

ZA4884

Flash Eurobarometer 248
(Towards a safer use of the Internet for children in the EU –
a parents' perspective)

Country Specific Questionnaire
United Kingdom

PARENTS OF CHILDREN BETWEEN 6-17

Q0. How many children do you have in your household under your responsibility aged between 6 and 17?

- Write in
- None 00
- DK/NA 99

Q1. Thinking about the child among your children aged 6 - 17 years old whose birthday is closest to the date of this interview (first birthday to come), is it a boy or a girl?

- A boy 1
- A girl 2

Q2. How old is this child?

- [][] years old

Q3. How often do you use the Internet (from any location)?

- Several times a day 1
- Every day 2
- Several times a week 3
- Once a week 4
- Several times a month 5
- Once a month 6
- Less often 7
- Never use 8
- [DK/NA] 9

RISKS PERCEPTION & INVOLVEMENT

[ASK ALL]

Q5. As far as you know, does your child use the Internet anywhere?

- Yes 1
- No 2
- [DK/NA] 9

[IF "YES", Q5=1, ASK Q5A, OTHERWISE GO TO Q8]

Q5A. As far as you are aware, where does your child access the Internet. Please list all the places where you are aware he/she is accessing the Internet?

(READ OUT 1-9 - THEN MARK ANSWERS THAT HAVE BEEN MENTIONED - SEVERAL ANSWERS POSSIBLE)

- From his/her own computer at home 1
- From the family's computer at home 2
- At school 3
- In an Internet café 4
- At friends' homes..... 5
- In a library/other public place 6
- Somewhere else 7
- [DK/NA]..... 9

[ASK ONLY IF THE ANSWER IS "1" OR "2" IN Q5A, OTHERWISE GO TO Q7]

Q6. When your child uses the Internet at home, what do you usually do?

- Always 4
 - Very frequently 3
 - Not very frequently 2
 - Never 1
 - [DK/NA]..... 9
-
- A. Make sure you stay nearby when your child is online 1 2 3 4 9
 - B. Sit with your child when s/he goes online 1 2 3 4 9
 - C. Ask/talk to your child about what s/he is doing or did online 1 2 3 4 9
 - D. Check the computer later, to see which sites your child visited 1 2 3 4 9
 - E. Check the messages in your child's e-mail account/Instant Messaging service 1 2 3 4 9
 - F. Check whether your child has a profile on a social networking site/online community 1 2 3 4 9

[ASK ONLY IF ANSWER IS YES IN Q5]

Q7. When your child is online, are there things that s/he is not allowed to do?

[OPEN ENDED DO NOT READ OUT JUST CODE MULTIPLE RESPONSES SHOULD BE RECORDED]

- No restrictions 1
- Spend a lot of time online talk to people they don't know in real
life 2
- Use email 3
- Use instant messaging tools 4
- Use chat rooms 5
- Create a profile in an online community 6
- Access certain websites 7
- Download/play music 8
- Download/play films 9
- Download/play games 10

- Buy online 11
- Give out personal information 12
- OTHER (please specify) 13
- [DK/NA]..... 99

Q7A. Some parents are restricting activities, while others are allowing more activities to their children online. I will list some activities, please tell me for each if you allow them or not:

[ONE ANSWER PER LINE]

- Allow 1
 - Doesn't allow 2
 - [DK/NA]..... 9
-
- A. Spend a lot of time online 1 2 9
 - B. talk to people they don't know in real life 1 2 9
 - C. Use email/ instant messaging tools 1 2 9
 - D. Use chat rooms 1 2 9
 - E. Create a profile in an online community..... 1 2 9
 - F. Access certain websites..... 1 2 9
 - G. Download/play music, films, games..... 1 2 9
 - H. Buy online..... 1 2 9
 - I. Give out personal information 1 2 9

[ASK ALL]

Q8. Does your child use his/her own mobile phone?

- Yes, a mobile with no access to the Internet..... 1
- Yes, a mobile with access to the Internet..... 2
- Yes, but I am not sure if it has Internet access option..... 3
- No 4
- [DK/NA]..... 9

[ASK ALL]

Q9. How worried are you that when your child is using the Internet or mobile phone , he/she

- Very much worried 1
- Rather worried..... 2
- Rather not worried 3
- Not at all worried..... 4
- [DK/NA]..... 9
- [Not applicable] 8

- A. may give out personal/private information online? 1 2 3 4 8 9
- B. might see sexually/violently explicit images on the Internet?..... 1 2 3 4 8 9
- C. could be bullied online by other children?..... 1 2 3 4 8 9
- D. might see sexually/violently explicit images via the mobile phone? 1 2 3 4 8 9
- E. could be bullied by other children via the mobile phone? 1 2 3 4 8 9
- F. might get information about self-harm, suicide, anorexia?..... 1 2 3 4 8 9
- G. might become isolated from other people if spending too much time online? 1 2 3 4 8 9
- H. be victim of online grooming? (grooming = actions deliberately undertaken with the aim of befriending and establishing an emotional connection with a child, in order to lower the child's inhibitions in preparation for sexual abuse of the child 1 2 3 4 8 9

[ASK ONLY IF THE ANSWER IS "1" OR "2" IN Q5A]

Q10. Does the computer - that your child uses at home - have any of the following software installed ?

