

**ZA5480**

**Eurobarometer 75.2**

**Country Questionnaire  
Great Britain**

A	your survey number <b>(101-105)</b>
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB75.1 A
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B	Country code <b>(106-107)</b>
	<input type="text"/> <input type="text"/>

EB75.1 B
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C	our survey number <b>(108-110)</b>
	<input type="text"/> <input type="text"/> <input type="text"/>

EB75.1 C
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D	Interview number <b>(111-116)</b>
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EB75.1 D
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E	Split ballot	<b>(117)</b>
	A	1
	B	2

EB74.2 E
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Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(138-166)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	28,
DK	29,

EB75.1 Q1

IF OTHER or DK THEN CLOSE INTERVIEW

A. EUROPEANS AND THE CRISIS
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QA1a	The European Parliament promotes the development of certain policies at an EU level. In your opinion, which of the following policies should be given priority? Firstly?
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(SHOW SCREEN – READ OUT - SINGLE CODE)
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(187-188)

A foreign policy that enables the European Union to speak with one voice on the international stage	1
A security and defence policy that enables the European Union to deal with international crises	2
Combating climate change	3
A common energy policy intended to ensure the European Union's energy independence	4
Improving consumer and public health protection	5
An agricultural policy that is environmentally friendly and contributes to the global food balance	6
Combating terrorism while respecting individual freedom	7
Coordinating economic, budgetary and taxation policies	8
A research and development (R&D) policy that ensures competitiveness and innovation	9
The assertion of a European social model	10
Tackling poverty and social exclusion	11
An immigration policy implemented in consultation with countries of origin	12
Other (SPONTANEOUS)	13
None (SPONTANEOUS)	14
DK	15

EB74.1 QC1 TREND MODIFIED
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QA1b	And then?
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(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)
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(189-203)

A foreign policy that enables the European Union to speak with one voice on the international stage	1,
A security and defence policy that enables the European Union to deal with international crises	2,
Combatting climate change	3,
A common energy policy intended to ensure the European Union's energy independence	4,
Improving consumer and public health protection	5,
An agricultural policy that is environmentally friendly and contributes to the global food balance	6,
Combating terrorism while respecting individual freedom	7,
Coordinating economic, budgetary and taxation policies	8,
A research and development (R&D) policy that ensures competitiveness and innovation	9,
The assertion of a European social model	10,
Tackling poverty and social exclusion	11,
An immigration policy implemented in consultation with countries of origin	12,
Other (SPONTANEOUS)	13,
None (SPONTANEOUS)	14,
DK	15,

EB74.1 QC1 TREND MODIFIED
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For a little more than two years we have been facing a global economic, financial, monetary and social crisis. To simplify, we will use the term "crisis" throughout the questionnaire.
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QA2	Could you tell me to what extent you agree or disagree with the following statement: Overall, the Euro has reduced the negative effects of the crisis.
-----	--

(READ OUT - SINGLE CODE)
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(204)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

EB74.1 QC4 TREND MODIFIED
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QA3	As a citizen would you say that you would be better protected in the face of the current economic crisis if...?
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(READ OUT - SINGLE CODE)

(205)

The UK adopted economic measures and applied them individually	1
The UK adopted economic measures and applied them in a coordinated way with the other European Union countries	2
DK	3

EB74.1 QC6

QA4	Personally, would you say that to emerge from the economic crisis rapidly, EU Member States should ...?
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(READ OUT - SINGLE CODE)

(206)

First reduce their public spending	1
First invest in measures to boost the economy	2
Both equally (SPONTANEOUS)	3
DK	4

EB74.1 QC8

QA5	When it comes to a return of economic growth in the UK, which one of the following opinions is closest to your own?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(207)

We are already returning to economic growth	1
A return to economic growth will start in the coming months	2
A return to economic growth will start in the coming years	3
The economic crisis is going to last for many years	4
DK	5

EB74.1 QC15

The European Parliament has recently endorsed the introduction of a tax on financial transactions at a global level, or at least in the EU at first. This tax would be very low: 0.05% on each financial transaction. It would not apply to the general public, but only to transactions between financial players (banks, hedge funds, etc.).

QA6 Please tell me if you are in favour or opposed to each of the following statements related to this tax.

(SHOW SCREEN – SINGLE CODE)

(READ OUT)	Totally in favour	Fairly in favour	Fairly opposed	Totally opposed	DK
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(208)	1	The principle of a tax on financial transactions	1	2	3	4	5
(209)	2	(IF CODE 1 OR 2 IN QA6.1) Introducing a tax on financial transactions, but only at a global level, if international agreement is reached	1	2	3	4	5
(210)	3	(IF CODE 1 OR 2 IN QA6.1) Introducing a tax on financial transactions in the EU at first, if international agreement is not reached	1	2	3	4	5

NEW

ASK QA7 IF "IN FAVOUR OF THE PRINCIPLE OF A TAX ON THE FINANCIAL TRANSACTIONS", CODE 1 OR 2 IN QA6.1 – OTHERS GO TO QA8

QA7 Which of the following is the main reason you are in favour of a tax on financial transactions. Is it because it would make it possible to...

