

**GESIS Archive Study ID: ZA5560**  
**Flash Eurobarometer 326**  
**March 2011**

### **Survey on Passengers' Satisfaction with Rail Services**

Survey conducted by The Gallup Organization, Hungary, upon the request of the European Commission Directorate-General Mobility and Transport and coordinated by DG Communication.

Archive dataset version 1.0.0 (2012-02-21)

#### **Archive information and errata:**

- CASEID/UNIQID: The original respondent ID includes 182 non-unique id numbers (IE: 41; GB: 54; FI: 44; CZ:3; EE: 1; HU: 3; LV: 1; LT: 6; PL: 8; SK: 5; BG: 12; RO:3). A unique serial ID has been computed by the archive.
- ALLCALLS: Value labels added in accordance with the technical report (GALLUP).
- REGION/NUTS: Value labels have been complemented.
- W4/W5: No redressment weights are applied for the special target sample of passengers of railways aged 15 years and over (W4: weighting factor = 0; W5: population size factors only)

#### **Proposed dataset citation:**

European Commission:  
Flash Eurobarometer 326: Survey on Passengers' Satisfaction with Rail Services.  
March 2011.  
The GALLUP Organization, Budapest [Producer];  
GESIS Data Archive: ZA5560, dataset version 1.0.0. (2012),  
doi: 10.4232/1.11156.

#### **Request for bibliographic references:**

Your feedback on any publication using Eurobarometer data will be very much appreciated. Please send us bibliographic information on all types of publication: books, articles, reports, conference papers, student thesis or dissertations etc. and include information on the data set(s) which were used.

<http://www.gesis.org/eurobarometer/service-guide/publications/bibliography/>

**GESIS – Leibniz Institute for the Social Sciences**  
**Data Archive for the Social Sciences (DAS)**

Cologne, 2012-02-21

<http://www.gesis.org/eurobarometer/>