

**ZA6642**

**Eurobarometer 84.2 (2015)**

**Country Questionnaire  
United Kingdom**

A	your survey number <b>(2001-2005)</b>
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB84.1 A

B	Country <b>(2006-2007)</b>
	<input type="text"/> <input type="text"/>

EB84.1 B

C	our survey number <b>(2008-2010)</b>
	<input type="text"/> <input type="text"/> <input type="text"/>

EB84.1 C

D	Interview number <b>(2011-2016)</b>
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB84.1 D

Q1: CODE 29 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW

Q1: CODE 30 IS EXCLUSIVE

Q1: IF CODE 30 THEN CLOSE INTERVIEW

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(2037-2066)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,

Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Croatia	28,
Other countries	29,
DK	30,

EB84.1 QN
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D43a&b: "NO ANSWER" NOT ALLOWED

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

	(2087)	(2088)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB84.1 D43a D43b

D46: CODE "NO ANSWER" IN CODE 13

D15a&b: NO ANSWERS NOT ALLOWED

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	(2089-2101)
Television	1,
DVD player	2,
Music CD player	3,
Desk computer	4,
Laptop	5,
Tablet	6,
Smartphone	7,
An Internet connection at home	8,
A car	9,
A flat / a house which you have finished paying for	10,
A flat / a house which you are still paying for	11,
None (SPONTANEOUS)	12,
DK	13,

EB84.1 D46

QA1.2: ASK IF "MOBILE PHONE ACCESS", CODE 1 TO 9 IN QA1.1 – OTHERS GO TO QA2

QA1 Thinking about all household members, including yourself, please indicate for each of the following how many of them are available in your household.

(SHOW SCREEN - SINGLE CODE)

		1	2	3	4	5	6	7	8	9+	0	DK
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(2102-210)	1	Mobile phone accesses	1	2	3	4	5	6	7	8	9	10	11
	2	Mobile phone subscriptions or pre-paid arrangements giving access to the Internet, e.g. for playing or downloading audio or video content or sending and receiving e-mails	1	2	3	4	5	6	7	8	9	10	11
(2104-210)													

EB81.1 QB1 TREND MODIFIED

ASK QA2 IF "TELEVISION IN THE HOUSEHOLD", CODE 1 IN D46 – OTHERS GO TO QA3

QA2: CODE 8 EST EXCLUSIF

QA2 Does your household receive television via...?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

**(2106-2113)**

An aerial (e.g. on the roof or on the top of the TV set)	1,
Digital Terrestrial Television (aerial + decoder) e.g. Freeview\ Digibox	2,
A cable TV network (analogue = directly connected to the TV set)	3,
A cable TV network + decoder (digital TV)	4,
Satellite TV via a satellite dish + decoder/set-top box	5,
The telephone network + modem and\ or decoder, i.e. ADSL, VDSL or fibre	6,
Other (SPONTANEOUS)	7,
DK	8,

EB81.1 QB5 TREND MODIFIED



ASK QA3a&b IF "INTERNET CONNECTION IN THE HOUSEHOLD", CODE 8 IN D46 – OTHERS GO TO QA4

QA3a: ROTATION REPOSSES 1 A 9

QA3a When subscribing to an Internet connection what are the main factors you consider? Firstly?

(SHOW SCREEN – READ OUT – SINGLE CODE)

(2114-2115)

The maximum download or upload speed	1
The maximum amount of data (MB, GB) you can download or upload	2
The price of the Internet subscription	3
The notice period to terminate the contract with the provider	4
The fact that the Internet subscription is part of a bundle (INT.: IF NEEDED: By bundle, we mean a combined package offering more than one communication service from the same provider at an overall price)	5
The customer service	6
The cost of the equipment	7
The cost of installation	8
The ability to use multiple connected devices at the same time without loss of quality	9
Other (SPONTANEOUS)	10
DK	11

NEW (BASED ON EB81.1 QB7a)

QA3b: DO NOT ASK IF CODE 11 IN QA3a

QA3b: EXCLUDE ANSWER GIVEN IN QA3a FROM LIST OF ANSWERS FOR QA3b, EXCEPT FOR ANSWER 10

QA3b: ROTATE ANSWERS 1 TO 9

QA3b: MAX. 3 ANSWERS

QA3b: CODE 11 IS EXCLUSIVE

QA3b And then?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(2116-2126)

The maximum download or upload speed	1,
The maximum amount of data (MB, GB) you can download or upload	2,
The price of the Internet subscription	3,
The notice period to terminate the contract with the provider	4,
The fact that the Internet subscription is part of a bundle (INT.: IF NEEDED: By bundle, we mean a combined package offering more than one communication service from the same provider at an overall price)	5,
The customer service	6,
The cost of the equipment	7,
The cost of installation	8,
The ability to use multiple connected devices at the same time without loss of quality	9,
Other (SPONTANEOUS)	10,
DK	11,

NEW (BASED ON EB81.1 QB7a)

ASK ALL

QA4 How often do you do any of the following?