(SHOW SCREEN – READ OUT – SINGLE CODE)

Make financial players contribute to the costs of the crisis	(211) 1
Combat excessive speculation and so help to prevent future crises	2
Fund innovative policies (e.g. fighting climate change, the environment, development aid, etc.)	3
Reduce public deficits	4
Other (SPONTANEOUS)	5
DK	6

NEW

ASK QA8 IF "OPPOSED TO A TAX ON FINANCIAL TRANSACTIONS IN THE EU AT FIRST", CODE 3 OR 4 IN QA6.3 – OTHERS GO TO QA9

QA8 Which of the following is the main reason you are opposed to a tax on financial transactions in the EU. Is it because it would...

(SHOW SCREEN – READ OUT – SINGLE CODE)

	<b>(212)</b>
Weaken the competitiveness of the European financial market	1
Not be feasible, such a tax on financial transactions can only be introduced at a global level	2
Cause an outflow of capital from the EU	3
Only make European financial players contribute to the costs of the crisis	4
Other (SPONTANEOUS)	5
DK	6

NEW



ASK ALL

QA9 The European Parliament is concerned about the high increase in global prices of food. On this subject, to what extent do you agree or disagree with each of the following statements?

(SHOW SCREEN – SINGLE CODE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	---------------	------------------	------------------	----

(213)	1	Food products have to be accessible at a reasonable price for consumers whilst also ensuring a fair standard of living for farmers	1	2	3	4	5
(214)	2	The EU has to ensure there is enough food for its citizens by maintaining the agricultural and farming activity in the EU	1	2	3	4	5
(215)	3	The EU should take part in fighting food shortage which has been at the origin of riots and social movements in several developing countries	1	2	3	4	5
(216)	4	The EU should help contribute to the set up of a global system of food-stocking which would guarantee the food supply of populations and fight against speculation on food prices	1	2	3	4	5

NEW

QA10	Personally, which of the following measures do you think is the best way to fight against increasing food prices?
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(READ OUT – SINGLE CODE)

(217)

Installing global mechanisms to coordinate and prevent excessive speculation	1
Giving the new European Authorities for Financial Regulation more power to prevent excessive speculation	2
Helping agriculture and farming in developing countries	3
Other (SPONTANEOUS)	4
DK	5

NEW

QA11	In which of the following fields do you consider volunteering to play an important role?
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(SHOW SCREEN – READ OUT – ROTATE - MAX. 3 ANSWERS)

(218-235)

Democratic life	1,
Activities which promotes dialogue between different cultures and religions	2,
Activities which promotes dialogue across different generations	3,
Active ageing	4,
Solidarity and humanitarian aid	5,
Social inclusion of disadvantaged citizens	6,
The building of a European identity	7,
Employment	8,
Education and training	9,
Protection of human rights	10,
The environment	11,
The healthcare system	12,
Consumer protection	13,
Sport	14,
Culture	15,
Other (SPONTANEOUS)	16,
None (SPONTANEOUS)	17,
DK	18,

EB73.4 QE12

QA12	In terms of a framework and deciding how volunteering works, which of the following would you prefer?
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(READ OUT – SINGLE CODE)
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(236)

The UK should define individually the framework and the way volunteering works	1
The Member States and the EU should work together to define the framework and the way volunteering works in an European Charter for volunteer workers	2
DK	3

NEW
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QA13	Which of the following do you think are the two main benefits from volunteering in the EU?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)
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(237-246)

It gives Europeans the opportunity to develop their civic participation	1,
It helps people gain knowledge and competencies which are useful for future employment	2,
It strengthens fundamental values of solidarity of the EU	3,
It maintains and reinforces social cohesion	4,
It plays an important role in the economy of the EU	5,
It plays an important role in the sustainable development and in the protection of the environment	6,
It contributes to the self-fulfilment and to the personal development of volunteer workers	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW
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QA14	The European Parliament would like each Member State of the EU and the local and regional authorities to create, in each region, rescue teams of volunteer workers to face natural disasters and accidents. Do you think that such a measure would be...?
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(READ OUT – SINGLE CODE)
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(247)

Very useful	1
Fairly useful	2
Not very useful	3
Not at all useful	4
DK	5

NEW
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QA15	Do you currently do a voluntary activity on a regular or occasional basis?
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(READ OUT – SINGLE CODE)
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(248)

Yes, on a regular basis	1
Yes, on an occasional basis	2
No	3
DK	4

NEW
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ASK QA16 IF "YES", CODE 1 OR 2 IN QA15 – OTHERS GO TO QA17
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QA16	In which type(s) of organisation(s) or association(s) do you do your voluntary activity?
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(PRE-CODED OPEN ENDED QUESTION – DO NOT PROMPT – MULTIPLE ANSWERS POSSIBLE)
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(249-264)

In a sports club or club for outdoor pursuits (sports, fishing and hunting)	1,
Education, arts, music or cultural association	2,
In a trade union	3,
A business or professional organisation	4,
A consumer organisation	5,
In an organisation for the defence of the rights of minorities (association against racism, against discrimination of women, or for the rights of homosexuals, etc.)	6,
An organisation for the environmental protection, animal rights, etc.	7,
In a charity organisation or social aid organisation, NGO, a humanitarian association, development aid	8,
In a leisure association or club for the elderly	9,
In a leisure association or club for the young people (scouts, youth clubs, etc.)	10,
In a religious or church organisation	11,
Political party or organisation	12,
Organisation defending the interest of patients and/or disabled	13,
In a community or neighbourhood association	14,
Other (SPONTANEOUS)	15,
DK	16,

NEW (BASED ON EB73.4 QE11)
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ASK ALL

QA17 For each of the following measures aimed at reinforcing the solidarity between generations (and especially between young and elderly people), please tell me how effective you think each measure will be.

