

ZA4528

Eurobarometer 66.3

**Country Specific Questionnaire
United Kingdom**

A	your survey number (101-105) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
EB66.2 A	

B	country code (106-107) <input type="text"/> <input type="text"/>
EB66.2 B	

C	our survey number (108-110) <input type="text"/> <input type="text"/> <input type="text"/>
EB66.2 C	

D	Interview number (111-116) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
EB66.2 D	

ASK ITEM 26 ONLY IN BULGARIA

ASK ITEM 27 ONLY IN ROMANIA

ASK ITEM 28 ONLY IN TURKEY

ASK ITEM 29 ONLY IN CROATIA

ASK ITEM 30 ONLY IN TURKISH CYPRIOT COMMUNITY

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTI CHOICE)

	(117-148)
Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Other countries	31,
DK	32,

EB66.2 Q1

IF OTHER or DK THEN CLOSE INTERVIEW

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

	(149-150)
Married	1
Remarried	2
Unmarried, currently living with partner	3
Unmarried, having never lived with a partner	4
Unmarried, having previously lived with a partner, but now on my own	5
Divorced	6
Separated	7
Widowed	8
Other (SPONTANEOUS)	9
Refusal (SPONTANEOUS)	10

EB66.2 D7

ASK D15b ONLY IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D. 15.
a.

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(151-152)	(153-154)
	D15a CURRENT OCCUPATION	D15b LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
NEVER DID ANY PAID WORK		19

EB66.2 D15a D15b

ASK QA ONLY IN EU25 + BG + RO - OTHERS GO TO QB

QA1 Taking all things together would you say you are...?

(SHOW SCREEN - READ OUT)

(155)

Very happy	1
Quite happy	2
Not very happy	3
Not at all happy	4
DK	5

EVS1999 Q4

QA2 Please say for each of the following how important it is in your life?

(SHOW SCREEN WITH SCALE - ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Very important	Quite important	Not very important	Not at all important	DK
--	---------------------	----------------	-----------------	--------------------	----------------------	----

(156)	1	Work	1	2	3	4	5
(157)	2	Your family	1	2	3	4	5
(158)	3	Friends and acquaintances	1	2	3	4	5
(159)	4	Leisure time	1	2	3	4	5
(160)	5	Politics	1	2	3	4	5
(161)	6	Religion	1	2	3	4	5
(162)	7	Helping others or doing voluntary work	1	2	3	4	5
(163)	8	Health	1	2	3	4	5

EVS1999-2000 Q1 TREND MODIFIED

--

QA3	I am now going to read out different aspects of everyday life. For each, could you tell me if this aspect of your life is very satisfactory, fairly satisfactory, not very satisfactory or not at all satisfactory?
------------	---

SHOW SCREEN WITH SCALE - ONE ANSWER PER LINE)
--

	(READ OUT)	Very satisfactor y	Fairly satisfactor y	Not very satisfactor y	Not at all satisfactor y	DK
--	------------	--------------------------	----------------------------	------------------------------	--------------------------------	----

(164)	1	Your house or flat	1	2	3	4	5
	2	The quality of life in the area where you live	1	2	3	4	5
(165)							
(166)	3	Your standard of living	1	2	3	4	5
	4	Travel facilities for going to work, shopping	1	2	3	4	5
(167)							
(168)	5	Your state of health	1	2	3	4	5
	6	The time you have available to do the things you want to do	1	2	3	4	5
(169)							
	7	The medical services in your local area	1	2	3	4	5
(170)							
	8	The shopping facilities in your local area	1	2	3	4	5
(171)							
	9	The job opportunities in your local area	1	2	3	4	5
(172)							
	10	The childcare facilities in your local area	1	2	3	4	5
(173)							
	11	The schools in your local area	1	2	3	4	5
(174)							
	12	The leisure facilities in your town	1	2	3	4	5
(175)							

EB56.1 Q20 TREND MODIFIED

--

QA4	From whom would you get support in each of the following situations? For each situation, choose the most important person.
-----	--

(SHOW SCREEN WITH SCALE - SINGLE CODE)
--

	(READ OUT)	Your partner	Family member	Work colleague	Friend	Neighbour	Someone else	Nobody	DK
--	------------	--------------	---------------	----------------	--------	-----------	--------------	--------	----

(176)	1 If you needed help around the house when ill	1	2	3	4	5	6	7	8
(177)	2 If you needed advice about a serious personal or family matter	1	2	3	4	5	6	7	8
(178)	3 If you were feeling a bit depressed and wanting someone to talk to	1	2	3	4	5	6	7	8
(179)	4 If you needed to urgently raise an important sum of money to face an emergency	1	2	3	4	5	6	7	8

EQLS2003 Q36 TREND MODIFIED

--

QA5	In your opinion, out of the following, which are the 2 most important things for getting ahead in life?
-----	---

(SHOW SCREEN - READ OUT – MAX. 2 ANSWERS)

	(180-188)
Getting a good education	1,
Working hard	2,
Coming from a wealthy family	3,
Knowing the right people	4,
Being a man	5,
Being lucky	6,
Being smart	7,
Other (SPONTANEOUS)	8,
DK	9,

NEW

ASK QA6 IF "MARRIED, REMARRIED OR LIVING WITH PARTNER", CODE 1 to 3 in D7 - OTHERS GO TO QA7

QA6 Could you indicate who in your household is mainly responsible for...?

(SHOW SCREEN WITH SCALE - SINGLE CODE)

	(READ OUT)	You	Your partner	Someone else	Together\ Both (SPONTANEOUS)	DK
--	------------	-----	--------------	--------------	------------------------------	----

(189)
(190)
(191)

1	Cleaning the house\ apartment	1	2	3	4	5
2	Cooking	1	2	3	4	5
3	Doing the ironing	1	2	3	4	5

EB59.0 Q51 TREND MODIFIED

ASK ALL

QA7 Have you had any children? (IF YES) How many?

(IF "NO", CODE "NONE")

(192-193)

One
Two
Three
Four
Five
Six
Seven
Eight
Nine
Ten or more
None
DK

1
2
3
4
5
6
7
8
9
10
11
12

EB65.3 QE6 (NONE AT THE END OF THE SCALE)

ASK QA8a IF "HAVE CHILDREN", CODE 1 to 10 in QA7 - OTHERS GO TO QA8b

QA8a Which of the following statements most applies to how you feel?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(194)

You are happy with the number of children you have	1
You would like to have\ liked to have had more children	2
You would have been happier with fewer children	3
You would have preferred not have had children	4
DK	5

NEW

ASK QA8b IF "HAVE NO CHILDREN", CODE 11 in QA7 - OTHERS GO TO QA9

QA8b Would you like or would you have liked to have children?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(195)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

NEW

ASK QA9 TO QA11 IF "CURRENTLY WORK", CODE 5 to 18 in D15a - OTHERS GO TO QA12

QA9 How much do you agree or disagree with the following statements describing positive and negative aspects of your job?

