

ZA6862

Eurobarometer 87.2 (2017)

**Country Questionnaire
United Kingdom**

A	your survey number
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EB86.3 A

B	Country
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EB86.3 B

C	our survey number
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EB86.3 C

D	Interview number
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EB86.3 D

Q1: CODE 29 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW

Q1: CODE 30 IS EXCLUSIVE

Q1: IF CODE 30 THEN CLOSE INTERVIEW

Q1	What is your nationality? Please tell me the country(ies) that applies(y).
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(MULTIPLE ANSWERS POSSIBLE)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,

Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Croatia	28,
Other countries	29,
DK	30,

EB86.3 Q1

A. Designing Europe's future

Let's now talk about another topic.

QA1 With which of the following two statements do you most agree?

(READ OUT – SINGLE CODE)

The European Union should have greater financial means given its political objectives	1
The European Union's political objectives do not justify an increase in the Union's budget	2
DK	3

EB83.3 QE1

QA2a: ROTATE ANSWERS 1 TO 15

The EU budget funds a wide range of different activities and investments, across all Member States and outside the EU.

QA2a On which of the following do you think most of the European Union budget is spent? Firstly?

(SHOW SCREEN - READ OUT - SINGLE CODE)

Economic growth	1
Scientific research	2
Education, training, culture and media	3
Energy issues	4
Transport	5
Climate change and environmental protection	6
Agriculture and rural development	7

Regional investment	8
Assistance to EU neighbours, including candidate countries	9
Development and humanitarian aid to countries outside the EU	10
Defence and security	11
Immigration issues	12
Employment and social affairs	13
Public health	14
Administrative and personnel costs, buildings	15
Other (SPONTANEOUS)	16
None of these (SPONTANEOUS)	17
DK	18

EB83.3 QE2a

QA2b: ITEM MENTIONED IN QA2a CANNOT BE PROPOSED IN QA2b (except code 16)

QA2b: ROTATE ANSWERS 1 TO 15

QA2b: IF CODE 17 OR 18 IN QA2a THEN QA2b IS SKIPPED

QA2b: MAX. 3 ANSWERS

QA2b: CODE 17 IS EXCLUSIVE

QA2b: CODE 18 IS EXCLUSIVE

QA2b Any others?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

Economic growth	1,
Scientific research	2,
Education, training, culture and media	3,
Energy issues	4,
Transport	5,
Climate change and environmental protection	6,
Agriculture and rural development	7,
Regional investment	8,
Assistance to EU neighbours, including candidate countries	9,
Development and humanitarian aid to countries outside the EU	10,
Defence and security	11,
Immigration issues	12,
Employment and social affairs	13,
Public health	14,
Administrative and personnel costs, buildings	15,
Other (SPONTANEOUS)	16,
None of these (SPONTANEOUS)	17,

DK	18,
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EB83.3 QE2b

QA3a: ROTATE ANSWERS 1 TO 15

QA3a	And on which of the following would you like European Union budget to be spent? Firstly?
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(SHOW SCREEN - READ OUT - SINGLE CODE)
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Economic growth	1
Scientific research	2
Education, training, culture and media	3
Energy issues	4
Transport	5
Climate change and environmental protection	6
Agriculture and rural development	7
Regional investment	8
Assistance to EU neighbours, including candidate countries	9
Development and humanitarian aid to countries outside the EU	10
Defence and security	11
Immigration issues	12
Employment and social affairs	13
Public health	14
Administrative and personnel costs, buildings	15
Other (SPONTANEOUS)	16
None of these (SPONTANEOUS)	17
DK	18

EB83.3 QE3a

QA3b: ITEM MENTIONED IN QA3a CANNOT BE PROPOSED IN QA3b (except code 16)
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QA3b: ROTATE ANSWERS 1 TO 15

