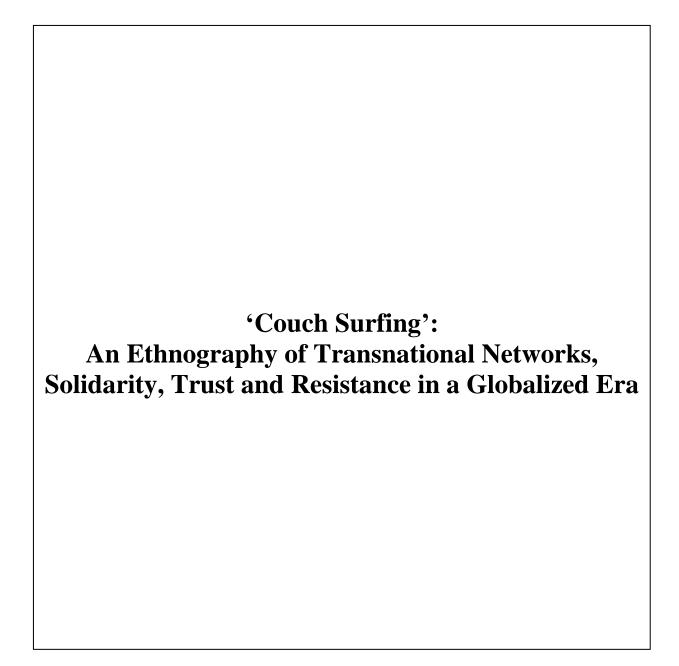
ZA 5368

Couch Surfing: Transnational Networks, Solidarity, Trust and Resistance in a Globalized Era

- Questionnaire -



Hello.

My name is Josh Shapiro and I am a graduate student in the sociology department at the University of California San Diego. You have been randomly selected to participate in a survey regarding your participation in the CouchSurfing community. This survey is totally optional but I would be eternally grateful and promise you lavish rewards beyond your wildest imagination* if you'd take 10 minutes and fill it out. This survey is completely anonymous and will not identify you personally in any way shape or form and will only be used to collect aggregate data. The findings will be used for my dissertation on CouchSurfing. Once the survey is complete I will post the results on my CS homepage: http://www.couchsurfing.org/people/xplore/. Thank you so much for taking the time out of

your busy day to help me with my project.

*My lavish gift is a smile of thanks and appreciation:)

Experience

		1□ Host	If Q1=5 or -999 or -888
		2□ Surf	→ Screen out
There is a flow of a south to a district a sou	3□ Coffee or a drink		
(Page 1)	Here is a list of possible activities on	4□ Community Meet-	
(Fage 1)	Couchsurfing.com. Which of these, if any, have you participated in? (Q 1)	ups	
	any, have you participated in? (Q 1)	5□ None of these	
		-999□ Don't know	
		-888□ No answer	

Sociodemographic

	T	
(Page 2)	What year were you born? (Q 2)	 -999□ Don't know -888□ No answer
Gender (Q 3)		0□ Male 1□ Female 2□ Other -888□ No answer
You are	a citizen of (Q 4)	999□ Don't know -888□ No answer
In which country do you live? (Q 5)		-999□ Don't know -888□ No answer
Do you live in a? (Q 6)		1□ Rural town 2□ Suburb of a city 3□ Small city 4□ Large city -999□ Don't know -888□ No answer
(Page 3)	Do you live? (Q 7)	1□ With your partner 2□ With a flat mate 3□ With your family 4□ Alone -999□ Don't know -888□ No answer

