ZA5688

Eurobarometer 79.2

Country Questionnaire
Malta (English)
A your survey number  

B Country  

C our survey number  

D Interview number  

E Split ballot  

EB79.1 A  

EB79.1 B  

EB79.1 C  

EB79.1 D  

EB78.1 E
**Q1** What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)  

<table>
<thead>
<tr>
<th>Country</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Belgium</td>
<td>1</td>
</tr>
<tr>
<td>Denmark</td>
<td>2</td>
</tr>
<tr>
<td>Germany</td>
<td>3</td>
</tr>
<tr>
<td>Greece</td>
<td>4</td>
</tr>
<tr>
<td>Spain</td>
<td>5</td>
</tr>
<tr>
<td>France</td>
<td>6</td>
</tr>
<tr>
<td>Ireland</td>
<td>7</td>
</tr>
<tr>
<td>Italy</td>
<td>8</td>
</tr>
<tr>
<td>Luxembourg</td>
<td>9</td>
</tr>
<tr>
<td>Netherlands</td>
<td>10</td>
</tr>
<tr>
<td>Portugal</td>
<td>11</td>
</tr>
<tr>
<td>United Kingdom (Great Britain, Northern Ireland)</td>
<td>12</td>
</tr>
<tr>
<td>Austria</td>
<td>13</td>
</tr>
<tr>
<td>Sweden</td>
<td>14</td>
</tr>
<tr>
<td>Finland</td>
<td>15</td>
</tr>
<tr>
<td>Republic of Cyprus</td>
<td>16</td>
</tr>
<tr>
<td>Czech Republic</td>
<td>17</td>
</tr>
<tr>
<td>Estonia</td>
<td>18</td>
</tr>
<tr>
<td>Hungary</td>
<td>19</td>
</tr>
<tr>
<td>Latvia</td>
<td>20</td>
</tr>
<tr>
<td>Lithuania</td>
<td>21</td>
</tr>
<tr>
<td>Malta</td>
<td>22</td>
</tr>
<tr>
<td>Poland</td>
<td>23</td>
</tr>
<tr>
<td>Slovakia</td>
<td>24</td>
</tr>
<tr>
<td>Slovenia</td>
<td>25</td>
</tr>
<tr>
<td>Bulgaria</td>
<td>26</td>
</tr>
<tr>
<td>Romania</td>
<td>27</td>
</tr>
<tr>
<td>Other countries</td>
<td>29</td>
</tr>
<tr>
<td>DK</td>
<td>30</td>
</tr>
</tbody>
</table>

**EB79.1 Q1**

IF OTHER or DK in Q1 THEN CLOSE INTERVIEW
**QA1a** During the past 12 months, did you purchase any products or services online from…?

*(READ OUT – MULTIPLE ANSWERS POSSIBLE)*

<table>
<thead>
<tr>
<th>(188-193)</th>
</tr>
</thead>
</table>
| A seller located in Malta | 1,  
| A seller located in another EU Member State | 2,  
| A seller located in another country outside the EU | 3,  
| You did not make any online purchases | 4,  
| Purchased online but do not know where the seller was located | 5,  
| (SPONTANEOUS) DK | 6,  

**NEW**

**QA1b** How often did you in the last 12 months purchase products or services online from…?

*(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)*

<table>
<thead>
<tr>
<th>(READ OUT)</th>
<th>Several times a month</th>
<th>Once a month</th>
<th>Every 2-3 months</th>
<th>Less often</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(194) 1</td>
<td>(IF CODE 1 IN QA1a) Sellers located in Malta</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(195) 2</td>
<td>(IF CODE 2 IN QA1a) Sellers located in another EU Member State</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(196) 3</td>
<td>(IF CODE 3 IN QA1a) Sellers located in another country outside the EU</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

**NEW**
When you have purchased products or services online from a seller located in Malta, have you experienced any of the following problems?

When you have purchased products or services online from a seller located in another EU Member State, have you experienced any of the following problems?

<table>
<thead>
<tr>
<th>(SHOW CARD – MULTIPLE ANSWERS POSSIBLE PER COLUMN)</th>
<th>(197-213)</th>
<th>(214-230)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(READ OUT – ROTATE)</td>
<td>QA2a</td>
<td>QA2b</td>
</tr>
<tr>
<td>Malta</td>
<td>QA2a</td>
<td>QA2b</td>
</tr>
<tr>
<td>A delay in the delivery</td>
<td>1,</td>
<td>1,</td>
</tr>
<tr>
<td>Delivery costs higher than stated</td>
<td>2,</td>
<td>2,</td>
</tr>
<tr>
<td>Delivery costs are too high</td>
<td>3,</td>
<td>3,</td>
</tr>
<tr>
<td>You had to return the product</td>
<td>4,</td>
<td>4,</td>
</tr>
<tr>
<td>It was not possible to return the product for reimbursement</td>
<td>5,</td>
<td>5,</td>
</tr>
<tr>
<td>The product was not delivered but was still invoiced</td>
<td>6,</td>
<td>6,</td>
</tr>
<tr>
<td>The product was returned to the seller but not reimbursed</td>
<td>7,</td>
<td>7,</td>
</tr>
<tr>
<td>The package had been lost in the post when returned to the seller</td>
<td>8,</td>
<td>8,</td>
</tr>
<tr>
<td>There were no means to track the delivery status</td>
<td>9,</td>
<td>9,</td>
</tr>
<tr>
<td>Delivery at home when nobody was there</td>
<td>10,</td>
<td>10,</td>
</tr>
<tr>
<td>You needed to collect the package from a collection point far away</td>
<td>11,</td>
<td>11,</td>
</tr>
<tr>
<td>The collection point opening hours were not convenient</td>
<td>12,</td>
<td>12,</td>
</tr>
<tr>
<td>The delivered product was different from the one you ordered</td>
<td>13,</td>
<td>13,</td>
</tr>
<tr>
<td>The delivered product was faulty and there were problems with the guarantee</td>
<td>14,</td>
<td>14,</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>15,</td>
<td>15,</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>16,</td>
<td>16,</td>
</tr>
<tr>
<td>DK</td>
<td>17,</td>
<td>17,</td>
</tr>
</tbody>
</table>
**QA3a** Why do you not purchase products or services online from sellers located in Malta?

**QA3b** Why do you not purchase products or services online from sellers located in another EU Member State?

<table>
<thead>
<tr>
<th>(SHOW CARD – MULTIPLE ANSWERS POSSIBLE PER COLUMN)</th>
<th>QA3a</th>
<th>QA3b</th>
</tr>
</thead>
<tbody>
<tr>
<td>[READ OUT – ROTATE]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Malta</td>
<td>QA3a</td>
<td>QA3b</td>
</tr>
<tr>
<td>You don't need to</td>
<td>1,</td>
<td>1,</td>
</tr>
<tr>
<td>You don't know how to buy online</td>
<td>2,</td>
<td>2,</td>
</tr>
<tr>
<td>You prefer to buy in shops</td>
<td>3,</td>
<td>3,</td>
</tr>
<tr>
<td>You don't trust the quality of a product you can't see or touch</td>
<td>4,</td>
<td>4,</td>
</tr>
<tr>
<td>You are concerned that the products you purchase will not be delivered</td>
<td>5,</td>
<td>5,</td>
</tr>
<tr>
<td>You are concerned about the security of online payments</td>
<td>6,</td>
<td>6,</td>
</tr>
<tr>
<td>You are concerned about giving your personal data online</td>
<td>7,</td>
<td>7,</td>
</tr>
<tr>
<td>It is too complicated</td>
<td>8,</td>
<td>8,</td>
</tr>
<tr>
<td>Delivery costs are too high</td>
<td>9,</td>
<td>9,</td>
</tr>
<tr>
<td>You had a bad experience in the past and you do not want to try it again</td>
<td>10,</td>
<td>10,</td>
</tr>
<tr>
<td>You are concerned about returning products or getting reimbursed</td>
<td>11,</td>
<td>11,</td>
</tr>
<tr>
<td>You are concerned about guarantees or repairing faulty products</td>
<td>12,</td>
<td>12,</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>13,</td>
<td>13,</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>14,</td>
<td>14,</td>
</tr>
<tr>
<td>DK</td>
<td>15,</td>
<td>15,</td>
</tr>
</tbody>
</table>

NEW
NEW

ASK ALL

QA4 Which, if any, of the following improvements to the delivery process would make you more likely to purchase online from sellers located in another EU Member State?

