-----------------|
| Belgium.....                                          | 5 | 1,  |                 |
| Denmark.....                                          |   | 2,  |                 |
| Germany.....                                          |   | 3,  |                 |
| Greece.....                                           |   | 4,  |                 |
| Spain.....                                            |   | 5,  |                 |
| France.....                                           |   | 6,  |                 |
| Ireland.....                                          |   | 7,  |                 |
| Italy.....                                            |   | 8,  |                 |
| Luxembourg.....                                       |   | 9,  |                 |
| Netherlands.....                                      |   | 10, |                 |
| Portugal.....                                         |   | 11, |                 |
| United Kingdom (Great Britain, Northern Ireland)..... |   | 12, |                 |
| Austria.....                                          |   | 13, |                 |
| Sweden.....                                           |   | 14, |                 |
| Finland.....                                          |   | 15, |                 |
| Other countries.....                                  |   | 16, | CLOSE INTERVIEW |
| DK.....                                               |   | 17, | CLOSE INTERVIEW |

EB46.1 - Q.1 - TREND

- Q.2. When you get together with friends, would you say you discuss political matters frequently, occasionally, or never ?
- |                   |   |   |  |
|-------------------|---|---|--|
| Frequently.....   | 6 | 1 |  |
| Occasionally..... |   | 2 |  |
| Never.....        |   | 3 |  |
| DK.....           |   | 4 |  |

EB46.1 - Q.2 - TREND

- Q.3. When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views ? Does this happen ... ? (READ OUT)
- |                        |   |   |  |
|------------------------|---|---|--|
| Often.....             | 7 | 1 |  |
| From time to time..... |   | 2 |  |
| Rarely.....            |   | 3 |  |
| Never.....             |   | 4 |  |
| DK.....                |   | 5 |  |

EB46.1 - Q.3 - TREND

- Q.4. Generally speaking, do you think that (OUR COUNTRY'S) membership of the European Union is ... ? (READ OUT)
- |                           |   |   |  |
|---------------------------|---|---|--|
| A good thing.....         | 8 | 1 |  |
| A bad thing.....          |   | 2 |  |
| Neither good nor bad..... |   | 3 |  |
| DK.....                   |   | 4 |  |

EB46.1 - Q.4 - TREND

- Q.5. Taking everything into consideration, would you say that (OUR COUNTRY) has on balance benefited or not from being a member of the European Union ?
- |                    |   |   |  |
|--------------------|---|---|--|
| Benefited.....     | 9 | 1 |  |
| Not benefited..... |   | 2 |  |
| DK.....            |   | 3 |  |

EB46.1 - Q.5 - TREND

Q.6. Taking everything into consideration, would you say that, in five years' time, (OUR COUNTRY) will be benefiting or not from being a member of the European Union ?

Will be benefiting..... 10 1  
 Won't be benefiting..... 2  
 DK..... 3

EB44.0 - Q.30. - TREND

Q.7. One common currency will be established in the member states of the European Union by January 1999. Do you think that a common European currency is necessary for the European integration process to continue, or not ?

Necessary..... 11 1  
 Not necessary..... 2  
 DK..... 3

EB44.0 - Q.31. - TREND MODIFIED

Q.8. There is some discussion about acting at European Union level on further important political areas which are currently still the responsibility of national governments. I will read out a few of these areas. For each one, please tell me whether you think that common action is very important, fairly important, not very important or not at all important ?

READ OUT	Very important	Fairly important	Not very important	Not at all important	DK
1. Fighting the drug trade or other serious forms of organised crime	12 1	2	3	4	5
2. Political Asylum or fighting illegal immigration	13 1	2	3	4	5
3. Foreign Policy or defence Policy	14 1	2	3	4	5

EB44.0 - Q.33. - TREND

Q.9. In your opinion, which political figure is the most committed to further European integration ? (DO NOT PROMPT - DO NOT SHOW CARD - DO NOT READ OUT - ONE ANSWER ONLY)

name 1..... 15 1  
 name 2..... 2  
 name 3..... 3  
 name 4..... 4  
 name 5..... 5  
 name 6..... 6  
 name 7..... 7  
 name 8..... 8  
 name 9..... 9  
 name 10..... 10  
 name 11..... 11  
 name 12..... 12  
 name 13..... 13  
 name 14..... 14  
 name 15..... 15  
 name 16..... 16  
 name 17..... 17  
 name 18..... 18  
 name 19..... 19  
 name 20..... 20  
 name 21..... 21  
 name 22..... 22  
 name 23..... 23  
 name 24..... 24  
 name 25..... 25  
 name 26..... 26  
 name 27..... 27  
 name 28..... 28  
 name 29..... 29  
 name 30..... 30  
 name 31..... 31  
 name 32..... 32  
 name 33..... 33  
 name 34..... 34  
 name 35..... 35  
 name 36..... 36  
 others 37..... 37  
 others 38..... 38  
 others 39..... 39  
 others 40..... 40  
 others..... 41  
 nobody..... 42  
 DK..... 43

EB44.0 - Q.34. - TREND MODIFIED

Q.10. Which two languages do you think are the most useful to know except your mothertongue ? (DO NOT PROBE - DO NOT READ OUT - MAXIMUM TWO ANSWERS)

Danish.....	16	1,
German.....		2,
French.....		3,
Italian.....		4,
Dutch.....		5,
English.....		6,
Spanish.....		7,
Portuguese.....		8,
Greek.....		9,
Swedish.....		10,
Finnish.....		11,
Russian.....		12,
Arabic.....		13,
Chinese.....		14,
Japanese.....		15,
Other.....		16,
DK.....		17,

EB44.0 - Q.35a. - TREND

Q.11. Now I would like to ask you about how much trust you have in people from various countries. For each, please tell me whether you tend to trust them or tend not to trust them ? (INT. : SHOW CARD - READ OUT, INCLUDING YOUR OWN)

	Tend to trust them	Tend not to trust them	DK
1. Belgians	17 1	2	3
2. Danes	18 1	2	3
3. Germans	19 1	2	3
4. Greeks	20 1	2	3
5. Spaniards	21 1	2	3
6. French	22 1	2	3
7. Irish	23 1	2	3
8. Italians	24 1	2	3
9. Luxembourgers	25 1	2	3
10. Dutch	26 1	2	3
11. Austrians	27 1	2	3
12. Portuguese	28 1	2	3
13. Finns	29 1	2	3
14. Swedish	30 1	2	3
15. British	31 1	2	3
16. Americans	32 1	2	3
17. Russians	33 1	2	3
18. Poles	34 1	2	3
19. Hungarians	35 1	2	3
20. Czechs	36 1	2	3

EB44.0 - Q.36. - TREND

Q.12. How important do you think that close cooperation between Germany and France will be in the future for Europe to grow together further ? (SHOW CARD - READ OUT)

More important than in the past.....	37	1
As important as in the past.....		2
Less important than in the past.....		3
DK.....		4