How ma	ny languages do you speak? (Ç		
		-888□ No answer	
		1 □ English	
		2 □ French	
		3 □ Spanish	
		4 □ German	
		5 □ Portuguese	
		6 □ Italian	
Whatie	your native language? (O 0)	7 □ Chinese (Mandarin)	
vv iiat 18	your native language? (Q 9)	8 Dutch	
		9 □ Russian 10 □ Polish	
		11 □ Japanese	
		12 □ Other:	
		-999□ Don't know	
		-888□ No answer	
		1 □ English	
		2 □ French	
		3 □ Spanish	
		4 □ German	
		5 □ Portuguese	
		6 □ Italian	
(Page 3	Which other languages do yo	ou 7 □ Chinese (Mandarin)	
language)	speak? (Q 10)	8 Dutch	
		9 Russian	
		10 □ Polish	
		11 □ Japanese	
		12 □ Other:	
		-999□ Don't know	
	**	-888□ No answer	
(Page 4)	How many people, apart from		
(Page 4)	yourself, are living in your household? (Q 11)	-999□ Don't know -888□ No answer	
70 -		□Maintaining order in the nation	
	ad to choose, which one of	Giving people more say in important government decisions	
	wing things would you say is portant? (Q 12)	□Fighting rising prices	
most IIII	portant: (Q 12)	□Protecting freedom of speech	
****	111 4	□Maintaining order in the nation	
important? (Q 13) □Fi		Giving people more say in important government decisions	
		□Fighting rising prices □Protecting freedom of speech	
		1 Primary	
	Wiles Addison and the Late of the Control of the Co	2□ Secondary	
	What is your highest level of	3□ College/University, professional degree	
(Page 5)	education? (Q 14)	4□ Post-Graduate degree (MA, PhD)	
		3	
		-999□ Don't know	
		-888□ No answer	

		0□ No 1□ Yes	
Are you	employed right now? (Q 15)	2□ Student	
		-999□ Don't know	
		-888□ No answer	
		1 □ under 400 US Dollar	
		2 □ 400 to 799 US Dollar	
		3 □ 800 to 1199 US Dollar	
		4 □ 1200 to 1599 US Dollar	
D1	4b - 6-11 C1-	5 □ 1600 to 1999 US Dollar	
	se the following Income-Scale what group your household	6 □ 2000 to 2399 US Dollar	
	to. Count all wages, salaries,	7 □ 2400 to 2799 US Dollar	
	s and other incomes per month	8 □ 2800 to 3199 US Dollar	
	taxes and	9 □ 3200 to 3599 US Dollar	
other de	ductions). (Q 16)	10 □ 3600 to 3999 US Dollar	
		10 1 3000 to 3777 CB Bollar	
		40 □ 15600 to 15999 US Dollar	
		41 □ more than 16000 US Dollar	
		-999□ Don't know	
		-888□ No answer	
		1 □ Management Occupations	
		2 □ Business and Financial Operations Occupations	
		3 □ Computer and Mathematical Occupations	
		4 □ Architecture and Engineering Occupations	
		5 □ Life, Physical, and Social Science Occupations	
		6 □ Community and Social Services Occupations	
		7 □ Legal Occupations	
		8 □ Education, Training, and Library Occupations	
		9 □ Arts, Design, Entertainment, Sports, and Media	
		Occupations	
		10 □ Healthcare Practitioners and Technical	
		Occupations	
	In which	11 □ Healthcare Support Occupations	
(D 5)	profession/industry do you	12 □ Protective Service Occupations	
(Page 5)	work? (Q 17)	13 □ Food Preparation and Serving Related	
		Occupations 14 = Parilding and Crounds Cleaning and Maintenance	
		14 □ Building and Grounds Cleaning and Maintenance Occupations	
		^	
		15 □ Personal Care and Service Occupations	
		16 □ Sales and Related Occupations	
		17 □ Office and Administrative Support Occupations	
		18 □ Farming, Fishing, and Forestry Occupations	
		19 □ Construction and Extraction Occupations	
		20 □ Installation, Maintenance, and Repair Occupations	
		21 □ Production Occupations	
		22 □ Transportation and Material Moving Occupations	
		23 Military Specific Occupations	
		-999□ Don't know	
		-888□ No answer	

Ethnic Group (Q 18) Racial and Ethnic Classification	1□ White 2□ Asian 3□ Black or African 4□ Hispanic or Latino 5□ Pacific Islander or other Islander 6□ Indigenous group 7□ Some other race
	-999□ Don't know -888□ No answer

