

ZA4999

Eurobarometer 72.5

**Country Specific Questionnaire
Great Britain**

A	your survey number (101-105)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB72.4 A

B	country code (106-107)
	<input type="text"/> <input type="text"/>

EB72.4 B

C	our survey number (108-110)
	<input type="text"/> <input type="text"/> <input type="text"/>

EB72.4 C

D	Interview number (111-116)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB72.4 D

E	Split ballot	(117)
	A	1
	B	2

EB72.4 E

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

	(138-166)
Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	28,
DK	29,

EB72.4 Q1

IF OTHER or DK THEN CLOSE INTERVIEW

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

	(167)	(168)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB72.4 D43a D43b

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(169-178)

Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB72.2 D46

ASK QA1 IF "OWN A PERSONAL MOBILE PHONE", CODE 1 IN D43b - OTHERS GO TO QA2

QA1 Does your mobile phone subscription allow you to access the Internet for playing or downloading audio\ video content, sending and receiving e-mails?

(179)

Yes	1
No	2
DK	3

NEW

ASK ALL

QA2 And thinking about all household members, including yourself, please indicate for each of the following how many of them are available in your household

(SHOW SCREEN WITH ITEMS - ONE ANSWER PER LINE)

	(READ OUT)	1	2	3	4	5	6	7	8	9+	0	DK
--	------------	---	---	---	---	---	---	---	---	----	---	----

(180-181)	1	Mobile phone access on a contract (billed)	1	2	3	4	5	6	7	8	9	10	11
(182-183)	2	Mobile phone access on a pre-paid arrangement (pay-as-you-go/top-up cards/vouchers)	1	2	3	4	5	6	7	8	9	10	11
(184-185)	3	(ONLY IF MOBILE PHONE IN ITEM 1 OR 2) Mobile phone subscription giving access to Internet e.g. for playing or downloading audio\ video content, sending and receiving e-mails	1	2	3	4	5	6	7	8	9	10	11

EB68.2 QD1 TREND MODIFIED

ASK QA3a TO QA4 IF "OWN A PERSONAL MOBILE PHONE", CODE 1 IN D43b – OTHERS GO TO QA5

QA3a For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not appli cable (SP ONT ANE OUS)	DK
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(186)	1	Your mobile communication never cuts-off while on a call	1	2	3	4	5	6
(187)	2	You are always able to connect to the mobile network to make a phone call	1	2	3	4	5	6
(188)	3	You limit your calls with your mobile phone because you are concerned about communication charges	1	2	3	4	5	6
(189)	4	You are able to check your mobile telephone service usage in a simple and consumer friendly way	1	2	3	4	5	6
(190)	5	You can easily compare your current mobile tariff scheme with other offers	1	2	3	4	5	6

EB68.2 QD7 TREND MODIFIED

QA3b And compared with two years ago, would you say you pay more, less or the same amount for your mobile telephone service usage?

	(191)
More	1
Less	2
The same	3
DK	4

NEW

ASK QA4 IF "OWN A PERSONAL MOBILE PHONE WITH AN ACCESS TO THE INTERNET", CODE 1 IN QA1 - OTHERS GO TO QA5

QA4 For each of the following situations, please tell me if it applies to you or not.

(SINGLE CODE)

(READ OUT)	Yes	No
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(192)	1	Access to online content and applications is limited by the capacity of your mobile phone	1	2
(193)	2	Access to online content and applications is limited by the contract you have with your mobile operator	1	2
(194)	3	The accessibility to certain online content and applications is blocked by your mobile operator	1	2

NEW

ASK QA5 IF "FIXED TELEPHONE ACCESS IN THE HOUSEHOLD", CODE 1 IN D43a – OTHERS GO TO QA6

QA5 For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.

(SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE)

(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not Appli cabl e (SP ONT ANE OUS)	DK
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(195)	1	Your fixed (landline) telephone service provider supplies a complete and clear bill for the usage and tariffs of the telephone services provided	1	2	3	4	5	6
(196)	2	You limit your calls with your landline because you are concerned about communication charges	1	2	3	4	5	6
(197)	3	You are able to check your fixed telephone service usage in a simple and consumer friendly way	1	2	3	4	5	6
(198)	4	You can easily compare your current landline tariff scheme with other offers	1	2	3	4	5	6

EB68.2 QD3 TREND MODIFIED

ASK QA6 IF "NO FIXED TELEPHONE ACCESS IN THE HOUSEHOLD", CODE 2 IN D43a – OTHERS GO TO QA7

QA6 You said there is no fixed telephone line (landline) at your home. Among the following list which ones best explain why your household does not have a fixed telephone line?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(199-208)

Your household plans to get a fixed telephone line in the next 6 months, or is awaiting installation	1,
One or more household members has\ have a mobile phone that serves the needs of the household	2,
The initial installation\ connection costs are too high (including possible charges or deposits)	3,
The line rental charges are too high	4,
The cost of calls are too high	5,
Landline is not available where you live	6,
You or other members of your household have easy access to a phone elsewhere (i.e. neighbour, work, public payphone)	7,
You or other members of your household do not want a fixed telephone line	8,
Other (SPONTANEOUS)	9,
DK	10,

EB68.2 QD4 TREND MODIFIED

ASK ALL

QA7 How often do you personally use public payphones?

(READ OUT – ONE ANSWER ONLY)

(209)

Once a week or more often	1
About once a month	2
Less often than once a month	3
Only when away from home or travelling	4
Never	5
DK	6

EB68.2 QD5

ASK QA8 IF "PERSONALLY USE PUBLIC PAYPHONES", CODE 1 TO 4 IN QA7 – OTHERS GO TO QA9

QA8 For what reasons do you personally make use of public payphones?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(210-216)

There is no fixed telephone at home	1,
You do not have a mobile phone access and need to make phone calls while away from home	2,
You have a mobile phone but it is too costly to make international phone calls	3,
The only phone at home is always in use	4,
When the mobile phone is out of range\ out of credit\ out of battery	5,
Other (SPONTANEOUS)	6,
DK	7,

EB68.2 QD6

ASK QA9 IF "TELEVISION IN THE HOUSEHOLD", CODE 1 IN D46 - OTHERS GO TO QA10

QA9 Does your household receive the television via...?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(217-222)