(SHOW SCREEN WITH SCALE - ONE ANSWER PER LINE)

	(READ OUT - ROTATE)	Total ly agre e	Agre e	Neit her agre e nor disa gree	Disa gree	Total ly disa gree	DK
--	---------------------	--------------------------	-----------	--	--------------	-----------------------------	----

(196)	1	My work is too demanding and stressful	1	2	3	4	5	6
(197)	2	I am well paid	1	2	3	4	5	6
(198)	3	My work is dull and boring	1	2	3	4	5	6
(199)	4	My job offers good prospects for career advancement	1	2	3	4	5	6
(200)	5	I work in dangerous or unhealthy conditions	1	2	3	4	5	6
(201)	6	My job requires that I keep learning new things	1	2	3	4	5	6
(202)	7	My job allows me to take part in making decisions that affect my work	1	2	3	4	5	6
(203)	8	My job allows me to balance my professional, family and private life	1	2	3	4	5	6
(204)	9	My job allows me to make use of my knowledge and skills	1	2	3	4	5	6
(205)	10	I work with people I like	1	2	3	4	5	6

ESQL2003 Q12 + EB56.1 Q32 (items 6 and 7) TREND MODIFIED

QA10a How confident would you say you are that you will keep your job in the coming months? Are you...

(READ OUT - ONE ANSWER ONLY)

	(206)
Very confident	1
Fairly confident	2
Not very confident	3
Not at all confident	4
DK	5

EB65.3 QC7

ASK QA10b IF "NOT CONFIDENT", CODE 3 OR 4 in QA10a - OTHERS GO TO QA11

QA10b Why aren't you confident about keeping your job in the coming months?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY - IF NECESSARY, ASK FOR THE MAIN REASON)

(207)

The company\ site you work at is relocating abroad	1
The company\ site you work at is closing down	2
Your company is merging with another company	3
The work you do will be automated	4
None (SPONTANEOUS)	5
Other reason (SPONTANEOUS - SPECIFY)	6
DK	7

NEW

ASK QC14 TO AC16 IF "CURRENTLY WORK", CODE 5 to 18 in D15a - OTHERS GO TO QC17

QA11 If you were to be laid-off, how would you rate on a scale of 1 to 10, the likelihood that you find a job requiring the same skills and experience in the next six months? '1' means that it "would be not at all likely" and '10' means that it "would be very likely".

(READ OUT)

(208-209)

Not at all likely					Very likely				
1	2	3	4	5	6	7	8	9	10

DK 11

EB65.3 QC14

ASK ALL

QA12 What are your expectations for the next twelve months: will the next twelve months be better, worse or the same, when it comes to...?

(READ OUT) Better Worse Same DK

(210)	1	Your life in general	1	2	3	4
(211)	2	The economic situation in the United Kingdom	1	2	3	4
(212)	3	The financial situation of your household	1	2	3	4
(213)	4	The employment situation in the United Kingdom	1	2	3	4
(214)	5	Your personal job situation	1	2	3	4

EB66.1 QA4

QA13 If you compare your present situation with five years ago, would you say it has improved, stayed about the same, or got worse?

(215)

Improved	1
Stayed about the same	2
Got worse	3
DK	4

EB65.2 QA5

QA14 In the course of the next five years, do you expect your personal situation to improve, to stay about the same or to get worse?

(216)

Improve	1
Stay about the same	2
Get worse	3
DK	4

EB65.2 QA6

QA15 At the moment, when you think about the future of your pension, would you say that you are...?

(READ OUT – ONE ANSWER ONLY)

(217)

Very confident	1
Fairly confident	2
Not very confident	3
Not at all confident	4
DK	5

EB62.1 QB17 TREND MODIFIED

ASK QA16a&b IF "CURRENTLY WORK", CODE 5 TO 18 IN D15a - OTHERS GO TO QA16c

QA16a Thinking about yourself, do you think that in order for you to progress in your career...?

(READ OUT - ONE ANSWER ONLY)

(218)

Your education and training to date is sufficient	1
You should follow a more specialised training but you cannot currently do this	2
You should follow a more specialised training and you intend doing this	3
DK	4

EB62.1 QB16a

QA16b If you had to choose from the following options aimed at guaranteeing the financing of the pension system in the United Kingdom, which one would be most acceptable for you?

(READ OUT - ONE ANSWER ONLY)

(219)

Work and contribute for longer	1
Maintain the retirement age and increase your social security contributions	2
Maintain the current retirement age and accept that you will receive less	3
None of these (SPONTANEOUS)	4
A combination of all three (SPONTANEOUS)	5
DK	6

EB62.1 QB18a

ASK QA16c IF "NOT CURRENTLY WORK" AND "NOT RETIRED", CODE 1 TO 3 IN D15a - OTHERS GO TO QA16d

QA16c Thinking about yourself, do you think that in order to find a job soon...?

(READ OUT - ONE ANSWER ONLY)

(220)

Your education and training to date is sufficient	1
You should undertake training that is more specialised but you cannot currently do this	2
You should undertake training that is more specialised and you intend to do this	3
You are not looking for a job (SPONTANEOUS)	4
DK	5

EB62.1 QB16b

ASK QA16d IF "NOT CURRENTLY WORK", CODE 1 TO 4 IN D15a - OTHERS GO TO QA17

QA16d In your opinion, which of the following options aimed at guaranteeing the financing of the pension system in the United Kingdom, would be most acceptable for someone working?

(READ OUT – ONE ANSWER ONLY)

	(221)
Work and contribute for longer	1
Maintain the retirement age and increase social security contributions paid by workers	2
Maintain the current retirement age and accept that one will receive less	3
None of these (SPONTANEOUS)	4
A combination of all three (SPONTANEOUS)	5
DK	6

EB62.1 QB18b

ASK ALL

QA17 Generally speaking, do you think that the life of those who are children today will be easier, more difficult or neither easier nor more difficult than the life of those from your own generation?

(READ OUT – ONE ANSWER ONLY)

	(222)
Easier	1
More difficult	2
Neither easier nor more difficult	3
DK	4

NEW

QA18 I would like to ask you a question about how much trust you have in certain institutions. For each of the following institutions, please tell me if you tend to trust it or tend not to trust it?

	(READ OUT)	Tend to trust	Tend not to trust	DK
--	------------	---------------	-------------------	----

(223)	1	The British government	1	2	3
(224)	2	The House of Commons	1	2	3
(225)	3	Political parties	1	2	3
(226)	4	Your local council	1	2	3

EB66.1 QA6 TREND MODIFIED

QA19	Do you currently participate actively in or do voluntary work for one of the following organisations?
------	---

(SHOW SCREEN - MULTIPLE ANSWERS POSSIBLE)

(227-242)

A sports club or club for outdoor activities (recreation organisation)	1,
Education, arts, music or cultural association	2,
A trade union	3,
A business or professional organisation	4,
A consumer organisation	5,
An international organisation such as development aid organisation or human rights organisation	6,
An organisation for the environmental protection, animal rights, etc.	7,
A charity organisation or social aid organisation	8,
A leisure association for the elderly	9,
An organisation for the defence of elderly rights	10,
Religious or church organisation	11,
Political party or organisation	12,
Organisation defending the interest of patients and/or disabled	13,
Other interest groups for specific causes such as women, people with specific sexual orientation or local issues	14,
None of these (SPONTANEOUS)	15,
DK	16,

EB62.2 QD9c TREND SLIGHTLY MODIFIED

QA20	For each of the following please tell me whether you think it applies to the UK social welfare system? Our social welfare system...
------	---

(SINGLE CODE)

	(READ OUT)	Applies fairly well	Applies fairly badly	Neither (SPONTANEOUS)	DK
--	------------	---------------------	----------------------	-----------------------	----

(243)	1	Provides wide enough coverage	1	2	3	4
-------	---	-------------------------------	---	---	---	---

(244)	2	Could serve as a model for other countries	1	2	3	4
-------	---	--	---	---	---	---

(245)	3	Is too expensive for UK society	1	2	3	4
-------	---	---------------------------------	---	---	---	---

NEW

QA21 How safe do you feel walking alone in the area where you live after dark? Do you feel ... ?