EB44.0 - Q.37. - TREND

Q.13. How interested are you in information about Germany ? Would you say you are ... ? (READ OUT)

Very interested.....	38	1	GO TO Q.14
Fairly interested.....		2	GO TO Q.14
Not very interested.....		3	GO TO Q.15
Not at all interested.....		4	GO TO Q.15
DK.....		5	GO TO Q.15

EB44.0 - Q.38. - TREND

Q.14. (IF VERY OR FAIRLY INTERESTED - CODES 1 OR 2 IN Q.13)  
To obtain information about Germany, to what extent do you use each of the following sources : regularly, occasionally, rarely or never ? (SHOW CARD)

READ OUT	Regularly	Occasionally	Rarely	Never
1. (OUR COUNTRY) 's Television	39 1	2	3	4
2. German Television	40 1	2	3	4
3. (OUR COUNTRY) 's radio	41 1	2	3	4
4. German Radio	42 1	2	3	4
5. (OUR COUNTRY) 's newspapers or magazines	43 1	2	3	4
6. German newspapers or magazines	44 1	2	3	4
7. School lessons, seminars, information days	45 1	2	3	4
8. Personal contacts (family, friends, colleagues, relatives).	46 1	2	3	4

EB44.0 - Q.39. - TREND

ASK ALL

Q.15. Now a question about the German Chancellor, Helmut Kohl. It is said that - after managing German unification - he is the right man to bring about further European integration. Please tell me how much you agree or disagree with this statement ? Do you ... ? (READ OUT)

Agree strongly.....	47	1
Agree somewhat.....		2
Disagree somewhat.....		3
Disagree strongly.....		4
DK.....		5

EB44.0 - Q.40. - TREND

Let's now talk about another topic.

Q.16. Some people think that the quality of food products sold in (OUR COUNTRY) is improving, whilst others think it is getting worse. For each of the following products sold in (OUR COUNTRY), please tell me if you think its quality is tending to improve or tending to get worse ? (SHOW CARD)

READ OUT	Tending to improve	Tending to get worse	Neither improving, nor getting worse (SPONTANEOUS)	DK
1. Fresh vegetables	48 1	2	3	4
2. Fresh fruit	49 1	2	3	4
3. Fresh meat	50 1	2	3	4
4. Fresh fish	51 1	2	3	4
5. Fresh milk	52 1	2	3	4
6. Cheese	53 1	2	3	4
7. Eggs	54 1	2	3	4
8. Bread and bakery products	55 1	2	3	4
9. Canned foods	56 1	2	3	4
10. Frozen foods	57 1	2	3	4
11. Pre-cooked meals	58 1	2	3	4
12. Other pre-packed food products	59 1	2	3	4

EB47.0 - NEW

Q.17. a) Do you think that the information on the quality of food products provided by each of the following sources is generally more in the interest of consumers, more in the interest of industry or neutral ? (SHOW CARD + LIST OF SOURCES)  
 b) Could you tell me which sources you think tell the truth about the quality of these products ? (SHOW CARD - SEVERAL ANSWERS POSSIBLE)

READ OUT	a)				b)
	consumers	industry	neutral	DK	Tell the truth
1. Teachers and lecturers	61 1	2	3	4	60 1,
2. Scientists	62 1	2	3	4	2,
3. Public authorities	63 1	2	3	4	3,
4. Government agencies	64 1	2	3	4	4,
5. European Commission	65 1	2	3	4	5,
6. Producer groups	66 1	2	3	4	6,
7. Political parties	67 1	2	3	4	7,
8. Trade Unions	68 1	2	3	4	8,
9. Shops/supermarkets	69 1	2	3	4	9,
10. Radio and Television	70 1	2	3	4	10,
11. The Press	71 1	2	3	4	11,
Nobody (SPONTANEOUS)					12,
DK					13,

EB43.1 bis - Q.26 - TREND MODIFIED

Q.18. I am going to read you four opinions about the environment. Which one of them comes closest to your opinion ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

- Current levels of human activity are causing catastrophe, endangering all forms of life on earth..... 72 1
- Current levels of human activity need to be very significantly changed if the general deterioration of the environment is to be stopped..... 2
- Current levels of human activity are not fundamentally in conflict with the environment. 3
- There is no problem at all with the environment..... 4
- DK..... 5

EB43.1bis - Q.32 - TREND

Q.19. I am going to read you three opinions which you sometimes hear about environmental problems. Which one comes closest to your own ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

- Economic development should be given higher priority than protecting the environment.... 73 1
- Economic development must be ensured, but the environment protected at the same time.... 2
- The protection of the environment should be given higher priority than economic development..... 3
- DK..... 4

EB43.1bis - Q. 21 - TREND MODIFIED

Q.20. If I mention serious damage to the environment, what do you think of ? Please choose the first four thoughts that come to your mind from this list. (SHOW CARD - READ OUT - FOUR ANSWERS POSSIBLE)

- Rubbish in the streets, in green spaces or beaches..... 74 1,
- Factories which release dangerous chemical products into the air or the water..... 2,
- Air pollution from cars..... 3,
- Sewage..... 4,
- Noise generated by building or public works, heavy traffic, airports..... 5,
- Excessive use of herbicides, insecticides and fertilisers in agriculture..... 6,
- Oil pollution of the sea and coasts..... 7,
- Industrial waste..... 8,
- Acid rain..... 9,
- Global pollution such as the progressive disappearance of tropical forests, the destruction of the ozone layer, the greenhouse effect..... 10,
- The storage of nuclear waste..... 11,
- Uncontrolled mass tourism in some areas (coasts, mountains)..... 12,
- DK..... 13,

EB43.1bis - Q. 19 - TREND

Q.21. Here are some ways in which, in Europe, one could deal with environmental matters.  
 Would you support the following proposals, or not ? (SHOW CARD)

READ OUT	Yes	No	DK
1. Providing greater funding for scientific research and technological development related to the environment	75 1	2	3
2. Ensuring that schools include environmental education as an important part of children's education	76 1	2	3
3. Spending more money on educating the public about important environmental issues (M)	77 1	2	3
4. Implementing tougher legislation to control companies which pollute the environment	78 1	2	3
5. Allocating greater resources to the enforcement of existing legislation	79 1	2	3
6. Training professionals so that they themselves can take steps to protect the environment (M)	80 1	2	3
7. Ensuring that environmental problems are identified and that appropriate measures are taken	81 1	2	3
8. Applying very high special taxes on goods and processes which harm the environment to discourage their use	82 1	2	3
9. Increasing taxes on packaging that pollutes the environment and reducing taxes on packaging that is environmentally friendly (N)	83 1	2	3
10. Reducing taxes on goods and manufacturing processes which respect the environment (N)	84 1	2	3
11. Banning activities and manufacturing processes that harm the environment (N)	85 1	2	3
12. Imposing an economic embargo on countries outside the European Union which seriously harm the environment (N)	86 1	2	3

