

| YOUR | SURVE | YNUMBER | | | ſ | | | | : | 1 |
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| INTER | VIEW N | UMBER | | | | | | | | 4 |
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| SAMP | LE | Standard | | | | | | | 5 | 4 |
| | | Youths | | | | | | | 5 | 1 2 |
| Q.1. | What is | s your nationality? ERS POSSIBLE) | Please tell me th | e country | (or c | ountrie | s) that a | pply. (N | IULTIPI | LE |
| | | Belgium | | | | 6 | 1, | | | |
| | | Denmark | | | | | 2, | | | |
| | | Germany | | | | | 3, | | | |
| | | Greece | | | | | 4, | | | |
| | | Spain | | | | | 5, | | | |
| | | France | | | | | 6, | | | |
| | | Ireland | | | | | 7, | | | |
| | | Italy | | | | | 8, | | | |
| | | Luxembourg | | | | | 9, | | | |
| | | Netherlands | | | | | 10, | | | |
| | | Portugal | | | | | 11, | | | |
| | | United Kingdom | (Great Britain, No | rthern Irel | land) | | 12, | | | |
| | | Austria | | | | | 13, | | | |
| | | Sweden | | | | | 14, | | | |
| | | Finland | | | | | 15, | | | |
| | | Other countries | | | | | 16, C | LOSE IN | ITERVII | EW |
| | | DK | | | | | 17, C | LOSE IN | ITERVII | EW |

EB57.1 – Q.1 – TREND

LET'S TALK ABOUT HEALTH

Q.2. What do you think are the two most important issues facing the UK at the moment? (SHOW CARD – READ OUT – MAX. 2 ANSWERS POSSIBLE)

| Crime | 7 | 1, |
|----------------------------|---|----|
| Public transport | | 2, |
| Economic situation | | 3, |
| Rising prices/inflation | | 4, |
| Taxation | | 5, |
| Unemployment | | 6, |
| Terrorism | | 7, |
| Defence/foreign affairs | | 8, |
| Housing | | 9, |
| Immigration | | 10 |
| Health care system | | 11 |
| The educational system | | 12 |
| Pensions | | 13 |
| Protecting the environment | | 14 |
| Others (SPONTANEOUS) | | 15 |
| DK | | 16 |

Q.3. Here are some items of government spending. Which of them, if any, would be your two highest priorities for extra spending? (SHOW CARD – READ OUT – MAX. 2 ANSWERS POSSIBLE)

| Education | 8 | 1, |
|---|---|-----|
| Defence | | 2, |
| Health care | | 3, |
| Housing | | 4, |
| Public transport | | 5, |
| Roads | | 6, |
| Police, prisons and the courts system | | 7, |
| Social security/social assistance benefits | | 8, |
| Financial support for companies | | 9, |
| Aid to developing countries/development aid | | 10, |
| None of these (SPONTANEOUS) | | 11, |
| DK | | 12, |

EB57.2 - NEW

Q.4. Please tell me whether you are very satisfied, fairly satisfied, neither satisfied nor dissatisfied, not very satisfied or not at all satisfied with each of the following? (SHOW CARD WITH SCALE)

| READ OUT | SA | VERY ATISFIED | FAIRLY SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | NOT VERY SATISFIED | NOT AT ALL SATISFIED | DK |
|---|----|------------------|---------------------|---|-----------------------|-------------------------|----|
| 1. Your life in general | 9 | 1 | 2 | 3 | 4 | 5 | 6 |
| 2. The economic situation in the UK (N) | 10 | 1 | 2 | 3 | 4 | 5 | 6 |
| 3. The educational system in the UK (N) | 11 | 1 | 2 | 3 | 4 | 5 | 6 |
| 4. Law and order in the UK (N) | 12 | 1 | 2 | 3 | 4 | 5 | 6 |
| 5. Public transport in the UK (N) | 13 | 1 | 2 | 3 | 4 | 5 | 6 |
| 6. The health care system in the UK (M) | 14 | 1 | 2 | 3 | 4 | 5 | 6 |

EB52.1 – Q.13 – TREND MODIFIED

Q.5. And, in two years time, do you think you will be more satisfied, less satisfied or as satisfied as you are today with ...? (SHOW CARD WITH SCALE)

| READ OUT | | MORE SATISFIED | LESS SATISFIED | NO CHANGE IN SATISFACTION | | DK |
|-------------------------|----|-------------------|-------------------|---------------------------|---|----|
| | | SATISFIED | SATISFIED | | | |
| 1. Your life in general | 15 | 1 | 2 | 3 | 4 | |
| 2. The economic | | | | | | |
| situation in the UK (N) | 16 | 1 | 2 | 3 | 4 | |
| 3. The educational | | | | | | |
| system in the UK (N) | 17 | 1 | 2 | 3 | 4 | |
| 4. Law and order in | | | | | | |
| the UK (N) | 18 | 1 | 2 | 3 | 4 | |
| 5. Public transport in | | | | | | |
| the UK (N) | 19 | 11 | 2 | 3 | 4 | |
| 6. The health care | | | | | | |
| system in the UK (M) | 20 | 1 | 2 | 3 | 4 | |