(SHOW SCREEN – READ OUT – SINGLE CODE)

		Seve ral time s a day	Onc e a day	Seve ral time s per wee k	Onc e a wee k	Onc e a mon th	Less than once a mon th	Neve r	DK
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(2127)	1	Make or receive phone calls over a landline phone	1	2	3	4	5	6	7	8
(2128)	2	Make or receive phone calls over a mobile phone	1	2	3	4	5	6	7	8
(2129)	3	Send or receive SMS	1	2	3	4	5	6	7	8
(2130)	4	Use an instant messaging service on the Internet	1	2	3	4	5	6	7	8
(2131)	5	Make phone calls via Internet applications, including video calls	1	2	3	4	5	6	7	8
(2132)	6	Send e-mails	1	2	3	4	5	6	7	8
(2133)	7	Post content on online social media	1	2	3	4	5	6	7	8

NEW

QA5a: ROTATE ANSWERS 1 TO 9

QA5a Which of the following services and applications do you consider the most important in your daily life? Firstly?

(SHOW SCREEN – READ OUT – SINGLE CODE)

(2134-2135)

Landline telephone	1
Mobile telephone	2
SMS	3
Instant messaging service on the Internet	4
Free phone or video call service	5
Fixed line Internet	6
Mobile Internet	7
E-mail service	8
Online social media service	9
Other (SPONTANEOUS)	10
None (SPONTANEOUS)	11
DK	12

NEW

QA5b: DO NOT ASK IF CODE 11 OR 12 IN QA5a

QA5b: EXCLUDE ANSWER GIVEN IN QA5a FROM LIST OF ANSWERS FOR QA5b, EXCEPT FOR ANSWER 10

QA5b: ROTATE ANSWERS 1 TO 9

QA5b: MAX. 3 ANSWERS

QA5b: CODES 11 AND 12 ARE EXCLUSIVE

QA5b And then?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(2136-2147)

Landline telephone	1,
Mobile telephone	2,
SMS	3,
Instant messaging service on the Internet	4,
Free phone or video call service	5,
Fixed line Internet	6,
Mobile Internet	7,
E-mail service	8,
Online social media service	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

ASK QA6 IF "INTERNET CONNECTION IN THE HOUSEHOLD", CODE 8 IN D46 OR IF "INTERNET MOBILE ACCESS IN THE HOUSEHOLD", CODE 1 TO 9 IN QA1.2 – OTHERS GO TO QA7

QA6: ROTATE ANSWERS 1 TO 6

QA6: MAX. 3 ANSWERS

QA6: CODES 8 AND 9 ARE EXCLUSIVE

QA6 Which of the following paid services that you can access via the Internet, have you used?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

**(2148-2156)**

A paid service for accessing music	1,
A paid service for accessing movies or documentaries	2,
A paid service for accessing digital books or newspapers	3,
A paid service for watching sports events	4,
A paid service for making phone calls over the Internet	5,
A cloud service for storing content from your computer	6,
Other (SPONTANEOUS)	7,
None (SPONTANEOUS)	8,
DK	9,

NEW

ASK ALL

QA7: MIN. 2 ANSWERS

QA7: CODES 1 AND 7 ARE EXCLUSIVE

QA7 By bundle, we mean a package offering a combination of electronic communication services (or a combination with other services such as TV channels) from the same provider at an overall price. Has your household subscribed to two or more of the following services as part of a bundle?

(READ OUT – MIN. 2 ANSWERS)

(2157-2163)

No, we have not bought services as part of a bundle	1,
Yes, fixed line telephone	2,
Yes, mobile telephone	3,
Yes, fixed or mobile Internet access	4,
Yes, television channels	5,
Other (SPONTANEOUS)	6,
DK	7,

EB81.1 QB19 TREND MODIFIED

ASK QA8 TO QA10 IF "HAS A BUNDLE", CODES 2 TO 5 IN QA7 – OTHERS GO TO QA11

QA8 Please tell me whether you agree or disagree with the following statement: You can easily compare the services and prices offered by your current bundle with other bundled offers.

(READ OUT - SINGLE CODE)

(2164)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

EB81.1 QB20.1

QA9 Have you or someone in your household changed bundle service provider?