An aerial (on the roof or on the top of the TV set)	1,
A cable TV network	2,
Satellite TV via a satellite dish	3,
Digital Terrestrial Television (aerial + decoder) e.g. Freeview\ Digibox	4,
The telephone network + modem	5,
DK	6,

EB68.2 QD2

ASK QA10 TO QA18 IF "INTERNET IN THE HOUSEHOLD", CODES 5 IN D46 – OTHERS GO TO QA19

QA10 How does your household access the Internet from home?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(223-232)

Via a dial-up connection using a standard telephone line (narrow band)	1,
Via a dial-up connection using an ISDN line (narrow band)	2,
Via ADSL, XDSL or similar type of connection on the fixe telephone line using a modem, a box or a router (Broadband Internet)	3,
Via the cable TV network using a cable modem, box or router (Broadband Internet)	4,
Via the mobile phone network (broadband)	5,
Via the satellite network (broadband)	6,
Via a power line (broadband) (SPONTANEOUS)	7,
Via an optical fibre line (SPONTANEOUS)	8,
Other (SPONTANEOUS – SPECIFY)	9,
DK	10,

EB68.2 QD8 TREND MODIFIED

ASK QA10o ONLY IF "OTHER" IN QA10 - CODE 9 IN QA10 - OTHERS GO TO QA11

QA10o Which other(s)?

(WRITE DOWN - CODE AT THE OFFICE - SEVERAL ANSWERS POSSIBLE)

5	2	(233,234-243)

EB68.2 QD8o

ASK QA11 AND QA12 IF "ONLY INTERNET ACCESS VIA MOBILE PHONE NETWORK", ONLY CODE 5 IN QA10 - OTHERS GO TO QA13

QA11 You said the household's Internet access is via the mobile phone network only. Does this access serve the needs of all household members that want to go on the Internet anytime?

(244)	
Yes	1
No	2
DK	3

NEW

QA12 And in what ways can your household access the Internet at home?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(245-250)	
Via mobile phone	1,
Via another wireless device such as a handheld (PDA) or pocket computer	2,
A computer that is connected to the Internet via an Internet card, a USB modem that is plugged into it	3,
A computer that is connected to the internet via the mobile phone (SPONTANEOUS)	4,
Other (SPONTANEOUS)	5,
DK	6,

EB66.3 QB21 TREND MODIFIED

ASK QA13 TO QA18 IF "INTERNET IN HOUSEHOLD", CODE 5 IN D46 - OTHERS GO TO QA19

QA13 And is it possible to always access the Internet in your home?

(READ OUT – ONE ANSWER ONLY)

(251)	
Yes, the device that connects to the Internet is permanently at home	1
No, it is not possible to always access the Internet because the device is mobile and not always at home	2
DK	3

NEW

QA14	Do you feel that the download\ upload speed and capacity matches what is stated in your contract?
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(252)

Yes	1
No	2
DK	3

NEW

QA15	Does any household member, including yourself, use a PC at home to make phone calls over the Internet?
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(READ OUT – ONE ANSWER ONLY)

(253)

No	1
Yes, you call users who have subscribed to the same Internet phone service as you, for free (INT.: Internet call sites such as SKYPE)	2
Yes, you make cheap international calls to landlines or mobile phones by means of an Internet phone service	3
Yes, both options (SPONTANEOUS)	4
You personally do not use the Internet (SPONTANEOUS)	5
DK	6

EB68.2 QD9 TREND MODIFIED

QA16	For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.
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(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not Appli cabl e (SP ONT ANE OUS)	DK
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(254)	1	Your Internet connection never breaks down	1	2	3	4	5	6
(255)	2	The speed of your Internet connection\ time to download remains constant	1	2	3	4	5	6
(256)	3	Access to certain online content and applications is blocked by your Internet provider	1	2	3	4	5	6
(257)	4	You can easily contact your provider in case of Internet connection problems	1	2	3	4	5	6
(258)	5	The cost of the support you receive from helpline staff or support site is affordable	1	2	3	4	5	6
(259)	6	The response you receive from helpline staff or support site is helpful	1	2	3	4	5	6
(260)	7	You can easily compare your current Internet tariff with other offers	1	2	3	4	5	6

EB66.3 QB24 (items 1-2) - EB68.2 QD10 (items 4-7) TREND MODIFIED

QA17	Have you or someone in your household ever considered changing Internet service provider?
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(SHOW SCREEN – READ OUT – ROTATE ITEMS 2 TO 11 – MULTIPLE ANSWERS POSSIBLE)

(261-273)

No, your household never considered it	1,
Yes, but your household is satisfied with the current service it gets	2,
Yes, but there are no other Internet access providers in your area delivering good value for money	3,
Yes, you or someone in your household has already changed provider	4,
Yes, you or someone in your household changes each time there are better conditions offered by another Internet provider	5,
Yes, but your household is bound by your contract conditions to your current provider	6,
Yes, but your household is getting the Internet access via a package (bundle) which makes it difficult to switch to another provider	7,
Yes, but you or someone in your household do not want to lose your current e-mail address(es)\ web page(s) hosted by your provider	8,
Yes, there are more interesting offers from other providers but your household does not trust them	9,
Yes, but it takes too much effort and time to do it	10,
Yes, but your household did not know it is actually possible to change provider	11,
Other (SPONTANEOUS)	12,
DK	13,

EB64.4 QB28 TREND MODIFIED

ASK QA18 IF ONLY "NARROWBAND INTERNET ACCESS", ONLY CODE 1 OR 2 IN QA10
 – OTHERS GO TO QA19

QA18 Why does your household not have broadband Internet access?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(274-283)

Your household plans to subscribe\ connect to a broadband access in the next two months	1,
Your household is satisfied with the speed of your current dial-up connection	2,
Your local area is not covered by a broadband network	3,
The initial installation cost for the broadband connection is too high	4,
The monthly subscription cost of broadband Internet is too high	5,
The online web content or e-services are not attractive enough to justify the extra cost	6,
Your household equipment (e.g. PC) is not compatible with broadband	7,
Your household does not use the Internet enough (SPONTANEOUS)	8,
Other (SPONTANEOUS)	9,
DK	10,

EB68.2 QD11 TREND MODIFIED

ASK QA19 IF "NO INTERNET ACCESS AT HOME", NO CODE 5 IN D46 – OTHERS GO TO QA20

QA19 You said you do not have Internet access at home. Among the following list, which ones best explain why your household does not have access to the Internet?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(284-295)

Your household plans to subscribe\ connect in the next 6 months	1,
You or other members of your household do not know exactly what the Internet is	2,
No one in your household is interested in the Internet	3,
Your local area is not covered by a broadband network	4,
The initial installation cost for the broadband network is too high	5,
The monthly subscription cost of broadband internet is too high	6,
The cost of buying a personal computer and modem is too high	7,
The monthly subscription cost is too high	8,
The interested members of your household have access at work, school or elsewhere and this is sufficient	9,
You are or someone in your household is concerned about access to unsuitable content	10,
Other (SPONTANEOUS – SPECIFY)	11,
DK	12,

EB68.2 QD12 TREND MODIFIED

ASK QA19o ONLY IF "OTHER" IN QA19 - CODE 11 IN QA19 - OTHERS GO TO QA20

QA19o Which other(s)?