EB52.1 - Q.14.b - TREND MODIFIED

Q.6. I am going to read out some statements about health care. For each of these, please tell me if you strongly agree, tend to agree, neither agree nor disagree, tend to disagree or strongly disagree. (SHOW CARD WITH SCALE)

| READ OUT | STI | RONGLY AGREE | TEND TO AGREE | NEITHER AGREE NOR DISAGREE | TEND TO DISAGREE | STRONGLY DISAGREE | DK |
|--|-----|-----------------|---------------------|-------------------------------------|---------------------|----------------------|----|
| People use health care | | | | | | | |
| facilities too frequently | 21 | 1 | 2 | 3 | 4 | 5 | 6 |
| 2. The government or social insurance should only provide everyone with essential services, such as care for serious diseases, and encourage people to provide for themselves in | | | | | | | |
| other respects (M) | 22 | 1 | 2 | 3 | 4 | 5 | 6 |
| 3. It is impossible for any government or public or private health insurance scheme to pay for all new medical treatments and | | | | | | | |
| technology (M) | 23 | 1 | 2 | 3 | 4 | 5 | 6 |
| Doctors do not spend enough time with you when you go to them (N) | 24 | 1 | 2 | 3 | 4 | 5 | 6 |
| 5. Doctors do not spend enough time with you discussing preventive action and healthier lifestyle when | | | | | | | |
| you go to them (M) | 25 | 1 | 2 | 3 | 4 | 5 | 6 |
| Priority should be given to treating young patients rather than old patients | 26 | 1 | 2 | 3 | 4 | 5 | 6 |

EB44.3 - Q.121 & EB49 - Q.71 - TRENDS MODIFIED

| Now, I will read you four statements about the way the health care system runs in Which one comes closest to your own point of view? (SHOW CARD – READ O ANSWER ONLY) | | |
|---|---|---|
| On the whole, the health care system in the UK runs quite well | 27 | 1 |
| There are some good things in the way health care in the UK runs, and only minor changes would make it work better | | 2 |
| There are some good things in the way health care in the UK runs, but only fundamental changes would make it work better | | 3 |
| Health care system in the UK runs so badly that we need to rebuild it completely (M) | | 4 |
| Uncertain | | 5 |
| DK | | 6 |
| EB44.3 – Q.124 – TREND MODIFIED | | |
| Suppose the government had to choose between three options on this list. Whithink it should choose? (SHOW CARD – READ OUT – ONE ANSWER ONLY) | ch do yo | ou |
| Reduce taxes or social insurance contributions and spend less on health care services | 28 | 1 |
| Keep taxes and spending on health care services at the same level as now | | 2 |
| Increase taxes or social insurance contributions and spend more on health | | 3 |
| DK | | 4 |
| Refusal | | 5 |
| EB57.2 - NEW | | |
| | Which one comes closest to your own point of view? (SHOW CARD – READ OANSWER ONLY) On the whole, the health care system in the UK runs quite well There are some good things in the way health care in the UK runs, and only minor changes would make it work better There are some good things in the way health care in the UK runs, but only fundamental changes would make it work better Health care system in the UK runs so badly that we need to rebuild it completely (M) Uncertain DK EB44.3 – Q.124 – TREND MODIFIED Suppose the government had to choose between three options on this list. Whit think it should choose? (SHOW CARD – READ OUT – ONE ANSWER ONLY) Reduce taxes or social insurance contributions and spend less on health care services Keep taxes and spending on health care services at the same level as now Increase taxes or social insurance contributions and spend more on health DK Refusal | Which one comes closest to your own point of view? (SHOW CARD – READ OUT – OANSWER ONLY) On the whole, the health care system in the UK runs quite well There are some good things in the way health care in the UK runs, and only minor changes would make it work better There are some good things in the way health care in the UK runs, but only fundamental changes would make it work better Health care system in the UK runs so badly that we need to rebuild it completely (M) Uncertain DK EB44.3 – Q.124 – TREND MODIFIED Suppose the government had to choose between three options on this list. Which do you think it should choose? (SHOW CARD – READ OUT – ONE ANSWER ONLY) Reduce taxes or social insurance contributions and spend less on health care services Keep taxes and spending on health care services at the same level as now Increase taxes or social insurance contributions and spend more on health DK Refusal |

- Q.9. Some people have extra family responsibilities, because they look after someone who has a long-term illness, who is handicapped or elderly.
 - a) Is there anyone living with you who has a long term illness, who is handicapped or elderly, whom you look after or give special help to? (SHOW CARD MULTIPLE ANSWERS POSSIBLE)
 - b) Do you provide some regular service or help to such a person NOT living with you? (SHOW SAME CARD AS IN Q.9.a MULTIPLE ANSWERS POSSIBLE)

| READ OUT | a) | b) |
|--|-------|-------|
| 1. A husband/wife/partner, under 60 years of age | 29 1, | 30 1, |
| 2. A husband/wife/partner, 60 or over | 2, | 2, |
| 3. A child, under 5 years of age | 3, | 3, |
| 4. A child, 5 or over | 4, | 4, |
| 5. A relative, under 60 years of age | 5, | 5, |
| 6. A relative, 60 or over | 6, | 6, |
| 7. A friend, under 60 years of age | 7, | 7, |
| 8. A friend, 60 or over | 8, | 8, |
| 9. Other person, under 60 years of age | 9, | 9, |
| 10. Other person, 60 or over | 10, | 10, |
| 11. None of these | 11, | 11, |
| 12. DK | 12, | 12, |

EB37.1 - Q.52 - TREND

Q.10. Who do you think should mainly pay for taking care of elderly parents? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

| The elderly parents themselves | 31 | 1 |
|---|----|---|
| Their children | | 2 |
| The national government or social insurance (N) | | 3 |
| Regional/local government (M) | | 4 |
| DK | | 5 |

EB50.1 - Q.37 - TREND MODIFIED

Q.11. a) In your view, who is in the best position to decide what long-term care services an elderly person needs? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

| A relative, a close friend | 32 | 1 |
|-------------------------------------|----|---|
| The elderly person | | 2 |
| The service provider | | 3 |
| Another professional (doctor, etc.) | | 4 |
| DK | | 5 |