QA3b: IF CODE 17 OR 18 IN QA3a THEN QA3b IS SKIPPED

QA3b: MAX. 3 ANSWERS

QA3b: CODE 17 IS EXCLUSIVE

QA3b: CODE 18 IS EXCLUSIVE

QA3b	Any others?
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(SHOW SCREEN- READ OUT - MAX. 3 ANSWERS)
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Economic growth	1,
Scientific research	2,
Education, training, culture and media	3,
Energy issues	4,
Transport	5,
Climate change and environmental protection	6,
Agriculture and rural development	7,
Regional investment	8,
Assistance to EU neighbours, including candidate countries	9,
Development and humanitarian aid to countries outside the EU	10,
Defence and security	11,
Immigration issues	12,
Employment and social affairs	13,
Public health	14,
Administrative and personnel costs, buildings	15,
Other (SPONTANEOUS)	16,
None of these (SPONTANEOUS)	17,
DK	18,

EB83.3 QE3b

QA4: ROTATE STATEMENTS 1 TO 4

QA4	I would like to ask you a question about how much trust you have in certain media and institutions. For each of the following media and institutions, please tell me if you tend to trust it or tend not to trust it.
-----	---

(READ OUT – ONE ANSWER PER LINE)

		Tend to trust	Tend not to trust	DK
1	The UK Government	1	2	3
2	The European Union	1	2	3
3	The media	1	2	3
4	Justice the UK legal system	1	2	3

EB86.2 QA8a MODIFIED

QA5: ROTATE STATEMENTS 1 TO 4

QA5: DISPLAY '99' INSTEAD OF 'DK'

QA5	Could you please tell me for each of the following, whether the term brings to mind something very positive, fairly positive, fairly negative or very negative?
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(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Very positive	Fairly positive	Fairly negative	Very negative	DK
--	--	---------------	-----------------	-----------------	---------------	----

1	Free trade	1	2	3	4	5
2	Globalisation	1	2	3	4	5
3	Security	1	2	3	4	5
4	Solidarity	1	2	3	4	5

EB86.2 QA10 MODIFIED

QA6: ROTATE STATEMENTS 1 TO 3

QA6 Please tell me for each of the following whether you are for it or against it.

(READ OUT - SINGLE CODE)

		For	Against	DK
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1	A European economic and monetary union with one single currency, the euro	1	2	3
2	A common foreign policy of the 28 Member States of the EU	1	2	3
3	A common defence and security policy among EU Member States	1	2	3

EB86.2 QA17 MODIFIED

QA7a In your opinion, what is the current speed of building Europe? Please look at these figures. N°1 is standing still, N°7 is going as fast as possible. Choose the one which best corresponds with your opinion of the current speed of building Europe.

QA7b And which corresponds best to the speed you would like?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

	QA7a	QA7b
	CURRENT SPEED	DESIRED SPEED
Standstill	1	1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
Going as fast as possible	7	7
DK	8	8

EB79.3 QA25a QA25b

QA8	Thinking about the future of the EU, please tell me whether you are in favour or opposed to the following statement: the creation of an EU army.
-----	--

(READ OUT - SINGLE CODE)

Totally support	1
Tend to support	2
Fairly opposed	3
Strongly opposed	4
DK	5

EB84.3 QA16

QA9	
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1		1	2	3	4	5
2		1	2	3	4	5
3		1	2	3	4	5
4		1	2	3	4	5
5		1	2	3	4	5

NEW

QA10: ASK QA10.4 TO SPLIT A ONLY

QA10: ASK QA10.5 TO SPLIT B ONLY

QA10: ROTATE STATEMENTS 1 TO 5

QA10: DISPLAY '99' INSTEAD OF 'DK'

QA10	Please tell me to what extent you agree or disagree with each of the following statements.
------	--

(SHOW SCREEN – READ OUT – SINGLE CODE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	--	---------------	---------------	------------------	------------------	----

1	Globalisation is an opportunity for economic growth	1	2	3	4	5
2	Globalisation increases social inequalities	1	2	3	4	5
3	The European Union has sufficient power and tools to defend the economic interests of Europe in the global economy	1	2	3	4	5
4	The European Union helps to protect European citizens from the negative effects of globalisation	1	2	3	4	5
5	The European Union enables European citizens to better benefit from the positive effects of globalisation	1	2	3	4	5

EB86.2 QA19a STRONGLY MODIFIED

QA11	Which of the following two statements best matches your opinion of globalisation?
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(READ OUT – ONE ANSWER ONLY)