(IF RESPONDENT NEVER GOES OUT, STRESS HOW SAFE WOULD YOU FEEL) (READ OUT – ONE ANSWER ONLY)

(246)

Very safe	1
Fairly safe	2
A bit unsafe	3
Very unsafe	4
DK	5

EB58.0 Q48

QA22 To what extent do you agree or disagree with the following statements?

(SHOW SCREEN WITH SCALE - ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Agre e	Neit her agre e nor disa gree	Disa gree	Total ly disa gree	DK
--	------------	--------------------------	-----------	---	--------------	-----------------------------	----

(247)	1	I feel left out of society	1	2	3	4	5	6
(248)	2	Some people look down on me because of my income or job situation	1	2	3	4	5	6
(249)	3	I feel that there is a risk that I could fall into poverty	1	2	3	4	5	6

EB56.1 Q21 TREND MODIFIED

QA23 Which of these statements comes closest to your view?

(SHOW SCREEN - READ OUT – ONE ANSWER ONLY)

(250)

Anyone is at risk of poverty at some time in their lives	1
The risk of poverty is confined to certain groups of people	2
None of these two statements (SPONTANEOUS)	3
DK	4

EB56.1 Q15

--

QA24	Do you personally have the feeling that in the UK you belong to one of the majority groups or one of the minority groups in terms of race, religion or culture?
------	---

(READ OUT – ONE ANSWER ONLY)

	(251)
Majority group	1
Minority group	2
I do not feel I belong to any group (SPONTANEOUS)	3
DK	4

European Monitoring Centre on Racism and Xenophobia

--

QA25	For each of the following statements, please tell me whether you tend to agree or tend to disagree.
------	---

(SINGLE CODE)

	(READ OUT)	Tend to agree	Tend to disagree	It depends (SPONTANEOUS)	DK
--	------------	---------------	------------------	--------------------------	----

(252)	1	People from other ethnic groups are enriching the cultural life of (OUR COUNTRY)	1	2	3	4
(253)	2	The presence of people from other ethnic groups is a cause of insecurity	1	2	3	4
(254)	3	The presence of people from other ethnic groups increases unemployment in the UK	1	2	3	4
(255)	4	We need immigrants to work in certain sectors of our economy	1	2	3	4
(256)	5	The arrival of immigrants in Europe can efficiently solve the problem of Europe's ageing population	1	2	3	4

European Monitoring Centre on Racism and Xenophobia

--

QA26a I am going to show you this screen with a list of topics. Thinking of the UK, please tell me which 3 topics from this list currently concern you the most.

QA26b And which 3 topics concern you the most for the next generation?

(SHOW SCREEN – MAX. 3 ANSWERS PER COLUMN)

	(257-275)	(276-294)
	QA26a	QA26b
	CURRENTLY	FOR THE NEXT GENERATION
Pensions	1,	1,
Immigration	2,	2,
The healthcare system	3,	3,
Terrorism	4,	4,
Integration of foreigners	5,	5,
The willingness of people to help others	6,	6,
The cost of living	7,	7,
Economic growth	8,	8,
The care of the elderly	9,	9,
The care of disabled people	10,	10,
Unemployment	11,	11,
Crime	12,	12,
The gap between the rich and the poor	13,	13,
Transport infrastructure	14,	14,
Education	15,	15,
The environment	16,	16,
Globalisation	17,	17,
None of these (SPONTANEOUS)	18,	18,
DK	19,	19,

NEW

--

QA27 Which of the following two opinions comes closest to your view?

(SHOW SCREEN – ONE ANSWER ONLY)

	(295)
Universities and other places of higher education must be open to all students who have completed secondary education, regardless of grades and motivation	1
Universities and other places of higher education must be able to select students on the basis of their grades and motivation	2
Neither (SPONTANEOUS)	3
DK	4

Now, moving on to another topic.

ASK QB TO ALL

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

	(296)	(297)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB66.2 D43a D43b

--

QB1	For each of the following please tell me how many of them are available in your household.
-----	--

(SHOW SCREEN WITH ITEMS – DO NOT SHOW SCALE - ONE ANSWER PER LINE)
--

(READ OUT)	1	2	3	4	5	6	7	8	9+	0	DK
------------	---	---	---	---	---	---	---	---	----	---	----

	1	Standard (not wide screen) Television (4:3 aspect ratio)	1	2	3	4	5	6	7	8	9	10	11
(298-299)													
	2	Wide screen Television (16:9 aspect ratio)	1	2	3	4	5	6	7	8	9	10	11
(300-301)													
	3	Mobile phone access on a contract (billed)	1	2	3	4	5	6	7	8	9	10	11
(302-303)													
	4	Mobile phone access on a pre-paid/top-up arrangement (pre-paid/pay as you go cards/vouchers)	1	2	3	4	5	6	7	8	9	10	11
(304-305)													

(306-307)	5	(ONLY IF MOBILE PHONE IN ITEM 3 OR 4) Mobile phone giving access to advanced mobile data communications services. By this we mean those allowing you to access websites for downloading audio\ video content, sending and receiving e-mails (G3)	1	2	3	4	5	6	7	8	9	10	11
(308-309)	6	Fixed telephone access (including those provided by a cable operator or by an operator providing voice over IP) e.g. one standard landline plus a second land+H211line (2nd number) for fax or Internet counting as 2	1	2	3	4	5	6	7	8	9	10	11
(310-311)	7	ISDN line (an ISDN line which allows two simultaneous communications counts as 1)	1	2	3	4	5	6	7	8	9	10	11
(312-313)	8	Desktop computer	1	2	3	4	5	6	7	8	9	10	11
(314-315)	9	Laptop computer	1	2	3	4	5	6	7	8	9	10	11
(316-317)	10	Internet access (free or not) (one single access can connect several PCs)	1	2	3	4	5	6	7	8	9	10	11
(318-319)	11	(ONLY IF ACCESS IN ITEM 10) Wi-fi modem or Wi-fi router for wireless Internet	1	2	3	4	5	6	7	8	9	10	11

EB64.4 QB1

ASK QB2 AND QB3 IF "TELEVISION IN THE HOUSEHOLD", CODE 1-9 IN QB1 ITEM 1 OR ITEM 2 - OTHERS GO TO QB4

QB2 Does your household receive the television via...?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(320-325)

