

NOP Consumer Market Research
 Ludgate House
 245 Blackfriars Road
 London SE1 9UL

Job No.	Card		Ser. No.
(1)-(6)	(7)	(8)	(9)-(12)
432760	0	1	

Issue: 1.
 Date: 7/19/01
 Job No.: J432760

FLASH 104 - GENERAL PRACTITIONERS

CONTACT NAME:

TEL. NO:

RESULT OF CONTACT

Call No	Inter-viewers ID	Date	Time	Length	Dispos-ition	Comments	Unit s
1.							
2.							
3.							
4.							
5.							
6.							
7.							
8.							

STANDARD DIAL DISPOSITION CODES

NR	- No reply	HHR	- Household/Company refusal
ENG	- Circuit Engaged	RR	- Respondent Refusal
NU	- No. unobtainable (Not a working no.)	ANS	- Answerphone
NNAS	- No. Not applicable to study(home telephone if business no. if consumer study)	REJ	- Reject (Respondent who might be otherwise eligible but is deaf, intoxicated, abusive or unwilling or unable to provide usable information)
LB	- Language barrier	COMP	- Completed interviews (segregated by type)
SRNA	- Selected respondent not available	PART	- Partial (interview terminated by respondent before completion)
CUTS	- Contact unable to speak for H.Hold		
INEL	- H.Hold/Business ineligible for specific reason		

Q.No.		Code	Route
	INTERVIEWER: • ASK TO SPEAK TO A GP AT THE PRACTICE CONTACTED. IF THERE IS MORE THAN ONE, ASK TO SPEAK TO THE MOST SENIOR GP. INTRODUCTION: Hello, my name is from NOP World. We are carrying out a survey amongst general practitioners on behalf of the European Commission about the new information technologies. The survey is being carried out in all 15 countries of the European Union. Is it convenient to talk to you now or shall I ring back at a better time - it will only take a few minutes? Ok now Not ok Refused	1 2 3	Cont Arrange recall Thank & Close
Q.DO	Thank you very much for agreeing to help with our survey. Before I start, could I just check a few details with you. Can I confirm that you are a general practitioner? Yes No	1 2	Q.D1 *See Insts
	INTERVIEWER: • ASK TO BE TRANSFERRED TO A GP		
Q.D1	RECORD GENDER Male Female	1 2	Q.D2
Q.D2	How old are you? _____ (RECORD EXACT AGE) Refused	00	QD3
Q.D3	Is this practice located in ... READ OUT PRECODES, ONE ANSWER ONLY Metropolitan area Town / urban area Rural area	1 2 3	QD4
Q.D4	How many GPs work in your practice? One only 2 - 3 4 - 6 More than 6	1 2 3 4	Q1
Q.1	Which, if any, of the following are used in your practice? READ OUT PRECODES EXCEPT NONE/DK MULTI ANSWERS ALLOWED PC Macintosh PC/Mac Lap top (notebook) PDA (Personal Digital Assistant, Pocket, Palmtop PC) None of these DK	1 1 1 1 1 1	Q.2 Q.F

Q.No.			Code	Route
Q.2	Is this equipment connected to the Internet or to a dedicated general practitioners network?	Yes	1	Q.3
		No	3	Q.F
		DK	2	
Q3	Do you use the Internet or a general practitioners' network for any of the following professional purposes? READ OUT EACH ITEM. ONE ANSWER FOR EACH.			
		Yes	No	(DK/NA)
a)	accessing medical association web sites which give 'doctor to doctor' information ()	1	2	3
b)	searching for prescribing information, including new drug information and contraindications ()	1	2	3
c)	accessing information for your continuing education ()	1	2	3
d)	exchanging views with other doctors ()	1	2	3
e)	consulting medical journals (e.g. through Medline) ()	1	2	3
f)	sending/receiving patient identifiable data ()	1	2	3
				*See Insts
	INTERVIEWER: CHECK ITEM F) • IF 'YES' GO TO Q.4 • REST GO TO Q.7			
Q4	You've just told me that you use the Internet or a general practitioners' network for sending/receiving patient identifiable data. For which of the following reasons do you carry out these exchanges.... READ OUT EACH ITEM.			
		Yes	No	(DK/NA)
a)	submitting patient care reimbursement claims ()	1	2	3
b)	transferring administrative patient data to a secondary care provider ()	1	2	3
c)	transferring patient medical data to other medical care providers for the purposes of continuity of care ()	1	2	3
d)	receiving results from laboratories and other diagnostic procedures (e.g. ECG) ()	1	2	3
e)	exchanging emails with patients ()	1	2	3
f)	offering telemedicine services to your patients, such as home monitoring via Internet or e-mail ()	1	2	3
g)	for electronic prescribing (transfer of prescriptions via the Internet to dispensing pharmacists) ()	1	2	3
				Q.5

Q.No.		Code	Route
Q.5	How do you obtain the patient's consent for transferring patient data for these reasons?	In writing Verbally In writing and verbally No specific consent obtained (DK/NA)	1 2 5 3 4 Q.6
Q.6	Do you use electronic signatures when communicating patient medical data via the Internet or a general practitioner's network?	Yes, for any communications Yes, for some communications Not at all (DK/NA)	1 2 3 4 Q.7
Q.7	ASK ALL Do you use an electronic health care record (EHCR), also known as electronic patient record, electronic medical record or computer based patient record? READ OUT PRECODES, EXCEPT DK	Yes - provided by national or regional health authority Yes - purchased specifically for the the practice No - do not use electronic health care record (DK/NA)	1 2 3 4 Q8
Q.8	Do you use a web site for your practice? IF YES: READ OUT PRECODES	Yes - but has administrative information only (e.g. surgery hours, contact numbers etc) Yes - has administrative plus health information (e.g. travel health, diet and nutrition, child health, links to other health web sites) Yes - has interactive patient appointment scheduling No - practice does not have a web site (DK/NA)	1 1 1 1 1 Q.F
Q.F	In which of the following regions is your practice based? ONE ANSWER ONLY	Scotland North / Tyne Tees North West Yorkshire / Humberside East Midlands West Midlands Eastern (Lincolnshire/ E. Anglia/ Essex) London /S. East S. West Wales	1 2 3 4 5 6 7 8 9 10

INTERVIEWER - RECORD RESPONDENT NAME - THANK & CLOSE