

NOP Consumer Market Research
 Ludgate House
 Blackfriars Road
 London SE1 9UL

Job No.	Card	Serial No.	Country
(1) - (6)	(7) - (8)	(9)-(12)	(13)-(14)
431103	0 1		1 5

Job No : J 431103
 Issue : 1
 Date : 21 January, 2000

FLASH E 73 – Citizens First

RESPONDENTS NAME:

TELEPHONE NUMBER:

RESULT OF CONTACT

Call No	Inter-viewers ID	Date	Time	Length	Dispos-ition	Comments	Units
1.							
2.							
3.							
4.							
5.							
6.							
7.							
8.							

STANDARD DIAL DISPOSITION CODES

NR	- No reply	HHR	- Household/Company refusal
ENG	- Circuit Engaged	RR	- Respondent Refusal
NU	- No. unobtainable (Not a working no.)	ANS	- Answerphone
NNAS	- No. Not applicable to study(home telephone if business no. if consumer study)	REJ	- Reject (Respondent who might be otherwise eligible but is deaf, intoxicated, abusive or unwilling or unable to provide usable information)
LB	- Language barrier	COMP	- Completed interviews (segregated by type)
SRNA	- Selected respondent not available	PART	- Partial (interview terminated by respondent before completion)
CUTS	- Contact unable to speak for H.Hold		
INEL	- H.Hold/Business ineligible for specific reason		

Q.No	Question	Answer	Card 01	
			Code	Skip to
	Hello, I am... from NOP Research. We are carrying out a survey amongst adults concerning the European Union. Is it convenient to talk to you now, it will take about 10 minutes?			
		OK	1	Q.A
		Not OK	2	Arrange recall
Q.A	RECORD SEX OF RESPONDENT - DO NOT ASK	Male	1	
		Female	2	Q.B
Q.B	First of all could I just check a few details with you. What was your age on your last birthday?	_____		
		(RECORD ACTUAL AGE)		Q.C
		Refused	00	
	And at what age did you finish your full-time education?	_____		
		(RECORD ACTUAL AGE)		Q.D
		Did not go to school	01	
		Still studying	99	
		Refused	00	
Q.D	And what is your occupation? PROBE TO PRECODES	Farmer/fisherman	01	
		Professional (e.g. Lawyer/ Doctor/ accountant)	02	
		Owner of a shop or company/ craftsman/ proprietor	03	
		General management	04	
		Employed/middle management	05	
		Manual worker	06	
		Retired	07	
		Housewife	08	
		Student/Military Service	09	
		Temporarily not working/ unemployed	10	
		Other (WRITE IN)	11	Q.E

		Refused	12	

Q.No	Question	Answer	Code	Skip to
	If there were a General Election tomorrow (IF RESPONDENT IS UNDER 18 SAY: "and you had to vote") which PARTY would you support?	Conservative Labour Liberal Democrat Scottish National Party Plaid Cymru Referendum Party (James Goldsmith's party) The Green Party Other Would vote blank Would not vote DK	01 02 03 04 05 06 07 96 97 98 99	Q.1
Q.1	How well informed do you feel about your rights to work, live and study in another country of the European Union? Would you say that you areREAD OUT PRECODES	Very well informed Well informed Not very well informed Not at all informed DK/NA	1 2 3 4 5	Q.2
Q.2	Do you need a work permit to work in another European Union country?	Yes No DK/NA	1 2 3	Q.3
Q.3	As a European Union citizen, do you have the right to vote at local elections in another country of the European Union if you are resident there?	Yes No DK/NA	1 2 3	Q.4
Q.4	All EU citizens have rights and opportunities in the European Union and its internal market. Difficulties may sometimes arise when people try to exercise these rights and take advantage of opportunities in the member states. If that happened to you, what is the first step you would take in order to enforce your rights. Would you READ OUT PRECODES. ONE ANSWER ONLY	Contact your local or national authority and make a complaint Contact a lawyer Contact the national Ombudsman Write to the European Commission Try to solve your problem through the network of the internal market contact points Contact the European Parliament Other (SPECIFY) _____	1 2 3 4 5 6 7	Q.5