Dimension I: Emergence of and Sustained Commitment to a Transnational Social Network

		1□ Make friends	
		2□ Cheap travel	
	Why did you sign up and create a profile	3□ Friends invited me	
(Page 7)	on www.Couch Surfing.org? (Q 19)	4□ Build community	
	on www.coden burning.org. (Q 17)	3□ Other	
		-999□ Don't know	
		-888□ No answer	
		1□ www.facebook.com	
		2□ www.myspace.com	
		3□ www.linkedin.com	
		4□ www.orkut.com	
		5□www.friendster.com	
		6□ www.hi5.com	
		7□ www.studivz.net	
Which o	of the following other Social Networks do	8□ globalfreeloaders.com	
	if any? (Q 20)	9□ warmshowers.com	
•		10□ hospitalityclub.com	
		11□ servas.com	
		12□ bewelcome.com	
		13□ Other:	
		14□ None	
		-999□ Don't know	
		-888□ No answer	
		1□ Disagree strongly	
		2□ Disagree	
(Page	Manager 61-(a)	3□ Neither/nor	
8_social	My profile(s) contains private	4□ Agree	
network)	information. (Q 21)	5□ Agree strongly	
		-999□ Don't know	
		-888□ No answer	
		1□ Age	
		2□ Sex	
		3□ Destination	
		4□ Interests	Only if Q1=1 or 2
	Which information is the most important	5□ Picture	-
(Page 8)	factor for choosing a host or surfer?	6□ Mission statement	
	(Q 22)	7□ References	
		8□ Leave to chance	
		9□ Other	
		-999□ Don't know	
		-888□ No answer	
(Page 9)	What information is the second most	1□ Age	Only if Q1=1 or 2

	2 G	
important factor? (Q 23)	2□ Sex	
	3□ Destination	
	4□ Interests	
	5□ Picture	
	6□ Mission statement	
	7□ References	
	8□ Leave to chance	
	9□ Other	
	-999□ Don't know	
	-888□ No answer	
Do you agree or disagree with the following statement		
	1□ Disagree strongly	
	2□ Disagree	
I believe there is a common bond between all	3□ Neither/nor	
Couchsurfers. (Q 24)	4□ Agree	
Codelisariers. (Q 24)	5□ Agree strongly	
	-999□ Don't know	
	-888□ No answer	
	1□ Disagree strongly	Only if Q1=1 or 2
	2□ Disagree	
	3□ Neither/nor	
	4□ Agree	
I am usually similar to my guests/hosts in terms of	5□ Agree strongly	
likes/interests/worldview etc. (Q 25)	-999□ Don't know	
	-888□ No answer	
	1□ Disagree strongly	
	2□ Disagree	
I have read all of the mission statements,	3□ Neither/nor	
guidelines on safety and other publications on the	4□ Agree	
CS website (Q 26)	5□ Agree strongly	
	-999□ Don't know	
	-888□ No answer	
	1□ Disagree strongly	
	2□ Disagree	
	3□ Neither/nor	
I consider my residence (home/apartment/flat) a	4□ Agree	
private place. (Q 27)	5□ Agree strongly	
	-999□ Don't know	
	-888□ No answer	

Dimension II: Guest--Host Relationships: Cultural Understanding, "The Other," and Meaningful Friendships

		1□ Friendship	
		2□ Romantic	
	Thinking about your experience with	relationship	
(Dans 10)	Couch Surfing, which of the following	3□ Business contact	
(Page 10)	kinds of relationships have you	4□ None of these	
	experienced with a Couchsurfer? (Q 28)	5□ Other:	
		-999□ Don't know	
		-888□ No answer	
	Please use the following scale to indicate	1□ Unimportant	Only if Q28≠4 or -
(Page 11)	how important the above relationships	2□ Of little	999 or 99
	are/were. (Q 29)	importance	