EB51.0 - Q.38 - TREND MODIFIED

| Q.11. | b) And, who is in the next best position? (SHOW SAME CARD AS IN CONE ANSWER ONLY) |).11.a – READ (| DUT – |
|-------|--|------------------|-------|
| | A relative, a close friend | 33 | 1 |
| | The elderly person | | 2 |
| | The service provider | | 3 |
| | Another professional (doctor, etc.) | | 4 |
| | DK | | 5 |
| | EB51.0 - Q.38 - TREND | | |
| Q.12. | Over the last 12 months, would you say your health has on the whole be fair, bad or very bad? | een very good, g | jood, |
| | Very good | 34 | 1 |
| | Good | | 2 |
| | Fair | | 3 |
| | Bad | | 4 |
| | Very bad | | 5 |
| | DK | | 6 |
| | EB44.3 – Q.113 – TREND | | |
| Q.13. | Do you have any long-standing illness, health problem or handicap that or severely, your work or daily activities? This includes all types of healthose due to old age. (IF YES) To some extent or severely? | | |
| | No | 35 | 1 |
| | Yes, to some extent | | 2 |
| | Yes, severely | | 3 |
| | DK/Refusal | | 4 |
| | FB44.3 – Q.114 – TREND | | |

| Q.14. | How well do you get by with your household's income? (SHOW CARD – READ ANSWER ONLY) | OUT – | ONE |
|---------|---|-------|-----|
| | With great difficulty | 36 | 1 |
| | With difficulty | | 2 |
| | Easily | | 3 |
| | Very easily | | 4 |
| | DK | | 5 |
| | Refusal | | 6 |
| | EB56.1 – Q.5 – TREND | | |
| IF "WI" | TH GREAT DIFFICULTY" OR "WITH DIFFICULTY", CODE 1 OR 2 IN Q.14 | | |
| Q.15. | How long has your household been in this financial situation? | | |
| | Less than a year | 37 | 1 |
| | 1 year | | 2 |
| | From 2 to 3 years | | 3 |
| | From 4 to 5 years | | 4 |
| | From 6 to 10 years | | 5 |
| | Over 10 years | | 6 |
| | DK | | 7 |
| | Refusal | | 8 |
| | EB56.1 – Q.6 – TREND | | |

NOW, LET'S TALK ABOUT ANOTHER TOPIC: CROSS-BORDER PURCHASES

Q.16. Over the last 12 months, have you bought or ordered products or services for private use from shops or sellers located in another European Union country, or not?

| Yes | 38 | 1 |
|-----|----|---|
| No | | 2 |
| DK | | 3 |

EB57.2 - NEW

IF "YES", CODE 1 IN Q.16

- Q.17. a) How did you buy or order them? (SHOW CARD MULTIPLE ANSWERS POSSIBLE) FOR EACH WAY IDENTIFIED IN Q.17.a
 - b) What was the approximate total value of what you bought or ordered? (SHOW CARD WITH SCALE ONE ANSWER ONLY)

| | | Vays | b) Total amount | | | | | |
|--|----|------|-----------------|-----|--------|--------|------|----|
| READ OUT | | | LE | ESS | FROM | FROM | £120 | DK |
| | | | T⊦ | IAN | £30 TO | £60 TO | OR | |
| | | | | £30 | £59 | £119 | MORE | |
| 1. On a trip or trips primarily for shopping | | | | | | | | |
| purposes | 39 | 1, | 40 | 1 | 2 | 3 | 4 | 5 |
| 2. On holiday or on a business trip, | | | | | | | | |
| excluding items such as travel, | | | | | | | | |
| accommodation, meals, leisure activities | | 2, | 41 | 1 | 2 | 3 | 4 | 5 |
| 3. On the Internet | | 3, | 42 | 1 | 2 | 3 | 4 | 5 |
| 4. By mail order, catalogue, telephone | | | | | | | | |
| sales | | 4, | 43 | 1 | 2 | 3 | 4 | 5 |
| 5. From a sales representative located in | | | | | | | | |
| another European Union country, who | | | | | | | | |
| comes to visit you at home or your place | | | | | | | | |
| of work | ŀ | 5, | 44 | 1 | 2 | 3 | 4 | 5 |
| DK | | 6, | | | | | | |

EB57.2 - NEW

ASK ALL

Q.18. In the last 12 months, have you seen or heard advertising or information coming from shops or sellers located in another European Union country in any of these ways? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

| No, I have not seen or heard advertising or information | 45 | 1, |
|---|----|-----|
| Yes, by e-mail | | 2, |
| Yes, by post, personally addressed to you | | 3, |
| Yes, through leaflets left in your post box | | 4, |
| Yes, by telephone | | 5, |
| Yes, on the radio | | 6, |
| Yes, on television | | 7, |
| Yes, in newspapers or magazines | | 8, |
| Yes, other way (SPONTANEOUS) | | 9, |
| None of these (SPONTANEOUS) | | 10, |
| DK | | 11, |

- Q.19. a) Has the introduction of euro notes and coins made you more interested in buying from shops or sellers located in another European Union country, or not?
 - b) And has the possibility of buying products and services on the Internet, made you more interested in buying from shops or sellers located in another European Union country, or not?

| | | YES | NO | DK |
|---|----|-----|----|----|
| a) The introduction of euro notes and coins | 46 | 1 | 2 | 3 |
| b) Buying on the Internet | 47 | 1 | 2 | 3 |

EB57.2 - NEW

Q.20. Assuming language is not a problem, would you be more confident, as confident or less confident buying from a shop or a seller located in another European Union country as from one based in the UK? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

| More confident | 48 | 1 |
|---|----|---|
| As confident | | 2 |
| Less confident | | 3 |
| It depends on the country (SPONTANEOUS) | | 4 |
| It depends on the product (SPONTANEOUS) | | 5 |
| DK | | 6 |