(WRITE DOWN - CODE AT THE OFFICE - SEVERAL ANSWERS POSSIBLE)

5 2 (296,297-306)

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EB68.2 QD12o

ASK ALL

QA20 Companies like telecom providers collect personal data such as name, address and credit card details. If any of your personal data was lost, stolen or altered in any way, would you like to be informed about this or not?

(READ OUT- ONE ANSWER ONLY)

(307)

Yes, in all circumstances	1
Yes, but only if you risk financial harm as a result of my data being lost, stolen or altered	2
No	3
DK	4

EB66.3 QB33

QA21	To what extent are you worried or not about misuse of personal data uploaded onto social networking websites such as Facebook, MySpace, Twitter, Bebo etc? Are you ...?
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(READ OUT – ONE ANSWER ONLY)

(308)

Very worried	1
Fairly worried	2
Not very worried	3
Not at all worried	4
DK	5

NEW

QA22	Could you tell me if you use social networking websites such as Facebook, MySpace, Twitter, Bebo etc?
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(READ OUT – ONE ANSWER ONLY)

(309)

Everyday\ Almost everyday	1
Two or three times a week	2
About once a week	3
Two or three times a month	4
Less often	5
Never	6
No Internet access (SPONTANEOUS)	7
DK	8

NEW

QA23 How often do you personally consult...?

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	More than once a month	About once a month	About each 2 or 3 months	About twice a year	About once a year	Less often	Never	DK
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(310)

1	Paper telephone directories such as the BT Phone Book or the Yellow Pages	1	2	3	4	5	6	7	8
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(311)

2	Online telephone directories	1	2	3	4	5	6	7	8
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(312)

3	Directory inquiries (calling a service number – free or not - that provides you with contact details you are looking for)	1	2	3	4	5	6	7	8
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EB68.2 QD13

QA24 By bundle, we mean a combined package offering more than one communication service from the same provider at a single price. Does your household buy two or more of the following services as part of a bundle?

(READ OUT – MIN. 2 ANSWERS)

	(313-319)
Television channels	1,
Fixed telephony	2,
Mobile telephony	3,
Internet access	4,
None	5,
Other (SPONTANEOUS)	6,
DK	7,

EB68.2 QD14 TREND MODIFIED

QA25 What do you personally think about these kinds of communication packages?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(320-326)

It is more convenient because there is only one invoice	1,
It is cheaper than paying separately for each service	2,
Packages offer less transparency and clarity about the cost and conditions of each service	3,
Packages are of no interest because you are bound to the same provider for all services	4,
Packages are of no interest because you get services you do not really need	5,
Other (SPONTANEOUS)	6,
DK	7,

EB66.3 QB36

E-communication services are services such as television, fixed and mobile telephony and the Internet.

QA26 Overall, thinking about all the "e-com services" such as fixed and mobile telephony, the Internet and digital TV, that your household uses, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the ...?

(SHOW SCREEN – ONE ANSWER PER LINE)

(READ OUT)	Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	Not Applicable (SPONTANEOUS)	DK
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(327)	1	New services on offer	1	2	3	4	5	6
(328)	2	Pricing schemes adapted to your household's needs	1	2	3	4	5	6
(329)	3	Ease of use of these services	1	2	3	4	5	6
(330)	4	Total budget of these services	1	2	3	4	5	6
(331)	5	Ability to control your household's expenditure	1	2	3	4	5	6

NEW

QA27	Would you say that compared with three years ago things have improved, got worse or stayed about the same when it comes to the ...?
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(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Improved	Got worse	Stayed about the same	Not Applicable (SPONTANEOUS)	DK
--	------------	----------	-----------	-----------------------	------------------------------	----

(332)	1	New services on offer	1	2	3	4	5
	2	Pricing schemes adapted to your household's needs	1	2	3	4	5
(333)	3	Ease of use of these services	1	2	3	4	5
(334)	4	Total budget of these services	1	2	3	4	5
(335)	5	Ability to control your household's expenditure	1	2	3	4	5
(336)							

NEW

Now let's talk about another topic.

QB1 Not everybody shares the same point of view concerning the importance of European agriculture and rural areas for our future. Personally, how important do you think this subject is for our future?

(READ OUT)

	(357)
Very important	1
Important	2
Not very important	3
Of very little importance	4
DK	5

EB68.2 QE1

QB2 For each of the following statements related to agriculture, do you think that it is true or false?

(SINGLE CODE)

	(READ OUT)	True	False	DK
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(358)	1	The United States has a higher output of agricultural products than the EU	1	2	3
(359)	2	In the EU, on average, incomes in the agricultural sector are lower than incomes in other sectors of the economy	1	2	3
(360)	3	Farmers represent around 10% of the working population in the EU	1	2	3

NEW

QB3 Have you ever heard or read about the CAP, the European Union's Common Agricultural and rural development Policy?

(READ OUT – ONE ANSWER ONLY)

	(361)
Yes, and you know what it is	1
Yes, but you don't know really what it is	2
No	3
DK	4

EB68.2 QE3 TREND MODIFIED

QB4 For each of the following issues related to agriculture and rural development policy, please tell me if in your opinion, it should be dealt at the European level, the national level, or the regional or local level?