Globalisation represents a good opportunity for British companies thanks to the opening-up of markets	1
Globalisation represents a threat to employment and companies in the United Kingdom	2
DK	3

EB77.3 QA22a

D43a&b: "NO ANSWER" NOT ALLOWED

D43a	Is there a fixed telephone (landline) available in the household?
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D43b	Do you own a mobile phone?
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	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB86.3 D43a D43b

D46: CODE "NO ANSWER" IN CODE 13

D46: CODES 12 AND 13 ARE EXCLUSIVE

D46	Which of the following do you have?
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(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Television	1,
DVD player	2,
Music CD player	3,
Desk computer	4,
Laptop	5,
Tablet	6,
Smartphone	7,
An Internet connection at home	8,
A car	9,
A flat / a house which you have finished paying for	10,
A flat / a house which you are still paying for	11,
None (SPONTANEOUS)	12,
DK	13,

EB86.3 D46

B. E-communications and the Digital Single Market 2017

QB1.2: ASK IF "MOBILE PHONE ACCESS", QB1.1=1-9

QB1	Thinking about all household members, including yourself, please indicate for each of the following how many of them are available in your household.
-----	---

(SHOW SCREEN - SINGLE CODE)

		1	2	3	4	5	6	7	8	9+	0	DK
--	--	---	---	---	---	---	---	---	---	----	---	----

1	Mobile telephones with access to the telephone network. This includes pre and post-paid contracts.	1	2	3	4	5	6	7	8	9	10	11
2	Mobile telephone contracts giving access to the Internet. This includes pre and post-paid contracts.	1	2	3	4	5	6	7	8	9	10	11

EB84.2 QA1 MODIFIED

ASK ALL

QB2: CODE 8 AND 10 ARE EXCLUSIVE

QB2 Does your household receive television ...?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

Yes, via an aerial (e.g. on the roof or on the top of the TV set)	1,
Yes, via Digital Terrestrial Television (aerial + decoder) (USE APPROPRIATE EXAMPLE IN EACH COUNTRY - UK: Freeview Digibox - FR: TNT)	2,
Yes, via a cable TV network directly connected to the TV set (analogue TV)	3,
Yes, via cable TV network + decoder (digital TV)	4,
Yes, via a satellite dish + decoder	5,
Yes, via the telephone provider's network + modem and/ or decoder	6,
Yes, via Internet access	7,
No, you do not receive television	8,
Other (SPONTANEOUS)	9,
DK	10,

EB84.2 QA2 MODIFIED

QB3: DISPLAY '99' INSTEAD OF 'DK'

QB3 How often do you do any of the following?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Several times a day	Once a day	Several times per week	Once a week	Several times a month	Once a month	Less than once a month	Never	DK
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1	Make or receive phone calls over a landline phone	1	2	3	4	5	6	7	8	9
2	Make or receive phone calls over a mobile phone	1	2	3	4	5	6	7	8	9
3	Send or receive SMS	1	2	3	4	5	6	7	8	9
4	Use an instant messaging service on the Internet	1	2	3	4	5	6	7	8	9
5	Make or receive phone calls via Internet applications, including video calls	1	2	3	4	5	6	7	8	9
6	Send or read e-mails	1	2	3	4	5	6	7	8	9
7	Post content on online social networks	1	2	3	4	5	6	7	8	9

EB84.2 QA4 MODIFIED

INT.: (READ OUT) In the following question, we would like you to compare traditional means of communication that use a telephone number (defined as fixed phone, mobile phone or SMS) and means of communication using Internet (defined as instant messaging, phone call using the Internet applications, e-mails and online social networks).

QB4: ROTATE STATEMENTS 1 AND 2

QB4: DISPLAY '99' INSTEAD OF 'DK'

QB4	To what extent do you agree or disagree with the following statements?
-----	--

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	--	---------------	---------------	------------------	------------------	----

1	Traditional means of communication that use a telephone number are more reliable when you want to reach someone than means of communication using Internet	1	2	3	4	5
2	Traditional means of communication that use a telephone number provide more protection of your consumer rights than means of communication using Internet	1	2	3	4	5

NEW

INT.: (READ OUT) By service bundle, we mean a package offering a combination of at least two electronic communication services (or a combination of at least one electronic communication service with one or more services such as TV channels) from the same provider at an overall price.