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(261-269)

1. Being able to know the time and day the products will be delivered
2. Being able to track the product's location or status at any time
3. Cheaper prices than now for deliveries from abroad
4. An easier return process than now
5. More convenient delivery options that do not require home delivery
6. Other (SPONTANEOUS)
7. None, the delivery service is fine (SPONTANEOUS)
8. None, you would never purchase online from abroad (SPONTANEOUS)
9. DK

NEW

ASK QA5 IF "HAS PURCHASED PRODUCTS OR SERVICES ONLINE FROM SELLERS LOCATED IN MALTA OR IN ANOTHER EU MEMBER STATE", CODE 1 OR 2 IN QA1a – OTHERS GO TO QA6

QA5 When you are purchasing products or services online, which of the following do you do to assess if an online retailer's website is trustworthy?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

(READ OUT)  Always  Sometime s  Never  DK

(270)  1  You only use the websites of well-known brands  1  2  3  4

(271)  2  You check on the website if the online shop is accredited with a trust mark label or logo  1  2  3  4

(272)  3  You check online reviews from other buyers  1  2  3  4

NEW
ASK ALL

QA6  In the last 12 months, have you ever considered purchasing products or services online but then changed your mind because you did not trust the online retailer?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(273-278)

| Yes, an online retailer located in Malta | 1, |
| Yes, an online retailer located in another EU Member State | 2, |
| Yes, an online retailer located in another country outside the EU | 3, |
| Yes, but you don’t know where the retailer was located (SPONTANEOUS) | 4, |
| No | 5, |
| DK | 6, |

NEW

ASK QA7 IF “YES”, CODE 1 TO 4 IN QA6 – OTHERS GO TO QA8

QA7  Why did you not trust the online retailer?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(279-287)

| You had not heard of the online retailer before | 1, |
| The website did not have a trust mark label or logo | 2, |
| The reviews from other buyers were negative | 3, |
| The website did not have information about the delivery process | 4, |
| The website did not have information about the return process | 5, |
| You did not know where the retailer was located | 6, |
| You encountered language problems | 7, |
| Other (SPONTANEOUS) | 8, |
| DK | 9, |

NEW
### QA8

In the last 12 months, have you ever experienced any of the following when you tried to purchase a product or a service online from a seller located in another EU Member State?

<table>
<thead>
<tr>
<th>SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>You were redirected to a website in Malta where the prices were different</td>
</tr>
<tr>
<td>The website didn’t deliver to Malta</td>
</tr>
<tr>
<td>The website didn’t accept the payment methods available in Malta</td>
</tr>
<tr>
<td>You were requested to buy an additional guarantee or pay additional fees</td>
</tr>
<tr>
<td>You could not get the extra benefits offered, as for example free cancellation or free delivery</td>
</tr>
<tr>
<td>The website was not available in your language</td>
</tr>
<tr>
<td>The website content (e.g. film, music) was not available in Malta and you were blocked from using it</td>
</tr>
<tr>
<td>You never buy online (SPONTANEOUS)</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

NEW
In the last 12 months, have you purchased any of the following products or services online in Malta or in another EU Member State which were delivered to you digitally (e.g. by email, download, streaming, etc.)?

(Show card – read out – rotate – multiple answers possible)

<table>
<thead>
<tr>
<th>Product/Service</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Music</td>
<td>1</td>
</tr>
<tr>
<td>Films</td>
<td>2</td>
</tr>
<tr>
<td>Magazines, newspapers, e-books or audiobooks</td>
<td>3</td>
</tr>
<tr>
<td>Financial or insurance services</td>
<td>4</td>
</tr>
<tr>
<td>Computer software</td>
<td>5</td>
</tr>
<tr>
<td>Telecommunication services (e.g. TV, Internet, phone)</td>
<td>6</td>
</tr>
<tr>
<td>Accommodation bookings (e.g. hotels)</td>
<td>7</td>
</tr>
<tr>
<td>Travel tickets (e.g. trains, flights)</td>
<td>8</td>
</tr>
<tr>
<td>Tickets for events (e.g. concerts)</td>
<td>9</td>
</tr>
<tr>
<td>Games</td>
<td>10</td>
</tr>
<tr>
<td>Smartphone applications</td>
<td>11</td>
</tr>
<tr>
<td>Other (Spontaneous)</td>
<td>12</td>
</tr>
<tr>
<td>None (Spontaneous)</td>
<td>13</td>
</tr>
<tr>
<td>DK</td>
<td>14</td>
</tr>
</tbody>
</table>

NEW

In the last 12 months, have you purchased any of the following products online in Malta or in another EU Member State to be delivered to you physically?

(Show card – read out – rotate – multiple answers possible)

<table>
<thead>
<tr>
<th>Product/Service</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>CDs or DVDs of music or films</td>
<td>1</td>
</tr>
<tr>
<td>Magazines, newspapers or books</td>
<td>2</td>
</tr>
<tr>
<td>Electronic equipment</td>
<td>3</td>
</tr>
<tr>
<td>Household equipment (e.g. furniture or domestic appliances, etc.)</td>
<td>4</td>
</tr>
<tr>
<td>Groceries</td>
<td>5</td>
</tr>
<tr>
<td>Clothes or shoes</td>
<td>6</td>
</tr>
<tr>
<td>Medicines</td>
<td>7</td>
</tr>
<tr>
<td>Other (Spontaneous)</td>
<td>8</td>
</tr>
<tr>
<td>None (Spontaneous)</td>
<td>9</td>
</tr>
<tr>
<td>DK</td>
<td>10</td>
</tr>
</tbody>
</table>

NEW
**QA11**
When you purchase products or services online in Malta or in another EU Member State, which of the following do you use?

<table>
<thead>
<tr>
<th>SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A desktop computer</td>
</tr>
<tr>
<td>A laptop</td>
</tr>
<tr>
<td>A tablet</td>
</tr>
<tr>
<td>A smartphone</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

NEW

ASK ALL

**QA12**
Have you worked or do you currently work in an EU Member State other than your "home country" (i.e. where you lived most of your life)? By working, we mean working for a longer term, at least 6 months or more, for a company or as a self-employed in the other country. This excludes business trips, or short term deployments from your company to another EU Member State.

<table>
<thead>
<tr>
<th>READ OUT – ONE ANSWER ONLY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, in the past</td>
</tr>
<tr>
<td>Yes, currently</td>
</tr>
<tr>
<td>No</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

Eb75.1 QD2a

**QA13**
Would you consider working (again) in an EU Member State other than Malta in the next 10 years?

<table>
<thead>
<tr>
<th>READ OUT – ONE ANSWER ONLY (PLEASE READ &quot;AGAIN&quot; IF QA12=1 OR 2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, definitely</td>
</tr>
<tr>
<td>Yes, probably</td>
</tr>
<tr>
<td>No, probably not</td>
</tr>
<tr>
<td>No, definitely not</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

NEW (BASED ON EB75.1 QD2b)
What would be the main reasons why you would consider working in another EU Member State?

((SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE))

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>To get a better salary</td>
<td>1.</td>
</tr>
<tr>
<td>To benefit from better working conditions other than salary</td>
<td>2.</td>
</tr>
<tr>
<td>You would like to live or work in a different country even if economic conditions are not much better there</td>
<td>3.</td>
</tr>
<tr>
<td>You cannot find a job in Malta</td>
<td>4.</td>
</tr>
<tr>
<td>For family or personal reasons</td>
<td>5.</td>
</tr>
<tr>
<td>Professional development or career opportunities are better for your profession in other EU Member States</td>
<td>6.</td>
</tr>
<tr>
<td>There are better social guarantees for employees in other EU Member States</td>
<td>7.</td>
</tr>
<tr>
<td>To pay lower taxes</td>
<td>8.</td>
</tr>
<tr>
<td>Working abroad will contribute to your pension credits in Malta</td>
<td>9.</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>10.</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>11.</td>
</tr>
<tr>
<td>DK</td>
<td>12.</td>
</tr>
</tbody>
</table>
Imagine that you want to assess the quality of a medical professional (such as a doctor, a nurse, a physiotherapist or a psychologist), who speaks your language. Please tell me how important each of the following criteria would be for you.