(SHOW SCREEN – SINGLE CODE)

	(READ OUT)	Very effective	Fairly effective	Not very effective	Not at all effective	DK
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(265)	1	Ensuring that Europeans of all ages benefit from the same access to the work market and to training possibilities	1	2	3	4	5
(266)	2	Encouraging people aged 60 and over to continue working in order to allow the next generations to benefit from their knowledge and experience	1	2	3	4	5
(267)	3	Encouraging the creation of jobs where young people help the elderly and dependent people	1	2	3	4	5

NEW

B. ATTITUDES OF EUROPEANS TOWARDS ENVIRONMENT

QB1 How important is protecting the environment to you personally?

(READ OUT - SINGLE CODE)

(288)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

EB68.2 QF1

QB2a When people talk about "the environment", which of the following do you think of first?

(SHOW SCREEN - READ OUT - SINGLE CODE)

(289-290)

Pollution in towns and cities	1
Green and pleasant landscapes	2
Earthquakes, floods and other natural disasters	3
Man-made disasters such as oil spills, industrial accidents	4
Climate change	5
(ONLY TO SPLIT A) Protecting nature	6
(ONLY TO SPLIT B) Protecting biodiversity	7
The state of the environment our children will inherit	8
The quality of life where you live	9
Using up natural resources	10
Others (SPONTANEOUS - SPECIFY)	11
None of these (SPONTANEOUS)	12
DK	13

EB68.2 QF2 TREND MODIFIED

QB2b	And secondly?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
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(291-303)

Pollution in towns and cities	1,
Green and pleasant landscapes	2,
Earthquakes, floods and other natural disasters	3,
Man-made disasters such as oil spills and industrial accidents	4,
Climate change	5,
(ONLY TO SPLIT A) Protecting nature	6,
(ONLY TO SPLIT B) Protecting biodiversity	7,
The state of the environment our children will inherit	8,
The quality of life where you live	9,
Depletion of natural resources	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW
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QB3	From the following list, please pick the five main environmental issues that you are worried about?
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(SHOW SCREEN - READ OUT - MAX. 5 ANSWERS)
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(304-321)

Depletion of natural resources	1,
Our consumption habits	2,
Increases in the amount of waste	3,
Climate change	4,
Loss in biodiversity (extinction of species, loss of wildlife and habitats)	5,
Natural disasters (earthquakes, floods, etc.)	6,
Man made disasters (major oil spills or industrial accidents, etc.)	7,
Water pollution (seas, rivers, lakes and underground sources)	8,
Agricultural pollution (use of pesticides, fertilizers, etc.)	9,
The use of genetically modified organisms in farming	10,
The impact on our health of chemicals used in everyday products	11,
Air pollution	12,
Noise pollution	13,
Urban problems (traffic jams, pollution, lack of green spaces, etc.)	14,
Impact of current transport modes (more cars, more motorways, more air traffic, etc.)	15,
Other (SPONTANEOUS)	16,
None of these (SPONTANEOUS)	17,
DK	18,

EB68.2 QF3 TREND MODIFIED
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QB4	In general, how informed do you feel you are about environmental issues? Are you...
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(READ OUT – SINGLE CODE)
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(322)

Very well informed	1
Fairly well informed	2
Fairly badly informed	3
Very badly informed	4
DK	5

EB68.2 QF4
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QB5	From the following list, please tell me the five main issues about which you feel you lack information in particular?
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(SHOW SCREEN - READ OUT – MAX. 5 ANSWERS)
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(323-340)

Depletion of natural resources	1,
Our consumption habits	2,
Increases in the amount of waste	3,
Climate change	4,
Loss in biodiversity (extinction of species, loss of wildlife and habitats)	5,
Natural disasters (earthquakes, floods, etc.)	6,
Man made disasters (major oil spills or industrial accidents, etc.)	7,
Water pollution (seas, rivers, lakes and underground sources)	8,
Agricultural pollution (use of pesticides, fertilizers, etc.)	9,
The use of genetically modified organisms in farming	10,
The impact on our health of chemicals used in everyday products	11,
Air pollution	12,
Noise pollution	13,
Urban problems (traffic jams, pollution, lack of green spaces, etc.)	14,
Impact of current transport modes (more cars, more motorways, more air traffic, etc.)	15,
Other (SPONTANEOUS)	16,
None of these (SPONTANEOUS)	17,
DK	18,

EB68.2 QF5
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QB6	From the following list, which are your three main sources of information about the environment?
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(SHOW SCREEN - READ OUT- MAX. 3 ANSWERS)

(341-353)

Newspapers	1,
Magazines	2,
Television news	3,
The radio	4,
Films and documentaries on television	5,
Conversations with relatives\ family\ friends\ neighbours\ colleagues	6,
Books	7,
The Internet and social medias	8,
Publications\ brochures\ information and material	9,
Events (conferences, fairs\ exhibitions, festivals, etc.)	10,
Other (SPONTANEOUS)	11,
You are not interested in the environment (SPONTANEOUS)	12,
DK	13,

