

Eurobarometer 60.0 – Variable Report

Eurobarometer 60.0

Consumer Rights, Data Protection, Education Through Sport, Product Safety, E-Commerce, Attitudes Towards People With Disabilities, and the Euro

September 2003

Documentation of the Archive release; dataset version 1.0.1

GESIS Study No. ZA3937, doi: 10.4232/1.10957

ICPSR Study No. 3951

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EUROPEAN COMMISSION

Directorate-General Communication

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Standard & Special Eurobarometer surveys are conducted on behalf of the European Commission, under the responsibility of the Directorate-General Communication and on occasion requested by other departments according to the policy they deal with. From the outset the European Commission is generously granting access to Eurobarometer primary data for re-use in social science research and training.

The integrated original datasets and related materials are delivered by the respective survey research institute in charge of survey implementation and fieldwork co-ordination.

Preparation and documentation of Eurobarometer primary data for long term preservation and usability happen in a cooperative arrangement between the teams at Inter-University Consortium for Political and Social Research (ICPSR) and GESIS Data Archive for the Social Sciences.

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Introduction and preliminary remarks

The variable reports of the Standard & Special Eurobarometer survey series offer a comprehensive description of the data on study and variable level. For each Eurobarometer individual variable reports are provided. The reports are structured into five sections: Section one provides the description of the respective Eurobarometer Study, including bibliographic information, abstract, methodological specifications, remarks on weighting and general notes on data preparation. Section two gives an historical overview of the Eurobarometer Survey Series, including the institutional background and the development of geographical and topical coverage. A third section provides general information about the structure of Eurobarometer datasets, documentation standards and variable coding frames. Section four explains the details of the 'Variable Documentation' part in the following section five, which is the documentation of the variables with the complete question texts and answer categories of the master questionnaire and the corresponding archival remarks on data preparation or inconsistencies, if applicable. In addition, this variable report contains frequency counts, by country (sample), for almost all variables. These frequencies are based on weighted data using the adequate post-stratification weight, if applicable and as indicated in each table.

Data access

Primary data for statistical analysis and related documentation (basic bilingual questionnaires, national field questionnaire versions and variable reports) are made available online by GESIS (<http://zacat.gesis.org>), by the Inter-university Consortium for Political and Social Research through the ICPSR membership network, and through all Social Science Data Archives members of the Council of European Social Science Data Archives (CESSDA).

Usage requirement

To provide funding agencies with essential information about use of archival resources and to facilitate the exchange of information about related research activities, users of the data are requested to send to ICPSR or GESIS respectively bibliographic citations for each completed manuscript or thesis abstract. Please indicate in a cover letter which data (surveys and respective variables) were used.

Disclaimer

The original collector of the data, ICPSR, GESIS, and the relevant funding agencies bear no responsibility for uses of this collection or for interpretations or inferences based upon such uses.

1 Study Description – Eurobarometer 60.0

1.1 Bibliographic information

1.1.1 Archive study numbers

GESIS: ZA3937

ICPSR: 3951

Under a co-operative arrangement for the archival processing and distribution of Standard & Special Eurobarometer, ICPSR and GESIS employ its own study number to identify each – otherwise congruent – dataset.

1.1.2 Title and archive subtitle

Eurobarometer 60.0

Consumer Rights, Data Protection, Education Through Sport, Product Safety, E-Commerce, Attitudes Towards People With Disabilities, and the Euro
September 2003

1.1.3 Principal investigators

Antonis Papacostas (Head of Eurobarometer Unit)

Renaud Soufflot de Magny

EUROPEAN COMMISSION

Directorate General Communication

1.1.4 Bibliographic citation

Publications based on data collections which are made available through ICPSR or GESIS, should acknowledge those sources by means of bibliographic citations. To ensure that such source attributions are captured for social science bibliographic utilities, citations must appear in footnotes or in the reference section of publications. The bibliographic citation for this data collection is:

European Commission, Brussels: Eurobarometer 60.0, September 2003.

European Opinion Research Group EEIG, Brussels [Producer];

GESIS, Cologne [Publisher]: ZA3937, dataset version 1.0.1, doi:10.4232/1.10957.

1.2 Content

1.2.1 Abstract

This round of Eurobarometer surveys diverged from the standard trends questions, instead focusing on public opinion in the following major areas: consumer rights, personal data protection, education through sport, product safety, e-commerce, persons with disabilities, and national currency. Respondents were asked about opportunities to settle disputes with a seller or service provider including actions taken to settle dispute and type of product or service. A number of questions asked regarded the current justice system including the respondents' level of trust in the system, areas that need improvement, and what resources are available to protect consumer rights. Respondents were also asked about whether they were concerned with the privacy of their personal data. Questions sought the respondents' level of trust in national organizations, opinion of what data protection laws should entail, and whether they had used tools or technology to protect personal data. Respondents were also asked about their participation in sports activities. Questions included how often they perform recreational activities, where they exercise, what are the benefits and values of sports, and what are the anticipated outcomes due to the negative aspects of sports. Regarding safety instructions, respondents were asked if they purchase domestic electrical appliances. A number of questions focused on product safety information. Respondents were asked whether they read and obey the information provided on the product, whether the information impacted their purchase and/or use of the product, and the most effective way to provide product instructions. Several questions asked the respondent to recognize safety symbols labeled on the product, the symbol's effectiveness, and whether it impacted their purchase decision. Respondents were also asked whether they purchased products on the internet, how often, concerns regarding their internet transactions, why they purchased online, and from what Web sites they purchased. Other questions asked regarded the security of internet transactions including the respondents knowledge of consumer rights, internet security, protection laws concerning internet purchases, who they contacted if help was needed, and their past experience with complaints on internet transactions. Respondents were also asked questions about persons with disabilities including knowledge of European programs for persons with disabilities, their knowledge of various types of disabilities, and their view of persons with disabilities. Lastly, respondents in the euro-zone, were asked questions that pertained to national currency including how pleased they were with the establishment of the Euro as the universal currency. Demographic and other background information collected includes respondents' age, gender, marital status, nationality, left-right political self-placement, age at completion of education, occupation, household income group, type and size of locality, and region of residence.

1.2.2 Topic classification

- International Institutions, Relations
- Patterns of Consumption
- Legal system, Legislation, Law
- Society, Culture
- Communication, Public Opinion

1.2.3 Related publications

- European Opinion Research Group (EERG): Special Eurobarometer 195. Wave 60.0. Les Citoyens de l'Union européenne et l'accès à la justice. Sondage commandité par la Direction générale Santé et protection des consommateurs et coordonné par la Direction générale Presse et communication. Brussels, October 2004.
- European Opinion Research Group (EERG): Special Eurobarometer 196. Wave 60.0. Data Protection. Survey requested by DG General Internal Market, Unit E4 – Media and data protection and coordinated by Directorate General Press and Communication. Brussels, December 2003.
- European Opinion Research Group (EERG): Eurobarometre special 197. Vague 60.0. Les Citoyens de l'Union Européenne et le Sport. Sondage commandité par la Direction générale Education et culture et coordonné par la Direction générale Presse et communication. Bruxelles, décembre 2003.
- European Opinion Research Group (EERG): Special Eurobarometer 198. Wave 60.0. The European Year of People with Disabilities 2003. Survey requested by DG Employment and Social Affairs and coordinated by Directorate General Press and Communication. Brussels, February 2004.
- European Opinion Research Group (EERG): Special Eurobarometer 201. Wave 60.0. Issues relating to Business and Consumer E-Commerce. Executive Summary. Survey requested by Directorate General Health and Consumer Protection and coordinated by Directorate General Press and Communication. Brussels, March 2004.

1.3 Universe

In all, Eurobarometer 60.0 interviewed 16.124 citizens of the 15 countries in the European Union (nationals and non-nationals but EU-citizens). All respondents were aged 15 and over. Separate samples were drawn for Northern Ireland and East Germany.

1.4 Sampling procedure

A multi-stage sampling design was used for this Eurobarometer. In the first stage, primary sampling units (PSU) were selected from each of the administrative regions in every country (i.e., Statistical Office of the European Community, EUROSTAT regions). PSU selection was systematic with probability proportional to population size, from sampling frames stratified by the degree of urbanization. In the next stage, a cluster of addresses was selected from each sampled PSU. Addresses were chosen systematically using standard random route procedures, beginning with an initial address selected at random. In each household, a respondent was selected, by a random procedure. Up to three recalls were made to obtain an interview with the selected respondent. No more than one interview was conducted in each household.

The regular sample size (in the sense of completed interviews) is 1000 respondents per country, except the United Kingdom with separate samples for Great Britain (1000) and Northern Ireland (300), Luxembourg (600) and Germany with separate samples for the Eastern and the Western part (1000 each). The effective number of realized interviews in this round is indicated in table 1.

1.5 Fieldwork

From September 1 to September 30, 2003, the European Opinion Research Group, a consortium made out of INRA (Europe) and GfK Worldwide, carried out the fieldwork for this Eurobarometer, at the request of the European Commission, DG Communication – Public Opinion Analysis Sector. The European Opinion Research Group E.E.I.G. consortium of European market and public opinion research agencies is based at INRA (Europe), Avenue R.Vandendriessche 18, B-1150 Brussels.

Table 1: Participating countries (regions) and fieldwork information for Eurobarometer 60.0

| Country (Region) | ISO | Fieldwork start/end | Survey Research Institute | Questionnaire-versions | Sample Size (n of cases) |
|------------------|--------|-----------------------|--|------------------------|--------------------------|
| France | FR | 01.09.2003–22.09.2003 | CSA-TMO, Paris | FR | 1051 |
| Belgium | BE | 01.09.2003–30.09.2003 | INRA BELGIUM, Brussels | BE_FR, BE_NL | 1030 |
| Netherlands | NL | 01.09.2003–30.09.2003 | Intomart, Hilversum | NL | 1023 |
| Germany West | DE-W | 02.09.2003–19.09.2003 | INRA DEUTSCHLAND, Mölln | DE_W | 1043 |
| Italy | IT | 02.09.2003–28.09.2003 | INRA Demoskopoea, Rome | IT | 1000 |
| Luxembourg | LU | 01.09.2003–30.09.2003 | ILReS, Luxembourg | LU_LU, LU_FR | 606 |
| Denmark | DK | 01.09.2003–30.09.2003 | GfK DANMARK, Copenhagen K. | DK | 1000 |
| Ireland | IE | 01.09.2003–28.09.2003 | LANSDOWNE Market Research, Dublin | IE | 1001 |
| Great Britain | GB_GBN | 01.09.2003–23.09.2003 | MARTIN HAMBLIN LTD, London | GB_GBN | 1004 |
| Northern Ireland | GB_NIR | 02.09.2003–24.09.2003 | Ulster Marketing Surveys, Northern Ireland | GB_NIR | 310 |
| Greece | GR | 06.09.2003–30.09.2003 | Market Analysis, Athens | GR | 1000 |
| Spain | ES | 08.09.2003–29.09.2003 | INRA ESPANA, Madrid | ES | 1000 |
| Portugal | PT | 04.09.2003–25.09.2003 | METRIS, Lisbon | PT | 1000 |
| Germany East | DE-E | 01.09.2003–19.09.2003 | INRA DEUTSCHLAND, Mölln | DE_E | 1014 |
| Finland | FI | 01.09.2003–30.09.2003 | MDC Marketing Research Ltd, Helsinki | FI_FI, FI_SE | 1011 |
| Sweden | SE | 01.09.2003–30.09.2003 | GfK Sverige, Lund | SE | 1000 |
| Austria | AT | 02.09.2003–28.09.2003 | SPECTRA, Linz | AT | 1031 |

1.6 Mode of data collection

In all member states, fieldwork was conducted on the basis of detailed and uniform instructions prepared by the European Opinion Research Group. Interviews were conducted face-to-face in respondents' homes in the appropriate national language.

Equivalent French and English basic questionnaires were developed for this Eurobarometer. These questionnaires were translated into other languages by the firms responsible for interviewing in each country. Backtranslation procedures were applied for controlling semantic equivalence.

1.7 Weighting

In general the Standard and Special Eurobarometer data sets provide for two types of weighting, a post-stratification sample weighting and a population size weighting.

For each sample, i.e. participating country or lower level region, a comparison between the sample composition and a proper universe description is carried out for internal weighting purposes. The universe description is made available by the National Survey Research Institutes and/or by EUROSTAT. On this basis a national weighting procedure, using marginal and intercellular weighting, is applied. As such in all countries, minimum sex, age, region NUTS II (basic regions as defined by the EUROSTAT nomenclature of territorial units for statistics), and size of locality are introduced in the iteration procedure. This **post-stratification weighting** is also referred to as redressment or non-response weighting. A design weight which would adjust for unequal selection probabilities (depending on the household size) is not made available.

For the descriptive analysis of individual samples or their comparison, up to six weighting variables are provided in each data set and documented as such in the variable description. Until Eurobarometer 31 the corresponding weight variable is labelled NATION WEIGHT II. Weighting factors were then not included continuously for all samples and weighting procedure might have differed from the foregoing description. While weighting usually reproduces the real number of cases for each sample, between Eurobarometer 33 and 54.1 samples can also be adjusted to their predefined standard size of exactly 1000 or 500 cases. This option was applied for the official Eurobarometer reports of the period.

The **population size weighting** factor corrects for the fact that most samples are of almost identical size, no matter how large or small the populations are from which they were drawn. These weights ensure that each country as well as each lower level sample (Great Britain and Northern Ireland, East and West Germany) are represented in proportion to its population size within different groupings, or according to the historical states of European unification (e.g. founder members, new members, Euro zone) in the case of the EUROPEAN WEIGHTS, or for the United Kingdom (WEIGHT SPECIAL UNITED KINGDOM, NATION WEIGHT I until Eurobarometer 31) and for Germany as a whole (WEIGHT SPECIAL GERMANY).

The population size weights all include the post-stratification weighting factors. The EUROPEAN WEIGHTS adjust each sample in proportion to its share in the total population of the European Union (formerly European Community), aged 15 and over. These adjustments are based on population figures published by EUROSTAT in the Regional Statistics Yearbook. In some cases more than 20 European weights are provided for use in analyses of the European Union population as a whole or in accordance with its historical compositions. Between Eurobarometer 33 and 54.1 adjustments to the predefined standard sample size is taken into account. In general all samples which do not belong to the respective group of samples under consideration are excluded from

calculation.

The application of post-stratification weights is recommended for descriptive (univariate) analysis. Meaningful descriptive results for groups of countries or for countries with separate samples (United Kingdom and Germany) require population size weighting. Official Eurobarometer reports are always based on weighted data.

Starting with Eurobarometer 66.2 a new additional weight (WEIGHT EXTRA) is provided which extrapolates the actual universe (population aged 15 or more) for each country or sample. This weight variable integrates all other available weights, but does not reproduce the number of cases in the data set, but the respective actual population size.

As needed, OVERSAMPLES (see chapter 2.4, table 3) are weighted separately as documented in the respective study and weight variable description. In some surveys special weights are made available for application with selected variables on a specific topic, e.g. for the descriptive analysis of variables regarding e-communication equipment on HOUSEHOLD level.

Eurobarometer 60.0 provides four (post-stratification) NATION WEIGHTS: NATION WEIGHT IIa (WEIGHT RESULT FROM TARGET) for separate analysis or comparison of individual samples (countries or regions on sub-national level), NATION WEIGHT I (WEIGHT SPECIAL UNITED KINGDOM) which in addition adjusts the British and the Northern Irish samples to their respective proportions in the United Kingdom for descriptive analysis of the United Kingdom as a whole, NATION WEIGHT III (WEIGHT SPECIAL GERMANY), which adds the adjustment of the East and West German samples to their respective proportions in the United Germany, to be used for descriptive analysis of the United Germany as a whole. NATION WEIGHT IV (WEIGHT SPECIAL GERMANY & UNITED KINGDOM) combines NATION WEIGHT I and NATION WEIGHT III. All other samples (nations) are included, likewise all post-stratification factors.

The different EUROPEAN WEIGHTS provide adjustments for each (national) sample in proportion to its share in the total population aged 15 and over, of the European Union, within groups of member countries representing different historical states of European integration (e.g. EURO6 = six founder members). All post-stratification factors are included.

For more detailed information on the individual weights please see the corresponding variable description.

1.8 Data preparation

The data received by ZA from EORG/INRA (EUROPE) were checked for missing and duplicate records, for illegal (wild) codes and for consistency of response patterns. Errors discovered by these procedures were corrected or documented. Indices and other derived summary variables were also checked and corrected as necessary. Complete machine-readable documentation was created for this dataset by ZA.

To facilitate analyses of the data, ZA created new variables which consolidate information in the original EORG dataset. Four variables containing condensed information were created by ZA for this Eurobarometer: NATION I, NATION III, NATION IV, and REGION II.

ZA also added "Inappropriate" (Inap.) codes to indicate intentionally skipped questions when it could be determined that the appropriate skip instruction in the EORG questionnaire was adhered to for (almost) every respondent.

Users should note that EORG has occasionally represented answers to a question by a series of binary "dummy" variables (i.e. variables which take on values of one and zero only) creating separate "dummy" variables to explicitly represent "Don't know", "No answer" or other residual responses, such as "None of the above". ZA has recoded these residual responses in the case of inconsistencies with respect to the series of substantial answers.

ZA has recoded the missing answers (NA) represented in the INRA data set by blanks (system missing) to standard values.

Question text and contingency text appearing in the variable description is taken from EORG's English language version of the basic bilingual questionnaire. Coding schemes and other documentation are based on EORG's English language version of the basic bilingual questionnaire, EORG's original codebook and EORG's SPSS data definition statements as received by ZA. Whenever a discrepancy occurs between EORG's codebook, questionnaires, SPSS setup and dataset with respect to the coding scheme of a variable, ZA has carried out any correction in agreement with INRA.

If the documentation for country-specific questions or answer categories is provided by EORG in other languages than English, ZA documents the original language wording and supplies the English translation in brackets.

Please see the respective variable documentation (variable notes) for specific remarks on data inconsistencies or processing.

2 Eurobarometer Series Description

2.1 Series name

The Standard and Special Eurobarometer (a.k.a. Euro-Barometer) Survey Series

2.2 Series information

The Standard and Special Eurobarometer surveys are the products of a unique program of cross-national and cross-temporal survey research. The effort began in early 1970, when the Commission of the European Communities sponsored simultaneous surveys of the publics of the European Community. In general they are carried out in spring and fall of each year. Three pilot studies were conducted in 1970, 1971 and 1973 under the header of European Communities Studies; "Attitudes towards Europe" (GESIS id ZA0078), the very first comparative survey across European Communities founder members in 1962, can be seen as an early forerunner. The primary data of the first explicit Eurobarometer, conducted in spring 1974, have not been preserved.

2.3 Principal investigators and institutional background

The Eurobarometer program was initially launched and managed until 1986 by Jacques-René Rabier, head of the Commission's press and information directorate and afterwards special advisor to the Commission of the European Communities. He counted with the political support of the European Parliament and the close co-operation of Ronald Inglehart. The political scientist at the University of Michigan was then developing his theory of value change in modern societies and his materialist/post-materialist items would become integral part of the Eurobarometer until the mid nineties. Between 1987 and 1996 the program was continued and considerably enlarged under the direction of Karlheinz Reif, since 1993 together with Anna Melich.

Anna Melich took over the Eurobarometer direction from 1997 to 1999, by then still within the organizational framework of the former Directorate-General X, Public Opinion Surveys and Research Unit. In 2000/2002 Eurobarometer were intermittently conducted in the framework of the DG Education and Culture, Citizens' Centre - Analysis of Public Opinion under the direction of Harald Hartung, and starting with Eurobarometer 54 under DG Press and Communication, initially directed by Thomas Christensen. Since 1999 the organisation and supervision of the surveys were consecutively executed by Rubén Mohedano-Brèthes (until 2002) and Renaud Soufflot de Magny (until 2006), with Antonis Papcostas as head of unit between 2003 and 2010.

The main survey results are regularly published on the European Commission's Public Opinion website in official standard and special topic reports.

2.4 Development of geographical and population coverage

In all European Union (formerly "European Communities") member countries Standard Eurobarometer samples were initially drawn among the national population, aged 15 and over. Starting with Eurobarometer 41.1 the target population is the population of any nationality of an European Union member country, aged 15 years and over, resident in any of the Member States. For test purposes Eurobarometer 41.0 included a non-national European Union citizens oversample.

Eurobarometer regularly include all member countries, starting with the six founder members and in accordance with the subsequent enlargement process. Norway has been in-officially included in selected waves between 1989 (EB34) and 1996 (EB46), Finland started before the actual enlargement in 1993 (EB39.0), and a few Swiss Eurobarometer were run in parallel to selected waves or topics starting in 1999 (EB51.1) in Switzerland. Candidate Countries (CC) and Accession Countries (AC) for the Eastern enlargement process were first surveyed in the Candidate Countries Eurobarometer series (2001-2004) and then all included in the standard series, even before accession as in the cases of Turkey or Macedonia.

Additional samples are drawn for Great Britain and Northern Ireland almost from the start, in Germany (East and West) after the re-unification in 1989, and in Cyprus for the Turkish Cypriote Community (Northern Cyprus) since 2004 for selected standard and topical waves.

Table 2: EU enlargement and countries covered by Standard and Special Eurobarometer

| EU History | Survey (start) | Country (Sample) | ISO Code Alpha-2 | Standard Sample Size | Remarks |
|--|--|---|------------------|----------------------|---|
| European Communities (EEC+ECSC+EURATOM) - 1967-1992 | | | | | |
| EU6 EC founder members 1952-07-23 (ECSC) | ECS 1970 ECS 1971 | France Belgium Netherlands Germany West (FRG) Italy Luxembourg | FR | 1000 | larger sample ECS, EB4-8 |
| | | | BE | 1000 | larger sample ECS, EB2-3 |
| | | | NL | 1000 | larger sample ECS |
| | | | DE-W | 1000 | larger sample ECS |
| | | | IT | 1000 | larger sample ECS |
| | | | LU | 300 | EB35 ff.: n=500 |
| EU9 1 st Northern Enlargement 1973-01-01 | ECS 1973 | Denmark Ireland Great Britain | DK | 1000 | ECS73: n=1200 |
| | | | IE | 1000 | ECS73: n=1200 |
| | | | GB-GBN | 1000 | ECS70+73 EB2+8: n=2000 |
| | EB3 (1975) | Northern Ireland | GB-NIR | 300 | |
| EU10 1 st Southern Enlargement 1981-01-01 | EB14 (1980) | Greece | GR | 1000 | |
| EU12 2 nd Southern Enlargement 1986-01-01 | EB24 (1985) | Spain Portugal | ES | 1000 | |
| | | | PT | 1000 | |
| EU12+ Re-unification of Germany 1990-10-03 | EB34 (1989) | Germany East (former GDR) | DE-E | 1000 | EB62 ff.: n=500 |
| | EB34 (1989) | Norway | NO | 1000 | <i>intermittently in parallel surveys</i> |
| | EB39.0 (1993) | Finland | FI | 1000 | <i>in selected surveys</i> |
| European Union - established by the Treaty of Maastricht in November 1993 | | | | | |

| | | | | | |
|--|-------------------------|-----------------------------------|---------------|-------------|--|
| EU15 2 nd Northern Enlargement 1995-01-01 | EB42 (1994) | Finland | FI | 1000 | |
| | | Austria | AT | 1000 | |
| | | Sweden | SE | 1000 | |
| | <i>EB51.1</i> (1999) | <i>Switzerland</i> | <i>CH</i> | <i>1000</i> | <i>independent for selected waves / topical modules (EBCH)</i> |
| | <i>EB59.0</i> (2003) | <i>Iceland</i> | <i>IS</i> | <i>600</i> | <i>intermittently</i> |
| EU25 1 st Eastern Enlargement 2004-05-01 | EB62 (2004) | Republic of Cyprus | CY | 500 | Surveyed in the Candidate Countries Eurobarometer (CCEB) 2001-2004 |
| | | Czech Republic | CZ | 1000 | |
| | | Estonia | EE | 1000 | |
| | | Hungary | HU | 1000 | |
| | | Latvia | LV | 1000 | |
| | | Lithuania | LT | 1000 | |
| | | Malta | MT | 500 | |
| | | Poland | PL | 1000 | |
| | | Slovakia | SK | 1000 | |
| | | Slovenia | SI | 1000 | |
| | | <i>Bulgaria</i> | <i>BG</i> | <i>1000</i> | <i>in selected surveys (AC)</i> |
| | | <i>Romania</i> | <i>RO</i> | <i>1000</i> | |
| | | <i>Turkey</i> | <i>TR</i> | <i>1000</i> | <i>standard and selected topical modules (CC)</i> |
| | | <i>Croatia</i> | <i>HR</i> | <i>1000</i> | |
| | | <i>Turkish Cypriote Community</i> | <i>CY-TCC</i> | <i>500</i> | <i>standard and selected topical modules</i> |
| EU27 2 nd Eastern Enlargement 2007-01-01 | EB67.2 (2007) | Bulgaria | BG | 1000 | |
| | | Romania | RO | 1000 | |
| | | <i>Macedonia</i> | <i>MK</i> | <i>1000</i> | <i>standard and selected topical modules (CC)</i> |
| | EB73.1 (2010) | <i>Iceland</i> | <i>IS</i> | <i>500</i> | <i>standard and selected topical modules (CC)</i> |
| | | <i>Switzerland</i> | <i>CH</i> | <i>1000</i> | <i>standard and selected topical modules (EFTA)</i> |
| | | <i>Norway</i> | <i>NO</i> | <i>1000</i> | |

The regular standard sample size (in the sense of completed interviews) in Eurobarometer surveys is 1000 respondents per country, except small countries like Luxembourg or Malta. The 44.2bis MEGA-survey increased the standard sample up to 6000 respondents (for the largest countries) in order to achieve more confidence for analysis on sub-national level.

Oversamples have been drawn intermittently if required by the topic, i.e. to ensure that there are enough members of the relevant population subgroup to report sufficiently reliable estimates. Intentionally more people are selected from the respective group than would typically be done if everyone in the sample had an equal chance of being selected.

Table 3: Oversamples for special topic Eurobarometer

| Topic | (Over-)Sample | Eurobarometer Survey |
|--------------------|--------------------------|-----------------------------------|
| Young Europeans | Youth aged 15-24 | 17, 28.1, 34.2, 47.2OVR, 55.1OVR |
| Elderly Europeans | Elderly aged 60+ | 37.2 |
| Consumer Behaviour | Responsible for shopping | 41.0 |
| Unemployment | Unemployed | 44.3OVR |
| Working Conditions | Professionally active | 37.0+1, 39.0+1 |
| Drug Abuse | Youth aged 15-24 | 43.0+1, 57.2OVR |
| Education Issues | Youth aged 15-24 | 44.0 / 44.1 (data not integrated) |

2.5 Standard question program and special topics

Standard Eurobarometer surveys were designed to provide a regular monitoring of the social and political attitudes among the European publics, to obtain regular readings of support for European integration, public awareness of and attitudes toward European unification, the institutions of the European Community / European Union, and its policies in complementary fashion. Attitudes toward the organization and role of the European Parliament and electoral behavior became a major topic in pre- and post- European Elections times. The standard program was complemented by measures of general socio-political orientations, of subjective satisfaction and the perceived quality of life, or of cultural, national and European identities.

Intermittently Standard Eurobarometer have investigated SPECIAL TOPICS, such as agriculture, biotechnology, energy, environment, family planning, gender roles, health related issues, immigration, poverty and social exclusion, regional identity, science and technology, information society, working conditions, urban traffic, knowledge of languages etc. In the case of some supplementary studies, special youth and elderly samples have been drawn (see table 3).

Starting with Eurobarometer 34 (1990) additional supplementary surveys on special issues have been conducted under each main wave number, identified by dot-separated sub-numbers for each individual survey. Usually only one survey per main wave includes the standard and trend module with focus on European integration issues. The following list (table 4) identifies the surveys containing the standard module and with results reported in the corresponding official standard report, or which at least include a subset of standard indicators, or with focus on European integration in a special topic context (e.g. "The future of Europe" in Eurobarometer 65.1).

Table 4: Overview of Eurobarometer surveys with standard EU and trend question modules

| Standard and trend surveys | Fieldwork Dates | GESIS ID | Standard Report | Special topic | Subset |
|----------------------------|-----------------|----------|-----------------|---------------|--------|
| Eurobarometer 34.0 | Oct-Nov 1990 | ZA1960 | X | | |
| Eurobarometer 35.0 | March 1991 | ZA2031 | X | | |
| Eurobarometer 36 | Oct-Nov 1991 | ZA2081 | X | | |
| Eurobarometer 37.0 | Mar-Apr 1992 | ZA2141 | X | | |
| Eurobarometer 38.0 | Sep-Oct 1992 | ZA2294 | X | | |

| | | | | | |
|-----------------------|--------------|--------|--------|---|---|
| Eurobarometer 38.1 | Nov 92 | ZA2295 | | | X |
| Eurobarometer 39.0 | Mar-Apr 1993 | ZA2346 | X | | |
| Eurobarometer 39.1 | May-Jun 1993 | ZA2347 | | | X |
| Eurobarometer 40 | Oct-Nov 1993 | ZA2459 | X | | |
| Eurobarometer 41.0 | Mar-May 1994 | ZA2490 | X | | |
| Eurobarometer 41.1 | Jun-Jul 1994 | ZA2491 | | X | X |
| Eurobarometer 42 | Nov-Dec 1994 | ZA2563 | X | | |
| Eurobarometer 43.0 | Mar-Apr 1995 | ZA2636 | | | X |
| Eurobarometer 43.1 | Apr-May 1995 | ZA2637 | X | | |
| Eurobarometer 43.1bis | May-Jun 1995 | ZA2639 | X (44) | | X |
| Eurobarometer 44.0 | Oct-Nov 1995 | ZA2689 | X | | |
| Eurobarometer 44.1 | Nov-Dec 1995 | ZA2690 | X | | |
| Eurobarometer 44.2bis | Jan-Mar 1996 | ZA2828 | X (45) | X | |
| Eurobarometer 45.1 | Apr-May 1996 | ZA2831 | X | | |
| Eurobarometer 46.0 | Oct-Nov 1996 | ZA2898 | X | | |
| Eurobarometer 46.1 | Oct-Nov 1996 | ZA2899 | X | | X |
| Eurobarometer 47.0 | Jan-Feb 1997 | ZA2935 | X | | X |
| Eurobarometer 47.1 | Mar-Apr 1997 | ZA2936 | X | | |
| Eurobarometer 47.2 | Apr-Jun 1997 | ZA2937 | X | | X |
| Eurobarometer 48.0 | Oct-Nov 1997 | ZA2959 | X | | |
| Eurobarometer 49 | Apr-May 1998 | ZA3052 | X | | |
| Eurobarometer 50.0 | Oct-Nov 1998 | ZA3085 | X | | |
| Eurobarometer 51.0 | Mar-Apr 1999 | ZA3171 | X | | |
| Eurobarometer 52.0 | Oct-Nov 1999 | ZA3204 | X | | |
| Eurobarometer 53 | Apr-May 2000 | ZA3296 | X | | |
| Eurobarometer 54.1 | Nov-Dec 2000 | ZA3387 | X | | |
| Eurobarometer 55.1 | Apr-May 2001 | ZA3507 | X | | |
| Eurobarometer 56.2 | Oct-Nov 2001 | ZA3627 | X | | |
| Eurobarometer 56.3 | Jan-Feb 2002 | ZA3635 | | | X |
| Eurobarometer 57.1 | Mar-May 2002 | ZA3639 | X | | |
| Eurobarometer 58.1 | Oct-Nov 2002 | ZA3693 | X | | |
| Eurobarometer 59.1 | Mar-Apr 2003 | ZA3904 | X | | |
| Eurobarometer 60.1 | Oct-Nov 2003 | ZA3938 | X | | |
| Eurobarometer 61 | Feb-Mar 2004 | ZA4056 | X | | |
| Eurobarometer 62.0 | Oct-Nov 2004 | ZA4229 | X | | |
| Eurobarometer 62.2 | Nov-Dec 2004 | ZA4231 | | X | |
| Eurobarometer 63.4 | May-Jun 2005 | ZA4411 | X | | |
| Eurobarometer 64.2 | Oct-Nov 2005 | ZA4414 | X | | |
| Eurobarometer 65.1 | Feb-Mar 2006 | ZA4505 | | X | |
| Eurobarometer 65.2 | Mar-May 2006 | ZA4506 | X | | |
| Eurobarometer 66.1 | Sep-Oct 2006 | ZA4526 | X | | |
| Eurobarometer 67.2 | Apr-May 2007 | ZA4530 | X | | |

| | | | | | |
|--------------------|--------------|--------|---|---|--|
| Eurobarometer 68.1 | Sep-Nov 2007 | ZA4565 | X | | |
| Eurobarometer 69.2 | Mar-May 2008 | ZA4744 | X | | |
| Eurobarometer 70.1 | Oct-Nov 2008 | ZA4819 | X | | |
| Eurobarometer 71.1 | Jan-Feb 2009 | ZA4971 | X | | |
| Eurobarometer 71.3 | Jun-Jul 2009 | ZA4973 | X | | |
| Eurobarometer 72.4 | Oct-Nov 2009 | ZA4994 | X | | |
| Eurobarometer 73.4 | May 2010 | ZA5234 | X | | |
| Eurobarometer 74.2 | Nov-Dec 2010 | ZA5449 | X | X | |
| Eurobarometer 75.3 | May 2011 | ZA5481 | X | | |

Further and regularly updated information on the Eurobarometer survey series is provided through the GESIS Eurobarometer Data Service micro-site: <http://www.gesis.org/eurobarometer>

3 Dataset structure and standards

Standard and Special Eurobarometer are processed and documented by the Inter-university Consortium for Political and Social Research (ICPSR) and by the GESIS Data Archive department in accordance with agreed standards, which may in some details diverge from the usual ICPSR or GESIS archive standards. In addition and as long as reasonable it was adhered to standards once established for the Eurobarometer series in the course of the years.

3.1 Dataset structure

In general the variable structure of the analysis dataset is aligned to the basic bilingual questionnaire, preceded by a set of technical variables. These comprise the archive identification variables (archive study and version id), the survey identification variables (wave and unique respondent id), and several standard NATION variables identifying the different samples (countries or regions) and relevant groups of samples in the dataset with the corresponding WEIGHT variables provided by the fieldwork institutes (see 1.7). A special alphanumeric NATION variable is provided based on the ISO 3166 country code standard for the purpose of breaking down variables by sample in terms of clearly summarized cross-tabulations.

The questionnaire variables usually consist of three types, the substantial questions (Q), the Eurobarometer standard demographics (D) and the interview protocol variables (P). The dataset is concluded by constructed index variables (C), usually as provided by the fieldwork institute, by a questionnaire SPLIT variable if applicable, and by further original identification variables.

Variable names consist of the standard prefix 'V' and the consecutive variable number, except ISOCNTRY and VERSION variables if subsequently added to older datasets. Variable labels are standardized in the sense that they provide keywords based on the question text and that these keywords are applied consistently if questions or question items are repeated over time (trend variables). Variable label may include abbreviations if required, e.g. limitations regarding the length of variable labels in older versions of statistical analysis software. Starting with Eurobarometer 33 the variable labels include the respective question number as a reference to the basic bilingual questionnaire.

3.2 Coding frames

By general rule, the variables adopt the coding frame as specified in the basic bilingual questionnaire, except multiple response questions (see 1.8), questions with country specific answer categories and missing values.

3.2.1 Country specific answer categories

Eurobarometer include some questions (variables) with country specific answer categories like INCOME, SIZE OF COMMUNITY, REGION or variables related to VOTING BEHAVIOUR with reference to POLITICAL PARTIES. Until Eurobarometer 48 only one integrated variable is supplied with each category representing country specific meanings (e.g. geographic regions) which are not documented within the analysis dataset by means of value labels, but only in the extended variable description in the variable report. Starting with Eurobarometer 49 the integrated variables are retained but complemented by completely labeled country specific variables. The country specific coding schemes and categories are maintained as a standard over time as long as the category schemes

provided in the questionnaire are remain comparable.

Special attention is given to the coding of POLITICAL PARTIES in voting behavior variables such as VOTE INTENTION or LAST VOTE based on a standard coding scheme, originally developed for the Eurobarometer by Ronald Inglehart.

Starting with Euro-Barometer 2 the coding of this variable has been standardized following an approximate ordering of each country's political parties along a "left" to "right" continuum in the first digit of the codes. Parties coded 01-39 are generally considered on the "left", those coded 40-49 in the "centre", and those coded 60-89 on the "right" of the political spectrum. Parties coded 50-59 cannot be readily located in the traditional meaning of "left" and "right". The second digit of the codes is not significant to the "left-right" ordering. Codes 90-99 contain the response "other party" and various missing data responses. Major "party families" like the Social Democrats or Conservatives have been assigned identical values across countries, if possible.

From Eurobarometer 69.2 onwards, the "party family" harmonization approach has been sharpened following and updating the coding scheme developed by ZEUS for the Mannheim Eurobarometer Trend File. This ZEUS Code of Party Families is country specific, i.e. the categories have different meanings for different countries. It has three digits: The first represents the party family, the second and third identify an individual party in this family. Individual parties are coded consistently over time. The assignment of parties to families is done according to their overall ideological orientations.

Table 5: ZEUS Party Family Code (slightly modified)

| Category | | Party Family |
|----------|-----------|--|
| | | |
| 0 | (001-099) | not affiliated / electoral alliances across "families" |
| 1 | (100-199) | Communists |
| 2 | (200-299) | Socialists |
| 3 | (300-399) | Liberals |
| 4 | (400-499) | Christian Democrats |
| 5 | (500-599) | Conservatives |
| 6 | (600-699) | Extreme Rights / Nationalists |
| 7 | (700-799) | Regionalists / Ethnic |
| 8 | (800-899) | Environmental parties |
| 9 | (900-949) | Agricultural parties |
| 9 | (950-989) | other special issue parties (e.g. Eurosceptics) and independents |
| | | |
| | 990 | other (spontaneous) |
| | 994 | not voting age |
| | 995 | empty ballot (blank) or invalid vote |
| | 996 | not voted / would not vote |
| | 997 | Refused |
| | 998 | DK / DK+NA if NA not coded separately |
| | 999 | INAP (inappropriate) |

If available, the former standard category used up to Eurobarometer 61 is always referenced in the variable description. Due to general changes in party systems and to the ideological development of individual political

parties, the assignment of parties to party families cannot claim general validity. Users may modify these codings or part of these codings in order to suit their specific needs.

3.2.2 Missing values

In general missing value codes are defined in accordance with the standard once established for the Eurobarometer series, in particular the default use of whatever value supplied by the basic questionnaire for DK ("don't know") responses, unless a standard coding scheme is applied for demographic or protocol variables. The value 0 is applied for NA (i.e. "not ascertained" resp. "no answer") and the value 9 (99, 999, ...) for INAP (i.e. "inappropriate" resp. "not applicable"). If one of these values falls into the valid range of codes, the missing values are shifted to the next available missing value code or "level", e.g. if 0 is used in a dichotomous variable (NOT MENTIONED), value 9 is used for NA, respectively value 8 if value 9 is already used for INAP. If necessary the corresponding two- or more digit codes are used (99, 999, 98, 998 ...). Recently separate missing values are coded for INAP depending on whether the respondent was not asked a question due to questionnaire routing (filter non-response) or whether the question was not provided for in the country's field questionnaire. Other missing values (e.g. REFUSAL) are coded with the in each case next available code (e.g. 7, 97, 997, ...). In the analysis data set these codes are by default declared and treated as USER MISSING, but may be modified by the user to suit specific needs.

3.3 International documentation standard

The variable documentation is set up in accordance with the international metadata specifications for the social and behavioural sciences, established by the Data Documentation Initiative <DDI>. The variable reports are based on the XML representation of DDI version 2. The documentation combines the exact wording and sequence of question components (question text, interviewer instruction, response categories, etc.) from the basic bilingual (master) questionnaire with the variable description (variable name, values, and labels) of the analysis dataset. General remarks and comments referring to a certain variable are defined as variable notes. Notes can be references to trend (comparability) information, standards applied for coding frames, problems in questionnaire translation, but also references to data problems or other specific characteristics.

4 Explanation of the variable documentation

The variable documentation part describes each variable in the analysis data file in terms of relevant metadata and frequency distributions. The variable documentation is set up by means of the GESIS Dataset Documentation Manager (DSDM) and in accordance with international metadata standards (DDI-Codebook/XML).

In general, the following abbreviations are used to indicate countries or (sub-national) areas. As far as applicable, the ISO 3166-1 alpha-2 country codes have been applied and coded accordingly in the alphanumeric sample identification variable (NATION - ALL SAMPLES ISO 3166).

| | | | |
|--------|----------------------------|----|-------------------|
| AT | Austria | HR | Croatia |
| BE | Belgium | HU | Hungary |
| BG | Bulgaria | IE | Ireland |
| CY | Cyprus | IT | Italy |
| CY-TCC | Turkish Cypriote Community | LT | Lithuania |
| CZ | Czech Republic | LU | Luxembourg |
| DE | Germany (-1989) | LV | Latvia |
| DE-W | Germany West (1990 ff.) | MK | Macedonia (FYROM) |
| DE-E | Germany East (1990 ff.) | MT | Malta |
| EE | Estonia | NL | The Netherlands |
| ES | Spain | PL | Poland |
| FI | Finland | PT | Portugal |
| FR | France | RO | Romania |
| GB | United Kingdom | SE | Sweden |
| GB-GBN | Great Britain | SI | Slovenia |
| GB-NIR | Northern Ireland | SK | Slovakia |
| GR | Greece | TR | Turkey |

The example explained below reproduces the information appearing in the variable documentation part for a typical substantive variable. Results are usually broken down by country (sample) or represented by frequency counts in the case of country specific variables. In the case of variables with long lists of coded "real" values (e.g. age), results are only presented for the corresponding categorized variable, if available. The content and construction of technical, administrative or other generated variables is described as appropriate.

The frequencies for substantive variables are calculated on the base of weighted data, as indicated with each table and in accordance with the European Commission's official Eurobarometer reports. Typically the sample specific post-stratification (redressment) weight is applied (WEIGHT RESULT FROM TARGET or NATION WEIGHT II). Due to rounding, users may find slightly different figures if using other statistical packages, especially if the number of cases is very low.

The complete question and answer texts are taken from the English language part of the respective basic bilingual questionnaire (master questionnaire) as provided by the coordinating fieldwork institute.

| Header with DIGITAL OBJECT IDENTIFIER (DOI) linked to the Study Description in the GESIS Data Catalogue. | Eurobarometer 67.1 - February-March 2007 GESIS Study No. 4529 (v3.0.1, http://dx.doi.org/doi:10.4232/1.10983) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|------------|------------|------------|------------|-----|---|-------|-------------|-------|-------------|----|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|---|--|--|----|------------|------------|------------|----------|------------|---|--|------|------|----|------------|------------|----------|----------|------------|---|--|------|------|----|----------|------------|------------|------------|------------|----|--|------|-----|----|----------|------------|-----------|----------|------------|---|--|-----|-----|----|------------|------------|------------|----------|------------|---|--|------|------|------|------------|------------|-----------|----------|------------|--|--|-----|-----|------|------------|------------|------------|----------|------------|---|--|------|------|----|------------|------------|----------|----------|------------|---|--|------|------|----|------------|------------|------------|----------|------------|----|--|------|-----|----|------------|------------|------------|----------|----------|----|--|------|-----|----|------------|------------|------------|----------|------------|---|--|------|------|----|------------|------------|------------|----------|------------|----|--|------|------|--------|------------|------------|------------|----------|------------|---|--|------|------|--------|-----------|------------|----------|---------|------------|--|--|-----|-----|----|------------|------------|------------|----------|------------|--|--|-----|-----|----|------------|------------|------------|----------|------------|---|--|-----|-----|----|------------|------------|------------|----------|------------|----|--|------|-----|----|------------|------------|------------|----------|------------|----|--|------|-----|----|------------|------------|------------|----------|------------|----|--|------|-----|----|-----------|------------|----------|----------|------------|---|--|-----|-----|----|------------|------------|------------|----------|------------|----|--|------|-----|----|----------|------------|----------|---------|------------|---|--|-----|-----|----|------------|------------|----------|----------|------------|---|--|-----|-----|----|------------|------------|------------|----------|------------|----|--|------|-----|----|----------|------------|------------|------------|------------|----|--|------|-----|----|----------|------------|------------|------------|----------|----|--|------|-----|----|------------|------------|----------|----------|------------|---|--|------|------|----|------------|------------|------------|----------|------------|----|--|------|------|----|------------|------------|------------|----------|------------|----|--|------|------|-------|------|-------|------|------|------|-----|--|-------|--|-------------|------|-------|------|------|------|--|--|--|-------|
| VARIABLE NAME (serial number assigned by the archive) and VARIABLE LABEL as defined in the dataset. | v77 - QA1 FEELING FULFILLED: PROFESSIONAL LIFE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| QUESTION NUMBER and full QUESTION TEXT from the basic questionnaire, including interviewer instructions. The numbers or letters that may appear together with the original question number, reflect the item order (multiple item or multiple response questions) or indicate if a question was recoded (R) or summarized (T), or if asked only in a single country (country abbreviation). | Q.A1 ASK Q.A IN EU27 To what extent would you say that the life you live allows you to feel fulfilled in...? (SHOW CARD WITH SCALE - ONE ANSWER PER LINE) (READ OUT) Q.A1_2 Your professional life 1 Totally fulfilled 2 Fairly fulfilled 3 Not very fulfilled 4 Not at all fulfilled 5 Not applicable (SPONTANEOUS) 6 DK 9 Inap. not EU27 (not coded 1 to 31 in V6) Derivation: ... Note: Last trend: EB ... , Q. ... | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CODE VALUES occurring in the data for this variable and complete ANSWER TEXT from the basic questionnaire. Code values may differ from the questionnaire specification due to standardization. Abbreviations commonly used in the code definitions are DK (don't know), NA (not ascertained) and INAP (inappropriate). | Absolute Values (Row Percent), weighted by v8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DERIVATION information refers to the construction principle of indices or other derived variables (not in the example). NOTE delineates additional explanatory text subsuming trend information (last appearance of the question) or archive remarks on data processing and other issues relevant for the understanding or application of the variable. | <table><tr><th></th><th>v77</th><th>1</th><th>2</th><th>3</th><th>4</th><th>5</th><th>6</th><th>N Sum</th><th>N Valid Sum</th></tr><tr><td>v7</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>M</td><td></td><td></td></tr><tr><td>AT</td><td>206 (20.5)</td><td>372 (37.0)</td><td>134 (13.3)</td><td>38 (3.8)</td><td>256 (25.4)</td><td>6</td><td></td><td>1012</td><td>1006</td></tr><tr><td>BE</td><td>201 (19.4)</td><td>342 (33.1)</td><td>80 (7.7)</td><td>44 (4.3)</td><td>367 (35.5)</td><td>5</td><td></td><td>1039</td><td>1034</td></tr><tr><td>BG</td><td>62 (6.6)</td><td>215 (22.8)</td><td>314 (33.3)</td><td>196 (20.8)</td><td>155 (16.5)</td><td>68</td><td></td><td>1010</td><td>942</td></tr><tr><td>CY</td><td>45 (9.1)</td><td>158 (32.0)</td><td>58 (11.8)</td><td>28 (5.7)</td><td>204 (41.4)</td><td>6</td><td></td><td>499</td><td>493</td></tr><tr><td>CZ</td><td>200 (19.0)</td><td>497 (47.2)</td><td>169 (16.1)</td><td>54 (5.1)</td><td>132 (12.5)</td><td>7</td><td></td><td>1059</td><td>1052</td></tr><tr><td>DE-E</td><td>103 (19.5)</td><td>158 (30.0)</td><td>81 (15.4)</td><td>34 (6.5)</td><td>151 (28.7)</td><td></td><td></td><td>527</td><td>527</td></tr><tr><td>DE-W</td><td>214 (21.4)</td><td>346 (34.6)</td><td>121 (12.1)</td><td>42 (4.2)</td><td>278 (27.8)</td><td>6</td><td></td><td>1007</td><td>1001</td></tr><tr><td>DK</td><td>307 (30.7)</td><td>419 (41.9)</td><td>62 (6.2)</td><td>10 (1.0)</td><td>202 (20.2)</td><td>7</td><td></td><td>1007</td><td>1000</td></tr><tr><td>EE</td><td>216 (22.8)</td><td>349 (36.9)</td><td>149 (15.7)</td><td>32 (3.4)</td><td>201 (21.2)</td><td>54</td><td></td><td>1001</td><td>947</td></tr><tr><td>ES</td><td>151 (15.2)</td><td>537 (54.1)</td><td>160 (16.1)</td><td>51 (5.1)</td><td>94 (9.5)</td><td>14</td><td></td><td>1007</td><td>993</td></tr><tr><td>FI</td><td>252 (24.4)</td><td>401 (38.8)</td><td>111 (10.7)</td><td>25 (2.4)</td><td>244 (23.6)</td><td>6</td><td></td><td>1039</td><td>1033</td></tr><tr><td>FR</td><td>172 (17.0)</td><td>330 (32.5)</td><td>122 (12.0)</td><td>58 (5.7)</td><td>332 (32.7)</td><td>16</td><td></td><td>1030</td><td>1014</td></tr><tr><td>GB-GBN</td><td>171 (17.1)</td><td>393 (39.3)</td><td>102 (10.2)</td><td>41 (4.1)</td><td>293 (29.3)</td><td>9</td><td></td><td>1009</td><td>1000</td></tr><tr><td>GB-NIR</td><td>33 (11.0)</td><td>116 (38.5)</td><td>22 (7.3)</td><td>1 (0.3)</td><td>129 (42.9)</td><td></td><td></td><td>301</td><td>301</td></tr><tr><td>GR</td><td>133 (13.3)</td><td>336 (33.7)</td><td>267 (26.8)</td><td>86 (8.6)</td><td>176 (17.6)</td><td></td><td></td><td>998</td><td>998</td></tr><tr><td>HU</td><td>152 (15.3)</td><td>326 (32.8)</td><td>175 (17.6)</td><td>98 (9.8)</td><td>244 (24.5)</td><td>4</td><td></td><td>999</td><td>995</td></tr><tr><td>IE</td><td>167 (17.6)</td><td>361 (38.0)</td><td>133 (14.0)</td><td>49 (5.2)</td><td>240 (25.3)</td><td>51</td><td></td><td>1001</td><td>950</td></tr><tr><td>IT</td><td>111 (11.2)</td><td>489 (49.3)</td><td>173 (17.5)</td><td>59 (6.0)</td><td>159 (16.0)</td><td>10</td><td></td><td>1001</td><td>991</td></tr><tr><td>LT</td><td>121 (12.4)</td><td>365 (37.4)</td><td>226 (23.2)</td><td>90 (9.2)</td><td>174 (17.8)</td><td>54</td><td></td><td>1030</td><td>976</td></tr><tr><td>LU</td><td>82 (16.5)</td><td>174 (35.1)</td><td>44 (8.9)</td><td>11 (2.2)</td><td>185 (37.3)</td><td>4</td><td></td><td>500</td><td>496</td></tr><tr><td>LV</td><td>129 (13.0)</td><td>375 (37.9)</td><td>255 (25.8)</td><td>82 (8.3)</td><td>149 (15.1)</td><td>16</td><td></td><td>1006</td><td>990</td></tr><tr><td>MT</td><td>43 (8.7)</td><td>208 (42.0)</td><td>29 (5.9)</td><td>7 (1.4)</td><td>208 (42.0)</td><td>5</td><td></td><td>500</td><td>495</td></tr><tr><td>NL</td><td>296 (29.7)</td><td>337 (33.8)</td><td>84 (8.4)</td><td>19 (1.9)</td><td>260 (26.1)</td><td>3</td><td></td><td>999</td><td>996</td></tr><tr><td>PL</td><td>166 (16.9)</td><td>379 (38.6)</td><td>207 (21.1)</td><td>73 (7.4)</td><td>157 (16.0)</td><td>18</td><td></td><td>1000</td><td>982</td></tr><tr><td>PT</td><td>96 (9.6)</td><td>334 (33.6)</td><td>281 (28.2)</td><td>101 (10.2)</td><td>183 (18.4)</td><td>19</td><td></td><td>1014</td><td>995</td></tr><tr><td>RO</td><td>59 (5.9)</td><td>401 (40.3)</td><td>293 (29.4)</td><td>147 (14.8)</td><td>95 (9.5)</td><td>42</td><td></td><td>1037</td><td>995</td></tr><tr><td>SE</td><td>331 (32.9)</td><td>388 (38.6)</td><td>68 (6.8)</td><td>28 (2.8)</td><td>191 (19.0)</td><td>5</td><td></td><td>1011</td><td>1006</td></tr><tr><td>SI</td><td>160 (16.0)</td><td>456 (45.5)</td><td>169 (16.8)</td><td>55 (5.5)</td><td>163 (16.3)</td><td>12</td><td></td><td>1015</td><td>1003</td></tr><tr><td>SK</td><td>147 (13.7)</td><td>459 (42.7)</td><td>259 (24.1)</td><td>81 (7.5)</td><td>128 (11.9)</td><td>20</td><td></td><td>1094</td><td>1074</td></tr><tr><td>N Sum</td><td>4526</td><td>10021</td><td>4348</td><td>1640</td><td>5750</td><td>467</td><td></td><td>26752</td><td></td></tr><tr><td>N Valid Sum</td><td>4526</td><td>10021</td><td>4348</td><td>1640</td><td>5750</td><td></td><td></td><td></td><td>26285</td></tr></table> | | v77 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum | v7 | | | | | | | | | | | | | | | | | M | | | AT | 206 (20.5) | 372 (37.0) | 134 (13.3) | 38 (3.8) | 256 (25.4) | 6 | | 1012 | 1006 | BE | 201 (19.4) | 342 (33.1) | 80 (7.7) | 44 (4.3) | 367 (35.5) | 5 | | 1039 | 1034 | BG | 62 (6.6) | 215 (22.8) | 314 (33.3) | 196 (20.8) | 155 (16.5) | 68 | | 1010 | 942 | CY | 45 (9.1) | 158 (32.0) | 58 (11.8) | 28 (5.7) | 204 (41.4) | 6 | | 499 | 493 | CZ | 200 (19.0) | 497 (47.2) | 169 (16.1) | 54 (5.1) | 132 (12.5) | 7 | | 1059 | 1052 | DE-E | 103 (19.5) | 158 (30.0) | 81 (15.4) | 34 (6.5) | 151 (28.7) | | | 527 | 527 | DE-W | 214 (21.4) | 346 (34.6) | 121 (12.1) | 42 (4.2) | 278 (27.8) | 6 | | 1007 | 1001 | DK | 307 (30.7) | 419 (41.9) | 62 (6.2) | 10 (1.0) | 202 (20.2) | 7 | | 1007 | 1000 | EE | 216 (22.8) | 349 (36.9) | 149 (15.7) | 32 (3.4) | 201 (21.2) | 54 | | 1001 | 947 | ES | 151 (15.2) | 537 (54.1) | 160 (16.1) | 51 (5.1) | 94 (9.5) | 14 | | 1007 | 993 | FI | 252 (24.4) | 401 (38.8) | 111 (10.7) | 25 (2.4) | 244 (23.6) | 6 | | 1039 | 1033 | FR | 172 (17.0) | 330 (32.5) | 122 (12.0) | 58 (5.7) | 332 (32.7) | 16 | | 1030 | 1014 | GB-GBN | 171 (17.1) | 393 (39.3) | 102 (10.2) | 41 (4.1) | 293 (29.3) | 9 | | 1009 | 1000 | GB-NIR | 33 (11.0) | 116 (38.5) | 22 (7.3) | 1 (0.3) | 129 (42.9) | | | 301 | 301 | GR | 133 (13.3) | 336 (33.7) | 267 (26.8) | 86 (8.6) | 176 (17.6) | | | 998 | 998 | HU | 152 (15.3) | 326 (32.8) | 175 (17.6) | 98 (9.8) | 244 (24.5) | 4 | | 999 | 995 | IE | 167 (17.6) | 361 (38.0) | 133 (14.0) | 49 (5.2) | 240 (25.3) | 51 | | 1001 | 950 | IT | 111 (11.2) | 489 (49.3) | 173 (17.5) | 59 (6.0) | 159 (16.0) | 10 | | 1001 | 991 | LT | 121 (12.4) | 365 (37.4) | 226 (23.2) | 90 (9.2) | 174 (17.8) | 54 | | 1030 | 976 | LU | 82 (16.5) | 174 (35.1) | 44 (8.9) | 11 (2.2) | 185 (37.3) | 4 | | 500 | 496 | LV | 129 (13.0) | 375 (37.9) | 255 (25.8) | 82 (8.3) | 149 (15.1) | 16 | | 1006 | 990 | MT | 43 (8.7) | 208 (42.0) | 29 (5.9) | 7 (1.4) | 208 (42.0) | 5 | | 500 | 495 | NL | 296 (29.7) | 337 (33.8) | 84 (8.4) | 19 (1.9) | 260 (26.1) | 3 | | 999 | 996 | PL | 166 (16.9) | 379 (38.6) | 207 (21.1) | 73 (7.4) | 157 (16.0) | 18 | | 1000 | 982 | PT | 96 (9.6) | 334 (33.6) | 281 (28.2) | 101 (10.2) | 183 (18.4) | 19 | | 1014 | 995 | RO | 59 (5.9) | 401 (40.3) | 293 (29.4) | 147 (14.8) | 95 (9.5) | 42 | | 1037 | 995 | SE | 331 (32.9) | 388 (38.6) | 68 (6.8) | 28 (2.8) | 191 (19.0) | 5 | | 1011 | 1006 | SI | 160 (16.0) | 456 (45.5) | 169 (16.8) | 55 (5.5) | 163 (16.3) | 12 | | 1015 | 1003 | SK | 147 (13.7) | 459 (42.7) | 259 (24.1) | 81 (7.5) | 128 (11.9) | 20 | | 1094 | 1074 | N Sum | 4526 | 10021 | 4348 | 1640 | 5750 | 467 | | 26752 | | N Valid Sum | 4526 | 10021 | 4348 | 1640 | 5750 | | | | 26285 |
| | v77 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| v7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | M | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AT | 206 (20.5) | 372 (37.0) | 134 (13.3) | 38 (3.8) | 256 (25.4) | 6 | | 1012 | 1006 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| BE | 201 (19.4) | 342 (33.1) | 80 (7.7) | 44 (4.3) | 367 (35.5) | 5 | | 1039 | 1034 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| BG | 62 (6.6) | 215 (22.8) | 314 (33.3) | 196 (20.8) | 155 (16.5) | 68 | | 1010 | 942 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CY | 45 (9.1) | 158 (32.0) | 58 (11.8) | 28 (5.7) | 204 (41.4) | 6 | | 499 | 493 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CZ | 200 (19.0) | 497 (47.2) | 169 (16.1) | 54 (5.1) | 132 (12.5) | 7 | | 1059 | 1052 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DE-E | 103 (19.5) | 158 (30.0) | 81 (15.4) | 34 (6.5) | 151 (28.7) | | | 527 | 527 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DE-W | 214 (21.4) | 346 (34.6) | 121 (12.1) | 42 (4.2) | 278 (27.8) | 6 | | 1007 | 1001 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DK | 307 (30.7) | 419 (41.9) | 62 (6.2) | 10 (1.0) | 202 (20.2) | 7 | | 1007 | 1000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| EE | 216 (22.8) | 349 (36.9) | 149 (15.7) | 32 (3.4) | 201 (21.2) | 54 | | 1001 | 947 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ES | 151 (15.2) | 537 (54.1) | 160 (16.1) | 51 (5.1) | 94 (9.5) | 14 | | 1007 | 993 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FI | 252 (24.4) | 401 (38.8) | 111 (10.7) | 25 (2.4) | 244 (23.6) | 6 | | 1039 | 1033 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FR | 172 (17.0) | 330 (32.5) | 122 (12.0) | 58 (5.7) | 332 (32.7) | 16 | | 1030 | 1014 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| GB-GBN | 171 (17.1) | 393 (39.3) | 102 (10.2) | 41 (4.1) | 293 (29.3) | 9 | | 1009 | 1000 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| GB-NIR | 33 (11.0) | 116 (38.5) | 22 (7.3) | 1 (0.3) | 129 (42.9) | | | 301 | 301 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| GR | 133 (13.3) | 336 (33.7) | 267 (26.8) | 86 (8.6) | 176 (17.6) | | | 998 | 998 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HU | 152 (15.3) | 326 (32.8) | 175 (17.6) | 98 (9.8) | 244 (24.5) | 4 | | 999 | 995 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| IE | 167 (17.6) | 361 (38.0) | 133 (14.0) | 49 (5.2) | 240 (25.3) | 51 | | 1001 | 950 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| IT | 111 (11.2) | 489 (49.3) | 173 (17.5) | 59 (6.0) | 159 (16.0) | 10 | | 1001 | 991 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| LT | 121 (12.4) | 365 (37.4) | 226 (23.2) | 90 (9.2) | 174 (17.8) | 54 | | 1030 | 976 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| LU | 82 (16.5) | 174 (35.1) | 44 (8.9) | 11 (2.2) | 185 (37.3) | 4 | | 500 | 496 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| LV | 129 (13.0) | 375 (37.9) | 255 (25.8) | 82 (8.3) | 149 (15.1) | 16 | | 1006 | 990 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| MT | 43 (8.7) | 208 (42.0) | 29 (5.9) | 7 (1.4) | 208 (42.0) | 5 | | 500 | 495 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NL | 296 (29.7) | 337 (33.8) | 84 (8.4) | 19 (1.9) | 260 (26.1) | 3 | | 999 | 996 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PL | 166 (16.9) | 379 (38.6) | 207 (21.1) | 73 (7.4) | 157 (16.0) | 18 | | 1000 | 982 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PT | 96 (9.6) | 334 (33.6) | 281 (28.2) | 101 (10.2) | 183 (18.4) | 19 | | 1014 | 995 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| RO | 59 (5.9) | 401 (40.3) | 293 (29.4) | 147 (14.8) | 95 (9.5) | 42 | | 1037 | 995 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SE | 331 (32.9) | 388 (38.6) | 68 (6.8) | 28 (2.8) | 191 (19.0) | 5 | | 1011 | 1006 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SI | 160 (16.0) | 456 (45.5) | 169 (16.8) | 55 (5.5) | 163 (16.3) | 12 | | 1015 | 1003 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SK | 147 (13.7) | 459 (42.7) | 259 (24.1) | 81 (7.5) | 128 (11.9) | 20 | | 1094 | 1074 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| N Sum | 4526 | 10021 | 4348 | 1640 | 5750 | 467 | | 26752 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| N Valid Sum | 4526 | 10021 | 4348 | 1640 | 5750 | | | | 26285 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CROSS-TABULATION: The absolute frequencies of the occurrence of values (<i>absolute values</i>) refer to the number of cases in the weighted dataset as indicated, in this case <i>weighted by V8</i> . The relative frequencies (<i>row percent</i>) refer to the valid cases (<i>n valid sum</i>), i.e. the total number of cases (<i>n sum</i>) reduced by the number of cases defined as missing data (<i>M</i>). For display and place saving reasons excluded countries or areas may be completely dropped from the table. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FREQUENCY COUNTS: For country specific variables relative frequencies are calculated in- and excluding missing data (<i>M</i>), i.e. <i>percent</i> on the basis of all cases (<i>sum</i>) and <i>valid percent</i> on the basis of the <i>valid cases</i> . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

5 Variable Documentation

Variable, Label**Question Text (English Language)****v1 - STUDY NUMBER DISTRIBUTOR**

Distributor Archive Study Number

Study Number of the distributing archive.

v1

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-------------|---------|-------|---------|---------------|
| 3937 | | | 16124 | 100.0 | 100.0 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v2 - STUDY NUMBER PRODUCER

ZA Study Number

Study number of the data set producer.

v2

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-------------|---------|-------|---------|---------------|
| 3937 | | | 16124 | 100.0 | 100.0 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v3 - EDITION NUMBER

ZA / ICPSR Edition Number

The number identifying the release edition of this data set.

1 1st za edition as of June 13, 2007

Note:

Please see variable VERSION ("GESIS ARCHIVE VERSION") for further information on the version number of this data set and the corresponding release date.

v3

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|------------------------------------|---------|-------|---------|---------------|
| 1 | 1st za edition as of June 13, 2007 | | 16124 | 100.0 | 100.0 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

version - GESIS ARCHIVE VERSION

VERSION AND RELEASE DATE OF THE ARCHIVE DATA SET

This variable identifies the GESIS archive version number of this data set and the corresponding release date, recorded as an alphanumeric string. The version number is composed of a sequence of three numbers. The major number is incremented when there are changes in the composition of the data set (e.g. additional variables or cases), the minor or second number is incremented when significant errors have been fixed (e.g. coding errors, misleading value labels), and the third or revision number is incremented when minor bugs are fixed (e.g. spelling errors in variable or value labels).

On occasion of the implementation of this versioning scheme (2010-04-13), the default version number 1.0.0 has been created automatically for this Eurobarometer.

Version 1.0.1 adds the crosstabulation variable ISOCNTRY and the VERSION variable to the otherwise unchanged data set.

Former version or edition identification variables are maintained unchanged as a reference to former releases.

version

| Value | Label | Missing | Count | Percent | Valid Percent |
|--------------------|-------------|---------|-------|---------|---------------|
| 1.0.1 (2012-03-30) | | | 16124 | 100.0 | 100.0 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v4 - EUROBAROMETER NUMBER

ZA / ICPSR Part Number

The number identifying the Eurobarometer sample.

1 Eurobarometer 60.0

v4

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|--------------------|---------|-------|---------|---------------|
| 1 | Eurobarometer 60.0 | | 16124 | 100.0 | 100.0 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v5 - ID SERIAL NUMBER

Sequential respondent identification number assigned by ZA

A unique serial number is assigned to each respondent.

isocntry - NATION - ALL SAMPLES ISO 3166 (CROSSTABULATION VARIABLE)

NATION - ALL SAMPLES ISO 3166 (CROSSTABULATION VARIABLE)

All surveyed countries and regions, i.e. including separate samples for East- / West-Germany, Great Britain / Northern Ireland, and the Turkish Cypriot Community (TCC), are coded in accordance with the ISO 3166-1-alpha-2 country code, if available. ISO 3166-2 is applied for the United Kingdom subdivisions. ISO standard codes are not available for the "historical" East / West subdivision of Germany (DE-E / DE-W) and for the Turkish Cypriot Community in northern Cyprus (CY-TCC), the internationally not recognized "Turkish Republic of Northern Cyprus".

isocntry

| Value | Label | Missing | Count | Percent | Valid Percent |
|--------|-------------|---------|-------|---------|---------------|
| AT | | | 1031 | 6.4 | 6.4 |
| BE | | | 1030 | 6.4 | 6.4 |
| DE-E | | | 1014 | 6.3 | 6.3 |
| DE-W | | | 1043 | 6.5 | 6.5 |
| DK | | | 1000 | 6.2 | 6.2 |
| ES | | | 1000 | 6.2 | 6.2 |
| FI | | | 1011 | 6.3 | 6.3 |
| FR | | | 1051 | 6.5 | 6.5 |
| GB-GBN | | | 1004 | 6.2 | 6.2 |
| GB-NIR | | | 310 | 1.9 | 1.9 |
| GR | | | 1000 | 6.2 | 6.2 |
| IE | | | 1001 | 6.2 | 6.2 |
| IT | | | 1000 | 6.2 | 6.2 |
| LU | | | 606 | 3.8 | 3.8 |
| NL | | | 1023 | 6.3 | 6.3 |
| PT | | | 1000 | 6.2 | 6.2 |
| SE | | | 1000 | 6.2 | 6.2 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v6 - NATION I (UNITED KINGDOM)

Nation of Interview I

15 EC countries including separate samples for East and West Germany.

- 1 France
- 2 Belgium
- 3 The Netherlands
- 4 Germany (West)
- 5 Italy
- 6 Luxembourg
- 7 Denmark
- 8 Ireland
- 9 United Kingdom
- 10 Greece
- 11 Spain
- 12 Portugal
- 13 Germany (East)
- 14 Norway (not included)
- 15 Finland
- 16 Sweden
- 17 Austria

v6

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-----------------|---------|-------|---------|---------------|
| 1 | France | | 1051 | 6.5 | 6.5 |
| 2 | Belgium | | 1030 | 6.4 | 6.4 |
| 3 | The Netherlands | | 1023 | 6.3 | 6.3 |
| 4 | Germany (West) | | 1043 | 6.5 | 6.5 |
| 5 | Italy | | 1000 | 6.2 | 6.2 |
| 6 | Luxembourg | | 606 | 3.8 | 3.8 |
| 7 | Denmark | | 1000 | 6.2 | 6.2 |
| 8 | Ireland | | 1001 | 6.2 | 6.2 |
| 9 | United Kingdom | | 1314 | 8.1 | 8.1 |
| 10 | Greece | | 1000 | 6.2 | 6.2 |
| 11 | Spain | | 1000 | 6.2 | 6.2 |
| 12 | Portugal | | 1000 | 6.2 | 6.2 |
| 13 | Germany (East) | | 1014 | 6.3 | 6.3 |
| 15 | Finland | | 1011 | 6.3 | 6.3 |
| 16 | Sweden | | 1000 | 6.2 | 6.2 |
| 17 | Austria | | 1031 | 6.4 | 6.4 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v7 - WEIGHT SPECIAL UNITED KINGDOM

Nation Weight I (WEIGHT SPECIAL UNITED KINGDOM)

This variable adjusts the British and the Northern Irish samples to their respective proportions in the United Kingdom and should be used whenever the United Kingdom is to be analyzed as a whole. All national weights are included. This weight should be used with NATION I.

v8 - NATION II (GB AND NORTHERN IRELAND)

Nation of interview II

The two samples for the United Kingdom - Great Britain and Northern Ireland - are coded separately.

- 1 France
- 2 Belgium
- 3 The Netherlands
- 4 Germany (West)
- 5 Italy
- 6 Luxembourg
- 7 Denmark
- 8 Ireland
- 9 Great Britain
- 10 Northern Ireland
- 11 Greece
- 12 Spain
- 13 Portugal
- 14 Germany (East)
- 15 Norway (not included)
- 16 Finland
- 17 Sweden
- 18 Austria

v8

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|------------------|---------|-------|---------|---------------|
| 1 | France | | 1051 | 6.5 | 6.5 |
| 2 | Belgium | | 1030 | 6.4 | 6.4 |
| 3 | The Netherlands | | 1023 | 6.3 | 6.3 |
| 4 | Germany (West) | | 1043 | 6.5 | 6.5 |
| 5 | Italy | | 1000 | 6.2 | 6.2 |
| 6 | Luxembourg | | 606 | 3.8 | 3.8 |
| 7 | Denmark | | 1000 | 6.2 | 6.2 |
| 8 | Ireland | | 1001 | 6.2 | 6.2 |
| 9 | Great Britain | | 1004 | 6.2 | 6.2 |
| 10 | Northern Ireland | | 310 | 1.9 | 1.9 |
| 11 | Greece | | 1000 | 6.2 | 6.2 |
| 12 | Spain | | 1000 | 6.2 | 6.2 |
| 13 | Portugal | | 1000 | 6.2 | 6.2 |
| 14 | Germany (East) | | 1014 | 6.3 | 6.3 |
| 16 | Finland | | 1011 | 6.3 | 6.3 |
| 17 | Sweden | | 1000 | 6.2 | 6.2 |
| 18 | Austria | | 1031 | 6.4 | 6.4 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v9 - WEIGHT RESULT FROM TARGET

Nation Weight IIa (WEIGHT RESULT FROM TARGET)

This variable contains weights that adjust the weighted samples to make them representative for the countries from which they were drawn. It reproduces the real number of cases for each country. Great Britain and Northern Ireland as well as East and West Germany are treated as independent samples. This weight should be used together with NATION II.

Note:

This weight corresponds to "NATION WEIGHT II" in earlier Eurobarometer up to 31.

v10 - NATION III (UNITED GERMANY)

Nation of interview III

East and West Germany are coded together: United Germany.

- 1 France
- 2 Belgium
- 3 The Netherlands
- 4 Germany (West+East)
- 5 Italy
- 6 Luxembourg
- 7 Denmark
- 8 Ireland
- 9 Great Britain
- 10 Northern Ireland
- 11 Greece
- 12 Spain
- 13 Portugal
- 14 Norway (not included)
- 15 Finland
- 16 Sweden
- 17 Austria

v10

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------|---------|-------|---------|---------------|
| 1 | France | | 1051 | 6.5 | 6.5 |
| 2 | Belgium | | 1030 | 6.4 | 6.4 |
| 3 | The Netherlands | | 1023 | 6.3 | 6.3 |
| 4 | Germany (West+East) | | 2057 | 12.8 | 12.8 |
| 5 | Italy | | 1000 | 6.2 | 6.2 |
| 6 | Luxembourg | | 606 | 3.8 | 3.8 |
| 7 | Denmark | | 1000 | 6.2 | 6.2 |
| 8 | Ireland | | 1001 | 6.2 | 6.2 |
| 9 | Great Britain | | 1004 | 6.2 | 6.2 |
| 10 | Northern Ireland | | 310 | 1.9 | 1.9 |
| 11 | Greece | | 1000 | 6.2 | 6.2 |
| 12 | Spain | | 1000 | 6.2 | 6.2 |
| 13 | Portugal | | 1000 | 6.2 | 6.2 |
| 15 | Finland | | 1011 | 6.3 | 6.3 |
| 16 | Sweden | | 1000 | 6.2 | 6.2 |
| 17 | Austria | | 1031 | 6.4 | 6.4 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v11 - WEIGHT SPECIAL GERMANY

Nation Weight III (WEIGHT SPECIAL GERMANY)

This variable adjusts the East and the West German samples to their respective proportions in the united Germany. All national weights are included. This weight should be used whenever the united Germany is to be analyzed as a whole (NATION III).

v12 - NATION IV (UK + UNITED GERMANY)

Nation of interview IV

United Germany (East+West) and United Kingdom

- 1 France
- 2 Belgium
- 3 The Netherlands
- 4 Germany (West+East)
- 5 Italy
- 6 Luxembourg
- 7 Denmark
- 8 Ireland
- 9 United Kingdom
- 10 Greece
- 11 Spain
- 12 Portugal
- 13 Norway (not included)
- 14 Finland
- 15 Sweden
- 16 Austria

v12

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------|---------|-------|---------|---------------|
| 1 | France | | 1051 | 6.5 | 6.5 |
| 2 | Belgium | | 1030 | 6.4 | 6.4 |
| 3 | The Netherlands | | 1023 | 6.3 | 6.3 |
| 4 | Germany (West+East) | | 2057 | 12.8 | 12.8 |
| 5 | Italy | | 1000 | 6.2 | 6.2 |
| 6 | Luxembourg | | 606 | 3.8 | 3.8 |
| 7 | Denmark | | 1000 | 6.2 | 6.2 |
| 8 | Ireland | | 1001 | 6.2 | 6.2 |
| 9 | United Kingdom | | 1314 | 8.1 | 8.1 |
| 10 | Greece | | 1000 | 6.2 | 6.2 |
| 11 | Spain | | 1000 | 6.2 | 6.2 |
| 12 | Portugal | | 1000 | 6.2 | 6.2 |
| 14 | Finland | | 1011 | 6.3 | 6.3 |
| 15 | Sweden | | 1000 | 6.2 | 6.2 |
| 16 | Austria | | 1031 | 6.4 | 6.4 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v13 - WEIGHT SPECIAL GERMANY & UNITED KINGDOM

Nation Weight IV (WEIGHT SPECIAL GERMANY & UNITED KINGDOM)

This variable adjusts the East and the West German samples to their respective proportions in the united Germany, and the British and Northern Irish samples to their respective proportions in the United Kingdom. All national weights are included. This weight should be used whenever both, the united Germany and the United Kingdom, are to be analyzed as a whole (NATION IV).

v14 - WEIGHT EURO 6

European Weight I (WEIGHT EURO 6)

WEIGHT EURO 6 refers to the six EC founder-members (France, Belgium, the Netherlands, West Germany, Italy and Luxembourg).

This variable contains weights that adjust each national sample to its nation's share in the population of the above mentioned countries and should be used whenever these six countries are to be analyzed as a group in total. All other countries are excluded from calculation. The national weights for each sample are included.

v15 - WEIGHT EURO 9

European Weight Ila (WEIGHT EURO 9)

WEIGHT EURO 9 adds Denmark, Ireland, Great Britain and Northern Ireland to the EURO 6 countries.

This variable contains weights that adjust each national sample to its nation's share in the population of the included countries and should be used whenever these countries are to be analyzed as a group in total. All other countries are excluded from calculation. The national weights for each sample are included.

v16 - WEIGHT EURO 10

European Weight IIb (WEIGHT EURO 10)

WEIGHT EURO 10 adds Greece to the EURO 9 countries (new member as of January 1981).

This variable contains weights that adjust each national sample to its nation's share in the population of the included countries and should be used whenever these countries are to be analyzed as a group in total. All other countries are excluded from calculation. The national weights for each sample are included.

v17 - WEIGHT EURO 12

European Weight III (WEIGHT EURO 12)

WEIGHT EURO 12 adds Spain and Portugal to the EURO 10 countries (new member as of January 1986).

This variable contains weights that adjust each national sample to its nation's share in the population of the included countries and should be used whenever these countries are to be analyzed as a group in total. All other countries are excluded from calculation. The national weights for each sample are included.

v18 - WEIGHT EURO 12 +

European Weight IV (WEIGHT EURO 12+)

WEIGHT EURO 12+ equals EURO 12 but including East Germany after the unification of Germany on October 3, 1990.

This variable contains weights that adjust each national sample to its nation's share in the population of the included countries and should be used whenever these countries are to be analyzed as a group in total. All other countries are excluded from calculation. The national weights for each sample are included.

v19 - WEIGHT EURO 15

European Weight Va (WEIGHT EURO 15)

WEIGHT EURO 15 adds Austria, Finland and Sweden to the EURO 12+ countries, new members as of January 1995.

This variable contains weights that adjust each national sample to its nation's share in the population of the included countries and should be used whenever these countries are to be analyzed as a group in total. All other countries are excluded from calculation.

The national weights for each sample are included.

v20 - WEIGHT EURO + 3

European Weight Vb (WEIGHT EURO +3)

WEIGHT EURO +3 only refers to the three new members as of January 1995: Finland, Sweden and Austria. (All other countries are excluded and weighted by "zero".)

This variable contains weights that adjust each national sample to its nation's share in the total population of these three countries and should be used whenever these three countries are to be analyzed as a group in total. All other countries are excluded from calculation. The national weights for each sample are included.

v21 - Q1 NATIONALITY BELGIUM

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_1 Belgium

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v21 by isocntry, Absolute Values (Row Percent), weighted by v9

| v21 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|-------|-------------|
| isocntry | M | | | | |
| AT | 1031 (100.0) | | | 1031 | 1031 |
| BE | 51 (5.0) | 979 (95.0) | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1043 (100.0) | | | 1043 | 1043 |
| DK | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| ES | 997 (99.7) | 3 (0.3) | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1049 (99.8) | 2 (0.2) | | 1051 | 1051 |
| GB-GBN | 1004 (100.0) | | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 999 (99.9) | 1 (0.1) | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 585 (96.5) | 21 (3.5) | | 606 | 606 |
| NL | 1018 (99.5) | 5 (0.5) | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 998 (100.0) | | 2 | 1000 | 998 |
| N Sum | 15109 | 1013 | 2 | 16124 | |
| N Valid Sum | 15109 | 1013 | | | 16122 |

v22 - Q1 NATIONALITY DENMARK

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_2 Denmark

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v22 by isocntry, Absolute Values (Row Percent), weighted by v9

| v22 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 1031 (100.0) | | | 1031 | 1031 |
| BE | 1030 (100.0) | | | 1030 | 1030 |
| DE-E | 1013 (99.9) | 1 (0.1) | | 1014 | 1014 |
| DE-W | 1041 (99.9) | 1 (0.1) | | 1042 | 1042 |
| DK | 11 (1.1) | 989 (98.9) | | 1000 | 1000 |
| ES | 1000 (100.0) | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1051 (100.0) | | | 1051 | 1051 |
| GB-GBN | 1003 (99.9) | 1 (0.1) | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 603 (99.5) | 3 (0.5) | | 606 | 606 |
| NL | 1023 (100.0) | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 996 (99.8) | 2 (0.2) | 2 | 1000 | 998 |
| N Sum | 15124 | 997 | 2 | 16123 | |
| N Valid Sum | 15124 | 997 | | | 16121 |

v23 - Q1 NATIONALITY GERMANY

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_3 Germany

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v23 by isocntry, Absolute Values (Row Percent), weighted by v9

| v23 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|-------------|---|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 1023 (99.2) | 8 (0.8) | | 1031 | 1031 |
| BE | 1027 (99.7) | 3 (0.3) | | 1030 | 1030 |
| DE-E | 2 (0.2) | 1012 (99.8) | | 1014 | 1014 |
| DE-W | 11 (1.1) | 1032 (98.9) | | 1043 | 1043 |
| DK | 999 (99.9) | 1 (0.1) | | 1000 | 1000 |
| ES | 997 (99.7) | 3 (0.3) | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1050 (99.9) | 1 (0.1) | | 1051 | 1051 |
| GB-GBN | 1001 (99.7) | 3 (0.3) | | 1004 | 1004 |
| GB-NIR | 309 (99.7) | 1 (0.3) | | 310 | 310 |
| GR | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| LU | 593 (97.9) | 13 (2.1) | | 606 | 606 |
| NL | 1018 (99.5) | 5 (0.5) | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 994 (99.6) | 4 (0.4) | 2 | 1000 | 998 |
| N Sum | 14032 | 2090 | 2 | 16124 | |
| N Valid Sum | 14032 | 2090 | | | 16122 |

v24 - Q1 NATIONALITY GREECE

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_4 Greece

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v24 by isocntry, Absolute Values (Row Percent), weighted by v9

| v24 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|-------|-------------|
| isocntry | M | | | | |
| AT | 1031 (100.0) | | | 1031 | 1031 |
| BE | 1028 (99.8) | 2 (0.2) | | 1030 | 1030 |
| DE-E | 1013 (99.9) | 1 (0.1) | | 1014 | 1014 |
| DE-W | 1038 (99.5) | 5 (0.5) | | 1043 | 1043 |
| DK | 1000 (100.0) | | | 1000 | 1000 |
| ES | 996 (99.6) | 4 (0.4) | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1051 (100.0) | | | 1051 | 1051 |
| GB-GBN | 1002 (99.8) | 2 (0.2) | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 4 (0.4) | 996 (99.6) | | 1000 | 1000 |
| IE | 999 (99.8) | 2 (0.2) | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 606 (100.0) | | | 606 | 606 |
| NL | 1022 (99.9) | 1 (0.1) | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 997 (99.9) | 1 (0.1) | 2 | 1000 | 998 |
| N Sum | 15108 | 1014 | 2 | 16124 | |
| N Valid Sum | 15108 | 1014 | | | 16122 |

v25 - Q1 NATIONALITY SPAIN

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_5 Spain

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v25 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v25 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|---|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 1031 (100.0) | | | | 1031 | 1031 |
| BE | 1024 (99.4) | 6 (0.6) | | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | | 1014 | 1014 |
| DE-W | 1043 (100.0) | | | | 1043 | 1043 |
| DK | 999 (99.9) | 1 (0.1) | | | 1000 | 1000 |
| ES | 17 (1.7) | 983 (98.3) | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | | 1011 | 1011 |
| FR | 1044 (99.3) | 7 (0.7) | | | 1051 | 1051 |
| GB-GBN | 1003 (99.9) | 1 (0.1) | | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | | 310 | 310 |
| GR | 1000 (100.0) | | | | 1000 | 1000 |
| IE | 1000 (99.9) | 1 (0.1) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | | 1000 | 1000 |
| LU | 599 (98.8) | 7 (1.2) | | | 606 | 606 |
| NL | 1023 (100.0) | | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | | 1000 | 1000 |
| SE | 997 (99.9) | 1 (0.1) | 2 | | 1000 | 998 |
| N Sum | 15115 | 1007 | 2 | | 16124 | |
| N Valid Sum | 15115 | 1007 | | | | 16122 |

v26 - Q1 NATIONALITY FRANCE

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_6 France

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v26 by isocntry, Absolute Values (Row Percent), weighted by v9

| v26 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|-------------|---|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 1030 (99.9) | 1 (0.1) | | 1031 | 1031 |
| BE | 1023 (99.3) | 7 (0.7) | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1043 (100.0) | | | 1043 | 1043 |
| DK | 1000 (100.0) | | | 1000 | 1000 |
| ES | 996 (99.6) | 4 (0.4) | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 17 (1.6) | 1034 (98.4) | | 1051 | 1051 |
| GB-GBN | 1003 (99.9) | 1 (0.1) | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1000 (99.9) | 1 (0.1) | | 1001 | 1001 |
| IT | 999 (99.9) | 1 (0.1) | | 1000 | 1000 |
| LU | 570 (94.1) | 36 (5.9) | | 606 | 606 |
| NL | 1023 (100.0) | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 998 (100.0) | | 2 | 1000 | 998 |
| N Sum | 15037 | 1085 | 2 | 16124 | |
| N Valid Sum | 15037 | 1085 | | | 16122 |

v27 - Q1 NATIONALITY IRELAND

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_7 Ireland

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v27 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v27 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|---|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 1031 (100.0) | | | | 1031 | 1031 |
| BE | 1030 (100.0) | | | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | | 1014 | 1014 |
| DE-W | 1043 (100.0) | | | | 1043 | 1043 |
| DK | 1000 (100.0) | | | | 1000 | 1000 |
| ES | 1000 (100.0) | | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | | 1011 | 1011 |
| FR | 1051 (100.0) | | | | 1051 | 1051 |
| GB-GBN | 999 (99.5) | 5 (0.5) | | | 1004 | 1004 |
| GB-NIR | 274 (88.4) | 36 (11.6) | | | 310 | 310 |
| GR | 1000 (100.0) | | | | 1000 | 1000 |
| IE | 26 (2.6) | 975 (97.4) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | | 1000 | 1000 |
| LU | 605 (99.8) | 1 (0.2) | | | 606 | 606 |
| NL | 1023 (100.0) | | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | | 1000 | 1000 |
| SE | 998 (100.0) | | 2 | | 1000 | 998 |
| N Sum | 15105 | 1017 | 2 | | 16124 | |
| N Valid Sum | 15105 | 1017 | | | | 16122 |

v28 - Q1 NATIONALITY ITALY

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_8 Italy

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v28 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v28 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|--------------|---|---|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 1031 (100.0) | | | | 1031 | 1031 |
| BE | 1010 (98.1) | 20 (1.9) | | | 1030 | 1030 |
| DE-E | 1013 (99.9) | 1 (0.1) | | | 1014 | 1014 |
| DE-W | 1041 (99.9) | 1 (0.1) | | | 1042 | 1042 |
| DK | 1000 (100.0) | | | | 1000 | 1000 |
| ES | 999 (99.9) | 1 (0.1) | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | | 1011 | 1011 |
| FR | 1051 (100.0) | | | | 1051 | 1051 |
| GB-GBN | 1001 (99.7) | 3 (0.3) | | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | | 310 | 310 |
| GR | 1000 (100.0) | | | | 1000 | 1000 |
| IE | 994 (99.3) | 7 (0.7) | | | 1001 | 1001 |
| IT | | 1000 (100.0) | | | 1000 | 1000 |
| LU | 588 (97.0) | 18 (3.0) | | | 606 | 606 |
| NL | 1020 (99.7) | 3 (0.3) | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | | 1000 | 1000 |
| SE | 996 (99.8) | 2 (0.2) | 2 | | 1000 | 998 |
| N Sum | 15065 | 1056 | 2 | | 16123 | |
| N Valid Sum | 15065 | 1056 | | | | 16121 |

v29 - Q1 NATIONALITY LUXEMBOURG

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_9 Luxembourg

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v29 by isocntry, Absolute Values (Row Percent), weighted by v9

| v29 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|-------|-------------|
| isocntry | M | | | | |
| AT | 1031 (100.0) | | | 1031 | 1031 |
| BE | 1029 (99.9) | 1 (0.1) | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1043 (100.0) | | | 1043 | 1043 |
| DK | 1000 (100.0) | | | 1000 | 1000 |
| ES | 1000 (100.0) | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1051 (100.0) | | | 1051 | 1051 |
| GB-GBN | 1004 (100.0) | | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 156 (25.7) | 450 (74.3) | | 606 | 606 |
| NL | 1021 (99.8) | 2 (0.2) | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 998 (100.0) | | 2 | 1000 | 998 |
| N Sum | 15669 | 453 | 2 | 16124 | |
| N Valid Sum | 15669 | 453 | | | 16122 |

v30 - Q1 NATIONALITY NETHERLANDS

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_10 Netherlands

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v30 by isocntry, Absolute Values (Row Percent), weighted by v9

| v30 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|-------------|---|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 1030 (99.9) | 1 (0.1) | | 1031 | 1031 |
| BE | 1023 (99.3) | 7 (0.7) | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1043 (100.0) | | | 1043 | 1043 |
| DK | 1000 (100.0) | | | 1000 | 1000 |
| ES | 1000 (100.0) | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1049 (99.8) | 2 (0.2) | | 1051 | 1051 |
| GB-GBN | 1004 (100.0) | | | 1004 | 1004 |
| GB-NIR | 309 (99.7) | 1 (0.3) | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 604 (99.7) | 2 (0.3) | | 606 | 606 |
| NL | 14 (1.4) | 1009 (98.6) | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 998 (100.0) | | 2 | 1000 | 998 |
| N Sum | 15100 | 1022 | 2 | 16124 | |
| N Valid Sum | 15100 | 1022 | | | 16122 |

v31 - Q1 NATIONALITY PORTUGAL

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_11 Portugal

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v31 by isocntry, Absolute Values (Row Percent), weighted by v9

| v31 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|--------------|---|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 1031 (100.0) | | | 1031 | 1031 |
| BE | 1028 (99.8) | 2 (0.2) | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1043 (100.0) | | | 1043 | 1043 |
| DK | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| ES | 1000 (100.0) | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1047 (99.6) | 4 (0.4) | | 1051 | 1051 |
| GB-GBN | 1003 (99.9) | 1 (0.1) | | 1004 | 1004 |
| GB-NIR | 309 (99.7) | 1 (0.3) | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 550 (90.8) | 56 (9.2) | | 606 | 606 |
| NL | 1022 (99.9) | 1 (0.1) | | 1023 | 1023 |
| PT | | 1000 (100.0) | | 1000 | 1000 |
| SE | 997 (99.9) | 1 (0.1) | 2 | 1000 | 998 |
| N Sum | 15054 | 1068 | 2 | 16124 | |
| N Valid Sum | 15054 | 1068 | | | 16122 |

v32 - Q1 NATIONALITY UNITED KINGDOM

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_12 United Kingdom (Great Britain, Northern Ireland)

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v32 by isocntry, Absolute Values (Row Percent), weighted by v9

| v32 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 1030 (99.9) | 1 (0.1) | | 1031 | 1031 |
| BE | 1026 (99.6) | 4 (0.4) | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1041 (99.9) | 1 (0.1) | | 1042 | 1042 |
| DK | 995 (99.5) | 5 (0.5) | | 1000 | 1000 |
| ES | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| FI | 1010 (99.9) | 1 (0.1) | | 1011 | 1011 |
| FR | 1048 (99.7) | 3 (0.3) | | 1051 | 1051 |
| GB-GBN | 13 (1.3) | 991 (98.7) | | 1004 | 1004 |
| GB-NIR | 36 (11.6) | 274 (88.4) | | 310 | 310 |
| GR | 999 (99.9) | 1 (0.1) | | 1000 | 1000 |
| IE | 985 (98.4) | 16 (1.6) | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 600 (99.0) | 6 (1.0) | | 606 | 606 |
| NL | 1022 (99.9) | 1 (0.1) | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 998 (100.0) | | 2 | 1000 | 998 |
| N Sum | 14815 | 1306 | 2 | 16123 | |
| N Valid Sum | 14815 | 1306 | | | 16121 |

v33 - Q1 NATIONALITY AUSTRIA

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_13 Austria

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v33 by isocntry, Absolute Values (Row Percent), weighted by v9

| v33 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|-------------|---|-------|-------------|
| isocntry | M | | | | |
| AT | 10 (1.0) | 1021 (99.0) | | 1031 | 1031 |
| BE | 1030 (100.0) | | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1040 (99.8) | 2 (0.2) | | 1042 | 1042 |
| DK | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| ES | 1000 (100.0) | | | 1000 | 1000 |
| FI | 1011 (100.0) | | | 1011 | 1011 |
| FR | 1051 (100.0) | | | 1051 | 1051 |
| GB-GBN | 1003 (99.9) | 1 (0.1) | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 605 (99.8) | 1 (0.2) | | 606 | 606 |
| NL | 1023 (100.0) | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 997 (99.9) | 1 (0.1) | 2 | 1000 | 998 |
| N Sum | 15093 | 1028 | 2 | 16123 | |
| N Valid Sum | 15093 | 1028 | | | 16121 |

v34 - Q1 NATIONALITY SWEDEN

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_14 Sweden

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v34 by isocntry, Absolute Values (Row Percent), weighted by v9

| v34 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|------------|---|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 1031 (100.0) | | | 1031 | 1031 |
| BE | 1030 (100.0) | | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1041 (99.9) | 1 (0.1) | | 1042 | 1042 |
| DK | 997 (99.7) | 3 (0.3) | | 1000 | 1000 |
| ES | 1000 (100.0) | | | 1000 | 1000 |
| FI | 1009 (99.8) | 2 (0.2) | | 1011 | 1011 |
| FR | 1051 (100.0) | | | 1051 | 1051 |
| GB-GBN | 1004 (100.0) | | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 606 (100.0) | | | 606 | 606 |
| NL | 1023 (100.0) | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 8 (0.8) | 990 (99.2) | 2 | 1000 | 998 |
| N Sum | 15125 | 996 | 2 | 16123 | |
| N Valid Sum | 15125 | 996 | | | 16121 |

v35 - Q1 NATIONALITY FINLAND

Q.1

What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(IF "OTHER COUNTRIES" OR "DK" CLOSE INTERVIEW)

Q.1_15 Finland

0 Not mentioned

1 Mentioned

9 NA

Note:

Last trend: EB59.2, Q.1

v35 by isocntry, Absolute Values (Row Percent), weighted by v9

| v35 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|--------------|-------------|---|-------|-------------|
| isocntry | M | | | | |
| AT | 1031 (100.0) | | | 1031 | 1031 |
| BE | 1030 (100.0) | | | 1030 | 1030 |
| DE-E | 1014 (100.0) | | | 1014 | 1014 |
| DE-W | 1042 (99.9) | 1 (0.1) | | 1043 | 1043 |
| DK | 1000 (100.0) | | | 1000 | 1000 |
| ES | 1000 (100.0) | | | 1000 | 1000 |
| FI | 2 (0.2) | 1009 (99.8) | | 1011 | 1011 |
| FR | 1051 (100.0) | | | 1051 | 1051 |
| GB-GBN | 1004 (100.0) | | | 1004 | 1004 |
| GB-NIR | 310 (100.0) | | | 310 | 310 |
| GR | 1000 (100.0) | | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 1000 (100.0) | | | 1000 | 1000 |
| LU | 606 (100.0) | | | 606 | 606 |
| NL | 1023 (100.0) | | | 1023 | 1023 |
| PT | 1000 (100.0) | | | 1000 | 1000 |
| SE | 991 (99.2) | 8 (0.8) | 2 | 1001 | 999 |
| N Sum | 15105 | 1018 | 2 | 16125 | |
| N Valid Sum | 15105 | 1018 | | | 16123 |

v36 - Q2 COMPLAIN ABOUT PRODUCT/SERVICE

First, we are going to talk about the opportunities to amicably settle disputes you could have with a seller or a service provider in (OUR COUNTRY).

Q.2

Did you ever have to complain to a salesman, retailer or service provider?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Yes, often
- 2 Yes, sometimes
- 3 Yes, rarely
- 4 No, never
- 5 DK

Note:

Last trend modified: EB52.1, Q.44

v36 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v36 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|----------|------------|------------|------------|-----|---|-------|-------------|
| isocntry | | | | | | | | |
| | M | | | | | | | |
| AT | 47 (4.7) | 287 (28.5) | 280 (27.8) | 394 (39.1) | 22 | | 1030 | 1008 |
| BE | 17 (1.7) | 64 (6.3) | 285 (27.9) | 656 (64.2) | 7 | | 1029 | 1022 |
| DE-E | 15 (1.5) | 135 (13.5) | 321 (32.2) | 527 (52.8) | 16 | | 1014 | 998 |
| DE-W | 33 (3.2) | 178 (17.2) | 358 (34.6) | 465 (45.0) | 8 | | 1042 | 1034 |
| DK | 51 (5.1) | 231 (23.1) | 344 (34.4) | 373 (37.3) | 1 | | 1000 | 999 |
| ES | 32 (3.2) | 170 (17.1) | 280 (28.2) | 510 (51.4) | 7 | | 999 | 992 |
| FI | 16 (1.6) | 265 (26.4) | 358 (35.7) | 365 (36.4) | 7 | | 1011 | 1004 |
| FR | 27 (2.6) | 164 (15.6) | 336 (32.1) | 521 (49.7) | 3 | | 1051 | 1048 |
| GB-GBN | 76 (7.6) | 247 (24.7) | 286 (28.6) | 391 (39.1) | 4 | | 1004 | 1000 |
| GB-NIR | 11 (3.6) | 69 (22.3) | 90 (29.1) | 139 (45.0) | 1 | | 310 | 309 |
| GR | 72 (7.2) | 166 (16.7) | 154 (15.5) | 603 (60.6) | 5 | | 1000 | 995 |
| IE | 47 (4.8) | 221 (22.3) | 344 (34.8) | 377 (38.1) | 12 | | 1001 | 989 |
| IT | 26 (2.6) | 241 (24.2) | 224 (22.5) | 505 (50.7) | 4 | | 1000 | 996 |
| LU | 45 (7.4) | 181 (29.9) | 179 (29.5) | 201 (33.2) | | | 606 | 606 |
| NL | 22 (2.2) | 174 (17.1) | 398 (39.1) | 425 (41.7) | 5 | | 1024 | 1019 |
| PT | 30 (3.0) | 125 (12.5) | 146 (14.6) | 696 (69.8) | 3 | | 1000 | 997 |
| SE | 28 (2.8) | 243 (24.4) | 432 (43.4) | 293 (29.4) | 3 | | 999 | 996 |
| N Sum | 595 | 3161 | 4815 | 7441 | 108 | | 16120 | |
| N Valid Sum | 595 | 3161 | 4815 | 7441 | | | | 16012 |

v37 - Q3 COMPLAIN PRODUCT: IN PERSON

Q.3

When you have had to complain/if you had to complain about a product or service, did you complain/would you complain to the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.3_1 In person

0 Not mentioned

1 Mentioned

Note:

Last trend modified: EB52.1, Q.45

v37 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v37 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 303 (29.4) | 728 (70.6) | | 1031 | 1031 |
| BE | 365 (35.4) | 665 (64.6) | | 1030 | 1030 |
| DE-E | 316 (31.2) | 698 (68.8) | | 1014 | 1014 |
| DE-W | 290 (27.8) | 752 (72.2) | | 1042 | 1042 |
| DK | 203 (20.3) | 797 (79.7) | | 1000 | 1000 |
| ES | 167 (16.7) | 833 (83.3) | | 1000 | 1000 |
| FI | 299 (29.6) | 712 (70.4) | | 1011 | 1011 |
| FR | 363 (34.5) | 688 (65.5) | | 1051 | 1051 |
| GB-GBN | 392 (39.0) | 612 (61.0) | | 1004 | 1004 |
| GB-NIR | 96 (31.0) | 214 (69.0) | | 310 | 310 |
| GR | 154 (15.4) | 846 (84.6) | | 1000 | 1000 |
| IE | 318 (31.8) | 683 (68.2) | | 1001 | 1001 |
| IT | 194 (19.4) | 806 (80.6) | | 1000 | 1000 |
| LU | 181 (29.9) | 425 (70.1) | | 606 | 606 |
| NL | 242 (23.7) | 781 (76.3) | | 1023 | 1023 |
| PT | 150 (15.0) | 850 (85.0) | | 1000 | 1000 |
| SE | 261 (26.1) | 739 (73.9) | | 1000 | 1000 |
| N Sum | 4294 | 11829 | | 16123 | |
| N Valid Sum | 4294 | 11829 | | | 16123 |

v38 - Q3 COMPLAIN PRODUCT: BY TELEPHONE

Q.3

When you have had to complain/if you had to complain about a product or service, did you complain/would you complain to the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.3_2 By telephone

0 Not mentioned

1 Mentioned

Note:

Last trend modified: EB52.1, Q.45

v38 by isocntry, Absolute Values (Row Percent), weighted by v9

| v38 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------------|
| isocntry | | | | |
| AT | 767 (74.4) | 264 (25.6) | 1031 | 1031 |
| BE | 757 (73.5) | 273 (26.5) | 1030 | 1030 |
| DE-E | 845 (83.3) | 169 (16.7) | 1014 | 1014 |
| DE-W | 815 (78.1) | 228 (21.9) | 1043 | 1043 |
| DK | 659 (65.9) | 341 (34.1) | 1000 | 1000 |
| ES | 805 (80.6) | 194 (19.4) | 999 | 999 |
| FI | 698 (69.0) | 313 (31.0) | 1011 | 1011 |
| FR | 719 (68.4) | 332 (31.6) | 1051 | 1051 |
| GB-GBN | 557 (55.5) | 447 (44.5) | 1004 | 1004 |
| GB-NIR | 201 (64.8) | 109 (35.2) | 310 | 310 |
| GR | 896 (89.6) | 104 (10.4) | 1000 | 1000 |
| IE | 743 (74.2) | 258 (25.8) | 1001 | 1001 |
| IT | 827 (82.7) | 173 (17.3) | 1000 | 1000 |
| LU | 378 (62.4) | 228 (37.6) | 606 | 606 |
| NL | 761 (74.4) | 262 (25.6) | 1023 | 1023 |
| PT | 901 (90.1) | 99 (9.9) | 1000 | 1000 |
| SE | 658 (65.8) | 342 (34.2) | 1000 | 1000 |
| N Sum | 11987 | 4136 | 16123 | |
| N Valid Sum | 11987 | 4136 | | 16123 |

v39 - Q3 COMPLAIN PRODUCT: BY POST/FAX

Q.3

When you have had to complain/if you had to complain about a product or service, did you complain/would you complain to the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.3_3 By post/fax

0 Not mentioned

1 Mentioned

Note:

Last trend modified: EB52.1, Q.45

v39 by isocntry, Absolute Values (Row Percent), weighted by v9

| v39 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------------|
| isocntry | | | | |
| AT | 961 (93.2) | 70 (6.8) | 1031 | 1031 |
| BE | 929 (90.2) | 101 (9.8) | 1030 | 1030 |
| DE-E | 836 (82.4) | 178 (17.6) | 1014 | 1014 |
| DE-W | 867 (83.1) | 176 (16.9) | 1043 | 1043 |
| DK | 879 (87.9) | 121 (12.1) | 1000 | 1000 |
| ES | 945 (94.5) | 55 (5.5) | 1000 | 1000 |
| FI | 932 (92.2) | 79 (7.8) | 1011 | 1011 |
| FR | 900 (85.6) | 151 (14.4) | 1051 | 1051 |
| GB-GBN | 843 (84.0) | 161 (16.0) | 1004 | 1004 |
| GB-NIR | 291 (93.9) | 19 (6.1) | 310 | 310 |
| GR | 986 (98.6) | 14 (1.4) | 1000 | 1000 |
| IE | 952 (95.1) | 49 (4.9) | 1001 | 1001 |
| IT | 916 (91.6) | 84 (8.4) | 1000 | 1000 |
| LU | 567 (93.6) | 39 (6.4) | 606 | 606 |
| NL | 850 (83.1) | 173 (16.9) | 1023 | 1023 |
| PT | 979 (97.8) | 22 (2.2) | 1001 | 1001 |
| SE | 939 (93.9) | 61 (6.1) | 1000 | 1000 |
| N Sum | 14572 | 1553 | 16125 | |
| N Valid Sum | 14572 | 1553 | | 16125 |

v40 - Q3 COMPLAIN PRODUCT: BY E-MAIL

Q.3

When you have had to complain/if you had to complain about a product or service, did you complain/would you complain to the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.3_4 By e-mail

0 Not mentioned

1 Mentioned

Note:

Last trend modified: EB52.1, Q.45

v40 by isocntry, Absolute Values (Row Percent), weighted by v9

| v40 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|-------|-------------|
| isocntry | | | | |
| AT | 988 (95.8) | 43 (4.2) | 1031 | 1031 |
| BE | 998 (96.9) | 32 (3.1) | 1030 | 1030 |
| DE-E | 990 (97.6) | 24 (2.4) | 1014 | 1014 |
| DE-W | 1007 (96.6) | 35 (3.4) | 1042 | 1042 |
| DK | 919 (91.9) | 81 (8.1) | 1000 | 1000 |
| ES | 987 (98.7) | 13 (1.3) | 1000 | 1000 |
| FI | 946 (93.6) | 65 (6.4) | 1011 | 1011 |
| FR | 1022 (97.2) | 29 (2.8) | 1051 | 1051 |
| GB-GBN | 963 (95.9) | 41 (4.1) | 1004 | 1004 |
| GB-NIR | 305 (98.4) | 5 (1.6) | 310 | 310 |
| GR | 992 (99.2) | 8 (0.8) | 1000 | 1000 |
| IE | 989 (98.8) | 12 (1.2) | 1001 | 1001 |
| IT | 977 (97.7) | 23 (2.3) | 1000 | 1000 |
| LU | 588 (97.0) | 18 (3.0) | 606 | 606 |
| NL | 947 (92.6) | 76 (7.4) | 1023 | 1023 |
| PT | 997 (99.7) | 3 (0.3) | 1000 | 1000 |
| SE | 926 (92.6) | 74 (7.4) | 1000 | 1000 |
| N Sum | 15541 | 582 | 16123 | |
| N Valid Sum | 15541 | 582 | | 16123 |

v41 - Q3 COMPLAIN PRODUCT: OTHER WAY

Q.3

When you have had to complain/if you had to complain about a product or service, did you complain/would you complain to the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.3_5 In another way (SPONTANEOUS)

0 Not mentioned

1 Mentioned

Note:

Last trend modified: EB52.1, Q.45

v41 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v41 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 991 (96.1) | 40 (3.9) | | 1031 | 1031 |
| BE | 1014 (98.4) | 16 (1.6) | | 1030 | 1030 |
| DE-E | 999 (98.5) | 15 (1.5) | | 1014 | 1014 |
| DE-W | 1031 (98.8) | 12 (1.2) | | 1043 | 1043 |
| DK | 992 (99.2) | 8 (0.8) | | 1000 | 1000 |
| ES | 993 (99.3) | 7 (0.7) | | 1000 | 1000 |
| FI | 1003 (99.2) | 8 (0.8) | | 1011 | 1011 |
| FR | 1039 (98.9) | 12 (1.1) | | 1051 | 1051 |
| GB-GBN | 993 (98.9) | 11 (1.1) | | 1004 | 1004 |
| GB-NIR | 307 (99.0) | 3 (1.0) | | 310 | 310 |
| GR | 989 (98.9) | 11 (1.1) | | 1000 | 1000 |
| IE | 992 (99.1) | 9 (0.9) | | 1001 | 1001 |
| IT | 992 (99.2) | 8 (0.8) | | 1000 | 1000 |
| LU | 592 (97.7) | 14 (2.3) | | 606 | 606 |
| NL | 997 (97.5) | 26 (2.5) | | 1023 | 1023 |
| PT | 993 (99.3) | 7 (0.7) | | 1000 | 1000 |
| SE | 987 (98.7) | 13 (1.3) | | 1000 | 1000 |
| N Sum | 15904 | 220 | | 16124 | |
| N Valid Sum | 15904 | 220 | | | 16124 |

v42 - Q3 COMPLAIN PRODUCT WAY: DEPENDS

Q.3

When you have had to complain/if you had to complain about a product or service, did you complain/would you complain to the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.3_6 It depends on the product/service (SPONTANEOUS)

0 Not mentioned

1 Mentioned

Note:

Last trend modified: EB52.1, Q.45

v42 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v42 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 952 (92.3) | 79 (7.7) | | 1031 | 1031 |
| BE | 959 (93.1) | 71 (6.9) | | 1030 | 1030 |
| DE-E | 932 (91.9) | 82 (8.1) | | 1014 | 1014 |
| DE-W | 953 (91.4) | 90 (8.6) | | 1043 | 1043 |
| DK | 982 (98.2) | 18 (1.8) | | 1000 | 1000 |
| ES | 960 (96.0) | 40 (4.0) | | 1000 | 1000 |
| FI | 988 (97.7) | 23 (2.3) | | 1011 | 1011 |
| FR | 963 (91.6) | 88 (8.4) | | 1051 | 1051 |
| GB-GBN | 940 (93.6) | 64 (6.4) | | 1004 | 1004 |
| GB-NIR | 302 (97.4) | 8 (2.6) | | 310 | 310 |
| GR | 976 (97.6) | 24 (2.4) | | 1000 | 1000 |
| IE | 919 (91.8) | 82 (8.2) | | 1001 | 1001 |
| IT | 941 (94.1) | 59 (5.9) | | 1000 | 1000 |
| LU | 575 (94.9) | 31 (5.1) | | 606 | 606 |
| NL | 966 (94.4) | 57 (5.6) | | 1023 | 1023 |
| PT | 946 (94.6) | 54 (5.4) | | 1000 | 1000 |
| SE | 945 (94.5) | 55 (5.5) | | 1000 | 1000 |
| N Sum | 15199 | 925 | | 16124 | |
| N Valid Sum | 15199 | 925 | | | 16124 |

v43 - Q3 COMPLAIN PRODUCT WAY: DK

Q.3

When you have had to complain/if you had to complain about a product or service, did you complain/would you complain to the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.3_7 DK

0 Not mentioned

1 Mentioned

Note:

Last trend modified: EB52.1, Q.45

v43 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v43 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 992 (96.2) | 39 (3.8) | | 1031 | 1031 |
| BE | 945 (91.7) | 85 (8.3) | | 1030 | 1030 |
| DE-E | 937 (92.4) | 77 (7.6) | | 1014 | 1014 |
| DE-W | 992 (95.2) | 50 (4.8) | | 1042 | 1042 |
| DK | 972 (97.2) | 28 (2.8) | | 1000 | 1000 |
| ES | 950 (95.0) | 50 (5.0) | | 1000 | 1000 |
| FI | 915 (90.5) | 96 (9.5) | | 1011 | 1011 |
| FR | 946 (90.0) | 105 (10.0) | | 1051 | 1051 |
| GB-GBN | 936 (93.2) | 68 (6.8) | | 1004 | 1004 |
| GB-NIR | 291 (93.9) | 19 (6.1) | | 310 | 310 |
| GR | 928 (92.8) | 72 (7.2) | | 1000 | 1000 |
| IE | 866 (86.5) | 135 (13.5) | | 1001 | 1001 |
| IT | 966 (96.6) | 34 (3.4) | | 1000 | 1000 |
| LU | 578 (95.4) | 28 (4.6) | | 606 | 606 |
| NL | 986 (96.4) | 37 (3.6) | | 1023 | 1023 |
| PT | 962 (96.2) | 38 (3.8) | | 1000 | 1000 |
| SE | 923 (92.3) | 77 (7.7) | | 1000 | 1000 |
| N Sum | 15085 | 1038 | | 16123 | |
| N Valid Sum | 15085 | 1038 | | | 16123 |

v44 - Q4 COMPLAIN WRITTEN: PERSONALLY

Q.4

IF "BY POST/FAX" OR "BY E-MAIL", CODE 3 OR 4 IN Q.3, OTHERS GO TO Q.5

If you complain/had to complain in writing, do you?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.4_1 Write the letter yourself

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V39 or V40)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Last trend modified: EB52.1, Q.46

v44 by isocntry, Absolute Values (Row Percent), weighted by v9

| v44 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|------------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 8 (7.6) | 97 (92.4) | 925 | 1030 | 105 |
| BE | 19 (15.2) | 106 (84.8) | 905 | 1030 | 125 |
| DE-E | 38 (19.6) | 156 (80.4) | 820 | 1014 | 194 |
| DE-W | 25 (12.9) | 169 (87.1) | 849 | 1043 | 194 |
| DK | 15 (8.8) | 156 (91.2) | 829 | 1000 | 171 |
| ES | 15 (23.8) | 48 (76.2) | 938 | 1001 | 63 |
| FI | 10 (7.8) | 118 (92.2) | 883 | 1011 | 128 |
| FR | 18 (10.7) | 151 (89.3) | 882 | 1051 | 169 |
| GB-GBN | 25 (13.5) | 160 (86.5) | 820 | 1005 | 185 |
| GB-NIR | 6 (27.3) | 16 (72.7) | 288 | 310 | 22 |
| GR | 3 (14.3) | 18 (85.7) | 979 | 1000 | 21 |
| IE | 13 (22.0) | 46 (78.0) | 942 | 1001 | 59 |
| IT | 26 (26.5) | 72 (73.5) | 902 | 1000 | 98 |
| LU | 12 (22.6) | 41 (77.4) | 553 | 606 | 53 |
| NL | 30 (13.6) | 191 (86.4) | 802 | 1023 | 221 |
| PT | 4 (16.7) | 20 (83.3) | 976 | 1000 | 24 |
| SE | 10 (8.3) | 111 (91.7) | 879 | 1000 | 121 |
| N Sum | 277 | 1676 | 14172 | 16125 | |
| N Valid Sum | 277 | 1676 | | | 1953 |

v45 - Q4 COMPLAIN WRITTEN: ASSISTANCE FRIEND

Q.4

IF "BY POST/FAX" OR "BY E-MAIL", CODE 3 OR 4 IN Q.3, OTHERS GO TO Q.5

If you complain/had to complain in writing, do you?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.4_2 Ask for the assistance of a friend or a family member

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V39 or V40)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Last trend modified: EB52.1, Q.46

v45 by isocntry, Absolute Values (Row Percent), weighted by v9

| v45 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 96 (91.4) | 9 (8.6) | 925 | 1030 | 105 |
| BE | 107 (85.6) | 18 (14.4) | 905 | 1030 | 125 |
| DE-E | 161 (83.0) | 33 (17.0) | 820 | 1014 | 194 |
| DE-W | 171 (88.6) | 22 (11.4) | 849 | 1042 | 193 |
| DK | 142 (83.0) | 29 (17.0) | 829 | 1000 | 171 |
| ES | 46 (74.2) | 16 (25.8) | 938 | 1000 | 62 |
| FI | 120 (93.0) | 9 (7.0) | 883 | 1012 | 129 |
| FR | 150 (88.8) | 19 (11.2) | 882 | 1051 | 169 |
| GB-GBN | 161 (87.0) | 24 (13.0) | 820 | 1005 | 185 |
| GB-NIR | 16 (76.2) | 5 (23.8) | 288 | 309 | 21 |
| GR | 17 (81.0) | 4 (19.0) | 979 | 1000 | 21 |
| IE | 51 (86.4) | 8 (13.6) | 942 | 1001 | 59 |
| IT | 81 (82.7) | 17 (17.3) | 902 | 1000 | 98 |
| LU | 45 (84.9) | 8 (15.1) | 553 | 606 | 53 |
| NL | 174 (78.7) | 47 (21.3) | 802 | 1023 | 221 |
| PT | 22 (91.7) | 2 (8.3) | 976 | 1000 | 24 |
| SE | 111 (91.7) | 10 (8.3) | 879 | 1000 | 121 |
| N Sum | 1671 | 280 | 14172 | 16123 | |
| N Valid Sum | 1671 | 280 | | | 1951 |

v46 - Q4 COMPLAIN WRITTEN: ASSISTANCE CONS ASS

Q.4

IF "BY POST/FAX" OR "BY E-MAIL", CODE 3 OR 4 IN Q.3, OTHERS GO TO Q.5

If you complain/had to complain in writing, do you?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.4_3 Ask for the assistance of a consumer association/a consumer help desk

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V39 or V40)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Last trend modified: EB52.1, Q.46

v46 by isocntry, Absolute Values (Row Percent), weighted by v9

| v46 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 93 (87.7) | 13 (12.3) | 925 | 1031 | 106 |
| BE | 122 (97.6) | 3 (2.4) | 905 | 1030 | 125 |
| DE-E | 173 (89.2) | 21 (10.8) | 820 | 1014 | 194 |
| DE-W | 182 (94.3) | 11 (5.7) | 849 | 1042 | 193 |
| DK | 160 (93.6) | 11 (6.4) | 829 | 1000 | 171 |
| ES | 57 (90.5) | 6 (9.5) | 938 | 1001 | 63 |
| FI | 119 (93.0) | 9 (7.0) | 883 | 1011 | 128 |
| FR | 159 (94.1) | 10 (5.9) | 882 | 1051 | 169 |
| GB-GBN | 179 (97.3) | 5 (2.7) | 820 | 1004 | 184 |
| GB-NIR | 22 (100.0) | | 288 | 310 | 22 |
| GR | 21 (100.0) | | 979 | 1000 | 21 |
| IE | 58 (98.3) | 1 (1.7) | 942 | 1001 | 59 |
| IT | 82 (83.7) | 16 (16.3) | 902 | 1000 | 98 |
| LU | 46 (86.8) | 7 (13.2) | 553 | 606 | 53 |
| NL | 208 (94.5) | 12 (5.5) | 802 | 1022 | 220 |
| PT | 23 (95.8) | 1 (4.2) | 976 | 1000 | 24 |
| SE | 108 (89.3) | 13 (10.7) | 879 | 1000 | 121 |
| N Sum | 1812 | 139 | 14172 | 16123 | |
| N Valid Sum | 1812 | 139 | | | 1951 |

v47 - Q4 COMPLAIN WRITTEN: ASSISTANCE SOLICITOR

Q.4

IF "BY POST/FAX" OR "BY E-MAIL", CODE 3 OR 4 IN Q.3, OTHERS GO TO Q.5

If you complain/had to complain in writing, do you?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.4_4 Ask for the assistance of a solicitor

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V39 or V40)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Last trend modified: EB52.1, Q.46

v47 by isocntry, Absolute Values (Row Percent), weighted by v9

| v47 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 98 (93.3) | 7 (6.7) | 925 | 1030 | 105 |
| BE | 118 (94.4) | 7 (5.6) | 905 | 1030 | 125 |
| DE-E | 178 (92.2) | 15 (7.8) | 820 | 1013 | 193 |
| DE-W | 176 (91.2) | 17 (8.8) | 849 | 1042 | 193 |
| DK | 161 (94.2) | 10 (5.8) | 829 | 1000 | 171 |
| ES | 59 (93.7) | 4 (6.3) | 938 | 1001 | 63 |
| FI | 124 (96.9) | 4 (3.1) | 883 | 1011 | 128 |
| FR | 156 (92.9) | 12 (7.1) | 882 | 1050 | 168 |
| GB-GBN | 182 (98.9) | 2 (1.1) | 820 | 1004 | 184 |
| GB-NIR | 20 (90.9) | 2 (9.1) | 288 | 310 | 22 |
| GR | 21 (100.0) | | 979 | 1000 | 21 |
| IE | 56 (96.6) | 2 (3.4) | 942 | 1000 | 58 |
| IT | 81 (83.5) | 16 (16.5) | 902 | 999 | 97 |
| LU | 50 (94.3) | 3 (5.7) | 553 | 606 | 53 |
| NL | 213 (96.4) | 8 (3.6) | 802 | 1023 | 221 |
| PT | 23 (95.8) | 1 (4.2) | 976 | 1000 | 24 |
| SE | 114 (94.2) | 7 (5.8) | 879 | 1000 | 121 |
| N Sum | 1830 | 117 | 14172 | 16119 | |
| N Valid Sum | 1830 | 117 | | | 1947 |

v48 - Q4 COMPLAIN WRITTEN: ASSISTANCE OTHER

Q.4

IF "BY POST/FAX" OR "BY E-MAIL", CODE 3 OR 4 IN Q.3, OTHERS GO TO Q.5

If you complain/had to complain in writing, do you?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.4_5 Ask for someone else's assistance (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V39 or V40)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Last trend modified: EB52.1, Q.46

v48 by isocntry, Absolute Values (Row Percent), weighted by v9

| v48 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 103 (97.2) | 3 (2.8) | 925 | 1031 | 106 |
| BE | 125 (100.0) | | 905 | 1030 | 125 |
| DE-E | 194 (100.0) | | 820 | 1014 | 194 |
| DE-W | 193 (100.0) | | 849 | 1042 | 193 |
| DK | 170 (99.4) | 1 (0.6) | 829 | 1000 | 171 |
| ES | 60 (96.8) | 2 (3.2) | 938 | 1000 | 62 |
| FI | 128 (100.0) | | 883 | 1011 | 128 |
| FR | 165 (98.2) | 3 (1.8) | 882 | 1050 | 168 |
| GB-GBN | 180 (97.8) | 4 (2.2) | 820 | 1004 | 184 |
| GB-NIR | 22 (100.0) | | 288 | 310 | 22 |
| GR | 21 (100.0) | | 979 | 1000 | 21 |
| IE | 58 (98.3) | 1 (1.7) | 942 | 1001 | 59 |
| IT | 96 (98.0) | 2 (2.0) | 902 | 1000 | 98 |
| LU | 53 (100.0) | | 553 | 606 | 53 |
| NL | 217 (98.6) | 3 (1.4) | 802 | 1022 | 220 |
| PT | 23 (95.8) | 1 (4.2) | 976 | 1000 | 24 |
| SE | 119 (98.3) | 2 (1.7) | 879 | 1000 | 121 |
| N Sum | 1927 | 22 | 14172 | 16121 | |
| N Valid Sum | 1927 | 22 | | | 1949 |

v49 - Q4 COMPLAIN WRITTEN: DK

Q.4

IF "BY POST/FAX" OR "BY E-MAIL", CODE 3 OR 4 IN Q.3, OTHERS GO TO Q.5

If you complain/had to complain in writing, do you?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.4_6 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V39 or V40)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Last trend modified: EB52.1, Q.46

v49 by isocntry, Absolute Values (Row Percent), weighted by v9

| v49 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 104 (99.0) | 1 (1.0) | 925 | 1030 | 105 |
| BE | 122 (97.6) | 3 (2.4) | 905 | 1030 | 125 |
| DE-E | 191 (98.5) | 3 (1.5) | 820 | 1014 | 194 |
| DE-W | 192 (99.5) | 1 (0.5) | 849 | 1042 | 193 |
| DK | 170 (99.4) | 1 (0.6) | 829 | 1000 | 171 |
| ES | 61 (98.4) | 1 (1.6) | 938 | 1000 | 62 |
| FI | 125 (96.9) | 4 (3.1) | 883 | 1012 | 129 |
| FR | 165 (97.6) | 4 (2.4) | 882 | 1051 | 169 |
| GB-GBN | 177 (95.7) | 8 (4.3) | 820 | 1005 | 185 |
| GB-NIR | 20 (90.9) | 2 (9.1) | 288 | 310 | 22 |
| GR | 20 (95.2) | 1 (4.8) | 979 | 1000 | 21 |
| IE | 55 (93.2) | 4 (6.8) | 942 | 1001 | 59 |
| IT | 98 (100.0) | | 902 | 1000 | 98 |
| LU | 51 (96.2) | 2 (3.8) | 553 | 606 | 53 |
| NL | 221 (100.0) | | 802 | 1023 | 221 |
| PT | 24 (100.0) | | 976 | 1000 | 24 |
| SE | 119 (98.3) | 2 (1.7) | 879 | 1000 | 121 |
| N Sum | 1915 | 37 | 14172 | 16124 | |
| N Valid Sum | 1915 | 37 | | | 1952 |

v50 - Q5 CONSUMER - CONCILIATION BODIES HEARD

Q.5

ASK ALL

Have you ever heard of bodies, other than courts, in charge of settling consumer disputes such as arbitrators, ombudsmen, arbitration or conciliation bodies?