EB43.1bis - Q.25 - TREND MODIFIED

- Q.22. a) In which of the following areas, if any, do you think the European Union has adopted legislation or introduced measures designed to protect consumers ? (SHOW CARD - SEVERAL ANSWERS POSSIBLE)  
 b) In which of the following areas, if any, do you think the European Union should adopt a legislation or introduce measures designed to protect consumers ? (SHOW CARD - SEVERAL ANSWERS POSSIBLE)

READ OUT	a) Has adopted	b) Should adopt
1. Forbidding unfair terms of contract	87 1,	88 1,
2. Establishing rules on the safety of toys and ensuring their application	2,	2,
3. Standardising package holiday conditions	3,	3,
4. Preventing misleading advertising	4,	4,
5. Adopting common rules with regard to time-share properties	5,	5,
6. Establishing common rules so that service suppliers are considered responsible for the consequences of their activities	6,	6,
7. Establishing common rules with regard to advertising	7,	7,
8. Defining strict rules with regard to product labelling	8,	8,
9. Establishing rules with regard to purchases, such as mail order, shopping channels on television, the Internet	9,	9,
10. Creating better conditions for consumers with regard to financial services (banking, insurance,...)	10,	10,
11. Ensuring that every European citizen has easy access to the legal system in other Member States, in case of consumer problems	11,	11,
12. Establishing rules so that prices are clearly displayed, throughout Europe, by units of measurement (Kilograms, litres,...)	12,	12,
13. None of these	13,	13,
14. DK	14,	14,

EB44.3 - Q.138 - TREND MODIFIED

- Q.23. The European Union has taken actions to improve the level of consumer protection. Overall, do you think that these actions have tended to improve the level of consumer protection, have tended to reduce the level of consumer protection, or haven't they had any impact ?

Tended to improve the level of consumer protection.....	89	1
Tended to reduce the level of consumer protection.....	2	
Haven't had any impact on the level of consumer protection.....	3	
DK.....	4	

EB47.0 - NEW

- Q.24. In your opinion, what are the main problems that dissatisfied consumers face ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

They feel they have no power against suppliers and manufacturers.....	90	1,
Access to the courts is too difficult for them.....	2,	
The cost of taking legal action against someone is too high for them.....	3,	
The follow-up given to their complaints is unsatisfactory.....	4,	
They are not well aware of their rights.....	5,	
They do not have enough information about the products' features.....	6,	
They do not have the time to get their rights respected.....	7,	
They are not well enough informed about the consumer support services.....	8,	
It is often difficult for them to compare products and services.....	9,	
DK.....	10,	

EB47.0 - NEW

- Q.25. Do you think that school prepares children for life very well, fairly well, fairly badly or very badly ?

Very well.....	91	1
Fairly well.....	2	
Fairly badly.....	3	
Very badly.....	4	
DK.....	5	

EB47.0 - NEW

Q.26. If school educated young people to become informed consumers, would you say that this would improve the quality of life of future generations certainly, probably, probably not or certainly not ?

Certainly..... 92 1  
 Probably..... 2  
 Probably not..... 3  
 Certainly not..... 4  
 DK..... 5

EB47.0 - NEW

Q.27. a) Do you think that local authorities in (OUR COUNTRY) could certainly, probably, probably not or certainly not play a role in educating consumers ? (SHOW CARD)  
 b) And national bodies ? (SHOW SAME CARD)  
 c) And the European Union ? (SHOW SAME CARD)

READ OUT	Yes, certainly	Yes, probably	No, probably not	No, certainly not	DK
a) Local authorities	93 1	2	3	4	5
b) National bodies	94 1	2	3	4	5
c) The European Union	95 1	2	3	4	5

EB47.0 - NEW

Q.28. (IF "YES, CERTAINLY" OR "YES, PROBABLY" AT QUESTION Q.27c - CODES 1 OR 2 AT ITEM c)  
 How do you think the European Union could play this role ? (SHOW CARD - READ OUT - TWO ANSWERS MAXIMUM)

By explaining why consumer education is necessary..... 96 1,  
 By providing information about good examples of training from other countries so that we can learn from them..... 2,  
 By publishing information on consumers' rights within the European Union..... 3,  
 By organising exchange of personnel and of information..... 4,  
 DK..... 5,

EB47.0 - NEW

Q.29. The European Union has taken actions to improve the level of safety of products and services for consumers. Overall, do you think that these actions have tended to improve the level of safety for consumers, have tended to reduce the level of safety for consumers, or haven't they had any impact ?

Have tended to improve the level of safety for consumers..... 97 1  
 Have tended to reduce the level of safety for consumers..... 2  
 Haven't had any impact on the level of safety for consumers..... 3  
 DK..... 4

EB47.0 - NEW

Q.30. a) Which of the following do you feel particularly concerned about, as regards the safety of products and services for consumers ? (SHOW CARD - SEVERAL ANSWERS POSSIBLE)  
 b) And, for each of the following products and services, do you think that those offered in (OUR COUNTRY) are generally safe, or not ?

READ OUT	a)		b) Safety		
	Concerned		Yes	No	DK
1. Medicines	98	1,	99	1 2	3
2. Cosmetic products		2,	100	1 2	3
3. Toys (N)		3,	101	1 2	3
4. Food (N)		4,	102	1 2	3
5. Electrical appliances (N)		5,	103	1 2	3
6. Cars (N)		6,	104	1 2	3
7. Public places (shops, theatres, cinema,...)		7,	105	1 2	3
8. Hotels		8,	106	1 2	3
9. Sports events		9,	107	1 2	3
10. Cleaning products		10,	108	1 2	3
11. Public transport (M)		11,	109	1 2	3
12. Planes		12,	110	1 2	3
13. Restaurants		13,	111	1 2	3
None		14,			
DK		15,			

EB38.0 - Q.111 - TREND MODIFIED

Q.31. Do you think enough attention is drawn to the safety of products and services for consumers ..., or not ?

READ OUT	Enough	Not enough	DK
1. in papers and magazines	112 1	2	3
2. on the radio, television	113 1	2	3
3. in advertising	114 1	2	3
4. in places where people spend their leisure time or holidays	115 1	2	3
5. in schools	116 1	2	3

EB38.0 - Q.109 - TREND MODIFIED

Q.32. If you are travelling in another member country of the European Union, do you think or not you will... ?