An aerial (on the roof or on the top of the TV set)	1,
A cable TV network	2,
Satellite TV via a satellite dish	3,
Digital Terrestrial Television (aerial + decoder/ Digibox/Freeview)	4,
The telephone network + modem	5,
DK	6,

EB64.4 QB2

QB3 Apart from the television licence, does your household pay to receive any TV channels?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE) INTERVIEWER:
NOTE, THIS EXCLUDES ONE-OFF PAYMENT FOR EQUIPMENT OR INSTALLATION

(326-331)

No	1,
Yes, a subscription to the cable-TV company	2,
Yes, a subscription to the satellite company	3,
Yes, a subscription to the telephone network company (if different from the cable-TV company)	4,
Yes, in another way (SPONTANEOUS)	5,
DK	6,

EB64.4 QB3 TREND SLIGHTLY MODIFIED

ASK QB4 TO QB7 IF "FIXED TELEPHONY OR ISDN IN THE HOUSEHOLD", CODE 1-9 IN QB1 ITEM 6 OR ITEM 7 - OTHERS GO TO QB8

QB4 Which operator(s) does your household use to provide fixed telephone line(s)? We are talking about line rental and not about the calls. This includes telephone lines provided by a cable operator or operators providing voice over IP.

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(332-353)

BT	1,
Bulldog (Cable & Wireless)	2,
Homecall	3,
Homechoice	4,
NTL / Telewest	5,
One.Tel	6,
Post Office™ HomePhone	7,
Talk Talk (Carphone Warehouse)	8,
Tiscali	9,
Toucan	10,
Skype	12,
Others (SPONTANEOUS - SPECIFY)	21,
DK	22,

EB64.4 QB4

--

QB5	Which company(ies) does your household use to provide fixed telephone services, that is to make telephone calls? This can be the same company(ies) as the one(s) providing the fixed telephone line(s), or different one(s).
-----	--

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
--

	(354-375)
Alpha Telecom / Tele2	1,
British Gas	2,
BT	3,
Bulldog (Cable & Wireless)	4,
First Telecom	5,
Homecall	6,
Homechoice	7,
Just Dial	8,
Kingston Communications	9,
NTL / Telewest	10,
One.Tel	11,
Planet Talk	12,
Post Office™ HomePhone	13,
Sky Talk	14,
Talk Talk (Carphone Warehouse)	15,
Tesco	16,
Tiscali	17,
Toucan	18,
Others (SPONTANEOUS - SPECIFY)	21,
DK	22,

EB64.4 QB5

--

QB6	If your household could use mobile phone(s) at home at the same price as your fixed telephone, would your household give up its landline?
-----	---

(READ OUT – MULTIPLE ANSWERS POSSIBLE)
--

	(376-383)
YES	1,
No, because we\ I want to keep a fixed line for the Internet connection at home	2,
No, because we\ I are (am) used to the fixed telephone	3,
No, because we\ I fear \don't like using mobile phones	4,
No, because we\ I don't trust mobile phones	5,
No, because the coverage in the area is not good enough	6,
No, for other reasons (SPONTANEOUS)	7,
DK	8,

EB64.4 QB7 TREND MODIFIED

--

QB7	For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.
------------	---

(SHOW SCREEN WITH SCALE - SINGLE CODE)
--

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not Appli cabl e (SP ONT ANE OUS)	DK
--	------------	--------------------------	-------------------------	----------------------------	-----------------------------	--	----

(384)	1	Your fixed telephone service provider supplies a complete and clear bill for the usage and tariffs of the telephone services provided	1	2	3	4	5	6
(385)	2	You are able to verify your fixed telephone service usage in a simple and consumer friendly way	1	2	3	4	5	6
(386)	3	You can block or unblock access to certain costly fixed telephone services	1	2	3	4	5	6
(387)	4	You can easily compare your current landline tariff scheme with other offers	1	2	3	4	5	6
(388)	5	You regularly read comparisons of fixed telephone service tariffs between service providers published by third parties	1	2	3	4	5	6
(389)	6	You can keep your fixed telephone number when changing from one provider to another	1	2	3	4	5	6

NEW

ASK QB8 AND QB9 IF "NO FIXED TELEPHONE LINE\ ISDN LINE IN THE HOUSEHOLD",
CODE 10 IN QB1 ITEM 6 AND ITEM 7 - OTHERS GO TO QB10

QB8 You said there is no fixed telephone line (landline) at your home. Among the following list which situation applies to your household?

(READ OUT – ONE ANSWER ONLY)

(390)

Your household has given up its fixed telephone line in the last 12 months	1
Your household has given up its fixed telephone line more than one year ago	2
Your household has never had a fixed telephone line	3
Other (SPONTANEOUS)	4
DK	5

EB64.4 QB8 TREND MODIFIED (FILTER)

QB9 You said there is no fixed telephone line (landline) at your home. Among the following list which ones best explain why your household does not have a fixed telephone line?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(391-400)

Your household plans to get a fixed telephone line in the next 6 months, or is awaiting installation	1,
One or more household members has\ have a mobile phone that serves the needs of the household	2,
The initial installation\ connection costs are too high (including possible charges or deposits)	3,
The line rental charges are too high	4,
The cost of calls are too high	5,
Landline is not available where you live	6,
You or other members of your household have easy access to a phone elsewhere (i.e. neighbour, work, public payphone)	7,
You or other members of your household do not want a fixed telephone line	8,
Other (SPONTANEOUS)	9,
DK	10,

EB64.4 QB9

ASK ALL

QB10 Do any household members (including yourself) use public payphones (e.g. a public call box, a phone-shop or public phones)?

(401)

YES	1
NO	2
DK	3

EB64.4 QB10

ASK QB11 AND QB12 IF "ANY HOUSEHOLD MEMBER USES PUBLIC PAYPHONES",
CODE 1 IN QB10 - OTHERS GO TO QB13

QB11 And how often do you personally use public payphones?

(READ OUT – ONE ANSWER ONLY)

(402)

Once a week or more often	1
About once a month	2
Less often than once a month	3
Only when away from home or travelling	4
Never	5
DK	6

EB64.4 QB11

ASK QB12 IF "PERSONALLY USE PUBLIC PAYPHONES", NOT CODE 5 or 6 IN QB11 – OTHERS GO TO QB13

QB12 For what reasons do you personally make use of public payphones?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(403-409)

There is no fixed telephone at home	1,
You do not have a mobile phone access and need to make phone calls while away from home	2,
You have a mobile phone access but it is too costly to make international phone calls	3,
The only phone at home is always in use	4,
When the mobile phone is out of range\ out of credit\ out of battery	5,
Other (SPONTANEOUS)	6,
DK	7,

EB64.4 QB12

ASK ALL

QB13 How many members of your household, including yourself, use a mobile phone?

(WE TALK ABOUT THE NUMBER OF USERS, NOT THE NUMBER OF PHONES - IF "NONE", CODE '00' - IF "DK", CODE '99')

(410-411)

PEOPLE

EB64.4 QB13

QB14 Please tell me which of the following features would make you personally switch to an advanced mobile phone service. The possible answers define what an advanced mobile phone is (i.e. 3G).