(ROTATE - ONE ANSWER PER LINE)

	(READ OUT)	European level	National level	Regional or local level	DK
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(362)	1	Ensuring a fair standard of living for farmers	1	2	3	4
(363)	2	To develop rural areas while protecting the countryside	1	2	3	4
(364)	3	Ensuring reasonable food prices for consumers	1	2	3	4
(365)	4	To secure food supply in the European Union	1	2	3	4
(366)	5	To protect the environment and deal with climate change	1	2	3	4
(367)	6	To ensure that agricultural products are of good quality, healthy and safe	1	2	3	4

NEW

QB5a In your opinion, which of the following should be the main priorities of the European Union in terms of agriculture and rural development policy? First priority?

(SHOW SCREEN - READ OUT - ROTATE)

Ensuring a fair standard of living for farmers	(368) 1
Developing rural areas while protecting the countryside	2
Ensuring reasonable food prices for consumers	3
Securing food supply in the European Union	4
Protecting the environment and dealing with climate change	5
Ensuring that agricultural products are of good quality, healthy and safe	6
Other (SPONTANEOUS)	7
DK	8

NEW BASED ON QE4a EB68.2

QB5b	Any others?
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(SHOW SCREEN – READ OUT - MAX. 2 ANSWERS)

(369-376)

Ensuring a fair standard of living for farmers	1,
Developing rural areas while protecting the countryside	2,
Ensuring reasonable food prices for consumers	3,
Securing food supply in the European Union	4,
Protecting the environment and dealing with climate change	5,
Ensuring that agricultural products are of good quality, healthy and safe	6,
Other (SPONTANEOUS)	7,
DK	8,

NEW BASED ON QE4a EB68.2

QB6	In your opinion, would you say that the European Union's Common Agricultural and rural development Policy (CAP) currently fulfils its role rather well or rather badly in...?
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(SINGLE CODE)

	(READ OUT)	Rather well	Rather badly	DK
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(377)	1	Ensuring a fair standard of living for farmers	1	2	3
(378)	2	Developing rural areas while protecting the countryside	1	2	3
(379)	3	Ensuring reasonable food prices for consumers	1	2	3
(380)	4	Securing food supply in the European Union	1	2	3
(381)	5	Protecting the environment and dealing with climate change	1	2	3
(382)	6	Ensuring that agricultural products are of good quality, healthy and safe	1	2	3
(383)	7	Encouraging the use of organic production methods	1	2	3
(384)	8	Protecting family type farms	1	2	3

EB68.2 QE5 TREND MODIFIED

QB7 The following are the new objectives that the European Union has set in terms of agriculture and rural development policy. For each of these, please tell me if you think that it is a very good thing, a fairly good thing, a fairly bad thing or a very bad thing:

(ONE ANSWER PER LINE - SHOW SCREEN WITH SCALE - ROTATE)

	(READ OUT)	A very good thing	A fairly good thing	A fairly bad thing	A very bad thing	Neither a good thing nor a bad thing (SPONT.)	DK

(385)	1	To help farmers deal with the consequences of climate change	1	2	3	4	5	6
(386)	2	Encourage farmers to produce what markets demand	1	2	3	4	5	6
(387)	3	To distribute support to farmers in a more equitable way	1	2	3	4	5	6
(388)	4	To link the financial support farmers get with their compliance to certain rules regarding environmental protection, food safety and animal welfare	1	2	3	4	5	6
(389)	5	To protect the countryside	1	2	3	4	5	6
(390)	6	To develop the economy in rural areas	1	2	3	4	5	6

NEW

QB8	In your opinion, which should be the two main responsibilities of farmers in our society?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(391-399)

Protecting the environment	1,
Supplying the population with healthy and safe food	2,
Maintaining economic activity and employment in rural areas	3,
Ensuring food self-sufficiency in the European Union	4,
Supplying the population with a diversity of quality products	5,
Ensuring the welfare of farm animals	6,
Encouraging and improving life in the countryside	7,
Supplying alternative energy sources such as bio fuel and non food agricultural products	8,
DK	9,

EB68.2 QE7 TREND MODIFIED

QB9	From the following list, what are, in your opinion, the most important reasons for maintaining agriculture in all parts of the European Union?
-----	--

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(400-407)

It protects and enhances the environment	1,
It contributes to the beauty of the countryside	2,
It benefits society through the production of safe food, respect for environmental and animal welfare standards	3,
It contributes to the economy in the rural areas	4,
It is part of our history and culture	5,
Other (SPONTANEOUS)	6,
None \ it is not important to maintain agriculture in all parts of the EU (SPONTANEOUS)	7,
DK	8,

NEW

QB10 Incomes in the agricultural sector can vary greatly from year to year according to market and weather conditions. The European Union is currently making payments to farmers to help stabilize their income. Personally, to what extent are you in favour of or opposed to the European Union continuing to do so?

(READ OUT – ONE ANSWER ONLY)

(408)

Totally in favour	1
Somewhat in favour	2
Somewhat opposed	3
Totally opposed	4
DK	5

NEW

QB11 Please tell me to what extent you agree or disagree with each of the following statements regarding farmers in the European Union. The European Union should encourage its farmers...:

(ROTATE - SHOW SCREEN WITH SCALE - ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Somewhat agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	----------------	------------------	------------------	----

(409)	1	To produce more organic products	1	2	3	4	5
(410)	2	To contribute to the production of renewable energy (e.g. biogas, biomass and biofuels)	1	2	3	4	5
(411)	3	To exploit new developments in biotechnology	1	2	3	4	5

NEW

QB12	Please tell me to what extent you agree or disagree with each of the following statements about agriculture and climate change?
------	---

(ROTATE - SHOW SCREEN WITH SCALE - ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Somewhat agree	Tend to disagree	Totally disagree	DK
(412)	1 Agriculture is one of the major causes of climate change	1	2	3	4	5
(413)	2 In the coming years, agriculture will suffer a great deal from the effects of climate change	1	2	3	4	5
(414)	3 The European Union needs to help farmers to change the way they work in order to tackle climate change	1	2	3	4	5
(415)	4 European Union farmers need to change the way they work in order to tackle climate change even if that means that European Union agriculture will be less competitive	1	2	3	4	5
(416)	5 Agriculture has already made a major contribution in tackling climate change	1	2	3	4	5
(417)	6 You are ready to pay 10% more for agricultural products if they are produced in a way that does not increase climate change	1	2	3	4	5

NEW

ASK QB13a TO SPLIT A - OTHERS GO TO QB13b

QB13a The European Union budget for agriculture and rural development represents around 40% of the total European Union budget. Do you think that this proportion is insufficient, adequate or too high?