		2-M-1 (1	
		3□ Moderately	
		important	
		4□ Important	
		5□ Very Important	
		-999□ Don't know	
		-888□ No answer	
Do you ag	gree or disagree with the following statement	ts?	
		1□ Disagree strongly	
		2□ Disagree	
Y 1.1.1		3□ Neither/nor	
	iscuss personal problems with a host or	4□ Agree	
surfer. (Q	(30)	5□ Agree strongly	
		-999□ Don't know	
		-888□ No answer	
		1□ Disagree strongly	
		2□ Disagree	
		3□ Neither/nor	
I can com	nect with a Couchsurfer in the same way I	4□ Agree	
connect w	vith my friends. (Q 31)	5□ Agree strongly	
		-999□ Don't know	
		-888□ No answer	0.1.1001.1.2
		1□ Disagree strongly	Only if Q1=1 or 2
		2□ Disagree	
Generally	speaking, I stay in touch with hosts or	3□ Neither/nor	
surfers (Q		4□ Agree	
suriers (Q	(32)	5□ Agree strongly	
		-999□ Don't know	
		-888□ No answer	
		1□ Disagree strongly	
		2□ Disagree	
		3□ Neither/nor	
Couch sur	rfing promotes understanding of different	4□ Agree	
cultures (Q 33)	5□ Agree strongly	
		-999□ Don't know	
		-888□ No answer	0.1.1001.1.0
		1□ Disagree strongly	Only if Q1=1 or 2
		2□ Disagree	
I have a se	et of established rules when hosting or	3□ Neither/nor	
surfing. (•	4□ Agree	
surring. (x = '/	5□ Agree strongly	
		-999□ Don't know	
		-888□ No answer	
		1□ Never	Only if Q1=1 or 2
		2□ Rarely	
	I have experienced awkward social	3□ Sometimes	
(D. 35)	situations due to cultural differences with	4□ Very often	
(Page 12)	a host/surfer. (Q 35)	5□ Always	
		-999□ Don't know	
		-888□ No answer	
Have you	a ever had a negative experience with	1□ Yes	
		-999□ Don't know	
anomer (Couchsufer? (Q 36)		
		-888□ No answer	0.1.1001.1.0
**** 1 .	1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1□ Host	Only if Q1=1 or 2
	doc vilhot vion do dinmo o otovil (1) 7/1	I / Sileton	•
Who deci	des what you do during a stay? (Q 37)	2□ Surfer 3□ Both	

	-999□ Don't know -888□ No answer	
How many times do you communicate (phone,		Only if Q1=1 or 2
email, messages) with the host or surfer before you	-999□ Don't know	
meet him/her? (on average) (Q 38)	-888□ No answer	

Dimension III: Risk ,Trust, and Reciprocity in Hospitality Exchange Networks

	T		
		1□ Most people can	
	Generally speaking, would you say that	be trusted	
(Page 13)	most people can be trusted or that you	2□ Can't be too	
(1 486 13)	need to be very careful in dealing with	careful	
	people? (Q 39)	-999□ Don't know	
		-888□ No answer	
		1□ Would try to take	
D 4		advantage of me	
	nink most people would try to take	2□ Would try to be	
	e of you if they got the chance, or would	fair	
they try to	o be fair? (Q 40)	-999□ Don't know	
		-888□ No answer	
		1□ Try to be helpful	
Would we	ou say that most of the time people try to be	2□ Just looking out	
	or that they are just looking out for	for themselves	
theinselve	es? (Q 41)	-999□ Don't know	
	I	-888□ No answer	
		1 □ Very risky	
	When you first heard about CS did it sound(Q 42)	2□ Moderately risky	
(Page 14)		3□ Not risky	
	50unu(Q 12)	-999□ Don't know	
		-888□ No answer	
		1□ Very risky	
		2□ Moderately risky	
After exp	erience on CS, do you think it is(Q 43)	3□ Not risky	
•	•	-999□ Don't know	
		-888□ No answer	
		1□ Organization	
		2□ Members	
When thi	nking about the trust you place in Couch	3□ Website	
	which aspect makes you feel the safest?	4□ Yourself	
(Q 44)	aspect makes you feet the suiest.	5□ No Trust	
(4.47)		-999□ Don't know	
		-888□ No answer	
Нама мог	u ever left a negative reference for		
_	<u> </u>	1□ Yes	
another (CouchSurfer? (Q 45)	-999□ Don't know	
(D 15) D 1: '4.4 CH :		-888□ No answer	
(Page 15)	(Page 15) Do you agree or disagree with the following statements?		
		1□ Disagree strongly	
		2□ Disagree	
I generall	y prefer excitement over security. (Q 46)	3□ Neither/nor	
1 generan	y protor exchange over security. (Q 40)	4□ Agree	
		5□ Agree strongly	
		-999□ Don't know	
		-888□ No answer	