[CHOOSE ONE OR MORE]

- Filtering software (blocking certain websites/activities)..... 1
- Monitoring software (recording where they go/what they do online) 2
- No, none of them..... 3
- [DK/NA]..... 9

[ASK ONLY IF Q10=3]

Q11. Why did you choose not to use filtering or monitoring software?

- Don't believe in their efficiency..... 1
- Don't know how to access / use them 2
- No need, I trust my child with the Internet 3
- Other..... 4
- [DK/NA]..... 9

[ASK FROM EVERYONE WHO ANSWERS YES IN Q5]

Q12. Has your child ever asked for your help concerning a situation on the Internet that s/he could not handle?

- Yes 1
- No 2
- [DK/NA]..... 9

[ASK ONLY IF "YES", Q12=1]

Q13. What was the situation in which your child asked for your help:

[DO NOT READ OUT SEVERAL RESPONSES POSSIBLE MARK THOSE MENTIONED]

- A technical problem (like a virus) 1

- Being harassed online..... 2
- Information searching 3
- Being bullied online 4
- Being contacted by strangers online 5
- Having found sexually or violently explicit images online 6
- Something else 7
- [DK/NA]..... 9

AWARENESS OF SAFETY MEASURES

[ASK ALL]

Q14. Which of the following do you think would contribute to safer and more effective use of the Internet for your child?

[ONE ANSWER PER LINE]

- Would contribute 1
 - Would not contribute 2
 - [DK/NA]..... 9
-
- A. More/better teaching and guidance on Internet use in schools..... 1 2 9
 - B. More/better information and advice for parents on websites children use 1 2 9
 - C. Training sessions organized for parents by NGOs, government, local authorities 1 2 9
 - D. Improved availability / performance of monitoring software 1 2 9
 - E. Stricter regulation for businesses that produce online content and services..... 1 2 9
 - F. More awareness raising campaigns on online risks 1 2 9
 - G. Contact points where parents and children can receive individual advice about how to stay safe online 1 2 9

[ASK ALL]

Q15. Where do you get your information and advice on safety tools and safe usage of the Internet from?

- Yes 1
 - No 2
 - [DK/NA]..... 9
-
- A. Your child’s school..... 1 2 9
 - B. TV, radio, newspapers, magazines 1 2 9
 - C. Internet Service Providers..... 1 2 9
 - D. Government, local authorities 1 2 9
 - E. Associations/organizations that deal with safer Internet..... 1 2 9
 - F. Different Internet websites..... 1 2 9
 - G. Family and friends..... 1 2 9

H. OTHER 1 2 9

[ASK ALL]

Q16. Where or to whom would you report illegal content (like child abuse material)?

(READ THEM OUT, LINE BY LINE - MORE ANSWERS ARE POSSIBLE)

- Yes 1
- No 2
- [DK/NA]..... 9

- A. Police 1 2 9
- B. Hotlines (such as Internet Watch Foundation) 1 2 9
- C. Non-profit organisations, associations..... 1 2 9
- D. OTHER 1 2 9

D1. Gender

[DO NOT ASK - MARK APPROPRIATE]

- [1]..... Male
- [2]..... Female

D2. How old are you?

- [][] years old
- [00]..... [REFUSAL/NO ANSWER]

D3. How old were you when you stopped full-time education?

[WRITE IN THE AGE WHEN EDUCATION WAS TERMINATED]

- [][] years old
- [0 0] [STILL IN FULL TIME EDUCATION]
- [0 1] [NEVER BEEN IN FULL TIME EDUCATION]
- [9 9] [REFUSAL/NO ANSWER]

D4. As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity? Does it mean that you are a(n)...

[IF A RESPONSE TO THE MAIN CATEGORY IS GIVEN, READ OUT THE RESPECTIVE SUB-CATEGORIES]

- Self-employed

- i.e. : - farmer, forester, fisherman 11
- owner of a shop, craftsman..... 12
- professional (lawyer, medical practitioner, accountant, architect,...) 13
- manager of a company 14
- other 15

- Employee

- i.e. : - professional (employed doctor, lawyer, accountant, architect) 21

- general management, director or top management.....	22
- middle management.....	23
- Civil servant	24
- office clerk	25
- other employee (salesman, nurse, etc.....)	26
- other	27
- Manual worker	
→ i.e. : - supervisor / foreman (team manager, etc.....)	31
- Manual worker.....	32
- unskilled manual worker	33
- other	34
- Without a professional activity	
→ i.e. : - looking after the home	41
- student (full time)	42
- retired	43
- seeking a job.....	44
- other	45
- [Refusal]	99

D6. Would you say you live in a ...?

- metropolitan zone	1
- other town/urban centre.....	2
- rural zone	3
- [Refusal]	9