(READ OUT – ONE ANSWER ONLY)

	(418)
Insufficient	1
Adequate	2
Too high	3
DK	4

EB68.2 QE10 TREND MODIFIED

ASK QB13b TO SPLIT B

QB13b The European Union budget for agriculture and rural development represents around 40% of the total European Union budget. This represents around 1% of the total budget of all Member States together. Do you think that this proportion is insufficient, adequate or too high?

(READ OUT – ONE ANSWER ONLY)

	(419)
Insufficient	1
Adequate	2
Too high	3
DK	4

EB68.2 QE10 TREND MODIFIED

ASK ALL

QB14 And over the next ten years, would you like to see an increase, decrease or no change in the European Union financial support to farmers?

(READ OUT – ONE ANSWER ONLY)

	(420)
Increase	1
Decrease	2
No change	3
DK	4

EB68.2 QE11 TREND MODIFIED

QB15 On which of the following topics would you wish to have more information?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

	(421-431)
The European Union budget for agriculture and rural development	1,
The safety and quality of food products	2,
The main aims of the CAP	3,
The daily life of farmers in the UK	4,
The welfare of farm animals	5,
The effects of agriculture on the environment and climate change	6,
The reasons why farmers receive grants/financial support	7,
The role of agriculture in society	8,
Others (SPONTANEOUS)	9,
None \ You do not want to have more information on agriculture (SPONTANEOUS)	10,
DK	11,

EB68.2 QE13 TREND MODIFIED

Now let's talk about another topic.

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(452-453)	(454-455)
	D15a	D15b
	CURRENT	LAST
	OCCUPATION	OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB72.4 D15a D15b

QC1	Generally speaking, do you think that when people move across regions and countries within the European Union it is a good thing, a bad thing or neither a good nor a bad thing for...?
-----	---

(SINGLE CODE)

(READ OUT)	A good thing	A bad thing	Neither a good nor a bad thing	DK
------------	--------------	-------------	--------------------------------	----

(456)	1	The individuals	1	2	3	4
(457)	2	Families	1	2	3	4
(458)	3	The economy	1	2	3	4
(459)	4	The labour market	1	2	3	4
(460)	5	European integration	1	2	3	4

EB64.1 QA22 TREND MODIFIED

QC2	Have you ever gone to school, university or participated in some form of training (e.g. language, professional, traineeship) in a country other than the UK for more than two months?
-----	---

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

	(461-465)
Yes, you went to school	1,
Yes, you went to university	2,
Yes, you participated in training	3,
No	4,
DK	5,

EB64.1 QA16 TREND MODIFIED

QC3	Have you ever lived and/or worked in a country other than the UK or have you come from abroad to live and/or work in the UK?
-----	--

(READ OUT - SHOW SCREEN - MULTIPLE ANSWERS POSSIBLE)

(466-473)

You lived and worked in another country in the past	1,
You lived in another country at some point in the past, but did not work there	2,
You worked in another country in the past but did not live there (i.e. commuted)	3,
You have come from abroad and both live and work in the UK	4,
You have come from abroad and live but do not work in the UK	5,
You work in another country but live here (i.e. commute)	6,
No	7,
DK	8,

NEW

ASK QC4 IF YES "COMMUTED\COMMUTE", CODES 3 OR 6 IN QC3 (codes 3 OR 6) - OTHERS GO TO QC5

QC4	How often did\ do you commute to work across the border?
-----	--

(READ OUT - ONE ANSWER ONLY)

(474)

Daily commute across country borders	1
Weekly commute	2
Monthly commute	3
DK	4

NEW

ASK ALL

QC5	Has anyone of your family or friends ever gone to live and\ or work in a country other than the UK?
-----	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(475-479)

Yes, family member or friend living/lived, but not working/worked abroad	1,
Yes, family member or friend living/lived and working/worked abroad	2,
Yes, family member or friend living/lived here, but commuting\commuted to work across country borders	3,
No	4,
DK	5,

NEW

ASK QC6 AND QC7 IF "LIVED\LIVE AND\OR WORKED\WORK ABROAD", CODE 1 TO 6 IN QC3 - OTHERS GO TO QC10 (except "retired")

From QC6 to QC10: we are talking about the most recent living and\ or working experience abroad of the respondent

QC6 In which country outside the UK did you last live and\ or work?

(DO NOT SHOW SCREEN - DO NOT READ OUT - PRE-CODED OPENED QUESTION - ONE ANSWER ONLY)

	(480-481)
Australia	1
Austria	2
Belgium	3
Brazil	4
Canada	5
Denmark	6
France	7
Germany	8
Ireland	9
Italy	10
Netherlands	11
New Zealand	12
Norway	13
South Africa	14
Spain	15
Sweden	16
Switzerland	17
United Kingdom (Great Britain + Northern Ireland) (DO NOT DISPLAY IN UK)	18
United States of America	19
Other (SPECIFY)	20
DK	21

NEW

ASK QC6o ONLY IF "OTHER" IN QC6 - CODE 20 IN QC6 - OTHERS GO TO QC7

QC6o Which other?

(WRITE DOWN - CODE AT THE OFFICE - ONE ANSWER ONLY)

1 2 (501,502-503)

--

NEW

QC7 How long was the duration of your stay the last time you lived and\ or worked abroad (or how long have you already been here, if you are from abroad)? We are talking here about your last experience of living and\ or working abroad, not of a leisure or business trip.

(READ OUT – ONE ANSWER ONLY)

	(522)
A few weeks or less	1
A few months to less than 1 year	2
1 year to less than 2 years	3
2 years to less than 5 years	4
5 years to less than 10 years	5
10 years or more	6
DK	7

NEW

ASK QC8 AND QC9 IF YES "WORKED\ WORK ABROAD", CODES 1, 3, 4, OR 6 IN QC3 - OTHERS GO TO QC10 (except "retired")

QC8 When you worked in a country outside the UK in the past (or when you have come from abroad to work here), what general type of work did you do there last (or what type of work do you currently do if you are from abroad)?