(READ OUT - SINGLE CODE)

(2165)

Yes, within the last year	1
Yes, between one and two years ago	2
Yes, between two and five years ago	3
Yes, more than five years ago	4
No, never	5
DK	6

EB81.1 QB21.5



ASK QA10 IF "DID NOT CHANGE BUNDLE PROVIDER", CODE 5 IN QA9 – OTHERS GO TO QA11

QA10: ROTATE ANSWERS 2 TO 12

QA10: CODES 1 AND 14 ARE EXCLUSIVE

QA10 Have you or someone in your household ever considered changing your bundle provider?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(2166-2179)

No, you never considered it	1,
Yes, but you are satisfied with the service you currently get	2,
Yes, but there are no other bundle providers in the area where you live	3,
Yes, but there are no other bundle providers which would provide good value for money	4,
Yes, but you are currently bound by your contract with your current provider	5,
Yes, but eventually your provider offered you better terms and you decided not to switch	6,
Yes, but you don't want to take the risk of a temporary loss of service during the switching process	7,
Yes, but you don't want to take the risk of having to pay two providers during the switching process	8,
Yes, but it was not clear what steps you would need to take to switch	9,
Yes, but you do not want to lose your current e-mail address(es) or web page(s) hosted on the provider's server	10,
Yes, but it takes too much effort and time to do it	11,

Yes, but some services of the bundle could not be cancelled at the same time	12,
Other (SPONTANEOUS)	13,
DK	14,

EB81.1 QB23

ASK ALL

QA11	Please tell me whether you agree or disagree with the following statement: The same level of consumer protection, including data protection and security, should be applied when using messaging services, e-mail services or phone service applications via the Internet as when using traditional communications services (such as phones or SMS).
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(READ OUT - SINGLE CODE)

	<b>(2180)</b>
Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

NEW

QA12.1: ASK IF "FIXED PHONE IN THE HOUSEHOLD", CODE 1 IN D43a

QA12.2: ASK IF "PERSONAL MOBILE PHONE", CODE 1 IN D43b

QA12.3: ASK IF "INTERNET CONNECTION N THE HOUSEHOLD", CODE 8 IN D46 OR IF "INTERNET MOBILE ACCESS IN THE HOUSEHOLD", CODE 1 TO 9 IN QA1.2

QA12 If you were to switch your communications service provider, how important would it be to keep each of the following?

(SHOW SCREEN – READ OUT – SINGLE CODE)

		Very important	Fairly important	Not very important	Not at all important	Not applicable (SPONTANEOUS)	DK
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(2181)	1	Your fixed telephone number	1	2	3	4	5	6
(2182)	2	Your mobile telephone number	1	2	3	4	5	6
(2183)	3	Your e-mails, contacts, photos and any other personal content stored online by your communications service provider	1	2	3	4	5	6

NEW

QA13: CODES 7 AND 8 ARE EXCLUSIVE

QA13 In the last three years, have you personally signed a new, renewed, or amended contract for any of the following services?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2184-2191)

Yes, fixed Internet access	1,
Yes, mobile Internet access	2,
Yes, mobile phone	3,
Yes, fixed phone	4,
Yes, television	5,
Yes, a bundle	6,
No	7,
DK	8,

NEW

ASK QA14 AND QA15 IF "HAS SIGNED A COMMUNICATIONS CONTRACT", CODE 1 TO 6 IN QA13 – OTHERS GO TO QA16

QA14 The last time you signed a contract for a communications service, did you read the terms of the contract about user rights?

(READ OUT - SINGLE CODE)

(2192)

Yes, entirely	1
Oui, en partie	2
No	3
DK	4

NEW

ASK QA15 IF "HAS READ TELECOMMUNICATIONS CONTRACTS BEFORE SIGNING THEM",  
 CODES 1 OR 2 IN QA14 – OTHERS GO TO QA16

QA15 Please tell me whether you agree or disagree with each of the following statements. The contract you signed provided sufficient and clear information on...

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(2193)	1 The quality of the services subscribed to	1	2	3	4	5
(2194)	2 The termination (including possible charges for early cancellation)	1	2	3	4	5
(2195)	3 Its duration and renewal or roll over conditions	1	2	3	4	5

NEW

ASK ALL

QA16.1: ASK IF "FIXED PHONE IN THE HOUSEHOLD", CODE 1 IN D43a

QA16.2: ASK IF "PERSONAL MOBILE PHONE", CODE 1 IN D43b

QA16.3: ASK IF "INTERNET CONNECTION N THE HOUSEHOLD", CODE 8 IN D46

QA16.4: ASK IF "ACCESS TO MOBILE INTERNET", CODE 1 TO 9 IN QA1.2

QA16: ROTATE ITEMS 1 TO 4

QA16 For each of the following services, please tell me whether you consider it is easy or not to monitor and control your consumption.

