

ZA5899

**Flash Eurobarometer 385
(Justice in the EU)**

**Country Questionnaire
Great Britain**

FL 385 - Justice in the EU - UK

D1 How old are you?

(WRITE DOWN - IF "REFUSAL" CODE '99')

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D2 Gender.

Male	1
Female	2

Flash Eurobarometer 385, 2013 - Justice in the EU

ASK ALL

Q1 Overall, would you say that you tend to trust or tend not to trust the justice system in the UK

(ONE ANSWER ONLY)

Tend to trust	1
Tend not to trust	2
DK\NA (DO NOT READ OUT)	3

NEW

Q2: ROTATE STATEMENTS 1 TO 5

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Q2 How informed or not do you feel about the justice system in the UK on each of the following topics?

(READ OUT - ONE ANSWER ONLY)

		Very well informed	Fairly well informed	Not very well informed	Not informed at all	DK\NA (DO NOT READ OUT)
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1	What to do if you need to go to court	1	2	3	4	5
2	The costs of proceedings	1	2	3	4	5
3	How to find a lawyer	1	2	3	4	5
4	The alternatives to court (e.g. mediation)	1	2	3	4	5
5	The right to legal aid	1	2	3	4	5

NEW

Q3: ROTATE STATEMENTS 1 TO 6

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Q3 Do you agree or disagree that in the UK...

(READ OUT - ONE ANSWER ONLY)

		Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	DKNA (DO NOT READ OUT)
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1	The State acts in accordance with the law	1	2	3	4	5
2	The law is applied and enforced effectively	1	2	3	4	5
3	All citizens can go to court to defend their rights	1	2	3	4	5
4	The law is applied to everyone equally and without discrimination	1	2	3	4	5
5	The State fights effectively against corruption	1	2	3	4	5
6	Public authorities act in a non-arbitrary way	1	2	3	4	5

NEW

Q4 In general, how would you rate the justice system in the UK compared to other justice systems in the EU? In comparison, the justice system in the UK is...

(READ OUT - ONE ANSWER ONLY)

Much better	1
Slightly better	2
More or less the same	3
Slightly worse	4
Much worse	5
DKNA (DO NOT READ OUT)	6

NEW

RANDOMISE QUESTIONS: Q5, Q6, Q7

Q5: ROTATE STATEMENTS 1 TO 8

Q5 The civil and commercial courts are in charge of disputes, such as those concerning contracts or insolvency proceedings. From what you know, how would you rate the justice system in the UK when dealing with civil and commercial affairs on each of the following aspects? Would you say it is very good, fairly good, fairly bad or very bad?

(READ OUT - ONE ANSWER ONLY)

		Very good	Fairly good	Fairly bad	Very bad	DK\NA (DO NOT READ OUT)
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1	Length of proceedings	1	2	3	4	5
2	Independence of courts and judges	1	2	3	4	5
3	Fairness of judgements	1	2	3	4	5
4	Execution of judgements	1	2	3	4	5
5	Costs of proceedings	1	2	3	4	5
6	Use of new technologies	1	2	3	4	5
7	Easily understood judicial decisions	1	2	3	4	5
8	Straightforward proceedings	1	2	3	4	5

NEW

Q6: ROTATE STATEMENTS 1 TO 8

Q6	The administrative courts are in charge of disputes involving the administration like tax issues or building permits. From what you know, how would you rate the administrative justice system in the UK on each of the following aspects? Would you say it is very good, fairly good, fairly bad or very bad?
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(READ OUT - ONE ANSWER ONLY)

		Very good	Fairly good	Fairly bad	Very bad	DK\NA (DO NOT READ OUT)
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1	Length of proceedings	1	2	3	4	5
2	Independence of courts and judges	1	2	3	4	5
3	Fairness of judgements	1	2	3	4	5
4	Execution of judgements	1	2	3	4	5
5	Costs of proceedings	1	2	3	4	5
6	Use of new technologies	1	2	3	4	5
7	Easily understood judicial decisions	1	2	3	4	5
8	Straightforward proceedings	1	2	3	4	5

NEW

Q7: ROTATE STATEMENTS 1 TO 8

Q7 The criminal courts are in charge of criminal cases including corruption. From what you know, how would you rate the justice system in the UK when dealing with criminal cases on each of the following aspects? Would you say it is very good, fairly good, fairly bad or very bad?

(READ OUT - ONE ANSWER ONLY)

		Very good	Fairly good	Fairly bad	Very bad	DK\NA (DO NOT READ OUT)
1	Length of proceedings	1	2	3	4	5
2	Independence of courts and judges	1	2	3	4	5
3	Fairness of judgements	1	2	3	4	5
4	Execution of judgements	1	2	3	4	5
5	Costs of proceedings	1	2	3	4	5
6	Use of new technologies	1	2	3	4	5
7	Easily understood judicial decisions	1	2	3	4	5
8	Straightforward proceedings	1	2	3	4	5

NEW

Q8: ROTATE STATEMENTS 1 TO 3

Q8 Imagine you are seeking a solution to a dispute with a company, another citizen or an administration. If you could use an alternative instead of going to court, would you prefer to...