(READ OUT – ONE ANSWER ONLY)

(523)

Seasonal work	1
Traineeship	2
Temporary assignment(s) abroad through your employer	3
Permanent work	4
Other type of work (e.g. contract work)	5
DK	6

NEW

QC9 When you worked in a country outside the UK in the past, how did you find that job (or, if you are from abroad, how did you find your current job in the UK)?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(524)

Through a public employment service	1
Through a private employment service	2
On the Internet	3
Through newspaper advertisements	4
Through personal contacts (family, friends or colleagues)	5
Through your employer for a transfer abroad	6
Through direct contact with the employer abroad	7
Another method (SPONTANEOUS)	8
DK	9

NEW

DO NOT ASK QC10 TO QC19 TO THE "RETIRED", CODE 4 IN D15a

QC10 Do you envisage working in a country outside the UK at some time in the future?

(525)

Yes	1
No	2
DK	3

NEW

ASK QC11 TO QC19 ONLY IF "ENVISAGE TO WORK IN A COUNTRY OUTSIDE", CODE 1
IN QC10 - OTHERS GO TO QC20

QC11 How soon are you likely to work there?

(READ OUT – ONE ANSWER ONLY)

(526)

During the next 6 months	1
In 6 to 11 months	2
In 1 to 2 years	3
In 3 to 5 years	4
Later	5
Don't know yet	6
DK	7

NEW

QC12 What kind of employment in another country might you be interested in?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(527-532)

Seasonal work	1,
Traineeship	2,
Temporary assignment(s) abroad through your employer	3,
Permanent employment	4,
Other type of work (e.g contract work)	5,
DK	6,

NEW

QC13 In which country(ies) would you prefer to work?

(DO NOT READ OUT - PRE-CODED OPENED QUESTION - MULTIPLE ANSWERS POSSIBLE)

(533-553)

Australia	1,
Austria	2,
Belgium	3,
Brazil	4,
Canada	5,
Denmark	6,
France	7,
Germany	8,
Ireland	9,
Italy	10,
Netherlands	11,
New Zealand	12,
Norway	13,
South Africa	14,
Spain	15,
Sweden	16,
Switzerland	17,
United Kingdom (Great Britain + Northern Ireland)	18,
United States of America	19,
Other (SPECIFY)	20,
DK	21,

NEW BASED ON EB70.1 QF6

ASK QC13o ONLY IF "OTHER" IN QC13 - CODE 20 IN QC13a - OTHERS GO TO QC14

QC13o Which other?

(WRITE DOWN - CODE AT THE OFFICE - SEVERAL ANSWERS POSSIBLE)

10 2 (554,555-574)

--	--

NEW

ASK QC14 IF SPECIFIC COUNTRY NAMED UNDER QC13, CODE 1 TO 20 EN QC13

QC14 Why would you prefer to work in this(these) particular country(ies)?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(575-588)

To earn more money	1,
It is geographically close	2,
Your employer has operations there	3,
You have family members or friends who already live and\ or work there	4,
You know the language of that country	5,
You want to improve your skills in the language of that country	6,
It is easy to get a residence and work permit in that country	7,
There are good employment opportunities in that country	8,
It is a quiet, secure and politically stable country	9,
Going there would offer you to improve your professional skills	10,
You like the culture\ mentality	11,
This country has an enjoyable lifestyle	12,
Other reasons (SPONTANEOUS)	13,
DK	14,

NEW

QC15 If you intend to work outside the UK, how long do you think you will be working there?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(589-590)

A few weeks or less	1
A few months to less than 1 year	2
1 year to less than 2 years	3
2 years to less than 5 years	4
5 years to less than 10 years	5
10 years or more	6
As long as possible	7
Until you retire	8
For the rest of your life	9
DK	10

NEW BASED ON EB70.1 QF7

QC16 Have you taken any of the following steps to prepare for this move to another country?

(SHOW SCREEN – READ OUT - MULTIPLE ANSWERS POSSIBLE)

(591-600)

Learnt a language	1,
Improved your skills or qualifications	2,
Sold\ let out your property or cancelled your rental contract	3,
Obtained information about moving	4,
Applied for jobs	5,
Looked for a place to live	6,
Applied for a work permit	7,
No steps taken yet	8,
Something else (SPONTANEOUS)	9,
DK	10,

EB70.1 QF8 TREND MODIFIED

ASK QC17 IF SPECIFIC COUNTRY NAMED UNDER QC13, CODE 1 TO 20 IN QC13

QC17 Do you have any friends or relatives in the country(ies) you would like to work in who could help you or provide you with information?

(601)

Yes	1
No	2
DK	3

NEW BASED ON EB70.1 QF9

QC18 If you wanted to work in another country, would you move there alone or together with other people?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(602-608)

Yes, move there alone	1,
Yes, with your spouse\ partner	2,
Yes, with your children	3,
Yes, with other relatives\ friends	4,
No, you would commute	5,
You don't want to move to another country (SPONTANEOUS)	6,
DK	7,

NEW

QC19 How would you go about finding a job in another country or region?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(609-617)

Through a public employment service	1,
Through a private employment service	2,
On the Internet	3,
Through newspaper advertisements	4,
Through personal contacts (colleagues, friends or family)	5,
Through your employer for a transfer abroad	6,
Through direct contact with an employer abroad	7,
Through another way (SPONTANEOUS)	8,
DK	9,

NEW

ASK ALL

QC20 If you were unemployed and had difficulties finding a new job, would you be prepared to move to another region or country to find one?

(READ OUT – ONE ANSWER ONLY)

(618)

Yes, to another region within this country only	1
Yes, to another country only	2
Yes, either to another country or to another region within this country	3
No, you would not be ready to move	4
DK	5

EB64.1 QA23 TREND MODIFIED

QC21	Compared with what you earn or could earn here, what income would one need to offer to you in order to take up a job in another country or region?
------	--

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(619-620)

Could be lower	1
About the same	2
About 25% higher	3
About 50% higher	4
About twice as high	5
About three times as high	6
More than three times as high	7
It depends on the country (SPONTANEOUS)	8
No interest at all in working abroad, regardless of how much you would be paid (SPONTANEOUS)	9
DK	10

NEW

QC22	If you were to work abroad and had a choice between living there or to commute, which of the following would you prefer?
------	--

(READ OUT – ONE ANSWER ONLY)

(621)

Daily commute between place of residence and place of work	1
Weekly commute between place of residence and place of work	2
Monthly commute between place of residence and place of work	3
To live there	4
Do not intend to work abroad (SPONTANEOUS)	5
DK	6

NEW

QC23	In general, how do you currently rate the chances of one finding a job outside the UK, compared to the chances of finding a job in the UK?
------	--