1 Yes

2 No

3 DK

Note:

Last trend modified: EB52.1, Q.47

v50 by isocntry, Absolute Values (Row Percent), weighted by v9

| v50 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | M | | | | |
| AT | 672 (66.7) | 336 (33.3) | 23 | 1031 | 1008 |
| BE | 639 (63.0) | 375 (37.0) | 17 | 1031 | 1014 |
| DE-E | 539 (54.9) | 443 (45.1) | 32 | 1014 | 982 |
| DE-W | 575 (57.4) | 426 (42.6) | 41 | 1042 | 1001 |
| DK | 786 (79.2) | 206 (20.8) | 8 | 1000 | 992 |
| ES | 610 (62.6) | 364 (37.4) | 26 | 1000 | 974 |
| FI | 906 (90.5) | 95 (9.5) | 11 | 1012 | 1001 |
| FR | 643 (62.1) | 393 (37.9) | 15 | 1051 | 1036 |
| GB-GBN | 631 (64.0) | 355 (36.0) | 18 | 1004 | 986 |
| GB-NIR | 176 (57.0) | 133 (43.0) | 1 | 310 | 309 |
| GR | 257 (26.0) | 732 (74.0) | 11 | 1000 | 989 |
| IE | 719 (73.9) | 254 (26.1) | 28 | 1001 | 973 |
| IT | 521 (53.8) | 448 (46.2) | 31 | 1000 | 969 |
| LU | 355 (59.6) | 241 (40.4) | 11 | 607 | 596 |
| NL | 883 (87.6) | 125 (12.4) | 16 | 1024 | 1008 |
| PT | 445 (44.9) | 545 (55.1) | 10 | 1000 | 990 |
| SE | 770 (78.8) | 207 (21.2) | 23 | 1000 | 977 |
| N Sum | 10127 | 5678 | 322 | 16127 | |
| N Valid Sum | 10127 | 5678 | | | 15805 |

v51 - Q6 CONSUMER - COMPLAIN TO CONCIL BODIES

Q.6

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

When you have to complain about a product or a service, would you be willing to bring your problem to the attention of such a body?

Which of the following applies to you?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 No
- 2 Yes, on condition that you may reject the decision
- 3 Yes, in all circumstances
- 4 DK
- 9 Inap. (not coded 1 in V50)

Note:

Last trend modified: EB52.1, Q.48

v51 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v51 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------|------|---|-------|-------------|
| isocntry | | | | | | | | |
| | | | | M | M | | | |
| AT | 128 (21.2) | 333 (55.0) | 144 (23.8) | 66 | 359 | | 1030 | 605 |
| BE | 146 (25.1) | 257 (44.2) | 179 (30.8) | 56 | 391 | | 1029 | 582 |
| DE-E | 135 (29.3) | 221 (47.9) | 105 (22.8) | 79 | 475 | | 1015 | 461 |
| DE-W | 98 (20.3) | 272 (56.3) | 113 (23.4) | 92 | 468 | | 1043 | 483 |
| DK | 133 (19.2) | 206 (29.8) | 352 (50.9) | 95 | 214 | | 1000 | 691 |
| ES | 102 (23.1) | 173 (39.2) | 166 (37.6) | 169 | 390 | | 1000 | 441 |
| FI | 333 (41.2) | 309 (38.2) | 166 (20.5) | 97 | 105 | | 1010 | 808 |
| FR | 133 (23.8) | 238 (42.7) | 187 (33.5) | 85 | 408 | | 1051 | 558 |
| GB-GBN | 107 (20.3) | 213 (40.4) | 207 (39.3) | 104 | 373 | | 1004 | 527 |
| GB-NIR | 34 (23.1) | 63 (42.9) | 50 (34.0) | 29 | 134 | | 310 | 147 |
| GR | 72 (29.8) | 65 (26.9) | 105 (43.4) | 15 | 743 | | 1000 | 242 |
| IE | 193 (36.8) | 188 (35.9) | 143 (27.3) | 195 | 282 | | 1001 | 524 |
| IT | 59 (13.5) | 201 (46.1) | 176 (40.4) | 85 | 479 | | 1000 | 436 |
| LU | 78 (22.9) | 169 (49.6) | 94 (27.6) | 13 | 251 | | 605 | 341 |
| NL | 208 (26.7) | 247 (31.7) | 324 (41.6) | 103 | 140 | | 1022 | 779 |
| PT | 67 (17.3) | 131 (33.8) | 190 (49.0) | 57 | 555 | | 1000 | 388 |
| SE | 206 (30.7) | 190 (28.4) | 274 (40.9) | 100 | 230 | | 1000 | 670 |
| N Sum | 2232 | 3476 | 2975 | 1440 | 5997 | | 16120 | |
| N Valid Sum | 2232 | 3476 | 2975 | | | | | 8683 |

v52 - Q7 CONS DISPUTE BOD FEAR: NO

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_1 No, no fears

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V50)

Note:

Last trend modified: EB52.1, Q.49

v52 by isocntry, Absolute Values (Row Percent), weighted by v9

| v52 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 319 (47.5) | 353 (52.5) | 359 | 1031 | 672 |
| BE | 269 (42.2) | 369 (57.8) | 391 | 1029 | 638 |
| DE-E | 307 (57.0) | 232 (43.0) | 475 | 1014 | 539 |
| DE-W | 319 (55.5) | 256 (44.5) | 468 | 1043 | 575 |
| DK | 295 (37.5) | 491 (62.5) | 214 | 1000 | 786 |
| ES | 250 (41.0) | 360 (59.0) | 390 | 1000 | 610 |
| FI | 366 (40.4) | 540 (59.6) | 105 | 1011 | 906 |
| FR | 327 (50.9) | 316 (49.1) | 408 | 1051 | 643 |
| GB-GBN | 323 (51.3) | 307 (48.7) | 373 | 1003 | 630 |
| GB-NIR | 57 (32.4) | 119 (67.6) | 134 | 310 | 176 |
| GR | 163 (63.2) | 95 (36.8) | 743 | 1001 | 258 |
| IE | 332 (46.2) | 387 (53.8) | 282 | 1001 | 719 |
| IT | 282 (54.2) | 238 (45.8) | 479 | 999 | 520 |
| LU | 150 (42.4) | 204 (57.6) | 251 | 605 | 354 |
| NL | 305 (34.5) | 578 (65.5) | 140 | 1023 | 883 |
| PT | 139 (31.3) | 305 (68.7) | 555 | 999 | 444 |
| SE | 465 (60.4) | 305 (39.6) | 230 | 1000 | 770 |
| N Sum | 4668 | 5455 | 5997 | 16120 | |
| N Valid Sum | 4668 | 5455 | | | 10123 |

v53 - Q7 CONS DISPUTE BOD FEAR: NOT COMPETENT

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_2 Yes, that they are not competent

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v53 by isocntry, Absolute Values (Row Percent), weighted by v9

| v53 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 229 (71.8) | 90 (28.2) | 712 | 1031 | 319 |
| BE | 234 (87.0) | 35 (13.0) | 761 | 1030 | 269 |
| DE-E | 243 (79.2) | 64 (20.8) | 707 | 1014 | 307 |
| DE-W | 261 (81.8) | 58 (18.2) | 724 | 1043 | 319 |
| DK | 272 (92.2) | 23 (7.8) | 705 | 1000 | 295 |
| ES | 196 (78.4) | 54 (21.6) | 750 | 1000 | 250 |
| FI | 349 (95.4) | 17 (4.6) | 645 | 1011 | 366 |
| FR | 226 (69.1) | 101 (30.9) | 724 | 1051 | 327 |
| GB-GBN | 300 (92.6) | 24 (7.4) | 681 | 1005 | 324 |
| GB-NIR | 53 (93.0) | 4 (7.0) | 253 | 310 | 57 |
| GR | 144 (88.9) | 18 (11.1) | 837 | 999 | 162 |
| IE | 314 (94.6) | 18 (5.4) | 669 | 1001 | 332 |
| IT | 222 (78.7) | 60 (21.3) | 718 | 1000 | 282 |
| LU | 118 (78.7) | 32 (21.3) | 456 | 606 | 150 |
| NL | 277 (91.1) | 27 (8.9) | 718 | 1022 | 304 |
| PT | 96 (68.6) | 44 (31.4) | 861 | 1001 | 140 |
| SE | 451 (97.0) | 14 (3.0) | 535 | 1000 | 465 |
| N Sum | 3985 | 683 | 11456 | 16124 | |
| N Valid Sum | 3985 | 683 | | | 4668 |

v54 - Q7 CONS DISPUTE BOD FEAR: NOT IMPARTIAL

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_3 Yes, that they are not impartial

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v54 by isocntry, Absolute Values (Row Percent), weighted by v9

| v54 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 245 (76.8) | 74 (23.2) | 712 | 1031 | 319 |
| BE | 226 (84.0) | 43 (16.0) | 761 | 1030 | 269 |
| DE-E | 256 (83.4) | 51 (16.6) | 707 | 1014 | 307 |
| DE-W | 266 (83.4) | 53 (16.6) | 724 | 1043 | 319 |
| DK | 269 (91.2) | 26 (8.8) | 705 | 1000 | 295 |
| ES | 226 (90.4) | 24 (9.6) | 750 | 1000 | 250 |
| FI | 312 (85.2) | 54 (14.8) | 645 | 1011 | 366 |
| FR | 238 (72.8) | 89 (27.2) | 724 | 1051 | 327 |
| GB-GBN | 284 (87.7) | 40 (12.3) | 681 | 1005 | 324 |
| GB-NIR | 49 (86.0) | 8 (14.0) | 253 | 310 | 57 |
| GR | 124 (76.1) | 39 (23.9) | 837 | 1000 | 163 |
| IE | 302 (91.0) | 30 (9.0) | 669 | 1001 | 332 |
| IT | 221 (78.1) | 62 (21.9) | 718 | 1001 | 283 |
| LU | 116 (77.3) | 34 (22.7) | 456 | 606 | 150 |
| NL | 230 (75.4) | 75 (24.6) | 718 | 1023 | 305 |
| PT | 115 (82.7) | 24 (17.3) | 861 | 1000 | 139 |
| SE | 438 (94.2) | 27 (5.8) | 535 | 1000 | 465 |
| N Sum | 3917 | 753 | 11456 | 16126 | |
| N Valid Sum | 3917 | 753 | | | 4670 |

v55 - Q7 CONS DISPUTE BOD FEAR: NOT TRANSPARENT

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_4 Yes, not knowing how they work

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v55 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v55 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| isocntry | | M | | | | |
| AT | 235 (73.7) | 84 (26.3) | 712 | 1031 | 319 | |
| BE | 212 (78.8) | 57 (21.2) | 761 | 1030 | 269 | |
| DE-E | 232 (75.6) | 75 (24.4) | 707 | 1014 | 307 | |
| DE-W | 239 (74.9) | 80 (25.1) | 724 | 1043 | 319 | |
| DK | 238 (80.7) | 57 (19.3) | 705 | 1000 | 295 | |
| ES | 192 (76.8) | 58 (23.2) | 750 | 1000 | 250 | |
| FI | 325 (89.0) | 40 (11.0) | 645 | 1010 | 365 | |
| FR | 240 (73.4) | 87 (26.6) | 724 | 1051 | 327 | |
| GB-GBN | 248 (76.8) | 75 (23.2) | 681 | 1004 | 323 | |
| GB-NIR | 31 (54.4) | 26 (45.6) | 253 | 310 | 57 | |
| GR | 84 (51.9) | 78 (48.1) | 837 | 999 | 162 | |
| IE | 212 (63.9) | 120 (36.1) | 669 | 1001 | 332 | |
| IT | 222 (78.4) | 61 (21.6) | 718 | 1001 | 283 | |
| LU | 123 (82.0) | 27 (18.0) | 456 | 606 | 150 | |
| NL | 212 (69.5) | 93 (30.5) | 718 | 1023 | 305 | |
| PT | 115 (82.1) | 25 (17.9) | 861 | 1001 | 140 | |
| SE | 367 (78.9) | 98 (21.1) | 535 | 1000 | 465 | |
| N Sum | 3527 | 1141 | 11456 | 16124 | | |
| N Valid Sum | 3527 | 1141 | | | 4668 | |

v56 - Q7 CONS DISPUTE BOD FEAR: NOT MY OPINION

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_5 Yes, not being able to put forward my opinion

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v56 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v56 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| isocntry | M | | | | | |
| AT | 270 (84.6) | 49 (15.4) | 712 | 1031 | 319 | |
| BE | 242 (90.0) | 27 (10.0) | 761 | 1030 | 269 | |
| DE-E | 301 (98.0) | 6 (2.0) | 707 | 1014 | 307 | |
| DE-W | 301 (94.7) | 17 (5.3) | 724 | 1042 | 318 | |
| DK | 263 (89.2) | 32 (10.8) | 705 | 1000 | 295 | |
| ES | 213 (85.5) | 36 (14.5) | 750 | 999 | 249 | |
| FI | 347 (94.8) | 19 (5.2) | 645 | 1011 | 366 | |
| FR | 257 (78.6) | 70 (21.4) | 724 | 1051 | 327 | |
| GB-GBN | 293 (90.4) | 31 (9.6) | 681 | 1005 | 324 | |
| GB-NIR | 50 (87.7) | 7 (12.3) | 253 | 310 | 57 | |
| GR | 154 (94.5) | 9 (5.5) | 837 | 1000 | 163 | |
| IE | 308 (92.8) | 24 (7.2) | 669 | 1001 | 332 | |
| IT | 215 (76.2) | 67 (23.8) | 718 | 1000 | 282 | |
| LU | 133 (88.1) | 18 (11.9) | 456 | 607 | 151 | |
| NL | 258 (84.9) | 46 (15.1) | 718 | 1022 | 304 | |
| PT | 125 (89.9) | 14 (10.1) | 861 | 1000 | 139 | |
| SE | 440 (94.4) | 26 (5.6) | 535 | 1001 | 466 | |
| N Sum | 4170 | 498 | 11456 | 16124 | | |
| N Valid Sum | 4170 | 498 | | | 4668 | |

v57 - Q7 CONS DISPUTE BOD FEAR: ABIDE DECISION

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_6 Yes, that the salesman/retailer/service provider does not abide by the decision

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v57 by isocntry, Absolute Values (Row Percent), weighted by v9

| v57 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| M | | | | | |
| AT | 250 (78.4) | 69 (21.6) | 712 | 1031 | 319 |
| BE | 233 (86.6) | 36 (13.4) | 761 | 1030 | 269 |
| DE-E | 260 (84.7) | 47 (15.3) | 707 | 1014 | 307 |
| DE-W | 277 (86.8) | 42 (13.2) | 724 | 1043 | 319 |
| DK | 236 (80.3) | 58 (19.7) | 705 | 999 | 294 |
| ES | 215 (86.0) | 35 (14.0) | 750 | 1000 | 250 |
| FI | 329 (90.1) | 36 (9.9) | 645 | 1010 | 365 |
| FR | 239 (73.1) | 88 (26.9) | 724 | 1051 | 327 |
| GB-GBN | 290 (89.8) | 33 (10.2) | 681 | 1004 | 323 |
| GB-NIR | 51 (89.5) | 6 (10.5) | 253 | 310 | 57 |
| GR | 154 (94.5) | 9 (5.5) | 837 | 1000 | 163 |
| IE | 312 (94.0) | 20 (6.0) | 669 | 1001 | 332 |
| IT | 241 (85.5) | 41 (14.5) | 718 | 1000 | 282 |
| LU | 131 (87.3) | 19 (12.7) | 456 | 606 | 150 |
| NL | 235 (77.0) | 70 (23.0) | 718 | 1023 | 305 |
| PT | 129 (92.8) | 10 (7.2) | 861 | 1000 | 139 |
| SE | 394 (84.7) | 71 (15.3) | 535 | 1000 | 465 |
| N Sum | 3976 | 690 | 11456 | 16122 | |
| N Valid Sum | 3976 | 690 | | | 4666 |

v58 - Q7 CONS DISPUTE BOD FEAR: NOT RESPECT LAW

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_7 Yes, that these bodies do not respect the law

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v58 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v58 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | M | | | | | |
| AT | 300 (94.0) | 19 (6.0) | 712 | 1031 | 319 | |
| BE | 260 (96.7) | 9 (3.3) | 761 | 1030 | 269 | |
| DE-E | 300 (97.7) | 7 (2.3) | 707 | 1014 | 307 | |
| DE-W | 301 (94.4) | 18 (5.6) | 724 | 1043 | 319 | |
| DK | 279 (94.6) | 16 (5.4) | 705 | 1000 | 295 | |
| ES | 235 (94.0) | 15 (6.0) | 750 | 1000 | 250 | |
| FI | 362 (99.2) | 3 (0.8) | 645 | 1010 | 365 | |
| FR | 302 (92.4) | 25 (7.6) | 724 | 1051 | 327 | |
| GB-GBN | 314 (97.2) | 9 (2.8) | 681 | 1004 | 323 | |
| GB-NIR | 57 (100.0) | | 253 | 310 | 57 | |
| GR | 155 (95.7) | 7 (4.3) | 837 | 999 | 162 | |
| IE | 325 (97.9) | 7 (2.1) | 669 | 1001 | 332 | |
| IT | 271 (95.8) | 12 (4.2) | 718 | 1001 | 283 | |
| LU | 146 (97.3) | 4 (2.7) | 456 | 606 | 150 | |
| NL | 295 (96.7) | 10 (3.3) | 718 | 1023 | 305 | |
| PT | 132 (95.0) | 7 (5.0) | 861 | 1000 | 139 | |
| SE | 458 (98.3) | 8 (1.7) | 535 | 1001 | 466 | |
| N Sum | 4492 | 176 | 11456 | 16124 | | |
| N Valid Sum | 4492 | 176 | | | 4668 | |

v59 - Q7 CONS DISPUTE BOD FEAR: LOOSE RIGHT

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_8 Yes, losing my right to go to court

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v59 by isocntry, Absolute Values (Row Percent), weighted by v9

| v59 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 296 (92.8) | 23 (7.2) | 712 | 1031 | 319 |
| BE | 261 (96.7) | 9 (3.3) | 761 | 1031 | 270 |
| DE-E | 286 (93.2) | 21 (6.8) | 707 | 1014 | 307 |
| DE-W | 296 (92.8) | 23 (7.2) | 724 | 1043 | 319 |
| DK | 275 (93.2) | 20 (6.8) | 705 | 1000 | 295 |
| ES | 226 (90.4) | 24 (9.6) | 750 | 1000 | 250 |
| FI | 366 (100.0) | | 645 | 1011 | 366 |
| FR | 306 (93.6) | 21 (6.4) | 724 | 1051 | 327 |
| GB-GBN | 312 (96.6) | 11 (3.4) | 681 | 1004 | 323 |
| GB-NIR | 53 (93.0) | 4 (7.0) | 253 | 310 | 57 |
| GR | 158 (96.9) | 5 (3.1) | 837 | 1000 | 163 |
| IE | 312 (94.0) | 20 (6.0) | 669 | 1001 | 332 |
| IT | 257 (91.1) | 25 (8.9) | 718 | 1000 | 282 |
| LU | 144 (96.0) | 6 (4.0) | 456 | 606 | 150 |
| NL | 287 (94.1) | 18 (5.9) | 718 | 1023 | 305 |
| PT | 135 (96.4) | 5 (3.6) | 861 | 1001 | 140 |
| SE | 449 (96.6) | 16 (3.4) | 535 | 1000 | 465 |
| N Sum | 4419 | 251 | 11456 | 16126 | |
| N Valid Sum | 4419 | 251 | | | 4670 |

v60 - Q7 CONS DISPUTE BOD FEAR: COSTS

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_9 Yes, the cost of the legal procedure

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v60 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v60 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| isocntry | M | | | | | |
| AT | 228 (71.5) | 91 (28.5) | 712 | 1031 | 319 | |
| BE | 215 (79.9) | 54 (20.1) | 761 | 1030 | 269 | |
| DE-E | 243 (79.2) | 64 (20.8) | 707 | 1014 | 307 | |
| DE-W | 271 (85.0) | 48 (15.0) | 724 | 1043 | 319 | |
| DK | 223 (75.6) | 72 (24.4) | 705 | 1000 | 295 | |
| ES | 168 (67.2) | 82 (32.8) | 750 | 1000 | 250 | |
| FI | 339 (92.6) | 27 (7.4) | 645 | 1011 | 366 | |
| FR | 228 (69.7) | 99 (30.3) | 724 | 1051 | 327 | |
| GB-GBN | 258 (79.9) | 65 (20.1) | 681 | 1004 | 323 | |
| GB-NIR | 39 (68.4) | 18 (31.6) | 253 | 310 | 57 | |
| GR | 136 (83.4) | 27 (16.6) | 837 | 1000 | 163 | |
| IE | 243 (73.2) | 89 (26.8) | 669 | 1001 | 332 | |
| IT | 225 (79.8) | 57 (20.2) | 718 | 1000 | 282 | |
| LU | 133 (88.7) | 17 (11.3) | 456 | 606 | 150 | |
| NL | 204 (67.1) | 100 (32.9) | 718 | 1022 | 304 | |
| PT | 127 (91.4) | 12 (8.6) | 861 | 1000 | 139 | |
| SE | 368 (79.1) | 97 (20.9) | 535 | 1000 | 465 | |
| N Sum | 3648 | 1019 | 11456 | 16123 | | |
| N Valid Sum | 3648 | 1019 | | | 4667 | |

v61 - Q7 CONS DISPUTE BOD FEAR: DK

Q.7

IF "YES", CODE 1 IN Q.5., OTHERS GO TO Q.8.

Have you any fears about these arbitration, mediation or conciliation bodies?

(IF YES)

Which of these?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.7_10 DK

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V50; 1 in V52)

Note:

Last trend modified: EB52.1, Q.49

v61 by isocntry, Absolute Values (Row Percent), weighted by v9

| Country, N Valid Sum, N Invalid Sum, N Sum, N Valid Sum, N Invalid Sum, N Sum, N Valid Sum | | | | | | |
|--|------------|------------|-------|-------|-------|-------------|
| | v61 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 276 (86.5) | 43 (13.5) | 712 | 1031 | 319 | |
| BE | 182 (67.4) | 88 (32.6) | 761 | 1031 | 270 | |
| DE-E | 206 (67.1) | 101 (32.9) | 707 | 1014 | 307 | |
| DE-W | 194 (60.8) | 125 (39.2) | 724 | 1043 | 319 | |
| DK | 191 (64.7) | 104 (35.3) | 705 | 1000 | 295 | |
| ES | 196 (78.4) | 54 (21.6) | 750 | 1000 | 250 | |
| FI | 154 (42.2) | 211 (57.8) | 645 | 1010 | 365 | |
| FR | 294 (89.9) | 33 (10.1) | 724 | 1051 | 327 | |
| GB-GBN | 184 (56.8) | 140 (43.2) | 681 | 1005 | 324 | |
| GB-NIR | 49 (84.5) | 9 (15.5) | 253 | 311 | 58 | |
| GR | 138 (85.2) | 24 (14.8) | 837 | 999 | 162 | |
| IE | 239 (72.0) | 93 (28.0) | 669 | 1001 | 332 | |
| IT | 245 (86.9) | 37 (13.1) | 718 | 1000 | 282 | |
| LU | 98 (65.3) | 52 (34.7) | 456 | 606 | 150 | |
| NL | 271 (88.9) | 34 (11.1) | 718 | 1023 | 305 | |
| PT | 94 (67.1) | 46 (32.9) | 861 | 1001 | 140 | |
| SE | 244 (52.4) | 222 (47.6) | 535 | 1001 | 466 | |
| N Sum | 3255 | 1416 | 11456 | 16127 | | |
| N Valid Sum | 3255 | 1416 | | | | 4671 |

v62 - Q8 DISPUTE W SALESMAN - LAST 5 YEARS

Q.8

ASK ALL

In the last five years, after buying a product or service, have you ever had problems that you could not settle amicably with the salesman, retailer or service provider?

- 1 Yes, could not settle amicably
- 2 No, could settle amicably
- 3 No, never had any problems
- 4 DK

Note:

Last trend modified: EB52.1, Q.50

v62 by isocntry, Absolute Values (Row Percent), weighted by v9

| v62 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 82 (8.0) | 480 (47.0) | 459 (45.0) | 10 | 1031 | 1021 |
| BE | 70 (6.9) | 235 (23.1) | 714 (70.1) | 12 | 1031 | 1019 |
| DE-E | 63 (6.3) | 411 (41.2) | 524 (52.5) | 16 | 1014 | 998 |
| DE-W | 83 (8.1) | 461 (44.8) | 486 (47.2) | 12 | 1042 | 1030 |
| DK | 118 (11.9) | 425 (42.7) | 452 (45.4) | 6 | 1001 | 995 |
| ES | 64 (6.5) | 290 (29.3) | 635 (64.2) | 10 | 999 | 989 |
| FI | 69 (6.9) | 309 (30.9) | 623 (62.2) | 11 | 1012 | 1001 |
| FR | 91 (8.7) | 307 (29.4) | 646 (61.9) | 7 | 1051 | 1044 |
| GB-GBN | 101 (10.2) | 302 (30.4) | 589 (59.4) | 11 | 1003 | 992 |
| GB-NIR | 29 (9.4) | 94 (30.6) | 184 (59.9) | 3 | 310 | 307 |
| GR | 87 (8.7) | 160 (16.1) | 748 (75.2) | 5 | 1000 | 995 |
| IE | 67 (7.0) | 324 (33.7) | 571 (59.4) | 39 | 1001 | 962 |
| IT | 81 (8.2) | 334 (33.7) | 575 (58.1) | 11 | 1001 | 990 |
| LU | 61 (10.1) | 301 (50.1) | 239 (39.8) | 4 | 605 | 601 |
| NL | 61 (6.1) | 159 (15.9) | 781 (78.0) | 23 | 1024 | 1001 |
| PT | 49 (4.9) | 129 (13.0) | 812 (82.0) | 10 | 1000 | 990 |
| SE | 82 (8.3) | 319 (32.4) | 585 (59.3) | 13 | 999 | 986 |
| N Sum | 1258 | 5040 | 9623 | 203 | 16124 | |
| N Valid Sum | 1258 | 5040 | 9623 | | | 15921 |

v63 - Q9 DISPUTE W SALESMAN: FOOD PRODUCT

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_1 Food products

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v63 by isocntry, Absolute Values (Row Percent), weighted by v9

| v63 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 72 (87.8) | 10 (12.2) | 949 | 1031 | 82 |
| BE | 63 (90.0) | 7 (10.0) | 960 | 1030 | 70 |
| DE-E | 57 (90.5) | 6 (9.5) | 951 | 1014 | 63 |
| DE-W | 74 (89.2) | 9 (10.8) | 960 | 1043 | 83 |
| DK | 114 (96.6) | 4 (3.4) | 882 | 1000 | 118 |
| ES | 61 (95.3) | 3 (4.7) | 936 | 1000 | 64 |
| FI | 61 (88.4) | 8 (11.6) | 942 | 1011 | 69 |
| FR | 85 (93.4) | 6 (6.6) | 960 | 1051 | 91 |
| GB-GBN | 92 (91.1) | 9 (8.9) | 903 | 1004 | 101 |
| GB-NIR | 27 (93.1) | 2 (6.9) | 281 | 310 | 29 |
| GR | 76 (87.4) | 11 (12.6) | 913 | 1000 | 87 |
| IE | 54 (80.6) | 13 (19.4) | 934 | 1001 | 67 |
| IT | 73 (90.1) | 8 (9.9) | 919 | 1000 | 81 |
| LU | 56 (91.8) | 5 (8.2) | 545 | 606 | 61 |
| NL | 58 (95.1) | 3 (4.9) | 962 | 1023 | 61 |
| PT | 38 (77.6) | 11 (22.4) | 951 | 1000 | 49 |
| SE | 76 (92.7) | 6 (7.3) | 918 | 1000 | 82 |
| N Sum | 1137 | 121 | 14866 | 16124 | |
| N Valid Sum | 1137 | 121 | | | 1258 |

v64 - Q9 DISPUTE W SALESMAN: CAR

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_2 Car (purchase, repair, hire)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v64 by isocntry, Absolute Values (Row Percent), weighted by v9

| v64 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 63 (76.8) | 19 (23.2) | 949 | 1031 | 82 |
| BE | 62 (89.9) | 7 (10.1) | 960 | 1029 | 69 |
| DE-E | 50 (79.4) | 13 (20.6) | 951 | 1014 | 63 |
| DE-W | 73 (89.0) | 9 (11.0) | 960 | 1042 | 82 |
| DK | 107 (90.7) | 11 (9.3) | 882 | 1000 | 118 |
| ES | 59 (90.8) | 6 (9.2) | 936 | 1001 | 65 |
| FI | 57 (82.6) | 12 (17.4) | 942 | 1011 | 69 |
| FR | 76 (83.5) | 15 (16.5) | 960 | 1051 | 91 |
| GB-GBN | 93 (92.1) | 8 (7.9) | 903 | 1004 | 101 |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 |
| GR | 78 (89.7) | 9 (10.3) | 913 | 1000 | 87 |
| IE | 57 (85.1) | 10 (14.9) | 934 | 1001 | 67 |
| IT | 73 (90.1) | 8 (9.9) | 919 | 1000 | 81 |
| LU | 48 (80.0) | 12 (20.0) | 545 | 605 | 60 |
| NL | 57 (93.4) | 4 (6.6) | 962 | 1023 | 61 |
| PT | 41 (85.4) | 7 (14.6) | 951 | 999 | 48 |
| SE | 70 (84.3) | 13 (15.7) | 918 | 1001 | 83 |
| N Sum | 1092 | 164 | 14866 | 16122 | |
| N Valid Sum | 1092 | 164 | | | 1256 |

v65 - Q9 DISPUTE W SALESMAN: INSURANCE

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_3 Insurance

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v65 by isocntry, Absolute Values (Row Percent), weighted by v9

| v65 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 70 (85.4) | 12 (14.6) | 949 | 1031 | 82 |
| BE | 63 (90.0) | 7 (10.0) | 960 | 1030 | 70 |
| DE-E | 56 (90.3) | 6 (9.7) | 951 | 1013 | 62 |
| DE-W | 72 (87.8) | 10 (12.2) | 960 | 1042 | 82 |
| DK | 105 (89.0) | 13 (11.0) | 882 | 1000 | 118 |
| ES | 60 (93.8) | 4 (6.3) | 936 | 1000 | 64 |
| FI | 62 (91.2) | 6 (8.8) | 942 | 1010 | 68 |
| FR | 76 (83.5) | 15 (16.5) | 960 | 1051 | 91 |
| GB-GBN | 93 (92.1) | 8 (7.9) | 903 | 1004 | 101 |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 |
| GR | 84 (96.6) | 3 (3.4) | 913 | 1000 | 87 |
| IE | 63 (94.0) | 4 (6.0) | 934 | 1001 | 67 |
| IT | 71 (88.8) | 9 (11.3) | 919 | 999 | 80 |
| LU | 56 (91.8) | 5 (8.2) | 545 | 606 | 61 |
| NL | 53 (86.9) | 8 (13.1) | 962 | 1023 | 61 |
| PT | 42 (85.7) | 7 (14.3) | 951 | 1000 | 49 |
| SE | 74 (90.2) | 8 (9.8) | 918 | 1000 | 82 |
| N Sum | 1128 | 126 | 14866 | 16120 | |
| N Valid Sum | 1128 | 126 | | | 1254 |

v66 - Q9 DISPUTE W SALESMAN: BANKING

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_4 Banking/financial services (loans, etc.)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v66 by isocntry, Absolute Values (Row Percent), weighted by v9

| v66 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 74 (91.4) | 7 (8.6) | 949 | 1030 | 81 |
| BE | 66 (95.7) | 3 (4.3) | 960 | 1029 | 69 |
| DE-E | 59 (95.2) | 3 (4.8) | 951 | 1013 | 62 |
| DE-W | 78 (95.1) | 4 (4.9) | 960 | 1042 | 82 |
| DK | 114 (96.6) | 4 (3.4) | 882 | 1000 | 118 |
| ES | 58 (90.6) | 6 (9.4) | 936 | 1000 | 64 |
| FI | 68 (98.6) | 1 (1.4) | 942 | 1011 | 69 |
| FR | 73 (80.2) | 18 (19.8) | 960 | 1051 | 91 |
| GB-GBN | 91 (90.1) | 10 (9.9) | 903 | 1004 | 101 |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 |
| GR | 83 (95.4) | 4 (4.6) | 913 | 1000 | 87 |
| IE | 61 (91.0) | 6 (9.0) | 934 | 1001 | 67 |
| IT | 77 (95.1) | 4 (4.9) | 919 | 1000 | 81 |
| LU | 57 (93.4) | 4 (6.6) | 545 | 606 | 61 |
| NL | 59 (96.7) | 2 (3.3) | 962 | 1023 | 61 |
| PT | 47 (95.9) | 2 (4.1) | 951 | 1000 | 49 |
| SE | 82 (100.0) | | 918 | 1000 | 82 |
| N Sum | 1175 | 79 | 14866 | 16120 | |
| N Valid Sum | 1175 | 79 | | | 1254 |

v67 - Q9 DISPUTE W SALESMAN: APPLIANCES

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_5 Household appliances

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v67 by isocntry, Absolute Values (Row Percent), weighted by v9

| v67 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 72 (87.8) | 10 (12.2) | 949 | 1031 | 82 |
| BE | 63 (91.3) | 6 (8.7) | 960 | 1029 | 69 |
| DE-E | 51 (81.0) | 12 (19.0) | 951 | 1014 | 63 |
| DE-W | 74 (89.2) | 9 (10.8) | 960 | 1043 | 83 |
| DK | 108 (91.5) | 10 (8.5) | 882 | 1000 | 118 |
| ES | 55 (85.9) | 9 (14.1) | 936 | 1000 | 64 |
| FI | 58 (84.1) | 11 (15.9) | 942 | 1011 | 69 |
| FR | 83 (91.2) | 8 (8.8) | 960 | 1051 | 91 |
| GB-GBN | 79 (77.5) | 23 (22.5) | 903 | 1005 | 102 |
| GB-NIR | 25 (86.2) | 4 (13.8) | 281 | 310 | 29 |
| GR | 82 (94.3) | 5 (5.7) | 913 | 1000 | 87 |
| IE | 55 (82.1) | 12 (17.9) | 934 | 1001 | 67 |
| IT | 63 (77.8) | 18 (22.2) | 919 | 1000 | 81 |
| LU | 49 (80.3) | 12 (19.7) | 545 | 606 | 61 |
| NL | 51 (83.6) | 10 (16.4) | 962 | 1023 | 61 |
| PT | 37 (75.5) | 12 (24.5) | 951 | 1000 | 49 |
| SE | 73 (88.0) | 10 (12.0) | 918 | 1001 | 83 |
| N Sum | 1078 | 181 | 14866 | 16125 | |
| N Valid Sum | 1078 | 181 | | | 1259 |

v68 - Q9 DISPUTE W SALESMAN: TV/VIDEO

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_6 TV/Video/Hi-fi

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v68 by isocntry, Absolute Values (Row Percent), weighted by v9

| v68 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 71 (86.6) | 11 (13.4) | 949 | 1031 | 82 |
| BE | 63 (91.3) | 6 (8.7) | 960 | 1029 | 69 |
| DE-E | 49 (77.8) | 14 (22.2) | 951 | 1014 | 63 |
| DE-W | 70 (85.4) | 12 (14.6) | 960 | 1042 | 82 |
| DK | 99 (83.9) | 19 (16.1) | 882 | 1000 | 118 |
| ES | 61 (93.8) | 4 (6.2) | 936 | 1001 | 65 |
| FI | 65 (94.2) | 4 (5.8) | 942 | 1011 | 69 |
| FR | 84 (92.3) | 7 (7.7) | 960 | 1051 | 91 |
| GB-GBN | 92 (90.2) | 10 (9.8) | 903 | 1005 | 102 |
| GB-NIR | 27 (93.1) | 2 (6.9) | 281 | 310 | 29 |
| GR | 85 (97.7) | 2 (2.3) | 913 | 1000 | 87 |
| IE | 62 (92.5) | 5 (7.5) | 934 | 1001 | 67 |
| IT | 69 (85.2) | 12 (14.8) | 919 | 1000 | 81 |
| LU | 58 (95.1) | 3 (4.9) | 545 | 606 | 61 |
| NL | 50 (82.0) | 11 (18.0) | 962 | 1023 | 61 |
| PT | 45 (91.8) | 4 (8.2) | 951 | 1000 | 49 |
| SE | 74 (90.2) | 8 (9.8) | 918 | 1000 | 82 |
| N Sum | 1124 | 134 | 14866 | 16124 | |
| N Valid Sum | 1124 | 134 | | | 1258 |

v69 - Q9 DISPUTE W SALESMAN: COMPUTER

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_7 Computers.

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v69 by isocntry, Absolute Values (Row Percent), weighted by v9

| v69 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 74 (90.2) | 8 (9.8) | 949 | 1031 | 82 |
| BE | 68 (97.1) | 2 (2.9) | 960 | 1030 | 70 |
| DE-E | 57 (91.9) | 5 (8.1) | 951 | 1013 | 62 |
| DE-W | 80 (96.4) | 3 (3.6) | 960 | 1043 | 83 |
| DK | 105 (89.0) | 13 (11.0) | 882 | 1000 | 118 |
| ES | 63 (98.4) | 1 (1.6) | 936 | 1000 | 64 |
| FI | 64 (92.8) | 5 (7.2) | 942 | 1011 | 69 |
| FR | 87 (95.6) | 4 (4.4) | 960 | 1051 | 91 |
| GB-GBN | 92 (90.2) | 10 (9.8) | 903 | 1005 | 102 |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 |
| GR | 85 (97.7) | 2 (2.3) | 913 | 1000 | 87 |
| IE | 63 (95.5) | 3 (4.5) | 934 | 1000 | 66 |
| IT | 78 (97.5) | 2 (2.5) | 919 | 999 | 80 |
| LU | 56 (91.8) | 5 (8.2) | 545 | 606 | 61 |
| NL | 58 (95.1) | 3 (4.9) | 962 | 1023 | 61 |
| PT | 49 (100.0) | | 951 | 1000 | 49 |
| SE | 77 (93.9) | 5 (6.1) | 918 | 1000 | 82 |
| N Sum | 1184 | 72 | 14866 | 16122 | |
| N Valid Sum | 1184 | 72 | | | 1256 |

v70 - Q9 DISPUTE W SALESMAN: TELECOM SERV

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_8 Telecommunication services (telephone, mobile, Internet connection)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v70 by isocntry, Absolute Values (Row Percent), weighted by v9

| v70 by isocntry, Absolute Values (Row Percent), Weighted by v0 | | | | | | |
|--|-----------|-----------|-------|-------|-------|-------------|
| | v70 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 73 (90.1) | 8 (9.9) | 949 | 1030 | 81 | |
| BE | 62 (88.6) | 8 (11.4) | 960 | 1030 | 70 | |
| DE-E | 55 (88.7) | 7 (11.3) | 951 | 1013 | 62 | |
| DE-W | 73 (88.0) | 10 (12.0) | 960 | 1043 | 83 | |
| DK | 92 (78.0) | 26 (22.0) | 882 | 1000 | 118 | |
| ES | 46 (71.9) | 18 (28.1) | 936 | 1000 | 64 | |
| FI | 64 (94.1) | 4 (5.9) | 942 | 1010 | 68 | |
| FR | 72 (78.3) | 20 (21.7) | 960 | 1052 | 92 | |
| GB-GBN | 91 (90.1) | 10 (9.9) | 903 | 1004 | 101 | |
| GB-NIR | 27 (93.1) | 2 (6.9) | 281 | 310 | 29 | |
| GR | 77 (88.5) | 10 (11.5) | 913 | 1000 | 87 | |
| IE | 59 (88.1) | 8 (11.9) | 934 | 1001 | 67 | |
| IT | 65 (80.2) | 16 (19.8) | 919 | 1000 | 81 | |
| LU | 56 (91.8) | 5 (8.2) | 545 | 606 | 61 | |
| NL | 55 (91.7) | 5 (8.3) | 962 | 1022 | 60 | |
| PT | 45 (91.8) | 4 (8.2) | 951 | 1000 | 49 | |
| SE | 73 (89.0) | 9 (11.0) | 918 | 1000 | 82 | |
| N Sum | 1085 | 170 | 14866 | 16121 | | |
| N Valid Sum | 1085 | 170 | | | 1255 | |

v71 - Q9 DISPUTE W SALESMAN: CLOTHING

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_9 Clothing

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v71 by isocntry, Absolute Values (Row Percent), weighted by v9

| W F1 by isocntry, Absolute Values (Row Percent), Weighted by V0 | | | | | | |
|---|-----------|-----------|-------|-------|-------|-------------|
| | v71 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 76 (92.7) | 6 (7.3) | 949 | 1031 | 82 | |
| BE | 66 (94.3) | 4 (5.7) | 960 | 1030 | 70 | |
| DE-E | 54 (85.7) | 9 (14.3) | 951 | 1014 | 63 | |
| DE-W | 74 (89.2) | 9 (10.8) | 960 | 1043 | 83 | |
| DK | 99 (83.9) | 19 (16.1) | 882 | 1000 | 118 | |
| ES | 58 (90.6) | 6 (9.4) | 936 | 1000 | 64 | |
| FI | 53 (76.8) | 16 (23.2) | 942 | 1011 | 69 | |
| FR | 87 (95.6) | 4 (4.4) | 960 | 1051 | 91 | |
| GB-GBN | 94 (92.2) | 8 (7.8) | 903 | 1005 | 102 | |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 | |
| GR | 80 (93.0) | 6 (7.0) | 913 | 999 | 86 | |
| IE | 60 (89.6) | 7 (10.4) | 934 | 1001 | 67 | |
| IT | 73 (90.1) | 8 (9.9) | 919 | 1000 | 81 | |
| LU | 58 (95.1) | 3 (4.9) | 545 | 606 | 61 | |
| NL | 53 (88.3) | 7 (11.7) | 962 | 1022 | 60 | |
| PT | 44 (89.8) | 5 (10.2) | 951 | 1000 | 49 | |
| SE | 67 (81.7) | 15 (18.3) | 918 | 1000 | 82 | |
| N Sum | 1124 | 133 | 14866 | 16123 | | |
| N Valid Sum | 1124 | 133 | | | 1257 | |

v72 - Q9 DISPUTE W SALESMAN: PROPERTY

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_10 Property (rental, purchase, renovation, building)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v72 by isocntry, Absolute Values (Row Percent), weighted by v9

| v72 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 76 (92.7) | 6 (7.3) | 949 | 1031 | 82 |
| BE | 65 (94.2) | 4 (5.8) | 960 | 1029 | 69 |
| DE-E | 58 (93.5) | 4 (6.5) | 951 | 1013 | 62 |
| DE-W | 75 (91.5) | 7 (8.5) | 960 | 1042 | 82 |
| DK | 99 (84.6) | 18 (15.4) | 882 | 999 | 117 |
| ES | 53 (81.5) | 12 (18.5) | 936 | 1001 | 65 |
| FI | 62 (91.2) | 6 (8.8) | 942 | 1010 | 68 |
| FR | 78 (85.7) | 13 (14.3) | 960 | 1051 | 91 |
| GB-GBN | 93 (92.1) | 8 (7.9) | 903 | 1004 | 101 |
| GB-NIR | 26 (89.7) | 3 (10.3) | 281 | 310 | 29 |
| GR | 80 (93.0) | 6 (7.0) | 913 | 999 | 86 |
| IE | 64 (95.5) | 3 (4.5) | 934 | 1001 | 67 |
| IT | 75 (92.6) | 6 (7.4) | 919 | 1000 | 81 |
| LU | 45 (73.8) | 16 (26.2) | 545 | 606 | 61 |
| NL | 58 (95.1) | 3 (4.9) | 962 | 1023 | 61 |
| PT | 45 (91.8) | 4 (8.2) | 951 | 1000 | 49 |
| SE | 75 (91.5) | 7 (8.5) | 918 | 1000 | 82 |
| N Sum | 1127 | 126 | 14866 | 16119 | |
| N Valid Sum | 1127 | 126 | | | 1253 |

v73 - Q9 DISPUTE W SALESMAN: LEISURE

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_11 Leisure (package holiday, time-share, etc)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v73 by isocntry, Absolute Values (Row Percent), weighted by v9

| v73 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 77 (93.9) | 5 (6.1) | 949 | 1031 | 82 |
| BE | 66 (94.3) | 4 (5.7) | 960 | 1030 | 70 |
| DE-E | 59 (93.7) | 4 (6.3) | 951 | 1014 | 63 |
| DE-W | 76 (92.7) | 6 (7.3) | 960 | 1042 | 82 |
| DK | 116 (98.3) | 2 (1.7) | 882 | 1000 | 118 |
| ES | 63 (98.4) | 1 (1.6) | 936 | 1000 | 64 |
| FI | 67 (97.1) | 2 (2.9) | 942 | 1011 | 69 |
| FR | 87 (95.6) | 4 (4.4) | 960 | 1051 | 91 |
| GB-GBN | 98 (96.1) | 4 (3.9) | 903 | 1005 | 102 |
| GB-NIR | 27 (93.1) | 2 (6.9) | 281 | 310 | 29 |
| GR | 85 (97.7) | 2 (2.3) | 913 | 1000 | 87 |
| IE | 64 (95.5) | 3 (4.5) | 934 | 1001 | 67 |
| IT | 80 (98.8) | 1 (1.2) | 919 | 1000 | 81 |
| LU | 60 (98.4) | 1 (1.6) | 545 | 606 | 61 |
| NL | 56 (93.3) | 4 (6.7) | 962 | 1022 | 60 |
| PT | 48 (98.0) | 1 (2.0) | 951 | 1000 | 49 |
| SE | 82 (100.0) | | 918 | 1000 | 82 |
| N Sum | 1211 | 46 | 14866 | 16123 | |
| N Valid Sum | 1211 | 46 | | | 1257 |

v74 - Q9 DISPUTE W SALESMAN: SOLIC/ARCHIT

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_12 Services offered by solicitors/barristers, architects, doctors, etc.

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v74 by isocntry, Absolute Values (Row Percent), weighted by v9

| v74 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 81 (98.8) | 1 (1.2) | 949 | 1031 | 82 |
| BE | 67 (95.7) | 3 (4.3) | 960 | 1030 | 70 |
| DE-E | 58 (92.1) | 5 (7.9) | 951 | 1014 | 63 |
| DE-W | 81 (97.6) | 2 (2.4) | 960 | 1043 | 83 |
| DK | 114 (96.6) | 4 (3.4) | 882 | 1000 | 118 |
| ES | 63 (98.4) | 1 (1.6) | 936 | 1000 | 64 |
| FI | 69 (100.0) | | 942 | 1011 | 69 |
| FR | 89 (97.8) | 2 (2.2) | 960 | 1051 | 91 |
| GB-GBN | 99 (98.0) | 2 (2.0) | 903 | 1004 | 101 |
| GB-NIR | 29 (100.0) | | 281 | 310 | 29 |
| GR | 87 (100.0) | | 913 | 1000 | 87 |
| IE | 67 (100.0) | | 934 | 1001 | 67 |
| IT | 79 (97.5) | 2 (2.5) | 919 | 1000 | 81 |
| LU | 61 (100.0) | | 545 | 606 | 61 |
| NL | 61 (100.0) | | 962 | 1023 | 61 |
| PT | 46 (93.9) | 3 (6.1) | 951 | 1000 | 49 |
| SE | 80 (97.6) | 2 (2.4) | 918 | 1000 | 82 |
| N Sum | 1231 | 27 | 14866 | 16124 | |
| N Valid Sum | 1231 | 27 | | | 1258 |

v75 - Q9 DISPUTE W SALESMAN: POST/COURIER

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_13 Post office/courier services

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v75 by isocntry, Absolute Values (Row Percent), weighted by v9

| v75 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 77 (95.1) | 4 (4.9) | 949 | 1030 | 81 |
| BE | 67 (95.7) | 3 (4.3) | 960 | 1030 | 70 |
| DE-E | 61 (96.8) | 2 (3.2) | 951 | 1014 | 63 |
| DE-W | 80 (96.4) | 3 (3.6) | 960 | 1043 | 83 |
| DK | 117 (99.2) | 1 (0.8) | 882 | 1000 | 118 |
| ES | 63 (96.9) | 2 (3.1) | 936 | 1001 | 65 |
| FI | 65 (95.6) | 3 (4.4) | 942 | 1010 | 68 |
| FR | 89 (97.8) | 2 (2.2) | 960 | 1051 | 91 |
| GB-GBN | 99 (98.0) | 2 (2.0) | 903 | 1004 | 101 |
| GB-NIR | 29 (100.0) | | 281 | 310 | 29 |
| GR | 84 (96.6) | 3 (3.4) | 913 | 1000 | 87 |
| IE | 67 (100.0) | | 934 | 1001 | 67 |
| IT | 76 (93.8) | 5 (6.2) | 919 | 1000 | 81 |
| LU | 60 (98.4) | 1 (1.6) | 545 | 606 | 61 |
| NL | 61 (100.0) | | 962 | 1023 | 61 |
| PT | 49 (100.0) | | 951 | 1000 | 49 |
| SE | 81 (97.6) | 2 (2.4) | 918 | 1001 | 83 |
| N Sum | 1225 | 33 | 14866 | 16124 | |
| N Valid Sum | 1225 | 33 | | | 1258 |

v76 - Q9 DISPUTE W SALESMAN: TRAVEL

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_14 Travel (air, rail, etc.)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v76 by isocntry, Absolute Values (Row Percent), weighted by v9

| v76 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 78 (95.1) | 4 (4.9) | 949 | 1031 | 82 |
| BE | 67 (97.1) | 2 (2.9) | 960 | 1029 | 69 |
| DE-E | 59 (93.7) | 4 (6.3) | 951 | 1014 | 63 |
| DE-W | 80 (96.4) | 3 (3.6) | 960 | 1043 | 83 |
| DK | 116 (98.3) | 2 (1.7) | 882 | 1000 | 118 |
| ES | 63 (98.4) | 1 (1.6) | 936 | 1000 | 64 |
| FI | 67 (97.1) | 2 (2.9) | 942 | 1011 | 69 |
| FR | 90 (98.9) | 1 (1.1) | 960 | 1051 | 91 |
| GB-GBN | 99 (98.0) | 2 (2.0) | 903 | 1004 | 101 |
| GB-NIR | 29 (100.0) | | 281 | 310 | 29 |
| GR | 84 (96.6) | 3 (3.4) | 913 | 1000 | 87 |
| IE | 64 (95.5) | 3 (4.5) | 934 | 1001 | 67 |
| IT | 77 (95.1) | 4 (4.9) | 919 | 1000 | 81 |
| LU | 59 (96.7) | 2 (3.3) | 545 | 606 | 61 |
| NL | 61 (100.0) | | 962 | 1023 | 61 |
| PT | 47 (95.9) | 2 (4.1) | 951 | 1000 | 49 |
| SE | 79 (96.3) | 3 (3.7) | 918 | 1000 | 82 |
| N Sum | 1219 | 38 | 14866 | 16123 | |
| N Valid Sum | 1219 | 38 | | | 1257 |

v77 - Q9 DISPUTE W SALESMAN: WATER/GAS/ELECTR

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_15 Water, gas or electricity services

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v77 by isocntry, Absolute Values (Row Percent), weighted by v9

| v77 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 78 (95.1) | 4 (4.9) | 949 | 1031 | 82 |
| BE | 65 (94.2) | 4 (5.8) | 960 | 1029 | 69 |
| DE-E | 60 (95.2) | 3 (4.8) | 951 | 1014 | 63 |
| DE-W | 78 (95.1) | 4 (4.9) | 960 | 1042 | 82 |
| DK | 114 (96.6) | 4 (3.4) | 882 | 1000 | 118 |
| ES | 62 (96.9) | 2 (3.1) | 936 | 1000 | 64 |
| FI | 69 (100.0) | | 942 | 1011 | 69 |
| FR | 87 (95.6) | 4 (4.4) | 960 | 1051 | 91 |
| GB-GBN | 95 (94.1) | 6 (5.9) | 903 | 1004 | 101 |
| GB-NIR | 27 (93.1) | 2 (6.9) | 281 | 310 | 29 |
| GR | 76 (87.4) | 11 (12.6) | 913 | 1000 | 87 |
| IE | 67 (100.0) | | 934 | 1001 | 67 |
| IT | 77 (95.1) | 4 (4.9) | 919 | 1000 | 81 |
| LU | 59 (96.7) | 2 (3.3) | 545 | 606 | 61 |
| NL | 61 (100.0) | | 962 | 1023 | 61 |
| PT | 44 (89.8) | 5 (10.2) | 951 | 1000 | 49 |
| SE | 78 (95.1) | 4 (4.9) | 918 | 1000 | 82 |
| N Sum | 1197 | 59 | 14866 | 16122 | |
| N Valid Sum | 1197 | 59 | | | 1256 |

v78 - Q9 DISPUTE W SALESMAN: OTHER PRODUCTS

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_16 Other products/services (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v78 by isocntry, Absolute Values (Row Percent), weighted by v9

| V78 by isocntry, Absolute Values (Row Percent), weighted by V0 | | | | | | |
|--|------------|-----------|-------|-------|-------|-------------|
| | v78 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 74 (91.4) | 7 (8.6) | 949 | 1030 | 81 | |
| BE | 50 (72.5) | 19 (27.5) | 960 | 1029 | 69 | |
| DE-E | 51 (81.0) | 12 (19.0) | 951 | 1014 | 63 | |
| DE-W | 66 (80.5) | 16 (19.5) | 960 | 1042 | 82 | |
| DK | 102 (86.4) | 16 (13.6) | 882 | 1000 | 118 | |
| ES | 56 (87.5) | 8 (12.5) | 936 | 1000 | 64 | |
| FI | 57 (82.6) | 12 (17.4) | 942 | 1011 | 69 | |
| FR | 75 (82.4) | 16 (17.6) | 960 | 1051 | 91 | |
| GB-GBN | 85 (84.2) | 16 (15.8) | 903 | 1004 | 101 | |
| GB-NIR | 21 (72.4) | 8 (27.6) | 281 | 310 | 29 | |
| GR | 57 (65.5) | 30 (34.5) | 913 | 1000 | 87 | |
| IE | 58 (86.6) | 9 (13.4) | 934 | 1001 | 67 | |
| IT | 70 (86.4) | 11 (13.6) | 919 | 1000 | 81 | |
| LU | 51 (85.0) | 9 (15.0) | 545 | 605 | 60 | |
| NL | 47 (77.0) | 14 (23.0) | 962 | 1023 | 61 | |
| PT | 41 (83.7) | 8 (16.3) | 951 | 1000 | 49 | |
| SE | 73 (88.0) | 10 (12.0) | 918 | 1001 | 83 | |
| N Sum | 1034 | 221 | 14866 | 16121 | | |
| N Valid Sum | 1034 | 221 | | | 1255 | |

v79 - Q9 DISPUTE W SALESMAN: DK

Q.9

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What kind of product or service was involved?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.9_17 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend modified: EB52.1, Q.51

v79 by isocntry, Absolute Values (Row Percent), weighted by v9

| v79 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 81 (98.8) | 1 (1.2) | 949 | 1031 | 82 |
| BE | 66 (94.3) | 4 (5.7) | 960 | 1030 | 70 |
| DE-E | 63 (100.0) | | 951 | 1014 | 63 |
| DE-W | 76 (92.7) | 6 (7.3) | 960 | 1042 | 82 |
| DK | 118 (100.0) | | 882 | 1000 | 118 |
| ES | 63 (98.4) | 1 (1.6) | 936 | 1000 | 64 |
| FI | 69 (100.0) | | 942 | 1011 | 69 |
| FR | 90 (98.9) | 1 (1.1) | 960 | 1051 | 91 |
| GB-GBN | 101 (99.0) | 1 (1.0) | 903 | 1005 | 102 |
| GB-NIR | 29 (100.0) | | 281 | 310 | 29 |
| GR | 87 (100.0) | | 913 | 1000 | 87 |
| IE | 60 (89.6) | 7 (10.4) | 934 | 1001 | 67 |
| IT | 81 (100.0) | | 919 | 1000 | 81 |
| LU | 58 (96.7) | 2 (3.3) | 545 | 605 | 60 |
| NL | 61 (100.0) | | 962 | 1023 | 61 |
| PT | 49 (100.0) | | 951 | 1000 | 49 |
| SE | 81 (98.8) | 1 (1.2) | 918 | 1000 | 82 |
| N Sum | 1233 | 24 | 14866 | 16123 | |
| N Valid Sum | 1233 | 24 | | | 1257 |

v80 - Q10 DISPUTE W SALESM REACT: NOTHING

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_1 I didn't do anything

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v80 by isocntry, Absolute Values (Row Percent), weighted by v9

| v80 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 61 (74.4) | 21 (25.6) | 949 | 1031 | 82 |
| BE | 45 (64.3) | 25 (35.7) | 960 | 1030 | 70 |
| DE-E | 45 (72.6) | 17 (27.4) | 951 | 1013 | 62 |
| DE-W | 68 (82.9) | 14 (17.1) | 960 | 1042 | 82 |
| DK | 90 (76.3) | 28 (23.7) | 882 | 1000 | 118 |
| ES | 33 (51.6) | 31 (48.4) | 936 | 1000 | 64 |
| FI | 51 (73.9) | 18 (26.1) | 942 | 1011 | 69 |
| FR | 49 (53.8) | 42 (46.2) | 960 | 1051 | 91 |
| GB-GBN | 69 (68.3) | 32 (31.7) | 903 | 1004 | 101 |
| GB-NIR | 21 (72.4) | 8 (27.6) | 281 | 310 | 29 |
| GR | 37 (42.5) | 50 (57.5) | 913 | 1000 | 87 |
| IE | 47 (71.2) | 19 (28.8) | 934 | 1000 | 66 |
| IT | 43 (53.8) | 37 (46.3) | 919 | 999 | 80 |
| LU | 45 (73.8) | 16 (26.2) | 545 | 606 | 61 |
| NL | 26 (43.3) | 34 (56.7) | 962 | 1022 | 60 |
| PT | 28 (57.1) | 21 (42.9) | 951 | 1000 | 49 |
| SE | 52 (62.7) | 31 (37.3) | 918 | 1001 | 83 |
| N Sum | 810 | 444 | 14866 | 16120 | |
| N Valid Sum | 810 | 444 | | | 1254 |

v81 - Q10 DISPUTE W SALESM REACT: SOLICITOR/COURT

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_2 I went to see a solicitor who brought the matter to court

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v81 by isocntry, Absolute Values (Row Percent), weighted by v9

| v81 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 63 (76.8) | 19 (23.2) | 949 | 1031 | 82 |
| BE | 64 (91.4) | 6 (8.6) | 960 | 1030 | 70 |
| DE-E | 54 (85.7) | 9 (14.3) | 951 | 1014 | 63 |
| DE-W | 57 (68.7) | 26 (31.3) | 960 | 1043 | 83 |
| DK | 108 (91.5) | 10 (8.5) | 882 | 1000 | 118 |
| ES | 59 (92.2) | 5 (7.8) | 936 | 1000 | 64 |
| FI | 65 (94.2) | 4 (5.8) | 942 | 1011 | 69 |
| FR | 77 (84.6) | 14 (15.4) | 960 | 1051 | 91 |
| GB-GBN | 94 (93.1) | 7 (6.9) | 903 | 1004 | 101 |
| GB-NIR | 26 (89.7) | 3 (10.3) | 281 | 310 | 29 |
| GR | 79 (90.8) | 8 (9.2) | 913 | 1000 | 87 |
| IE | 61 (91.0) | 6 (9.0) | 934 | 1001 | 67 |
| IT | 72 (88.9) | 9 (11.1) | 919 | 1000 | 81 |
| LU | 56 (91.8) | 5 (8.2) | 545 | 606 | 61 |
| NL | 60 (98.4) | 1 (1.6) | 962 | 1023 | 61 |
| PT | 44 (89.8) | 5 (10.2) | 951 | 1000 | 49 |
| SE | 79 (95.2) | 4 (4.8) | 918 | 1001 | 83 |
| N Sum | 1118 | 141 | 14866 | 16125 | |
| N Valid Sum | 1118 | 141 | | | 1259 |

v82 - Q10 DISPUTE W SALESM REACT: COURT

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_3 I brought the matter to court myself

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v82 by isocntry, Absolute Values (Row Percent), weighted by v9

| v82 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 76 (92.7) | 6 (7.3) | 949 | 1031 | 82 |
| BE | 68 (98.6) | 1 (1.4) | 960 | 1029 | 69 |
| DE-E | 63 (100.0) | | 951 | 1014 | 63 |
| DE-W | 82 (98.8) | 1 (1.2) | 960 | 1043 | 83 |
| DK | 118 (100.0) | | 882 | 1000 | 118 |
| ES | 64 (100.0) | | 936 | 1000 | 64 |
| FI | 67 (98.5) | 1 (1.5) | 942 | 1010 | 68 |
| FR | 87 (95.6) | 4 (4.4) | 960 | 1051 | 91 |
| GB-GBN | 96 (95.0) | 5 (5.0) | 903 | 1004 | 101 |
| GB-NIR | 26 (89.7) | 3 (10.3) | 281 | 310 | 29 |
| GR | 86 (98.9) | 1 (1.1) | 913 | 1000 | 87 |
| IE | 65 (97.0) | 2 (3.0) | 934 | 1001 | 67 |
| IT | 78 (97.5) | 2 (2.5) | 919 | 999 | 80 |
| LU | 58 (96.7) | 2 (3.3) | 545 | 605 | 60 |
| NL | 58 (96.7) | 2 (3.3) | 962 | 1022 | 60 |
| PT | 47 (95.9) | 2 (4.1) | 951 | 1000 | 49 |
| SE | 81 (98.8) | 1 (1.2) | 918 | 1000 | 82 |
| N Sum | 1220 | 33 | 14866 | 16119 | |
| N Valid Sum | 1220 | 33 | | | 1253 |

v83 - Q10 DISPUTE W SALESM REACT: ARBITRATION

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_4 I brought the matter to an arbitration, mediation, conciliation body

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v83 by isocntry, Absolute Values (Row Percent), weighted by v9

| v83 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 77 (93.9) | 5 (6.1) | 949 | 1031 | 82 |
| BE | 66 (94.3) | 4 (5.7) | 960 | 1030 | 70 |
| DE-E | 62 (98.4) | 1 (1.6) | 951 | 1014 | 63 |
| DE-W | 83 (100.0) | | 960 | 1043 | 83 |
| DK | 107 (90.7) | 11 (9.3) | 882 | 1000 | 118 |
| ES | 60 (93.8) | 4 (6.3) | 936 | 1000 | 64 |
| FI | 55 (79.7) | 14 (20.3) | 942 | 1011 | 69 |
| FR | 87 (95.6) | 4 (4.4) | 960 | 1051 | 91 |
| GB-GBN | 96 (95.0) | 5 (5.0) | 903 | 1004 | 101 |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 |
| GR | 86 (98.9) | 1 (1.1) | 913 | 1000 | 87 |
| IE | 64 (95.5) | 3 (4.5) | 934 | 1001 | 67 |
| IT | 78 (96.3) | 3 (3.7) | 919 | 1000 | 81 |
| LU | 58 (95.1) | 3 (4.9) | 545 | 606 | 61 |
| NL | 57 (95.0) | 3 (5.0) | 962 | 1022 | 60 |
| PT | 46 (93.9) | 3 (6.1) | 951 | 1000 | 49 |
| SE | 74 (90.2) | 8 (9.8) | 918 | 1000 | 82 |
| N Sum | 1184 | 73 | 14866 | 16123 | |
| N Valid Sum | 1184 | 73 | | | 1257 |

v84 - Q10 DISPUTE W SALESM REACT: CONS ORG/COURT

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_5 I asked for the advice of a consumer association/a consumer help desk, and I brought the matter to court

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v84 by isocntry, Absolute Values (Row Percent), weighted by v9

| v84 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 73 (89.0) | 9 (11.0) | 949 | 1031 | 82 |
| BE | 68 (97.1) | 2 (2.9) | 960 | 1030 | 70 |
| DE-E | 61 (96.8) | 2 (3.2) | 951 | 1014 | 63 |
| DE-W | 80 (96.4) | 3 (3.6) | 960 | 1043 | 83 |
| DK | 107 (90.7) | 11 (9.3) | 882 | 1000 | 118 |
| ES | 61 (95.3) | 3 (4.7) | 936 | 1000 | 64 |
| FI | 68 (98.6) | 1 (1.4) | 942 | 1011 | 69 |
| FR | 87 (95.6) | 4 (4.4) | 960 | 1051 | 91 |
| GB-GBN | 95 (94.1) | 6 (5.9) | 903 | 1004 | 101 |
| GB-NIR | 26 (89.7) | 3 (10.3) | 281 | 310 | 29 |
| GR | 87 (100.0) | | 913 | 1000 | 87 |
| IE | 64 (95.5) | 3 (4.5) | 934 | 1001 | 67 |
| IT | 78 (96.3) | 3 (3.7) | 919 | 1000 | 81 |
| LU | 53 (86.9) | 8 (13.1) | 545 | 606 | 61 |
| NL | 59 (96.7) | 2 (3.3) | 962 | 1023 | 61 |
| PT | 45 (93.8) | 3 (6.3) | 951 | 999 | 48 |
| SE | 80 (97.6) | 2 (2.4) | 918 | 1000 | 82 |
| N Sum | 1192 | 65 | 14866 | 16123 | |
| N Valid Sum | 1192 | 65 | | | 1257 |

v85 - Q10 DISPUTE W SALESM REACT: CONS ORG/ARBITR

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_6 I asked for the advice of a consumer association/a consumer help desk, and I brought the matter to an arbitration, mediation, conciliation body

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v85 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v85 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 74 (90.2) | 8 (9.8) | 949 | 1031 | 82 | |
| BE | 64 (92.8) | 5 (7.2) | 960 | 1029 | 69 | |
| DE-E | 60 (95.2) | 3 (4.8) | 951 | 1014 | 63 | |
| DE-W | 81 (97.6) | 2 (2.4) | 960 | 1043 | 83 | |
| DK | 108 (91.5) | 10 (8.5) | 882 | 1000 | 118 | |
| ES | 59 (92.2) | 5 (7.8) | 936 | 1000 | 64 | |
| FI | 63 (92.6) | 5 (7.4) | 942 | 1010 | 68 | |
| FR | 85 (92.4) | 7 (7.6) | 960 | 1052 | 92 | |
| GB-GBN | 98 (96.1) | 4 (3.9) | 903 | 1005 | 102 | |
| GB-NIR | 27 (93.1) | 2 (6.9) | 281 | 310 | 29 | |
| GR | 87 (100.0) | | 913 | 1000 | 87 | |
| IE | 61 (91.0) | 6 (9.0) | 934 | 1001 | 67 | |
| IT | 79 (97.5) | 2 (2.5) | 919 | 1000 | 81 | |
| LU | 57 (93.4) | 4 (6.6) | 545 | 606 | 61 | |
| NL | 54 (90.0) | 6 (10.0) | 962 | 1022 | 60 | |
| PT | 48 (98.0) | 1 (2.0) | 951 | 1000 | 49 | |
| SE | 73 (89.0) | 9 (11.0) | 918 | 1000 | 82 | |
| N Sum | 1178 | 79 | 14866 | 16123 | | |
| N Valid Sum | 1178 | 79 | | | 1257 | |

v86 - Q10 DISPUTE W SALESM REACT: SOLICITOR

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_7 I asked for the advice of a solicitor/consumer association but did not pursue the matter

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v86 by isocntry, Absolute Values (Row Percent), weighted by v9

| v86 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 79 (96.3) | 3 (3.7) | 949 | 1031 | 82 |
| BE | 66 (94.3) | 4 (5.7) | 960 | 1030 | 70 |
| DE-E | 50 (79.4) | 13 (20.6) | 951 | 1014 | 63 |
| DE-W | 67 (81.7) | 15 (18.3) | 960 | 1042 | 82 |
| DK | 108 (91.5) | 10 (8.5) | 882 | 1000 | 118 |
| ES | 51 (79.7) | 13 (20.3) | 936 | 1000 | 64 |
| FI | 59 (86.8) | 9 (13.2) | 942 | 1010 | 68 |
| FR | 83 (90.2) | 9 (9.8) | 960 | 1052 | 92 |
| GB-GBN | 91 (89.2) | 11 (10.8) | 903 | 1005 | 102 |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 |
| GR | 78 (89.7) | 9 (10.3) | 913 | 1000 | 87 |
| IE | 60 (90.9) | 6 (9.1) | 934 | 1000 | 66 |
| IT | 68 (84.0) | 13 (16.0) | 919 | 1000 | 81 |
| LU | 54 (88.5) | 7 (11.5) | 545 | 606 | 61 |
| NL | 58 (95.1) | 3 (4.9) | 962 | 1023 | 61 |
| PT | 43 (87.8) | 6 (12.2) | 951 | 1000 | 49 |
| SE | 77 (92.8) | 6 (7.2) | 918 | 1001 | 83 |
| N Sum | 1120 | 138 | 14866 | 16124 | |
| N Valid Sum | 1120 | 138 | | | 1258 |

v87 - Q10 DISPUTE W SALESM REACT: OTHER

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_8 Others (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v87 by isocntry, Absolute Values (Row Percent), weighted by v9

| v87 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 69 (84.1) | 13 (15.9) | 949 | 1031 | 82 |
| BE | 54 (77.1) | 16 (22.9) | 960 | 1030 | 70 |
| DE-E | 53 (85.5) | 9 (14.5) | 951 | 1013 | 62 |
| DE-W | 73 (88.0) | 10 (12.0) | 960 | 1043 | 83 |
| DK | 75 (63.6) | 43 (36.4) | 882 | 1000 | 118 |
| ES | 59 (92.2) | 5 (7.8) | 936 | 1000 | 64 |
| FI | 55 (80.9) | 13 (19.1) | 942 | 1010 | 68 |
| FR | 81 (89.0) | 10 (11.0) | 960 | 1051 | 91 |
| GB-GBN | 72 (71.3) | 29 (28.7) | 903 | 1004 | 101 |
| GB-NIR | 21 (72.4) | 8 (27.6) | 281 | 310 | 29 |
| GR | 69 (79.3) | 18 (20.7) | 913 | 1000 | 87 |
| IE | 58 (86.6) | 9 (13.4) | 934 | 1001 | 67 |
| IT | 67 (82.7) | 14 (17.3) | 919 | 1000 | 81 |
| LU | 50 (82.0) | 11 (18.0) | 545 | 606 | 61 |
| NL | 50 (82.0) | 11 (18.0) | 962 | 1023 | 61 |
| PT | 40 (81.6) | 9 (18.4) | 951 | 1000 | 49 |
| SE | 68 (82.9) | 14 (17.1) | 918 | 1000 | 82 |
| N Sum | 1014 | 242 | 14866 | 16122 | |
| N Valid Sum | 1014 | 242 | | | 1256 |

v88 - Q10 DISPUTE W SALESM REACT: DK

Q.10

IF "YES", CODE 1 IN Q.8, OTHERS GO TO Q.11

What did you do when you did not find an amicable solution with the salesman, retailer or service provider?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.10_9 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V62)

Note:

Last trend slightly modified: EB52.1, Q.52

v88 by isocntry, Absolute Values (Row Percent), weighted by v9

| v88 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 77 (93.9) | 5 (6.1) | 949 | 1031 | 82 |
| BE | 60 (85.7) | 10 (14.3) | 960 | 1030 | 70 |
| DE-E | 52 (83.9) | 10 (16.1) | 951 | 1013 | 62 |
| DE-W | 69 (83.1) | 14 (16.9) | 960 | 1043 | 83 |
| DK | 112 (94.9) | 6 (5.1) | 882 | 1000 | 118 |
| ES | 63 (98.4) | 1 (1.6) | 936 | 1000 | 64 |
| FI | 62 (91.2) | 6 (8.8) | 942 | 1010 | 68 |
| FR | 86 (94.5) | 5 (5.5) | 960 | 1051 | 91 |
| GB-GBN | 97 (96.0) | 4 (4.0) | 903 | 1004 | 101 |
| GB-NIR | 28 (96.6) | 1 (3.4) | 281 | 310 | 29 |
| GR | 87 (100.0) | | 913 | 1000 | 87 |
| IE | 53 (79.1) | 14 (20.9) | 934 | 1001 | 67 |
| IT | 81 (100.0) | | 919 | 1000 | 81 |
| LU | 50 (82.0) | 11 (18.0) | 545 | 606 | 61 |
| NL | 61 (100.0) | | 962 | 1023 | 61 |
| PT | 45 (93.8) | 3 (6.3) | 951 | 999 | 48 |
| SE | 73 (89.0) | 9 (11.0) | 918 | 1000 | 82 |
| N Sum | 1156 | 99 | 14866 | 16121 | |
| N Valid Sum | 1156 | 99 | | | 1255 |

v89 - Q11 CONSUMER DISPUTE MINIMUM AMOUNT F COURT

Q.11

ASK ALL

If you had a problem with a product or service bought in (OUR COUNTRY), what would be the minimum amount which would make you bring it to court?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

(IF CODE 1 OR 7: GO TO Q.13;

IF CODE 2 TO 5: GO TO Q.12A;

IF CODE 6: GO TO Q.12B)

- 1 Less than 100 euros
- 2 100 euros
- 3 200 euros
- 4 500 euros
- 5 1000 euros
- 6 I would never go to court, whatever the amount (SPONTANEOUS)
- 7 DK

Note:

Last trend: EB52.1, Q.53

v89 by isocntry, Absolute Values (Row Percent), weighted by v9

| v89 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | N Sum | N Valid Sum |
|-------------|------------|-----------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | | | | |
| AT | 95 (10.9) | 82 (9.4) | 105 (12.1) | 165 (19.0) | 218 (25.1) | 203 (23.4) | 163 | 1031 | 868 |
| BE | 72 (8.4) | 54 (6.3) | 97 (11.3) | 231 (27.0) | 224 (26.2) | 178 (20.8) | 174 | 1030 | 856 |
| DE-E | 92 (11.3) | 71 (8.7) | 103 (12.7) | 227 (27.9) | 172 (21.2) | 148 (18.2) | 200 | 1013 | 813 |
| DE-W | 152 (17.7) | 78 (9.1) | 126 (14.7) | 215 (25.0) | 151 (17.6) | 138 (16.0) | 184 | 1044 | 860 |
| DK | 113 (12.5) | 44 (4.9) | 139 (15.4) | 219 (24.3) | 340 (37.7) | 48 (5.3) | 98 | 1001 | 903 |
| ES | 87 (13.4) | 37 (5.7) | 45 (6.9) | 131 (20.2) | 174 (26.9) | 174 (26.9) | 352 | 1000 | 648 |
| FI | 82 (9.1) | 84 (9.3) | 116 (12.8) | 233 (25.8) | 254 (28.1) | 134 (14.8) | 107 | 1010 | 903 |
| FR | 142 (15.8) | 92 (10.2) | 153 (17.0) | 155 (17.2) | 183 (20.4) | 174 (19.4) | 153 | 1052 | 899 |
| GB-GBN | 114 (13.5) | 55 (6.5) | 168 (19.9) | 205 (24.2) | 149 (17.6) | 155 (18.3) | 159 | 1005 | 846 |
| GB-NIR | 26 (9.2) | 13 (4.6) | 38 (13.4) | 84 (29.7) | 56 (19.8) | 66 (23.3) | 26 | 309 | 283 |
| GR | 68 (7.3) | 46 (4.9) | 49 (5.3) | 122 (13.1) | 322 (34.6) | 324 (34.8) | 70 | 1001 | 931 |
| IE | 79 (10.3) | 59 (7.7) | 57 (7.4) | 162 (21.1) | 184 (23.9) | 228 (29.6) | 231 | 1000 | 769 |
| IT | 78 (9.5) | 64 (7.8) | 98 (11.9) | 182 (22.1) | 208 (25.2) | 195 (23.6) | 176 | 1001 | 825 |
| LU | 43 (7.6) | 28 (4.9) | 30 (5.3) | 110 (19.4) | 227 (40.0) | 130 (22.9) | 38 | 606 | 568 |
| NL | 111 (12.2) | 74 (8.1) | 106 (11.6) | 232 (25.4) | 254 (27.8) | 136 (14.9) | 110 | 1023 | 913 |
| PT | 109 (14.5) | 50 (6.6) | 76 (10.1) | 180 (23.9) | 153 (20.3) | 185 (24.6) | 247 | 1000 | 753 |
| SE | 140 (15.6) | 75 (8.3) | 147 (16.3) | 183 (20.3) | 273 (30.3) | 82 (9.1) | 100 | 1000 | 900 |
| N Sum | 1603 | 1006 | 1653 | 3036 | 3542 | 2698 | 2588 | 16126 | |
| N Valid Sum | 1603 | 1006 | 1653 | 3036 | 3542 | 2698 | | | 13538 |

v90 - Q12A CONS DISPUTE COURT AMOUNT: EXPENSIVE

Q.12A

IF CODE 2 TO 5 IN Q.11, OTHERS GO TO Q.12B

Why would you not bring the matter to court for a lower amount? Is it because?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12A_1 It would be too expensive in relation to what the product or service is worth

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 to 5 in V89)

Note:

Last trend: EB52.1, Q.54

v90 by isocntry, Absolute Values (Row Percent), weighted by v9

| v90 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 195 (34.3) | 374 (65.7) | 461 | 1030 | 569 |
| BE | 129 (21.3) | 477 (78.7) | 424 | 1030 | 606 |
| DE-E | 101 (17.6) | 473 (82.4) | 441 | 1015 | 574 |
| DE-W | 110 (19.3) | 459 (80.7) | 473 | 1042 | 569 |
| DK | 171 (23.1) | 570 (76.9) | 258 | 999 | 741 |
| ES | 132 (34.1) | 255 (65.9) | 613 | 1000 | 387 |
| FI | 180 (26.2) | 508 (73.8) | 324 | 1012 | 688 |
| FR | 170 (29.2) | 413 (70.8) | 468 | 1051 | 583 |
| GB-GBN | 130 (22.5) | 447 (77.5) | 427 | 1004 | 577 |
| GB-NIR | 43 (22.4) | 149 (77.6) | 118 | 310 | 192 |
| GR | 187 (34.8) | 351 (65.2) | 461 | 999 | 538 |
| IE | 148 (32.0) | 315 (68.0) | 538 | 1001 | 463 |
| IT | 171 (31.0) | 381 (69.0) | 448 | 1000 | 552 |
| LU | 89 (22.6) | 305 (77.4) | 212 | 606 | 394 |
| NL | 220 (33.0) | 446 (67.0) | 357 | 1023 | 666 |
| PT | 154 (33.6) | 305 (66.4) | 541 | 1000 | 459 |
| SE | 181 (26.7) | 497 (73.3) | 322 | 1000 | 678 |
| N Sum | 2511 | 6725 | 6886 | 16122 | |
| N Valid Sum | 2511 | 6725 | | | 9236 |

v91 - Q12A CONS DISPUTE COURT AMOUNT: LONG

Q.12A

IF CODE 2 TO 5 IN Q.11, OTHERS GO TO Q.12B

Why would you not bring the matter to court for a lower amount? Is it because?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12A_2 The legal procedure would be too long

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 to 5 in V89)

Note:

Last trend: EB52.1, Q.54

v91 by isocntry, Absolute Values (Row Percent), weighted by v9

| v91 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 412 (72.3) | 158 (27.7) | 461 | 1031 | 570 |
| BE | 457 (75.4) | 149 (24.6) | 424 | 1030 | 606 |
| DE-E | 366 (63.9) | 207 (36.1) | 441 | 1014 | 573 |
| DE-W | 370 (65.0) | 199 (35.0) | 473 | 1042 | 569 |
| DK | 533 (71.8) | 209 (28.2) | 258 | 1000 | 742 |
| ES | 285 (73.6) | 102 (26.4) | 613 | 1000 | 387 |
| FI | 550 (79.9) | 138 (20.1) | 324 | 1012 | 688 |
| FR | 329 (56.4) | 254 (43.6) | 468 | 1051 | 583 |
| GB-GBN | 461 (79.9) | 116 (20.1) | 427 | 1004 | 577 |
| GB-NIR | 135 (70.3) | 57 (29.7) | 118 | 310 | 192 |
| GR | 313 (58.2) | 225 (41.8) | 461 | 999 | 538 |
| IE | 360 (77.9) | 102 (22.1) | 538 | 1000 | 462 |
| IT | 318 (57.7) | 233 (42.3) | 448 | 999 | 551 |
| LU | 262 (66.3) | 133 (33.7) | 212 | 607 | 395 |
| NL | 463 (69.5) | 203 (30.5) | 357 | 1023 | 666 |
| PT | 305 (66.4) | 154 (33.6) | 541 | 1000 | 459 |
| SE | 471 (69.6) | 206 (30.4) | 322 | 999 | 677 |
| N Sum | 6390 | 2845 | 6886 | 16121 | |
| N Valid Sum | 6390 | 2845 | | | 9235 |

v92 - Q12A CONS DISPUTE COURT AMOUNT: COMPLICATED

Q.12A

IF CODE 2 TO 5 IN Q.11, OTHERS GO TO Q.12B

Why would you not bring the matter to court for a lower amount? Is it because?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12A_3 The legal procedure would be too complicated

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 to 5 in V89)

Note:

Last trend: EB52.1, Q.54

v92 by isocntry, Absolute Values (Row Percent), weighted by v9

| v92 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 421 (73.9) | 149 (26.1) | 461 | 1031 | 570 |
| BE | 508 (83.8) | 98 (16.2) | 424 | 1030 | 606 |
| DE-E | 432 (75.4) | 141 (24.6) | 441 | 1014 | 573 |
| DE-W | 443 (77.9) | 126 (22.1) | 473 | 1042 | 569 |
| DK | 599 (80.7) | 143 (19.3) | 258 | 1000 | 742 |
| ES | 295 (76.4) | 91 (23.6) | 613 | 999 | 386 |
| FI | 502 (73.1) | 185 (26.9) | 324 | 1011 | 687 |
| FR | 415 (71.2) | 168 (28.8) | 468 | 1051 | 583 |
| GB-GBN | 471 (81.8) | 105 (18.2) | 427 | 1003 | 576 |
| GB-NIR | 145 (75.9) | 46 (24.1) | 118 | 309 | 191 |
| GR | 384 (71.2) | 155 (28.8) | 461 | 1000 | 539 |
| IE | 403 (87.0) | 60 (13.0) | 538 | 1001 | 463 |
| IT | 430 (77.9) | 122 (22.1) | 448 | 1000 | 552 |
| LU | 298 (75.6) | 96 (24.4) | 212 | 606 | 394 |
| NL | 503 (75.5) | 163 (24.5) | 357 | 1023 | 666 |
| PT | 352 (76.7) | 107 (23.3) | 541 | 1000 | 459 |
| SE | 504 (74.3) | 174 (25.7) | 322 | 1000 | 678 |
| N Sum | 7105 | 2129 | 6886 | 16120 | |
| N Valid Sum | 7105 | 2129 | | | 9234 |

v93 - Q12A CONS DISPUTE COURT AMOUNT: NO CONTACT

Q.12A

IF CODE 2 TO 5 IN Q.11, OTHERS GO TO Q.12B

Why would you not bring the matter to court for a lower amount? Is it because?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12A_4 I would not know who to talk to

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 to 5 in V89)

Note:

Last trend: EB52.1, Q.54

v93 by isocntry, Absolute Values (Row Percent), weighted by v9

| v93 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 548 (96.1) | 22 (3.9) | 461 | 1031 | 570 |
| BE | 580 (95.7) | 26 (4.3) | 424 | 1030 | 606 |
| DE-E | 548 (95.5) | 26 (4.5) | 441 | 1015 | 574 |
| DE-W | 558 (98.1) | 11 (1.9) | 473 | 1042 | 569 |
| DK | 708 (95.5) | 33 (4.5) | 258 | 999 | 741 |
| ES | 368 (95.1) | 19 (4.9) | 613 | 1000 | 387 |
| FI | 667 (96.9) | 21 (3.1) | 324 | 1012 | 688 |
| FR | 549 (94.2) | 34 (5.8) | 468 | 1051 | 583 |
| GB-GBN | 553 (95.8) | 24 (4.2) | 427 | 1004 | 577 |
| GB-NIR | 180 (94.2) | 11 (5.8) | 118 | 309 | 191 |
| GR | 524 (97.2) | 15 (2.8) | 461 | 1000 | 539 |
| IE | 447 (96.8) | 15 (3.2) | 538 | 1000 | 462 |
| IT | 544 (98.6) | 8 (1.4) | 448 | 1000 | 552 |
| LU | 384 (97.5) | 10 (2.5) | 212 | 606 | 394 |
| NL | 623 (93.5) | 43 (6.5) | 357 | 1023 | 666 |
| PT | 445 (96.9) | 14 (3.1) | 541 | 1000 | 459 |
| SE | 638 (94.2) | 39 (5.8) | 322 | 999 | 677 |
| N Sum | 8864 | 371 | 6886 | 16121 | |
| N Valid Sum | 8864 | 371 | | | 9235 |

v94 - Q12A CONS DISPUTE COURT AMOUNT: USELESS

Q.12A

IF CODE 2 TO 5 IN Q.11, OTHERS GO TO Q.12B

Why would you not bring the matter to court for a lower amount? Is it because?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12A_5 It would be useless/I would not win

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 to 5 in V89)

Note:

Last trend: EB52.1, Q.54

v94 by isocntry, Absolute Values (Row Percent), weighted by v9

| v94 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 526 (92.3) | 44 (7.7) | 461 | 1031 | 570 |
| BE | 550 (90.8) | 56 (9.2) | 424 | 1030 | 606 |
| DE-E | 522 (91.1) | 51 (8.9) | 441 | 1014 | 573 |
| DE-W | 531 (93.2) | 39 (6.8) | 473 | 1043 | 570 |
| DK | 662 (89.3) | 79 (10.7) | 258 | 999 | 741 |
| ES | 369 (95.6) | 17 (4.4) | 613 | 999 | 386 |
| FI | 609 (88.6) | 78 (11.4) | 324 | 1011 | 687 |
| FR | 511 (87.7) | 72 (12.3) | 468 | 1051 | 583 |
| GB-GBN | 548 (95.0) | 29 (5.0) | 427 | 1004 | 577 |
| GB-NIR | 177 (92.2) | 15 (7.8) | 118 | 310 | 192 |
| GR | 475 (88.1) | 64 (11.9) | 461 | 1000 | 539 |
| IE | 440 (95.2) | 22 (4.8) | 538 | 1000 | 462 |
| IT | 527 (95.5) | 25 (4.5) | 448 | 1000 | 552 |
| LU | 357 (90.6) | 37 (9.4) | 212 | 606 | 394 |
| NL | 581 (87.2) | 85 (12.8) | 357 | 1023 | 666 |
| PT | 421 (91.7) | 38 (8.3) | 541 | 1000 | 459 |
| SE | 595 (87.8) | 83 (12.2) | 322 | 1000 | 678 |
| N Sum | 8401 | 834 | 6886 | 16121 | |
| N Valid Sum | 8401 | 834 | | | 9235 |

v95 - Q12A CONS DISPUTE COURT AMOUNT: OTHER REASON

Q.12A

IF CODE 2 TO 5 IN Q.11, OTHERS GO TO Q.12B

Why would you not bring the matter to court for a lower amount? Is it because?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12A_6 For other reasons (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 to 5 in V89)

Note:

Last trend: EB52.1, Q.54

v95 by isocntry, Absolute Values (Row Percent), weighted by v9

| v95 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 547 (96.0) | 23 (4.0) | 461 | 1031 | 570 |
| BE | 587 (96.9) | 19 (3.1) | 424 | 1030 | 606 |
| DE-E | 555 (96.9) | 18 (3.1) | 441 | 1014 | 573 |
| DE-W | 555 (97.5) | 14 (2.5) | 473 | 1042 | 569 |
| DK | 721 (97.3) | 20 (2.7) | 258 | 999 | 741 |
| ES | 379 (97.9) | 8 (2.1) | 613 | 1000 | 387 |
| FI | 674 (98.0) | 14 (2.0) | 324 | 1012 | 688 |
| FR | 569 (97.6) | 14 (2.4) | 468 | 1051 | 583 |
| GB-GBN | 557 (96.7) | 19 (3.3) | 427 | 1003 | 576 |
| GB-NIR | 183 (95.3) | 9 (4.7) | 118 | 310 | 192 |
| GR | 530 (98.3) | 9 (1.7) | 461 | 1000 | 539 |
| IE | 449 (97.2) | 13 (2.8) | 538 | 1000 | 462 |
| IT | 533 (96.6) | 19 (3.4) | 448 | 1000 | 552 |
| LU | 383 (97.0) | 12 (3.0) | 212 | 607 | 395 |
| NL | 631 (94.7) | 35 (5.3) | 357 | 1023 | 666 |
| PT | 447 (97.4) | 12 (2.6) | 541 | 1000 | 459 |
| SE | 656 (96.8) | 22 (3.2) | 322 | 1000 | 678 |
| N Sum | 8956 | 280 | 6886 | 16122 | |
| N Valid Sum | 8956 | 280 | | | 9236 |

v96 - Q12A CONS DISPUTE COURT AMOUNT: DK

Q.12A

IF CODE 2 TO 5 IN Q.11, OTHERS GO TO Q.12B

Why would you not bring the matter to court for a lower amount? Is it because?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12A_7 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 to 5 in V89)

Note:

Last trend: EB52.1, Q.54

v96 by isocntry, Absolute Values (Row Percent), weighted by v9

| v96 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 548 (96.3) | 21 (3.7) | 461 | 1030 | 569 |
| BE | 591 (97.5) | 15 (2.5) | 424 | 1030 | 606 |
| DE-E | 568 (99.1) | 5 (0.9) | 441 | 1014 | 573 |
| DE-W | 555 (97.5) | 14 (2.5) | 473 | 1042 | 569 |
| DK | 729 (98.2) | 13 (1.8) | 258 | 1000 | 742 |
| ES | 384 (99.5) | 2 (0.5) | 613 | 999 | 386 |
| FI | 680 (98.8) | 8 (1.2) | 324 | 1012 | 688 |
| FR | 571 (97.9) | 12 (2.1) | 468 | 1051 | 583 |
| GB-GBN | 563 (97.6) | 14 (2.4) | 427 | 1004 | 577 |
| GB-NIR | 191 (99.5) | 1 (0.5) | 118 | 310 | 192 |
| GR | 537 (99.6) | 2 (0.4) | 461 | 1000 | 539 |
| IE | 433 (93.7) | 29 (6.3) | 538 | 1000 | 462 |
| IT | 548 (99.3) | 4 (0.7) | 448 | 1000 | 552 |
| LU | 387 (98.0) | 8 (2.0) | 212 | 607 | 395 |
| NL | 651 (97.7) | 15 (2.3) | 357 | 1023 | 666 |
| PT | 451 (98.5) | 7 (1.5) | 541 | 999 | 458 |
| SE | 653 (96.3) | 25 (3.7) | 322 | 1000 | 678 |
| N Sum | 9040 | 195 | 6886 | 16121 | |
| N Valid Sum | 9040 | 195 | | | 9235 |

v97 - Q12B CONS DISPUTE NOT TO COURT: EXPENSIVE

Q.12B

IF CODE 6 IN Q.11, OTHERS GO TO Q.13

Why would you not bring the matter to court?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12B_1 It would be too expensive in relation to what the product or service is worth

0 Not mentioned

1 Mentioned

9 Inap. (not coded 6 in V89)

v97 by isocntry, Absolute Values (Row Percent), weighted by v9

| v97 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 113 (55.7) | 90 (44.3) | 828 | 1031 | 203 |
| BE | 92 (52.0) | 85 (48.0) | 852 | 1029 | 177 |
| DE-E | 68 (45.6) | 81 (54.4) | 866 | 1015 | 149 |
| DE-W | 50 (36.2) | 88 (63.8) | 905 | 1043 | 138 |
| DK | 19 (40.4) | 28 (59.6) | 952 | 999 | 47 |
| ES | 92 (52.9) | 82 (47.1) | 826 | 1000 | 174 |
| FI | 65 (48.5) | 69 (51.5) | 877 | 1011 | 134 |
| FR | 72 (41.6) | 101 (58.4) | 877 | 1050 | 173 |
| GB-GBN | 72 (46.5) | 83 (53.5) | 849 | 1004 | 155 |
| GB-NIR | 36 (53.7) | 31 (46.3) | 244 | 311 | 67 |
| GR | 202 (62.3) | 122 (37.7) | 676 | 1000 | 324 |
| IE | 117 (51.3) | 111 (48.7) | 773 | 1001 | 228 |
| IT | 90 (46.4) | 104 (53.6) | 805 | 999 | 194 |
| LU | 52 (40.0) | 78 (60.0) | 476 | 606 | 130 |
| NL | 86 (62.8) | 51 (37.2) | 887 | 1024 | 137 |
| PT | 82 (44.3) | 103 (55.7) | 815 | 1000 | 185 |
| SE | 35 (42.7) | 47 (57.3) | 918 | 1000 | 82 |
| N Sum | 1343 | 1354 | 13426 | 16123 | |
| N Valid Sum | 1343 | 1354 | | | 2697 |

v98 - Q12B CONS DISPUTE NOT TO COURT: LONG

Q.12B

IF CODE 6 IN Q.11, OTHERS GO TO Q.13

Why would you not bring the matter to court?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12B_2 The legal procedure would be too long

0 Not mentioned

1 Mentioned

9 Inap. (not coded 6 in V89)

v98 by isocntry, Absolute Values (Row Percent), weighted by v9

| v98 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 154 (75.9) | 49 (24.1) | 828 | 1031 | 203 |
| BE | 141 (79.7) | 36 (20.3) | 852 | 1029 | 177 |
| DE-E | 104 (70.3) | 44 (29.7) | 866 | 1014 | 148 |
| DE-W | 102 (74.5) | 35 (25.5) | 905 | 1042 | 137 |
| DK | 43 (91.5) | 4 (8.5) | 952 | 999 | 47 |
| ES | 128 (73.1) | 47 (26.9) | 826 | 1001 | 175 |
| FI | 108 (80.0) | 27 (20.0) | 877 | 1012 | 135 |
| FR | 111 (63.8) | 63 (36.2) | 877 | 1051 | 174 |
| GB-GBN | 110 (71.0) | 45 (29.0) | 849 | 1004 | 155 |
| GB-NIR | 58 (87.9) | 8 (12.1) | 244 | 310 | 66 |
| GR | 219 (67.6) | 105 (32.4) | 676 | 1000 | 324 |
| IE | 184 (80.3) | 45 (19.7) | 773 | 1002 | 229 |
| IT | 116 (59.5) | 79 (40.5) | 805 | 1000 | 195 |
| LU | 91 (70.0) | 39 (30.0) | 476 | 606 | 130 |
| NL | 103 (75.7) | 33 (24.3) | 887 | 1023 | 136 |
| PT | 129 (69.7) | 56 (30.3) | 815 | 1000 | 185 |
| SE | 65 (79.3) | 17 (20.7) | 918 | 1000 | 82 |
| N Sum | 1966 | 732 | 13426 | 16124 | |
| N Valid Sum | 1966 | 732 | | | 2698 |

v99 - Q12B CONS DISPUTE NOT TO COURT: COMPLICATED

Q.12B

IF CODE 6 IN Q.11, OTHERS GO TO Q.13

Why would you not bring the matter to court?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12B_3 The legal procedure would be too complicated

0 Not mentioned

1 Mentioned

9 Inap. (not coded 6 in V89)

v99 by isocntry, Absolute Values (Row Percent), weighted by v9

| v99 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 149 (73.0) | 55 (27.0) | 828 | 1032 | 204 |
| BE | 139 (78.1) | 39 (21.9) | 852 | 1030 | 178 |
| DE-E | 102 (68.9) | 46 (31.1) | 866 | 1014 | 148 |
| DE-W | 98 (71.5) | 39 (28.5) | 905 | 1042 | 137 |
| DK | 45 (95.7) | 2 (4.3) | 952 | 999 | 47 |
| ES | 139 (79.9) | 35 (20.1) | 826 | 1000 | 174 |
| FI | 83 (61.5) | 52 (38.5) | 877 | 1012 | 135 |
| FR | 119 (68.4) | 55 (31.6) | 877 | 1051 | 174 |
| GB-GBN | 110 (71.0) | 45 (29.0) | 849 | 1004 | 155 |
| GB-NIR | 60 (89.6) | 7 (10.4) | 244 | 311 | 67 |
| GR | 240 (74.1) | 84 (25.9) | 676 | 1000 | 324 |
| IE | 162 (71.1) | 66 (28.9) | 773 | 1001 | 228 |
| IT | 144 (73.8) | 51 (26.2) | 805 | 1000 | 195 |
| LU | 88 (67.7) | 42 (32.3) | 476 | 606 | 130 |
| NL | 101 (74.3) | 35 (25.7) | 887 | 1023 | 136 |
| PT | 135 (73.0) | 50 (27.0) | 815 | 1000 | 185 |
| SE | 64 (78.0) | 18 (22.0) | 918 | 1000 | 82 |
| N Sum | 1978 | 721 | 13426 | 16125 | |
| N Valid Sum | 1978 | 721 | | | 2699 |

v100 - Q12B CONS DISPUTE NOT TO COURT: NO CONTACT

Q.12B

IF CODE 6 IN Q.11, OTHERS GO TO Q.13

Why would you not bring the matter to court?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12B_4 I would not know who to talk to

0 Not mentioned

1 Mentioned

9 Inap. (not coded 6 in V89)

v100 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v100 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 191 (94.1) | 12 (5.9) | 828 | 1031 | 203 | |
| BE | 159 (89.8) | 18 (10.2) | 852 | 1029 | 177 | |
| DE-E | 129 (87.2) | 19 (12.8) | 866 | 1014 | 148 | |
| DE-W | 127 (92.7) | 10 (7.3) | 905 | 1042 | 137 | |
| DK | 39 (83.0) | 8 (17.0) | 952 | 999 | 47 | |
| ES | 149 (85.1) | 26 (14.9) | 826 | 1001 | 175 | |
| FI | 115 (85.8) | 19 (14.2) | 877 | 1011 | 134 | |
| FR | 154 (89.0) | 19 (11.0) | 877 | 1050 | 173 | |
| GB-GBN | 120 (77.4) | 35 (22.6) | 849 | 1004 | 155 | |
| GB-NIR | 59 (89.4) | 7 (10.6) | 244 | 310 | 66 | |
| GR | 313 (96.6) | 11 (3.4) | 676 | 1000 | 324 | |
| IE | 215 (94.3) | 13 (5.7) | 773 | 1001 | 228 | |
| IT | 183 (93.8) | 12 (6.2) | 805 | 1000 | 195 | |
| LU | 122 (93.8) | 8 (6.2) | 476 | 606 | 130 | |
| NL | 125 (91.9) | 11 (8.1) | 887 | 1023 | 136 | |
| PT | 173 (93.5) | 12 (6.5) | 815 | 1000 | 185 | |
| SE | 78 (95.1) | 4 (4.9) | 918 | 1000 | 82 | |
| N Sum | 2451 | 244 | 13426 | 16121 | | |
| N Valid Sum | 2451 | 244 | | | | 2695 |

v101 - Q12B CONS DISPUTE NOT TO COURT: USELESS

Q.12B

IF CODE 6 IN Q.11, OTHERS GO TO Q.13

Why would you not bring the matter to court?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12B_5 It would be useless/I would not win

0 Not mentioned

1 Mentioned

9 Inap. (not coded 6 in V89)

v101 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v101 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 163 (80.3) | 40 (19.7) | 828 | 1031 | 203 | |
| BE | 133 (75.1) | 44 (24.9) | 852 | 1029 | 177 | |
| DE-E | 91 (61.5) | 57 (38.5) | 866 | 1014 | 148 | |
| DE-W | 95 (68.8) | 43 (31.2) | 905 | 1043 | 138 | |
| DK | 38 (79.2) | 10 (20.8) | 952 | 1000 | 48 | |
| ES | 127 (73.0) | 47 (27.0) | 826 | 1000 | 174 | |
| FI | 91 (67.9) | 43 (32.1) | 877 | 1011 | 134 | |
| FR | 142 (81.6) | 32 (18.4) | 877 | 1051 | 174 | |
| GB-GBN | 129 (83.2) | 26 (16.8) | 849 | 1004 | 155 | |
| GB-NIR | 48 (71.6) | 19 (28.4) | 244 | 311 | 67 | |
| GR | 187 (57.7) | 137 (42.3) | 676 | 1000 | 324 | |
| IE | 197 (86.0) | 32 (14.0) | 773 | 1002 | 229 | |
| IT | 163 (84.0) | 31 (16.0) | 805 | 999 | 194 | |
| LU | 98 (75.4) | 32 (24.6) | 476 | 606 | 130 | |
| NL | 101 (74.3) | 35 (25.7) | 887 | 1023 | 136 | |
| PT | 159 (85.5) | 27 (14.5) | 815 | 1001 | 186 | |
| SE | 64 (78.0) | 18 (22.0) | 918 | 1000 | 82 | |
| N Sum | 2026 | 673 | 13426 | 16125 | | |
| N Valid Sum | 2026 | 673 | | | | 2699 |

v102 - Q12B CONS DISPUTE NOT TO COURT: OTHER REASON

Q.12B

IF CODE 6 IN Q.11, OTHERS GO TO Q.13

Why would you not bring the matter to court?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12B_6 For other reasons (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 6 in V89)

v102 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v102 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 167 (82.3) | 36 (17.7) | 828 | 1031 | 203 | |
| BE | 157 (88.2) | 21 (11.8) | 852 | 1030 | 178 | |
| DE-E | 140 (94.6) | 8 (5.4) | 866 | 1014 | 148 | |
| DE-W | 129 (93.5) | 9 (6.5) | 905 | 1043 | 138 | |
| DK | 43 (91.5) | 4 (8.5) | 952 | 999 | 47 | |
| ES | 161 (92.5) | 13 (7.5) | 826 | 1000 | 174 | |
| FI | 126 (93.3) | 9 (6.7) | 877 | 1012 | 135 | |
| FR | 157 (90.2) | 17 (9.8) | 877 | 1051 | 174 | |
| GB-GBN | 131 (84.5) | 24 (15.5) | 849 | 1004 | 155 | |
| GB-NIR | 60 (89.6) | 7 (10.4) | 244 | 311 | 67 | |
| GR | 303 (93.5) | 21 (6.5) | 676 | 1000 | 324 | |
| IE | 193 (84.6) | 35 (15.4) | 773 | 1001 | 228 | |
| IT | 182 (93.3) | 13 (6.7) | 805 | 1000 | 195 | |
| LU | 118 (91.5) | 11 (8.5) | 476 | 605 | 129 | |
| NL | 120 (88.2) | 16 (11.8) | 887 | 1023 | 136 | |
| PT | 169 (90.9) | 17 (9.1) | 815 | 1001 | 186 | |
| SE | 75 (91.5) | 7 (8.5) | 918 | 1000 | 82 | |
| N Sum | 2431 | 268 | 13426 | 16125 | | |
| N Valid Sum | 2431 | 268 | | | | 2699 |

v103 - Q12B CONS DISPUTE NOT TO COURT: DK

Q.12B

IF CODE 6 IN Q.11, OTHERS GO TO Q.13

Why would you not bring the matter to court?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.12B_7 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 6 in V89)

v103 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v103 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 198 (97.1) | 6 (2.9) | 828 | 1032 | 204 | |
| BE | 161 (90.4) | 17 (9.6) | 852 | 1030 | 178 | |
| DE-E | 141 (95.3) | 7 (4.7) | 866 | 1014 | 148 | |
| DE-W | 132 (95.7) | 6 (4.3) | 905 | 1043 | 138 | |
| DK | 45 (93.8) | 3 (6.3) | 952 | 1000 | 48 | |
| ES | 172 (98.9) | 2 (1.1) | 826 | 1000 | 174 | |
| FI | 132 (98.5) | 2 (1.5) | 877 | 1011 | 134 | |
| FR | 166 (95.4) | 8 (4.6) | 877 | 1051 | 174 | |
| GB-GBN | 149 (96.1) | 6 (3.9) | 849 | 1004 | 155 | |
| GB-NIR | 62 (92.5) | 5 (7.5) | 244 | 311 | 67 | |
| GR | 323 (99.7) | 1 (0.3) | 676 | 1000 | 324 | |
| IE | 213 (93.4) | 15 (6.6) | 773 | 1001 | 228 | |
| IT | 193 (99.0) | 2 (1.0) | 805 | 1000 | 195 | |
| LU | 125 (96.2) | 5 (3.8) | 476 | 606 | 130 | |
| NL | 125 (91.2) | 12 (8.8) | 887 | 1024 | 137 | |
| PT | 179 (96.8) | 6 (3.2) | 815 | 1000 | 185 | |
| SE | 74 (90.2) | 8 (9.8) | 918 | 1000 | 82 | |
| N Sum | 2590 | 111 | 13426 | 16127 | | |
| N Valid Sum | 2590 | 111 | | | | 2701 |

v104 - Q13 INSURANCE POLICY FOR CONSUMER DISPUTE

Q.13

ASK ALL

Do you have an insurance policy that could cover the cost of a legal case concerning disputes about consumer products/services?

1 Yes

2 No

3 DK

Note:

Last trend: EB52.1, Q.55

v104 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v104 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | | | | M | | |
| AT | 393 (40.2) | 585 (59.8) | 53 | 1031 | | 978 |
| BE | 139 (14.5) | 822 (85.5) | 68 | 1029 | | 961 |
| DE-E | 271 (27.6) | 710 (72.4) | 33 | 1014 | | 981 |
| DE-W | 363 (36.3) | 638 (63.7) | 41 | 1042 | | 1001 |
| DK | 312 (40.9) | 451 (59.1) | 238 | 1001 | | 763 |
| ES | 101 (10.5) | 857 (89.5) | 42 | 1000 | | 958 |
| FI | 318 (35.3) | 584 (64.7) | 109 | 1011 | | 902 |
| FR | 266 (30.3) | 613 (69.7) | 172 | 1051 | | 879 |
| GB-GBN | 110 (11.9) | 813 (88.1) | 81 | 1004 | | 923 |
| GB-NIR | 31 (10.9) | 253 (89.1) | 26 | 310 | | 284 |
| GR | 20 (2.0) | 975 (98.0) | 5 | 1000 | | 995 |
| IE | 35 (3.6) | 930 (96.4) | 37 | 1002 | | 965 |
| IT | 22 (2.2) | 957 (97.8) | 21 | 1000 | | 979 |
| LU | 239 (43.9) | 305 (56.1) | 63 | 607 | | 544 |
| NL | 376 (40.7) | 548 (59.3) | 99 | 1023 | | 924 |
| PT | 27 (2.7) | 967 (97.3) | 6 | 1000 | | 994 |
| SE | 330 (48.3) | 353 (51.7) | 318 | 1001 | | 683 |
| N Sum | 3353 | 11361 | 1412 | 16126 | | |
| N Valid Sum | 3353 | 11361 | | | | 14714 |

v105 - Q14 DEFEND CONSUMER RIGHT EASIER WITH OTHER

Q.14

Would you be more willing to defend your rights in court if you could join with other consumers who were complaining about the same thing?

(IF YES)

Certainly or probably?

(IF NO)

Certainly not or probably not?

- 1 Yes, certainly
- 2 Yes, probably
- 3 No, probably not
- 4 No, certainly not
- 5 DK

Note:

Last trend: EB52.1, Q.56

v105 by isocntry, Absolute Values (Row Percent), weighted by v9

| v105 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | | |
| AT | 214 (24.0) | 341 (38.2) | 180 (20.2) | 158 (17.7) | 138 | 1031 | 893 |
| BE | 282 (30.4) | 420 (45.2) | 117 (12.6) | 110 (11.8) | 101 | 1030 | 929 |
| DE-E | 212 (24.2) | 379 (43.3) | 156 (17.8) | 128 (14.6) | 138 | 1013 | 875 |
| DE-W | 198 (22.8) | 356 (40.9) | 195 (22.4) | 121 (13.9) | 172 | 1042 | 870 |
| DK | 421 (44.7) | 339 (36.0) | 118 (12.5) | 63 (6.7) | 58 | 999 | 941 |
| ES | 255 (29.2) | 436 (49.9) | 125 (14.3) | 58 (6.6) | 127 | 1001 | 874 |
| FI | 256 (28.0) | 490 (53.6) | 114 (12.5) | 54 (5.9) | 98 | 1012 | 914 |
| FR | 312 (33.2) | 398 (42.3) | 120 (12.8) | 110 (11.7) | 111 | 1051 | 940 |
| GB-GBN | 338 (37.8) | 381 (42.6) | 118 (13.2) | 58 (6.5) | 109 | 1004 | 895 |
| GB-NIR | 102 (37.0) | 102 (37.0) | 40 (14.5) | 32 (11.6) | 33 | 309 | 276 |
| GR | 423 (45.2) | 344 (36.8) | 69 (7.4) | 100 (10.7) | 64 | 1000 | 936 |
| IE | 232 (28.2) | 359 (43.6) | 122 (14.8) | 110 (13.4) | 178 | 1001 | 823 |
| IT | 299 (32.3) | 449 (48.5) | 103 (11.1) | 75 (8.1) | 74 | 1000 | 926 |
| LU | 191 (33.4) | 218 (38.1) | 80 (14.0) | 83 (14.5) | 33 | 605 | 572 |
| NL | 342 (33.4) | 409 (40.0) | 159 (15.5) | 113 (11.0) | | 1023 | 1023 |
| PT | 316 (35.2) | 342 (38.1) | 123 (13.7) | 116 (12.9) | 103 | 1000 | 897 |
| SE | 413 (42.8) | 431 (44.7) | 108 (11.2) | 13 (1.3) | 35 | 1000 | 965 |
| N Sum | 4806 | 6194 | 2047 | 1502 | 1572 | 16121 | |
| N Valid Sum | 4806 | 6194 | 2047 | 1502 | | | 14549 |

v106 - Q15 DEFEND CONSUMER RIGHT W OTHER - REASON

Q.15

Which of the following would most encourage you to defend your rights in court with other consumers?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Pay my part of the legal costs only if the court decided in my favour
- 2 Not to be bound by the decision of the court, even if I had asked to take part in the case
- 3 Benefit from a favourable decision of the court, even if I had not asked to take part in the case
- 4 Be personally and individually informed about the way the case is developing
- 5 I would not go to court with other consumers (SPONTANEOUS)
- 6 DK

Note:

Last trend: EB52.1, Q.57

v106 by isocntry, Absolute Values (Row Percent), weighted by v9

| v106 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | | | |
| AT | 291 (31.6) | 167 (18.1) | 170 (18.4) | 132 (14.3) | 162 (17.6) | 109 | 1031 | 922 |
| BE | 235 (26.4) | 102 (11.4) | 165 (18.5) | 233 (26.2) | 156 (17.5) | 139 | 1030 | 891 |
| DE-E | 312 (35.7) | 89 (10.2) | 161 (18.4) | 168 (19.2) | 143 (16.4) | 141 | 1014 | 873 |
| DE-W | 235 (26.7) | 100 (11.4) | 154 (17.5) | 235 (26.7) | 157 (17.8) | 161 | 1042 | 881 |
| DK | 381 (43.4) | 112 (12.8) | 142 (16.2) | 171 (19.5) | 71 (8.1) | 123 | 1000 | 877 |
| ES | 170 (23.5) | 85 (11.8) | 130 (18.0) | 268 (37.1) | 70 (9.7) | 277 | 1000 | 723 |
| FI | 248 (30.3) | 101 (12.3) | 177 (21.6) | 214 (26.2) | 78 (9.5) | 193 | 1011 | 818 |
| FR | 230 (25.1) | 102 (11.1) | 155 (16.9) | 293 (31.9) | 138 (15.0) | 133 | 1051 | 918 |
| GB-GBN | 257 (31.6) | 66 (8.1) | 175 (21.5) | 197 (24.2) | 119 (14.6) | 191 | 1005 | 814 |
| GB-NIR | 69 (25.2) | 13 (4.7) | 66 (24.1) | 82 (29.9) | 44 (16.1) | 36 | 310 | 274 |
| GR | 333 (36.2) | 182 (19.8) | 148 (16.1) | 153 (16.6) | 103 (11.2) | 80 | 999 | 919 |
| IE | 177 (22.6) | 107 (13.7) | 170 (21.7) | 181 (23.1) | 147 (18.8) | 219 | 1001 | 782 |
| IT | 249 (28.6) | 131 (15.0) | 127 (14.6) | 253 (29.0) | 111 (12.7) | 129 | 1000 | 871 |
| LU | 111 (21.7) | 46 (9.0) | 82 (16.0) | 156 (30.5) | 116 (22.7) | 95 | 606 | 511 |
| NL | 279 (31.1) | 122 (13.6) | 220 (24.5) | 169 (18.8) | 107 (11.9) | 126 | 1023 | 897 |
| PT | 227 (29.4) | 94 (12.2) | 163 (21.1) | 166 (21.5) | 123 (15.9) | 227 | 1000 | 773 |
| SE | 168 (19.9) | 85 (10.1) | 269 (31.9) | 273 (32.3) | 49 (5.8) | 156 | 1000 | 844 |
| N Sum | 3972 | 1704 | 2674 | 3344 | 1894 | 2535 | 16123 | |
| N Valid Sum | 3972 | 1704 | 2674 | 3344 | 1894 | | | 13588 |

v107 - Q16 DEFEND SEVERAL CONSUMERS BEST

Q.16

In whom would you have the most confidence to defend several consumers in court?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Yourself
- 2 Another consumer who would represent all those who were complaining about the same thing
- 3 A consumer association
- 4 A barrister / barristers
- 5 A public service
- 6 Others (SPONTANEOUS)
- 7 Nobody (SPONTANEOUS)
- 8 DK

Note:

Last trend: EB52.1, Q.58

v107 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v107 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|----------|----------|----------|------|---|-------|-------------|
| isocntry | | | | | | | | | | | |
| | | | | | | | | | M | | |
| AT | 223 (23.0) | 102 (10.5) | 198 (20.4) | 329 (33.9) | 50 (5.2) | 11 (1.1) | 57 (5.9) | 60 | | 1030 | 970 |
| BE | 150 (16.0) | 68 (7.2) | 292 (31.1) | 358 (38.2) | 26 (2.8) | 7 (0.7) | 37 (3.9) | 92 | | 1030 | 938 |
| DE-E | 212 (22.3) | 67 (7.0) | 202 (21.2) | 394 (41.4) | 25 (2.6) | 3 (0.3) | 48 (5.0) | 62 | | 1013 | 951 |
| DE-W | 164 (16.7) | 52 (5.3) | 273 (27.8) | 414 (42.1) | 35 (3.6) | 6 (0.6) | 39 (4.0) | 59 | | 1042 | 983 |
| DK | 52 (5.5) | 65 (6.9) | 354 (37.4) | 433 (45.7) | 25 (2.6) | 10 (1.1) | 8 (0.8) | 52 | | 999 | 947 |
| ES | 100 (10.9) | 58 (6.3) | 329 (36.0) | 362 (39.6) | 29 (3.2) | 8 (0.9) | 28 (3.1) | 86 | | 1000 | 914 |
| FI | 140 (15.0) | 84 (9.0) | 335 (35.9) | 335 (35.9) | 25 (2.7) | 4 (0.4) | 11 (1.2) | 77 | | 1011 | 934 |
| FR | 158 (15.7) | 85 (8.4) | 442 (43.9) | 238 (23.6) | 36 (3.6) | 3 (0.3) | 45 (4.5) | 45 | | 1052 | 1007 |
| GB-GBN | 83 (9.4) | 118 (13.3) | 279 (31.5) | 333 (37.6) | 33 (3.7) | 9 (1.0) | 31 (3.5) | 118 | | 1004 | 886 |
| GB-NIR | 13 (4.7) | 29 (10.4) | 102 (36.7) | 102 (36.7) | 12 (4.3) | 3 (1.1) | 17 (6.1) | 32 | | 310 | 278 |
| GR | 87 (9.1) | 64 (6.7) | 300 (31.3) | 438 (45.6) | 26 (2.7) | 3 (0.3) | 42 (4.4) | 40 | | 1000 | 960 |
| IE | 52 (6.0) | 106 (12.3) | 270 (31.3) | 344 (39.9) | 34 (3.9) | 7 (0.8) | 49 (5.7) | 139 | | 1001 | 862 |
| IT | 111 (11.7) | 74 (7.8) | 407 (42.9) | 270 (28.5) | 40 (4.2) | 8 (0.8) | 39 (4.1) | 52 | | 1001 | 949 |
| LU | 91 (15.4) | 31 (5.3) | 187 (31.7) | 216 (36.6) | 24 (4.1) | 2 (0.3) | 39 (6.6) | 15 | | 605 | 590 |
| NL | 184 (18.8) | 76 (7.7) | 389 (39.7) | 280 (28.5) | 26 (2.7) | 14 (1.4) | 12 (1.2) | 43 | | 1024 | 981 |
| PT | 124 (14.1) | 66 (7.5) | 228 (25.9) | 364 (41.3) | 46 (5.2) | 11 (1.2) | 42 (4.8) | 119 | | 1000 | 881 |
| SE | 105 (11.0) | 61 (6.4) | 389 (40.9) | 329 (34.6) | 57 (6.0) | 7 (0.7) | 4 (0.4) | 50 | | 1002 | 952 |
| N Sum | 2049 | 1206 | 4976 | 5539 | 549 | 116 | 548 | 1141 | | 16124 | |
| N Valid Sum | 2049 | 1206 | 4976 | 5539 | 549 | 116 | 548 | | | | 14983 |

v108 - Q17 DEFEND SEVERAL CONSUMERS PREFERENCE

Q.17

If someone went to court representing several consumers who were complaining about the same thing, what would you prefer?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 That the case is publicised and that you can join it from the start
- 2 That the case is publicised and that you can join it later, at any time
- 3 Being automatically considered as one of the consumers represented by the case, except if you state that you do not want to be
- 4 I prefer to defend myself / be defended on my own (SPONTANEOUS)
- 5 DK

Note:

Last trend: EB52.1, Q.59

v108 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v108 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|---|-------|-------------|
| isocntry | M | | | | | | | |
| AT | 313 (35.2) | 220 (24.7) | 233 (26.2) | 124 (13.9) | 142 | | 1032 | 890 |
| BE | 301 (34.3) | 213 (24.3) | 245 (27.9) | 118 (13.5) | 153 | | 1030 | 877 |
| DE-E | 373 (43.2) | 189 (21.9) | 234 (27.1) | 68 (7.9) | 150 | | 1014 | 864 |
| DE-W | 406 (45.2) | 178 (19.8) | 224 (24.9) | 91 (10.1) | 143 | | 1042 | 899 |
| DK | 413 (47.7) | 173 (20.0) | 244 (28.2) | 35 (4.0) | 136 | | 1001 | 865 |
| ES | 243 (30.0) | 308 (38.0) | 191 (23.6) | 68 (8.4) | 191 | | 1001 | 810 |
| FI | 309 (35.9) | 280 (32.6) | 213 (24.8) | 58 (6.7) | 151 | | 1011 | 860 |
| FR | 321 (33.8) | 195 (20.5) | 278 (29.2) | 157 (16.5) | 101 | | 1052 | 951 |
| GB-GBN | 343 (42.1) | 179 (22.0) | 255 (31.3) | 37 (4.5) | 190 | | 1004 | 814 |
| GB-NIR | 80 (31.9) | 66 (26.3) | 91 (36.3) | 14 (5.6) | 60 | | 311 | 251 |
| GR | 374 (42.5) | 255 (29.0) | 205 (23.3) | 46 (5.2) | 121 | | 1001 | 880 |
| IE | 266 (33.7) | 193 (24.5) | 245 (31.1) | 85 (10.8) | 212 | | 1001 | 789 |
| IT | 332 (37.9) | 232 (26.5) | 229 (26.1) | 83 (9.5) | 124 | | 1000 | 876 |
| LU | 233 (42.4) | 114 (20.8) | 106 (19.3) | 96 (17.5) | 57 | | 606 | 549 |
| NL | 334 (35.6) | 284 (30.2) | 219 (23.3) | 102 (10.9) | 84 | | 1023 | 939 |
| PT | 283 (39.4) | 181 (25.2) | 178 (24.8) | 77 (10.7) | 281 | | 1000 | 719 |
| SE | 487 (53.2) | 163 (17.8) | 230 (25.1) | 35 (3.8) | 86 | | 1001 | 915 |
| N Sum | 5411 | 3423 | 3620 | 1294 | 2382 | | 16130 | |
| N Valid Sum | 5411 | 3423 | 3620 | 1294 | | | | 13748 |

v109 - Q18 CONSUMER DISPUTE AT COURT CONFIDENCE

Q.18

To what extent do you have confidence in the courts to settle consumer disputes efficiently? Would you say you have ...?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 A great deal of confidence
- 2 A fair amount of confidence
- 3 Not very much confidence
- 4 No confidence at all
- 5 DK

Note:

Last trend: EB52.1, Q.60

v109 by isocntry, Absolute Values (Row Percent), weighted by v9

| v109 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 111 (12.2) | 442 (48.5) | 310 (34.0) | 48 (5.3) | 120 | 1031 | 911 |
| BE | 60 (6.4) | 515 (54.7) | 272 (28.9) | 95 (10.1) | 88 | 1030 | 942 |
| DE-E | 128 (13.3) | 478 (49.6) | 298 (30.9) | 60 (6.2) | 49 | 1013 | 964 |
| DE-W | 168 (16.9) | 539 (54.1) | 259 (26.0) | 30 (3.0) | 46 | 1042 | 996 |
| DK | 225 (23.1) | 585 (60.1) | 144 (14.8) | 20 (2.1) | 26 | 1000 | 974 |
| ES | 49 (5.3) | 370 (39.8) | 406 (43.7) | 104 (11.2) | 70 | 999 | 929 |
| FI | 132 (13.7) | 591 (61.1) | 216 (22.3) | 28 (2.9) | 44 | 1011 | 967 |
| FR | 61 (6.3) | 598 (62.1) | 220 (22.8) | 84 (8.7) | 87 | 1050 | 963 |
| GB-GBN | 73 (8.1) | 545 (60.5) | 227 (25.2) | 56 (6.2) | 103 | 1004 | 901 |
| GB-NIR | 20 (7.1) | 154 (54.6) | 80 (28.4) | 28 (9.9) | 28 | 310 | 282 |
| GR | 132 (13.8) | 441 (45.9) | 282 (29.4) | 105 (10.9) | 40 | 1000 | 960 |
| IE | 111 (12.7) | 515 (59.0) | 175 (20.0) | 72 (8.2) | 129 | 1002 | 873 |
| IT | 56 (6.0) | 451 (47.9) | 356 (37.8) | 78 (8.3) | 59 | 1000 | 941 |
| LU | 73 (12.8) | 332 (58.3) | 117 (20.6) | 47 (8.3) | 36 | 605 | 569 |
| NL | 132 (13.5) | 651 (66.7) | 169 (17.3) | 24 (2.5) | 45 | 1021 | 976 |
| PT | 114 (12.0) | 504 (53.1) | 249 (26.2) | 83 (8.7) | 50 | 1000 | 950 |
| SE | 118 (12.6) | 555 (59.2) | 239 (25.5) | 25 (2.7) | 64 | 1001 | 937 |
| N Sum | 1763 | 8266 | 4019 | 987 | 1084 | 16119 | |
| N Valid Sum | 1763 | 8266 | 4019 | 987 | | | 15035 |

v110 - Q19 CONS RIGHT COURT IMPRV: MR INDEPENDENCE

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_1 More independent judges

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v110 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v110 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 692 (67.1) | 339 (32.9) | | 1031 | 1031 |
| BE | 833 (80.9) | 197 (19.1) | | 1030 | 1030 |
| DE-E | 747 (73.7) | 267 (26.3) | | 1014 | 1014 |
| DE-W | 815 (78.1) | 228 (21.9) | | 1043 | 1043 |
| DK | 914 (91.4) | 86 (8.6) | | 1000 | 1000 |
| ES | 748 (74.8) | 252 (25.2) | | 1000 | 1000 |
| FI | 920 (91.0) | 91 (9.0) | | 1011 | 1011 |
| FR | 845 (80.4) | 206 (19.6) | | 1051 | 1051 |
| GB-GBN | 803 (80.0) | 201 (20.0) | | 1004 | 1004 |
| GB-NIR | 278 (89.7) | 32 (10.3) | | 310 | 310 |
| GR | 617 (61.7) | 383 (38.3) | | 1000 | 1000 |
| IE | 838 (83.7) | 163 (16.3) | | 1001 | 1001 |
| IT | 818 (81.8) | 182 (18.2) | | 1000 | 1000 |
| LU | 458 (75.6) | 148 (24.4) | | 606 | 606 |
| NL | 816 (79.8) | 207 (20.2) | | 1023 | 1023 |
| PT | 800 (80.0) | 200 (20.0) | | 1000 | 1000 |
| SE | 896 (89.6) | 104 (10.4) | | 1000 | 1000 |
| N Sum | 12838 | 3286 | | 16124 | |
| N Valid Sum | 12838 | 3286 | | | 16124 |

v111 - Q19 CONS RIGHT COURT IMPRV: FASTER JUDGEMENT

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_2 Faster judgements

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v111 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v111 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 721 (69.9) | 310 (30.1) | | 1031 | 1031 |
| BE | 540 (52.4) | 490 (47.6) | | 1030 | 1030 |
| DE-E | 490 (48.3) | 524 (51.7) | | 1014 | 1014 |
| DE-W | 518 (49.7) | 524 (50.3) | | 1042 | 1042 |
| DK | 513 (51.3) | 487 (48.7) | | 1000 | 1000 |
| ES | 587 (58.7) | 413 (41.3) | | 1000 | 1000 |
| FI | 488 (48.3) | 523 (51.7) | | 1011 | 1011 |
| FR | 462 (44.0) | 589 (56.0) | | 1051 | 1051 |
| GB-GBN | 711 (70.8) | 293 (29.2) | | 1004 | 1004 |
| GB-NIR | 213 (68.7) | 97 (31.3) | | 310 | 310 |
| GR | 483 (48.3) | 517 (51.7) | | 1000 | 1000 |
| IE | 717 (71.6) | 284 (28.4) | | 1001 | 1001 |
| IT | 484 (48.4) | 516 (51.6) | | 1000 | 1000 |
| LU | 315 (52.0) | 291 (48.0) | | 606 | 606 |
| NL | 470 (45.9) | 553 (54.1) | | 1023 | 1023 |
| PT | 317 (31.7) | 683 (68.3) | | 1000 | 1000 |
| SE | 587 (58.7) | 413 (41.3) | | 1000 | 1000 |
| N Sum | 8616 | 7507 | | 16123 | |
| N Valid Sum | 8616 | 7507 | | | 16123 |

v112 - Q19 CONS RIGHT COURT IMPRV: SIMPLER PROCEDURE

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_3 Simpler procedures

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v112 by isocntry, Absolute Values (Row Percent), weighted by v9

| v112 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------------|
| isocntry | | | | |
| AT | 617 (59.8) | 414 (40.2) | 1031 | 1031 |
| BE | 516 (50.1) | 514 (49.9) | 1030 | 1030 |
| DE-E | 486 (47.9) | 528 (52.1) | 1014 | 1014 |
| DE-W | 492 (47.2) | 551 (52.8) | 1043 | 1043 |
| DK | 593 (59.3) | 407 (40.7) | 1000 | 1000 |
| ES | 630 (63.0) | 370 (37.0) | 1000 | 1000 |
| FI | 591 (58.5) | 420 (41.5) | 1011 | 1011 |
| FR | 447 (42.5) | 604 (57.5) | 1051 | 1051 |
| GB-GBN | 474 (47.2) | 530 (52.8) | 1004 | 1004 |
| GB-NIR | 146 (47.1) | 164 (52.9) | 310 | 310 |
| GR | 567 (56.7) | 433 (43.3) | 1000 | 1000 |
| IE | 623 (62.2) | 378 (37.8) | 1001 | 1001 |
| IT | 461 (46.1) | 539 (53.9) | 1000 | 1000 |
| LU | 300 (49.5) | 306 (50.5) | 606 | 606 |
| NL | 473 (46.2) | 550 (53.8) | 1023 | 1023 |
| PT | 671 (67.1) | 329 (32.9) | 1000 | 1000 |
| SE | 508 (50.8) | 492 (49.2) | 1000 | 1000 |
| N Sum | 8595 | 7529 | 16124 | |
| N Valid Sum | 8595 | 7529 | | 16124 |

v113 - Q19 CONS RIGHT COURT IMPRV: TRANSPARENT COST

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_4 More transparent costs

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v113 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v113 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 745 (72.3) | 286 (27.7) | | 1031 | 1031 |
| BE | 791 (76.8) | 239 (23.2) | | 1030 | 1030 |
| DE-E | 753 (74.3) | 261 (25.7) | | 1014 | 1014 |
| DE-W | 814 (78.1) | 228 (21.9) | | 1042 | 1042 |
| DK | 808 (80.8) | 192 (19.2) | | 1000 | 1000 |
| ES | 820 (82.0) | 180 (18.0) | | 1000 | 1000 |
| FI | 834 (82.5) | 177 (17.5) | | 1011 | 1011 |
| FR | 867 (82.5) | 184 (17.5) | | 1051 | 1051 |
| GB-GBN | 866 (86.3) | 138 (13.7) | | 1004 | 1004 |
| GB-NIR | 267 (86.1) | 43 (13.9) | | 310 | 310 |
| GR | 798 (79.8) | 202 (20.2) | | 1000 | 1000 |
| IE | 877 (87.6) | 124 (12.4) | | 1001 | 1001 |
| IT | 833 (83.3) | 167 (16.7) | | 1000 | 1000 |
| LU | 522 (86.1) | 84 (13.9) | | 606 | 606 |
| NL | 789 (77.1) | 234 (22.9) | | 1023 | 1023 |
| PT | 850 (85.0) | 150 (15.0) | | 1000 | 1000 |
| SE | 859 (85.9) | 141 (14.1) | | 1000 | 1000 |
| N Sum | 13093 | 3030 | | 16123 | |
| N Valid Sum | 13093 | 3030 | | | 16123 |

v114 - Q19 CONS RIGHT COURT IMPRV: LOWER COST

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_5 Lower costs

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v114 by isocntry, Absolute Values (Row Percent), weighted by v9

| v114 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------------|
| isocntry | | | | |
| AT | 780 (75.7) | 251 (24.3) | 1031 | 1031 |
| BE | 522 (50.7) | 508 (49.3) | 1030 | 1030 |
| DE-E | 539 (53.2) | 475 (46.8) | 1014 | 1014 |
| DE-W | 625 (60.0) | 417 (40.0) | 1042 | 1042 |
| DK | 722 (72.2) | 278 (27.8) | 1000 | 1000 |
| ES | 623 (62.3) | 377 (37.7) | 1000 | 1000 |
| FI | 625 (61.8) | 386 (38.2) | 1011 | 1011 |
| FR | 513 (48.8) | 538 (51.2) | 1051 | 1051 |
| GB-GBN | 568 (56.6) | 436 (43.4) | 1004 | 1004 |
| GB-NIR | 183 (59.0) | 127 (41.0) | 310 | 310 |
| GR | 591 (59.1) | 409 (40.9) | 1000 | 1000 |
| IE | 525 (52.4) | 476 (47.6) | 1001 | 1001 |
| IT | 698 (69.8) | 302 (30.2) | 1000 | 1000 |
| LU | 407 (67.2) | 199 (32.8) | 606 | 606 |
| NL | 674 (65.9) | 349 (34.1) | 1023 | 1023 |
| PT | 541 (54.1) | 459 (45.9) | 1000 | 1000 |
| SE | 731 (73.1) | 269 (26.9) | 1000 | 1000 |
| N Sum | 9867 | 6256 | 16123 | |
| N Valid Sum | 9867 | 6256 | | 16123 |

v115 - Q19 CONS RIGHT COURT IMPRV: REIMBURSING COST

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_6 That all the costs are reimbursed if I win

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v115 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v115 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 823 (79.8) | 208 (20.2) | | 1031 | 1031 |
| BE | 707 (68.6) | 323 (31.4) | | 1030 | 1030 |
| DE-E | 712 (70.2) | 302 (29.8) | | 1014 | 1014 |
| DE-W | 733 (70.3) | 309 (29.7) | | 1042 | 1042 |
| DK | 776 (77.6) | 224 (22.4) | | 1000 | 1000 |
| ES | 839 (83.9) | 161 (16.1) | | 1000 | 1000 |
| FI | 857 (84.8) | 154 (15.2) | | 1011 | 1011 |
| FR | 754 (71.7) | 297 (28.3) | | 1051 | 1051 |
| GB-GBN | 757 (75.4) | 247 (24.6) | | 1004 | 1004 |
| GB-NIR | 258 (83.2) | 52 (16.8) | | 310 | 310 |
| GR | 811 (81.1) | 189 (18.9) | | 1000 | 1000 |
| IE | 879 (87.8) | 122 (12.2) | | 1001 | 1001 |
| IT | 799 (79.9) | 201 (20.1) | | 1000 | 1000 |
| LU | 465 (76.7) | 141 (23.3) | | 606 | 606 |
| NL | 720 (70.4) | 303 (29.6) | | 1023 | 1023 |
| PT | 866 (86.6) | 134 (13.4) | | 1000 | 1000 |
| SE | 734 (73.4) | 266 (26.6) | | 1000 | 1000 |
| N Sum | 12490 | 3633 | | 16123 | |
| N Valid Sum | 12490 | 3633 | | | 16123 |

v116 - Q19 CONS RIGHT COURT IMPRV: EXT LEGAL ASSIST

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_7 More extensive legal assistance

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v116 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v116 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 842 (81.7) | 189 (18.3) | | 1031 | 1031 |
| BE | 834 (81.0) | 196 (19.0) | | 1030 | 1030 |
| DE-E | 599 (59.1) | 415 (40.9) | | 1014 | 1014 |
| DE-W | 617 (59.2) | 425 (40.8) | | 1042 | 1042 |
| DK | 833 (83.3) | 167 (16.7) | | 1000 | 1000 |
| ES | 816 (81.6) | 184 (18.4) | | 1000 | 1000 |
| FI | 838 (82.9) | 173 (17.1) | | 1011 | 1011 |
| FR | 791 (75.3) | 260 (24.7) | | 1051 | 1051 |
| GB-GBN | 803 (80.0) | 201 (20.0) | | 1004 | 1004 |
| GB-NIR | 266 (85.8) | 44 (14.2) | | 310 | 310 |
| GR | 849 (84.9) | 151 (15.1) | | 1000 | 1000 |
| IE | 910 (90.9) | 91 (9.1) | | 1001 | 1001 |
| IT | 870 (87.0) | 130 (13.0) | | 1000 | 1000 |
| LU | 468 (77.2) | 138 (22.8) | | 606 | 606 |
| NL | 861 (84.2) | 162 (15.8) | | 1023 | 1023 |
| PT | 904 (90.4) | 96 (9.6) | | 1000 | 1000 |
| SE | 736 (73.6) | 264 (26.4) | | 1000 | 1000 |
| N Sum | 12837 | 3286 | | 16123 | |
| N Valid Sum | 12837 | 3286 | | | 16123 |

v117 - Q19 CONS RIGHT COURT IMPRV: BETTER INFO

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_8 Better information on individuals' rights

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v117 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v117 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 711 (69.0) | 320 (31.0) | | 1031 | 1031 |
| BE | 690 (67.0) | 340 (33.0) | | 1030 | 1030 |
| DE-E | 651 (64.2) | 363 (35.8) | | 1014 | 1014 |
| DE-W | 688 (66.0) | 355 (34.0) | | 1043 | 1043 |
| DK | 684 (68.4) | 316 (31.6) | | 1000 | 1000 |
| ES | 635 (63.5) | 365 (36.5) | | 1000 | 1000 |
| FI | 711 (70.3) | 300 (29.7) | | 1011 | 1011 |
| FR | 636 (60.5) | 415 (39.5) | | 1051 | 1051 |
| GB-GBN | 670 (66.7) | 334 (33.3) | | 1004 | 1004 |
| GB-NIR | 204 (65.8) | 106 (34.2) | | 310 | 310 |
| GR | 728 (72.8) | 272 (27.2) | | 1000 | 1000 |
| IE | 751 (75.0) | 250 (25.0) | | 1001 | 1001 |
| IT | 670 (67.0) | 330 (33.0) | | 1000 | 1000 |
| LU | 358 (59.1) | 248 (40.9) | | 606 | 606 |
| NL | 757 (74.0) | 266 (26.0) | | 1023 | 1023 |
| PT | 771 (77.1) | 229 (22.9) | | 1000 | 1000 |
| SE | 499 (49.9) | 501 (50.1) | | 1000 | 1000 |
| N Sum | 10814 | 5310 | | 16124 | |
| N Valid Sum | 10814 | 5310 | | | 16124 |

v118 - Q19 CONS RIGHT COURT IMPRV: OTHER

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_9 Other things (SPONTANEOUS)

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v118 by isocntry, Absolute Values (Row Percent), weighted by v9

| v118 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|-------|-------------|
| isocntry | | | | |
| AT | 1010 (98.0) | 21 (2.0) | 1031 | 1031 |
| BE | 1015 (98.5) | 15 (1.5) | 1030 | 1030 |
| DE-E | 1003 (98.9) | 11 (1.1) | 1014 | 1014 |
| DE-W | 1028 (98.7) | 14 (1.3) | 1042 | 1042 |
| DK | 982 (98.2) | 18 (1.8) | 1000 | 1000 |
| ES | 986 (98.6) | 14 (1.4) | 1000 | 1000 |
| FI | 998 (98.7) | 13 (1.3) | 1011 | 1011 |
| FR | 1037 (98.7) | 14 (1.3) | 1051 | 1051 |
| GB-GBN | 975 (97.1) | 29 (2.9) | 1004 | 1004 |
| GB-NIR | 307 (99.0) | 3 (1.0) | 310 | 310 |
| GR | 996 (99.6) | 4 (0.4) | 1000 | 1000 |
| IE | 982 (98.1) | 19 (1.9) | 1001 | 1001 |
| IT | 991 (99.1) | 9 (0.9) | 1000 | 1000 |
| LU | 600 (99.0) | 6 (1.0) | 606 | 606 |
| NL | 1002 (97.9) | 21 (2.1) | 1023 | 1023 |
| PT | 988 (98.8) | 12 (1.2) | 1000 | 1000 |
| SE | 986 (98.6) | 14 (1.4) | 1000 | 1000 |
| N Sum | 15886 | 237 | 16123 | |
| N Valid Sum | 15886 | 237 | | 16123 |

v119 - Q19 CONS RIGHT COURT IMPRV: DK

Q.19

In your opinion, how could the current justice system/the work of the courts be improved?