<table>
<thead>
<tr>
<th>(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(READ OUT – ROTATE)</td>
</tr>
<tr>
<td>(356) 1</td>
</tr>
<tr>
<td>(357) 2</td>
</tr>
<tr>
<td>(358) 3</td>
</tr>
<tr>
<td>(359) 4</td>
</tr>
</tbody>
</table>

NEW
Imagine that you want to assess the quality of a professional like an accountant, an architect, a lawyer or a tax advisor who speaks your language. Please tell me how important each of the following criteria would be for you.

### QA17

<table>
<thead>
<tr>
<th>(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(READ OUT – ROTATE)</td>
</tr>
<tr>
<td>----------------------</td>
</tr>
<tr>
<td>1  Their reputation</td>
</tr>
<tr>
<td>2  The country where they obtained their qualifications</td>
</tr>
<tr>
<td>3  Their fees</td>
</tr>
<tr>
<td>4  Years of experience</td>
</tr>
</tbody>
</table>

NEW

Imagine that you want to assess the quality of a hairdresser who speaks your language. Please tell me how important each of the following criteria would be for you.

### QA18

<table>
<thead>
<tr>
<th>(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(READ OUT – ROTATE)</td>
</tr>
<tr>
<td>----------------------</td>
</tr>
<tr>
<td>1  Their reputation</td>
</tr>
<tr>
<td>2  The country where they obtained their qualifications</td>
</tr>
<tr>
<td>3  Their fees</td>
</tr>
<tr>
<td>4  Years of experience</td>
</tr>
</tbody>
</table>

NEW
Imagine that you want to assess the quality of a professional like a plumber, a builder or an electrician who speaks your language. Please tell me how important each of the following criteria would be for you.

**SHOW CARD WITH SCALE – ONE ANSWER PER LINE**

<table>
<thead>
<tr>
<th>(READ OUT – ROTATE)</th>
<th>Very important</th>
<th>Fairly important</th>
<th>Not very important</th>
<th>Not at all important</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Their reputation</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2 The country where they obtained their qualifications</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3 Their fees</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4 Years of experience</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

As you may know, access to some professions requires by law in some countries the completion of a traineeship or achieving certain specific qualifications while in others the decision is left to the employer and to the consumer. For each of the following professions, please tell me if you think it is justified or not to place such legal requirements?

**SHOW CARD WITH SCALE – ONE ANSWER PER LINE**

<table>
<thead>
<tr>
<th>(READ OUT)</th>
<th>Totally justified</th>
<th>Fairly justified</th>
<th>Fairly unjustified</th>
<th>Totally unjustified</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Hairdressers</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2 Law and accountancy professions (lawyers, accountants, tax advisors, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3 Real estate agents</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4 Design and building professions (e.g. architects, builders, plumbers, electricians, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
### QA21
How informed do you feel about the causes of the financial and economic crisis?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very well informed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fairly well informed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not very well informed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not at all informed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### QA22
To what extent, if at all, has the financial and economic crisis affected your confidence in the following? Has your confidence increased, stayed the same or decreased?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

<table>
<thead>
<tr>
<th></th>
<th>Increased</th>
<th>Stayed the same</th>
<th>Decreased</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(READ OUT)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(377) Your own bank(s)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(378) The financial industry</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(379) National authorities in Malta (e.g. Government, Parliament, regulatory bodies)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(380) European institutions</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>(381) Credit rating agencies</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

### QA23a
Do you think that banks should be restricted in terms of how they invest the deposits that they receive?

(ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Would you consider switching your deposits to another bank offering a higher interest rate, even if you had no information about this bank’s financial situation?

(READ OUT – ONE ANSWER ONLY)

1. Yes, but only if this bank’s interest rate is much higher
2. Yes, even if this bank’s interest rate is only slightly higher
3. No, security is more important to you
4. DK

NEW

Which measures should be used to achieve this?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

1. Making the banks and their management directly responsible for all losses including fines and unlimited liability
2. Imposing tougher supervision of the banks
3. Limiting the activities that banks are allowed to engage in
4. Moving the more risky activities of a bank into a different part which would be a separate legal entity
5. Requiring banks to hold much more capital which they can use to pay for any losses
6. Other (SPONTANEOUS)
7. DK

NEW
### B. Cultural access and participation

**ASK ALL**

<table>
<thead>
<tr>
<th>QB1</th>
<th>How many times in the last twelve months have you…?</th>
</tr>
</thead>
</table>

**SHOW CARD WITH SCALE – ONE ANSWER PER LINE**

<table>
<thead>
<tr>
<th>(READ OUT)</th>
<th>Not in the last twelve months</th>
<th>1-2 times</th>
<th>3-5 times</th>
<th>More than 5 times</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Seen a ballet, a dance performance or an opera</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2 Been to the cinema</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3 Been to the theatre</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4 Been to a concert</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5 Visited a public library</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>6 Visited a historical monument or site (palaces, castles, churches, gardens, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>7 Visited a museum or gallery</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>8 Watched or listened to a cultural programme on TV or on the radio</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>9 Read a book</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>
And for each of the following activities, please tell me why you haven’t done it or haven’t done it more often in the last 12 months?

*(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)*

<table>
<thead>
<tr>
<th>(READ OUT)</th>
<th>Lack of interest</th>
<th>Lack of time</th>
<th>Too expensive</th>
<th>Lack of information</th>
<th>Limited choice or poor quality of this activity in the place where you live</th>
<th>Other (SPONTANEOUS)</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Seen a ballet, a dance performance or an opera</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>2 Been to the cinema</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>3 Been to the theatre</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>4 Been to a concert</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>5 Visited a public library</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>6 Visited a historical monument or site (palaces, castles, churches, gardens, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>7 Visited a museum or gallery</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>8 Watched or listened to a cultural programme on TV or on the radio</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>9 Read a book</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
</tbody>
</table>

NEW
READ OUT: Let’s now discuss specifically your participation in cultural activities or events FROM other European countries than Malta, and/or your participation in cultural activities or events IN other EU countries than Malta.

(DO NOT READ OUT) In items 1 to 4 we’re talking about the troupe, the company, the band or the artists from another European country and not about the theatre writer, the choreographer or the composer

(DO NOT READ OUT) In items 6 and 7, we refer to EU countries and not to European countries outside the EU

**QB3** How many times in the last 12 months have you…?

**SHOW CARD WITH SCALE – ONE ANSWER PER LINE**

<table>
<thead>
<tr>
<th></th>
<th>(READ OUT)</th>
<th>Not in the last twelve months</th>
<th>1-2 times</th>
<th>3-5 times</th>
<th>More than 5 times</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Seen a ballet, a dance performance or an opera FROM another European country</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2</td>
<td>Been to a theatre performance FROM another European country</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3</td>
<td>Been to a musical performance (concert, band, etc.) FROM another European country</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4</td>
<td>Watched or listened to a cultural programme on TV or on radio FROM another European country</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5</td>
<td>Read a book by an author FROM another European country</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>6</td>
<td>Visited a historical monument or site (palaces, castles, churches, gardens, etc.) IN another EU country</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>7</td>
<td>Attended a live performance, festival, exhibition or cultural activity IN another EU country</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

NEW
QB4
I am going to read out a list of cultural activities. Please tell me if, in the last 12 months, you have either on your own or as part of an organised group or classes...?

(SHOW CARD – READ OUT – ROTATION – MULTIPLE ANSWERS POSSIBLE)

Played a musical instrument
Sung
Acted on the stage or in a film
Danced
Written a poem, an essay, a novel, etc.
Made a film, done some photography
Done any other artistic activities like sculpture, painting, handicrafts or drawing
Done creative computing such as designing websites or blogs, etc.
Other (SPONTANEOUS)
None (SPONTANEOUS)
DK

NEW (BASED ON EB67.1 QA5)

QB5
How often do you use the Internet for cultural purposes like, for instance, searching for cultural information, buying cultural products or reading articles related to culture?