(READ OUT - ONE ANSWER ONLY)

Go to court anyway	1
Find an agreement with the other party directly	2
Find an agreement with the other party with the help of a non-judicial body that has a mediation role	3
DK\NA (DO NOT READ OUT)	4

NEW

Q9: ROTATE STATEMENTS: 1+2 \ 3+4 \ 5+6 \ 7+8

THE ROTATION IS DONE ON THE ABOVE CLUSTERS (PAIRS)

CODE 9 'None of these' is a single code

CODE 10 'DK\NA (DO NOT READ OUT)' is a single code

Q9 In the last 10 years, have you or a close relation ever been to a courtroom?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

You personally, to a civil or commercial courtroom	1,
A close relation, to a civil or commercial courtroom	2,
You personally, to an administrative courtroom	3,
A close relation, to an administrative courtroom	4,
You personally, to a criminal courtroom	5,
A close relation, to a criminal courtroom	6,
You personally, to a courtroom in another EU country	7,
A close relation, to a courtroom in another EU country	8,
None of these	9,
DK\NA (DO NOT READ OUT)	10,

NEW

Q10	Within the EU, do you think that the same procedural guarantees (for example, the right to a lawyer, the right to an interpreter and the right to information) apply in all Member States?
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(READ OUT - ONE ANSWER ONLY)

They apply in all Member States without exception	1
They apply in most Member States but not all of them	2
They only apply in a few Member States	3
DK\NA (DO NOT READ OUT)	4

NEW

Q11: ROTATE STATEMENTS 1 AND 2

Q11	Some civil and commercial judicial cases involve citizens in different Member States. Under these circumstances, in your opinion which of the following is right?
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(READ OUT - ONE ANSWER ONLY)

There will have to be a judicial decision taken in each Member State	1
The judicial decision will have to be taken in only one of the Member States	2
DK\NA (DO NOT READ OUT)	3

NEW

Q12: ROTATE ITEMS 1 TO 3

Q12	In your opinion, how large or small are the differences between the judicial systems of the Member States in each of the following aspects? Would you say the differences are ...
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(READ OUT - ONE ANSWER ONLY)

		Very large	Quite large	Quite small	Very small	DK\NA (DO NOT READ OUT)
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1	Quality	1	2	3	4	5
2	Independence	1	2	3	4	5
3	Efficiency	1	2	3	4	5

NEW

ASK Q13.2 AND Q13.3 ONLY IF CODE 2, 3, 4 OR 5 IN Q13.1

Q13: ROTATE STATEMENTS Q13.2 AND Q13.3

Q13 Do you agree or disagree that the functioning of national judicial systems is ...

(READ OUT - ONE ANSWER ONLY)

		Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	DK\NA (DO NOT READ OUT)
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1	Exclusively a matter for Member States	1	2	3	4	5
2	A matter for the EU because of the existence of cross-border cases, or to ensure that EU law can be upheld effectively throughout the EU	1	2	3	4	5
3	A matter for the EU if there are serious problems in the functioning of a national judicial system	1	2	3	4	5

NEW

D4 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL" CODE '98' - IF "DK" CODE '99')

D5a As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity?

(ONE ANSWER ONLY)

Self-employed 1

Employee	2
Manual worker	3
Without a professional activity	4
Refusal (DO NOT READ OUT)	5

ASK D5b IF SELF-EMPLOYED, CODE 1 IN D5a

D5b Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Farmer, forester, fisherman	1
Owner of shop, craftsman	2
Professional (lawyer, medical practitioner, accountant, architect,...)	3
Manager of a company	4
Other\ Refusal (DO NOT READ OUT)	5

ASK D5c IF EMPLOYEE, CODE 2 IN D5a

D5c Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Professional (employed doctor, lawyer, accountant, architect, ...)	1
General management, director or top management	2
Middle management	3
Civil servant	4
Office clerk	5
Other employee (salesman, nurse, ...)	6
Other\ Refusal (DO NOT READ OUT)	7

ASK D5d IF MANUAL WORKER, CODE 3 IN D5a

D5d Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Supervisor\ foreman (team manager, ...)	1
Manual worker	2
Unskilled manual worker	3
Other\ Refusal (DO NOT READ OUT)	4

ASK D5e IF WITHOUT A PROFESSIONAL ACTIVITY, CODE 4 IN D5a

D5e Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

Looking after the home	1
Student (full time)	2
Retired	3
Seeking a job	4
Other\ Refusal (DO NOT READ OUT)	5

D12 What county do you live in?

(READ OUT IF NECESSARY - ONE ANSWER ONLY)

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D13 Would you say you live in a...?

(READ OUT - SINGLE CODE)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK (DO NOT READ OUT)	4

D18 Have you got a mobile phone?

(DO NOT READ OUT)

Yes	1
No	2

D20 Have you got a landline phone?

(DO NOT READ OUT)

Yes	1
No	2

D22 Could you tell me how many people aged 15 years or more live in your household, yourself included?

(WRITE DOWN - IF "DK" CODE '98' - IF "REFUSAL" CODE '99')

	Number of people aged 15 or more in the household
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