QB5: MIN. 2 ANSWERS

QB5: CODES 1 AND 10 ARE EXCLUSIVE

QB5	Has your household subscribed to two or more of the following services as part of a bundle?
-----	---

(READ OUT – MIN. 2 ANSWERS)

No, we have not bought services as part of a bundle	1,
Yes, fixed line telephone	2,
Yes, mobile telephone	3,
Yes, fixed Internet access	4,
Yes, mobile Internet access	5,
Yes, television channels	6,
Yes, music streaming services	7,
Yes, video streaming or video-on-demand services	8,
Other (SPONTANEOUS)	9,
DK	10,

EB84.2 QA7 MODIFIED

ASK QB6 IF "HAS A BUNDLE", QB5=2-8

QB6	Have you or someone in your household changed bundle service provider?
-----	--

(READ OUT - SINGLE CODE)

Yes, within the last year	1
Yes, between one and two years ago	2
Yes, between two and five years ago	3
Yes, more than five years ago	4
No, never	5
DK	6

EB84.2 QA9

ASK QB7 IF "CHANGED BUNDLE SERVICE PROVIDER", QB6=1-4

QB7: ROTATE ANSWERS 1 TO 6

QB7	When you changed your bundle service provider, did you experience any of the following problems ?
-----	---

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

There was a temporary loss of services of one day or more	1,
You lost your personal e-mails and online content	2,
It took some days for all the new services to work properly	3,
You had to change equipment, which was not initially planned	4,
You had to pay a penalty to your former service provider because you terminated the contract before the end of the fixed duration under the terms of your contract	5,
For a while you had to pay for the new and old bundle at the same time	6,
Other	7,
None	8,
DK	9,

NEW

ASK QB8a IF "INTERNET CONNECTION AT HOME", D46=8

QB8a: ROTATE ANSWERS 1 TO 9

QB8a	When subscribing to an Internet connection what are the main factors you consider? Firstly?
------	---

(SHOW SCREEN – READ OUT – SINGLE CODE)

The maximum download or upload speed (MBps)	1
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The maximum amount of data (MB, GB) you can download or upload per month	2
The price of the Internet subscription	3
The length of the contract	4
The fact that the Internet subscription is part of a bundle	5
The customer service	6
Whether you get devices such as phones, tablets or TV-sets at more convenient prices or better reimbursement conditions	7
The reputation of the Internet access provider	8
The ability to connect multiple devices at the same time without loss of quality	9
Other (SPONTANEOUS)	10
None (SPONTANEOUS)	11
DK	12

EB84.2 QA3a MODIFIED

QB8b: ASK IF QB8a=1-10

QB8b: EXCLUDE ANSWER GIVEN IN QB8a FROM LIST OF ANSWERS FOR QB8b, EXCEPT FOR ANSWER 10

QB8b: ROTATE ANSWERS 1 TO 9

QB8b: MAX. 3 ANSWERS

QB8b: CODE 11 AND 12 ARE EXCLUSIVE

QB8b And then?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

The maximum download or upload speed (Mbps)	1,
The maximum amount of data (MB, GB) you can download or upload per month	2,
The price of the Internet subscription	3,
The length of the contract	4,
The fact that the Internet subscription is part of a bundle	5,
The customer service	6,
Whether you get devices such as phones, tablets or TV-sets at more convenient prices or better reimbursement conditions	7,
The reputation of the Internet access provider	8,
The ability to connect multiple devices at the same time without loss of quality	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

EB84.2 QA3b MODIFIED

ASK QB9 IF "INTERNET CONNECTION IN THE HOUSEHOLD", D46=8

QB9: ROTATE STATEMENTS 1 TO 4

QB9: DISPLAY '99' INSTEAD OF 'DK'

QB9	When using your household Internet subscription, have you experienced any of the following problems?
-----	--

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Yes, often	Yes, sometimes	No, never	DK
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1	Interruption of your Internet connection	1	2	3	4
2	Delays in downloading or uploading content	1	2	3	4
3	Difficulty in using several applications at the same time on different devices	1	2	3	4
4	A lack of responsiveness of the Internet	1	2	3	4