Q No.		Code	Route																																																																																																
Q.5	Have you heard of "Europe Direct", the European Commission's free phone service and information centre which also includes Dialogue with Citizens. This service provides information about your rights as a European Union citizen, and enables you to make enquiries about difficulties you may encounter in exercising these rights? <p style="text-align: right;">Yes No (DK/NA)</p>	1 2 3	QF																																																																																																
Q.F	Thank you very much for you help today. Before I close could I just check in which region of the country you live? PROBE TO PRECODES <table border="0" style="width: 100%; border-collapse: collapse;"> <tr><td>Cleveland, Durham</td><td style="text-align: center;">01</td><td>Kent</td><td style="text-align: right;">25</td></tr> <tr><td>Cumbria</td><td style="text-align: center;">02</td><td>Avon, Gloucestershire</td><td style="text-align: right;">26</td></tr> <tr><td>Northumberland</td><td style="text-align: center;">03</td><td>Wiltshire</td><td style="text-align: right;">27</td></tr> <tr><td>Tyne and Wear</td><td style="text-align: center;">04</td><td>Cornwall, Devon</td><td style="text-align: right;">28</td></tr> <tr><td>Humberside</td><td style="text-align: center;">05</td><td>Dorset, Somerset</td><td style="text-align: right;">29</td></tr> <tr><td>North Yorkshire</td><td style="text-align: center;">06</td><td>Hereford & Worcester</td><td style="text-align: right;">30</td></tr> <tr><td>South Yorkshire</td><td style="text-align: center;">07</td><td>Warwickshire</td><td style="text-align: right;">31</td></tr> <tr><td>West Yorkshire</td><td style="text-align: center;">08</td><td>Shropshire, Staffordshire</td><td style="text-align: right;">32</td></tr> <tr><td>Derbyshire</td><td style="text-align: center;">09</td><td>West Midlands(county)</td><td style="text-align: right;">33</td></tr> <tr><td>Nottinghamshire</td><td style="text-align: center;">10</td><td>Cheshire</td><td style="text-align: right;">34</td></tr> <tr><td>Leicestershire</td><td style="text-align: center;">11</td><td>Greater Manchester</td><td style="text-align: right;">35</td></tr> <tr><td>Northamptonshire</td><td style="text-align: center;">12</td><td>Lancashire</td><td style="text-align: right;">36</td></tr> <tr><td>Lincolnshire</td><td style="text-align: center;">13</td><td>Merseyside</td><td style="text-align: right;">37</td></tr> <tr><td>East Anglia</td><td style="text-align: center;">14</td><td>Clwyd, Dyfed</td><td style="text-align: right;">38</td></tr> <tr><td>Bedfordshire</td><td style="text-align: center;">15</td><td>Gwynedd, Powys</td><td style="text-align: right;">39</td></tr> <tr><td>Hertfordshire</td><td style="text-align: center;">16</td><td>Gwent</td><td style="text-align: right;">40</td></tr> <tr><td>Berkshire</td><td style="text-align: center;">17</td><td>M-S-W Glamorgan</td><td style="text-align: right;">41</td></tr> <tr><td>Buckinghamshire</td><td style="text-align: center;">18</td><td>Borders, Central Fife</td><td style="text-align: right;">42</td></tr> <tr><td>Oxfordshire</td><td style="text-align: center;">19</td><td>Lothian, Tayside</td><td style="text-align: right;">43</td></tr> <tr><td>Surrey</td><td style="text-align: center;">20</td><td>Dumfries, Galloway</td><td style="text-align: right;">44</td></tr> <tr><td>East/West Sussex</td><td style="text-align: center;">21</td><td>Strathclyde</td><td style="text-align: right;">45</td></tr> <tr><td>Essex</td><td style="text-align: center;">22</td><td>Highlands, Island</td><td style="text-align: right;">46</td></tr> <tr><td>Greater London</td><td style="text-align: center;">23</td><td>Grampians</td><td style="text-align: right;">47</td></tr> <tr><td>Hampshire, Isle of Wight</td><td style="text-align: center;">24</td><td></td><td></td></tr> </table>	Cleveland, Durham	01	Kent	25	Cumbria	02	Avon, Gloucestershire	26	Northumberland	03	Wiltshire	27	Tyne and Wear	04	Cornwall, Devon	28	Humberside	05	Dorset, Somerset	29	North Yorkshire	06	Hereford & Worcester	30	South Yorkshire	07	Warwickshire	31	West Yorkshire	08	Shropshire, Staffordshire	32	Derbyshire	09	West Midlands(county)	33	Nottinghamshire	10	Cheshire	34	Leicestershire	11	Greater Manchester	35	Northamptonshire	12	Lancashire	36	Lincolnshire	13	Merseyside	37	East Anglia	14	Clwyd, Dyfed	38	Bedfordshire	15	Gwynedd, Powys	39	Hertfordshire	16	Gwent	40	Berkshire	17	M-S-W Glamorgan	41	Buckinghamshire	18	Borders, Central Fife	42	Oxfordshire	19	Lothian, Tayside	43	Surrey	20	Dumfries, Galloway	44	East/West Sussex	21	Strathclyde	45	Essex	22	Highlands, Island	46	Greater London	23	Grampians	47	Hampshire, Isle of Wight	24				Q.G
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INTERVIEWER RECORD:

TOWN LIVED IN : _____

POST CODE : _____

(H) LENGTH OF INTERVIEW IN MINUTES : _____