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Very easy	Fairly easy	Plutôt pas facile	Pas du tout facile	DK
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(2196)	1	Fixed telephone services	1	2	3	4	5
(2197)	2	Mobile telephone services	1	2	3	4	5
(2198)	3	Fixed Internet access services	1	2	3	4	5
(2199)	4	Mobile Internet access services	1	2	3	4	5

NEW

ASK QA17 IF "INTERNET CONNECTION IN THE HOUSEHOLD", CODE 8 IN D46 – OTHERS GO TO QA18

QA17 The maximum duration of a communication services contract is currently two years. Would you be prepared to sign a contract with a provider for a longer period in exchange for a much higher speed and enhanced quality of service?

(READ OUT - SINGLE CODE)

(2200)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

NEW

ASK ALL

QA18: CODE 4 IS EXCLUSIVE

QA18 Can you tell me what telephone number you would call in the event of an emergency in the UK; for example, if someone needs urgent medical assistance or in case you need to contact the police or the fire brigade?

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

(2201-2204)

112	1,
National number(s)	2,
Other number(s)	3,
DK	4,

EB81.1 QB26

QA19: CODE 3 IS EXCLUSIVE

QA19 Can you tell me what telephone number enables you to call emergency services anywhere in the EU?

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

(2205-2207)

112	1,
Other number(s)	2,
DK	3,

EB81.1 QB27



Now, let's talk about another topic.

QB1: CODES 17 AND 18 ARE EXCLUSIVE

QB1 Please tell me all of the things that come to mind when you think about EU customs authorities and their activities.

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

(2228-2245)

Collection of taxes	
Collection of customs duties	1,
Collection of excise duties and VAT	2,
Control of the borders	
Border controls, declaration of goods (including luggage controls)	3,
Restrictions on imports	4,
Cash control at borders	5,
Fighting smuggling, customs fraud (including cigarette and drug smuggling)	6,
Passport control\ immigration control\ illegal immigration\ refugees\ Schengen	7,
Protect citizens and businesses	
Protecting citizens from terrorism and organized crime	8,
Protecting the health and safety of citizens (unsafe products, contaminated foodstuffs, stopping spread of animal and plant diseases)	9,
Seizing fake goods, counterfeit goods, pirated goods, goods infringing intellectual property rights (IPR)	10,
Protect European environment and cultural heritage	
Protection of the environment (incl. trade in hazardous waste, endangered species)	11,
Protecting cultural heritage (incl. archaeological artefacts from EU Member States or other countries)	12,
Facilitate trade with other countries	
Facilitating legitimate trade (removing obstacles to trade, support free trade agreements)	13,
Other	
Bureaucracy, red tape, restricting\ hindering\ slowing down trade	14,
There are no customs (no borders within the EU, free circulation of people and goods, etc.)	15,
Other	16,
None	17,
DK	18,

NEW

In the following questions, the term "EU customs" refers to the authorities of the EU Member States responsible for applying EU customs legislation.

QB2 For each of the following statements about EU customs, could you please tell me whether you think it is true or false?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		True	False	DK
(2246)	1 EU customs controls passports at borders, whether at airports, sea ports, road or rail crossings	1	2	3
(2247)	2 EU customs also acts on behalf of other government agencies such as health and environmental authorities to enforce legislation other than customs legislation at the EU borders	1	2	3
(2248)	3 EU customs checks goods crossing the border between EU Member States	1	2	3
(2249)	4 Customs duties on goods from outside the EU are only paid once when imported and then they can move freely within the EU	1	2	3

NEW

QB3: ROTATE ITEMS 1 TO 15

QB3 How informed would you say you are about each of the following aspects of the EU Customs Union and the activities of EU customs?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Very well informed	Well informed	Not very informed	Not at all informed	DK
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(2250)	1	Within the EU Customs Union, there are no customs duties on goods traded between any of the countries that are members of the EU	1	2	3	4	5
(2251)	2	EU customs control goods crossing the EU's external border, but NOT goods crossing internal borders of the EU, i.e. between two EU Member States	1	2	3	4	5

(2252)	3	All countries within the EU apply the same customs legislation and identical customs duties for goods imported from non-EU countries	1	2	3	4	5
(2253)	4	EU customs are NOT responsible for controlling the movement of people and checking travellers' passports. These tasks belong to border guards and police	1	2	3	4	5
(2254)	5	EU customs collect customs duties on imported goods and fight against the smuggling of goods and customs fraud across the EU's external border	1	2	3	4	5
(2255)	6	EU customs implement EU trade policy measures (e.g. trade agreements, tariff preferences, anti-dumping and anti-subsidy duties)	1	2	3	4	5