(SHOW SCREEN – MULTIPLE ANSWERS POSSIBLE)

(412-419)

The ability to watch sports clips, film reviews, etc.	1,
The ability to browse the Internet and use e-mail whilst away from your house\ office	2,
The ability to play online games	3,
The ability to download music tracks	4,
The ability to download maps or street plans	5,
You are not interested in any of these features	6,
Other (SPONTANEOUS)	7,
DK	8,

EB64.4 QB14 TREND SLIGHTLY MODIFIED

QB15 With respect to mobile phones, which of the following is/would be the main benefit for you?

(READ OUT – ONE ANSWER ONLY)

(420)

The possibility to be contacted at any place, any time	1
The freedom to make calls when you are out and about	2
The security of knowing that you can make a call from anywhere if things go wrong	3
None (SPONTANEOUS)	4
Other (SPONTANEOUS)	5
DK	6

EB64.4 QB15

ASK QB16 TO QB18 IF "OWN A PERSONAL MOBILE PHONE", CODE 1 IN D43b -
OTHERS GO TO QB19

QB16 Which provider do you personally use for your mobile telephony?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(421-442)

3 (three mobile)	1,
BT mobile	2,
Dot mobile	3,
EasyMobile	4,
Fresh	5,
O2 / Cellnet	6,
One.Tel	7,
Orange	8,
Sainsbury's Mobile	9,
Tesco Mobile	10,
T-Mobile / One2One	11,
Toucan	12,
Virgin Mobile	13,
Vodafone	14,
Others (SPONTANEOUS - SPECIFY)	21,
DK	22,

EB64.4 QB16

QB17 Have problems like receiving spam (i.e. unsolicited commercial messages) on your mobile phone resulted in using it less?

(READ OUT – ONE ANSWER ONLY)

(443)

Yes, a lot	1
Yes, a little	2
No, not at all	3
I never receive spam (SPONTANEOUS)	4
DK	5

EB64.4 QB20

--

QB18	For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.
------	---

(SHOW SCREEN WITH SCALE - SINGLE CODE)
--

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	NOT APP LICA BLE (SP ONT ANE OUS)	DK
--	------------	--------------------------	-------------------------	----------------------------	-----------------------------	--	----

(444)	1	Your mobile communication never cuts-off while on a call	1	2	3	4	5	6
(445)	2	You are always able to connect to the mobile network to make a phone call	1	2	3	4	5	6
(446)	3	You are able to verify your mobile telephone service usage in a simple and consumer friendly way	1	2	3	4	5	6
(447)	4	You can block or unblock access to certain costly mobile services	1	2	3	4	5	6
(448)	5	You can easily compare your current mobile tariff scheme with other offers	1	2	3	4	5	6
(449)	6	You regularly read comparisons of mobile tariffs published by third parties	1	2	3	4	5	6
(450)	7	The use of a mobile phone does not put your health at risk	1	2	3	4	5	6
(451)	8	You can keep your mobile telephone number when changing from one operator to another	1	2	3	4	5	6

NEW

ASK QB19 IF "NO MOBILE PHONE IN HOUSEHOLD", CODE 10 IN QB1 ITEM 3 AND ITEM 4 - OTHERS GO TO QB20

QB19 You said there is no mobile telephone in your household. Among the following list which ones best explain why your household does not have a mobile phone?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(452-459)

Someone in the household plans to get a mobile telephone in the next 6 months	1,
No one in your household wants a mobile phone	2,
Mobile telephony is too expensive	3,
The fixed telephone line(s) is(are) sufficient for current needs	4,
Coverage in the area is not very good, therefore it is not worth getting a mobile phone	5,
There is good access to phones elsewhere, when outside the home (e.g. public payphones)	6,
Other (SPONTANEOUS – SPECIFY)	7,
DK	8,

EB64.4 QB21

ASK QB20 TO QB28 IF "INTERNET ACCESS AT HOME", CODE 1-9 IN QB1 ITEM 10 OR ITEM 11 - OTHERS GO TO QB29

QB20 How does your household access the Internet from home?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(460-468)

Via a dial-up connection using a standard telephone line (narrow band)	1,
Via a dial-up connection using an ISDN line (narrow band)	2,
Via ADSL or similar type of connection (broadband using a modem)	3,
Via the cable TV network (broadband using a cable modem)	4,
Via the mobile phone network (broadband)	5,
Via the satellite network (broadband)	6,
Via a power line (broadband) (SPONTANEOUS)	7,
Other (SPONTANEOUS – SPECIFY)	8,
DK	9,

EB64.4 QB22

QB21 And in what ways can your household access the Internet at home?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(469-475)

Via desk-top or laptop computer	1,
Via television	2,
Via video games console	3,
Via mobile phone	4,
Via another wireless device such as a handheld (PDA) or pocket computer	5,
Other (SPONTANEOUS)	6,
DK	7,

EB64.4 QB23

QB22 Does any household member, including yourself, use a PC at home to make phone calls over the Internet?

(ONE ANSWER ONLY)

(476)

No	1
Yes, we I call users who have subscribed to the same Internet phone service as us\ me for free (INT.: Internet call sites/VoIP such as Skype - Internet to Internet)	2
Yes, we I make cheap international calls to landlines or mobile phones via an Internet phone service using a PC (INT.: Internet call sites/VoIP such as SkypeOut - Internet to landline/mobile)	3
Yes, both options (SPONTANEOUS)	4
DK	5

NEW

--

QB23	Which provider(s) does your household use for its Internet service?
------	---

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
--

	(477-498)
AOL	1,
BoltBlue	2,
Breathe	3,
BT Openworld	4,
Clara.net	5,
Demon	6,
Homecall	7,
Homechoice	8,
MSN Free Web	9,
NTL / Telewest/ Blue Yonder	10,
One.Tel	11,
Pipex	12,
Sainsbury's	13,
TescoNET	14,
Tiscali	15,
Toucan	16,
UK Online	17,
Virgin Net	18,
Wanadoo / Freeserve	19,
Yahoo Online	20,
Others (SPONTANEOUS - SPECIFY)	21,
DK	22,

EB64.4 QB26

--

QB24	For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.
-------------	---

(SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE)
--

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not Appli cabl e (SP ONT ANE OUS)	DK
--	------------	--------------------------	-------------------------	----------------------------	-----------------------------	--	----

(499)	1	Your Internet connection never breaks down	1	2	3	4	5	6
	2	The speed of your Internet connection\ time to download remains constant	1	2	3	4	5	6
(500)		3 Your Internet provider usually pre-announces its network connection cuts	1	2	3	4	5	6
(501)		4 You can easily contact your provider in case of Internet connection problems	1	2	3	4	5	6
(502)		5 The response you receive from helpline staff or support site in case of problems is helpful	1	2	3	4	5	6
(503)		6 You can easily compare your current Internet tariff scheme with other offers	1	2	3	4	5	6
(504)		7 You regularly read Internet tariff comparisons made by third parties	1	2	3	4	5	6
(505)		8 You can restrict access to websites with harmful content	1	2	3	4	5	6
(506)								

NEW

ASK QB25 AND QB26 IF "NARROWBAND INTERNET ACCESS", CODE 1 OR 2 IN QB20 - OTHERS GO TO QB27

QB25 Why does your household not have broadband Internet access?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(507-516)

We'll plan to subscribe\ connect to broadband in the next 2 months	1,
Satisfied with the speed of our\my current dial-up connection	2,
The local area is not covered by a broadband access network technology	3,
The initial installation cost for the broadband network is too high	4,
The monthly subscription cost of broadband internet is too high	5,
There is not enough interesting online content or e-services to justify the extra-cost	6,
Our\my equipment (e.g. PC) is not compatible with broadband	7,
Do not use the Internet enough (SPONTANEOUS)	8,
Other (SPONTANEOUS)	9,
DK	10,

EB64.4 QB29 TREND MODIFIED

QB26 Would you be willing to change to broadband Internet access if...?