EB57.2 - NEW

- Q.21. a) And, if you were buying a new car, would you be more confident, as confident or less confident buying from a shop or a seller located in another European Union country as from one located in the UK? (SHOW CARD WITH SCALE)
 - b) And if you wanted to buy a new kitchen and have it fitted? (SHOW SAME CARD)
 - c) And if you wanted to buy clothes? (SHOW SAME CARD)
 - d) And a CD-player? (SHOW SAME CARD)
 - e) And airline tickets? (SHOW SAME CARD)
 - f) And financial services (banking, insurance, etc.)? (SHOW SAME CARD)

| READ OUT | MORE | | MORE AS LESS | | IT DEPENDS ON | DK |
|-----------------------|------|---------|--------------|-----------|---------------|----|
| | CON | IFIDENT | CONFIDENT | CONFIDENT | THE COUNTRY | |
| | | | | | (SPONTANEOUS) | |
| a) A new car | 49 | 1 | 2 | 3 | 4 | 5 |
| b) A new kitchen | 50 | 1 | 2 | 3 | 4 | 5 |
| c) Clothes | 51 | 1 | 2 | 3 | 4 | 5 |
| d) CD-player | 52 | 1 | 2 | 3 | 4 | 5 |
| e) Airline tickets | 53 | 1 | 2 | 3 | 4 | 5 |
| f) Financial services | 54 | 1 | 2 | 3 | 4 | 5 |

EB57.2 - NEW

IF "LESS CONFIDENT", CODE 3 IN Q.20

Q.22. For each of the following, please tell me if you think it is a very important, fairly important, not very important or not at all important reason for your lack of confidence? (SHOW CARD WITH SCALE)

| READ OUT | | VERY | FAIRLY | NOT VERY | NOT AT ALL | |
|--------------------------------|----------|-------|-----------|-----------|------------|----|
| | IMPC | RTANT | IMPORTANT | IMPORTANT | IMPORTANT | DK |
| A greater risk of practical | | | | | | |
| problems that is delivery | | | | | | |
| problems, errors, etc. | 55 | 1 | 2 | 3 | 4 | 5 |
| 2. I can't trust foreign shops | | | | | | |
| or sellers/greater risk of | | | | | | |
| fraud or deception | 56 | 1 | 2 | 3 | 4 | 5 |
| 3. I can't trust safety of | | | | | | |
| goods and services | | | | | | |
| purchased from foreign | | | | | | |
| shops or sellers | 57 | 1 | 2 | 3 | 4 | 5 |
| 4. The lower standards of | | | | | | |
| consumer protection laws in | ŀ | | | | | |
| other European Union | <u> </u> | | | | | |
| countries | 58 | 1 | 2 | 3 | 4 | 5 |
| 5. I don't know consumer | 1 | | | | | |
| protection laws in other | | | | | | |
| European Union countries | 59 | 1 | 2 | 3 | 4 | 5 |
| 6. It is harder to resolve | İ | | | | | |
| after-sales problems such as | | | | | | |
| complaints, returns, refunds, | | | | | | |
| guarantees, etc. | 60 | _1 | 2 | 3 | 4 | 5 |
| 7. It is harder to take legal | | | | | - | |
| action through the courts | 61 | 1 | 2 | 3 | 4 | 5 |
| 8. It is harder to ask public | 1 | | | | | |
| authorities or consumer | ĺ | | | | | |
| associations to intervene on | | | | | | |
| my behalf | 62 | 1 | 2 | 3 | 4 | 5 |

Q.23. For each of the following, please tell me if you think it is very important, fairly important, not very important or not at all important in making you more confident about purchasing from shops or sellers located in other European Union countries? (SHOW CARD WITH SCALE)

| READ OUT | | VERY | FAIRLY | NOT VERY | NOT AT ALL | |
|-------------------------------|------|--------|-----------|-----------|------------|----|
| | IMPO | DRTANT | IMPORTANT | IMPORTANT | IMPORTANT | DK |
| If you enjoyed the same | | | | | | |
| consumer rights and | | | | | | |
| protection as for purchases | | | | | | |
| in the UK | 63 | 1 | 2 | 3 | 4 | 5 |
| 2. If consumer protection | | | | | | |
| laws were strengthened in all | | | | | | |
| European Union countries | 64 | 1 | 2 | 3 | 4 | 5 |
| 3. If you were given | | | | | | |
| information about the | | | | | | |
| different specific consumer | | | | | | |
| rights and protection | | | | | | |
| measures that exist in each | | | | | | ŀ |
| European Union country | 65 | 1 | 2 | 3 | 4 | 5 |
| 4. If you could apply to an | | | | | | |
| independent body to resolve | İ | | | | | |
| a cross-border dispute | 66 | 1 | 2 | 3 | 4 | 5 |
| 5. If you could take a case | | | | | | |
| against the shop or seller | | | | | | |
| based in another European | | | | | | |
| Union country through the | | | | | | |
| British courts and under | | | | | | |
| British laws | 67 | 1 | 2 | 3 | 4 | 5 |
| 6. If the British authorities | | | | | | |
| could intervene on your | | | | | | |
| behalf in the other European | 1 | | | | | |
| Union countries | 68 | 1 | 2 | 3 | 4 | 5 |

EB57.2 - NEW

ASK ALL

Q.24. If you were equally confident about making purchases from shops or sellers located in another European Union country, would you buy more from them than at present? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

| No, I wouldn't buy more | 69 | 1 |
|--------------------------|----|---|
| Yes, a lot more | | 2 |
| Yes, a little more | | 3 |
| It depends (SPONTANEOUS) | | 5 |
| DK | | 6 |