(2256)	7	EU customs collect VAT and excise duties on goods imported from non-EU countries, including goods that are bought online	1	2	3	4	5
(2257)	8	EU customs aim to protect citizens from security threats (including from terrorism) and to secure international trade (e.g. stopping illegal shipments containing explosives, nuclear or chemical weapons)	1	2	3	4	5
(2258)	9	EU customs check that imported or exported goods do not infringe intellectual property rights (e.g. fake trademark goods and pirated copyright goods)	1	2	3	4	5
(2259)	10	EU customs check that goods imported to the EU comply with EU product safety rules (e.g. stopping unsafe products)	1	2	3	4	5

(2260)	11	EU customs check that goods imported to the EU comply with the EU rules on animal, plant and public health (e.g. veterinary rules)	1	2	3	4	5
(2261)	12	EU customs check that imported or exported goods respect the EU rules on protecting the environment (e.g. illegal trade in endangered species, illegal trade in waste)	1	2	3	4	5
(2262)	13	EU customs control the export of cultural goods from the EU to protect national treasures of artistic, historic or archaeological value	1	2	3	4	5
(2263)	14	EU customs control the movement of cash entering or leaving the EU, by checking that travellers carrying more than 10 000 Euros in cash (or equivalent) declare it at the border	1	2	3	4	5
(2264)	15	EU customs control the import and export of drug precursors, i.e. chemicals that can be used to produce illegal drugs	1	2	3	4	5

NEW
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QB4a	In your opinion, which of the following should be EU customs' three most important activities? Firstly?
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(SHOW SCREEN – READ OUT – SINGLE CODE)

	<b>(2265-2266)</b>
Collect taxes (customs duties, VAT or excise duties)	1
Fight against smuggling and fraud (e.g. illegal drugs, contraband cigarettes, avoiding payment of customs duties, VAT, excise duties)	2
Protect businesses from illegal or unfair trade (e.g. seizing fake products)	3
Protect citizens from security threats (e.g. terrorism, trafficking of illegal weapons or dangerous goods such as nuclear waste)	4
Facilitate international trade (cut red tape, compliance costs, etc.)	5
Ensure the safety of citizens (enforce rules on animal, plant and public health, product safety, etc.)	6
Protect the environment (enforce the rules on protected or endangered species, illegal waste) and control trade in cultural goods (artistic, historic, archaeological goods, etc.)	7
Other (SPONTANEOUS)	8
None (SPONTANEOUS)	9
DK	10

NEW



QB4b: DO NOT ASK IF CODE 9 OR 10 IN QB4a

QB4b: EXCLUDE ANSWER GIVEN IN QB4a FROM LIST OF ANSWERS FOR QB4b, EXCEPT FOR ANSWER 8

QB4b: MAX. 2 ANSWERS

QB4b: CODES 9 AND 10 ARE EXCLUSIVE

QB4b And then?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(2267-2276)

Collect taxes (customs duties, VAT or excise duties)	1,
Fight against smuggling and fraud (e.g. illegal drugs, contraband cigarettes, avoiding payment of customs duties, VAT, excise duties)	2,
Protect businesses from illegal or unfair trade (e.g. seizing fake products)	3,
Protect citizens from security threats (e.g. terrorism, trafficking of illegal weapons or dangerous goods such as nuclear waste)	4,
Facilitate international trade (cut red tape, compliance costs, etc.)	5,
Ensure the safety of citizens (enforce rules on animal, plant and public health, product safety, etc.)	6,
Protect the environment (enforce the rules on protected or endangered species, illegal waste) and control trade in cultural goods (artistic, historic, archaeological goods, etc.)	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW

Now, let's talk about another topic.

QC1 Do you think that, in the EU, agriculture and rural areas are ... for our future?

(READ OUT – SINGLE CODE)

(2297)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

EB80.2 QB1 TREND MODIFIED

QC2 Have you ever heard about the support that the EU gives farmers through its Common Agricultural Policy (CAP)?

(READ OUT - SINGLE CODE)

(2298)

Yes, and you know the details	1
Yes, but you don't really know the details	2
No, you have never heard or read about it	3
DK	4

EB80.2 QB3

QC3	To what extent do you agree or disagree with the following statement: the Common Agricultural Policy (CAP) benefits all European citizens and not only farmers.
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(READ OUT – SINGLE CODE)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

EB80.2 QB10

QC4: CODE 9 IS EXCLUSIVE

QC4 In your opinion, which of the following should be the main objectives of the EU in terms of agriculture and rural development policy?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	(2300-2308)
Ensuring a fair standard of living for farmers	1,
Developing rural areas while protecting the countryside	2,
Ensuring reasonable food prices for consumers	3,
Securing a stable supply of food in the EU	4,
Ensuring a sustainable way to produce food	5,
Protecting the environment and tackling climate change	6,
Ensuring that agricultural products are of good quality, healthy and safe	7,
Other (SPONTANEOUS)	8,
DK	9,