By ensuring ...

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.19_10 DK

0 Not mentioned

1 Mentioned

Note:

Last trend: EB52.1, Q.61

v119 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v119 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|------------|-------|-------|-------------|
| isocntry | | | | | |
| AT | 940 (91.2) | 91 (8.8) | 1031 | 1031 | |
| BE | 954 (92.6) | 76 (7.4) | 1030 | 1030 | |
| DE-E | 969 (95.6) | 45 (4.4) | 1014 | 1014 | |
| DE-W | 982 (94.2) | 60 (5.8) | 1042 | 1042 | |
| DK | 927 (92.7) | 73 (7.3) | 1000 | 1000 | |
| ES | 914 (91.4) | 86 (8.6) | 1000 | 1000 | |
| FI | 969 (95.8) | 42 (4.2) | 1011 | 1011 | |
| FR | 1023 (97.3) | 28 (2.7) | 1051 | 1051 | |
| GB-GBN | 907 (90.3) | 97 (9.7) | 1004 | 1004 | |
| GB-NIR | 277 (89.4) | 33 (10.6) | 310 | 310 | |
| GR | 957 (95.7) | 43 (4.3) | 1000 | 1000 | |
| IE | 896 (89.5) | 105 (10.5) | 1001 | 1001 | |
| IT | 955 (95.5) | 45 (4.5) | 1000 | 1000 | |
| LU | 581 (95.9) | 25 (4.1) | 606 | 606 | |
| NL | 959 (93.7) | 64 (6.3) | 1023 | 1023 | |
| PT | 953 (95.3) | 47 (4.7) | 1000 | 1000 | |
| SE | 946 (94.6) | 54 (5.4) | 1000 | 1000 | |
| N Sum | 15109 | 1014 | 16123 | | |
| N Valid Sum | 15109 | 1014 | | 16123 | |

v120 - Q20 CONSUMER INTEREST PROTECTION - BEST

Q.20

Who do you think can best protect your interests as a consumer?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 A court/the justice system
- 2 An arbitration, mediation, conciliation body
- 3 A body equally made up of consumers and salesmen/retailers/service providers
- 4 A body set up by associations of salesmen/retailers/service providers
- 5 A body set up by consumer associations
- 6 A (NATIONALITY) public organisation in charge of consumer protection
- 7 A European public organisation in charge of consumer protection
- 8 Other(s) (SPONTANEOUS)
- 9 DK

Note:

Last trend slightly modified: EB52.1, Q.62

v120 by isocntry, Absolute Values (Row Percent), weighted by v9

| v120 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|----------|------------|------------|------------|----------|------|-------|-------------|
| isocntry | M | | | | | | | | | | |
| AT | 389 (41.2) | 105 (11.1) | 85 (9.0) | 26 (2.8) | 107 (11.3) | 175 (18.5) | 31 (3.3) | 26 (2.8) | 87 | 1031 | 944 |
| BE | 265 (29.7) | 70 (7.8) | 73 (8.2) | 38 (4.3) | 217 (24.3) | 153 (17.2) | 52 (5.8) | 24 (2.7) | 139 | 1031 | 892 |
| DE-E | 290 (32.8) | 48 (5.4) | 80 (9.1) | 30 (3.4) | 204 (23.1) | 185 (21.0) | 39 (4.4) | 7 (0.8) | 131 | 1014 | 883 |
| DE-W | 256 (26.5) | 83 (8.6) | 97 (10.0) | 25 (2.6) | 275 (28.4) | 165 (17.1) | 59 (6.1) | 7 (0.7) | 76 | 1043 | 967 |
| DK | 246 (26.1) | 161 (17.1) | 69 (7.3) | 14 (1.5) | 229 (24.3) | 192 (20.3) | 20 (2.1) | 13 (1.4) | 56 | 1000 | 944 |
| ES | 192 (22.7) | 61 (7.2) | 97 (11.5) | 41 (4.9) | 268 (31.8) | 130 (15.4) | 43 (5.1) | 12 (1.4) | 156 | 1000 | 844 |
| FI | 100 (11.1) | 413 (45.9) | 122 (13.6) | 15 (1.7) | 107 (11.9) | 117 (13.0) | 20 (2.2) | 6 (0.7) | 112 | 1012 | 900 |
| FR | 229 (23.4) | 78 (8.0) | 93 (9.5) | 32 (3.3) | 307 (31.3) | 170 (17.3) | 51 (5.2) | 20 (2.0) | 72 | 1052 | 980 |
| GB-GBN | 164 (19.2) | 110 (12.9) | 89 (10.4) | 18 (2.1) | 250 (29.2) | 167 (19.5) | 39 (4.6) | 19 (2.2) | 148 | 1004 | 856 |
| GB-NIR | 27 (10.3) | 23 (8.8) | 27 (10.3) | 8 (3.1) | 83 (31.8) | 76 (29.1) | 12 (4.6) | 5 (1.9) | 49 | 310 | 261 |
| GR | 324 (34.1) | 62 (6.5) | 65 (6.8) | 23 (2.4) | 195 (20.5) | 117 (12.3) | 153 (16.1) | 10 (1.1) | 52 | 1001 | 949 |
| IE | 169 (19.6) | 104 (12.1) | 110 (12.8) | 34 (3.9) | 209 (24.2) | 176 (20.4) | 45 (5.2) | 15 (1.7) | 139 | 1001 | 862 |
| IT | 156 (17.0) | 76 (8.3) | 86 (9.3) | 25 (2.7) | 343 (37.3) | 119 (12.9) | 96 (10.4) | 19 (2.1) | 80 | 1000 | 920 |
| LU | 135 (23.7) | 42 (7.4) | 78 (13.7) | 9 (1.6) | 94 (16.5) | 128 (22.5) | 66 (11.6) | 18 (3.2) | 37 | 607 | 570 |
| NL | 220 (22.6) | 181 (18.6) | 119 (12.2) | 36 (3.7) | 189 (19.4) | 164 (16.9) | 54 (5.5) | 10 (1.0) | 50 | 1023 | 973 |
| PT | 401 (48.7) | 53 (6.4) | 20 (2.4) | 20 (2.4) | 180 (21.8) | 88 (10.7) | 47 (5.7) | 15 (1.8) | 176 | 1000 | 824 |
| SE | 116 (12.4) | 245 (26.3) | 92 (9.9) | 11 (1.2) | 130 (13.9) | 290 (31.1) | 36 (3.9) | 13 (1.4) | 68 | 1001 | 933 |
| N Sum | 3679 | 1915 | 1402 | 405 | 3387 | 2612 | 863 | 239 | 1628 | 16130 | |
| N Valid Sum | 3679 | 1915 | 1402 | 405 | 3387 | 2612 | 863 | 239 | | | 14502 |

v121 - Q21 COMPLAIN PROD ABROAD - MINIMUM AMOUNT

Q.21

If you had a problem with a product or service you bought abroad, for example on a trip, by mailorder, through a teleshopping program or on the Internet and you had not found an amicable solution, what would be the minimum amount which would make you bring it to court?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Less than 100 euros
- 2 100 euros
- 3 200 euros
- 4 500 euros
- 5 1000 euros
- 6 I would never go to court, whatever the amount (SPONTANEOUS)
- 7 I would never buy a product or service abroad (SPONTANEOUS)
- 8 DK

Note:

Last trend modified: EB52.1, Q.63

v121 by isocntry, Absolute Values (Row Percent), weighted by v9

| v121 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | N Sum | N Valid Sum |
|-------------|------------|----------|------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | | | | | |
| AT | 78 (8.8) | 59 (6.6) | 67 (7.5) | 139 (15.6) | 167 (18.7) | 183 (20.5) | 198 (22.2) | 139 | 1030 | 891 |
| BE | 45 (4.8) | 49 (5.3) | 64 (6.9) | 165 (17.7) | 202 (21.7) | 77 (8.3) | 330 (35.4) | 99 | 1031 | 932 |
| DE-E | 72 (8.0) | 44 (4.9) | 90 (10.0) | 147 (16.3) | 133 (14.8) | 107 (11.9) | 307 (34.1) | 114 | 1014 | 900 |
| DE-W | 85 (9.4) | 74 (8.2) | 125 (13.9) | 179 (19.9) | 131 (14.6) | 94 (10.4) | 212 (23.6) | 144 | 1044 | 900 |
| DK | 47 (5.1) | 36 (3.9) | 123 (13.3) | 171 (18.5) | 349 (37.7) | 72 (7.8) | 128 (13.8) | 74 | 1000 | 926 |
| ES | 53 (8.3) | 28 (4.4) | 37 (5.8) | 106 (16.5) | 122 (19.0) | 96 (15.0) | 200 (31.2) | 359 | 1001 | 642 |
| FI | 55 (6.1) | 65 (7.2) | 103 (11.4) | 227 (25.1) | 242 (26.8) | 139 (15.4) | 73 (8.1) | 107 | 1011 | 904 |
| FR | 108 (11.5) | 72 (7.7) | 115 (12.3) | 143 (15.3) | 130 (13.9) | 97 (10.4) | 271 (29.0) | 114 | 1050 | 936 |
| GB-GBN | 63 (7.5) | 56 (6.7) | 142 (17.0) | 176 (21.1) | 112 (13.4) | 99 (11.8) | 188 (22.5) | 169 | 1005 | 836 |
| GB-NIR | 12 (4.1) | 11 (3.8) | 37 (12.7) | 62 (21.3) | 48 (16.5) | 32 (11.0) | 89 (30.6) | 19 | 310 | 291 |
| GR | 51 (5.5) | 32 (3.5) | 35 (3.8) | 94 (10.2) | 252 (27.2) | 236 (25.5) | 225 (24.3) | 75 | 1000 | 925 |
| IE | 38 (4.7) | 36 (4.5) | 59 (7.3) | 133 (16.5) | 154 (19.1) | 111 (13.8) | 276 (34.2) | 194 | 1001 | 807 |
| IT | 50 (5.8) | 51 (5.9) | 70 (8.1) | 163 (18.9) | 193 (22.4) | 153 (17.7) | 183 (21.2) | 137 | 1000 | 863 |
| LU | 30 (5.3) | 22 (3.9) | 39 (6.9) | 101 (17.8) | 180 (31.8) | 107 (18.9) | 87 (15.4) | 40 | 606 | 566 |
| NL | 93 (9.9) | 64 (6.8) | 113 (12.1) | 194 (20.7) | 232 (24.8) | 64 (6.8) | 175 (18.7) | 88 | 1023 | 935 |
| PT | 88 (12.4) | 24 (3.4) | 55 (7.7) | 118 (16.6) | 110 (15.5) | 100 (14.1) | 216 (30.4) | 289 | 1000 | 711 |
| SE | 87 (9.6) | 69 (7.6) | 113 (12.4) | 216 (23.7) | 262 (28.8) | 72 (7.9) | 91 (10.0) | 89 | 999 | 910 |
| N Sum | 1055 | 792 | 1387 | 2534 | 3019 | 1839 | 3249 | 2250 | 16125 | |
| N Valid Sum | 1055 | 792 | 1387 | 2534 | 3019 | 1839 | 3249 | | | 13875 |

v122 - Q22 COMPLAIN PROD ABROAD - EVER REASON

Q.22

Have you ever had reasons to complain about a product or service you bought abroad for example, on a trip, by mail-order, through a teleshopping program, on the Internet, etc.?

- 1 Yes
- 2 No
- 3 I have never bought anything abroad (SPONTANEOUS)
- 4 DK

Note:

Last trend modified: EB52.1, Q.64

v122 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v122 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|-----------|------------|------------|-----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | M | | | | | |
| AT | 70 (6.9) | 764 (75.4) | 179 (17.7) | 18 | 1031 | 1013 | |
| BE | 20 (2.0) | 630 (62.4) | 360 (35.6) | 20 | 1030 | 1010 | |
| DE-E | 31 (3.1) | 764 (75.7) | 214 (21.2) | 6 | 1015 | 1009 | |
| DE-W | 35 (3.4) | 835 (81.1) | 159 (15.5) | 14 | 1043 | 1029 | |
| DK | 50 (5.0) | 851 (85.7) | 92 (9.3) | 6 | 999 | 993 | |
| ES | 21 (2.1) | 726 (73.8) | 237 (24.1) | 17 | 1001 | 984 | |
| FI | 60 (6.1) | 819 (82.8) | 110 (11.1) | 22 | 1011 | 989 | |
| FR | 45 (4.3) | 557 (53.5) | 440 (42.2) | 9 | 1051 | 1042 | |
| GB-GBN | 52 (5.2) | 760 (76.0) | 188 (18.8) | 4 | 1004 | 1000 | |
| GB-NIR | 11 (3.6) | 225 (72.8) | 73 (23.6) | 1 | 310 | 309 | |
| GR | 10 (1.0) | 594 (59.7) | 391 (39.3) | 5 | 1000 | 995 | |
| IE | 27 (2.8) | 693 (71.0) | 256 (26.2) | 25 | 1001 | 976 | |
| IT | 6 (0.6) | 736 (74.3) | 249 (25.1) | 9 | 1000 | 991 | |
| LU | 61 (10.2) | 463 (77.2) | 76 (12.7) | 6 | 606 | 600 | |
| NL | 38 (3.7) | 818 (80.5) | 160 (15.7) | 8 | 1024 | 1016 | |
| PT | 9 (0.9) | 466 (46.7) | 523 (52.4) | 2 | 1000 | 998 | |
| SE | 64 (6.5) | 811 (81.8) | 116 (11.7) | 9 | 1000 | 991 | |
| N Sum | 610 | 11512 | 3823 | 181 | 16126 | | |
| N Valid Sum | 610 | 11512 | 3823 | | | 15945 | |

v123 - Q23 COMPLAIN PROD ABROAD: NOTHING DONE

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_1 No, I didn't do anything

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V122)

Note:

Last trend modified: EB52.1, Q.65

v123 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v123 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 48 (68.6) | 22 (31.4) | | 961 | 1031 | 70 |
| BE | 16 (80.0) | 4 (20.0) | | 1010 | 1030 | 20 |
| DE-E | 24 (80.0) | 6 (20.0) | | 983 | 1013 | 30 |
| DE-W | 28 (80.0) | 7 (20.0) | | 1008 | 1043 | 35 |
| DK | 34 (68.0) | 16 (32.0) | | 950 | 1000 | 50 |
| ES | 17 (81.0) | 4 (19.0) | | 979 | 1000 | 21 |
| FI | 39 (65.0) | 21 (35.0) | | 951 | 1011 | 60 |
| FR | 36 (80.0) | 9 (20.0) | | 1006 | 1051 | 45 |
| GB-GBN | 37 (71.2) | 15 (28.8) | | 952 | 1004 | 52 |
| GB-NIR | 8 (72.7) | 3 (27.3) | | 299 | 310 | 11 |
| GR | 6 (60.0) | 4 (40.0) | | 990 | 1000 | 10 |
| IE | 17 (63.0) | 10 (37.0) | | 974 | 1001 | 27 |
| IT | 5 (83.3) | 1 (16.7) | | 994 | 1000 | 6 |
| LU | 48 (78.7) | 13 (21.3) | | 545 | 606 | 61 |
| NL | 26 (68.4) | 12 (31.6) | | 985 | 1023 | 38 |
| PT | 7 (70.0) | 3 (30.0) | | 991 | 1001 | 10 |
| SE | 46 (70.8) | 19 (29.2) | | 936 | 1001 | 65 |
| N Sum | 442 | 169 | 15514 | 16125 | | |
| N Valid Sum | 442 | 169 | | | | 611 |

v124 - Q23 COMPLAIN PROD ABROAD: SALESMAN PERSONALLY

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_2 Yes, in person to the salesman, retailer or service provider

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v124 by isocntry, Absolute Values (Row Percent), weighted by v9

| v124 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 13 (27.1) | 35 (72.9) | 983 | 1031 | 48 |
| BE | 12 (75.0) | 4 (25.0) | 1014 | 1030 | 16 |
| DE-E | 17 (70.8) | 7 (29.2) | 990 | 1014 | 24 |
| DE-W | 16 (57.1) | 12 (42.9) | 1015 | 1043 | 28 |
| DK | 23 (65.7) | 12 (34.3) | 966 | 1001 | 35 |
| ES | 5 (29.4) | 12 (70.6) | 983 | 1000 | 17 |
| FI | 16 (41.0) | 23 (59.0) | 972 | 1011 | 39 |
| FR | 22 (61.1) | 14 (38.9) | 1015 | 1051 | 36 |
| GB-GBN | 24 (64.9) | 13 (35.1) | 967 | 1004 | 37 |
| GB-NIR | 6 (75.0) | 2 (25.0) | 302 | 310 | 8 |
| GR | 3 (50.0) | 3 (50.0) | 994 | 1000 | 6 |
| IE | 9 (52.9) | 8 (47.1) | 984 | 1001 | 17 |
| IT | 3 (60.0) | 2 (40.0) | 995 | 1000 | 5 |
| LU | 31 (64.6) | 17 (35.4) | 558 | 606 | 48 |
| NL | 18 (72.0) | 7 (28.0) | 997 | 1022 | 25 |
| PT | 3 (42.9) | 4 (57.1) | 993 | 1000 | 7 |
| SE | 31 (68.9) | 14 (31.1) | 954 | 999 | 45 |
| N Sum | 252 | 189 | 15682 | 16123 | |
| N Valid Sum | 252 | 189 | | | 441 |

v125 - Q23 COMPLAIN PROD ABROAD: SALESMAN TELEPHONE

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_3 Yes, to the salesman, retailer or service provider by telephone

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v125 by isocntry, Absolute Values (Row Percent), weighted by v9

| v125 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 42 (87.5) | 6 (12.5) | 983 | 1031 | 48 |
| BE | 10 (62.5) | 6 (37.5) | 1014 | 1030 | 16 |
| DE-E | 17 (70.8) | 7 (29.2) | 990 | 1014 | 24 |
| DE-W | 21 (75.0) | 7 (25.0) | 1015 | 1043 | 28 |
| DK | 29 (85.3) | 5 (14.7) | 966 | 1000 | 34 |
| ES | 15 (88.2) | 2 (11.8) | 983 | 1000 | 17 |
| FI | 30 (76.9) | 9 (23.1) | 972 | 1011 | 39 |
| FR | 18 (50.0) | 18 (50.0) | 1015 | 1051 | 36 |
| GB-GBN | 27 (73.0) | 10 (27.0) | 967 | 1004 | 37 |
| GB-NIR | 5 (62.5) | 3 (37.5) | 302 | 310 | 8 |
| GR | 6 (100.0) | | 994 | 1000 | 6 |
| IE | 12 (70.6) | 5 (29.4) | 984 | 1001 | 17 |
| IT | 3 (60.0) | 2 (40.0) | 995 | 1000 | 5 |
| LU | 31 (64.6) | 17 (35.4) | 558 | 606 | 48 |
| NL | 21 (84.0) | 4 (16.0) | 997 | 1022 | 25 |
| PT | 6 (85.7) | 1 (14.3) | 993 | 1000 | 7 |
| SE | 27 (58.7) | 19 (41.3) | 954 | 1000 | 46 |
| N Sum | 320 | 121 | 15682 | 16123 | |
| N Valid Sum | 320 | 121 | | | 441 |

v126 - Q23 COMPLAIN PROD ABROAD: SALESMAN WRITTEN

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_4 Yes, by writing to the salesman, retailer or service provider

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v126 by isocntry, Absolute Values (Row Percent), weighted by v9

| N Valid Sum | | | | | | |
|-------------|-----------|-----------|-------|-------|--|-----|
| N Sum | | | | | | |
| 9 | | | | | | |
| 1 | | | | | | |
| 0 | | | | | | |
| v126 | | | | | | |
| isocntry | | | | | | |
| M | | | | | | |
| AT | 35 (72.9) | 13 (27.1) | 983 | 1031 | | 48 |
| BE | 12 (75.0) | 4 (25.0) | 1014 | 1030 | | 16 |
| DE-E | 17 (70.8) | 7 (29.2) | 990 | 1014 | | 24 |
| DE-W | 24 (85.7) | 4 (14.3) | 1015 | 1043 | | 28 |
| DK | 28 (80.0) | 7 (20.0) | 966 | 1001 | | 35 |
| ES | 14 (82.4) | 3 (17.6) | 983 | 1000 | | 17 |
| FI | 34 (87.2) | 5 (12.8) | 972 | 1011 | | 39 |
| FR | 24 (66.7) | 12 (33.3) | 1015 | 1051 | | 36 |
| GB-GBN | 34 (91.9) | 3 (8.1) | 967 | 1004 | | 37 |
| GB-NIR | 5 (62.5) | 3 (37.5) | 302 | 310 | | 8 |
| GR | 6 (100.0) | | 994 | 1000 | | 6 |
| IE | 16 (94.1) | 1 (5.9) | 984 | 1001 | | 17 |
| IT | 5 (100.0) | | 995 | 1000 | | 5 |
| LU | 38 (79.2) | 10 (20.8) | 558 | 606 | | 48 |
| NL | 17 (68.0) | 8 (32.0) | 997 | 1022 | | 25 |
| PT | 5 (83.3) | 1 (16.7) | 993 | 999 | | 6 |
| SE | 39 (86.7) | 6 (13.3) | 954 | 999 | | 45 |
| N Sum | 353 | 87 | 15682 | 16122 | | |
| N Valid Sum | 353 | 87 | | | | 440 |

v127 - Q23 COMPLAIN PROD ABROAD: SALESMAN E-MAIL

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_5 Yes, by e-mail to the salesman, retailer or service provider

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v127 by isocntry, Absolute Values (Row Percent), weighted by v9

| v127 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 43 (91.5) | 4 (8.5) | 983 | 1030 | 47 |
| BE | 14 (87.5) | 2 (12.5) | 1014 | 1030 | 16 |
| DE-E | 19 (79.2) | 5 (20.8) | 990 | 1014 | 24 |
| DE-W | 27 (96.4) | 1 (3.6) | 1015 | 1043 | 28 |
| DK | 24 (70.6) | 10 (29.4) | 966 | 1000 | 34 |
| ES | 15 (88.2) | 2 (11.8) | 983 | 1000 | 17 |
| FI | 34 (87.2) | 5 (12.8) | 972 | 1011 | 39 |
| FR | 32 (88.9) | 4 (11.1) | 1015 | 1051 | 36 |
| GB-GBN | 24 (64.9) | 13 (35.1) | 967 | 1004 | 37 |
| GB-NIR | 6 (75.0) | 2 (25.0) | 302 | 310 | 8 |
| GR | 5 (71.4) | 2 (28.6) | 994 | 1001 | 7 |
| IE | 16 (94.1) | 1 (5.9) | 984 | 1001 | 17 |
| IT | 4 (80.0) | 1 (20.0) | 995 | 1000 | 5 |
| LU | 36 (75.0) | 12 (25.0) | 558 | 606 | 48 |
| NL | 19 (76.0) | 6 (24.0) | 997 | 1022 | 25 |
| PT | 6 (85.7) | 1 (14.3) | 993 | 1000 | 7 |
| SE | 33 (73.3) | 12 (26.7) | 954 | 999 | 45 |
| N Sum | 357 | 83 | 15682 | 16122 | |
| N Valid Sum | 357 | 83 | | | 440 |

v128 - Q23 COMPLAIN PROD ABROAD: CNTRY CONSUMER ORG

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_6 Yes, to a consumer association in the country of purchase

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v128 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v128 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 45 (93.8) | 3 (6.3) | 983 | 1031 | 48 | |
| BE | 16 (100.0) | | 1014 | 1030 | 16 | |
| DE-E | 24 (100.0) | | 990 | 1014 | 24 | |
| DE-W | 27 (96.4) | 1 (3.6) | 1015 | 1043 | 28 | |
| DK | 34 (100.0) | | 966 | 1000 | 34 | |
| ES | 17 (100.0) | | 983 | 1000 | 17 | |
| FI | 37 (94.9) | 2 (5.1) | 972 | 1011 | 39 | |
| FR | 33 (91.7) | 3 (8.3) | 1015 | 1051 | 36 | |
| GB-GBN | 37 (100.0) | | 967 | 1004 | 37 | |
| GB-NIR | 8 (100.0) | | 302 | 310 | 8 | |
| GR | 6 (100.0) | | 994 | 1000 | 6 | |
| IE | 17 (100.0) | | 984 | 1001 | 17 | |
| IT | 5 (100.0) | | 995 | 1000 | 5 | |
| LU | 48 (100.0) | | 558 | 606 | 48 | |
| NL | 25 (96.2) | 1 (3.8) | 997 | 1023 | 26 | |
| PT | 7 (100.0) | | 993 | 1000 | 7 | |
| SE | 45 (97.8) | 1 (2.2) | 954 | 1000 | 46 | |
| N Sum | 431 | 11 | 15682 | 16124 | | |
| N Valid Sum | 431 | 11 | | | | 442 |

v129 - Q23 COMPLAIN PROD ABROAD: NAT CONSUMER ORG

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_7 Yes, to a (NATIONALITY) consumer association

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v129 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v129 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 46 (97.9) | 1 (2.1) | 983 | 1030 | | 47 |
| BE | 15 (93.8) | 1 (6.3) | 1014 | 1030 | | 16 |
| DE-E | 23 (95.8) | 1 (4.2) | 990 | 1014 | | 24 |
| DE-W | 26 (92.9) | 2 (7.1) | 1015 | 1043 | | 28 |
| DK | 34 (100.0) | | 966 | 1000 | | 34 |
| ES | 16 (94.1) | 1 (5.9) | 983 | 1000 | | 17 |
| FI | 38 (97.4) | 1 (2.6) | 972 | 1011 | | 39 |
| FR | 32 (88.9) | 4 (11.1) | 1015 | 1051 | | 36 |
| GB-GBN | 37 (100.0) | | 967 | 1004 | | 37 |
| GB-NIR | 7 (87.5) | 1 (12.5) | 302 | 310 | | 8 |
| GR | 6 (100.0) | | 994 | 1000 | | 6 |
| IE | 17 (100.0) | | 984 | 1001 | | 17 |
| IT | 5 (100.0) | | 995 | 1000 | | 5 |
| LU | 43 (89.6) | 5 (10.4) | 558 | 606 | | 48 |
| NL | 24 (96.0) | 1 (4.0) | 997 | 1022 | | 25 |
| PT | 7 (100.0) | | 993 | 1000 | | 7 |
| SE | 46 (100.0) | | 954 | 1000 | | 46 |
| N Sum | 422 | 18 | 15682 | 16122 | | |
| N Valid Sum | 422 | 18 | | | | 440 |

v130 - Q23 COMPLAIN PROD ABROAD: SOLICITOR

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_8 Yes, to a solicitor

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v130 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v130 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 43 (89.6) | 5 (10.4) | 983 | 1031 | 48 | |
| BE | 14 (87.5) | 2 (12.5) | 1014 | 1030 | 16 | |
| DE-E | 22 (91.7) | 2 (8.3) | 990 | 1014 | 24 | |
| DE-W | 22 (78.6) | 6 (21.4) | 1015 | 1043 | 28 | |
| DK | 34 (100.0) | | 966 | 1000 | 34 | |
| ES | 16 (94.1) | 1 (5.9) | 983 | 1000 | 17 | |
| FI | 39 (100.0) | | 972 | 1011 | 39 | |
| FR | 33 (91.7) | 3 (8.3) | 1015 | 1051 | 36 | |
| GB-GBN | 36 (97.3) | 1 (2.7) | 967 | 1004 | 37 | |
| GB-NIR | 8 (100.0) | | 302 | 310 | 8 | |
| GR | 4 (66.7) | 2 (33.3) | 994 | 1000 | 6 | |
| IE | 17 (100.0) | | 984 | 1001 | 17 | |
| IT | 5 (100.0) | | 995 | 1000 | 5 | |
| LU | 47 (97.9) | 1 (2.1) | 558 | 606 | 48 | |
| NL | 25 (96.2) | 1 (3.8) | 997 | 1023 | 26 | |
| PT | 7 (100.0) | | 993 | 1000 | 7 | |
| SE | 46 (100.0) | | 954 | 1000 | 46 | |
| N Sum | 418 | 24 | 15682 | 16124 | | |
| N Valid Sum | 418 | 24 | | | 442 | |

v131 - Q23 COMPLAIN PROD ABROAD: CNTRY ARBITRATION

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_9 Yes, to an arbitration, mediation, conciliation body in the country of purchase

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v131 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v131 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|---|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 48 (100.0) | | | 983 | 1031 | 48 |
| BE | 16 (100.0) | | | 1014 | 1030 | 16 |
| DE-E | 24 (100.0) | | | 990 | 1014 | 24 |
| DE-W | 28 (100.0) | | | 1015 | 1043 | 28 |
| DK | 34 (100.0) | | | 966 | 1000 | 34 |
| ES | 17 (100.0) | | | 983 | 1000 | 17 |
| FI | 39 (100.0) | | | 972 | 1011 | 39 |
| FR | 35 (97.2) | 1 (2.8) | | 1015 | 1051 | 36 |
| GB-GBN | 37 (100.0) | | | 967 | 1004 | 37 |
| GB-NIR | 8 (100.0) | | | 302 | 310 | 8 |
| GR | 6 (100.0) | | | 994 | 1000 | 6 |
| IE | 17 (100.0) | | | 984 | 1001 | 17 |
| IT | 5 (100.0) | | | 995 | 1000 | 5 |
| LU | 47 (97.9) | 1 (2.1) | | 558 | 606 | 48 |
| NL | 25 (96.2) | 1 (3.8) | | 997 | 1023 | 26 |
| PT | 7 (100.0) | | | 993 | 1000 | 7 |
| SE | 46 (100.0) | | | 954 | 1000 | 46 |
| N Sum | 439 | 3 | | 15682 | 16124 | |
| N Valid Sum | 439 | 3 | | | | 442 |

v132 - Q23 COMPLAIN PROD ABROAD: NAT ARBITRATION

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_10 Yes, to a (NATIONALITY) arbitration, mediation, conciliation body

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v132 by isocntry, Absolute Values (Row Percent), weighted by v9

| v132 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 46 (95.8) | 2 (4.2) | 983 | 1031 | 48 |
| BE | 16 (100.0) | | 1014 | 1030 | 16 |
| DE-E | 24 (100.0) | | 990 | 1014 | 24 |
| DE-W | 28 (100.0) | | 1015 | 1043 | 28 |
| DK | 34 (100.0) | | 966 | 1000 | 34 |
| ES | 17 (100.0) | | 983 | 1000 | 17 |
| FI | 37 (94.9) | 2 (5.1) | 972 | 1011 | 39 |
| FR | 34 (94.4) | 2 (5.6) | 1015 | 1051 | 36 |
| GB-GBN | 37 (100.0) | | 967 | 1004 | 37 |
| GB-NIR | 8 (100.0) | | 302 | 310 | 8 |
| GR | 6 (100.0) | | 994 | 1000 | 6 |
| IE | 17 (100.0) | | 984 | 1001 | 17 |
| IT | 5 (100.0) | | 995 | 1000 | 5 |
| LU | 48 (100.0) | | 558 | 606 | 48 |
| NL | 25 (96.2) | 1 (3.8) | 997 | 1023 | 26 |
| PT | 7 (100.0) | | 993 | 1000 | 7 |
| SE | 46 (100.0) | | 954 | 1000 | 46 |
| N Sum | 435 | 7 | 15682 | 16124 | |
| N Valid Sum | 435 | 7 | | | 442 |

v133 - Q23 COMPLAIN PROD ABROAD: CNTRY COURT

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_11 Yes, to a court in the country of purchase

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v133 by isocntry, Absolute Values (Row Percent), weighted by v9

| v133 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 46 (95.8) | 2 (4.2) | 983 | 1031 | 48 |
| BE | 16 (100.0) | | 1014 | 1030 | 16 |
| DE-E | 24 (100.0) | | 990 | 1014 | 24 |
| DE-W | 28 (100.0) | | 1015 | 1043 | 28 |
| DK | 34 (100.0) | | 966 | 1000 | 34 |
| ES | 17 (100.0) | | 983 | 1000 | 17 |
| FI | 38 (97.4) | 1 (2.6) | 972 | 1011 | 39 |
| FR | 36 (100.0) | | 1015 | 1051 | 36 |
| GB-GBN | 37 (100.0) | | 967 | 1004 | 37 |
| GB-NIR | 8 (100.0) | | 302 | 310 | 8 |
| GR | 6 (100.0) | | 994 | 1000 | 6 |
| IE | 16 (94.1) | 1 (5.9) | 984 | 1001 | 17 |
| IT | 5 (100.0) | | 995 | 1000 | 5 |
| LU | 48 (100.0) | | 558 | 606 | 48 |
| NL | 26 (100.0) | | 997 | 1023 | 26 |
| PT | 7 (100.0) | | 993 | 1000 | 7 |
| SE | 46 (100.0) | | 954 | 1000 | 46 |
| N Sum | 438 | 4 | 15682 | 16124 | |
| N Valid Sum | 438 | 4 | | | 442 |

v134 - Q23 COMPLAIN PROD ABROAD: NAT COURT

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_12 Yes, to a (NATIONALITY) court

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v134 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v134 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 48 (100.0) | | | 983 | 1031 | 48 |
| BE | 15 (93.8) | 1 (6.3) | | 1014 | 1030 | 16 |
| DE-E | 24 (100.0) | | | 990 | 1014 | 24 |
| DE-W | 28 (100.0) | | | 1015 | 1043 | 28 |
| DK | 34 (100.0) | | | 966 | 1000 | 34 |
| ES | 17 (100.0) | | | 983 | 1000 | 17 |
| FI | 39 (100.0) | | | 972 | 1011 | 39 |
| FR | 36 (100.0) | | | 1015 | 1051 | 36 |
| GB-GBN | 37 (100.0) | | | 967 | 1004 | 37 |
| GB-NIR | 8 (100.0) | | | 302 | 310 | 8 |
| GR | 6 (100.0) | | | 994 | 1000 | 6 |
| IE | 17 (100.0) | | | 984 | 1001 | 17 |
| IT | 5 (100.0) | | | 995 | 1000 | 5 |
| LU | 47 (97.9) | 1 (2.1) | | 558 | 606 | 48 |
| NL | 26 (100.0) | | | 997 | 1023 | 26 |
| PT | 7 (100.0) | | | 993 | 1000 | 7 |
| SE | 46 (100.0) | | | 954 | 1000 | 46 |
| N Sum | 440 | 2 | 15682 | 16124 | | |
| N Valid Sum | 440 | 2 | | | | 442 |

v135 - Q23 COMPLAIN PROD ABROAD: SOMEONE ELSE

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_13 Yes, to someone else (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v135 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v135 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|---|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 48 (100.0) | | | 983 | 1031 | 48 |
| BE | 14 (87.5) | 2 (12.5) | | 1014 | 1030 | 16 |
| DE-E | 23 (95.8) | 1 (4.2) | | 990 | 1014 | 24 |
| DE-W | 26 (92.9) | 2 (7.1) | | 1015 | 1043 | 28 |
| DK | 29 (85.3) | 5 (14.7) | | 966 | 1000 | 34 |
| ES | 17 (100.0) | | | 983 | 1000 | 17 |
| FI | 37 (94.9) | 2 (5.1) | | 972 | 1011 | 39 |
| FR | 35 (97.2) | 1 (2.8) | | 1015 | 1051 | 36 |
| GB-GBN | 36 (97.3) | 1 (2.7) | | 967 | 1004 | 37 |
| GB-NIR | 7 (87.5) | 1 (12.5) | | 302 | 310 | 8 |
| GR | 5 (83.3) | 1 (16.7) | | 994 | 1000 | 6 |
| IE | 17 (100.0) | | | 984 | 1001 | 17 |
| IT | 4 (80.0) | 1 (20.0) | | 995 | 1000 | 5 |
| LU | 48 (100.0) | | | 558 | 606 | 48 |
| NL | 24 (96.0) | 1 (4.0) | | 997 | 1022 | 25 |
| PT | 7 (100.0) | | | 993 | 1000 | 7 |
| SE | 44 (95.7) | 2 (4.3) | | 954 | 1000 | 46 |
| N Sum | 421 | 20 | | 15682 | 16123 | |
| N Valid Sum | 421 | 20 | | | | 441 |

v136 - Q23 COMPLAIN PROD ABROAD: DK

Q.23

IF "YES" CODE 1 IN Q.22., OTHERS GO TO Q.25

When you have had reasons to complain about product or service you bought abroad, did you do anything?

(IF YES)

Did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.23_14 DK

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V122; 1 in V123)

Note:

Last trend modified: EB52.1, Q.65

v136 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v136 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 48 (100.0) | | | 983 | 1031 | 48 |
| BE | 16 (100.0) | | | 1014 | 1030 | 16 |
| DE-E | 24 (100.0) | | | 990 | 1014 | 24 |
| DE-W | 27 (96.4) | 1 (3.6) | | 1015 | 1043 | 28 |
| DK | 32 (94.1) | 2 (5.9) | | 966 | 1000 | 34 |
| ES | 17 (100.0) | | | 983 | 1000 | 17 |
| FI | 37 (94.9) | 2 (5.1) | | 972 | 1011 | 39 |
| FR | 36 (100.0) | | | 1015 | 1051 | 36 |
| GB-GBN | 34 (91.9) | 3 (8.1) | | 967 | 1004 | 37 |
| GB-NIR | 8 (100.0) | | | 302 | 310 | 8 |
| GR | 6 (100.0) | | | 994 | 1000 | 6 |
| IE | 16 (94.1) | 1 (5.9) | | 984 | 1001 | 17 |
| IT | 5 (100.0) | | | 995 | 1000 | 5 |
| LU | 47 (97.9) | 1 (2.1) | | 558 | 606 | 48 |
| NL | 25 (96.2) | 1 (3.8) | | 997 | 1023 | 26 |
| PT | 7 (100.0) | | | 993 | 1000 | 7 |
| SE | 43 (95.6) | 2 (4.4) | | 954 | 999 | 45 |
| N Sum | 428 | 13 | 15682 | 16123 | | |
| N Valid Sum | 428 | 13 | | | | 441 |

v137 - Q24 COMPLAIN PROD ABROAD - SATISFACTION

Q.24

IF "YES", CODE 2 TO 13 IN Q.23, OTHERS GO TO Q.25

Were you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the result?

- 1 Very satisfied
- 2 Fairly satisfied
- 3 Not very satisfied
- 4 Not at all satisfied
- 5 DK
- 9 Inap. (not coded 1 in V124 to V135)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Last trend modified: EB52.1, Q.66

v137 by isocntry, Absolute Values (Row Percent), weighted by v9

| v137 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|----------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 9 (20.5) | 21 (47.7) | 6 (13.6) | 8 (18.2) | 3 | 983 | 1030 | 44 |
| BE | 2 (11.8) | 8 (47.1) | 2 (11.8) | 5 (29.4) | | 1014 | 1031 | 17 |
| DE-E | 4 (18.2) | 11 (50.0) | 4 (18.2) | 3 (13.6) | 1 | 990 | 1013 | 22 |
| DE-W | 3 (11.1) | 14 (51.9) | 6 (22.2) | 4 (14.8) | | 1016 | 1043 | 27 |
| DK | 13 (43.3) | 7 (23.3) | 4 (13.3) | 6 (20.0) | 3 | 968 | 1001 | 30 |
| ES | | 11 (64.7) | 2 (11.8) | 4 (23.5) | | 983 | 1000 | 17 |
| FI | 11 (28.9) | 20 (52.6) | 5 (13.2) | 2 (5.3) | | 974 | 1012 | 38 |
| FR | 3 (8.8) | 19 (55.9) | 7 (20.6) | 5 (14.7) | 2 | 1015 | 1051 | 34 |
| GB-GBN | 20 (60.6) | 6 (18.2) | 2 (6.1) | 5 (15.2) | 2 | 970 | 1005 | 33 |
| GB-NIR | 1 (16.7) | 1 (16.7) | 2 (33.3) | 2 (33.3) | 2 | 302 | 310 | 6 |
| GR | 2 (33.3) | 2 (33.3) | | 2 (33.3) | | 994 | 1000 | 6 |
| IE | 4 (26.7) | 5 (33.3) | | 6 (40.0) | 1 | 985 | 1001 | 15 |
| IT | 2 (40.0) | 1 (20.0) | | 2 (40.0) | | 995 | 1000 | 5 |
| LU | 18 (38.3) | 16 (34.0) | 2 (4.3) | 11 (23.4) | | 559 | 606 | 47 |
| NL | 7 (30.4) | 10 (43.5) | 2 (8.7) | 4 (17.4) | 1 | 998 | 1022 | 23 |
| PT | 3 (50.0) | 2 (33.3) | 1 (16.7) | | | 993 | 999 | 6 |
| SE | 21 (48.8) | 11 (25.6) | 5 (11.6) | 6 (14.0) | | 957 | 1000 | 43 |
| N Sum | 123 | 165 | 50 | 75 | 15 | 15696 | 16124 | |
| N Valid Sum | 123 | 165 | 50 | 75 | | | | 413 |

v138 - Q25 COMPLAIN PROD ABROAD - BEST

Q.25

ASK ALL

In your opinion, who is most capable of settling disputes about consumer products or services bought abroad?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 The courts in the country of purchase
- 2 Special courts for these disputes
- 3 Arbitration, mediation and Arbitration, mediation and conciliation bodies in the country of purchase
- 4 Special arbitration, mediation and conciliation bodies for these disputes
- 5 Public organisations in charge of consumer protection in the country of purchase
- 6 A European public organisation in charge of consumer protection
- 7 Other organisations (SPONTANEOUS)
- 8 DK

Note:

Last trend modified: EB52.1, Q.67

v138 by isocntry, Absolute Values (Row Percent), weighted by v9

| v138 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------------|------------|----------|------|-------|-------------|
| isocntry | M | | | | | | | | | |
| AT | 197 (23.1) | 181 (21.3) | 70 (8.2) | 90 (10.6) | 84 (9.9) | 206 (24.2) | 23 (2.7) | 179 | 1030 | 851 |
| BE | 131 (16.5) | 215 (27.1) | 48 (6.1) | 73 (9.2) | 75 (9.5) | 242 (30.5) | 9 (1.1) | 237 | 1030 | 793 |
| DE-E | 139 (17.1) | 243 (29.9) | 22 (2.7) | 69 (8.5) | 71 (8.7) | 261 (32.1) | 7 (0.9) | 203 | 1015 | 812 |
| DE-W | 163 (18.5) | 212 (24.0) | 58 (6.6) | 87 (9.9) | 82 (9.3) | 270 (30.6) | 10 (1.1) | 162 | 1044 | 882 |
| DK | 196 (25.3) | 142 (18.3) | 27 (3.5) | 38 (4.9) | 107 (13.8) | 222 (28.7) | 42 (5.4) | 227 | 1001 | 774 |
| ES | 167 (22.7) | 152 (20.7) | 65 (8.8) | 62 (8.4) | 107 (14.5) | 166 (22.6) | 17 (2.3) | 264 | 1000 | 736 |
| FI | 58 (7.0) | 206 (24.8) | 84 (10.1) | 192 (23.1) | 96 (11.6) | 188 (22.7) | 6 (0.7) | 182 | 1012 | 830 |
| FR | 123 (15.4) | 203 (25.3) | 41 (5.1) | 68 (8.5) | 78 (9.7) | 284 (35.5) | 4 (0.5) | 250 | 1051 | 801 |
| GB-GBN | 81 (11.9) | 216 (31.8) | 58 (8.5) | 47 (6.9) | 77 (11.3) | 192 (28.2) | 9 (1.3) | 323 | 1003 | 680 |
| GB-NIR | 39 (18.1) | 37 (17.1) | 8 (3.7) | 14 (6.5) | 34 (15.7) | 81 (37.5) | 3 (1.4) | 93 | 309 | 216 |
| GR | 227 (25.5) | 228 (25.6) | 36 (4.0) | 61 (6.9) | 53 (6.0) | 279 (31.4) | 5 (0.6) | 111 | 1000 | 889 |
| IE | 140 (18.6) | 206 (27.4) | 88 (11.7) | 43 (5.7) | 86 (11.5) | 175 (23.3) | 13 (1.7) | 249 | 1000 | 751 |
| IT | 113 (13.9) | 215 (26.5) | 34 (4.2) | 77 (9.5) | 94 (11.6) | 270 (33.3) | 9 (1.1) | 187 | 999 | 812 |
| LU | 66 (12.1) | 119 (21.8) | 18 (3.3) | 49 (9.0) | 102 (18.7) | 178 (32.6) | 14 (2.6) | 60 | 606 | 546 |
| NL | 128 (14.7) | 136 (15.7) | 86 (9.9) | 131 (15.1) | 101 (11.6) | 261 (30.1) | 25 (2.9) | 153 | 1021 | 868 |
| PT | 259 (35.8) | 174 (24.0) | 31 (4.3) | 23 (3.2) | 61 (8.4) | 162 (22.4) | 14 (1.9) | 276 | 1000 | 724 |
| SE | 70 (7.9) | 212 (24.0) | 105 (11.9) | 177 (20.0) | 53 (6.0) | 257 (29.1) | 10 (1.1) | 117 | 1001 | 884 |
| N Sum | 2297 | 3097 | 879 | 1301 | 1361 | 3694 | 220 | 3273 | 16122 | |
| N Valid Sum | 2297 | 3097 | 879 | 1301 | 1361 | 3694 | 220 | | | 12849 |

v139 - Q26A EU EXTR-JURIDIC NETW - USE FOR INFO

There are arbitration, mediation and conciliation bodies in each country. The European extra-judicial network, put in place by the European Commission, enables consumers who have bought products or services abroad to contact these bodies in their own language.

Q.26A

If you had bought something abroad and a dispute arose, would you be prepared to use such a network to get information about these conciliation bodies?

(READ OUT)

- 1 Yes
- 2 No
- 3 DK

v139 by isocntry, Absolute Values (Row Percent), weighted by v9

| v139 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 439 (56.5) | 338 (43.5) | 254 | 1031 | 777 |
| BE | 585 (67.7) | 279 (32.3) | 166 | 1030 | 864 |
| DE-E | 473 (59.5) | 322 (40.5) | 220 | 1015 | 795 |
| DE-W | 575 (71.0) | 235 (29.0) | 232 | 1042 | 810 |
| DK | 621 (70.0) | 266 (30.0) | 113 | 1000 | 887 |
| ES | 351 (40.7) | 512 (59.3) | 137 | 1000 | 863 |
| FI | 707 (79.2) | 186 (20.8) | 118 | 1011 | 893 |
| FR | 664 (73.2) | 243 (26.8) | 144 | 1051 | 907 |
| GB-GBN | 593 (74.6) | 202 (25.4) | 209 | 1004 | 795 |
| GB-NIR | 174 (64.0) | 98 (36.0) | 38 | 310 | 272 |
| GR | 595 (67.4) | 288 (32.6) | 117 | 1000 | 883 |
| IE | 577 (69.8) | 250 (30.2) | 174 | 1001 | 827 |
| IT | 692 (82.7) | 145 (17.3) | 163 | 1000 | 837 |
| LU | 429 (77.3) | 126 (22.7) | 51 | 606 | 555 |
| NL | 683 (76.9) | 205 (23.1) | 135 | 1023 | 888 |
| PT | 586 (71.9) | 229 (28.1) | 185 | 1000 | 815 |
| SE | 789 (88.6) | 102 (11.4) | 109 | 1000 | 891 |
| N Sum | 9533 | 4026 | 2565 | 16124 | |
| N Valid Sum | 9533 | 4026 | | | 13559 |

v140 - Q26B EU EXTR-JURIDIC NETW - USE FOR COMPL

There are arbitration, mediation and conciliation bodies in each country. The European extra-judicial network, put in place by the European Commission, enables consumers who have bought products or services abroad to contact these bodies in their own language.

Q.26B

And would you be prepared to use such a network to make a complaint and follow it up?

(READ OUT)

- 1 Yes
- 2 No
- 3 DK

v140 by isocntry, Absolute Values (Row Percent), weighted by v9

| v140 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 458 (60.7) | 297 (39.3) | 276 | 1031 | 755 |
| BE | 548 (65.8) | 285 (34.2) | 197 | 1030 | 833 |
| DE-E | 446 (58.5) | 317 (41.5) | 251 | 1014 | 763 |
| DE-W | 546 (69.3) | 242 (30.7) | 255 | 1043 | 788 |
| DK | 572 (67.2) | 279 (32.8) | 149 | 1000 | 851 |
| ES | 296 (36.5) | 515 (63.5) | 189 | 1000 | 811 |
| FI | 655 (78.3) | 182 (21.7) | 173 | 1010 | 837 |
| FR | 511 (62.9) | 301 (37.1) | 239 | 1051 | 812 |
| GB-GBN | 548 (72.4) | 209 (27.6) | 248 | 1005 | 757 |
| GB-NIR | 151 (59.4) | 103 (40.6) | 56 | 310 | 254 |
| GR | 486 (58.8) | 341 (41.2) | 173 | 1000 | 827 |
| IE | 507 (66.0) | 261 (34.0) | 233 | 1001 | 768 |
| IT | 550 (75.0) | 183 (25.0) | 267 | 1000 | 733 |
| LU | 349 (67.1) | 171 (32.9) | 87 | 607 | 520 |
| NL | 640 (75.2) | 211 (24.8) | 172 | 1023 | 851 |
| PT | 565 (71.0) | 231 (29.0) | 204 | 1000 | 796 |
| SE | 720 (85.7) | 120 (14.3) | 160 | 1000 | 840 |
| N Sum | 8548 | 4248 | 3329 | 16125 | |
| N Valid Sum | 8548 | 4248 | | | 12796 |

v141 - Q27A EU EXTR-JURIDIC NETW - WEB HEARD

Q.27

The European Commission created the website www.eejnet.org, available in each language of the European Union, to inform consumers about the European extra-judicial network.

(SHOW CARD)

Q.27A

Have you ever heard about it?

(READ OUT)

1 Yes

2 No

3 DK

v141 by isocntry, Absolute Values (Row Percent), weighted by v9

| v141 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|-----------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 82 (8.5) | 878 (91.5) | 71 | 1031 | 960 |
| BE | 34 (3.4) | 974 (96.6) | 23 | 1031 | 1008 |
| DE-E | 68 (6.9) | 923 (93.1) | 23 | 1014 | 991 |
| DE-W | 62 (6.1) | 953 (93.9) | 27 | 1042 | 1015 |
| DK | 36 (3.6) | 959 (96.4) | 5 | 1000 | 995 |
| ES | 62 (6.5) | 894 (93.5) | 44 | 1000 | 956 |
| FI | 73 (7.4) | 909 (92.6) | 29 | 1011 | 982 |
| FR | 55 (5.3) | 984 (94.7) | 12 | 1051 | 1039 |
| GB-GBN | 36 (3.7) | 939 (96.3) | 29 | 1004 | 975 |
| GB-NIR | 9 (2.9) | 300 (97.1) | 1 | 310 | 309 |
| GR | 51 (5.2) | 921 (94.8) | 28 | 1000 | 972 |
| IE | 91 (9.3) | 891 (90.7) | 19 | 1001 | 982 |
| IT | 55 (5.6) | 928 (94.4) | 18 | 1001 | 983 |
| LU | 94 (15.8) | 502 (84.2) | 9 | 605 | 596 |
| NL | 50 (4.9) | 966 (95.1) | 7 | 1023 | 1016 |
| PT | 64 (6.4) | 932 (93.6) | 4 | 1000 | 996 |
| SE | 45 (4.5) | 946 (95.5) | 9 | 1000 | 991 |
| N Sum | 967 | 14799 | 358 | 16124 | |
| N Valid Sum | 967 | 14799 | | | 15766 |

v142 - Q27B EU EXTR-JURIDIC NETW - WEB VISITED

Q.27

The European Commission created the website www.eejnet.org, available in each language of the European Union, to inform consumers about the European extra-judicial network.

(SHOW CARD)

Q.27B

IF "YES", CODE 1 IN Q.27A., OTHERS GO TO Q.28

Have you ever visited the website?

(READ OUT)

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V141)

v142 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v142 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|----|-------|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | M | M | | | |
| AT | 28 (34.6) | 53 (65.4) | 1 | 949 | 1031 | | 81 |
| BE | 2 (6.5) | 29 (93.5) | 2 | 996 | 1029 | | 31 |
| DE-E | 10 (15.4) | 55 (84.6) | 2 | 946 | 1013 | | 65 |
| DE-W | 14 (23.3) | 46 (76.7) | 1 | 981 | 1042 | | 60 |
| DK | 6 (16.7) | 30 (83.3) | | 964 | 1000 | | 36 |
| ES | 18 (28.6) | 45 (71.4) | | 938 | 1001 | | 63 |
| FI | 11 (16.2) | 57 (83.8) | 5 | 938 | 1011 | | 68 |
| FR | 8 (14.5) | 47 (85.5) | | 996 | 1051 | | 55 |
| GB-GBN | 4 (11.8) | 30 (88.2) | 1 | 968 | 1003 | | 34 |
| GB-NIR | 1 (11.1) | 8 (88.9) | | 301 | 310 | | 9 |
| GR | 5 (9.8) | 46 (90.2) | | 949 | 1000 | | 51 |
| IE | 17 (19.5) | 70 (80.5) | 5 | 910 | 1002 | | 87 |
| IT | 8 (14.8) | 46 (85.2) | | 945 | 999 | | 54 |
| LU | 15 (16.7) | 75 (83.3) | 4 | 512 | 606 | | 90 |
| NL | 10 (20.0) | 40 (80.0) | | 973 | 1023 | | 50 |
| PT | 11 (18.0) | 50 (82.0) | 3 | 936 | 1000 | | 61 |
| SE | 3 (7.1) | 39 (92.9) | 3 | 955 | 1000 | | 42 |
| N Sum | 171 | 766 | 27 | 15157 | 16121 | | |
| N Valid Sum | 171 | 766 | | | | | 937 |

v143 - Q28 SINGLE FORM TO COMPLAIN IN EU

Q.28

ASK ALL

If consumers in any country of the European Union could use the same form to complain about a product or service, would this be ...?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Very useful
- 2 Fairly useful
- 3 Not very useful
- 4 Not at all useful
- 5 DK

Note:

Last trend: EB52.1, Q.68

v143 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v143 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|----------|----------|------|---|-------|-------------|
| isocntry | | | | | | | | |
| | | M | | | | | | |
| AT | 467 (51.0) | 368 (40.2) | 59 (6.4) | 21 (2.3) | 115 | | 1030 | 915 |
| BE | 530 (54.9) | 361 (37.4) | 50 (5.2) | 25 (2.6) | 64 | | 1030 | 966 |
| DE-E | 545 (58.0) | 333 (35.4) | 49 (5.2) | 13 (1.4) | 74 | | 1014 | 940 |
| DE-W | 605 (63.2) | 292 (30.5) | 45 (4.7) | 15 (1.6) | 86 | | 1043 | 957 |
| DK | 591 (62.6) | 230 (24.4) | 91 (9.6) | 32 (3.4) | 56 | | 1000 | 944 |
| ES | 336 (37.6) | 465 (52.0) | 78 (8.7) | 15 (1.7) | 106 | | 1000 | 894 |
| FI | 495 (51.1) | 428 (44.2) | 32 (3.3) | 14 (1.4) | 43 | | 1012 | 969 |
| FR | 558 (56.3) | 377 (38.0) | 37 (3.7) | 19 (1.9) | 61 | | 1052 | 991 |
| GB-GBN | 491 (54.6) | 326 (36.2) | 39 (4.3) | 44 (4.9) | 104 | | 1004 | 900 |
| GB-NIR | 151 (54.9) | 107 (38.9) | 9 (3.3) | 8 (2.9) | 35 | | 310 | 275 |
| GR | 499 (52.7) | 388 (41.0) | 42 (4.4) | 18 (1.9) | 55 | | 1002 | 947 |
| IE | 482 (54.0) | 375 (42.0) | 32 (3.6) | 4 (0.4) | 108 | | 1001 | 893 |
| IT | 473 (50.8) | 393 (42.2) | 42 (4.5) | 23 (2.5) | 69 | | 1000 | 931 |
| LU | 301 (51.5) | 242 (41.4) | 20 (3.4) | 22 (3.8) | 21 | | 606 | 585 |
| NL | 695 (70.6) | 260 (26.4) | 21 (2.1) | 9 (0.9) | 38 | | 1023 | 985 |
| PT | 361 (39.4) | 514 (56.1) | 32 (3.5) | 10 (1.1) | 83 | | 1000 | 917 |
| SE | 658 (68.5) | 266 (27.7) | 25 (2.6) | 11 (1.1) | 40 | | 1000 | 960 |
| N Sum | 8238 | 5725 | 703 | 303 | 1158 | | 16127 | |
| N Valid Sum | 8238 | 5725 | 703 | 303 | | | | 14969 |

v144 - Q29 SINGLE FORM TO COMPLAIN IN EU - HEARD

Q.29

The European Union has created a single form available in each language of the European Union to help consumers who wish to complain about a product or a service in any European Union country. Have you ever seen it, or heard about it, or not?

1 Yes, seen/heard

2 No

3 DK

Note:

Last trend: EB52.1, Q.69

v144 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v144 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------|-----------|------------|-----|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | | 95 (10.2) | 837 (89.8) | 99 | 1031 | 932 |
| BE | | 35 (3.5) | 970 (96.5) | 24 | 1029 | 1005 |
| DE-E | | 52 (5.3) | 932 (94.7) | 31 | 1015 | 984 |
| DE-W | | 57 (5.7) | 943 (94.3) | 43 | 1043 | 1000 |
| DK | | 33 (3.3) | 959 (96.7) | 8 | 1000 | 992 |
| ES | | 45 (4.9) | 880 (95.1) | 75 | 1000 | 925 |
| FI | | 71 (7.2) | 914 (92.8) | 26 | 1011 | 985 |
| FR | | 54 (5.3) | 973 (94.7) | 24 | 1051 | 1027 |
| GB-GBN | | 28 (2.9) | 944 (97.1) | 32 | 1004 | 972 |
| GB-NIR | | 8 (2.6) | 298 (97.4) | 4 | 310 | 306 |
| GR | | 43 (4.4) | 942 (95.6) | 15 | 1000 | 985 |
| IE | | 68 (7.3) | 863 (92.7) | 70 | 1001 | 931 |
| IT | | 55 (5.7) | 918 (94.3) | 28 | 1001 | 973 |
| LU | | 56 (9.4) | 537 (90.6) | 13 | 606 | 593 |
| NL | | 38 (3.8) | 974 (96.2) | 11 | 1023 | 1012 |
| PT | | 85 (8.6) | 898 (91.4) | 17 | 1000 | 983 |
| SE | | 19 (1.9) | 972 (98.1) | 9 | 1000 | 991 |
| N Sum | | 842 | 14754 | 529 | 16125 | |
| N Valid Sum | | 842 | 14754 | | | 15596 |

v145 - Q30 DATA PROTECTION - PRIVACY CONCERN

Now, let's talk about the protection of your personal data.

Q.30

Different private and public organisations keep personal information about us. It is sometimes said that our privacy must be properly protected. Are you concerned or not that your privacy is being protected? Are you...

(READ OUT)

- 1 Very concerned
- 2 Fairly concerned
- 3 Not very concerned
- 4 Not at all concerned
- 5 DK

Note:

Last trend: EB45.1, Q.47

v145 by isocntry, Absolute Values (Row Percent), weighted by v9

| v145 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-----|-------|-------------|
| isocntry | M | | | | | | |
| AT | 197 (20.3) | 332 (34.2) | 304 (31.3) | 139 (14.3) | 58 | 1030 | 972 |
| BE | 232 (22.7) | 332 (32.5) | 257 (25.2) | 200 (19.6) | 9 | 1030 | 1021 |
| DE-E | 225 (22.7) | 422 (42.6) | 269 (27.1) | 75 (7.6) | 22 | 1013 | 991 |
| DE-W | 186 (18.3) | 395 (38.9) | 328 (32.3) | 106 (10.4) | 27 | 1042 | 1015 |
| DK | 134 (13.5) | 289 (29.1) | 320 (32.2) | 251 (25.3) | 5 | 999 | 994 |
| ES | 130 (13.2) | 327 (33.1) | 315 (31.9) | 215 (21.8) | 13 | 1000 | 987 |
| FI | 147 (14.6) | 340 (33.7) | 381 (37.8) | 141 (14.0) | 3 | 1012 | 1009 |
| FR | 389 (37.8) | 390 (37.9) | 155 (15.1) | 95 (9.2) | 22 | 1051 | 1029 |
| GB-GBN | 414 (41.8) | 335 (33.8) | 157 (15.9) | 84 (8.5) | 14 | 1004 | 990 |
| GB-NIR | 109 (35.5) | 112 (36.5) | 63 (20.5) | 23 (7.5) | 4 | 311 | 307 |
| GR | 575 (58.8) | 262 (26.8) | 85 (8.7) | 56 (5.7) | 23 | 1001 | 978 |
| IE | 362 (38.1) | 363 (38.2) | 168 (17.7) | 58 (6.1) | 50 | 1001 | 951 |
| IT | 143 (14.5) | 332 (33.7) | 336 (34.1) | 174 (17.7) | 15 | 1000 | 985 |
| LU | 165 (27.9) | 209 (35.3) | 123 (20.8) | 95 (16.0) | 15 | 607 | 592 |
| NL | 149 (14.7) | 334 (32.9) | 353 (34.8) | 179 (17.6) | 8 | 1023 | 1015 |
| PT | 128 (13.2) | 371 (38.1) | 274 (28.2) | 200 (20.6) | 27 | 1000 | 973 |
| SE | 537 (54.2) | 306 (30.9) | 122 (12.3) | 26 (2.6) | 9 | 1000 | 991 |
| N Sum | 4222 | 5451 | 4010 | 2117 | 324 | 16124 | |
| N Valid Sum | 4222 | 5451 | 4010 | 2117 | | | 15800 |

v146 - Q31 DATA PROTEC TRUST: MEDICAL SERVICES

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_1 Medical services and doctors

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v146 by isocntry, Absolute Values (Row Percent), weighted by v9

| v146 by isocntry, Absolute values (row 1 green), weighted by v146 | | | | | | |
|---|------------|------------|-----|---|-------|-------------|
| | v146 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | | M | | | | |
| AT | 849 (87.3) | 124 (12.7) | 58 | | 1031 | 973 |
| BE | 918 (91.4) | 86 (8.6) | 27 | | 1031 | 1004 |
| DE-E | 893 (91.6) | 82 (8.4) | 39 | | 1014 | 975 |
| DE-W | 834 (85.2) | 145 (14.8) | 63 | | 1042 | 979 |
| DK | 908 (93.1) | 67 (6.9) | 25 | | 1000 | 975 |
| ES | 834 (85.4) | 143 (14.6) | 23 | | 1000 | 977 |
| FI | 899 (90.6) | 93 (9.4) | 19 | | 1011 | 992 |
| FR | 915 (89.4) | 109 (10.6) | 27 | | 1051 | 1024 |
| GB-GBN | 879 (89.6) | 102 (10.4) | 24 | | 1005 | 981 |
| GB-NIR | 281 (91.8) | 25 (8.2) | 5 | | 311 | 306 |
| GR | 732 (75.5) | 238 (24.5) | 30 | | 1000 | 970 |
| IE | 844 (89.8) | 96 (10.2) | 61 | | 1001 | 940 |
| IT | 789 (87.7) | 111 (12.3) | 101 | | 1001 | 900 |
| LU | 513 (88.4) | 67 (11.6) | 26 | | 606 | 580 |
| NL | 936 (92.9) | 71 (7.1) | 16 | | 1023 | 1007 |
| PT | 821 (84.8) | 147 (15.2) | 32 | | 1000 | 968 |
| SE | 870 (89.0) | 107 (11.0) | 22 | | 999 | 977 |
| N Sum | 13715 | 1813 | 598 | | 16126 | |
| N Valid Sum | 13715 | 1813 | | | | 15528 |

v147 - Q31 DATA PROTEC TRUST: INSURANCE COMPANY

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_2 Insurance companies

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v147 by isocntry, Absolute Values (Row Percent), weighted by v9

| v147 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 590 (63.0) | 347 (37.0) | 94 | 1031 | 937 |
| BE | 536 (55.6) | 428 (44.4) | 67 | 1031 | 964 |
| DE-E | 434 (46.9) | 492 (53.1) | 88 | 1014 | 926 |
| DE-W | 393 (42.6) | 529 (57.4) | 121 | 1043 | 922 |
| DK | 592 (64.5) | 326 (35.5) | 82 | 1000 | 918 |
| ES | 492 (53.5) | 427 (46.5) | 81 | 1000 | 919 |
| FI | 726 (76.7) | 220 (23.3) | 66 | 1012 | 946 |
| FR | 428 (43.9) | 547 (56.1) | 77 | 1052 | 975 |
| GB-GBN | 384 (43.1) | 506 (56.9) | 113 | 1003 | 890 |
| GB-NIR | 155 (55.6) | 124 (44.4) | 31 | 310 | 279 |
| GR | 266 (29.0) | 652 (71.0) | 81 | 999 | 918 |
| IE | 357 (42.6) | 482 (57.4) | 162 | 1001 | 839 |
| IT | 346 (41.4) | 489 (58.6) | 165 | 1000 | 835 |
| LU | 419 (72.4) | 160 (27.6) | 27 | 606 | 579 |
| NL | 552 (58.8) | 387 (41.2) | 84 | 1023 | 939 |
| PT | 490 (53.0) | 434 (47.0) | 76 | 1000 | 924 |
| SE | 623 (66.6) | 313 (33.4) | 65 | 1001 | 936 |
| N Sum | 7783 | 6863 | 1480 | 16126 | |
| N Valid Sum | 7783 | 6863 | | | 14646 |

v148 - Q31 DATA PROTEC TRUST: CREDIT CARD COMP

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_3 Credit card companies

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v148 by isocntry, Absolute Values (Row Percent), weighted by v9

| V148 by isocntry, Absolute Values (Row Percent), Weighted by V0 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v148 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 442 (48.8) | 464 (51.2) | 125 | 1031 | 906 | |
| BE | 504 (54.1) | 428 (45.9) | 98 | 1030 | 932 | |
| DE-E | 420 (49.9) | 421 (50.1) | 174 | 1015 | 841 | |
| DE-W | 300 (34.8) | 563 (65.2) | 180 | 1043 | 863 | |
| DK | 484 (57.6) | 357 (42.4) | 158 | 999 | 841 | |
| ES | 436 (47.6) | 480 (52.4) | 84 | 1000 | 916 | |
| FI | 642 (73.4) | 233 (26.6) | 136 | 1011 | 875 | |
| FR | 337 (35.0) | 626 (65.0) | 88 | 1051 | 963 | |
| GB-GBN | 264 (30.5) | 601 (69.5) | 139 | 1004 | 865 | |
| GB-NIR | 90 (33.7) | 177 (66.3) | 42 | 309 | 267 | |
| GR | 126 (13.6) | 799 (86.4) | 74 | 999 | 925 | |
| IE | 253 (32.2) | 533 (67.8) | 215 | 1001 | 786 | |
| IT | 374 (47.0) | 422 (53.0) | 204 | 1000 | 796 | |
| LU | 379 (67.3) | 184 (32.7) | 43 | 606 | 563 | |
| NL | 394 (45.3) | 475 (54.7) | 155 | 1024 | 869 | |
| PT | 433 (48.3) | 463 (51.7) | 104 | 1000 | 896 | |
| SE | 451 (51.2) | 430 (48.8) | 118 | 999 | 881 | |
| N Sum | 6329 | 7656 | 2137 | 16122 | | |
| N Valid Sum | 6329 | 7656 | | | 13985 | |

v149 - Q31 DATA PROTEC TRUST: BANKS FINAN INST

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_4 Banks and financial institutions

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v149 by isocntry, Absolute Values (Row Percent), weighted by v9

| v149 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 693 (71.7) | 273 (28.3) | 65 | 1031 | 966 |
| BE | 635 (64.9) | 344 (35.1) | 51 | 1030 | 979 |
| DE-E | 646 (68.9) | 292 (31.1) | 76 | 1014 | 938 |
| DE-W | 563 (60.0) | 376 (40.0) | 104 | 1043 | 939 |
| DK | 787 (82.1) | 172 (17.9) | 41 | 1000 | 959 |
| ES | 526 (55.8) | 416 (44.2) | 58 | 1000 | 942 |
| FI | 866 (86.9) | 130 (13.1) | 15 | 1011 | 996 |
| FR | 463 (46.7) | 528 (53.3) | 59 | 1050 | 991 |
| GB-GBN | 601 (64.1) | 337 (35.9) | 66 | 1004 | 938 |
| GB-NIR | 201 (68.1) | 94 (31.9) | 15 | 310 | 295 |
| GR | 358 (37.8) | 588 (62.2) | 55 | 1001 | 946 |
| IE | 436 (49.2) | 451 (50.8) | 114 | 1001 | 887 |
| IT | 475 (55.5) | 381 (44.5) | 144 | 1000 | 856 |
| LU | 428 (74.0) | 150 (26.0) | 28 | 606 | 578 |
| NL | 697 (71.9) | 273 (28.1) | 53 | 1023 | 970 |
| PT | 659 (70.0) | 282 (30.0) | 59 | 1000 | 941 |
| SE | 805 (84.1) | 152 (15.9) | 43 | 1000 | 957 |
| N Sum | 9839 | 5239 | 1046 | 16124 | |
| N Valid Sum | 9839 | 5239 | | | 15078 |

v150 - Q31 DATA PROTEC TRUST: EMPLOYERS

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_5 Employers

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v150 by isocntry, Absolute Values (Row Percent), weighted by v9

| v150 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 694 (76.3) | 215 (23.7) | 122 | 1031 | 909 |
| BE | 603 (66.8) | 300 (33.2) | 127 | 1030 | 903 |
| DE-E | 442 (53.9) | 378 (46.1) | 194 | 1014 | 820 |
| DE-W | 577 (65.9) | 299 (34.1) | 167 | 1043 | 876 |
| DK | 716 (81.5) | 162 (18.5) | 122 | 1000 | 878 |
| ES | 461 (52.1) | 423 (47.9) | 117 | 1001 | 884 |
| FI | 643 (71.6) | 255 (28.4) | 113 | 1011 | 898 |
| FR | 548 (57.1) | 411 (42.9) | 92 | 1051 | 959 |
| GB-GBN | 579 (67.4) | 280 (32.6) | 144 | 1003 | 859 |
| GB-NIR | 205 (73.7) | 73 (26.3) | 32 | 310 | 278 |
| GR | 443 (47.7) | 485 (52.3) | 72 | 1000 | 928 |
| IE | 606 (71.4) | 243 (28.6) | 152 | 1001 | 849 |
| IT | 539 (66.1) | 276 (33.9) | 185 | 1000 | 815 |
| LU | 378 (70.9) | 155 (29.1) | 73 | 606 | 533 |
| NL | 688 (75.6) | 222 (24.4) | 113 | 1023 | 910 |
| PT | 584 (64.5) | 321 (35.5) | 95 | 1000 | 905 |
| SE | 637 (70.2) | 271 (29.8) | 92 | 1000 | 908 |
| N Sum | 9343 | 4769 | 2012 | 16124 | |
| N Valid Sum | 9343 | 4769 | | | 14112 |

v151 - Q31 DATA PROTEC TRUST: POLICE

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_6 Police

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v151 by isocntry, Absolute Values (Row Percent), weighted by v9

| v151 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 748 (77.9) | 212 (22.1) | 71 | 1031 | 960 |
| BE | 657 (68.0) | 309 (32.0) | 64 | 1030 | 966 |
| DE-E | 729 (79.4) | 189 (20.6) | 96 | 1014 | 918 |
| DE-W | 788 (81.8) | 175 (18.2) | 79 | 1042 | 963 |
| DK | 848 (88.6) | 109 (11.4) | 43 | 1000 | 957 |
| ES | 771 (80.1) | 191 (19.9) | 38 | 1000 | 962 |
| FI | 879 (89.7) | 101 (10.3) | 31 | 1011 | 980 |
| FR | 699 (71.1) | 284 (28.9) | 68 | 1051 | 983 |
| GB-GBN | 661 (71.1) | 269 (28.9) | 74 | 1004 | 930 |
| GB-NIR | 226 (78.2) | 63 (21.8) | 21 | 310 | 289 |
| GR | 675 (69.7) | 294 (30.3) | 30 | 999 | 969 |
| IE | 676 (73.7) | 241 (26.3) | 84 | 1001 | 917 |
| IT | 733 (84.3) | 137 (15.7) | 131 | 1001 | 870 |
| LU | 449 (78.4) | 124 (21.6) | 32 | 605 | 573 |
| NL | 770 (78.2) | 215 (21.8) | 38 | 1023 | 985 |
| PT | 732 (77.0) | 219 (23.0) | 49 | 1000 | 951 |
| SE | 813 (84.8) | 146 (15.2) | 41 | 1000 | 959 |
| N Sum | 11854 | 3278 | 990 | 16122 | |
| N Valid Sum | 11854 | 3278 | | | 15132 |

v152 - Q31 DATA PROTEC TRUST: SOCIAL SECURITY

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_7 Social Security

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v152 by isocntry, Absolute Values (Row Percent), weighted by v9

| v152 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 766 (78.8) | 206 (21.2) | 59 | 1031 | 972 |
| BE | 737 (78.8) | 198 (21.2) | 95 | 1030 | 935 |
| DE-E | 677 (74.3) | 234 (25.7) | 103 | 1014 | 911 |
| DE-W | 662 (72.5) | 251 (27.5) | 129 | 1042 | 913 |
| DK | 703 (78.4) | 194 (21.6) | 103 | 1000 | 897 |
| ES | 793 (81.9) | 175 (18.1) | 32 | 1000 | 968 |
| FI | 811 (83.8) | 157 (16.2) | 43 | 1011 | 968 |
| FR | 775 (77.4) | 226 (22.6) | 50 | 1051 | 1001 |
| GB-GBN | 601 (68.7) | 274 (31.3) | 129 | 1004 | 875 |
| GB-NIR | 232 (80.3) | 57 (19.7) | 21 | 310 | 289 |
| GR | 673 (70.3) | 284 (29.7) | 43 | 1000 | 957 |
| IE | 626 (71.3) | 252 (28.7) | 123 | 1001 | 878 |
| IT | 676 (79.6) | 173 (20.4) | 151 | 1000 | 849 |
| LU | 505 (86.9) | 76 (13.1) | 25 | 606 | 581 |
| NL | 679 (74.8) | 229 (25.2) | 115 | 1023 | 908 |
| PT | 787 (82.4) | 168 (17.6) | 45 | 1000 | 955 |
| SE | 642 (71.9) | 251 (28.1) | 107 | 1000 | 893 |
| N Sum | 11345 | 3405 | 1373 | 16123 | |
| N Valid Sum | 11345 | 3405 | | | 14750 |

v153 - Q31 DATA PROTEC TRUST: TAX AUTHORITIES

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_8 Tax authorities

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v153 by isocntry, Absolute Values (Row Percent), weighted by v9

| v153 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 629 (68.4) | 291 (31.6) | 111 | 1031 | 920 |
| BE | 545 (58.1) | 393 (41.9) | 91 | 1029 | 938 |
| DE-E | 500 (56.5) | 385 (43.5) | 130 | 1015 | 885 |
| DE-W | 569 (61.6) | 355 (38.4) | 118 | 1042 | 924 |
| DK | 767 (81.7) | 172 (18.3) | 61 | 1000 | 939 |
| ES | 674 (71.4) | 270 (28.6) | 56 | 1000 | 944 |
| FI | 811 (83.4) | 161 (16.6) | 40 | 1012 | 972 |
| FR | 584 (61.0) | 374 (39.0) | 92 | 1050 | 958 |
| GB-GBN | 616 (69.6) | 269 (30.4) | 119 | 1004 | 885 |
| GB-NIR | 203 (71.7) | 80 (28.3) | 27 | 310 | 283 |
| GR | 577 (60.2) | 381 (39.8) | 42 | 1000 | 958 |
| IE | 505 (58.5) | 358 (41.5) | 138 | 1001 | 863 |
| IT | 522 (63.1) | 305 (36.9) | 174 | 1001 | 827 |
| LU | 398 (72.1) | 154 (27.9) | 53 | 605 | 552 |
| NL | 757 (78.2) | 211 (21.8) | 55 | 1023 | 968 |
| PT | 624 (67.5) | 301 (32.5) | 75 | 1000 | 925 |
| SE | 812 (85.0) | 143 (15.0) | 46 | 1001 | 955 |
| N Sum | 10093 | 4603 | 1428 | 16124 | |
| N Valid Sum | 10093 | 4603 | | | 14696 |

v154 - Q31 DATA PROTEC TRUST: LOC AUTHORITIES

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_9 Local authorities

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v154 by isocntry, Absolute Values (Row Percent), weighted by v9

| v154 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 644 (69.7) | 280 (30.3) | 108 | 1032 | 924 |
| BE | 608 (64.5) | 335 (35.5) | 87 | 1030 | 943 |
| DE-E | 498 (56.0) | 392 (44.0) | 124 | 1014 | 890 |
| DE-W | 618 (66.8) | 307 (33.2) | 117 | 1042 | 925 |
| DK | 755 (82.6) | 159 (17.4) | 86 | 1000 | 914 |
| ES | 697 (73.8) | 247 (26.2) | 56 | 1000 | 944 |
| FI | 668 (71.1) | 272 (28.9) | 71 | 1011 | 940 |
| FR | 558 (59.0) | 387 (41.0) | 106 | 1051 | 945 |
| GB-GBN | 496 (56.1) | 388 (43.9) | 119 | 1003 | 884 |
| GB-NIR | 182 (64.3) | 101 (35.7) | 27 | 310 | 283 |
| GR | 558 (58.9) | 390 (41.1) | 53 | 1001 | 948 |
| IE | 481 (58.0) | 349 (42.0) | 171 | 1001 | 830 |
| IT | 569 (69.0) | 256 (31.0) | 175 | 1000 | 825 |
| LU | 438 (77.4) | 128 (22.6) | 39 | 605 | 566 |
| NL | 645 (68.0) | 303 (32.0) | 74 | 1022 | 948 |
| PT | 709 (75.3) | 232 (24.7) | 59 | 1000 | 941 |
| SE | 594 (67.2) | 290 (32.8) | 117 | 1001 | 884 |
| N Sum | 9718 | 4816 | 1589 | 16123 | |
| N Valid Sum | 9718 | 4816 | | | 14534 |

v155 - Q31 DATA PROTEC TRUST: NAT AUTHORITIES

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_10 National authorities

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v155 by isocntry, Absolute Values (Row Percent), weighted by v9

| v155 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 607 (68.5) | 279 (31.5) | 145 | 1031 | 886 |
| BE | 591 (64.0) | 332 (36.0) | 107 | 1030 | 923 |
| DE-E | 484 (59.0) | 337 (41.0) | 194 | 1015 | 821 |
| DE-W | 586 (68.7) | 267 (31.3) | 189 | 1042 | 853 |
| DK | 764 (83.7) | 149 (16.3) | 87 | 1000 | 913 |
| ES | 687 (72.8) | 257 (27.2) | 57 | 1001 | 944 |
| FI | 719 (76.6) | 220 (23.4) | 72 | 1011 | 939 |
| FR | 571 (62.3) | 346 (37.7) | 134 | 1051 | 917 |
| GB-GBN | 412 (51.3) | 391 (48.7) | 200 | 1003 | 803 |
| GB-NIR | 175 (65.5) | 92 (34.5) | 43 | 310 | 267 |
| GR | 531 (57.1) | 399 (42.9) | 70 | 1000 | 930 |
| IE | 465 (56.9) | 352 (43.1) | 184 | 1001 | 817 |
| IT | 508 (66.7) | 254 (33.3) | 238 | 1000 | 762 |
| LU | 405 (72.8) | 151 (27.2) | 50 | 606 | 556 |
| NL | 613 (65.4) | 325 (34.6) | 84 | 1022 | 938 |
| PT | 713 (75.7) | 229 (24.3) | 57 | 999 | 942 |
| SE | 709 (78.6) | 193 (21.4) | 98 | 1000 | 902 |
| N Sum | 9540 | 4573 | 2009 | 16122 | |
| N Valid Sum | 9540 | 4573 | | | 14113 |

v156 - Q31 DATA PROTEC TRUST: CREDIT AGENCIES

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_11 Credit reference agencies, that is organisations which keep records of people's loans

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v156 by isocntry, Absolute Values (Row Percent), weighted by v9

| v156 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 322 (36.3) | 566 (63.7) | 143 | 1031 | 888 |
| BE | 373 (42.6) | 502 (57.4) | 154 | 1029 | 875 |
| DE-E | 451 (52.9) | 401 (47.1) | 162 | 1014 | 852 |
| DE-W | 349 (40.3) | 516 (59.7) | 177 | 1042 | 865 |
| DK | 413 (49.6) | 419 (50.4) | 168 | 1000 | 832 |
| ES | 358 (41.8) | 498 (58.2) | 145 | 1001 | 856 |
| FI | 547 (64.1) | 306 (35.9) | 158 | 1011 | 853 |
| FR | 302 (32.2) | 637 (67.8) | 112 | 1051 | 939 |
| GB-GBN | 207 (25.0) | 621 (75.0) | 176 | 1004 | 828 |
| GB-NIR | 73 (27.3) | 194 (72.7) | 43 | 310 | 267 |
| GR | 271 (30.3) | 622 (69.7) | 106 | 999 | 893 |
| IE | 232 (28.5) | 583 (71.5) | 187 | 1002 | 815 |
| IT | 252 (32.7) | 518 (67.3) | 230 | 1000 | 770 |
| LU | 208 (42.2) | 285 (57.8) | 113 | 606 | 493 |
| NL | 378 (43.1) | 500 (56.9) | 146 | 1024 | 878 |
| PT | 396 (46.6) | 453 (53.4) | 151 | 1000 | 849 |
| SE | 462 (53.2) | 407 (46.8) | 131 | 1000 | 869 |
| N Sum | 5594 | 8028 | 2502 | 16124 | |
| N Valid Sum | 5594 | 8028 | | | 13622 |

v157 - Q31 DATA PROTEC TRUST: MAIL ORDER COMP

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_12 Mail order companies

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v157 by isocntry, Absolute Values (Row Percent), weighted by v9

| v157 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 259 (28.4) | 652 (71.6) | 119 | 1030 | 911 |
| BE | 255 (27.4) | 676 (72.6) | 99 | 1030 | 931 |
| DE-E | 295 (32.8) | 605 (67.2) | 114 | 1014 | 900 |
| DE-W | 209 (23.2) | 690 (76.8) | 144 | 1043 | 899 |
| DK | 168 (19.2) | 709 (80.8) | 122 | 999 | 877 |
| ES | 221 (23.9) | 705 (76.1) | 74 | 1000 | 926 |
| FI | 295 (32.3) | 619 (67.7) | 96 | 1010 | 914 |
| FR | 192 (19.6) | 790 (80.4) | 69 | 1051 | 982 |
| GB-GBN | 219 (25.4) | 644 (74.6) | 140 | 1003 | 863 |
| GB-NIR | 60 (22.1) | 212 (77.9) | 38 | 310 | 272 |
| GR | 272 (29.6) | 647 (70.4) | 81 | 1000 | 919 |
| IE | 184 (22.5) | 634 (77.5) | 182 | 1000 | 818 |
| IT | 157 (18.2) | 707 (81.8) | 136 | 1000 | 864 |
| LU | 172 (31.2) | 379 (68.8) | 55 | 606 | 551 |
| NL | 233 (25.2) | 690 (74.8) | 101 | 1024 | 923 |
| PT | 231 (25.7) | 667 (74.3) | 102 | 1000 | 898 |
| SE | 233 (27.1) | 626 (72.9) | 141 | 1000 | 859 |
| N Sum | 3655 | 10652 | 1813 | 16120 | |
| N Valid Sum | 3655 | 10652 | | | 14307 |

v158 - Q31 DATA PROTEC TRUST: NON-PROFIT ORG

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_13 Non-profit organisations

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v158 by isocntry, Absolute Values (Row Percent), weighted by v9

| v158 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 419 (47.7) | 460 (52.3) | 153 | 1032 | 879 |
| BE | 371 (44.5) | 463 (55.5) | 197 | 1031 | 834 |
| DE-E | 409 (50.4) | 402 (49.6) | 203 | 1014 | 811 |
| DE-W | 442 (52.7) | 397 (47.3) | 203 | 1042 | 839 |
| DK | 359 (46.0) | 422 (54.0) | 219 | 1000 | 781 |
| ES | 396 (45.3) | 479 (54.7) | 125 | 1000 | 875 |
| FI | 413 (48.5) | 438 (51.5) | 160 | 1011 | 851 |
| FR | 430 (47.6) | 473 (52.4) | 148 | 1051 | 903 |
| GB-GBN | 347 (46.2) | 404 (53.8) | 254 | 1005 | 751 |
| GB-NIR | 110 (45.8) | 130 (54.2) | 70 | 310 | 240 |
| GR | 314 (35.7) | 565 (64.3) | 120 | 999 | 879 |
| IE | 341 (45.2) | 414 (54.8) | 245 | 1000 | 755 |
| IT | 449 (57.3) | 334 (42.7) | 216 | 999 | 783 |
| LU | 278 (51.4) | 263 (48.6) | 65 | 606 | 541 |
| NL | 444 (50.5) | 435 (49.5) | 144 | 1023 | 879 |
| PT | 541 (62.5) | 325 (37.5) | 134 | 1000 | 866 |
| SE | 358 (42.8) | 479 (57.2) | 163 | 1000 | 837 |
| N Sum | 6421 | 6883 | 2819 | 16123 | |
| N Valid Sum | 6421 | 6883 | | | 13304 |

v159 - Q31 DATA PROTEC TRUST: SURVEY RESEARCH

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_14 Market-and opinion research companies

- 1 Trust
- 2 Do not trust
- 3 DK

Note:

Last trend: EB45.1, Q.48

v159 by isocntry, Absolute Values (Row Percent), weighted by v9

| v159 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 452 (54.3) | 381 (45.7) | 198 | 1031 | 833 |
| BE | 456 (52.5) | 412 (47.5) | 163 | 1031 | 868 |
| DE-E | 519 (68.1) | 243 (31.9) | 252 | 1014 | 762 |
| DE-W | 429 (59.9) | 287 (40.1) | 326 | 1042 | 716 |
| DK | 558 (67.6) | 267 (32.4) | 174 | 999 | 825 |
| ES | 370 (44.6) | 460 (55.4) | 169 | 999 | 830 |
| FI | 424 (50.9) | 409 (49.1) | 178 | 1011 | 833 |
| FR | 427 (48.3) | 457 (51.7) | 167 | 1051 | 884 |
| GB-GBN | 401 (52.7) | 360 (47.3) | 243 | 1004 | 761 |
| GB-NIR | 125 (50.6) | 122 (49.4) | 64 | 311 | 247 |
| GR | 424 (47.3) | 472 (52.7) | 104 | 1000 | 896 |
| IE | 343 (43.9) | 438 (56.1) | 221 | 1002 | 781 |
| IT | 498 (65.0) | 268 (35.0) | 234 | 1000 | 766 |
| LU | 346 (64.2) | 193 (35.8) | 67 | 606 | 539 |
| NL | 485 (54.5) | 405 (45.5) | 133 | 1023 | 890 |
| PT | 502 (64.9) | 272 (35.1) | 226 | 1000 | 774 |
| SE | 463 (56.7) | 353 (43.3) | 184 | 1000 | 816 |
| N Sum | 7222 | 5799 | 3103 | 16124 | |
| N Valid Sum | 7222 | 5799 | | | 13021 |

v160 - Q31 DATA PROTEC TRUST: NO TRUST

Q.31

I am going to read you a list of (NATIONALITY) organisations that may keep personal information about us. For each of them, please tell me whether you trust them or not to use this information in a way you think acceptable?

(READ OUT)

Q.31_15 I don't trust any of these organisations (SPONTANEOUS)

0 Not mentioned

1 Mentioned

Note:

Last trend: EB45.1, Q.48

v160 by isocntry, Absolute Values (Row Percent), weighted by v9

| v160 | 0 | 1 | N Sum | N Valid Sum |
|-------------|--------------|----------|-------|-------------|
| isocntry | | | | |
| AT | 982 (95.2) | 49 (4.8) | 1031 | 1031 |
| BE | 992 (96.3) | 38 (3.7) | 1030 | 1030 |
| DE-E | 995 (98.1) | 19 (1.9) | 1014 | 1014 |
| DE-W | 1014 (97.3) | 28 (2.7) | 1042 | 1042 |
| DK | 991 (99.1) | 9 (0.9) | 1000 | 1000 |
| ES | 915 (91.5) | 85 (8.5) | 1000 | 1000 |
| FI | 996 (98.5) | 15 (1.5) | 1011 | 1011 |
| FR | 1009 (96.0) | 42 (4.0) | 1051 | 1051 |
| GB-GBN | 973 (96.9) | 31 (3.1) | 1004 | 1004 |
| GB-NIR | 306 (98.7) | 4 (1.3) | 310 | 310 |
| GR | 921 (92.1) | 79 (7.9) | 1000 | 1000 |
| IE | 953 (95.2) | 48 (4.8) | 1001 | 1001 |
| IT | 1000 (100.0) | | 1000 | 1000 |
| LU | 592 (97.7) | 14 (2.3) | 606 | 606 |
| NL | 1009 (98.6) | 14 (1.4) | 1023 | 1023 |
| PT | 967 (96.7) | 33 (3.3) | 1000 | 1000 |
| SE | 975 (97.5) | 25 (2.5) | 1000 | 1000 |
| N Sum | 15590 | 533 | 16123 | |
| N Valid Sum | 15590 | 533 | | 16123 |

v161 - Q32 DATA PROTECTION: GATHERING INFO

Q.32

For each of the following statements, please tell me if you tend to agree or tend to disagree?

(SHOW CARD)

(READ OUT)

Q.32_1 You should be informed why organisations are gathering your personal data and if they are sharing it with other organisations

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v161 by isocntry, Absolute Values (Row Percent), weighted by v9

| v161 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 845 (87.8) | 117 (12.2) | 70 | 1032 | 962 |
| BE | 905 (91.9) | 80 (8.1) | 44 | 1029 | 985 |
| DE-E | 903 (92.6) | 72 (7.4) | 39 | 1014 | 975 |
| DE-W | 939 (94.6) | 54 (5.4) | 50 | 1043 | 993 |
| DK | 920 (95.7) | 41 (4.3) | 39 | 1000 | 961 |
| ES | 883 (95.2) | 45 (4.8) | 72 | 1000 | 928 |
| FI | 890 (90.1) | 98 (9.9) | 23 | 1011 | 988 |
| FR | 974 (95.6) | 45 (4.4) | 33 | 1052 | 1019 |
| GB-GBN | 945 (96.0) | 39 (4.0) | 20 | 1004 | 984 |
| GB-NIR | 298 (98.7) | 4 (1.3) | 8 | 310 | 302 |
| GR | 921 (97.8) | 21 (2.2) | 58 | 1000 | 942 |
| IE | 961 (98.6) | 14 (1.4) | 26 | 1001 | 975 |
| IT | 897 (92.6) | 72 (7.4) | 31 | 1000 | 969 |
| LU | 505 (86.0) | 82 (14.0) | 20 | 607 | 587 |
| NL | 933 (94.3) | 56 (5.7) | 34 | 1023 | 989 |
| PT | 907 (96.6) | 32 (3.4) | 61 | 1000 | 939 |
| SE | 959 (97.6) | 24 (2.4) | 17 | 1000 | 983 |
| N Sum | 14585 | 896 | 645 | 16126 | |
| N Valid Sum | 14585 | 896 | | | 15481 |

v162 - Q32 DATA PROTECTION: HIGH LEVEL LAW

Q.32

For each of the following statements, please tell me if you tend to agree or tend to disagree?

(SHOW CARD)

(READ OUT)

Q.32_2 The level of personal data protection provided by the law in (OUR COUNTRY) is high

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v162 by isocntry, Absolute Values (Row Percent), weighted by v9

| v162 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 559 (65.8) | 291 (34.2) | 181 | 1031 | 850 |
| BE | 508 (64.1) | 284 (35.9) | 238 | 1030 | 792 |
| DE-E | 491 (56.8) | 374 (43.2) | 150 | 1015 | 865 |
| DE-W | 596 (70.1) | 254 (29.9) | 192 | 1042 | 850 |
| DK | 622 (77.0) | 186 (23.0) | 192 | 1000 | 808 |
| ES | 332 (50.5) | 325 (49.5) | 343 | 1000 | 657 |
| FI | 766 (82.5) | 162 (17.5) | 84 | 1012 | 928 |
| FR | 474 (60.9) | 304 (39.1) | 273 | 1051 | 778 |
| GB-GBN | 412 (54.1) | 350 (45.9) | 242 | 1004 | 762 |
| GB-NIR | 129 (63.5) | 74 (36.5) | 107 | 310 | 203 |
| GR | 325 (41.6) | 457 (58.4) | 218 | 1000 | 782 |
| IE | 397 (60.2) | 263 (39.8) | 340 | 1000 | 660 |
| IT | 421 (53.3) | 369 (46.7) | 210 | 1000 | 790 |
| LU | 330 (70.8) | 136 (29.2) | 140 | 606 | 466 |
| NL | 558 (64.7) | 304 (35.3) | 161 | 1023 | 862 |
| PT | 311 (49.2) | 321 (50.8) | 368 | 1000 | 632 |
| SE | 636 (74.1) | 222 (25.9) | 142 | 1000 | 858 |
| N Sum | 7867 | 4676 | 3581 | 16124 | |
| N Valid Sum | 7867 | 4676 | | | 12543 |

v163 - Q32 DATA PROTECTION: LOW AWARENESS

Q.32

For each of the following statements, please tell me if you tend to agree or tend to disagree?

(SHOW CARD)

(READ OUT)

Q.32_3 People's awareness about personal data protection in (OUR COUNTRY) is low

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v163 by isocntry, Absolute Values (Row Percent), weighted by v9

| v163 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 590 (68.1) | 277 (31.9) | 164 | 1031 | 867 |
| BE | 704 (80.3) | 173 (19.7) | 153 | 1030 | 877 |
| DE-E | 601 (72.1) | 233 (27.9) | 180 | 1014 | 834 |
| DE-W | 628 (74.1) | 220 (25.9) | 194 | 1042 | 848 |
| DK | 646 (77.0) | 193 (23.0) | 160 | 999 | 839 |
| ES | 605 (81.9) | 134 (18.1) | 261 | 1000 | 739 |
| FI | 642 (70.2) | 273 (29.8) | 96 | 1011 | 915 |
| FR | 873 (91.7) | 79 (8.3) | 99 | 1051 | 952 |
| GB-GBN | 724 (83.9) | 139 (16.1) | 141 | 1004 | 863 |
| GB-NIR | 217 (87.9) | 30 (12.1) | 64 | 311 | 247 |
| GR | 749 (87.4) | 108 (12.6) | 142 | 999 | 857 |
| IE | 709 (88.4) | 93 (11.6) | 200 | 1002 | 802 |
| IT | 765 (84.8) | 137 (15.2) | 98 | 1000 | 902 |
| LU | 483 (86.4) | 76 (13.6) | 46 | 605 | 559 |
| NL | 726 (78.9) | 194 (21.1) | 103 | 1023 | 920 |
| PT | 804 (91.2) | 78 (8.8) | 118 | 1000 | 882 |
| SE | 663 (75.4) | 216 (24.6) | 121 | 1000 | 879 |
| N Sum | 11129 | 2653 | 2340 | 16122 | |
| N Valid Sum | 11129 | 2653 | | | 13782 |

v164 - Q32 DATA PROTECTION: INTERNET WORRY

Q.32

For each of the following statements, please tell me if you tend to agree or tend to disagree?

(SHOW CARD)

(READ OUT)

Q.32_4 You are worried about leaving personal information on the Internet such as name, address, date of birth, gender

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v164 by isocntry, Absolute Values (Row Percent), weighted by v9

| v164 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 607 (69.0) | 273 (31.0) | 151 | 1031 | 880 |
| BE | 600 (66.7) | 299 (33.3) | 130 | 1029 | 899 |
| DE-E | 582 (73.0) | 215 (27.0) | 217 | 1014 | 797 |
| DE-W | 616 (74.6) | 210 (25.4) | 217 | 1043 | 826 |
| DK | 630 (68.9) | 285 (31.1) | 84 | 999 | 915 |
| ES | 638 (81.1) | 149 (18.9) | 213 | 1000 | 787 |
| FI | 686 (77.5) | 199 (22.5) | 126 | 1011 | 885 |
| FR | 676 (71.9) | 264 (28.1) | 111 | 1051 | 940 |
| GB-GBN | 728 (82.4) | 155 (17.6) | 121 | 1004 | 883 |
| GB-NIR | 222 (79.9) | 56 (20.1) | 32 | 310 | 278 |
| GR | 743 (91.7) | 67 (8.3) | 191 | 1001 | 810 |
| IE | 732 (84.9) | 130 (15.1) | 139 | 1001 | 862 |
| IT | 629 (75.4) | 205 (24.6) | 166 | 1000 | 834 |
| LU | 372 (68.5) | 171 (31.5) | 63 | 606 | 543 |
| NL | 736 (79.7) | 188 (20.3) | 100 | 1024 | 924 |
| PT | 432 (56.6) | 331 (43.4) | 237 | 1000 | 763 |
| SE | 761 (80.4) | 186 (19.6) | 53 | 1000 | 947 |
| N Sum | 10390 | 3383 | 2351 | 16124 | |
| N Valid Sum | 10390 | 3383 | | | 13773 |

v165 - Q32 DATA PROTECTION: NAT LEGISLATION

Q.32

For each of the following statements, please tell me if you tend to agree or tend to disagree?

(SHOW CARD)

(READ OUT)

Q.32_5 (NATIONALITY) legislation can cope with the growing number of people leaving personal information on the Internet

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v165 by isocntry, Absolute Values (Row Percent), weighted by v9

| v165 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 433 (56.7) | 330 (43.3) | 268 | 1031 | 763 |
| BE | 267 (39.6) | 408 (60.4) | 355 | 1030 | 675 |
| DE-E | 249 (37.0) | 424 (63.0) | 341 | 1014 | 673 |
| DE-W | 248 (35.7) | 447 (64.3) | 347 | 1042 | 695 |
| DK | 279 (39.2) | 433 (60.8) | 288 | 1000 | 712 |
| ES | 300 (57.1) | 225 (42.9) | 475 | 1000 | 525 |
| FI | 360 (44.1) | 457 (55.9) | 194 | 1011 | 817 |
| FR | 274 (35.5) | 498 (64.5) | 279 | 1051 | 772 |
| GB-GBN | 206 (29.8) | 485 (70.2) | 314 | 1005 | 691 |
| GB-NIR | 57 (33.7) | 112 (66.3) | 141 | 310 | 169 |
| GR | 263 (43.8) | 337 (56.2) | 400 | 1000 | 600 |
| IE | 304 (50.9) | 293 (49.1) | 404 | 1001 | 597 |
| IT | 254 (38.5) | 405 (61.5) | 342 | 1001 | 659 |
| LU | 187 (43.9) | 239 (56.1) | 180 | 606 | 426 |
| NL | 458 (59.8) | 308 (40.2) | 258 | 1024 | 766 |
| PT | 237 (47.2) | 265 (52.8) | 498 | 1000 | 502 |
| SE | 132 (17.8) | 608 (82.2) | 260 | 1000 | 740 |
| N Sum | 4508 | 6274 | 5344 | 16126 | |
| N Valid Sum | 4508 | 6274 | | | 10782 |

v166 - Q32 DATA PROTECTION: NON-EU COUNTRIES

Q.32

For each of the following statements, please tell me if you tend to agree or tend to disagree?

(SHOW CARD)

(READ OUT)

Q.32_6 The (NATIONALITY) organisations that keep personal information should not be allowed to transfer these without your consent to similar organisations in a country which is not a member of the European Union

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v166 by isocntry, Absolute Values (Row Percent), weighted by v9

| v166 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 802 (86.7) | 123 (13.3) | 107 | 1032 | 925 |
| BE | 859 (91.8) | 77 (8.2) | 93 | 1029 | 936 |
| DE-E | 862 (93.2) | 63 (6.8) | 90 | 1015 | 925 |
| DE-W | 865 (93.0) | 65 (7.0) | 113 | 1043 | 930 |
| DK | 822 (89.9) | 92 (10.1) | 86 | 1000 | 914 |
| ES | 729 (91.2) | 70 (8.8) | 201 | 1000 | 799 |
| FI | 913 (93.1) | 68 (6.9) | 29 | 1010 | 981 |
| FR | 911 (93.9) | 59 (6.1) | 81 | 1051 | 970 |
| GB-GBN | 814 (90.5) | 85 (9.5) | 105 | 1004 | 899 |
| GB-NIR | 267 (96.0) | 11 (4.0) | 31 | 309 | 278 |
| GR | 800 (92.9) | 61 (7.1) | 139 | 1000 | 861 |
| IE | 816 (93.4) | 58 (6.6) | 126 | 1000 | 874 |
| IT | 816 (90.9) | 82 (9.1) | 102 | 1000 | 898 |
| LU | 526 (91.5) | 49 (8.5) | 32 | 607 | 575 |
| NL | 895 (93.1) | 66 (6.9) | 62 | 1023 | 961 |
| PT | 720 (88.8) | 91 (11.2) | 190 | 1001 | 811 |
| SE | 860 (90.5) | 90 (9.5) | 50 | 1000 | 950 |
| N Sum | 13277 | 1210 | 1637 | 16124 | |
| N Valid Sum | 13277 | 1210 | | | 14487 |

v167 - Q32 DATA PROTECTION: NON-EU LEGISLATION

Q.32

For each of the following statements, please tell me if you tend to agree or tend to disagree?

(SHOW CARD)

(READ OUT)

Q.32_7 Most non European Union countries do not have data protection laws that are as effective as the laws in place in the European Union

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v167 by isocntry, Absolute Values (Row Percent), weighted by v9

| v167 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 590 (83.1) | 120 (16.9) | 321 | 1031 | 710 |
| BE | 444 (74.7) | 150 (25.3) | 436 | 1030 | 594 |
| DE-E | 423 (80.0) | 106 (20.0) | 486 | 1015 | 529 |
| DE-W | 535 (87.4) | 77 (12.6) | 431 | 1043 | 612 |
| DK | 525 (87.2) | 77 (12.8) | 398 | 1000 | 602 |
| ES | 365 (83.0) | 75 (17.0) | 561 | 1001 | 440 |
| FI | 782 (91.8) | 70 (8.2) | 159 | 1011 | 852 |
| FR | 525 (81.9) | 116 (18.1) | 410 | 1051 | 641 |
| GB-GBN | 400 (80.0) | 100 (20.0) | 504 | 1004 | 500 |
| GB-NIR | 131 (85.6) | 22 (14.4) | 158 | 311 | 153 |
| GR | 509 (85.4) | 87 (14.6) | 404 | 1000 | 596 |
| IE | 447 (89.2) | 54 (10.8) | 500 | 1001 | 501 |
| IT | 408 (76.4) | 126 (23.6) | 466 | 1000 | 534 |
| LU | 360 (82.9) | 74 (17.1) | 172 | 606 | 434 |
| NL | 581 (87.4) | 84 (12.6) | 359 | 1024 | 665 |
| PT | 404 (75.9) | 128 (24.1) | 468 | 1000 | 532 |
| SE | 550 (84.9) | 98 (15.1) | 351 | 999 | 648 |
| N Sum | 7979 | 1564 | 6584 | 16127 | |
| N Valid Sum | 7979 | 1564 | | | 9543 |

v168 - Q33A DATA PROTECTION MONITORING - HEARD

Q.33A

Before today, had you heard or not about ...?

(SHOW CARD)

(READ OUT)

Q.33A_1 Independent authorities monitoring the application of data protection laws, hearing complaints from individuals and imposing sanctions on law breakers

- 1 Heard
- 2 Not heard
- 3 DK

v168 by isocntry, Absolute Values (Row Percent), weighted by v9

| v168 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 293 (30.7) | 660 (69.3) | 78 | 1031 | 953 |
| BE | 196 (19.7) | 798 (80.3) | 36 | 1030 | 994 |
| DE-E | 171 (18.0) | 779 (82.0) | 64 | 1014 | 950 |
| DE-W | 259 (26.9) | 705 (73.1) | 78 | 1042 | 964 |
| DK | 255 (26.3) | 713 (73.7) | 32 | 1000 | 968 |
| ES | 186 (19.7) | 758 (80.3) | 55 | 999 | 944 |
| FI | 227 (23.2) | 753 (76.8) | 31 | 1011 | 980 |
| FR | 301 (30.0) | 701 (70.0) | 48 | 1050 | 1002 |
| GB-GBN | 246 (25.6) | 716 (74.4) | 42 | 1004 | 962 |
| GB-NIR | 79 (26.0) | 225 (74.0) | 6 | 310 | 304 |
| GR | 251 (26.3) | 705 (73.7) | 44 | 1000 | 956 |
| IE | 235 (24.7) | 717 (75.3) | 49 | 1001 | 952 |
| IT | 340 (36.3) | 597 (63.7) | 63 | 1000 | 937 |
| LU | 141 (24.4) | 438 (75.6) | 27 | 606 | 579 |
| NL | 423 (44.2) | 534 (55.8) | 65 | 1022 | 957 |
| PT | 202 (20.6) | 780 (79.4) | 18 | 1000 | 982 |
| SE | 329 (34.0) | 638 (66.0) | 34 | 1001 | 967 |
| N Sum | 4134 | 11217 | 770 | 16121 | |
| N Valid Sum | 4134 | 11217 | | | 15351 |

v169 - Q33A DATA ACCESS RIGHT - HEARD

Q.33A

Before today, had you heard or not about ...?

(SHOW CARD)

(READ OUT)

Q.33A_2 Laws granting individuals access to personal data held by others and the right to correct or remove data which is inaccurate or has been obtained unlawfully

- 1 Heard
- 2 Not heard
- 3 DK

v169 by isocntry, Absolute Values (Row Percent), weighted by v9

| v169 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 271 (28.3) | 685 (71.7) | 75 | 1031 | 956 |
| BE | 247 (25.2) | 733 (74.8) | 51 | 1031 | 980 |
| DE-E | 160 (17.5) | 755 (82.5) | 99 | 1014 | 915 |
| DE-W | 239 (26.5) | 662 (73.5) | 142 | 1043 | 901 |
| DK | 227 (23.7) | 731 (76.3) | 43 | 1001 | 958 |
| ES | 239 (25.4) | 701 (74.6) | 60 | 1000 | 940 |
| FI | 281 (29.2) | 680 (70.8) | 50 | 1011 | 961 |
| FR | 398 (39.8) | 602 (60.2) | 51 | 1051 | 1000 |
| GB-GBN | 332 (34.6) | 628 (65.4) | 45 | 1005 | 960 |
| GB-NIR | 96 (31.6) | 208 (68.4) | 6 | 310 | 304 |
| GR | 133 (14.0) | 820 (86.0) | 46 | 999 | 953 |
| IE | 253 (26.7) | 696 (73.3) | 52 | 1001 | 949 |
| IT | 529 (55.9) | 417 (44.1) | 53 | 999 | 946 |
| LU | 162 (28.3) | 410 (71.7) | 35 | 607 | 572 |
| NL | 387 (41.6) | 543 (58.4) | 93 | 1023 | 930 |
| PT | 193 (19.9) | 779 (80.1) | 28 | 1000 | 972 |
| SE | 255 (27.3) | 678 (72.7) | 68 | 1001 | 933 |
| N Sum | 4402 | 10728 | 997 | 16127 | |
| N Valid Sum | 4402 | 10728 | | | 15130 |

v170 - Q33B DATA ACCESS RIGHT - EXERCISED

[Q.33A

Before today, had you heard or not about ...?

Q.33A_2

Laws granting individuals access to personal data held by others and the right to correct or remove data which is inaccurate or has been obtained unlawfully]

Q.33B

IF "YES", CODE 1 FOR ITEM 2 IN Q.33.A

Have you ever exercised this right?

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V169)

v170 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v170 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-----------|------------|-----|-------|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | | M | M | | |
| AT | 16 (6.0) | 249 (94.0) | 5 | 760 | 1030 | 265 | |
| BE | 25 (10.2) | 219 (89.8) | 3 | 783 | 1030 | 244 | |
| DE-E | 13 (8.1) | 147 (91.9) | | 854 | 1014 | 160 | |
| DE-W | 13 (5.6) | 219 (94.4) | 7 | 804 | 1043 | 232 | |
| DK | 26 (11.6) | 198 (88.4) | 3 | 773 | 1000 | 224 | |
| ES | 11 (4.7) | 222 (95.3) | 7 | 761 | 1001 | 233 | |
| FI | 26 (9.6) | 244 (90.4) | 10 | 730 | 1010 | 270 | |
| FR | 32 (8.6) | 341 (91.4) | 25 | 653 | 1051 | 373 | |
| GB-GBN | 25 (8.3) | 276 (91.7) | 30 | 672 | 1003 | 301 | |
| GB-NIR | 9 (9.4) | 87 (90.6) | | 214 | 310 | 96 | |
| GR | 5 (3.8) | 127 (96.2) | 1 | 867 | 1000 | 132 | |
| IE | 15 (6.6) | 214 (93.4) | 24 | 748 | 1001 | 229 | |
| IT | 44 (8.4) | 479 (91.6) | 6 | 471 | 1000 | 523 | |
| LU | 27 (21.1) | 101 (78.9) | 33 | 444 | 605 | 128 | |
| NL | 29 (7.6) | 355 (92.4) | 3 | 636 | 1023 | 384 | |
| PT | 6 (3.2) | 182 (96.8) | 5 | 807 | 1000 | 188 | |
| SE | 31 (12.8) | 211 (87.2) | 13 | 745 | 1000 | 242 | |
| N Sum | 353 | 3871 | 175 | 11722 | 16121 | | |
| N Valid Sum | 353 | 3871 | | | | 4224 | |

v171 - Q33A DATA COLLECTOR OBLIGATIONS - HEARD

Q.33A

ASK ALL

Before today, had you heard or not about ...?

(SHOW CARD)

(READ OUT)

Q.33A_3 Those collecting personal information are obliged to provide individuals with certain information such as their identity and the purpose of the data collection

- 1 Heard
- 2 Not heard
- 3 DK

v171 by isocntry, Absolute Values (Row Percent), weighted by v9

| V171 by isocntry, Absolute Values (Row Percent), Weighted by V6 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v171 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | | | | M | | |
| AT | 248 (26.5) | 689 (73.5) | 94 | 1031 | | 937 |
| BE | 271 (28.5) | 679 (71.5) | 80 | 1030 | | 950 |
| DE-E | 390 (41.4) | 552 (58.6) | 72 | 1014 | | 942 |
| DE-W | 480 (49.9) | 481 (50.1) | 82 | 1043 | | 961 |
| DK | 343 (36.5) | 596 (63.5) | 61 | 1000 | | 939 |
| ES | 277 (30.7) | 624 (69.3) | 99 | 1000 | | 901 |
| FI | 456 (46.9) | 516 (53.1) | 40 | 1012 | | 972 |
| FR | 355 (37.0) | 605 (63.0) | 91 | 1051 | | 960 |
| GB-GBN | 448 (49.4) | 459 (50.6) | 97 | 1004 | | 907 |
| GB-NIR | 149 (49.2) | 154 (50.8) | 6 | 309 | | 303 |
| GR | 301 (31.5) | 655 (68.5) | 45 | 1001 | | 956 |
| IE | 395 (42.7) | 530 (57.3) | 76 | 1001 | | 925 |
| IT | 626 (68.7) | 285 (31.3) | 89 | 1000 | | 911 |
| LU | 138 (25.0) | 413 (75.0) | 55 | 606 | | 551 |
| NL | 512 (52.7) | 460 (47.3) | 51 | 1023 | | 972 |
| PT | 231 (23.7) | 742 (76.3) | 28 | 1001 | | 973 |
| SE | 596 (65.6) | 313 (34.4) | 92 | 1001 | | 909 |
| N Sum | 6216 | 8753 | 1158 | 16127 | | |
| N Valid Sum | 6216 | 8753 | | | | 14969 |

v172 - Q33A DATA OPT-OUT FOR MARKETING - HEARD

Q.33A

Before today, had you heard or not about ...?