(ONE ANSWER PER LINE)

	(READ OUT)	YES	NO	DK
--	------------	-----	----	----

(517)

1	You could pay for the broadband Internet service together with the fixed telephone service without paying any more for the monthly fixed telephony line rental charges	1	2	3
---	--	---	---	---

(518)

2	You could drop the fixed telephony service and subscribe to the broadband Internet services	1	2	3
---	---	---	---	---

EB64.4 QB30 and QB31 TREND MODIFIED

ASK QB27 TO QB28 IF "INTERNET ACCESS AT HOME", CODES 1-9 IN QB1 ITEM 10 OR ITEM 11 – OTHERS GO TO QB29

QB27 In the last 12 months, have you experienced any significant problems relating to spam (unsolicited e-mails), virus attack or spy ware infection (a software gathering personal data on your computer and sending it to a third party)?

(519)

Yes	1
No	2
DK	3

NEW

ASK QB28 IF "YES", CODE 1 IN QB27 – OTHERS GO TO QB29

QB28 What have these problems resulted in?

(SHOWSCREEN - READ OUT- MULTIPLE ANSWERS POSSIBLE)

(520-527)

A computer breakdown	1,
A significant decrease of your computer's performance	2,
An alteration or loss of data stored on your computer	3,
Missing some emails	4,
Receiving offensive e-mails	5,
A reduction in email usage	6,
No difficulty at all	7,
DK	8,

NEW

ASK QB29 AND QB30 IF "OWN A PC", CODE 1-9 IN QB1 ITEM 8 OR ITEM 9 - OTHERS GO TO QB31

QB29 Have you installed antispam software on your PC?

(READ OUT – ONE ANSWER ONLY)

(528)

Yes, free of charge software	1
Yes, software I purchased and installed	2
No, but I rely on my Internet service company to filter spam	3
No, I am not bothered at all about spam	4
Other (SPONTANEOUS)	5
DK	6

EB64.4 QB34 TREND MODIFIED

QB30 Have you installed antivirus software on your PC?

(READ OUT – ONE ANSWER ONLY)

(529)

Yes, free of charge software	1
Yes, software I purchased and installed	2
No, but I rely on my Internet service company	3
No, I am not bothered about it	4
Other (SPONTANEOUS)	5
DK	6

EB64.4 QB35 TREND MODIFIED

ASK QB31 AND QB32 IF "NO INTERNET ACCESS AT HOME", CODE 10 IN QB1 ITEM 10 AND ITEM 11 - OTHERS GO TO QB33

QB31 You said you do not have Internet access at home. Among the following list, which ones best explain why your household does not have access to the Internet?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(530-538)

Your household plans to subscribe\ connect in the next 6 months	1,
We\ I do not know exactly what the Internet is	2,
No one in your household is interested in the Internet	3,
The cost of buying a personal computer and modem is too high	4,
The monthly subscription cost is too high	5,
The interested members of your household have access at work, school or elsewhere and this is sufficient	6,
We are\ I am concerned about access to unsuitable content	7,
Other (SPONTANEOUS – SPECIFY)	8,
DK	9,

EB64.4 QB37 TREND MODIFIED

QB32 Would you be willing to subscribe to the Internet if...?

(ONE ANSWER PER LINE)

	(READ OUT)	YES	NO	DK
--	------------	-----	----	----

(539)

1	You could pay for the broadband Internet service together with the fixed telephone service without paying any more for the monthly fixed telephone line rental charges	1	2	3
---	--	---	---	---

(540)

2	You could drop the fixed telephony service and subscribe to the Internet service	1	2	3
---	--	---	---	---

NEW (based on EB64.4 QB38)

ASK ALL

QB33 Companies like telecom providers collect personal data such as name, address and credit card details. If any of your personal data was lost, stolen or altered in any way, would you like to be informed about this or not?

(READ OUT- ONE ANSWER ONLY)

(541)

Yes, in all circumstances	1
Yes, but only if I risk financial harm as a result of my data being lost, stolen or altered	2
No	3
DK	4

NEW

QB34 How often do you personally consult...?

(SHOW SCREEN WITH SCALE - SINGLE CODE)

	(READ OUT)	More than once a month	About once a month	About each 2 or 3 month	About twice a year	About once a year	Less often	Never	DK
--	------------	------------------------	--------------------	-------------------------	--------------------	-------------------	------------	-------	----

(542)

1	Paper telephone directories such as the BT Phone Book or the Yellow Pages	1	2	3	4	5	6	7	8
---	---	---	---	---	---	---	---	---	---

(543)

2	Online telephone directories	1	2	3	4	5	6	7	8
---	------------------------------	---	---	---	---	---	---	---	---

(544)

3	Directory inquiries (calling a service number – free or not - that provides you with contact details your are looking for)	1	2	3	4	5	6	7	8
---	--	---	---	---	---	---	---	---	---

NEW

QB35 A bundle is a combined package offering more than one communication service from the same provider at a single price. Does your household buy two or more of the following services as part of a bundle?

(READ OUT – MINIMUM 2 ANSWERS)

(545-550)

Television channels	1,
Fixed telephony	2,
Mobile telephony	3,
Internet access	4,
None	5,
DK	6,

EB64.4 QB39 TREND MODIFIED

QB36 What do you personally think about these kinds of communication packages?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(551-557)

It is more convenient because there is only one invoice	1,
It is cheaper than paying separately for each service	2,
Packages offer less transparency and clarity about the cost and conditions of each service	3,
Packages are not interesting because you are bound to the same provider for all services	4,
Packages are not interesting because you get services you do not really need	5,
Other (SPONTANEOUS)	6,
DK	7,

EB64.4 QB40

Let's move to another topic.

QB37 Can you tell me the telephone number of emergency services, for example in case someone would urgently need medical assistance?

(DO NOT PROBE – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

(558-561)

112	1,
999	2,
Other numbers	3,
No\ DK	4,

EB64.4 QB41

QB38 Can you tell me what single telephone number enables you to call emergency services anywhere in the European Union from a fixed or a mobile phone?

(DO NOT PROBE – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

112	(562-564) 1,
Other number(s)	2,
No	3,

EB64.4 QB42

Let's move on to another topic

ASK QC TO EU25 - BG AND RO GO TO QD - HR AND TR GO TO QF - CY(tcc) GO TO DEMOGRAPHICS

QC1 In your opinion, what does this European label mean?