(READ OUT – ONE ANSWER ONLY)

(627)

Much better	1
Somewhat better	2
Somewhat worse	3
Much worse	4
No difference, about the same (SPONTANEOUS)	5
DK	6

NEW

QC24	EURES is a Europe wide network of public employment services that helps jobseekers to find work in another country and employers to recruit from abroad. Have you ever heard of EURES and\ or ever used it?
------	---

(READ OUT – ONE ANSWER ONLY)

(628)

Yes, have heard of it and have used it	1
Yes, have heard of it, but never used it	2
No, you have never heard or read about it	3
DK	4

NEW

QC25	Thinking about labour mobility, which of the following services would you find useful to receive from an employment service?
------	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(629-635)

Information about job vacancies in another country	1,
Information about administrative issues related to living and working abroad	2,
Help with preparing a move	3,
Help with settling in a host country	4,
Help with returning to your home country	5,
Other (SPONTANEOUS)	6,
DK	7,

NEW

QC26	Regardless of whether you have worked in another country or might do so or not in the future, what reasons might encourage you to work in another country?
------	--

(SHOW SCREEN – READ OUT – ROTATE - MAX. 3 ANSWERS)

(636-648)

Better chances of finding employment	1,
Better working conditions	2,
Better career or business opportunities	3,
To be closer to relatives or friends who live abroad	4,
To discover something new and meet new people	5,
To improve your qualifications (e.g. learn a new language)	6,
Better quality of life abroad	7,
Better political situation abroad	8,
Better economic climate abroad	9,
Better social and health care system	10,
Other reasons (SPONTANEOUS)	11,
None of these (SPONTANEOUS)	12,
DK	13,

NEW BASED ON EB70.1 QF10

QC27	And what would be reasons which might discourage you from working abroad?
------	---

(SHOW SCREEN – READ OUT – ROTATE - MAX. 3 ANSWERS)
--

	(649-665)
Your home is here	1,
You would not want to impose big changes on your family and\ or children	2,
You do not want to leave your friends behind	3,
You do not want to give up your house or other property	4,
You already have a good job here	5,
It is too much of an effort to go and work abroad	6,
It is difficult to learn a new language	7,
The cost of living is too high abroad	8,
Yourself or your friends\ relatives have made bad experiences abroad	9,
You don't feel qualified enough to work abroad	10,
The quality of life abroad is worse	11,
The political situation abroad is worse	12,
The economic climate abroad is worse	13,
The attitude towards foreigners abroad is hostile	14,
Other reasons (SPONTANEOUS)	15,
None of these (SPONTANEOUS)	16,
DK	17,

NEW BASED ON EB70.1 QF11

QC28	What practical difficulties have you encountered or would you expect to encounter when going to work abroad?
------	--

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(666-681)

Lack of language skills	1,
Finding a job	2,
Finding a job for my partner\ spouse	3,
Having my educational and professional qualifications recognised	4,
Dealing with the necessary administrative formalities	5,
Having my pension rights transferred	6,
Problems with income tax or other taxes	7,
Obtaining a work permit	8,
Finding suitable housing	9,
Accessing health care or other social benefits	10,
Access to child care, school or university for your children	11,
Adapting to a different culture	12,
Problems with returning home and reintegrating into professional or private life after having been abroad	13,
Other reasons (SPONTANEOUS)	14,
None of these (SPONTANEOUS)	15,
DK	16,

NEW BASED ON EB70.1 QF12

QC29	Please tell me if you think that the following statement is true or false: If you have worked in more than one European Union country and finally retire, only the pension contributions paid in your last country of work will count towards your pension.
------	---

(682)

True	1
False	2
DK	3

NEW

QC30	Please tell me if you think that the following statement is true or false: After you retire, you may move to another European Union country and keep your pension payments and health care cover.
------	---

(683)

True	1
False	2
DK	3

NEW

QC31	Please tell me if you think that the following statement is true or false: If you are on holiday\work\study in another European Union country, and fall ill, you are entitled to reimbursement for medical treatment by your national health service.
------	---

(684)

True	1
False	2
DK	3

NEW

INT: In the UK the EHIC card is sent only on request and probably only 20-30% of the citizens have it. (THESE INSTRUCTIONS WILL BE MODIFIED IN THE GENERAL INTERVIEWER INSTRUCTIONS TO EXPLAIN THE CARD TO THE INTERVIEWER)

QC32	The European Health Insurance Card (EHIC) entitles the holder to necessary medical care when travelling in the European Union. Do you currently have this European Health Insurance Card?
------	---

(685)

Yes	1
No	2
DK	3

NEW

ASK QC33a IF "NO" OR "DK" IN QC32, CODES 2-3 IN QC32 - OTHERS GO TO QC33b

QC33a	Why don't you have this European Health Insurance Card (EHIC)?
-------	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(686-693)

You never heard of it, and knew nothing about it	1,
You don't need it, because you have\ take separate travel insurance	2,
You don't need it, because you could be reimbursed even without it	3,
You didn't want to bother with it (including if you forgot to apply for it\ hang on to it)	4,
You had it, but lost it	5,
You had one, and it expired	6,
Other (SPONTANEOUS)	7,
DK	8,

NEW

ASK QC33b IF "YES" IN QC32, CODE 1 IN QC32 - OTHERS GO TO QD1a

QC33b Did you have your European Health Insurance Card (EHIC) with you on any trips to another European Union country within the past 2 years?

(READ OUT – ONE ANSWER ONLY)

(694)

You always had the card with you	1
You had the card with you on some of the trips	2
You didn't have the card with you on any of your trips	3
You did not travel abroad within the European Union in the past 2 years	4
You did not have the card then (SPONTANEOUS)	5
DK	6

NEW

ASK QC34 IF "THE PERSON HAS TRAVELLED ABROAD AND DID NOT ALWAYS HAVE THE CARD WITH THEM", CODES 2 OR 3 IN QC33b - OTHERS GO TO QD1a

QC34 Why did not you have your card with you on any trips to another European Union country within the past 2 years?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(695-702)

You forgot to take it with you	1,
You did not need it, because you took separate travel insurance	2,
You did not need it, because you could be reimbursed even without it	3,
You could not be bothered	4,
You lost it	5,
You did not have one then (SPONTANEOUS)	6,
Other (SPONTANEOUS)	7,
DK	8,

NEW

Now let's talk about another topic.