(SHOW CARD)

(READ OUT)

Q.33A_4 Right to object to the use of personal information for the purpose of direct marketing (opt-out)

- 1 Heard
- 2 Not heard
- 3 DK

v172 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v172 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | | | | M | | |
| AT | 440 (46.8) | 500 (53.2) | 91 | 1031 | 940 | |
| BE | 386 (40.0) | 580 (60.0) | 64 | 1030 | 966 | |
| DE-E | 416 (44.6) | 517 (55.4) | 81 | 1014 | 933 | |
| DE-W | 493 (52.7) | 442 (47.3) | 107 | 1042 | 935 | |
| DK | 384 (40.8) | 557 (59.2) | 59 | 1000 | 941 | |
| ES | 313 (34.7) | 590 (65.3) | 97 | 1000 | 903 | |
| FI | 739 (74.8) | 249 (25.2) | 23 | 1011 | 988 | |
| FR | 593 (59.8) | 398 (40.2) | 60 | 1051 | 991 | |
| GB-GBN | 513 (55.4) | 413 (44.6) | 78 | 1004 | 926 | |
| GB-NIR | 142 (47.5) | 157 (52.5) | 11 | 310 | 299 | |
| GR | 329 (34.5) | 625 (65.5) | 47 | 1001 | 954 | |
| IE | 400 (43.6) | 517 (56.4) | 84 | 1001 | 917 | |
| IT | 574 (64.6) | 314 (35.4) | 113 | 1001 | 888 | |
| LU | 194 (34.7) | 365 (65.3) | 47 | 606 | 559 | |
| NL | 618 (63.9) | 349 (36.1) | 56 | 1023 | 967 | |
| PT | 329 (33.9) | 642 (66.1) | 29 | 1000 | 971 | |
| SE | 610 (67.5) | 294 (32.5) | 95 | 999 | 904 | |
| N Sum | 7473 | 7509 | 1142 | 16124 | | |
| N Valid Sum | 7473 | 7509 | | | 14982 | |

v173 - Q33A DATA USE AGREEMENT NEED - HEARD

Q.33A

Before today, had you heard or not about ...?

(SHOW CARD)

(READ OUT)

Q.33A_5 The need to have your agreement to use your personal information and your right to oppose some uses

- 1 Heard
- 2 Not heard
- 3 DK

v173 by isocntry, Absolute Values (Row Percent), weighted by v9

| V173 by isocntry, Absolute Values (Row 1 Green), Weighted by V5 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v173 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | | | | M | | |
| AT | 464 (49.8) | 468 (50.2) | 99 | 1031 | 932 | |
| BE | 378 (39.1) | 588 (60.9) | 63 | 1029 | 966 | |
| DE-E | 472 (50.8) | 457 (49.2) | 85 | 1014 | 929 | |
| DE-W | 540 (57.6) | 398 (42.4) | 105 | 1043 | 938 | |
| DK | 441 (46.8) | 501 (53.2) | 59 | 1001 | 942 | |
| ES | 339 (37.2) | 573 (62.8) | 88 | 1000 | 912 | |
| FI | 673 (69.5) | 296 (30.5) | 43 | 1012 | 969 | |
| FR | 492 (51.3) | 467 (48.7) | 92 | 1051 | 959 | |
| GB-GBN | 455 (50.6) | 444 (49.4) | 105 | 1004 | 899 | |
| GB-NIR | 136 (46.4) | 157 (53.6) | 16 | 309 | 293 | |
| GR | 346 (36.4) | 604 (63.6) | 50 | 1000 | 950 | |
| IE | 362 (40.2) | 539 (59.8) | 100 | 1001 | 901 | |
| IT | 712 (77.6) | 206 (22.4) | 82 | 1000 | 918 | |
| LU | 197 (35.3) | 361 (64.7) | 49 | 607 | 558 | |
| NL | 596 (62.6) | 356 (37.4) | 70 | 1022 | 952 | |
| PT | 292 (30.5) | 666 (69.5) | 42 | 1000 | 958 | |
| SE | 517 (59.0) | 360 (41.0) | 123 | 1000 | 877 | |
| N Sum | 7412 | 7441 | 1271 | 16124 | | |
| N Valid Sum | 7412 | 7441 | | | | 14853 |

v174 - Q34 DATA LIMITATION - INTERNET TOOLS

Q.34

A lot of personal data are collected when people are on the Internet. Have you ever heard of tools or technologies limiting the collection of such data? (FOR EXAMPLE: COOKIE FILTERS)

(IF YES)

And have you ever used these tools or technologies or not?

- 1 No, I have not heard about them
- 2 Yes, I have heard about them, but I have never used them
- 3 Yes, I have heard about them and I have already used them
- 4 DK

v174 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v174 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|-----|---|-------|-------------|
| isocntry | M | | | | | | |
| AT | 644 (68.4) | 241 (25.6) | 56 (6.0) | 90 | | 1031 | 941 |
| BE | 797 (80.2) | 151 (15.2) | 46 (4.6) | 36 | | 1030 | 994 |
| DE-E | 780 (79.3) | 145 (14.8) | 58 (5.9) | 31 | | 1014 | 983 |
| DE-W | 724 (72.7) | 177 (17.8) | 95 (9.5) | 47 | | 1043 | 996 |
| DK | 677 (68.7) | 175 (17.8) | 133 (13.5) | 16 | | 1001 | 985 |
| ES | 757 (79.7) | 160 (16.8) | 33 (3.5) | 49 | | 999 | 950 |
| FI | 727 (74.3) | 170 (17.4) | 82 (8.4) | 32 | | 1011 | 979 |
| FR | 763 (75.5) | 208 (20.6) | 39 (3.9) | 41 | | 1051 | 1010 |
| GB-GBN | 745 (76.4) | 172 (17.6) | 58 (5.9) | 29 | | 1004 | 975 |
| GB-NIR | 229 (75.6) | 52 (17.2) | 22 (7.3) | 8 | | 311 | 303 |
| GR | 810 (86.6) | 99 (10.6) | 26 (2.8) | 65 | | 1000 | 935 |
| IE | 751 (79.1) | 172 (18.1) | 26 (2.7) | 52 | | 1001 | 949 |
| IT | 738 (76.8) | 182 (18.9) | 41 (4.3) | 39 | | 1000 | 961 |
| LU | 393 (66.7) | 146 (24.8) | 50 (8.5) | 17 | | 606 | 589 |
| NL | 607 (61.2) | 262 (26.4) | 123 (12.4) | 32 | | 1024 | 992 |
| PT | 805 (82.0) | 161 (16.4) | 16 (1.6) | 17 | | 999 | 982 |
| SE | 579 (60.2) | 238 (24.8) | 144 (15.0) | 39 | | 1000 | 961 |
| N Sum | 11526 | 2911 | 1048 | 640 | | 16125 | |
| N Valid Sum | 11526 | 2911 | 1048 | | | | 15485 |

v175 - Q35 INTERNET DATA TOOLS: DK TO INSTALL

Q.35

IF " HEARD ABOUT THEM BUT NEVER USED THEM", CODE 2 IN Q.34, OTHERS GO TO Q.36

Why have you never used these tools or technologies?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.35_1 I would not know how to install them on my computer

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 in V174)

v175 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v175 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-----|-------|-------------|
| isocntry | | M | | | | |
| AT | 183 (75.9) | 58 (24.1) | | 790 | 1031 | 241 |
| BE | 116 (76.8) | 35 (23.2) | | 879 | 1030 | 151 |
| DE-E | 116 (80.6) | 28 (19.4) | | 869 | 1013 | 144 |
| DE-W | 135 (75.8) | 43 (24.2) | | 865 | 1043 | 178 |
| DK | 124 (71.3) | 50 (28.7) | | 825 | 999 | 174 |
| ES | 132 (82.5) | 28 (17.5) | | 840 | 1000 | 160 |
| FI | 139 (81.3) | 32 (18.7) | | 841 | 1012 | 171 |
| FR | 171 (82.2) | 37 (17.8) | | 843 | 1051 | 208 |
| GB-GBN | 137 (79.2) | 36 (20.8) | | 832 | 1005 | 173 |
| GB-NIR | 38 (73.1) | 14 (26.9) | | 258 | 310 | 52 |
| GR | 91 (91.0) | 9 (9.0) | | 901 | 1001 | 100 |
| IE | 135 (78.5) | 37 (21.5) | | 829 | 1001 | 172 |
| IT | 149 (81.9) | 33 (18.1) | | 818 | 1000 | 182 |
| LU | 107 (73.3) | 39 (26.7) | | 460 | 606 | 146 |
| NL | 176 (67.2) | 86 (32.8) | | 761 | 1023 | 262 |
| PT | 146 (90.1) | 16 (9.9) | | 839 | 1001 | 162 |
| SE | 178 (74.8) | 60 (25.2) | | 762 | 1000 | 238 |
| N Sum | 2273 | 641 | 13212 | | 16126 | |
| N Valid Sum | 2273 | 641 | | | | 2914 |

v176 - Q35 INTERNET DATA TOOLS: DK TO USE

Q.35

IF " HEARD ABOUT THEM BUT NEVER USED THEM", CODE 2 IN Q.34, OTHERS GO TO Q.36

Why have you never used these tools or technologies?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.35_2 I would not know how to use them

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 in V174)

v176 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v176 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| isocntry | | M | | | | |
| AT | 195 (81.3) | 45 (18.8) | 790 | 1030 | 240 | |
| BE | 115 (76.2) | 36 (23.8) | 879 | 1030 | 151 | |
| DE-E | 99 (68.3) | 46 (31.7) | 869 | 1014 | 145 | |
| DE-W | 116 (65.5) | 61 (34.5) | 865 | 1042 | 177 | |
| DK | 131 (74.9) | 44 (25.1) | 825 | 1000 | 175 | |
| ES | 106 (66.3) | 54 (33.8) | 840 | 1000 | 160 | |
| FI | 132 (77.6) | 38 (22.4) | 841 | 1011 | 170 | |
| FR | 168 (80.8) | 40 (19.2) | 843 | 1051 | 208 | |
| GB-GBN | 116 (67.4) | 56 (32.6) | 832 | 1004 | 172 | |
| GB-NIR | 35 (67.3) | 17 (32.7) | 258 | 310 | 52 | |
| GR | 65 (65.0) | 35 (35.0) | 901 | 1001 | 100 | |
| IE | 144 (83.7) | 28 (16.3) | 829 | 1001 | 172 | |
| IT | 121 (66.1) | 62 (33.9) | 818 | 1001 | 183 | |
| LU | 112 (76.7) | 34 (23.3) | 460 | 606 | 146 | |
| NL | 182 (69.5) | 80 (30.5) | 761 | 1023 | 262 | |
| PT | 115 (71.0) | 47 (29.0) | 839 | 1001 | 162 | |
| SE | 173 (72.7) | 65 (27.3) | 762 | 1000 | 238 | |
| N Sum | 2125 | 788 | 13212 | 16125 | | |
| N Valid Sum | 2125 | 788 | | | 2913 | |

v177 - Q35 INTERNET DATA TOOLS: NOT CONVINCED

Q.35

IF " HEARD ABOUT THEM BUT NEVER USED THEM", CODE 2 IN Q.34, OTHERS GO TO Q.36

Why have you never used these tools or technologies?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.35_3 I am not convinced that they work

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 in V174)

v177 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v177 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 212 (88.0) | 29 (12.0) | 790 | 1031 | 241 | |
| BE | 119 (78.8) | 32 (21.2) | 879 | 1030 | 151 | |
| DE-E | 110 (75.9) | 35 (24.1) | 869 | 1014 | 145 | |
| DE-W | 145 (81.9) | 32 (18.1) | 865 | 1042 | 177 | |
| DK | 152 (87.4) | 22 (12.6) | 825 | 999 | 174 | |
| ES | 133 (83.1) | 27 (16.9) | 840 | 1000 | 160 | |
| FI | 135 (79.4) | 35 (20.6) | 841 | 1011 | 170 | |
| FR | 166 (79.8) | 42 (20.2) | 843 | 1051 | 208 | |
| GB-GBN | 145 (84.3) | 27 (15.7) | 832 | 1004 | 172 | |
| GB-NIR | 35 (67.3) | 17 (32.7) | 258 | 310 | 52 | |
| GR | 81 (81.8) | 18 (18.2) | 901 | 1000 | 99 | |
| IE | 135 (78.5) | 37 (21.5) | 829 | 1001 | 172 | |
| IT | 152 (83.5) | 30 (16.5) | 818 | 1000 | 182 | |
| LU | 111 (76.0) | 35 (24.0) | 460 | 606 | 146 | |
| NL | 208 (79.4) | 54 (20.6) | 761 | 1023 | 262 | |
| PT | 139 (86.3) | 22 (13.7) | 839 | 1000 | 161 | |
| SE | 192 (80.7) | 46 (19.3) | 762 | 1000 | 238 | |
| N Sum | 2370 | 540 | 13212 | 16122 | | |
| N Valid Sum | 2370 | 540 | | | | 2910 |

v178 - Q35 INTERNET DATA TOOLS: NOT CONCERNED

Q.35

IF " HEARD ABOUT THEM BUT NEVER USED THEM", CODE 2 IN Q.34, OTHERS GO TO Q.36

Why have you never used these tools or technologies?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.35_4 I am not really concerned about my privacy when I go on the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 in V174)

v178 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v178 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 190 (78.8) | 51 (21.2) | 790 | 1031 | 241 | |
| BE | 119 (78.8) | 32 (21.2) | 879 | 1030 | 151 | |
| DE-E | 117 (80.7) | 28 (19.3) | 869 | 1014 | 145 | |
| DE-W | 124 (69.7) | 54 (30.3) | 865 | 1043 | 178 | |
| DK | 127 (72.6) | 48 (27.4) | 825 | 1000 | 175 | |
| ES | 133 (83.1) | 27 (16.9) | 840 | 1000 | 160 | |
| FI | 118 (69.4) | 52 (30.6) | 841 | 1011 | 170 | |
| FR | 168 (80.8) | 40 (19.2) | 843 | 1051 | 208 | |
| GB-GBN | 147 (85.5) | 25 (14.5) | 832 | 1004 | 172 | |
| GB-NIR | 48 (92.3) | 4 (7.7) | 258 | 310 | 52 | |
| GR | 82 (82.8) | 17 (17.2) | 901 | 1000 | 99 | |
| IE | 150 (87.2) | 22 (12.8) | 829 | 1001 | 172 | |
| IT | 150 (82.4) | 32 (17.6) | 818 | 1000 | 182 | |
| LU | 125 (85.6) | 21 (14.4) | 460 | 606 | 146 | |
| NL | 201 (76.7) | 61 (23.3) | 761 | 1023 | 262 | |
| PT | 131 (81.4) | 30 (18.6) | 839 | 1000 | 161 | |
| SE | 190 (79.5) | 49 (20.5) | 762 | 1001 | 239 | |
| N Sum | 2320 | 593 | 13212 | 16125 | | |
| N Valid Sum | 2320 | 593 | | | | 2913 |

v179 - Q35 INTERNET DATA TOOLS: TOO EXPENSIVE

Q.35

IF " HEARD ABOUT THEM BUT NEVER USED THEM", CODE 2 IN Q.34, OTHERS GO TO Q.36

Why have you never used these tools or technologies?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.35_5 They are too expensive

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 in V174)

v179 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v179 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 221 (91.7) | 20 (8.3) | 790 | 1031 | 241 | |
| BE | 148 (98.0) | 3 (2.0) | 879 | 1030 | 151 | |
| DE-E | 125 (86.8) | 19 (13.2) | 869 | 1013 | 144 | |
| DE-W | 169 (95.5) | 8 (4.5) | 865 | 1042 | 177 | |
| DK | 164 (94.3) | 10 (5.7) | 825 | 999 | 174 | |
| ES | 156 (97.5) | 4 (2.5) | 840 | 1000 | 160 | |
| FI | 162 (95.3) | 8 (4.7) | 841 | 1011 | 170 | |
| FR | 193 (92.8) | 15 (7.2) | 843 | 1051 | 208 | |
| GB-GBN | 161 (93.1) | 12 (6.9) | 832 | 1005 | 173 | |
| GB-NIR | 51 (98.1) | 1 (1.9) | 258 | 310 | 52 | |
| GR | 95 (96.0) | 4 (4.0) | 901 | 1000 | 99 | |
| IE | 163 (94.8) | 9 (5.2) | 829 | 1001 | 172 | |
| IT | 174 (95.1) | 9 (4.9) | 818 | 1001 | 183 | |
| LU | 138 (94.5) | 8 (5.5) | 460 | 606 | 146 | |
| NL | 246 (93.9) | 16 (6.1) | 761 | 1023 | 262 | |
| PT | 153 (94.4) | 9 (5.6) | 839 | 1001 | 162 | |
| SE | 223 (93.7) | 15 (6.3) | 762 | 1000 | 238 | |
| N Sum | 2742 | 170 | 13212 | 16124 | | |
| N Valid Sum | 2742 | 170 | | | | 2912 |

v180 - Q35 INTERNET DATA TOOLS: OTHER REASONS

Q.35

IF " HEARD ABOUT THEM BUT NEVER USED THEM", CODE 2 IN Q.34, OTHERS GO TO Q.36

Why have you never used these tools or technologies?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.35_6 Other (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 in V174)

v180 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v180 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 187 (77.6) | 54 (22.4) | 790 | 1031 | 241 | |
| BE | 131 (86.8) | 20 (13.2) | 879 | 1030 | 151 | |
| DE-E | 122 (84.1) | 23 (15.9) | 869 | 1014 | 145 | |
| DE-W | 154 (86.5) | 24 (13.5) | 865 | 1043 | 178 | |
| DK | 149 (85.1) | 26 (14.9) | 825 | 1000 | 175 | |
| ES | 139 (86.9) | 21 (13.1) | 840 | 1000 | 160 | |
| FI | 144 (84.7) | 26 (15.3) | 841 | 1011 | 170 | |
| FR | 170 (81.7) | 38 (18.3) | 843 | 1051 | 208 | |
| GB-GBN | 145 (84.3) | 27 (15.7) | 832 | 1004 | 172 | |
| GB-NIR | 40 (76.9) | 12 (23.1) | 258 | 310 | 52 | |
| GR | 79 (79.8) | 20 (20.2) | 901 | 1000 | 99 | |
| IE | 145 (84.3) | 27 (15.7) | 829 | 1001 | 172 | |
| IT | 156 (85.7) | 26 (14.3) | 818 | 1000 | 182 | |
| LU | 125 (86.2) | 20 (13.8) | 460 | 605 | 145 | |
| NL | 222 (84.7) | 40 (15.3) | 761 | 1023 | 262 | |
| PT | 138 (85.7) | 23 (14.3) | 839 | 1000 | 161 | |
| SE | 195 (81.9) | 43 (18.1) | 762 | 1000 | 238 | |
| N Sum | 2441 | 470 | 13212 | 16123 | | |
| N Valid Sum | 2441 | 470 | | | | 2911 |

v181 - Q35 INTERNET DATA TOOLS: DK

Q.35

IF " HEARD ABOUT THEM BUT NEVER USED THEM", CODE 2 IN Q.34, OTHERS GO TO Q.36

Why have you never used these tools or technologies?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.35_7 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 in V174)

v181 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v181 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| isocntry | | M | | | | |
| AT | 222 (92.5) | 18 (7.5) | 790 | 1030 | 240 | |
| BE | 142 (94.0) | 9 (6.0) | 879 | 1030 | 151 | |
| DE-E | 140 (96.6) | 5 (3.4) | 869 | 1014 | 145 | |
| DE-W | 168 (94.9) | 9 (5.1) | 865 | 1042 | 177 | |
| DK | 168 (96.0) | 7 (4.0) | 825 | 1000 | 175 | |
| ES | 145 (90.1) | 16 (9.9) | 840 | 1001 | 161 | |
| FI | 156 (91.8) | 14 (8.2) | 841 | 1011 | 170 | |
| FR | 180 (86.5) | 28 (13.5) | 843 | 1051 | 208 | |
| GB-GBN | 159 (91.9) | 14 (8.1) | 832 | 1005 | 173 | |
| GB-NIR | 50 (96.2) | 2 (3.8) | 258 | 310 | 52 | |
| GR | 95 (95.0) | 5 (5.0) | 901 | 1001 | 100 | |
| IE | 146 (84.9) | 26 (15.1) | 829 | 1001 | 172 | |
| IT | 169 (92.9) | 13 (7.1) | 818 | 1000 | 182 | |
| LU | 136 (93.2) | 10 (6.8) | 460 | 606 | 146 | |
| NL | 251 (95.8) | 11 (4.2) | 761 | 1023 | 262 | |
| PT | 143 (88.8) | 18 (11.2) | 839 | 1000 | 161 | |
| SE | 225 (94.5) | 13 (5.5) | 762 | 1000 | 238 | |
| N Sum | 2695 | 218 | 13212 | 16125 | | |
| N Valid Sum | 2695 | 218 | | | 2913 | |

v182 - Q36A TELEPHONE MONITORING AG TERRORISM

Q.36

ASK ALL

In light of the fight against international terrorism, do you think that people should agree to ...

Q.36A

... have their telephone calls monitored?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

(READ OUT)

- 1 No, the fundamental rights and freedoms of individuals must always be respected
- 2 Yes, if the monitoring only affects those suspected of terrorist activities
- 3 Yes, but only if monitoring takes place under the supervision of a (NATIONALITY) judge
- 4 Yes, everyone should
- 5 Yes, other (SPONTANEOUS)
- 6 DK

v182 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v182 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|----------|-----|---|-------|-------------|
| isocntry | M | | | | | | | | |
| AT | 490 (49.0) | 331 (33.1) | 121 (12.1) | 50 (5.0) | 8 (0.8) | 31 | | 1031 | 1000 |
| BE | 269 (28.1) | 450 (47.0) | 145 (15.2) | 92 (9.6) | 1 (0.1) | 72 | | 1029 | 957 |
| DE-E | 384 (42.1) | 364 (39.9) | 113 (12.4) | 48 (5.3) | 4 (0.4) | 101 | | 1014 | 913 |
| DE-W | 293 (30.9) | 377 (39.8) | 215 (22.7) | 62 (6.5) | | 95 | | 1042 | 947 |
| DK | 386 (39.2) | 351 (35.6) | 216 (21.9) | 30 (3.0) | 2 (0.2) | 14 | | 999 | 985 |
| ES | 378 (41.6) | 336 (37.0) | 175 (19.3) | 19 (2.1) | 1 (0.1) | 91 | | 1000 | 909 |
| FI | 262 (26.7) | 588 (59.9) | 97 (9.9) | 32 (3.3) | 2 (0.2) | 29 | | 1010 | 981 |
| FR | 290 (28.6) | 455 (44.9) | 139 (13.7) | 121 (11.9) | 8 (0.8) | 38 | | 1051 | 1013 |
| GB-GBN | 369 (38.9) | 428 (45.1) | 83 (8.8) | 62 (6.5) | 6 (0.6) | 56 | | 1004 | 948 |
| GB-NIR | 164 (55.2) | 94 (31.6) | 26 (8.8) | 11 (3.7) | 2 (0.7) | 12 | | 309 | 297 |
| GR | 477 (50.5) | 338 (35.8) | 101 (10.7) | 28 (3.0) | 1 (0.1) | 55 | | 1000 | 945 |
| IE | 452 (51.2) | 282 (31.9) | 92 (10.4) | 43 (4.9) | 14 (1.6) | 119 | | 1002 | 883 |
| IT | 336 (34.4) | 454 (46.5) | 88 (9.0) | 90 (9.2) | 8 (0.8) | 24 | | 1000 | 976 |
| LU | 173 (29.7) | 242 (41.6) | 87 (14.9) | 77 (13.2) | 3 (0.5) | 24 | | 606 | 582 |
| NL | 343 (34.6) | 384 (38.7) | 161 (16.2) | 102 (10.3) | 2 (0.2) | 30 | | 1022 | 992 |
| PT | 301 (32.5) | 411 (44.4) | 96 (10.4) | 113 (12.2) | 5 (0.5) | 74 | | 1000 | 926 |
| SE | 251 (25.6) | 533 (54.4) | 138 (14.1) | 54 (5.5) | 3 (0.3) | 21 | | 1000 | 979 |
| N Sum | 5618 | 6418 | 2093 | 1034 | 70 | 886 | | 16119 | |
| N Valid Sum | 5618 | 6418 | 2093 | 1034 | 70 | | | | 15233 |

v183 - Q36B INTERNET MONITORING AG TERRORISM

Q.36

ASK ALL

In light of the fight against international terrorism, do you think that people should agree to ...

Q.36B

... have their Internet use monitored?

(SHOW SAME CARD - READ OUT - ONE ANSWER ONLY)

(READ OUT)

- 1 No, the fundamental rights and freedoms of individuals must always be respected
- 2 Yes, if the monitoring only affects those suspected of terrorist activities
- 3 Yes, but only if monitoring takes place under the supervision of a (NATIONALITY) judge
- 4 Yes, everyone should
- 5 Yes, other (SPONTANEOUS)
- 6 DK

v183 by isocntry, Absolute Values (Row Percent), weighted by v9

| v183 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|----------|------|-------|-------------|
| isocntry | | | | | | | | |
| | M | | | | | | | |
| AT | 408 (43.6) | 297 (31.8) | 155 (16.6) | 62 (6.6) | 13 (1.4) | 97 | 1032 | 935 |
| BE | 209 (22.8) | 440 (47.9) | 152 (16.6) | 113 (12.3) | 4 (0.4) | 112 | 1030 | 918 |
| DE-E | 291 (34.3) | 368 (43.3) | 120 (14.1) | 63 (7.4) | 7 (0.8) | 165 | 1014 | 849 |
| DE-W | 225 (25.2) | 378 (42.3) | 206 (23.1) | 83 (9.3) | 1 (0.1) | 150 | 1043 | 893 |
| DK | 301 (31.7) | 367 (38.6) | 239 (25.1) | 39 (4.1) | 5 (0.5) | 50 | 1001 | 951 |
| ES | 326 (38.3) | 350 (41.1) | 146 (17.1) | 27 (3.2) | 3 (0.4) | 149 | 1001 | 852 |
| FI | 227 (24.4) | 560 (60.2) | 103 (11.1) | 38 (4.1) | 2 (0.2) | 81 | 1011 | 930 |
| FR | 203 (20.6) | 469 (47.5) | 155 (15.7) | 155 (15.7) | 5 (0.5) | 63 | 1050 | 987 |
| GB-GBN | 249 (27.5) | 438 (48.4) | 106 (11.7) | 103 (11.4) | 9 (1.0) | 99 | 1004 | 905 |
| GB-NIR | 115 (40.5) | 96 (33.8) | 42 (14.8) | 29 (10.2) | 2 (0.7) | 25 | 309 | 284 |
| GR | 411 (49.0) | 289 (34.5) | 109 (13.0) | 28 (3.3) | 1 (0.1) | 162 | 1000 | 838 |
| IE | 314 (39.2) | 303 (37.8) | 103 (12.8) | 67 (8.4) | 15 (1.9) | 198 | 1000 | 802 |
| IT | 203 (21.9) | 442 (47.6) | 129 (13.9) | 148 (15.9) | 6 (0.6) | 72 | 1000 | 928 |
| LU | 152 (26.9) | 231 (40.8) | 86 (15.2) | 95 (16.8) | 2 (0.4) | 39 | 605 | 566 |
| NL | 291 (29.4) | 414 (41.9) | 178 (18.0) | 104 (10.5) | 2 (0.2) | 35 | 1024 | 989 |
| PT | 220 (28.3) | 337 (43.3) | 75 (9.6) | 140 (18.0) | 6 (0.8) | 222 | 1000 | 778 |
| SE | 217 (22.9) | 508 (53.5) | 139 (14.6) | 82 (8.6) | 3 (0.3) | 50 | 999 | 949 |
| N Sum | 4362 | 6287 | 2243 | 1376 | 86 | 1769 | 16123 | |
| N Valid Sum | 4362 | 6287 | 2243 | 1376 | 86 | | | 14354 |

v184 - Q37A ACTIVITIES: GO ON THE INTERNET

Let's move to another topic: sport.

Q.37

How often do you ...

(SHOW CARD WITH SCALE - READ OUT - ONE ANSWER ONLY)

(READ OUT)

Q.37_A Go on the Internet

- 1 3 times a week or more
- 2 1 to 2 times a week
- 3 1 to 3 times a month
- 4 Less often/Never
- 5 DK

v184 by isocntry, Absolute Values (Row Percent), weighted by v9

| v184 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-----|-------|-------------|
| isocntry | M | | | | | | |
| AT | 210 (20.6) | 139 (13.6) | 73 (7.1) | 599 (58.7) | 10 | 1031 | 1021 |
| BE | 221 (21.6) | 122 (11.9) | 68 (6.7) | 610 (59.7) | 9 | 1030 | 1021 |
| DE-E | 125 (12.5) | 108 (10.8) | 76 (7.6) | 690 (69.1) | 15 | 1014 | 999 |
| DE-W | 191 (18.7) | 113 (11.1) | 78 (7.6) | 639 (62.6) | 22 | 1043 | 1021 |
| DK | 485 (48.7) | 106 (10.7) | 55 (5.5) | 349 (35.1) | 6 | 1001 | 995 |
| ES | 154 (15.6) | 92 (9.3) | 82 (8.3) | 658 (66.7) | 14 | 1000 | 986 |
| FI | 322 (32.1) | 102 (10.2) | 102 (10.2) | 478 (47.6) | 6 | 1010 | 1004 |
| FR | 161 (15.4) | 85 (8.1) | 63 (6.0) | 735 (70.4) | 8 | 1052 | 1044 |
| GB-GBN | 214 (21.6) | 114 (11.5) | 84 (8.5) | 579 (58.4) | 13 | 1004 | 991 |
| GB-NIR | 63 (20.5) | 37 (12.0) | 24 (7.8) | 184 (59.7) | 2 | 310 | 308 |
| GR | 75 (7.7) | 68 (7.0) | 44 (4.5) | 791 (80.9) | 23 | 1001 | 978 |
| IE | 125 (12.7) | 114 (11.6) | 143 (14.5) | 604 (61.3) | 15 | 1001 | 986 |
| IT | 176 (17.6) | 106 (10.6) | 83 (8.3) | 634 (63.5) | 1 | 1000 | 999 |
| LU | 161 (26.7) | 83 (13.8) | 58 (9.6) | 300 (49.8) | 4 | 606 | 602 |
| NL | 438 (43.0) | 148 (14.5) | 71 (7.0) | 361 (35.5) | 5 | 1023 | 1018 |
| PT | 78 (7.8) | 52 (5.2) | 44 (4.4) | 823 (82.5) | 3 | 1000 | 997 |
| SE | 482 (48.5) | 123 (12.4) | 67 (6.7) | 322 (32.4) | 6 | 1000 | 994 |
| N Sum | 3681 | 1712 | 1215 | 9356 | 162 | 16126 | |
| N Valid Sum | 3681 | 1712 | 1215 | 9356 | | | 15964 |

v185 - Q37B ACTIVITIES: WATCH TELEVISION

Let's move to another topic: sport.

Q.37

How often do you ...

(SHOW CARD WITH SCALE - READ OUT - ONE ANSWER ONLY)

(READ OUT)

Q.37_B Watch television

- 1 3 times a week or more
- 2 1 to 2 times a week
- 3 1 to 3 times a month
- 4 Less often/Never
- 5 DK

v185 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v185 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|----------|----------|----|---|-------|-------------|
| isocntry | M | | | | | | | |
| AT | 882 (86.5) | 105 (10.3) | 11 (1.1) | 22 (2.2) | 11 | | 1031 | 1020 |
| BE | 893 (86.9) | 75 (7.3) | 26 (2.5) | 34 (3.3) | 2 | | 1030 | 1028 |
| DE-E | 854 (85.4) | 79 (7.9) | 35 (3.5) | 32 (3.2) | 14 | | 1014 | 1000 |
| DE-W | 876 (85.0) | 77 (7.5) | 37 (3.6) | 41 (4.0) | 12 | | 1043 | 1031 |
| DK | 931 (93.3) | 42 (4.2) | 9 (0.9) | 16 (1.6) | 2 | | 1000 | 998 |
| ES | 903 (90.4) | 56 (5.6) | 22 (2.2) | 18 (1.8) | 1 | | 1000 | 999 |
| FI | 935 (92.9) | 38 (3.8) | 7 (0.7) | 27 (2.7) | 4 | | 1011 | 1007 |
| FR | 873 (83.1) | 99 (9.4) | 26 (2.5) | 52 (5.0) | 1 | | 1051 | 1050 |
| GB-GBN | 918 (91.6) | 44 (4.4) | 11 (1.1) | 29 (2.9) | 3 | | 1005 | 1002 |
| GB-NIR | 295 (95.2) | 11 (3.5) | 2 (0.6) | 2 (0.6) | | | 310 | 310 |
| GR | 935 (93.5) | 52 (5.2) | 4 (0.4) | 9 (0.9) | | | 1000 | 1000 |
| IE | 907 (91.2) | 57 (5.7) | 11 (1.1) | 19 (1.9) | 7 | | 1001 | 994 |
| IT | 899 (89.9) | 65 (6.5) | 10 (1.0) | 26 (2.6) | | | 1000 | 1000 |
| LU | 510 (84.6) | 49 (8.1) | 15 (2.5) | 29 (4.8) | 2 | | 605 | 603 |
| NL | 954 (93.3) | 40 (3.9) | 12 (1.2) | 17 (1.7) | | | 1023 | 1023 |
| PT | 956 (95.5) | 30 (3.0) | 5 (0.5) | 10 (1.0) | | | 1001 | 1001 |
| SE | 913 (91.6) | 58 (5.8) | 12 (1.2) | 14 (1.4) | 3 | | 1000 | 997 |
| N Sum | 14434 | 977 | 255 | 397 | 62 | | 16125 | |
| N Valid Sum | 14434 | 977 | 255 | 397 | | | | 16063 |

v186 - Q37C ACTIVITIES: PLAY VIDEO GAMES

Let's move to another topic: sport.

Q.37

How often do you ...

(SHOW CARD WITH SCALE - READ OUT - ONE ANSWER ONLY)

(READ OUT)

Q.37_C Play video games

- 1 3 times a week or more
- 2 1 to 2 times a week
- 3 1 to 3 times a month
- 4 Less often/Never
- 5 DK

v186 by isocntry, Absolute Values (Row Percent), weighted by v9

| v186 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-----|-------|-------------|
| isocntry | M | | | | | | |
| AT | 67 (6.6) | 101 (9.9) | 110 (10.8) | 741 (72.7) | 12 | 1031 | 1019 |
| BE | 53 (5.2) | 45 (4.4) | 78 (7.6) | 844 (82.7) | 10 | 1030 | 1020 |
| DE-E | 48 (4.8) | 55 (5.5) | 85 (8.5) | 810 (81.2) | 16 | 1014 | 998 |
| DE-W | 42 (4.1) | 47 (4.6) | 67 (6.6) | 857 (84.6) | 29 | 1042 | 1013 |
| DK | 104 (10.5) | 109 (11.0) | 96 (9.7) | 682 (68.8) | 9 | 1000 | 991 |
| ES | 60 (6.1) | 61 (6.2) | 95 (9.6) | 769 (78.1) | 15 | 1000 | 985 |
| FI | 40 (4.0) | 49 (4.9) | 79 (7.9) | 833 (83.2) | 10 | 1011 | 1001 |
| FR | 72 (6.9) | 74 (7.1) | 80 (7.7) | 815 (78.3) | 10 | 1051 | 1041 |
| GB-GBN | 78 (7.9) | 80 (8.1) | 78 (7.9) | 755 (76.2) | 11 | 1002 | 991 |
| GB-NIR | 11 (3.5) | 21 (6.8) | 29 (9.4) | 249 (80.3) | | 310 | 310 |
| GR | 46 (4.7) | 43 (4.4) | 62 (6.3) | 837 (84.7) | 13 | 1001 | 988 |
| IE | 62 (6.3) | 68 (6.9) | 80 (8.1) | 772 (78.6) | 19 | 1001 | 982 |
| IT | 71 (7.1) | 41 (4.1) | 71 (7.1) | 815 (81.7) | 2 | 1000 | 998 |
| LU | 52 (8.7) | 31 (5.2) | 40 (6.7) | 478 (79.5) | 5 | 606 | 601 |
| NL | 93 (9.1) | 61 (6.0) | 67 (6.6) | 798 (78.3) | 5 | 1024 | 1019 |
| PT | 57 (5.7) | 46 (4.6) | 71 (7.1) | 823 (82.5) | 3 | 1000 | 997 |
| SE | 44 (4.4) | 42 (4.2) | 78 (7.9) | 828 (83.5) | 8 | 1000 | 992 |
| N Sum | 1000 | 974 | 1266 | 12706 | 177 | 16123 | |
| N Valid Sum | 1000 | 974 | 1266 | 12706 | | | 15946 |

v187 - Q37D ACTIVITIES: ANY CULTURAL

Let's move to another topic: sport.

Q.37

How often do you ...

(SHOW CARD WITH SCALE - READ OUT - ONE ANSWER ONLY)

(READ OUT)

Q.37_D Participate in cultural activities

1 3 times a week or more

2 1 to 2 times a week

3 1 to 3 times a month

4 Less often/Never

5 DK

v187 by isocntry, Absolute Values (Row Percent), weighted by v9

| v187 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|----------|------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 28 (2.8) | 124 (12.2) | 416 (41.0) | 447 (44.0) | 16 | 1031 | 1015 |
| BE | 23 (2.2) | 76 (7.4) | 280 (27.4) | 644 (63.0) | 7 | 1030 | 1023 |
| DE-E | 33 (3.3) | 93 (9.3) | 371 (37.1) | 504 (50.3) | 14 | 1015 | 1001 |
| DE-W | 42 (4.1) | 85 (8.3) | 401 (39.1) | 497 (48.5) | 18 | 1043 | 1025 |
| DK | 39 (3.9) | 173 (17.4) | 397 (39.9) | 386 (38.8) | 4 | 999 | 995 |
| ES | 52 (5.3) | 82 (8.3) | 203 (20.6) | 648 (65.8) | 15 | 1000 | 985 |
| FI | 31 (3.1) | 70 (7.0) | 298 (29.8) | 602 (60.1) | 11 | 1012 | 1001 |
| FR | 47 (4.5) | 133 (12.8) | 254 (24.4) | 609 (58.4) | 8 | 1051 | 1043 |
| GB-GBN | 65 (6.7) | 102 (10.5) | 199 (20.5) | 606 (62.3) | 32 | 1004 | 972 |
| GB-NIR | 13 (4.2) | 34 (11.1) | 65 (21.2) | 195 (63.5) | 4 | 311 | 307 |
| GR | 17 (1.7) | 60 (6.1) | 143 (14.4) | 770 (77.8) | 10 | 1000 | 990 |
| IE | 60 (6.1) | 109 (11.1) | 202 (20.6) | 609 (62.1) | 20 | 1000 | 980 |
| IT | 41 (4.1) | 94 (9.5) | 277 (28.0) | 579 (58.4) | 9 | 1000 | 991 |
| LU | 51 (8.5) | 82 (13.6) | 203 (33.8) | 265 (44.1) | 5 | 606 | 601 |
| NL | 43 (4.2) | 137 (13.5) | 288 (28.3) | 548 (53.9) | 8 | 1024 | 1016 |
| PT | 25 (2.5) | 76 (7.6) | 156 (15.6) | 742 (74.3) | 1 | 1000 | 999 |
| SE | 42 (4.2) | 150 (15.1) | 357 (35.9) | 446 (44.8) | 5 | 1000 | 995 |
| N Sum | 652 | 1680 | 4510 | 9097 | 187 | 16126 | |
| N Valid Sum | 652 | 1680 | 4510 | 9097 | | | 15939 |

v188 - Q37E ACTIVITIES: EXERCISE/SPORT

Let's move to another topic: sport.

Q.37

How often do you ...

(SHOW CARD WITH SCALE - READ OUT - ONE ANSWER ONLY)

(READ OUT)

Q.37_E Sport, exercise

- 1 3 times a week or more
- 2 1 to 2 times a week
- 3 1 to 3 times a month
- 4 Less often/Never
- 5 DK

v188 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v188 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-----|---|-------|-------------|
| isocntry | | | | | | | | |
| | M | | | | | | | |
| AT | 109 (10.7) | 245 (24.0) | 150 (14.7) | 517 (50.6) | 9 | | 1030 | 1021 |
| BE | 120 (11.8) | 214 (21.0) | 101 (9.9) | 585 (57.4) | 9 | | 1029 | 1020 |
| DE-E | 84 (8.4) | 186 (18.5) | 154 (15.4) | 579 (57.7) | 11 | | 1014 | 1003 |
| DE-W | 139 (13.5) | 213 (20.7) | 130 (12.7) | 545 (53.1) | 16 | | 1043 | 1027 |
| DK | 256 (25.7) | 272 (27.3) | 86 (8.6) | 382 (38.4) | 4 | | 1000 | 996 |
| ES | 167 (17.1) | 156 (16.0) | 105 (10.8) | 547 (56.1) | 25 | | 1000 | 975 |
| FI | 371 (36.9) | 341 (33.9) | 123 (12.2) | 170 (16.9) | 6 | | 1011 | 1005 |
| FR | 105 (10.1) | 228 (21.9) | 135 (12.9) | 575 (55.1) | 8 | | 1051 | 1043 |
| GB-GBN | 203 (20.4) | 212 (21.3) | 99 (9.9) | 482 (48.4) | 7 | | 1003 | 996 |
| GB-NIR | 89 (28.7) | 62 (20.0) | 34 (11.0) | 125 (40.3) | | | 310 | 310 |
| GR | 100 (10.1) | 94 (9.5) | 50 (5.0) | 749 (75.4) | 8 | | 1001 | 993 |
| IE | 225 (22.7) | 249 (25.1) | 90 (9.1) | 428 (43.1) | 10 | | 1002 | 992 |
| IT | 131 (13.2) | 181 (18.2) | 104 (10.5) | 578 (58.1) | 6 | | 1000 | 994 |
| LU | 104 (17.3) | 130 (21.7) | 59 (9.8) | 307 (51.2) | 5 | | 605 | 600 |
| NL | 150 (14.7) | 290 (28.4) | 74 (7.2) | 508 (49.7) | 1 | | 1023 | 1022 |
| PT | 88 (8.8) | 130 (13.0) | 79 (7.9) | 703 (70.3) | 1 | | 1001 | 1000 |
| SE | 369 (37.0) | 328 (32.9) | 128 (12.8) | 173 (17.3) | 3 | | 1001 | 998 |
| N Sum | 2810 | 3531 | 1701 | 7953 | 129 | | 16124 | |
| N Valid Sum | 2810 | 3531 | 1701 | 7953 | | | | 15995 |

v189 - Q38 SPORT: IN FITNESS CENTRE

Q.38

IF CODE 1 TO 3 IN Q.37E, OTHERS GO TO Q.39

Where do you exercise / play the sport that you do most often?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.38_1 In a fitness centre

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 to 3 in V188)

v189 by isocntry, Absolute Values (Row Percent), weighted by v9

| V189 by isocntry, Absolute Values (Row Percent), weighted by V0 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v189 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 434 (85.9) | 71 (14.1) | 526 | 1031 | 505 | |
| BE | 381 (87.6) | 54 (12.4) | 594 | 1029 | 435 | |
| DE-E | 341 (80.2) | 84 (19.8) | 590 | 1015 | 425 | |
| DE-W | 392 (81.3) | 90 (18.7) | 560 | 1042 | 482 | |
| DK | 532 (86.6) | 82 (13.4) | 386 | 1000 | 614 | |
| ES | 297 (69.4) | 131 (30.6) | 572 | 1000 | 428 | |
| FI | 709 (84.9) | 126 (15.1) | 176 | 1011 | 835 | |
| FR | 432 (92.3) | 36 (7.7) | 583 | 1051 | 468 | |
| GB-GBN | 403 (78.4) | 111 (21.6) | 490 | 1004 | 514 | |
| GB-NIR | 140 (75.7) | 45 (24.3) | 125 | 310 | 185 | |
| GR | 152 (62.3) | 92 (37.7) | 756 | 1000 | 244 | |
| IE | 442 (78.4) | 122 (21.6) | 437 | 1001 | 564 | |
| IT | 321 (77.2) | 95 (22.8) | 584 | 1000 | 416 | |
| LU | 251 (85.7) | 42 (14.3) | 313 | 606 | 293 | |
| NL | 416 (80.9) | 98 (19.1) | 509 | 1023 | 514 | |
| PT | 219 (74.0) | 77 (26.0) | 704 | 1000 | 296 | |
| SE | 637 (77.3) | 187 (22.7) | 175 | 999 | 824 | |
| N Sum | 6499 | 1543 | 8080 | 16122 | | |
| N Valid Sum | 6499 | 1543 | | | 8042 | |

v190 - Q38 SPORT: IN CLUB

Q.38

IF CODE 1 TO 3 IN Q.37E, OTHERS GO TO Q.39

Where do you exercise / play the sport that you do most often?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.38_2 In a club

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 to 3 in V188)

v190 by isocntry, Absolute Values (Row Percent), weighted by v9

| v190 by isocntry, Absolute Values (Row Percent), weighted by v0 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v190 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 369 (73.1) | 136 (26.9) | 526 | 1031 | 505 | |
| BE | 324 (74.3) | 112 (25.7) | 594 | 1030 | 436 | |
| DE-E | 282 (66.4) | 143 (33.6) | 590 | 1015 | 425 | |
| DE-W | 294 (61.0) | 188 (39.0) | 560 | 1042 | 482 | |
| DK | 408 (66.3) | 207 (33.7) | 386 | 1001 | 615 | |
| ES | 385 (90.0) | 43 (10.0) | 572 | 1000 | 428 | |
| FI | 670 (80.2) | 165 (19.8) | 176 | 1011 | 835 | |
| FR | 322 (68.7) | 147 (31.3) | 583 | 1052 | 469 | |
| GB-GBN | 451 (87.7) | 63 (12.3) | 490 | 1004 | 514 | |
| GB-NIR | 144 (77.8) | 41 (22.2) | 125 | 310 | 185 | |
| GR | 214 (87.7) | 30 (12.3) | 756 | 1000 | 244 | |
| IE | 388 (68.9) | 175 (31.1) | 437 | 1000 | 563 | |
| IT | 393 (94.5) | 23 (5.5) | 584 | 1000 | 416 | |
| LU | 222 (75.5) | 72 (24.5) | 313 | 607 | 294 | |
| NL | 292 (56.8) | 222 (43.2) | 509 | 1023 | 514 | |
| PT | 259 (87.5) | 37 (12.5) | 704 | 1000 | 296 | |
| SE | 750 (90.9) | 75 (9.1) | 175 | 1000 | 825 | |
| N Sum | 6167 | 1879 | 8080 | 16126 | | |
| N Valid Sum | 6167 | 1879 | | | 8046 | |

v191 - Q38 SPORT: IN SPORT CENTRE

Q.38

IF CODE 1 TO 3 IN Q.37E, OTHERS GO TO Q.39

Where do you exercise / play the sport that you do most often?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.38_3 In a sport centre

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 to 3 in V188)

v191 by isocntry, Absolute Values (Row Percent), weighted by v9

| V191 by isocntry, Absolute Values (Row Percent), weighted by v0 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v191 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 484 (95.8) | 21 (4.2) | 526 | 1031 | 505 | |
| BE | 376 (86.2) | 60 (13.8) | 594 | 1030 | 436 | |
| DE-E | 377 (88.7) | 48 (11.3) | 590 | 1015 | 425 | |
| DE-W | 451 (93.6) | 31 (6.4) | 560 | 1042 | 482 | |
| DK | 541 (88.1) | 73 (11.9) | 386 | 1000 | 614 | |
| ES | 326 (76.2) | 102 (23.8) | 572 | 1000 | 428 | |
| FI | 770 (92.2) | 65 (7.8) | 176 | 1011 | 835 | |
| FR | 428 (91.5) | 40 (8.5) | 583 | 1051 | 468 | |
| GB-GBN | 419 (81.4) | 96 (18.6) | 490 | 1005 | 515 | |
| GB-NIR | 145 (78.4) | 40 (21.6) | 125 | 310 | 185 | |
| GR | 198 (81.1) | 46 (18.9) | 756 | 1000 | 244 | |
| IE | 458 (81.2) | 106 (18.8) | 437 | 1001 | 564 | |
| IT | 290 (69.5) | 127 (30.5) | 584 | 1001 | 417 | |
| LU | 264 (89.8) | 30 (10.2) | 313 | 607 | 294 | |
| NL | 417 (81.1) | 97 (18.9) | 509 | 1023 | 514 | |
| PT | 249 (84.1) | 47 (15.9) | 704 | 1000 | 296 | |
| SE | 664 (80.6) | 160 (19.4) | 175 | 999 | 824 | |
| N Sum | 6857 | 1189 | 8080 | 16126 | | |
| N Valid Sum | 6857 | 1189 | | | 8046 | |

v192 - Q38 SPORT: AT SCHOOL/UNIVERSITY

Q.38

IF CODE 1 TO 3 IN Q.37E, OTHERS GO TO Q.39

Where do you exercise / play the sport that you do most often?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.38_4 At school, university, etc.

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 to 3 in V188)

v192 by isocntry, Absolute Values (Row Percent), weighted by v9

| Country isocntry, N Valid Sum (N Valid Sum), N Valid Sum | | | | | | |
|--|------------|-----------|------|---|-------|-------------|
| | v192 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | M | | | | | |
| AT | 473 (93.7) | 32 (6.3) | 526 | | 1031 | 505 |
| BE | 405 (92.9) | 31 (7.1) | 594 | | 1030 | 436 |
| DE-E | 389 (91.7) | 35 (8.3) | 590 | | 1014 | 424 |
| DE-W | 434 (90.0) | 48 (10.0) | 560 | | 1042 | 482 |
| DK | 563 (91.5) | 52 (8.5) | 386 | | 1001 | 615 |
| ES | 391 (91.4) | 37 (8.6) | 572 | | 1000 | 428 |
| FI | 772 (92.5) | 63 (7.5) | 176 | | 1011 | 835 |
| FR | 441 (94.0) | 28 (6.0) | 583 | | 1052 | 469 |
| GB-GBN | 480 (93.4) | 34 (6.6) | 490 | | 1004 | 514 |
| GB-NIR | 167 (90.3) | 18 (9.7) | 125 | | 310 | 185 |
| GR | 215 (88.1) | 29 (11.9) | 756 | | 1000 | 244 |
| IE | 516 (91.5) | 48 (8.5) | 437 | | 1001 | 564 |
| IT | 398 (95.7) | 18 (4.3) | 584 | | 1000 | 416 |
| LU | 270 (92.2) | 23 (7.8) | 313 | | 606 | 293 |
| NL | 480 (93.4) | 34 (6.6) | 509 | | 1023 | 514 |
| PT | 249 (84.1) | 47 (15.9) | 704 | | 1000 | 296 |
| SE | 790 (95.8) | 35 (4.2) | 175 | | 1000 | 825 |
| N Sum | 7433 | 612 | 8080 | | 16125 | |
| N Valid Sum | 7433 | 612 | | | | 8045 |

v193 - Q38 SPORT: ELSEWHERE

Q.38

IF CODE 1 TO 3 IN Q.37E, OTHERS GO TO Q.39

Where do you exercise / play the sport that you do most often?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.38_5 Elsewhere (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 to 3 in V188)

v193 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v193 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 213 (42.2) | 292 (57.8) | 526 | 1031 | | 505 |
| BE | 223 (51.1) | 213 (48.9) | 594 | 1030 | | 436 |
| DE-E | 257 (60.6) | 167 (39.4) | 590 | 1014 | | 424 |
| DE-W | 277 (57.3) | 206 (42.7) | 560 | 1043 | | 483 |
| DK | 314 (51.1) | 300 (48.9) | 386 | 1000 | | 614 |
| ES | 259 (60.5) | 169 (39.5) | 572 | 1000 | | 428 |
| FI | 226 (27.1) | 609 (72.9) | 176 | 1011 | | 835 |
| FR | 223 (47.6) | 245 (52.4) | 583 | 1051 | | 468 |
| GB-GBN | 244 (47.4) | 271 (52.6) | 490 | 1005 | | 515 |
| GB-NIR | 108 (58.4) | 77 (41.6) | 125 | 310 | | 185 |
| GR | 183 (75.0) | 61 (25.0) | 756 | 1000 | | 244 |
| IE | 354 (62.8) | 210 (37.2) | 437 | 1001 | | 564 |
| IT | 224 (53.8) | 192 (46.2) | 584 | 1000 | | 416 |
| LU | 137 (46.8) | 156 (53.2) | 313 | 606 | | 293 |
| NL | 339 (66.0) | 175 (34.0) | 509 | 1023 | | 514 |
| PT | 189 (63.9) | 107 (36.1) | 704 | 1000 | | 296 |
| SE | 271 (32.8) | 554 (67.2) | 175 | 1000 | | 825 |
| N Sum | 4041 | 4004 | 8080 | 16125 | | |
| N Valid Sum | 4041 | 4004 | | | | 8045 |

v194 - Q38 SPORT: DK

Q.38

IF CODE 1 TO 3 IN Q.37E, OTHERS GO TO Q.39

Where do you exercise / play the sport that you do most often?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.38_6 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 to 3 in V188)

v194 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v194 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|----------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 504 (99.8) | 1 (0.2) | 526 | 1031 | 505 | |
| BE | 423 (97.2) | 12 (2.8) | 594 | 1029 | 435 | |
| DE-E | 417 (98.1) | 8 (1.9) | 590 | 1015 | 425 | |
| DE-W | 477 (99.0) | 5 (1.0) | 560 | 1042 | 482 | |
| DK | 612 (99.7) | 2 (0.3) | 386 | 1000 | 614 | |
| ES | 426 (99.5) | 2 (0.5) | 572 | 1000 | 428 | |
| FI | 825 (98.8) | 10 (1.2) | 176 | 1011 | 835 | |
| FR | 462 (98.7) | 6 (1.3) | 583 | 1051 | 468 | |
| GB-GBN | 498 (96.9) | 16 (3.1) | 490 | 1004 | 514 | |
| GB-NIR | 185 (100.0) | | 125 | 310 | 185 | |
| GR | 244 (100.0) | | 756 | 1000 | 244 | |
| IE | 552 (97.9) | 12 (2.1) | 437 | 1001 | 564 | |
| IT | 416 (100.0) | | 584 | 1000 | 416 | |
| LU | 290 (99.0) | 3 (1.0) | 313 | 606 | 293 | |
| NL | 513 (99.8) | 1 (0.2) | 509 | 1023 | 514 | |
| PT | 294 (99.3) | 2 (0.7) | 704 | 1000 | 296 | |
| SE | 820 (99.5) | 4 (0.5) | 175 | 999 | 824 | |
| N Sum | 7958 | 84 | 8080 | 16122 | | |
| N Valid Sum | 7958 | 84 | | | | 8042 |

v195 - Q39 SPORT BENEFIT: IMPROVE HEALTH

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_1 To improve one's health (mental and physical)

0 Not mentioned

1 Mentioned

v195 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v195 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 225 (21.8) | 806 (78.2) | | 1031 | 1031 |
| BE | 259 (25.1) | 771 (74.9) | | 1030 | 1030 |
| DE-E | 252 (24.9) | 762 (75.1) | | 1014 | 1014 |
| DE-W | 246 (23.6) | 796 (76.4) | | 1042 | 1042 |
| DK | 206 (20.6) | 794 (79.4) | | 1000 | 1000 |
| ES | 203 (20.3) | 797 (79.7) | | 1000 | 1000 |
| FI | 119 (11.8) | 892 (88.2) | | 1011 | 1011 |
| FR | 281 (26.7) | 770 (73.3) | | 1051 | 1051 |
| GB-GBN | 168 (16.7) | 836 (83.3) | | 1004 | 1004 |
| GB-NIR | 81 (26.1) | 229 (73.9) | | 310 | 310 |
| GR | 76 (7.6) | 924 (92.4) | | 1000 | 1000 |
| IE | 366 (36.6) | 635 (63.4) | | 1001 | 1001 |
| IT | 144 (14.4) | 856 (85.6) | | 1000 | 1000 |
| LU | 79 (13.0) | 527 (87.0) | | 606 | 606 |
| NL | 149 (14.6) | 874 (85.4) | | 1023 | 1023 |
| PT | 290 (29.0) | 710 (71.0) | | 1000 | 1000 |
| SE | 111 (11.1) | 889 (88.9) | | 1000 | 1000 |
| N Sum | 3255 | 12868 | | 16123 | |
| N Valid Sum | 3255 | 12868 | | | 16123 |

v196 - Q39 SPORT BENEFIT: HAVE FUN

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_2 To have fun

0 Not mentioned

1 Mentioned

v196 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v196 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 577 (56.0) | 454 (44.0) | | 1031 | 1031 |
| BE | 539 (52.3) | 491 (47.7) | | 1030 | 1030 |
| DE-E | 419 (41.3) | 595 (58.7) | | 1014 | 1014 |
| DE-W | 472 (45.3) | 571 (54.7) | | 1043 | 1043 |
| DK | 400 (40.0) | 600 (60.0) | | 1000 | 1000 |
| ES | 628 (62.8) | 372 (37.2) | | 1000 | 1000 |
| FI | 700 (69.2) | 311 (30.8) | | 1011 | 1011 |
| FR | 731 (69.6) | 320 (30.4) | | 1051 | 1051 |
| GB-GBN | 432 (43.0) | 572 (57.0) | | 1004 | 1004 |
| GB-NIR | 143 (46.1) | 167 (53.9) | | 310 | 310 |
| GR | 572 (57.2) | 428 (42.8) | | 1000 | 1000 |
| IE | 543 (54.2) | 458 (45.8) | | 1001 | 1001 |
| IT | 543 (54.3) | 457 (45.7) | | 1000 | 1000 |
| LU | 351 (57.9) | 255 (42.1) | | 606 | 606 |
| NL | 343 (33.5) | 680 (66.5) | | 1023 | 1023 |
| PT | 626 (62.6) | 374 (37.4) | | 1000 | 1000 |
| SE | 391 (39.1) | 609 (60.9) | | 1000 | 1000 |
| N Sum | 8410 | 7714 | | 16124 | |
| N Valid Sum | 8410 | 7714 | | | 16124 |

v197 - Q39 SPORT BENEFIT: RELAX

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_3 To relax

0 Not mentioned

1 Mentioned

v197 by isocntry, Absolute Values (Row Percent), weighted by v9

| v197 | | | | | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|--|--|-------|---|-------|-------------|
| isocntry | | | | | | | | |
| AT | 687 (66.6) | 344 (33.4) | | | 1031 | | 1031 | |
| BE | 378 (36.7) | 652 (63.3) | | | 1030 | | 1030 | |
| DE-E | 635 (62.6) | 379 (37.4) | | | 1014 | | 1014 | |
| DE-W | 631 (60.5) | 412 (39.5) | | | 1043 | | 1043 | |
| DK | 717 (71.7) | 283 (28.3) | | | 1000 | | 1000 | |
| ES | 578 (57.8) | 422 (42.2) | | | 1000 | | 1000 | |
| FI | 401 (39.7) | 610 (60.3) | | | 1011 | | 1011 | |
| FR | 390 (37.1) | 661 (62.9) | | | 1051 | | 1051 | |
| GB-GBN | 601 (59.9) | 403 (40.1) | | | 1004 | | 1004 | |
| GB-NIR | 152 (49.0) | 158 (51.0) | | | 310 | | 310 | |
| GR | 500 (50.0) | 500 (50.0) | | | 1000 | | 1000 | |
| IE | 588 (58.7) | 413 (41.3) | | | 1001 | | 1001 | |
| IT | 500 (50.0) | 500 (50.0) | | | 1000 | | 1000 | |
| LU | 274 (45.2) | 332 (54.8) | | | 606 | | 606 | |
| NL | 219 (21.4) | 804 (78.6) | | | 1023 | | 1023 | |
| PT | 575 (57.5) | 425 (42.5) | | | 1000 | | 1000 | |
| SE | 548 (54.8) | 452 (45.2) | | | 1000 | | 1000 | |
| N Sum | 8374 | 7750 | | | 16124 | | | |
| N Valid Sum | 8374 | 7750 | | | | | 16124 | |

v198 - Q39 SPORT BENEFIT: BE WITH FRIENDS

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_4 To be with friends

0 Not mentioned

1 Mentioned

v198 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v198 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 646 (62.7) | 385 (37.3) | | 1031 | 1031 |
| BE | 595 (57.8) | 435 (42.2) | | 1030 | 1030 |
| DE-E | 518 (51.1) | 496 (48.9) | | 1014 | 1014 |
| DE-W | 559 (53.6) | 483 (46.4) | | 1042 | 1042 |
| DK | 469 (46.9) | 531 (53.1) | | 1000 | 1000 |
| ES | 761 (76.1) | 239 (23.9) | | 1000 | 1000 |
| FI | 604 (59.7) | 407 (40.3) | | 1011 | 1011 |
| FR | 692 (65.8) | 359 (34.2) | | 1051 | 1051 |
| GB-GBN | 553 (55.1) | 451 (44.9) | | 1004 | 1004 |
| GB-NIR | 163 (52.6) | 147 (47.4) | | 310 | 310 |
| GR | 705 (70.5) | 295 (29.5) | | 1000 | 1000 |
| IE | 602 (60.1) | 399 (39.9) | | 1001 | 1001 |
| IT | 664 (66.4) | 336 (33.6) | | 1000 | 1000 |
| LU | 320 (52.8) | 286 (47.2) | | 606 | 606 |
| NL | 559 (54.6) | 464 (45.4) | | 1023 | 1023 |
| PT | 694 (69.4) | 306 (30.6) | | 1000 | 1000 |
| SE | 552 (55.2) | 448 (44.8) | | 1000 | 1000 |
| N Sum | 9656 | 6467 | | 16123 | |
| N Valid Sum | 9656 | 6467 | | | 16123 |

v199 - Q39 SPORT BENEFIT: NEW ACQUAINTANCES

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_5 To make new acquaintances

0 Not mentioned

1 Mentioned

v199 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v199 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 849 (82.3) | 182 (17.7) | | 1031 | 1031 |
| BE | 683 (66.3) | 347 (33.7) | | 1030 | 1030 |
| DE-E | 791 (78.0) | 223 (22.0) | | 1014 | 1014 |
| DE-W | 766 (73.5) | 276 (26.5) | | 1042 | 1042 |
| DK | 694 (69.4) | 306 (30.6) | | 1000 | 1000 |
| ES | 833 (83.3) | 167 (16.7) | | 1000 | 1000 |
| FI | 811 (80.2) | 200 (19.8) | | 1011 | 1011 |
| FR | 793 (75.5) | 258 (24.5) | | 1051 | 1051 |
| GB-GBN | 753 (75.0) | 251 (25.0) | | 1004 | 1004 |
| GB-NIR | 234 (75.5) | 76 (24.5) | | 310 | 310 |
| GR | 703 (70.3) | 297 (29.7) | | 1000 | 1000 |
| IE | 809 (80.8) | 192 (19.2) | | 1001 | 1001 |
| IT | 715 (71.5) | 285 (28.5) | | 1000 | 1000 |
| LU | 422 (69.6) | 184 (30.4) | | 606 | 606 |
| NL | 658 (64.3) | 365 (35.7) | | 1023 | 1023 |
| PT | 862 (86.2) | 138 (13.8) | | 1000 | 1000 |
| SE | 761 (76.1) | 239 (23.9) | | 1000 | 1000 |
| N Sum | 12137 | 3986 | | 16123 | |
| N Valid Sum | 12137 | 3986 | | | 16123 |

v200 - Q39 SPORT BENEFIT: MEET OTHER CULTURES

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_6 To meet people from other cultures

0 Not mentioned

1 Mentioned

v200 by isocntry, Absolute Values (Row Percent), weighted by v9

| v200 | | | | | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|--|--|-------|---|-------|-------------|
| isocntry | | | | | | | | |
| AT | 922 (89.4) | 109 (10.6) | | | 1031 | | 1031 | |
| BE | 908 (88.2) | 122 (11.8) | | | 1030 | | 1030 | |
| DE-E | 969 (95.6) | 45 (4.4) | | | 1014 | | 1014 | |
| DE-W | 934 (89.6) | 108 (10.4) | | | 1042 | | 1042 | |
| DK | 875 (87.5) | 125 (12.5) | | | 1000 | | 1000 | |
| ES | 895 (89.5) | 105 (10.5) | | | 1000 | | 1000 | |
| FI | 941 (93.1) | 70 (6.9) | | | 1011 | | 1011 | |
| FR | 925 (88.0) | 126 (12.0) | | | 1051 | | 1051 | |
| GB-GBN | 873 (87.0) | 131 (13.0) | | | 1004 | | 1004 | |
| GB-NIR | 265 (85.5) | 45 (14.5) | | | 310 | | 310 | |
| GR | 825 (82.5) | 175 (17.5) | | | 1000 | | 1000 | |
| IE | 901 (90.0) | 100 (10.0) | | | 1001 | | 1001 | |
| IT | 900 (90.0) | 100 (10.0) | | | 1000 | | 1000 | |
| LU | 477 (78.7) | 129 (21.3) | | | 606 | | 606 | |
| NL | 890 (87.0) | 133 (13.0) | | | 1023 | | 1023 | |
| PT | 898 (89.8) | 102 (10.2) | | | 1000 | | 1000 | |
| SE | 885 (88.5) | 115 (11.5) | | | 1000 | | 1000 | |
| N Sum | 14283 | 1840 | | | 16123 | | | |
| N Valid Sum | 14283 | 1840 | | | | | 16123 | |

v201 - Q39 SPORT BENEFIT: PHYSICAL PERFORMANCE

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_7 To develop physical performance

0 Not mentioned

1 Mentioned

v201 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v201 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 499 (48.4) | 532 (51.6) | | 1031 | 1031 |
| BE | 540 (52.4) | 490 (47.6) | | 1030 | 1030 |
| DE-E | 434 (42.8) | 580 (57.2) | | 1014 | 1014 |
| DE-W | 382 (36.6) | 661 (63.4) | | 1043 | 1043 |
| DK | 572 (57.2) | 428 (42.8) | | 1000 | 1000 |
| ES | 607 (60.7) | 393 (39.3) | | 1000 | 1000 |
| FI | 365 (36.1) | 646 (63.9) | | 1011 | 1011 |
| FR | 570 (54.2) | 481 (45.8) | | 1051 | 1051 |
| GB-GBN | 642 (63.9) | 362 (36.1) | | 1004 | 1004 |
| GB-NIR | 201 (64.8) | 109 (35.2) | | 310 | 310 |
| GR | 504 (50.4) | 496 (49.6) | | 1000 | 1000 |
| IE | 704 (70.3) | 297 (29.7) | | 1001 | 1001 |
| IT | 571 (57.1) | 429 (42.9) | | 1000 | 1000 |
| LU | 349 (57.6) | 257 (42.4) | | 606 | 606 |
| NL | 523 (51.1) | 500 (48.9) | | 1023 | 1023 |
| PT | 655 (65.5) | 345 (34.5) | | 1000 | 1000 |
| SE | 373 (37.3) | 627 (62.7) | | 1000 | 1000 |
| N Sum | 8491 | 7633 | | 16124 | |
| N Valid Sum | 8491 | 7633 | | | 16124 |

v202 - Q39 SPORT BENEFIT: IMPROVE SELF-ESTEEM

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_8 To improve self-esteem

0 Not mentioned

1 Mentioned

v202 by isocntry, Absolute Values (Row Percent), weighted by v9

| v202 | | | | | | 0 | | | | | | 1 | | | | | | N Sum | | | | | | N Valid Sum | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------|--|--|--|--|--|---|--|--|--|--|--|------------|--|--|--|--|--|-------|--|--|--|--|--|-------------|--|--|--|--|--|--|--|--|--|--|--|-------|--|--|--|--|--|--|--|--|--|--|--|-------|--|--|--|--|--|--|--|--|--|--|--|
| isocntry | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AT | | | | | | | | | | | | 776 (75.3) | | | | | | | | | | | | 255 (24.7) | | | | | | | | | | | | 1031 | | | | | | | | | | | | 1031 | | | | | | | | | | | |
| BE | | | | | | | | | | | | 826 (80.2) | | | | | | | | | | | | 204 (19.8) | | | | | | | | | | | | 1030 | | | | | | | | | | | | 1030 | | | | | | | | | | | |
| DE-E | | | | | | | | | | | | 736 (72.6) | | | | | | | | | | | | 278 (27.4) | | | | | | | | | | | | 1014 | | | | | | | | | | | | 1014 | | | | | | | | | | | |
| DE-W | | | | | | | | | | | | 718 (68.8) | | | | | | | | | | | | 325 (31.2) | | | | | | | | | | | | 1043 | | | | | | | | | | | | 1043 | | | | | | | | | | | |
| DK | | | | | | | | | | | | 567 (56.7) | | | | | | | | | | | | 433 (43.3) | | | | | | | | | | | | 1000 | | | | | | | | | | | | 1000 | | | | | | | | | | | |
| ES | | | | | | | | | | | | 812 (81.2) | | | | | | | | | | | | 188 (18.8) | | | | | | | | | | | | 1000 | | | | | | | | | | | | 1000 | | | | | | | | | | | |
| FI | | | | | | | | | | | | 688 (68.1) | | | | | | | | | | | | 323 (31.9) | | | | | | | | | | | | 1011 | | | | | | | | | | | | 1011 | | | | | | | | | | | |
| FR | | | | | | | | | | | | 780 (74.2) | | | | | | | | | | | | 271 (25.8) | | | | | | | | | | | | 1051 | | | | | | | | | | | | 1051 | | | | | | | | | | | |
| GB-GBN | | | | | | | | | | | | 699 (69.6) | | | | | | | | | | | | 305 (30.4) | | | | | | | | | | | | 1004 | | | | | | | | | | | | 1004 | | | | | | | | | | | |
| GB-NIR | | | | | | | | | | | | 217 (70.0) | | | | | | | | | | | | 93 (30.0) | | | | | | | | | | | | 310 | | | | | | | | | | | | 310 | | | | | | | | | | | |
| GR | | | | | | | | | | | | 757 (75.7) | | | | | | | | | | | | 243 (24.3) | | | | | | | | | | | | 1000 | | | | | | | | | | | | 1000 | | | | | | | | | | | |
| IE | | | | | | | | | | | | 755 (75.4) | | | | | | | | | | | | 246 (24.6) | | | | | | | | | | | | 1001 | | | | | | | | | | | | 1001 | | | | | | | | | | | |
| IT | | | | | | | | | | | | 808 (80.8) | | | | | | | | | | | | 192 (19.2) | | | | | | | | | | | | 1000 | | | | | | | | | | | | 1000 | | | | | | | | | | | |
| LU | | | | | | | | | | | | 420 (69.3) | | | | | | | | | | | | 186 (30.7) | | | | | | | | | | | | 606 | | | | | | | | | | | | 606 | | | | | | | | | | | |
| NL | | | | | | | | | | | | 736 (71.9) | | | | | | | | | | | | 287 (28.1) | | | | | | | | | | | | 1023 | | | | | | | | | | | | 1023 | | | | | | | | | | | |
| PT | | | | | | | | | | | | 838 (83.8) | | | | | | | | | | | | 162 (16.2) | | | | | | | | | | | | 1000 | | | | | | | | | | | | 1000 | | | | | | | | | | | |
| SE | | | | | | | | | | | | 646 (64.6) | | | | | | | | | | | | 354 (35.4) | | | | | | | | | | | | 1000 | | | | | | | | | | | | 1000 | | | | | | | | | | | |
| N Sum | | | | | | | | | | | | 11779 | | | | | | | | | | | | 4345 | | | | | | | | | | | | 16124 | | | | | | | | | | | | | | | | | | | | | | | |
| N Valid Sum | | | | | | | | | | | | 11779 | | | | | | | | | | | | 4345 | | | | | | | | | | | | | | | | | | | | | | | | 16124 | | | | | | | | | | | |

v203 - Q39 SPORT BENEFIT: DEVELOP NEW SKILLS

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_9 To develop new skills

0 Not mentioned

1 Mentioned

v203 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v203 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 842 (81.7) | 189 (18.3) | | 1031 | 1031 |
| BE | 842 (81.7) | 188 (18.3) | | 1030 | 1030 |
| DE-E | 833 (82.1) | 181 (17.9) | | 1014 | 1014 |
| DE-W | 791 (75.8) | 252 (24.2) | | 1043 | 1043 |
| DK | 810 (81.0) | 190 (19.0) | | 1000 | 1000 |
| ES | 834 (83.4) | 166 (16.6) | | 1000 | 1000 |
| FI | 804 (79.5) | 207 (20.5) | | 1011 | 1011 |
| FR | 851 (81.0) | 200 (19.0) | | 1051 | 1051 |
| GB-GBN | 766 (76.3) | 238 (23.7) | | 1004 | 1004 |
| GB-NIR | 228 (73.5) | 82 (26.5) | | 310 | 310 |
| GR | 771 (77.1) | 229 (22.9) | | 1000 | 1000 |
| IE | 742 (74.1) | 259 (25.9) | | 1001 | 1001 |
| IT | 882 (88.2) | 118 (11.8) | | 1000 | 1000 |
| LU | 442 (72.9) | 164 (27.1) | | 606 | 606 |
| NL | 772 (75.5) | 251 (24.5) | | 1023 | 1023 |
| PT | 856 (85.6) | 144 (14.4) | | 1000 | 1000 |
| SE | 792 (79.2) | 208 (20.8) | | 1000 | 1000 |
| N Sum | 12858 | 3266 | | 16124 | |
| N Valid Sum | 12858 | 3266 | | | 16124 |

v204 - Q39 SPORT BENEFIT: BUILD CHARACTER

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_10 To build character/identity

0 Not mentioned

1 Mentioned

v204 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v204 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 876 (85.0) | 155 (15.0) | | 1031 | 1031 |
| BE | 881 (85.5) | 149 (14.5) | | 1030 | 1030 |
| DE-E | 890 (87.8) | 124 (12.2) | | 1014 | 1014 |
| DE-W | 901 (86.5) | 141 (13.5) | | 1042 | 1042 |
| DK | 883 (88.3) | 117 (11.7) | | 1000 | 1000 |
| ES | 912 (91.2) | 88 (8.8) | | 1000 | 1000 |
| FI | 862 (85.3) | 149 (14.7) | | 1011 | 1011 |
| FR | 917 (87.3) | 134 (12.7) | | 1051 | 1051 |
| GB-GBN | 824 (82.1) | 180 (17.9) | | 1004 | 1004 |
| GB-NIR | 264 (85.2) | 46 (14.8) | | 310 | 310 |
| GR | 770 (77.0) | 230 (23.0) | | 1000 | 1000 |
| IE | 836 (83.5) | 165 (16.5) | | 1001 | 1001 |
| IT | 866 (86.6) | 134 (13.4) | | 1000 | 1000 |
| LU | 458 (75.6) | 148 (24.4) | | 606 | 606 |
| NL | 820 (80.2) | 203 (19.8) | | 1023 | 1023 |
| PT | 912 (91.2) | 88 (8.8) | | 1000 | 1000 |
| SE | 833 (83.3) | 167 (16.7) | | 1000 | 1000 |
| N Sum | 13705 | 2418 | | 16123 | |
| N Valid Sum | 13705 | 2418 | | | 16123 |

v205 - Q39 SPORT BENEFIT: ACHIEVE OBJECTIVES

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_11 To achieve objectives

0 Not mentioned

1 Mentioned

v205 by isocntry, Absolute Values (Row Percent), weighted by v9

| v205 | | | | | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|--|--|-------|---|-------|-------------|
| isocntry | | | | | | | | |
| AT | 791 (76.7) | 240 (23.3) | | | 1031 | | 1031 | |
| BE | 855 (83.0) | 175 (17.0) | | | 1030 | | 1030 | |
| DE-E | 750 (74.0) | 264 (26.0) | | | 1014 | | 1014 | |
| DE-W | 716 (68.7) | 326 (31.3) | | | 1042 | | 1042 | |
| DK | 753 (75.3) | 247 (24.7) | | | 1000 | | 1000 | |
| ES | 868 (86.8) | 132 (13.2) | | | 1000 | | 1000 | |
| FI | 801 (79.2) | 210 (20.8) | | | 1011 | | 1011 | |
| FR | 850 (80.9) | 201 (19.1) | | | 1051 | | 1051 | |
| GB-GBN | 806 (80.3) | 198 (19.7) | | | 1004 | | 1004 | |
| GB-NIR | 249 (80.3) | 61 (19.7) | | | 310 | | 310 | |
| GR | 744 (74.4) | 256 (25.6) | | | 1000 | | 1000 | |
| IE | 851 (85.0) | 150 (15.0) | | | 1001 | | 1001 | |
| IT | 816 (81.6) | 184 (18.4) | | | 1000 | | 1000 | |
| LU | 450 (74.3) | 156 (25.7) | | | 606 | | 606 | |
| NL | 789 (77.1) | 234 (22.9) | | | 1023 | | 1023 | |
| PT | 889 (88.9) | 111 (11.1) | | | 1000 | | 1000 | |
| SE | 749 (74.9) | 251 (25.1) | | | 1000 | | 1000 | |
| N Sum | 12727 | 3396 | | | 16123 | | | |
| N Valid Sum | 12727 | 3396 | | | | | 16123 | |

v206 - Q39 SPORT BENEFIT: SPIRIT OF COMPETITION

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_12 To stimulate the spirit of competition

0 Not mentioned

1 Mentioned

v206 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v206 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 839 (81.4) | 192 (18.6) | | 1031 | 1031 |
| BE | 814 (79.0) | 216 (21.0) | | 1030 | 1030 |
| DE-E | 950 (93.7) | 64 (6.3) | | 1014 | 1014 |
| DE-W | 940 (90.1) | 103 (9.9) | | 1043 | 1043 |
| DK | 884 (88.4) | 116 (11.6) | | 1000 | 1000 |
| ES | 881 (88.1) | 119 (11.9) | | 1000 | 1000 |
| FI | 916 (90.6) | 95 (9.4) | | 1011 | 1011 |
| FR | 864 (82.2) | 187 (17.8) | | 1051 | 1051 |
| GB-GBN | 784 (78.1) | 220 (21.9) | | 1004 | 1004 |
| GB-NIR | 243 (78.4) | 67 (21.6) | | 310 | 310 |
| GR | 734 (73.4) | 266 (26.6) | | 1000 | 1000 |
| IE | 822 (82.1) | 179 (17.9) | | 1001 | 1001 |
| IT | 843 (84.3) | 157 (15.7) | | 1000 | 1000 |
| LU | 498 (82.2) | 108 (17.8) | | 606 | 606 |
| NL | 854 (83.5) | 169 (16.5) | | 1023 | 1023 |
| PT | 864 (86.4) | 136 (13.6) | | 1000 | 1000 |
| SE | 880 (88.0) | 120 (12.0) | | 1000 | 1000 |
| N Sum | 13610 | 2514 | | 16124 | |
| N Valid Sum | 13610 | 2514 | | | 16124 |

v207 - Q39 SPORT BENEFIT: HELP DISADVANTAGED

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_13 To help disadvantaged people to integrate into society

0 Not mentioned

1 Mentioned

v207 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v207 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 938 (91.0) | 93 (9.0) | | 1031 | 1031 |
| BE | 924 (89.7) | 106 (10.3) | | 1030 | 1030 |
| DE-E | 934 (92.1) | 80 (7.9) | | 1014 | 1014 |
| DE-W | 899 (86.2) | 144 (13.8) | | 1043 | 1043 |
| DK | 886 (88.6) | 114 (11.4) | | 1000 | 1000 |
| ES | 937 (93.7) | 63 (6.3) | | 1000 | 1000 |
| FI | 929 (91.9) | 82 (8.1) | | 1011 | 1011 |
| FR | 914 (87.0) | 137 (13.0) | | 1051 | 1051 |
| GB-GBN | 876 (87.3) | 128 (12.7) | | 1004 | 1004 |
| GB-NIR | 274 (88.4) | 36 (11.6) | | 310 | 310 |
| GR | 806 (80.6) | 194 (19.4) | | 1000 | 1000 |
| IE | 912 (91.1) | 89 (8.9) | | 1001 | 1001 |
| IT | 890 (89.0) | 110 (11.0) | | 1000 | 1000 |
| LU | 513 (84.7) | 93 (15.3) | | 606 | 606 |
| NL | 922 (90.1) | 101 (9.9) | | 1023 | 1023 |
| PT | 946 (94.6) | 54 (5.4) | | 1000 | 1000 |
| SE | 894 (89.4) | 106 (10.6) | | 1000 | 1000 |
| N Sum | 14394 | 1730 | | 16124 | |
| N Valid Sum | 14394 | 1730 | | | 16124 |

v208 - Q39 SPORT BENEFIT: OTHERS

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_14 Others (SPONTANEOUS)

0 Not mentioned

1 Mentioned

v208 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v208 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 1022 (99.1) | 9 (0.9) | | 1031 | 1031 |
| BE | 1019 (98.9) | 11 (1.1) | | 1030 | 1030 |
| DE-E | 1009 (99.5) | 5 (0.5) | | 1014 | 1014 |
| DE-W | 1033 (99.0) | 10 (1.0) | | 1043 | 1043 |
| DK | 991 (99.1) | 9 (0.9) | | 1000 | 1000 |
| ES | 987 (98.7) | 13 (1.3) | | 1000 | 1000 |
| FI | 1006 (99.5) | 5 (0.5) | | 1011 | 1011 |
| FR | 1032 (98.2) | 19 (1.8) | | 1051 | 1051 |
| GB-GBN | 985 (98.1) | 19 (1.9) | | 1004 | 1004 |
| GB-NIR | 301 (97.1) | 9 (2.9) | | 310 | 310 |
| GR | 995 (99.5) | 5 (0.5) | | 1000 | 1000 |
| IE | 987 (98.6) | 14 (1.4) | | 1001 | 1001 |
| IT | 987 (98.7) | 13 (1.3) | | 1000 | 1000 |
| LU | 599 (98.8) | 7 (1.2) | | 606 | 606 |
| NL | 1016 (99.3) | 7 (0.7) | | 1023 | 1023 |
| PT | 993 (99.3) | 7 (0.7) | | 1000 | 1000 |
| SE | 991 (99.1) | 9 (0.9) | | 1000 | 1000 |
| N Sum | 15953 | 171 | | 16124 | |
| N Valid Sum | 15953 | 171 | | | 16124 |

v209 - Q39 SPORT BENEFIT: DK

Q.39

ASK ALL

In your opinion, what are the main benefits of sport?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.39_15 DK

0 Not mentioned

1 Mentioned

v209 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v209 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 1017 (98.6) | 14 (1.4) | | 1031 | 1031 |
| BE | 1018 (98.8) | 12 (1.2) | | 1030 | 1030 |
| DE-E | 995 (98.1) | 19 (1.9) | | 1014 | 1014 |
| DE-W | 1021 (98.0) | 21 (2.0) | | 1042 | 1042 |
| DK | 989 (98.9) | 11 (1.1) | | 1000 | 1000 |
| ES | 990 (99.0) | 10 (1.0) | | 1000 | 1000 |
| FI | 1008 (99.7) | 3 (0.3) | | 1011 | 1011 |
| FR | 1047 (99.6) | 4 (0.4) | | 1051 | 1051 |
| GB-GBN | 999 (99.5) | 5 (0.5) | | 1004 | 1004 |
| GB-NIR | 307 (99.0) | 3 (1.0) | | 310 | 310 |
| GR | 993 (99.3) | 7 (0.7) | | 1000 | 1000 |
| IE | 995 (99.4) | 6 (0.6) | | 1001 | 1001 |
| IT | 994 (99.4) | 6 (0.6) | | 1000 | 1000 |
| LU | 602 (99.3) | 4 (0.7) | | 606 | 606 |
| NL | 1017 (99.4) | 6 (0.6) | | 1023 | 1023 |
| PT | 981 (98.1) | 19 (1.9) | | 1000 | 1000 |
| SE | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| N Sum | 15971 | 152 | | 16123 | |
| N Valid Sum | 15971 | 152 | | | 16123 |

v210 - Q40 SPORT VALUES: TEAM SPIRIT

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_1 Team spirit

0 Not mentioned

1 Mentioned

v210 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v210 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 472 (45.8) | 559 (54.2) | | 1031 | 1031 |
| BE | 455 (44.2) | 575 (55.8) | | 1030 | 1030 |
| DE-E | 372 (36.7) | 642 (63.3) | | 1014 | 1014 |
| DE-W | 374 (35.9) | 668 (64.1) | | 1042 | 1042 |
| DK | 548 (54.8) | 452 (45.2) | | 1000 | 1000 |
| ES | 538 (53.8) | 462 (46.2) | | 1000 | 1000 |
| FI | 456 (45.1) | 555 (54.9) | | 1011 | 1011 |
| FR | 460 (43.8) | 591 (56.2) | | 1051 | 1051 |
| GB-GBN | 274 (27.3) | 730 (72.7) | | 1004 | 1004 |
| GB-NIR | 103 (33.2) | 207 (66.8) | | 310 | 310 |
| GR | 237 (23.7) | 763 (76.3) | | 1000 | 1000 |
| IE | 315 (31.5) | 686 (68.5) | | 1001 | 1001 |
| IT | 372 (37.2) | 628 (62.8) | | 1000 | 1000 |
| LU | 254 (41.9) | 352 (58.1) | | 606 | 606 |
| NL | 382 (37.3) | 641 (62.7) | | 1023 | 1023 |
| PT | 422 (42.2) | 578 (57.8) | | 1000 | 1000 |
| SE | 291 (29.1) | 709 (70.9) | | 1000 | 1000 |
| N Sum | 6325 | 9798 | | 16123 | |
| N Valid Sum | 6325 | 9798 | | | 16123 |

v211 - Q40 SPORT VALUES: TOLERANCE

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_2 Tolerance

0 Not mentioned

1 Mentioned

v211 by isocntry, Absolute Values (Row Percent), weighted by v9

| v211 by isocntry, Associate Values (row Percent), weighted by v211 | | | | | |
|--|------------|------------|---|-------|-------------|
| | v211 | 0 | 1 | N Sum | N Valid Sum |
| isocntry | | | | | |
| AT | 742 (72.0) | 289 (28.0) | | 1031 | 1031 |
| BE | 743 (72.1) | 287 (27.9) | | 1030 | 1030 |
| DE-E | 738 (72.8) | 276 (27.2) | | 1014 | 1014 |
| DE-W | 701 (67.2) | 342 (32.8) | | 1043 | 1043 |
| DK | 640 (64.0) | 360 (36.0) | | 1000 | 1000 |
| ES | 737 (73.7) | 263 (26.3) | | 1000 | 1000 |
| FI | 595 (58.9) | 416 (41.1) | | 1011 | 1011 |
| FR | 720 (68.5) | 331 (31.5) | | 1051 | 1051 |
| GB-GBN | 764 (76.1) | 240 (23.9) | | 1004 | 1004 |
| GB-NIR | 245 (79.0) | 65 (21.0) | | 310 | 310 |
| GR | 356 (35.6) | 644 (64.4) | | 1000 | 1000 |
| IE | 740 (73.9) | 261 (26.1) | | 1001 | 1001 |
| IT | 827 (82.7) | 173 (17.3) | | 1000 | 1000 |
| LU | 396 (65.3) | 210 (34.7) | | 606 | 606 |
| NL | 718 (70.2) | 305 (29.8) | | 1023 | 1023 |
| PT | 759 (75.9) | 241 (24.1) | | 1000 | 1000 |
| SE | 673 (67.3) | 327 (32.7) | | 1000 | 1000 |
| N Sum | 11094 | 5030 | | 16124 | |
| N Valid Sum | 11094 | 5030 | | | 16124 |

v212 - Q40 SPORT VALUES: RESPECT FOR OTHERS

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_3 Respect for others

0 Not mentioned

1 Mentioned

v212 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v212 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 757 (73.4) | 274 (26.6) | | 1031 | 1031 |
| BE | 698 (67.8) | 332 (32.2) | | 1030 | 1030 |
| DE-E | 692 (68.2) | 322 (31.8) | | 1014 | 1014 |
| DE-W | 740 (70.9) | 303 (29.1) | | 1043 | 1043 |
| DK | 525 (52.5) | 475 (47.5) | | 1000 | 1000 |
| ES | 748 (74.8) | 252 (25.2) | | 1000 | 1000 |
| FI | 698 (69.0) | 313 (31.0) | | 1011 | 1011 |
| FR | 626 (59.6) | 425 (40.4) | | 1051 | 1051 |
| GB-GBN | 688 (68.5) | 316 (31.5) | | 1004 | 1004 |
| GB-NIR | 187 (60.3) | 123 (39.7) | | 310 | 310 |
| GR | 635 (63.5) | 365 (36.5) | | 1000 | 1000 |
| IE | 643 (64.2) | 358 (35.8) | | 1001 | 1001 |
| IT | 639 (63.9) | 361 (36.1) | | 1000 | 1000 |
| LU | 355 (58.6) | 251 (41.4) | | 606 | 606 |
| NL | 653 (63.8) | 370 (36.2) | | 1023 | 1023 |
| PT | 689 (68.9) | 311 (31.1) | | 1000 | 1000 |
| SE | 474 (47.4) | 526 (52.6) | | 1000 | 1000 |
| N Sum | 10447 | 5677 | | 16124 | |
| N Valid Sum | 10447 | 5677 | | | 16124 |

v213 - Q40 SPORT VALUES: FAIR PLAY

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_4 Fair play

0 Not mentioned

1 Mentioned

v213 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v213 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 618 (59.9) | 413 (40.1) | | 1031 | 1031 |
| BE | 614 (59.6) | 416 (40.4) | | 1030 | 1030 |
| DE-E | 590 (58.2) | 424 (41.8) | | 1014 | 1014 |
| DE-W | 482 (46.2) | 561 (53.8) | | 1043 | 1043 |
| DK | 626 (62.6) | 374 (37.4) | | 1000 | 1000 |
| ES | 774 (77.4) | 226 (22.6) | | 1000 | 1000 |
| FI | 560 (55.4) | 451 (44.6) | | 1011 | 1011 |
| FR | 810 (77.1) | 241 (22.9) | | 1051 | 1051 |
| GB-GBN | 588 (58.6) | 416 (41.4) | | 1004 | 1004 |
| GB-NIR | 196 (63.2) | 114 (36.8) | | 310 | 310 |
| GR | 622 (62.2) | 378 (37.8) | | 1000 | 1000 |
| IE | 644 (64.3) | 357 (35.7) | | 1001 | 1001 |
| IT | 737 (73.7) | 263 (26.3) | | 1000 | 1000 |
| LU | 313 (51.7) | 293 (48.3) | | 606 | 606 |
| NL | 815 (79.7) | 208 (20.3) | | 1023 | 1023 |
| PT | 855 (85.5) | 145 (14.5) | | 1000 | 1000 |
| SE | 592 (59.2) | 408 (40.8) | | 1000 | 1000 |
| N Sum | 10436 | 5688 | | 16124 | |
| N Valid Sum | 10436 | 5688 | | | 16124 |

v214 - Q40 SPORT VALUES: SELF-CONTROL

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_5 Self-control

0 Not mentioned

1 Mentioned

v214 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v214 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 623 (60.4) | 408 (39.6) | | 1031 | 1031 |
| BE | 653 (63.4) | 377 (36.6) | | 1030 | 1030 |
| DE-E | 596 (58.8) | 418 (41.2) | | 1014 | 1014 |
| DE-W | 641 (61.5) | 402 (38.5) | | 1043 | 1043 |
| DK | 640 (64.0) | 360 (36.0) | | 1000 | 1000 |
| ES | 743 (74.3) | 257 (25.7) | | 1000 | 1000 |
| FI | 621 (61.4) | 390 (38.6) | | 1011 | 1011 |
| FR | 563 (53.6) | 488 (46.4) | | 1051 | 1051 |
| GB-GBN | 610 (60.8) | 394 (39.2) | | 1004 | 1004 |
| GB-NIR | 200 (64.5) | 110 (35.5) | | 310 | 310 |
| GR | 626 (62.6) | 374 (37.4) | | 1000 | 1000 |
| IE | 653 (65.2) | 348 (34.8) | | 1001 | 1001 |
| IT | 700 (70.0) | 300 (30.0) | | 1000 | 1000 |
| LU | 348 (57.4) | 258 (42.6) | | 606 | 606 |
| NL | 536 (52.4) | 487 (47.6) | | 1023 | 1023 |
| PT | 742 (74.2) | 258 (25.8) | | 1000 | 1000 |
| SE | 654 (65.4) | 346 (34.6) | | 1000 | 1000 |
| N Sum | 10149 | 5975 | | 16124 | |
| N Valid Sum | 10149 | 5975 | | | 16124 |

v215 - Q40 SPORT VALUES: STICKING TO RULES

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_6 Sticking to the rules

0 Not mentioned

1 Mentioned

v215 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v215 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 690 (66.9) | 341 (33.1) | | 1031 | 1031 |
| BE | 652 (63.3) | 378 (36.7) | | 1030 | 1030 |
| DE-E | 612 (60.4) | 402 (39.6) | | 1014 | 1014 |
| DE-W | 632 (60.7) | 410 (39.3) | | 1042 | 1042 |
| DK | 680 (68.0) | 320 (32.0) | | 1000 | 1000 |
| ES | 790 (79.0) | 210 (21.0) | | 1000 | 1000 |
| FI | 589 (58.3) | 422 (41.7) | | 1011 | 1011 |
| FR | 671 (63.8) | 380 (36.2) | | 1051 | 1051 |
| GB-GBN | 717 (71.4) | 287 (28.6) | | 1004 | 1004 |
| GB-NIR | 225 (72.6) | 85 (27.4) | | 310 | 310 |
| GR | 651 (65.1) | 349 (34.9) | | 1000 | 1000 |
| IE | 758 (75.7) | 243 (24.3) | | 1001 | 1001 |
| IT | 558 (55.8) | 442 (44.2) | | 1000 | 1000 |
| LU | 371 (61.2) | 235 (38.8) | | 606 | 606 |
| NL | 601 (58.7) | 422 (41.3) | | 1023 | 1023 |
| PT | 733 (73.3) | 267 (26.7) | | 1000 | 1000 |
| SE | 518 (51.8) | 482 (48.2) | | 1000 | 1000 |
| N Sum | 10448 | 5675 | | 16123 | |
| N Valid Sum | 10448 | 5675 | | | 16123 |

v216 - Q40 SPORT VALUES: DISCIPLINE

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_7 Discipline

0 Not mentioned

1 Mentioned

v216 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v216 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 544 (52.8) | 487 (47.2) | | 1031 | 1031 |
| BE | 549 (53.3) | 481 (46.7) | | 1030 | 1030 |
| DE-E | 395 (39.0) | 619 (61.0) | | 1014 | 1014 |
| DE-W | 420 (40.3) | 623 (59.7) | | 1043 | 1043 |
| DK | 548 (54.8) | 452 (45.2) | | 1000 | 1000 |
| ES | 624 (62.4) | 376 (37.6) | | 1000 | 1000 |
| FI | 558 (55.2) | 453 (44.8) | | 1011 | 1011 |
| FR | 640 (60.9) | 411 (39.1) | | 1051 | 1051 |
| GB-GBN | 515 (51.3) | 489 (48.7) | | 1004 | 1004 |
| GB-NIR | 156 (50.3) | 154 (49.7) | | 310 | 310 |
| GR | 446 (44.6) | 554 (55.4) | | 1000 | 1000 |
| IE | 533 (53.2) | 468 (46.8) | | 1001 | 1001 |
| IT | 604 (60.4) | 396 (39.6) | | 1000 | 1000 |
| LU | 281 (46.4) | 325 (53.6) | | 606 | 606 |
| NL | 470 (45.9) | 553 (54.1) | | 1023 | 1023 |
| PT | 649 (64.9) | 351 (35.1) | | 1000 | 1000 |
| SE | 507 (50.7) | 493 (49.3) | | 1000 | 1000 |
| N Sum | 8439 | 7685 | | 16124 | |
| N Valid Sum | 8439 | 7685 | | | 16124 |

v217 - Q40 SPORT VALUES: MUTUAL UNDERSTANDING

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_8 Mutual understanding

0 Not mentioned

1 Mentioned

v217 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v217 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 787 (76.3) | 244 (23.7) | | 1031 | 1031 |
| BE | 845 (82.0) | 185 (18.0) | | 1030 | 1030 |
| DE-E | 781 (77.0) | 233 (23.0) | | 1014 | 1014 |
| DE-W | 774 (74.2) | 269 (25.8) | | 1043 | 1043 |
| DK | 718 (71.8) | 282 (28.2) | | 1000 | 1000 |
| ES | 865 (86.5) | 135 (13.5) | | 1000 | 1000 |
| FI | 764 (75.6) | 247 (24.4) | | 1011 | 1011 |
| FR | 887 (84.4) | 164 (15.6) | | 1051 | 1051 |
| GB-GBN | 829 (82.6) | 175 (17.4) | | 1004 | 1004 |
| GB-NIR | 264 (85.2) | 46 (14.8) | | 310 | 310 |
| GR | 771 (77.1) | 229 (22.9) | | 1000 | 1000 |
| IE | 875 (87.4) | 126 (12.6) | | 1001 | 1001 |
| IT | 869 (86.9) | 131 (13.1) | | 1000 | 1000 |
| LU | 448 (73.9) | 158 (26.1) | | 606 | 606 |
| NL | 788 (77.0) | 235 (23.0) | | 1023 | 1023 |
| PT | 876 (87.6) | 124 (12.4) | | 1000 | 1000 |
| SE | 740 (74.0) | 260 (26.0) | | 1000 | 1000 |
| N Sum | 12881 | 3243 | | 16124 | |
| N Valid Sum | 12881 | 3243 | | | 16124 |

v218 - Q40 SPORT VALUES: SOLIDARITY

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_9 Solidarity

0 Not mentioned

1 Mentioned

v218 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v218 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 833 (80.8) | 198 (19.2) | | 1031 | 1031 |
| BE | 768 (74.6) | 262 (25.4) | | 1030 | 1030 |
| DE-E | 854 (84.2) | 160 (15.8) | | 1014 | 1014 |
| DE-W | 801 (76.9) | 241 (23.1) | | 1042 | 1042 |
| DK | 739 (73.9) | 261 (26.1) | | 1000 | 1000 |
| ES | 819 (81.9) | 181 (18.1) | | 1000 | 1000 |
| FI | 826 (81.7) | 185 (18.3) | | 1011 | 1011 |
| FR | 779 (74.1) | 272 (25.9) | | 1051 | 1051 |
| GB-GBN | 856 (85.3) | 148 (14.7) | | 1004 | 1004 |
| GB-NIR | 277 (89.4) | 33 (10.6) | | 310 | 310 |
| GR | 772 (77.2) | 228 (22.8) | | 1000 | 1000 |
| IE | 906 (90.5) | 95 (9.5) | | 1001 | 1001 |
| IT | 825 (82.5) | 175 (17.5) | | 1000 | 1000 |
| LU | 432 (71.3) | 174 (28.7) | | 606 | 606 |
| NL | 750 (73.3) | 273 (26.7) | | 1023 | 1023 |
| PT | 853 (85.3) | 147 (14.7) | | 1000 | 1000 |
| SE | 735 (73.5) | 265 (26.5) | | 1000 | 1000 |
| N Sum | 12825 | 3298 | | 16123 | |
| N Valid Sum | 12825 | 3298 | | | 16123 |

v219 - Q40 SPORT VALUES: FRIENDSHIP

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_10 Friendship

0 Not mentioned

1 Mentioned

v219 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v219 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 611 (59.3) | 420 (40.7) | | 1031 | 1031 |
| BE | 555 (53.9) | 475 (46.1) | | 1030 | 1030 |
| DE-E | 588 (58.0) | 426 (42.0) | | 1014 | 1014 |
| DE-W | 600 (57.5) | 443 (42.5) | | 1043 | 1043 |
| DK | 401 (40.1) | 599 (59.9) | | 1000 | 1000 |
| ES | 695 (69.5) | 305 (30.5) | | 1000 | 1000 |
| FI | 665 (65.8) | 346 (34.2) | | 1011 | 1011 |
| FR | 666 (63.4) | 385 (36.6) | | 1051 | 1051 |
| GB-GBN | 494 (49.2) | 510 (50.8) | | 1004 | 1004 |
| GB-NIR | 133 (42.9) | 177 (57.1) | | 310 | 310 |
| GR | 635 (63.5) | 365 (36.5) | | 1000 | 1000 |
| IE | 480 (48.0) | 521 (52.0) | | 1001 | 1001 |
| IT | 572 (57.2) | 428 (42.8) | | 1000 | 1000 |
| LU | 321 (53.0) | 285 (47.0) | | 606 | 606 |
| NL | 540 (52.8) | 483 (47.2) | | 1023 | 1023 |
| PT | 674 (67.4) | 326 (32.6) | | 1000 | 1000 |
| SE | 387 (38.7) | 613 (61.3) | | 1000 | 1000 |
| N Sum | 9017 | 7107 | | 16124 | |
| N Valid Sum | 9017 | 7107 | | | 16124 |

v220 - Q40 SPORT VALUES: EQUALITY

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_11 Equality

0 Not mentioned

1 Mentioned

v220 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v220 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 864 (83.8) | 167 (16.2) | | 1031 | 1031 |
| BE | 855 (83.0) | 175 (17.0) | | 1030 | 1030 |
| DE-E | 911 (89.8) | 103 (10.2) | | 1014 | 1014 |
| DE-W | 902 (86.5) | 141 (13.5) | | 1043 | 1043 |
| DK | 786 (78.6) | 214 (21.4) | | 1000 | 1000 |
| ES | 861 (86.1) | 139 (13.9) | | 1000 | 1000 |
| FI | 828 (81.9) | 183 (18.1) | | 1011 | 1011 |
| FR | 886 (84.3) | 165 (15.7) | | 1051 | 1051 |
| GB-GBN | 803 (80.0) | 201 (20.0) | | 1004 | 1004 |
| GB-NIR | 261 (84.2) | 49 (15.8) | | 310 | 310 |
| GR | 740 (74.0) | 260 (26.0) | | 1000 | 1000 |
| IE | 839 (83.8) | 162 (16.2) | | 1001 | 1001 |
| IT | 847 (84.7) | 153 (15.3) | | 1000 | 1000 |
| LU | 472 (77.9) | 134 (22.1) | | 606 | 606 |
| NL | 766 (74.9) | 257 (25.1) | | 1023 | 1023 |
| PT | 884 (88.4) | 116 (11.6) | | 1000 | 1000 |
| SE | 774 (77.4) | 226 (22.6) | | 1000 | 1000 |
| N Sum | 13279 | 2845 | | 16124 | |
| N Valid Sum | 13279 | 2845 | | | 16124 |

v221 - Q40 SPORT VALUES: EFFORT

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_12 Effort

0 Not mentioned

1 Mentioned

v221 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v221 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 717 (69.5) | 314 (30.5) | | 1031 | 1031 |
| BE | 483 (46.9) | 547 (53.1) | | 1030 | 1030 |
| DE-E | 485 (47.8) | 529 (52.2) | | 1014 | 1014 |
| DE-W | 514 (49.3) | 529 (50.7) | | 1043 | 1043 |
| DK | 713 (71.3) | 287 (28.7) | | 1000 | 1000 |
| ES | 581 (58.1) | 419 (41.9) | | 1000 | 1000 |
| FI | 713 (70.5) | 298 (29.5) | | 1011 | 1011 |
| FR | 479 (45.6) | 572 (54.4) | | 1051 | 1051 |
| GB-GBN | 586 (58.4) | 418 (41.6) | | 1004 | 1004 |
| GB-NIR | 209 (67.4) | 101 (32.6) | | 310 | 310 |
| GR | 485 (48.5) | 515 (51.5) | | 1000 | 1000 |
| IE | 722 (72.1) | 279 (27.9) | | 1001 | 1001 |
| IT | 755 (75.5) | 245 (24.5) | | 1000 | 1000 |
| LU | 337 (55.6) | 269 (44.4) | | 606 | 606 |
| NL | 371 (36.3) | 652 (63.7) | | 1023 | 1023 |
| PT | 750 (75.0) | 250 (25.0) | | 1000 | 1000 |
| SE | 633 (63.3) | 367 (36.7) | | 1000 | 1000 |
| N Sum | 9533 | 6591 | | 16124 | |
| N Valid Sum | 9533 | 6591 | | | 16124 |

v222 - Q40 SPORT VALUES: OTHERS

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_13 Others (SPONTANEOUS)

0 Not mentioned

1 Mentioned

v222 by isocntry, Absolute Values (Row Percent), weighted by v9

| v222 | | | | | | 0 | | 1 | | N Sum | | N Valid Sum | |
|-------------|--|-------------|--|----------|--|---|--|-------|--|-------|--|-------------|--|
| isocntry | | | | | | | | | | | | | |
| AT | | 1025 (99.4) | | 6 (0.6) | | | | 1031 | | | | 1031 | |
| BE | | 1016 (98.6) | | 14 (1.4) | | | | 1030 | | | | 1030 | |
| DE-E | | 1007 (99.3) | | 7 (0.7) | | | | 1014 | | | | 1014 | |
| DE-W | | 1018 (97.7) | | 24 (2.3) | | | | 1042 | | | | 1042 | |
| DK | | 995 (99.5) | | 5 (0.5) | | | | 1000 | | | | 1000 | |
| ES | | 970 (97.0) | | 30 (3.0) | | | | 1000 | | | | 1000 | |
| FI | | 989 (97.8) | | 22 (2.2) | | | | 1011 | | | | 1011 | |
| FR | | 1029 (97.9) | | 22 (2.1) | | | | 1051 | | | | 1051 | |
| GB-GBN | | 982 (97.8) | | 22 (2.2) | | | | 1004 | | | | 1004 | |
| GB-NIR | | 308 (99.4) | | 2 (0.6) | | | | 310 | | | | 310 | |
| GR | | 995 (99.5) | | 5 (0.5) | | | | 1000 | | | | 1000 | |
| IE | | 990 (98.9) | | 11 (1.1) | | | | 1001 | | | | 1001 | |
| IT | | 993 (99.3) | | 7 (0.7) | | | | 1000 | | | | 1000 | |
| LU | | 597 (98.5) | | 9 (1.5) | | | | 606 | | | | 606 | |
| NL | | 1003 (98.0) | | 20 (2.0) | | | | 1023 | | | | 1023 | |
| PT | | 993 (99.3) | | 7 (0.7) | | | | 1000 | | | | 1000 | |
| SE | | 989 (98.9) | | 11 (1.1) | | | | 1000 | | | | 1000 | |
| N Sum | | 15899 | | 224 | | | | 16123 | | | | | |
| N Valid Sum | | 15899 | | 224 | | | | | | | | 16123 | |

v223 - Q40 SPORT VALUES: NONE OF THESE

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_14 None of these (SPONTANEOUS)

0 Not mentioned

1 Mentioned

v223 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v223 | 0 | 1 | N Sum | N Valid Sum |
|-------------|--------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 1023 (99.2) | 8 (0.8) | | 1031 | 1031 |
| BE | 1025 (99.5) | 5 (0.5) | | 1030 | 1030 |
| DE-E | 1008 (99.4) | 6 (0.6) | | 1014 | 1014 |
| DE-W | 1035 (99.2) | 8 (0.8) | | 1043 | 1043 |
| DK | 991 (99.1) | 9 (0.9) | | 1000 | 1000 |
| ES | 992 (99.2) | 8 (0.8) | | 1000 | 1000 |
| FI | 997 (98.6) | 14 (1.4) | | 1011 | 1011 |
| FR | 1042 (99.1) | 9 (0.9) | | 1051 | 1051 |
| GB-GBN | 993 (98.9) | 11 (1.1) | | 1004 | 1004 |
| GB-NIR | 306 (98.7) | 4 (1.3) | | 310 | 310 |
| GR | 999 (99.9) | 1 (0.1) | | 1000 | 1000 |
| IE | 1001 (100.0) | | | 1001 | 1001 |
| IT | 989 (98.9) | 11 (1.1) | | 1000 | 1000 |
| LU | 597 (98.5) | 9 (1.5) | | 606 | 606 |
| NL | 1012 (98.9) | 11 (1.1) | | 1023 | 1023 |
| PT | 995 (99.5) | 5 (0.5) | | 1000 | 1000 |
| SE | 989 (98.9) | 11 (1.1) | | 1000 | 1000 |
| N Sum | 15994 | 130 | | 16124 | |
| N Valid Sum | 15994 | 130 | | | 16124 |

v224 - Q40 SPORT VALUES: DK

Q.40

In your opinion, which of the following values does sport promote the most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.40_15 DK

0 Not mentioned

1 Mentioned

v224 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v224 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 1011 (98.1) | 20 (1.9) | | 1031 | 1031 |
| BE | 1003 (97.4) | 27 (2.6) | | 1030 | 1030 |
| DE-E | 994 (98.0) | 20 (2.0) | | 1014 | 1014 |
| DE-W | 1024 (98.2) | 19 (1.8) | | 1043 | 1043 |
| DK | 976 (97.6) | 24 (2.4) | | 1000 | 1000 |
| ES | 956 (95.6) | 44 (4.4) | | 1000 | 1000 |
| FI | 988 (97.7) | 23 (2.3) | | 1011 | 1011 |
| FR | 1044 (99.3) | 7 (0.7) | | 1051 | 1051 |
| GB-GBN | 992 (98.8) | 12 (1.2) | | 1004 | 1004 |
| GB-NIR | 305 (98.4) | 5 (1.6) | | 310 | 310 |
| GR | 987 (98.7) | 13 (1.3) | | 1000 | 1000 |
| IE | 994 (99.3) | 7 (0.7) | | 1001 | 1001 |
| IT | 985 (98.5) | 15 (1.5) | | 1000 | 1000 |
| LU | 597 (98.5) | 9 (1.5) | | 606 | 606 |
| NL | 1008 (98.5) | 15 (1.5) | | 1023 | 1023 |
| PT | 948 (94.8) | 52 (5.2) | | 1000 | 1000 |
| SE | 985 (98.5) | 15 (1.5) | | 1000 | 1000 |
| N Sum | 15797 | 327 | | 16124 | |
| N Valid Sum | 15797 | 327 | | | 16124 |

v225 - Q41 SPORT: DIALOGUE BETWEEN CULTURES

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_1 Sport promotes dialogue between different cultures

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v225 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v225 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|---|-------|-------------|
| isocntry | | M | | | | |
| AT | 862 (88.9) | 108 (11.1) | 61 | | 1031 | 970 |
| BE | 675 (74.3) | 233 (25.7) | 122 | | 1030 | 908 |
| DE-E | 830 (90.0) | 92 (10.0) | 92 | | 1014 | 922 |
| DE-W | 840 (90.7) | 86 (9.3) | 116 | | 1042 | 926 |
| DK | 860 (91.8) | 77 (8.2) | 63 | | 1000 | 937 |
| ES | 858 (92.2) | 73 (7.8) | 69 | | 1000 | 931 |
| FI | 792 (86.6) | 123 (13.4) | 96 | | 1011 | 915 |
| FR | 862 (87.5) | 123 (12.5) | 65 | | 1050 | 985 |
| GB-GBN | 776 (87.3) | 113 (12.7) | 115 | | 1004 | 889 |
| GB-NIR | 268 (90.2) | 29 (9.8) | 13 | | 310 | 297 |
| GR | 929 (97.3) | 26 (2.7) | 45 | | 1000 | 955 |
| IE | 894 (97.1) | 27 (2.9) | 80 | | 1001 | 921 |
| IT | 846 (92.0) | 74 (8.0) | 80 | | 1000 | 920 |
| LU | 484 (84.3) | 90 (15.7) | 33 | | 607 | 574 |
| NL | 639 (69.8) | 276 (30.2) | 108 | | 1023 | 915 |
| PT | 897 (95.7) | 40 (4.3) | 63 | | 1000 | 937 |
| SE | 876 (91.3) | 83 (8.7) | 42 | | 1001 | 959 |
| N Sum | 13188 | 1673 | 1263 | | 16124 | |
| N Valid Sum | 13188 | 1673 | | | | 14861 |

v226 - Q41 SPORT: MORE TIME IN SCHOOL

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_2 More time should be devoted to sport in school timetables

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v226 by isocntry, Absolute Values (Row Percent), weighted by v9

| v226 | | | | | | | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|--|-------|--|-------|---|---|-------|-------------|
| isocntry | | | | | | | | | | | |
| | | | | | | | M | | | | |
| AT | 754 (82.9) | 156 (17.1) | 121 | | 1031 | | 910 | | | | |
| BE | 830 (86.6) | 128 (13.4) | 71 | | 1029 | | 958 | | | | |
| DE-E | 652 (79.4) | 169 (20.6) | 194 | | 1015 | | 821 | | | | |
| DE-W | 734 (83.7) | 143 (16.3) | 166 | | 1043 | | 877 | | | | |
| DK | 757 (84.7) | 137 (15.3) | 106 | | 1000 | | 894 | | | | |
| ES | 784 (86.4) | 123 (13.6) | 93 | | 1000 | | 907 | | | | |
| FI | 767 (83.1) | 156 (16.9) | 88 | | 1011 | | 923 | | | | |
| FR | 771 (81.3) | 177 (18.7) | 104 | | 1052 | | 948 | | | | |
| GB-GBN | 750 (82.1) | 164 (17.9) | 89 | | 1003 | | 914 | | | | |
| GB-NIR | 228 (81.1) | 53 (18.9) | 28 | | 309 | | 281 | | | | |
| GR | 950 (97.7) | 22 (2.3) | 28 | | 1000 | | 972 | | | | |
| IE | 874 (93.3) | 63 (6.7) | 65 | | 1002 | | 937 | | | | |
| IT | 871 (91.6) | 80 (8.4) | 49 | | 1000 | | 951 | | | | |
| LU | 453 (80.0) | 113 (20.0) | 40 | | 606 | | 566 | | | | |
| NL | 673 (73.6) | 241 (26.4) | 109 | | 1023 | | 914 | | | | |
| PT | 791 (90.1) | 87 (9.9) | 122 | | 1000 | | 878 | | | | |
| SE | 868 (91.3) | 83 (8.7) | 48 | | 999 | | 951 | | | | |
| N Sum | 12507 | 2095 | 1521 | | 16123 | | | | | | |
| N Valid Sum | 12507 | 2095 | | | | | 14602 | | | | |

v227 - Q41 SPORT: COOP WITH EDUCATIONAL INST

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_3 There should be better co-operation between educational institutions and sports organisations in (OUR COUNTRY)

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v227 by isocntry, Absolute Values (Row Percent), weighted by v9

| v227 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 707 (84.2) | 133 (15.8) | 191 | 1031 | 840 |
| BE | 828 (90.4) | 88 (9.6) | 114 | 1030 | 916 |
| DE-E | 790 (93.1) | 59 (6.9) | 165 | 1014 | 849 |
| DE-W | 762 (90.7) | 78 (9.3) | 203 | 1043 | 840 |
| DK | 683 (83.0) | 140 (17.0) | 176 | 999 | 823 |
| ES | 814 (94.1) | 51 (5.9) | 135 | 1000 | 865 |
| FI | 789 (88.9) | 99 (11.1) | 123 | 1011 | 888 |
| FR | 843 (90.7) | 86 (9.3) | 122 | 1051 | 929 |
| GB-GBN | 801 (92.7) | 63 (7.3) | 140 | 1004 | 864 |
| GB-NIR | 270 (95.4) | 13 (4.6) | 27 | 310 | 283 |
| GR | 938 (98.6) | 13 (1.4) | 49 | 1000 | 951 |
| IE | 871 (95.2) | 44 (4.8) | 86 | 1001 | 915 |
| IT | 873 (93.3) | 63 (6.7) | 65 | 1001 | 936 |
| LU | 463 (86.2) | 74 (13.8) | 69 | 606 | 537 |
| NL | 673 (83.6) | 132 (16.4) | 218 | 1023 | 805 |
| PT | 836 (95.5) | 39 (4.5) | 125 | 1000 | 875 |
| SE | 767 (91.1) | 75 (8.9) | 159 | 1001 | 842 |
| N Sum | 12708 | 1250 | 2167 | 16125 | |
| N Valid Sum | 12708 | 1250 | | | 13958 |

v228 - Q41 SPORT: EU INTERVENTION

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_4 The European Union should be able to intervene more in European sports issues

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v228 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v228 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|---|-------|-------------|
| isocntry | M | | | | | |
| AT | 503 (61.8) | 311 (38.2) | 218 | | 1032 | 814 |
| BE | 653 (79.5) | 168 (20.5) | 209 | | 1030 | 821 |
| DE-E | 468 (64.3) | 260 (35.7) | 285 | | 1013 | 728 |
| DE-W | 420 (56.4) | 325 (43.6) | 298 | | 1043 | 745 |
| DK | 284 (36.6) | 492 (63.4) | 224 | | 1000 | 776 |
| ES | 729 (89.1) | 89 (10.9) | 183 | | 1001 | 818 |
| FI | 403 (50.6) | 394 (49.4) | 214 | | 1011 | 797 |
| FR | 629 (76.7) | 191 (23.3) | 231 | | 1051 | 820 |
| GB-GBN | 383 (52.7) | 344 (47.3) | 278 | | 1005 | 727 |
| GB-NIR | 149 (68.0) | 70 (32.0) | 91 | | 310 | 219 |
| GR | 845 (92.9) | 65 (7.1) | 90 | | 1000 | 910 |
| IE | 679 (83.8) | 131 (16.2) | 192 | | 1002 | 810 |
| IT | 633 (79.4) | 164 (20.6) | 203 | | 1000 | 797 |
| LU | 285 (57.7) | 209 (42.3) | 111 | | 605 | 494 |
| NL | 440 (54.7) | 364 (45.3) | 219 | | 1023 | 804 |
| PT | 743 (90.7) | 76 (9.3) | 181 | | 1000 | 819 |
| SE | 264 (36.7) | 455 (63.3) | 281 | | 1000 | 719 |
| N Sum | 8510 | 4108 | 3508 | | 16126 | |
| N Valid Sum | 8510 | 4108 | | | | 12618 |

v229 - Q41 SPORT: EU PROMOTION

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_5 The European Union should more actively promote education through sport

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v229 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v229 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|---|-------|-------------|
| isocntry | M | | | | | |
| AT | 663 (78.0) | 187 (22.0) | 181 | | 1031 | 850 |
| BE | 736 (83.4) | 147 (16.6) | 147 | | 1030 | 883 |
| DE-E | 677 (82.1) | 148 (17.9) | 189 | | 1014 | 825 |
| DE-W | 647 (76.6) | 198 (23.4) | 197 | | 1042 | 845 |
| DK | 402 (50.8) | 390 (49.2) | 209 | | 1001 | 792 |
| ES | 817 (93.8) | 54 (6.2) | 129 | | 1000 | 871 |
| FI | 613 (71.6) | 243 (28.4) | 155 | | 1011 | 856 |
| FR | 699 (79.2) | 184 (20.8) | 169 | | 1052 | 883 |
| GB-GBN | 608 (77.6) | 176 (22.4) | 220 | | 1004 | 784 |
| GB-NIR | 215 (85.7) | 36 (14.3) | 59 | | 310 | 251 |
| GR | 897 (96.5) | 33 (3.5) | 70 | | 1000 | 930 |
| IE | 818 (93.7) | 55 (6.3) | 128 | | 1001 | 873 |
| IT | 752 (86.5) | 117 (13.5) | 131 | | 1000 | 869 |
| LU | 377 (70.3) | 159 (29.7) | 70 | | 606 | 536 |
| NL | 588 (69.3) | 261 (30.7) | 174 | | 1023 | 849 |
| PT | 846 (96.2) | 33 (3.8) | 121 | | 1000 | 879 |
| SE | 506 (63.3) | 294 (36.8) | 200 | | 1000 | 800 |
| N Sum | 10861 | 2715 | 2549 | | 16125 | |
| N Valid Sum | 10861 | 2715 | | | | 13576 |

v230 - Q41 SPORT: EU FIGHT AGAINST DOPING

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_6 The European Union should participate in the fight against doping

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v230 by isocntry, Absolute Values (Row Percent), weighted by v9

| v230 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 777 (85.1) | 136 (14.9) | 118 | 1031 | 913 |
| BE | 904 (94.3) | 55 (5.7) | 71 | 1030 | 959 |
| DE-E | 890 (95.5) | 42 (4.5) | 81 | 1013 | 932 |
| DE-W | 889 (94.6) | 51 (5.4) | 102 | 1042 | 940 |
| DK | 793 (85.7) | 132 (14.3) | 75 | 1000 | 925 |
| ES | 847 (95.9) | 36 (4.1) | 116 | 999 | 883 |
| FI | 865 (91.1) | 85 (8.9) | 61 | 1011 | 950 |
| FR | 960 (95.7) | 43 (4.3) | 47 | 1050 | 1003 |
| GB-GBN | 851 (93.3) | 61 (6.7) | 92 | 1004 | 912 |
| GB-NIR | 262 (95.3) | 13 (4.7) | 35 | 310 | 275 |
| GR | 917 (97.4) | 24 (2.6) | 59 | 1000 | 941 |
| IE | 901 (97.4) | 24 (2.6) | 77 | 1002 | 925 |
| IT | 895 (94.4) | 53 (5.6) | 51 | 999 | 948 |
| LU | 535 (92.6) | 43 (7.4) | 28 | 606 | 578 |
| NL | 837 (87.1) | 124 (12.9) | 61 | 1022 | 961 |
| PT | 860 (96.8) | 28 (3.2) | 112 | 1000 | 888 |
| SE | 913 (94.5) | 53 (5.5) | 34 | 1000 | 966 |
| N Sum | 13896 | 1003 | 1220 | 16119 | |
| N Valid Sum | 13896 | 1003 | | | 14899 |

v231 - Q41 SPORT: FIGHT AGAINST DISCRIMINATION

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_7 Through sport you can fight against any form of discrimination

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v231 by isocntry, Absolute Values (Row Percent), weighted by v9

| Sum by isocntry, N Valid Sum (row green), weighted by v231 | | | | | | |
|--|------------|------------|------|---|-------|-------------|
| | v231 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 566 (62.1) | 345 (37.9) | 120 | | 1031 | 911 |
| BE | 533 (61.7) | 331 (38.3) | 166 | | 1030 | 864 |
| DE-E | 412 (52.1) | 379 (47.9) | 223 | | 1014 | 791 |
| DE-W | 397 (48.5) | 421 (51.5) | 225 | | 1043 | 818 |
| DK | 670 (78.0) | 189 (22.0) | 141 | | 1000 | 859 |
| ES | 750 (87.6) | 106 (12.4) | 144 | | 1000 | 856 |
| FI | 536 (59.4) | 366 (40.6) | 109 | | 1011 | 902 |
| FR | 726 (76.7) | 221 (23.3) | 104 | | 1051 | 947 |
| GB-GBN | 545 (67.0) | 268 (33.0) | 191 | | 1004 | 813 |
| GB-NIR | 184 (70.2) | 78 (29.8) | 47 | | 309 | 262 |
| GR | 896 (94.8) | 49 (5.2) | 55 | | 1000 | 945 |
| IE | 684 (78.9) | 183 (21.1) | 134 | | 1001 | 867 |
| IT | 697 (77.6) | 201 (22.4) | 102 | | 1000 | 898 |
| LU | 344 (62.9) | 203 (37.1) | 59 | | 606 | 547 |
| NL | 443 (49.6) | 451 (50.4) | 129 | | 1023 | 894 |
| PT | 744 (85.8) | 123 (14.2) | 133 | | 1000 | 867 |
| SE | 446 (48.7) | 470 (51.3) | 84 | | 1000 | 916 |
| N Sum | 9573 | 4384 | 2166 | | 16123 | |
| N Valid Sum | 9573 | 4384 | | | | 13957 |

v232 - Q41 SPORT: FIGHT SEDENTARY HABITS

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_8 The European Union should co-operate more with national sports organisations and national governments

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v232 by isocntry, Absolute Values (Row Percent), weighted by v9

| Panel by isocntry, N Valid Sum (row green), weighted by v232 | | | | | | |
|--|------------|------------|------|---|-------|-------------|
| | v232 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | M | | | | | |
| AT | 639 (76.7) | 194 (23.3) | 197 | | 1030 | 833 |
| BE | 675 (81.8) | 150 (18.2) | 205 | | 1030 | 825 |
| DE-E | 618 (82.0) | 136 (18.0) | 260 | | 1014 | 754 |
| DE-W | 593 (79.4) | 154 (20.6) | 296 | | 1043 | 747 |
| DK | 430 (58.0) | 312 (42.0) | 258 | | 1000 | 742 |
| ES | 763 (91.8) | 68 (8.2) | 168 | | 999 | 831 |
| FI | 563 (68.6) | 258 (31.4) | 190 | | 1011 | 821 |
| FR | 705 (83.4) | 140 (16.6) | 206 | | 1051 | 845 |
| GB-GBN | 619 (81.1) | 144 (18.9) | 241 | | 1004 | 763 |
| GB-NIR | 214 (91.1) | 21 (8.9) | 76 | | 311 | 235 |
| GR | 898 (96.8) | 30 (3.2) | 72 | | 1000 | 928 |
| IE | 795 (94.8) | 44 (5.2) | 162 | | 1001 | 839 |
| IT | 721 (87.5) | 103 (12.5) | 176 | | 1000 | 824 |
| LU | 340 (67.1) | 167 (32.9) | 99 | | 606 | 507 |
| NL | 558 (67.5) | 269 (32.5) | 196 | | 1023 | 827 |
| PT | 794 (94.3) | 48 (5.7) | 158 | | 1000 | 842 |
| SE | 543 (69.3) | 240 (30.7) | 218 | | 1001 | 783 |
| N Sum | 10468 | 2478 | 3178 | | 16124 | |
| N Valid Sum | 10468 | 2478 | | | | 12946 |

v233 - Q41 SPORT: BALANCE W OTHER LEISURE ACTIV

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_9 Sport makes it easy to fight sedentary habits

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v233 by isocntry, Absolute Values (Row Percent), weighted by v9

| Total by isocntry, Aggregate Values (row green), Weighted by V233 | | | | | | |
|---|------------|------------|------|---|-------|-------------|
| | v233 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | M | | | | | |
| AT | 845 (90.0) | 94 (10.0) | 92 | | 1031 | 939 |
| BE | 803 (85.6) | 135 (14.4) | 93 | | 1031 | 938 |
| DE-E | 848 (91.0) | 84 (9.0) | 83 | | 1015 | 932 |
| DE-W | 894 (92.7) | 70 (7.3) | 78 | | 1042 | 964 |
| DK | 876 (93.9) | 57 (6.1) | 68 | | 1001 | 933 |
| ES | 906 (96.5) | 33 (3.5) | 62 | | 1001 | 939 |
| FI | 804 (88.6) | 103 (11.4) | 105 | | 1012 | 907 |
| FR | 738 (77.4) | 216 (22.6) | 97 | | 1051 | 954 |
| GB-GBN | 627 (83.3) | 126 (16.7) | 252 | | 1005 | 753 |
| GB-NIR | 230 (93.9) | 15 (6.1) | 65 | | 310 | 245 |
| GR | 913 (95.2) | 46 (4.8) | 41 | | 1000 | 959 |
| IE | 755 (91.4) | 71 (8.6) | 175 | | 1001 | 826 |
| IT | 921 (95.6) | 42 (4.4) | 37 | | 1000 | 963 |
| LU | 502 (89.2) | 61 (10.8) | 43 | | 606 | 563 |
| NL | 909 (91.7) | 82 (8.3) | 32 | | 1023 | 991 |
| PT | 732 (84.0) | 139 (16.0) | 129 | | 1000 | 871 |
| SE | 916 (95.3) | 45 (4.7) | 38 | | 999 | 961 |
| N Sum | 13219 | 1419 | 1490 | | 16128 | |
| N Valid Sum | 13219 | 1419 | | | | 14638 |

v234 - Q41 SPORT: BALANCE W OTHER LEISURE ACTIV

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_10 It is easy to find a balance between sport and other leisure activities

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v234 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v234 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 742 (81.1) | 173 (18.9) | 115 | 1030 | 915 | |
| BE | 695 (76.5) | 213 (23.5) | 122 | 1030 | 908 | |
| DE-E | 635 (73.1) | 234 (26.9) | 145 | 1014 | 869 | |
| DE-W | 676 (78.4) | 186 (21.6) | 181 | 1043 | 862 | |
| DK | 643 (75.5) | 209 (24.5) | 148 | 1000 | 852 | |
| ES | 791 (88.9) | 99 (11.1) | 110 | 1000 | 890 | |
| FI | 681 (74.7) | 231 (25.3) | 99 | 1011 | 912 | |
| FR | 736 (77.6) | 213 (22.4) | 103 | 1052 | 949 | |
| GB-GBN | 694 (82.3) | 149 (17.7) | 161 | 1004 | 843 | |
| GB-NIR | 218 (84.8) | 39 (15.2) | 53 | 310 | 257 | |
| GR | 909 (96.0) | 38 (4.0) | 53 | 1000 | 947 | |
| IE | 812 (90.8) | 82 (9.2) | 108 | 1002 | 894 | |
| IT | 726 (81.1) | 169 (18.9) | 105 | 1000 | 895 | |
| LU | 396 (70.3) | 167 (29.7) | 43 | 606 | 563 | |
| NL | 593 (65.7) | 310 (34.3) | 120 | 1023 | 903 | |
| PT | 726 (84.0) | 138 (16.0) | 136 | 1000 | 864 | |
| SE | 680 (76.1) | 213 (23.9) | 107 | 1000 | 893 | |
| N Sum | 11353 | 2863 | 1909 | 16125 | | |
| N Valid Sum | 11353 | 2863 | | | 14216 | |

v235 - Q41 SPORT: EU PROMOTION OF SOCIAL VALUES

Q.41

For each of the following statements, can you please tell me whether you tend to agree or tend to disagree?