(SHOW LABEL AND ANSWERS -ONE ANSWER ONLY)

	(565)
Protected natural reserves label	1
Bio-food label	2
Healthy food and beverages label	3
Green energy label	4
Ecological products and services label	5
Safe products label	6
Bio-fuel label	7
Other (SPONTANEOUS)	8
DK	9

NEW

Let's move on to another topic

ASK QD AND QE ONLY in EU25, BG and RO - TR AND HR GO TO QF - CY(tcc) GO TO DEMOGRAPHICS

QD1 Not everybody shares the same point of view concerning the importance of European agriculture and rural areas for our future. Personally, how important do you think this subject is for our future?

(READ OUT)

(566)

Very important	1
Important	2
Not very important	3
Of very little importance	4
DK	5

FL85 Q1

QD2 For each of the following statements related to agriculture, do you think that it is true or false?

(SINGLE CODE)

	(READ OUT)	True.	False.	DK
--	------------	-------	--------	----

(567)	1	Rural areas cover around 90% of the whole EU territory	1	2	3
(568)	2	Approximately 3% of the European union population are farmers	1	2	3
(569)	3	The European Union exports more agricultural products than it imports	1	2	3

NEW

QD3 Have you ever heard or read about the common agricultural policy, the "CAP", or not?

(READ OUT – ONE ANSWER ONLY)

(570)

Yes, and you know exactly what it is	1
Yes, but you don't know really what it is	2
No	3
DK	4

EB43.1bis Q53 TREND MODIFIED

--

QD4a	In your opinion, which of the following should be the main priorities of the European Union in terms of agriculture policy? First priority?
------	---

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)
--

	(571-572)
Ensuring a fair standard of living for farmers	1
Improving the competitiveness of European agriculture	2
Helping farmers to adapt their production to consumer's expectations	3
Enhancing rural areas	4
Ensuring reasonable food prices for consumers	5
Ensuring availability of supplies of agricultural products	6
Stabilising the markets of agricultural products	7
Promoting sustainable agricultural practices	8
Favouring methods of organic production	9
Protecting family type farms	10
Promoting respect for the environment	11
Ensuring that agricultural products are healthy and safe	12
Ensuring that farm animals are well treated	13
Ensuring that you have enough information about where the food comes from and how the food was produced and processed	14
Encouraging quality production	15
Others (SPONTANEOUS - SPECIFY)	16
DK	17

NEW (based on EB64.2 QB2)

QD4b	Any others?
------	-------------

(SHOW SCREEN - READ OUT - MAX. 5 ANSWERS)

	(573-589)
Ensuring a fair standard of living for farmers	1,
Improving the competitiveness of European agriculture	2,
Helping farmers to adapt their production to consumer's expectations	3,
Enhancing rural areas	4,
Ensuring reasonable food prices for consumers	5,
Ensuring availability of supplies of agricultural products	6,
Stabilising the markets of agricultural products	7,
Promoting sustainable agricultural practices	8,
Favouring methods of organic production	9,
Protecting family type farms	10,
Promoting respect for the environment	11,
Ensuring that agricultural products are healthy and safe	12,
Ensuring that farm animals are well treated	13,
Ensuring that you have enough information about where the food comes from and how the food was produced and processed	14,
Encouraging quality production	15,
Others (SPONTANEOUS - SPECIFY)	16,
DK	17,

NEW (based on EB64.2 QB2)

--

QD5	The European Union's agricultural policy (CAP) currently fulfils its role rather well or rather badly in...?
-----	--

(ONE ANSWER PER LINE)

	(READ OUT)	Rather well	Rather badly	DK
--	------------	-------------	--------------	----

(590)	1	Ensuring a fair standard of living for farmers	1	2	3
	2	Improving the competitiveness of European agriculture	1	2	3
(591)	3	Helping farmers to adapt their production to consumer's expectations	1	2	3
(592)					
(593)	4	Enhancing rural areas	1	2	3
(594)	5	Ensuring reasonable food prices for consumers	1	2	3
	6	Ensuring availability of supplies of agricultural products	1	2	3
(595)					
(596)	7	Stabilising the markets of agricultural products	1	2	3
(597)	8	Promoting sustainable agricultural practices	1	2	3
(598)	9	Favouring methods of organic production	1	2	3
(599)	10	Protecting family type farms	1	2	3
(600)	11	Promoting respect for the environment	1	2	3
	12	Ensuring that agricultural products are healthy and safe	1	2	3
(601)					
(602)	13	Ensuring that farm animals are well treated	1	2	3
	14	Ensuring that you have enough information about where the food comes from and how the food was produced and processed	1	2	3
(603)					
(604)	15	Encouraging quality production	1	2	3

NEW (based on EB64.2 QB3)

--

QD6	The European Union is subsidising agricultural products less and less. However, it is granting more funds for the protection and development of the overall rural areas and for direct support to farmers. Do you think that this development is a good thing, a bad thing or neither good nor bad thing?
-----	---

(READ OUT – ONE ANSWER ONLY)

	(605)
A good thing	1
A bad thing	2
Neither good nor bad thing	3
DK	4

FL85 Q8 TREND MODIFIED

--

QD7 In your opinion, which should be the 2 main responsibilities of farmers in our society?

(SHOWSCREEN – READ OUT – MAX. 2 ANSWERS)

	(606-614)
Protecting the environment	1,
Supplying the population with healthy and safe food	2,
Maintaining economic activity and employment in rural areas	3,
Ensuring the food self-sufficiency of the European Union	4,
Supplying the population with a diversity of quality products	5,
Ensuring the welfare of farm animals	6,
Encouraging and improving life in the countryside	7,
Supplying alternative energy sources such as bio fuel and non food agricultural products	8,
DK	9,

EB43.1bis Q46 TREND MODIFIED

--

QD8 Following new rules introduced in 2003, farmers' payments are now linked to the requirement to comply with certain rules (Cross compliance) regarding environment, food safety and animal welfare. To what extent do you personally think that it is justified or unjustified to reduce the subsidy payments to farmers who do not respect...?

(SHOW SCREEN WITH SCALE - SINGLE CODE)

	(READ OUT)	Totally justified	Somewhat justified	Somewhat unjustified	Totally unjustified	DK
--	------------	-------------------	--------------------	----------------------	---------------------	----

(615)	1	Environmental standards	1	2	3	4	5
(616)	2	Animal welfare standards	1	2	3	4	5
(617)	3	Food safety standards	1	2	3	4	5

NEW

--

QD9 The EU budget for agriculture and rural development represents around 40% of the total EU budget. Do you think that this amount is insufficient, about right or too high?

(READ OUT – ONE ANSWER ONLY)

	(618)
Insufficient	1
About right	2
Too high	3
DK	4

FL85 Q5 TREND MODIFIED

QD10 And over the next ten years, would you like to see an increase, decrease or no change in the amount of the total EU budget allocated to the CAP?

(READ OUT – ONE ANSWER ONLY)

(619)

Increase	1
Decrease	2
No change	3
DK	4

NEW

QD11 Do you think that you are very well informed, fairly well informed, not very well informed or not at all informed about...?