EB68.2 QF6 TREND MODIFIED

QB7	From the following list, who do you trust most when it comes to environmental issues?
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(SHOW SCREEN - READ OUT - MAX. 5 ANSWERS)

(354-372)

National government	1,
Regional\ local government	2,
European Union	3,
International organisations (United Nations, etc.)	4,
Companies	5,
Trade unions	6,
Political parties standing for environment (Greens, etc.)	7,
Environmental protection associations (Green Peace, World Wildlife Fund, etc.)	8,
Consumer associations and other citizens' organizations	9,
Scientists	10,
Teachers at school or university	11,
Relatives\ family\ neighbours\ friends\ colleagues	12,
Television	13,
The radio	14,
The Internet and social medias	15,
Newspapers	16,
Other (SPONTANEOUS)	17,
None of them (SPONTANEOUS)	18,
DK	19,

EB68.2 QF7 TREND MODIFIED

QB8 Which of the following ways of evaluating progress in the UK do you think is the best?  
National progress should be evaluated based ...

(READ OUT - SINGLE CODE)

(373)

Mostly on economic criteria, such as GDP (Gross Domestic Product)	1
Equally on social and environmental and economic criteria	2
Mostly on social and environmental criteria	3
DK	4

NEW (BASED ON EB68.2 QF8)

QB9 In your opinion, to what extent do the following factors influence your "quality of life"?

(SHOW SCREEN - SINGLE CODE)

(READ OUT)	Very much	Quite a lot	Not much	Not at all	DK
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(374)	1	State of the environment	1	2	3	4	5
(375)	2	Economic factors	1	2	3	4	5
(376)	3	Social factors	1	2	3	4	5

EB68.2 QF9

QB10 To what extent do you agree or disagree with the following statements?

(SHOW SCREEN - SINGLE CODE)

(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
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(377)	1	The protection of the environment can boost economic growth in the EU	1	2	3	4	5
(378)	2	The efficient use of natural resources can boost economic growth in the EU	1	2	3	4	5

NEW (BASED ON EB72.1 QB6a)

QB11	Please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree with the following statement: You are willing to buy environmentally friendly products even if they cost a little bit more.
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(ONE ANSWER ONLY)

(379)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

EB68.2 QF12

QB12	Have you done any of the following during the past month for environmental reasons?
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(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(380-390)

Chosen an environmentally friendly way to travel (by foot, bicycle, public transport)	1,
Reduced the consumption of disposable items (for example plastic bags, certain kind of packaging, etc.)	2,
Separated most of your waste for recycling	3,
Cut down your water consumption (for example not leaving water running when washing the dishes or taking a shower, etc.)	4,
Cut down your energy consumption (for example turning down air conditioning or heating, not leaving appliances on stand-by, buying energy saving light bulbs, buying energy efficient appliances, etc.)	5,
Bought environmentally friendly products marked with an environmental label	6,
Chosen locally produced products or groceries	7,
Used your car less	8,
Others (SPONTANEOUS-SPECIFY)	9,
None of these (SPONTANEOUS)	10,
DK	11,

EB68.2 QF13

QB13	In your opinion, which of these should be the top three priorities for UK citizens in their daily life to protect the environment?
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(SHOW SCREEN - READ OUT – MAX. 3 ANSWERS)

(391-402)

Use public transport as much as possible instead of using your own car	1,
Replace your car with a more energy efficient one, even if it is smaller or more expensive	2,
Purchase ecologically friendly products for your daily needs	3,
Sort waste so that it can be recycled	4,
Reduce waste by, for example, buying bigger sizes, concentrated products, second hand items or avoid buying over-packaged products, etc.	5,
Reduce your home energy consumption (electricity, heating, household appliances)	6,
Consider environmental aspects when you make large expenditures (e.g., travelling, buying a car, heating systems, build a house etc)	7,
Buy more local products while avoiding products that come from far away	8,
Pay a little more in taxes to help protect the environment	9,
Others (SPONTANEOUS-SPECIFY)	10,
None of these (SPONTANEOUS)	11,
DK	12,

EB68.2 QF14 TREND MODIFIED

QB14	For each of the following statements, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree...?
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(SHOW SCREEN - SINGLE CODE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	---------------	------------------	------------------	----

(403)	1	As an individual, you can play a role in protecting the environment in the UK	1	2	3	4	5
(404)	2	The big polluters (corporations and industry) should be mainly responsible for protecting the environment	1	2	3	4	5
(405)	3	Environmental problems have a direct effect on your daily life	1	2	3	4	5

EB68.2 QF15

QB15 Thinking about the budget of public authorities in the UK, which of the following statements comes closest to your view? Public authorities should favour...

(READ OUT – SINGLE CODE)

(406)

(ONLY TO SPLIT A) Environmentally friendly solutions over simple cost considerations	1
(ONLY TO SPLIT B) Green public solutions over simple cost considerations	2
Cost effective solutions over environmentally friendly considerations	3
Neither (SPONTANEOUS)	4
DK	5

NEW (BASED ON EB68.2 QF16)

QB16 When it comes to protecting the environment, do you think that decisions should be made by the British Government or made jointly within the EU?

