

ZA4157

Flash Eurobarometer 147

**Country Specific Questionnaire
Finland**

First of all I need some information on your company.

<D1A> What exactly is your title and your responsibility in the company?
 (SPECIFY)... (THEN CODE THE MAIN RESPONSABILITIES BELOW - ONE CODE ONLY)

-----	18	1
-----		2
Open answer		98
(DK/NA)		99

(IF DK/NAà STOP INTERVIEW- INTERVIEW NOT VALID)

<D1> CODE THE MAIN RESPONSABILITIES...

Data protection officer or responsible for data protection issues 1	19	1
IT manager 2		2
Human Resources Manager 3		3
Marketing Manager 4		4
(Other) 5		5

(Other) = (STOP INTERVIEW - INTERVIEW NOT VALID IF THE PERSON IN CHARGE DOES NOT
CONSIDER HIMSELF AS RESPONSIBLE FOR DATA PROTECTION ISSUES WITHIN THE COMPANY)

<D2> How many people are in regular employment within your company in (OUR COUNTRY) ?
 (IF DK/NA > CODE 999999)

|_|_|_|_|_|_|_|+ 20

(IF DK/NAà STOP INTERVIEW- INTERVIEW NOT VALID)

(IF LESS THAN 20 PEOPLE EMPLOYED à STOP INTERVIEW -INTERVIEW NOT VALID)

<D3> Is your company mainly involved in...

(READ OUT - ONLY ONE ANSWER)

construction or civil engineering 1	21	1
mining, extractive industry 2		2
production and manufacturing of goods 3		3
trade and distribution (wholesale or retail) 4		4
transport (of goods or people) 5		5
financial services (banking, insurance, brokerage) 6		6
business services 7		7
personal services 8		8
other services 9		9
administration 10		10
(none of those cases) (SPECIFY... CHECK EXCLUSIONS!!) 11		11
(-Agriculture à STOP INTERVIEW - INTERVIEW NOT VALID)		12
(- DK/NA à STOP INTERVIEW - INTERVIEW NOT VALID)		13

<D4> Your company is:...

an independent company 1	22	1
the mother company of a multinational group 2		2
a subsidiary of a multinational group with headquarters in the EU 3		3
a subsidiary of a multinational group with headquarters outside of the EU 4		4
(DK/NA) (STOP INTERVIEW - INTERVIEW NOT VALID) 5		5

<Q1> Would you say that the level of protection offered by the (NATIONALITY) Data Protection Law is...?

(READ OUT - ONLY ONE ANSWER)

High 1	23	1
Medium 2		2
Low 3		3
(DK/NA) 4		4

| From your business perspective and in general terms, would you rather agree or |
| rather disagree with each of the following requirements of the data protection |
law?

<Q2A> The requirements of the data protection law...

"ovat tarpeellisia korkean kuluttajasuojatason ja kansalaisten perusoikeuksien kunnioittamiseksi"

(READ OUT - ONLY ONE ANSWER)

Rather agree 1	24	1
Rather disagree 2		2
(DK/NA) 3		3

<Q2B> The requirements of the data protection law...

"ovat tietyiltä osin liian ankaria"

(READ OUT - ONLY ONE ANSWER)

Rather agree 1	25	1
Rather disagree 2		2
(DK/NA) 3		3

<Q2C> The requirements of the data protection law...

"eivät ole tarpeellisia kuin tietyille toimialoille"

(READ OUT - ONLY ONE ANSWER)

Rather agree 1	26	1
Rather disagree 2		2
(DK/NA) 3		3

| For each of the following propositions, please tell me if you totally agree, |
rather agree, rather disagree or totally disagree with it?

<Q3A> "EU:n jäsenvaltioiden tietosuojalakien yhtenäistäminen on riittävää, jotta voidaan todeta, että Euroopan unionin alueella voidaan siirtää henkilötietoja vapaasti."

(READ OUT - ONLY ONE ANSWER)

Totally agree 1	27	1
Rather agree 2		2
Rather disagree 3		3
Totally disagree 4		4
(DK/NA) 5		5

<Q3B> "Suomessa tietosuojalakia tulkitaan ja sovelletaan tiukemmin kuin muissa EU:n jäsenvaltioissa."

(READ OUT - ONLY ONE ANSWER)

Totally agree 1	28	1
Rather agree 2		2
Rather disagree 3		3
Totally disagree 4		4
(DK/NA) 5		5

<Q4> In your opinion, do you think that the existing legislation on data protection is suited or not to cope with the increasing amount of personal information being exchanged, for example transferred over the Internet?

(READ OUT - ONLY ONE ANSWER)

Very well suited 1	29	1
Rather well suited 2		2
Rather unsuited 3		3
Not suited at all 4		4
(DK/NA) 5		5

<Q5> Do you use any technology or software products that enhance privacy protection of databases in your company (for example, cookie killers or anonymisation software), also called 'Privacy Enhancing Technologies'?

(READ OUT - ONLY ONE ANSWER)

Yes	1	30	1
No, but I have heard of them	2		2
No and I have never heard of them	3		3
(DK/NA)	4		4

<Q6> Does your company transfer personal data to countries outside the European Union/ European Economic Area?

(READ OUT - ONLY ONE ANSWER)

Yes	1	31	1
No	2		2
(DK/NA)	3		3

<Q7> What type of personal data does your company transfer to other countries, mostly?

(READ OUT - ONLY ONE ANSWER)

Human resources data for human resources purposes	1	32	1
Clients' or consumers' data for commercial purposes	2		2
Data collected in the European Union that is meant to be sold or licensed to data controllers in other countries	3		3
(Other specify)	4		4
(The company does not transfer personal data to other countries)	5		5
(DK/NA)	6		6
-----			7
-----			8

In your opinion, what could explain the best the fact that some data controllers do not fully respect the provisions and requirements of the (NATIONALITY) data protection law as regards data transfers?