(SHOW SCREEN WITH SCALE - SINGLE CODE)

	(READ OUT)	Very well informed	Fairly well informed	Not very well informed	Not at all informed	DK
--	------------	--------------------	----------------------	------------------------	---------------------	----

(620)
(621)

1	Agricultural issues in general	1	2	3	4	5
2	The CAP	1	2	3	4	5

NEW

QD12 On which of the following topics would you wish to have more information?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(622-632)

The share of agriculture in the total budget of the European Union	1,
The safety of food products	2,
The share of the EU budget for agriculture distributed to each country	3,
The reasons why there is a CAP (Common Agricultural Policy)	4,
The main aims of the CAP	5,
The daily life of farmers in the UK	6,
The welfare of farm animals	7,
The environmental effects of farming	8,
The reasons why farmers receive grants/financial support	9,
Others (SPONTANEOUS - SPECIFY)	10,
DK	11,

NEW

QD13 When forming your opinion on farming and the agricultural policy of the European Union, which sources do you trust the most?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

	(633-642)
Journalists	1,
Farmers and their associations	2,
Agricultural specialists and experts	3,
The British Government	4,
The European Union	5,
The Scientific community	6,
Consumer and environmental protection associations, etc.	7,
Family and friends	8,
Others (SPONTANEOUS - SPECIFY)	9,
DK	10,

FL85 Q14 TREND MODIFIED

Let's move on to another topic

QE1 In your opinion, do the British media have a role to play in fighting discrimination?

(READ OUT)

(643)

A very important role	1
A fairly important role	2
Not a very important role	3
No role at all	4
DK	5

NEW

--

QE2	Please tell me whether you would be in favour or opposed to the following things which the British media could do in order to fight discrimination?
------------	---

(SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE) (INT.: IF NEEDED, STATE ETHNIC MINORITIES PRESENT IN YOUR COUNTRY)

	(READ OUT – ROTATE)	Very in favour	Somewhat in favour	Somewhat opposed	Very opposed	It's not the role of the media to fight discrimination (SPONTANEOUS)	DK

(644)	1	Broadcast more reports or documentaries dealing with the issue of discrimination	1	2	3	4	5	6
(645)	2	Broadcast more drama (films or TV films) featuring people of ethnic (for example people of African, Arabic, Asian etc. origin) or religious minorities	1	2	3	4	5	6
(646)	3	Implement measures in order to make certain professions, for example television journalists, more accessible to ethnic (for example people of African, Arabic, Asian etc. origin) or religious minorities	1	2	3	4	5	6

NEW

QE3 If on a British television channel, the news was presented by a journalist of an ethnic minority, would this make you...?

(READ OUT)

(647)

Prefer to watch the news on this channel	1
Prefer to watch the news on another channel	2
Would not have any influence whatsoever on your choice of channel for watching the news	3
DK	4

NEW

QE4 Some people say that the way the British media present information contributes to the creation of tensions between the different communities in the UK, for example when the ethnic origin or the religion of the people in question in short news items is mentioned. Do you personally agree or disagree with this opinion?

(READ OUT)

(648)

Totally agree	1
Somewhat agree	2
Somewhat disagree	3
Totally disagree	4
DK	5

NEW

QE5 When it comes to short news items, the British media may mention the ethnic origin or the religion of the people in question. Do you personally think that this is justified or not justified?

(READ OUT)

(649)

Absolutely justified	1
Somewhat justified	2
Not very justified	3
Not at all justified	4
DK	5

NEW

Let's move on to another topic.

DEMOGRAPHICS

D1 In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, READ OUT AGAIN)

(736-737)

1	2	3	4	5	6	7	8	9	10
Left									Right
1	2	3	4	5	6	7	8	9	10

Refusal 11

DK 12

EB66.2 D1

NO QUESTIONS D2 TO D6

D7 ASKED BEFORE QA

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", IF "NEVER HAD FULL-TIME EDUCATION", IF "DON'T KNOW/DON'T REMEMBER, USE BUTTONS TO CODE)

(738-739)

Input fields for age

EB66.2 D8

NO QUESTION D9

D10 Gender.

(740)

Male	1
Female	2

EB66.2 D10

D11 How old are you?

(741-742)

Input fields for age

EB66.2 D11

NO QUESTION D12 TO D14

D15a&b ASKED BEFORE QA

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(743)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB66.2 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: TYPE IN)

(744-745)

<input type="text"/>	<input type="text"/>
----------------------	----------------------

EB66.2 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: TYPE IN)

(746-747)

<input type="text"/>	<input type="text"/>
----------------------	----------------------

EB66.2 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: TYPE IN)

(748-749)

<input type="text"/>	<input type="text"/>
----------------------	----------------------

EB66.2 D40c

DO NOT ASK D41 IN CY(tcc)

D41 You personally, were you born...?

SHOW SCREEN - READ OUT - ONE ANSWER ONLY

(750)

In the United Kingdom	1
In another Member country of the European Union	2
In Europe, but not in a member country of the European Union	3
In Asia, in Africa or in Latin America	4
In Northern America, in Japan or in Oceania	5
Refusal (SPONTANEOUS)	6

EB66.2 D41

DO NOT ASK D42 item 5 in BG and RO

D42 And which of these best describes where your parents were born?

(SHOW SCREEN – READ OUT)

(752)

Your mother and your father were born in the United Kingdom	1
One of your parents was born in the United Kingdom and the other was born in another Member State of the European Union	2
Your mother and your father were born in another Member State of the European Union	3
One of your parents was born in the United Kingdom and the other was born outside the European Union	4
Your mother and your father were born outside the European Union	5
DK/Refusal (SPONTANEOUS)	6

EB66.2 D42

ASK D42bis ONLY IN CY(tcc)

D43a&b ASKED BEFOR QB

NO QUESTIONS D44 TO D45

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTI CHOICE)

(754-763)

Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB66.2 D46

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(764-765)

(766-767)

DAY

MONTH

EB66.2 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)

(768-769)

(770-771)

HOUR

MINUTES

EB66.2 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(772-774)

MINUTES

EB66.2 P3

P4 Number of persons present during the interview, including interviewer

(775)

Two (interviewer and respondent)
Three
Four
Five or more

1
2
3
4

EB66.2 P4

P5 Respondent cooperation

(776)

Excellent
Fair
Average
Bad

1
2
3
4

EB66.2 P5

P6 Size of locality

Local Codes

(777-778)

EB66.2 P6

P7 | Region

NUTS Level 2 Regions (See
www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics)
(779-780)

--	--

EB66.2 P7

P8 | Postal code

(781-788)

--	--	--	--	--	--	--	--	--	--

EB66.2 P8

P9 | Sample point number

(789-796)

--	--	--	--	--	--	--	--	--	--

EB66.2 P9

P10 | Interviewer number

(797-804)

--	--	--	--	--	--	--	--	--	--

EB66.2 P10

P11 | Weighting factor

(805-812)

--	--	--	--	--	--	--	--	--	--

EB66.2 P11

ASK ONLY in LU, BE, ES, FI, EE, LV, MT and TR