(READ OUT - ONE ANSWER ONLY)

Every day
Several times a week
Once a week
1 to 3 times a month
Less often
Never
No access to the Internet (SPONTANEOUS)
DK

NEW
ASK QB6 IF "USE INTERNET FOR CULTURAL PURPOSES", CODE 1 TO 5 IN QB5 - OTHERS GO TO QC1

<table>
<thead>
<tr>
<th>QB6</th>
<th>What do you use the Internet for, in terms of cultural purposes?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(SHOW CARD - READ OUT - ROTATION - MULTIPLE ANSWERS POSSIBLE)</td>
</tr>
<tr>
<td></td>
<td>Visiting museum or library websites or other specialised websites to improve your knowledge 1,</td>
</tr>
<tr>
<td></td>
<td>Playing computer games, interactive or not 2,</td>
</tr>
<tr>
<td></td>
<td>Downloading movies, radio programmes (podcasts) or TV programmes 3,</td>
</tr>
<tr>
<td></td>
<td>Watching streamed or on demand movies or TV programmes 4,</td>
</tr>
<tr>
<td></td>
<td>Reading newspaper articles online 5,</td>
</tr>
<tr>
<td></td>
<td>Creating your own website or blog with cultural content 6,</td>
</tr>
<tr>
<td></td>
<td>Downloading music 7,</td>
</tr>
<tr>
<td></td>
<td>Listening to radio or music 8,</td>
</tr>
<tr>
<td></td>
<td>Reading or looking at cultural blogs 9,</td>
</tr>
<tr>
<td></td>
<td>Putting your own cultural content online, e.g. on an online social network or on a sharing site 10,</td>
</tr>
<tr>
<td></td>
<td>Buying cultural products such as books, CDs or theatre tickets 11,</td>
</tr>
<tr>
<td></td>
<td>Searching for information on cultural products or events 12,</td>
</tr>
<tr>
<td></td>
<td>Other (SPONTANEOUS) 13,</td>
</tr>
<tr>
<td></td>
<td>DK 14,</td>
</tr>
</tbody>
</table>

NEW
This survey focuses on the use of motorised road vehicles (e.g. cars, vans, trucks, buses and scooters/motorbikes) driving on roads located outside cities, and therefore excludes the use of roads located within cities.

**QC1**
Please tell me which of the following situations apply to you when it comes to driving a vehicle.

**SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE**

- You drive your own vehicle
- You drive a company\ fleet vehicle
- You are a passenger in someone else’s vehicle
- You rarely or never drive
- Other (SPONTANEOUS)
- DK

**NEW**

**QC2**
How often do you use roads located outside of cities, either as a driver or as a passenger?

**READ OUT – ONE ANSWER ONLY**

- Every day/ almost everyday
- Two or three times a week
- About once a week
- Two or three times a month
- Less often
- Never
- DK

**NEW**
**QC3**

How do you rate the overall quality of the roads located outside cities in Malta?

(READ OUT – ONE ANSWER ONLY)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very good</td>
<td>1</td>
</tr>
<tr>
<td>Fairly good</td>
<td>2</td>
</tr>
<tr>
<td>Fairly poor</td>
<td>3</td>
</tr>
<tr>
<td>Very poor</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

**QC4**

To what extent do you agree or disagree with following statement: Maltese Government or the local authorities should spend more money on maintaining and repairing roads located outside cities in Malta?

(READ OUT – ONE ANSWER ONLY)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Totally agree</td>
<td>1</td>
</tr>
<tr>
<td>Tend to agree</td>
<td>2</td>
</tr>
<tr>
<td>Tend to disagree</td>
<td>3</td>
</tr>
<tr>
<td>Totally disagree</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

**QC5**

For what purpose do you use roads located outside cities most often?

(READ OUT – ONE ANSWER ONLY)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>To commute to work</td>
<td>1</td>
</tr>
<tr>
<td>For your leisure activities</td>
<td>2</td>
</tr>
<tr>
<td>For work related reasons</td>
<td>3</td>
</tr>
<tr>
<td>Because you are a professional driver (e.g. taxi driver, truck driver, etc.)</td>
<td>4</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>5</td>
</tr>
<tr>
<td>DK</td>
<td>6</td>
</tr>
</tbody>
</table>
QC6  How often do you experience congestion on roads located outside cities?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Every day/ almost everyday</td>
<td>1</td>
</tr>
<tr>
<td>Two or three times a week</td>
<td>2</td>
</tr>
<tr>
<td>About once a week</td>
<td>3</td>
</tr>
<tr>
<td>Two or three times a month</td>
<td>4</td>
</tr>
<tr>
<td>Less often</td>
<td>5</td>
</tr>
<tr>
<td>Never</td>
<td>6</td>
</tr>
<tr>
<td>DK</td>
<td>7</td>
</tr>
</tbody>
</table>

NEW

QC7  If you pay road tolls, how informed do you feel about what you pay for when you pay road tolls, including increased tolls?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Level</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very well informed</td>
<td>1</td>
</tr>
<tr>
<td>Fairly well informed</td>
<td>2</td>
</tr>
<tr>
<td>Not very well informed</td>
<td>3</td>
</tr>
<tr>
<td>Not at all informed</td>
<td>4</td>
</tr>
<tr>
<td>You do not pay road tolls (SPONTANEOUS)</td>
<td>5</td>
</tr>
<tr>
<td>DK</td>
<td>6</td>
</tr>
</tbody>
</table>

NEW

ASK QC8 IF "PAY ROAD TOLLS", CODE 1 TO 4 IN QC7 – OTHERS GO TO QD1

QC8  Would you be ready to pay higher road tolls or not?

(READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>No, you would not be ready to pay more</td>
<td>1,</td>
</tr>
<tr>
<td>Yes, if it ensures better road maintenance and repair</td>
<td>2,</td>
</tr>
<tr>
<td>Yes, if it ensures less congestion</td>
<td>3,</td>
</tr>
<tr>
<td>Yes, if it is beneficial for the environment</td>
<td>4,</td>
</tr>
<tr>
<td>Yes, if tolls are spent on improving public transport</td>
<td>5,</td>
</tr>
<tr>
<td>Yes, if tolls are spent on improving road safety</td>
<td>6,</td>
</tr>
<tr>
<td>DK</td>
<td>7,</td>
</tr>
</tbody>
</table>

NEW
D. Responsible research and innovation, science and technology

READ OUT: We will now ask you some questions about science, technology and innovation. In this questionnaire, 'science and technology' means the natural sciences, like physics, chemistry, biology and their application in technology and engineering, for instance computer technology, biotechnology and medical applications. 'Innovation' means the development of new products and services that are based on science and technology.

**QD1** How informed do you feel about developments in science and technology?

(READ OUT – ONE ANSWER ONLY) (521)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very well informed</td>
<td>1</td>
</tr>
<tr>
<td>Fairly well informed</td>
<td>2</td>
</tr>
<tr>
<td>Not very well informed</td>
<td>3</td>
</tr>
<tr>
<td>Not at all informed</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

**QD2** How interested are you in developments in science and technology?

(READ OUT – ONE ANSWER ONLY) (522)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very interested</td>
<td>1</td>
</tr>
<tr>
<td>Fairly interested</td>
<td>2</td>
</tr>
<tr>
<td>Not very interested</td>
<td>3</td>
</tr>
<tr>
<td>Not at all interested</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

**QD3a** Does or did any of your family have a job or a university qualification in science or technology?

(READ OUT – MULTIPLE ANSWERS POSSIBLE) (523-527)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, your father</td>
<td>1,</td>
</tr>
<tr>
<td>Yes, your mother</td>
<td>2,</td>
</tr>
<tr>
<td>Yes, another member of your family</td>
<td>3,</td>
</tr>
<tr>
<td>No, no one in your family</td>
<td>4,</td>
</tr>
<tr>
<td>DK</td>
<td>5,</td>
</tr>
</tbody>
</table>

EB73.1 QB30 TREND MODIFIED
QD3b Have you ever studied science or technology: at school, at university or in college or anywhere else?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Answer</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, at school</td>
<td>1</td>
</tr>
<tr>
<td>Yes, at university or in college</td>
<td>2</td>
</tr>
<tr>
<td>Yes, anywhere else</td>
<td>3</td>
</tr>
<tr>
<td>No</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

EB73.1 QB31 TREND MODIFIED

QD4 Where do you get information about developments in science and technology?

