

**ZA6784**

**Flash Eurobarometer 443 (e-Privacy)**

**Country Questionnaire  
Malta (English)**

**FL2031 MS50 MTE**

D1 How old are you?

(WRITE DOWN - IF "REFUSAL" CODE '99')

|  |  |
|--|--|
|  |  |
|--|--|

D2 Gender.

|        |   |
|--------|---|
| Male   | 1 |
| Female | 2 |

e-Privacy

ASK ALL

PROG: ROTATE ITEMS 1 TO 7

D8 Could you tell me if...?

(READ OUT – ONE ANSWER ONLY)

|  |  | Every day or almost every day | Two or three times a week | About once a week | Two or three times a month | Less often | Never | No Internet access (DO NOT READ OUT) | DK/NA (DO NOT READ OUT) |
|--|--|-------------------------------|---------------------------|-------------------|----------------------------|------------|-------|--------------------------------------|-------------------------|
|--|--|-------------------------------|---------------------------|-------------------|----------------------------|------------|-------|--------------------------------------|-------------------------|

|   |  |   |   |   |   |   |   |   |   |
|---|--|---|---|---|---|---|---|---|---|
| 1 | You use a fixed phone line   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 2 | You use a mobile phone to make calls or send text messages                       | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 3 | You use the Internet to make phone calls or video calls (e.g. Skype or Facetime) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 4 | You use the Internet for instant messaging (e.g. WhatsApp, or iMessage)          | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 5 | You use e-mail   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 6 | You use online social networks (e.g. Twitter or Facebook)                        | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 7 | You use the Internet to browse online  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |

EB144.3 D8

ASK Q1.1 IF CODES 1 TO 5 IN D8.6 OR D8.7

ASK Q1.2 IF CODES 1 TO 5 IN D8.4 OR D8.5 OR D8.6 OR D8.7

ASK Q1.3 IF CODES 1 TO 5 IN D8.6 OR D8.7

ASK Q1.4 IF CODES 1 TO 5 IN D8.5 OR D8.6 OR D8.7

PROG: ROTATE ITEMS 1 TO 4

Q1 Could you tell me if...?

(READ OUT – ONE ANSWER ONLY)

|  |  | Yes | No | DK/NA<br>(DO NOT<br>READ<br>OUT) |
|--|--|-----|----|----------------------------------|
|--|--|-----|----|----------------------------------|

|   |   |   |   |   |
|---|---|---|---|---|
| 1 | You use software that protects you from seeing online adverts   | 1 | 2 | 3 |
| 2 | You use software that prevents your online activities from being monitored  | 1 | 2 | 3 |
| 3 | You avoid certain websites because you are worried your online activities are monitored                                 | 1 | 2 | 3 |
| 4 | You have ever changed the privacy settings on your internet browser (e.g. to delete browsing history or delete cookies) | 1 | 2 | 3 |

EB144.3 Q1

ASK Q2.1 IF CODES 1 TO 5 IN D8.4 OR D8.6 OR D8.7

ASK Q2.2 IF CODES 1 TO 5 IN D8.4 OR D8.5 OR D8.6 OR D8.7

ASK Q2.3 IF CODES 1 TO 5 IN D8.3 OR D8.4 OR D8.5 OR D8.6

PROG: ROTATE ITEMS 1 TO 3

Q2 How important for you is each of the following things?

(READ OUT – ONE ANSWER ONLY)

|  |  | Very important | Fairly important | Not very important | Not at all important | DK/NA<br>(DO NOT<br>READ<br>OUT) |
|--|--|----------------|------------------|--------------------|----------------------|----------------------------------|
|--|--|----------------|------------------|--------------------|----------------------|----------------------------------|

|   |  |   |   |   |   |   |
|---|--|---|---|---|---|---|
| 1 | Your personal information (e.g. photos, calendar, contacts) on your computer, smartphone or tablet can only be accessed with your permission | 1 | 2 | 3 | 4 | 5 |
| 2 | Tools for monitoring your activities online (such as cookies) can only be used with your permission  | 1 | 2 | 3 | 4 | 5 |
| 3 | The confidentiality of your emails and online instant messaging is guaranteed  | 1 | 2 | 3 | 4 | 5 |

EB144.3 Q2

ASK Q3 IF CODES 1 TO 5 IN D8.3 OR D8.4 OR D8.5 OR D8.6 OR D8.7

PROG: ROTATE ITEMS 1 TO 3

Q3 For each of the following statements, please tell me whether you think it is true or false.