READ OUT	Yes	No	DK
1. be properly informed about the main measures of safety of products and services for consumers	117 1	2	3
2. find the same codes/signs of safety as in your own country	118 1	2	3
3. have the same level of safety in all countries	119 1	2	3
4. have totally understandable codes/signs of safety	120 1	2	3

EB38.0 - Q.114 - TREND MODIFIED

Q.33. For each of the following services in (OUR COUNTRY), could you tell me if you consider it to be of good quality, bad quality or neither good nor bad ? (SHOW CARD)

READ OUT	Good quality	Neither good nor bad quality	Bad quality	DK
1. Water supply	121 1	2	3	4
2. Gas supply	122 1	2	3	4
3. Electricity supply	123 1	2	3	4
4. Telephone services	124 1	2	3	4
5. Access to television channels	125 1	2	3	4
6. The motorway network	126 1	2	3	4
7. Maintenance of roads and pavement	127 1	2	3	4
8. Collection of household rubbish	128 1	2	3	4
9. Health services such as hospitals, etc.	129 1	2	3	4
10. Ambulance services	130 1	2	3	4
11. Courts, Justice	131 1	2	3	4
12. Postal services	132 1	2	3	4
13. Rail travel	133 1	2	3	4
14. Air travel	134 1	2	3	4
15. Bus and coach travel between cities	135 1	2	3	4
16. Urban transport such as the underground, bus, tram	136 1	2	3	4

EB47.0 - NEW

Q.34. In the European Union, there is a tendency to open to competition services which were traditionally monopolies, such as those provided by water, gas or electricity or telephone companies, etc. Are you aware of this tendency, or not ?

Yes..... 137 1  
 No..... 2  
 DK..... 3

EB47.0 - NEW

Q.35. Here is a list of public services that are now changing markedly because, among other things, the national and European authorities have decided to open them to competition.

a) For each one, please tell me if you have or have not seen a price cut recently ?

READ OUT	Yes	No	DK
1. Telephone services	138 1	2	3
2. Postal services	139 1	2	3
3. Electricity supply	140 1	2	3
4. Gas supply	141 1	2	3
5. Water supply	142 1	2	3
6. Air travel	143 1	2	3
7. Rail travel	144 1	2	3

EB47.0 - NEW

b) For each one, please tell me if you have or have not seen better quality services ?

READ OUT	Yes	No	DK
1. Telephone services	145 1	2	3
2. Postal services	146 1	2	3
3. Electricity supply	147 1	2	3
4. Gas supply	148 1	2	3
5. Water supply	149 1	2	3
6. Air travel	150 1	2	3
7. Rail travel	151 1	2	3

EB47.0 - NEW

c) For each one, please tell me if you have or have not seen more choice of services and suppliers ?

READ OUT	Yes	No	DK
1. Telephone services	152 1	2	3
2. Postal services	153 1	2	3
3. Electricity supply	154 1	2	3
4. Gas supply	155 1	2	3
5. Water supply	156 1	2	3
6. Air travel	157 1	2	3
7. Rail travel	158 1	2	3

EB47.0 - NEW

d) For each one, please tell me if you have or have not seen better protection of consumers interests ?

READ OUT	Yes	No	DK
1. Telephone services	159 1	2	3
2. Postal services	160 1	2	3
3. Electricity supply	161 1	2	3
4. Gas supply	162 1	2	3
5. Water supply	163 1	2	3
6. Air travel	164 1	2	3
7. Rail travel	165 1	2	3

EB47.0 - NEW

Q.36. a) And, in the future, do you think that opening to competition will be a good thing or a bad thing with regard to the quality of each of the following services ? (SHOW CARD)

READ OUT	Good thing	Bad thing	Neither a good, nor a bad thing (SPONT.)	DK
1. Telephone services	166 1	2	3	4
2. Electricity supply	167 1	2	3	4
3. Gas supply	168 1	2	3	4
4. Water supply	169 1	2	3	4
5. Air travel	170 1	2	3	4
6. Rail travel	171 1	2	3	4
7. Collection of household rubbish	172 1	2	3	4
8. Media	173 1	2	3	4

b) And with regard to the price of each of these services ? (SHOW SAME CARD)

READ OUT	Good thing	Bad thing	Neither a good, nor a bad thing (SPONT.)	DK
1. Telephone services	174 1	2	3	4
2. Electricity supply	175 1	2	3	4
3. Gas supply	176 1	2	3	4
4. Water supply	177 1	2	3	4
5. Air travel	178 1	2	3	4
6. Rail travel	179 1	2	3	4
7. Collection of household rubbish	180 1	2	3	4
8. Media	181 1	2	3	4

EB47.0 - NEW

Q.37. Which of the following effects do you think might be brought about by opening to competition ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Creating jobs in these sectors.....	182	1,
Greater transparency.....		2,
Job losses in these sectors.....		3,
Better service quality.....		4,
Lower prices.....		5,
Stopping non-profitable services.....		6,
Greater attention to consumer needs.....		7,
Other (SPONTANEOUS).....		8,
DK.....		9,

EB47.0 - NEW

Q.38. Some people think that everyone should have the right to certain services even if they do not have the means to pay for them. Which of the following services should, in your opinion, be guaranteed to everyone ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Water supply.....	183	1,
Gas supply.....	2,	
Electricity supply.....	3,	
Telephone services.....	4,	
Access to television channels.....	5,	
Collection of household rubbish.....	6,	
Air travel.....	7,	
Rail travel.....	8,	
Bus and coach travel between cities.....	9,	
Urban transport.....	10	
Payment systems, that is, access to banking facilities.....	11	
None.....	12	
DK.....	13	

EB47.0 - NEW

Q.39. a) In your opinion, are the products which are sold in (OUR COUNTRY) and that come from Central and Eastern European countries of good quality, of bad quality or neither ? (SHOW CARD)  
 b) And those which come from developing countries ? (SHOW CARD)

READ OUT	Good quality	Neither good nor bad quality	Bad quality	DK
a) Central and Eastern Europe	184 1	2	3	4
b) Developing countries	185 1	2	3	4

EB47.0 - NEW

Q.40. Some products produced within the European Union can't be sold in the European Union because they are of poor quality or not safe enough. Do you think that the European Union should do something to forbid them being sold also in countries which are not members of the European Union, or not ?

Yes.....	186	1
No.....	2	
DK.....	3	

EB47.0 - NEW

Q.41. Do you think that the information on prices currently provided by shopkeepers and service suppliers allows you to compare prices and bring competition into play, or not ?