(READ OUT - SINGLE CODE)

(407)

The British Government	1
Jointly within the EU	2
DK	3

NEW (BASED ON EB74.2 QA22.9)

QB17 In your opinion, are each of the following currently doing too much, doing about the right amount, or not doing enough to use natural resources efficiently?

(SHOW SCREEN – SINGLE CODE)

(READ OUT)	Doing too much	Doing about the right amount	Not doing enough	DK
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(408)	1	Corporations and industry	1	2	3	4
(409)	2	Citizens themselves	1	2	3	4
(410)	3	The UK Government	1	2	3	4
(411)	4	The European Union	1	2	3	4

NEW (BASED ON EB72.1 QE4)

QB18	In your opinion, which of the following would be the most effective way(s) of tackling environmental problems?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

		<b>(412-421)</b>
Providing more information on environmental issues		1,
Ensuring better enforcement of existing environmental legislation		2,
Introducing heavier fines for offenders		3,
Introducing stricter environmental legislation		4,
Offering higher financial incentives (e.g.: tax breaks, subsidies) to industry, commerce and to citizens who protect the environment		5,
Introducing or increasing taxation on environmentally damaging activities		6,
Using natural resources more efficiently (N)		7,
Other (SPONTANEOUS)		8,
None of these (SPONTANEOUS)		9,
DK		10,

EB68.2 QF18 TREND MODIFIED

QB19	For each of the following statements, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree...?
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(SHOW SCREEN)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	---------------	------------------	------------------	----

(422)	1	European environmental legislation is necessary for protecting the environment in the UK	1	2	3	4	5
(423)	2	The EU should assist non-EU countries to improve their environmental standards	1	2	3	4	5
(424)	3	EU funding should be allocated to support environmentally friendly activities and developments	1	2	3	4	5

EB68.2 QF20 TREND MODIFIED

QB20	Do you think that current labels on products allow you to identify those products that are genuinely environmentally friendly?
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(READ OUT)
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(425)

Yes, definitely	1
Yes, to some extent	2
No, not really	3
No, not at all	4
DK	5

EB68.2 QF21
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C. DIGITAL AGENDA

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	<b>(446-455)</b>
Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB75.1 D46

QC1 Which of the following do you personally use at home to watch or listen to audiovisual content such as feature films, programmes news, documentaries and/or music?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	<b>(456-468)</b>
Traditional TV (Glass tube TV)	1,
Flat-Screen TV	2,
Standard definition DVD Player	3,
High Definition Blue Ray Player	4,
Hi-Fi / CD Player	5,
PC	6,
Tablet computer	7,
Music player (MP3, iPod, etc.)	8,
Smartphone	9,
Internet radio	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW



QC2	At home what kind of content are you particularly interested in watching or listening to?
-----	---

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(469-478)

Feature films	1,
Sport	2,
TV series	3,
News services	4,
Documentaries	5,
Music	6,
Cultural events	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW

ASK QC5 TO QC8 IF "INTERNET IN THE HOUSEHOLD", CODES 5 IN D46 – OTHERS GO TO QC9

QC3	How does your household access the Internet from home?
-----	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(479-487)

Via a dial-up connection using a standard telephone line or an ISDN line (narrow band)	1,
Via ADSL, XDSL or similar type of connection on a fixed telephone line using a modem, a box or a router (broadband Internet)	2,
Via the cable TV network using a cable modem, box or router (cable broadband Internet)	3,
Via the mobile phone network (broadband)	4,
Via the satellite network (broadband)	5,
Via a power line (broadband) (SPONTANEOUS)	6,
Via a fibre optic line (SPONTANEOUS)	7,
Other (SPONTANEOUS)	8,
DK	9,

EB75.1 QC5

ASK ALL

QC4 Do you watch or listen to audiovisual content such as feature films, programmes, news, documentaries or music using any of the following services?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(488-495)

Terrestrial (analogue, digital)	1,
Satellite	2,
Cable (analogue, digital), IP-TV	3,
Internet (downloading, streaming, usenet, file hoster)	4,
Internet (Peer-to-Peer)	5,
Other (SPONTANEOUS)	6,
None (SPONTANEOUS)	7,
DK	8,

NEW

QC5 How often do you watch or listen to audiovisual content such as feature films, programmes, news, documentaries or music using any of the following services?

(SHOW SCREEN – SINGLE CODE)

(READ OUT)	Frequently	Occasionally	Never	DK
------------	------------	--------------	-------	----

(496)

1	Free-to-air TV (commercial TV or public service sometimes requiring a licence fee, received from terrestrial transmitters, satellite or via cable or IPTV)	1	2	3	4
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(497)

2	A subscription service, excluding free-to-air TV services on cable or IPTV	1	2	3	4
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(498)

3	Pay per view or per listen	1	2	3	4
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(499)

4	On-demand services with advertising	1	2	3	4
---	-------------------------------------	---	---	---	---

NEW

ASK QC6 IF "OCCASIONALLY OR NEVER USE A SUBSCRIPTION SERVICE OR A PAY PER VIEW OR PER LISTEN", CODE 2 OR 3 IN QC5.2 OR CODE 2 OR 3 IN QC5.3 – OTHERS GO TO QC7

QC6 What is your main reason for not choosing to pay for an audiovisual content or music service?