(READ OUT – ONE ANSWER ONLY)

|  |  | True | False | DK/NA<br>(DO NOT<br>READ<br>OUT) |
|--|--|------|-------|----------------------------------|
|--|--|------|-------|----------------------------------|

|   |   |   |   |   |
|---|---|---|---|---|
| 1 | According to the law, personal information (e.g. photos, calendar, history of calls) on your computer, smartphone or tablet can only be accessed if you have given permission | 1 | 2 | 3 |
| 2 | According to the law, nobody can store information (e.g. cookies used to track you) on your computer, smartphone or tablet without your permission                            | 1 | 2 | 3 |
| 3 | According to the law, instant messaging and online voice conversations are confidential and nobody can access them without your permission                                    | 1 | 2 | 3 |

EB144.3 Q3

ASK Q4.1, Q4.2 AND Q4.4 IF CODES 1 TO 5 IN D8.3 OR D8.4 OR D8.5 OR D8.6 OR D8.7

ASK Q4.3 IF CODES 1 TO 5 IN D8.1 OR D8.2

PROG: ROTATE ITEMS 1 TO 4

Q4 To what extent do you agree or disagree with each of the following statements?

(READ OUT – ONE ANSWER ONLY)

|   |   | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK/NA<br>(DO NOT READ OUT) |
|---|---|---------------|---------------|------------------|------------------|----------------------------|
| 1 | Computer, smartphone or tablet providers should give you regular software updates to protect your information | 1             | 2             | 3                | 4                | 5                          |
| 2 | The default settings of your browser should stop your information from being shared                           | 1             | 2             | 3                | 4                | 5                          |
| 3 | You receive too many unsolicited calls offering you goods or services   | 1             | 2             | 3                | 4                | 5                          |
| 4 | You should be able to encrypt your messages and calls, so they are only read by the recipient                 | 1             | 2             | 3                | 4                | 5                          |

EB144.3 Q4

ASK Q5.1 AND Q5.3 IF CODES 1 TO 5 IN D8.6 OR D8.7

ASK Q5.2 IF CODES 1 TO 5 IN D8.1 OR D8.2 OR D8.3 OR D8.4 OR D8.5 OR D8.6 OR D8.7

PROG: ROTATE ITEMS 1 TO 3

Q5 To what extent do you find each of the following things acceptable or not?

(READ OUT – ONE ANSWER ONLY)

|  |  | Totally acceptable | Acceptable to some extent | Not really acceptable | Not acceptable at all | DK/NA (DO NOT READ OUT) |
|--|--|--------------------|---------------------------|-----------------------|-----------------------|-------------------------|
|--|--|--------------------|---------------------------|-----------------------|-----------------------|-------------------------|

|   |  |   |   |   |   |   |
|---|--|---|---|---|---|---|
| 1 | Having your online activities monitored (for example what you read, the websites you visit) in exchange for unrestricted access to a certain website | 1 | 2 | 3 | 4 | 5 |
| 2 | Companies sharing information about you without your permission, if this helps them to provide you with new services you may like                    | 1 | 2 | 3 | 4 | 5 |
| 3 | Paying not to be monitored when using a website  | 1 | 2 | 3 | 4 | 5 |

EB144.3 Q5

ASK Q6 IF CODES 1 TO 5 IN D8.6 OR D8.7

Q6 In your opinion, when should a website ask for your permission to access your information or store tools to monitor your online activities on your devices?