EB57.2 - NEW

NOW, LET'S TALK ABOUT ANOTHER TOPIC: NATIONAL IDENTITIES

Q.25. I would like you to tell me how close you feel to the following groups of people. (SHOW CARD WITH SCALE)

| READ OUT | VERY CLOSE | QUITE CLOSE | NOT VERY CLOSE | NOT AT ALL CLOSE | DK |
|--|---------------|----------------|----------------------|---|----|
| 1. The inhabitants of the city or village where you | | | | | |
| live/have lived most of your life | 70 1 | 2 | 3 | 4 | 5 |
| 2. The inhabitants of the region where you live | | | | | |
| (UK, Scotland, Wales, etc.) | 71 1 | 2 | 3 | 4 | 5 |
| 3. Fellow Britons | 72 1 | 2 | 3 | 4 | 5 |
| 4. European Union citizens | 73 1 | 2 | 3 | 4 | 5 |
| 5. Fellow Europeans (including European Union citizens and people living in countries that are | | | | | |
| part of the European continent but which may not | | | | | |
| make part of the European Union | 74 1 | 2 | 3 | 4 | 5 |
| 6. People from Central and Eastern Europe | 75 1 | 2 | 3 | 4 | 5 |
| 7. Arabs | 76 1 | 2 | 3 | 4 | 5 |
| 8. Turks | 77 1 | 2 | 3 | 4 | 5 |
| 9. Russians | 78 1 | 2 | 3 | 4 | 5 |
| 10. United States' citizens | 79 1 | 2 | 3 | 4 | 5 |
| 11. Gypsies | 80 1 | 2 | 3 | 4 | 5 |
| 12. Jews | 81 1 | 2 | 3 | 4 | 5 |
| 13. People from the Dominions (Australians, etc.) | 82 1 | 2 | 3 | 4 | 5 |
| 14. People from the Commonwealth (Indians, Pakistanis, West Indians, etc.) | | | | *************************************** | |
| 15. People from non-Commonwealth countries | | | | 11/10/14/14/14 | |
| (Koreans, Kurds, Somalis, etc.) | 84 1 | 2 | 3 | 4 | 5 |

EB57.2 - NEW

Q.26. Different things or feelings are crucial to people in their sense of belonging to a nation. To what extent do you agree with the following statements? (SHOW CARD WITH SCALE) "I feel British because I share with my fellow Britons ..."

1. I do not feel British

Yes 85 1 GO TO Q.27.

No 2

| READ OUT | ST | RONGLY AGREE | TEND TO AGREE | TEND TO DISAGREE | STRONGLY DISAGREE | DK |
|----------------------------------|-----|-----------------|---------------------|---------------------|----------------------|----|
| O c common sultium suctoms | ļ | | AGNEE | L | | |
| 2. a common culture, customs | 000 | 4 | 0 | • | • | _ |
| and traditions | 86 | <u> </u> | 2 | 3 | 44 | 5 |
| 3. a common language | 87 | 1 | 2 | 3 | 4 | 5 |
| 4. common ancestry | 88 | 1 | 2 | 3 | 4 | 5 |
| 5. a common history and a | - | | | | | |
| common destiny | 89 | 1 | 2 | 3 | 4 | 5 |
| 6. a common political and legal | | | | | | |
| system | 90 | 1 | 2 | 3 | 4 | 5 |
| 7. common rights and duties | 91 | 1 | 2 | 3 | 4 | 5 |
| 8. a common system of social | | | | | | |
| security/welfare | 92 | 1 | 2 | 3 | 4 | 5 |
| 9. a national economy | 93 | 1 | 2 | 3 | 4 | 5 |
| 10. a national army | 94 | 1 | 2 | 3 | 4 | 5 |
| 11. my homeland | 95 | 1 | 2 | 3 | 4 | 5 |
| 12. a feeling of national pride | 96 | 1 | 2 | 3 | 4 | 5 |
| 13. national independence and | | | | | | |
| sovereignty | 97 | 11 | 2 | 3 | 4 | 5 |
| 14. our national character | 98 | 1 | 2 | 3 | 4 | 5 |
| 15. our national symbols (the | | | | | | |
| flag, the national anthem, etc.) | 99 | 1 | 2 | 3 | 4 | 5 |

EB57.2 - NEW

Q.27. Different things or feelings are crucial to people in their sense of belonging to Europe. To what extent do you agree with the following statements? (SHOW CARD WITH SCALE) "I feel European because I share with my fellow Europeans ..."

1. I do not feel European

Yes

100 1 GO TO Q.28.

No

2

| READ OUT | STF | RONGLY AGREE | TEND TO AGREE | TEND TO DISAGREE | STRONGLY DISAGREE | DK |
|---|-----|-----------------|---------------------|---------------------|----------------------|----|
| 2. a common civilisation | 101 | 1 | 2 | 3 | 4 | 5 |
| membership in a European society with many languages | | | | | | |
| and cultures | 102 | 1 | 2 | 3 | 4 | 5 |
| 4. common ancestry | 103 | 1 | 2 | 3 | 4 | 5 |
| 5. a common history and a | | | _ | _ | | |
| common destiny | 104 | 1 | 2 | 3 | 4 | 5 |
| 6. the European Union institutions and an emerging common political and legal | | | | | | |
| system | 105 | 1 | 2 | 3 | 4 | 5 |
| 7. common rights and duties | 106 | 1 | 2 | 3 | 4 | 5 |
| 8. a common system of social protection within the European Union | 107 | 1 | 2 | 3 | 4 | 5 |
| 9. the right to free movement and residence in any part of the European Union | 108 | 1 | 2 | 3 | 4 | 5 |
| 10. an emerging European Union defence system | 109 | 1 | 2 | 3 | 4 | 5 |
| 11. a common European homeland | 110 | 1 | 2 | 3 | 4 | 5 |
| 12. a feeling of pride for being European | 111 | 1 | 2 | 3 | 4 | 5 |
| 13. sovereignty of the European Union | 112 | 1 | 2 | 3 | 4 | 5 |
| 14. a future common European Union currency | 113 | 1 | 2 | 3 | 4 | 5 |
| 15. a set of European Union symbols (flag, anthem, etc.) | 114 | 1 | 2 | 3 | 4 | 5 |