(READ OUT)

Q.41_11 The promotion of the ethical and social values of sport should be a priority for the European Union

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v235 by isocntry, Absolute Values (Row Percent), weighted by v9

| v235 | | | | | | |
|-------------|------------|------------|------|-------|-------|--|
| 1 | | | | | | |
| 2 | | | | | | |
| 3 | | | | | | |
| N Sum | | | | | | |
| N Valid Sum | | | | | | |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 661 (79.4) | 172 (20.6) | 198 | 1031 | 833 | |
| BE | 537 (68.1) | 252 (31.9) | 241 | 1030 | 789 | |
| DE-E | 665 (86.0) | 108 (14.0) | 241 | 1014 | 773 | |
| DE-W | 646 (83.7) | 126 (16.3) | 270 | 1042 | 772 | |
| DK | 509 (65.2) | 272 (34.8) | 219 | 1000 | 781 | |
| ES | 741 (89.1) | 91 (10.9) | 168 | 1000 | 832 | |
| FI | 444 (52.5) | 402 (47.5) | 165 | 1011 | 846 | |
| FR | 624 (75.1) | 207 (24.9) | 219 | 1050 | 831 | |
| GB-GBN | 550 (73.5) | 198 (26.5) | 256 | 1004 | 748 | |
| GB-NIR | 199 (79.9) | 50 (20.1) | 61 | 310 | 249 | |
| GR | 880 (95.2) | 44 (4.8) | 76 | 1000 | 924 | |
| IE | 734 (89.6) | 85 (10.4) | 183 | 1002 | 819 | |
| IT | 624 (75.5) | 203 (24.5) | 173 | 1000 | 827 | |
| LU | 313 (61.6) | 195 (38.4) | 97 | 605 | 508 | |
| NL | 470 (57.2) | 351 (42.8) | 201 | 1022 | 821 | |
| PT | 717 (86.9) | 108 (13.1) | 175 | 1000 | 825 | |
| SE | 600 (73.7) | 214 (26.3) | 186 | 1000 | 814 | |
| N Sum | 9914 | 3078 | 3129 | 16121 | | |
| N Valid Sum | 9914 | 3078 | | | 12992 | |

v236 - Q42 SPORT WORRIES: DOPING

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_1 Doping

0 Not mentioned

1 Mentioned

v236 by isocntry, Absolute Values (Row Percent), weighted by v9

| Table by isocntry, Associate Values (row 1 is cntry), weighted by v236 | | | | | |
|--|------------|------------|---|-------|-------------|
| | v236 | 0 | 1 | N Sum | N Valid Sum |
| isocntry | | | | | |
| AT | 374 (36.3) | 657 (63.7) | | 1031 | 1031 |
| BE | 172 (16.7) | 858 (83.3) | | 1030 | 1030 |
| DE-E | 202 (19.9) | 812 (80.1) | | 1014 | 1014 |
| DE-W | 244 (23.4) | 799 (76.6) | | 1043 | 1043 |
| DK | 180 (18.0) | 820 (82.0) | | 1000 | 1000 |
| ES | 468 (46.8) | 532 (53.2) | | 1000 | 1000 |
| FI | 152 (15.0) | 859 (85.0) | | 1011 | 1011 |
| FR | 202 (19.2) | 849 (80.8) | | 1051 | 1051 |
| GB-GBN | 290 (28.9) | 714 (71.1) | | 1004 | 1004 |
| GB-NIR | 95 (30.6) | 215 (69.4) | | 310 | 310 |
| GR | 278 (27.8) | 722 (72.2) | | 1000 | 1000 |
| IE | 367 (36.7) | 634 (63.3) | | 1001 | 1001 |
| IT | 215 (21.5) | 785 (78.5) | | 1000 | 1000 |
| LU | 162 (26.7) | 444 (73.3) | | 606 | 606 |
| NL | 289 (28.3) | 734 (71.7) | | 1023 | 1023 |
| PT | 464 (46.4) | 536 (53.6) | | 1000 | 1000 |
| SE | 86 (8.6) | 914 (91.4) | | 1000 | 1000 |
| N Sum | 4240 | 11884 | | 16124 | |
| N Valid Sum | 4240 | 11884 | | | 16124 |

v237 - Q42 SPORT WORRIES: FOOD SUPPLEMENTS

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_2 Over-consumption of food supplements

0 Not mentioned

1 Mentioned

v237 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v237 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 747 (72.5) | 284 (27.5) | | 1031 | 1031 |
| BE | 772 (75.0) | 258 (25.0) | | 1030 | 1030 |
| DE-E | 710 (70.0) | 304 (30.0) | | 1014 | 1014 |
| DE-W | 688 (66.0) | 354 (34.0) | | 1042 | 1042 |
| DK | 717 (71.7) | 283 (28.3) | | 1000 | 1000 |
| ES | 839 (83.9) | 161 (16.1) | | 1000 | 1000 |
| FI | 533 (52.7) | 478 (47.3) | | 1011 | 1011 |
| FR | 793 (75.5) | 258 (24.5) | | 1051 | 1051 |
| GB-GBN | 806 (80.3) | 198 (19.7) | | 1004 | 1004 |
| GB-NIR | 250 (80.6) | 60 (19.4) | | 310 | 310 |
| GR | 699 (69.9) | 301 (30.1) | | 1000 | 1000 |
| IE | 825 (82.4) | 176 (17.6) | | 1001 | 1001 |
| IT | 672 (67.2) | 328 (32.8) | | 1000 | 1000 |
| LU | 403 (66.5) | 203 (33.5) | | 606 | 606 |
| NL | 736 (71.9) | 287 (28.1) | | 1023 | 1023 |
| PT | 864 (86.4) | 136 (13.6) | | 1000 | 1000 |
| SE | 627 (62.7) | 373 (37.3) | | 1000 | 1000 |
| N Sum | 11681 | 4442 | | 16123 | |
| N Valid Sum | 11681 | 4442 | | | 16123 |

v238 - Q42 SPORT WORRIES: CORRUPTION

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_3 Corruption

0 Not mentioned

1 Mentioned

v238 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v238 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 693 (67.2) | 338 (32.8) | | 1031 | 1031 |
| BE | 592 (57.5) | 438 (42.5) | | 1030 | 1030 |
| DE-E | 505 (49.8) | 509 (50.2) | | 1014 | 1014 |
| DE-W | 576 (55.3) | 466 (44.7) | | 1042 | 1042 |
| DK | 633 (63.3) | 367 (36.7) | | 1000 | 1000 |
| ES | 645 (64.5) | 355 (35.5) | | 1000 | 1000 |
| FI | 567 (56.1) | 444 (43.9) | | 1011 | 1011 |
| FR | 508 (48.3) | 543 (51.7) | | 1051 | 1051 |
| GB-GBN | 620 (61.8) | 384 (38.2) | | 1004 | 1004 |
| GB-NIR | 202 (65.2) | 108 (34.8) | | 310 | 310 |
| GR | 589 (58.9) | 411 (41.1) | | 1000 | 1000 |
| IE | 641 (64.0) | 360 (36.0) | | 1001 | 1001 |
| IT | 512 (51.2) | 488 (48.8) | | 1000 | 1000 |
| LU | 358 (59.1) | 248 (40.9) | | 606 | 606 |
| NL | 595 (58.2) | 428 (41.8) | | 1023 | 1023 |
| PT | 544 (54.4) | 456 (45.6) | | 1000 | 1000 |
| SE | 629 (62.9) | 371 (37.1) | | 1000 | 1000 |
| N Sum | 9409 | 6714 | | 16123 | |
| N Valid Sum | 9409 | 6714 | | | 16123 |

v239 - Q42 SPORT WORRIES: CHILD EXPLOITATION

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_4 Exploitation of children

0 Not mentioned

1 Mentioned

v239 by isocntry, Absolute Values (Row Percent), weighted by v9

| Table by isocntry, Associate Values (from V-Chart), Weighted by v239 | | | | | |
|--|------------|------------|---|-------|-------------|
| | v239 | 0 | 1 | N Sum | N Valid Sum |
| isocntry | | | | | |
| AT | 664 (64.4) | 367 (35.6) | | 1031 | 1031 |
| BE | 699 (67.9) | 331 (32.1) | | 1030 | 1030 |
| DE-E | 715 (70.5) | 299 (29.5) | | 1014 | 1014 |
| DE-W | 701 (67.3) | 341 (32.7) | | 1042 | 1042 |
| DK | 445 (44.5) | 555 (55.5) | | 1000 | 1000 |
| ES | 658 (65.8) | 342 (34.2) | | 1000 | 1000 |
| FI | 520 (51.4) | 491 (48.6) | | 1011 | 1011 |
| FR | 617 (58.7) | 434 (41.3) | | 1051 | 1051 |
| GB-GBN | 721 (71.8) | 283 (28.2) | | 1004 | 1004 |
| GB-NIR | 202 (65.2) | 108 (34.8) | | 310 | 310 |
| GR | 621 (62.1) | 379 (37.9) | | 1000 | 1000 |
| IE | 643 (64.2) | 358 (35.8) | | 1001 | 1001 |
| IT | 676 (67.6) | 324 (32.4) | | 1000 | 1000 |
| LU | 379 (62.5) | 227 (37.5) | | 606 | 606 |
| NL | 662 (64.7) | 361 (35.3) | | 1023 | 1023 |
| PT | 732 (73.2) | 268 (26.8) | | 1000 | 1000 |
| SE | 513 (51.3) | 487 (48.7) | | 1000 | 1000 |
| N Sum | 10168 | 5955 | | 16123 | |
| N Valid Sum | 10168 | 5955 | | | 16123 |

v240 - Q42 SPORT WORRIES: 3RD WORLD EXPLOITATION

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_5 Exploitation of people from developing countries

0 Not mentioned

1 Mentioned

v240 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v240 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 767 (74.4) | 264 (25.6) | | 1031 | 1031 |
| BE | 789 (76.6) | 241 (23.4) | | 1030 | 1030 |
| DE-E | 833 (82.1) | 181 (17.9) | | 1014 | 1014 |
| DE-W | 848 (81.4) | 194 (18.6) | | 1042 | 1042 |
| DK | 800 (80.0) | 200 (20.0) | | 1000 | 1000 |
| ES | 803 (80.3) | 197 (19.7) | | 1000 | 1000 |
| FI | 732 (72.4) | 279 (27.6) | | 1011 | 1011 |
| FR | 762 (72.5) | 289 (27.5) | | 1051 | 1051 |
| GB-GBN | 845 (84.2) | 159 (15.8) | | 1004 | 1004 |
| GB-NIR | 256 (82.6) | 54 (17.4) | | 310 | 310 |
| GR | 844 (84.4) | 156 (15.6) | | 1000 | 1000 |
| IE | 850 (84.9) | 151 (15.1) | | 1001 | 1001 |
| IT | 802 (80.2) | 198 (19.8) | | 1000 | 1000 |
| LU | 443 (73.1) | 163 (26.9) | | 606 | 606 |
| NL | 793 (77.5) | 230 (22.5) | | 1023 | 1023 |
| PT | 858 (85.8) | 142 (14.2) | | 1000 | 1000 |
| SE | 772 (77.2) | 228 (22.8) | | 1000 | 1000 |
| N Sum | 12797 | 3326 | | 16123 | |
| N Valid Sum | 12797 | 3326 | | | 16123 |

v241 - Q42 SPORT WORRIES: OVER-TRAINING

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_6 Over-training

0 Not mentioned

1 Mentioned

v241 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v241 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 748 (72.6) | 283 (27.4) | | 1031 | 1031 |
| BE | 747 (72.5) | 283 (27.5) | | 1030 | 1030 |
| DE-E | 717 (70.7) | 297 (29.3) | | 1014 | 1014 |
| DE-W | 676 (64.9) | 366 (35.1) | | 1042 | 1042 |
| DK | 740 (74.0) | 260 (26.0) | | 1000 | 1000 |
| ES | 873 (87.3) | 127 (12.7) | | 1000 | 1000 |
| FI | 720 (71.2) | 291 (28.8) | | 1011 | 1011 |
| FR | 736 (70.0) | 315 (30.0) | | 1051 | 1051 |
| GB-GBN | 767 (76.4) | 237 (23.6) | | 1004 | 1004 |
| GB-NIR | 228 (73.5) | 82 (26.5) | | 310 | 310 |
| GR | 783 (78.3) | 217 (21.7) | | 1000 | 1000 |
| IE | 811 (81.0) | 190 (19.0) | | 1001 | 1001 |
| IT | 778 (77.8) | 222 (22.2) | | 1000 | 1000 |
| LU | 424 (70.0) | 182 (30.0) | | 606 | 606 |
| NL | 730 (71.4) | 293 (28.6) | | 1023 | 1023 |
| PT | 845 (84.5) | 155 (15.5) | | 1000 | 1000 |
| SE | 745 (74.5) | 255 (25.5) | | 1000 | 1000 |
| N Sum | 12068 | 4055 | | 16123 | |
| N Valid Sum | 12068 | 4055 | | | 16123 |

v242 - Q42 SPORT WORRIES: CHILD ABUSE

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_7 Sexual abuse of children

0 Not mentioned

1 Mentioned

v242 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v242 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 651 (63.1) | 380 (36.9) | | 1031 | 1031 |
| BE | 707 (68.6) | 323 (31.4) | | 1030 | 1030 |
| DE-E | 651 (64.2) | 363 (35.8) | | 1014 | 1014 |
| DE-W | 704 (67.6) | 338 (32.4) | | 1042 | 1042 |
| DK | 316 (31.6) | 684 (68.4) | | 1000 | 1000 |
| ES | 689 (68.9) | 311 (31.1) | | 1000 | 1000 |
| FI | 557 (55.1) | 454 (44.9) | | 1011 | 1011 |
| FR | 589 (56.0) | 462 (44.0) | | 1051 | 1051 |
| GB-GBN | 710 (70.7) | 294 (29.3) | | 1004 | 1004 |
| GB-NIR | 192 (61.9) | 118 (38.1) | | 310 | 310 |
| GR | 594 (59.4) | 406 (40.6) | | 1000 | 1000 |
| IE | 527 (52.6) | 474 (47.4) | | 1001 | 1001 |
| IT | 700 (70.0) | 300 (30.0) | | 1000 | 1000 |
| LU | 392 (64.7) | 214 (35.3) | | 606 | 606 |
| NL | 613 (59.9) | 410 (40.1) | | 1023 | 1023 |
| PT | 693 (69.3) | 307 (30.7) | | 1000 | 1000 |
| SE | 508 (50.8) | 492 (49.2) | | 1000 | 1000 |
| N Sum | 9793 | 6330 | | 16123 | |
| N Valid Sum | 9793 | 6330 | | | 16123 |

v243 - Q42 SPORT WORRIES: VIOLENCE

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_8 Violence

0 Not mentioned

1 Mentioned

v243 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v243 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 727 (70.5) | 304 (29.5) | | 1031 | 1031 |
| BE | 628 (61.0) | 402 (39.0) | | 1030 | 1030 |
| DE-E | 674 (66.5) | 340 (33.5) | | 1014 | 1014 |
| DE-W | 714 (68.5) | 329 (31.5) | | 1043 | 1043 |
| DK | 561 (56.1) | 439 (43.9) | | 1000 | 1000 |
| ES | 561 (56.1) | 439 (43.9) | | 1000 | 1000 |
| FI | 552 (54.6) | 459 (45.4) | | 1011 | 1011 |
| FR | 554 (52.7) | 497 (47.3) | | 1051 | 1051 |
| GB-GBN | 616 (61.4) | 388 (38.6) | | 1004 | 1004 |
| GB-NIR | 212 (68.4) | 98 (31.6) | | 310 | 310 |
| GR | 539 (53.9) | 461 (46.1) | | 1000 | 1000 |
| IE | 705 (70.4) | 296 (29.6) | | 1001 | 1001 |
| IT | 549 (54.9) | 451 (45.1) | | 1000 | 1000 |
| LU | 385 (63.5) | 221 (36.5) | | 606 | 606 |
| NL | 546 (53.4) | 477 (46.6) | | 1023 | 1023 |
| PT | 551 (55.1) | 449 (44.9) | | 1000 | 1000 |
| SE | 568 (56.8) | 432 (43.2) | | 1000 | 1000 |
| N Sum | 9642 | 6482 | | 16124 | |
| N Valid Sum | 9642 | 6482 | | | 16124 |

v244 - Q42 SPORT WORRIES: DISCRIMINATION

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_9 Discrimination

0 Not mentioned

1 Mentioned

v244 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v244 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 833 (80.8) | 198 (19.2) | | 1031 | 1031 |
| BE | 809 (78.5) | 221 (21.5) | | 1030 | 1030 |
| DE-E | 764 (75.3) | 250 (24.7) | | 1014 | 1014 |
| DE-W | 814 (78.0) | 229 (22.0) | | 1043 | 1043 |
| DK | 753 (75.3) | 247 (24.7) | | 1000 | 1000 |
| ES | 778 (77.8) | 222 (22.2) | | 1000 | 1000 |
| FI | 685 (67.8) | 326 (32.2) | | 1011 | 1011 |
| FR | 768 (73.1) | 283 (26.9) | | 1051 | 1051 |
| GB-GBN | 745 (74.2) | 259 (25.8) | | 1004 | 1004 |
| GB-NIR | 232 (74.8) | 78 (25.2) | | 310 | 310 |
| GR | 818 (81.8) | 182 (18.2) | | 1000 | 1000 |
| IE | 744 (74.3) | 257 (25.7) | | 1001 | 1001 |
| IT | 777 (77.7) | 223 (22.3) | | 1000 | 1000 |
| LU | 439 (72.4) | 167 (27.6) | | 606 | 606 |
| NL | 708 (69.2) | 315 (30.8) | | 1023 | 1023 |
| PT | 754 (75.4) | 246 (24.6) | | 1000 | 1000 |
| SE | 591 (59.1) | 409 (40.9) | | 1000 | 1000 |
| N Sum | 12012 | 4112 | | 16124 | |
| N Valid Sum | 12012 | 4112 | | | 16124 |

v245 - Q42 SPORT WORRIES: EMPHASIS ON MONEY

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_10 Too great an emphasis on money

0 Not mentioned

1 Mentioned

v245 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v245 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 554 (53.7) | 477 (46.3) | | 1031 | 1031 |
| BE | 374 (36.3) | 656 (63.7) | | 1030 | 1030 |
| DE-E | 291 (28.7) | 723 (71.3) | | 1014 | 1014 |
| DE-W | 316 (30.3) | 726 (69.7) | | 1042 | 1042 |
| DK | 513 (51.3) | 487 (48.7) | | 1000 | 1000 |
| ES | 597 (59.7) | 403 (40.3) | | 1000 | 1000 |
| FI | 356 (35.2) | 655 (64.8) | | 1011 | 1011 |
| FR | 340 (32.4) | 711 (67.6) | | 1051 | 1051 |
| GB-GBN | 463 (46.1) | 541 (53.9) | | 1004 | 1004 |
| GB-NIR | 166 (53.5) | 144 (46.5) | | 310 | 310 |
| GR | 600 (60.0) | 400 (40.0) | | 1000 | 1000 |
| IE | 614 (61.3) | 387 (38.7) | | 1001 | 1001 |
| IT | 445 (44.5) | 555 (55.5) | | 1000 | 1000 |
| LU | 219 (36.1) | 387 (63.9) | | 606 | 606 |
| NL | 365 (35.7) | 658 (64.3) | | 1023 | 1023 |
| PT | 721 (72.1) | 279 (27.9) | | 1000 | 1000 |
| SE | 338 (33.8) | 662 (66.2) | | 1000 | 1000 |
| N Sum | 7272 | 8851 | | 16123 | |
| N Valid Sum | 7272 | 8851 | | | 16123 |

v246 - Q42 SPORT WORRIES: OTHERS

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_11 Others (SPONTANEOUS)

0 Not mentioned

1 Mentioned

v246 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v246 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 1012 (98.2) | 19 (1.8) | | 1031 | 1031 |
| BE | 1024 (99.4) | 6 (0.6) | | 1030 | 1030 |
| DE-E | 1000 (98.6) | 14 (1.4) | | 1014 | 1014 |
| DE-W | 1040 (99.7) | 3 (0.3) | | 1043 | 1043 |
| DK | 988 (98.8) | 12 (1.2) | | 1000 | 1000 |
| ES | 987 (98.7) | 13 (1.3) | | 1000 | 1000 |
| FI | 1003 (99.2) | 8 (0.8) | | 1011 | 1011 |
| FR | 1047 (99.6) | 4 (0.4) | | 1051 | 1051 |
| GB-GBN | 992 (98.8) | 12 (1.2) | | 1004 | 1004 |
| GB-NIR | 309 (99.7) | 1 (0.3) | | 310 | 310 |
| GR | 997 (99.7) | 3 (0.3) | | 1000 | 1000 |
| IE | 994 (99.3) | 7 (0.7) | | 1001 | 1001 |
| IT | 992 (99.2) | 8 (0.8) | | 1000 | 1000 |
| LU | 598 (98.7) | 8 (1.3) | | 606 | 606 |
| NL | 1010 (98.7) | 13 (1.3) | | 1023 | 1023 |
| PT | 990 (99.0) | 10 (1.0) | | 1000 | 1000 |
| SE | 994 (99.4) | 6 (0.6) | | 1000 | 1000 |
| N Sum | 15977 | 147 | | 16124 | |
| N Valid Sum | 15977 | 147 | | | 16124 |

v247 - Q42 SPORT WORRIES: NONE OF THESE

Q.42

I am going to read out a list of negative things we hear about sport. Please tell me which of these worry you most?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.42_12 None of these (SPONTANEOUS)

0 Not mentioned

1 Mentioned

v247 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v247 | 0 | 1 | N Sum | N Valid Sum |
|-------------|--------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 994 (96.4) | 37 (3.6) | | 1031 | 1031 |
| BE | 1021 (99.1) | 9 (0.9) | | 1030 | 1030 |
| DE-E | 1001 (98.7) | 13 (1.3) | | 1014 | 1014 |
| DE-W | 1027 (98.5) | 16 (1.5) | | 1043 | 1043 |
| DK | 988 (98.8) | 12 (1.2) | | 1000 | 1000 |
| ES | 967 (96.7) | 33 (3.3) | | 1000 | 1000 |
| FI | 1006 (99.5) | 5 (0.5) | | 1011 | 1011 |
| FR | 1051 (100.0) | | | 1051 | 1051 |
| GB-GBN | 942 (93.8) | 62 (6.2) | | 1004 | 1004 |
| GB-NIR | 298 (96.1) | 12 (3.9) | | 310 | 310 |
| GR | 972 (97.2) | 28 (2.8) | | 1000 | 1000 |
| IE | 977 (97.6) | 24 (2.4) | | 1001 | 1001 |
| IT | 998 (99.8) | 2 (0.2) | | 1000 | 1000 |
| LU | 597 (98.5) | 9 (1.5) | | 606 | 606 |
| NL | 1006 (98.3) | 17 (1.7) | | 1023 | 1023 |
| PT | 978 (97.8) | 22 (2.2) | | 1000 | 1000 |
| SE | 996 (99.6) | 4 (0.4) | | 1000 | 1000 |
| N Sum | 15819 | 305 | | 16124 | |
| N Valid Sum | 15819 | 305 | | | 16124 |

v249 - Q43 DOMESTIC ELECTR APPL - EVER BUY

Now, we are going to talk about the safety instructions you can find on domestic electrical appliances.

Q.43

Do you ever buy domestic electrical appliances?

- 1 Yes
- 2 No
- 3 DK

v249 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v249 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|----|---|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 917 (90.6) | 95 (9.4) | 19 | | 1031 | 1012 |
| BE | 802 (78.3) | 222 (21.7) | 7 | | 1031 | 1024 |
| DE-E | 799 (79.8) | 202 (20.2) | 13 | | 1014 | 1001 |
| DE-W | 830 (80.9) | 196 (19.1) | 17 | | 1043 | 1026 |
| DK | 827 (82.9) | 170 (17.1) | 3 | | 1000 | 997 |
| ES | 791 (79.2) | 208 (20.8) | 1 | | 1000 | 999 |
| FI | 895 (88.9) | 112 (11.1) | 4 | | 1011 | 1007 |
| FR | 853 (81.2) | 197 (18.8) | 1 | | 1051 | 1050 |
| GB-GBN | 918 (91.5) | 85 (8.5) | 2 | | 1005 | 1003 |
| GB-NIR | 258 (83.2) | 52 (16.8) | | | 310 | 310 |
| GR | 868 (86.8) | 132 (13.2) | | | 1000 | 1000 |
| IE | 670 (67.5) | 323 (32.5) | 8 | | 1001 | 993 |
| IT | 810 (81.1) | 189 (18.9) | 2 | | 1001 | 999 |
| LU | 527 (87.0) | 79 (13.0) | | | 606 | 606 |
| NL | 846 (82.9) | 175 (17.1) | 2 | | 1023 | 1021 |
| PT | 808 (80.9) | 191 (19.1) | 1 | | 1000 | 999 |
| SE | 874 (87.5) | 125 (12.5) | 1 | | 1000 | 999 |
| N Sum | 13293 | 2753 | 81 | | 16127 | |
| N Valid Sum | 13293 | 2753 | | | | 16046 |

v250 - Q44A DOM ELECTR APPL READ INFO: USE

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.44A_1 The pictures / text showing how to use it

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 DK
- 9 Inap. (not coded 1 in V249)

v250 by isocntry, Absolute Values (Row Percent), weighted by v9

| v250 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----------|------------|----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 512 (56.4) | 255 (28.1) | 64 (7.0) | 77 (8.5) | 9 | 114 | 1031 | 908 |
| BE | 479 (59.8) | 161 (20.1) | 56 (7.0) | 105 (13.1) | | 228 | 1029 | 801 |
| DE-E | 469 (59.0) | 227 (28.6) | 83 (10.4) | 16 (2.0) | 4 | 215 | 1014 | 795 |
| DE-W | 459 (56.0) | 247 (30.2) | 76 (9.3) | 37 (4.5) | 10 | 213 | 1042 | 819 |
| DK | 411 (49.8) | 250 (30.3) | 92 (11.2) | 72 (8.7) | 2 | 173 | 1000 | 825 |
| ES | 378 (47.8) | 256 (32.4) | 91 (11.5) | 65 (8.2) | | 209 | 999 | 790 |
| FI | 592 (66.4) | 194 (21.8) | 81 (9.1) | 24 (2.7) | 4 | 116 | 1011 | 891 |
| FR | 514 (60.2) | 238 (27.9) | 70 (8.2) | 32 (3.7) | | 198 | 1052 | 854 |
| GB-GBN | 470 (51.2) | 246 (26.8) | 98 (10.7) | 104 (11.3) | 1 | 86 | 1005 | 918 |
| GB-NIR | 138 (53.5) | 58 (22.5) | 35 (13.6) | 27 (10.5) | | 52 | 310 | 258 |
| GR | 594 (68.5) | 164 (18.9) | 64 (7.4) | 45 (5.2) | | 132 | 999 | 867 |
| IE | 345 (51.6) | 198 (29.6) | 93 (13.9) | 32 (4.8) | 2 | 331 | 1001 | 668 |
| IT | 488 (60.4) | 202 (25.0) | 61 (7.5) | 57 (7.1) | 1 | 190 | 999 | 808 |
| LU | 356 (67.9) | 109 (20.8) | 44 (8.4) | 15 (2.9) | 3 | 79 | 606 | 524 |
| NL | 445 (52.6) | 238 (28.1) | 55 (6.5) | 108 (12.8) | 1 | 177 | 1024 | 846 |
| PT | 407 (50.4) | 227 (28.1) | 84 (10.4) | 89 (11.0) | 2 | 192 | 1001 | 807 |
| SE | 540 (62.0) | 225 (25.8) | 64 (7.3) | 42 (4.8) | 3 | 126 | 1000 | 871 |
| N Sum | 7597 | 3495 | 1211 | 947 | 42 | 2831 | 16123 | |
| N Valid Sum | 7597 | 3495 | 1211 | 947 | | | | 13250 |

v251 - Q44B DOM ELECTR APPL HEED INFO: USE

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

Q.44B

IF CODE 1 TO 3 IN Q.44A

(READ Q.44A_1 THEN Q.44B_1, AND SO ON)

Do you take this information into account when choosing to buy the product, or not?

(READ OUT)

Q.44B_1 The pictures / text showing how to use it

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 to 3 in V250)

v251 by isocntry, Absolute Values (Row Percent), weighted by v9

| v251 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 423 (52.4) | 384 (47.6) | 25 | 200 | 1032 | 807 |
| BE | 370 (61.0) | 237 (39.0) | 90 | 334 | 1031 | 607 |
| DE-E | 343 (62.0) | 210 (38.0) | 227 | 235 | 1015 | 553 |
| DE-W | 319 (57.2) | 239 (42.8) | 224 | 260 | 1042 | 558 |
| DK | 381 (52.8) | 341 (47.2) | 31 | 247 | 1000 | 722 |
| ES | 334 (48.3) | 357 (51.7) | 35 | 274 | 1000 | 691 |
| FI | 479 (64.5) | 264 (35.5) | 124 | 144 | 1011 | 743 |
| FR | 436 (61.0) | 279 (39.0) | 106 | 229 | 1050 | 715 |
| GB-GBN | 447 (57.5) | 331 (42.5) | 35 | 191 | 1004 | 778 |
| GB-NIR | 121 (54.5) | 101 (45.5) | 9 | 79 | 310 | 222 |
| GR | 666 (82.3) | 143 (17.7) | 14 | 177 | 1000 | 809 |
| IE | 159 (54.1) | 135 (45.9) | 343 | 365 | 1002 | 294 |
| IT | 606 (82.8) | 126 (17.2) | 20 | 248 | 1000 | 732 |
| LU | 204 (60.7) | 132 (39.3) | 173 | 97 | 606 | 336 |
| NL | 499 (68.7) | 227 (31.3) | 12 | 285 | 1023 | 726 |
| PT | 340 (49.3) | 349 (50.7) | 29 | 282 | 1000 | 689 |
| SE | 383 (64.5) | 211 (35.5) | 235 | 171 | 1000 | 594 |
| N Sum | 6510 | 4066 | 1732 | 3818 | 16126 | |
| N Valid Sum | 6510 | 4066 | | | | 10576 |

v252 - Q44A DOM ELECTR APPL READ INFO: CAUTION

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.44A_2 The text telling me what precautions to take

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 DK
- 9 Inap. (not coded 1 in V249)

v252 by isocntry, Absolute Values (Row Percent), weighted by v9

| v252 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 417 (46.0) | 287 (31.7) | 99 (10.9) | 103 (11.4) | 11 | 114 | 1031 | 906 |
| BE | 444 (55.4) | 166 (20.7) | 77 (9.6) | 114 (14.2) | 1 | 228 | 1030 | 801 |
| DE-E | 445 (55.8) | 220 (27.6) | 109 (13.7) | 24 (3.0) | 2 | 215 | 1015 | 798 |
| DE-W | 442 (53.7) | 235 (28.6) | 97 (11.8) | 49 (6.0) | 8 | 213 | 1044 | 823 |
| DK | 378 (46.0) | 240 (29.2) | 117 (14.3) | 86 (10.5) | 5 | 173 | 999 | 821 |
| ES | 408 (51.8) | 225 (28.6) | 96 (12.2) | 59 (7.5) | 2 | 209 | 999 | 788 |
| FI | 477 (54.0) | 239 (27.0) | 126 (14.3) | 42 (4.8) | 11 | 116 | 1011 | 884 |
| FR | 471 (55.2) | 257 (30.1) | 79 (9.3) | 46 (5.4) | | 198 | 1051 | 853 |
| GB-GBN | 407 (44.5) | 278 (30.4) | 113 (12.4) | 116 (12.7) | 3 | 86 | 1003 | 914 |
| GB-NIR | 142 (55.0) | 56 (21.7) | 36 (14.0) | 24 (9.3) | | 52 | 310 | 258 |
| GR | 594 (68.6) | 154 (17.8) | 68 (7.9) | 50 (5.8) | 2 | 132 | 1000 | 866 |
| IE | 324 (48.9) | 204 (30.8) | 93 (14.0) | 41 (6.2) | 8 | 331 | 1001 | 662 |
| IT | 431 (53.4) | 209 (25.9) | 80 (9.9) | 87 (10.8) | 3 | 190 | 1000 | 807 |
| LU | 312 (59.8) | 133 (25.5) | 52 (10.0) | 25 (4.8) | 4 | 79 | 605 | 522 |
| NL | 402 (47.7) | 248 (29.5) | 66 (7.8) | 126 (15.0) | 4 | 177 | 1023 | 842 |
| PT | 394 (49.0) | 219 (27.2) | 82 (10.2) | 109 (13.6) | 5 | 192 | 1001 | 804 |
| SE | 487 (56.2) | 250 (28.8) | 78 (9.0) | 52 (6.0) | 7 | 126 | 1000 | 867 |
| N Sum | 6975 | 3620 | 1468 | 1153 | 76 | 2831 | 16123 | |
| N Valid Sum | 6975 | 3620 | 1468 | 1153 | | | | 13216 |

v253 - Q44B DOM ELECTR APPL HEED INFO: CAUTION

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

Q.44B

IF CODE 1 TO 3 IN Q.44A

(READ Q.44A_1 THEN Q.44B_1, AND SO ON)

Do you take this information into account when choosing to buy the product, or not?

(READ OUT)

Q.44B_2 The text telling me what precautions to take

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 to 3 in V252)

v253 by isocntry, Absolute Values (Row Percent), weighted by v9

| v253 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 355 (46.1) | 415 (53.9) | 33 | 228 | 1031 | 770 |
| BE | 321 (53.9) | 275 (46.1) | 90 | 343 | 1029 | 596 |
| DE-E | 295 (54.6) | 245 (45.4) | 234 | 241 | 1015 | 540 |
| DE-W | 267 (49.0) | 278 (51.0) | 229 | 269 | 1043 | 545 |
| DK | 367 (52.1) | 337 (47.9) | 32 | 264 | 1000 | 704 |
| ES | 343 (49.3) | 353 (50.7) | 34 | 270 | 1000 | 696 |
| FI | 363 (51.6) | 340 (48.4) | 140 | 168 | 1011 | 703 |
| FR | 395 (56.2) | 308 (43.8) | 105 | 244 | 1052 | 703 |
| GB-GBN | 407 (53.3) | 356 (46.7) | 35 | 206 | 1004 | 763 |
| GB-NIR | 111 (49.8) | 112 (50.2) | 11 | 76 | 310 | 223 |
| GR | 648 (80.8) | 154 (19.2) | 14 | 184 | 1000 | 802 |
| IE | 137 (48.2) | 147 (51.8) | 338 | 380 | 1002 | 284 |
| IT | 535 (76.8) | 162 (23.2) | 22 | 281 | 1000 | 697 |
| LU | 192 (59.4) | 131 (40.6) | 174 | 108 | 605 | 323 |
| NL | 459 (66.2) | 234 (33.8) | 23 | 307 | 1023 | 693 |
| PT | 341 (51.4) | 323 (48.6) | 30 | 306 | 1000 | 664 |
| SE | 338 (59.6) | 229 (40.4) | 248 | 185 | 1000 | 567 |
| N Sum | 5874 | 4399 | 1792 | 4060 | 16125 | |
| N Valid Sum | 5874 | 4399 | | | | 10273 |

v254 - Q44A DOM ELECTR APPL READ INFO: CAREFUL

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.44A_3 The pictures or symbols telling me to be careful

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 DK
- 9 Inap. (not coded 1 in V249)

v254 by isocntry, Absolute Values (Row Percent), weighted by v9

| v254 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 397 (44.2) | 302 (33.6) | 98 (10.9) | 101 (11.2) | 19 | 114 | 1031 | 898 |
| BE | 379 (47.6) | 190 (23.8) | 103 (12.9) | 125 (15.7) | 4 | 228 | 1029 | 797 |
| DE-E | 451 (56.9) | 215 (27.1) | 104 (13.1) | 23 (2.9) | 5 | 215 | 1013 | 793 |
| DE-W | 438 (53.3) | 211 (25.7) | 117 (14.3) | 55 (6.7) | 9 | 213 | 1043 | 821 |
| DK | 407 (49.7) | 221 (27.0) | 110 (13.4) | 81 (9.9) | 7 | 173 | 999 | 819 |
| ES | 380 (48.2) | 244 (31.0) | 101 (12.8) | 63 (8.0) | 2 | 209 | 999 | 788 |
| FI | 501 (56.6) | 245 (27.7) | 102 (11.5) | 37 (4.2) | 11 | 116 | 1012 | 885 |
| FR | 397 (46.7) | 281 (33.1) | 108 (12.7) | 64 (7.5) | 3 | 198 | 1051 | 850 |
| GB-GBN | 413 (45.2) | 261 (28.6) | 119 (13.0) | 120 (13.1) | 4 | 86 | 1003 | 913 |
| GB-NIR | 143 (55.2) | 58 (22.4) | 37 (14.3) | 21 (8.1) | | 52 | 311 | 259 |
| GR | 537 (61.9) | 202 (23.3) | 79 (9.1) | 49 (5.7) | 1 | 132 | 1000 | 867 |
| IE | 292 (44.3) | 213 (32.3) | 109 (16.5) | 45 (6.8) | 10 | 331 | 1000 | 659 |
| IT | 383 (47.5) | 232 (28.8) | 105 (13.0) | 86 (10.7) | 3 | 190 | 999 | 806 |
| LU | 336 (64.4) | 122 (23.4) | 42 (8.0) | 22 (4.2) | 5 | 79 | 606 | 522 |
| NL | 423 (50.4) | 213 (25.4) | 63 (7.5) | 141 (16.8) | 5 | 177 | 1022 | 840 |
| PT | 351 (43.8) | 228 (28.4) | 113 (14.1) | 110 (13.7) | 5 | 192 | 999 | 802 |
| SE | 500 (58.2) | 224 (26.1) | 91 (10.6) | 44 (5.1) | 17 | 126 | 1002 | 859 |
| N Sum | 6728 | 3662 | 1601 | 1187 | 110 | 2831 | 16119 | |
| N Valid Sum | 6728 | 3662 | 1601 | 1187 | | | | 13178 |

v255 - Q44B DOM ELECTR APPL HEED INFO: CAREFUL

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

Q.44B

IF CODE 1 TO 3 IN Q.44A

(READ Q.44A_1 THEN Q.44B_1, AND SO ON)

Do you take this information into account when choosing to buy the product, or not?

(READ OUT)

Q.44B_3 The pictures or symbols telling me to be careful

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 to 3 in V254)

v255 by isocntry, Absolute Values (Row Percent), weighted by v9

| v255 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 323 (42.3) | 441 (57.7) | 33 | 234 | 1031 | 764 |
| BE | 313 (53.6) | 271 (46.4) | 88 | 358 | 1030 | 584 |
| DE-E | 278 (52.1) | 256 (47.9) | 237 | 243 | 1014 | 534 |
| DE-W | 266 (50.4) | 262 (49.6) | 237 | 277 | 1042 | 528 |
| DK | 362 (51.6) | 340 (48.4) | 36 | 262 | 1000 | 702 |
| ES | 319 (46.4) | 368 (53.6) | 38 | 274 | 999 | 687 |
| FI | 384 (53.9) | 328 (46.1) | 136 | 164 | 1012 | 712 |
| FR | 344 (50.6) | 336 (49.4) | 105 | 265 | 1050 | 680 |
| GB-GBN | 406 (53.6) | 352 (46.4) | 34 | 211 | 1003 | 758 |
| GB-NIR | 116 (51.6) | 109 (48.4) | 12 | 73 | 310 | 225 |
| GR | 627 (78.0) | 177 (22.0) | 14 | 182 | 1000 | 804 |
| IE | 127 (46.2) | 148 (53.8) | 340 | 386 | 1001 | 275 |
| IT | 485 (70.6) | 202 (29.4) | 33 | 280 | 1000 | 687 |
| LU | 195 (59.8) | 131 (40.2) | 173 | 106 | 605 | 326 |
| NL | 427 (63.7) | 243 (36.3) | 29 | 324 | 1023 | 670 |
| PT | 292 (43.8) | 374 (56.2) | 27 | 307 | 1000 | 666 |
| SE | 340 (59.3) | 233 (40.7) | 241 | 186 | 1000 | 573 |
| N Sum | 5604 | 4571 | 1813 | 4132 | 16120 | |
| N Valid Sum | 5604 | 4571 | | | | 10175 |

v256 - Q44A DOM ELECTR APPL READ INFO: PHONE

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.44A_4 The phone number of the manufacturer or the distributor or their representative in (OUR COUNTRY)

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 DK
- 9 Inap. (not coded 1 in V249)

v256 by isocntry, Absolute Values (Row Percent), weighted by v9

| v256 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 186 (20.7) | 189 (21.0) | 220 (24.5) | 303 (33.7) | 20 | 114 | 1032 | 898 |
| BE | 197 (24.6) | 141 (17.6) | 181 (22.6) | 282 (35.2) | 2 | 228 | 1031 | 801 |
| DE-E | 159 (20.3) | 173 (22.0) | 238 (30.3) | 215 (27.4) | 14 | 215 | 1014 | 785 |
| DE-W | 169 (21.0) | 197 (24.5) | 227 (28.2) | 211 (26.2) | 27 | 213 | 1044 | 804 |
| DK | 141 (17.3) | 87 (10.7) | 158 (19.4) | 428 (52.6) | 12 | 173 | 999 | 814 |
| ES | 233 (29.7) | 223 (28.4) | 169 (21.5) | 160 (20.4) | 5 | 209 | 999 | 785 |
| FI | 174 (19.7) | 216 (24.4) | 280 (31.6) | 215 (24.3) | 10 | 116 | 1011 | 885 |
| FR | 187 (22.0) | 195 (22.9) | 216 (25.4) | 253 (29.7) | 2 | 198 | 1051 | 851 |
| GB-GBN | 228 (25.0) | 181 (19.8) | 222 (24.3) | 282 (30.9) | 5 | 86 | 1004 | 913 |
| GB-NIR | 76 (29.5) | 51 (19.8) | 69 (26.7) | 62 (24.0) | | 52 | 310 | 258 |
| GR | 353 (40.7) | 184 (21.2) | 178 (20.5) | 152 (17.5) | 2 | 132 | 1001 | 867 |
| IE | 220 (33.3) | 169 (25.6) | 160 (24.2) | 111 (16.8) | 10 | 331 | 1001 | 660 |
| IT | 182 (22.6) | 177 (22.0) | 178 (22.1) | 268 (33.3) | 4 | 190 | 999 | 805 |
| LU | 153 (29.4) | 87 (16.7) | 106 (20.3) | 175 (33.6) | 6 | 79 | 606 | 521 |
| NL | 163 (19.3) | 142 (16.8) | 143 (16.9) | 396 (46.9) | 2 | 177 | 1023 | 844 |
| PT | 221 (27.6) | 168 (21.0) | 165 (20.6) | 247 (30.8) | 8 | 192 | 1001 | 801 |
| SE | 163 (18.9) | 125 (14.5) | 252 (29.2) | 323 (37.4) | 11 | 126 | 1000 | 863 |
| N Sum | 3205 | 2705 | 3162 | 4083 | 140 | 2831 | 16126 | |
| N Valid Sum | 3205 | 2705 | 3162 | 4083 | | | | 13155 |

v257 - Q44B DOM ELECTR APPL HEED INFO: PHONE

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

Q.44B

IF CODE 1 TO 3 IN Q.44A

(READ Q.44A_1 THEN Q.44B_1, AND SO ON)

Do you take this information into account when choosing to buy the product, or not?

(READ OUT)

Q.44B_4 The phone number of the manufacturer or the distributor or their representative in (OUR COUNTRY)

1 Yes

2 No

3 DK

9 Inap. (not 1 in V249; not 1 to 3 in V256)

v257 by isocntry, Absolute Values (Row Percent), weighted by v9

| v257 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 229 (40.8) | 332 (59.2) | 33 | 437 | 1031 | 561 |
| BE | 176 (40.3) | 261 (59.7) | 82 | 512 | 1031 | 437 |
| DE-E | 121 (32.6) | 250 (67.4) | 200 | 443 | 1014 | 371 |
| DE-W | 141 (35.3) | 258 (64.7) | 193 | 450 | 1042 | 399 |
| DK | 154 (42.3) | 210 (57.7) | 23 | 613 | 1000 | 364 |
| ES | 244 (41.9) | 338 (58.1) | 43 | 375 | 1000 | 582 |
| FI | 163 (30.1) | 378 (69.9) | 130 | 340 | 1011 | 541 |
| FR | 201 (40.9) | 291 (59.1) | 106 | 453 | 1051 | 492 |
| GB-GBN | 234 (39.6) | 357 (60.4) | 39 | 374 | 1004 | 591 |
| GB-NIR | 61 (34.1) | 118 (65.9) | 17 | 114 | 310 | 179 |
| GR | 448 (64.4) | 248 (35.6) | 18 | 286 | 1000 | 696 |
| IE | 116 (47.5) | 128 (52.5) | 304 | 452 | 1000 | 244 |
| IT | 258 (51.6) | 242 (48.4) | 38 | 463 | 1001 | 500 |
| LU | 106 (46.3) | 123 (53.7) | 117 | 260 | 606 | 229 |
| NL | 179 (42.0) | 247 (58.0) | 23 | 575 | 1024 | 426 |
| PT | 201 (38.3) | 324 (61.7) | 28 | 447 | 1000 | 525 |
| SE | 128 (34.3) | 245 (65.7) | 167 | 460 | 1000 | 373 |
| N Sum | 3160 | 4350 | 1561 | 7054 | 16125 | |
| N Valid Sum | 3160 | 4350 | | | | 7510 |

v258 - Q44A DOM ELECTR APPL READ INFO: ACCIDENTS

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.44A_5 The text telling me what to do in case of accidents

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 DK
- 9 Inap. (not coded 1 in V249)

v258 by isocntry, Absolute Values (Row Percent), weighted by v9

| v258 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 249 (28.0) | 237 (26.7) | 163 (18.3) | 240 (27.0) | 28 | 114 | 1031 | 889 |
| BE | 289 (36.2) | 185 (23.2) | 145 (18.2) | 179 (22.4) | 3 | 228 | 1029 | 798 |
| DE-E | 226 (28.8) | 215 (27.4) | 232 (29.6) | 111 (14.2) | 15 | 215 | 1014 | 784 |
| DE-W | 249 (31.2) | 221 (27.7) | 181 (22.7) | 146 (18.3) | 33 | 213 | 1043 | 797 |
| DK | 250 (31.4) | 167 (21.0) | 156 (19.6) | 223 (28.0) | 31 | 173 | 1000 | 796 |
| ES | 307 (39.2) | 250 (31.9) | 137 (17.5) | 89 (11.4) | 7 | 209 | 999 | 783 |
| FI | 304 (34.5) | 273 (31.0) | 191 (21.7) | 112 (12.7) | 16 | 116 | 1012 | 880 |
| FR | 281 (33.1) | 231 (27.2) | 184 (21.6) | 154 (18.1) | 4 | 198 | 1052 | 850 |
| GB-GBN | 285 (31.3) | 255 (28.0) | 172 (18.9) | 200 (21.9) | 5 | 86 | 1003 | 912 |
| GB-NIR | 106 (41.2) | 56 (21.8) | 53 (20.6) | 42 (16.3) | 1 | 52 | 310 | 257 |
| GR | 479 (55.3) | 201 (23.2) | 113 (13.0) | 73 (8.4) | 3 | 132 | 1001 | 866 |
| IE | 260 (39.4) | 194 (29.4) | 136 (20.6) | 70 (10.6) | 10 | 331 | 1001 | 660 |
| IT | 299 (37.1) | 187 (23.2) | 148 (18.4) | 172 (21.3) | 4 | 190 | 1000 | 806 |
| LU | 256 (49.0) | 111 (21.3) | 78 (14.9) | 77 (14.8) | 4 | 79 | 605 | 522 |
| NL | 261 (31.1) | 188 (22.4) | 109 (13.0) | 282 (33.6) | 6 | 177 | 1023 | 840 |
| PT | 308 (38.4) | 213 (26.6) | 119 (14.8) | 162 (20.2) | 7 | 192 | 1001 | 802 |
| SE | 285 (33.7) | 210 (24.9) | 174 (20.6) | 176 (20.8) | 29 | 126 | 1000 | 845 |
| N Sum | 4694 | 3394 | 2491 | 2508 | 206 | 2831 | 16124 | |
| N Valid Sum | 4694 | 3394 | 2491 | 2508 | | | | 13087 |

v259 - Q44B DOM ELECTR APPL HEED INFO: ACCIDENTS

Q.44A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When you are about to buy domestic electrical appliances do you always, sometimes, rarely or never look at or read the following information provided with the product, or not?

Q.44B

IF CODE 1 TO 3 IN Q.44A

(READ Q.44A_1 THEN Q.44B_1, AND SO ON)

Do you take this information into account when choosing to buy the product, or not?

(READ OUT)

Q.44B_5 The text telling me what to do in case of accidents

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 to 3 in V258)

v259 by isocntry, Absolute Values (Row Percent), weighted by v9

| v259 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 240 (38.9) | 377 (61.1) | 32 | 382 | 1031 | 617 |
| BE | 244 (46.8) | 277 (53.2) | 98 | 411 | 1030 | 521 |
| DE-E | 169 (38.1) | 275 (61.9) | 229 | 341 | 1014 | 444 |
| DE-W | 169 (39.1) | 263 (60.9) | 219 | 391 | 1042 | 432 |
| DK | 247 (45.7) | 293 (54.3) | 34 | 427 | 1001 | 540 |
| ES | 304 (46.4) | 351 (53.6) | 40 | 305 | 1000 | 655 |
| FI | 256 (40.1) | 382 (59.9) | 130 | 243 | 1011 | 638 |
| FR | 257 (44.2) | 325 (55.8) | 114 | 355 | 1051 | 582 |
| GB-GBN | 329 (49.1) | 341 (50.9) | 42 | 292 | 1004 | 670 |
| GB-NIR | 87 (42.6) | 117 (57.4) | 11 | 95 | 310 | 204 |
| GR | 585 (75.6) | 189 (24.4) | 18 | 208 | 1000 | 774 |
| IE | 127 (49.4) | 130 (50.6) | 334 | 411 | 1002 | 257 |
| IT | 406 (68.1) | 190 (31.9) | 37 | 366 | 999 | 596 |
| LU | 158 (55.1) | 129 (44.9) | 158 | 161 | 606 | 287 |
| NL | 235 (44.8) | 290 (55.2) | 33 | 465 | 1023 | 525 |
| PT | 277 (45.3) | 334 (54.7) | 29 | 360 | 1000 | 611 |
| SE | 210 (45.7) | 250 (54.3) | 209 | 331 | 1000 | 460 |
| N Sum | 4300 | 4513 | 1767 | 5544 | 16124 | |
| N Valid Sum | 4300 | 4513 | | | | 8813 |

v260 - Q45 DOM ELECTR APPL - READ INSTRUCTION

Q.45

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

When instructions for use are provided with a domestic electrical appliance, do you usually read them, or not?

(READ OUT - ONE ANSWER ONLY)

- 1 Yes, before using the product
- 2 Yes, but only if a problem arises
- 3 No, never
- 4 DK
- 9 Inap. (not coded 1 in V249)

v260 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v260 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|-----|------|---|-------|-------------|
| | | | | | M | M | | |
| AT | 640 (70.6) | 209 (23.0) | 58 (6.4) | 11 | 114 | | 1032 | 907 |
| BE | 575 (73.1) | 176 (22.4) | 36 (4.6) | 15 | 228 | | 1030 | 787 |
| DE-E | 568 (72.2) | 196 (24.9) | 23 (2.9) | 12 | 215 | | 1014 | 787 |
| DE-W | 531 (65.0) | 251 (30.7) | 35 (4.3) | 13 | 213 | | 1043 | 817 |
| DK | 504 (61.5) | 258 (31.5) | 58 (7.1) | 7 | 173 | | 1000 | 820 |
| ES | 501 (63.6) | 224 (28.4) | 63 (8.0) | 3 | 209 | | 1000 | 788 |
| FI | 686 (77.3) | 183 (20.6) | 19 (2.1) | 8 | 116 | | 1012 | 888 |
| FR | 616 (72.9) | 210 (24.9) | 19 (2.2) | 8 | 198 | | 1051 | 845 |
| GB-GBN | 577 (63.7) | 259 (28.6) | 70 (7.7) | 11 | 86 | | 1003 | 906 |
| GB-NIR | 160 (62.5) | 74 (28.9) | 22 (8.6) | 3 | 52 | | 311 | 256 |
| GR | 698 (80.5) | 130 (15.0) | 39 (4.5) | 1 | 132 | | 1000 | 867 |
| IE | 459 (70.8) | 155 (23.9) | 34 (5.2) | 23 | 331 | | 1002 | 648 |
| IT | 612 (76.5) | 145 (18.1) | 43 (5.4) | 10 | 190 | | 1000 | 800 |
| LU | 354 (67.4) | 150 (28.6) | 21 (4.0) | 2 | 79 | | 606 | 525 |
| NL | 607 (72.1) | 189 (22.4) | 46 (5.5) | 4 | 177 | | 1023 | 842 |
| PT | 566 (70.4) | 132 (16.4) | 106 (13.2) | 5 | 192 | | 1001 | 804 |
| SE | 629 (72.5) | 200 (23.0) | 39 (4.5) | 7 | 126 | | 1001 | 868 |
| N Sum | 9283 | 3141 | 731 | 143 | 2831 | | 16129 | |
| N Valid Sum | 9283 | 3141 | 731 | | | | | 13155 |

v261 - Q46 DOM ELECTR APPL READ: NORMAL USE

Q.46

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62 / IF CODE 1 IN Q.45, OTHERS GO TO Q.47

For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

Q.46_1 How the product works / is normally used

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 in V260)

v261 by isocntry, Absolute Values (Row Percent), weighted by v9

| v261 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 629 (98.7) | 8 (1.3) | 3 | 391 | 1031 | 637 |
| BE | 562 (97.7) | 13 (2.3) | | 455 | 1030 | 575 |
| DE-E | 558 (98.6) | 8 (1.4) | 2 | 446 | 1014 | 566 |
| DE-W | 518 (98.5) | 8 (1.5) | 5 | 512 | 1043 | 526 |
| DK | 483 (96.0) | 20 (4.0) | 2 | 496 | 1001 | 503 |
| ES | 489 (97.8) | 11 (2.2) | 1 | 499 | 1000 | 500 |
| FI | 670 (98.5) | 10 (1.5) | 5 | 325 | 1010 | 680 |
| FR | 607 (99.0) | 6 (1.0) | 3 | 435 | 1051 | 613 |
| GB-GBN | 549 (95.5) | 26 (4.5) | 3 | 427 | 1005 | 575 |
| GB-NIR | 154 (98.1) | 3 (1.9) | 2 | 150 | 309 | 157 |
| GR | 691 (99.1) | 6 (0.9) | 1 | 302 | 1000 | 697 |
| IE | 437 (95.8) | 19 (4.2) | 3 | 542 | 1001 | 456 |
| IT | 604 (99.3) | 4 (0.7) | 4 | 388 | 1000 | 608 |
| LU | 345 (98.0) | 7 (2.0) | 2 | 252 | 606 | 352 |
| NL | 591 (97.5) | 15 (2.5) | 1 | 416 | 1023 | 606 |
| PT | 558 (98.6) | 8 (1.4) | | 434 | 1000 | 566 |
| SE | 610 (97.3) | 17 (2.7) | 2 | 371 | 1000 | 627 |
| N Sum | 9055 | 189 | 39 | 6841 | 16124 | |
| N Valid Sum | 9055 | 189 | | | | 9244 |

v262 - Q46 DOM ELECTR APPL READ: INSTALLING

Q.46

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62 / IF CODE 1 IN Q.45, OTHERS GO TO Q.47

For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

Q.46_2 How to assemble or install it

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 in V260)

v262 by isocntry, Absolute Values (Row Percent), weighted by v9

| v262 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 566 (89.6) | 66 (10.4) | 8 | 391 | 1031 | 632 |
| BE | 530 (92.5) | 43 (7.5) | 1 | 455 | 1029 | 573 |
| DE-E | 544 (95.9) | 23 (4.1) | | 446 | 1013 | 567 |
| DE-W | 497 (95.2) | 25 (4.8) | 9 | 512 | 1043 | 522 |
| DK | 449 (89.6) | 52 (10.4) | 3 | 496 | 1000 | 501 |
| ES | 424 (85.7) | 71 (14.3) | 5 | 499 | 999 | 495 |
| FI | 628 (93.3) | 45 (6.7) | 12 | 325 | 1010 | 673 |
| FR | 583 (95.0) | 31 (5.0) | 3 | 435 | 1052 | 614 |
| GB-GBN | 540 (94.4) | 32 (5.6) | 5 | 427 | 1004 | 572 |
| GB-NIR | 154 (96.9) | 5 (3.1) | 1 | 150 | 310 | 159 |
| GR | 630 (90.5) | 66 (9.5) | 2 | 302 | 1000 | 696 |
| IE | 415 (91.2) | 40 (8.8) | 4 | 542 | 1001 | 455 |
| IT | 537 (88.6) | 69 (11.4) | 6 | 388 | 1000 | 606 |
| LU | 333 (94.9) | 18 (5.1) | 2 | 252 | 605 | 351 |
| NL | 531 (87.8) | 74 (12.2) | 2 | 416 | 1023 | 605 |
| PT | 507 (89.6) | 59 (10.4) | | 434 | 1000 | 566 |
| SE | 600 (96.0) | 25 (4.0) | 3 | 371 | 999 | 625 |
| N Sum | 8468 | 744 | 66 | 6841 | 16119 | |
| N Valid Sum | 8468 | 744 | | | | 9212 |

v263 - Q46 DOM ELECTR APPL READ: SAFE USE

Q.46

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62 / IF CODE 1 IN Q.45, OTHERS GO TO Q.47

For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

Q.46_3 Instructions for safe and proper use

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 in V260)

v263 by isocntry, Absolute Values (Row Percent), weighted by v9

| v263 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 589 (92.8) | 46 (7.2) | 5 | 391 | 1031 | 635 |
| BE | 548 (96.0) | 23 (4.0) | 3 | 455 | 1029 | 571 |
| DE-E | 546 (96.3) | 21 (3.7) | 1 | 446 | 1014 | 567 |
| DE-W | 506 (96.4) | 19 (3.6) | 7 | 512 | 1044 | 525 |
| DK | 458 (92.2) | 39 (7.8) | 8 | 496 | 1001 | 497 |
| ES | 462 (93.0) | 35 (7.0) | 4 | 499 | 1000 | 497 |
| FI | 638 (94.2) | 39 (5.8) | 9 | 325 | 1011 | 677 |
| FR | 586 (95.1) | 30 (4.9) | 1 | 435 | 1052 | 616 |
| GB-GBN | 538 (94.2) | 33 (5.8) | 7 | 427 | 1005 | 571 |
| GB-NIR | 155 (96.9) | 5 (3.1) | | 150 | 310 | 160 |
| GR | 666 (95.6) | 31 (4.4) | 1 | 302 | 1000 | 697 |
| IE | 422 (92.7) | 33 (7.3) | 3 | 542 | 1000 | 455 |
| IT | 592 (97.0) | 18 (3.0) | 2 | 388 | 1000 | 610 |
| LU | 333 (94.9) | 18 (5.1) | 2 | 252 | 605 | 351 |
| NL | 562 (93.5) | 39 (6.5) | 6 | 416 | 1023 | 601 |
| PT | 533 (94.3) | 32 (5.7) | 1 | 434 | 1000 | 565 |
| SE | 595 (95.7) | 27 (4.3) | 6 | 371 | 999 | 622 |
| N Sum | 8729 | 488 | 66 | 6841 | 16124 | |
| N Valid Sum | 8729 | 488 | | | | 9217 |

v264 - Q46 DOM ELECTR APPL READ: STORAGE

Q.46

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62 / IF CODE 1 IN Q.45, OTHERS GO TO Q.47

For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

Q.46_4 Where to put it

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 in V260)

v264 by isocntry, Absolute Values (Row Percent), weighted by v9

| v264 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 508 (80.9) | 120 (19.1) | 12 | 391 | 1031 | 628 |
| BE | 459 (80.5) | 111 (19.5) | 4 | 455 | 1029 | 570 |
| DE-E | 475 (85.1) | 83 (14.9) | 10 | 446 | 1014 | 558 |
| DE-W | 403 (79.5) | 104 (20.5) | 24 | 512 | 1043 | 507 |
| DK | 363 (73.6) | 130 (26.4) | 11 | 496 | 1000 | 493 |
| ES | 388 (78.4) | 107 (21.6) | 5 | 499 | 999 | 495 |
| FI | 544 (80.6) | 131 (19.4) | 11 | 325 | 1011 | 675 |
| FR | 445 (73.2) | 163 (26.8) | 8 | 435 | 1051 | 608 |
| GB-GBN | 434 (78.2) | 121 (21.8) | 22 | 427 | 1004 | 555 |
| GB-NIR | 130 (82.8) | 27 (17.2) | 3 | 150 | 310 | 157 |
| GR | 590 (84.8) | 106 (15.2) | 3 | 302 | 1001 | 696 |
| IE | 346 (77.2) | 102 (22.8) | 11 | 542 | 1001 | 448 |
| IT | 463 (77.6) | 134 (22.4) | 15 | 388 | 1000 | 597 |
| LU | 292 (83.9) | 56 (16.1) | 6 | 252 | 606 | 348 |
| NL | 448 (75.4) | 146 (24.6) | 14 | 416 | 1024 | 594 |
| PT | 454 (80.4) | 111 (19.6) | | 434 | 999 | 565 |
| SE | 453 (74.8) | 153 (25.2) | 22 | 371 | 999 | 606 |
| N Sum | 7195 | 1905 | 181 | 6841 | 16122 | |
| N Valid Sum | 7195 | 1905 | | | | 9100 |

v265 - Q46 DOM ELECTR APPL READ: MAINTENANCE

Q.46

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62 / IF CODE 1 IN Q.45, OTHERS GO TO Q.47

For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

Q.46_5 Maintenance and spare parts

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 in V260)

v265 by isocntry, Absolute Values (Row Percent), weighted by v9

| v265 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 469 (75.2) | 155 (24.8) | 16 | 391 | 1031 | 624 |
| BE | 400 (70.3) | 169 (29.7) | 6 | 455 | 1030 | 569 |
| DE-E | 387 (70.9) | 159 (29.1) | 22 | 446 | 1014 | 546 |
| DE-W | 347 (68.2) | 162 (31.8) | 22 | 512 | 1043 | 509 |
| DK | 338 (68.4) | 156 (31.6) | 10 | 496 | 1000 | 494 |
| ES | 346 (70.8) | 143 (29.2) | 12 | 499 | 1000 | 489 |
| FI | 475 (70.6) | 198 (29.4) | 13 | 325 | 1011 | 673 |
| FR | 408 (67.5) | 196 (32.5) | 12 | 435 | 1051 | 604 |
| GB-GBN | 379 (67.4) | 183 (32.6) | 16 | 427 | 1005 | 562 |
| GB-NIR | 112 (70.4) | 47 (29.6) | 1 | 150 | 310 | 159 |
| GR | 541 (77.6) | 156 (22.4) | 1 | 302 | 1000 | 697 |
| IE | 324 (72.0) | 126 (28.0) | 9 | 542 | 1001 | 450 |
| IT | 373 (63.1) | 218 (36.9) | 21 | 388 | 1000 | 591 |
| LU | 288 (82.5) | 61 (17.5) | 6 | 252 | 607 | 349 |
| NL | 431 (72.9) | 160 (27.1) | 16 | 416 | 1023 | 591 |
| PT | 368 (65.7) | 192 (34.3) | 6 | 434 | 1000 | 560 |
| SE | 357 (59.0) | 248 (41.0) | 24 | 371 | 1000 | 605 |
| N Sum | 6343 | 2729 | 213 | 6841 | 16126 | |
| N Valid Sum | 6343 | 2729 | | | | 9072 |

v266 - Q46 DOM ELECTR APPL READ: REPAIRS

Q.46

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62 / IF CODE 1 IN Q.45, OTHERS GO TO Q.47

For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

Q.46_6 Troubleshooting / repairs

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 in V260)

v266 by isocntry, Absolute Values (Row Percent), weighted by v9

| v266 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | M | M | | |
| AT | 471 (75.7) | 151 (24.3) | 18 | 391 | 1031 | 622 |
| BE | 331 (58.4) | 236 (41.6) | 8 | 455 | 1030 | 567 |
| DE-E | 388 (70.7) | 161 (29.3) | 18 | 446 | 1013 | 549 |
| DE-W | 373 (73.0) | 138 (27.0) | 19 | 512 | 1042 | 511 |
| DK | 279 (58.7) | 196 (41.3) | 28 | 496 | 999 | 475 |
| ES | 363 (73.5) | 131 (26.5) | 6 | 499 | 999 | 494 |
| FI | 419 (63.2) | 244 (36.8) | 22 | 325 | 1010 | 663 |
| FR | 394 (64.9) | 213 (35.1) | 9 | 435 | 1051 | 607 |
| GB-GBN | 403 (71.5) | 161 (28.5) | 14 | 427 | 1005 | 564 |
| GB-NIR | 107 (68.6) | 49 (31.4) | 4 | 150 | 310 | 156 |
| GR | 557 (79.8) | 141 (20.2) | 1 | 302 | 1001 | 698 |
| IE | 328 (73.5) | 118 (26.5) | 13 | 542 | 1001 | 446 |
| IT | 348 (59.7) | 235 (40.3) | 30 | 388 | 1001 | 583 |
| LU | 267 (76.9) | 80 (23.1) | 7 | 252 | 606 | 347 |
| NL | 405 (68.2) | 189 (31.8) | 13 | 416 | 1023 | 594 |
| PT | 393 (69.6) | 172 (30.4) | | 434 | 999 | 565 |
| SE | 332 (54.6) | 276 (45.4) | 21 | 371 | 1000 | 608 |
| N Sum | 6158 | 2891 | 231 | 6841 | 16121 | |
| N Valid Sum | 6158 | 2891 | | | | 9049 |

v267 - Q46 DOM ELECTR APPL READ: ACCIDENTS

Q.46

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62 / IF CODE 1 IN Q.45, OTHERS GO TO Q.47

For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

Q.46_7 What to do if an accident occurs

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not 1 in V249; not 1 in V260)

v267 by isocntry, Absolute Values (Row Percent), weighted by v9

| v267 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 461 (75.6) | 149 (24.4) | 30 | 391 | 1031 | 610 |
| BE | 394 (70.4) | 166 (29.6) | 15 | 455 | 1030 | 560 |
| DE-E | 383 (71.7) | 151 (28.3) | 34 | 446 | 1014 | 534 |
| DE-W | 332 (67.2) | 162 (32.8) | 37 | 512 | 1043 | 494 |
| DK | 332 (70.0) | 142 (30.0) | 30 | 496 | 1000 | 474 |
| ES | 395 (80.9) | 93 (19.1) | 12 | 499 | 999 | 488 |
| FI | 463 (71.1) | 188 (28.9) | 35 | 325 | 1011 | 651 |
| FR | 424 (70.2) | 180 (29.8) | 12 | 435 | 1051 | 604 |
| GB-GBN | 418 (75.0) | 139 (25.0) | 20 | 427 | 1004 | 557 |
| GB-NIR | 120 (75.9) | 38 (24.1) | 2 | 150 | 310 | 158 |
| GR | 639 (92.2) | 54 (7.8) | 5 | 302 | 1000 | 693 |
| IE | 366 (83.0) | 75 (17.0) | 18 | 542 | 1001 | 441 |
| IT | 455 (76.9) | 137 (23.1) | 21 | 388 | 1001 | 592 |
| LU | 278 (79.4) | 72 (20.6) | 3 | 252 | 605 | 350 |
| NL | 376 (64.3) | 209 (35.7) | 23 | 416 | 1024 | 585 |
| PT | 463 (82.4) | 99 (17.6) | 4 | 434 | 1000 | 562 |
| SE | 377 (63.6) | 216 (36.4) | 35 | 371 | 999 | 593 |
| N Sum | 6676 | 2270 | 336 | 6841 | 16123 | |
| N Valid Sum | 6676 | 2270 | | | | 8946 |

v268 - Q47 DOM ELECTR APPL - KEEP INSTRUCTION

Q.47

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you always, sometimes, rarely or never keep the instructions for future use?

(READ OUT - ONE ANSWER ONLY)

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 It depends (SPONTANEOUS)
- 6 DK
- 9 Inap. (not coded 1 in V249)

v268 by isocntry, Absolute Values (Row Percent), weighted by v9

| v268 | 1 | 2 | 3 | 4 | 5 | 6 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|----------|----------|----------|----|------|-------|-------------|
| isocntry | | | | | | | | | |
| | | | | | | M | M | | |
| AT | 567 (61.8) | 243 (26.5) | 46 (5.0) | 32 (3.5) | 30 (3.3) | | 114 | 1032 | 918 |
| BE | 564 (70.9) | 169 (21.3) | 31 (3.9) | 26 (3.3) | 5 (0.6) | 6 | 228 | 1029 | 795 |
| DE-E | 548 (69.5) | 171 (21.7) | 39 (4.9) | 8 (1.0) | 23 (2.9) | 9 | 215 | 1013 | 789 |
| DE-W | 528 (64.1) | 198 (24.0) | 61 (7.4) | 13 (1.6) | 24 (2.9) | 6 | 213 | 1043 | 824 |
| DK | 625 (75.5) | 155 (18.7) | 32 (3.9) | 13 (1.6) | 3 (0.4) | | 173 | 1001 | 828 |
| ES | 480 (60.9) | 233 (29.6) | 51 (6.5) | 21 (2.7) | 3 (0.4) | 3 | 209 | 1000 | 788 |
| FI | 752 (84.5) | 102 (11.5) | 27 (3.0) | 3 (0.3) | 6 (0.7) | 6 | 116 | 1012 | 890 |
| FR | 576 (67.8) | 203 (23.9) | 50 (5.9) | 11 (1.3) | 10 (1.2) | 4 | 198 | 1052 | 850 |
| GB-GBN | 637 (70.3) | 193 (21.3) | 40 (4.4) | 28 (3.1) | 8 (0.9) | 13 | 86 | 1005 | 906 |
| GB-NIR | 176 (69.0) | 59 (23.1) | 9 (3.5) | 10 (3.9) | 1 (0.4) | 3 | 52 | 310 | 255 |
| GR | 604 (70.0) | 204 (23.6) | 35 (4.1) | 18 (2.1) | 2 (0.2) | 5 | 132 | 1000 | 863 |
| IE | 395 (59.7) | 182 (27.5) | 55 (8.3) | 25 (3.8) | 5 (0.8) | 9 | 331 | 1002 | 662 |
| IT | 634 (78.3) | 111 (13.7) | 43 (5.3) | 9 (1.1) | 13 (1.6) | | 190 | 1000 | 810 |
| LU | 404 (77.0) | 82 (15.6) | 19 (3.6) | 11 (2.1) | 9 (1.7) | 2 | 79 | 606 | 525 |
| NL | 684 (80.9) | 117 (13.8) | 27 (3.2) | 11 (1.3) | 7 (0.8) | | 177 | 1023 | 846 |
| PT | 511 (63.7) | 225 (28.1) | 29 (3.6) | 29 (3.6) | 8 (1.0) | 6 | 192 | 1000 | 802 |
| SE | 672 (77.4) | 144 (16.6) | 37 (4.3) | 6 (0.7) | 9 (1.0) | 6 | 126 | 1000 | 868 |
| N Sum | 9357 | 2791 | 631 | 274 | 166 | 78 | 2831 | 16128 | |
| N Valid Sum | 9357 | 2791 | 631 | 274 | 166 | | | | 13219 |

v269 - Q48 DOM ELECTR APPL - EFFECTIVE INSTRUCT

Q.48

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

What do you think is usually the most effective way to provide instructions for use?

(READ OUT - ONE ANSWER ONLY)

- 1 On the packaging
- 2 On the product itself
- 3 In a leaflet/manual
- 4 Information from the salesman/woman
- 5 Other (SPONTANEOUS)
- 6 DK
- 9 Inap. (not coded 1 in V249)

v269 by isocntry, Absolute Values (Row Percent), weighted by v9

| v269 | 1 | 2 | 3 | 4 | 5 | 6 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|-----------|----------|-----|------|-------|-------------|
| isocntry | | | | | | | | | |
| | | | | | | M | M | | |
| AT | 85 (9.5) | 181 (20.2) | 559 (62.2) | 59 (6.6) | 14 (1.6) | 20 | 114 | 1032 | 898 |
| BE | 104 (13.0) | 102 (12.8) | 554 (69.3) | 40 (5.0) | | 2 | 228 | 1030 | 800 |
| DE-E | 69 (8.7) | 149 (18.8) | 553 (69.9) | 20 (2.5) | | 8 | 215 | 1014 | 791 |
| DE-W | 44 (5.4) | 169 (20.7) | 563 (69.1) | 38 (4.7) | 1 (0.1) | 15 | 213 | 1043 | 815 |
| DK | 60 (7.4) | 64 (7.9) | 644 (79.7) | 32 (4.0) | 8 (1.0) | 19 | 173 | 1000 | 808 |
| ES | 63 (8.3) | 218 (28.6) | 426 (55.9) | 48 (6.3) | 7 (0.9) | 28 | 209 | 999 | 762 |
| FI | 81 (9.2) | 117 (13.3) | 632 (72.0) | 46 (5.2) | 2 (0.2) | 17 | 116 | 1011 | 878 |
| FR | 85 (10.1) | 192 (22.7) | 526 (62.2) | 42 (5.0) | | 9 | 198 | 1052 | 845 |
| GB-GBN | 85 (9.4) | 163 (18.1) | 629 (69.8) | 20 (2.2) | 4 (0.4) | 17 | 86 | 1004 | 901 |
| GB-NIR | 20 (7.8) | 47 (18.3) | 181 (70.4) | 7 (2.7) | 2 (0.8) | 2 | 52 | 311 | 257 |
| GR | 118 (13.7) | 151 (17.5) | 555 (64.5) | 36 (4.2) | 1 (0.1) | 6 | 132 | 999 | 861 |
| IE | 87 (13.2) | 128 (19.4) | 406 (61.6) | 35 (5.3) | 3 (0.5) | 12 | 331 | 1002 | 659 |
| IT | 91 (11.4) | 134 (16.8) | 530 (66.3) | 44 (5.5) | 1 (0.1) | 9 | 190 | 999 | 800 |
| LU | 60 (11.6) | 85 (16.4) | 353 (68.1) | 17 (3.3) | 3 (0.6) | 9 | 79 | 606 | 518 |
| NL | 97 (11.5) | 117 (13.9) | 601 (71.5) | 23 (2.7) | 2 (0.2) | 5 | 177 | 1022 | 840 |
| PT | 134 (17.4) | 127 (16.5) | 424 (54.9) | 80 (10.4) | 7 (0.9) | 36 | 192 | 1000 | 772 |
| SE | 84 (9.7) | 93 (10.7) | 676 (77.7) | 13 (1.5) | 4 (0.5) | 5 | 126 | 1001 | 870 |
| N Sum | 1367 | 2237 | 8812 | 600 | 59 | 219 | 2831 | 16125 | |
| N Valid Sum | 1367 | 2237 | 8812 | 600 | 59 | | | | 13075 |

v270 - Q49 DOM ELECTR APPL INSTR: HARD TO READ

Q.49

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you usually find instructions for use ...?

(READ OUT)

Q.49_1 Hard to read

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v270 by isocntry, Absolute Values (Row Percent), weighted by v9

| v270 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 371 (43.1) | 489 (56.9) | 57 | 114 | 1031 | 860 |
| BE | 225 (28.8) | 556 (71.2) | 21 | 228 | 1030 | 781 |
| DE-E | 365 (47.3) | 406 (52.7) | 28 | 215 | 1014 | 771 |
| DE-W | 375 (47.5) | 415 (52.5) | 40 | 213 | 1043 | 790 |
| DK | 262 (32.5) | 544 (67.5) | 21 | 173 | 1000 | 806 |
| ES | 269 (35.2) | 495 (64.8) | 27 | 209 | 1000 | 764 |
| FI | 339 (40.1) | 506 (59.9) | 50 | 116 | 1011 | 845 |
| FR | 268 (31.9) | 573 (68.1) | 12 | 198 | 1051 | 841 |
| GB-GBN | 274 (31.4) | 599 (68.6) | 45 | 86 | 1004 | 873 |
| GB-NIR | 71 (28.0) | 183 (72.0) | 4 | 52 | 310 | 254 |
| GR | 206 (24.2) | 646 (75.8) | 16 | 132 | 1000 | 852 |
| IE | 169 (25.8) | 485 (74.2) | 16 | 331 | 1001 | 654 |
| IT | 252 (32.1) | 532 (67.9) | 25 | 190 | 999 | 784 |
| LU | 238 (49.1) | 247 (50.9) | 42 | 79 | 606 | 485 |
| NL | 281 (34.4) | 536 (65.6) | 28 | 177 | 1022 | 817 |
| PT | 279 (37.9) | 458 (62.1) | 71 | 192 | 1000 | 737 |
| SE | 364 (43.5) | 472 (56.5) | 37 | 126 | 999 | 836 |
| N Sum | 4608 | 8142 | 540 | 2831 | 16121 | |
| N Valid Sum | 4608 | 8142 | | | | 12750 |

v271 - Q49 DOM ELECTR APPL INSTR: UNDERSTANDBLE

Q.49

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you usually find instructions for use ...?

(READ OUT)

Q.49_2 Understandable

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v271 by isocntry, Absolute Values (Row Percent), weighted by v9

| v271 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 533 (63.1) | 312 (36.9) | 72 | 114 | 1031 | 845 |
| BE | 618 (78.9) | 165 (21.1) | 18 | 228 | 1029 | 783 |
| DE-E | 434 (57.9) | 316 (42.1) | 49 | 215 | 1014 | 750 |
| DE-W | 444 (56.7) | 339 (43.3) | 47 | 213 | 1043 | 783 |
| DK | 565 (70.7) | 234 (29.3) | 29 | 173 | 1001 | 799 |
| ES | 530 (69.7) | 230 (30.3) | 31 | 209 | 1000 | 760 |
| FI | 675 (79.4) | 175 (20.6) | 45 | 116 | 1011 | 850 |
| FR | 596 (71.7) | 235 (28.3) | 22 | 198 | 1051 | 831 |
| GB-GBN | 691 (79.9) | 174 (20.1) | 52 | 86 | 1003 | 865 |
| GB-NIR | 211 (83.7) | 41 (16.3) | 6 | 52 | 310 | 252 |
| GR | 726 (85.5) | 123 (14.5) | 19 | 132 | 1000 | 849 |
| IE | 539 (82.3) | 116 (17.7) | 15 | 331 | 1001 | 655 |
| IT | 576 (74.4) | 198 (25.6) | 36 | 190 | 1000 | 774 |
| LU | 301 (61.9) | 185 (38.1) | 41 | 79 | 606 | 486 |
| NL | 596 (72.7) | 224 (27.3) | 26 | 177 | 1023 | 820 |
| PT | 508 (70.4) | 214 (29.6) | 86 | 192 | 1000 | 722 |
| SE | 628 (75.0) | 209 (25.0) | 38 | 126 | 1001 | 837 |
| N Sum | 9171 | 3490 | 632 | 2831 | 16124 | |
| N Valid Sum | 9171 | 3490 | | | | 12661 |

v272 - Q49 DOM ELECTR APPL INSTR: COMPREHENSIVE

Q.49

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you usually find instructions for use ...?

(READ OUT)

Q.49_3 Comprehensive

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v272 by isocntry, Absolute Values (Row Percent), weighted by v9

| v272 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 666 (80.7) | 159 (19.3) | 92 | 114 | 1031 | 825 |
| BE | 524 (67.4) | 253 (32.6) | 25 | 228 | 1030 | 777 |
| DE-E | 529 (71.9) | 207 (28.1) | 64 | 215 | 1015 | 736 |
| DE-W | 485 (64.8) | 263 (35.2) | 82 | 213 | 1043 | 748 |
| DK | 534 (69.7) | 232 (30.3) | 61 | 173 | 1000 | 766 |
| ES | 483 (66.5) | 243 (33.5) | 65 | 209 | 1000 | 726 |
| FI | 401 (50.8) | 389 (49.2) | 105 | 116 | 1011 | 790 |
| FR | 526 (64.6) | 288 (35.4) | 40 | 198 | 1052 | 814 |
| GB-GBN | 642 (77.3) | 189 (22.7) | 86 | 86 | 1003 | 831 |
| GB-NIR | 201 (82.0) | 44 (18.0) | 14 | 52 | 311 | 245 |
| GR | 669 (81.4) | 153 (18.6) | 46 | 132 | 1000 | 822 |
| IE | 488 (79.0) | 130 (21.0) | 52 | 331 | 1001 | 618 |
| IT | 501 (68.2) | 234 (31.8) | 75 | 190 | 1000 | 735 |
| LU | 285 (60.0) | 190 (40.0) | 51 | 79 | 605 | 475 |
| NL | 551 (68.8) | 250 (31.2) | 45 | 177 | 1023 | 801 |
| PT | 477 (71.7) | 188 (28.3) | 143 | 192 | 1000 | 665 |
| SE | 606 (73.8) | 215 (26.2) | 54 | 126 | 1001 | 821 |
| N Sum | 8568 | 3627 | 1100 | 2831 | 16126 | |
| N Valid Sum | 8568 | 3627 | | | | 12195 |

v273 - Q49 DOM ELECTR APPL INSTR: TO THE POINT

Q.49

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you usually find instructions for use ...?

(READ OUT)

Q.49_4 Short and to the point

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v273 by isocntry, Absolute Values (Row Percent), weighted by v9

| v273 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 327 (39.9) | 492 (60.1) | 98 | 114 | 1031 | 819 |
| BE | 392 (51.4) | 370 (48.6) | 40 | 228 | 1030 | 762 |
| DE-E | 257 (35.3) | 472 (64.7) | 71 | 215 | 1015 | 729 |
| DE-W | 270 (36.3) | 473 (63.7) | 87 | 213 | 1043 | 743 |
| DK | 289 (37.7) | 477 (62.3) | 61 | 173 | 1000 | 766 |
| ES | 381 (51.5) | 359 (48.5) | 52 | 209 | 1001 | 740 |
| FI | 347 (42.9) | 462 (57.1) | 86 | 116 | 1011 | 809 |
| FR | 364 (44.8) | 449 (55.2) | 41 | 198 | 1052 | 813 |
| GB-GBN | 435 (51.8) | 404 (48.2) | 78 | 86 | 1003 | 839 |
| GB-NIR | 147 (59.5) | 100 (40.5) | 11 | 52 | 310 | 247 |
| GR | 630 (75.1) | 209 (24.9) | 28 | 132 | 999 | 839 |
| IE | 390 (60.7) | 252 (39.3) | 29 | 331 | 1002 | 642 |
| IT | 357 (47.9) | 388 (52.1) | 64 | 190 | 999 | 745 |
| LU | 180 (37.3) | 303 (62.7) | 44 | 79 | 606 | 483 |
| NL | 365 (46.3) | 423 (53.7) | 58 | 177 | 1023 | 788 |
| PT | 391 (56.2) | 305 (43.8) | 112 | 192 | 1000 | 696 |
| SE | 379 (46.3) | 440 (53.7) | 55 | 126 | 1000 | 819 |
| N Sum | 5901 | 6378 | 1015 | 2831 | 16125 | |
| N Valid Sum | 5901 | 6378 | | | | 12279 |

v274 - Q49 DOM ELECTR APPL INSTR: NAT LANGUAGE

Q.49

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you usually find instructions for use ...?

(READ OUT)

Q.49_5 Written in (NATIONAL LANGUAGE)

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v274 by isocntry, Absolute Values (Row Percent), weighted by v9

| v274 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 786 (90.9) | 79 (9.1) | 52 | 114 | 1031 | 865 |
| BE | 613 (77.9) | 174 (22.1) | 14 | 228 | 1029 | 787 |
| DE-E | 697 (91.3) | 66 (8.7) | 36 | 215 | 1014 | 763 |
| DE-W | 698 (88.9) | 87 (11.1) | 44 | 213 | 1042 | 785 |
| DK | 623 (78.6) | 170 (21.4) | 34 | 173 | 1000 | 793 |
| ES | 674 (88.3) | 89 (11.7) | 28 | 209 | 1000 | 763 |
| FI | 640 (76.6) | 196 (23.4) | 59 | 116 | 1011 | 836 |
| FR | 708 (84.6) | 129 (15.4) | 16 | 198 | 1051 | 837 |
| GB-GBN | 823 (93.2) | 60 (6.8) | 35 | 86 | 1004 | 883 |
| GB-NIR | 238 (93.0) | 18 (7.0) | 3 | 52 | 311 | 256 |
| GR | 635 (75.0) | 212 (25.0) | 20 | 132 | 999 | 847 |
| IE | 589 (90.2) | 64 (9.8) | 17 | 331 | 1001 | 653 |
| IT | 635 (81.7) | 142 (18.3) | 32 | 190 | 999 | 777 |
| LU | 19 (3.8) | 476 (96.2) | 32 | 79 | 606 | 495 |
| NL | 666 (81.1) | 155 (18.9) | 25 | 177 | 1023 | 821 |
| PT | 544 (74.7) | 184 (25.3) | 80 | 192 | 1000 | 728 |
| SE | 681 (80.7) | 163 (19.3) | 30 | 126 | 1000 | 844 |
| N Sum | 10269 | 2464 | 557 | 2831 | 16121 | |
| N Valid Sum | 10269 | 2464 | | | | 12733 |

v275 - Q49 DOM ELECTR APPL INSTR: TOO TECHNICAL

Q.49

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you usually find instructions for use ...?

(READ OUT)

Q.49_6 Too technical

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v275 by isocntry, Absolute Values (Row Percent), weighted by v9

| v275 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | M | | M | | | |
| AT | 411 (50.2) | 407 (49.8) | 100 | 114 | 1032 | 818 |
| BE | 324 (42.1) | 446 (57.9) | 32 | 228 | 1030 | 770 |
| DE-E | 384 (51.7) | 359 (48.3) | 56 | 215 | 1014 | 743 |
| DE-W | 373 (49.7) | 378 (50.3) | 78 | 213 | 1042 | 751 |
| DK | 275 (35.7) | 496 (64.3) | 56 | 173 | 1000 | 771 |
| ES | 435 (57.8) | 318 (42.2) | 38 | 209 | 1000 | 753 |
| FI | 351 (43.1) | 464 (56.9) | 80 | 116 | 1011 | 815 |
| FR | 390 (47.5) | 431 (52.5) | 32 | 198 | 1051 | 821 |
| GB-GBN | 364 (42.8) | 486 (57.2) | 67 | 86 | 1003 | 850 |
| GB-NIR | 87 (36.1) | 154 (63.9) | 17 | 52 | 310 | 241 |
| GR | 405 (50.2) | 402 (49.8) | 61 | 132 | 1000 | 807 |
| IE | 252 (40.1) | 376 (59.9) | 41 | 331 | 1000 | 628 |
| IT | 398 (52.8) | 356 (47.2) | 55 | 190 | 999 | 754 |
| LU | 248 (51.6) | 233 (48.4) | 47 | 79 | 607 | 481 |
| NL | 313 (39.0) | 489 (61.0) | 45 | 177 | 1024 | 802 |
| PT | 425 (61.6) | 265 (38.4) | 119 | 192 | 1001 | 690 |
| SE | 295 (35.9) | 527 (64.1) | 53 | 126 | 1001 | 822 |
| N Sum | 5730 | 6587 | 977 | 2831 | 16125 | |
| N Valid Sum | 5730 | 6587 | | | | 12317 |

v276 - Q50 DOM ELECTR APPL - COMPLY SAFETY INSTR

Q.50

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you always, sometimes, rarely or never comply with safety instructions?

(READ OUT - ONE ANSWER ONLY)

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 DK
- 9 Inap. (not coded 1 in V249)

v276 by isocntry, Absolute Values (Row Percent), weighted by v9

| v276 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----------|----------|-----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | M | M | | | |
| AT | 516 (57.5) | 295 (32.9) | 61 (6.8) | 26 (2.9) | 18 | 114 | 1030 | 898 |
| BE | 526 (66.1) | 224 (28.1) | 34 (4.3) | 12 (1.5) | 5 | 228 | 1029 | 796 |
| DE-E | 520 (66.3) | 227 (29.0) | 32 (4.1) | 5 (0.6) | 15 | 215 | 1014 | 784 |
| DE-W | 480 (58.8) | 269 (32.9) | 59 (7.2) | 9 (1.1) | 13 | 213 | 1043 | 817 |
| DK | 508 (63.1) | 241 (29.9) | 49 (6.1) | 7 (0.9) | 22 | 173 | 1000 | 805 |
| ES | 381 (48.7) | 292 (37.3) | 90 (11.5) | 20 (2.6) | 8 | 209 | 1000 | 783 |
| FI | 605 (68.8) | 229 (26.0) | 41 (4.7) | 5 (0.6) | 15 | 116 | 1011 | 880 |
| FR | 575 (68.5) | 227 (27.0) | 32 (3.8) | 6 (0.7) | 13 | 198 | 1051 | 840 |
| GB-GBN | 643 (71.7) | 204 (22.7) | 39 (4.3) | 11 (1.2) | 21 | 86 | 1004 | 897 |
| GB-NIR | 187 (72.8) | 59 (23.0) | 7 (2.7) | 4 (1.6) | 1 | 52 | 310 | 257 |
| GR | 596 (69.0) | 224 (25.9) | 34 (3.9) | 10 (1.2) | 4 | 132 | 1000 | 864 |
| IE | 458 (69.1) | 157 (23.7) | 37 (5.6) | 11 (1.7) | 7 | 331 | 1001 | 663 |
| IT | 547 (68.7) | 208 (26.1) | 33 (4.1) | 8 (1.0) | 13 | 190 | 999 | 796 |
| LU | 375 (71.4) | 119 (22.7) | 23 (4.4) | 8 (1.5) | 2 | 79 | 606 | 525 |
| NL | 580 (69.5) | 205 (24.6) | 30 (3.6) | 20 (2.4) | 11 | 177 | 1023 | 835 |
| PT | 460 (59.3) | 270 (34.8) | 36 (4.6) | 10 (1.3) | 32 | 192 | 1000 | 776 |
| SE | 592 (68.9) | 223 (26.0) | 36 (4.2) | 8 (0.9) | 15 | 126 | 1000 | 859 |
| N Sum | 8549 | 3673 | 673 | 180 | 215 | 2831 | 16121 | |
| N Valid Sum | 8549 | 3673 | 673 | 180 | | | | 13075 |

v277 - Q51 DOM ELECTR APPL - SAFETY INSTR SOURCE

Q.51

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you prefer to get safety instructions from ...?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Only symbols or logos
- 2 Only text
- 3 A combination of symbols/logos and text
- 4 The salesman/woman
- 5 It depends (SPONTANEOUS)
- 6 DK
- 9 Inap. (not coded 1 in V249)

v277 by isocntry, Absolute Values (Row Percent), weighted by v9

| v277 | 1 | 2 | 3 | 4 | 5 | 6 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|----------|-----|------|-------|-------------|
| isocntry | | | | | | | | | |
| | | | | | | M | M | | |
| AT | 132 (14.6) | 135 (14.9) | 507 (55.9) | 91 (10.0) | 42 (4.6) | 10 | 114 | 1031 | 907 |
| BE | 63 (8.0) | 153 (19.4) | 490 (62.1) | 62 (7.9) | 21 (2.7) | 12 | 228 | 1029 | 789 |
| DE-E | 120 (15.3) | 137 (17.4) | 477 (60.7) | 29 (3.7) | 23 (2.9) | 14 | 215 | 1015 | 786 |
| DE-W | 96 (11.8) | 117 (14.4) | 546 (67.1) | 36 (4.4) | 19 (2.3) | 16 | 213 | 1043 | 814 |
| DK | 69 (8.5) | 146 (18.0) | 552 (68.0) | 34 (4.2) | 11 (1.4) | 15 | 173 | 1000 | 812 |
| ES | 64 (8.3) | 118 (15.2) | 494 (63.7) | 63 (8.1) | 36 (4.6) | 15 | 209 | 999 | 775 |
| FI | 30 (3.4) | 226 (25.9) | 532 (61.0) | 68 (7.8) | 16 (1.8) | 24 | 116 | 1012 | 872 |
| FR | 73 (8.7) | 222 (26.4) | 438 (52.1) | 87 (10.4) | 20 (2.4) | 13 | 198 | 1051 | 840 |
| GB-GBN | 98 (11.1) | 141 (15.9) | 582 (65.7) | 34 (3.8) | 31 (3.5) | 33 | 86 | 1005 | 886 |
| GB-NIR | 23 (9.0) | 48 (18.8) | 168 (65.6) | 12 (4.7) | 5 (2.0) | 3 | 52 | 311 | 256 |
| GR | 64 (7.5) | 83 (9.7) | 649 (76.2) | 46 (5.4) | 10 (1.2) | 15 | 132 | 999 | 852 |
| IE | 59 (9.1) | 123 (19.0) | 357 (55.3) | 77 (11.9) | 30 (4.6) | 24 | 331 | 1001 | 646 |
| IT | 72 (9.0) | 125 (15.6) | 493 (61.7) | 90 (11.3) | 19 (2.4) | 11 | 190 | 1000 | 799 |
| LU | 67 (12.9) | 75 (14.5) | 309 (59.5) | 53 (10.2) | 15 (2.9) | 8 | 79 | 606 | 519 |
| NL | 83 (9.9) | 122 (14.5) | 593 (70.7) | 26 (3.1) | 15 (1.8) | 6 | 177 | 1022 | 839 |
| PT | 63 (8.2) | 155 (20.2) | 419 (54.6) | 100 (13.0) | 30 (3.9) | 42 | 192 | 1001 | 767 |
| SE | 51 (5.9) | 89 (10.3) | 674 (78.2) | 29 (3.4) | 19 (2.2) | 11 | 126 | 999 | 862 |
| N Sum | 1227 | 2215 | 8280 | 937 | 362 | 272 | 2831 | 16124 | |
| N Valid Sum | 1227 | 2215 | 8280 | 937 | 362 | | | | 13021 |

v278 - Q52 DOM ELECTR APPL SAFETY LOGO: PACKAGE

Q.52

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If these safety instructions are given by symbols / logos, do you usually find them ...?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.52_1 On the packaging

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V249)

v278 by isocntry, Absolute Values (Row Percent), weighted by v9

| v278 by isocntry, Absolute Values (Row Percent), weighted by v0 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v278 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 687 (74.8) | 231 (25.2) | 114 | 1032 | 918 | |
| BE | 551 (68.8) | 250 (31.2) | 228 | 1029 | 801 | |
| DE-E | 636 (79.6) | 163 (20.4) | 215 | 1014 | 799 | |
| DE-W | 691 (83.3) | 139 (16.7) | 213 | 1043 | 830 | |
| DK | 555 (67.2) | 271 (32.8) | 173 | 999 | 826 | |
| ES | 592 (74.8) | 199 (25.2) | 209 | 1000 | 791 | |
| FI | 681 (76.1) | 214 (23.9) | 116 | 1011 | 895 | |
| FR | 614 (72.0) | 239 (28.0) | 198 | 1051 | 853 | |
| GB-GBN | 646 (70.4) | 271 (29.6) | 86 | 1003 | 917 | |
| GB-NIR | 187 (72.5) | 71 (27.5) | 52 | 310 | 258 | |
| GR | 682 (78.6) | 186 (21.4) | 132 | 1000 | 868 | |
| IE | 485 (72.4) | 185 (27.6) | 331 | 1001 | 670 | |
| IT | 576 (71.1) | 234 (28.9) | 190 | 1000 | 810 | |
| LU | 380 (72.1) | 147 (27.9) | 79 | 606 | 527 | |
| NL | 520 (61.5) | 326 (38.5) | 177 | 1023 | 846 | |
| PT | 586 (72.4) | 223 (27.6) | 192 | 1001 | 809 | |
| SE | 546 (62.5) | 328 (37.5) | 126 | 1000 | 874 | |
| N Sum | 9615 | 3677 | 2831 | 16123 | | |
| N Valid Sum | 9615 | 3677 | | | 13292 | |

v279 - Q52 DOM ELECTR APPL SAFETY LOGO: PRODUCT

Q.52

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If these safety instructions are given by symbols / logos, do you usually find them ...?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.52_2 On the product itself

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V249)

v279 by isocntry, Absolute Values (Row Percent), weighted by v9

| v279 by isocntry, Absolute Values (Row Percent), weighted by v0 | | | | | | |
|---|------------|------------|------|---|-------|-------------|
| | v279 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 571 (62.2) | 347 (37.8) | 114 | | 1032 | 918 |
| BE | 581 (72.4) | 221 (27.6) | 228 | | 1030 | 802 |
| DE-E | 479 (59.9) | 320 (40.1) | 215 | | 1014 | 799 |
| DE-W | 470 (56.7) | 359 (43.3) | 213 | | 1042 | 829 |
| DK | 615 (74.4) | 212 (25.6) | 173 | | 1000 | 827 |
| ES | 478 (60.4) | 313 (39.6) | 209 | | 1000 | 791 |
| FI | 627 (70.1) | 268 (29.9) | 116 | | 1011 | 895 |
| FR | 564 (66.1) | 289 (33.9) | 198 | | 1051 | 853 |
| GB-GBN | 648 (70.7) | 269 (29.3) | 86 | | 1003 | 917 |
| GB-NIR | 189 (73.0) | 70 (27.0) | 52 | | 311 | 259 |
| GR | 672 (77.5) | 195 (22.5) | 132 | | 999 | 867 |
| IE | 515 (76.9) | 155 (23.1) | 331 | | 1001 | 670 |
| IT | 555 (68.6) | 254 (31.4) | 190 | | 999 | 809 |
| LU | 395 (75.0) | 132 (25.0) | 79 | | 606 | 527 |
| NL | 597 (70.6) | 249 (29.4) | 177 | | 1023 | 846 |
| PT | 610 (75.5) | 198 (24.5) | 192 | | 1000 | 808 |
| SE | 521 (59.5) | 354 (40.5) | 126 | | 1001 | 875 |
| N Sum | 9087 | 4205 | 2831 | | 16123 | |
| N Valid Sum | 9087 | 4205 | | | | 13292 |

v280 - Q52 DOM ELECTR APPL SAFETY LOGO: LEAFLET

Q.52

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If these safety instructions are given by symbols / logos, do you usually find them ...?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.52_3 In a leaflet / manual

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V249)

v280 by isocntry, Absolute Values (Row Percent), weighted by v9

| v280 by isocntry, Absolute Values (Row Percent), weighted by v0 | | | | | | |
|---|------------|------------|------|-------|-------|-------------|
| | v280 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 427 (46.6) | 490 (53.4) | 114 | 1031 | 917 | |
| BE | 331 (41.3) | 470 (58.7) | 228 | 1029 | 801 | |
| DE-E | 515 (64.5) | 284 (35.5) | 215 | 1014 | 799 | |
| DE-W | 526 (63.4) | 304 (36.6) | 213 | 1043 | 830 | |
| DK | 371 (44.9) | 456 (55.1) | 173 | 1000 | 827 | |
| ES | 404 (51.1) | 387 (48.9) | 209 | 1000 | 791 | |
| FI | 382 (42.7) | 513 (57.3) | 116 | 1011 | 895 | |
| FR | 362 (42.4) | 491 (57.6) | 198 | 1051 | 853 | |
| GB-GBN | 352 (38.3) | 566 (61.7) | 86 | 1004 | 918 | |
| GB-NIR | 110 (42.6) | 148 (57.4) | 52 | 310 | 258 | |
| GR | 314 (36.2) | 554 (63.8) | 132 | 1000 | 868 | |
| IE | 269 (40.1) | 401 (59.9) | 331 | 1001 | 670 | |
| IT | 332 (41.0) | 478 (59.0) | 190 | 1000 | 810 | |
| LU | 215 (40.8) | 312 (59.2) | 79 | 606 | 527 | |
| NL | 263 (31.1) | 583 (68.9) | 177 | 1023 | 846 | |
| PT | 433 (53.6) | 375 (46.4) | 192 | 1000 | 808 | |
| SE | 361 (41.3) | 513 (58.7) | 126 | 1000 | 874 | |
| N Sum | 5967 | 7325 | 2831 | 16123 | | |
| N Valid Sum | 5967 | 7325 | | | 13292 | |

v281 - Q52 DOM ELECTR APPL SAFETY LOGO: OTHER

Q.52

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If these safety instructions are given by symbols / logos, do you usually find them ...?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.52_4 Other (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V249)

v281 by isocntry, Absolute Values (Row Percent), weighted by v9

| v281 by isocntry, Absolute Values (Row Percent), weighted by v0 | | | | | | |
|---|------------|----------|------|---|-------|-------------|
| | v281 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 897 (97.8) | 20 (2.2) | 114 | | 1031 | 917 |
| BE | 797 (99.4) | 5 (0.6) | 228 | | 1030 | 802 |
| DE-E | 798 (99.9) | 1 (0.1) | 215 | | 1014 | 799 |
| DE-W | 829 (99.9) | 1 (0.1) | 213 | | 1043 | 830 |
| DK | 818 (98.9) | 9 (1.1) | 173 | | 1000 | 827 |
| ES | 779 (98.5) | 12 (1.5) | 209 | | 1000 | 791 |
| FI | 887 (99.1) | 8 (0.9) | 116 | | 1011 | 895 |
| FR | 847 (99.2) | 7 (0.8) | 198 | | 1052 | 854 |
| GB-GBN | 908 (98.9) | 10 (1.1) | 86 | | 1004 | 918 |
| GB-NIR | 258 (99.6) | 1 (0.4) | 52 | | 311 | 259 |
| GR | 867 (99.9) | 1 (0.1) | 132 | | 1000 | 868 |
| IE | 655 (97.8) | 15 (2.2) | 331 | | 1001 | 670 |
| IT | 804 (99.3) | 6 (0.7) | 190 | | 1000 | 810 |
| LU | 523 (99.2) | 4 (0.8) | 79 | | 606 | 527 |
| NL | 837 (98.9) | 9 (1.1) | 177 | | 1023 | 846 |
| PT | 788 (97.5) | 20 (2.5) | 192 | | 1000 | 808 |
| SE | 868 (99.3) | 6 (0.7) | 126 | | 1000 | 874 |
| N Sum | 13160 | 135 | 2831 | | 16126 | |
| N Valid Sum | 13160 | 135 | | | | 13295 |

v282 - Q52 DOM ELECTR APPL SAFETY LOGO: DK

Q.52

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If these safety instructions are given by symbols / logos, do you usually find them ...?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.52_5 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V249)

v282 by isocntry, Absolute Values (Row Percent), weighted by v9

| v282 by isocntry, Absolute Values (Row Percent), weighted by v0 | | | | | | |
|---|------------|----------|------|---|-------|-------------|
| | v282 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 881 (96.1) | 36 (3.9) | 114 | | 1031 | 917 |
| BE | 765 (95.4) | 37 (4.6) | 228 | | 1030 | 802 |
| DE-E | 769 (96.2) | 30 (3.8) | 215 | | 1014 | 799 |
| DE-W | 803 (96.7) | 27 (3.3) | 213 | | 1043 | 830 |
| DK | 773 (93.5) | 54 (6.5) | 173 | | 1000 | 827 |
| ES | 738 (93.3) | 53 (6.7) | 209 | | 1000 | 791 |
| FI | 839 (93.7) | 56 (6.3) | 116 | | 1011 | 895 |
| FR | 813 (95.3) | 40 (4.7) | 198 | | 1051 | 853 |
| GB-GBN | 881 (96.1) | 36 (3.9) | 86 | | 1003 | 917 |
| GB-NIR | 246 (95.0) | 13 (5.0) | 52 | | 311 | 259 |
| GR | 831 (95.8) | 36 (4.2) | 132 | | 999 | 867 |
| IE | 644 (96.1) | 26 (3.9) | 331 | | 1001 | 670 |
| IT | 778 (96.0) | 32 (4.0) | 190 | | 1000 | 810 |
| LU | 509 (96.6) | 18 (3.4) | 79 | | 606 | 527 |
| NL | 821 (97.0) | 25 (3.0) | 177 | | 1023 | 846 |
| PT | 730 (90.2) | 79 (9.8) | 192 | | 1001 | 809 |
| SE | 821 (93.8) | 54 (6.2) | 126 | | 1001 | 875 |
| N Sum | 12642 | 652 | 2831 | | 16125 | |
| N Valid Sum | 12642 | 652 | | | | 13294 |

v283 - Q53 DOM ELECTR APPL SAFETY LOGO - AUTHOR

Q.53

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Who do you think puts these symbols / logos on products?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 The manufacturer
- 2 The distributor
- 3 A consumer organisation
- 4 Other (SPONTANEOUS)
- 5 DK
- 9 Inap. (not coded 1 in V249)

v283 by isocntry, Absolute Values (Row Percent), weighted by v9

| v283 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|----------|----------|-----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 699 (80.8) | 75 (8.7) | 79 (9.1) | 12 (1.4) | 52 | 114 | 1031 | 865 |
| BE | 638 (87.3) | 43 (5.9) | 47 (6.4) | 3 (0.4) | 70 | 228 | 1029 | 731 |
| DE-E | 683 (90.3) | 19 (2.5) | 51 (6.7) | 3 (0.4) | 42 | 215 | 1013 | 756 |
| DE-W | 716 (90.4) | 14 (1.8) | 58 (7.3) | 4 (0.5) | 38 | 213 | 1043 | 792 |
| DK | 645 (82.3) | 78 (9.9) | 52 (6.6) | 9 (1.1) | 41 | 173 | 998 | 784 |
| ES | 575 (82.6) | 85 (12.2) | 26 (3.7) | 10 (1.4) | 94 | 209 | 999 | 696 |
| FI | 754 (89.9) | 40 (4.8) | 42 (5.0) | 3 (0.4) | 56 | 116 | 1011 | 839 |
| FR | 668 (83.8) | 56 (7.0) | 68 (8.5) | 5 (0.6) | 56 | 198 | 1051 | 797 |
| GB-GBN | 711 (84.9) | 38 (4.5) | 79 (9.4) | 9 (1.1) | 81 | 86 | 1004 | 837 |
| GB-NIR | 214 (89.2) | 10 (4.2) | 15 (6.3) | 1 (0.4) | 17 | 52 | 309 | 240 |
| GR | 754 (95.9) | 22 (2.8) | 9 (1.1) | 1 (0.1) | 83 | 132 | 1001 | 786 |
| IE | 556 (88.7) | 44 (7.0) | 27 (4.3) | | 42 | 331 | 1000 | 627 |
| IT | 662 (86.8) | 39 (5.1) | 55 (7.2) | 7 (0.9) | 47 | 190 | 1000 | 763 |
| LU | 456 (90.1) | 17 (3.4) | 30 (5.9) | 3 (0.6) | 21 | 79 | 606 | 506 |
| NL | 689 (85.2) | 35 (4.3) | 79 (9.8) | 6 (0.7) | 36 | 177 | 1022 | 809 |
| PT | 588 (88.3) | 44 (6.6) | 33 (5.0) | 1 (0.2) | 142 | 192 | 1000 | 666 |
| SE | 712 (85.7) | 42 (5.1) | 73 (8.8) | 4 (0.5) | 43 | 126 | 1000 | 831 |
| N Sum | 10720 | 701 | 823 | 81 | 961 | 2831 | 16117 | |
| N Valid Sum | 10720 | 701 | 823 | 81 | | | | 12325 |

v284 - Q54 DOM ELEC SAFETY: HARD TO READ

Q.54

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If safety instructions are given in text, do you usually find them ...?

(READ OUT)

Q.54_1 Hard to read

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v284 by isocntry, Absolute Values (Row Percent), weighted by v9

| v284 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 295 (34.4) | 563 (65.6) | 59 | 114 | 1031 | 858 |
| BE | 200 (25.6) | 580 (74.4) | 21 | 228 | 1029 | 780 |
| DE-E | 258 (34.3) | 495 (65.7) | 47 | 215 | 1015 | 753 |
| DE-W | 277 (35.4) | 506 (64.6) | 47 | 213 | 1043 | 783 |
| DK | 165 (21.2) | 614 (78.8) | 48 | 173 | 1000 | 779 |
| ES | 243 (31.9) | 518 (68.1) | 30 | 209 | 1000 | 761 |
| FI | 278 (32.8) | 569 (67.2) | 48 | 116 | 1011 | 847 |
| FR | 198 (23.7) | 638 (76.3) | 18 | 198 | 1052 | 836 |
| GB-GBN | 220 (25.3) | 650 (74.7) | 48 | 86 | 1004 | 870 |
| GB-NIR | 48 (18.8) | 207 (81.2) | 3 | 52 | 310 | 255 |
| GR | 217 (25.6) | 632 (74.4) | 18 | 132 | 999 | 849 |
| IE | 153 (23.6) | 494 (76.4) | 23 | 331 | 1001 | 647 |
| IT | 222 (28.7) | 551 (71.3) | 36 | 190 | 999 | 773 |
| LU | 179 (37.2) | 302 (62.8) | 46 | 79 | 606 | 481 |
| NL | 195 (24.1) | 613 (75.9) | 38 | 177 | 1023 | 808 |
| PT | 237 (32.6) | 490 (67.4) | 82 | 192 | 1001 | 727 |
| SE | 246 (29.4) | 591 (70.6) | 37 | 126 | 1000 | 837 |
| N Sum | 3631 | 9013 | 649 | 2831 | 16124 | |
| N Valid Sum | 3631 | 9013 | | | | 12644 |

v285 - Q54 DOM ELEC SAFETY: UNDERSTANDBLE

Q.54

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If safety instructions are given in text, do you usually find them ...?

(READ OUT)

Q.54_2 Understandable

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v285 by isocntry, Absolute Values (Row Percent), weighted by v9

| v285 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 594 (70.7) | 246 (29.3) | 77 | 114 | 1031 | 840 |
| BE | 657 (83.1) | 134 (16.9) | 11 | 228 | 1030 | 791 |
| DE-E | 533 (70.7) | 221 (29.3) | 46 | 215 | 1015 | 754 |
| DE-W | 528 (66.9) | 261 (33.1) | 40 | 213 | 1042 | 789 |
| DK | 615 (79.2) | 162 (20.8) | 50 | 173 | 1000 | 777 |
| ES | 525 (69.4) | 232 (30.6) | 34 | 209 | 1000 | 757 |
| FI | 721 (84.2) | 135 (15.8) | 39 | 116 | 1011 | 856 |
| FR | 649 (77.8) | 185 (22.2) | 20 | 198 | 1052 | 834 |
| GB-GBN | 720 (82.7) | 151 (17.3) | 47 | 86 | 1004 | 871 |
| GB-NIR | 217 (85.8) | 36 (14.2) | 5 | 52 | 310 | 253 |
| GR | 709 (84.1) | 134 (15.9) | 25 | 132 | 1000 | 843 |
| IE | 556 (85.0) | 98 (15.0) | 17 | 331 | 1002 | 654 |
| IT | 587 (76.6) | 179 (23.4) | 43 | 190 | 999 | 766 |
| LU | 339 (70.2) | 144 (29.8) | 45 | 79 | 607 | 483 |
| NL | 645 (80.0) | 161 (20.0) | 40 | 177 | 1023 | 806 |
| PT | 544 (74.8) | 183 (25.2) | 81 | 192 | 1000 | 727 |
| SE | 695 (82.8) | 144 (17.2) | 34 | 126 | 999 | 839 |
| N Sum | 9834 | 2806 | 654 | 2831 | 16125 | |
| N Valid Sum | 9834 | 2806 | | | | 12640 |

v286 - Q54 DOM ELEC SAFETY: COMPREHENSIVE

Q.54

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If safety instructions are given in text, do you usually find them ...?

(READ OUT)

Q.54_3 Comprehensive

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v286 by isocntry, Absolute Values (Row Percent), weighted by v9

| v286 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 628 (77.2) | 185 (22.8) | 105 | 114 | 1032 | 813 |
| BE | 512 (66.7) | 256 (33.3) | 34 | 228 | 1030 | 768 |
| DE-E | 533 (73.5) | 192 (26.5) | 74 | 215 | 1014 | 725 |
| DE-W | 464 (63.2) | 270 (36.8) | 96 | 213 | 1043 | 734 |
| DK | 441 (59.8) | 297 (40.2) | 88 | 173 | 999 | 738 |
| ES | 473 (66.0) | 244 (34.0) | 73 | 209 | 999 | 717 |
| FI | 422 (53.9) | 361 (46.1) | 112 | 116 | 1011 | 783 |
| FR | 591 (74.5) | 202 (25.5) | 59 | 198 | 1050 | 793 |
| GB-GBN | 668 (80.3) | 164 (19.7) | 85 | 86 | 1003 | 832 |
| GB-NIR | 208 (82.9) | 43 (17.1) | 8 | 52 | 311 | 251 |
| GR | 658 (80.0) | 164 (20.0) | 46 | 132 | 1000 | 822 |
| IE | 487 (77.1) | 145 (22.9) | 38 | 331 | 1001 | 632 |
| IT | 540 (75.4) | 176 (24.6) | 93 | 190 | 999 | 716 |
| LU | 300 (63.2) | 175 (36.8) | 52 | 79 | 606 | 475 |
| NL | 480 (61.7) | 298 (38.3) | 68 | 177 | 1023 | 778 |
| PT | 488 (73.6) | 175 (26.4) | 145 | 192 | 1000 | 663 |
| SE | 625 (77.7) | 179 (22.3) | 70 | 126 | 1000 | 804 |
| N Sum | 8518 | 3526 | 1246 | 2831 | 16121 | |
| N Valid Sum | 8518 | 3526 | | | | 12044 |

v287 - Q54 DOM ELEC SAFETY: TO THE POINT

Q.54

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If safety instructions are given in text, do you usually find them ...?

(READ OUT)

Q.54_4 Short and to the point

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v287 by isocntry, Absolute Values (Row Percent), weighted by v9

| v287 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 437 (53.6) | 378 (46.4) | 102 | 114 | 1031 | 815 |
| BE | 447 (59.1) | 309 (40.9) | 46 | 228 | 1030 | 756 |
| DE-E | 374 (51.7) | 349 (48.3) | 76 | 215 | 1014 | 723 |
| DE-W | 362 (49.5) | 369 (50.5) | 99 | 213 | 1043 | 731 |
| DK | 367 (49.7) | 372 (50.3) | 88 | 173 | 1000 | 739 |
| ES | 419 (57.9) | 305 (42.1) | 67 | 209 | 1000 | 724 |
| FI | 447 (55.0) | 366 (45.0) | 83 | 116 | 1012 | 813 |
| FR | 488 (59.7) | 329 (40.3) | 36 | 198 | 1051 | 817 |
| GB-GBN | 529 (62.6) | 316 (37.4) | 73 | 86 | 1004 | 845 |
| GB-NIR | 164 (67.5) | 79 (32.5) | 15 | 52 | 310 | 243 |
| GR | 642 (76.8) | 194 (23.2) | 32 | 132 | 1000 | 836 |
| IE | 465 (72.2) | 179 (27.8) | 27 | 331 | 1002 | 644 |
| IT | 439 (58.7) | 309 (41.3) | 61 | 190 | 999 | 748 |
| LU | 219 (45.2) | 266 (54.8) | 42 | 79 | 606 | 485 |
| NL | 430 (55.9) | 339 (44.1) | 77 | 177 | 1023 | 769 |
| PT | 442 (63.8) | 251 (36.2) | 116 | 192 | 1001 | 693 |
| SE | 476 (58.8) | 333 (41.2) | 66 | 126 | 1001 | 809 |
| N Sum | 7147 | 5043 | 1106 | 2831 | 16127 | |
| N Valid Sum | 7147 | 5043 | | | | 12190 |

v288 - Q54 DOM ELEC SAFETY: NAT LANGUAGE

Q.54

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If safety instructions are given in text, do you usually find them ...?

(READ OUT)

Q.54_5 Written in (NATIONAL LANGUAGE)

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v288 by isocntry, Absolute Values (Row Percent), weighted by v9

| v288 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 767 (89.8) | 87 (10.2) | 64 | 114 | 1032 | 854 |
| BE | 617 (78.5) | 169 (21.5) | 15 | 228 | 1029 | 786 |
| DE-E | 697 (92.9) | 53 (7.1) | 50 | 215 | 1015 | 750 |
| DE-W | 705 (89.6) | 82 (10.4) | 43 | 213 | 1043 | 787 |
| DK | 633 (82.1) | 138 (17.9) | 56 | 173 | 1000 | 771 |
| ES | 665 (89.0) | 82 (11.0) | 44 | 209 | 1000 | 747 |
| FI | 658 (79.3) | 172 (20.7) | 65 | 116 | 1011 | 830 |
| FR | 721 (86.5) | 113 (13.5) | 19 | 198 | 1051 | 834 |
| GB-GBN | 832 (94.9) | 45 (5.1) | 40 | 86 | 1003 | 877 |
| GB-NIR | 239 (94.8) | 13 (5.2) | 7 | 52 | 311 | 252 |
| GR | 647 (77.0) | 193 (23.0) | 27 | 132 | 999 | 840 |
| IE | 595 (91.3) | 57 (8.7) | 18 | 331 | 1001 | 652 |
| IT | 655 (84.3) | 122 (15.7) | 32 | 190 | 999 | 777 |
| LU | 24 (4.8) | 472 (95.2) | 30 | 79 | 605 | 496 |
| NL | 672 (83.2) | 136 (16.8) | 38 | 177 | 1023 | 808 |
| PT | 551 (76.7) | 167 (23.3) | 90 | 192 | 1000 | 718 |
| SE | 682 (81.8) | 152 (18.2) | 40 | 126 | 1000 | 834 |
| N Sum | 10360 | 2253 | 678 | 2831 | 16122 | |
| N Valid Sum | 10360 | 2253 | | | | 12613 |

v289 - Q54 DOM ELEC SAFETY: TOO TECHNICAL

Q.54

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

If safety instructions are given in text, do you usually find them ...?

(READ OUT)

Q.54_6 Too technical

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v289 by isocntry, Absolute Values (Row Percent), weighted by v9

| v289 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 339 (41.9) | 471 (58.1) | 108 | 114 | 1032 | 810 |
| BE | 302 (38.9) | 474 (61.1) | 26 | 228 | 1030 | 776 |
| DE-E | 316 (43.2) | 415 (56.8) | 67 | 215 | 1013 | 731 |
| DE-W | 326 (43.2) | 428 (56.8) | 76 | 213 | 1043 | 754 |
| DK | 241 (32.0) | 511 (68.0) | 75 | 173 | 1000 | 752 |
| ES | 427 (57.9) | 311 (42.1) | 53 | 209 | 1000 | 738 |
| FI | 310 (38.3) | 499 (61.7) | 85 | 116 | 1010 | 809 |
| FR | 352 (43.0) | 466 (57.0) | 35 | 198 | 1051 | 818 |
| GB-GBN | 326 (38.6) | 518 (61.4) | 73 | 86 | 1003 | 844 |
| GB-NIR | 70 (28.9) | 172 (71.1) | 16 | 52 | 310 | 242 |
| GR | 409 (50.6) | 399 (49.4) | 60 | 132 | 1000 | 808 |
| IE | 218 (34.3) | 418 (65.7) | 34 | 331 | 1001 | 636 |
| IT | 361 (48.5) | 383 (51.5) | 65 | 190 | 999 | 744 |
| LU | 228 (47.0) | 257 (53.0) | 42 | 79 | 606 | 485 |
| NL | 261 (33.3) | 523 (66.7) | 62 | 177 | 1023 | 784 |
| PT | 401 (57.2) | 300 (42.8) | 107 | 192 | 1000 | 701 |
| SE | 244 (29.9) | 573 (70.1) | 58 | 126 | 1001 | 817 |
| N Sum | 5131 | 7118 | 1042 | 2831 | 16122 | |
| N Valid Sum | 5131 | 7118 | | | | 12249 |

v290 - Q55 DOM ELEC SAFETY: PRECISELY EXPLND

Q.55

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

For each of the following statements about safety instructions, could you please tell me if you tend to agree or tend to disagree?