NEW (BASED ON EB72.5 QB5a&b)

QC5: ROTATE ITEMS 1 TO 6

QC5 To what extent do you think the EU through the Common Agricultural Policy (CAP) is fulfilling its role in...?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(2309)	1 Ensuring a fair standard of living for farmers	1	2	3	4	5
(2310)	2 To develop rural areas while protecting the countryside	1	2	3	4	5
(2311)	3 Ensuring reasonable food prices for consumers	1	2	3	4	5
(2312)	4 Securing food supply in the EU	1	2	3	4	5
(2313)	5 Protecting the environment and tackling climate change	1	2	3	4	5
(2314)	6 Ensuring that agricultural products are of good quality, healthy and safe	1	2	3	4	5

NEW (BASED ON EB72.5 QB6)

QC6: ROTATE ANSWERS 1 TO 6

QC6: MAX. 2 ANSWERS

QC6: CODE 8 IS EXCLUSIVE

QC6 What do you think should be the two main responsibilities of farmers in our society?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(2315-2322)

Protecting the environment	1,
Maintaining economic activity and employment in rural areas	2,
Ensuring the EU's food self-sufficiency	3,
Supplying the population with a diversity of quality products	4,
Ensuring the welfare of farmed animals	5,
Encouraging and improving life in the countryside	6,
Other (SPONTANEOUS)	7,
DK	8,

EB80.2 QB5

QC7: ROTATION ITEMS 1 A 5

QC7 How important do you think the following priorities of the Common Agricultural Policy (CAP) are?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Very important	Fairly important	Not very important	Not at all important	DK
(2323)	1 Enhancing the competitiveness and productivity of European agriculture	1	2	3	4	5
(2324)	2 Developing research and innovation in agriculture	1	2	3	4	5
(2325)	3 Investing in rural areas to stimulate economic growth and job creation	1	2	3	4	5
(2326)	4 Strengthening the farmer's role in the food chain	1	2	3	4	5
(2327)	5 Encouraging young people to enter the agricultural sector	1	2	3	4	5

NEW

QC8: ROTATE ITEMS 1 TO 5

QC8 Do you agree or not that the Common Agricultural Policy (CAP) contributes to...?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(2328)	1 Boosting investment, growth and increasing the number of jobs in the agriculture or food sector	1	2	3	4	5
(2329)	2 Helping the smooth running of the EU Single Market	1	2	3	4	5
(2330)	3 Improving trade relations between the EU and the rest of the world	1	2	3	4	5
(2331)	4 Mitigating the impact of climate change	1	2	3	4	5
(2332)	5 Extending coverage of broadband Internet and communication services in rural areas	1	2	3	4	5

NEW



QC9	The EU gives financial support to farmers to help them to stabilise their incomes. This aid represents around 1% of the combined public expenditure of the 28 Member States of the EU and almost 40% of the total EU budget. Do you think that this support is too low, about right or too high?
-----	--

(SINGLE CODE)

**(2333)**

Too low	1
About right	2
Too high	3
DK	4

EB80.2 QB8

QC10: MAX. 2 ANSWERS

QC10: CODES 7 AND 8 ARE EXCLUSIVE

QC10 What do you think are the main reasons why the EU spends a significant proportion of its budget (almost 40% of the total EU budget) on the Common Agricultural Policy (CAP)?

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

(2334-2341)

Agriculture is a sector financed almost entirely by the EU budget, rather than at national or local level	1,
Financial aid to farmers makes it possible to guarantee the food supply of Europeans	2,
Agriculture requires heavy human and financial investments	3,
Financial aid to farmers makes it possible to ensure the sustainable production of food products	4,
The production of food products in the EU is more expensive than in other countries, because of stricter standards, e.g. Animal welfare	5,
Other (SPONTANEOUS)	6,
None, this proportion is not justifiable (SPONTANEOUS)	7,
DK	8,

EB80.2 QB9

QC11	And over the next 10 years, would you like to see an increase, decrease or no change in the EU financial support to farmers?
------	--

(READ OUT – SINGLE CODE)

(2342)

Increase	1
Decrease	2
No change	3
DK	4

EB72.5 QB14

QC12: SHOW IMAGES

QC12: CODES 6 AND 7 ARE EXCLUSIVE

QC12	Which of the logos on this screen are you aware of?
------	---

(SHOW SCREEN WITH LOGOS – MULTIPLE ANSWERS POSSIBLE)

(2343-2349)