EB57.2 - NEW

TO BE ASKED ONLY TO YOUNG PEOPLE AGED 15 TO 24, OTHERS GO TO DEMOGRAPHICS (INT. : DO NOT FORGET TO ASK Q.1.)
LET'S TALK ABOUT YOUTH ATTITUDES ON DRUGS

Here is a list with drugs: ecstasy, LSD, heroin, morphine, cocaine, crack, glue or solvents, cannabis, amphetamines. Alcohol, tobacco or doping substances are excluded. (SHOW CARD WITH THE LIST)

Q.28. In your opinion, what are the main reasons why people experiment with drugs? Please choose the three that come closest to your own opinion. (SHOW CARD – READ OUT – MAX. 3 ANSWERS POSSIBLE)

| Thrill seeking | 115 | 1, |
|---|-----|-----|
| Curiosity | | 2, |
| Expected effects of the drug | | 3, |
| Problems at home | | 4, |
| Problems at school or work | | 5, |
| Loneliness | | 6, |
| Peer pressure | | 7, |
| Recreation | | 8, |
| Social or economic problems (unemployment, poverty, etc.) | | 9, |
| Lack of willpower | | 10, |
| Others (SPONTANEOUS) | | 11, |
| It depends (SPONTANEOUS) | | 12, |
| None of these (SPONTANEOUS) | | 13, |
| DK | | 14, |

Q.29. In your opinion, what are the main reasons why some people find it hard to stop using drugs? Please choose the three that come closest to your own opinion. (SHOW CARD – READ OUT – MAX. 3 ANSWERS POSSIBLE)

| Thrill seeking | 116 | 1, |
|---|-----|-----|
| Effects of the drug | | 2, |
| Drug dependence | | 3, |
| Problems at home | | 4, |
| Problems at school or work | | 5, |
| Loneliness | | 6, |
| Peer pressure | | 7, |
| Recreation | | 8, |
| Social or economic problems (unemployment, poverty, etc.) | | 9, |
| Lack of willpower | | 10, |
| Others (SPONTANEOUS) | | 11, |
| It depends (SPONTANEOUS) | | 12, |
| None of these (SPONTANEOUS) | | 13, |
| DK | | 14, |

| Q.30. | Drug use may have certain consequences. Please choose the three that come of your own opinion. (SHOW CARD – READ OUT – MAX. 3 ANSWERS POSSIBL | |) |
|-------|--|-----|-----|
| | Relief from pain or stress | 117 | 1, |
| | Problems with the law | | 2, |
| | Prostitution | | 3, |
| | Suicide | | 4, |
| | Mental problems | | 5, |
| | Drug dependence | | 6, |
| | Infection with communicable diseases (HIV/AIDS, hepatitis, etc.) | | 7, |
| | Other health problems | | 8, |
| | Enjoyment | | 9, |
| | Poverty | | 10, |
| | Others (SPONTANEOUS) | | 11, |
| | It depends (SPONTANEOUS) | | 12, |
| | None of these (SPONTANEOUS) | | 13, |
| | DK | | 14 |
| | EB57.2 – NEW | | |
| Q.31. | What do you think are the most effective ways of tackling drug-related problems choose the three that come closest to your own opinion. (SHOW CARD – READ MAX. 3 ANSWERS POSSIBLE) | | |
| | More treatment and rehabilitation of drug users | 118 | 1, |
| | Information campaigns | | 2, |
| | Reducing poverty/unemployment | | 3, |
| | More leisure opportunities | | 4, |
| | Tougher measures against drug producers and manufacturers | | 5, |
| | Tougher measures against drug dealers and traffickers | | 6, |
| | Tougher measures against drug users | | 7, |
| | Others (SPONTANEOUS) | | 8, |
| | None of these (SPONTANEOUS) | | 9, |
| | DK | | 10 |
| | EB57.2 – NEW | | |

Q.32. If you wanted to know more about drugs, who would you turn to? Please choose the three that come closest to your own opinion. (SHOW CARD – READ OUT – MAX. 3 ANSWERS POSSIBLE)

| A friend | 119 | 1, |
|---|-----|-----|
| Parents/relatives | | 2, |
| Someone at school or at work | | 3, |
| A doctor, a nurse or other health professionals | | 4, |
| A social/youth worker | | 5, |
| A specialised drugs counsellor/centre | | 6, |
| The police | | 7, |
| A telephone help line | | 8, |
| The Internet | | 9, |
| Others (SPONTANEOUS) | | 10, |
| It depends (SPONTANEOUS) | | 11, |
| None of these (SPONTANEOUS) | | 12, |
| DK | | 13, |

Q.33. Please tell me if you tend to agree or tend to disagree with the following statements.

| READ OUT | | D TO REE | TEND TO DISAGREE | DK |
|--|-----|-------------|---------------------|----|
| It is easy to get drugs near where I live | 120 | 1 | 2 | 3 |
| 2. It is easy to get drugs in or near my school/college | 121 | 1 | 2 | 3 |
| 3. It is easy to get drugs at parties | 122 | 1 | 2 | 3 |
| 4. It is easy to get drugs in pubs/clubs | 123 | 1 | 2 | 3 |
| 5. People who drink alcohol are more likely to experiment with | | | | |
| drugs | 124 | 1 | 2 | 3 |
| 6. People who smoke cigarettes are more likely to experiment | | | | |
| with drugs | 125 | 1 | 2 | 3 |
| 7. There should be drug testing at school/college/work | 126 | 1 | 2 | 3 |
| 8. When testing drivers for alcohol, the police should also test | | | | |
| for drugs | 127 | 1 | 2 | 3 |
| 9. Misuse of prescription medicine may be as dangerous as the | | | | |
| use of drugs | 128 | 1 | 2 | 3 |
| 10. Occasional use of alcohol is harmless | 129 | 1 | 2 | 3 |
| 11. Occasional use of synthetic drugs like ecstasy is harmless | 130 | 1 | 2 | 3 |
| 12. Occasional use of cannabis is harmless | 131 | 1 | 2 | 3 |
| 13. People should be punished for using drugs | 132 | 1 | 2 | 3 |
| 14. If drugs were cheaper, there would be fewer drug-related | | | | |
| problems | 133 | 1 | 2 | 3 |
| 15. Drug users should be able to get clean needles and syringes | | | | |
| at low cost | 134 | 1 | 2 | 3 |