(SHOW CARD – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Source</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Television</td>
<td>1</td>
</tr>
<tr>
<td>Newspapers</td>
<td>2</td>
</tr>
<tr>
<td>Magazines</td>
<td>3</td>
</tr>
<tr>
<td>Books</td>
<td>4</td>
</tr>
<tr>
<td>Radio</td>
<td>5</td>
</tr>
<tr>
<td>On websites</td>
<td>6</td>
</tr>
<tr>
<td>On social media or blogs</td>
<td>7</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>8</td>
</tr>
<tr>
<td>You do not look for information about developments in science and technology (SPONTANEOUS)</td>
<td>9</td>
</tr>
<tr>
<td>DK</td>
<td>10</td>
</tr>
</tbody>
</table>

NEW

QD5 Do you think that the overall influence of science and technology on Maltese society is positive or negative?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Opinion</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very positive</td>
<td>1</td>
</tr>
<tr>
<td>Fairly positive</td>
<td>2</td>
</tr>
<tr>
<td>Fairly negative</td>
<td>3</td>
</tr>
<tr>
<td>Very negative</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

NEW
QD6  What is the level of involvement citizens should have when it comes to decisions made about science and technology?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Option</th>
<th>Votes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citizens do not need to be involved or informed</td>
<td>1</td>
</tr>
<tr>
<td>Citizens should only be informed</td>
<td>2</td>
</tr>
<tr>
<td>Citizens should be consulted and their opinion should be considered</td>
<td>3</td>
</tr>
<tr>
<td>Citizens should participate and have an active role</td>
<td>4</td>
</tr>
<tr>
<td>Citizens’ opinions should be binding</td>
<td>5</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>6</td>
</tr>
<tr>
<td>DK</td>
<td>7</td>
</tr>
</tbody>
</table>

NEW (BASED ON EB73.1 QC4)

QD7  Among the following categories of people and organisations working in Malta, which are the best qualified to explain the impact of scientific and technological developments on society?

(SHOW CARD – READ OUT – MAX. 3 ANSWERS)

<table>
<thead>
<tr>
<th>Option</th>
<th>Votes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scientists working at a university or government laboratories</td>
<td>1,</td>
</tr>
<tr>
<td>Scientists working in private company laboratories</td>
<td>2,</td>
</tr>
<tr>
<td>Newspaper journalists</td>
<td>3,</td>
</tr>
<tr>
<td>Television journalists</td>
<td>4,</td>
</tr>
<tr>
<td>Politicians</td>
<td>5,</td>
</tr>
<tr>
<td>Consumer organisations</td>
<td>6,</td>
</tr>
<tr>
<td>Environmental protection associations</td>
<td>7,</td>
</tr>
<tr>
<td>Industry</td>
<td>8,</td>
</tr>
<tr>
<td>The military</td>
<td>9,</td>
</tr>
<tr>
<td>Representatives of different religions</td>
<td>10,</td>
</tr>
<tr>
<td>Government representatives</td>
<td>11,</td>
</tr>
<tr>
<td>Medical doctors</td>
<td>12,</td>
</tr>
<tr>
<td>Writers and intellectuals</td>
<td>13,</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>14,</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>15,</td>
</tr>
<tr>
<td>DK</td>
<td>16,</td>
</tr>
</tbody>
</table>
For each of the following categories of people and organisations working in Malta, do you think that they try to behave responsibly towards society by paying attention to the impact of their science and technology related activities?

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

<table>
<thead>
<tr>
<th>(READ OUT – ROTATE)</th>
<th>Yes, definitely</th>
<th>Yes, somewhat</th>
<th>No, not really</th>
<th>No, not at all</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>(ASK ONLY TO SPLIT A) Scientists working at a university or government laboratories</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>(ASK ONLY TO SPLIT B) Scientists working in private company laboratories</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>(ASK ONLY TO SPLIT A) Environmental protection associations</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4</td>
<td>(ASK ONLY TO SPLIT B) Consumer organisations</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>Journalists</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6</td>
<td>Government representatives</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>7</td>
<td>Industry</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

NEW
**QD9**

I would like to read out some statements that people have made about science, technology or the environment. For each statement, please tell me how much you agree or disagree.

**SHOW CARD WITH SCALE - ONE ANSWER PER LINE**

<table>
<thead>
<tr>
<th>(READ OUT – ROTATE)</th>
<th>Total ly agree</th>
<th>Tend to agree</th>
<th>Neit her agree nor disagree</th>
<th>Tend to disagree</th>
<th>Total ly disagree</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(ASK ONLY TO SPLIT A) Science and technology make our lives easier, more comfortable and healthier</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>(ASK ONLY TO SPLIT B) Science and technology make our lives healthier</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>We depend too much on science and not enough on faith</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>Science makes our ways of life change too fast</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>Thanks to science and technology, there will be more opportunities for future generations</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>The applications of science and technology can threaten human rights</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>Science and technology could be used by terrorists in the future</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>Scientific and technological developments can have unforeseen side-effects that are harmful to human health and the environment</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>If we attach too much importance to risks that are not yet fully understood, we could miss out on technological progress</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
</tbody>
</table>
READ OUT: Now I’m going to ask you some questions about ethics in science, technology and innovation. For the purpose of this questionnaire, ethics relate to concerns about values such as privacy, the protection of the health and dignity of persons participating in research, as well as the welfare of animals used in research.

QD10 Do you think that science and technology should be allowed to violate fundamental rights and moral principles in order to make a new discovery?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Choice</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, in all cases</td>
<td>1</td>
</tr>
<tr>
<td>Yes, in certain cases</td>
<td>2</td>
</tr>
<tr>
<td>No</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

NEW
QD11  I would like to read out some statements about ethics and science. For each of them, please tell me how much you agree or disagree.

<table>
<thead>
<tr>
<th>(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(READ OUT – ROTATE)</td>
</tr>
<tr>
<td>1 European funding of scientific research outside the EU should be forbidden if that research would be illegal in the EU</td>
</tr>
<tr>
<td>2 The EU should actively promote that European ethical principles for conducting scientific research are respected all over the world</td>
</tr>
<tr>
<td>3 Respect for ethics and fundamental rights guarantees that scientific research and technological innovations will meet citizens’ expectations</td>
</tr>
<tr>
<td>4 In order to address ethical risks raised in new technologies like biotechnologies, measures should be taken at the European level</td>
</tr>
<tr>
<td>5 All researchers should receive mandatory training on scientific research ethics (e.g. on privacy, animal welfare, etc.)</td>
</tr>
<tr>
<td>6 Like medical doctors, all young scientists should take an oath to respect ethical principles and relevant legislation</td>
</tr>
<tr>
<td>7 Scientific experts should be obliged to openly declare possible conflicts of interest, such as their sources of funding, when they are advising public authorities</td>
</tr>
</tbody>
</table>

NEW
QD12  In your opinion, is the Maltese Government doing too much, enough or too little to stimulate young people’s interest in science?

(ONE ANSWER ONLY)

(581)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Too much</td>
<td>1</td>
</tr>
<tr>
<td>Quite a lot</td>
<td>2</td>
</tr>
<tr>
<td>Too little</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

EB73.1 QC14

QD13  I would like to read out some statements that people have made about young people’s interest in science. For each statement, please tell me how much you agree or disagree.