(READ OUT - ONLY ONE ANSWER)

Lack of knowledge of the legislation	1	33	1
Adaptation of the company to the new requirements of the data protection law is time consuming	2		2
Too limited control by the (NATIONALITY) data protection authority, risk of being caught is very low	3		3
Lack of flexibility of the law	4		4
(Other: specify)	5		5
(DK/NA)	6		6
-----			7
-----			8

 | Could you please indicate whether or not you make each of the following |
information available to the data subject for each collection of personal data?

<Q9A> "Rekisterinpitäjän tai sen edustajan henkilöllisyys"

(READ OUT - ONLY ONE ANSWER)

Yes	1	34	1
No	2		2
It depends	3		3
(DK/NA)	4		4

<Q9B> "Organisaation tietosuoja-asioista suoraan vastaavan henkilön fyysinen tai sähköinen osoite (katu- tai sähköpostiosoite)"

(READ OUT - ONLY ONE ANSWER)

Yes	1	35	1
No	2		2
It depends	3		3
(DK/NA)	4		4

<Q9C> "Käsittelytarkoitus, johon tieto hankitaan"

(READ OUT - ONLY ONE ANSWER)

Yes 1	36	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q9D> "Tiedon vastaanottajat tai vastaanottajaryhmät"

(READ OUT - ONLY ONE ANSWER)

Yes 1	37	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q9E> "Vastaamiseen sitoutuminen tai sitoutumattomuus sekä vastaamatta jättämisestä mahdollisesti koituvat seuraamukset."

(READ OUT - ONLY ONE ANSWER)

Yes 1	38	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q9F> "Rekisteröidyn henkilön oikeus saada nähtäväkseen ja korjata itseään koskevat tiedot."

(READ OUT - ONLY ONE ANSWER)

Yes 1	39	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q9G> "Tietojen mahdollinen siirto Euroopan unionin ulkopuolelle."

(READ OUT - ONLY ONE ANSWER)

Yes 1	40	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q9H> "Maininta siitä, onko tietojen vastaanottomaan tietosuojan taso riittävä (tai riittämätön)."

(READ OUT - ONLY ONE ANSWER)

Yes 1	41	1
No 2		2
It depends 3		3
(DK/NA) 4		4

| For each of the following propositions, please tell me whether or not you think |
they correspond to the situation in most of the companies in your country...

<Q10A> "Yritykset kertovat rekisteröidyille henkilölle tietojen käsittelytarkoitukset ennen henkilötietojen keräämistä"

(READ OUT - ONLY ONE ANSWER)

Yes 1	42	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q10B> "Kun henkilötietoja ei enää tarvita alkuperäiseen tarkoitukseen, tiedot hävitetään"

(READ OUT - ONLY ONE ANSWER)

Yes 1	43	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q10C> "Yritykset saavat vain vähän valituksia, joten ne eivät pidä etusijalla lain täydellistä noudattamista"

(READ OUT - ONLY ONE ANSWER)

Yes 1	44	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q10D> "Vastaaminen omia henkilötietojaan haluavien henkilöiden pyyntöihin aiheuttaa yrityksille suurta vaivaa"

(READ OUT - ONLY ONE ANSWER)

Yes 1	45	1
No 2		2
It depends 3		3
(DK/NA) 4		4

<Q11> Could you indicate the approximate number of access requests received by your company during the year 2002?

(READ OUT - ONLY ONE ANSWER)

Less than 10 1	46	1
Between 10 and 50 2		2
Between 51 and 100 3		3
Between 101 and 500 4		4
More than 500 5		5
(Never received any request) 6		6
(DK/NA) 7		7

<Q12> Has your company received complaints from people whose data is being currently processed?

(READ OUT - ONLY ONE ANSWER)

Yes 1	47	1
No 2		2
(DK/NA) 3		3

<Q13A> Please indicate which of the following actions you would most favour to improve and simplify the implementation of the legal framework on data protection? FIRSTLY?

(READ OUT - ROTATE - ONE ANSWER FOR « FIRSTLY » AND ONE ANSWER FOR « SECONDLY » EXPECTED)

Further clarification on the practical application of some of the key definitions and concepts of the European Directive and national laws 1	48	1
Aim at a better balance between the right to data protection and the freedom of expression and information 2		2
More uniformity between the national laws as regards the information to be provided to data subjects 3		3
More harmonised rules on security measures 4		4
Data protection legislation specific to each sector of activity 5		5
(Other specify) 6		6
(DK/NA) 7		7

<Q13B> Secondly?

(READ OUT - ROTATE - ONE ANSWER FOR « FIRSTLY » AND ONE ANSWER FOR « SECONDLY » EXPECTED)

Further clarification on the practical application of some of the key definitions and concepts of the European Directive and national laws 1	49	1
Aim at a better balance between the right to data protection and the freedom of expression and information 2		2
More uniformity between the national laws as regards the information to be provided to data subjects 3		3
More harmonised rules on security measures 4		4
Data protection legislation specific to each sector of activity 5		5
(Other specify) 6		6
(DK/NA) 7		7

<Q14> Some consider that the fight against international terrorism makes it necessary to tolerate intrusions by national or international authorities in personal databases. Yourself, would you accept the intrusion in personal databases in that case?

(READ OUT - ONLY ONE ANSWER)

Yes, in all cases 1	50	1
Yes, but only in a proportionate and necessary manner in order to track only those clearly suspected of terrorist activities 2		2
Yes, but only if the intrusion takes place with the supervision of a judge or a similar guarantees in the Member States 3		3
No, fundamental rights and freedoms of individuals should prevent these databases from being intruded 4		4
(DK/NA) 5		5