(READ OUT - ONE ANSWER ONLY)

|   |   |
|---|---|
| Each time you enter the website   | 1 |
| The first time you enter the website, with option to change your mind       | 2 |
| Never, you do not want to share your personal information (DO NOT READ OUT) | 3 |
| DK/NA (DO NOT READ OUT)   | 4 |

EB144.3 Q6

ASK Q7 IF CODES 1 TO 5 IN D8.1 OR D8.2

Q7 Which of the following would be your preferred approach to people telephoning you to sell goods or services?

(READ OUT - ONE ANSWER ONLY)

|  |   |
|--|---|
| They should be allowed to call you, whether they display their phone number or not | 1 |
|--|---|

|  |   |
|--|---|
| They should be able to call you as long as they display their phone number | 2 |
| Commercial calls should always display a special prefix                    | 3 |
| None (DO NOT READ OUT)   | 4 |
| DK/NA (DO NOT READ OUT)  | 5 |

EB144.3 Q7

D4 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL" CODE '98' - IF "DK" CODE '99')

|  |  |
|--|--|
|  |  |
|--|--|

D5a As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity?

(ONE ANSWER ONLY)

|                                 |   |
|---------------------------------|---|
| Self-employed                   | 1 |
| Employee                        | 2 |
| Manual worker                   | 3 |
| Without a professional activity | 4 |
| Refusal (DO NOT READ OUT)       | 5 |

ASK D5b IF SELF-EMPLOYED, CODE 1 IN D5a

D5b Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

|  |   |
|--|---|
| Farmer, forester, fisherman  | 1 |
| Owner of shop, craftsman   | 2 |
| Professional (lawyer, medical practitioner, accountant, architect,...) | 3 |
| Manager of a company   | 4 |

|                                  |   |
|----------------------------------|---|
| Other\ Refusal (DO NOT READ OUT) | 5 |
|----------------------------------|---|

ASK D5c IF EMPLOYEE, CODE 2 IN D5a

D5c Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

|  |   |
|--|---|
| Professional (employed doctor, lawyer, accountant, architect, ...) | 1 |
| General management, director or top management                     | 2 |
| Middle management  | 3 |
| Civil servant  | 4 |
| Office clerk   | 5 |
| Other employee (salesman, nurse, ...)                              | 6 |
| Other\ Refusal (DO NOT READ OUT)                                   | 7 |

ASK D5d IF MANUAL WORKER, CODE 3 IN D5a

D5d Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

|   |   |
|---|---|
| Supervisor\ foreman (team manager, ...) | 1 |
| Manual worker                           | 2 |
| Unskilled manual worker                 | 3 |
| Other\ Refusal (DO NOT READ OUT)        | 4 |

ASK D5e IF WITHOUT A PROFESSIONAL ACTIVITY, CODE 4 IN D5a

D5e Would you say you are...?

(READ OUT – ONE ANSWER ONLY)

|                                  |   |
|----------------------------------|---|
| Looking after the home           | 1 |
| Student (full time)              | 2 |
| Retired                          | 3 |
| Seeking a job                    | 4 |
| Other\ Refusal (DO NOT READ OUT) | 5 |

D12 Which locality do you live in?

(READ OUT IF NECESSARY - ONE ANSWER ONLY)

|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|

D13 Would you say you live in a...?

(READ OUT – ONE ANSWER ONLY)

|                            |   |
|----------------------------|---|
| Rural area or village      | 1 |
| Small or middle sized town | 2 |
| Large town                 | 3 |
| DK (DO NOT READ OUT)       | 4 |



|     |                              |
|-----|------------------------------|
| D18 | Have you got a mobile phone? |
|-----|------------------------------|

|                   |
|-------------------|
| (DO NOT READ OUT) |
|-------------------|

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

|     |                                |
|-----|--------------------------------|
| D20 | Have you got a landline phone? |
|-----|--------------------------------|

|                   |
|-------------------|
| (DO NOT READ OUT) |
|-------------------|

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

|     |  |
|-----|--|
| D22 | Could you tell me how many people aged 15 years or more live in your household, yourself included? |
|-----|--|

|   |
|---|
| (WRITE DOWN - IF "DK" CODE '98' - IF "REFUSAL" CODE '99') |
|---|

|  |   |
|--|---|
|  | Number of people aged 15 or more in the household |
|--|---|