LOGO 1	1,
LOGO 2	2,
LOGO 3	3,
LOGO 4	4,
LOGO 5	5,
None (SPONTANEOUS)	6,
DK	7,

EB80.2 QB21

QC13: ROTATE ANSWERS 1 TO 7

QC13: MAX. 3 ANSWERS

QC13: CODES 8, 9 AND 10 ARE EXCLUSIVE

QC13 What do you think are the most important benefits provided by forests?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(2350-2359)

Providing healthy leisure activities	1,
Providing wood to produce furniture, paper or construction material	2,
Providing animals natural habitats, preserving the different types of animals and plants and conserving nature	3,
Providing renewable energy using wood as fuel	4,
Protecting people from natural disasters such as floods and avalanches	5,
Contributing to jobs and rural development	6,
Absorbing carbon dioxide, contributing to fight climate change and its detrimental effects	7,
All of them (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW

QC14	Under the rules of the Common Agricultural Policy (CAP), farmers' payments are linked to the requirement to comply with rules for the environment, food safety and animal welfare (so-called "cross compliance"). To what extent do you think that it is justified or unjustified to reduce farmers' subsidy payments to farmers who do not respect...?
------	---

(SHOW SCREEN WITH SCALE - SINGLE CODE)

		Totally justified	Somewhat justified	Somewhat unjustified	Totally unjustified	DK
--	--	-------------------	--------------------	----------------------	---------------------	----

(2360)	1	Food safety standards	1	2	3	4	5
(2361)	2	Animal welfare standards	1	2	3	4	5
(2362)	3	Environmental standards	1	2	3	4	5

EB68.2 QE8 TREND MODIFIED

QC15	The EU is currently giving payments to farmers for carrying out agricultural practices beneficial to the climate and the environment (so called "greening"), such as crop diversification and maintenance of permanent grassland. Are you in favour or opposed to the EU continuing to do so?
------	---

(READ OUT - SINGLE CODE)

**(2363)**

Totally in favour	1
Somewhat in favour	2
Somewhat opposed	3
Totally opposed	4
DK	5

NEW

QC16	Would you like to receive more information about the Common Agricultural Policy?
------	--

(SHOW SCREEN - SINGLE CODE)

**(2364)**

Yes	1
No	2
DK	3

NEW

ASK QC17 IF "WOULD LIKE TO RECEIVE MORE INFORMATION ABOUT THE CAP", CODE 1 IN QC16

QC17 How interested would you be in receiving more information about the role of the Common Agricultural Policy (CAP) in...?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Very interested	Fairly interested	Not very interested	Not at all interested	DK
--	--	-----------------	-------------------	---------------------	-----------------------	----

(2365)	1	Supporting farmers	1	2	3	4	5
	2	Guaranteeing food safety	1	2	3	4	5
(2366)							
(2367)	3	Boosting the rural economy	1	2	3	4	5

NEW

DEMOGRAPHICS

ASK ALL

D1: CODE "NO ANSWER" IN CODE 11

D1 In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, TRY AGAIN)

(2388-2389)

1 Left	2	3	4	5	6	7	8	9	10 Right
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

DK 12

EB84.1 D1



D7: NO ANSWERS TO BE CODED IN CODE 16

D7 Which of the following best corresponds to your own current situation?

(SHOW SCREEN – READ OUT – SINGLE CODE)

(2390-2391)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB84.1 D7

D10: NO ANSWERS NOT ALLOWED

D10 Gender.

(2392)

Man	1
Woman	2

EB84.1 D10

D11: NO ANSWERS NOT ALLOWED

D11: CANNOT BE SMALLER THAN D8

D11 How old are you?

(2393-2394)

EB84.1 D11

D8: NO ANSWERS TO BE CODED 98

D8 How old were you when you stopped full-time education?

(INT: MAKE SURE THE RESPONDENT UNDERSTANDS THAT D8 IS ABOUT FULL-TIME EDUCATION) - (IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')

(2395-2396)

EB84.1 D8

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a&b: NO ANSWERS NOT ALLOWED

D15a&b: DO NOT SHOW SCREEN

D15a: IF D15a=2 THEN D8=00

D15a: IF D15<>2 AND D8=00 THEN CORRECT D8 OR CHANGE THE ANSWER IN D15a

D15a | What is your current occupation?

D15b | Did you do any paid work in the past? What was your last occupation?

	<b>(2397-2398)</b>	<b>(2399-2400)</b>
(DO NOT SHOW SCREEN)	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
<b>NON-ACTIVE</b>		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
<b>SELF EMPLOYED</b>		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9

EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19
EB84.1 D15a & D15b		

D25: NO ANSWERS TO BE CODED IN CODE 4

D25 Would you say you live in a...?