(SHOW CARD WITH SCALE – ONE ANSWER PER LINE)

(READ OUT)

<table>
<thead>
<tr>
<th></th>
<th>Totally agree</th>
<th>Tend to agree</th>
<th>Neither agree nor disagree</th>
<th>Tend to disagree</th>
<th>Totally disagree</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>(582) 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Young people interested in science have better chances of getting a job</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>(583) 2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>By being interested in science, young people also improve their culture</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>(584) 3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Science prepares the younger generation to act as well-informed citizens</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
</tbody>
</table>

EB73.1 QC15

QD14  How important do you think scientific education is in stimulating young people’s creative thinking?

(READ OUT – ONE ANSWER ONLY)

(585)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>1</td>
</tr>
<tr>
<td>Fairly important</td>
<td>2</td>
</tr>
<tr>
<td>Not very important</td>
<td>3</td>
</tr>
<tr>
<td>Not at all important</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

NEW
**QD15** How important do you think it is that scientific research takes equally into account women’s and men’s needs?

(READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>Importance</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>1</td>
</tr>
<tr>
<td>Fairly important</td>
<td>2</td>
</tr>
<tr>
<td>Not very important</td>
<td>3</td>
</tr>
<tr>
<td>Not all important</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

NEW

ASK QD16 IF "IMPORTANT THAT SCIENTIFIC RESEARCH TAKES EQUALLY INTO ACCOUNT WOMEN’S AND MEN’S NEEDS", CODE 1 OR 2 IN QD15 – OTHERS GO TO QD17

**QD16** Why do you think it is important that scientific research takes equally into account women’s and men’s needs?

(READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>To improve the quality of scientific research</td>
<td>1</td>
</tr>
<tr>
<td>To make technological innovations better suited to both women and men</td>
<td>2</td>
</tr>
<tr>
<td>To foster more innovations in science and technology</td>
<td>3</td>
</tr>
<tr>
<td>To respect gender equality in general</td>
<td>4</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>5</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
<td>6</td>
</tr>
<tr>
<td>DK</td>
<td>7</td>
</tr>
</tbody>
</table>

NEW

ASK ALL

**QD17** Do you think that the results of publicly funded research should be made available online free of charge?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Availability</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, to the general public</td>
<td>1</td>
</tr>
<tr>
<td>Yes, to other researchers</td>
<td>2</td>
</tr>
<tr>
<td>Yes, to industries</td>
<td>3</td>
</tr>
<tr>
<td>No</td>
<td>4</td>
</tr>
<tr>
<td>DK</td>
<td>5</td>
</tr>
</tbody>
</table>

NEW
**E. Undeclared work in the EU**

**ASK ALL**

**ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a**

D15a  What is your current occupation?

D15b  Did you do any paid work in the past? What was your last occupation?

<table>
<thead>
<tr>
<th></th>
<th>D15a</th>
<th>D15b</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CURRENT OCCUPATION</td>
<td>LAST OCCUPATION</td>
</tr>
</tbody>
</table>

**NON-ACTIVE**

- Responsible for ordinary shopping and looking after the home, or without any current occupation, not working: 1
- Student: 2
- Unemployed or temporarily not working: 3
- Retired or unable to work through illness: 4

**SELF EMPLOYED**

- Farmer: 5
- Fisherman: 6
- Professional (lawyer, medical practitioner, accountant, architect, etc.): 7
- Owner of a shop, craftsmen, other self-employed person: 8
- Business proprietors, owner (full or partner) of a company: 9

**EMPLOYED**

- Employed professional (employed doctor, lawyer, accountant, architect): 10
- General management, director or top management (managing directors, director general, other director): 11
- Middle management, other management (department head, junior manager, teacher, technician): 12
- Employed position, working mainly at a desk: 13
- Employed position, not at a desk but travelling (salesmen, driver, etc.): 14
- Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.): 15
- Supervisor: 16
- Skilled manual worker: 17
- Other (unskilled) manual worker, servant: 18
- Never did any paid work: **19**

EB79.1 D15a D15b
READ OUT: The following questions are of a sensitive nature and I would like to confirm you that all the information collected is handled in strict confidentiality and anonymity. Your answers to the following questions therefore will remain absolutely ANONYMOUS.

READ OUT: It is widely known that part of the population is engaged in undeclared work, in the sense of activities which avoid partly or entirely declaration to tax authorities or social security institutions, but which are otherwise legal. This could be people working in certain sectors of activity like construction, transport or agriculture for example but also in hotels, restaurants and cafes. Often it concerns only part of their income from work like remuneration of overtime or other extras. Undeclared work is also common in a whole range of household services - such as gardening, babysitting and elderly care -, personal services - like hairdressing, cosmetic or medical treatment - and repair services for cars, clothes, or computers.

ASK ALL

QE1  Do you personally know any people who work without declaring their income or part of their income to tax or social security institutions?

(ONE ANSWER ONLY)  

[623]

<table>
<thead>
<tr>
<th>Answer</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

EB67.3 QB2

QE2  What sanction, if any, do you imagine someone would receive if the authorities find out that they receive an income from work which was not declared to tax or social security authorities?

(READ OUT – ONE ANSWER ONLY)  

[624]

<table>
<thead>
<tr>
<th>Sanction</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal tax or social security contributions due</td>
<td>1</td>
</tr>
<tr>
<td>Normal tax or social security contributions due, plus a fine</td>
<td>2</td>
</tr>
<tr>
<td>Prison</td>
<td>3</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>4</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>5</td>
</tr>
<tr>
<td>DK</td>
<td>6</td>
</tr>
</tbody>
</table>

NEW (BASED ON EB67.3 QB4)
**QE3**

People who work without declaring income, run the risk that tax or social security institutions find out and issue supplementary tax bills and perhaps fines. How would you describe the risk of being detected in Malta?

<table>
<thead>
<tr>
<th>(READ OUT - ONE ANSWER ONLY)</th>
<th>(625)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very high</td>
<td>1</td>
</tr>
<tr>
<td>Fairly high</td>
<td>2</td>
</tr>
<tr>
<td>Fairly small</td>
<td>3</td>
</tr>
<tr>
<td>Very small</td>
<td>4</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>5</td>
</tr>
<tr>
<td>DK</td>
<td>6</td>
</tr>
</tbody>
</table>

**QE4a**

What are in your opinion the reasons for doing undeclared work? Firstly?

**QE4b**

And secondly?

<table>
<thead>
<tr>
<th>(SHOW CARD – ONE ANSWER PER COLUMN)</th>
<th>(626-627)</th>
<th>(628-629)</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>(READ OUT)</em></td>
<td>FIRSTLY</td>
<td>SECONDLY</td>
</tr>
<tr>
<td>Bureaucracy or red tape for a regular economic activity is too complicated</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Bureaucracy or red tape for minor or occasional economic activities is too complicated</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Lack of control by authorities</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Sanctions are too weak</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>In certain sectors or regions there is no real alternative</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>Salaries in the regular businesses are too low</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Lack of regular jobs on the labour market</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>The State does not do anything for the people, so why should they pay taxes</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>Nobody would buy these goods or services at normal market prices</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>Taxes and/or social security contributions are too high</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>It is difficult to live on social welfare benefits</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Others (SPONTANEOUS)</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>13</td>
<td>13</td>
</tr>
<tr>
<td>DK</td>
<td>14</td>
<td>14</td>
</tr>
</tbody>
</table>
**READ OUT:** It is widely known that many people to some extent accept "undeclared work" – i.e. activities which are not declared to tax authorities or social security institutions. As mentioned earlier this work can include a variety of goods and services - such as gardening, babysitting, hairdressing, and many other things.

**QE5**

Have you in the last 12 months paid for any goods or services of which you had a good reason to assume that they included undeclared work (e.g. because there was no invoice or VAT receipt)?

*(ONE ANSWER ONLY) (PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)*

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

**EB67.3 QB8 TREND MODIFIED**

ASK QE6 TO QE9 IF "YES", CODE 1 IN QE5 – OTHERS GO TO QE10

**QE6**

Which of the following goods or services have you paid for during the last 12 months, where you had a good reason to believe that they included undeclared work, i.e. that the income was not completely reported to tax or social security institutions?