NEW

ASK QB10 IF "OWN A PERSONAL MOBILE TELEPHONE", D43b=1

QB10	Do you know if there are tools made available by mobile network operators enabling to control the consumption of your voice calls, SMS and data?
------	--

(READ OUT - ONE ANSWER ONLY)

Yes and you use these tools often	1
Yes and you sometimes use these tools	2
Yes but you never use these tools	3
No	4
DK	5

NEW

ASK ALL

INT.: (READ OUT) Now we are talking about the contracts for communication services, such as fixed Internet, mobile Internet, mobile phone, fixed phone, television and possibly other services. They can have been sold either separately or in bundles.

QB11	When you sign a new contract for communication services, how useful or not would it be for you to have a summary of the essential contract features, such as the main characteristics of the different services and their price, the length of the contract and the conditions for termination?
------	---

(READ OUT - ONE ANSWER ONLY)

Very useful	1
Fairly useful	2
Not very useful	3
Not useful at all	4
DK	5

NEW

INT.: (READ OUT) Now we are talking about international calls or messages within the European Union. With this we mean the calls you make or messages you send from the EU country where you live to another EU country. This implies that you are physically present in the EU country where you live at the time of making the call or sending the message.

QB12.1: ASK IF "FIXED TELEPHONE IN THE HOUSEHOLD", D43a=1

QB12.2: ASK IF "OWNS A PERSONAL MOBILE TELEPHONE", D43b=1

QB12: DISPLAY '99' INSTEAD OF 'DK'

QB12	How often do you do any of the following from the country where you live?
------	---

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Seve ral time s a day	Onc e a day	Seve ral time s a wee k	Onc e a wee k	Seve ral time s a mon th	Onc e a mon th	Less than once a mon th	Nev er	DK
1	Make international phone calls over a landline phone within the EU	1	2	3	4	5	6	7	8	9

2	Make international phone calls over a mobile phone within the EU	1	2	3	4	5	6	7	8	9
3	Make international calls using Internet applications, including video calls (VoIP) within the EU. This excludes calling a phone number with the Internet application.	1	2	3	4	5	6	7	8	9
4	Make international phone calls to a phone number using Internet applications (voice calls) (VoIP) within the EU	1	2	3	4	5	6	7	8	9
5	Send international SMS within the EU	1	2	3	4	5	6	7	8	9
6	Use an instant Internet messaging service to reach people in another EU country	1	2	3	4	5	6	7	8	9

NEW

ASK QB13 IF QB12.3=1-7 OR QB12.4=1-7 OR QB12.6=1-7

QB13: ROTATE CODES 1 AND 2

QB13	You said you make international phone calls using Internet applications, including video calls (VoIP) within the EU or you used an instant Internet messaging service to reach people in another EU country. Is it for any of the following reasons ?
------	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

It is cheaper than using traditional services such as landline or mobile services	1,
It includes additional functionalities such as the possibility to send text, images and videos	2,
Other (SPONTANEOUS)	3,
None (SPONTANEOUS)	4,
DK	5,

NEW

QB14.1: ASK IF QB12.1=1-7

QB14.2: ASK IF QB12.2=1-7

QB14: ROTATE STATEMENTS 1 AND 2

QB14: DISPLAY '99' INSTEAD OF 'DK'

QB14	Did you know that there are special tariffs which include reduced rates or free calls to one, several or all of the EU countries in exchange of an additional fee for '...'?
------	--

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Yes and you use those special tariffs	Yes but you do not use them	No	DK
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1	International phone calls over a landline phone within the EU	1	2	3	4
2	International phone calls over a mobile phone within the EU	1	2	3	4

NEW

QB15.1: ASK IF QB12.1=1-7

QB15.2: ASK IF QB12.2=1-7

QB15: ROTATE STATEMENTS 1 AND 2

QB15: DISPLAY '99' INSTEAD OF 'DK'

QB15	Does your telephone tariff scheme include a limited or unlimited number of minutes of international calls within the EU?
------	--

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Yes, a limited number of minutes	Yes, an unlimited number of minutes	No, you pay standard charge per minute or per unit for international calls	DK
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1	Your fixed telephone subscription	1	2	3	4
2	Your mobile telephone subscription	1	2	3	4

