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Ireland	08 (1-2)
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Qaire Number

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(3-7)

Good morning/afternoon. I am from Irish Marketing Surveys Limited.

We are conducting a survey on behalf of the European Commission in the 15 countries of the European Union. This survey concerns the use of new technologies. Do you have about 5 minutes to answer some questions?

1. Do you personally use the Internet? This includes sending emails or using the WAP technology.

- yes 1 (42)
- no..... 2 [→STOP = VALID INTERVIEW]
- [DK/NA] 3 [→ STOP INTERVIEW]

2. In general, how frequently do you use the Internet? Do you use it:...

- every day, 1 (43)
- a few times a week, 2
- once a week, 3
- once a month, 4
- or occasionally?..... 5
- [DK/NA] 6

3. Where do you use the Internet?

[READ OUT – SEVERAL POSSIBLE ANSWERS]

- a) at home, 1 (44)
- b) at work, 1 (45)
- c) at school / college / university 1 (46)
- d) in a cybercafé, 1 (47)
- e) at a relative's, a friend's place 1 (48)
- f) at public access points (e.g. library, community centre) 1 (49)
- g) while travelling, with a WAP mobile phone 1 (50)
- h) while travelling, with a lap top 1 (51)
- i) or somewhere else [SPECIFY:...] 1 (52)

4. For which purposes do you use the Internet for your private needs? Is it for:

[READ OUT – SEVERAL POSSIBLE ANSWERS]

- a) sending/receiving emails 1 (53)
- b) booking tickets (spectacles, events...) 1 (54)
- c) shopping 1 (55)
- d) online banking, online stock exchange operations 1 (56)
- e) searching for health information/advice 1 (57)
- f) chatting, participate to forums, discussions 1 (58)
- g) searching news and information 1 (59)
- h) education and training 1 (60)
- i) searching travel information, plane tickets 1 (61)
- j) job searching 1 (62)
- k) or you don't use the Internet for private purposes 1 (63)
- l) (other) [SPECIFY:...] 1 (64)
- m) (DK/NA) 1 (65)

5. Have you already encountered security problems with the Internet?

[READ OUT – SEVERAL POSSIBLE ANSWERS]

- a) yes, you have caught a virus on the Internet..... 1 (66)
- b) yes, your credit card number has been abused on the Internet 1 (67)
- c) yes, you are getting too many unsolicited emails (spamming) 1 (68)
- d) yes, you are encountering harassment and offensive offers as a result of being on-line 1 (69)
- e) yes, other type of security problems [SPECIFY:...]. 1 (70)
- f) no, you never encountered security problems 1 (71)
- g) (DK/NA)..... 1 (72)

6. If you have a computer at home or a privately used lap top, does it have any of the following security features:

INTERVIEWER: IF REQUIRED SAY:

FIREWALL SOFTWARE: this is software used on computers with a permanent link to the Internet to prevent unauthorised use of the PC. It prevents an outsider using the PC via the Internet connection without the owners' knowledge.

[READ OUT – SEVERAL POSSIBLE ANSWERS]

- yes 1
- no 2
- [DK/NA] 3

	Yes	No	DK/NA
a) an anti-virus software?.....	1	2	3 (73)
b) a smart card reader or other authentication device?.....	1	2	3 (74)
c) an encryption software?.....	1	2	3 (75)
d) a firewall software?.....	1	2	3 (76)
e) an electronic signature software?.....	1	2	3 (77)
f) (other) [SPECIFY:...].	1	2	3 (78)
g) (no computer at home or a privately used lap top) 1	2	3 (79)	

7. Have you ever ordered goods or services on the Internet?

[READ OUT]

- yes, regularly 1 (80)
- yes, occasionally 2
- yes, rarely 3
- no, never 4
- (DK/NA) 5

8. I am going to list several reasons for getting on line with your public administration (services provided by your local authority). Could you tell me if you have already used these kind of services?

[READ OUT – SEVERAL ANSWERS POSSIBLE]

- a) finding or downloading information 1 (81)
- b) email enquiries 1 (82)
- c) submission of forms (e.g. tax, vehicle registration) 1 (83)
- d) other on line services [SPECIFY:]. 1 (84)
- e) no, never 1 (85)
- f) (DK/NA) 1 (86)

9. Have you ever had any training in:...

[READ OUT – SEVERAL POSSIBLE ANSWERS]

- a) the use of computers?..... 1 (87)
- b) the use of the Internet? 1 (88)

[IF NEITHER OF THEM] → STOP INTERVIEW = VALID INTERVIEW

10. Where did you have this training?

[READ OUT – SEVERAL POSSIBLE ANSWERS]

- a) at school 1 (89)
- b) at university/college of education 1 (90)
- c) at work, in house training..... 1 (91)
- d) at work, external course 1 (92)
- e) in a public training centre..... 1 (93)
- f) in a private training centre..... 1 (94)
- g) on line or by correspondence 1 (95)
- h) or in another place [SPECIFY : ...]..... 1 (96)
- i) [DK/NA] 1 (97)

Classification Details

<p>SEX: Male 1 (30) Female..... 2</p> <p>AGE: (Record Exact Age) <input type="text"/> <input type="text"/> (31-32)</p> <p>Use code '00' if respondent refuses to answer</p> <p>EDUCATION: How old were you when you finished your full-time education? (Record Exact Age)</p> <p>Use code '99' if respondent still at full-time school Use code '00' if respondent refuses to answer Use code '01' if never went to full-time school</p> <p><input type="text"/> <input type="text"/> (33-34)</p> <p>NUMBER IN HOUSEHOLD What is the number of people in your household, aged 12 years and more, including yourself?</p> <p><input type="text"/> <input type="text"/> (37-38)</p> <p>REGION: Dublin..... 1 (39-40) Rest of Leinster..... 2 Munster..... 3 Conn/Ulster..... 4</p>	<p>TYPE OF LOCALITY: Metropolitan zone..... 1 (41) Other town/urban centre 2 Rural zone..... 3</p> <p>WHAT IS YOUR OCCUPATION?</p> <p>Self Employed (35-36) Farmer, fisherman 01 Professional (Lawyer, Practitioner etc.)..... 02 Owner of shop or company, craftsman, proprietor .. 03</p> <p>Employed General Management..... 04 Employed, middle management 05 Manual Worker..... 06</p> <p>Not in paid employment Retired..... 07 Housewife 08 Student..... 09 Temporarily not working/unemployed..... 10 Other 11 Refused..... 12</p> <p>Length of Interview <input type="text"/> <input type="text"/> Mins (9-10)</p>
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[END OF INTERVIEW – THANK RESPONDENT]