(READ OUT – SINGLE CODE)

(500)

No programmes of interest to you	1
Those services are too expensive	2
Other (SPONTANEOUS)	3
None (SPONTANEOUS)	4
DK	5

NEW

ASK ALL

QC7 Do you watch or listen to audiovisual content or music transmitted from your home country (including on the Internet) while you are abroad? For example if you are German, watching TV or video on-demand services from Germany when you are in Spain.

(READ OUT – SINGLE CODE)

(501)

Yes, frequently	1
Yes, occasionally	2
No, never	3
Not applicable (SPONTANEOUS)	4
DK	5

NEW

QC8	Do you watch or listen to audiovisual content or music transmitted from foreign countries (including on the Internet) when you are in your home country? For example if you are Belgian, watching TV or video on-demand services from France when you are in Belgium.
-----	---

(READ OUT – SINGLE CODE)

**(502)**

Yes, frequently	1
Yes, occasionally	2
No, never	3
DK	4

NEW

QC9	Would you be interested in watching or listening to audiovisual content or music transmitted from your home country (including on the Internet) when you are abroad? For example if you are German, watching TV or video on-demand services from Germany when you are in Spain.
-----	---

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

**(503-508)**

Yes, TV programmes	1,
Yes, on-demand services	2,
Yes, other (SPONTANEOUS)	3,
No	4,
Not applicable (SPONTANEOUS)	5,
DK	6,

NEW

QC10	Would you be interested in watching or listening to audiovisual content or music transmitted from other EU countries (including on the Internet) when you are in your home country? For example if you are Belgian, watching TV or video on-demand services from France when you are in Belgium.
------	--

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

**(509-513)**

Yes, television programmes	1,
Yes, on-demand services	2,
Yes, other (SPONTANEOUS)	3,
No	4,
DK	5,

NEW

ASK QC11 AND QC12 IF "WOULD BE INTERESTED IN RECEIVING CONTENT TRANSMITTED FROM ANOTHER EU COUNTRY", CODE 1, 2 OR 3 IN QC10- OTHERS GO TO QC13

QC11 From which of the following list of EU countries would you be interested in receiving content from?

(SHOW CARD – DO NOT READ OUT – MAX. 5 ANSWERS)

	<b>(514-541)</b>
Austria	1,
Belgium	2,
Bulgaria	3,
Cyprus	4,
Czech Republic	5,
Denmark	6,
Estonia	7,
Finland	8,
France	9,
Germany	10,
Greece	11,
Hungary	12,
Ireland	13,
Italy	14,
Latvia	15,
Lithuania	16,
Luxembourg	17,
Malta	18,
Poland	19,
Portugal	20,
Romania	21,
Slovakia	22,
Slovenia	23,
Spain	24,
Sweden	25,
Netherlands	26,
United Kingdom	27,
DK	28,

NEW

QC12 Would you be prepared to pay for such content services?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

	<b>(542-545)</b>
Yes, a subscription	1,
Yes, per view or per listen	2,
No	3,
DK	4,

NEW

ASK ALL

QC13 Would you be interested in watching or listening to audiovisual content transmitted from a country outside the EU (including on the Internet) when you are your country? For example, watching TV on-demand services from the United States when you are in the UK.

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

	(546-550)
Yes, television programmes	1,
Yes, on-demand services	2,
Yes, other (SPONTANEOUS)	3,
No	4,
DK	5,

NEW

ASK QC14 AND QC15 IF "WOULD BE INTERESTED IN RECEIVING CONTENT TRANSMITTED FROM A COUNTRY OUTSIDE THE EU", CODE 1, 2 OR 3 IN QC13 – OTHERS GO TO QC16

QC14 Which of the following countries outside the EU would you be interested in receiving content from?

(SHOW CARD – DO NOT READ OUT – MAX. 5 ANSWERS)

(551-581)

Afghanistan	1,
Algeria	2,
Argentina	3,
Australia	4,
Brazil	5,
Canada	6,
China	7,
Colombia	8,
Egypt	9,
Ethiopia	10,
India	11,
Iran	12,
Iraq	13,
Israel	14,
Jordan	15,
Mexico	16,
Morocco	17,
New Zealand	18,
Nigeria	19,
Pakistan	20,
Russia	21,
Saudi Arabia	22,
South Africa	23,
Switzerland	24,
Thailand	25,
Turkey	26,
United Emirates	27,
United States	28,
Other (SPONTANEOUS)	29,
None (SPONTANEOUS)	30,
DK	31,

NEW

QC15 Would you be prepared to pay for such services?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(582-585)

Yes, a subscription	1,
Yes, per view or per listen	2,
No	3,
DK	4,

NEW

ASK QC16a&b IF "DO NOT WATCH OR LISTEN AND ARE NOT INTERESTED IN WATCHING OR LISTENING TO AUDIOVISUAL CONTENT OR MUSIC TRANSMITTED FROM FOREIGN COUNTRIES", CODE 3 IN QC7 AND QC8 AND CODE 4 IN QC9, QC10 AND QC13 – OTHERS GO TO QC17

QC16a What is the main reason you do not or are not interested in watching or listening to audiovisual content transmitted from foreign countries when you are in your home country or from your home country when you are abroad. Which of the following is your main reason for that?