QD1a Have you taken any antibiotics orally such as tablets, powder or syrup in the last 12 months?

	(723)
Yes	1
No	2

NEW

ASK QD1b AND QD1c IF "YES", CODE 1 IN QD1a – OTHERS GO TO QD2a

QD1b How did you obtain the last course of antibiotics that you used?

(READ OUT – ONE ANSWER ONLY)

	(724)
From a medical prescription	1
Administered by a medical practitioner	2
You had some left over from a previous course	3
Without prescription from a pharmacy	4
Without prescription from elsewhere	5
Don't remember (SPONTANEOUS)	6
DK	7

NEW

QD1c What was the reason for taking antibiotics last time you used them?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(725-738)

Pneumonia (an infection causing an inflammation of one or both lungs)	1,
Bronchitis (Inflammation and swelling of the bronchi, the airways that carry airflow from the trachea into the lungs)	2,
Rhinopharyngitis (inflammation of the mucous membrane of the nose and pharynx)	3,
Flu	4,
Cold	5,
Sore throat	6,
Cough	7,
Fever	8,
Headache	9,
Diarrhoea	10,
Urinary tract infection	11,
Skin or wound infection	12,
Other (SPONTANEOUS)	13,
DK	14,

NEW

ASK ALL

QD2a For each of the following statements, please tell me whether you think it is true or false.

(SINGLE CODE)

	(READ OUT)	True	False	DK
(739)	1 Antibiotics kill viruses	1	2	3
(740)	2 Antibiotics are effective against cold and flu	1	2	3
(741)	3 Unnecessary use of antibiotics makes them become ineffective	1	2	3
(742)	4 Taking antibiotics often has side-effects such as diarrhoea	1	2	3

NEW (ITEM 1 FROM EB63.1 QA10)

QD2b	Please tell me to what extent you agree or disagree with the following statement: "Everyone has a role to play to ensure that antibiotics remain effective"?
------	--

(READ OUT – ONE ANSWER ONLY)

(743)	
Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

NEW

QD3a	In the last 12 months, Do you remember getting any information about not taking any antibiotics unnecessarily, for example, messages about not taking antibiotics in case of cold or flu?
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(744)	
Yes	1
No	2

NEW

ASK QD3b TO QD3d IF "YES", CODE 1 IN QD3a – OTHERS GO TO QD4

QD3b	Where did you first get this information about not taking any antibiotics unnecessarily?
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(DO NOT SHOW SCREEN DO NOT READ OUT – – USE THE PRE-CODED LIST – ONE ANSWER ONLY)

(745-746)	
A doctor told me	1
A pharmacist told me	2
Another health professional (e.g. nurse, physical therapist) told me	3
A family member or friend told me	4
I saw it on a TV advertisement	5
I saw it in a leaflet or on a poster	6
I read it in a newspaper or I saw it on the TV news	7
I heard it on the radio	8
I saw it on the Internet	9
Others	10
DK	11

NEW

QD3c Did the information that you received change your views on antibiotics?

(747)

Yes	1
No	2
DK	3

NEW

ASK QD3d IF "YES", CODE 1 IN QD3c – OTHERS GO TO QD4

QD3d In what way did this information change your views on antibiotics?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(748-754)

You will always consult a doctor in situations when you think you need antibiotics	1,
You will no longer self-medicate with antibiotics	2,
You will no longer take antibiotics without a prescription from a doctor	3,
You will no longer keep left over antibiotics for next time you are ill	4,
Other (SPONTANEOUS)	5,
None of these (SPONTANEOUS)	6,
DK	7,

NEW

ASK ALL

QD4 Which of the following sources of information would you use in order to get trustworthy information on antibiotics?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(755-769)

A doctor	1,
A nurse	2,
A pharmacy	3,
A hospital	4,
Another health care facility	5,
Family or friends	6,
A government website\the Department of Health website	7,
NHS DIRECT (The NHS website)	8,
The Internet site on Public Health from the European Union	9,
Another health related Internet site	10,
A health or medical encyclopaedia	11,
A national, independent public health body or organisation	12,
A newspaper or magazine	13,
A health related magazine	14,
DK	15,

NEW

DEMOGRAPHICS

NO QUESTIONS D2 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(790-791)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB72.4 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", IF "NEVER HAD FULL-TIME EDUCATION", IF "DON'T KNOW/ DON'T REMEMBER, USE BUTTONS TO CODE)

(792-793)

EB72.4 D8

NO QUESTION D9

D10 Gender.

(794)

Male	1
Female	2

EB72.4 D10

D11 How old are you?
(795-796)

EB72.4 D11

NO QUESTION D12 TO D24

D25 Would you say you live in a...?

(READ OUT)

	(797)
Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB72.4 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: TYPE IN)

(798-799)

EB72.4 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: TYPE IN)

(800-801)

EB72.4 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: TYPE IN)

(802-803)

EB72.4 D40c

NO QUESTIONS BETWEEN D41 AND D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(804)

Most of the time	1
Occasionally	2
Almost never /Never	3
Refusal (SPONTANEOUS)	4

EB72.4 D60

D61 Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society."

(SHOW SCREEN)

(805-806)

1 The lowest level in society	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10 The highest level in society	10
Refusal (SPONTANEOUS)	11

EB72.4 D61

D62	Could you tell me if...?
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(SHOW SCREEN)

(READ OUT)	Everyday \ Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(807)	1	You use the Internet at home	1	2	3	4	5	6	7
(808)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(809)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB72.4 D62

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(830-831)

(832-833)

DAY

MONTH

EB72.4 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)

(834-835)

(836-837)

HOUR

MINUTES

EB72.4 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(838-840)

MINUTES

EB72.4 P3

P4 Number of persons present during the interview, including interviewer

(841)

Two (interviewer and respondent)
Three
Four
Five or more

1
2
3
4

EB72.4 P4

P5 Respondent cooperation

(842)

Excellent
Fair
Average
Bad

1
2
3
4

EB72.4 P5

P6 Size of locality

Local Codes

(843-844)

EB72.4 P6

P7 | Region

Local Codes

(845-846)

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EB72.4 P7

P8 | Postal code

(847-854)

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EB72.4 P8

P9 | Sample point number

(855-862)

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EB72.4 P9

P10 | Interviewer number

(863-870)

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EB72.4 P10