Yes.....	187	1
No.....	2	
DK.....	3	

EB47.0 - NEW

Q.42. In which of the following areas, if any, would you like to have clearer and fuller information ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

In the area of HOUSING, that is building, repairs, advice from architects, houses/flats renting, etc.....	188	1,
In the CONSULTANCY area, that is lawyers, solicitors, accountants, etc.....		2,
In the HEALTH CARE sector, that is hospitals, doctors, ancillary medical services, etc..		3,
In the FINANCIAL area, that is banking services, credit, insurance, etc.....		4,
In the PUBLIC UTILITY area, that is air, rail and road travel, water and electricity supply, postal and telephone services, etc.....		5,
In the area of PRIVATE TRANSPORT, that is taxis, removers, etc.....		6,
In the area of MAINTENANCE AND REPAIRS, that is of cars, heating systems, household appliances, etc.....		7,
In the area of LEISURE, that is travel agencies, entertainment, hotels, restaurants, etc.....		8,
DK.....		9,

EB47.0 - NEW

Q.43. Do you sometimes see a significant difference between the price which was initially quoted to you by shopkeepers or service suppliers and the price that you actually have to pay ?  
 (IF YES) In which areas ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

No, no significant difference.....	189	1,
Yes, in the area of HOUSING, that is building, repairs, advice from architects, houses/flats renting, etc.....		2,
Yes, in the CONSULTANCY area, that is lawyers, solicitors, accountants, etc.....		3,
Yes, in the HEALTH CARE sector, that is hospitals, doctors, ancillary medical services, etc.....		4,
Yes, in the FINANCIAL area, that is banking services, credit, insurance, etc.....		5,
Yes, in the PUBLIC UTILITY area, that is air, rail and road travel, water and electricity supply, postal and telephone services, etc.....		6,
Yes, in the area of PRIVATE TRANSPORT, that is taxis, removers, etc.....		7,
Yes, in the area of MAINTENANCE AND REPAIRS, that is of cars, heating systems, household appliances, etc.....		8,
Yes, in the area of LEISURE, that is travel agencies, entertainment, hotels, restaurants, etc.....		9,
DK.....		10

EB47.0 - NEW

Q.44. From (OUR COUNTRY), would you like to use service suppliers located outside (OUR COUNTRY), or not ?  
 (IF YES) Which ones ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

No, does not wish to use service providers located outside (OUR COUNTRY).....	190	1,
Yes, for construction and building.....		2,
Yes, for renting of houses/flats.....		3,
Yes, for services of lawyers.....		4,
Yes, for financial services, that is those provided by banks, insurance companies, credit institutions.....		5,
Yes, for health care services.....		6,
Yes, for travel and tourism.....		7,
Others (SPONTANEOUS).....		8,
DK.....		9,

EB47.0 - NEW

In 1999, the Euro will become the European currency and, in 2002, at the latest, coins and notes in Euro will replace coins and notes in (NATIONAL CURRENCY) in certain member States of the European Union.

Q.45. Would you like to be better informed about the reasons and advantages of a single currency in Europe, or not ?

Yes.....	191	1
No.....		2
DK.....		3

EB47.0 - NEW

Q.46. a) In your opinion, will the adoption of a single currency, the Euro, enable the European Union to be more economically competitive worldwide, or not ?  
 b) And does it enable the European Union to be more politically powerful worldwide, or not ?

READ OUT	Yes	No	DK	
a) Economic competitiveness	192	1	2	3
b) Political power	193	1	2	3

EB47.0 - NEW

Q.47. Some people say the Euro will enable the European Union to be more powerful and more competitive. However, the transition from the (DOMESTIC CURRENCY) to the Euro will generate some costs for the government, banks and companies, amongst others because of computer and accountancy changes, product labelling, personnel training, citizen and customer information, etc. In your opinion, who should pay for the transition costs to the Euro ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

The (NATIONALITY) State, through taxes.....	194	1,
Financial institutions, through profits.....		2,
Other private and public companies, through their profits.....		3,
Consumers.....		4,
Everyone, in a fair way (SPONTANEOUS).....		5,
Everyone, equally (SPONTANEOUS).....		6,
Everyone should pay for their own costs (SPONTANEOUS).....		7,
DK.....		8,

EB47.0 - NEW

Q.48. In your opinion, amongst the following groups, which one will benefit most from the transition to the Euro ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

The bigger countries of the European Union.....	195	1
The smaller countries of the European Union.....		2
All European Union countries.....		3
Companies.....		4
Banks.....		5
Consumers.....		6
Tourists.....		7
DK.....		8

EB47.0 - NEW

Q.49. In your opinion, will no longer using the (NATIONAL CURRENCY) and replacing it by the Euro be ... (SHOW CARD - READ OUT) ?

a change which will disrupt your daily life for quite some time or.....	196	1
a change which you will get used to quickly.....		2
DK.....		3

EB47.0 - NEW

Q.50. The transition from the (NATIONAL CURRENCY) to the Euro will be done in stages. During that period, do you wish, or not, to... ?

READ OUT	Yes	No	DK	
1. have the choice and pay either in Euro, or in (NATIONAL DOMESTIC)	197	1	2	3
2. see prices in shops displayed both in Euro and in (NATIONAL CURRENCY)	198	1	2	3
3. have your bank statements expressed both in Euro and in (NATIONAL CURRENCY)	199	1	2	3

EB47.0 - NEW

Q.51. In your opinion, does the opportunity to be able to use, for a certain period of time, (NATIONAL CURRENCY) as well as the Euro, seem to be something which would tend to help consumers or tend to make things more complicated for them ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Would tend to help consumers.....	200	1
Would tend to make things more complicated for them.....		2
DK.....		3

EB47.0 - NEW

Q.52. Have you ever had the opportunity, whether for work or private purposes, for example when travelling, to pay in a foreign currency, or not ?  
 (IF YES) Did you find it easy or difficult ?

No, never had the opportunity.....	201	1
Yes, easy.....		2
Yes, difficult.....		3
DK.....		4

EB47.0 - NEW

The coming into effect of the Single European Market has opened banking and financial services to international competition. This process is still going on and is far from complete.

Q.53. In your opinion, does (NATIONAL) legislation ensure, or not ... ? (SHOW CARD)

READ OUT	Yes	No	DK
1. the transparency of financial information	202 1	2	3
2. protection of consumers' rights	203 1	2	3
3. possible action against banks and insurance companies	204 1	2	3
4. security when making a transaction	205 1	2	3
5. protection of confidential information	206 1	2	3

EB47.0 - NEW

Q.54. From the following statements, which are the four which come closest to your own opinion ? (SHOW CARD - READ OUT - FOUR ANSWERS MAXIMUM)

- Banks give enough information about management of bank accounts..... 207 1,
- Having a bank account is very expensive..... 2,
- It is very difficult to win in a dispute with a bank..... 3,
- Buying on credit is more useful than dangerous..... 4,
- You never know beforehand how much it is going to cost to borrow money..... 5,
- You can borrow as much as you like, there are no real checks..... 6,
- The problem of borrowing more than you can pay back does not exist in (OUR COUNTRY)..... 7,
- Financial institutions explain the risks involved in a mortgage well..... 8,
- It is very difficult to compare the conditions linked to different mortgage options..... 9,
- Insurance companies cause less problems than banks..... 10
- DK..... 11

EB47.0 - NEW

Q.55. The opening up of markets and technological developments such as Telephone Banking (NATIONAL EQUIVALENT), the Internet, etc. allow us increasingly to use remote banking and financial services. In your opinion, does the current (NATIONAL) legislation ensure or not ... (SHOW CARD) ?

READ OUT	Yes	No	DK
1. transparency of financial information	208 1	2	3
2. protection of consumers' rights	209 1	2	3
3. protection of confidential information	210 1	2	3
4. security when making a transaction	211 1	2	3
5. possible action against banks and insurance companies	212 1	2	3

EB47.0 - NEW

Q.56. Each member state has its own consumer protection standards. Do you think that these standards should be harmonised in the European Union, or not ?