(SHOW SCREEN – READ OUT - SINGLE CODE)

(586)

No foreign programmes of interest to you	1
No foreign programmes dubbed in a language that you understand	2
No foreign programmes subtitled in a language that you understand	3
You are afraid of possible Internet security issues	4
Foreign programmes are blocked in your home country	5
Payments for foreign programmes are refused by the service provider	6
Other (SPONTANEOUS)	7
DK	8

NEW



QC16b What are the other reasons, if any?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(587-594)

No foreign programmes of interest to you	1,
No foreign programmes dubbed in a language that you understand	2,
No foreign programmes subtitled in a language that you understand	3,
You are afraid of possible Internet security issues	4,
Foreign programmes are blocked in your home country	5,
Payments for foreign programmes are refused by the service provider	6,
Other (SPONTANEOUS)	7,
DK	8,

NEW

ASK QC17 AND QC18 IF "WATCH OR LISTEN TO AUDIOVISUAL CONTENT OR MUSIC OR WOULD BE INTERESTED IN WATCHING OR LISTENING TO AUDIOVISUAL CONTENT TRANSMITTED FROM ANOTHER COUNTRY", CODE 1 OR 2 IN QC7 OR QC8 OR CODE 1, 2 OR 3 IN QC9, QC10 OR QC13 - OTHERS GO TO QD

QC17a You indicated that you watch or listen to or would be interested in watching or listening to audiovisual content transmitted from another country. Which of the following would you say is your main reason for that?

(SHOW SCREEN – READ OUT - SINGLE CODE)

(595)

It is your home country or a country where you have lived	1
Recommendations from family or friends	2
Professional interest	3
Cultural/ linguistic interest	4
Other (SPONTANEOUS)	5
DK	6

NEW

QC17b What are the other reasons, if any?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(596-601)

It is your home country or a country where you have lived	1,
Recommendations from family or friends	2,
Professional interest	3,
Cultural/ linguistic interest	4,
Other (SPONTANEOUS)	5,
DK	6,

NEW

QC18	How would you prefer to receive this content?
------	---

(READ OUT - SINGLE CODE)
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(602)

In the original language	1
Dubbed	2
Subtitled	3
It depends on the language (SPONTANEOUS)	4
Other (SPONTANEOUS)	5
DK	6

NEW
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D. HARMONISED NUMBERS FOR SERVICES OF SOCIAL VALUE

ASK QD1a ONLY IN BE, DK, EE, EL, ES, FR, HU, IT, MT, NL, PL, PT, RO, SK AND UK

QD1a Can you tell me what telephone number you would call to receive help in the event of a child in your family or if a child you know went missing in the UK?

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

	<b>(623-628)</b>
116	1,
116 000	2,
112	3,
Other number(s)	4,
Other 116	5,
DK	6,

NEW

ASK QD1b ONLY IN DE AND IE

ASK QD1c ONLY IN CZ, BG, DE, DK, EE, EL, FI, HU, IE, LT, LV, PL, PT, RO, SE, SK AND UK

QD1c Can you tell me what telephone number you would advise a child to call in the event that he or she encountered difficulties and required assistance or consultation in the UK?

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

	<b>(635-640)</b>
116	1,
116 111	2,
112	3,
Other number(s)	4,
Other 116	5,
DK	6,

NEW

ASK QD1d ONLY IN AT, DE, EL, LT, MT, SI, PL AND UK

QD1d Can you tell me what telephone number you would call if you required emotional support in the UK? By emotional support we mean moral support to individuals who are suffering from loneliness, are in a state of psychological crisis or thinking about committing suicide.

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

	<b>(641-646)</b>
116	1,
116 123	2,
112	3,
Other number(s)	4,
Other 116	5,
DK	6,

NEW

ASK ALL

QD2 In 2007, the European Commission has launched an initiative that requires the Member States of the EU to implement free of charge telephone hotlines and helplines for services of social value. These free telephone services have a six-digit number range starting with 116 and are the following: 116 000 is a hotline for missing children; 116 006 is a helpline for victims of crime; 116 111 is a child helpline; 116 123 is an emotional support helpline; 116 117 is a helpline for medical on-call service in non-emergency situations. Have you ever heard of this initiative?

	<b>(647)</b>
Yes	1
No	2
DK	3

NEW

ASK QD3 AND QD4 IF "HAS HEARD OF IT", CODE 1 IN QD2 – OTHERS GO TO QD5

QD3 Where did you see or hear information regarding such free of charge hotlines and helplines?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(648-659)

Television	1,
Radio	2,
Newspapers	3,
Internet	4,
Books, brochures, information leaflets	5,
On public displays in public transports	6,
On public displays in a school/ university	7,
On public displays in a police station	8,
Through your telecommunications operator (payphones, directories, bills)	9,
Through discussions with relatives, friends or colleagues	10,
Other (SPONTANEOUS)	11,
DK	12,

NEW

QD4 Did you know that these numbers were available in other Member States of the EU?