NEW

ASK ALL

QB16: CODE 4 IS EXCLUSIVE

QB16	Can you tell me what telephone number you would call in the event of an emergency in the UK; for example, if someone needs urgent medical assistance or in case you need to contact the police or the fire brigade?
------	---

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

112	1,
National (emergency) number(s)	2,
Other number(s)	3,
DK	4,

EB84.2 QA18 MODIFIED

QB17: CODE 3 IS EXCLUSIVE

QB17	Can you tell me what telephone number enables you to call emergency services anywhere in the EU?
------	--

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

112	1,
Other number(s)	2,
DK	3,

EB84.2 QA19

Let's talk about another topic.

ASK ALL

D1: CODE "NO ANSWER" IN CODE 11

D1	In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?
----	--

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, TRY AGAIN)

1 Left	2	3	4	5	6	7	8	9	10 Right
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1	2	3	4	5	6	7	8	9	10
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Refusal (SPONTANEOUS)	11
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DK	12
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EB86.3 D1

D7: NO ANSWERS TO BE CODED IN CODE 16

D7	Which of the following best corresponds to your own current situation?
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(SHOW SCREEN – READ OUT – SINGLE CODE)
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MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB86.3 D7

D10: NO ANSWERS NOT ALLOWED

D10	Gender.
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Man	1
Woman	2

EB86.3 D10

D11: NO ANSWERS NOT ALLOWED

D11 How old are you?

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EB86.3 D11

D8: CANNOT BE LARGER THAN D11

D8: NO ANSWERS TO BE CODED 98

D8 How old were you when you stopped full-time education?

(INT: MAKE SURE THE RESPONDENT UNDERSTANDS THAT D8 IS ABOUT FULL-TIME EDUCATION) - (IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')

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EB86.3 D8

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a&b: NO ANSWERS NOT ALLOWED

D15a&b: DO NOT SHOW SCREEN

D15a: IF D15a=2 THEN D8=00

D15a: IF D15<>2 AND D8=00 THEN CORRECT D8 OR CHANGE THE ANSWER IN D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

(DO NOT SHOW SCREEN)

	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	1
Student	2	2

Unemployed or temporarily not working	3	3
Retired or unable to work through illness	4	4
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work	19	19

EB86.3 D15a D15b

D25: NO ANSWERS TO BE CODED IN CODE 4

D25	Would you say you live in a...?
-----	---------------------------------

(READ OUT)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB86.3 D25

D40a: MINIMUM = 01

D40a	Could you tell me how many people aged 15 years or more live in your household, yourself included?
------	--

(WRITE DOWN)

--	--

EB86.3 D40a

D40b: MINIMUM = 00

D40b	Could you tell me how many children less than 10 years old live in your household
------	---

(WRITE DOWN)

--	--

EB86.3 D40b

D40c: MINIMUM = 00

D40c	Could you tell me how many children aged 10 to 14 years old live in your household?
------	---

(WRITE DOWN)

--	--

EB86.3 D40c

D60: CODE "NO ANSWER" IN CODE 4

D60	During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?
-----	---

(SHOW SCREEN – READ OUT – SINGLE CODE)

Most of the time	1
Occasionally	2
Almost never never	3
Refusal (SPONTANEOUS)	4

EB86.3 D60

D62.1&2&3&4: "NO ANSWER" NOT ALLOWED

D62: DISPLAY '95' INSTEAD OF 'NO INTERNET ACCESS'

D62	Could you tell me if...?
-----	--------------------------

(SHOW SCREEN WITH SCALE – READ OUT – SINGLE CODE)

		Every day or almost every day	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
--	--	-------------------------------	---------------------------	-------------------	----------------------------	------------	-------	----------------------------------

1	You use the Internet at home, in your home	1	2	3	4	5	6	7
2	You use the Internet at your place of work	1	2	3	4	5	6	7
3	You use the Internet on your mobile device (laptop, smartphone, tablet, etc.)	1	2	3	4	5	6	7
4	You use the Internet somewhere else (school, university, internet café, etc.)	1	2	3	4	5	6	7