(READ OUT)

(2401)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB84.1 D25

D40a: MINIMUM = 01

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(WRITE DOWN)

(2402-2403)

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EB84.1 D40a

D40b: MINIMUM = 00

D40b Could you tell me how many children less than 10 years old live in your household

(WRITE DOWN)

**(2404-2405)**

<input type="text"/>	<input type="text"/>
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EB84.1 D40b

D40c: MINIMUM = 00

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(WRITE DOWN)

**(2406-2407)**

<input type="text"/>	<input type="text"/>
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EB84.1 D40c

D60: CODE "NO ANSWER" IN CODE 4

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN – READ OUT – SINGLE CODE)

	<b>(2408)</b>
Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB84.1 D60

D62.1&2&3: "NO ANSWER" NOT ALLOWED

D62 Could you tell me if...?

(SHOW SCREEN WITH SCALE – READ OUT – SINGLE CODE)

		Every day or almost every day	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(2409)	1	You use the Internet at home, in your home	1	2	3	4	5	6	7
(2410)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(2411)	3	You use the Internet somewhere else (school, university, internet café, etc.)	1	2	3	4	5	6	7

EB84.1 D62

D63: CODE "NO ANSWER" IN CODE 8

D63 Do you see yourself and your household belonging to...?

(SHOW SCREEN – READ OUT – SINGLE CODE)

	(2412)
The working class of society	1
The lower middle class of society	2
The middle class of society	3
The upper middle class of society	4
The higher class of society	5
Other (SPONTANEOUS)	6
None (SPONTANEOUS)	7
Refusal (SPONTANEOUS)	8
DK	9

EB84.1 D63



D70: CODE "NO ANSWER" IN CODE 5

D70 On the whole, how satisfied or not are you with the life you lead? Are you...?

(SINGLE CODE)

(2413)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB83.4 D70

D71.1&2&3: CODE "NO ANSWER" IN CODE 4

D71 When you get together with friends or relatives, how often would you say you discuss...?

(READ OUT – SINGLE CODE)

		Frequently	Occasional ly	Never	DK
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(2414)	1	National political matters	1	2	3	4
(2415)	2	European political matters	1	2	3	4
(2416)	3	Local political matters	1	2	3	4

EB84.1 D71

D72.1&2: CODE "NO ANSWER" IN CODE 5

D72 Please tell me to what extent you agree or disagree with each of the following statements.

(SHOW SCREEN WITH SCALE – READ OUT – SINGLE CODE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	--	---------------	---------------	------------------	------------------	----

(2417) 1 My voice counts in the European Union 1 2 3 4 5

(2418) 2 My voice counts in the United Kingdom 1 2 3 4 5

EB84.1 Q23 TREND MODIFIED

D73: CODE "NO ANSWER" IN CODE 4

D73 At the moment, would you say that things are generally going in the right direction or the wrong direction, in...?

(READ OUT – SINGLE CODE)

		Things are going in the right direction	Things are going in the wrong direction	Neither one nor the other (SPONTANEOUS)	DK
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(2419)	1	The United Kingdom	1	2	3	4
(2420)	2	The European Union	1	2	3	4

EB84.1 D73

INTERVIEW PROTOCOL

P1 DATE OF INTERVIEW

(2473-2474) (2475-2476)  
[ ] [ ] DAY [ ] [ ] MONTH

EB84.1 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)  
(2477-2478) (2479-2480)  
[ ] [ ] HOUR [ ] [ ] MINUTES

EB84.1 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(2481-2483)  
[ ] [ ] [ ] MINUTES

EB84.1 P3

P4: NO ANSWERS NOT ALLOWED

P4 Number of persons present during the interview, including interviewer

	(2484)
Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB84.1 P4

P5: NO ANSWERS NOT ALLOWED

P5 Respondent cooperation

(2485)

Excellent	1
Fair	2
Average	3
Bad	4

EB84.1 P5

P6 Size of locality

Local Codes

(2486-2487)

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EB84.1 P6

P7 Region

NUTS Level 2 Regions (See [www.wordiq.com/definition/Nomenclature\\_of\\_Territorial\\_Units\\_for\\_Statistics](http://www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics))

(2488-2489)

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EB84.1 P7

P8 Postal code

(2490-2497)

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EB84.1 P8

P9	Sample point number
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**(2498-2505)**

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EB84.1 P9
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P10	Interviewer number
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**(2506-2513)**

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EB84.1 P10
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P11	LEAVE BLANK
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**(2514-2521)**

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EB84.1 P11
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ASK P13 ONLY IN LU, BE, ES, FI, EE, LV AND MT
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Logo 1



Logo 2



Logo 3



Logo 4



Logo 5