EB57.2 - NEW

Q.34. Which of the following applies to you? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

| I know people who use cannabis | 135 | 1, |
|---|-----|-----|
| I have already been offered cannabis | | 2, |
| I have already tried cannabis | | 3, |
| I have used cannabis over the last month | | 4, |
| I know people who use drugs (other than cannabis) | | 5, |
| I have already been offered drugs (other than cannabis) | | 6, |
| I have already tried drugs (other than cannabis) | | 7, |
| I have used drugs (other than cannabis) over the last month | | 8, |
| I smoke cigarettes regularly | | 9, |
| I drink alcohol regularly | | 10, |
| None of these (SPONTANEOUS) | | 11, |

Q.35. Here is a list. Please tell me how dangerous or not you consider each of the following. (SHOW CARD WITH SCALE)

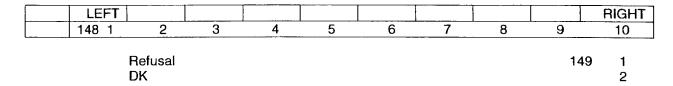
| READ OUT | | VERY | FAIRLY | NOT VERY | NOT AT ALL | DK |
|------------------------|------|--------|-----------|-----------|------------|----|
| | DANG | GEROUS | DANGEROUS | DANGEROUS | DANGEROUS | |
| 1. Ecstasy | 136 | 1 | 2 | 3 | 4 | 5 |
| 2. LSD | 137 | 1 | 2 | 3 | 4 | 5 |
| 3. Heroin | 138 | 1 | 2 | 3 | 4 | 5 |
| 4. Morphine | 139 | 1 | 2 | 3 | 4 | 5 |
| 5. Cocaine | 140 | 1 | 2 | 3 | 4 | 5 |
| 6. Crack | 141 | 1 | 2 | 3 | 4 | 5 |
| 7. Glue or solvents | 142 | 1 | 2 | 3 | 4 | 5 |
| 8. Cannabis | 143 | 1 | 2 | 3 | 4 | 5 |
| 9. Amphetamines | 144 | 1 | 2 | 3 | 4 | 5 |
| 10. Doping substances | 145 | 1 | 2 | 3 | 4 | 5 |
| 11. Alcohol | 146 | 1 | 2 | 3 | 4 | 5 |
| 12. Cigarettes/tobacco | 147 | 1 | 2 | 3 | 4 | 5 |

EB57.2 - NEW

| DEN | MO | GI | ⊋Δ | PI | 41 | റട |
|---------------------------|----|----|-----|------|----|----|
| ν \vdash $^{\circ}$ | いし | u | ראו | .[] | п | V |

ASK ALL

D.1. In political matters people talk of "the left" and "the right". How would you place your views on this scale? (SHOW CARD - DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)



EB57.0 - D.1 - DEMO TREND

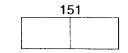
NO QUESTIONS D2 TO D6

Could you give me the number which corresponds best to your own current situation? D.7. (SHOW CARD - READ OUT - ONE ANSWER ONLY)

| Married | 150 | 1 | |
|--|-----|----|--|
| Remarried | | 2 | |
| Unmarried, currently living with a partner | | 3 | |
| Unmarried, having never lived with a partner | | 4 | |
| Unmarried, having previously lived with a partner, but now on my own | | 5 | |
| Divorced | | 6 | |
| Seperated | | 7 | |
| Widowed | | 8 | |
| Other (SPONTANEOUS) | | 9 | |
| Refusal (SPONTANEOUS) | | 10 | |

EB57.0 - D.7 - DEMO TREND

D.8. How old were you when you stopped full-time education? (IF STILL STUDYING: CODE 00)



EB57.0 - D.8 - DEMO TREND

NO QUESTION D9

D.10. GENDER

| Male | 152 | 1 |
|--------|-----|---|
| Female | | 2 |

D.11. How old are you?

| | 15 | 53 | |
|--|----|----|--|
| | | | |
| | | | |

EB57.0 - D.11 - DEMO TREND

NO QUESTIONS D12 TO D14

D.15. a) What is your current occupation?
 b) (IF NOT DOING ANY PAID WORK CURRENTLY – CODES 1 TO 4 IN D.15.a) Did you do any paid work in the past?
 What was your last occupation?

| | a) CURRENT OCCUPATION | b) LAST OCCUPATION |
|---|--------------------------|-----------------------|
| NOT WORKING | OCCUPATION | OCCUPATION |
| Responsible for ordinary shopping and looking after the home, or | | |
| without any current occupation, not working | 154 1 | |
| Student | 2 | |
| Unemployed or temporarily not working | 3 | |
| Retired or unable to work through illness | 4 | |
| SELF EMPLOYED | | |
| Farmer | 5 | 155 1 |
| Fisherman | 6 | 2 |
| Professional (lawyer, medical practitioner, accountant, | | |
| architect,) | 7 | 3 |
| Owner of a shop, craftsmen, other self employed person | 8 | 4 |
| Business proprietors, owner (full or partner) of a company | 9 | 5 |
| EMPLOYED | | |
| Employed professional (employed doctor, lawyer, accountant, | | |
| architect) | 10 | 6 |
| Gerneral management, director or top management (managing | | |
| directors, director general, other director) | 11 | 7 |
| Middle management, other management (department head, junior | | |
| manager, teacher, technician) | 12 | 8 |
| Employed position, working mainly at a desk | 13 | 9 |
| Employed position, not at a desk but travelling (salesmen, | | |
| driver,) | 14 | 10 |
| Employed position, not at a desk, but in a service job (hospital, |] | |
| restaurant, police, fireman,) | 15 | 11 |
| Supervisor | 16 | 12 |
| Skilled manual worker | 17 | 13 |
| Other (unskilled) manual worker, servant | 18 | 14 |
| NEVER DID ANY PAID WORK | | 15 |