Yes.....	213	1
No.....		2
DK.....		3

EB47.0 - NEW

Q.57. In your opinion, are there obstacles preventing consumers from using financial services anywhere in the European Union ?

(IF YES) Which ones ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

No, no obstacles.....	214	1,
Yes, lack of information.....		2,
Yes, bad information.....		3,
Yes, too risky.....		4,
Yes, necessary to have large amounts to invest.....		5,
Yes, difficulties due to distance.....		6,
Yes, poor legal protection in the event of problems.....		7,
Yes, language problems.....		8,
Others (SPONTANEOUS).....		9,
DK.....		10

EB47.0 - NEW

Q.58. a) Which one of the following means of payment do you prefer to use to pay for an important purchase in (OUR COUNTRY) ? By important purchase, I mean a purchase of at least (EQUIVALENT OF 100 ECUS IN DOMESTIC CURRENCY). (SHOW CARD - ONE ANSWER ONLY)

b) And what means of payment do you prefer to use to pay for an important purchase in another member country of the European Union ? (SHOW CARD - ONE ANSWER ONLY)

READ OUT	a) In (OUR COUNTRY)	b) In another member country
1. Never bought anything in another member country (SPONTANEOUS)		216 1
2. Cheque	215 1	2
3. Credit card	2	3
4. Bank transfer	3	4
5. Cash	4	5
6. International direct debit card, such as edc/Maestro or Electron	5	6
7. Domestic direct debit card (NATIONAL EXAMPLE, B: BANCONTACT/MISTER CASH; UK : SWITCH ; ETC.)	6	7
8. Postal transfer	7	8
9. Other form of payment (SPONTANEOUS)	8	9
10. DK	9	10

EB47.0 - NEW

- Q.59. a) (IF CODES 1,2,3,4,6 OR 7 IN Q.58a)  
 For which reasons do you prefer to use this means of payment in (OUR COUNTRY) ?  
 (SHOW CARD - SEVERAL ANSWERS POSSIBLE)  
 b) (IF CODES 2,3,4,5,6 OR 8 IN Q.58b)  
 Why do you prefer to use this means of payment in another member country of the European Union ?  
 (SHOW CARD - SEVERAL ANSWERS POSSIBLE)

READ OUT	a) In (OUR COUNTRY)	b) In another member country
1. Cheaper	217 1,	218 1,
2. More convenient	2,	2,
3. To avoid disputes	3,	3,
4. To avoid loss or theft	4,	4,
5. To avoid being attacked	5,	5,
6. Because there is a confidential code (EQUIVALENT IN EACH COUNTRY, FOR EXAMPLE PIN, PIN CODE, CODE SECRET, ETC.)	6,	6,
7. Other (SPONTANEOUS)	7,	7,
8. DK	8,	8,

EB47.0 - NEW

- Q.60. Have you ever made payments, by telephone, by computer, by Minitel (EQUIVALENT IN EACH COUNTRY), by Internet, etc. ?  
 (IF YES) Have you ever made such payments using a card with a confidential code (EQUIVALENT IN EACH COUNTRY, FOR EXAMPLE PIN, PIN CODE, CODE SECRET, ETC.), or not ?

No.....	219	1	GO TO Q.61
Yes, already paid at a distance BUT WITHOUT a card using a confidential code.....	2	GO TO Q.62	
Yes, already paid at a distance WITH a card using a confidential code.....	3	GO TO Q.62	
DK.....	4	GO TO Q.62	

EB47.0 - NEW

- Q.61. (IF NO, CODE 1 IN Q.60)  
 Why have you never made such payments this way ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

I have never had the opportunity to.....	220	1
I do not think it's safe.....	2	
I am not interested in paying that way.....	3	
I can't remember my confidential code (EQUIVALENT IN EACH COUNTRY) (SPONTANEOUS).....	4	
I haven't got a card with a confidential code (EQUIVALENT IN EACH COUNTRY) (SPONTANEOUS)	5	
Other (SPONTANEOUS).....	6	
DK.....	7	

EB47.0 - NEW

ASK ALL

- Q.62. a) Would you be ready to use a pre-paid card, an electronic purse such as (eg. B : carte "Proton", APPROPRIATE NAME IN EACH COUNTRY) to pay for a minor purchase in (OUR COUNTRY), such as a newspaper or a loaf of bread ?  
 b) And when you travel abroad ?

READ OUT	Yes	No	Does not exist (SPONT.)	DK
a) In (OUR COUNTRY)	221 1	2	3	4
b) Abroad	222 1	2	3	4

EB47.0 - NEW

- Q.63. The marketing of financial services in the market implies continuously introducing new technologies and techniques. In your opinion, is it necessary or not to take measures in the European Union to protect consumers in the financial services sector ?

Yes.....	223	1
No.....	2	
DK.....	3	

EB47.0 - NEW

Information and communication technologies are taking an increasingly prominent place in our private and working lives. It is now possible to link up computers, telephones, televisions, video recorders and communication satellites. These so-called "information highways" give access to the information society. For example, from your computer, your television, your mobile phone, you can get in contact with different people, different service suppliers, etc. all over the world.

- Q.64. I am going to name some systems providing you with access to the services of the "information society".  
 (INT. ASK a) THEN b) FOR EACH ITEM)  
 a) Do you yourself use at home, or not, in your leisure time... ?  
 (IF NOT) Are you interested in this or not ?  
 b) And, in your work, do you yourself use or not...? (INT. IF NOT WORKING, LEAVE BLANK)  
 (IF NOT) Are you interested in this, or not ?

READ OUT	a) Personal use				b) At work					
	Use	Does not use, interested	Does not use, not interested	DK	Use	Does not use, interested	Does not use, not interested	DK		
1. Satellite dish to pick up satellite programmes	224	1	2	3	4	225	1	2	3	4
2. Decoder for pay-TV programmes such as (CANAL+ in B/FR, ETC. - EQUIVALENT IN EACH COUNTRY)	226	1	2	3	4	227	1	2	3	4
3. Teletext on your television (APPROPRIATE SYSTEM IN DIFFERENT COUNTRIES)	228	1	2	3	4	229	1	2	3	4
4. Minitel or other videotext systems working without a television (APPROPRIATE SYSTEM IN DIFFERENT COUNTRIES)	230	1	2	3	4	231	1	2	3	4
5. Video recorder	232	1	2	3	4	233	1	2	3	4
6. Computer or PC	234	1	2	3	4	235	1	2	3	4
7. CD-ROM linked to your computer	236	1	2	3	4	237	1	2	3	4
8. Fax working without a computer	238	1	2	3	4	239	1	2	3	4
9. Modem or faxmodem linked to a computer	240	1	2	3	4	241	1	2	3	4
10. Portable telephone, GSM (I : telefonino; FR : mobilophone; UK : mobile phone, etc.)	242	1	2	3	4	243	1	2	3	4
11. Internet, World Wide Web connection	244	1	2	3	4	245	1	2	3	4
12. Pager (INT. with number display) (APPROPRIATE NAME IN DIFFERENT COUNTRIES)	246	1	2	3	4	247	1	2	3	4
13. Cable Television	248	1	2	3	4	249	1	2	3	4