(READ OUT)

Q.55_1 Safety instructions explain precisely what to do

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK
- 9 Inap. (not coded 1 in V249)

v290 by isocntry, Absolute Values (Row Percent), weighted by v9

| v290 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 722 (83.0) | 148 (17.0) | 48 | 114 | 1032 | 870 |
| BE | 672 (85.1) | 118 (14.9) | 12 | 228 | 1030 | 790 |
| DE-E | 677 (88.5) | 88 (11.5) | 35 | 215 | 1015 | 765 |
| DE-W | 638 (81.9) | 141 (18.1) | 51 | 213 | 1043 | 779 |
| DK | 573 (75.4) | 187 (24.6) | 67 | 173 | 1000 | 760 |
| ES | 593 (79.9) | 149 (20.1) | 48 | 209 | 999 | 742 |
| FI | 656 (78.6) | 179 (21.4) | 60 | 116 | 1011 | 835 |
| FR | 719 (87.0) | 107 (13.0) | 27 | 198 | 1051 | 826 |
| GB-GBN | 736 (83.8) | 142 (16.2) | 41 | 86 | 1005 | 878 |
| GB-NIR | 224 (89.2) | 27 (10.8) | 8 | 52 | 311 | 251 |
| GR | 766 (90.7) | 79 (9.3) | 23 | 132 | 1000 | 845 |
| IE | 612 (93.4) | 43 (6.6) | 15 | 331 | 1001 | 655 |
| IT | 647 (84.6) | 118 (15.4) | 44 | 190 | 999 | 765 |
| LU | 418 (83.3) | 84 (16.7) | 25 | 79 | 606 | 502 |
| NL | 634 (77.3) | 186 (22.7) | 26 | 177 | 1023 | 820 |
| PT | 642 (87.7) | 90 (12.3) | 77 | 192 | 1001 | 732 |
| SE | 585 (71.3) | 235 (28.7) | 55 | 126 | 1001 | 820 |
| N Sum | 10514 | 2121 | 662 | 2831 | 16128 | |
| N Valid Sum | 10514 | 2121 | | | | 12635 |

v291 - Q55 DOM ELEC SAFETY: PREVENT ACCIDENTS

Q.55

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

For each of the following statements about safety instructions, could you please tell me if you tend to agree or tend to disagree?

(READ OUT)

Q.55_2 They can prevent accidents

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK
- 9 Inap. (not coded 1 in V249)

v291 by isocntry, Absolute Values (Row Percent), weighted by v9

| v291 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 730 (85.0) | 129 (15.0) | 58 | 114 | 1031 | 859 |
| BE | 726 (92.5) | 59 (7.5) | 17 | 228 | 1030 | 785 |
| DE-E | 734 (95.1) | 38 (4.9) | 27 | 215 | 1014 | 772 |
| DE-W | 726 (92.5) | 59 (7.5) | 45 | 213 | 1043 | 785 |
| DK | 708 (92.9) | 54 (7.1) | 65 | 173 | 1000 | 762 |
| ES | 707 (95.7) | 32 (4.3) | 52 | 209 | 1000 | 739 |
| FI | 835 (97.0) | 26 (3.0) | 35 | 116 | 1012 | 861 |
| FR | 753 (91.6) | 69 (8.4) | 31 | 198 | 1051 | 822 |
| GB-GBN | 824 (93.8) | 54 (6.2) | 39 | 86 | 1003 | 878 |
| GB-NIR | 247 (96.9) | 8 (3.1) | 3 | 52 | 310 | 255 |
| GR | 801 (96.3) | 31 (3.7) | 35 | 132 | 999 | 832 |
| IE | 623 (96.6) | 22 (3.4) | 25 | 331 | 1001 | 645 |
| IT | 710 (92.1) | 61 (7.9) | 38 | 190 | 999 | 771 |
| LU | 477 (93.3) | 34 (6.7) | 16 | 79 | 606 | 511 |
| NL | 745 (89.8) | 85 (10.2) | 16 | 177 | 1023 | 830 |
| PT | 734 (96.7) | 25 (3.3) | 49 | 192 | 1000 | 759 |
| SE | 832 (98.0) | 17 (2.0) | 25 | 126 | 1000 | 849 |
| N Sum | 11912 | 803 | 576 | 2831 | 16122 | |
| N Valid Sum | 11912 | 803 | | | | 12715 |

v292 - Q55 DOM ELEC SAFETY: CHLDR/ELDRLY/DISABL

Q.55

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

For each of the following statements about safety instructions, could you please tell me if you tend to agree or tend to disagree?

(READ OUT)

Q.55_3 They should mention the risks to children, elderly people or people with disabilities when using the product

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK
- 9 Inap. (not coded 1 in V249)

v292 by isocntry, Absolute Values (Row Percent), weighted by v9

| v292 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 806 (92.0) | 70 (8.0) | 41 | 114 | 1031 | 876 |
| BE | 759 (96.2) | 30 (3.8) | 12 | 228 | 1029 | 789 |
| DE-E | 742 (96.9) | 24 (3.1) | 33 | 215 | 1014 | 766 |
| DE-W | 743 (94.5) | 43 (5.5) | 44 | 213 | 1043 | 786 |
| DK | 664 (87.3) | 97 (12.7) | 66 | 173 | 1000 | 761 |
| ES | 713 (96.4) | 27 (3.6) | 51 | 209 | 1000 | 740 |
| FI | 843 (96.5) | 31 (3.5) | 22 | 116 | 1012 | 874 |
| FR | 794 (96.0) | 33 (4.0) | 27 | 198 | 1052 | 827 |
| GB-GBN | 869 (97.8) | 20 (2.2) | 28 | 86 | 1003 | 889 |
| GB-NIR | 253 (99.2) | 2 (0.8) | 3 | 52 | 310 | 255 |
| GR | 830 (98.0) | 17 (2.0) | 21 | 132 | 1000 | 847 |
| IE | 644 (97.9) | 14 (2.1) | 12 | 331 | 1001 | 658 |
| IT | 761 (96.7) | 26 (3.3) | 22 | 190 | 999 | 787 |
| LU | 470 (92.2) | 40 (7.8) | 17 | 79 | 606 | 510 |
| NL | 684 (84.0) | 130 (16.0) | 33 | 177 | 1024 | 814 |
| PT | 730 (96.3) | 28 (3.7) | 50 | 192 | 1000 | 758 |
| SE | 766 (92.7) | 60 (7.3) | 48 | 126 | 1000 | 826 |
| N Sum | 12071 | 692 | 530 | 2831 | 16124 | |
| N Valid Sum | 12071 | 692 | | | | 12763 |

v293 - Q55 DOM ELEC SAFETY: SPECIF CONSEQUENCES

Q.55

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

For each of the following statements about safety instructions, could you please tell me if you tend to agree or tend to disagree?

(READ OUT)

Q.55_4 They should be more specific about the consequences if you don't follow these instructions

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK
- 9 Inap. (not coded 1 in V249)

v293 by isocntry, Absolute Values (Row Percent), weighted by v9

| v293 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 727 (86.3) | 115 (13.7) | 76 | 114 | 1032 | 842 |
| BE | 702 (90.3) | 75 (9.7) | 25 | 228 | 1030 | 777 |
| DE-E | 685 (91.0) | 68 (9.0) | 46 | 215 | 1014 | 753 |
| DE-W | 718 (93.4) | 51 (6.6) | 61 | 213 | 1043 | 769 |
| DK | 527 (70.5) | 220 (29.5) | 80 | 173 | 1000 | 747 |
| ES | 690 (93.8) | 46 (6.3) | 55 | 209 | 1000 | 736 |
| FI | 794 (92.0) | 69 (8.0) | 33 | 116 | 1012 | 863 |
| FR | 734 (89.3) | 88 (10.7) | 31 | 198 | 1051 | 822 |
| GB-GBN | 784 (90.3) | 84 (9.7) | 50 | 86 | 1004 | 868 |
| GB-NIR | 238 (95.2) | 12 (4.8) | 9 | 52 | 311 | 250 |
| GR | 825 (97.5) | 21 (2.5) | 22 | 132 | 1000 | 846 |
| IE | 621 (95.7) | 28 (4.3) | 21 | 331 | 1001 | 649 |
| IT | 687 (89.6) | 80 (10.4) | 42 | 190 | 999 | 767 |
| LU | 410 (80.1) | 102 (19.9) | 15 | 79 | 606 | 512 |
| NL | 606 (76.1) | 190 (23.9) | 50 | 177 | 1023 | 796 |
| PT | 728 (97.1) | 22 (2.9) | 58 | 192 | 1000 | 750 |
| SE | 593 (73.8) | 210 (26.2) | 71 | 126 | 1000 | 803 |
| N Sum | 11069 | 1481 | 745 | 2831 | 16126 | |
| N Valid Sum | 11069 | 1481 | | | | 12550 |

v294 - Q56 DOM ELEC SAFETY SEEN: RAIN/MOISTURE

Q.56

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following safety instructions, or not?

(READ OUT)

Q.56_1 To reduce the risk of fire or electric shock, do not expose this product to rain or moisture

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v294 by isocntry, Absolute Values (Row Percent), weighted by v9

| v294 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 717 (81.6) | 162 (18.4) | 38 | 114 | 1031 | 879 |
| BE | 596 (76.7) | 181 (23.3) | 24 | 228 | 1029 | 777 |
| DE-E | 603 (82.5) | 128 (17.5) | 68 | 215 | 1014 | 731 |
| DE-W | 641 (82.3) | 138 (17.7) | 51 | 213 | 1043 | 779 |
| DK | 722 (88.6) | 93 (11.4) | 12 | 173 | 1000 | 815 |
| ES | 571 (77.4) | 167 (22.6) | 52 | 209 | 999 | 738 |
| FI | 757 (86.7) | 116 (13.3) | 23 | 116 | 1012 | 873 |
| FR | 646 (78.5) | 177 (21.5) | 30 | 198 | 1051 | 823 |
| GB-GBN | 725 (81.6) | 164 (18.4) | 29 | 86 | 1004 | 889 |
| GB-NIR | 208 (85.2) | 36 (14.8) | 14 | 52 | 310 | 244 |
| GR | 767 (89.6) | 89 (10.4) | 12 | 132 | 1000 | 856 |
| IE | 588 (91.6) | 54 (8.4) | 28 | 331 | 1001 | 642 |
| IT | 615 (80.1) | 153 (19.9) | 41 | 190 | 999 | 768 |
| LU | 443 (85.5) | 75 (14.5) | 8 | 79 | 605 | 518 |
| NL | 667 (80.7) | 160 (19.3) | 19 | 177 | 1023 | 827 |
| PT | 595 (77.7) | 171 (22.3) | 43 | 192 | 1001 | 766 |
| SE | 733 (86.4) | 115 (13.6) | 26 | 126 | 1000 | 848 |
| N Sum | 10594 | 2179 | 518 | 2831 | 16122 | |
| N Valid Sum | 10594 | 2179 | | | | 12773 |

v295 - Q56 DOM ELEC SAFETY SEEN: VENTILATION

Q.56

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following safety instructions, or not?

(READ OUT)

Q.56_2 Never obstruct ventilation openings which are provided to prevent overheating

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v295 by isocntry, Absolute Values (Row Percent), weighted by v9

| v295 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 628 (71.7) | 248 (28.3) | 41 | 114 | 1031 | 876 |
| BE | 590 (76.2) | 184 (23.8) | 28 | 228 | 1030 | 774 |
| DE-E | 598 (81.5) | 136 (18.5) | 65 | 215 | 1014 | 734 |
| DE-W | 646 (83.1) | 131 (16.9) | 53 | 213 | 1043 | 777 |
| DK | 667 (83.0) | 137 (17.0) | 23 | 173 | 1000 | 804 |
| ES | 591 (78.9) | 158 (21.1) | 42 | 209 | 1000 | 749 |
| FI | 767 (88.0) | 105 (12.0) | 23 | 116 | 1011 | 872 |
| FR | 718 (86.2) | 115 (13.8) | 20 | 198 | 1051 | 833 |
| GB-GBN | 776 (87.7) | 109 (12.3) | 33 | 86 | 1004 | 885 |
| GB-NIR | 229 (92.0) | 20 (8.0) | 10 | 52 | 311 | 249 |
| GR | 547 (65.5) | 288 (34.5) | 33 | 132 | 1000 | 835 |
| IE | 565 (88.4) | 74 (11.6) | 31 | 331 | 1001 | 639 |
| IT | 639 (82.1) | 139 (17.9) | 32 | 190 | 1000 | 778 |
| LU | 432 (83.2) | 87 (16.8) | 8 | 79 | 606 | 519 |
| NL | 605 (73.2) | 222 (26.8) | 19 | 177 | 1023 | 827 |
| PT | 548 (73.5) | 198 (26.5) | 63 | 192 | 1001 | 746 |
| SE | 712 (84.5) | 131 (15.5) | 31 | 126 | 1000 | 843 |
| N Sum | 10258 | 2482 | 555 | 2831 | 16126 | |
| N Valid Sum | 10258 | 2482 | | | | 12740 |

v296 - Q56 DOM ELEC SAFETY SEEN: LIQUIDS

Q.56

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following safety instructions, or not?

(READ OUT)

Q.56_3 Never put objects or liquids of any kind in the appliance

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v296 by isocntry, Absolute Values (Row Percent), weighted by v9

| v296 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 624 (71.1) | 254 (28.9) | 39 | 114 | 1031 | 878 |
| BE | 548 (70.7) | 227 (29.3) | 26 | 228 | 1029 | 775 |
| DE-E | 589 (79.7) | 150 (20.3) | 60 | 215 | 1014 | 739 |
| DE-W | 591 (77.0) | 177 (23.0) | 61 | 213 | 1042 | 768 |
| DK | 644 (79.4) | 167 (20.6) | 16 | 173 | 1000 | 811 |
| ES | 581 (79.7) | 148 (20.3) | 62 | 209 | 1000 | 729 |
| FI | 627 (72.7) | 235 (27.3) | 33 | 116 | 1011 | 862 |
| FR | 687 (82.8) | 143 (17.2) | 23 | 198 | 1051 | 830 |
| GB-GBN | 689 (78.0) | 194 (22.0) | 34 | 86 | 1003 | 883 |
| GB-NIR | 195 (78.6) | 53 (21.4) | 11 | 52 | 311 | 248 |
| GR | 735 (86.0) | 120 (14.0) | 12 | 132 | 999 | 855 |
| IE | 559 (87.1) | 83 (12.9) | 27 | 331 | 1000 | 642 |
| IT | 631 (81.9) | 139 (18.1) | 40 | 190 | 1000 | 770 |
| LU | 461 (89.2) | 56 (10.8) | 10 | 79 | 606 | 517 |
| NL | 553 (67.6) | 265 (32.4) | 28 | 177 | 1023 | 818 |
| PT | 544 (73.0) | 201 (27.0) | 63 | 192 | 1000 | 745 |
| SE | 558 (68.0) | 263 (32.0) | 54 | 126 | 1001 | 821 |
| N Sum | 9816 | 2875 | 599 | 2831 | 16121 | |
| N Valid Sum | 9816 | 2875 | | | | 12691 |

v297 - Q56 DOM ELEC SAFETY SEEN: POWER SOURCE

Q.56

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following safety instructions, or not?

(READ OUT)

Q.56_4 Make sure that the appliance is plugged into the right power source

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v297 by isocntry, Absolute Values (Row Percent), weighted by v9

| v297 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 749 (84.1) | 142 (15.9) | 26 | 114 | 1031 | 891 |
| BE | 643 (82.2) | 139 (17.8) | 19 | 228 | 1029 | 782 |
| DE-E | 628 (83.8) | 121 (16.2) | 51 | 215 | 1015 | 749 |
| DE-W | 671 (84.9) | 119 (15.1) | 40 | 213 | 1043 | 790 |
| DK | 703 (86.0) | 114 (14.0) | 10 | 173 | 1000 | 817 |
| ES | 618 (83.0) | 127 (17.0) | 45 | 209 | 999 | 745 |
| FI | 722 (83.3) | 145 (16.7) | 28 | 116 | 1011 | 867 |
| FR | 738 (88.1) | 100 (11.9) | 15 | 198 | 1051 | 838 |
| GB-GBN | 670 (76.1) | 210 (23.9) | 38 | 86 | 1004 | 880 |
| GB-NIR | 198 (79.5) | 51 (20.5) | 9 | 52 | 310 | 249 |
| GR | 733 (85.5) | 124 (14.5) | 11 | 132 | 1000 | 857 |
| IE | 570 (88.4) | 75 (11.6) | 25 | 331 | 1001 | 645 |
| IT | 680 (86.3) | 108 (13.7) | 22 | 190 | 1000 | 788 |
| LU | 463 (89.9) | 52 (10.1) | 12 | 79 | 606 | 515 |
| NL | 719 (86.5) | 112 (13.5) | 16 | 177 | 1024 | 831 |
| PT | 608 (80.6) | 146 (19.4) | 54 | 192 | 1000 | 754 |
| SE | 756 (88.8) | 95 (11.2) | 23 | 126 | 1000 | 851 |
| N Sum | 10869 | 1980 | 444 | 2831 | 16124 | |
| N Valid Sum | 10869 | 1980 | | | | 12849 |

v298 - Q56 DOM ELEC SAFETY SEEN: REPAIRING

Q.56

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following safety instructions, or not?

(READ OUT)

Q.56_5 To have the appliance repaired by an unqualified person can be dangerous

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v298 by isocntry, Absolute Values (Row Percent), weighted by v9

| v298 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 687 (78.9) | 184 (21.1) | 47 | 114 | 1032 | 871 |
| BE | 507 (65.6) | 266 (34.4) | 29 | 228 | 1030 | 773 |
| DE-E | 611 (81.4) | 140 (18.6) | 48 | 215 | 1014 | 751 |
| DE-W | 678 (85.5) | 115 (14.5) | 36 | 213 | 1042 | 793 |
| DK | 674 (83.9) | 129 (16.1) | 23 | 173 | 999 | 803 |
| ES | 536 (74.3) | 185 (25.7) | 70 | 209 | 1000 | 721 |
| FI | 664 (76.5) | 204 (23.5) | 27 | 116 | 1011 | 868 |
| FR | 567 (70.0) | 243 (30.0) | 43 | 198 | 1051 | 810 |
| GB-GBN | 695 (79.8) | 176 (20.2) | 47 | 86 | 1004 | 871 |
| GB-NIR | 201 (83.4) | 40 (16.6) | 17 | 52 | 310 | 241 |
| GR | 686 (80.8) | 163 (19.2) | 19 | 132 | 1000 | 849 |
| IE | 547 (86.1) | 88 (13.9) | 35 | 331 | 1001 | 635 |
| IT | 561 (73.7) | 200 (26.3) | 48 | 190 | 999 | 761 |
| LU | 441 (86.1) | 71 (13.9) | 15 | 79 | 606 | 512 |
| NL | 601 (73.7) | 214 (26.3) | 31 | 177 | 1023 | 815 |
| PT | 568 (75.3) | 186 (24.7) | 55 | 192 | 1001 | 754 |
| SE | 662 (78.7) | 179 (21.3) | 33 | 126 | 1000 | 841 |
| N Sum | 9886 | 2783 | 623 | 2831 | 16123 | |
| N Valid Sum | 9886 | 2783 | | | | 12669 |

v299 - Q57 DOM ELEC SAFETY LOGOS - PREV ACCIDENT

Q.57

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you think safety symbols can prevent accidents?

- 1 Yes
- 2 No
- 3 It depends (SPONTANEOUS)
- 4 DK
- 9 Inap. (not coded 1 in V249)

v299 by isocntry, Absolute Values (Row Percent), weighted by v9

| Table by isocntry, Absolute Values (row 1 - isocntry), weighted by v299 | | | | | | | | |
|---|------------|------------|------------|-----|------|---|-------|-------------|
| | v299 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | | | |
| | | | | M | M | | | |
| AT | 580 (65.5) | 126 (14.2) | 180 (20.3) | 30 | 114 | | 1030 | 886 |
| BE | 629 (79.0) | 76 (9.5) | 91 (11.4) | 7 | 228 | | 1031 | 796 |
| DE-E | 606 (78.7) | 59 (7.7) | 105 (13.6) | 30 | 215 | | 1015 | 770 |
| DE-W | 602 (75.8) | 53 (6.7) | 139 (17.5) | 37 | 213 | | 1044 | 794 |
| DK | 665 (83.9) | 74 (9.3) | 54 (6.8) | 33 | 173 | | 999 | 793 |
| ES | 666 (87.7) | 38 (5.0) | 55 (7.2) | 32 | 209 | | 1000 | 759 |
| FI | 724 (83.5) | 68 (7.8) | 75 (8.7) | 28 | 116 | | 1011 | 867 |
| FR | 630 (75.7) | 90 (10.8) | 112 (13.5) | 22 | 198 | | 1052 | 832 |
| GB-GBN | 691 (77.8) | 82 (9.2) | 115 (13.0) | 29 | 86 | | 1003 | 888 |
| GB-NIR | 216 (87.1) | 6 (2.4) | 26 (10.5) | 11 | 52 | | 311 | 248 |
| GR | 751 (89.4) | 38 (4.5) | 51 (6.1) | 28 | 132 | | 1000 | 840 |
| IE | 543 (82.9) | 34 (5.2) | 78 (11.9) | 14 | 331 | | 1000 | 655 |
| IT | 621 (79.4) | 48 (6.1) | 113 (14.5) | 27 | 190 | | 999 | 782 |
| LU | 417 (79.9) | 47 (9.0) | 58 (11.1) | 6 | 79 | | 607 | 522 |
| NL | 676 (81.3) | 74 (8.9) | 82 (9.9) | 13 | 177 | | 1022 | 832 |
| PT | 629 (81.9) | 52 (6.8) | 87 (11.3) | 40 | 192 | | 1000 | 768 |
| SE | 762 (88.4) | 43 (5.0) | 57 (6.6) | 11 | 126 | | 999 | 862 |
| N Sum | 10408 | 1008 | 1478 | 398 | 2831 | | 16123 | |
| N Valid Sum | 10408 | 1008 | 1478 | | | | | 12894 |

v300 - Q58 DOM ELEC SAFETY LOGOS - TK I ACCOUNT

Q.58

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you usually take these symbols into account when choosing a domestic electrical appliance?

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v300 by isocntry, Absolute Values (Row Percent), weighted by v9

| v300 | | | | | | | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|---|-------|-------|---|---|---|-------|-------------|
| isocntry | | | | | | | | | | | | |
| | | | | | M | M | | | | | | |
| AT | 491 (57.2) | 367 (42.8) | 59 | 114 | | 1031 | 858 | | | | | |
| BE | 402 (51.5) | 379 (48.5) | 20 | 228 | | 1029 | 781 | | | | | |
| DE-E | 512 (68.9) | 231 (31.1) | 56 | 215 | | 1014 | 743 | | | | | |
| DE-W | 464 (60.1) | 308 (39.9) | 57 | 213 | | 1042 | 772 | | | | | |
| DK | 255 (32.2) | 537 (67.8) | 34 | 173 | | 999 | 792 | | | | | |
| ES | 350 (46.4) | 404 (53.6) | 37 | 209 | | 1000 | 754 | | | | | |
| FI | 400 (47.6) | 440 (52.4) | 55 | 116 | | 1011 | 840 | | | | | |
| FR | 344 (42.3) | 469 (57.7) | 40 | 198 | | 1051 | 813 | | | | | |
| GB-GBN | 342 (39.4) | 526 (60.6) | 50 | 86 | | 1004 | 868 | | | | | |
| GB-NIR | 117 (46.2) | 136 (53.8) | 6 | 52 | | 311 | 253 | | | | | |
| GR | 539 (63.4) | 311 (36.6) | 18 | 132 | | 1000 | 850 | | | | | |
| IE | 315 (50.6) | 308 (49.4) | 47 | 331 | | 1001 | 623 | | | | | |
| IT | 463 (61.1) | 295 (38.9) | 51 | 190 | | 999 | 758 | | | | | |
| LU | 324 (63.3) | 188 (36.7) | 15 | 79 | | 606 | 512 | | | | | |
| NL | 435 (53.3) | 381 (46.7) | 30 | 177 | | 1023 | 816 | | | | | |
| PT | 383 (49.1) | 397 (50.9) | 29 | 192 | | 1001 | 780 | | | | | |
| SE | 401 (47.9) | 436 (52.1) | 37 | 126 | | 1000 | 837 | | | | | |
| N Sum | 6537 | 6113 | 641 | 2831 | | 16122 | | | | | | |
| N Valid Sum | 6537 | 6113 | | | | | 12650 | | | | | |

v301 - Q59 DOM ELEC SAFETY LOGOS - STANDARDISE

Q.59

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you think these symbols should be standardised like symbols used on clothes tags?

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v301 by isocntry, Absolute Values (Row Percent), weighted by v9

| Country by isocntry, Absolute Values (row 1: correct), weighted by v301 | | | | | | | |
|---|------------|------------|------|------|---|-------|-------------|
| | v301 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
| isocntry | | | | M | M | | |
| AT | 671 (87.9) | 92 (12.1) | 154 | 114 | | 1031 | 763 |
| BE | 634 (86.3) | 101 (13.7) | 67 | 228 | | 1030 | 735 |
| DE-E | 648 (90.6) | 67 (9.4) | 84 | 215 | | 1014 | 715 |
| DE-W | 711 (93.3) | 51 (6.7) | 68 | 213 | | 1043 | 762 |
| DK | 701 (92.7) | 55 (7.3) | 71 | 173 | | 1000 | 756 |
| ES | 641 (92.1) | 55 (7.9) | 94 | 209 | | 999 | 696 |
| FI | 719 (90.7) | 74 (9.3) | 102 | 116 | | 1011 | 793 |
| FR | 644 (88.6) | 83 (11.4) | 126 | 198 | | 1051 | 727 |
| GB-GBN | 806 (96.2) | 32 (3.8) | 80 | 86 | | 1004 | 838 |
| GB-NIR | 233 (94.7) | 13 (5.3) | 13 | 52 | | 311 | 246 |
| GR | 670 (88.9) | 84 (11.1) | 114 | 132 | | 1000 | 754 |
| IE | 560 (94.6) | 32 (5.4) | 78 | 331 | | 1001 | 592 |
| IT | 651 (93.4) | 46 (6.6) | 112 | 190 | | 999 | 697 |
| LU | 423 (85.6) | 71 (14.4) | 33 | 79 | | 606 | 494 |
| NL | 760 (93.1) | 56 (6.9) | 30 | 177 | | 1023 | 816 |
| PT | 614 (87.5) | 88 (12.5) | 106 | 192 | | 1000 | 702 |
| SE | 826 (97.5) | 21 (2.5) | 28 | 126 | | 1001 | 847 |
| N Sum | 10912 | 1021 | 1360 | 2831 | | 16124 | |
| N Valid Sum | 10912 | 1021 | | | | | 11933 |

v302 - Q60 DOM ELEC SAFETY SEEN - SYMBOL 1

Q.60

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following symbols on domestic electrical appliances you have at home?

(SHOW CARD)

Q.60_1 SYMBOL 1

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v302 by isocntry, Absolute Values (Row Percent), weighted by v9

| v302 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 339 (39.8) | 513 (60.2) | 66 | 114 | 1032 | 852 |
| BE | 160 (20.8) | 611 (79.2) | 31 | 228 | 1030 | 771 |
| DE-E | 271 (36.7) | 468 (63.3) | 60 | 215 | 1014 | 739 |
| DE-W | 250 (33.4) | 498 (66.6) | 81 | 213 | 1042 | 748 |
| DK | 160 (20.0) | 642 (80.0) | 25 | 173 | 1000 | 802 |
| ES | 238 (30.7) | 537 (69.3) | 16 | 209 | 1000 | 775 |
| FI | 123 (14.1) | 751 (85.9) | 21 | 116 | 1011 | 874 |
| FR | 220 (27.1) | 592 (72.9) | 41 | 198 | 1051 | 812 |
| GB-GBN | 190 (22.0) | 673 (78.0) | 55 | 86 | 1004 | 863 |
| GB-NIR | 56 (22.7) | 191 (77.3) | 11 | 52 | 310 | 247 |
| GR | 143 (16.6) | 717 (83.4) | 8 | 132 | 1000 | 860 |
| IE | 201 (32.8) | 412 (67.2) | 57 | 331 | 1001 | 613 |
| IT | 217 (28.2) | 552 (71.8) | 40 | 190 | 999 | 769 |
| LU | 186 (37.0) | 317 (63.0) | 23 | 79 | 605 | 503 |
| NL | 212 (26.2) | 597 (73.8) | 36 | 177 | 1022 | 809 |
| PT | 181 (23.1) | 604 (76.9) | 23 | 192 | 1000 | 785 |
| SE | 120 (14.6) | 704 (85.4) | 50 | 126 | 1000 | 824 |
| N Sum | 3267 | 9379 | 644 | 2831 | 16121 | |
| N Valid Sum | 3267 | 9379 | | | | 12646 |

v303 - Q60 DOM ELEC SAFETY SEEN - SYMBOL 2

Q.60

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following symbols on domestic electrical appliances you have at home?

(SHOW CARD)

Q.60_2 SYMBOL 2

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v303 by isocntry, Absolute Values (Row Percent), weighted by v9

| v303 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 497 (57.5) | 368 (42.5) | 52 | 114 | 1031 | 865 |
| BE | 581 (74.4) | 200 (25.6) | 21 | 228 | 1030 | 781 |
| DE-E | 426 (56.3) | 331 (43.7) | 42 | 215 | 1014 | 757 |
| DE-W | 404 (52.7) | 363 (47.3) | 63 | 213 | 1043 | 767 |
| DK | 493 (61.2) | 313 (38.8) | 21 | 173 | 1000 | 806 |
| ES | 416 (53.7) | 359 (46.3) | 16 | 209 | 1000 | 775 |
| FI | 494 (56.5) | 380 (43.5) | 22 | 116 | 1012 | 874 |
| FR | 576 (69.8) | 249 (30.2) | 28 | 198 | 1051 | 825 |
| GB-GBN | 605 (69.6) | 264 (30.4) | 49 | 86 | 1004 | 869 |
| GB-NIR | 178 (70.6) | 74 (29.4) | 6 | 52 | 310 | 252 |
| GR | 486 (56.2) | 379 (43.8) | 3 | 132 | 1000 | 865 |
| IE | 439 (69.6) | 192 (30.4) | 39 | 331 | 1001 | 631 |
| IT | 519 (66.3) | 264 (33.7) | 26 | 190 | 999 | 783 |
| LU | 395 (77.5) | 115 (22.5) | 17 | 79 | 606 | 510 |
| NL | 443 (54.3) | 373 (45.7) | 31 | 177 | 1024 | 816 |
| PT | 453 (57.1) | 340 (42.9) | 15 | 192 | 1000 | 793 |
| SE | 567 (66.3) | 288 (33.7) | 20 | 126 | 1001 | 855 |
| N Sum | 7972 | 4852 | 471 | 2831 | 16126 | |
| N Valid Sum | 7972 | 4852 | | | | 12824 |

v304 - Q60 DOM ELEC SAFETY SEEN - SYMBOL 3

Q.60

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following symbols on domestic electrical appliances you have at home?

(SHOW CARD)

Q.60_3 SYMBOL 3

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v304 by isocntry, Absolute Values (Row Percent), weighted by v9

| v304 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 347 (40.5) | 510 (59.5) | 60 | 114 | 1031 | 857 |
| BE | 282 (36.5) | 490 (63.5) | 29 | 228 | 1029 | 772 |
| DE-E | 325 (45.1) | 396 (54.9) | 78 | 215 | 1014 | 721 |
| DE-W | 257 (33.9) | 501 (66.1) | 71 | 213 | 1042 | 758 |
| DK | 257 (31.9) | 548 (68.1) | 22 | 173 | 1000 | 805 |
| ES | 289 (37.5) | 481 (62.5) | 21 | 209 | 1000 | 770 |
| FI | 196 (22.5) | 674 (77.5) | 25 | 116 | 1011 | 870 |
| FR | 319 (39.3) | 492 (60.7) | 42 | 198 | 1051 | 811 |
| GB-GBN | 273 (32.0) | 579 (68.0) | 66 | 86 | 1004 | 852 |
| GB-NIR | 85 (34.1) | 164 (65.9) | 9 | 52 | 310 | 249 |
| GR | 298 (34.7) | 562 (65.3) | 7 | 132 | 999 | 860 |
| IE | 321 (51.7) | 300 (48.3) | 49 | 331 | 1001 | 621 |
| IT | 288 (37.5) | 481 (62.5) | 41 | 190 | 1000 | 769 |
| LU | 244 (48.0) | 264 (52.0) | 18 | 79 | 605 | 508 |
| NL | 232 (28.6) | 579 (71.4) | 35 | 177 | 1023 | 811 |
| PT | 295 (37.7) | 487 (62.3) | 26 | 192 | 1000 | 782 |
| SE | 248 (29.7) | 588 (70.3) | 38 | 126 | 1000 | 836 |
| N Sum | 4556 | 8096 | 637 | 2831 | 16120 | |
| N Valid Sum | 4556 | 8096 | | | | 12652 |

v305 - Q60 DOM ELEC SAFETY SEEN - SYMBOL 4

Q.60

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following symbols on domestic electrical appliances you have at home?

(SHOW CARD)

Q.60_4 SYMBOL 4

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v305 by isocntry, Absolute Values (Row Percent), weighted by v9

| v305 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 682 (78.5) | 187 (21.5) | 48 | 114 | 1031 | 869 |
| BE | 650 (83.1) | 132 (16.9) | 19 | 228 | 1029 | 782 |
| DE-E | 684 (89.1) | 84 (10.9) | 31 | 215 | 1014 | 768 |
| DE-W | 676 (86.7) | 104 (13.3) | 50 | 213 | 1043 | 780 |
| DK | 665 (81.6) | 150 (18.4) | 12 | 173 | 1000 | 815 |
| ES | 498 (64.9) | 269 (35.1) | 24 | 209 | 1000 | 767 |
| FI | 699 (79.8) | 177 (20.2) | 19 | 116 | 1011 | 876 |
| FR | 578 (70.8) | 238 (29.2) | 37 | 198 | 1051 | 816 |
| GB-GBN | 674 (77.5) | 196 (22.5) | 47 | 86 | 1003 | 870 |
| GB-NIR | 189 (73.8) | 67 (26.2) | 3 | 52 | 311 | 256 |
| GR | 556 (64.4) | 308 (35.6) | 4 | 132 | 1000 | 864 |
| IE | 399 (66.1) | 205 (33.9) | 66 | 331 | 1001 | 604 |
| IT | 528 (67.9) | 250 (32.1) | 31 | 190 | 999 | 778 |
| LU | 449 (87.7) | 63 (12.3) | 15 | 79 | 606 | 512 |
| NL | 698 (85.1) | 122 (14.9) | 26 | 177 | 1023 | 820 |
| PT | 528 (66.7) | 264 (33.3) | 16 | 192 | 1000 | 792 |
| SE | 699 (81.8) | 156 (18.2) | 18 | 126 | 999 | 855 |
| N Sum | 9852 | 2972 | 466 | 2831 | 16121 | |
| N Valid Sum | 9852 | 2972 | | | | 12824 |

v306 - Q60 DOM ELEC SAFETY SEEN - SYMBOL 5

Q.60

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following symbols on domestic electrical appliances you have at home?

(SHOW CARD)

Q.60_5 SYMBOL 5

1 Yes

2 No

3 DK

9 Inap. (not coded 1 in V249)

v306 by isocntry, Absolute Values (Row Percent), weighted by v9

| v306 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 578 (67.3) | 281 (32.7) | 58 | 114 | 1031 | 859 |
| BE | 589 (75.4) | 192 (24.6) | 21 | 228 | 1030 | 781 |
| DE-E | 610 (80.1) | 152 (19.9) | 37 | 215 | 1014 | 762 |
| DE-W | 568 (73.7) | 203 (26.3) | 59 | 213 | 1043 | 771 |
| DK | 504 (63.2) | 294 (36.8) | 28 | 173 | 999 | 798 |
| ES | 405 (52.6) | 365 (47.4) | 21 | 209 | 1000 | 770 |
| FI | 521 (60.4) | 342 (39.6) | 32 | 116 | 1011 | 863 |
| FR | 476 (57.8) | 347 (42.2) | 31 | 198 | 1052 | 823 |
| GB-GBN | 641 (75.1) | 213 (24.9) | 64 | 86 | 1004 | 854 |
| GB-NIR | 179 (70.8) | 74 (29.2) | 5 | 52 | 310 | 253 |
| GR | 473 (54.9) | 388 (45.1) | 7 | 132 | 1000 | 861 |
| IE | 361 (59.8) | 243 (40.2) | 66 | 331 | 1001 | 604 |
| IT | 514 (66.2) | 263 (33.8) | 32 | 190 | 999 | 777 |
| LU | 413 (80.8) | 98 (19.2) | 16 | 79 | 606 | 511 |
| NL | 535 (67.2) | 261 (32.8) | 50 | 177 | 1023 | 796 |
| PT | 466 (58.9) | 325 (41.1) | 18 | 192 | 1001 | 791 |
| SE | 484 (57.8) | 354 (42.2) | 36 | 126 | 1000 | 838 |
| N Sum | 8317 | 4395 | 581 | 2831 | 16124 | |
| N Valid Sum | 8317 | 4395 | | | | 12712 |

v307 - Q60 DOM ELEC SAFETY SEEN - SYMBOL 6

Q.60

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following symbols on domestic electrical appliances you have at home?

(SHOW CARD)

Q.60_6 SYMBOL 6

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v307 by isocntry, Absolute Values (Row Percent), weighted by v9

| v307 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 215 (25.3) | 634 (74.7) | 68 | 114 | 1031 | 849 |
| BE | 156 (20.2) | 616 (79.8) | 29 | 228 | 1029 | 772 |
| DE-E | 280 (38.0) | 456 (62.0) | 64 | 215 | 1015 | 736 |
| DE-W | 231 (30.8) | 518 (69.2) | 80 | 213 | 1042 | 749 |
| DK | 93 (11.5) | 715 (88.5) | 19 | 173 | 1000 | 808 |
| ES | 214 (27.7) | 559 (72.3) | 19 | 209 | 1001 | 773 |
| FI | 97 (11.1) | 773 (88.9) | 25 | 116 | 1011 | 870 |
| FR | 286 (35.2) | 526 (64.8) | 41 | 198 | 1051 | 812 |
| GB-GBN | 144 (16.9) | 710 (83.1) | 64 | 86 | 1004 | 854 |
| GB-NIR | 46 (18.3) | 205 (81.7) | 8 | 52 | 311 | 251 |
| GR | 252 (29.3) | 609 (70.7) | 6 | 132 | 999 | 861 |
| IE | 256 (42.2) | 350 (57.8) | 64 | 331 | 1001 | 606 |
| IT | 252 (32.4) | 526 (67.6) | 31 | 190 | 999 | 778 |
| LU | 176 (34.6) | 332 (65.4) | 19 | 79 | 606 | 508 |
| NL | 141 (17.2) | 678 (82.8) | 28 | 177 | 1024 | 819 |
| PT | 205 (26.0) | 584 (74.0) | 19 | 192 | 1000 | 789 |
| SE | 103 (12.2) | 743 (87.8) | 28 | 126 | 1000 | 846 |
| N Sum | 3147 | 9534 | 612 | 2831 | 16124 | |
| N Valid Sum | 3147 | 9534 | | | | 12681 |

v308 - Q60 DOM ELEC SAFETY SEEN - SYMBOL 7

Q.60

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Have you ever seen the following symbols on domestic electrical appliances you have at home?

(SHOW CARD)

Q.60_7 SYMBOL 7

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V249)

v308 by isocntry, Absolute Values (Row Percent), weighted by v9

| v308 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 246 (29.6) | 584 (70.4) | 88 | 114 | 1032 | 830 |
| BE | 309 (40.1) | 461 (59.9) | 32 | 228 | 1030 | 770 |
| DE-E | 182 (25.0) | 546 (75.0) | 71 | 215 | 1014 | 728 |
| DE-W | 168 (22.4) | 583 (77.6) | 79 | 213 | 1043 | 751 |
| DK | 193 (24.2) | 606 (75.8) | 28 | 173 | 1000 | 799 |
| ES | 255 (33.4) | 508 (66.6) | 28 | 209 | 1000 | 763 |
| FI | 292 (34.0) | 566 (66.0) | 37 | 116 | 1011 | 858 |
| FR | 401 (49.5) | 409 (50.5) | 43 | 198 | 1051 | 810 |
| GB-GBN | 363 (43.6) | 470 (56.4) | 85 | 86 | 1004 | 833 |
| GB-NIR | 110 (43.0) | 146 (57.0) | 3 | 52 | 311 | 256 |
| GR | 292 (34.1) | 564 (65.9) | 11 | 132 | 999 | 856 |
| IE | 353 (57.1) | 265 (42.9) | 52 | 331 | 1001 | 618 |
| IT | 406 (52.8) | 363 (47.2) | 41 | 190 | 1000 | 769 |
| LU | 186 (38.8) | 293 (61.2) | 48 | 79 | 606 | 479 |
| NL | 288 (35.6) | 520 (64.4) | 39 | 177 | 1024 | 808 |
| PT | 292 (37.3) | 491 (62.7) | 25 | 192 | 1000 | 783 |
| SE | 315 (37.5) | 525 (62.5) | 34 | 126 | 1000 | 840 |
| N Sum | 4651 | 7900 | 744 | 2831 | 16126 | |
| N Valid Sum | 4651 | 7900 | | | | 12551 |

v309 - Q61A DOM ELEC SAFETY SYMBOL - UNDERSTAND

Q.61A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you know the meaning of all, most, a few or none of these safety symbols?

- 1 All
- 2 Most
- 3 A few
- 4 None
- 5 DK
- 9 Inap. (not coded 1 in V249)

v309 by isocntry, Absolute Values (Row Percent), weighted by v9

| v309 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|-----------|------------|------------|------------|-----|------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 53 (5.9) | 281 (31.3) | 439 (48.9) | 125 (13.9) | 20 | 114 | 1032 | 898 |
| BE | 42 (5.3) | 304 (38.4) | 369 (46.6) | 77 (9.7) | 10 | 228 | 1030 | 792 |
| DE-E | 50 (6.4) | 230 (29.4) | 441 (56.4) | 61 (7.8) | 17 | 215 | 1014 | 782 |
| DE-W | 56 (7.0) | 237 (29.7) | 420 (52.6) | 85 (10.7) | 32 | 213 | 1043 | 798 |
| DK | 27 (3.3) | 293 (35.7) | 428 (52.1) | 73 (8.9) | 5 | 173 | 999 | 821 |
| ES | 44 (5.7) | 213 (27.4) | 366 (47.0) | 155 (19.9) | 13 | 209 | 1000 | 778 |
| FI | 25 (2.8) | 220 (25.0) | 509 (57.9) | 125 (14.2) | 15 | 116 | 1010 | 879 |
| FR | 37 (4.4) | 312 (37.4) | 387 (46.3) | 99 (11.9) | 18 | 198 | 1051 | 835 |
| GB-GBN | 44 (4.9) | 269 (30.1) | 474 (53.0) | 108 (12.1) | 22 | 86 | 1003 | 895 |
| GB-NIR | 13 (5.1) | 81 (31.6) | 126 (49.2) | 36 (14.1) | 2 | 52 | 310 | 256 |
| GR | 51 (5.9) | 256 (29.7) | 377 (43.7) | 178 (20.6) | 5 | 132 | 999 | 862 |
| IE | 35 (5.3) | 213 (32.5) | 312 (47.6) | 95 (14.5) | 16 | 331 | 1002 | 655 |
| IT | 32 (4.0) | 264 (33.3) | 386 (48.7) | 110 (13.9) | 18 | 190 | 1000 | 792 |
| LU | 90 (17.6) | 221 (43.2) | 170 (33.3) | 30 (5.9) | 16 | 79 | 606 | 511 |
| NL | 30 (3.6) | 283 (33.8) | 432 (51.6) | 92 (11.0) | 9 | 177 | 1023 | 837 |
| PT | 52 (6.5) | 190 (23.8) | 378 (47.3) | 179 (22.4) | 8 | 192 | 999 | 799 |
| SE | 19 (2.2) | 268 (30.9) | 477 (55.1) | 102 (11.8) | 8 | 126 | 1000 | 866 |
| N Sum | 700 | 4135 | 6491 | 1730 | 234 | 2831 | 16121 | |
| N Valid Sum | 700 | 4135 | 6491 | 1730 | | | | 13056 |

v310 - Q61B DOM ELEC SAFETY SYMBOL - FOLLOW

Q.61A

IF "YES", CODE 1 IN Q.43, OTHERS GO TO Q.62

Do you know the meaning of all, most, a few or none of these safety symbols?

Q.61B

IF CODE 1 TO 3 IN Q.61A, OTHERS GO TO Q.62

Do you always, sometimes, rarely, never do what the symbols recommend?

- 1 Always
- 2 Sometimes
- 3 Rarely
- 4 Never
- 5 DK
- 9 Inap. (not 1 in V249; not 1 to 3 in V309)

v310 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v310 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----------|----------|-----|------|---|-------|-------------|
| isocntry | | | | | | | | | |
| | | | | | M | M | | | |
| AT | 435 (57.7) | 258 (34.2) | 55 (7.3) | 6 (0.8) | 19 | 259 | | 1032 | 754 |
| BE | 415 (59.5) | 228 (32.7) | 40 (5.7) | 15 (2.1) | 17 | 315 | | 1030 | 698 |
| DE-E | 465 (65.5) | 214 (30.1) | 24 (3.4) | 7 (1.0) | 11 | 292 | | 1013 | 710 |
| DE-W | 435 (63.0) | 212 (30.7) | 38 (5.5) | 5 (0.7) | 22 | 330 | | 1042 | 690 |
| DK | 404 (56.2) | 257 (35.7) | 49 (6.8) | 9 (1.3) | 30 | 251 | | 1000 | 719 |
| ES | 314 (50.7) | 231 (37.3) | 66 (10.7) | 8 (1.3) | 4 | 377 | | 1000 | 619 |
| FI | 495 (68.4) | 188 (26.0) | 37 (5.1) | 4 (0.6) | 31 | 256 | | 1011 | 724 |
| FR | 403 (57.1) | 248 (35.1) | 49 (6.9) | 6 (0.8) | 30 | 315 | | 1051 | 706 |
| GB-GBN | 410 (54.5) | 271 (36.0) | 49 (6.5) | 22 (2.9) | 36 | 217 | | 1005 | 752 |
| GB-NIR | 141 (66.2) | 63 (29.6) | 8 (3.8) | 1 (0.5) | 6 | 90 | | 309 | 213 |
| GR | 423 (61.9) | 234 (34.3) | 24 (3.5) | 2 (0.3) | 2 | 315 | | 1000 | 683 |
| IE | 295 (56.0) | 179 (34.0) | 50 (9.5) | 3 (0.6) | 33 | 441 | | 1001 | 527 |
| IT | 413 (60.9) | 236 (34.8) | 22 (3.2) | 7 (1.0) | 4 | 318 | | 1000 | 678 |
| LU | 323 (68.3) | 120 (25.4) | 22 (4.7) | 8 (1.7) | 8 | 125 | | 606 | 473 |
| NL | 412 (57.0) | 235 (32.5) | 52 (7.2) | 24 (3.3) | 21 | 278 | | 1022 | 723 |
| PT | 270 (44.0) | 294 (47.9) | 45 (7.3) | 5 (0.8) | 8 | 379 | | 1001 | 614 |
| SE | 521 (69.7) | 203 (27.2) | 18 (2.4) | 5 (0.7) | 18 | 236 | | 1001 | 747 |
| N Sum | 6574 | 3671 | 648 | 137 | 300 | 4794 | | 16124 | |
| N Valid Sum | 6574 | 3671 | 648 | 137 | | | | | 11030 |

v311 - Q62 INTERNET PURCHASE - EVER USED

Let's move to another topic: buying on the Internet.

Q.62

ASK ALL

Have you ever bought anything on the Internet?

(IF CODE 1: GO TO Q.63;

IF CODE 2 OR 3: GO TO Q.74)

1 Yes

2 No

3 DK

v311 by isocntry, Absolute Values (Row Percent), weighted by v9

| v311 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|----|-------|-------------|
| isocntry | M | | | | |
| AT | 179 (17.5) | 845 (82.5) | 7 | 1031 | 1024 |
| BE | 121 (11.8) | 901 (88.2) | 7 | 1029 | 1022 |
| DE-E | 180 (17.8) | 833 (82.2) | 1 | 1014 | 1013 |
| DE-W | 229 (22.1) | 805 (77.9) | 8 | 1042 | 1034 |
| DK | 359 (36.0) | 639 (64.0) | 3 | 1001 | 998 |
| ES | 89 (8.9) | 907 (91.1) | 4 | 1000 | 996 |
| FI | 232 (23.0) | 778 (77.0) | 1 | 1011 | 1010 |
| FR | 125 (12.0) | 919 (88.0) | 7 | 1051 | 1044 |
| GB-GBN | 249 (24.9) | 751 (75.1) | 4 | 1004 | 1000 |
| GB-NIR | 74 (24.3) | 231 (75.7) | 5 | 310 | 305 |
| GR | 28 (2.8) | 960 (97.2) | 12 | 1000 | 988 |
| IE | 171 (17.2) | 826 (82.8) | 4 | 1001 | 997 |
| IT | 69 (6.9) | 930 (93.1) | 1 | 1000 | 999 |
| LU | 149 (24.7) | 455 (75.3) | 2 | 606 | 604 |
| NL | 314 (30.8) | 706 (69.2) | 4 | 1024 | 1020 |
| PT | 35 (3.5) | 965 (96.5) | | 1000 | 1000 |
| SE | 371 (37.2) | 625 (62.8) | 4 | 1000 | 996 |
| N Sum | 2974 | 13076 | 74 | 16124 | |
| N Valid Sum | 2974 | 13076 | | | 16050 |

v312 - Q63 INTERNET PURCHASE - FREQUENCY

Q.63

ASK Q.63 TO THOSE WHO BOUGHT SOMETHING ON THE INTERNET, CODE 1 IN Q.62, OTHERS GO TO Q.74

How often do you buy things on the Internet?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Once a week or more often
- 2 Once a month
- 3 Once every 3 months
- 4 Once every 6 months
- 5 Once a year
- 6 Less often
- 7 DK
- 9 Inap. (not coded 1 in V311)

v312 by isocntry, Absolute Values (Row Percent), weighted by v9

| v312 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 | N Sum | N Valid Sum |
|-------------|----------|-----------|-----------|-----------|-----------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | | | | | |
| | | | | | | | M | M | | |
| AT | 6 (3.4) | 31 (17.8) | 43 (24.7) | 38 (21.8) | 19 (10.9) | 37 (21.3) | 4 | 852 | 1030 | 174 |
| BE | 2 (1.7) | 10 (8.3) | 18 (14.9) | 28 (23.1) | 22 (18.2) | 41 (33.9) | | 909 | 1030 | 121 |
| DE-E | 6 (3.4) | 39 (22.0) | 41 (23.2) | 46 (26.0) | 17 (9.6) | 28 (15.8) | 3 | 834 | 1014 | 177 |
| DE-W | 4 (1.8) | 51 (22.4) | 64 (28.1) | 49 (21.5) | 20 (8.8) | 40 (17.5) | 2 | 813 | 1043 | 228 |
| DK | 14 (3.9) | 60 (16.8) | 88 (24.6) | 74 (20.7) | 53 (14.8) | 69 (19.3) | | 641 | 999 | 358 |
| ES | | 5 (5.7) | 8 (9.1) | 22 (25.0) | 20 (22.7) | 33 (37.5) | 2 | 911 | 1001 | 88 |
| FI | 2 (0.9) | 23 (9.9) | 50 (21.6) | 50 (21.6) | 54 (23.3) | 53 (22.8) | 1 | 779 | 1012 | 232 |
| FR | 2 (1.6) | 21 (16.7) | 34 (27.0) | 42 (33.3) | 13 (10.3) | 14 (11.1) | | 926 | 1052 | 126 |
| GB-GBN | 9 (3.6) | 56 (22.7) | 55 (22.3) | 61 (24.7) | 26 (10.5) | 40 (16.2) | 1 | 755 | 1003 | 247 |
| GB-NIR | 1 (1.4) | 12 (16.4) | 21 (28.8) | 21 (28.8) | 9 (12.3) | 9 (12.3) | 1 | 236 | 310 | 73 |
| GR | | 1 (3.4) | 7 (24.1) | 6 (20.7) | 5 (17.2) | 10 (34.5) | | 972 | 1001 | 29 |
| IE | 4 (2.4) | 27 (16.3) | 30 (18.1) | 52 (31.3) | 24 (14.5) | 29 (17.5) | 4 | 830 | 1000 | 166 |
| IT | 4 (6.0) | 8 (11.9) | 11 (16.4) | 7 (10.4) | 12 (17.9) | 25 (37.3) | 3 | 931 | 1001 | 67 |
| LU | 10 (6.8) | 36 (24.7) | 31 (21.2) | 28 (19.2) | 20 (13.7) | 21 (14.4) | 2 | 457 | 605 | 146 |
| NL | 6 (1.9) | 33 (10.6) | 63 (20.2) | 66 (21.2) | 60 (19.2) | 84 (26.9) | 1 | 709 | 1022 | 312 |
| PT | | 5 (13.9) | 7 (19.4) | 6 (16.7) | 7 (19.4) | 11 (30.6) | | 965 | 1001 | 36 |
| SE | 5 (1.4) | 47 (12.7) | 96 (25.9) | 64 (17.3) | 61 (16.5) | 97 (26.2) | 2 | 629 | 1001 | 370 |
| N Sum | 75 | 465 | 667 | 660 | 442 | 641 | 26 | 13149 | 16125 | |
| N Valid Sum | 75 | 465 | 667 | 660 | 442 | 641 | | | | 2950 |

v313 - Q64 INTERNET PURCHASE WORRY: PAYMENT SEC

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_1 Security of payment

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v313 by isocntry, Absolute Values (Row Percent), weighted by v9

| v313 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 117 (65.4) | 62 (34.6) | 852 | 1031 | 179 |
| BE | 58 (47.5) | 64 (52.5) | 909 | 1031 | 122 |
| DE-E | 110 (61.1) | 70 (38.9) | 834 | 1014 | 180 |
| DE-W | 143 (62.4) | 86 (37.6) | 813 | 1042 | 229 |
| DK | 213 (59.3) | 146 (40.7) | 641 | 1000 | 359 |
| ES | 35 (39.3) | 54 (60.7) | 911 | 1000 | 89 |
| FI | 148 (63.8) | 84 (36.2) | 779 | 1011 | 232 |
| FR | 61 (48.8) | 64 (51.2) | 926 | 1051 | 125 |
| GB-GBN | 105 (42.2) | 144 (57.8) | 755 | 1004 | 249 |
| GB-NIR | 34 (45.9) | 40 (54.1) | 236 | 310 | 74 |
| GR | 14 (50.0) | 14 (50.0) | 972 | 1000 | 28 |
| IE | 94 (55.0) | 77 (45.0) | 830 | 1001 | 171 |
| IT | 27 (39.1) | 42 (60.9) | 931 | 1000 | 69 |
| LU | 58 (39.2) | 90 (60.8) | 457 | 605 | 148 |
| NL | 190 (60.7) | 123 (39.3) | 709 | 1022 | 313 |
| PT | 16 (45.7) | 19 (54.3) | 965 | 1000 | 35 |
| SE | 199 (53.5) | 173 (46.5) | 629 | 1001 | 372 |
| N Sum | 1622 | 1352 | 13149 | 16123 | |
| N Valid Sum | 1622 | 1352 | | | 2974 |

v314 - Q64 INTERNET PURCHASE WORRY: CREDIBILITY

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_2 Credibility of the information on the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v314 by isocntry, Absolute Values (Row Percent), weighted by v9

| v314 by isocntry, Absolute Values (Row Percent), Weighted by v314 | | | | | | |
|---|------------|-----------|-------|-------|-------|-------------|
| | v314 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 139 (78.1) | 39 (21.9) | 852 | 1030 | 178 | |
| BE | 98 (80.3) | 24 (19.7) | 909 | 1031 | 122 | |
| DE-E | 124 (68.9) | 56 (31.1) | 834 | 1014 | 180 | |
| DE-W | 155 (67.7) | 74 (32.3) | 813 | 1042 | 229 | |
| DK | 291 (81.1) | 68 (18.9) | 641 | 1000 | 359 | |
| ES | 60 (68.2) | 28 (31.8) | 911 | 999 | 88 | |
| FI | 176 (75.5) | 57 (24.5) | 779 | 1012 | 233 | |
| FR | 100 (80.0) | 25 (20.0) | 926 | 1051 | 125 | |
| GB-GBN | 177 (71.1) | 72 (28.9) | 755 | 1004 | 249 | |
| GB-NIR | 50 (67.6) | 24 (32.4) | 236 | 310 | 74 | |
| GR | 22 (75.9) | 7 (24.1) | 972 | 1001 | 29 | |
| IE | 129 (75.4) | 42 (24.6) | 830 | 1001 | 171 | |
| IT | 51 (73.9) | 18 (26.1) | 931 | 1000 | 69 | |
| LU | 102 (68.5) | 47 (31.5) | 457 | 606 | 149 | |
| NL | 243 (77.4) | 71 (22.6) | 709 | 1023 | 314 | |
| PT | 25 (69.4) | 11 (30.6) | 965 | 1001 | 36 | |
| SE | 309 (83.1) | 63 (16.9) | 629 | 1001 | 372 | |
| N Sum | 2251 | 726 | 13149 | 16126 | | |
| N Valid Sum | 2251 | 726 | | | | 2977 |

Q.64

When buying something on the Internet, are you worried about any of the following?
(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_3 Delivery (damaged goods, delay, non-delivery, etc.)

- 0 Not mentioned
1 Mentioned
9 Inap. (not coded 1 in V311)

| v315 | | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| isocntry | M | | | | | |
| AT | 132 (73.7) | 47 (26.3) | 852 | 1031 | 179 | |
| BE | 79 (64.8) | 43 (35.2) | 909 | 1031 | 122 | |
| DE-E | 110 (61.5) | 69 (38.5) | 834 | 1013 | 179 | |
| DE-W | 138 (60.3) | 91 (39.7) | 813 | 1042 | 229 | |
| DK | 239 (66.6) | 120 (33.4) | 641 | 1000 | 359 | |
| ES | 63 (70.8) | 26 (29.2) | 911 | 1000 | 89 | |
| FI | 154 (66.4) | 78 (33.6) | 779 | 1011 | 232 | |
| FR | 70 (56.0) | 55 (44.0) | 926 | 1051 | 125 | |
| GB-GBN | 164 (66.1) | 84 (33.9) | 755 | 1003 | 248 | |
| GB-NIR | 46 (62.2) | 28 (37.8) | 236 | 310 | 74 | |
| GR | 18 (64.3) | 10 (35.7) | 972 | 1000 | 28 | |
| IE | 135 (79.4) | 35 (20.6) | 830 | 1000 | 170 | |
| IT | 47 (68.1) | 22 (31.9) | 931 | 1000 | 69 | |
| LU | 86 (58.1) | 62 (41.9) | 457 | 605 | 148 | |
| NL | 204 (65.0) | 110 (35.0) | 709 | 1023 | 314 | |
| PT | 19 (54.3) | 16 (45.7) | 965 | 1000 | 35 | |
| SE | 230 (62.0) | 141 (38.0) | 629 | 1000 | 371 | |
| N Sum | 1934 | 1037 | 13149 | 16120 | | |
| N Valid Sum | 1934 | 1037 | | | 2971 | |

v316 - Q64 INTERNET PURCHASE WORRY: CONS RIGHTS

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_4 Your rights as a consumer being respected

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v316 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v316 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 156 (87.2) | 23 (12.8) | 852 | 1031 | 179 | |
| BE | 105 (86.1) | 17 (13.9) | 909 | 1031 | 122 | |
| DE-E | 142 (79.3) | 37 (20.7) | 834 | 1013 | 179 | |
| DE-W | 180 (78.6) | 49 (21.4) | 813 | 1042 | 229 | |
| DK | 296 (82.5) | 63 (17.5) | 641 | 1000 | 359 | |
| ES | 61 (68.5) | 28 (31.5) | 911 | 1000 | 89 | |
| FI | 190 (81.9) | 42 (18.1) | 779 | 1011 | 232 | |
| FR | 94 (75.2) | 31 (24.8) | 926 | 1051 | 125 | |
| GB-GBN | 189 (75.9) | 60 (24.1) | 755 | 1004 | 249 | |
| GB-NIR | 66 (89.2) | 8 (10.8) | 236 | 310 | 74 | |
| GR | 26 (92.9) | 2 (7.1) | 972 | 1000 | 28 | |
| IE | 140 (81.9) | 31 (18.1) | 830 | 1001 | 171 | |
| IT | 56 (81.2) | 13 (18.8) | 931 | 1000 | 69 | |
| LU | 120 (81.1) | 28 (18.9) | 457 | 605 | 148 | |
| NL | 256 (81.8) | 57 (18.2) | 709 | 1022 | 313 | |
| PT | 25 (71.4) | 10 (28.6) | 965 | 1000 | 35 | |
| SE | 308 (83.0) | 63 (17.0) | 629 | 1000 | 371 | |
| N Sum | 2410 | 562 | 13149 | 16121 | | |
| N Valid Sum | 2410 | 562 | | | | 2972 |

v317 - Q64 INTERNET PURCHASE WORRY: WARRANTY

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_5 Ability to get warranty or refund

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v317 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v317 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 135 (75.4) | 44 (24.6) | 852 | 1031 | 179 | |
| BE | 83 (68.6) | 38 (31.4) | 909 | 1030 | 121 | |
| DE-E | 102 (56.7) | 78 (43.3) | 834 | 1014 | 180 | |
| DE-W | 135 (59.0) | 94 (41.0) | 813 | 1042 | 229 | |
| DK | 241 (67.3) | 117 (32.7) | 641 | 999 | 358 | |
| ES | 52 (59.1) | 36 (40.9) | 911 | 999 | 88 | |
| FI | 144 (62.1) | 88 (37.9) | 779 | 1011 | 232 | |
| FR | 80 (64.0) | 45 (36.0) | 926 | 1051 | 125 | |
| GB-GBN | 156 (62.7) | 93 (37.3) | 755 | 1004 | 249 | |
| GB-NIR | 46 (62.2) | 28 (37.8) | 236 | 310 | 74 | |
| GR | 21 (72.4) | 8 (27.6) | 972 | 1001 | 29 | |
| IE | 135 (79.4) | 35 (20.6) | 830 | 1000 | 170 | |
| IT | 40 (57.1) | 30 (42.9) | 931 | 1001 | 70 | |
| LU | 97 (65.5) | 51 (34.5) | 457 | 605 | 148 | |
| NL | 197 (62.9) | 116 (37.1) | 709 | 1022 | 313 | |
| PT | 27 (75.0) | 9 (25.0) | 965 | 1001 | 36 | |
| SE | 224 (60.4) | 147 (39.6) | 629 | 1000 | 371 | |
| N Sum | 1915 | 1057 | 13149 | 16121 | | |
| N Valid Sum | 1915 | 1057 | | | | 2972 |

v318 - Q64 INTERNET PURCHASE WORRY: ANONYMITY

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_6 Anonymity of sellers

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v318 by isocntry, Absolute Values (Row Percent), weighted by v9

| v318 by isocntry, Absolute Values (Row Percent), weighted by v318 | | | | | | |
|---|------------|-----------|-------|-------|-------|-------------|
| | v318 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 145 (81.5) | 33 (18.5) | 852 | 1030 | 178 | |
| BE | 112 (91.8) | 10 (8.2) | 909 | 1031 | 122 | |
| DE-E | 130 (72.2) | 50 (27.8) | 834 | 1014 | 180 | |
| DE-W | 188 (82.1) | 41 (17.9) | 813 | 1042 | 229 | |
| DK | 330 (92.2) | 28 (7.8) | 641 | 999 | 358 | |
| ES | 82 (92.1) | 7 (7.9) | 911 | 1000 | 89 | |
| FI | 166 (71.6) | 66 (28.4) | 779 | 1011 | 232 | |
| FR | 106 (84.8) | 19 (15.2) | 926 | 1051 | 125 | |
| GB-GBN | 202 (81.5) | 46 (18.5) | 755 | 1003 | 248 | |
| GB-NIR | 62 (83.8) | 12 (16.2) | 236 | 310 | 74 | |
| GR | 26 (89.7) | 3 (10.3) | 972 | 1001 | 29 | |
| IE | 157 (91.8) | 14 (8.2) | 830 | 1001 | 171 | |
| IT | 62 (88.6) | 8 (11.4) | 931 | 1001 | 70 | |
| LU | 127 (85.2) | 22 (14.8) | 457 | 606 | 149 | |
| NL | 266 (84.7) | 48 (15.3) | 709 | 1023 | 314 | |
| PT | 29 (82.9) | 6 (17.1) | 965 | 1000 | 35 | |
| SE | 330 (88.9) | 41 (11.1) | 629 | 1000 | 371 | |
| N Sum | 2520 | 454 | 13149 | 16123 | | |
| N Valid Sum | 2520 | 454 | | | 2974 | |

v319 - Q64 INTERNET PURCHASE WORRY: NOT WORRIED

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_7 I am not worried (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v319 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v319 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 118 (66.3) | 60 (33.7) | 852 | 1030 | 178 | |
| BE | 91 (75.2) | 30 (24.8) | 909 | 1030 | 121 | |
| DE-E | 148 (82.7) | 31 (17.3) | 834 | 1013 | 179 | |
| DE-W | 175 (76.1) | 55 (23.9) | 813 | 1043 | 230 | |
| DK | 247 (68.8) | 112 (31.2) | 641 | 1000 | 359 | |
| ES | 81 (91.0) | 8 (9.0) | 911 | 1000 | 89 | |
| FI | 174 (74.7) | 59 (25.3) | 779 | 1012 | 233 | |
| FR | 98 (78.4) | 27 (21.6) | 926 | 1051 | 125 | |
| GB-GBN | 189 (75.9) | 60 (24.1) | 755 | 1004 | 249 | |
| GB-NIR | 55 (74.3) | 19 (25.7) | 236 | 310 | 74 | |
| GR | 21 (75.0) | 7 (25.0) | 972 | 1000 | 28 | |
| IE | 118 (69.0) | 53 (31.0) | 830 | 1001 | 171 | |
| IT | 55 (79.7) | 14 (20.3) | 931 | 1000 | 69 | |
| LU | 125 (83.9) | 24 (16.1) | 457 | 606 | 149 | |
| NL | 219 (69.7) | 95 (30.3) | 709 | 1023 | 314 | |
| PT | 31 (86.1) | 5 (13.9) | 965 | 1001 | 36 | |
| SE | 276 (74.4) | 95 (25.6) | 629 | 1000 | 371 | |
| N Sum | 2221 | 754 | 13149 | 16124 | | |
| N Valid Sum | 2221 | 754 | | | | 2975 |

v320 - Q64 INTERNET PURCHASE WORRY: OTHER

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_8 Other (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v320 by isocntry, Absolute Values (Row Percent), weighted by v9

| v320 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 176 (98.3) | 3 (1.7) | 852 | 1031 | 179 |
| BE | 121 (99.2) | 1 (0.8) | 909 | 1031 | 122 |
| DE-E | 177 (98.9) | 2 (1.1) | 834 | 1013 | 179 |
| DE-W | 229 (100.0) | | 813 | 1042 | 229 |
| DK | 358 (99.7) | 1 (0.3) | 641 | 1000 | 359 |
| ES | 89 (100.0) | | 911 | 1000 | 89 |
| FI | 232 (100.0) | | 779 | 1011 | 232 |
| FR | 125 (100.0) | | 926 | 1051 | 125 |
| GB-GBN | 248 (99.6) | 1 (0.4) | 755 | 1004 | 249 |
| GB-NIR | 74 (100.0) | | 236 | 310 | 74 |
| GR | 28 (96.6) | 1 (3.4) | 972 | 1001 | 29 |
| IE | 170 (99.4) | 1 (0.6) | 830 | 1001 | 171 |
| IT | 68 (98.6) | 1 (1.4) | 931 | 1000 | 69 |
| LU | 146 (98.0) | 3 (2.0) | 457 | 606 | 149 |
| NL | 308 (98.1) | 6 (1.9) | 709 | 1023 | 314 |
| PT | 35 (100.0) | | 965 | 1000 | 35 |
| SE | 370 (99.7) | 1 (0.3) | 629 | 1000 | 371 |
| N Sum | 2954 | 21 | 13149 | 16124 | |
| N Valid Sum | 2954 | 21 | | | 2975 |

v321 - Q64 INTERNET PURCHASE WORRY: DK

Q.64

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When buying something on the Internet, are you worried about any of the following?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.64_9 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v321 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v321 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 179 (100.0) | | | 852 | 1031 | 179 |
| BE | 119 (98.3) | 2 (1.7) | | 909 | 1030 | 121 |
| DE-E | 178 (99.4) | 1 (0.6) | | 834 | 1013 | 179 |
| DE-W | 226 (98.7) | 3 (1.3) | | 813 | 1042 | 229 |
| DK | 359 (100.0) | | | 641 | 1000 | 359 |
| ES | 87 (97.8) | 2 (2.2) | | 911 | 1000 | 89 |
| FI | 227 (97.4) | 6 (2.6) | | 779 | 1012 | 233 |
| FR | 125 (100.0) | | | 926 | 1051 | 125 |
| GB-GBN | 247 (99.2) | 2 (0.8) | | 755 | 1004 | 249 |
| GB-NIR | 74 (100.0) | | | 236 | 310 | 74 |
| GR | 28 (100.0) | | | 972 | 1000 | 28 |
| IE | 168 (98.2) | 3 (1.8) | | 830 | 1001 | 171 |
| IT | 69 (100.0) | | | 931 | 1000 | 69 |
| LU | 146 (98.6) | 2 (1.4) | | 457 | 605 | 148 |
| NL | 310 (99.0) | 3 (1.0) | | 709 | 1022 | 313 |
| PT | 35 (100.0) | | | 965 | 1000 | 35 |
| SE | 366 (98.7) | 5 (1.3) | | 629 | 1000 | 371 |
| N Sum | 2943 | 29 | 13149 | 16121 | | |
| N Valid Sum | 2943 | 29 | | | | 2972 |

v322 - Q65 INTERNET PURCHASE: BEST DEALS

Q.65

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_1 You get the best deals

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v322 by isocntry, Absolute Values (Row Percent), weighted by v9

| v322 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 132 (73.7) | 47 (26.3) | 852 | 1031 | 179 |
| BE | 97 (80.2) | 24 (19.8) | 909 | 1030 | 121 |
| DE-E | 72 (40.2) | 107 (59.8) | 834 | 1013 | 179 |
| DE-W | 116 (50.7) | 113 (49.3) | 813 | 1042 | 229 |
| DK | 191 (53.4) | 167 (46.6) | 641 | 999 | 358 |
| ES | 51 (58.0) | 37 (42.0) | 911 | 999 | 88 |
| FI | 203 (87.1) | 30 (12.9) | 779 | 1012 | 233 |
| FR | 57 (45.6) | 68 (54.4) | 926 | 1051 | 125 |
| GB-GBN | 110 (44.2) | 139 (55.8) | 755 | 1004 | 249 |
| GB-NIR | 28 (37.8) | 46 (62.2) | 236 | 310 | 74 |
| GR | 16 (57.1) | 12 (42.9) | 972 | 1000 | 28 |
| IE | 76 (44.4) | 95 (55.6) | 830 | 1001 | 171 |
| IT | 33 (47.8) | 36 (52.2) | 931 | 1000 | 69 |
| LU | 81 (54.4) | 68 (45.6) | 457 | 606 | 149 |
| NL | 233 (74.4) | 80 (25.6) | 709 | 1022 | 313 |
| PT | 15 (41.7) | 21 (58.3) | 965 | 1001 | 36 |
| SE | 248 (66.8) | 123 (33.2) | 629 | 1000 | 371 |
| N Sum | 1759 | 1213 | 13149 | 16121 | |
| N Valid Sum | 1759 | 1213 | | | 2972 |

v323 - Q65 INTERNET PURCHASE: HOME DELIVERY

Q.65

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_2 You like getting the product delivered to your home or to a convenient address

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v323 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v323 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| | | M | | | | |
| AT | 140 (78.7) | 38 (21.3) | 852 | 1030 | 178 | |
| BE | 109 (90.1) | 12 (9.9) | 909 | 1030 | 121 | |
| DE-E | 110 (61.1) | 70 (38.9) | 834 | 1014 | 180 | |
| DE-W | 147 (64.2) | 82 (35.8) | 813 | 1042 | 229 | |
| DK | 245 (68.4) | 113 (31.6) | 641 | 999 | 358 | |
| ES | 80 (89.9) | 9 (10.1) | 911 | 1000 | 89 | |
| FI | 185 (79.7) | 47 (20.3) | 779 | 1011 | 232 | |
| FR | 87 (69.6) | 38 (30.4) | 926 | 1051 | 125 | |
| GB-GBN | 179 (71.9) | 70 (28.1) | 755 | 1004 | 249 | |
| GB-NIR | 53 (71.6) | 21 (28.4) | 236 | 310 | 74 | |
| GR | 24 (82.8) | 5 (17.2) | 972 | 1001 | 29 | |
| IE | 154 (90.6) | 16 (9.4) | 830 | 1000 | 170 | |
| IT | 62 (89.9) | 7 (10.1) | 931 | 1000 | 69 | |
| LU | 89 (59.7) | 60 (40.3) | 457 | 606 | 149 | |
| NL | 208 (66.5) | 105 (33.5) | 709 | 1022 | 313 | |
| PT | 28 (80.0) | 7 (20.0) | 965 | 1000 | 35 | |
| SE | 264 (71.2) | 107 (28.8) | 629 | 1000 | 371 | |
| N Sum | 2164 | 807 | 13149 | 16120 | | |
| N Valid Sum | 2164 | 807 | | | | 2971 |

Q.65

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_3 It is easier to make comparisons between various providers

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v324 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v324 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | | M | | | |
| AT | 110 (61.5) | 69 (38.5) | 852 | 1031 | 179 | |
| BE | 91 (74.6) | 31 (25.4) | 909 | 1031 | 122 | |
| DE-E | 84 (46.9) | 95 (53.1) | 834 | 1013 | 179 | |
| DE-W | 92 (40.2) | 137 (59.8) | 813 | 1042 | 229 | |
| DK | 235 (65.5) | 124 (34.5) | 641 | 1000 | 359 | |
| ES | 77 (86.5) | 12 (13.5) | 911 | 1000 | 89 | |
| FI | 165 (71.1) | 67 (28.9) | 779 | 1011 | 232 | |
| FR | 81 (64.8) | 44 (35.2) | 926 | 1051 | 125 | |
| GB-GBN | 187 (75.1) | 62 (24.9) | 755 | 1004 | 249 | |
| GB-NIR | 57 (77.0) | 17 (23.0) | 236 | 310 | 74 | |
| GR | 17 (60.7) | 11 (39.3) | 972 | 1000 | 28 | |
| IE | 148 (87.1) | 22 (12.9) | 830 | 1000 | 170 | |
| IT | 55 (79.7) | 14 (20.3) | 931 | 1000 | 69 | |
| LU | 106 (71.1) | 43 (28.9) | 457 | 606 | 149 | |
| NL | 151 (48.2) | 162 (51.8) | 709 | 1022 | 313 | |
| PT | 24 (68.6) | 11 (31.4) | 965 | 1000 | 35 | |
| SE | 258 (69.4) | 114 (30.6) | 629 | 1001 | 372 | |
| N Sum | 1938 | 1035 | 13149 | 16122 | | |
| N Valid Sum | 1938 | 1035 | | | | 2973 |

Q.65

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_4 You have access to offers from suppliers in other countries

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v325 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v325 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | | M | | | |
| AT | 124 (69.3) | 55 (30.7) | 852 | 1031 | 179 | |
| BE | 103 (85.1) | 18 (14.9) | 909 | 1030 | 121 | |
| DE-E | 146 (81.1) | 34 (18.9) | 834 | 1014 | 180 | |
| DE-W | 187 (81.7) | 42 (18.3) | 813 | 1042 | 229 | |
| DK | 251 (70.1) | 107 (29.9) | 641 | 999 | 358 | |
| ES | 73 (82.0) | 16 (18.0) | 911 | 1000 | 89 | |
| FI | 171 (73.4) | 62 (26.6) | 779 | 1012 | 233 | |
| FR | 108 (86.4) | 17 (13.6) | 926 | 1051 | 125 | |
| GB-GBN | 182 (73.1) | 67 (26.9) | 755 | 1004 | 249 | |
| GB-NIR | 59 (79.7) | 15 (20.3) | 236 | 310 | 74 | |
| GR | 16 (57.1) | 12 (42.9) | 972 | 1000 | 28 | |
| IE | 135 (79.4) | 35 (20.6) | 830 | 1000 | 170 | |
| IT | 55 (78.6) | 15 (21.4) | 931 | 1001 | 70 | |
| LU | 83 (56.1) | 65 (43.9) | 457 | 605 | 148 | |
| NL | 256 (81.8) | 57 (18.2) | 709 | 1022 | 313 | |
| PT | 27 (77.1) | 8 (22.9) | 965 | 1000 | 35 | |
| SE | 288 (77.6) | 83 (22.4) | 629 | 1000 | 371 | |
| N Sum | 2264 | 708 | 13149 | 16121 | | |
| N Valid Sum | 2264 | 708 | | | | 2972 |

v326 - Q65 INTERNET PURCHASE: EXCLUSIVE OFFERS

Q.65

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_5 You have access to offers available only on the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v326 by isocntry, Absolute Values (Row Percent), weighted by v9

| v326 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 121 (67.6) | 58 (32.4) | 852 | 1031 | 179 |
| BE | 92 (76.0) | 29 (24.0) | 909 | 1030 | 121 |
| DE-E | 110 (61.1) | 70 (38.9) | 834 | 1014 | 180 |
| DE-W | 131 (57.0) | 99 (43.0) | 813 | 1043 | 230 |
| DK | 222 (61.8) | 137 (38.2) | 641 | 1000 | 359 |
| ES | 59 (67.0) | 29 (33.0) | 911 | 999 | 88 |
| FI | 133 (57.3) | 99 (42.7) | 779 | 1011 | 232 |
| FR | 98 (78.4) | 27 (21.6) | 926 | 1051 | 125 |
| GB-GBN | 166 (66.7) | 83 (33.3) | 755 | 1004 | 249 |
| GB-NIR | 47 (63.5) | 27 (36.5) | 236 | 310 | 74 |
| GR | 22 (75.9) | 7 (24.1) | 972 | 1001 | 29 |
| IE | 131 (77.1) | 39 (22.9) | 830 | 1000 | 170 |
| IT | 50 (72.5) | 19 (27.5) | 931 | 1000 | 69 |
| LU | 102 (68.5) | 47 (31.5) | 457 | 606 | 149 |
| NL | 214 (68.2) | 100 (31.8) | 709 | 1023 | 314 |
| PT | 29 (80.6) | 7 (19.4) | 965 | 1001 | 36 |
| SE | 219 (58.9) | 153 (41.1) | 629 | 1001 | 372 |
| N Sum | 1946 | 1030 | 13149 | 16125 | |
| N Valid Sum | 1946 | 1030 | | | 2976 |

v327 - Q65 INTERNET PURCHASE: AT ANY TIME

Q.65

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_6 You can order products and services at any time of the day/week

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v327 by isocntry, Absolute Values (Row Percent), weighted by v9

| v327 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 105 (59.0) | 73 (41.0) | 852 | 1030 | 178 |
| BE | 73 (60.3) | 48 (39.7) | 909 | 1030 | 121 |
| DE-E | 72 (40.0) | 108 (60.0) | 834 | 1014 | 180 |
| DE-W | 98 (42.6) | 132 (57.4) | 813 | 1043 | 230 |
| DK | 164 (45.7) | 195 (54.3) | 641 | 1000 | 359 |
| ES | 58 (65.9) | 30 (34.1) | 911 | 999 | 88 |
| FI | 93 (40.1) | 139 (59.9) | 779 | 1011 | 232 |
| FR | 71 (56.8) | 54 (43.2) | 926 | 1051 | 125 |
| GB-GBN | 154 (61.8) | 95 (38.2) | 755 | 1004 | 249 |
| GB-NIR | 37 (50.0) | 37 (50.0) | 236 | 310 | 74 |
| GR | 19 (65.5) | 10 (34.5) | 972 | 1001 | 29 |
| IE | 132 (77.6) | 38 (22.4) | 830 | 1000 | 170 |
| IT | 43 (61.4) | 27 (38.6) | 931 | 1001 | 70 |
| LU | 73 (49.3) | 75 (50.7) | 457 | 605 | 148 |
| NL | 139 (44.3) | 175 (55.7) | 709 | 1023 | 314 |
| PT | 26 (74.3) | 9 (25.7) | 965 | 1000 | 35 |
| SE | 140 (37.7) | 231 (62.3) | 629 | 1000 | 371 |
| N Sum | 1497 | 1476 | 13149 | 16122 | |
| N Valid Sum | 1497 | 1476 | | | 2973 |

v328 - Q65 INTERNET PURCHASE: NOT GO TO SHOP

Q.65

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_7 You don't need to go to the shop or the service provider

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v328 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v328 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------|------------|------------|-------|-------|-------------|
| | | M | | | | |
| AT | | 127 (70.9) | 52 (29.1) | 852 | 1031 | 179 |
| BE | | 69 (57.0) | 52 (43.0) | 909 | 1030 | 121 |
| DE-E | | 104 (58.1) | 75 (41.9) | 834 | 1013 | 179 |
| DE-W | | 128 (55.9) | 101 (44.1) | 813 | 1042 | 229 |
| DK | | 265 (73.8) | 94 (26.2) | 641 | 1000 | 359 |
| ES | | 72 (80.9) | 17 (19.1) | 911 | 1000 | 89 |
| FI | | 132 (56.9) | 100 (43.1) | 779 | 1011 | 232 |
| FR | | 73 (58.4) | 52 (41.6) | 926 | 1051 | 125 |
| GB-GBN | | 167 (67.1) | 82 (32.9) | 755 | 1004 | 249 |
| GB-NIR | | 45 (60.8) | 29 (39.2) | 236 | 310 | 74 |
| GR | | 21 (75.0) | 7 (25.0) | 972 | 1000 | 28 |
| IE | | 135 (78.9) | 36 (21.1) | 830 | 1001 | 171 |
| IT | | 52 (75.4) | 17 (24.6) | 931 | 1000 | 69 |
| LU | | 95 (63.8) | 54 (36.2) | 457 | 606 | 149 |
| NL | | 174 (55.4) | 140 (44.6) | 709 | 1023 | 314 |
| PT | | 24 (66.7) | 12 (33.3) | 965 | 1001 | 36 |
| SE | | 219 (58.9) | 153 (41.1) | 629 | 1001 | 372 |
| N Sum | | 1902 | 1073 | 13149 | 16124 | |
| N Valid Sum | | 1902 | 1073 | | | 2975 |

v329 - Q65 INTERNET PURCHASE: OTHER REASONS

Q.65

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_8 Other reasons (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v329 by isocntry, Absolute Values (Row Percent), weighted by v9

| v329 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 164 (91.6) | 15 (8.4) | 852 | 1031 | 179 |
| BE | 109 (89.3) | 13 (10.7) | 909 | 1031 | 122 |
| DE-E | 177 (98.9) | 2 (1.1) | 834 | 1013 | 179 |
| DE-W | 224 (97.4) | 6 (2.6) | 813 | 1043 | 230 |
| DK | 345 (96.4) | 13 (3.6) | 641 | 999 | 358 |
| ES | 85 (95.5) | 4 (4.5) | 911 | 1000 | 89 |
| FI | 225 (96.6) | 8 (3.4) | 779 | 1012 | 233 |
| FR | 118 (94.4) | 7 (5.6) | 926 | 1051 | 125 |
| GB-GBN | 227 (91.2) | 22 (8.8) | 755 | 1004 | 249 |
| GB-NIR | 67 (90.5) | 7 (9.5) | 236 | 310 | 74 |
| GR | 25 (89.3) | 3 (10.7) | 972 | 1000 | 28 |
| IE | 162 (94.7) | 9 (5.3) | 830 | 1001 | 171 |
| IT | 66 (94.3) | 4 (5.7) | 931 | 1001 | 70 |
| LU | 139 (93.9) | 9 (6.1) | 457 | 605 | 148 |
| NL | 285 (90.8) | 29 (9.2) | 709 | 1023 | 314 |
| PT | 34 (94.4) | 2 (5.6) | 965 | 1001 | 36 |
| SE | 352 (94.6) | 20 (5.4) | 629 | 1001 | 372 |
| N Sum | 2804 | 173 | 13149 | 16126 | |
| N Valid Sum | 2804 | 173 | | | 2977 |

v330 - Q65 INTERNET PURCHASE: DK

Q.65

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Why do you buy things on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.65_9 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v330 by isocntry, Absolute Values (Row Percent), weighted by v9

| v330 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 179 (100.0) | | 852 | 1031 | 179 |
| BE | 120 (99.2) | 1 (0.8) | 909 | 1030 | 121 |
| DE-E | 180 (100.0) | | 834 | 1014 | 180 |
| DE-W | 229 (99.6) | 1 (0.4) | 813 | 1043 | 230 |
| DK | 357 (99.4) | 2 (0.6) | 641 | 1000 | 359 |
| ES | 89 (100.0) | | 911 | 1000 | 89 |
| FI | 227 (97.8) | 5 (2.2) | 779 | 1011 | 232 |
| FR | 125 (100.0) | | 926 | 1051 | 125 |
| GB-GBN | 247 (99.2) | 2 (0.8) | 755 | 1004 | 249 |
| GB-NIR | 74 (100.0) | | 236 | 310 | 74 |
| GR | 28 (100.0) | | 972 | 1000 | 28 |
| IE | 166 (97.1) | 5 (2.9) | 830 | 1001 | 171 |
| IT | 69 (100.0) | | 931 | 1000 | 69 |
| LU | 145 (98.0) | 3 (2.0) | 457 | 605 | 148 |
| NL | 314 (100.0) | | 709 | 1023 | 314 |
| PT | 35 (100.0) | | 965 | 1000 | 35 |
| SE | 368 (99.2) | 3 (0.8) | 629 | 1000 | 371 |
| N Sum | 2952 | 22 | 13149 | 16123 | |
| N Valid Sum | 2952 | 22 | | | 2974 |

v331 - Q66 INTERNET PURCHASE PREF: TRADE BRANDS

Q.66

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

On which websites do you prefer to buy things?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.66_1 Websites of well-known traditional ("Off-line") brands/retailers

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v331 by isocntry, Absolute Values (Row Percent), weighted by v9

| v331 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 91 (51.1) | 87 (48.9) | 852 | 1030 | 178 |
| BE | 57 (47.1) | 64 (52.9) | 909 | 1030 | 121 |
| DE-E | 87 (48.6) | 92 (51.4) | 834 | 1013 | 179 |
| DE-W | 108 (47.2) | 121 (52.8) | 813 | 1042 | 229 |
| DK | 159 (44.4) | 199 (55.6) | 641 | 999 | 358 |
| ES | 42 (47.2) | 47 (52.8) | 911 | 1000 | 89 |
| FI | 64 (27.5) | 169 (72.5) | 779 | 1012 | 233 |
| FR | 52 (41.6) | 73 (58.4) | 926 | 1051 | 125 |
| GB-GBN | 78 (31.3) | 171 (68.7) | 755 | 1004 | 249 |
| GB-NIR | 33 (44.6) | 41 (55.4) | 236 | 310 | 74 |
| GR | 11 (39.3) | 17 (60.7) | 972 | 1000 | 28 |
| IE | 96 (56.5) | 74 (43.5) | 830 | 1000 | 170 |
| IT | 33 (47.8) | 36 (52.2) | 931 | 1000 | 69 |
| LU | 98 (65.8) | 51 (34.2) | 457 | 606 | 149 |
| NL | 162 (51.6) | 152 (48.4) | 709 | 1023 | 314 |
| PT | 14 (40.0) | 21 (60.0) | 965 | 1000 | 35 |
| SE | 143 (38.5) | 228 (61.5) | 629 | 1000 | 371 |
| N Sum | 1328 | 1643 | 13149 | 16120 | |
| N Valid Sum | 1328 | 1643 | | | 2971 |

v332 - Q66 INTERNET PURCHASE PREF: E-COMM BRANDS

Q.66

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

On which websites do you prefer to buy things?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.66_2 Websites of well-known e-commerce only brands/retailers (e.g. "Amazon")

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v332 by isocntry, Absolute Values (Row Percent), weighted by v9

| v332 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 80 (44.7) | 99 (55.3) | 852 | 1031 | 179 |
| BE | 87 (71.9) | 34 (28.1) | 909 | 1030 | 121 |
| DE-E | 73 (40.6) | 107 (59.4) | 834 | 1014 | 180 |
| DE-W | 86 (37.6) | 143 (62.4) | 813 | 1042 | 229 |
| DK | 223 (62.1) | 136 (37.9) | 641 | 1000 | 359 |
| ES | 56 (62.9) | 33 (37.1) | 911 | 1000 | 89 |
| FI | 175 (75.4) | 57 (24.6) | 779 | 1011 | 232 |
| FR | 68 (54.4) | 57 (45.6) | 926 | 1051 | 125 |
| GB-GBN | 130 (52.2) | 119 (47.8) | 755 | 1004 | 249 |
| GB-NIR | 28 (37.8) | 46 (62.2) | 236 | 310 | 74 |
| GR | 20 (69.0) | 9 (31.0) | 972 | 1001 | 29 |
| IE | 109 (63.7) | 62 (36.3) | 830 | 1001 | 171 |
| IT | 46 (66.7) | 23 (33.3) | 931 | 1000 | 69 |
| LU | 59 (39.9) | 89 (60.1) | 457 | 605 | 148 |
| NL | 164 (52.2) | 150 (47.8) | 709 | 1023 | 314 |
| PT | 26 (72.2) | 10 (27.8) | 965 | 1001 | 36 |
| SE | 232 (62.5) | 139 (37.5) | 629 | 1000 | 371 |
| N Sum | 1662 | 1313 | 13149 | 16124 | |
| N Valid Sum | 1662 | 1313 | | | 2975 |

v333 - Q66 INTERNET PURCHASE PREF: OTHERS

Q.66

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

On which websites do you prefer to buy things?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.66_3 Others (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v333 by isocntry, Absolute Values (Row Percent), weighted by v9

| v333 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 154 (86.0) | 25 (14.0) | 852 | 1031 | 179 |
| BE | 101 (82.8) | 21 (17.2) | 909 | 1031 | 122 |
| DE-E | 151 (83.9) | 29 (16.1) | 834 | 1014 | 180 |
| DE-W | 208 (90.8) | 21 (9.2) | 813 | 1042 | 229 |
| DK | 323 (90.2) | 35 (9.8) | 641 | 999 | 358 |
| ES | 78 (87.6) | 11 (12.4) | 911 | 1000 | 89 |
| FI | 217 (93.1) | 16 (6.9) | 779 | 1012 | 233 |
| FR | 111 (88.8) | 14 (11.2) | 926 | 1051 | 125 |
| GB-GBN | 233 (93.6) | 16 (6.4) | 755 | 1004 | 249 |
| GB-NIR | 72 (97.3) | 2 (2.7) | 236 | 310 | 74 |
| GR | 26 (92.9) | 2 (7.1) | 972 | 1000 | 28 |
| IE | 150 (87.7) | 21 (12.3) | 830 | 1001 | 171 |
| IT | 60 (87.0) | 9 (13.0) | 931 | 1000 | 69 |
| LU | 134 (90.5) | 14 (9.5) | 457 | 605 | 148 |
| NL | 250 (79.6) | 64 (20.4) | 709 | 1023 | 314 |
| PT | 27 (75.0) | 9 (25.0) | 965 | 1001 | 36 |
| SE | 338 (91.1) | 33 (8.9) | 629 | 1000 | 371 |
| N Sum | 2633 | 342 | 13149 | 16124 | |
| N Valid Sum | 2633 | 342 | | | 2975 |

v334 - Q66 INTERNET PURCHASE PREF: DK

Q.66

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

On which websites do you prefer to buy things?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.66_4 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v334 by isocntry, Absolute Values (Row Percent), weighted by v9

| v334 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 168 (93.9) | 11 (6.1) | 852 | 1031 | 179 |
| BE | 107 (88.4) | 14 (11.6) | 909 | 1030 | 121 |
| DE-E | 173 (96.1) | 7 (3.9) | 834 | 1014 | 180 |
| DE-W | 220 (96.1) | 9 (3.9) | 813 | 1042 | 229 |
| DK | 294 (81.9) | 65 (18.1) | 641 | 1000 | 359 |
| ES | 78 (87.6) | 11 (12.4) | 911 | 1000 | 89 |
| FI | 217 (93.5) | 15 (6.5) | 779 | 1011 | 232 |
| FR | 117 (93.6) | 8 (6.4) | 926 | 1051 | 125 |
| GB-GBN | 243 (97.6) | 6 (2.4) | 755 | 1004 | 249 |
| GB-NIR | 68 (91.9) | 6 (8.1) | 236 | 310 | 74 |
| GR | 26 (92.9) | 2 (7.1) | 972 | 1000 | 28 |
| IE | 137 (80.1) | 34 (19.9) | 830 | 1001 | 171 |
| IT | 62 (89.9) | 7 (10.1) | 931 | 1000 | 69 |
| LU | 136 (91.9) | 12 (8.1) | 457 | 605 | 148 |
| NL | 286 (91.1) | 28 (8.9) | 709 | 1023 | 314 |
| PT | 35 (100.0) | | 965 | 1000 | 35 |
| SE | 346 (93.3) | 25 (6.7) | 629 | 1000 | 371 |
| N Sum | 2713 | 260 | 13149 | 16122 | |
| N Valid Sum | 2713 | 260 | | | 2973 |

v335 - Q67 INTERNET PURCHASE IMP: OWN LANGUAGE

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_1 The site is in your own language

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v335 by isocntry, Absolute Values (Row Percent), weighted by v9

| v335 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | M | | | |
| AT | 141 (79.2) | 37 (20.8) | 1 | 852 | 1031 | 178 |
| BE | 89 (73.6) | 32 (26.4) | | 909 | 1030 | 121 |
| DE-E | 162 (91.0) | 16 (9.0) | 1 | 834 | 1013 | 178 |
| DE-W | 194 (86.2) | 31 (13.8) | 4 | 813 | 1042 | 225 |
| DK | 171 (47.8) | 187 (52.2) | | 641 | 999 | 358 |
| ES | 75 (84.3) | 14 (15.7) | | 911 | 1000 | 89 |
| FI | 163 (70.6) | 68 (29.4) | 2 | 779 | 1012 | 231 |
| FR | 103 (82.4) | 22 (17.6) | | 926 | 1051 | 125 |
| GB-GBN | 242 (97.6) | 6 (2.4) | 1 | 755 | 1004 | 248 |
| GB-NIR | 72 (97.3) | 2 (2.7) | | 236 | 310 | 74 |
| GR | 16 (57.1) | 12 (42.9) | | 972 | 1000 | 28 |
| IE | 166 (98.2) | 3 (1.8) | 2 | 830 | 1001 | 169 |
| IT | 54 (77.1) | 16 (22.9) | | 931 | 1001 | 70 |
| LU | 31 (21.1) | 116 (78.9) | 2 | 457 | 606 | 147 |
| NL | 233 (74.9) | 78 (25.1) | 2 | 709 | 1022 | 311 |
| PT | 21 (58.3) | 15 (41.7) | | 965 | 1001 | 36 |
| SE | 226 (62.1) | 138 (37.9) | 8 | 629 | 1001 | 364 |
| N Sum | 2159 | 793 | 23 | 13149 | 16124 | |
| N Valid Sum | 2159 | 793 | | | | 2952 |

v336 - Q67 INTERNET PURCHASE IMP: NATIONAL SITE

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_2 The site is (NATIONALITY)

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v336 by isocntry, Absolute Values (Row Percent), weighted by v9

| v336 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 70 (39.8) | 106 (60.2) | 2 | 852 | 1030 | 176 |
| BE | 46 (37.7) | 76 (62.3) | | 909 | 1031 | 122 |
| DE-E | 124 (70.1) | 53 (29.9) | 2 | 834 | 1013 | 177 |
| DE-W | 139 (62.9) | 82 (37.1) | 9 | 813 | 1043 | 221 |
| DK | 107 (30.3) | 246 (69.7) | 6 | 641 | 1000 | 353 |
| ES | 54 (62.1) | 33 (37.9) | 1 | 911 | 999 | 87 |
| FI | 125 (54.6) | 104 (45.4) | 4 | 779 | 1012 | 229 |
| FR | 73 (58.4) | 52 (41.6) | | 926 | 1051 | 125 |
| GB-GBN | 110 (45.5) | 132 (54.5) | 7 | 755 | 1004 | 242 |
| GB-NIR | 10 (13.5) | 64 (86.5) | | 236 | 310 | 74 |
| GR | 13 (46.4) | 15 (53.6) | | 972 | 1000 | 28 |
| IE | 60 (37.5) | 100 (62.5) | 10 | 830 | 1000 | 160 |
| IT | 32 (46.4) | 37 (53.6) | | 931 | 1000 | 69 |
| LU | 14 (9.5) | 133 (90.5) | 2 | 457 | 606 | 147 |
| NL | 211 (67.8) | 100 (32.2) | 3 | 709 | 1023 | 311 |
| PT | 14 (40.0) | 21 (60.0) | | 965 | 1000 | 35 |
| SE | 166 (45.7) | 197 (54.3) | 8 | 629 | 1000 | 363 |
| N Sum | 1368 | 1551 | 54 | 13149 | 16122 | |
| N Valid Sum | 1368 | 1551 | | | | 2919 |

v337 - Q67 INTERNET PURCHASE IMP: PRICE INDICATN

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_3 Prices are clearly indicated

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v337 by isocntry, Absolute Values (Row Percent), weighted by v9

| v337 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 173 (98.3) | 3 (1.7) | 2 | 852 | 1030 | 176 |
| BE | 120 (100.0) | | 1 | 909 | 1030 | 120 |
| DE-E | 177 (99.4) | 1 (0.6) | 2 | 834 | 1014 | 178 |
| DE-W | 226 (100.0) | | 4 | 813 | 1043 | 226 |
| DK | 356 (99.2) | 3 (0.8) | | 641 | 1000 | 359 |
| ES | 89 (100.0) | | | 911 | 1000 | 89 |
| FI | 230 (99.6) | 1 (0.4) | 1 | 779 | 1011 | 231 |
| FR | 125 (100.0) | | | 926 | 1051 | 125 |
| GB-GBN | 246 (99.2) | 2 (0.8) | 1 | 755 | 1004 | 248 |
| GB-NIR | 74 (100.0) | | | 236 | 310 | 74 |
| GR | 28 (100.0) | | | 972 | 1000 | 28 |
| IE | 168 (99.4) | 1 (0.6) | 2 | 830 | 1001 | 169 |
| IT | 68 (98.6) | 1 (1.4) | | 931 | 1000 | 69 |
| LU | 143 (97.3) | 4 (2.7) | 1 | 457 | 605 | 147 |
| NL | 309 (99.4) | 2 (0.6) | 3 | 709 | 1023 | 311 |
| PT | 33 (94.3) | 2 (5.7) | | 965 | 1000 | 35 |
| SE | 366 (99.7) | 1 (0.3) | 4 | 629 | 1000 | 367 |
| N Sum | 2931 | 21 | 21 | 13149 | 16122 | |
| N Valid Sum | 2931 | 21 | | | | 2952 |

v338 - Q67 INTERNET PURCHASE IMP: PAYMENT WAYS

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_4 The site allows alternative ways of payment

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v338 by isocntry, Absolute Values (Row Percent), weighted by v9

| v338 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 149 (86.1) | 24 (13.9) | 6 | 852 | 1031 | 173 |
| BE | 106 (89.1) | 13 (10.9) | 3 | 909 | 1031 | 119 |
| DE-E | 157 (88.2) | 21 (11.8) | 2 | 834 | 1014 | 178 |
| DE-W | 186 (83.0) | 38 (17.0) | 5 | 813 | 1042 | 224 |
| DK | 267 (78.1) | 75 (21.9) | 17 | 641 | 1000 | 342 |
| ES | 79 (90.8) | 8 (9.2) | 2 | 911 | 1000 | 87 |
| FI | 167 (72.9) | 62 (27.1) | 4 | 779 | 1012 | 229 |
| FR | 111 (91.0) | 11 (9.0) | 3 | 926 | 1051 | 122 |
| GB-GBN | 208 (84.2) | 39 (15.8) | 2 | 755 | 1004 | 247 |
| GB-NIR | 61 (83.6) | 12 (16.4) | 2 | 236 | 311 | 73 |
| GR | 26 (92.9) | 2 (7.1) | | 972 | 1000 | 28 |
| IE | 141 (84.9) | 25 (15.1) | 4 | 830 | 1000 | 166 |
| IT | 58 (85.3) | 10 (14.7) | 2 | 931 | 1001 | 68 |
| LU | 114 (79.2) | 30 (20.8) | 5 | 457 | 606 | 144 |
| NL | 258 (84.0) | 49 (16.0) | 7 | 709 | 1023 | 307 |
| PT | 31 (88.6) | 4 (11.4) | | 965 | 1000 | 35 |
| SE | 316 (86.1) | 51 (13.9) | 5 | 629 | 1001 | 367 |
| N Sum | 2435 | 474 | 69 | 13149 | 16127 | |
| N Valid Sum | 2435 | 474 | | | | 2909 |

v339 - Q67 INTERNET PURCHASE IMP: AVAILABILITY INFO

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_5 Information on product/service availability is clear and complete

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v339 by isocntry, Absolute Values (Row Percent), weighted by v9

| v339 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | M | | | |
| AT | 164 (93.7) | 11 (6.3) | 3 | 852 | 1030 | 175 |
| BE | 121 (99.2) | 1 (0.8) | | 909 | 1031 | 122 |
| DE-E | 168 (94.9) | 9 (5.1) | 2 | 834 | 1013 | 177 |
| DE-W | 219 (97.3) | 6 (2.7) | 4 | 813 | 1042 | 225 |
| DK | 346 (96.9) | 11 (3.1) | 2 | 641 | 1000 | 357 |
| ES | 88 (98.9) | 1 (1.1) | | 911 | 1000 | 89 |
| FI | 226 (97.8) | 5 (2.2) | 2 | 779 | 1012 | 231 |
| FR | 124 (99.2) | 1 (0.8) | | 926 | 1051 | 125 |
| GB-GBN | 244 (98.4) | 4 (1.6) | 1 | 755 | 1004 | 248 |
| GB-NIR | 73 (98.6) | 1 (1.4) | | 236 | 310 | 74 |
| GR | 28 (100.0) | | | 972 | 1000 | 28 |
| IE | 165 (97.6) | 4 (2.4) | 2 | 830 | 1001 | 169 |
| IT | 67 (98.5) | 1 (1.5) | 2 | 931 | 1001 | 68 |
| LU | 138 (93.9) | 9 (6.1) | 1 | 457 | 605 | 147 |
| NL | 301 (97.1) | 9 (2.9) | 4 | 709 | 1023 | 310 |
| PT | 35 (100.0) | | | 965 | 1000 | 35 |
| SE | 356 (97.8) | 8 (2.2) | 7 | 629 | 1000 | 364 |
| N Sum | 2863 | 81 | 30 | 13149 | 16123 | |
| N Valid Sum | 2863 | 81 | | | | 2944 |

v340 - Q67 INTERNET PURCHASE IMP: DELIV CONDITION

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_6 Information on delivery conditions is clear and complete

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v340 by isocntry, Absolute Values (Row Percent), weighted by v9

| v340 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-------------|----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 169 (95.5) | 8 (4.5) | 2 | 852 | 1031 | 177 |
| BE | 121 (100.0) | | | 909 | 1030 | 121 |
| DE-E | 178 (99.4) | 1 (0.6) | 1 | 834 | 1014 | 179 |
| DE-W | 218 (97.8) | 5 (2.2) | 6 | 813 | 1042 | 223 |
| DK | 349 (97.8) | 8 (2.2) | 1 | 641 | 999 | 357 |
| ES | 85 (97.7) | 2 (2.3) | 2 | 911 | 1000 | 87 |
| FI | 219 (94.4) | 13 (5.6) | 1 | 779 | 1012 | 232 |
| FR | 125 (100.0) | | | 926 | 1051 | 125 |
| GB-GBN | 241 (97.6) | 6 (2.4) | 2 | 755 | 1004 | 247 |
| GB-NIR | 73 (98.6) | 1 (1.4) | | 236 | 310 | 74 |
| GR | 27 (96.4) | 1 (3.6) | | 972 | 1000 | 28 |
| IE | 167 (99.4) | 1 (0.6) | 3 | 830 | 1001 | 168 |
| IT | 67 (98.5) | 1 (1.5) | 1 | 931 | 1000 | 68 |
| LU | 142 (96.6) | 5 (3.4) | 1 | 457 | 605 | 147 |
| NL | 305 (98.1) | 6 (1.9) | 3 | 709 | 1023 | 311 |
| PT | 35 (100.0) | | | 965 | 1000 | 35 |
| SE | 363 (98.9) | 4 (1.1) | 4 | 629 | 1000 | 367 |
| N Sum | 2884 | 62 | 27 | 13149 | 16122 | |
| N Valid Sum | 2884 | 62 | | | | 2946 |

v341 - Q67 INTERNET PURCHASE IMP: DELIV TRACKING

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_7 Information tracking the delivery is accurate

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v341 by isocntry, Absolute Values (Row Percent), weighted by v9

| v341 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 157 (90.8) | 16 (9.2) | 6 | 852 | 1031 | 173 |
| BE | 117 (96.7) | 4 (3.3) | | 909 | 1030 | 121 |
| DE-E | 156 (88.1) | 21 (11.9) | 3 | 834 | 1014 | 177 |
| DE-W | 191 (86.8) | 29 (13.2) | 9 | 813 | 1042 | 220 |
| DK | 194 (57.2) | 145 (42.8) | 20 | 641 | 1000 | 339 |
| ES | 85 (97.7) | 2 (2.3) | 2 | 911 | 1000 | 87 |
| FI | 165 (74.0) | 58 (26.0) | 10 | 779 | 1012 | 223 |
| FR | 116 (92.8) | 9 (7.2) | 1 | 926 | 1052 | 125 |
| GB-GBN | 213 (89.1) | 26 (10.9) | 10 | 755 | 1004 | 239 |
| GB-NIR | 72 (98.6) | 1 (1.4) | 1 | 236 | 310 | 73 |
| GR | 26 (89.7) | 3 (10.3) | | 972 | 1001 | 29 |
| IE | 164 (97.6) | 4 (2.4) | 3 | 830 | 1001 | 168 |
| IT | 66 (97.1) | 2 (2.9) | 1 | 931 | 1000 | 68 |
| LU | 137 (92.6) | 11 (7.4) | | 457 | 605 | 148 |
| NL | 298 (96.4) | 11 (3.6) | 4 | 709 | 1022 | 309 |
| PT | 34 (100.0) | | 1 | 965 | 1000 | 34 |
| SE | 320 (88.6) | 41 (11.4) | 11 | 629 | 1001 | 361 |
| N Sum | 2511 | 383 | 82 | 13149 | 16125 | |
| N Valid Sum | 2511 | 383 | | | | 2894 |

v342 - Q67 INTERNET PURCHASE IMP: DELIV RELIABLE

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_8 Deliveries are usually reliable

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v342 by isocntry, Absolute Values (Row Percent), weighted by v9

| v342 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 168 (95.5) | 8 (4.5) | 3 | 852 | 1031 | 176 |
| BE | 119 (99.2) | 1 (0.8) | 1 | 909 | 1030 | 120 |
| DE-E | 176 (98.3) | 3 (1.7) | | 834 | 1013 | 179 |
| DE-W | 223 (98.2) | 4 (1.8) | 3 | 813 | 1043 | 227 |
| DK | 351 (99.2) | 3 (0.8) | 4 | 641 | 999 | 354 |
| ES | 88 (100.0) | | 1 | 911 | 1000 | 88 |
| FI | 229 (99.6) | 1 (0.4) | 2 | 779 | 1011 | 230 |
| FR | 123 (99.2) | 1 (0.8) | 1 | 926 | 1051 | 124 |
| GB-GBN | 243 (99.2) | 2 (0.8) | 3 | 755 | 1003 | 245 |
| GB-NIR | 74 (100.0) | | | 236 | 310 | 74 |
| GR | 28 (100.0) | | | 972 | 1000 | 28 |
| IE | 163 (98.2) | 3 (1.8) | 4 | 830 | 1000 | 166 |
| IT | 65 (94.2) | 4 (5.8) | 1 | 931 | 1001 | 69 |
| LU | 146 (100.0) | | 3 | 457 | 606 | 146 |
| NL | 307 (99.0) | 3 (1.0) | 4 | 709 | 1023 | 310 |
| PT | 35 (100.0) | | | 965 | 1000 | 35 |
| SE | 354 (97.8) | 8 (2.2) | 9 | 629 | 1000 | 362 |
| N Sum | 2892 | 41 | 39 | 13149 | 16121 | |
| N Valid Sum | 2892 | 41 | | | | 2933 |

v343 - Q67 INTERNET PURCHASE IMP: CONTRACT TERMS

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_9 Information on contractual terms and conditions are clear and complete

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v343 by isocntry, Absolute Values (Row Percent), weighted by v9

| v343 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | M | | |
| AT | 168 (96.6) | 6 (3.4) | 5 | 852 | 1031 | 174 |
| BE | 114 (93.4) | 8 (6.6) | | 909 | 1031 | 122 |
| DE-E | 173 (97.2) | 5 (2.8) | 1 | 834 | 1013 | 178 |
| DE-W | 223 (98.2) | 4 (1.8) | 3 | 813 | 1043 | 227 |
| DK | 324 (91.8) | 29 (8.2) | 5 | 641 | 999 | 353 |
| ES | 84 (95.5) | 4 (4.5) | 1 | 911 | 1000 | 88 |
| FI | 207 (90.0) | 23 (10.0) | 2 | 779 | 1011 | 230 |
| FR | 119 (96.0) | 5 (4.0) | 1 | 926 | 1051 | 124 |
| GB-GBN | 231 (94.7) | 13 (5.3) | 5 | 755 | 1004 | 244 |
| GB-NIR | 70 (95.9) | 3 (4.1) | 1 | 236 | 310 | 73 |
| GR | 28 (100.0) | | | 972 | 1000 | 28 |
| IE | 159 (95.8) | 7 (4.2) | 5 | 830 | 1001 | 166 |
| IT | 68 (100.0) | | 1 | 931 | 1000 | 68 |
| LU | 137 (94.5) | 8 (5.5) | 3 | 457 | 605 | 145 |
| NL | 286 (93.5) | 20 (6.5) | 7 | 709 | 1022 | 306 |
| PT | 34 (97.1) | 1 (2.9) | | 965 | 1000 | 35 |
| SE | 339 (93.9) | 22 (6.1) | 11 | 629 | 1001 | 361 |
| N Sum | 2764 | 158 | 51 | 13149 | 16122 | |
| N Valid Sum | 2764 | 158 | | | | 2922 |

v344 - Q67 INTERNET PURCHASE IMP: CONSUMER RIGHTS

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_10 Your rights as a consumer are clearly outlined

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v344 by isocntry, Absolute Values (Row Percent), weighted by v9

| v344 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 160 (92.5) | 13 (7.5) | 5 | 852 | 1030 | 173 |
| BE | 110 (92.4) | 9 (7.6) | 2 | 909 | 1030 | 119 |
| DE-E | 160 (93.6) | 11 (6.4) | 8 | 834 | 1013 | 171 |
| DE-W | 201 (92.2) | 17 (7.8) | 11 | 813 | 1042 | 218 |
| DK | 292 (83.7) | 57 (16.3) | 9 | 641 | 999 | 349 |
| ES | 83 (95.4) | 4 (4.6) | 2 | 911 | 1000 | 87 |
| FI | 187 (83.1) | 38 (16.9) | 8 | 779 | 1012 | 225 |
| FR | 114 (93.4) | 8 (6.6) | 3 | 926 | 1051 | 122 |
| GB-GBN | 235 (96.7) | 8 (3.3) | 6 | 755 | 1004 | 243 |
| GB-NIR | 66 (91.7) | 6 (8.3) | 2 | 236 | 310 | 72 |
| GR | 27 (96.4) | 1 (3.6) | | 972 | 1000 | 28 |
| IE | 156 (94.0) | 10 (6.0) | 4 | 830 | 1000 | 166 |
| IT | 65 (94.2) | 4 (5.8) | | 931 | 1000 | 69 |
| LU | 137 (94.5) | 8 (5.5) | 3 | 457 | 605 | 145 |
| NL | 277 (92.0) | 24 (8.0) | 13 | 709 | 1023 | 301 |
| PT | 35 (100.0) | | | 965 | 1000 | 35 |
| SE | 326 (90.1) | 36 (9.9) | 10 | 629 | 1001 | 362 |
| N Sum | 2631 | 254 | 86 | 13149 | 16120 | |
| N Valid Sum | 2631 | 254 | | | | 2885 |

v345 - Q67 INTERNET PURCHASE IMP: PRODUCT RETURN

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_11 There is no problem returning the product and getting reimbursed if something is wrong

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v345 by isocntry, Absolute Values (Row Percent), weighted by v9

| v345 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | M | | | |
| AT | 164 (94.3) | 10 (5.7) | 5 | 852 | 1031 | 174 |
| BE | 119 (99.2) | 1 (0.8) | 2 | 909 | 1031 | 120 |
| DE-E | 174 (97.2) | 5 (2.8) | | 834 | 1013 | 179 |
| DE-W | 221 (98.2) | 4 (1.8) | 5 | 813 | 1043 | 225 |
| DK | 344 (96.4) | 13 (3.6) | 2 | 641 | 1000 | 357 |
| ES | 87 (98.9) | 1 (1.1) | 1 | 911 | 1000 | 88 |
| FI | 222 (96.9) | 7 (3.1) | 3 | 779 | 1011 | 229 |
| FR | 123 (99.2) | 1 (0.8) | 1 | 926 | 1051 | 124 |
| GB-GBN | 236 (96.3) | 9 (3.7) | 4 | 755 | 1004 | 245 |
| GB-NIR | 70 (95.9) | 3 (4.1) | 1 | 236 | 310 | 73 |
| GR | 27 (100.0) | | 1 | 972 | 1000 | 27 |
| IE | 163 (97.6) | 4 (2.4) | 4 | 830 | 1001 | 167 |
| IT | 69 (100.0) | | | 931 | 1000 | 69 |
| LU | 142 (97.3) | 4 (2.7) | 3 | 457 | 606 | 146 |
| NL | 297 (97.1) | 9 (2.9) | 8 | 709 | 1023 | 306 |
| PT | 34 (100.0) | | 1 | 965 | 1000 | 34 |
| SE | 354 (98.1) | 7 (1.9) | 10 | 629 | 1000 | 361 |
| N Sum | 2846 | 78 | 51 | 13149 | 16124 | |
| N Valid Sum | 2846 | 78 | | | | 2924 |

v346 - Q67 INTERNET PURCHASE IMP: CANCELATION

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_12 Information on your right to cancel the purchase is clear

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v346 by isocntry, Absolute Values (Row Percent), weighted by v9

| v346 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 168 (96.0) | 7 (4.0) | 3 | 852 | 1030 | 175 |
| BE | 115 (95.0) | 6 (5.0) | 1 | 909 | 1031 | 121 |
| DE-E | 169 (96.0) | 7 (4.0) | 3 | 834 | 1013 | 176 |
| DE-W | 218 (96.9) | 7 (3.1) | 5 | 813 | 1043 | 225 |
| DK | 322 (91.0) | 32 (9.0) | 5 | 641 | 1000 | 354 |
| ES | 85 (100.0) | | 3 | 911 | 999 | 85 |
| FI | 214 (93.4) | 15 (6.6) | 4 | 779 | 1012 | 229 |
| FR | 123 (99.2) | 1 (0.8) | 1 | 926 | 1051 | 124 |
| GB-GBN | 235 (96.3) | 9 (3.7) | 5 | 755 | 1004 | 244 |
| GB-NIR | 70 (97.2) | 2 (2.8) | 2 | 236 | 310 | 72 |
| GR | 27 (100.0) | | 1 | 972 | 1000 | 27 |
| IE | 164 (97.6) | 4 (2.4) | 3 | 830 | 1001 | 168 |
| IT | 68 (100.0) | | 1 | 931 | 1000 | 68 |
| LU | 142 (97.9) | 3 (2.1) | 3 | 457 | 605 | 145 |
| NL | 291 (95.1) | 15 (4.9) | 8 | 709 | 1023 | 306 |
| PT | 34 (100.0) | | 1 | 965 | 1000 | 34 |
| SE | 351 (95.9) | 15 (4.1) | 6 | 629 | 1001 | 366 |
| N Sum | 2796 | 123 | 55 | 13149 | 16123 | |
| N Valid Sum | 2796 | 123 | | | | 2919 |

v347 - Q67 INTERNET PURCHASE IMP: PURCHASE STEPS

Q.67

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

When you are deciding to shop on a website, do you think that it is important or not that ...?

(READ OUT)

Q.67_13 All steps are clear while you are making a purchase

- 1 Important
- 2 Not important
- 3 DK
- 9 Inap. (not coded 1 in V311)

v347 by isocntry, Absolute Values (Row Percent), weighted by v9

| v347 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-------------|----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 167 (94.4) | 10 (5.6) | 2 | 852 | 1031 | 177 |
| BE | 118 (97.5) | 3 (2.5) | | 909 | 1030 | 121 |
| DE-E | 168 (94.4) | 10 (5.6) | 2 | 834 | 1014 | 178 |
| DE-W | 212 (94.6) | 12 (5.4) | 5 | 813 | 1042 | 224 |
| DK | 331 (95.9) | 14 (4.1) | 14 | 641 | 1000 | 345 |
| ES | 85 (97.7) | 2 (2.3) | 2 | 911 | 1000 | 87 |
| FI | 219 (96.1) | 9 (3.9) | 4 | 779 | 1011 | 228 |
| FR | 125 (100.0) | | | 926 | 1051 | 125 |
| GB-GBN | 242 (98.4) | 4 (1.6) | 4 | 755 | 1005 | 246 |
| GB-NIR | 72 (97.3) | 2 (2.7) | | 236 | 310 | 74 |
| GR | 28 (100.0) | | | 972 | 1000 | 28 |
| IE | 166 (98.8) | 2 (1.2) | 3 | 830 | 1001 | 168 |
| IT | 68 (98.6) | 1 (1.4) | | 931 | 1000 | 69 |
| LU | 140 (96.6) | 5 (3.4) | 4 | 457 | 606 | 145 |
| NL | 303 (97.7) | 7 (2.3) | 4 | 709 | 1023 | 310 |
| PT | 35 (100.0) | | | 965 | 1000 | 35 |
| SE | 339 (94.4) | 20 (5.6) | 12 | 629 | 1000 | 359 |
| N Sum | 2818 | 101 | 56 | 13149 | 16124 | |
| N Valid Sum | 2818 | 101 | | | | 2919 |

v348 - Q68 INTERNET PURCHASE - CANCEL RIGHT HEARD

Q.68

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

Have you heard or not of the "right to cancel a purchase" in respect of Internet purchases?

1 Yes

2 No

3 DK

9 Inap. (not coded 1 in V311)

v348 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v348 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | M | M | | | |
| AT | 116 (69.9) | 50 (30.1) | 12 | 852 | 1030 | | 166 |
| BE | 57 (46.7) | 65 (53.3) | | 909 | 1031 | | 122 |
| DE-E | 130 (75.1) | 43 (24.9) | 7 | 834 | 1014 | | 173 |
| DE-W | 165 (77.5) | 48 (22.5) | 17 | 813 | 1043 | | 213 |
| DK | 224 (64.0) | 126 (36.0) | 8 | 641 | 999 | | 350 |
| ES | 37 (43.0) | 49 (57.0) | 3 | 911 | 1000 | | 86 |
| FI | 160 (70.2) | 68 (29.8) | 4 | 779 | 1011 | | 228 |
| FR | 62 (52.5) | 56 (47.5) | 7 | 926 | 1051 | | 118 |
| GB-GBN | 129 (53.1) | 114 (46.9) | 6 | 755 | 1004 | | 243 |
| GB-NIR | 45 (62.5) | 27 (37.5) | 2 | 236 | 310 | | 72 |
| GR | 18 (66.7) | 9 (33.3) | 1 | 972 | 1000 | | 27 |
| IE | 90 (54.2) | 76 (45.8) | 5 | 830 | 1001 | | 166 |
| IT | 43 (66.2) | 22 (33.8) | 5 | 931 | 1001 | | 65 |
| LU | 100 (68.5) | 46 (31.5) | 3 | 457 | 606 | | 146 |
| NL | 162 (53.5) | 141 (46.5) | 11 | 709 | 1023 | | 303 |
| PT | 17 (50.0) | 17 (50.0) | 1 | 965 | 1000 | | 34 |
| SE | 203 (57.7) | 149 (42.3) | 20 | 629 | 1001 | | 352 |
| N Sum | 1758 | 1106 | 112 | 13149 | 16125 | | |
| N Valid Sum | 1758 | 1106 | | | | | 2864 |

v349 - Q69 INTERNET PURCHASE - CANCEL POSSIBILITY

Q.69

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74 / IF "YES", CODE 1 IN Q.68, OTHERS GO TO Q.71

Do you think it is the possibility ...?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 To cancel the purchase within a certain time period without reason or penalty
- 2 To cancel the purchase and send back the product within a certain time period provided that you have not unpacked it
- 3 To cancel the purchase and send back the product within a certain time period only if it is damaged
- 4 Other (SPONTANEOUS)
- 5 DK
- 9 Inap. (not 1 in V311; not 1 in V348)

v349 by isocntry, Absolute Values (Row Percent), weighted by v9

| v349 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-----------|---------|----|-------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | M | M | | | |
| AT | 83 (74.1) | 14 (12.5) | 13 (11.6) | 2 (1.8) | 3 | 915 | 1030 | 112 |
| BE | 36 (66.7) | 13 (24.1) | 5 (9.3) | | 3 | 973 | 1030 | 54 |
| DE-E | 72 (57.6) | 28 (22.4) | 25 (20.0) | | 4 | 884 | 1013 | 125 |
| DE-W | 96 (60.8) | 39 (24.7) | 23 (14.6) | | 7 | 878 | 1043 | 158 |
| DK | 91 (41.9) | 69 (31.8) | 54 (24.9) | 3 (1.4) | 7 | 776 | 1000 | 217 |
| ES | 16 (44.4) | 12 (33.3) | 7 (19.4) | 1 (2.8) | 2 | 963 | 1001 | 36 |
| FI | 99 (63.9) | 36 (23.2) | 19 (12.3) | 1 (0.6) | 5 | 851 | 1011 | 155 |
| FR | 32 (54.2) | 17 (28.8) | 9 (15.3) | 1 (1.7) | 2 | 989 | 1050 | 59 |
| GB-GBN | 88 (71.5) | 20 (16.3) | 14 (11.4) | 1 (0.8) | 7 | 875 | 1005 | 123 |
| GB-NIR | 30 (66.7) | 7 (15.6) | 8 (17.8) | | | 265 | 310 | 45 |
| GR | 11 (57.9) | 8 (42.1) | | | | 982 | 1001 | 19 |
| IE | 62 (69.7) | 18 (20.2) | 9 (10.1) | | 2 | 911 | 1002 | 89 |
| IT | 23 (56.1) | 8 (19.5) | 10 (24.4) | | 2 | 957 | 1000 | 41 |
| LU | 52 (55.3) | 19 (20.2) | 21 (22.3) | 2 (2.1) | 6 | 506 | 606 | 94 |
| NL | 103 (64.0) | 40 (24.8) | 17 (10.6) | 1 (0.6) | 2 | 861 | 1024 | 161 |
| PT | 6 (33.3) | 4 (22.2) | 7 (38.9) | 1 (5.6) | | 983 | 1001 | 18 |
| SE | 85 (42.5) | 90 (45.0) | 23 (11.5) | 2 (1.0) | 4 | 797 | 1001 | 200 |
| N Sum | 985 | 442 | 264 | 15 | 56 | 14366 | 16128 | |
| N Valid Sum | 985 | 442 | 264 | 15 | | | | 1706 |

v350 - Q70 INTERNET PURCHASE - CANCEL TIME

Q.70

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74 / IF "YES", CODE 1 IN Q.68, OTHERS GO TO Q.71

For how many days do you think that this right can be exercised in (OUR COUNTRY)?