EB57.0 - D.15.a&b - DEMO TREND

NO QUESTIONS D16 TO D18

ASK ALL

D.19. Are you in your household, the person who contributes most to the household income? (READ OUT)

| Yes | 156 | 1 |
|--------------|-----|---|
| No | | 2 |
| Both equally | | 3 |
| DK | | 4 |

EB57.0 - D.19 - DEMO TREND

NO QUESTION D20

D.21. (IF CODE 2 IN D.19)

- a) What is the current occupation of the person who contributes most to the household income?
- b) (IF NOT DOING ANY PAID WORK CURRENTLY CODE 1 TO 4 IN D.21.a) Did he/she do any paid work in the past?

What was his/her last occupation?

| | CURRENT | LAST |
|---|------------|------------|
| | OCCUPATION | OCCUPATION |
| NON-ACTIVE | | |
| Responsible for ordinary shopping and looking after the home, or | | |
| without any current occupation, not working | 157 1 | |
| Student | 2 | |
| Unemployed or temporarily not working | 3 | |
| Retired or unable to work through illness | 4 | |
| SELF EMPLOYED | | |
| Farmer | 5 | 158 1 |
| Fisherman | 6 | 2 |
| Professional (lawyer, medical practitioner, accountant, | | |
| architect,) | 77 | 3 |
| Owner of a shop, craftsmen, other self employed person | 8 | 4 |
| Business proprietors, owner (full or partner) of a company | 9 | 5 |
| EMPLOYED | | |
| Employed professional (employed doctor, lawyer, accountant, | | |
| architect) | 10 | 6 |
| General management, director or top management (managing | | |
| directors, director general, other director) | 11 | 7 |
| Middle management, other management (department head, junior | | |
| manager, teacher, technician) | 12 | 8 |
| Employed position, working mainly at a desk | 13 | 9 |
| Employed position, not at a desk but travelling (salesmen, | | |
| driver,) | 14 | 10 |
| Employed position, not at a desk, but in a service job (hospital, | | |
| restaurant, police, fireman,) | 15 | 11 |
| Supervisor | 16 | 12 |
| Skilled manual worker | 17 | 13 |
| Other (unskilled) manual worker, servant | 18 | 14 |
| NEVER DID ANY PAID WORK | | 15 |

EB57.0 - D.21.a&b - DEMO TREND

NO QUESTIONS D22 TO D24

ASK ALL

D.25. Would you say you live in a...? (READ OUT)

| rural area or village | 159 | 1 |
|----------------------------|-----|---|
| small or middle sized town | | 2 |
| large town | | 3 |
| DK | | 4 |

EB57.0 - D.25 - DEMO TREND

NO QUESTIONS D26 TO D28

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

| В | 160 | 1 |
|---------|-----|----|
| Т | | 2 |
| Р | | 3 |
| F | | 4 |
| Ε | | 5 |
| Н | | 6 |
| L | | 7 |
| N | | 8 |
| R | | 9 |
| M | | 10 |
| S | | 11 |
| K | | 12 |
| Refusal | | 13 |
| DK | | 14 |

EB57.0 - D.29 - DEMO TREND

| INTERVIEW PROTOCOL | · · · · · · · · · · · · · · · · · · · | | | | | | | |
|--|---------------------------------------|-------------|-------------|----------|-----|---------------|-------------|-----|
| | | | | | | | | |
| P.1. – Date of interview | | | | 161 | AY | | MO 1 162 | NTH |
| | | | <u>'</u> _ | 101 | | | 1 102 | |
| P.2. – Time of the beginning of the interview | W | | | HO | UR | | MINU | TES |
| USE 24 HOUR CLOCK | | l_ | <u>l</u> | 163 | | | i 164 | |
| P.3. – Number of minutes the interview laste | ed | | | TUNIN | ES | | | |
| | | !_ | !_ | l 1 | 65 | | | |
| P.4. – Number of persons present during the inte | erview, in | ncludin | g inte | erviewe | er. | | | |
| Two (interviewer and respondent) | | | | | | | 166 | 1 |
| Three | | | | | | | | 2 |
| Four | | | | | | | | 3 |
| Five or more | | | | | | | | 4 |
| P.5. – Respondent cooperation | | | | | | | | |
| Excellent | | | | | | | 167 | 1 |
| Fair | | | | | | | | 2 |
| Average | | | | | | | | 3 |
| Bad | | | | | | | | 4 |
| P.6. – Size of locality (LOCAL CODES) | | | | | | | | |
| | | | | | | | 168 | |
| | | | | | | Γ | | |
| | | | | | | L | | |
| P.7 Region (LOCAL CODES) | | | | | | | | |
| | | | | | | Г | 169 | |
| | | | | | | | | |
| P.8. – Postal code | | | | | | | | |
| 1.0. Tostar code | | | | | | | 170 | |
| | | | | | | | | |
| D.O. CAMPLE POINT NUMBER | | | | | | . | | |
| P.9. – SAMPLE POINT NUMBER | | | | | | | 171 | |
| | | | | | | | | |
| | | 1 | | L | L | _t | | |
| P.10. – INTERVIEWER NUMBER | | | | | | | 172 | |
| | | | | | | T | <u>_</u> | |

P.11. - WEIGHTING FACTOR

| | | | 1/3 | 5 |
|--|------|----|-----|-----|
| | | | | |
| | |). | | ł |
| | | | | l i |

P.12. - Telephone available in the household?

Yes 174 1

No 2