(660)

Yes	1
No	2
DK	3

NEW

ASK QD5a ONLY IN DE, DK, EE, EL, HU, IE, LT, MT, PL, PT, RO, SE, SK AND UK – LU AND CY GO TO QD6 – OTHERS GO TO QD5b

QD5a Which of the following organisations or service providers do you think operate 116 hotlines or helplines in the UK?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(661-666)

Missing people	1,
The National Society for the Prevention of Cruelty to Children ('the NSPCC')	2,
The Samaritans	3,
[NATIONAL 116 HOTLINE 4]	4,
None (SPONTANEOUS)	5,
DK	6,

NEW

ASK ALL

QD6 Have you ever been in need of calling one or more of the following?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(668-674)

A hotline for missing children	1,
A helpline for victims of crime	2,
A child helpline	3,
An emotional support helpline	4,
A helpline for medical on-call service in non-emergency situations	5,
None (SPONTANEOUS)	6,
DK	7,

NEW

QD7 For each of the following hotlines and helplines for services of social value, please tell me how useful you would find a free Europe-wide single number for...

(SHOW SCREEN – SINGLE CODE)

	(READ OUT)	Very useful	Fairly useful	Not very useful	Not at all useful	DK
(675)	1 Hotlines for missing children	1	2	3	4	5
(676)	2 helplines for victims of crime	1	2	3	4	5
(677)	3 Child helplines	1	2	3	4	5
(678)	4 Non-emergency medical on-call service helplines	1	2	3	4	5
(679)	5 Emotional support helplines	1	2	3	4	5

NEW

QD8 Please tell me to what extent you agree or disagree with each of the following statements.

(SHOW SCREEN – SINGLE CODE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(680)	1 In the UK, people are adequately informed about the existence of such hotlines and helplines	1	2	3	4	5
(681)	2 Enough is being done in the UK to make it easier for disabled users to contact these hotlines and helplines, such as by providing adapted phones or making available access to SMS services	1	2	3	4	5

NEW

DEMOGRAPHICS

D1 In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, TRY AGAIN)

(702-703)

1	2	3	4	5	6	7	8	9	10
Left									Right
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

DK 12

EB75.1 D1

NO QUESTIONS D2 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

(704-705)

<b>MARRIED OR REMARRIED</b>	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
<b>SINGLE LIVING WITH A PARTNER</b>	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
<b>SINGLE</b>	
Living without children	9
Living with children	10
<b>DIVORCED OR SEPARATED</b>	
Living without children	11
Living with children	12
<b>WIDOW/ER</b>	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB75.1 D7



D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", IF "NEVER HAD FULL-TIME EDUCATION", IF "DON'T KNOW\ DON'T REMEMBER, USE BUTTONS TO CODE)

**(706-707)**

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EB75.1 D8

NO QUESTION D9

D10 Gender.

**(708)**

Male	1
Female	2

EB75.1 D10

D11 How old are you?

**(709-710)**

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EB75.1 D11

NO QUESTION D12 TO D14

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(711-712)	(713-714)
	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
<b>NON-ACTIVE</b>		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
<b>SELF EMPLOYED</b>		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
<b>EMPLOYED</b>		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB75.1 D15a D15b

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(715)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB75.1 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: TYPE IN)

(716-717)

<input type="text"/>	<input type="text"/>
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EB75.1 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: TYPE IN)

(718-719)

<input type="text"/>	<input type="text"/>
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EB75.1 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: TYPE IN)

(720-721)

<input type="text"/>	<input type="text"/>
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EB75.1 D40c

NO QUESTIONS D41 AND D42

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

(722)

(723)

	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB75.1 D43a D43b

NO QUESTIONS D46 TO D59

QUESTION D46 ASKED BEFORE QC

NO QUESTIONS D47 TO D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(724)

Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB75.1 D60

D61 Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society."

(SHOW SCREEN)

(725-726)

1 The lowest level in society	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10 The highest level in society	10
Refusal (SPONTANEOUS)	11

EB75.1 D61

D62	Could you tell me if...?
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(SHOW SCREEN)
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(READ OUT)	Everyday \ Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(727)	1	You use the Internet at home	1	2	3	4	5	6	7
(728)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(729)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB75.1 D62
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INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(750-751)

(752-753)

DAY

MONTH

EB75.1 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)

(754-755)

(756-757)

HOUR

MINUTES

EB75.1 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(758-760)

MINUTES

EB75.1 P3

P4 Number of persons present during the interview, including interviewer

(761)

Two (interviewer and respondent)
Three
Four
Five or more

1  
2  
3  
4

EB75.1 P4

P5 Respondent cooperation

(762)

Excellent
Fair
Average
Bad

1  
2  
3  
4

EB75.1 P5

P6 Size of locality

Local Codes

(763-764)

EB75.1 P6

P7 | Region

NUTS Level 2 Regions (See  
[www.wordiq.com/definition/Nomenclature\\_of\\_Territorial\\_Units\\_for\\_Statistics](http://www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics))  
**(765-766)**

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EB75.1 P7

P8 | Postal code

**(767-774)**  

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EB75.1 P8

P9 | Sample point number

**(775-782)**  

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EB75.1 P9

P10 | Interviewer number

**(783-790)**  

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EB75.1 P10

P11 | LEAVE BLANK

**(791-798)**  

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EB75.1 P11

NO QUESTION P12

ASK ONLY in LU, BE, ES, FI, EE, LV, MT, TR AND MK