(IF "DK", CODE "999")

1 1 day

820 820 days

998 DK/NA

999 Inap. (not 1 in V311; not 1 in V348)

Note:

Original code "999" recoded to "998"

Filter routing was not consistently applied in the original data set, whereas the categorized variable V351 was recoded by the data producer in accordance with the intended (not coded 1 in V311 and not coded 1 in V348). 1436 cases (DE_W, IT, GR) which should be filtered out by V311 and 130 cases (DE_W, IT, GR) which should be filtered out by V348 have been recoded to "999" (Inap.) in V350.

Furthermore 47 cases which were coded "0" have been recoded "998" (DK/NA).

222 cases without any answer (system missing) have been recoded to "998" (DK/NA).

v351 - Q70R INTERNET PURCHASE - CANCEL TIME

Q70R INTERNET PURCHASE - CANCEL TIME - RECODED

- 1 1 week or less
- 2 More than 1 week to 2 weeks
- 3 More than 2 weeks to 3 weeks
- 4 More than 3 weeks to 4 weeks
- 5 More than 4 weeks to 5 weeks
- 6 More than 5 weeks
- 7 DK/NA
- 9 Inap. (not 1 in V311; not 1 in V348)

Note:

See V370 for complete question text.

This categorized variable was made available by the data producer. 28 cases coded "7" (DK/NA) have been recoded in accordance with the originally coded number of days in V350.

222 cases without any answer (system missing) have been recoded to "7" (DK/NA).

v351 by isocntry, Absolute Values (Row Percent), weighted by v9

| v351 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 | N Sum | N Valid Sum |
|-------------|-----------|------------|-----------|-----------|-----------|----------|-----|-------|-------|-------------|
| isocntry | | | | | | | | | | |
| | | | | | | M | M | | | |
| AT | 14 (15.2) | 67 (72.8) | 3 (3.3) | | 7 (7.6) | 1 (1.1) | 24 | 915 | 1031 | 92 |
| BE | 21 (44.7) | 19 (40.4) | 2 (4.3) | | 5 (10.6) | | 9 | 973 | 1029 | 47 |
| DE-E | 2 (1.9) | 96 (90.6) | 2 (1.9) | 2 (1.9) | 2 (1.9) | 2 (1.9) | 23 | 884 | 1013 | 106 |
| DE-W | 9 (6.4) | 90 (64.3) | 8 (5.7) | 6 (4.3) | 15 (10.7) | 12 (8.6) | 26 | 878 | 1044 | 140 |
| DK | 8 (4.0) | 145 (73.2) | 4 (2.0) | | 36 (18.2) | 5 (2.5) | 25 | 776 | 999 | 198 |
| ES | 1 (4.5) | 3 (13.6) | 13 (59.1) | | 4 (18.2) | 1 (4.5) | 15 | 963 | 1000 | 22 |
| FI | 28 (18.4) | 109 (71.7) | 1 (0.7) | | 14 (9.2) | | 8 | 851 | 1011 | 152 |
| FR | 23 (41.1) | 16 (28.6) | 8 (14.3) | | 7 (12.5) | 2 (3.6) | 6 | 989 | 1051 | 56 |
| GB-GBN | 32 (28.8) | 37 (33.3) | 6 (5.4) | 20 (18.0) | 12 (10.8) | 4 (3.6) | 19 | 875 | 1005 | 111 |
| GB-NIR | 3 (8.6) | 14 (40.0) | 7 (20.0) | 3 (8.6) | 5 (14.3) | 3 (8.6) | 10 | 265 | 310 | 35 |
| GR | 3 (18.8) | 1 (6.3) | 5 (31.3) | 2 (12.5) | 1 (6.3) | 4 (25.0) | 2 | 982 | 1000 | 16 |
| IE | 16 (26.2) | 16 (26.2) | 6 (9.8) | 10 (16.4) | 11 (18.0) | 2 (3.3) | 29 | 911 | 1001 | 61 |
| IT | 14 (37.8) | 12 (32.4) | 3 (8.1) | 1 (2.7) | 7 (18.9) | | 5 | 957 | 999 | 37 |
| LU | 13 (18.3) | 27 (38.0) | 6 (8.5) | | 23 (32.4) | 2 (2.8) | 29 | 506 | 606 | 71 |
| NL | 43 (29.1) | 84 (56.8) | 3 (2.0) | | 13 (8.8) | 5 (3.4) | 14 | 861 | 1023 | 148 |
| PT | 3 (21.4) | 1 (7.1) | 5 (35.7) | | 5 (35.7) | | 4 | 983 | 1001 | 14 |
| SE | 52 (28.6) | 89 (48.9) | 7 (3.8) | | 30 (16.5) | 4 (2.2) | 21 | 797 | 1000 | 182 |
| N Sum | 285 | 826 | 89 | 44 | 197 | 47 | 269 | 14366 | 16123 | |
| N Valid Sum | 285 | 826 | 89 | 44 | 197 | 47 | | | | 1488 |

v352 - Q71 INTERNET PURCHASE - ASSISTANCE

Q.71

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

If you had a problem after making a purchase on the Internet, where would you be most likely to go to first for assistance?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 The website on which you made the purchase
- 2 Consumer associations
- 3 Public authorities
- 4 A website specialised in assisting consumers making purchases on the Internet
- 5 The organisation where websites go to get their trustmark
- 6 Off-line med./conc./arb. body which resolves disputes ...
- 7 An off-line mediation, conciliation or arbitration body which resolves disputes without going through the courts
- 8 Other (SPONTANEOUS)
- 9 DK
- 99 Inap. (not coded 1 in V311)

v352 by isocntry, Absolute Values (Row Percent), weighted by v9

| v352 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 99 | N Sum | N Valid Sum |
|-------------|------------|-----------|---------|-----------|----------|---------|---------|---------|-----|-------|-------|-------------|
| isocntry | | | | | | | | | | | | |
| | | | | | | | | | M | M | | |
| AT | 100 (57.1) | 26 (14.9) | 9 (5.1) | 25 (14.3) | 2 (1.1) | 3 (1.7) | 6 (3.4) | 4 (2.3) | 4 | 852 | 1031 | 175 |
| BE | 104 (88.9) | 5 (4.3) | 1 (0.9) | 3 (2.6) | | 3 (2.6) | 1 (0.9) | | 4 | 909 | 1030 | 117 |
| DE-E | 109 (61.9) | 18 (10.2) | 4 (2.3) | 20 (11.4) | 11 (6.3) | 4 (2.3) | 7 (4.0) | 3 (1.7) | 5 | 834 | 1015 | 176 |
| DE-W | 151 (68.9) | 23 (10.5) | 7 (3.2) | 14 (6.4) | 11 (5.0) | 1 (0.5) | 9 (4.1) | 3 (1.4) | 11 | 813 | 1043 | 219 |
| DK | 320 (91.4) | 9 (2.6) | 1 (0.3) | 12 (3.4) | 4 (1.1) | 1 (0.3) | 3 (0.9) | | 9 | 641 | 1000 | 350 |
| ES | 58 (71.6) | 9 (11.1) | 4 (4.9) | 7 (8.6) | | 2 (2.5) | | 1 (1.2) | 8 | 911 | 1000 | 81 |
| FI | 176 (81.9) | 22 (10.2) | 3 (1.4) | 12 (5.6) | | 1 (0.5) | 1 (0.5) | | 17 | 779 | 1011 | 215 |
| FR | 93 (78.8) | 12 (10.2) | 1 (0.8) | 8 (6.8) | 2 (1.7) | 1 (0.8) | 1 (0.8) | | 7 | 926 | 1051 | 118 |
| GB-GBN | 199 (87.3) | 7 (3.1) | | 10 (4.4) | | 1 (0.4) | 7 (3.1) | 4 (1.8) | 22 | 755 | 1005 | 228 |
| GB-NIR | 61 (83.6) | 5 (6.8) | 1 (1.4) | 3 (4.1) | | | 3 (4.1) | | 1 | 236 | 310 | 73 |
| GR | 19 (70.4) | 1 (3.7) | 1 (3.7) | 4 (14.8) | | 1 (3.7) | 1 (3.7) | | 2 | 972 | 1001 | 27 |
| IE | 122 (78.7) | 10 (6.5) | | 11 (7.1) | 3 (1.9) | | 8 (5.2) | 1 (0.6) | 15 | 830 | 1000 | 155 |
| IT | 52 (80.0) | 5 (7.7) | 1 (1.5) | 3 (4.6) | 1 (1.5) | | 1 (1.5) | 2 (3.1) | 6 | 931 | 1002 | 65 |
| LU | 122 (83.6) | 14 (9.6) | 4 (2.7) | 3 (2.1) | 1 (0.7) | 1 (0.7) | 1 (0.7) | | 4 | 457 | 607 | 146 |
| NL | 244 (79.5) | 36 (11.7) | 1 (0.3) | 12 (3.9) | 7 (2.3) | 2 (0.7) | | 5 (1.6) | 7 | 709 | 1023 | 307 |
| PT | 30 (88.2) | | | 3 (8.8) | | | 1 (2.9) | | 1 | 965 | 1000 | 34 |
| SE | 314 (92.1) | 17 (5.0) | 1 (0.3) | 7 (2.1) | | 1 (0.3) | | 1 (0.3) | 31 | 629 | 1001 | 341 |
| N Sum | 2274 | 219 | 39 | 157 | 42 | 22 | 50 | 24 | 154 | 13149 | 16130 | |
| N Valid Sum | 2274 | 219 | 39 | 157 | 42 | 22 | 50 | 24 | | | | 2827 |

v353 - Q72A INTERNET PURCH COMPL: ON-LINE

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_1 Yes, directly to the website on-line

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311; coded 1 in V359)

v353 by isocntry, Absolute Values (Row Percent), weighted by v9

| v353 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 20 (57.1) | 15 (42.9) | 996 | 1031 | 35 |
| BE | 5 (50.0) | 5 (50.0) | 1020 | 1030 | 10 |
| DE-E | 15 (42.9) | 20 (57.1) | 979 | 1014 | 35 |
| DE-W | 14 (42.4) | 19 (57.6) | 1009 | 1042 | 33 |
| DK | 19 (30.6) | 43 (69.4) | 939 | 1001 | 62 |
| ES | 3 (37.5) | 5 (62.5) | 993 | 1001 | 8 |
| FI | 12 (38.7) | 19 (61.3) | 980 | 1011 | 31 |
| FR | 4 (19.0) | 17 (81.0) | 1030 | 1051 | 21 |
| GB-GBN | 23 (38.3) | 37 (61.7) | 944 | 1004 | 60 |
| GB-NIR | 2 (20.0) | 8 (80.0) | 300 | 310 | 10 |
| GR | 1 (33.3) | 2 (66.7) | 997 | 1000 | 3 |
| IE | 9 (60.0) | 6 (40.0) | 986 | 1001 | 15 |
| IT | 3 (60.0) | 2 (40.0) | 995 | 1000 | 5 |
| LU | 6 (15.0) | 34 (85.0) | 566 | 606 | 40 |
| NL | 23 (35.4) | 42 (64.6) | 958 | 1023 | 65 |
| PT | | 4 (100.0) | 996 | 1000 | 4 |
| SE | 30 (37.5) | 50 (62.5) | 920 | 1000 | 80 |
| N Sum | 189 | 328 | 15608 | 16125 | |
| N Valid Sum | 189 | 328 | | | 517 |

v354 - Q72A INTERNET PURCH COMPL: SITE OWNER

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_2 Yes, to the organisation owning/running the website (off-line)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311; coded 1 in V359)

v354 by isocntry, Absolute Values (Row Percent), weighted by v9

| v354 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 28 (82.4) | 6 (17.6) | 996 | 1030 | 34 |
| BE | 10 (100.0) | | 1020 | 1030 | 10 |
| DE-E | 30 (85.7) | 5 (14.3) | 979 | 1014 | 35 |
| DE-W | 28 (82.4) | 6 (17.6) | 1009 | 1043 | 34 |
| DK | 48 (77.4) | 14 (22.6) | 939 | 1001 | 62 |
| ES | 7 (87.5) | 1 (12.5) | 993 | 1001 | 8 |
| FI | 25 (80.6) | 6 (19.4) | 980 | 1011 | 31 |
| FR | 16 (76.2) | 5 (23.8) | 1030 | 1051 | 21 |
| GB-GBN | 45 (75.0) | 15 (25.0) | 944 | 1004 | 60 |
| GB-NIR | 8 (80.0) | 2 (20.0) | 300 | 310 | 10 |
| GR | 2 (66.7) | 1 (33.3) | 997 | 1000 | 3 |
| IE | 13 (86.7) | 2 (13.3) | 986 | 1001 | 15 |
| IT | 3 (60.0) | 2 (40.0) | 995 | 1000 | 5 |
| LU | 38 (97.4) | 1 (2.6) | 566 | 605 | 39 |
| NL | 51 (78.5) | 14 (21.5) | 958 | 1023 | 65 |
| PT | 4 (100.0) | | 996 | 1000 | 4 |
| SE | 64 (79.0) | 17 (21.0) | 920 | 1001 | 81 |
| N Sum | 420 | 97 | 15608 | 16125 | |
| N Valid Sum | 420 | 97 | | | 517 |

v355 - Q72A INTERNET PURCH COMPL: CONSUMER ORG

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_3 Yes, to a consumer organisation

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311; coded 1 in V359)

v355 by isocntry, Absolute Values (Row Percent), weighted by v9

| v355 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 32 (91.4) | 3 (8.6) | 996 | 1031 | 35 |
| BE | 8 (80.0) | 2 (20.0) | 1020 | 1030 | 10 |
| DE-E | 33 (94.3) | 2 (5.7) | 979 | 1014 | 35 |
| DE-W | 34 (100.0) | | 1009 | 1043 | 34 |
| DK | 60 (98.4) | 1 (1.6) | 939 | 1000 | 61 |
| ES | 7 (100.0) | | 993 | 1000 | 7 |
| FI | 28 (90.3) | 3 (9.7) | 980 | 1011 | 31 |
| FR | 21 (100.0) | | 1030 | 1051 | 21 |
| GB-GBN | 59 (98.3) | 1 (1.7) | 944 | 1004 | 60 |
| GB-NIR | 9 (90.0) | 1 (10.0) | 300 | 310 | 10 |
| GR | 3 (100.0) | | 997 | 1000 | 3 |
| IE | 15 (100.0) | | 986 | 1001 | 15 |
| IT | 5 (100.0) | | 995 | 1000 | 5 |
| LU | 40 (100.0) | | 566 | 606 | 40 |
| NL | 60 (92.3) | 5 (7.7) | 958 | 1023 | 65 |
| PT | 4 (100.0) | | 996 | 1000 | 4 |
| SE | 79 (98.8) | 1 (1.3) | 920 | 1000 | 80 |
| N Sum | 497 | 19 | 15608 | 16124 | |
| N Valid Sum | 497 | 19 | | | 516 |

v356 - Q72A INTERNET PURCH COMPL: GOVERNMENT BODY

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_4 Yes, to a (NATIONALITY) government body

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311; coded 1 in V359)

v356 by isocntry, Absolute Values (Row Percent), weighted by v9

| v356 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 34 (97.1) | 1 (2.9) | 996 | 1031 | 35 |
| BE | 10 (100.0) | | 1020 | 1030 | 10 |
| DE-E | 35 (100.0) | | 979 | 1014 | 35 |
| DE-W | 33 (97.1) | 1 (2.9) | 1009 | 1043 | 34 |
| DK | 59 (96.7) | 2 (3.3) | 939 | 1000 | 61 |
| ES | 7 (100.0) | | 993 | 1000 | 7 |
| FI | 29 (96.7) | 1 (3.3) | 980 | 1010 | 30 |
| FR | 21 (100.0) | | 1030 | 1051 | 21 |
| GB-GBN | 56 (93.3) | 4 (6.7) | 944 | 1004 | 60 |
| GB-NIR | 10 (100.0) | | 300 | 310 | 10 |
| GR | 3 (100.0) | | 997 | 1000 | 3 |
| IE | 10 (66.7) | 5 (33.3) | 986 | 1001 | 15 |
| IT | 4 (80.0) | 1 (20.0) | 995 | 1000 | 5 |
| LU | 39 (97.5) | 1 (2.5) | 566 | 606 | 40 |
| NL | 63 (96.9) | 2 (3.1) | 958 | 1023 | 65 |
| PT | 4 (100.0) | | 996 | 1000 | 4 |
| SE | 80 (100.0) | | 920 | 1000 | 80 |
| N Sum | 497 | 18 | 15608 | 16123 | |
| N Valid Sum | 497 | 18 | | | 515 |

v357 - Q72A INTERNET PURCH COMPL: OTHER ORG

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_5 Yes, to another organisation, association

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311; coded 1 in V359)

v357 by isocntry, Absolute Values (Row Percent), weighted by v9

| v357 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 34 (97.1) | 1 (2.9) | 996 | 1031 | 35 |
| BE | 8 (80.0) | 2 (20.0) | 1020 | 1030 | 10 |
| DE-E | 35 (100.0) | | 979 | 1014 | 35 |
| DE-W | 34 (100.0) | | 1009 | 1043 | 34 |
| DK | 61 (100.0) | | 939 | 1000 | 61 |
| ES | 7 (100.0) | | 993 | 1000 | 7 |
| FI | 29 (96.7) | 1 (3.3) | 980 | 1010 | 30 |
| FR | 20 (95.2) | 1 (4.8) | 1030 | 1051 | 21 |
| GB-GBN | 60 (100.0) | | 944 | 1004 | 60 |
| GB-NIR | 9 (90.0) | 1 (10.0) | 300 | 310 | 10 |
| GR | 3 (100.0) | | 997 | 1000 | 3 |
| IE | 15 (100.0) | | 986 | 1001 | 15 |
| IT | 5 (100.0) | | 995 | 1000 | 5 |
| LU | 40 (100.0) | | 566 | 606 | 40 |
| NL | 62 (95.4) | 3 (4.6) | 958 | 1023 | 65 |
| PT | 4 (100.0) | | 996 | 1000 | 4 |
| SE | 78 (97.5) | 2 (2.5) | 920 | 1000 | 80 |
| N Sum | 504 | 11 | 15608 | 16123 | |
| N Valid Sum | 504 | 11 | | | 515 |

v358 - Q72A INTERNET PURCH COMPL: DID NOTHING

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_6 Yes, but I did nothing about it

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311; coded 1 in V359)

v358 by isocntry, Absolute Values (Row Percent), weighted by v9

| v358 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 32 (91.4) | 3 (8.6) | 996 | 1031 | 35 |
| BE | 9 (90.0) | 1 (10.0) | 1020 | 1030 | 10 |
| DE-E | 28 (80.0) | 7 (20.0) | 979 | 1014 | 35 |
| DE-W | 28 (84.8) | 5 (15.2) | 1009 | 1042 | 33 |
| DK | 56 (91.8) | 5 (8.2) | 939 | 1000 | 61 |
| ES | 7 (87.5) | 1 (12.5) | 993 | 1001 | 8 |
| FI | 27 (87.1) | 4 (12.9) | 980 | 1011 | 31 |
| FR | 21 (100.0) | | 1030 | 1051 | 21 |
| GB-GBN | 57 (95.0) | 3 (5.0) | 944 | 1004 | 60 |
| GB-NIR | 9 (90.0) | 1 (10.0) | 300 | 310 | 10 |
| GR | 3 (100.0) | | 997 | 1000 | 3 |
| IE | 13 (86.7) | 2 (13.3) | 986 | 1001 | 15 |
| IT | 4 (80.0) | 1 (20.0) | 995 | 1000 | 5 |
| LU | 39 (97.5) | 1 (2.5) | 566 | 606 | 40 |
| NL | 60 (92.3) | 5 (7.7) | 958 | 1023 | 65 |
| PT | 4 (100.0) | | 996 | 1000 | 4 |
| SE | 74 (92.5) | 6 (7.5) | 920 | 1000 | 80 |
| N Sum | 471 | 45 | 15608 | 16124 | |
| N Valid Sum | 471 | 45 | | | 516 |

v359 - Q72A INTERNET PURCH COMPL: NO COMPLAINT

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_7 No, no complaint

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311)

v359 by isocntry, Absolute Values (Row Percent), weighted by v9

| v359 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|------------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 35 (19.6) | 144 (80.4) | 852 | 1031 | 179 |
| BE | 10 (8.3) | 111 (91.7) | 909 | 1030 | 121 |
| DE-E | 35 (19.4) | 145 (80.6) | 834 | 1014 | 180 |
| DE-W | 34 (14.8) | 196 (85.2) | 813 | 1043 | 230 |
| DK | 61 (17.0) | 297 (83.0) | 641 | 999 | 358 |
| ES | 7 (8.0) | 81 (92.0) | 911 | 999 | 88 |
| FI | 31 (13.3) | 202 (86.7) | 779 | 1012 | 233 |
| FR | 21 (16.8) | 104 (83.2) | 926 | 1051 | 125 |
| GB-GBN | 60 (24.1) | 189 (75.9) | 755 | 1004 | 249 |
| GB-NIR | 10 (13.5) | 64 (86.5) | 236 | 310 | 74 |
| GR | 3 (10.7) | 25 (89.3) | 972 | 1000 | 28 |
| IE | 15 (8.8) | 155 (91.2) | 830 | 1000 | 170 |
| IT | 5 (7.2) | 64 (92.8) | 931 | 1000 | 69 |
| LU | 40 (26.8) | 109 (73.2) | 457 | 606 | 149 |
| NL | 65 (20.7) | 249 (79.3) | 709 | 1023 | 314 |
| PT | 4 (11.1) | 32 (88.9) | 965 | 1001 | 36 |
| SE | 80 (21.6) | 291 (78.4) | 629 | 1000 | 371 |
| N Sum | 516 | 2458 | 13149 | 16123 | |
| N Valid Sum | 516 | 2458 | | | 2974 |

v360 - Q72A INTERNET PURCH COMPL: DK

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

(IF YES)

To whom did you complain ...?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72A_8 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V311; coded 1 in V359)

v360 by isocntry, Absolute Values (Row Percent), weighted by v9

| v360 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 27 (77.1) | 8 (22.9) | 996 | 1031 | 35 |
| BE | 9 (90.0) | 1 (10.0) | 1020 | 1030 | 10 |
| DE-E | 33 (94.3) | 2 (5.7) | 979 | 1014 | 35 |
| DE-W | 30 (90.9) | 3 (9.1) | 1009 | 1042 | 33 |
| DK | 59 (95.2) | 3 (4.8) | 939 | 1001 | 62 |
| ES | 6 (85.7) | 1 (14.3) | 993 | 1000 | 7 |
| FI | 31 (100.0) | | 980 | 1011 | 31 |
| FR | 21 (100.0) | | 1030 | 1051 | 21 |
| GB-GBN | 56 (93.3) | 4 (6.7) | 944 | 1004 | 60 |
| GB-NIR | 10 (100.0) | | 300 | 310 | 10 |
| GR | 3 (100.0) | | 997 | 1000 | 3 |
| IE | 14 (93.3) | 1 (6.7) | 986 | 1001 | 15 |
| IT | 5 (100.0) | | 995 | 1000 | 5 |
| LU | 35 (89.7) | 4 (10.3) | 566 | 605 | 39 |
| NL | 63 (96.9) | 2 (3.1) | 958 | 1023 | 65 |
| PT | 4 (100.0) | | 996 | 1000 | 4 |
| SE | 72 (90.0) | 8 (10.0) | 920 | 1000 | 80 |
| N Sum | 478 | 37 | 15608 | 16123 | |
| N Valid Sum | 478 | 37 | | | 515 |

v361 - Q72B INTERNET PURCH COMPL: NOT RECEIVED

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_1 You never received the product/service you ordered

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v361 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v361 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 19 (79.2) | 5 (20.8) | 1007 | 1031 | 24 | |
| BE | 6 (66.7) | 3 (33.3) | 1022 | 1031 | 9 | |
| DE-E | 17 (65.4) | 9 (34.6) | 988 | 1014 | 26 | |
| DE-W | 20 (80.0) | 5 (20.0) | 1018 | 1043 | 25 | |
| DK | 41 (75.9) | 13 (24.1) | 946 | 1000 | 54 | |
| ES | 4 (80.0) | 1 (20.0) | 994 | 999 | 5 | |
| FI | 20 (74.1) | 7 (25.9) | 984 | 1011 | 27 | |
| FR | 18 (85.7) | 3 (14.3) | 1030 | 1051 | 21 | |
| GB-GBN | 38 (71.7) | 15 (28.3) | 951 | 1004 | 53 | |
| GB-NIR | 7 (77.8) | 2 (22.2) | 301 | 310 | 9 | |
| GR | 2 (66.7) | 1 (33.3) | 997 | 1000 | 3 | |
| IE | 9 (75.0) | 3 (25.0) | 989 | 1001 | 12 | |
| IT | 3 (75.0) | 1 (25.0) | 996 | 1000 | 4 | |
| LU | 22 (64.7) | 12 (35.3) | 571 | 605 | 34 | |
| NL | 45 (77.6) | 13 (22.4) | 965 | 1023 | 58 | |
| PT | 3 (75.0) | 1 (25.0) | 996 | 1000 | 4 | |
| SE | 49 (74.2) | 17 (25.8) | 934 | 1000 | 66 | |
| N Sum | 323 | 111 | 15689 | 16123 | | |
| N Valid Sum | 323 | 111 | | | 434 | |

v362 - Q72B INTERNET PURCH COMPL: NOT ON TIME

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_2 The product was not delivered on time

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v362 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v362 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 16 (66.7) | 8 (33.3) | 1007 | 1031 | | 24 |
| BE | 6 (66.7) | 3 (33.3) | 1022 | 1031 | | 9 |
| DE-E | 20 (76.9) | 6 (23.1) | 988 | 1014 | | 26 |
| DE-W | 16 (64.0) | 9 (36.0) | 1018 | 1043 | | 25 |
| DK | 39 (73.6) | 14 (26.4) | 946 | 999 | | 53 |
| ES | 4 (66.7) | 2 (33.3) | 994 | 1000 | | 6 |
| FI | 26 (96.3) | 1 (3.7) | 984 | 1011 | | 27 |
| FR | 16 (76.2) | 5 (23.8) | 1030 | 1051 | | 21 |
| GB-GBN | 37 (69.8) | 16 (30.2) | 951 | 1004 | | 53 |
| GB-NIR | 6 (66.7) | 3 (33.3) | 301 | 310 | | 9 |
| GR | 3 (100.0) | | 997 | 1000 | | 3 |
| IE | 8 (66.7) | 4 (33.3) | 989 | 1001 | | 12 |
| IT | 3 (75.0) | 1 (25.0) | 996 | 1000 | | 4 |
| LU | 26 (74.3) | 9 (25.7) | 571 | 606 | | 35 |
| NL | 42 (72.4) | 16 (27.6) | 965 | 1023 | | 58 |
| PT | 3 (75.0) | 1 (25.0) | 996 | 1000 | | 4 |
| SE | 47 (71.2) | 19 (28.8) | 934 | 1000 | | 66 |
| N Sum | 318 | 117 | 15689 | 16124 | | |
| N Valid Sum | 318 | 117 | | | | 435 |

v363 - Q72B INTERNET PURCH COMPL: PROD DAMAGED

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_3 The product you received was damaged

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v363 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v363 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 16 (66.7) | 8 (33.3) | 1007 | 1031 | 24 | |
| BE | 4 (50.0) | 4 (50.0) | 1022 | 1030 | 8 | |
| DE-E | 17 (65.4) | 9 (34.6) | 988 | 1014 | 26 | |
| DE-W | 13 (52.0) | 12 (48.0) | 1018 | 1043 | 25 | |
| DK | 31 (58.5) | 22 (41.5) | 946 | 999 | 53 | |
| ES | 6 (100.0) | | 994 | 1000 | 6 | |
| FI | 15 (57.7) | 11 (42.3) | 984 | 1010 | 26 | |
| FR | 14 (66.7) | 7 (33.3) | 1030 | 1051 | 21 | |
| GB-GBN | 35 (66.0) | 18 (34.0) | 951 | 1004 | 53 | |
| GB-NIR | 7 (77.8) | 2 (22.2) | 301 | 310 | 9 | |
| GR | 3 (100.0) | | 997 | 1000 | 3 | |
| IE | 11 (91.7) | 1 (8.3) | 989 | 1001 | 12 | |
| IT | 4 (100.0) | | 996 | 1000 | 4 | |
| LU | 23 (65.7) | 12 (34.3) | 571 | 606 | 35 | |
| NL | 44 (75.9) | 14 (24.1) | 965 | 1023 | 58 | |
| PT | 2 (50.0) | 2 (50.0) | 996 | 1000 | 4 | |
| SE | 40 (60.6) | 26 (39.4) | 934 | 1000 | 66 | |
| N Sum | 285 | 148 | 15689 | 16122 | | |
| N Valid Sum | 285 | 148 | | | 433 | |

v364 - Q72B INTERNET PURCH COMPL: WRONG PRODUCT

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_4 The product/service you received was not the one you ordered

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v364 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v364 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-------|-------|-------|-------------|
| isocntry | | M | | | | |
| AT | 23 (95.8) | 1 (4.2) | 1007 | 1031 | 24 | |
| BE | 7 (87.5) | 1 (12.5) | 1022 | 1030 | 8 | |
| DE-E | 20 (76.9) | 6 (23.1) | 988 | 1014 | 26 | |
| DE-W | 21 (84.0) | 4 (16.0) | 1018 | 1043 | 25 | |
| DK | 42 (79.2) | 11 (20.8) | 946 | 999 | 53 | |
| ES | 4 (80.0) | 1 (20.0) | 994 | 999 | 5 | |
| FI | 19 (73.1) | 7 (26.9) | 984 | 1010 | 26 | |
| FR | 19 (90.5) | 2 (9.5) | 1030 | 1051 | 21 | |
| GB-GBN | 40 (74.1) | 14 (25.9) | 951 | 1005 | 54 | |
| GB-NIR | 8 (88.9) | 1 (11.1) | 301 | 310 | 9 | |
| GR | 1 (33.3) | 2 (66.7) | 997 | 1000 | 3 | |
| IE | 11 (91.7) | 1 (8.3) | 989 | 1001 | 12 | |
| IT | 4 (100.0) | | 996 | 1000 | 4 | |
| LU | 28 (82.4) | 6 (17.6) | 571 | 605 | 34 | |
| NL | 48 (82.8) | 10 (17.2) | 965 | 1023 | 58 | |
| PT | 4 (100.0) | | 996 | 1000 | 4 | |
| SE | 56 (84.8) | 10 (15.2) | 934 | 1000 | 66 | |
| N Sum | 355 | 77 | 15689 | 16121 | | |
| N Valid Sum | 355 | 77 | | | 432 | |

v365 - Q72B INTERNET PURCH COMPL: PAYMENT PROBL

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_5 You had payment problems

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v365 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v365 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 23 (95.8) | 1 (4.2) | | 1007 | 1031 | 24 |
| BE | 7 (87.5) | 1 (12.5) | | 1022 | 1030 | 8 |
| DE-E | 24 (96.0) | 1 (4.0) | | 988 | 1013 | 25 |
| DE-W | 25 (100.0) | | | 1018 | 1043 | 25 |
| DK | 51 (94.4) | 3 (5.6) | | 946 | 1000 | 54 |
| ES | 6 (100.0) | | | 994 | 1000 | 6 |
| FI | 26 (96.3) | 1 (3.7) | | 984 | 1011 | 27 |
| FR | 15 (71.4) | 6 (28.6) | | 1030 | 1051 | 21 |
| GB-GBN | 50 (94.3) | 3 (5.7) | | 951 | 1004 | 53 |
| GB-NIR | 7 (77.8) | 2 (22.2) | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 11 (91.7) | 1 (8.3) | | 989 | 1001 | 12 |
| IT | 4 (100.0) | | | 996 | 1000 | 4 |
| LU | 33 (94.3) | 2 (5.7) | | 571 | 606 | 35 |
| NL | 53 (91.4) | 5 (8.6) | | 965 | 1023 | 58 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 63 (95.5) | 3 (4.5) | | 934 | 1000 | 66 |
| N Sum | 405 | 29 | 15689 | 16123 | | |
| N Valid Sum | 405 | 29 | | | | 434 |

v366 - Q72B INTERNET PURCH COMPL: NO REIMBURSE

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_6 The website has refused to reimburse you for a product you returned to them

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v366 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v366 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 22 (91.7) | 2 (8.3) | | 1007 | 1031 | 24 |
| BE | 8 (100.0) | | | 1022 | 1030 | 8 |
| DE-E | 26 (100.0) | | | 988 | 1014 | 26 |
| DE-W | 23 (95.8) | 1 (4.2) | | 1018 | 1042 | 24 |
| DK | 52 (96.3) | 2 (3.7) | | 946 | 1000 | 54 |
| ES | 6 (100.0) | | | 994 | 1000 | 6 |
| FI | 24 (88.9) | 3 (11.1) | | 984 | 1011 | 27 |
| FR | 20 (95.2) | 1 (4.8) | | 1030 | 1051 | 21 |
| GB-GBN | 50 (94.3) | 3 (5.7) | | 951 | 1004 | 53 |
| GB-NIR | 9 (100.0) | | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 12 (100.0) | | | 989 | 1001 | 12 |
| IT | 4 (100.0) | | | 996 | 1000 | 4 |
| LU | 34 (97.1) | 1 (2.9) | | 571 | 606 | 35 |
| NL | 55 (94.8) | 3 (5.2) | | 965 | 1023 | 58 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 64 (97.0) | 2 (3.0) | | 934 | 1000 | 66 |
| N Sum | | 416 | 18 | 15689 | 16123 | |
| N Valid Sum | | 416 | 18 | | | 434 |

v367 - Q72B INTERNET PURCH COMPL: CONTRACT INFO

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_7 There was a lack of information on the website about the contractual terms and conditions linked to your purchase

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v367 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v367 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 23 (95.8) | 1 (4.2) | | 1007 | 1031 | 24 |
| BE | 8 (100.0) | | | 1022 | 1030 | 8 |
| DE-E | 22 (88.0) | 3 (12.0) | | 988 | 1013 | 25 |
| DE-W | 24 (96.0) | 1 (4.0) | | 1018 | 1043 | 25 |
| DK | 52 (96.3) | 2 (3.7) | | 946 | 1000 | 54 |
| ES | 6 (100.0) | | | 994 | 1000 | 6 |
| FI | 25 (92.6) | 2 (7.4) | | 984 | 1011 | 27 |
| FR | 21 (100.0) | | | 1030 | 1051 | 21 |
| GB-GBN | 53 (100.0) | | | 951 | 1004 | 53 |
| GB-NIR | 9 (100.0) | | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 11 (91.7) | 1 (8.3) | | 989 | 1001 | 12 |
| IT | 4 (100.0) | | | 996 | 1000 | 4 |
| LU | 35 (100.0) | | | 571 | 606 | 35 |
| NL | 55 (93.2) | 4 (6.8) | | 965 | 1024 | 59 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 66 (100.0) | | | 934 | 1000 | 66 |
| N Sum | | 421 | 14 | 15689 | 16124 | |
| N Valid Sum | | 421 | 14 | | | 435 |

v368 - Q72B INTERNET PURCH COMPL: RIGHTS INFO

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_8 There was a lack of information about your rights as a consumer

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v368 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v368 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|---------|---|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 23 (95.8) | 1 (4.2) | | 1007 | 1031 | 24 |
| BE | 8 (100.0) | | | 1022 | 1030 | 8 |
| DE-E | 24 (96.0) | 1 (4.0) | | 988 | 1013 | 25 |
| DE-W | 23 (92.0) | 2 (8.0) | | 1018 | 1043 | 25 |
| DK | 52 (98.1) | 1 (1.9) | | 946 | 999 | 53 |
| ES | 6 (100.0) | | | 994 | 1000 | 6 |
| FI | 27 (100.0) | | | 984 | 1011 | 27 |
| FR | 21 (100.0) | | | 1030 | 1051 | 21 |
| GB-GBN | 53 (100.0) | | | 951 | 1004 | 53 |
| GB-NIR | 9 (100.0) | | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 12 (100.0) | | | 989 | 1001 | 12 |
| IT | 4 (100.0) | | | 996 | 1000 | 4 |
| LU | 35 (100.0) | | | 571 | 606 | 35 |
| NL | 58 (100.0) | | | 965 | 1023 | 58 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 66 (100.0) | | | 934 | 1000 | 66 |
| N Sum | | 428 | 5 | 15689 | 16122 | |
| N Valid Sum | | 428 | 5 | | | 433 |

v369 - Q72B INTERNET PURCH COMPL: COMMITMENT

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_9 You were not aware that you had committed yourself to buy another product/service

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v369 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v369 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|---|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 23 (95.8) | 1 (4.2) | | 1007 | 1031 | 24 |
| BE | 8 (100.0) | | | 1022 | 1030 | 8 |
| DE-E | 26 (100.0) | | | 988 | 1014 | 26 |
| DE-W | 25 (100.0) | | | 1018 | 1043 | 25 |
| DK | 52 (96.3) | 2 (3.7) | | 946 | 1000 | 54 |
| ES | 6 (100.0) | | | 994 | 1000 | 6 |
| FI | 27 (100.0) | | | 984 | 1011 | 27 |
| FR | 21 (100.0) | | | 1030 | 1051 | 21 |
| GB-GBN | 53 (100.0) | | | 951 | 1004 | 53 |
| GB-NIR | 8 (88.9) | 1 (11.1) | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 12 (100.0) | | | 989 | 1001 | 12 |
| IT | 3 (75.0) | 1 (25.0) | | 996 | 1000 | 4 |
| LU | 35 (100.0) | | | 571 | 606 | 35 |
| NL | 56 (94.9) | 3 (5.1) | | 965 | 1024 | 59 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 65 (98.5) | 1 (1.5) | | 934 | 1000 | 66 |
| N Sum | 427 | 9 | | 15689 | 16125 | |
| N Valid Sum | 427 | 9 | | | | 436 |

v370 - Q72B INTERNET PURCH COMPL: UNAWARE ORDER

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_10 You bought a product/service on a website without being aware of it

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v370 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v370 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 22 (91.7) | 2 (8.3) | | 1007 | 1031 | 24 |
| BE | 7 (87.5) | 1 (12.5) | | 1022 | 1030 | 8 |
| DE-E | 25 (96.2) | 1 (3.8) | | 988 | 1014 | 26 |
| DE-W | 23 (95.8) | 1 (4.2) | | 1018 | 1042 | 24 |
| DK | 52 (96.3) | 2 (3.7) | | 946 | 1000 | 54 |
| ES | 6 (100.0) | | | 994 | 1000 | 6 |
| FI | 27 (100.0) | | | 984 | 1011 | 27 |
| FR | 21 (100.0) | | | 1030 | 1051 | 21 |
| GB-GBN | 53 (100.0) | | | 951 | 1004 | 53 |
| GB-NIR | 9 (100.0) | | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 12 (100.0) | | | 989 | 1001 | 12 |
| IT | 4 (100.0) | | | 996 | 1000 | 4 |
| LU | 35 (100.0) | | | 571 | 606 | 35 |
| NL | 57 (98.3) | 1 (1.7) | | 965 | 1023 | 58 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 64 (97.0) | 2 (3.0) | | 934 | 1000 | 66 |
| N Sum | 424 | 10 | 15689 | 16123 | | |
| N Valid Sum | 424 | 10 | | | | 434 |

v371 - Q72B INTERNET PURCH COMPL: OTHER REASONS

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_11 Other reasons (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v371 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v371 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 23 (95.8) | 1 (4.2) | | 1007 | 1031 | 24 |
| BE | 8 (100.0) | | | 1022 | 1030 | 8 |
| DE-E | 23 (88.5) | 3 (11.5) | | 988 | 1014 | 26 |
| DE-W | 25 (100.0) | | | 1018 | 1043 | 25 |
| DK | 46 (85.2) | 8 (14.8) | | 946 | 1000 | 54 |
| ES | 5 (83.3) | 1 (16.7) | | 994 | 1000 | 6 |
| FI | 25 (92.6) | 2 (7.4) | | 984 | 1011 | 27 |
| FR | 19 (90.5) | 2 (9.5) | | 1030 | 1051 | 21 |
| GB-GBN | 49 (92.5) | 4 (7.5) | | 951 | 1004 | 53 |
| GB-NIR | 7 (77.8) | 2 (22.2) | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 11 (91.7) | 1 (8.3) | | 989 | 1001 | 12 |
| IT | 3 (75.0) | 1 (25.0) | | 996 | 1000 | 4 |
| LU | 34 (97.1) | 1 (2.9) | | 571 | 606 | 35 |
| NL | 54 (93.1) | 4 (6.9) | | 965 | 1023 | 58 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 60 (90.9) | 6 (9.1) | | 934 | 1000 | 66 |
| N Sum | 399 | 36 | 15689 | 16124 | | |
| N Valid Sum | 399 | 36 | | | | 435 |

v372 - Q72B INTERNET PURCH COMPL: DK

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72B

IF "YES", CODE 1 TO 5 IN Q.72A, OTHERS GO TO Q.73

For what reason?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.72B_12 DK

0 Not mentioned

1 Mentioned

9 Inap. (not 1 in V311; not 1 in V353 to V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v372 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v372 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|---|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 24 (100.0) | | | 1007 | 1031 | 24 |
| BE | 7 (87.5) | 1 (12.5) | | 1022 | 1030 | 8 |
| DE-E | 26 (100.0) | | | 988 | 1014 | 26 |
| DE-W | 25 (100.0) | | | 1018 | 1043 | 25 |
| DK | 54 (100.0) | | | 946 | 1000 | 54 |
| ES | 6 (100.0) | | | 994 | 1000 | 6 |
| FI | 25 (96.2) | 1 (3.8) | | 984 | 1010 | 26 |
| FR | 21 (100.0) | | | 1030 | 1051 | 21 |
| GB-GBN | 53 (100.0) | | | 951 | 1004 | 53 |
| GB-NIR | 9 (100.0) | | | 301 | 310 | 9 |
| GR | 3 (100.0) | | | 997 | 1000 | 3 |
| IE | 10 (83.3) | 2 (16.7) | | 989 | 1001 | 12 |
| IT | 4 (100.0) | | | 996 | 1000 | 4 |
| LU | 35 (100.0) | | | 571 | 606 | 35 |
| NL | 57 (98.3) | 1 (1.7) | | 965 | 1023 | 58 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 66 (100.0) | | | 934 | 1000 | 66 |
| N Sum | | 429 | 5 | 15689 | 16123 | |
| N Valid Sum | | 429 | 5 | | | 434 |

v373 - Q72C INTERN PURCH COMPL SATISF: ON-LINE

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72C

IF "YES", CODE 1 TO 5 IN Q.72A: FOR EACH ITEM IDENTIFIED IN Q.72A, OTHERS GO TO Q.73

Were you satisfied or dissatisfied with the way your complaint was handled?

(READ OUT)

Q.72C_1 By the website on-line

- 1 Satisfied
- 2 Dissatisfied
- 3 DK
- 9 Inap. (not 1 in V311; not 1 in V353)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v373 by isocntry, Absolute Values (Row Percent), weighted by v9

| v373 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | M | | | |
| AT | 14 (93.3) | 1 (6.7) | | 1016 | 1031 | 15 |
| BE | 2 (50.0) | 2 (50.0) | 2 | 1025 | 1031 | 4 |
| DE-E | 14 (70.0) | 6 (30.0) | | 994 | 1014 | 20 |
| DE-W | 17 (85.0) | 3 (15.0) | | 1023 | 1043 | 20 |
| DK | 29 (70.7) | 12 (29.3) | 2 | 957 | 1000 | 41 |
| ES | 2 (50.0) | 2 (50.0) | | 995 | 999 | 4 |
| FI | 14 (82.4) | 3 (17.6) | 1 | 992 | 1010 | 17 |
| FR | 14 (82.4) | 3 (17.6) | | 1034 | 1051 | 17 |
| GB-GBN | 31 (83.8) | 6 (16.2) | 1 | 967 | 1005 | 37 |
| GB-NIR | 4 (57.1) | 3 (42.9) | 1 | 302 | 310 | 7 |
| GR | 2 (66.7) | 1 (33.3) | | 998 | 1001 | 3 |
| IE | 5 (83.3) | 1 (16.7) | | 995 | 1001 | 6 |
| IT | 1 (50.0) | 1 (50.0) | | 998 | 1000 | 2 |
| LU | 26 (78.8) | 7 (21.2) | 1 | 572 | 606 | 33 |
| NL | 31 (75.6) | 10 (24.4) | 2 | 981 | 1024 | 41 |
| PT | 4 (100.0) | | | 996 | 1000 | 4 |
| SE | 42 (84.0) | 8 (16.0) | 1 | 950 | 1001 | 50 |
| N Sum | 252 | 69 | 11 | 15795 | 16127 | |
| N Valid Sum | 252 | 69 | | | | 321 |

v374 - Q72C INTERN PURCH COMPL SATISF: SITE OWNER

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72C

IF "YES", CODE 1 TO 5 IN Q.72A: FOR EACH ITEM IDENTIFIED IN Q.72A, OTHERS GO TO Q.73

Were you satisfied or dissatisfied with the way your complaint was handled?

(READ OUT)

Q.72C_2 By the organisation owning/running the website (off-line)

1 Satisfied

2 Dissatisfied

3 DK

9 Inap. (not 1 in V311; not 1 in V354)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v374 by isocntry, Absolute Values (Row Percent), weighted by v9

| v374 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-----------|----------|---|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | M | | | |
| AT | 2 (28.6) | 5 (71.4) | | 1025 | 1032 | 7 |
| BE | | | | 1030 | 1030 | |
| DE-E | 2 (66.7) | 1 (33.3) | 1 | 1009 | 1013 | 3 |
| DE-W | 3 (75.0) | 1 (25.0) | 1 | 1037 | 1042 | 4 |
| DK | 9 (64.3) | 5 (35.7) | | 986 | 1000 | 14 |
| ES | 1 (100.0) | | | 999 | 1000 | 1 |
| FI | 3 (75.0) | 1 (25.0) | 2 | 1005 | 1011 | 4 |
| FR | 5 (100.0) | | | 1046 | 1051 | 5 |
| GB-GBN | 9 (56.3) | 7 (43.8) | | 989 | 1005 | 16 |
| GB-NIR | 1 (50.0) | 1 (50.0) | | 308 | 310 | 2 |
| GR | | | 1 | 999 | 1000 | |
| IE | 2 (100.0) | | | 999 | 1001 | 2 |
| IT | 1 (50.0) | 1 (50.0) | | 998 | 1000 | 2 |
| LU | 1 (100.0) | | | 605 | 606 | 1 |
| NL | 7 (58.3) | 5 (41.7) | 2 | 1009 | 1023 | 12 |
| PT | | | | 1000 | 1000 | |
| SE | 14 (87.5) | 2 (12.5) | 1 | 983 | 1000 | 16 |
| N Sum | 60 | 29 | 8 | 16027 | 16124 | |
| N Valid Sum | 60 | 29 | | | | 89 |

v375 - Q72C INTERN PURCH COMPL SATISF: CONS ORG

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72C

IF "YES", CODE 1 TO 5 IN Q.72A: FOR EACH ITEM IDENTIFIED IN Q.72A, OTHERS GO TO Q.73

Were you satisfied or dissatisfied with the way your complaint was handled?

(READ OUT)

Q.72C_3 By a consumer organisation

1 Satisfied

2 Dissatisfied

3 DK

9 Inap. (not 1 in V311; not 1 in V355)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v375 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v375 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-----------|----------|---|---|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | | M | M | | |
| AT | 3 (100.0) | | | | 1028 | 1031 | 3 |
| BE | | | | 2 | 1028 | 1030 | |
| DE-E | 1 (50.0) | 1 (50.0) | | | 1012 | 1014 | 2 |
| DE-W | | | | | 1043 | 1043 | |
| DK | 1 (100.0) | | | | 999 | 1000 | 1 |
| ES | | | | | 1000 | 1000 | |
| FI | 2 (100.0) | | | 1 | 1008 | 1011 | 2 |
| FR | | | | | 1051 | 1051 | |
| GB-GBN | | | | 1 | 1003 | 1004 | |
| GB-NIR | 1 (100.0) | | | | 309 | 310 | 1 |
| GR | | | | | 1000 | 1000 | |
| IE | | | | | 1001 | 1001 | |
| IT | | | | | 1000 | 1000 | |
| LU | | | | | 606 | 606 | |
| NL | 5 (100.0) | | | | 1018 | 1023 | 5 |
| PT | | | | | 1000 | 1000 | |
| SE | 1 (100.0) | | | | 999 | 1000 | 1 |
| N Sum | | 14 | 1 | 4 | 16105 | 16124 | |
| N Valid Sum | | 14 | 1 | | | | 15 |

v376 - Q72C INTERN PURCH COMPL SATISF: GOV BODY

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72C

IF "YES", CODE 1 TO 5 IN Q.72A: FOR EACH ITEM IDENTIFIED IN Q.72A, OTHERS GO TO Q.73

Were you satisfied or dissatisfied with the way your complaint was handled?

(READ OUT)

Q.72C_4 By a (NATIONALITY) government body

1 Satisfied

2 Dissatisfied

3 DK

9 Inap. (not 1 in V311; not 1 in V356)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v376 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v376 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|---|---|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | | M | M | | |
| AT | | 1 (100.0) | | | 1030 | 1031 | 1 |
| BE | | | | | 1030 | 1030 | |
| DE-E | | | | | 1014 | 1014 | |
| DE-W | 1 (100.0) | | | | 1042 | 1043 | 1 |
| DK | 2 (100.0) | | | | 998 | 1000 | 2 |
| ES | | | | | 1000 | 1000 | |
| FI | | | | 1 | 1010 | 1011 | |
| FR | | | | | 1051 | 1051 | |
| GB-GBN | 3 (75.0) | 1 (25.0) | | | 1000 | 1004 | 4 |
| GB-NIR | | | | | 310 | 310 | |
| GR | | | | | 1000 | 1000 | |
| IE | 2 (50.0) | 2 (50.0) | 1 | | 996 | 1001 | 4 |
| IT | | | | 1 | 999 | 1000 | |
| LU | | 1 (100.0) | | | 605 | 606 | 1 |
| NL | | 1 (100.0) | 1 | | 1021 | 1023 | 1 |
| PT | | | | | 1000 | 1000 | |
| SE | | | | | 1000 | 1000 | |
| N Sum | | 8 | 6 | 4 | 16106 | 16124 | |
| N Valid Sum | | 8 | 6 | | | | 14 |

v377 - Q72C INTERN PURCH COMPL SATISF: OTH ORG

Q.72A

IF "YES", CODE 1 IN Q.62, OTHERS GO TO Q.74

After making an Internet purchase, have you ever had reason to complain?

Q.72C

IF "YES", CODE 1 TO 5 IN Q.72A: FOR EACH ITEM IDENTIFIED IN Q.72A, OTHERS GO TO Q.73

Were you satisfied or dissatisfied with the way your complaint was handled?

(READ OUT)

Q.72C_5 By another organisation, association

1 Satisfied

2 Dissatisfied

3 DK

9 Inap. (not 1 in V311; not 1 in V357)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix.

As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

v377 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v377 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|---|---|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | | M | M | | |
| AT | | 1 (100.0) | | | 1030 | 1031 | 1 |
| BE | 1 (100.0) | | 1 | | 1028 | 1030 | 1 |
| DE-E | | | | | 1014 | 1014 | |
| DE-W | | | | | 1043 | 1043 | |
| DK | | | | | 1000 | 1000 | |
| ES | | | | | 1000 | 1000 | |
| FI | 1 (100.0) | | | | 1010 | 1011 | 1 |
| FR | 1 (100.0) | | | | 1050 | 1051 | 1 |
| GB-GBN | | | | | 1004 | 1004 | |
| GB-NIR | | 1 (100.0) | | | 309 | 310 | 1 |
| GR | | | | | 1000 | 1000 | |
| IE | | | | | 1001 | 1001 | |
| IT | | | | | 1000 | 1000 | |
| LU | | | | | 606 | 606 | |
| NL | 2 (66.7) | 1 (33.3) | | | 1020 | 1023 | 3 |
| PT | | | | | 1000 | 1000 | |
| SE | 2 (100.0) | | | | 998 | 1000 | 2 |
| N Sum | | 7 | 3 | 1 | 16113 | 16124 | |
| N Valid Sum | | 7 | 3 | | | | 10 |

v378 - Q73 INTERNET PURCH - ON-LINE DISPUTE USED

Q.73

TO THOSE WHO BOUGHT SOMETHING ON THE INTERNET, CODE 1 IN Q.62, OTHERS GO TO Q.74

Have you ever used a website's Alternative Dispute Resolution/On-line Dispute Resolution mechanism?

(IF YES)

Were you satisfied, or not?

- 1 Yes, you were satisfied
- 2 Yes, but you were not satisfied
- 3 Yes, but you don't know yet
- 4 No, never used
- 5 DK
- 9 Inap. (not coded 1 in V311)

v378 by isocntry, Absolute Values (Row Percent), weighted by v9

| v378 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|-----------|---------|---------|------------|-----|-------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 10 (5.8) | 4 (2.3) | | 157 (91.8) | 8 | 852 | 1031 | 171 |
| BE | 5 (4.1) | | 3 (2.5) | 113 (93.4) | | 909 | 1030 | 121 |
| DE-E | 15 (8.6) | | | 160 (91.4) | 4 | 834 | 1013 | 175 |
| DE-W | 23 (10.6) | 1 (0.5) | | 193 (88.9) | 12 | 813 | 1042 | 217 |
| DK | 8 (2.3) | | 1 (0.3) | 345 (97.5) | 4 | 641 | 999 | 354 |
| ES | 19 (21.3) | 1 (1.1) | 2 (2.2) | 67 (75.3) | | 911 | 1000 | 89 |
| FI | 3 (1.4) | | | 210 (98.6) | 19 | 779 | 1011 | 213 |
| FR | 6 (4.8) | | 1 (0.8) | 117 (94.4) | 1 | 926 | 1051 | 124 |
| GB-GBN | 14 (5.7) | 4 (1.6) | | 227 (92.7) | 4 | 755 | 1004 | 245 |
| GB-NIR | | 1 (1.4) | | 73 (98.6) | | 236 | 310 | 74 |
| GR | 7 (25.0) | | | 21 (75.0) | | 972 | 1000 | 28 |
| IE | 16 (11.2) | 2 (1.4) | 1 (0.7) | 124 (86.7) | 28 | 830 | 1001 | 143 |
| IT | 2 (2.9) | | 1 (1.4) | 66 (95.7) | | 931 | 1000 | 69 |
| LU | 4 (2.8) | 1 (0.7) | 8 (5.6) | 129 (90.8) | 6 | 457 | 605 | 142 |
| NL | 11 (3.6) | 1 (0.3) | 5 (1.6) | 289 (94.4) | 8 | 709 | 1023 | 306 |
| PT | 2 (5.6) | | | 34 (94.4) | | 965 | 1001 | 36 |
| SE | 7 (2.0) | 2 (0.6) | | 338 (97.4) | 25 | 629 | 1001 | 347 |
| N Sum | 152 | 17 | 22 | 2663 | 119 | 13149 | 16122 | |
| N Valid Sum | 152 | 17 | 22 | 2663 | | | | 2854 |

v379 - Q74 INTERNET PURCH NEVR: NO ACCESS

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_1 You do not have access to the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v379 by isocntry, Absolute Values (Row Percent), weighted by v9

| v379 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 358 (42.4) | 487 (57.6) | 186 | 1031 | 845 |
| BE | 403 (44.7) | 499 (55.3) | 129 | 1031 | 902 |
| DE-E | 240 (28.8) | 594 (71.2) | 181 | 1015 | 834 |
| DE-W | 304 (37.8) | 501 (62.2) | 238 | 1043 | 805 |
| DK | 347 (54.3) | 292 (45.7) | 361 | 1000 | 639 |
| ES | 397 (43.7) | 511 (56.3) | 93 | 1001 | 908 |
| FI | 422 (54.3) | 355 (45.7) | 233 | 1010 | 777 |
| FR | 314 (34.2) | 605 (65.8) | 132 | 1051 | 919 |
| GB-GBN | 316 (42.1) | 435 (57.9) | 253 | 1004 | 751 |
| GB-NIR | 86 (37.2) | 145 (62.8) | 79 | 310 | 231 |
| GR | 421 (43.9) | 539 (56.1) | 40 | 1000 | 960 |
| IE | 415 (50.2) | 412 (49.8) | 175 | 1002 | 827 |
| IT | 498 (53.5) | 432 (46.5) | 70 | 1000 | 930 |
| LU | 262 (57.6) | 193 (42.4) | 151 | 606 | 455 |
| NL | 449 (63.7) | 256 (36.3) | 317 | 1022 | 705 |
| PT | 411 (42.6) | 554 (57.4) | 35 | 1000 | 965 |
| SE | 418 (66.9) | 207 (33.1) | 375 | 1000 | 625 |
| N Sum | 6061 | 7017 | 3048 | 16126 | |
| N Valid Sum | 6061 | 7017 | | | 13078 |

v380 - Q74 INTERNET PURCH NEVR: NO TRUST

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_2 You do not trust the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v380 by isocntry, Absolute Values (Row Percent), weighted by v9

| v380 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 673 (79.6) | 173 (20.4) | 186 | 1032 | 846 |
| BE | 623 (69.1) | 279 (30.9) | 129 | 1031 | 902 |
| DE-E | 654 (78.5) | 179 (21.5) | 181 | 1014 | 833 |
| DE-W | 651 (80.9) | 154 (19.1) | 238 | 1043 | 805 |
| DK | 441 (69.0) | 198 (31.0) | 361 | 1000 | 639 |
| ES | 689 (76.0) | 218 (24.0) | 93 | 1000 | 907 |
| FI | 609 (78.3) | 169 (21.7) | 233 | 1011 | 778 |
| FR | 630 (68.6) | 289 (31.4) | 132 | 1051 | 919 |
| GB-GBN | 589 (78.4) | 162 (21.6) | 253 | 1004 | 751 |
| GB-NIR | 188 (81.4) | 43 (18.6) | 79 | 310 | 231 |
| GR | 700 (72.9) | 260 (27.1) | 40 | 1000 | 960 |
| IE | 693 (83.9) | 133 (16.1) | 175 | 1001 | 826 |
| IT | 685 (73.7) | 245 (26.3) | 70 | 1000 | 930 |
| LU | 300 (65.8) | 156 (34.2) | 151 | 607 | 456 |
| NL | 480 (68.1) | 225 (31.9) | 317 | 1022 | 705 |
| PT | 770 (79.8) | 195 (20.2) | 35 | 1000 | 965 |
| SE | 396 (63.4) | 229 (36.6) | 375 | 1000 | 625 |
| N Sum | 9771 | 3307 | 3048 | 16126 | |
| N Valid Sum | 9771 | 3307 | | | 13078 |

v381 - Q74 INTERNET PURCH NEVR: TOO EXPENSIVE

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_3 Using the Internet is too expensive

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v381 by isocntry, Absolute Values (Row Percent), weighted by v9

| v381 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 785 (92.9) | 60 (7.1) | 186 | 1031 | 845 |
| BE | 866 (96.1) | 35 (3.9) | 129 | 1030 | 901 |
| DE-E | 757 (90.9) | 76 (9.1) | 181 | 1014 | 833 |
| DE-W | 737 (91.6) | 68 (8.4) | 238 | 1043 | 805 |
| DK | 610 (95.6) | 28 (4.4) | 361 | 999 | 638 |
| ES | 882 (97.2) | 25 (2.8) | 93 | 1000 | 907 |
| FI | 754 (96.9) | 24 (3.1) | 233 | 1011 | 778 |
| FR | 848 (92.3) | 71 (7.7) | 132 | 1051 | 919 |
| GB-GBN | 736 (98.0) | 15 (2.0) | 253 | 1004 | 751 |
| GB-NIR | 223 (96.5) | 8 (3.5) | 79 | 310 | 231 |
| GR | 936 (97.5) | 24 (2.5) | 40 | 1000 | 960 |
| IE | 798 (96.5) | 29 (3.5) | 175 | 1002 | 827 |
| IT | 898 (96.6) | 32 (3.4) | 70 | 1000 | 930 |
| LU | 440 (96.7) | 15 (3.3) | 151 | 606 | 455 |
| NL | 660 (93.5) | 46 (6.5) | 317 | 1023 | 706 |
| PT | 900 (93.4) | 64 (6.6) | 35 | 999 | 964 |
| SE | 599 (96.0) | 25 (4.0) | 375 | 999 | 624 |
| N Sum | 12429 | 645 | 3048 | 16122 | |
| N Valid Sum | 12429 | 645 | | | 13074 |

v382 - Q74 INTERNET PURCH NEVR: NO INTEREST

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_4 You are no interested in buying anything on the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v382 by isocntry, Absolute Values (Row Percent), weighted by v9

| v382 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 558 (66.0) | 287 (34.0) | 186 | 1031 | 845 |
| BE | 585 (64.9) | 316 (35.1) | 129 | 1030 | 901 |
| DE-E | 567 (68.0) | 267 (32.0) | 181 | 1015 | 834 |
| DE-W | 509 (63.3) | 295 (36.7) | 238 | 1042 | 804 |
| DK | 419 (65.6) | 220 (34.4) | 361 | 1000 | 639 |
| ES | 713 (78.5) | 195 (21.5) | 93 | 1001 | 908 |
| FI | 459 (59.0) | 319 (41.0) | 233 | 1011 | 778 |
| FR | 721 (78.5) | 198 (21.5) | 132 | 1051 | 919 |
| GB-GBN | 567 (75.5) | 184 (24.5) | 253 | 1004 | 751 |
| GB-NIR | 169 (73.2) | 62 (26.8) | 79 | 310 | 231 |
| GR | 687 (71.6) | 273 (28.4) | 40 | 1000 | 960 |
| IE | 626 (75.7) | 201 (24.3) | 175 | 1002 | 827 |
| IT | 718 (77.2) | 212 (22.8) | 70 | 1000 | 930 |
| LU | 329 (72.1) | 127 (27.9) | 151 | 607 | 456 |
| NL | 470 (66.6) | 236 (33.4) | 317 | 1023 | 706 |
| PT | 686 (71.1) | 279 (28.9) | 35 | 1000 | 965 |
| SE | 344 (55.0) | 281 (45.0) | 375 | 1000 | 625 |
| N Sum | 9127 | 3952 | 3048 | 16127 | |
| N Valid Sum | 9127 | 3952 | | | 13079 |

v383 - Q74 INTERNET PURCH NEVR: BUY COMPLICATED

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_5 Buying something on the Internet is too complicated

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v383 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v383 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|------|---|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 776 (91.8) | 69 (8.2) | 186 | | 1031 | 845 |
| BE | 855 (94.9) | 46 (5.1) | 129 | | 1030 | 901 |
| DE-E | 758 (91.0) | 75 (9.0) | 181 | | 1014 | 833 |
| DE-W | 724 (89.9) | 81 (10.1) | 238 | | 1043 | 805 |
| DK | 579 (90.6) | 60 (9.4) | 361 | | 1000 | 639 |
| ES | 859 (94.7) | 48 (5.3) | 93 | | 1000 | 907 |
| FI | 699 (90.0) | 78 (10.0) | 233 | | 1010 | 777 |
| FR | 844 (91.8) | 75 (8.2) | 132 | | 1051 | 919 |
| GB-GBN | 710 (94.5) | 41 (5.5) | 253 | | 1004 | 751 |
| GB-NIR | 221 (95.7) | 10 (4.3) | 79 | | 310 | 231 |
| GR | 919 (95.8) | 40 (4.2) | 40 | | 999 | 959 |
| IE | 781 (94.6) | 45 (5.4) | 175 | | 1001 | 826 |
| IT | 901 (96.9) | 29 (3.1) | 70 | | 1000 | 930 |
| LU | 435 (95.6) | 20 (4.4) | 151 | | 606 | 455 |
| NL | 657 (93.1) | 49 (6.9) | 317 | | 1023 | 706 |
| PT | 911 (94.5) | 53 (5.5) | 35 | | 999 | 964 |
| SE | 546 (87.4) | 79 (12.6) | 375 | | 1000 | 625 |
| N Sum | 12175 | 898 | 3048 | | 16121 | |
| N Valid Sum | 12175 | 898 | | | | 13073 |

v384 - Q74 INTERNET PURCH NEVR: WEB COMPLICATED

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_6 The Internet is too complicated

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v384 by isocntry, Absolute Values (Row Percent), weighted by v9

| v384 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 790 (93.5) | 55 (6.5) | 186 | 1031 | 845 |
| BE | 851 (94.5) | 50 (5.5) | 129 | 1030 | 901 |
| DE-E | 763 (91.5) | 71 (8.5) | 181 | 1015 | 834 |
| DE-W | 733 (91.1) | 72 (8.9) | 238 | 1043 | 805 |
| DK | 589 (92.3) | 49 (7.7) | 361 | 999 | 638 |
| ES | 862 (95.0) | 45 (5.0) | 93 | 1000 | 907 |
| FI | 729 (93.7) | 49 (6.3) | 233 | 1011 | 778 |
| FR | 859 (93.5) | 60 (6.5) | 132 | 1051 | 919 |
| GB-GBN | 696 (92.7) | 55 (7.3) | 253 | 1004 | 751 |
| GB-NIR | 216 (93.5) | 15 (6.5) | 79 | 310 | 231 |
| GR | 919 (95.8) | 40 (4.2) | 40 | 999 | 959 |
| IE | 786 (95.0) | 41 (5.0) | 175 | 1002 | 827 |
| IT | 891 (95.8) | 39 (4.2) | 70 | 1000 | 930 |
| LU | 425 (93.2) | 31 (6.8) | 151 | 607 | 456 |
| NL | 667 (94.5) | 39 (5.5) | 317 | 1023 | 706 |
| PT | 881 (91.3) | 84 (8.7) | 35 | 1000 | 965 |
| SE | 585 (93.8) | 39 (6.3) | 375 | 999 | 624 |
| N Sum | 12242 | 834 | 3048 | 16124 | |
| N Valid Sum | 12242 | 834 | | | 13076 |

v385 - Q74 INTERNET PURCH NEVR: NO CREDIT CARD

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_7 You have no credit cards

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v385 by isocntry, Absolute Values (Row Percent), weighted by v9

| v385 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 761 (90.1) | 84 (9.9) | 186 | 1031 | 845 |
| BE | 831 (92.2) | 70 (7.8) | 129 | 1030 | 901 |
| DE-E | 768 (92.2) | 65 (7.8) | 181 | 1014 | 833 |
| DE-W | 747 (92.8) | 58 (7.2) | 238 | 1043 | 805 |
| DK | 582 (91.2) | 56 (8.8) | 361 | 999 | 638 |
| ES | 885 (97.5) | 23 (2.5) | 93 | 1001 | 908 |
| FI | 683 (87.9) | 94 (12.1) | 233 | 1010 | 777 |
| FR | 874 (95.1) | 45 (4.9) | 132 | 1051 | 919 |
| GB-GBN | 694 (92.4) | 57 (7.6) | 253 | 1004 | 751 |
| GB-NIR | 201 (87.4) | 29 (12.6) | 79 | 309 | 230 |
| GR | 915 (95.3) | 45 (4.7) | 40 | 1000 | 960 |
| IE | 713 (86.3) | 113 (13.7) | 175 | 1001 | 826 |
| IT | 855 (91.9) | 75 (8.1) | 70 | 1000 | 930 |
| LU | 423 (93.0) | 32 (7.0) | 151 | 606 | 455 |
| NL | 596 (84.4) | 110 (15.6) | 317 | 1023 | 706 |
| PT | 936 (97.1) | 28 (2.9) | 35 | 999 | 964 |
| SE | 586 (93.8) | 39 (6.2) | 375 | 1000 | 625 |
| N Sum | 12050 | 1023 | 3048 | 16121 | |
| N Valid Sum | 12050 | 1023 | | | 13073 |

v386 - Q74 INTERNET PURCH NEVR: LANGUAGE PROBL

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_8 You do not understand the language well enough

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v386 by isocntry, Absolute Values (Row Percent), weighted by v9

| v386 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 811 (96.0) | 34 (4.0) | 186 | 1031 | 845 |
| BE | 886 (98.3) | 15 (1.7) | 129 | 1030 | 901 |
| DE-E | 803 (96.4) | 30 (3.6) | 181 | 1014 | 833 |
| DE-W | 783 (97.4) | 21 (2.6) | 238 | 1042 | 804 |
| DK | 618 (96.7) | 21 (3.3) | 361 | 1000 | 639 |
| ES | 883 (97.4) | 24 (2.6) | 93 | 1000 | 907 |
| FI | 723 (92.9) | 55 (7.1) | 233 | 1011 | 778 |
| FR | 900 (97.9) | 19 (2.1) | 132 | 1051 | 919 |
| GB-GBN | 733 (97.6) | 18 (2.4) | 253 | 1004 | 751 |
| GB-NIR | 226 (97.8) | 5 (2.2) | 79 | 310 | 231 |
| GR | 916 (95.4) | 44 (4.6) | 40 | 1000 | 960 |
| IE | 808 (97.8) | 18 (2.2) | 175 | 1001 | 826 |
| IT | 924 (99.4) | 6 (0.6) | 70 | 1000 | 930 |
| LU | 450 (98.7) | 6 (1.3) | 151 | 607 | 456 |
| NL | 677 (95.9) | 29 (4.1) | 317 | 1023 | 706 |
| PT | 937 (97.1) | 28 (2.9) | 35 | 1000 | 965 |
| SE | 594 (95.0) | 31 (5.0) | 375 | 1000 | 625 |
| N Sum | 12672 | 404 | 3048 | 16124 | |
| N Valid Sum | 12672 | 404 | | | 13076 |

v387 - Q74 INTERNET PURCH NEVR: OTHER REASONS

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_9 Other reasons (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v387 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v387 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 773 (91.5) | 72 (8.5) | 186 | 1031 | 845 | |
| BE | 835 (92.7) | 66 (7.3) | 129 | 1030 | 901 | |
| DE-E | 820 (98.4) | 13 (1.6) | 181 | 1014 | 833 | |
| DE-W | 777 (96.5) | 28 (3.5) | 238 | 1043 | 805 | |
| DK | 595 (93.1) | 44 (6.9) | 361 | 1000 | 639 | |
| ES | 874 (96.4) | 33 (3.6) | 93 | 1000 | 907 | |
| FI | 717 (92.2) | 61 (7.8) | 233 | 1011 | 778 | |
| FR | 877 (95.4) | 42 (4.6) | 132 | 1051 | 919 | |
| GB-GBN | 685 (91.2) | 66 (8.8) | 253 | 1004 | 751 | |
| GB-NIR | 218 (94.4) | 13 (5.6) | 79 | 310 | 231 | |
| GR | 900 (93.8) | 60 (6.3) | 40 | 1000 | 960 | |
| IE | 783 (94.8) | 43 (5.2) | 175 | 1001 | 826 | |
| IT | 882 (94.8) | 48 (5.2) | 70 | 1000 | 930 | |
| LU | 418 (91.9) | 37 (8.1) | 151 | 606 | 455 | |
| NL | 626 (88.7) | 80 (11.3) | 317 | 1023 | 706 | |
| PT | 861 (89.3) | 103 (10.7) | 35 | 999 | 964 | |
| SE | 579 (92.8) | 45 (7.2) | 375 | 999 | 624 | |
| N Sum | 12220 | 854 | 3048 | 16122 | | |
| N Valid Sum | 12220 | 854 | | | 13074 | |

v388 - Q74 INTERNET PURCH NEVR: DK

Q.74

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62, OTHERS GO TO Q.77

Why have you never bought anything on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.74_10 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 2 or 3 in V311)

Note:

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v388 by isocntry, Absolute Values (Row Percent), weighted by v9

| v388 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 843 (99.6) | 3 (0.4) | 186 | 1032 | 846 |
| BE | 891 (98.8) | 11 (1.2) | 129 | 1031 | 902 |
| DE-E | 825 (98.9) | 9 (1.1) | 181 | 1015 | 834 |
| DE-W | 789 (98.1) | 15 (1.9) | 238 | 1042 | 804 |
| DK | 633 (99.1) | 6 (0.9) | 361 | 1000 | 639 |
| ES | 894 (98.6) | 13 (1.4) | 93 | 1000 | 907 |
| FI | 757 (97.3) | 21 (2.7) | 233 | 1011 | 778 |
| FR | 897 (97.6) | 22 (2.4) | 132 | 1051 | 919 |
| GB-GBN | 736 (98.0) | 15 (2.0) | 253 | 1004 | 751 |
| GB-NIR | 230 (99.6) | 1 (0.4) | 79 | 310 | 231 |
| GR | 936 (97.5) | 24 (2.5) | 40 | 1000 | 960 |
| IE | 758 (91.7) | 69 (8.3) | 175 | 1002 | 827 |
| IT | 925 (99.5) | 5 (0.5) | 70 | 1000 | 930 |
| LU | 448 (98.2) | 8 (1.8) | 151 | 607 | 456 |
| NL | 700 (99.2) | 6 (0.8) | 317 | 1023 | 706 |
| PT | 948 (98.2) | 17 (1.8) | 35 | 1000 | 965 |
| SE | 599 (95.8) | 26 (4.2) | 375 | 1000 | 625 |
| N Sum | 12809 | 271 | 3048 | 16128 | |
| N Valid Sum | 12809 | 271 | | | 13080 |

v389 - Q75 INTERNET PURCH DISTRUST: PAYMENT SEC

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_1 Security of payment

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v389 by isocntry, Absolute Values (Row Percent), weighted by v9

| v389 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-----------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 80 (46.2) | 93 (53.8) | 858 | 1031 | 173 |
| BE | 68 (24.4) | 211 (75.6) | 751 | 1030 | 279 |
| DE-E | 47 (26.3) | 132 (73.7) | 835 | 1014 | 179 |
| DE-W | 52 (33.8) | 102 (66.2) | 888 | 1042 | 154 |
| DK | 45 (22.7) | 153 (77.3) | 802 | 1000 | 198 |
| ES | 89 (40.8) | 129 (59.2) | 782 | 1000 | 218 |
| FI | 67 (39.6) | 102 (60.4) | 842 | 1011 | 169 |
| FR | 33 (11.5) | 255 (88.5) | 762 | 1050 | 288 |
| GB-GBN | 26 (16.0) | 136 (84.0) | 842 | 1004 | 162 |
| GB-NIR | 8 (18.2) | 36 (81.8) | 267 | 311 | 44 |
| GR | 89 (34.2) | 171 (65.8) | 740 | 1000 | 260 |
| IE | 49 (36.8) | 84 (63.2) | 868 | 1001 | 133 |
| IT | 87 (35.5) | 158 (64.5) | 755 | 1000 | 245 |
| LU | 30 (19.2) | 126 (80.8) | 450 | 606 | 156 |
| NL | 70 (31.0) | 156 (69.0) | 798 | 1024 | 226 |
| PT | 67 (34.4) | 128 (65.6) | 805 | 1000 | 195 |
| SE | 44 (19.1) | 186 (80.9) | 771 | 1001 | 230 |
| N Sum | 951 | 2358 | 12816 | 16125 | |
| N Valid Sum | 951 | 2358 | | | 3309 |

v390 - Q75 INTERNET PURCH DISTRUST: CREDIBILITY

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_2 Credibility of the information on the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v390 by isocntry, Absolute Values (Row Percent), weighted by v9

| v390 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 89 (51.7) | 83 (48.3) | 858 | 1030 | 172 |
| BE | 165 (59.4) | 113 (40.6) | 751 | 1029 | 278 |
| DE-E | 94 (52.5) | 85 (47.5) | 835 | 1014 | 179 |
| DE-W | 70 (45.5) | 84 (54.5) | 888 | 1042 | 154 |
| DK | 98 (49.5) | 100 (50.5) | 802 | 1000 | 198 |
| ES | 107 (49.1) | 111 (50.9) | 782 | 1000 | 218 |
| FI | 72 (42.6) | 97 (57.4) | 842 | 1011 | 169 |
| FR | 181 (62.8) | 107 (37.2) | 762 | 1050 | 288 |
| GB-GBN | 104 (64.2) | 58 (35.8) | 842 | 1004 | 162 |
| GB-NIR | 29 (67.4) | 14 (32.6) | 267 | 310 | 43 |
| GR | 164 (63.1) | 96 (36.9) | 740 | 1000 | 260 |
| IE | 77 (57.9) | 56 (42.1) | 868 | 1001 | 133 |
| IT | 130 (53.1) | 115 (46.9) | 755 | 1000 | 245 |
| LU | 99 (63.5) | 57 (36.5) | 450 | 606 | 156 |
| NL | 114 (50.4) | 112 (49.6) | 798 | 1024 | 226 |
| PT | 130 (66.7) | 65 (33.3) | 805 | 1000 | 195 |
| SE | 139 (60.7) | 90 (39.3) | 771 | 1000 | 229 |
| N Sum | 1862 | 1443 | 12816 | 16121 | |
| N Valid Sum | 1862 | 1443 | | | 3305 |

v391 - Q75 INTERNET PURCH DISTRUST: DELIVERY

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_3 Delivery (damaged goods, delay, non-delivery, etc.)

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v391 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v391 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 110 (63.6) | 63 (36.4) | 858 | 1031 | 173 | |
| BE | 168 (60.4) | 110 (39.6) | 751 | 1029 | 278 | |
| DE-E | 108 (60.0) | 72 (40.0) | 835 | 1015 | 180 | |
| DE-W | 70 (45.2) | 85 (54.8) | 888 | 1043 | 155 | |
| DK | 132 (66.7) | 66 (33.3) | 802 | 1000 | 198 | |
| ES | 146 (67.0) | 72 (33.0) | 782 | 1000 | 218 | |
| FI | 109 (64.5) | 60 (35.5) | 842 | 1011 | 169 | |
| FR | 170 (58.8) | 119 (41.2) | 762 | 1051 | 289 | |
| GB-GBN | 123 (75.9) | 39 (24.1) | 842 | 1004 | 162 | |
| GB-NIR | 33 (76.7) | 10 (23.3) | 267 | 310 | 43 | |
| GR | 174 (66.9) | 86 (33.1) | 740 | 1000 | 260 | |
| IE | 100 (75.2) | 33 (24.8) | 868 | 1001 | 133 | |
| IT | 165 (67.3) | 80 (32.7) | 755 | 1000 | 245 | |
| LU | 104 (67.1) | 51 (32.9) | 450 | 605 | 155 | |
| NL | 133 (58.8) | 93 (41.2) | 798 | 1024 | 226 | |
| PT | 142 (72.8) | 53 (27.2) | 805 | 1000 | 195 | |
| SE | 148 (64.6) | 81 (35.4) | 771 | 1000 | 229 | |
| N Sum | 2135 | 1173 | 12816 | 16124 | | |
| N Valid Sum | 2135 | 1173 | | | 3308 | |

v392 - Q75 INTERNET PURCH DISTRUST: CONS RIGHTS

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_4 Your rights as a consumer being respected

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v392 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v392 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-----|-------|-------------|
| isocntry | M | | | | | |
| AT | 115 (66.5) | 58 (33.5) | | 858 | 1031 | 173 |
| BE | 227 (81.7) | 51 (18.3) | | 751 | 1029 | 278 |
| DE-E | 148 (82.7) | 31 (17.3) | | 835 | 1014 | 179 |
| DE-W | 114 (74.0) | 40 (26.0) | | 888 | 1042 | 154 |
| DK | 158 (79.8) | 40 (20.2) | | 802 | 1000 | 198 |
| ES | 171 (78.4) | 47 (21.6) | | 782 | 1000 | 218 |
| FI | 126 (74.6) | 43 (25.4) | | 842 | 1011 | 169 |
| FR | 191 (66.1) | 98 (33.9) | | 762 | 1051 | 289 |
| GB-GBN | 134 (82.7) | 28 (17.3) | | 842 | 1004 | 162 |
| GB-NIR | 37 (86.0) | 6 (14.0) | | 267 | 310 | 43 |
| GR | 230 (88.5) | 30 (11.5) | | 740 | 1000 | 260 |
| IE | 113 (85.0) | 20 (15.0) | | 868 | 1001 | 133 |
| IT | 199 (81.2) | 46 (18.8) | | 755 | 1000 | 245 |
| LU | 123 (78.8) | 33 (21.2) | | 450 | 606 | 156 |
| NL | 180 (80.0) | 45 (20.0) | | 798 | 1023 | 225 |
| PT | 161 (82.6) | 34 (17.4) | | 805 | 1000 | 195 |
| SE | 185 (80.8) | 44 (19.2) | | 771 | 1000 | 229 |
| N Sum | 2612 | 694 | 12816 | | 16122 | |
| N Valid Sum | 2612 | 694 | | | | 3306 |

v393 - Q75 INTERNET PURCH DISTRUST: WARRANTY

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_5 Ability to get warranty or refund

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v393 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v393 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 109 (63.0) | 64 (37.0) | 858 | 1031 | 173 | |
| BE | 190 (68.3) | 88 (31.7) | 751 | 1029 | 278 | |
| DE-E | 82 (45.8) | 97 (54.2) | 835 | 1014 | 179 | |
| DE-W | 66 (42.9) | 88 (57.1) | 888 | 1042 | 154 | |
| DK | 138 (69.7) | 60 (30.3) | 802 | 1000 | 198 | |
| ES | 173 (79.4) | 45 (20.6) | 782 | 1000 | 218 | |
| FI | 100 (59.2) | 69 (40.8) | 842 | 1011 | 169 | |
| FR | 171 (59.4) | 117 (40.6) | 762 | 1050 | 288 | |
| GB-GBN | 127 (78.4) | 35 (21.6) | 842 | 1004 | 162 | |
| GB-NIR | 30 (69.8) | 13 (30.2) | 267 | 310 | 43 | |
| GR | 184 (70.8) | 76 (29.2) | 740 | 1000 | 260 | |
| IE | 103 (77.4) | 30 (22.6) | 868 | 1001 | 133 | |
| IT | 168 (68.6) | 77 (31.4) | 755 | 1000 | 245 | |
| LU | 109 (70.3) | 46 (29.7) | 450 | 605 | 155 | |
| NL | 130 (57.5) | 96 (42.5) | 798 | 1024 | 226 | |
| PT | 168 (86.2) | 27 (13.8) | 805 | 1000 | 195 | |
| SE | 128 (55.9) | 101 (44.1) | 771 | 1000 | 229 | |
| N Sum | 2176 | 1129 | 12816 | 16121 | | |
| N Valid Sum | 2176 | 1129 | | | 3305 | |

v394 - Q75 INTERNET PURCH DISTRUST: ANONYMITY

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_6 Anonymity of sellers

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v394 by isocntry, Absolute Values (Row Percent), weighted by v9

| v394 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 128 (74.0) | 45 (26.0) | 858 | 1031 | 173 |
| BE | 219 (78.5) | 60 (21.5) | 751 | 1030 | 279 |
| DE-E | 107 (59.8) | 72 (40.2) | 835 | 1014 | 179 |
| DE-W | 106 (68.8) | 48 (31.2) | 888 | 1042 | 154 |
| DK | 169 (85.4) | 29 (14.6) | 802 | 1000 | 198 |
| ES | 169 (77.2) | 50 (22.8) | 782 | 1001 | 219 |
| FI | 82 (48.5) | 87 (51.5) | 842 | 1011 | 169 |
| FR | 210 (72.7) | 79 (27.3) | 762 | 1051 | 289 |
| GB-GBN | 131 (80.9) | 31 (19.1) | 842 | 1004 | 162 |
| GB-NIR | 36 (83.7) | 7 (16.3) | 267 | 310 | 43 |
| GR | 204 (78.5) | 56 (21.5) | 740 | 1000 | 260 |
| IE | 115 (86.5) | 18 (13.5) | 868 | 1001 | 133 |
| IT | 183 (74.7) | 62 (25.3) | 755 | 1000 | 245 |
| LU | 123 (78.8) | 33 (21.2) | 450 | 606 | 156 |
| NL | 153 (67.7) | 73 (32.3) | 798 | 1024 | 226 |
| PT | 178 (91.3) | 17 (8.7) | 805 | 1000 | 195 |
| SE | 170 (74.2) | 59 (25.8) | 771 | 1000 | 229 |
| N Sum | 2483 | 826 | 12816 | 16125 | |
| N Valid Sum | 2483 | 826 | | | 3309 |

v395 - Q75 INTERNET PURCH DISTRUST: OTHER

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_7 Other (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v395 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v395 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | M | | | | |
| AT | 165 (95.4) | 8 (4.6) | 858 | 1031 | 173 | |
| BE | 267 (95.7) | 12 (4.3) | 751 | 1030 | 279 | |
| DE-E | 175 (97.8) | 4 (2.2) | 835 | 1014 | 179 | |
| DE-W | 151 (97.4) | 4 (2.6) | 888 | 1043 | 155 | |
| DK | 194 (98.5) | 3 (1.5) | 802 | 999 | 197 | |
| ES | 206 (94.5) | 12 (5.5) | 782 | 1000 | 218 | |
| FI | 158 (93.5) | 11 (6.5) | 842 | 1011 | 169 | |
| FR | 285 (99.0) | 3 (1.0) | 762 | 1050 | 288 | |
| GB-GBN | 154 (95.1) | 8 (4.9) | 842 | 1004 | 162 | |
| GB-NIR | 41 (95.3) | 2 (4.7) | 267 | 310 | 43 | |
| GR | 252 (96.9) | 8 (3.1) | 740 | 1000 | 260 | |
| IE | 131 (98.5) | 2 (1.5) | 868 | 1001 | 133 | |
| IT | 231 (94.3) | 14 (5.7) | 755 | 1000 | 245 | |
| LU | 147 (94.2) | 9 (5.8) | 450 | 606 | 156 | |
| NL | 216 (96.0) | 9 (4.0) | 798 | 1023 | 225 | |
| PT | 185 (94.9) | 10 (5.1) | 805 | 1000 | 195 | |
| SE | 224 (97.8) | 5 (2.2) | 771 | 1000 | 229 | |
| N Sum | 3182 | 124 | 12816 | 16122 | | |
| N Valid Sum | 3182 | 124 | | | 3306 | |

v396 - Q75 INTERNET PURCH DISTRUST: DK

Q.75

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "DO NOT TRUST THE INTERNET", CODE 2 IN Q.74, OTHERS GO TO Q.76

For which of the following reasons do you not trust buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.75_8 DK

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V380)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v396 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v396 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 162 (93.6) | 11 (6.4) | 858 | 1031 | 173 | |
| BE | 266 (95.7) | 12 (4.3) | 751 | 1029 | 278 | |
| DE-E | 176 (98.3) | 3 (1.7) | 835 | 1014 | 179 | |
| DE-W | 149 (96.8) | 5 (3.2) | 888 | 1042 | 154 | |
| DK | 191 (96.5) | 7 (3.5) | 802 | 1000 | 198 | |
| ES | 213 (97.3) | 6 (2.7) | 782 | 1001 | 219 | |
| FI | 163 (97.0) | 5 (3.0) | 842 | 1010 | 168 | |
| FR | 283 (97.9) | 6 (2.1) | 762 | 1051 | 289 | |
| GB-GBN | 155 (95.7) | 7 (4.3) | 842 | 1004 | 162 | |
| GB-NIR | 42 (97.7) | 1 (2.3) | 267 | 310 | 43 | |
| GR | 258 (99.2) | 2 (0.8) | 740 | 1000 | 260 | |
| IE | 128 (96.2) | 5 (3.8) | 868 | 1001 | 133 | |
| IT | 244 (99.6) | 1 (0.4) | 755 | 1000 | 245 | |
| LU | 151 (96.8) | 5 (3.2) | 450 | 606 | 156 | |
| NL | 218 (96.9) | 7 (3.1) | 798 | 1023 | 225 | |
| PT | 191 (97.9) | 4 (2.1) | 805 | 1000 | 195 | |
| SE | 222 (96.9) | 7 (3.1) | 771 | 1000 | 229 | |
| N Sum | 3212 | 94 | 12816 | 16122 | | |
| N Valid Sum | 3212 | 94 | | | | 3306 |

v397 - Q76 INTERNET PURCH NO INTRST: LIKE SHOPS

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_1 You like going to the shops

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v397 by isocntry, Absolute Values (Row Percent), weighted by v9

| v397 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 155 (54.0) | 132 (46.0) | 744 | 1031 | 287 |
| BE | 158 (50.0) | 158 (50.0) | 714 | 1030 | 316 |
| DE-E | 126 (47.4) | 140 (52.6) | 747 | 1013 | 266 |
| DE-W | 125 (42.4) | 170 (57.6) | 747 | 1042 | 295 |
| DK | 112 (50.9) | 108 (49.1) | 780 | 1000 | 220 |
| ES | 85 (43.8) | 109 (56.2) | 805 | 999 | 194 |
| FI | 211 (66.1) | 108 (33.9) | 692 | 1011 | 319 |
| FR | 84 (42.6) | 113 (57.4) | 853 | 1050 | 197 |
| GB-GBN | 76 (41.1) | 109 (58.9) | 820 | 1005 | 185 |
| GB-NIR | 29 (47.5) | 32 (52.5) | 248 | 309 | 61 |
| GR | 114 (41.8) | 159 (58.2) | 727 | 1000 | 273 |
| IE | 98 (49.0) | 102 (51.0) | 800 | 1000 | 200 |
| IT | 100 (47.2) | 112 (52.8) | 788 | 1000 | 212 |
| LU | 31 (24.4) | 96 (75.6) | 479 | 606 | 127 |
| NL | 109 (46.2) | 127 (53.8) | 787 | 1023 | 236 |
| PT | 79 (28.3) | 200 (71.7) | 721 | 1000 | 279 |
| SE | 218 (77.6) | 63 (22.4) | 719 | 1000 | 281 |
| N Sum | 1910 | 2038 | 12171 | 16119 | |
| N Valid Sum | 1910 | 2038 | | | 3948 |

v398 - Q76 INTERNET PURCH NO INTRST: SEE PRODUCT

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_2 You need to see and touch the product you intend to buy

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v398 by isocntry, Absolute Values (Row Percent), weighted by v9

| v398 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 91 (31.7) | 196 (68.3) | 744 | 1031 | 287 |
| BE | 95 (30.1) | 221 (69.9) | 714 | 1030 | 316 |
| DE-E | 51 (19.2) | 215 (80.8) | 747 | 1013 | 266 |
| DE-W | 98 (33.1) | 198 (66.9) | 747 | 1043 | 296 |
| DK | 48 (21.8) | 172 (78.2) | 780 | 1000 | 220 |
| ES | 72 (37.1) | 122 (62.9) | 805 | 999 | 194 |
| FI | 122 (38.2) | 197 (61.8) | 692 | 1011 | 319 |
| FR | 62 (31.3) | 136 (68.7) | 853 | 1051 | 198 |
| GB-GBN | 69 (37.5) | 115 (62.5) | 820 | 1004 | 184 |
| GB-NIR | 27 (44.3) | 34 (55.7) | 248 | 309 | 61 |
| GR | 77 (28.2) | 196 (71.8) | 727 | 1000 | 273 |
| IE | 111 (55.5) | 89 (44.5) | 800 | 1000 | 200 |
| IT | 57 (26.9) | 155 (73.1) | 788 | 1000 | 212 |
| LU | 30 (23.8) | 96 (76.2) | 479 | 605 | 126 |
| NL | 62 (26.3) | 174 (73.7) | 787 | 1023 | 236 |
| PT | 144 (51.8) | 134 (48.2) | 721 | 999 | 278 |
| SE | 103 (36.7) | 178 (63.3) | 719 | 1000 | 281 |
| N Sum | 1319 | 2628 | 12171 | 16118 | |
| N Valid Sum | 1319 | 2628 | | | 3947 |

v399 - Q76 INTERNET PURCH NO INTRST: FACE-TO-FACE

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_3 You prefer to get face-to-face advice

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v399 by isocntry, Absolute Values (Row Percent), weighted by v9

| v399 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 140 (48.6) | 148 (51.4) | 744 | 1032 | 288 |
| BE | 179 (56.5) | 138 (43.5) | 714 | 1031 | 317 |
| DE-E | 106 (39.8) | 160 (60.2) | 747 | 1013 | 266 |
| DE-W | 115 (39.0) | 180 (61.0) | 747 | 1042 | 295 |
| DK | 107 (48.6) | 113 (51.4) | 780 | 1000 | 220 |
| ES | 136 (69.7) | 59 (30.3) | 805 | 1000 | 195 |
| FI | 178 (55.8) | 141 (44.2) | 692 | 1011 | 319 |
| FR | 80 (40.6) | 117 (59.4) | 853 | 1050 | 197 |
| GB-GBN | 124 (67.4) | 60 (32.6) | 820 | 1004 | 184 |
| GB-NIR | 32 (52.5) | 29 (47.5) | 248 | 309 | 61 |
| GR | 201 (73.6) | 72 (26.4) | 727 | 1000 | 273 |
| IE | 117 (58.2) | 84 (41.8) | 800 | 1001 | 201 |
| IT | 165 (77.8) | 47 (22.2) | 788 | 1000 | 212 |
| LU | 66 (52.0) | 61 (48.0) | 479 | 606 | 127 |
| NL | 110 (46.6) | 126 (53.4) | 787 | 1023 | 236 |
| PT | 188 (67.4) | 91 (32.6) | 721 | 1000 | 279 |
| SE | 220 (78.3) | 61 (21.7) | 719 | 1000 | 281 |
| N Sum | 2264 | 1687 | 12171 | 16122 | |
| N Valid Sum | 2264 | 1687 | | | 3951 |

v400 - Q76 INTERNET PURCH NO INTRST: PRICES

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_4 Prices are not better than in "normal" shops

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v400 by isocntry, Absolute Values (Row Percent), weighted by v9

| v400 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | M | | | | |
| AT | 215 (74.9) | 72 (25.1) | 744 | 1031 | 287 |
| BE | 270 (85.2) | 47 (14.8) | 714 | 1031 | 317 |
| DE-E | 229 (85.8) | 38 (14.2) | 747 | 1014 | 267 |
| DE-W | 235 (79.7) | 60 (20.3) | 747 | 1042 | 295 |
| DK | 194 (88.2) | 26 (11.8) | 780 | 1000 | 220 |
| ES | 177 (90.8) | 18 (9.2) | 805 | 1000 | 195 |
| FI | 261 (81.8) | 58 (18.2) | 692 | 1011 | 319 |
| FR | 160 (81.2) | 37 (18.8) | 853 | 1050 | 197 |
| GB-GBN | 175 (95.1) | 9 (4.9) | 820 | 1004 | 184 |
| GB-NIR | 56 (91.8) | 5 (8.2) | 248 | 309 | 61 |
| GR | 248 (90.8) | 25 (9.2) | 727 | 1000 | 273 |
| IE | 186 (92.5) | 15 (7.5) | 800 | 1001 | 201 |
| IT | 191 (90.1) | 21 (9.9) | 788 | 1000 | 212 |
| LU | 112 (88.2) | 15 (11.8) | 479 | 606 | 127 |
| NL | 200 (84.7) | 36 (15.3) | 787 | 1023 | 236 |
| PT | 248 (89.2) | 30 (10.8) | 721 | 999 | 278 |
| SE | 272 (96.8) | 9 (3.2) | 719 | 1000 | 281 |
| N Sum | 3429 | 521 | 12171 | 16121 | |
| N Valid Sum | 3429 | 521 | | | 3950 |

v401 - Q76 INTERNET PURCH NO INTRST: CHOICE

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_5 Choice is not better than in "normal" shops

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v401 by isocntry, Absolute Values (Row Percent), weighted by v9

| v401 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 235 (81.9) | 52 (18.1) | 744 | 1031 | 287 |
| BE | 265 (83.9) | 51 (16.1) | 714 | 1030 | 316 |
| DE-E | 241 (90.3) | 26 (9.7) | 747 | 1014 | 267 |
| DE-W | 253 (85.5) | 43 (14.5) | 747 | 1043 | 296 |
| DK | 188 (85.5) | 32 (14.5) | 780 | 1000 | 220 |
| ES | 183 (93.8) | 12 (6.2) | 805 | 1000 | 195 |
| FI | 287 (90.0) | 32 (10.0) | 692 | 1011 | 319 |
| FR | 167 (84.3) | 31 (15.7) | 853 | 1051 | 198 |
| GB-GBN | 172 (93.0) | 13 (7.0) | 820 | 1005 | 185 |
| GB-NIR | 56 (90.3) | 6 (9.7) | 248 | 310 | 62 |
| GR | 246 (90.1) | 27 (9.9) | 727 | 1000 | 273 |
| IE | 183 (91.5) | 17 (8.5) | 800 | 1000 | 200 |
| IT | 195 (92.0) | 17 (8.0) | 788 | 1000 | 212 |
| LU | 112 (88.2) | 15 (11.8) | 479 | 606 | 127 |
| NL | 201 (85.2) | 35 (14.8) | 787 | 1023 | 236 |
| PT | 243 (87.1) | 36 (12.9) | 721 | 1000 | 279 |
| SE | 263 (93.6) | 18 (6.4) | 719 | 1000 | 281 |
| N Sum | 3490 | 463 | 12171 | 16124 | |
| N Valid Sum | 3490 | 463 | | | 3953 |

v402 - Q76 INTERNET PURCH NO INTRST: SERVICE

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_6 You are not sure you will get after-sales service

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v402 by isocntry, Absolute Values (Row Percent), weighted by v9

| v402 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 209 (72.8) | 78 (27.2) | 744 | 1031 | 287 |
| BE | 232 (73.4) | 84 (26.6) | 714 | 1030 | 316 |
| DE-E | 170 (63.7) | 97 (36.3) | 747 | 1014 | 267 |
| DE-W | 188 (63.7) | 107 (36.3) | 747 | 1042 | 295 |
| DK | 137 (62.3) | 83 (37.7) | 780 | 1000 | 220 |
| ES | 165 (84.6) | 30 (15.4) | 805 | 1000 | 195 |
| FI | 235 (73.7) | 84 (26.3) | 692 | 1011 | 319 |
| FR | 127 (64.1) | 71 (35.9) | 853 | 1051 | 198 |
| GB-GBN | 151 (81.6) | 34 (18.4) | 820 | 1005 | 185 |
| GB-NIR | 46 (75.4) | 15 (24.6) | 248 | 309 | 61 |
| GR | 226 (82.8) | 47 (17.2) | 727 | 1000 | 273 |
| IE | 159 (79.5) | 41 (20.5) | 800 | 1000 | 200 |
| IT | 160 (75.5) | 52 (24.5) | 788 | 1000 | 212 |
| LU | 82 (64.6) | 45 (35.4) | 479 | 606 | 127 |
| NL | 173 (73.3) | 63 (26.7) | 787 | 1023 | 236 |
| PT | 249 (89.2) | 30 (10.8) | 721 | 1000 | 279 |
| SE | 253 (90.0) | 28 (10.0) | 719 | 1000 | 281 |
| N Sum | 2962 | 989 | 12171 | 16122 | |
| N Valid Sum | 2962 | 989 | | | 3951 |

v403 - Q76 INTERNET PURCH NO INTRST: MAY NOT WORK

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_7 Products may not work in (OUR COUNTRY)

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v403 by isocntry, Absolute Values (Row Percent), weighted by v9

| v403 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 247 (85.8) | 41 (14.2) | 744 | 1032 | 288 |
| BE | 278 (88.0) | 38 (12.0) | 714 | 1030 | 316 |
| DE-E | 240 (89.9) | 27 (10.1) | 747 | 1014 | 267 |
| DE-W | 264 (89.5) | 31 (10.5) | 747 | 1042 | 295 |
| DK | 194 (88.2) | 26 (11.8) | 780 | 1000 | 220 |
| ES | 189 (96.9) | 6 (3.1) | 805 | 1000 | 195 |
| FI | 270 (84.6) | 49 (15.4) | 692 | 1011 | 319 |
| FR | 166 (83.8) | 32 (16.2) | 853 | 1051 | 198 |
| GB-GBN | 169 (91.4) | 16 (8.6) | 820 | 1005 | 185 |
| GB-NIR | 55 (90.2) | 6 (9.8) | 248 | 309 | 61 |
| GR | 253 (92.7) | 20 (7.3) | 727 | 1000 | 273 |
| IE | 178 (89.0) | 22 (11.0) | 800 | 1000 | 200 |
| IT | 198 (93.4) | 14 (6.6) | 788 | 1000 | 212 |
| LU | 116 (91.3) | 11 (8.7) | 479 | 606 | 127 |
| NL | 213 (90.3) | 23 (9.7) | 787 | 1023 | 236 |
| PT | 262 (93.9) | 17 (6.1) | 721 | 1000 | 279 |
| SE | 268 (95.4) | 13 (4.6) | 719 | 1000 | 281 |
| N Sum | 3560 | 392 | 12171 | 16123 | |
| N Valid Sum | 3560 | 392 | | | 3952 |

v404 - Q76 INTERNET PURCH NO INTRST: OTHER REASON

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_8 Other reasons (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v404 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v404 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | M | | | | |
| AT | 280 (97.2) | 8 (2.8) | 744 | 1032 | 288 | |
| BE | 302 (95.6) | 14 (4.4) | 714 | 1030 | 316 | |
| DE-E | 259 (97.0) | 8 (3.0) | 747 | 1014 | 267 | |
| DE-W | 287 (97.0) | 9 (3.0) | 747 | 1043 | 296 | |
| DK | 213 (96.8) | 7 (3.2) | 780 | 1000 | 220 | |
| ES | 184 (94.4) | 11 (5.6) | 805 | 1000 | 195 | |
| FI | 300 (94.0) | 19 (6.0) | 692 | 1011 | 319 | |
| FR | 190 (96.0) | 8 (4.0) | 853 | 1051 | 198 | |
| GB-GBN | 171 (92.9) | 13 (7.1) | 820 | 1004 | 184 | |
| GB-NIR | 56 (90.3) | 6 (9.7) | 248 | 310 | 62 | |
| GR | 269 (98.5) | 4 (1.5) | 727 | 1000 | 273 | |
| IE | 190 (94.5) | 11 (5.5) | 800 | 1001 | 201 | |
| IT | 202 (94.8) | 11 (5.2) | 788 | 1001 | 213 | |
| LU | 119 (93.7) | 8 (6.3) | 479 | 606 | 127 | |
| NL | 228 (96.6) | 8 (3.4) | 787 | 1023 | 236 | |
| PT | 273 (97.8) | 6 (2.2) | 721 | 1000 | 279 | |
| SE | 274 (97.9) | 6 (2.1) | 719 | 999 | 280 | |
| N Sum | 3797 | 157 | 12171 | 16125 | | |
| N Valid Sum | 3797 | 157 | | | 3954 | |

v405 - Q76 INTERNET PURCH NO INTRST: DK

Q.76

IF "HAS NOT BOUGHT SOMETHING ON THE INTERNET" OR "DK", CODE 2 OR 3 IN Q.62 / IF "NOT INTERESTED IN BUYING SOMETHING ON THE INTERNET", CODE 4 IN Q.74, OTHERS GO TO Q.77

Why are you not interested in buying something on the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.76_9 DK

0 Not mentioned

1 Mentioned

9 Inap. (not 2 or 3 in V311; not 1 in V382)

Note:

Multiple response questions are split into a set of dichotomized dummy variables (0 NOT MENTIONED / 1 MENTIONED) which represent each of the original categories and which are identified by the respective original category code as question number suffix. As a result the references to specific categories in the question text or in interviewer instructions should now be read as referring to the respective dummy variable if selected (code 1).

Please notice that respondents who answered DONT KNOW to Q.62 (coded "3" in V311) have been filtered out contrary to the indicated filter instructions.

v405 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v405 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|-------|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 276 (95.8) | 12 (4.2) | 744 | 1032 | 288 | |
| BE | 307 (97.2) | 9 (2.8) | 714 | 1030 | 316 | |
| DE-E | 260 (97.4) | 7 (2.6) | 747 | 1014 | 267 | |
| DE-W | 279 (94.3) | 17 (5.7) | 747 | 1043 | 296 | |
| DK | 211 (95.9) | 9 (4.1) | 780 | 1000 | 220 | |
| ES | 193 (99.0) | 2 (1.0) | 805 | 1000 | 195 | |
| FI | 312 (97.8) | 7 (2.2) | 692 | 1011 | 319 | |
| FR | 194 (98.5) | 3 (1.5) | 853 | 1050 | 197 | |
| GB-GBN | 177 (95.7) | 8 (4.3) | 820 | 1005 | 185 | |
| GB-NIR | 60 (96.8) | 2 (3.2) | 248 | 310 | 62 | |
| GR | 271 (99.3) | 2 (0.7) | 727 | 1000 | 273 | |
| IE | 192 (96.0) | 8 (4.0) | 800 | 1000 | 200 | |
| IT | 211 (99.5) | 1 (0.5) | 788 | 1000 | 212 | |
| LU | 124 (98.4) | 2 (1.6) | 479 | 605 | 126 | |
| NL | 234 (99.2) | 2 (0.8) | 787 | 1023 | 236 | |
| PT | 277 (99.6) | 1 (0.4) | 721 | 999 | 278 | |
| SE | 271 (96.4) | 10 (3.6) | 719 | 1000 | 281 | |
| N Sum | 3849 | 102 | 12171 | 16122 | | |
| N Valid Sum | 3849 | 102 | | | 3951 | |

v406 - Q77 INTERNET PURCH CONFID: TRAIN TICKET

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_1 A train ticket

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v406 by isocntry, Absolute Values (Row Percent), weighted by v9

| v406 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 218 (27.0) | 284 (35.2) | 167 (20.7) | 138 (17.1) | 224 | 1031 | 807 |
| BE | 130 (13.8) | 278 (29.5) | 175 (18.6) | 358 (38.0) | 90 | 1031 | 941 |
| DE-E | 146 (17.3) | 294 (34.8) | 208 (24.6) | 198 (23.4) | 169 | 1015 | 846 |
| DE-W | 213 (24.9) | 318 (37.1) | 174 (20.3) | 151 (17.6) | 186 | 1042 | 856 |
| DK | 395 (44.8) | 250 (28.4) | 117 (13.3) | 119 (13.5) | 119 | 1000 | 881 |
| ES | 140 (15.7) | 251 (28.2) | 197 (22.1) | 302 (33.9) | 110 | 1000 | 890 |
| FI | 293 (31.4) | 381 (40.8) | 150 (16.1) | 110 (11.8) | 77 | 1011 | 934 |
| FR | 164 (17.3) | 374 (39.5) | 171 (18.1) | 238 (25.1) | 103 | 1050 | 947 |
| GB-GBN | 199 (22.0) | 269 (29.8) | 151 (16.7) | 284 (31.5) | 101 | 1004 | 903 |
| GB-NIR | 67 (24.2) | 83 (30.0) | 55 (19.9) | 72 (26.0) | 33 | 310 | 277 |
| GR | 73 (8.8) | 187 (22.6) | 134 (16.2) | 432 (52.3) | 175 | 1001 | 826 |
| IE | 239 (28.3) | 279 (33.0) | 128 (15.1) | 199 (23.6) | 156 | 1001 | 845 |
| IT | 139 (15.1) | 335 (36.4) | 208 (22.6) | 239 (26.0) | 79 | 1000 | 921 |
| LU | 103 (19.3) | 184 (34.5) | 105 (19.7) | 142 (26.6) | 73 | 607 | 534 |
| NL | 274 (30.6) | 305 (34.1) | 146 (16.3) | 170 (19.0) | 128 | 1023 | 895 |
| PT | 57 (7.7) | 204 (27.4) | 126 (16.9) | 358 (48.1) | 255 | 1000 | 745 |
| SE | 394 (42.6) | 368 (39.8) | 78 (8.4) | 84 (9.1) | 76 | 1000 | 924 |
| N Sum | 3244 | 4644 | 2490 | 3594 | 2154 | 16126 | |
| N Valid Sum | 3244 | 4644 | 2490 | 3594 | | | 13972 |

v407 - Q77 INTERNET PURCH CONFID: PLANE TICKET

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_2 A plane ticket

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v407 by isocntry, Absolute Values (Row Percent), weighted by v9

| v407 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 199 (24.6) | 277 (34.2) | 182 (22.5) | 151 (18.7) | 223 | 1032 | 809 |
| BE | 111 (11.8) | 273 (29.0) | 174 (18.5) | 382 (40.6) | 91 | 1031 | 940 |
| DE-E | 152 (18.3) | 263 (31.7) | 206 (24.8) | 209 (25.2) | 184 | 1014 | 830 |
| DE-W | 209 (24.4) | 328 (38.4) | 163 (19.1) | 155 (18.1) | 188 | 1043 | 855 |
| DK | 362 (41.5) | 240 (27.5) | 138 (15.8) | 133 (15.2) | 128 | 1001 | 873 |
| ES | 143 (16.1) | 219 (24.6) | 212 (23.8) | 315 (35.4) | 110 | 999 | 889 |
| FI | 277 (29.7) | 374 (40.1) | 171 (18.3) | 111 (11.9) | 78 | 1011 | 933 |
| FR | 139 (14.7) | 347 (36.7) | 200 (21.2) | 259 (27.4) | 107 | 1052 | 945 |
| GB-GBN | 207 (22.7) | 257 (28.2) | 156 (17.1) | 291 (31.9) | 93 | 1004 | 911 |
| GB-NIR | 89 (31.8) | 88 (31.4) | 36 (12.9) | 67 (23.9) | 30 | 310 | 280 |
| GR | 78 (9.4) | 173 (20.8) | 138 (16.6) | 441 (53.1) | 170 | 1000 | 830 |
| IE | 302 (34.8) | 266 (30.6) | 117 (13.5) | 184 (21.2) | 132 | 1001 | 869 |
| IT | 134 (14.6) | 283 (30.9) | 240 (26.2) | 260 (28.4) | 82 | 999 | 917 |
| LU | 104 (19.6) | 164 (30.9) | 121 (22.8) | 141 (26.6) | 74 | 604 | 530 |
| NL | 237 (26.1) | 331 (36.4) | 174 (19.1) | 167 (18.4) | 114 | 1023 | 909 |
| PT | 53 (7.2) | 178 (24.1) | 134 (18.1) | 374 (50.6) | 261 | 1000 | 739 |
| SE | 364 (39.6) | 376 (40.9) | 90 (9.8) | 89 (9.7) | 81 | 1000 | 919 |
| N Sum | 3160 | 4437 | 2652 | 3729 | 2146 | 16124 | |
| N Valid Sum | 3160 | 4437 | 2652 | 3729 | | | 13978 |

v408 - Q77 INTERNET PURCH CONFID: ADMIS TICKET

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_3 A ticket for the theatre, a concert, etc.

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v408 by isocntry, Absolute Values (Row Percent), weighted by v9

| v408 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | | |
| AT | 228 (28.5) | 267 (33.3) | 165 (20.6) | 141 (17.6) | 230 | 1031 | 801 |
| BE | 145 (15.5) | 293 (31.3) | 151 (16.1) | 347 (37.1) | 94 | 1030 | 936 |
| DE-E | 211 (24.8) | 294 (34.5) | 181 (21.3) | 165 (19.4) | 163 | 1014 | 851 |
| DE-W | 255 (29.9) | 311 (36.4) | 150 (17.6) | 138 (16.2) | 188 | 1042 | 854 |
| DK | 394 (45.0) | 260 (29.7) | 101 (11.5) | 120 (13.7) | 125 | 1000 | 875 |
| ES | 154 (17.6) | 211 (24.1) | 206 (23.5) | 305 (34.8) | 123 | 999 | 876 |
| FI | 277 (30.2) | 390 (42.5) | 148 (16.1) | 102 (11.1) | 94 | 1011 | 917 |
| FR | 135 (14.4) | 377 (40.1) | 184 (19.6) | 243 (25.9) | 112 | 1051 | 939 |
| GB-GBN | 226 (25.0) | 266 (29.5) | 137 (15.2) | 274 (30.3) | 101 | 1004 | 903 |
| GB-NIR | 78 (28.5) | 79 (28.8) | 50 (18.2) | 67 (24.5) | 37 | 311 | 274 |
| GR | 69 (8.3) | 184 (22.2) | 132 (15.9) | 443 (53.5) | 172 | 1000 | 828 |
| IE | 274 (32.3) | 257 (30.3) | 127 (15.0) | 189 (22.3) | 154 | 1001 | 847 |
| IT | 113 (12.3) | 310 (33.8) | 241 (26.3) | 252 (27.5) | 83 | 999 | 916 |
| LU | 109 (20.4) | 188 (35.2) | 104 (19.5) | 133 (24.9) | 72 | 606 | 534 |
| NL | 312 (34.1) | 339 (37.1) | 125 (13.7) | 138 (15.1) | 109 | 1023 | 914 |
| PT | 62 (8.3) | 198 (26.5) | 123 (16.5) | 363 (48.7) | 254 | 1000 | 746 |
| SE | 398 (43.5) | 367 (40.2) | 75 (8.2) | 74 (8.1) | 87 | 1001 | 914 |
| N Sum | 3440 | 4591 | 2400 | 3494 | 2198 | 16123 | |
| N Valid Sum | 3440 | 4591 | 2400 | 3494 | | | 13925 |

v409 - Q77 INTERNET PURCH CONFID: HOTEL BOOKING

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_4 Hotel booking

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v409 by isocntry, Absolute Values (Row Percent), weighted by v9

| v409 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 184 (22.8) | 277 (34.3) | 194 (24.0) | 153 (18.9) | 222 | 1030 | 808 |
| BE | 119 (12.7) | 266 (28.5) | 183 (19.6) | 366 (39.2) | 96 | 1030 | 934 |
| DE-E | 167 (19.7) | 301 (35.5) | 202 (23.8) | 179 (21.1) | 165 | 1014 | 849 |
| DE-W | 209 (24.4) | 329 (38.3) | 163 (19.0) | 157 (18.3) | 184 | 1042 | 858 |
| DK | 313 (35.9) | 294 (33.7) | 142 (16.3) | 123 (14.1) | 127 | 999 | 872 |
| ES | 132 (15.0) | 203 (23.0) | 214 (24.3) | 332 (37.7) | 119 | 1000 | 881 |
| FI | 263 (28.7) | 385 (42.0) | 162 (17.7) | 106 (11.6) | 96 | 1012 | 916 |
| FR | 130 (13.8) | 353 (37.4) | 198 (21.0) | 262 (27.8) | 107 | 1050 | 943 |
| GB-GBN | 213 (23.4) | 279 (30.6) | 144 (15.8) | 275 (30.2) | 94 | 1005 | 911 |
| GB-NIR | 77 (27.8) | 90 (32.5) | 41 (14.8) | 69 (24.9) | 33 | 310 | 277 |
| GR | 77 (9.3) | 158 (19.1) | 139 (16.8) | 452 (54.7) | 174 | 1000 | 826 |
| IE | 271 (31.8) | 263 (30.8) | 124 (14.5) | 195 (22.9) | 148 | 1001 | 853 |
| IT | 105 (11.4) | 289 (31.3) | 260 (28.2) | 269 (29.1) | 77 | 1000 | 923 |
| LU | 109 (20.3) | 177 (32.9) | 108 (20.1) | 144 (26.8) | 68 | 606 | 538 |
| NL | 282 (30.8) | 352 (38.4) | 140 (15.3) | 142 (15.5) | 107 | 1023 | 916 |
| PT | 56 (7.7) | 169 (23.1) | 132 (18.1) | 374 (51.2) | 269 | 1000 | 731 |
| SE | 346 (38.3) | 394 (43.6) | 81 (9.0) | 82 (9.1) | 96 | 999 | 903 |
| N Sum | 3053 | 4579 | 2627 | 3680 | 2182 | 16121 | |
| N Valid Sum | 3053 | 4579 | 2627 | 3680 | | | 13939 |

v410 - Q77 INTERNET PURCH CONFID: CAR RENTAL

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_5 Car rental

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v410 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v410 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|---|-------|-------------|
| isocntry | M | | | | | | | |
| AT | 114 (14.9) | 248 (32.4) | 208 (27.2) | 195 (25.5) | 267 | | 1032 | 765 |
| BE | 71 (7.7) | 204 (22.1) | 215 (23.3) | 431 (46.8) | 108 | | 1029 | 921 |
| DE-E | 83 (10.3) | 208 (25.9) | 254 (31.7) | 257 (32.0) | 211 | | 1013 | 802 |
| DE-W | 130 (15.6) | 280 (33.7) | 204 (24.5) | 218 (26.2) | 211 | | 1043 | 832 |
| DK | 237 (27.7) | 255 (29.8) | 207 (24.2) | 157 (18.3) | 143 | | 999 | 856 |
| ES | 99 (11.4) | 163 (18.7) | 249 (28.6) | 361 (41.4) | 127 | | 999 | 872 |
| FI | 152 (17.0) | 343 (38.5) | 250 (28.0) | 147 (16.5) | 118 | | 1010 | 892 |
| FR | 101 (10.8) | 306 (32.8) | 228 (24.5) | 297 (31.9) | 120 | | 1052 | 932 |
| GB-GBN | 153 (17.6) | 235 (27.0) | 164 (18.9) | 318 (36.6) | 135 | | 1005 | 870 |
| GB-NIR | 60 (23.0) | 63 (24.1) | 54 (20.7) | 84 (32.2) | 49 | | 310 | 261 |
| GR | 63 (7.6) | 124 (15.0) | 143 (17.4) | 494 (60.0) | 177 | | 1001 | 824 |
| IE | 178 (21.9) | 217 (26.8) | 163 (20.1) | 253 (31.2) | 190 | | 1001 | 811 |
| IT | 72 (8.0) | 198 (22.0) | 308 (34.2) | 322 (35.8) | 99 | | 999 | 900 |
| LU | 70 (13.3) | 159 (30.3) | 144 (27.4) | 152 (29.0) | 81 | | 606 | 525 |
| NL | 182 (20.8) | 311 (35.5) | 210 (24.0) | 172 (19.7) | 149 | | 1024 | 875 |
| PT | 39 (5.4) | 123 (16.9) | 152 (20.9) | 414 (56.9) | 271 | | 999 | 728 |
| SE | 197 (23.3) | 385 (45.5) | 155 (18.3) | 109 (12.9) | 153 | | 999 | 846 |
| N Sum | 2001 | 3822 | 3308 | 4381 | 2609 | | 16121 | |
| N Valid Sum | 2001 | 3822 | 3308 | 4381 | | | | 13512 |

v411 - Q77 INTERNET PURCH CONFID: CLOTHES SHOES

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_6 Clothes, shoes, etc.