EB FLASH 49 - Q.1 - TREND MODIFIED

- Q.65. I am going to name several examples of services you could have access to by using one of these communication networks, for example, the Internet from a computer, teletext from a television, etc.  
 a) For each of these services, could you please tell me if it interests you, or not ?  
 b) And could you please indicate for which of these you would be ready to pay a monthly subscription/access right of (EQUIVALENT OF TEN ECUS IN DOMESTIC CURRENCY), in addition to communication costs ? (SHOW CARD - SELECT ITEMS)

READ OUT	a)			b)
	Interesting	Not interesting	DK	Ready to pay
1. Going through the collections of European museums, from a computer, at your own pace and according to your own interests	251 1	2	3	250 1,
2. Getting in contact, from a computer, with a politician and taking part in political debates as if on the spot	252 1	2	3	2,
3. Following a training programme from home, from a computer or television, as if attending the course in person	253 1	2	3	3,
4. Getting a doctor's advice on a health problem, on line on a computer, for example receiving explanations about an X-ray, or blood test	254 1	2	3	4,
5. Consulting from home, via a computer, local town or council services, without having to go there, in order to get documents you need	255 1	2	3	5,
6. Preparing a complete trip from home, by getting information on places, fares, bookings, etc., on a computer screen, on Minitel (EQUIVALENT IN EACH COUNTRY), or Teletext (EQUIVALENT IN EACH COUNTRY)	256 1	2	3	6,
7. Selecting and reading on a computer screen domestic and foreign newspaper and magazine articles as soon as they are published	257 1	2	3	7,
8. Getting information from a computer on products such as videos, music, CDs, books, software, hardware or services in order to buy or rent them	258 1	2	3	8,
9. More easily looking for a job by consulting, from a computer or a Minitel, the employment office (EQUIVALENT IN EACH COUNTRY), or job offers from private companies	259 1	2	3	9,
10. Taking part, via a computer, in group discussions and exchanges of information about work-related and personal subjects	260 1	2	3	10,
11. Receiving and sending electronic mail, e-mail, from home via a computer	261 1	2	3	11,
12. Managing personal bank accounts, consulting stock exchange rates or other economic information, from home via a computer	262 1	2	3	12,

EB46.1 - Q.44 - TREND MODIFIED

Some products from developing countries carry a "fair trade" (USE APPROPRIATE NAME IN EACH COUNTRY) mark or label. This mark guarantees that the products have been produced ensuring fair working conditions for farmers and employees, and respecting the environment. It also means that a fair part of the profit is transferred back to the producers and/or workers.

- Q.66. Have you ever heard about this type of products, or not ? (IF YES) And have you ever bought any this type of products ?
- |                                  |       |            |
|----------------------------------|-------|------------|
| No.....                          | 263 1 | GO TO Q.69 |
| Yes, heard but never bought..... | 2     | GO TO Q.69 |
| Yes, heard and bought.....       | 3     | GO TO Q.67 |
| DK.....                          | 4     | GO TO Q.69 |

EB47.0 - NEW

Q.67. (IF CODE 3 IN Q.66)  
Which fair trade products (USE APPROPRIATE NAME IN EACH COUNTRY) have you ever bought ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Coffee.....	264	1,
Tea.....		2,
Chocolate.....		3,
Dried fruits.....		4,
Honey.....		5,
Craft products.....		6,
Sugar.....		7,
Other.....		8,

EB47.0 - NEW

Q.68. Where did you buy them from ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Shop selling Third World products.....	265	1,
Specialist shop.....		2,
Supermarket.....		3,
Greengrocer.....		4,
Mail order.....		5,
Voluntary organisation.....		6,
Fair, special event.....		7,
Church.....		8,
DK.....		9,

EB47.0 - NEW

ASK ALL

Q.69. Imagine that bananas produced according to fair trade (USE APPROPRIATE NAME IN EACH COUNTRY) conditions were widely available in (OUR COUNTRY). Would you, or the person who is mainly responsible for shopping in your household, buy them if they were the same price and quality as the bananas you usually buy ?

Yes.....	266	1	GO TO Q.70
No.....		2	GO TO Q.72
DK.....		3	GO TO Q.73

EB47.0 - NEW

Q.70. (IF CODE 1 IN Q.69)

Where would you, or the person in your household mainly responsible for shopping, buy them from ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Shop selling Third World products.....	267	1,
Specialist shop.....		2,
Supermarket.....		3,
Greengrocer.....		4,
Mail order (SPONTANEOUS).....		5,
Voluntary organisation (SPONTANEOUS).....		6,
Fair, special event (SPONTANEOUS).....		7,
Church (SPONTANEOUS).....		8,
DK.....		9,

EB47.0 - NEW

Q.71. a) Would you, or the person in your household mainly responsible for shopping, buy fair trade (USE APPROPRIATE NAME IN EACH COUNTRY) bananas if they were 10% more expensive than the bananas you usually buy ?  
(INT. IF "NO", CODE 2 IN Q.71.a, GO TO Q.73)  
b) And 20% more ? (INT. IF "NO", CODE 2 IN Q.71.b, GO TO Q.73)  
c) And 30% more ? (INT. ASK Q.71.c THEN GO TO Q.73)

READ OUT	Yes	No	DK
a) 10% more	268 1	2	3
b) 20% more	269 1	2	3
c) 30% more	270 1	2	3

EB47.0 - NEW

Q.72. (IF CODE 2 IN Q.69)  
 a) Why would you, or the person in your household mainly responsible for shopping, not buy them ? (INT. DO NOT PROMPT - CODE DURING INTERVIEW)

- Prefer to buy bananas produced in the European Union, e.g. from Canary Islands, Martinique, etc..... 271 1 GO TO Q.73
- Only buy one brand of bananas (SPECIFY)..... 2 GO TO Q.72b
- Not interested..... 3 GO TO Q.73
- Do not buy bananas..... 4 GO TO D.1
- Other..... 5 GO TO Q.73
- DK..... 6 GO TO Q.73

(IF CODE 2 IN Q.72a - Buy only one brand brand of bananas)

b) Specify brand name \_\_\_\_\_  
 (OFFICE - CODING ACCORDING TO THE ATTACHED LIST PROVIDED BY DG VI - IF DON'T KNOW BRAND NAME, CODE 99)

```

+-----+ 272
|       |
|       |
|       |
+-----+
  
```

EB47.0 - NEW

ASK ALL

Q.73. Approximately how many bananas are bought on average each week for your household? (IF DK, write 99)

```

+-----+ 273
|       |
|       |
|       |
+-----+
  
```

EB47.0 - NEW

DEMOGRAPHICS

D.1. In political matters people talk of "the left" and "the right".  
How would you place your views on this scale ?  
(SHOW CARD - DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

	LEFT									RIGHT	
	274	1	2	3	4	5	6	7	8	9	10

Refusal..... 275 1  
DK..... 2

EB46.1 - D.1 - DEMO TREND

NO QUESTIONS D2 TO D6

D.7. Are you ... ?