*(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)*

<table>
<thead>
<tr>
<th><strong>(631-647)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Babysitting at your home</td>
</tr>
<tr>
<td>Babysitting outside of your home</td>
</tr>
<tr>
<td>Healthcare services</td>
</tr>
<tr>
<td>Cleaning your home</td>
</tr>
<tr>
<td>Ironing clothes</td>
</tr>
<tr>
<td>Repairs or renovations of your home</td>
</tr>
<tr>
<td>Gardening</td>
</tr>
<tr>
<td>Tutoring</td>
</tr>
<tr>
<td>Help moving house</td>
</tr>
<tr>
<td>Assistance for a dependant or elderly relative</td>
</tr>
<tr>
<td>Administrative or IT assistance</td>
</tr>
<tr>
<td>Car repairs</td>
</tr>
<tr>
<td>Buying food (e.g. farm produce)</td>
</tr>
<tr>
<td>Buying other goods</td>
</tr>
<tr>
<td>Buying other services</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

NEW
**QE7a**  And approximately how much have you spent on all these undeclared goods and services in the last 12 months?

(WRITE DOWN – ONE ANSWER ONLY) (NO DECIMALS – IF "DON’T REMEMBER" CODE ‘99997’ – IF "REFUSAL" CODE ‘99998’ – IF "DON’T KNOW" CODE ‘99999’)

<table>
<thead>
<tr>
<th></th>
<th>EUROS</th>
</tr>
</thead>
</table>

NEW (BASED ON EB67.3 QB11)

**QE7b**  When considering only the undeclared service which you buy most frequently, how much does this service cost you approximately per hour?


<table>
<thead>
<tr>
<th></th>
<th>EUROS</th>
</tr>
</thead>
</table>

NEW (BASED ON EB67.3 QB11)

**QE8**  Among the following, could you please indicate from whom did you buy these goods or services?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Friends, colleagues or acquaintances</td>
<td>1,</td>
</tr>
<tr>
<td>Relatives</td>
<td>2,</td>
</tr>
<tr>
<td>Neighbours</td>
<td>3,</td>
</tr>
<tr>
<td>Healthcare providers</td>
<td>4,</td>
</tr>
<tr>
<td>Other private persons or households</td>
<td>5,</td>
</tr>
<tr>
<td>Firms or businesses</td>
<td>6,</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>7,</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>8,</td>
</tr>
<tr>
<td>DK</td>
<td>9,</td>
</tr>
</tbody>
</table>

EB67.3 QB12 TREND STRONGLY MODIFIED
**QE9**

From the following, what made you buy it undeclared instead of buying it on the regular market?

**SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE**

<table>
<thead>
<tr>
<th>Reason</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lower price</td>
<td>1</td>
</tr>
<tr>
<td>Faster service</td>
<td>2</td>
</tr>
<tr>
<td>Better quality</td>
<td>3</td>
</tr>
<tr>
<td>In order to help someone who is in need of money</td>
<td>4</td>
</tr>
<tr>
<td>It was a favour amongst friends, relatives or colleagues</td>
<td>5</td>
</tr>
<tr>
<td>The goods or service is not or hardly available on the regular market</td>
<td>6</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>7</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>8</td>
</tr>
<tr>
<td>DK</td>
<td>9</td>
</tr>
</tbody>
</table>

**EB67.3 QB13**

ASK QE10 TO QE13 IF "DEPENDENT EMPLOYEES", CODE 10 TO 18 IN D15a – OTHERS GO TO QE14

**QE10**

Sometimes employers prefer to pay all or part of the salary or the remuneration (for extra work, overtime hours or the part above a legal minimum) in cash and without declaring it to tax or social security authorities. Has your employer paid you any of your income in the last 12 months in this way?

**ONE ANSWER ONLY** (PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)

<table>
<thead>
<tr>
<th>Answer</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

**EB67.3 QB15 TREND MODIFIED**
QE11 Was this income part of the remuneration for your regular work, was it payment for overtime hours or was it both?

**(ONE ANSWER ONLY)**

- Part of the remuneration of the regular work: 1
- Overtime, extra-work: 2
- Both regular and overtime work: 3
- Refusal (SPONTANEOUS): 4
- DK: 5

EB67.3 QB16

QE12 Approximately what percentage of your gross yearly income in your main job did you get this way?


<table>
<thead>
<tr>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

EB67.3 QB17

QE13 Thinking about the organisation you work for, APPROXIMATELY how many employees does it have (including both full and part time)?

**(READ OUT – ONE ANSWER ONLY)**

| 1-4 |
| 1 |
| 5-9 |
| 2 |
| 10-19 |
| 3 |
| 20-49 |
| 4 |
| 50-99 |
| 5 |
| 100-499 |
| 6 |
| 500 or more |
| 7 |
| Refusal (SPONTANEOUS) |
| 8 |
| DK |
| 9 |

NEW
**QE14**
Apart from a regular employment, have you yourself carried out any undeclared paid activities in the last 12 months?

(ONE ANSWER ONLY) (PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)

<table>
<thead>
<tr>
<th>No</th>
<th>DK</th>
<th>Refusal (SPONTANEOUS)</th>
<th>Yes</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>4</td>
<td></td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

EB67.3 QB19 TREND MODIFIED

ASK QE15a TO QE18 IF "YES", CODE 1 IN QE14 – OTHERS GO TO QE19

### QE15a
Which of the following activities have you carried out undeclared in the last 12 months?

(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>Babysitting</th>
<th>Cleaning</th>
<th>Ironing clothes</th>
<th>Repairs or renovations</th>
<th>Gardening</th>
<th>As a waiter or waitress</th>
<th>Tutoring</th>
<th>Help moving house</th>
<th>Assistance for a dependant or elderly relative</th>
<th>Administrative or IT assistance</th>
<th>Car repairs</th>
<th>Selling food (e.g. farm produce)</th>
<th>Selling other goods</th>
<th>Selling other services</th>
<th>Refusal (SPONTANEOUS)</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,</td>
<td>2,</td>
<td>3,</td>
<td>4,</td>
<td>5,</td>
<td>6,</td>
<td>7,</td>
<td>8,</td>
<td>9,</td>
<td>10,</td>
<td>11,</td>
<td>12,</td>
<td>13,</td>
<td>14,</td>
<td>15,</td>
<td>16,</td>
</tr>
</tbody>
</table>

NEW
**QE15b** APPROXIMATELY how much money have you earned from these undeclared activities in the last 12 months?

(WRITE DOWN – ONE ANSWER ONLY) (NO DECIMALS – IF "DON’T REMEMBER" CODE ‘99997’ – IF "REFUSAL" CODE ‘99998’ – IF "DON’T KNOW" CODE ‘99999’)

<table>
<thead>
<tr>
<th>(699-703)</th>
<th>EUROS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

NEW

**QE16** Would you please indicate for whom you carried out any of these activities?

(SHOW CARD - READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>(704-711)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Friends, colleagues or acquaintances</td>
<td>1,</td>
</tr>
<tr>
<td>Relatives</td>
<td>2,</td>
</tr>
<tr>
<td>Neighbours</td>
<td>3,</td>
</tr>
<tr>
<td>Other private persons or households</td>
<td>4,</td>
</tr>
<tr>
<td>Firms or businesses</td>
<td>5,</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>6,</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>7,</td>
</tr>
<tr>
<td>DK</td>
<td>8,</td>
</tr>
</tbody>
</table>

NEW (BASED ON EB67.3 QB29)

**QE17** Among the following, what were the reasons for doing these activities undeclared?

(SHOW CARD - READ OUT – MULTIPLE ANSWERS POSSIBLE)

<table>
<thead>
<tr>
<th>(712-725)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The person(s) who acquired it insisted on the non-declaration</td>
<td>1,</td>
</tr>
<tr>
<td>Bureaucracy or red tape for a regular economic activity is too complicated</td>
<td>2,</td>
</tr>
<tr>
<td>Bureaucracy or red tape for minor or occasional activities is too complicated</td>
<td>3,</td>
</tr>
<tr>
<td>You could not find a regular job</td>
<td>4,</td>
</tr>
<tr>
<td>You were able to ask for a higher fee for your work</td>
<td>5,</td>
</tr>
<tr>
<td>Both parties benefited from it</td>
<td>6,</td>
</tr>
<tr>
<td>Taxes and/or social security contributions are too high</td>
<td>7,</td>
</tr>
<tr>
<td>Working undeclared is common practice in your region or sector of activity so there is no real alternative</td>
<td>8,</td>
</tr>
<tr>
<td>The State does not do anything for you, so why should you pay taxes</td>
<td>9,</td>
</tr>
<tr>
<td>It is difficult to live on social welfare benefits</td>
<td>10,</td>
</tr>
<tr>
<td>You have no other means of income</td>
<td>11,</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
<td>12,</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
<td>13,</td>
</tr>
<tr>
<td>DK</td>
<td>14,</td>
</tr>
</tbody>
</table>

NEW (BASED ON EB67.3 QB30)
Apart from financial considerations, did you experience any of the following consequences when working undeclared?