EB86.3 D62

D63: CODE "NO ANSWER" IN CODE 8

D63	Do you see yourself and your household belonging to...?
-----	---

(SHOW SCREEN – READ OUT – SINGLE CODE)

The working class of society	1
The lower middle class of society	2
The middle class of society	3
The upper middle class of society	4
The higher class of society	5
Other (SPONTANEOUS)	6
None (SPONTANEOUS)	7
Refusal (SPONTANEOUS)	8
DK	9

EB86.3 D63

D70: CODE "NO ANSWER" IN CODE 5

D70	On the whole, how satisfied or not are you with the life you lead? Are you...?
-----	--

(SINGLE CODE)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB86.3 D70

D71.1&2&3: CODE "NO ANSWER" IN CODE 4

D71	When you get together with friends or relatives, how often would you say you discuss...?
-----	--

(READ OUT – SINGLE CODE)

		Frequently	Occasional ly	Never	DK
--	--	------------	------------------	-------	----

1	National political matters	1	2	3	4
2	European political matters	1	2	3	4
3	Local political matters	1	2	3	4

EB86.3 D71

D72.1&2: CODE "NO ANSWER" IN CODE 5

D72: DISPLAY '99' INSTEAD OF 'DK'

D72	Please tell me to what extent you agree or disagree with each of the following statements.
-----	--

(SHOW SCREEN WITH SCALE – READ OUT – SINGLE CODE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	--	------------------	------------------	---------------------	---------------------	----

1	My voice counts in the European Union	1	2	3	4	5
2	My voice counts in the United Kingdom	1	2	3	4	5

EB86.3 D72

D73: CODE "NO ANSWER" IN CODE 4

D73	At the moment, would you say that things are generally going in the right direction or the wrong direction, in...?
-----	--

(READ OUT – SINGLE CODE)

		Things are going in the right direction	Things are going in the wrong direction	Neither one nor the other (SPONTANEOUS)	DK
--	--	---	---	---	----

1	The United Kingdom	1	2	3	4
2	The European Union	1	2	3	4

EB86.3 D73

D77	When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views? Does this happen...?
-----	--

(READ OUT – SINGLE CODE)

Often	1
From time to time	2
Rarely	3
Never	4
DK	5

EB86.3 D77

D78: CODE "NO ANSWER" IN CODE 6

D78	In general, does the EU conjure up for you a very positive, fairly positive, neutral, fairly negative or very negative image?
-----	---

(READ OUT – SINGLE CODE)

Very positive	1
Fairly positive	2
Neutral	3
Fairly negative	4
Very negative	5
DK	6

EB86.3 D78

INTERVIEW PROTOCOL

P1	DATE OF INTERVIEW
----	-------------------

		DAY			MONTH
--	--	-----	--	--	-------

EB86.3 P1

P2	TIME OF THE BEGINNING OF THE INTERVIEW
----	--

(INT.:USE 24 HOUR CLOCK)

		HOUR			MINUTES
--	--	------	--	--	---------

EB86.3 P2

P3	NUMBER OF MINUTES THE INTERVIEW LASTED
----	--

			MINUTES
--	--	--	---------

EB86.3 P3

P4: NO ANSWERS NOT ALLOWED

P4	Number of persons present during the interview, including interviewer
----	---

Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB86.3 P4

P5: NO ANSWERS NOT ALLOWED

P5	Respondent cooperation
----	------------------------

Excellent	1
Fair	2
Average	3
Bad	4

EB86.3 P5

P6	Size of locality
----	------------------

Local Codes

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EB86.3 P6

P7	Region
----	--------

NUTS Level 2 Regions (See www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics)

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EB86.3 P7

P8	Postal code
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EB86.3 P8

P9	Sample point number
----	---------------------

--	--	--	--	--	--	--	--

EB86.3 P9

P10	Interviewer number
-----	--------------------

--	--	--	--	--	--	--	--

EB86.3 P10

P11	LEAVE BLANK
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EB86.3 P11

ASK P13 ONLY IN LU, BE, ES, FI, EE, LV AND MT

P13	Language of interview
-----	-----------------------

Language 1	1
Language 2	2
Language 3	3

EB86.3 P13