Single.....	276	1
Married.....		2
Living as married.....		3
Divorced.....		4
Separated.....		5
Widowed.....		6

EB46.1 - D7 - DEMO TREND

D.8. How old were you when you stopped full-time education ? (IF STILL STUDYING : CODE 00 - GO TO D.10)

+	+	+	+	+	277
+	+	+	+	+	

EB46.0 - D.8 - DEMO TREND

NO QUESTION D9

D.10. SEX

Male.....	278	1
Female.....		2

EB46.1 - D.10 - DEMO TREND

D.11. How old are you ?

+	+	+	+	+	279
+	+	+	+	+	

EB46.1 - D.11 - DEMO TREND

D.12. How many people live in your household, including yourself, all adults and children ?

D.13. How many children under 15 are currently living at home ?

	D.12 PEOPLE		D.13 CHILDREN	
1	280	1	281	1
2		2		2
3		3		3
4		4		4
5		5		5
6		6		6
7		7		7
8		8		8
9 or more		9		9
None				10

EB46.1 - D.12 & D.13 - DEMO TREND

NO QUESTION D14

D.15. a) What is your current occupation ?  
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D.15a ) Did you do any paid work in the past ?  
 What was your last occupation ?

	a) CURRENT OCCUPATION	b) LAST OCCUPATION
NOT WORKING		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	282 1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	283 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB46.1 - D.15 - DEMO TREND

NO QUESTIONS D16 TO D18

D.19. Are you ... ?

READ OUT	Yes	No
a) In your household the person mainly responsible for ordinary shopping and looking after the home	284 1	2
b) In your household the person who contributes most to the household income	285 1	2

EB46.1 - D.19a/b - DEMO TREND

NO QUESTION D20

D.21. (IF CODE 2 AT D19b)

- a) What is the current occupation of the person who contributes most to the household income ?  
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D.21a ) Did he/she do any paid work in the past ?  
 What was his/her last occupation ?

	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	286 1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	287 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB46.1 - D.21 - DEMO TREND

NO QUESTIONS D22 TO D28

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc ... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

B.....	288	1
T.....		2
P.....		3
F.....		4
E.....		5
H.....		6
L.....		7
N.....		8
R.....		9
M.....		10
S.....		11
K.....		12
Refusal.....		13
DK.....		14

EB46.1 - D.29 - DEMO TREND



P.13. - Language of interview (Luxembourg, Belgium, Finland)

+--+ 303  
| |  
+--+



# EUROBAROMETER 47.0 TECHNICAL SPECIFICATIONS

INTERNATIONAL RESEARCH ASSOCIATES

Between 29 January 1997 and 27 February 1997, INRA (EUROPE), a European Network of Market and Public Opinion Research agencies, carried out wave 47.0 of the STANDARD EUROBAROMETER, on request of the EUROPEAN COMMISSION.

The EUROBAROMETER 47.0 covers the population of the respective nationality of the European Union member states, aged 15 years and over, resident in each of the member states. The basic sample design applied in all member states is a multi-stage, random (probability) one. In each EU country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, the points were drawn systematically from all "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the member states according to the EUROSTAT-NUTS II (or equivalent) and according to the distribution of the resident population of the respective EU-nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses were selected as every Nth address by standard random route procedures, from the initial address. In each household, the respondent was drawn, at random. All interviews were face-to-face in people's home and in the appropriate national language.

COUNTRIES	INSTITUTES	N° INTERVIEWS	FIELDWORK DATES	POPULATION 15+ (x 000)
Belgium	MARKETING UNIT-INRA BELGIUM	1035	31/01 - 20/02	8,356
Denmark	GFK DANMARK	1001	02/02 - 23/02	4,087
Germany(East)	INRA DEUTSCHLAND	1015	31/01 - 19/02	13,608
Germany(West)	INRA DEUTSCHLAND	1021	31/01 - 21/02	52,083
Greece	KEME	1008	30/01 - 16/02	7,474
Spain	CIMEI - INRA ESPAÑA	1000	31/01 - 18/02	28,075
France	TMO	999	29/01 - 18/02	43,590
Ireland	LANSDOWNE Market Research	1003	02/02 - 18/02	2,549
Italy	PRAGMA	1018	04/02 - 20/02	44,495
Luxembourg	ILRES	603	29/01 - 27/02	372
The Netherlands	NIPO	1010	31/01 - 27/02	11,232
Portugal	METRIS	1000	02/02 - 20/02	7,338
Great Britain	RAS - INRA UK	1150	30/01 - 20/02	44,225
Northern Ireland	ULSTER MARKETING SURVEYS	316	04/02 - 15/02	1,159
Austria	SPECTRA	1109	30/01 - 18/02	6,044
Sweden	TEMO	1000	02/02 - 26/02	7,808
Finland	MDC MARKETING RESEARCH	1074	02/02 - 25/02	4,017
	TOTAL NUMBER OF INTERVIEWS	16362		

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from EUROSTAT population data or from national statistics. For all EU member-countries a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. As such in all countries, minimum sex, age, region NUTS II were introduced in the iteration procedure. For international weighting (i.e. EU averages), INRA (EUROPE) applies the official population figures as published by EUROSTAT in the Regional Statistics Yearbook of 1989 or national CENSUS data. The total population figures for input in this post-weighting procedure are listed above.

The results of the EUROBAROMETER studies are reported in the form of tables, datafiles and analyses. Per question a table of results is given with the full question text (English and French) on top; the results are expressed 1) as a percentage on total base and 2) as a percentage on the number of "valid" responses (i.e. "Don't Know" and "No Answer" excluded). All EUROBAROMETER datafiles are stored at the Zentral Archiv (Universität Köln, Bachemer Strasse, 40, D-50869 Köln-Lindenthal). They are at the disposal of all institutes members of the European Consortium for Political Research (Essex), of the Inter-University Consortium for Political and Social Research (Michigan) and of all those interested in social science research. The results of the EUROBAROMETER surveys are analysed and made available through the Public Opinion Surveys and Research Unit (EUROBAROMETER) of DGX/A of the European Commission, Rue de la Loi 200, B-1049 Brussels.

Readers are reminded that survey results are estimates, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Observed percentages	10% or 90%	20% or 80%	30% or 70%	40% or 60%	50%
Confidence limits	± 1.9%	± 2.5%	± 2.7%	± 3.0%	± 3.1%



EUROBAROMETER 47.0

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