	1□ Disagree strongly
	2□ Disagree
If formed to above heteroon them. I would take	3□ Neither/nor
If forced to choose between them, I would take	4□ Agree
safety over achievement. (Q 47)	5□ Agree strongly
	-999□ Don't know
	-888□ No answer
	1□ Disagree strongly
I tolerate ambiguity and unpredictability well. (Q 48)	2□ Disagree
	3□ Neither/nor
	4□ Agree
	5□ Agree strongly
	-999□ Don't know
	-888□ No answer

Dimension IV: Globalization

(Page 16)	When you think about traveling, what inspires you to pick a destination? (Q 49)	1□ Climate 2□ Sites 3□ People 4□ Events 5□ Cheap/Good deal -999□ Don't know -888□ No answer	
(Page 17)	(Page 17) Do you agree or disagree with the following statements?		
Having an "authentic" experience while traveling is important to me. (Q 50)		1□ Disagree strongly 2□ Disagree 3□ Neither/nor 4□ Agree 5□ Agree strongly -999□ Don't know -888□ No answer	
Traveling through Couch Surfing makes the world feel smaller. (Q 51)		1□ Disagree strongly 2□ Disagree 3□ Neither/nor 4□ Agree 5□ Agree strongly -999□ Don't know -888□ No answer	
By experiencing a place through Couch Surfing, the place becomes more "personal". (Q 52)		1□ Disagree strongly 2□ Disagree 3□ Neither/nor 4□ Agree 5□ Agree strongly -999□ Don't know -888□ No answer	
CS makes me feel more connected to the world and its people. (Q 53)		1□ Disagree strongly 2□ Disagree 3□ Neither/nor 4□ Agree 5□ Agree strongly -999□ Don't know -888□ No answer	
My experience with Couch Surfing influenced my		1□ Disagree strongly	

trust in strangers positively. (Q 54)	2□ Disagree
	3□ Neither/nor
	4□ Agree
	5□ Agree strongly
	-999□ Don't know
	-888□ No answer
	1□ Disagree strongly
	2□ Disagree
The destination is more important than the people in	3□ neither/nor
choosing where I visit. (Q 55)	4□ Agree
	5□ Agree strongly
	-999□ Don't know
	-888□ No answer

Dimension V: World Peace

(Page 18)	Which of these geographical groups would you say you belong to first? (Q 56)	1□ Town or city 2□ State or region 3□ Country as a whole 4□ World as a whole 5□ Don't identify -999□ Don't know -888□ No answer		
	Which of these geographical groups would you say you belong to second? (Q 57)	1□ Town or city 2□ State or region 3□ Country as a whole 4□ World as a whole 5□ Don't identify -999□ Don't know -888□ No answer		
Do you agree or disagree with the following statements?				
Couch Surfing contributes to world peace. (Q 58)		1□ Disagree strongly 2□ Disagree 3□ Neither/nor 4□ Agree 5□ Agree strongly -999□ Don't know -888□ No answer		
My experience with Couch Surfing positively influenced my trust in foreign people. (Q 59)		1□ Disagree strongly 2□ Disagree 3□ neither/nor 4□ Agree 5□ Agree strongly -999□ Don't know -888□ No answer		

Last page

Thank you so much for taking the time to fill out my survey. Hopefully it wasn't too painful:-) Again, I will post the results on my CS homepage in the next few months. http://www.couchsurfing.org/people/xplore/

Happy Travels!!!