<table>
<thead>
<tr>
<th>SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A higher risk of accidents as compared to a regular job</td>
</tr>
<tr>
<td>Lack of insurance against accidents</td>
</tr>
<tr>
<td>Harder physical working conditions as compared to a regular job</td>
</tr>
<tr>
<td>A higher risk of losing your job</td>
</tr>
<tr>
<td>No social security entitlements</td>
</tr>
<tr>
<td>Other (SPONTANEOUS)</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>

Does the following apply to you?

<table>
<thead>
<tr>
<th>READ OUT – MULTIPLE ANSWERS POSSIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(ONLY IF &quot;DEPENDENT EMPLOYEE&quot;, CODE 10 TO 18 IN D15a) You are employed WITHOUT a formal written contract</td>
</tr>
<tr>
<td>(ONLY IF &quot;DEPENDENT EMPLOYEE, CODE 10 TO 18 IN D15a&quot;) Your salary is variable, with a substantial part based on results</td>
</tr>
<tr>
<td>You work unpaid (either part or full time) for a partner or family business</td>
</tr>
<tr>
<td>None (SPONTANEOUS)</td>
</tr>
<tr>
<td>Refusal (SPONTANEOUS)</td>
</tr>
<tr>
<td>DK</td>
</tr>
</tbody>
</table>
Now I would like to know how you assess various behaviours. For each of them, please tell me to what extent you find it acceptable or not. Please use the following scale: ‘1’ means that you find it "absolutely unacceptable" and ‘10’ means that you find it "absolutely acceptable".

<table>
<thead>
<tr>
<th>(READ OUT)</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>Refusal (SPONTANEOUS)</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Absolutely unacceptable</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>Refusal (SPONTANEOUS)</td>
</tr>
<tr>
<td>2</td>
<td>Absolutely unacceptable</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>Refusal (SPONTANEOUS)</td>
</tr>
<tr>
<td>3</td>
<td>Absolutely unacceptable</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>Refusal (SPONTANEOUS)</td>
</tr>
</tbody>
</table>

1. Someone receives welfare payments without entitlement
2. Someone uses public transport without a valid ticket
3. A private person is hired by a private household for work and he/she does not report the payment received in return to tax or social security institutions although it should be reported
<p>| | | | | | | | | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>A firm is hired by a private household for work and it does not report the payment received in return to tax or social security institutions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>A firm is hired by another firm for work and it does not report its activity to tax or social security institutions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>A firm hires a private person and all or a part of the salary paid to him/her is not officially registered</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Someone evades taxes by not or only partially declaring income</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

EB67.3 QB32
D7 Could you give me the letter which corresponds best to your own current situation?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

(775-776)

MARRIED OR REMARRIED
Living without children 1
Living with the children of this marriage 2
Living with the children of a previous marriage 3
Living with the children of this marriage and of a previous marriage 4
SINGLE LIVING WITH A PARTNER
Living without children 5
Living with the children of this union 6
Living with the children of a previous union 7
Living with the children of this union and of a previous union 8
SINGLE
Living without children 9
Living with children 10
DIVORCED OR SEPARATED
Living without children 11
Living with children 12
WIDOW
Living without children 13
Living with children 14
Other (SPONTANEOUS) 15
Refusal (SPONTANEOUS) 16

EB79.1 D7

D8 How old were you when you stopped full-time education?


(777-778)

EB79.1 D8
NO QUESTION D9

D10 Gender.

(779)

<table>
<thead>
<tr>
<th>Male</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>2</td>
</tr>
</tbody>
</table>

EB79.1 D10

D11 How old are you?

(780-781)

|  |  |

EB79.1 D11

NO QUESTIONS D12 TO D14

D15a AND D15b ASKED BEFORE QUESTIONS E

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(782)

<table>
<thead>
<tr>
<th>Rural area or village</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small or middle sized town</td>
<td>2</td>
</tr>
<tr>
<td>Large town</td>
<td>3</td>
</tr>
<tr>
<td>DK</td>
<td>4</td>
</tr>
</tbody>
</table>

EB79.1 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: READ OUT – WRITE DOWN)

(783-784)

|  |  |

EB79.1 D40a

D40b Could you tell me how many children less than 10 years old live in your household?

(INT.: READ OUT – WRITE DOWN)

(785-786)

|  |  |

EB79.1 D40b
Could you tell me how many children aged 10 to 14 years old live in your household?

Do you own a fixed telephone in your household?

Do you own a personal mobile telephone?

Which of the following goods do you have?

<table>
<thead>
<tr>
<th>D43a</th>
<th>D43b</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed</td>
<td>Mobile</td>
</tr>
<tr>
<td>Yes</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
</tr>
</tbody>
</table>

NO QUESTIONS D41 AND D42

NO QUESTIONS D44 AND D45

EB79.1 D46

EB79.1 D40c

EB79.1 D43a D43b

EB79.1 D44 AND D45

EB79.1 D46
D60 During the last twelve months, would you say you had difficulties to pay your bills at the end of the month…?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

- Most of the time: 1
- From time to time: 2
- Almost never: 3
- Refusal (SPONTANEOUS): 4

EB79.1 D60

D61 On the following scale, step ‘1’ corresponds to "the lowest level in the society"; step ‘10’ corresponds to "the highest level in the society". Could you tell me on which step you would place yourself?

(SHOW CARD - ONE ANSWER ONLY)

1 The lowest level in the society: 1
2: 2
3: 3
4: 4
5: 5
6: 6
7: 7
8: 8
9: 9
10 The highest level in the society: 10
Refusal (SPONTANEOUS): 11

EB79.1 D61
**D62** Could you tell me if…?

(SHOW CARD WITH SCALE - ONE ANSWER PER LINE)

<table>
<thead>
<tr>
<th>(READ OUT)</th>
<th>Everyday \ Almost everyday</th>
<th>Two or three times a week</th>
<th>About once a week</th>
<th>Two or three times a month</th>
<th>Less often</th>
<th>Never</th>
<th>No Internet access (SPONTANEOUS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>You use the Internet at home, in your home</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>2</td>
<td>You use the Internet on your place of work</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>3</td>
<td>You use the Internet somewhere else (school, university, cyber-café, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
</tbody>
</table>

**D63** Do you see yourself and your household belonging to…?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

<table>
<thead>
<tr>
<th>(807)</th>
<th>The working class of society</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The middle class of society</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>The higher class of society</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Other (SPONTANEOUS)</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>None (SPONTANEOUS)</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Refusal (SPONTANEOUS)</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>DK</td>
<td>7</td>
</tr>
</tbody>
</table>
INTERVIEW PROTOCOL

P1 Date of the interview
(828-829) (830-831)
| DAY | MONTH |

EB79.1 P1

P2 Time of the beginning of the interview
(INT.: USE 24 HOUR CLOCK)
(832-833) (834-835)
| HOUR | MINUTES |

EB79.1 P2

P3 Number of minutes the interview lasted
(836-838)
| MINUTES |

EB79.1 P3

P4 Number of persons present during the interview, including interviewer
(839)
Two (interviewer and respondent) 1
Three 2
Four 3
Five or more 4

EB79.1 P4

P5 Respondent cooperation
(840)
Excellent 1
Fair 2
Average 3
Bad 4

EB79.1 P5

P6 Size of locality
(LOCAL CODES)
(841-842)

EB79.1 P6