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v411 by isocntry, Absolute Values (Row Percent), weighted by v9

| v411 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 136 (17.4) | 226 (28.9) | 215 (27.5) | 204 (26.1) | 249 | 1030 | 781 |
| BE | 30 (3.2) | 111 (11.9) | 250 (26.9) | 540 (58.0) | 99 | 1030 | 931 |
| DE-E | 148 (17.1) | 237 (27.3) | 231 (26.6) | 252 (29.0) | 145 | 1013 | 868 |
| DE-W | 127 (14.7) | 216 (24.9) | 256 (29.6) | 267 (30.8) | 176 | 1042 | 866 |
| DK | 131 (15.3) | 193 (22.5) | 291 (33.9) | 244 (28.4) | 141 | 1000 | 859 |
| ES | 49 (5.6) | 107 (12.2) | 251 (28.7) | 467 (53.4) | 126 | 1000 | 874 |
| FI | 101 (11.1) | 222 (24.4) | 343 (37.8) | 242 (26.7) | 103 | 1011 | 908 |
| FR | 65 (6.9) | 176 (18.7) | 321 (34.0) | 381 (40.4) | 107 | 1050 | 943 |
| GB-GBN | 158 (17.4) | 203 (22.4) | 184 (20.3) | 361 (39.8) | 98 | 1004 | 906 |
| GB-NIR | 31 (11.2) | 63 (22.8) | 73 (26.4) | 109 (39.5) | 34 | 310 | 276 |
| GR | 35 (4.2) | 84 (10.1) | 158 (19.0) | 555 (66.7) | 168 | 1000 | 832 |
| IE | 92 (10.9) | 156 (18.4) | 240 (28.3) | 359 (42.4) | 154 | 1001 | 847 |
| IT | 29 (3.2) | 80 (8.8) | 292 (32.1) | 508 (55.9) | 91 | 1000 | 909 |
| LU | 38 (7.2) | 101 (19.1) | 178 (33.7) | 211 (40.0) | 78 | 606 | 528 |
| NL | 121 (13.5) | 262 (29.2) | 267 (29.7) | 248 (27.6) | 125 | 1023 | 898 |
| PT | 29 (3.9) | 107 (14.5) | 158 (21.4) | 444 (60.2) | 262 | 1000 | 738 |
| SE | 100 (11.3) | 274 (31.1) | 268 (30.4) | 240 (27.2) | 117 | 999 | 882 |
| N Sum | 1420 | 2818 | 3976 | 5632 | 2273 | 16119 | |
| N Valid Sum | 1420 | 2818 | 3976 | 5632 | | | 13846 |

v412 - Q77 INTERNET PURCH CONFID: BOOKS DVD CD

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_7 Books, dvds, videotapes, cd's

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v412 by isocntry, Absolute Values (Row Percent), weighted by v9

| v412 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 172 (22.0) | 250 (32.0) | 189 (24.2) | 170 (21.8) | 251 | 1032 | 781 |
| BE | 87 (9.3) | 217 (23.2) | 195 (20.8) | 438 (46.7) | 92 | 1029 | 937 |
| DE-E | 194 (22.6) | 277 (32.2) | 185 (21.5) | 203 (23.6) | 155 | 1014 | 859 |
| DE-W | 204 (23.5) | 312 (36.0) | 176 (20.3) | 175 (20.2) | 176 | 1043 | 867 |
| DK | 233 (26.9) | 266 (30.7) | 192 (22.2) | 175 (20.2) | 133 | 999 | 866 |
| ES | 94 (10.7) | 163 (18.5) | 236 (26.8) | 389 (44.1) | 119 | 1001 | 882 |
| FI | 173 (19.0) | 331 (36.4) | 237 (26.0) | 169 (18.6) | 101 | 1011 | 910 |
| FR | 107 (11.3) | 276 (29.1) | 244 (25.7) | 322 (33.9) | 102 | 1051 | 949 |
| GB-GBN | 236 (26.2) | 236 (26.2) | 134 (14.9) | 294 (32.7) | 104 | 1004 | 900 |
| GB-NIR | 60 (21.7) | 85 (30.7) | 49 (17.7) | 83 (30.0) | 33 | 310 | 277 |
| GR | 59 (7.1) | 96 (11.5) | 151 (18.1) | 526 (63.2) | 168 | 1000 | 832 |
| IE | 182 (21.5) | 216 (25.5) | 168 (19.8) | 281 (33.2) | 155 | 1002 | 847 |
| IT | 69 (7.6) | 197 (21.6) | 252 (27.7) | 392 (43.1) | 90 | 1000 | 910 |
| LU | 109 (20.5) | 169 (31.7) | 101 (18.9) | 154 (28.9) | 74 | 607 | 533 |
| NL | 232 (25.5) | 312 (34.3) | 187 (20.5) | 179 (19.7) | 112 | 1022 | 910 |
| PT | 48 (6.5) | 147 (19.9) | 161 (21.8) | 384 (51.9) | 260 | 1000 | 740 |
| SE | 268 (29.7) | 347 (38.5) | 163 (18.1) | 124 (13.7) | 98 | 1000 | 902 |
| N Sum | 2527 | 3897 | 3020 | 4458 | 2223 | 16125 | |
| N Valid Sum | 2527 | 3897 | 3020 | 4458 | | | 13902 |

v413 - Q77 INTERNET PURCH CONFID: PC / SOFTWARE

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_8 A PC/laptop, a software

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v413 by isocntry, Absolute Values (Row Percent), weighted by v9

| v413 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 98 (12.6) | 194 (24.9) | 254 (32.6) | 233 (29.9) | 253 | 1032 | 779 |
| BE | 30 (3.2) | 89 (9.6) | 218 (23.5) | 592 (63.7) | 101 | 1030 | 929 |
| DE-E | 83 (10.4) | 153 (19.2) | 247 (31.0) | 315 (39.5) | 216 | 1014 | 798 |
| DE-W | 82 (10.2) | 174 (21.6) | 235 (29.1) | 316 (39.2) | 235 | 1042 | 807 |
| DK | 129 (15.1) | 181 (21.2) | 260 (30.4) | 284 (33.3) | 146 | 1000 | 854 |
| ES | 43 (5.0) | 85 (9.8) | 246 (28.3) | 494 (56.9) | 133 | 1001 | 868 |
| FI | 96 (10.8) | 220 (24.7) | 300 (33.7) | 275 (30.9) | 120 | 1011 | 891 |
| FR | 44 (4.7) | 120 (12.9) | 291 (31.4) | 472 (50.9) | 125 | 1052 | 927 |
| GB-GBN | 114 (13.0) | 195 (22.3) | 189 (21.6) | 378 (43.2) | 129 | 1005 | 876 |
| GB-NIR | 30 (11.0) | 49 (18.0) | 72 (26.5) | 121 (44.5) | 38 | 310 | 272 |
| GR | 34 (4.1) | 55 (6.7) | 117 (14.2) | 616 (74.9) | 178 | 1000 | 822 |
| IE | 87 (10.8) | 155 (19.2) | 213 (26.4) | 353 (43.7) | 193 | 1001 | 808 |
| IT | 27 (3.0) | 102 (11.4) | 287 (32.0) | 482 (53.7) | 102 | 1000 | 898 |
| LU | 38 (7.2) | 72 (13.7) | 177 (33.7) | 238 (45.3) | 82 | 607 | 525 |
| NL | 103 (11.7) | 209 (23.8) | 273 (31.1) | 293 (33.4) | 146 | 1024 | 878 |
| PT | 28 (3.8) | 92 (12.6) | 131 (18.0) | 478 (65.6) | 271 | 1000 | 729 |
| SE | 89 (10.3) | 229 (26.4) | 286 (32.9) | 264 (30.4) | 131 | 999 | 868 |
| N Sum | 1155 | 2374 | 3796 | 6204 | 2599 | 16128 | |
| N Valid Sum | 1155 | 2374 | 3796 | 6204 | | | 13529 |

v414 - Q77 INTERNET PURCH CONFID: FURNITURE

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_9 Furniture, decoration

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v414 by isocntry, Absolute Values (Row Percent), weighted by v9

| v414 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 79 (10.3) | 173 (22.6) | 255 (33.3) | 258 (33.7) | 267 | 1032 | 765 |
| BE | 19 (2.0) | 70 (7.5) | 224 (24.1) | 615 (66.3) | 103 | 1031 | 928 |
| DE-E | 108 (12.8) | 179 (21.2) | 220 (26.0) | 338 (40.0) | 169 | 1014 | 845 |
| DE-W | 75 (8.8) | 141 (16.6) | 267 (31.4) | 367 (43.2) | 193 | 1043 | 850 |
| DK | 69 (8.2) | 151 (17.8) | 307 (36.3) | 319 (37.7) | 154 | 1000 | 846 |
| ES | 40 (4.6) | 82 (9.4) | 248 (28.5) | 499 (57.4) | 131 | 1000 | 869 |
| FI | 73 (8.1) | 220 (24.5) | 316 (35.2) | 288 (32.1) | 114 | 1011 | 897 |
| FR | 42 (4.5) | 120 (12.7) | 309 (32.8) | 471 (50.0) | 110 | 1052 | 942 |
| GB-GBN | 93 (10.5) | 195 (22.1) | 209 (23.7) | 386 (43.7) | 121 | 1004 | 883 |
| GB-NIR | 19 (6.9) | 48 (17.5) | 74 (27.0) | 133 (48.5) | 35 | 309 | 274 |
| GR | 25 (3.0) | 76 (9.1) | 116 (14.0) | 614 (73.9) | 169 | 1000 | 831 |
| IE | 47 (5.7) | 112 (13.6) | 246 (29.9) | 419 (50.8) | 176 | 1000 | 824 |
| IT | 13 (1.4) | 57 (6.2) | 295 (32.2) | 550 (60.1) | 85 | 1000 | 915 |
| LU | 23 (4.5) | 53 (10.3) | 191 (37.2) | 247 (48.1) | 91 | 605 | 514 |
| NL | 69 (7.8) | 197 (22.3) | 297 (33.6) | 321 (36.3) | 140 | 1024 | 884 |
| PT | 32 (4.4) | 90 (12.3) | 132 (18.1) | 477 (65.3) | 269 | 1000 | 731 |
| SE | 75 (8.6) | 238 (27.2) | 264 (30.2) | 297 (34.0) | 126 | 1000 | 874 |
| N Sum | 901 | 2202 | 3970 | 6599 | 2453 | 16125 | |
| N Valid Sum | 901 | 2202 | 3970 | 6599 | | | 13672 |

v415 - Q77 INTERNET PURCH CONFID: FOOD

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_10 Food

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v415 by isocntry, Absolute Values (Row Percent), weighted by v9

| v415 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | | |
| AT | 91 (12.0) | 172 (22.6) | 205 (26.9) | 293 (38.5) | 270 | 1031 | 761 |
| BE | 22 (2.4) | 80 (8.6) | 195 (20.9) | 635 (68.1) | 98 | 1030 | 932 |
| DE-E | 84 (9.8) | 155 (18.1) | 236 (27.6) | 381 (44.5) | 159 | 1015 | 856 |
| DE-W | 72 (8.6) | 126 (15.0) | 224 (26.7) | 418 (49.8) | 202 | 1042 | 840 |
| DK | 65 (7.6) | 158 (18.5) | 291 (34.0) | 342 (40.0) | 145 | 1001 | 856 |
| ES | 48 (5.5) | 113 (13.0) | 223 (25.8) | 482 (55.7) | 135 | 1001 | 866 |
| FI | 34 (3.8) | 149 (16.5) | 341 (37.7) | 381 (42.1) | 106 | 1011 | 905 |
| FR | 50 (5.3) | 130 (13.7) | 268 (28.3) | 498 (52.6) | 106 | 1052 | 946 |
| GB-GBN | 145 (16.3) | 188 (21.1) | 172 (19.3) | 387 (43.4) | 112 | 1004 | 892 |
| GB-NIR | 31 (11.4) | 50 (18.4) | 70 (25.7) | 121 (44.5) | 39 | 311 | 272 |
| GR | 22 (2.7) | 56 (6.7) | 113 (13.6) | 639 (77.0) | 170 | 1000 | 830 |
| IE | 45 (5.3) | 103 (12.2) | 217 (25.8) | 477 (56.7) | 159 | 1001 | 842 |
| IT | 17 (1.8) | 71 (7.7) | 233 (25.4) | 598 (65.1) | 80 | 999 | 919 |
| LU | 27 (5.2) | 48 (9.2) | 160 (30.6) | 288 (55.1) | 84 | 607 | 523 |
| NL | 79 (8.9) | 196 (22.0) | 280 (31.4) | 336 (37.7) | 132 | 1023 | 891 |
| PT | 26 (3.5) | 91 (12.3) | 140 (19.0) | 481 (65.2) | 262 | 1000 | 738 |
| SE | 64 (7.4) | 240 (27.6) | 221 (25.4) | 345 (39.7) | 130 | 1000 | 870 |
| N Sum | 922 | 2126 | 3589 | 7102 | 2389 | 16128 | |
| N Valid Sum | 922 | 2126 | 3589 | 7102 | | | 13739 |

v416 - Q77 INTERNET PURCH CONFID: FINANC SERV

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_11 Financial products/services

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v416 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v416 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|---|-------|-------------|
| isocntry | | | | | | | | |
| | M | | | | | | | |
| AT | 56 (7.3) | 132 (17.1) | 250 (32.5) | 332 (43.1) | 261 | | 1031 | 770 |
| BE | 21 (2.3) | 87 (9.4) | 200 (21.6) | 616 (66.7) | 105 | | 1029 | 924 |
| DE-E | 33 (4.0) | 102 (12.3) | 267 (32.2) | 428 (51.6) | 184 | | 1014 | 830 |
| DE-W | 48 (5.7) | 121 (14.3) | 242 (28.5) | 438 (51.6) | 195 | | 1044 | 849 |
| DK | 121 (14.1) | 146 (17.0) | 257 (30.0) | 334 (38.9) | 142 | | 1000 | 858 |
| ES | 36 (4.3) | 89 (10.6) | 205 (24.4) | 511 (60.8) | 160 | | 1001 | 841 |
| FI | 89 (9.9) | 173 (19.2) | 302 (33.6) | 335 (37.3) | 111 | | 1010 | 899 |
| FR | 31 (3.3) | 83 (8.8) | 298 (31.6) | 530 (56.3) | 109 | | 1051 | 942 |
| GB-GBN | 81 (9.2) | 155 (17.6) | 200 (22.7) | 444 (50.5) | 124 | | 1004 | 880 |
| GB-NIR | 21 (7.8) | 39 (14.4) | 69 (25.6) | 141 (52.2) | 39 | | 309 | 270 |
| GR | 25 (3.0) | 47 (5.7) | 118 (14.4) | 630 (76.8) | 180 | | 1000 | 820 |
| IE | 55 (6.5) | 107 (12.7) | 223 (26.5) | 458 (54.3) | 157 | | 1000 | 843 |
| IT | 20 (2.2) | 59 (6.6) | 236 (26.2) | 585 (65.0) | 99 | | 999 | 900 |
| LU | 34 (6.5) | 66 (12.7) | 156 (29.9) | 265 (50.9) | 85 | | 606 | 521 |
| NL | 78 (8.7) | 182 (20.2) | 283 (31.4) | 357 (39.7) | 123 | | 1023 | 900 |
| PT | 28 (3.9) | 79 (10.9) | 124 (17.2) | 491 (68.0) | 278 | | 1000 | 722 |
| SE | 125 (14.5) | 248 (28.8) | 209 (24.2) | 280 (32.5) | 138 | | 1000 | 862 |
| N Sum | 902 | 1915 | 3639 | 7175 | 2490 | | 16121 | |
| N Valid Sum | 902 | 1915 | 3639 | 7175 | | | | 13631 |

v417 - Q77 INTERNET PURCH CONFID: ANTIQUES

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_12 Antiques

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v417 by isocntry, Absolute Values (Row Percent), weighted by v9

| v417 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|----------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | | |
| AT | 57 (7.7) | 120 (16.1) | 239 (32.1) | 328 (44.1) | 286 | 1030 | 744 |
| BE | 9 (1.0) | 46 (5.0) | 177 (19.1) | 694 (74.9) | 105 | 1031 | 926 |
| DE-E | 32 (4.3) | 103 (13.8) | 212 (28.3) | 401 (53.6) | 265 | 1013 | 748 |
| DE-W | 31 (3.9) | 76 (9.6) | 204 (25.8) | 480 (60.7) | 252 | 1043 | 791 |
| DK | 37 (4.5) | 99 (11.9) | 289 (34.8) | 406 (48.9) | 169 | 1000 | 831 |
| ES | 26 (3.1) | 75 (8.8) | 227 (26.7) | 521 (61.4) | 151 | 1000 | 849 |
| FI | 30 (3.4) | 117 (13.3) | 296 (33.8) | 434 (49.5) | 135 | 1012 | 877 |
| FR | 22 (2.4) | 65 (7.0) | 275 (29.5) | 571 (61.2) | 118 | 1051 | 933 |
| GB-GBN | 54 (6.4) | 96 (11.4) | 191 (22.6) | 503 (59.6) | 160 | 1004 | 844 |
| GB-NIR | 5 (1.9) | 20 (7.5) | 80 (30.0) | 162 (60.7) | 43 | 310 | 267 |
| GR | 20 (2.4) | 58 (7.0) | 117 (14.2) | 630 (76.4) | 175 | 1000 | 825 |
| IE | 34 (4.2) | 74 (9.0) | 226 (27.6) | 484 (59.2) | 183 | 1001 | 818 |
| IT | 9 (1.0) | 29 (3.2) | 246 (27.1) | 624 (68.7) | 92 | 1000 | 908 |
| LU | 15 (2.9) | 42 (8.1) | 180 (34.6) | 283 (54.4) | 86 | 606 | 520 |
| NL | 38 (4.5) | 121 (14.3) | 288 (34.0) | 399 (47.2) | 177 | 1023 | 846 |
| PT | 19 (2.7) | 82 (11.5) | 135 (18.9) | 480 (67.0) | 284 | 1000 | 716 |
| SE | 29 (3.4) | 106 (12.5) | 260 (30.8) | 450 (53.3) | 155 | 1000 | 845 |
| N Sum | 467 | 1329 | 3642 | 7850 | 2836 | 16124 | |
| N Valid Sum | 467 | 1329 | 3642 | 7850 | | | 13288 |

v418 - Q77 INTERNET PURCH CONFID: CAR

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_13 A car

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v418 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v418 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|----------|------------|------------|------------|------|---|-------|-------------|
| isocntry | M | | | | | | | |
| AT | 67 (8.7) | 129 (16.7) | 234 (30.3) | 342 (44.3) | 260 | | 1032 | 772 |
| BE | 16 (1.7) | 57 (6.1) | 181 (19.3) | 683 (72.9) | 93 | | 1030 | 937 |
| DE-E | 72 (8.6) | 150 (17.9) | 217 (25.8) | 401 (47.7) | 174 | | 1014 | 840 |
| DE-W | 48 (5.6) | 131 (15.3) | 227 (26.5) | 451 (52.6) | 185 | | 1042 | 857 |
| DK | 26 (3.1) | 89 (10.5) | 260 (30.6) | 475 (55.9) | 151 | | 1001 | 850 |
| ES | 34 (3.9) | 60 (6.9) | 205 (23.7) | 567 (65.5) | 134 | | 1000 | 866 |
| FI | 23 (2.5) | 121 (13.4) | 280 (30.9) | 482 (53.2) | 105 | | 1011 | 906 |
| FR | 23 (2.4) | 84 (8.8) | 273 (28.7) | 570 (60.0) | 100 | | 1050 | 950 |
| GB-GBN | 67 (7.6) | 131 (14.8) | 201 (22.7) | 485 (54.9) | 120 | | 1004 | 884 |
| GB-NIR | 8 (2.9) | 21 (7.7) | 73 (26.6) | 172 (62.8) | 36 | | 310 | 274 |
| GR | 23 (2.8) | 32 (3.9) | 109 (13.1) | 666 (80.2) | 170 | | 1000 | 830 |
| IE | 38 (4.5) | 69 (8.1) | 207 (24.3) | 537 (63.1) | 150 | | 1001 | 851 |
| IT | 11 (1.2) | 50 (5.5) | 244 (26.7) | 610 (66.7) | 85 | | 1000 | 915 |
| LU | 14 (2.7) | 52 (9.9) | 161 (30.7) | 298 (56.8) | 81 | | 606 | 525 |
| NL | 43 (4.8) | 127 (14.3) | 294 (33.0) | 426 (47.9) | 133 | | 1023 | 890 |
| PT | 26 (3.6) | 70 (9.6) | 118 (16.2) | 514 (70.6) | 272 | | 1000 | 728 |
| SE | 37 (4.2) | 122 (13.9) | 265 (30.3) | 452 (51.6) | 124 | | 1000 | 876 |
| N Sum | 576 | 1495 | 3549 | 8131 | 2373 | | 16124 | |
| N Valid Sum | 576 | 1495 | 3549 | 8131 | | | | 13751 |

v419 - Q77 INTERNET PURCH CONFID: PACKAGE TOUR

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_14 A package tour

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v419 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v419 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------|-------------|
| isocntry | | | | | | | | |
| | M | | | | | | | |
| AT | 116 (15.1) | 237 (30.8) | 216 (28.1) | 200 (26.0) | 262 | 1031 | 769 | |
| BE | 64 (6.9) | 198 (21.2) | 196 (21.0) | 475 (50.9) | 97 | 1030 | 933 | |
| DE-E | 79 (9.4) | 217 (25.8) | 272 (32.3) | 273 (32.5) | 173 | 1014 | 841 | |
| DE-W | 131 (15.4) | 248 (29.1) | 229 (26.9) | 244 (28.6) | 191 | 1043 | 852 | |
| DK | 206 (23.9) | 310 (35.9) | 161 (18.7) | 186 (21.6) | 136 | 999 | 863 | |
| ES | 71 (8.2) | 161 (18.5) | 215 (24.7) | 423 (48.6) | 131 | 1001 | 870 | |
| FI | 142 (15.5) | 352 (38.5) | 236 (25.8) | 185 (20.2) | 95 | 1010 | 915 | |
| FR | 66 (7.0) | 252 (26.7) | 254 (26.9) | 373 (39.5) | 107 | 1052 | 945 | |
| GB-GBN | 139 (15.6) | 238 (26.8) | 167 (18.8) | 345 (38.8) | 115 | 1004 | 889 | |
| GB-NIR | 38 (13.9) | 78 (28.6) | 58 (21.2) | 99 (36.3) | 37 | 310 | 273 | |
| GR | 38 (4.6) | 91 (11.0) | 147 (17.8) | 551 (66.6) | 173 | 1000 | 827 | |
| IE | 183 (21.3) | 230 (26.8) | 156 (18.2) | 290 (33.8) | 142 | 1001 | 859 | |
| IT | 41 (4.5) | 163 (17.8) | 261 (28.4) | 453 (49.3) | 82 | 1000 | 918 | |
| LU | 50 (9.5) | 132 (25.2) | 140 (26.7) | 202 (38.5) | 82 | 606 | 524 | |
| NL | 156 (17.2) | 305 (33.6) | 212 (23.3) | 235 (25.9) | 116 | 1024 | 908 | |
| PT | 42 (5.8) | 117 (16.0) | 132 (18.1) | 439 (60.1) | 270 | 1000 | 730 | |
| SE | 182 (20.3) | 421 (47.0) | 151 (16.9) | 142 (15.8) | 105 | 1001 | 896 | |
| N Sum | 1744 | 3750 | 3203 | 5115 | 2314 | 16126 | | |
| N Valid Sum | 1744 | 3750 | 3203 | 5115 | | | 13812 | |

v420 - Q77 INTERNET PURCH CONFID: D-I-Y GARDEN

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_15 Do-it-yourself products/garden tools

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v420 by isocntry, Absolute Values (Row Percent), weighted by v9

| v420 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 100 (12.9) | 282 (36.3) | 195 (25.1) | 199 (25.6) | 255 | 1031 | 776 |
| BE | 33 (3.6) | 152 (16.5) | 199 (21.6) | 539 (58.4) | 107 | 1030 | 923 |
| DE-E | 120 (14.1) | 268 (31.5) | 207 (24.3) | 257 (30.2) | 162 | 1014 | 852 |
| DE-W | 115 (13.8) | 257 (30.8) | 225 (26.9) | 238 (28.5) | 207 | 1042 | 835 |
| DK | 132 (15.3) | 286 (33.3) | 204 (23.7) | 238 (27.7) | 140 | 1000 | 860 |
| ES | 57 (6.6) | 154 (17.8) | 214 (24.8) | 439 (50.8) | 136 | 1000 | 864 |
| FI | 86 (9.6) | 263 (29.4) | 264 (29.5) | 281 (31.4) | 117 | 1011 | 894 |
| FR | 60 (6.5) | 214 (23.0) | 252 (27.1) | 404 (43.4) | 122 | 1052 | 930 |
| GB-GBN | 149 (16.7) | 236 (26.5) | 157 (17.6) | 350 (39.2) | 113 | 1005 | 892 |
| GB-NIR | 35 (12.6) | 78 (28.2) | 54 (19.5) | 110 (39.7) | 32 | 309 | 277 |
| GR | 36 (4.4) | 83 (10.0) | 150 (18.2) | 557 (67.4) | 175 | 1001 | 826 |
| IE | 99 (11.8) | 196 (23.3) | 184 (21.9) | 363 (43.1) | 159 | 1001 | 842 |
| IT | 32 (3.5) | 145 (16.1) | 264 (29.2) | 462 (51.2) | 96 | 999 | 903 |
| LU | 39 (7.4) | 113 (21.5) | 160 (30.5) | 213 (40.6) | 81 | 606 | 525 |
| NL | 125 (14.0) | 304 (34.1) | 230 (25.8) | 233 (26.1) | 132 | 1024 | 892 |
| PT | 32 (4.4) | 119 (16.4) | 138 (19.0) | 438 (60.2) | 272 | 999 | 727 |
| SE | 105 (12.3) | 327 (38.2) | 215 (25.1) | 209 (24.4) | 144 | 1000 | 856 |
| N Sum | 1355 | 3477 | 3312 | 5530 | 2450 | 16124 | |
| N Valid Sum | 1355 | 3477 | 3312 | 5530 | | | 13674 |

v421 - Q77 INTERNET PURCH CONFID: ELECTR APPL

Q.77

ASK ALL

For each of the following, could you please tell me if you would feel very confident, fairly confident, not very confident or not at all confident about buying it on the Internet?

(SHOW CARD WITH SCALE)

(READ OUT)

Q.77_16 Domestic electrical appliances

- 1 Very confident
- 2 Fairly confident
- 3 Not very confident
- 4 Not at all confident
- 5 DK

v421 by isocntry, Absolute Values (Row Percent), weighted by v9

| v421 | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------|-------|-------------|
| isocntry | | | | | | | |
| | M | | | | | | |
| AT | 103 (13.3) | 237 (30.5) | 221 (28.4) | 216 (27.8) | 254 | 1031 | 777 |
| BE | 31 (3.3) | 126 (13.5) | 201 (21.5) | 577 (61.7) | 95 | 1030 | 935 |
| DE-E | 118 (13.7) | 250 (29.0) | 228 (26.5) | 266 (30.9) | 154 | 1016 | 862 |
| DE-W | 100 (11.9) | 259 (30.7) | 225 (26.7) | 259 (30.7) | 200 | 1043 | 843 |
| DK | 121 (14.1) | 255 (29.7) | 230 (26.7) | 254 (29.5) | 139 | 999 | 860 |
| ES | 39 (4.5) | 99 (11.5) | 227 (26.3) | 498 (57.7) | 137 | 1000 | 863 |
| FI | 87 (9.6) | 236 (26.0) | 285 (31.5) | 298 (32.9) | 105 | 1011 | 906 |
| FR | 44 (4.7) | 157 (16.7) | 281 (29.9) | 459 (48.8) | 111 | 1052 | 941 |
| GB-GBN | 141 (15.9) | 219 (24.7) | 161 (18.2) | 364 (41.1) | 118 | 1003 | 885 |
| GB-NIR | 34 (12.6) | 62 (23.0) | 51 (18.9) | 123 (45.6) | 40 | 310 | 270 |
| GR | 26 (3.1) | 67 (8.1) | 130 (15.7) | 607 (73.1) | 171 | 1001 | 830 |
| IE | 74 (9.0) | 144 (17.5) | 197 (23.9) | 409 (49.6) | 177 | 1001 | 824 |
| IT | 22 (2.4) | 113 (12.3) | 262 (28.6) | 518 (56.6) | 85 | 1000 | 915 |
| LU | 47 (9.0) | 92 (17.6) | 171 (32.7) | 213 (40.7) | 83 | 606 | 523 |
| NL | 132 (14.7) | 263 (29.3) | 236 (26.3) | 268 (29.8) | 125 | 1024 | 899 |
| PT | 27 (3.7) | 89 (12.2) | 138 (18.9) | 476 (65.2) | 270 | 1000 | 730 |
| SE | 95 (10.9) | 305 (35.1) | 226 (26.0) | 242 (27.9) | 131 | 999 | 868 |
| N Sum | 1241 | 2973 | 3470 | 6047 | 2395 | 16126 | |
| N Valid Sum | 1241 | 2973 | 3470 | 6047 | | | 13731 |

v422 - Q78A INTERNET PURCH - CRED CRD GUARANTEE

Q.78A

Would you be more confident in buying things on the Internet if you could benefit from a guarantee of your bank/credit card issuer if you encounter problems with the delivery of the product or with the transaction itself?

- 1 Yes
- 2 No
- 3 DK

v422 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v422 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|---|-------|-------------|
| isocntry | | M | | | | |
| AT | 296 (37.2) | 499 (62.8) | 236 | | 1031 | 795 |
| BE | 333 (38.7) | 528 (61.3) | 169 | | 1030 | 861 |
| DE-E | 242 (30.0) | 564 (70.0) | 207 | | 1013 | 806 |
| DE-W | 273 (33.2) | 550 (66.8) | 220 | | 1043 | 823 |
| DK | 452 (52.1) | 416 (47.9) | 131 | | 999 | 868 |
| ES | 254 (33.2) | 512 (66.8) | 233 | | 999 | 766 |
| FI | 469 (55.9) | 370 (44.1) | 171 | | 1010 | 839 |
| FR | 436 (49.2) | 451 (50.8) | 164 | | 1051 | 887 |
| GB-GBN | 476 (56.1) | 372 (43.9) | 156 | | 1004 | 848 |
| GB-NIR | 147 (55.7) | 117 (44.3) | 47 | | 311 | 264 |
| GR | 198 (25.4) | 583 (74.6) | 219 | | 1000 | 781 |
| IE | 357 (47.7) | 392 (52.3) | 252 | | 1001 | 749 |
| IT | 303 (38.5) | 484 (61.5) | 213 | | 1000 | 787 |
| LU | 253 (47.2) | 283 (52.8) | 70 | | 606 | 536 |
| NL | 436 (49.8) | 439 (50.2) | 149 | | 1024 | 875 |
| PT | 230 (29.1) | 560 (70.9) | 211 | | 1001 | 790 |
| SE | 709 (77.7) | 203 (22.3) | 88 | | 1000 | 912 |
| N Sum | 5864 | 7323 | 2936 | | 16123 | |
| N Valid Sum | 5864 | 7323 | | | | 13187 |

v423 - Q78B INTERNET PURCH - CREDIT CRD ADD CHARGE

Q.78A

Would you be more confident in buying things on the Internet if you could benefit from a guarantee of your bank/credit card issuer if you encounter problems with the delivery of the product or with the transaction itself?

Q.78B

IF "YES", CODE 1 IN Q.78A., OTHERS GO TO Q.79

Would you be prepared to pay a small additional charge to your bank/credit card issuer for this guarantee?

- 1 Yes
- 2 No
- 3 DK
- 9 Inap. (not coded 1 in V422)

v423 by isocntry, Absolute Values (Row Percent), weighted by v9

| v423 | 1 | 2 | 3 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------|-------------|
| isocntry | | | | | | |
| | | | M | M | | |
| AT | 120 (44.1) | 152 (55.9) | 24 | 735 | 1031 | 272 |
| BE | 120 (37.7) | 198 (62.3) | 14 | 697 | 1029 | 318 |
| DE-E | 80 (36.2) | 141 (63.8) | 21 | 772 | 1014 | 221 |
| DE-W | 124 (48.1) | 134 (51.9) | 15 | 769 | 1042 | 258 |
| DK | 265 (61.5) | 166 (38.5) | 22 | 548 | 1001 | 431 |
| ES | 49 (21.9) | 175 (78.1) | 30 | 746 | 1000 | 224 |
| FI | 202 (44.4) | 253 (55.6) | 14 | 542 | 1011 | 455 |
| FR | 129 (32.0) | 274 (68.0) | 33 | 615 | 1051 | 403 |
| GB-GBN | 182 (40.8) | 264 (59.2) | 30 | 528 | 1004 | 446 |
| GB-NIR | 77 (57.5) | 57 (42.5) | 12 | 163 | 309 | 134 |
| GR | 122 (63.9) | 69 (36.1) | 7 | 802 | 1000 | 191 |
| IE | 177 (57.1) | 133 (42.9) | 47 | 644 | 1001 | 310 |
| IT | 137 (50.0) | 137 (50.0) | 29 | 697 | 1000 | 274 |
| LU | 162 (65.1) | 87 (34.9) | 3 | 353 | 605 | 249 |
| NL | 215 (51.9) | 199 (48.1) | 22 | 587 | 1023 | 414 |
| PT | 82 (37.3) | 138 (62.7) | 10 | 770 | 1000 | 220 |
| SE | 338 (50.5) | 331 (49.5) | 40 | 291 | 1000 | 669 |
| N Sum | 2581 | 2908 | 373 | 10259 | 16121 | |
| N Valid Sum | 2581 | 2908 | | | | 5489 |

v424 - Q79 INTERNET PURCH - NEXT 3 MONTHS

Q.79

ASK ALL

Do you think you are going to shop on the Internet in the next three months?

1 Yes

2 No

3 DK

v424 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v424 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|---|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 118 (13.0) | 790 (87.0) | 122 | | 1030 | 908 |
| BE | 68 (7.3) | 864 (92.7) | 97 | | 1029 | 932 |
| DE-E | 122 (13.1) | 808 (86.9) | 84 | | 1014 | 930 |
| DE-W | 169 (18.1) | 767 (81.9) | 106 | | 1042 | 936 |
| DK | 275 (29.6) | 654 (70.4) | 71 | | 1000 | 929 |
| ES | 45 (5.0) | 859 (95.0) | 97 | | 1001 | 904 |
| FI | 135 (14.7) | 786 (85.3) | 90 | | 1011 | 921 |
| FR | 96 (10.2) | 849 (89.8) | 106 | | 1051 | 945 |
| GB-GBN | 206 (22.1) | 725 (77.9) | 73 | | 1004 | 931 |
| GB-NIR | 65 (22.8) | 220 (77.2) | 25 | | 310 | 285 |
| GR | 26 (2.7) | 932 (97.3) | 42 | | 1000 | 958 |
| IE | 132 (15.6) | 712 (84.4) | 157 | | 1001 | 844 |
| IT | 40 (4.4) | 868 (95.6) | 92 | | 1000 | 908 |
| LU | 108 (20.0) | 433 (80.0) | 65 | | 606 | 541 |
| NL | 167 (17.7) | 775 (82.3) | 82 | | 1024 | 942 |
| PT | 27 (2.9) | 910 (97.1) | 63 | | 1000 | 937 |
| SE | 266 (28.7) | 662 (71.3) | 72 | | 1000 | 928 |
| N Sum | 2065 | 12614 | 1444 | | 16123 | |
| N Valid Sum | 2065 | 12614 | | | | 14679 |

v425 - Q80 INTERNET PURCH - RISKY ABROAD IN EU

Q.80

Would you say that shopping on a website from another European Union country is more risky than on a (NATIONALITY) website?

- 1 Yes
- 2 No
- 3 It depends on the country (SPONTANEOUS)
- 4 DK

v425 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v425 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------|-------|-------|-------------|
| isocntry | | | | | | | |
| | | M | | | | | |
| AT | 235 (29.7) | 335 (42.4) | 221 (27.9) | 240 | 1031 | 791 | |
| BE | 260 (34.9) | 350 (47.0) | 134 (18.0) | 286 | 1030 | 744 | |
| DE-E | 346 (49.8) | 223 (32.1) | 126 (18.1) | 319 | 1014 | 695 | |
| DE-W | 340 (46.4) | 233 (31.8) | 160 (21.8) | 309 | 1042 | 733 | |
| DK | 361 (45.7) | 360 (45.6) | 69 (8.7) | 210 | 1000 | 790 | |
| ES | 153 (27.5) | 326 (58.5) | 78 (14.0) | 443 | 1000 | 557 | |
| FI | 552 (66.3) | 203 (24.4) | 77 (9.3) | 179 | 1011 | 832 | |
| FR | 315 (38.3) | 339 (41.2) | 168 (20.4) | 230 | 1052 | 822 | |
| GB-GBN | 430 (63.6) | 170 (25.1) | 76 (11.2) | 328 | 1004 | 676 | |
| GB-NIR | 106 (48.8) | 77 (35.5) | 34 (15.7) | 93 | 310 | 217 | |
| GR | 168 (32.5) | 260 (50.3) | 89 (17.2) | 483 | 1000 | 517 | |
| IE | 276 (42.4) | 231 (35.5) | 144 (22.1) | 349 | 1000 | 651 | |
| IT | 212 (31.3) | 353 (52.1) | 113 (16.7) | 323 | 1001 | 678 | |
| LU | 142 (27.6) | 300 (58.3) | 73 (14.2) | 90 | 605 | 515 | |
| NL | 417 (49.5) | 312 (37.1) | 113 (13.4) | 181 | 1023 | 842 | |
| PT | 162 (33.0) | 265 (54.0) | 64 (13.0) | 509 | 1000 | 491 | |
| SE | 415 (50.1) | 273 (33.0) | 140 (16.9) | 171 | 999 | 828 | |
| N Sum | 4890 | 4610 | 1879 | 4743 | 16122 | | |
| N Valid Sum | 4890 | 4610 | 1879 | | | 11379 | |

v426 - Q81A INTERNET HEARD: TRUST MARKS

Q.81A

In the context of the Internet, have you ever heard of ...?

(READ OUT)

Q.81A_1 Internet trust marks

1 Yes

2 No

3 DK

v426 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v426 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|---|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 197 (20.2) | 780 (79.8) | 53 | | 1030 | 977 |
| BE | 93 (9.5) | 884 (90.5) | 53 | | 1030 | 977 |
| DE-E | 112 (12.0) | 822 (88.0) | 80 | | 1014 | 934 |
| DE-W | 163 (17.1) | 788 (82.9) | 91 | | 1042 | 951 |
| DK | 161 (16.3) | 825 (83.7) | 13 | | 999 | 986 |
| ES | 67 (7.3) | 847 (92.7) | 86 | | 1000 | 914 |
| FI | 113 (12.0) | 825 (88.0) | 73 | | 1011 | 938 |
| FR | 89 (8.7) | 934 (91.3) | 27 | | 1050 | 1023 |
| GB-GBN | 82 (8.5) | 885 (91.5) | 38 | | 1005 | 967 |
| GB-NIR | 22 (7.2) | 282 (92.8) | 7 | | 311 | 304 |
| GR | 68 (7.4) | 845 (92.6) | 86 | | 999 | 913 |
| IE | 102 (10.6) | 856 (89.4) | 43 | | 1001 | 958 |
| IT | 62 (6.5) | 899 (93.5) | 39 | | 1000 | 961 |
| LU | 81 (13.7) | 511 (86.3) | 14 | | 606 | 592 |
| NL | 147 (15.3) | 815 (84.7) | 61 | | 1023 | 962 |
| PT | 62 (6.3) | 920 (93.7) | 17 | | 999 | 982 |
| SE | 79 (8.4) | 861 (91.6) | 60 | | 1000 | 940 |
| N Sum | 1700 | 13579 | 841 | | 16120 | |
| N Valid Sum | 1700 | 13579 | | | | 15279 |

v427 - Q81B INTERNET SEEN: TRUST MARKS

Q.81A

In the context of the Internet, have you ever heard of ...?

Q.81B

IF CODE 1 IN Q.81A

(READ Q.81A_1, THEN Q.81B_1 AND SO ON)

Have you seen any on the websites you use/visit?

Q.81B_1 Internet trust marks

- 1 Yes
- 2 No
- 3 DK
- 4 Not applicable
- 9 Inap. (not coded 1 in V426)

v427 by isocntry, Absolute Values (Row Percent), weighted by v9

| v427 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|----|----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | M | M | M | | |
| AT | 127 (70.9) | 52 (29.1) | 9 | 9 | 834 | 1031 | 179 |
| BE | 52 (58.4) | 37 (41.6) | 2 | 2 | 937 | 1030 | 89 |
| DE-E | 63 (60.0) | 42 (40.0) | 3 | 5 | 902 | 1015 | 105 |
| DE-W | 93 (60.4) | 61 (39.6) | 5 | 4 | 880 | 1043 | 154 |
| DK | 84 (55.6) | 67 (44.4) | 4 | 6 | 839 | 1000 | 151 |
| ES | 38 (57.6) | 28 (42.4) | 1 | 1 | 933 | 1001 | 66 |
| FI | 55 (51.9) | 51 (48.1) | 5 | 3 | 898 | 1012 | 106 |
| FR | 41 (53.2) | 36 (46.8) | 5 | 8 | 962 | 1052 | 77 |
| GB-GBN | 53 (71.6) | 21 (28.4) | 7 | | 922 | 1003 | 74 |
| GB-NIR | 18 (85.7) | 3 (14.3) | | | 288 | 309 | 21 |
| GR | 42 (64.6) | 23 (35.4) | 1 | 1 | 932 | 999 | 65 |
| IE | 42 (51.2) | 40 (48.8) | 16 | 3 | 899 | 1000 | 82 |
| IT | 35 (61.4) | 22 (38.6) | 4 | 1 | 938 | 1000 | 57 |
| LU | 25 (35.2) | 46 (64.8) | 9 | 1 | 525 | 606 | 71 |
| NL | 77 (53.8) | 66 (46.2) | 4 | | 876 | 1023 | 143 |
| PT | 23 (39.7) | 35 (60.3) | 1 | 4 | 938 | 1001 | 58 |
| SE | 39 (56.5) | 30 (43.5) | 6 | 4 | 921 | 1000 | 69 |
| N Sum | 907 | 660 | 82 | 52 | 14424 | 16125 | |
| N Valid Sum | 907 | 660 | | | | | 1567 |

v428 - Q81A INTERNET HEARD: DATA PROTEC STATEM

Q.81A

In the context of the Internet, have you ever heard of ...?

(READ OUT)

Q.81A_2 Statements about protecting personal data

1 Yes

2 No

3 DK

v428 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v428 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------|-------------|
| isocntry | | | | | | |
| | M | | | | | |
| AT | 256 (26.8) | 701 (73.2) | 74 | 1031 | 957 | |
| BE | 146 (15.0) | 827 (85.0) | 57 | 1030 | 973 | |
| DE-E | 211 (22.7) | 719 (77.3) | 84 | 1014 | 930 | |
| DE-W | 274 (28.8) | 677 (71.2) | 92 | 1043 | 951 | |
| DK | 320 (32.6) | 661 (67.4) | 19 | 1000 | 981 | |
| ES | 155 (16.9) | 764 (83.1) | 81 | 1000 | 919 | |
| FI | 238 (25.7) | 688 (74.3) | 84 | 1010 | 926 | |
| FR | 210 (20.7) | 805 (79.3) | 36 | 1051 | 1015 | |
| GB-GBN | 279 (29.1) | 681 (70.9) | 44 | 1004 | 960 | |
| GB-NIR | 93 (30.4) | 213 (69.6) | 4 | 310 | 306 | |
| GR | 90 (9.8) | 824 (90.2) | 85 | 999 | 914 | |
| IE | 214 (22.3) | 746 (77.7) | 40 | 1000 | 960 | |
| IT | 288 (30.1) | 668 (69.9) | 44 | 1000 | 956 | |
| LU | 156 (26.4) | 434 (73.6) | 16 | 606 | 590 | |
| NL | 391 (40.8) | 568 (59.2) | 65 | 1024 | 959 | |
| PT | 124 (12.6) | 860 (87.4) | 16 | 1000 | 984 | |
| SE | 330 (35.8) | 592 (64.2) | 79 | 1001 | 922 | |
| N Sum | 3775 | 11428 | 920 | 16123 | | |
| N Valid Sum | 3775 | 11428 | | | 15203 | |

v429 - Q81B INTERNET SEEN: DATA PROTEC STATEM

Q.81A

In the context of the Internet, have you ever heard of ...?

Q.81B

IF CODE 1 IN Q.81A

(READ Q.81A_1, THEN Q.81B_1 AND SO ON)

Have you seen any on the websites you use/visit?

Q.81B_2 Statements about protecting personal data

- 1 Yes
- 2 No
- 3 DK
- 4 Not applicable
- 9 Inap. (not coded 1 in V428)

v429 by isocntry, Absolute Values (Row Percent), weighted by v9

| v429 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | M | M | M | | |
| AT | 158 (67.5) | 76 (32.5) | 11 | 11 | 775 | 1031 | 234 |
| BE | 82 (63.1) | 48 (36.9) | 8 | 8 | 884 | 1030 | 130 |
| DE-E | 102 (54.0) | 87 (46.0) | 11 | 11 | 803 | 1014 | 189 |
| DE-W | 147 (61.8) | 91 (38.2) | 18 | 17 | 769 | 1042 | 238 |
| DK | 172 (58.1) | 124 (41.9) | 12 | 12 | 680 | 1000 | 296 |
| ES | 69 (46.0) | 81 (54.0) | 3 | 2 | 845 | 1000 | 150 |
| FI | 126 (57.0) | 95 (43.0) | 7 | 10 | 773 | 1011 | 221 |
| FR | 87 (47.3) | 97 (52.7) | 12 | 13 | 841 | 1050 | 184 |
| GB-GBN | 187 (72.8) | 70 (27.2) | 12 | 10 | 725 | 1004 | 257 |
| GB-NIR | 60 (69.0) | 27 (31.0) | 1 | 4 | 217 | 309 | 87 |
| GR | 52 (60.5) | 34 (39.5) | 2 | 2 | 910 | 1000 | 86 |
| IE | 92 (53.5) | 80 (46.5) | 36 | 6 | 787 | 1001 | 172 |
| IT | 170 (64.2) | 95 (35.8) | 11 | 12 | 712 | 1000 | 265 |
| LU | 67 (48.9) | 70 (51.1) | 13 | 6 | 450 | 606 | 137 |
| NL | 206 (58.4) | 147 (41.6) | 30 | 8 | 632 | 1023 | 353 |
| PT | 50 (43.5) | 65 (56.5) | 1 | 9 | 876 | 1001 | 115 |
| SE | 164 (59.0) | 114 (41.0) | 11 | 41 | 670 | 1000 | 278 |
| N Sum | 1991 | 1401 | 199 | 182 | 12349 | 16122 | |
| N Valid Sum | 1991 | 1401 | | | | | 3392 |

v430 - Q81C INTERNET READ: DATA PROTEC STATEM

Q.81B

Have you seen any on the websites you use/visit?

Q.81C

IF CODE 1 IN Q.81B

(READ Q.81B_2, THEN Q.81C_2. AND SO ON (EXCEPT FOR ITEM 1))

And have you read them?

(SHOW CARD WITH SCALE)

Q.81C_2 Statements about protecting personal data

- 1 Once
- 2 Several times
- 3 Never
- 4 DK
- 9 Inap. (not 1 in V428; not 1 in V429)

v430 by isocntry, Absolute Values (Row Percent), weighted by v9

| v430 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|-----------|------------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | | M | M | | |
| AT | 50 (32.7) | 101 (66.0) | 2 (1.3) | 6 | 873 | 1032 | 153 |
| BE | 38 (48.7) | 28 (35.9) | 12 (15.4) | 4 | 948 | 1030 | 78 |
| DE-E | 65 (65.0) | 20 (20.0) | 15 (15.0) | 2 | 912 | 1014 | 100 |
| DE-W | 84 (58.7) | 37 (25.9) | 22 (15.4) | 4 | 895 | 1042 | 143 |
| DK | 70 (41.9) | 67 (40.1) | 30 (18.0) | 6 | 828 | 1001 | 167 |
| ES | 47 (70.1) | 12 (17.9) | 8 (11.9) | 2 | 931 | 1000 | 67 |
| FI | 62 (50.4) | 42 (34.1) | 19 (15.4) | 3 | 885 | 1011 | 123 |
| FR | 47 (57.3) | 26 (31.7) | 9 (11.0) | 4 | 964 | 1050 | 82 |
| GB-GBN | 92 (50.8) | 59 (32.6) | 30 (16.6) | 6 | 817 | 1004 | 181 |
| GB-NIR | 37 (62.7) | 15 (25.4) | 7 (11.9) | 1 | 250 | 310 | 59 |
| GR | 27 (51.9) | 18 (34.6) | 7 (13.5) | | 948 | 1000 | 52 |
| IE | 53 (60.9) | 16 (18.4) | 18 (20.7) | 5 | 909 | 1001 | 87 |
| IT | 83 (49.4) | 50 (29.8) | 35 (20.8) | 2 | 830 | 1000 | 168 |
| LU | 28 (43.8) | 25 (39.1) | 11 (17.2) | 2 | 539 | 605 | 64 |
| NL | 67 (33.0) | 118 (58.1) | 18 (8.9) | 2 | 817 | 1022 | 203 |
| PT | 22 (46.8) | 19 (40.4) | 6 (12.8) | 3 | 950 | 1000 | 47 |
| SE | 77 (50.0) | 60 (39.0) | 17 (11.0) | 10 | 836 | 1000 | 154 |
| N Sum | 949 | 713 | 266 | 62 | 14132 | 16122 | |
| N Valid Sum | 949 | 713 | 266 | | | | 1928 |

v431 - Q81A INTERNET HEARD: PAYMENT SEC STATEM

Q.81A

In the context of the Internet, have you ever heard of ...?

(READ OUT)

Q.81A_3 Statements about the security of payment data

1 Yes

2 No

3 DK

v431 by isocntry, Absolute Values (Row Percent), weighted by v9

| N by isocntry, N Valid Values (row green), Weighted by V | | | | | | |
|--|------------|------------|------|-------|-------|-------------|
| | v431 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | | M | | | | |
| AT | 171 (18.2) | 766 (81.8) | 94 | 1031 | 937 | |
| BE | 133 (13.7) | 837 (86.3) | 60 | 1030 | 970 | |
| DE-E | 170 (18.5) | 749 (81.5) | 95 | 1014 | 919 | |
| DE-W | 236 (24.9) | 712 (75.1) | 95 | 1043 | 948 | |
| DK | 295 (30.2) | 683 (69.8) | 22 | 1000 | 978 | |
| ES | 112 (12.2) | 804 (87.8) | 84 | 1000 | 916 | |
| FI | 223 (24.0) | 706 (76.0) | 82 | 1011 | 929 | |
| FR | 250 (24.6) | 767 (75.4) | 35 | 1052 | 1017 | |
| GB-GBN | 266 (27.6) | 697 (72.4) | 41 | 1004 | 963 | |
| GB-NIR | 78 (25.8) | 224 (74.2) | 8 | 310 | 302 | |
| GR | 55 (6.0) | 861 (94.0) | 85 | 1001 | 916 | |
| IE | 184 (19.3) | 768 (80.7) | 49 | 1001 | 952 | |
| IT | 175 (18.7) | 762 (81.3) | 63 | 1000 | 937 | |
| LU | 133 (22.8) | 451 (77.2) | 21 | 605 | 584 | |
| NL | 338 (35.8) | 606 (64.2) | 79 | 1023 | 944 | |
| PT | 98 (10.0) | 881 (90.0) | 21 | 1000 | 979 | |
| SE | 318 (34.5) | 605 (65.5) | 76 | 999 | 923 | |
| N Sum | 3235 | 11879 | 1010 | 16124 | | |
| N Valid Sum | 3235 | 11879 | | | 15114 | |

v432 - Q81B INTERNET SEEN: PAYMENT SEC STATEM

Q.81A

In the context of the Internet, have you ever heard of ...?

Q.81B

IF CODE 1 IN Q.81A

(READ Q.81A_1, THEN Q.81B_1 AND SO ON)

Have you seen any on the websites you use/visit?

Q.81B_3 Statements about the security of payment data

- 1 Yes
- 2 No
- 3 DK
- 4 Not applicable
- 9 Inap. (not coded 1 in V431)

v432 by isocntry, Absolute Values (Row Percent), weighted by v9

| v432 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | M | M | M | | |
| AT | 117 (75.0) | 39 (25.0) | 5 | 11 | 860 | 1032 | 156 |
| BE | 76 (62.8) | 45 (37.2) | 5 | 7 | 897 | 1030 | 121 |
| DE-E | 93 (60.0) | 62 (40.0) | 4 | 11 | 844 | 1014 | 155 |
| DE-W | 140 (68.3) | 65 (31.7) | 17 | 13 | 807 | 1042 | 205 |
| DK | 177 (65.6) | 93 (34.4) | 14 | 11 | 705 | 1000 | 270 |
| ES | 55 (52.9) | 49 (47.1) | 5 | 2 | 888 | 999 | 104 |
| FI | 120 (58.0) | 87 (42.0) | 8 | 9 | 788 | 1012 | 207 |
| FR | 105 (49.1) | 109 (50.9) | 16 | 19 | 801 | 1050 | 214 |
| GB-GBN | 187 (74.2) | 65 (25.8) | 10 | 3 | 738 | 1003 | 252 |
| GB-NIR | 52 (74.3) | 18 (25.7) | 4 | 4 | 232 | 310 | 70 |
| GR | 29 (55.8) | 23 (44.2) | 1 | 1 | 945 | 999 | 52 |
| IE | 85 (57.4) | 63 (42.6) | 28 | 9 | 817 | 1002 | 148 |
| IT | 99 (61.9) | 61 (38.1) | 11 | 4 | 825 | 1000 | 160 |
| LU | 69 (56.1) | 54 (43.9) | 7 | 3 | 473 | 606 | 123 |
| NL | 210 (67.1) | 103 (32.9) | 19 | 5 | 685 | 1022 | 313 |
| PT | 38 (42.2) | 52 (57.8) | 1 | 7 | 902 | 1000 | 90 |
| SE | 205 (75.4) | 67 (24.6) | 9 | 38 | 682 | 1001 | 272 |
| N Sum | 1857 | 1055 | 164 | 157 | 12889 | 16122 | |
| N Valid Sum | 1857 | 1055 | | | | | 2912 |

v433 - Q81C INTERNET READ: PAYMENT SEC STATEM

Q.81B

Have you seen any on the websites you use/visit?

Q.81C

IF CODE 1 IN Q.81B

(READ Q.81B_2, THEN Q.81C_2. AND SO ON (EXCEPT FOR ITEM 1))

And have you read them?

(SHOW CARD WITH SCALE)

Q.81C_3 Statements about the security of payment data

- 1 Once
- 2 Several times
- 3 Never
- 4 DK
- 9 Inap. (not 1 in V431; not 1 in V432)

v433 by isocntry, Absolute Values (Row Percent), weighted by v9

| v433 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|-----------|----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | | M | M | | |
| AT | 38 (33.9) | 72 (64.3) | 2 (1.8) | 5 | 914 | 1031 | 112 |
| BE | 40 (54.8) | 24 (32.9) | 9 (12.3) | 3 | 954 | 1030 | 73 |
| DE-E | 62 (67.4) | 20 (21.7) | 10 (10.9) | 1 | 921 | 1014 | 92 |
| DE-W | 84 (60.4) | 39 (28.1) | 16 (11.5) | 2 | 902 | 1043 | 139 |
| DK | 66 (37.5) | 76 (43.2) | 34 (19.3) | 1 | 823 | 1000 | 176 |
| ES | 39 (70.9) | 9 (16.4) | 7 (12.7) | | 945 | 1000 | 55 |
| FI | 53 (44.9) | 43 (36.4) | 22 (18.6) | 2 | 891 | 1011 | 118 |
| FR | 59 (59.0) | 35 (35.0) | 6 (6.0) | 5 | 946 | 1051 | 100 |
| GB-GBN | 101 (55.2) | 63 (34.4) | 19 (10.4) | 4 | 817 | 1004 | 183 |
| GB-NIR | 27 (52.9) | 20 (39.2) | 4 (7.8) | 1 | 258 | 310 | 51 |
| GR | 17 (58.6) | 7 (24.1) | 5 (17.2) | | 971 | 1000 | 29 |
| IE | 44 (56.4) | 19 (24.4) | 15 (19.2) | 7 | 916 | 1001 | 78 |
| IT | 48 (50.0) | 29 (30.2) | 19 (19.8) | 4 | 901 | 1001 | 96 |
| LU | 31 (45.6) | 29 (42.6) | 8 (11.8) | 1 | 537 | 606 | 68 |
| NL | 52 (25.1) | 138 (66.7) | 17 (8.2) | 3 | 813 | 1023 | 207 |
| PT | 18 (46.2) | 15 (38.5) | 6 (15.4) | | 962 | 1001 | 39 |
| SE | 95 (48.2) | 86 (43.7) | 16 (8.1) | 8 | 795 | 1000 | 197 |
| N Sum | 874 | 724 | 215 | 47 | 14266 | 16126 | |
| N Valid Sum | 874 | 724 | 215 | | | | 1813 |

v434 - Q81A INTERNET HEARD: ON-LINE DISP STATEM

Q.81A

In the context of the Internet, have you ever heard of ...?

(READ OUT)

Q.81A_4 Statements about online dispute resolution or amicable resolution, other than through the courts

1 Yes

2 No

3 DK

v434 by isocntry, Absolute Values (Row Percent), weighted by v9

| v434 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|-----------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 77 (8.0) | 880 (92.0) | 74 | 1031 | 957 |
| BE | 34 (3.5) | 935 (96.5) | 62 | 1031 | 969 |
| DE-E | 43 (4.7) | 877 (95.3) | 94 | 1014 | 920 |
| DE-W | 69 (7.3) | 875 (92.7) | 98 | 1042 | 944 |
| DK | 42 (4.3) | 930 (95.7) | 28 | 1000 | 972 |
| ES | 48 (5.3) | 862 (94.7) | 90 | 1000 | 910 |
| FI | 61 (6.6) | 860 (93.4) | 90 | 1011 | 921 |
| FR | 59 (5.8) | 950 (94.2) | 43 | 1052 | 1009 |
| GB-GBN | 57 (6.0) | 893 (94.0) | 54 | 1004 | 950 |
| GB-NIR | 19 (6.4) | 279 (93.6) | 12 | 310 | 298 |
| GR | 21 (2.3) | 894 (97.7) | 85 | 1000 | 915 |
| IE | 87 (9.2) | 855 (90.8) | 59 | 1001 | 942 |
| IT | 55 (5.8) | 887 (94.2) | 57 | 999 | 942 |
| LU | 60 (10.3) | 524 (89.7) | 22 | 606 | 584 |
| NL | 71 (7.7) | 848 (92.3) | 104 | 1023 | 919 |
| PT | 47 (4.8) | 933 (95.2) | 20 | 1000 | 980 |
| SE | 48 (5.2) | 870 (94.8) | 83 | 1001 | 918 |
| N Sum | 898 | 14152 | 1075 | 16125 | |
| N Valid Sum | 898 | 14152 | | | 15050 |

v435 - Q81B INTERNET SEEN: ON-LINE DISP STATEM

Q.81A

In the context of the Internet, have you ever heard of ...?

Q.81B

IF CODE 1 IN Q.81A

(READ Q.81A_1, THEN Q.81B_1 AND SO ON)

Have you seen any on the websites you use/visit?

Q.81B_4 Statements about online dispute resolution or amicable resolution, other than through the courts

- 1 Yes
- 2 No
- 3 DK
- 4 Not applicable
- 9 Inap. (not coded 1 in V434)

v435 by isocntry, Absolute Values (Row Percent), weighted by v9

| v435 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|----|----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | M | M | M | | |
| AT | 42 (63.6) | 24 (36.4) | 4 | 6 | 954 | 1030 | 66 |
| BE | 21 (67.7) | 10 (32.3) | 3 | | 996 | 1030 | 31 |
| DE-E | 17 (45.9) | 20 (54.1) | 3 | 3 | 971 | 1014 | 37 |
| DE-W | 31 (58.5) | 22 (41.5) | 10 | 6 | 973 | 1042 | 53 |
| DK | 16 (42.1) | 22 (57.9) | 2 | 2 | 958 | 1000 | 38 |
| ES | 18 (38.3) | 29 (61.7) | 1 | | 952 | 1000 | 47 |
| FI | 25 (42.4) | 34 (57.6) | 1 | 1 | 950 | 1011 | 59 |
| FR | 25 (43.9) | 32 (56.1) | 1 | 1 | 992 | 1051 | 57 |
| GB-GBN | 40 (78.4) | 11 (21.6) | 5 | 1 | 947 | 1004 | 51 |
| GB-NIR | 7 (46.7) | 8 (53.3) | 3 | | 291 | 309 | 15 |
| GR | 12 (60.0) | 8 (40.0) | 1 | | 979 | 1000 | 20 |
| IE | 43 (61.4) | 27 (38.6) | 14 | 2 | 914 | 1000 | 70 |
| IT | 23 (47.9) | 25 (52.1) | 4 | 4 | 945 | 1001 | 48 |
| LU | 21 (39.6) | 32 (60.4) | 5 | 2 | 546 | 606 | 53 |
| NL | 33 (51.6) | 31 (48.4) | 6 | 1 | 952 | 1023 | 64 |
| PT | 19 (41.3) | 27 (58.7) | 1 | 1 | 953 | 1001 | 46 |
| SE | 18 (43.9) | 23 (56.1) | 2 | 4 | 952 | 999 | 41 |
| N Sum | 411 | 385 | 66 | 34 | 15225 | 16121 | |
| N Valid Sum | 411 | 385 | | | | | 796 |

v436 - Q81C INTERNET READ: ON-LINE DISP STATEM

Q.81B

Have you seen any on the websites you use/visit?

Q.81C

IF CODE 1 IN Q.81B

(READ Q.81B_2, THEN Q.81C_2. AND SO ON (EXCEPT FOR ITEM 1))

And have you read them?

(SHOW CARD WITH SCALE)

Q.81C_4 Statements about online dispute resolution or amicable resolution, other than through the courts

- 1 Once
- 2 Several times
- 3 Never
- 4 DK
- 9 Inap. (not 1 in V434; not 1 in V435)

v436 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v436 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|----------|----|---|-------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 16 (40.0) | 24 (60.0) | | | 2 | 989 | 1031 | 40 |
| BE | 9 (50.0) | 5 (27.8) | 4 (22.2) | | 2 | 1009 | 1029 | 18 |
| DE-E | 7 (38.9) | 7 (38.9) | 4 (22.2) | | | 997 | 1015 | 18 |
| DE-W | 23 (82.1) | 4 (14.3) | 1 (3.6) | | 3 | 1011 | 1042 | 28 |
| DK | 4 (26.7) | 7 (46.7) | 4 (26.7) | | 2 | 984 | 1001 | 15 |
| ES | 12 (66.7) | 3 (16.7) | 3 (16.7) | | | 982 | 1000 | 18 |
| FI | 11 (45.8) | 5 (20.8) | 8 (33.3) | | 1 | 986 | 1011 | 24 |
| FR | 15 (60.0) | 8 (32.0) | 2 (8.0) | | | 1026 | 1051 | 25 |
| GB-GBN | 22 (55.0) | 11 (27.5) | 7 (17.5) | | | 964 | 1004 | 40 |
| GB-NIR | 5 (71.4) | 2 (28.6) | | | | 303 | 310 | 7 |
| GR | 9 (75.0) | 2 (16.7) | 1 (8.3) | | | 988 | 1000 | 12 |
| IE | 24 (58.5) | 8 (19.5) | 9 (22.0) | | 2 | 958 | 1001 | 41 |
| IT | 7 (31.8) | 10 (45.5) | 5 (22.7) | | | 977 | 999 | 22 |
| LU | 11 (52.4) | 6 (28.6) | 4 (19.0) | | | 585 | 606 | 21 |
| NL | 15 (45.5) | 16 (48.5) | 2 (6.1) | | 1 | 990 | 1024 | 33 |
| PT | 7 (41.2) | 7 (41.2) | 3 (17.6) | | 2 | 981 | 1000 | 17 |
| SE | 5 (29.4) | 6 (35.3) | 6 (35.3) | | 2 | 982 | 1001 | 17 |
| N Sum | 202 | 131 | 63 | 17 | | 15712 | 16125 | |
| N Valid Sum | 202 | 131 | 63 | | | | | 396 |

v437 - Q82 INTERNET TRUST MARK WEBSITES

Q.82

TO THOSE WHO ANSWERED "INTERNET TRUST MARKS", CODE 1 FOR ITEM 1 IN Q.81A

Compared with other websites, do you think that websites with Internet trust marks are ...?

(READ OUT - ONE ANSWER ONLY)

- 1 More reliable
- 2 About as reliable
- 3 Less reliable
- 4 DK
- 9 Inap. (not coded 1 in V426)

v437 by isocntry, Absolute Values (Row Percent), weighted by v9

| v437 | 1 | 2 | 3 | 4 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|---------|-----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | | | M | M | | |
| AT | 121 (69.5) | 44 (25.3) | 9 (5.2) | 23 | 834 | 1031 | 174 |
| BE | 41 (55.4) | 30 (40.5) | 3 (4.1) | 18 | 937 | 1029 | 74 |
| DE-E | 34 (34.7) | 60 (61.2) | 4 (4.1) | 14 | 902 | 1014 | 98 |
| DE-W | 89 (61.4) | 48 (33.1) | 8 (5.5) | 18 | 880 | 1043 | 145 |
| DK | 76 (62.3) | 42 (34.4) | 4 (3.3) | 38 | 839 | 999 | 122 |
| ES | 21 (42.0) | 25 (50.0) | 4 (8.0) | 17 | 933 | 1000 | 50 |
| FI | 43 (40.6) | 57 (53.8) | 6 (5.7) | 7 | 898 | 1011 | 106 |
| FR | 44 (59.5) | 29 (39.2) | 1 (1.4) | 15 | 962 | 1051 | 74 |
| GB-GBN | 41 (61.2) | 24 (35.8) | 2 (3.0) | 14 | 922 | 1003 | 67 |
| GB-NIR | 11 (64.7) | 6 (35.3) | | 4 | 288 | 309 | 17 |
| GR | 28 (47.5) | 26 (44.1) | 5 (8.5) | 9 | 932 | 1000 | 59 |
| IE | 36 (44.4) | 44 (54.3) | 1 (1.2) | 21 | 899 | 1001 | 81 |
| IT | 29 (54.7) | 23 (43.4) | 1 (1.9) | 9 | 938 | 1000 | 53 |
| LU | 37 (59.7) | 21 (33.9) | 4 (6.5) | 18 | 525 | 605 | 62 |
| NL | 85 (60.3) | 48 (34.0) | 8 (5.7) | 6 | 876 | 1023 | 141 |
| PT | 15 (28.8) | 32 (61.5) | 5 (9.6) | 10 | 938 | 1000 | 52 |
| SE | 45 (65.2) | 24 (34.8) | | 10 | 921 | 1000 | 69 |
| N Sum | 796 | 583 | 65 | 251 | 14424 | 16119 | |
| N Valid Sum | 796 | 583 | 65 | | | | 1444 |

v438 - Q83 INTERNET TRUST MARK WEBSITES - ABROAD

Q.83

TO THOSE WHO ANSWERED "INTERNET TRUST MARKS", CODE 1 FOR ITEM 1 IN Q.81A

If the Internet trust mark owner were not based in (OUR COUNTRY), which of the following opinions would come closest to yours?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 You would be more confident about the trust mark
- 2 You would be as confident about the trust mark
- 3 You would be less confident about the trust mark
- 4 It depends on the trust mark owner (SPONTANEOUS)
- 5 DK
- 9 Inap. (not coded 1 in V426)

v438 by isocntry, Absolute Values (Row Percent), weighted by v9

| v438 | 1 | 2 | 3 | 4 | 5 | 9 | N Sum | N Valid Sum |
|-------------|-----------|-----------|-----------|-----------|-----|-------|-------|-------------|
| isocntry | | | | | | | | |
| | | | | | M | M | | |
| AT | 34 (18.6) | 71 (38.8) | 44 (24.0) | 34 (18.6) | 14 | 834 | 1031 | 183 |
| BE | 7 (9.2) | 39 (51.3) | 17 (22.4) | 13 (17.1) | 18 | 937 | 1031 | 76 |
| DE-E | 17 (17.0) | 31 (31.0) | 35 (35.0) | 17 (17.0) | 13 | 902 | 1015 | 100 |
| DE-W | 39 (26.2) | 49 (32.9) | 45 (30.2) | 16 (10.7) | 14 | 880 | 1043 | 149 |
| DK | 26 (18.8) | 69 (50.0) | 32 (23.2) | 11 (8.0) | 23 | 839 | 1000 | 138 |
| ES | 17 (27.4) | 29 (46.8) | 5 (8.1) | 11 (17.7) | 5 | 933 | 1000 | 62 |
| FI | 8 (7.8) | 60 (58.3) | 25 (24.3) | 10 (9.7) | 9 | 898 | 1010 | 103 |
| FR | 8 (10.5) | 37 (48.7) | 14 (18.4) | 17 (22.4) | 13 | 962 | 1051 | 76 |
| GB-GBN | 17 (25.8) | 17 (25.8) | 24 (36.4) | 8 (12.1) | 15 | 922 | 1003 | 66 |
| GB-NIR | 1 (5.9) | 11 (64.7) | 3 (17.6) | 2 (11.8) | 5 | 288 | 310 | 17 |
| GR | 11 (18.3) | 27 (45.0) | 12 (20.0) | 10 (16.7) | 8 | 932 | 1000 | 60 |
| IE | 18 (21.4) | 28 (33.3) | 14 (16.7) | 24 (28.6) | 18 | 899 | 1001 | 84 |
| IT | 7 (13.7) | 26 (51.0) | 5 (9.8) | 13 (25.5) | 11 | 938 | 1000 | 51 |
| LU | 11 (16.4) | 28 (41.8) | 12 (17.9) | 16 (23.9) | 15 | 525 | 607 | 67 |
| NL | 31 (22.6) | 53 (38.7) | 38 (27.7) | 15 (10.9) | 10 | 876 | 1023 | 137 |
| PT | 8 (14.0) | 35 (61.4) | 11 (19.3) | 3 (5.3) | 6 | 938 | 1001 | 57 |
| SE | 10 (14.1) | 30 (42.3) | 19 (26.8) | 12 (16.9) | 8 | 921 | 1000 | 71 |
| N Sum | 270 | 640 | 355 | 232 | 205 | 14424 | 16126 | |
| N Valid Sum | 270 | 640 | 355 | 232 | | | | 1497 |

v439 - Q84A DISABILITIES - EUROPEAN YEAR 2003

Let's move to the end of the questionnaire by talking about people with disabilities.

Q.84A

ASK ALL

Are you aware that 2003 is the European Year of People with Disabilities?

(USE OFFICIAL NAME IN EACH COUNTRY)

(IF CODE 1: GO TO Q.84B;

IF CODE 2 OR 3: GO TO Q.85)

1 Yes

2 No

3 DK

v439 by isocntry, Absolute Values (Row Percent), weighted by v9

| v439 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 567 (57.2) | 425 (42.8) | 39 | 1031 | 992 |
| BE | 317 (31.4) | 694 (68.6) | 19 | 1030 | 1011 |
| DE-E | 343 (35.4) | 627 (64.6) | 44 | 1014 | 970 |
| DE-W | 365 (36.6) | 633 (63.4) | 44 | 1042 | 998 |
| DK | 394 (39.5) | 603 (60.5) | 3 | 1000 | 997 |
| ES | 332 (34.2) | 639 (65.8) | 29 | 1000 | 971 |
| FI | 366 (36.7) | 631 (63.3) | 15 | 1012 | 997 |
| FR | 331 (32.5) | 687 (67.5) | 33 | 1051 | 1018 |
| GB-GBN | 205 (20.7) | 785 (79.3) | 14 | 1004 | 990 |
| GB-NIR | 136 (44.2) | 172 (55.8) | 2 | 310 | 308 |
| GR | 342 (34.4) | 653 (65.6) | 5 | 1000 | 995 |
| IE | 728 (74.8) | 245 (25.2) | 28 | 1001 | 973 |
| IT | 340 (35.6) | 615 (64.4) | 45 | 1000 | 955 |
| LU | 422 (70.2) | 179 (29.8) | 5 | 606 | 601 |
| NL | 396 (39.1) | 617 (60.9) | 10 | 1023 | 1013 |
| PT | 412 (41.9) | 571 (58.1) | 17 | 1000 | 983 |
| SE | 339 (34.4) | 646 (65.6) | 16 | 1001 | 985 |
| N Sum | 6335 | 9422 | 368 | 16125 | |
| N Valid Sum | 6335 | 9422 | | | 15757 |

v440 - Q84B DISABILITIES YEAR INFO: FAMILY

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_1 Through a member of your family

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v440 by isocntry, Absolute Values (Row Percent), weighted by v9

| v440 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 511 (90.0) | 57 (10.0) | 464 | 1032 | 568 |
| BE | 281 (88.6) | 36 (11.4) | 713 | 1030 | 317 |
| DE-E | 303 (88.3) | 40 (11.7) | 671 | 1014 | 343 |
| DE-W | 346 (94.8) | 19 (5.2) | 677 | 1042 | 365 |
| DK | 367 (93.1) | 27 (6.9) | 606 | 1000 | 394 |
| ES | 312 (94.0) | 20 (6.0) | 668 | 1000 | 332 |
| FI | 345 (94.3) | 21 (5.7) | 645 | 1011 | 366 |
| FR | 300 (90.6) | 31 (9.4) | 720 | 1051 | 331 |
| GB-GBN | 182 (88.8) | 23 (11.2) | 799 | 1004 | 205 |
| GB-NIR | 118 (86.8) | 18 (13.2) | 174 | 310 | 136 |
| GR | 332 (97.1) | 10 (2.9) | 658 | 1000 | 342 |
| IE | 623 (85.6) | 105 (14.4) | 273 | 1001 | 728 |
| IT | 317 (93.2) | 23 (6.8) | 660 | 1000 | 340 |
| LU | 387 (91.7) | 35 (8.3) | 184 | 606 | 422 |
| NL | 361 (91.2) | 35 (8.8) | 627 | 1023 | 396 |
| PT | 393 (95.4) | 19 (4.6) | 588 | 1000 | 412 |
| SE | 313 (92.6) | 25 (7.4) | 661 | 999 | 338 |
| N Sum | 5791 | 544 | 9788 | 16123 | |
| N Valid Sum | 5791 | 544 | | | 6335 |

v441 - Q84B DISABILITIES YEAR INFO: FRIEND

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_2 Through a friend

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v441 by isocntry, Absolute Values (Row Percent), weighted by v9

| v441 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 515 (90.8) | 52 (9.2) | 464 | 1031 | 567 |
| BE | 309 (97.5) | 8 (2.5) | 713 | 1030 | 317 |
| DE-E | 322 (93.9) | 21 (6.1) | 671 | 1014 | 343 |
| DE-W | 350 (95.9) | 15 (4.1) | 677 | 1042 | 365 |
| DK | 384 (97.5) | 10 (2.5) | 606 | 1000 | 394 |
| ES | 298 (89.8) | 34 (10.2) | 668 | 1000 | 332 |
| FI | 346 (94.5) | 20 (5.5) | 645 | 1011 | 366 |
| FR | 292 (88.5) | 38 (11.5) | 720 | 1050 | 330 |
| GB-GBN | 180 (87.8) | 25 (12.2) | 799 | 1004 | 205 |
| GB-NIR | 121 (88.3) | 16 (11.7) | 174 | 311 | 137 |
| GR | 326 (95.3) | 16 (4.7) | 658 | 1000 | 342 |
| IE | 627 (86.0) | 102 (14.0) | 273 | 1002 | 729 |
| IT | 321 (94.4) | 19 (5.6) | 660 | 1000 | 340 |
| LU | 387 (91.7) | 35 (8.3) | 184 | 606 | 422 |
| NL | 380 (96.0) | 16 (4.0) | 627 | 1023 | 396 |
| PT | 388 (93.9) | 25 (6.1) | 588 | 1001 | 413 |
| SE | 320 (94.4) | 19 (5.6) | 661 | 1000 | 339 |
| N Sum | 5866 | 471 | 9788 | 16125 | |
| N Valid Sum | 5866 | 471 | | | 6337 |

v442 - Q84B DISABILITIES YEAR INFO: ACQUAINTANCE

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_3 Through an acquaintance

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v442 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v442 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|------|-------|-------|-------------|
| isocntry | M | | | | | |
| AT | 499 (88.0) | 68 (12.0) | 464 | 1031 | 567 | |
| BE | 303 (95.6) | 14 (4.4) | 713 | 1030 | 317 | |
| DE-E | 305 (88.9) | 38 (11.1) | 671 | 1014 | 343 | |
| DE-W | 332 (91.0) | 33 (9.0) | 677 | 1042 | 365 | |
| DK | 383 (97.2) | 11 (2.8) | 606 | 1000 | 394 | |
| ES | 314 (94.3) | 19 (5.7) | 668 | 1001 | 333 | |
| FI | 336 (91.8) | 30 (8.2) | 645 | 1011 | 366 | |
| FR | 304 (92.1) | 26 (7.9) | 720 | 1050 | 330 | |
| GB-GBN | 191 (93.2) | 14 (6.8) | 799 | 1004 | 205 | |
| GB-NIR | 131 (96.3) | 5 (3.7) | 174 | 310 | 136 | |
| GR | 322 (94.2) | 20 (5.8) | 658 | 1000 | 342 | |
| IE | 654 (89.8) | 74 (10.2) | 273 | 1001 | 728 | |
| IT | 330 (97.1) | 10 (2.9) | 660 | 1000 | 340 | |
| LU | 393 (93.1) | 29 (6.9) | 184 | 606 | 422 | |
| NL | 372 (94.2) | 23 (5.8) | 627 | 1022 | 395 | |
| PT | 394 (95.6) | 18 (4.4) | 588 | 1000 | 412 | |
| SE | 318 (94.1) | 20 (5.9) | 661 | 999 | 338 | |
| N Sum | 5881 | 452 | 9788 | 16121 | | |
| N Valid Sum | 5881 | 452 | | | 6333 | |

v443 - Q84B DISABILITIES YEAR INFO: TRADE UNION

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_4 Through a trade union

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v443 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v443 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|---|-------|-------------|
| isocntry | M | | | | | |
| AT | 556 (98.1) | 11 (1.9) | 464 | | 1031 | 567 |
| BE | 316 (99.7) | 1 (0.3) | 713 | | 1030 | 317 |
| DE-E | 340 (99.4) | 2 (0.6) | 671 | | 1013 | 342 |
| DE-W | 362 (98.9) | 4 (1.1) | 677 | | 1043 | 366 |
| DK | 378 (95.9) | 16 (4.1) | 606 | | 1000 | 394 |
| ES | 331 (99.7) | 1 (0.3) | 668 | | 1000 | 332 |
| FI | 355 (97.0) | 11 (3.0) | 645 | | 1011 | 366 |
| FR | 328 (99.4) | 2 (0.6) | 720 | | 1050 | 330 |
| GB-GBN | 200 (97.6) | 5 (2.4) | 799 | | 1004 | 205 |
| GB-NIR | 134 (98.5) | 2 (1.5) | 174 | | 310 | 136 |
| GR | 340 (99.4) | 2 (0.6) | 658 | | 1000 | 342 |
| IE | 720 (98.8) | 9 (1.2) | 273 | | 1002 | 729 |
| IT | 338 (99.4) | 2 (0.6) | 660 | | 1000 | 340 |
| LU | 416 (98.6) | 6 (1.4) | 184 | | 606 | 422 |
| NL | 391 (98.7) | 5 (1.3) | 627 | | 1023 | 396 |
| PT | 411 (99.8) | 1 (0.2) | 588 | | 1000 | 412 |
| SE | 338 (99.7) | 1 (0.3) | 661 | | 1000 | 339 |
| N Sum | 6254 | 81 | 9788 | | 16123 | |
| N Valid Sum | 6254 | 81 | | | | 6335 |

v444 - Q84B DISABILITIES YEAR INFO: NGO

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_5 Through an NGO (Non Governmental organisation)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v444 by isocntry, Absolute Values (Row Percent), weighted by v9

| Country, gender, and age values (not in form), weighted by | | | | | | |
|--|------------|----------|------|---|-------|-------------|
| | v444 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 541 (95.4) | 26 (4.6) | 464 | | 1031 | 567 |
| BE | 311 (98.1) | 6 (1.9) | 713 | | 1030 | 317 |
| DE-E | 337 (98.3) | 6 (1.7) | 671 | | 1014 | 343 |
| DE-W | 360 (98.4) | 6 (1.6) | 677 | | 1043 | 366 |
| DK | 389 (98.7) | 5 (1.3) | 606 | | 1000 | 394 |
| ES | 323 (97.3) | 9 (2.7) | 668 | | 1000 | 332 |
| FI | 362 (99.2) | 3 (0.8) | 645 | | 1010 | 365 |
| FR | 324 (98.2) | 6 (1.8) | 720 | | 1050 | 330 |
| GB-GBN | 203 (99.0) | 2 (1.0) | 799 | | 1004 | 205 |
| GB-NIR | 134 (98.5) | 2 (1.5) | 174 | | 310 | 136 |
| GR | 340 (99.4) | 2 (0.6) | 658 | | 1000 | 342 |
| IE | 711 (97.5) | 18 (2.5) | 273 | | 1002 | 729 |
| IT | 331 (97.4) | 9 (2.6) | 660 | | 1000 | 340 |
| LU | 395 (93.6) | 27 (6.4) | 184 | | 606 | 422 |
| NL | 385 (97.2) | 11 (2.8) | 627 | | 1023 | 396 |
| PT | 403 (97.8) | 9 (2.2) | 588 | | 1000 | 412 |
| SE | 335 (98.8) | 4 (1.2) | 661 | | 1000 | 339 |
| N Sum | 6184 | 151 | 9788 | | 16123 | |
| N Valid Sum | 6184 | 151 | | | | 6335 |

v445 - Q84B DISABILITIES YEAR INFO: REPRES ORG

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_6 Through an organisation or association representative of people with disabilities

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v445 by isocntry, Absolute Values (Row Percent), weighted by v9

| Country isocntry, N Valid Sum, N Sum, N Invalid Sum, N | | | | | | |
|---|--|--|--|--|--|--|
|---|--|--|--|--|--|--|

v446 - Q84B DISABILITIES YEAR INFO: OTHER ORG

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_7 Through another organisation or association

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v446 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v446 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|---|-------|-------------|
| isocntry | M | | | | | |
| AT | 543 (95.8) | 24 (4.2) | 464 | | 1031 | 567 |
| BE | 311 (98.1) | 6 (1.9) | 713 | | 1030 | 317 |
| DE-E | 322 (94.2) | 20 (5.8) | 671 | | 1013 | 342 |
| DE-W | 354 (97.0) | 11 (3.0) | 677 | | 1042 | 365 |
| DK | 379 (96.2) | 15 (3.8) | 606 | | 1000 | 394 |
| ES | 327 (98.2) | 6 (1.8) | 668 | | 1001 | 333 |
| FI | 354 (96.7) | 12 (3.3) | 645 | | 1011 | 366 |
| FR | 312 (94.5) | 18 (5.5) | 720 | | 1050 | 330 |
| GB-GBN | 195 (94.7) | 11 (5.3) | 799 | | 1005 | 206 |
| GB-NIR | 130 (95.6) | 6 (4.4) | 174 | | 310 | 136 |
| GR | 340 (99.4) | 2 (0.6) | 658 | | 1000 | 342 |
| IE | 689 (94.5) | 40 (5.5) | 273 | | 1002 | 729 |
| IT | 321 (94.4) | 19 (5.6) | 660 | | 1000 | 340 |
| LU | 409 (96.9) | 13 (3.1) | 184 | | 606 | 422 |
| NL | 370 (93.4) | 26 (6.6) | 627 | | 1023 | 396 |
| PT | 400 (97.1) | 12 (2.9) | 588 | | 1000 | 412 |
| SE | 312 (92.0) | 27 (8.0) | 661 | | 1000 | 339 |
| N Sum | 6068 | 268 | 9788 | | 16124 | |
| N Valid Sum | 6068 | 268 | | | | 6336 |

v447 - Q84B DISABILITIES YEAR INFO: AUTHORITIES

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_8 Through national, regional or local authorities

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v447 by isocntry, Absolute Values (Row Percent), weighted by v9

| v447 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 528 (93.1) | 39 (6.9) | 464 | 1031 | 567 |
| BE | 304 (95.9) | 13 (4.1) | 713 | 1030 | 317 |
| DE-E | 326 (95.0) | 17 (5.0) | 671 | 1014 | 343 |
| DE-W | 350 (95.6) | 16 (4.4) | 677 | 1043 | 366 |
| DK | 369 (93.7) | 25 (6.3) | 606 | 1000 | 394 |
| ES | 325 (97.9) | 7 (2.1) | 668 | 1000 | 332 |
| FI | 356 (97.3) | 10 (2.7) | 645 | 1011 | 366 |
| FR | 291 (87.9) | 40 (12.1) | 720 | 1051 | 331 |
| GB-GBN | 196 (95.6) | 9 (4.4) | 799 | 1004 | 205 |
| GB-NIR | 130 (95.6) | 6 (4.4) | 174 | 310 | 136 |
| GR | 339 (99.1) | 3 (0.9) | 658 | 1000 | 342 |
| IE | 687 (94.4) | 41 (5.6) | 273 | 1001 | 728 |
| IT | 313 (92.1) | 27 (7.9) | 660 | 1000 | 340 |
| LU | 401 (95.0) | 21 (5.0) | 184 | 606 | 422 |
| NL | 367 (92.7) | 29 (7.3) | 627 | 1023 | 396 |
| PT | 404 (97.8) | 9 (2.2) | 588 | 1001 | 413 |
| SE | 315 (92.9) | 24 (7.1) | 661 | 1000 | 339 |
| N Sum | 6001 | 336 | 9788 | 16125 | |
| N Valid Sum | 6001 | 336 | | | 6337 |

v448 - Q84B DISABILITIES YEAR INFO: MEDIA

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_9 Through the media (TV, radio, written press)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v448 by isocntry, Absolute Values (Row Percent), weighted by v9

| v448 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 87 (15.3) | 480 (84.7) | 464 | 1031 | 567 |
| BE | 66 (20.8) | 251 (79.2) | 713 | 1030 | 317 |
| DE-E | 48 (14.0) | 295 (86.0) | 671 | 1014 | 343 |
| DE-W | 56 (15.3) | 309 (84.7) | 677 | 1042 | 365 |
| DK | 67 (17.0) | 327 (83.0) | 606 | 1000 | 394 |
| ES | 46 (13.9) | 286 (86.1) | 668 | 1000 | 332 |
| FI | 68 (18.6) | 298 (81.4) | 645 | 1011 | 366 |
| FR | 57 (17.2) | 274 (82.8) | 720 | 1051 | 331 |
| GB-GBN | 91 (44.2) | 115 (55.8) | 799 | 1005 | 206 |
| GB-NIR | 35 (25.7) | 101 (74.3) | 174 | 310 | 136 |
| GR | 34 (9.9) | 308 (90.1) | 658 | 1000 | 342 |
| IE | 144 (19.8) | 585 (80.2) | 273 | 1002 | 729 |
| IT | 71 (20.9) | 269 (79.1) | 660 | 1000 | 340 |
| LU | 64 (15.2) | 358 (84.8) | 184 | 606 | 422 |
| NL | 78 (19.7) | 318 (80.3) | 627 | 1023 | 396 |
| PT | 51 (12.4) | 361 (87.6) | 588 | 1000 | 412 |
| SE | 82 (24.2) | 257 (75.8) | 661 | 1000 | 339 |
| N Sum | 1145 | 5192 | 9788 | 16125 | |
| N Valid Sum | 1145 | 5192 | | | 6337 |

v449 - Q84B DISABILITIES YEAR INFO: INTERNET

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_10 Through the Internet

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v449 by isocntry, Absolute Values (Row Percent), weighted by v9

| v449 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 545 (96.1) | 22 (3.9) | 464 | 1031 | 567 |
| BE | 312 (98.7) | 4 (1.3) | 713 | 1029 | 316 |
| DE-E | 333 (97.4) | 9 (2.6) | 671 | 1013 | 342 |
| DE-W | 355 (97.0) | 11 (3.0) | 677 | 1043 | 366 |
| DK | 389 (98.7) | 5 (1.3) | 606 | 1000 | 394 |
| ES | 326 (97.9) | 7 (2.1) | 668 | 1001 | 333 |
| FI | 352 (96.2) | 14 (3.8) | 645 | 1011 | 366 |
| FR | 326 (98.5) | 5 (1.5) | 720 | 1051 | 331 |
| GB-GBN | 201 (98.0) | 4 (2.0) | 799 | 1004 | 205 |
| GB-NIR | 134 (98.5) | 2 (1.5) | 174 | 310 | 136 |
| GR | 340 (99.4) | 2 (0.6) | 658 | 1000 | 342 |
| IE | 721 (99.0) | 7 (1.0) | 273 | 1001 | 728 |
| IT | 328 (96.5) | 12 (3.5) | 660 | 1000 | 340 |
| LU | 411 (97.4) | 11 (2.6) | 184 | 606 | 422 |
| NL | 384 (97.2) | 11 (2.8) | 627 | 1022 | 395 |
| PT | 406 (98.5) | 6 (1.5) | 588 | 1000 | 412 |
| SE | 332 (97.9) | 7 (2.1) | 661 | 1000 | 339 |
| N Sum | 6195 | 139 | 9788 | 16122 | |
| N Valid Sum | 6195 | 139 | | | 6334 |

v450 - Q84B DISABILITIES YEAR INFO: EU PUBLICAT

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_11 Through European Union publications

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v450 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v450 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|----------|------|-------|-------|-------------|
| | M | | | | | |
| AT | 561 (98.9) | 6 (1.1) | 464 | 1031 | 567 | |
| BE | 315 (99.4) | 2 (0.6) | 713 | 1030 | 317 | |
| DE-E | 330 (96.2) | 13 (3.8) | 671 | 1014 | 343 | |
| DE-W | 359 (98.1) | 7 (1.9) | 677 | 1043 | 366 | |
| DK | 392 (99.5) | 2 (0.5) | 606 | 1000 | 394 | |
| ES | 331 (99.7) | 1 (0.3) | 668 | 1000 | 332 | |
| FI | 361 (98.6) | 5 (1.4) | 645 | 1011 | 366 | |
| FR | 327 (99.1) | 3 (0.9) | 720 | 1050 | 330 | |
| GB-GBN | 205 (100.0) | | 799 | 1004 | 205 | |
| GB-NIR | 136 (100.0) | | 174 | 310 | 136 | |
| GR | 341 (99.7) | 1 (0.3) | 658 | 1000 | 342 | |
| IE | 706 (97.0) | 22 (3.0) | 273 | 1001 | 728 | |
| IT | 337 (99.1) | 3 (0.9) | 660 | 1000 | 340 | |
| LU | 396 (93.8) | 26 (6.2) | 184 | 606 | 422 | |
| NL | 386 (97.5) | 10 (2.5) | 627 | 1023 | 396 | |
| PT | 407 (98.8) | 5 (1.2) | 588 | 1000 | 412 | |
| SE | 336 (99.1) | 3 (0.9) | 661 | 1000 | 339 | |
| N Sum | 6226 | 109 | 9788 | 16123 | | |
| N Valid Sum | 6226 | 109 | | | 6335 | |

v451 - Q84B DISABILITIES YEAR INFO: EVENT

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_12 Through an event organised for this occasion

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v451 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v451 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------|-------------|
| | M | | | | | |
| AT | 528 (93.1) | 39 (6.9) | 464 | 1031 | 567 | |
| BE | 296 (93.7) | 20 (6.3) | 713 | 1029 | 316 | |
| DE-E | 318 (92.7) | 25 (7.3) | 671 | 1014 | 343 | |
| DE-W | 343 (94.0) | 22 (6.0) | 677 | 1042 | 365 | |
| DK | 387 (98.2) | 7 (1.8) | 606 | 1000 | 394 | |
| ES | 330 (99.4) | 2 (0.6) | 668 | 1000 | 332 | |
| FI | 352 (96.2) | 14 (3.8) | 645 | 1011 | 366 | |
| FR | 306 (92.4) | 25 (7.6) | 720 | 1051 | 331 | |
| GB-GBN | 198 (96.6) | 7 (3.4) | 799 | 1004 | 205 | |
| GB-NIR | 129 (94.9) | 7 (5.1) | 174 | 310 | 136 | |
| GR | 338 (98.8) | 4 (1.2) | 658 | 1000 | 342 | |
| IE | 592 (81.3) | 136 (18.7) | 273 | 1001 | 728 | |
| IT | 326 (95.9) | 14 (4.1) | 660 | 1000 | 340 | |
| LU | 383 (90.8) | 39 (9.2) | 184 | 606 | 422 | |
| NL | 371 (93.7) | 25 (6.3) | 627 | 1023 | 396 | |
| PT | 403 (97.8) | 9 (2.2) | 588 | 1000 | 412 | |
| SE | 316 (93.2) | 23 (6.8) | 661 | 1000 | 339 | |
| N Sum | 5916 | 418 | 9788 | 16122 | | |
| N Valid Sum | 5916 | 418 | | | 6334 | |

v452 - Q84B DISABILITIES YEAR INFO: OTHERS

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_13 Other(s) (SPONTANEOUS)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v452 by isocntry, Absolute Values (Row Percent), weighted by v9

| Country isocntry, N Valid Sum, N Sum, N Valid | | | | | | |
|---|--|--|--|--|--|--|
|---|--|--|--|--|--|--|

v453 - Q84B DISABILITIES YEAR INFO: DK

Q.84B

IF CODE 1 IN Q.84A, OTHERS GO TO Q.85, IF YES

How did you find out?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Q.84B_14 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V439)

v453 by isocntry, Absolute Values (Row Percent), weighted by v9

| v453 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|-------------|---------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 564 (99.5) | 3 (0.5) | 464 | 1031 | 567 |
| BE | 313 (98.7) | 4 (1.3) | 713 | 1030 | 317 |
| DE-E | 341 (99.4) | 2 (0.6) | 671 | 1014 | 343 |
| DE-W | 365 (100.0) | | 677 | 1042 | 365 |
| DK | 391 (99.2) | 3 (0.8) | 606 | 1000 | 394 |
| ES | 331 (99.7) | 1 (0.3) | 668 | 1000 | 332 |
| FI | 365 (99.7) | 1 (0.3) | 645 | 1011 | 366 |
| FR | 326 (98.5) | 5 (1.5) | 720 | 1051 | 331 |
| GB-GBN | 199 (97.1) | 6 (2.9) | 799 | 1004 | 205 |
| GB-NIR | 135 (99.3) | 1 (0.7) | 174 | 310 | 136 |
| GR | 342 (100.0) | | 658 | 1000 | 342 |
| IE | 720 (98.8) | 9 (1.2) | 273 | 1002 | 729 |
| IT | 340 (100.0) | | 660 | 1000 | 340 |
| LU | 421 (99.8) | 1 (0.2) | 184 | 606 | 422 |
| NL | 393 (99.2) | 3 (0.8) | 627 | 1023 | 396 |
| PT | 407 (98.8) | 5 (1.2) | 588 | 1000 | 412 |
| SE | 334 (98.5) | 5 (1.5) | 661 | 1000 | 339 |
| N Sum | 6287 | 49 | 9788 | 16124 | |
| N Valid Sum | 6287 | 49 | | | 6336 |

v454 - Q85 DISABILITIES YEAR AIM: RAISE MONEY

Q.85

ASK ALL

In your opinion, what is the purpose of the European Year of People with Disabilities?

(SHOW CARD - READ OUT - 2 ANSWERS MAX.)

Q.85_1 To raise money for disabled people

0 Not mentioned

1 Mentioned

v454 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v454 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 789 (76.5) | 242 (23.5) | | 1031 | 1031 |
| BE | 760 (73.8) | 270 (26.2) | | 1030 | 1030 |
| DE-E | 796 (78.5) | 218 (21.5) | | 1014 | 1014 |
| DE-W | 862 (82.7) | 180 (17.3) | | 1042 | 1042 |
| DK | 769 (76.9) | 231 (23.1) | | 1000 | 1000 |
| ES | 774 (77.4) | 226 (22.6) | | 1000 | 1000 |
| FI | 808 (79.9) | 203 (20.1) | | 1011 | 1011 |
| FR | 677 (64.4) | 374 (35.6) | | 1051 | 1051 |
| GB-GBN | 818 (81.5) | 186 (18.5) | | 1004 | 1004 |
| GB-NIR | 253 (81.6) | 57 (18.4) | | 310 | 310 |
| GR | 730 (73.0) | 270 (27.0) | | 1000 | 1000 |
| IE | 811 (81.0) | 190 (19.0) | | 1001 | 1001 |
| IT | 681 (68.1) | 319 (31.9) | | 1000 | 1000 |
| LU | 479 (79.0) | 127 (21.0) | | 606 | 606 |
| NL | 787 (76.9) | 236 (23.1) | | 1023 | 1023 |
| PT | 711 (71.1) | 289 (28.9) | | 1000 | 1000 |
| SE | 885 (88.5) | 115 (11.5) | | 1000 | 1000 |
| N Sum | 12390 | 3733 | | 16123 | |
| N Valid Sum | 12390 | 3733 | | | 16123 |

v455 - Q85 DISABILITIES YEAR AIM: UNDERSTANDING

Q.85

ASK ALL

In your opinion, what is the purpose of the European Year of People with Disabilities?

(SHOW CARD - READ OUT - 2 ANSWERS MAX.)

Q.85_2 To increase understanding of disability issues

0 Not mentioned

1 Mentioned

v455 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v455 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 427 (41.4) | 604 (58.6) | | 1031 | 1031 |
| BE | 466 (45.2) | 564 (54.8) | | 1030 | 1030 |
| DE-E | 448 (44.2) | 566 (55.8) | | 1014 | 1014 |
| DE-W | 426 (40.9) | 616 (59.1) | | 1042 | 1042 |
| DK | 350 (35.0) | 650 (65.0) | | 1000 | 1000 |
| ES | 594 (59.4) | 406 (40.6) | | 1000 | 1000 |
| FI | 518 (51.2) | 493 (48.8) | | 1011 | 1011 |
| FR | 545 (51.9) | 506 (48.1) | | 1051 | 1051 |
| GB-GBN | 443 (44.1) | 561 (55.9) | | 1004 | 1004 |
| GB-NIR | 118 (38.1) | 192 (61.9) | | 310 | 310 |
| GR | 589 (58.9) | 411 (41.1) | | 1000 | 1000 |
| IE | 396 (39.6) | 605 (60.4) | | 1001 | 1001 |
| IT | 514 (51.4) | 486 (48.6) | | 1000 | 1000 |
| LU | 171 (28.2) | 435 (71.8) | | 606 | 606 |
| NL | 331 (32.4) | 692 (67.6) | | 1023 | 1023 |
| PT | 646 (64.6) | 354 (35.4) | | 1000 | 1000 |
| SE | 200 (20.0) | 800 (80.0) | | 1000 | 1000 |
| N Sum | 7182 | 8941 | | 16123 | |
| N Valid Sum | 7182 | 8941 | | | 16123 |

v456 - Q85 DISABILITIES YEAR AIM: PROMOTE RIGHTS

Q.85

ASK ALL

In your opinion, what is the purpose of the European Year of People with Disabilities?

(SHOW CARD - READ OUT - 2 ANSWERS MAX.)

Q.85_3 To promote the rights of people with disabilities

0 Not mentioned

1 Mentioned

v456 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v456 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 602 (58.4) | 429 (41.6) | | 1031 | 1031 |
| BE | 703 (68.3) | 327 (31.7) | | 1030 | 1030 |
| DE-E | 522 (51.5) | 492 (48.5) | | 1014 | 1014 |
| DE-W | 585 (56.1) | 458 (43.9) | | 1043 | 1043 |
| DK | 535 (53.5) | 465 (46.5) | | 1000 | 1000 |
| ES | 554 (55.4) | 446 (44.6) | | 1000 | 1000 |
| FI | 480 (47.5) | 531 (52.5) | | 1011 | 1011 |
| FR | 708 (67.4) | 343 (32.6) | | 1051 | 1051 |
| GB-GBN | 603 (60.1) | 401 (39.9) | | 1004 | 1004 |
| GB-NIR | 172 (55.5) | 138 (44.5) | | 310 | 310 |
| GR | 456 (45.6) | 544 (54.4) | | 1000 | 1000 |
| IE | 552 (55.1) | 449 (44.9) | | 1001 | 1001 |
| IT | 514 (51.4) | 486 (48.6) | | 1000 | 1000 |
| LU | 409 (67.5) | 197 (32.5) | | 606 | 606 |
| NL | 777 (76.0) | 246 (24.0) | | 1023 | 1023 |
| PT | 678 (67.8) | 322 (32.2) | | 1000 | 1000 |
| SE | 469 (46.9) | 531 (53.1) | | 1000 | 1000 |
| N Sum | 9319 | 6805 | | 16124 | |
| N Valid Sum | 9319 | 6805 | | | 16124 |

v457 - Q85 DISABILITIES YEAR AIM: POSITIVE IMAGE

Q.85

ASK ALL

In your opinion, what is the purpose of the European Year of People with Disabilities?

(SHOW CARD - READ OUT - 2 ANSWERS MAX.)

Q.85_4 To give a more positive image of people with disabilities

0 Not mentioned

1 Mentioned

v457 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v457 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 813 (78.9) | 218 (21.1) | | 1031 | 1031 |
| BE | 784 (76.1) | 246 (23.9) | | 1030 | 1030 |
| DE-E | 782 (77.1) | 232 (22.9) | | 1014 | 1014 |
| DE-W | 749 (71.9) | 293 (28.1) | | 1042 | 1042 |
| DK | 715 (71.5) | 285 (28.5) | | 1000 | 1000 |
| ES | 861 (86.1) | 139 (13.9) | | 1000 | 1000 |
| FI | 719 (71.1) | 292 (28.9) | | 1011 | 1011 |
| FR | 823 (78.3) | 228 (21.7) | | 1051 | 1051 |
| GB-GBN | 793 (79.0) | 211 (21.0) | | 1004 | 1004 |
| GB-NIR | 240 (77.4) | 70 (22.6) | | 310 | 310 |
| GR | 798 (79.8) | 202 (20.2) | | 1000 | 1000 |
| IE | 734 (73.3) | 267 (26.7) | | 1001 | 1001 |
| IT | 878 (87.8) | 122 (12.2) | | 1000 | 1000 |
| LU | 486 (80.2) | 120 (19.8) | | 606 | 606 |
| NL | 683 (66.8) | 340 (33.2) | | 1023 | 1023 |
| PT | 823 (82.3) | 177 (17.7) | | 1000 | 1000 |
| SE | 807 (80.7) | 193 (19.3) | | 1000 | 1000 |
| N Sum | 12488 | 3635 | | 16123 | |
| N Valid Sum | 12488 | 3635 | | | 16123 |

v458 - Q85 DISABILITIES YEAR AIM: SHOW DISCRIMIN

Q.85

ASK ALL

In your opinion, what is the purpose of the European Year of People with Disabilities?
(SHOW CARD - READ OUT - 2 ANSWERS MAX.)

Q.85_5 To show that people with disabilities face many types of discrimination

0 Not mentioned

1 Mentioned

v458 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v458 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 766 (74.3) | 265 (25.7) | | 1031 | 1031 |
| BE | 852 (82.7) | 178 (17.3) | | 1030 | 1030 |
| DE-E | 825 (81.4) | 189 (18.6) | | 1014 | 1014 |
| DE-W | 857 (82.2) | 186 (17.8) | | 1043 | 1043 |
| DK | 849 (84.9) | 151 (15.1) | | 1000 | 1000 |
| ES | 777 (77.7) | 223 (22.3) | | 1000 | 1000 |
| FI | 904 (89.4) | 107 (10.6) | | 1011 | 1011 |
| FR | 781 (74.3) | 270 (25.7) | | 1051 | 1051 |
| GB-GBN | 908 (90.4) | 96 (9.6) | | 1004 | 1004 |
| GB-NIR | 269 (86.8) | 41 (13.2) | | 310 | 310 |
| GR | 835 (83.5) | 165 (16.5) | | 1000 | 1000 |
| IE | 915 (91.4) | 86 (8.6) | | 1001 | 1001 |
| IT | 863 (86.3) | 137 (13.7) | | 1000 | 1000 |
| LU | 464 (76.6) | 142 (23.4) | | 606 | 606 |
| NL | 825 (80.6) | 198 (19.4) | | 1023 | 1023 |
| PT | 762 (76.2) | 238 (23.8) | | 1000 | 1000 |
| SE | 796 (79.6) | 204 (20.4) | | 1000 | 1000 |
| N Sum | 13248 | 2876 | | 16124 | |
| N Valid Sum | 13248 | 2876 | | | 16124 |

v459 - Q85 DISABILITIES YEAR AIM: OTHER

Q.85

ASK ALL

In your opinion, what is the purpose of the European Year of People with Disabilities?

(SHOW CARD - READ OUT - 2 ANSWERS MAX.)

Q.85_6 Other (SPONTANEOUS)

0 Not mentioned

1 Mentioned

v459 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v459 | 0 | 1 | N Sum | N Valid Sum |
|-------------|-------------|----------|---|-------|-------------|
| isocntry | | | | | |
| AT | 1024 (99.3) | 7 (0.7) | | 1031 | 1031 |
| BE | 1018 (98.8) | 12 (1.2) | | 1030 | 1030 |
| DE-E | 1006 (99.2) | 8 (0.8) | | 1014 | 1014 |
| DE-W | 1039 (99.7) | 3 (0.3) | | 1042 | 1042 |
| DK | 995 (99.5) | 5 (0.5) | | 1000 | 1000 |
| ES | 988 (98.8) | 12 (1.2) | | 1000 | 1000 |
| FI | 1007 (99.6) | 4 (0.4) | | 1011 | 1011 |
| FR | 1042 (99.1) | 9 (0.9) | | 1051 | 1051 |
| GB-GBN | 991 (98.7) | 13 (1.3) | | 1004 | 1004 |
| GB-NIR | 307 (99.0) | 3 (1.0) | | 310 | 310 |
| GR | 996 (99.6) | 4 (0.4) | | 1000 | 1000 |
| IE | 994 (99.3) | 7 (0.7) | | 1001 | 1001 |
| IT | 990 (99.0) | 10 (1.0) | | 1000 | 1000 |
| LU | 601 (99.2) | 5 (0.8) | | 606 | 606 |
| NL | 1006 (98.3) | 17 (1.7) | | 1023 | 1023 |
| PT | 994 (99.4) | 6 (0.6) | | 1000 | 1000 |
| SE | 996 (99.6) | 4 (0.4) | | 1000 | 1000 |
| N Sum | 15994 | 129 | | 16123 | |
| N Valid Sum | 15994 | 129 | | | 16123 |

v460 - Q85 DISABILITIES YEAR AIM: DK

Q.85

ASK ALL

In your opinion, what is the purpose of the European Year of People with Disabilities?

(SHOW CARD - READ OUT - 2 ANSWERS MAX.)

Q.85_7 DK

0 Not mentioned

1 Mentioned

v460 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v460 | 0 | 1 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 991 (96.1) | 40 (3.9) | | 1031 | 1031 |
| BE | 956 (92.8) | 74 (7.2) | | 1030 | 1030 |
| DE-E | 950 (93.7) | 64 (6.3) | | 1014 | 1014 |
| DE-W | 964 (92.5) | 78 (7.5) | | 1042 | 1042 |
| DK | 968 (96.8) | 32 (3.2) | | 1000 | 1000 |
| ES | 915 (91.5) | 85 (8.5) | | 1000 | 1000 |
| FI | 940 (93.0) | 71 (7.0) | | 1011 | 1011 |
| FR | 978 (93.1) | 73 (6.9) | | 1051 | 1051 |
| GB-GBN | 874 (87.1) | 130 (12.9) | | 1004 | 1004 |
| GB-NIR | 292 (94.2) | 18 (5.8) | | 310 | 310 |
| GR | 935 (93.5) | 65 (6.5) | | 1000 | 1000 |
| IE | 961 (96.0) | 40 (4.0) | | 1001 | 1001 |
| IT | 932 (93.2) | 68 (6.8) | | 1000 | 1000 |
| LU | 600 (99.0) | 6 (1.0) | | 606 | 606 |
| NL | 966 (94.4) | 57 (5.6) | | 1023 | 1023 |
| PT | 864 (86.4) | 136 (13.6) | | 1000 | 1000 |
| SE | 976 (97.6) | 24 (2.4) | | 1000 | 1000 |
| N Sum | 15062 | 1061 | | 16123 | |
| N Valid Sum | 15062 | 1061 | | | 16123 |

v461 - Q86 DISABIL YEAR: INFORM ABOUT DIFFICULTIES

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_1 The European Year of People with Disabilities has contributed to informing people about difficulties faced by people with disabilities in their daily life

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v461 by isocntry, Absolute Values (Row Percent), weighted by v9

| v461 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 770 (85.1) | 135 (14.9) | 127 | 1032 | 905 |
| BE | 595 (75.0) | 198 (25.0) | 238 | 1031 | 793 |
| DE-E | 706 (84.1) | 133 (15.9) | 175 | 1014 | 839 |
| DE-W | 680 (82.2) | 147 (17.8) | 216 | 1043 | 827 |
| DK | 588 (77.5) | 171 (22.5) | 241 | 1000 | 759 |
| ES | 670 (82.9) | 138 (17.1) | 192 | 1000 | 808 |
| FI | 686 (82.8) | 143 (17.2) | 182 | 1011 | 829 |
| FR | 670 (78.9) | 179 (21.1) | 202 | 1051 | 849 |
| GB-GBN | 443 (71.5) | 177 (28.5) | 384 | 1004 | 620 |
| GB-NIR | 226 (86.6) | 35 (13.4) | 49 | 310 | 261 |
| GR | 572 (73.7) | 204 (26.3) | 224 | 1000 | 776 |
| IE | 811 (93.5) | 56 (6.5) | 134 | 1001 | 867 |
| IT | 609 (72.3) | 233 (27.7) | 159 | 1001 | 842 |
| LU | 491 (86.4) | 77 (13.6) | 38 | 606 | 568 |
| NL | 555 (67.3) | 270 (32.7) | 198 | 1023 | 825 |
| PT | 659 (81.8) | 147 (18.2) | 194 | 1000 | 806 |
| SE | 551 (74.1) | 193 (25.9) | 256 | 1000 | 744 |
| N Sum | 10282 | 2636 | 3209 | 16127 | |
| N Valid Sum | 10282 | 2636 | | | 12918 |

v462 - Q86 DISABIL YEAR: GET SAME RIGHTS

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_2 The European Year of People with Disabilities has paved the way towards really getting the same rights for people with disabilities as everyone else

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v462 by isocntry, Absolute Values (Row Percent), weighted by v9

| v462 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 636 (73.8) | 226 (26.2) | 168 | 1030 | 862 |
| BE | 509 (67.6) | 244 (32.4) | 277 | 1030 | 753 |
| DE-E | 500 (64.7) | 273 (35.3) | 240 | 1013 | 773 |
| DE-W | 457 (62.0) | 280 (38.0) | 306 | 1043 | 737 |
| DK | 457 (65.1) | 245 (34.9) | 298 | 1000 | 702 |
| ES | 607 (76.7) | 184 (23.3) | 208 | 999 | 791 |
| FI | 590 (73.9) | 208 (26.1) | 212 | 1010 | 798 |
| FR | 578 (73.6) | 207 (26.4) | 266 | 1051 | 785 |
| GB-GBN | 451 (77.9) | 128 (22.1) | 426 | 1005 | 579 |
| GB-NIR | 210 (83.0) | 43 (17.0) | 57 | 310 | 253 |
| GR | 521 (68.4) | 241 (31.6) | 237 | 999 | 762 |
| IE | 724 (87.3) | 105 (12.7) | 171 | 1000 | 829 |
| IT | 519 (65.7) | 271 (34.3) | 211 | 1001 | 790 |
| LU | 386 (71.3) | 155 (28.7) | 66 | 607 | 541 |
| NL | 430 (54.8) | 354 (45.2) | 240 | 1024 | 784 |
| PT | 466 (63.7) | 266 (36.3) | 268 | 1000 | 732 |
| SE | 492 (70.0) | 211 (30.0) | 297 | 1000 | 703 |
| N Sum | 8533 | 3641 | 3948 | 16122 | |
| N Valid Sum | 8533 | 3641 | | | 12174 |

v463 - Q86 DISABIL YEAR: PUBL ACCESS F PHYS DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_3 The European Year of People with Disabilities has improved access to public places (buildings and transport) for physically disabled people

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v463 by isocntry, Absolute Values (Row Percent), weighted by v9

| v463 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 630 (73.0) | 233 (27.0) | 167 | 1030 | 863 |
| BE | 537 (68.0) | 253 (32.0) | 240 | 1030 | 790 |
| DE-E | 552 (72.2) | 213 (27.8) | 249 | 1014 | 765 |
| DE-W | 497 (66.5) | 250 (33.5) | 296 | 1043 | 747 |
| DK | 404 (57.8) | 295 (42.2) | 301 | 1000 | 699 |
| ES | 500 (63.9) | 282 (36.1) | 218 | 1000 | 782 |
| FI | 474 (60.5) | 310 (39.5) | 227 | 1011 | 784 |
| FR | 536 (64.8) | 291 (35.2) | 225 | 1052 | 827 |
| GB-GBN | 458 (78.0) | 129 (22.0) | 417 | 1004 | 587 |
| GB-NIR | 213 (82.9) | 44 (17.1) | 54 | 311 | 257 |
| GR | 495 (63.1) | 290 (36.9) | 215 | 1000 | 785 |
| IE | 680 (79.5) | 175 (20.5) | 146 | 1001 | 855 |
| IT | 434 (56.4) | 336 (43.6) | 231 | 1001 | 770 |
| LU | 332 (62.1) | 203 (37.9) | 70 | 605 | 535 |
| NL | 497 (61.4) | 313 (38.6) | 213 | 1023 | 810 |
| PT | 343 (48.0) | 371 (52.0) | 286 | 1000 | 714 |
| SE | 390 (56.4) | 302 (43.6) | 308 | 1000 | 692 |
| N Sum | 7972 | 4290 | 3863 | 16125 | |
| N Valid Sum | 7972 | 4290 | | | 12262 |

v464 - Q86 DISABIL YEAR: PUBL ACCESS F INTEL DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_4 The European Year of People with Disabilities has improved access to public places (buildings and transport) for intellectually disabled people

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v464 by isocntry, Absolute Values (Row Percent), weighted by v9

| v464 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 555 (67.2) | 271 (32.8) | 205 | 1031 | 826 |
| BE | 422 (57.3) | 315 (42.7) | 293 | 1030 | 737 |
| DE-E | 450 (64.2) | 251 (35.8) | 313 | 1014 | 701 |
| DE-W | 395 (56.7) | 302 (43.3) | 345 | 1042 | 697 |
| DK | 304 (48.2) | 327 (51.8) | 369 | 1000 | 631 |
| ES | 467 (62.3) | 283 (37.7) | 250 | 1000 | 750 |
| FI | 393 (52.7) | 353 (47.3) | 265 | 1011 | 746 |
| FR | 408 (54.3) | 343 (45.7) | 300 | 1051 | 751 |
| GB-GBN | 364 (70.3) | 154 (29.7) | 486 | 1004 | 518 |
| GB-NIR | 165 (69.6) | 72 (30.4) | 73 | 310 | 237 |
| GR | 415 (55.0) | 339 (45.0) | 246 | 1000 | 754 |
| IE | 623 (76.9) | 187 (23.1) | 191 | 1001 | 810 |
| IT | 319 (45.2) | 386 (54.8) | 295 | 1000 | 705 |
| LU | 270 (53.5) | 235 (46.5) | 101 | 606 | 505 |
| NL | 401 (54.6) | 334 (45.4) | 288 | 1023 | 735 |
| PT | 310 (45.1) | 378 (54.9) | 311 | 999 | 688 |
| SE | 258 (41.7) | 360 (58.3) | 382 | 1000 | 618 |
| N Sum | 6519 | 4890 | 4713 | 16122 | |
| N Valid Sum | 6519 | 4890 | | | 11409 |

v465 - Q86 DISABIL YEAR: SERVICES PHYS DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_5 The European Year of People with Disabilities has helped physically disabled people to exercise the same rights of access to services as other people

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v465 by isocntry, Absolute Values (Row Percent), weighted by v9

| v465 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 618 (75.2) | 204 (24.8) | 209 | 1031 | 822 |
| BE | 468 (65.2) | 250 (34.8) | 311 | 1029 | 718 |
| DE-E | 525 (70.7) | 218 (29.3) | 271 | 1014 | 743 |
| DE-W | 469 (65.8) | 244 (34.2) | 329 | 1042 | 713 |
| DK | 408 (63.2) | 238 (36.8) | 354 | 1000 | 646 |
| ES | 507 (69.0) | 228 (31.0) | 265 | 1000 | 735 |
| FI | 518 (66.2) | 265 (33.8) | 227 | 1010 | 783 |
| FR | 529 (68.5) | 243 (31.5) | 278 | 1050 | 772 |
| GB-GBN | 408 (77.0) | 122 (23.0) | 474 | 1004 | 530 |
| GB-NIR | 204 (81.0) | 48 (19.0) | 57 | 309 | 252 |
| GR | 466 (60.8) | 301 (39.2) | 233 | 1000 | 767 |
| IE | 670 (82.6) | 141 (17.4) | 190 | 1001 | 811 |
| IT | 457 (63.4) | 264 (36.6) | 278 | 999 | 721 |
| LU | 322 (64.4) | 178 (35.6) | 106 | 606 | 500 |
| NL | 476 (62.6) | 284 (37.4) | 263 | 1023 | 760 |
| PT | 371 (53.9) | 317 (46.1) | 313 | 1001 | 688 |
| SE | 390 (59.2) | 269 (40.8) | 341 | 1000 | 659 |
| N Sum | 7806 | 3814 | 4499 | 16119 | |
| N Valid Sum | 7806 | 3814 | | | 11620 |

v466 - Q86 DISABIL YEAR: SERVICES INTEL DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_6 The European Year of People with Disabilities has helped intellectually disabled people to exercise the same rights of access to services as other people

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v466 by isocntry, Absolute Values (Row Percent), weighted by v9

| v466 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 498 (63.5) | 286 (36.5) | 247 | 1031 | 784 |
| BE | 376 (55.9) | 297 (44.1) | 356 | 1029 | 673 |
| DE-E | 456 (64.5) | 251 (35.5) | 306 | 1013 | 707 |
| DE-W | 362 (53.9) | 310 (46.1) | 371 | 1043 | 672 |
| DK | 317 (52.5) | 287 (47.5) | 396 | 1000 | 604 |
| ES | 493 (68.8) | 224 (31.2) | 284 | 1001 | 717 |
| FI | 446 (59.1) | 309 (40.9) | 256 | 1011 | 755 |
| FR | 420 (57.7) | 308 (42.3) | 323 | 1051 | 728 |
| GB-GBN | 362 (72.7) | 136 (27.3) | 506 | 1004 | 498 |
| GB-NIR | 164 (72.6) | 62 (27.4) | 84 | 310 | 226 |
| GR | 400 (53.8) | 343 (46.2) | 257 | 1000 | 743 |
| IE | 614 (79.3) | 160 (20.7) | 227 | 1001 | 774 |
| IT | 348 (50.9) | 336 (49.1) | 317 | 1001 | 684 |
| LU | 283 (57.8) | 207 (42.2) | 115 | 605 | 490 |
| NL | 409 (57.0) | 309 (43.0) | 306 | 1024 | 718 |
| PT | 326 (48.9) | 341 (51.1) | 333 | 1000 | 667 |
| SE | 280 (45.1) | 341 (54.9) | 379 | 1000 | 621 |
| N Sum | 6554 | 4507 | 5063 | 16124 | |
| N Valid Sum | 6554 | 4507 | | | 11061 |

v467 - Q86 DISABIL YEAR: EMPLOYMNT PHYS DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_7 The European Year of People with Disabilities has improved access to employment for people with physical disabilities

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v467 by isocntry, Absolute Values (Row Percent), weighted by v9

| v467 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 550 (68.8) | 250 (31.3) | 231 | 1031 | 800 |
| BE | 400 (58.4) | 285 (41.6) | 346 | 1031 | 685 |
| DE-E | 400 (53.5) | 348 (46.5) | 266 | 1014 | 748 |
| DE-W | 430 (58.4) | 306 (41.6) | 306 | 1042 | 736 |
| DK | 386 (60.1) | 256 (39.9) | 359 | 1001 | 642 |
| ES | 485 (66.7) | 242 (33.3) | 272 | 999 | 727 |
| FI | 407 (53.3) | 356 (46.7) | 248 | 1011 | 763 |
| FR | 492 (65.3) | 262 (34.7) | 297 | 1051 | 754 |
| GB-GBN | 400 (74.9) | 134 (25.1) | 470 | 1004 | 534 |
| GB-NIR | 183 (77.9) | 52 (22.1) | 75 | 310 | 235 |
| GR | 459 (59.6) | 311 (40.4) | 230 | 1000 | 770 |
| IE | 622 (79.0) | 165 (21.0) | 215 | 1002 | 787 |
| IT | 379 (54.3) | 319 (45.7) | 303 | 1001 | 698 |
| LU | 327 (65.8) | 170 (34.2) | 109 | 606 | 497 |
| NL | 432 (56.8) | 329 (43.2) | 263 | 1024 | 761 |
| PT | 298 (42.3) | 406 (57.7) | 297 | 1001 | 704 |
| SE | 350 (53.4) | 306 (46.6) | 344 | 1000 | 656 |
| N Sum | 7000 | 4497 | 4631 | 16128 | |
| N Valid Sum | 7000 | 4497 | | | 11497 |

v468 - Q86 DISABIL YEAR: EMPLOYMNT INTEL DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_8 The European Year of People with Disabilities has improved access to employment for people with intellectual disabilities

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v468 by isocntry, Absolute Values (Row Percent), weighted by v9

| v468 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 471 (60.3) | 310 (39.7) | 251 | 1032 | 781 |
| BE | 302 (46.0) | 354 (54.0) | 373 | 1029 | 656 |
| DE-E | 340 (47.9) | 370 (52.1) | 303 | 1013 | 710 |
| DE-W | 314 (45.9) | 370 (54.1) | 359 | 1043 | 684 |
| DK | 301 (49.9) | 302 (50.1) | 397 | 1000 | 603 |
| ES | 450 (62.8) | 267 (37.2) | 283 | 1000 | 717 |
| FI | 318 (42.9) | 423 (57.1) | 270 | 1011 | 741 |
| FR | 354 (50.2) | 351 (49.8) | 346 | 1051 | 705 |
| GB-GBN | 326 (68.3) | 151 (31.7) | 527 | 1004 | 477 |
| GB-NIR | 146 (66.4) | 74 (33.6) | 90 | 310 | 220 |
| GR | 382 (51.5) | 360 (48.5) | 258 | 1000 | 742 |
| IE | 557 (74.1) | 195 (25.9) | 249 | 1001 | 752 |
| IT | 280 (41.4) | 396 (58.6) | 324 | 1000 | 676 |
| LU | 276 (57.6) | 203 (42.4) | 127 | 606 | 479 |
| NL | 347 (47.9) | 378 (52.1) | 298 | 1023 | 725 |
| PT | 260 (38.6) | 413 (61.4) | 327 | 1000 | 673 |
| SE | 254 (41.2) | 363 (58.8) | 383 | 1000 | 617 |
| N Sum | 5678 | 5280 | 5165 | 16123 | |
| N Valid Sum | 5678 | 5280 | | | 10958 |

v469 - Q86 DISABIL YEAR: EDUCATN PHYS DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_9 The European Year of People with Disabilities has improved access to standard educational systems for people with physical disabilities

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v469 by isocntry, Absolute Values (Row Percent), weighted by v9

| v469 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 603 (76.0) | 190 (24.0) | 238 | 1031 | 793 |
| BE | 418 (62.1) | 255 (37.9) | 356 | 1029 | 673 |
| DE-E | 440 (67.0) | 217 (33.0) | 357 | 1014 | 657 |
| DE-W | 449 (64.3) | 249 (35.7) | 344 | 1042 | 698 |
| DK | 358 (59.2) | 247 (40.8) | 395 | 1000 | 605 |
| ES | 521 (73.7) | 186 (26.3) | 293 | 1000 | 707 |
| FI | 491 (65.1) | 263 (34.9) | 257 | 1011 | 754 |
| FR | 502 (67.5) | 242 (32.5) | 308 | 1052 | 744 |
| GB-GBN | 379 (74.6) | 129 (25.4) | 496 | 1004 | 508 |
| GB-NIR | 179 (80.6) | 43 (19.4) | 88 | 310 | 222 |
| GR | 517 (70.1) | 221 (29.9) | 262 | 1000 | 738 |
| IE | 652 (83.6) | 128 (16.4) | 220 | 1000 | 780 |
| IT | 449 (63.7) | 256 (36.3) | 295 | 1000 | 705 |
| LU | 315 (64.5) | 173 (35.5) | 118 | 606 | 488 |
| NL | 459 (63.6) | 263 (36.4) | 301 | 1023 | 722 |
| PT | 359 (52.9) | 319 (47.1) | 322 | 1000 | 678 |
| SE | 388 (62.6) | 232 (37.4) | 380 | 1000 | 620 |
| N Sum | 7479 | 3613 | 5030 | 16122 | |
| N Valid Sum | 7479 | 3613 | | | 11092 |

v470 - Q86 DISABIL YEAR: UNDERSTAND PHYS DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_ 10 The European Year of People with Disabilities has increased understanding of physical disability issues

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v470 by isocntry, Absolute Values (Row Percent), weighted by v9

| v470 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 694 (81.0) | 163 (19.0) | 174 | 1031 | 857 |
| BE | 516 (71.2) | 209 (28.8) | 305 | 1030 | 725 |
| DE-E | 551 (74.5) | 189 (25.5) | 274 | 1014 | 740 |
| DE-W | 535 (72.2) | 206 (27.8) | 302 | 1043 | 741 |
| DK | 490 (73.2) | 179 (26.8) | 332 | 1001 | 669 |
| ES | 572 (76.4) | 177 (23.6) | 251 | 1000 | 749 |
| FI | 635 (80.1) | 158 (19.9) | 218 | 1011 | 793 |
| FR | 553 (71.9) | 216 (28.1) | 282 | 1051 | 769 |
| GB-GBN | 404 (74.3) | 140 (25.7) | 460 | 1004 | 544 |
| GB-NIR | 227 (87.6) | 32 (12.4) | 51 | 310 | 259 |
| GR | 551 (73.6) | 198 (26.4) | 251 | 1000 | 749 |
| IE | 776 (91.6) | 71 (8.4) | 154 | 1001 | 847 |
| IT | 505 (67.4) | 244 (32.6) | 251 | 1000 | 749 |
| LU | 400 (76.9) | 120 (23.1) | 86 | 606 | 520 |
| NL | 545 (70.0) | 234 (30.0) | 243 | 1022 | 779 |
| PT | 468 (64.6) | 256 (35.4) | 276 | 1000 | 724 |
| SE | 515 (73.8) | 183 (26.2) | 302 | 1000 | 698 |
| N Sum | 8937 | 2975 | 4212 | 16124 | |
| N Valid Sum | 8937 | 2975 | | | 11912 |

v471 - Q86 DISABIL YEAR: UNDERSTAND INTEL DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_ 11 The European Year of People with Disabilities has increased understanding of intellectual disability issues

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v471 by isocntry, Absolute Values (Row Percent), weighted by v9

| v471 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 610 (73.4) | 221 (26.6) | 201 | 1032 | 831 |
| BE | 470 (66.6) | 236 (33.4) | 324 | 1030 | 706 |
| DE-E | 514 (71.7) | 203 (28.3) | 297 | 1014 | 717 |
| DE-W | 458 (63.4) | 264 (36.6) | 320 | 1042 | 722 |
| DK | 419 (66.1) | 215 (33.9) | 366 | 1000 | 634 |
| ES | 563 (75.9) | 179 (24.1) | 258 | 1000 | 742 |
| FI | 553 (70.8) | 228 (29.2) | 230 | 1011 | 781 |
| FR | 449 (61.0) | 287 (39.0) | 314 | 1050 | 736 |
| GB-GBN | 332 (66.5) | 167 (33.5) | 505 | 1004 | 499 |
| GB-NIR | 189 (78.1) | 53 (21.9) | 68 | 310 | 242 |
| GR | 503 (68.1) | 236 (31.9) | 261 | 1000 | 739 |
| IE | 710 (86.5) | 111 (13.5) | 180 | 1001 | 821 |
| IT | 426 (58.3) | 305 (41.7) | 269 | 1000 | 731 |
| LU | 362 (70.0) | 155 (30.0) | 89 | 606 | 517 |
| NL | 502 (66.8) | 249 (33.2) | 272 | 1023 | 751 |
| PT | 430 (59.6) | 291 (40.4) | 278 | 999 | 721 |
| SE | 385 (59.6) | 261 (40.4) | 353 | 999 | 646 |
| N Sum | 7875 | 3661 | 4585 | 16121 | |
| N Valid Sum | 7875 | 3661 | | | 11536 |

v472 - Q86 DISABIL YEAR: MEDIA COVRG PHYS DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_ 12 The European Year of People with Disabilities has increased media coverage of physical disability issues

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v472 by isocntry, Absolute Values (Row Percent), weighted by v9

| v472 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 667 (77.3) | 196 (22.7) | 168 | 1031 | 863 |
| BE | 540 (71.4) | 216 (28.6) | 273 | 1029 | 756 |
| DE-E | 543 (69.7) | 236 (30.3) | 235 | 1014 | 779 |
| DE-W | 545 (71.1) | 221 (28.9) | 276 | 1042 | 766 |
| DK | 480 (67.5) | 231 (32.5) | 289 | 1000 | 711 |
| ES | 588 (77.0) | 176 (23.0) | 235 | 999 | 764 |
| FI | 557 (69.5) | 244 (30.5) | 210 | 1011 | 801 |
| FR | 575 (71.4) | 230 (28.6) | 246 | 1051 | 805 |
| GB-GBN | 354 (61.6) | 221 (38.4) | 428 | 1003 | 575 |
| GB-NIR | 212 (84.5) | 39 (15.5) | 59 | 310 | 251 |
| GR | 547 (71.1) | 222 (28.9) | 231 | 1000 | 769 |
| IE | 781 (90.9) | 78 (9.1) | 142 | 1001 | 859 |
| IT | 546 (70.5) | 228 (29.5) | 226 | 1000 | 774 |
| LU | 398 (75.8) | 127 (24.2) | 81 | 606 | 525 |
| NL | 510 (64.6) | 279 (35.4) | 234 | 1023 | 789 |
| PT | 459 (65.6) | 241 (34.4) | 300 | 1000 | 700 |
| SE | 414 (60.9) | 266 (39.1) | 320 | 1000 | 680 |
| N Sum | 8716 | 3451 | 3953 | 16120 | |
| N Valid Sum | 8716 | 3451 | | | 12167 |

v473 - Q86 DISABIL YEAR: MEDIA COVRG INTEL DISAB

Q.86

The European Year of People with Disabilities may have contributed to improvements in the quality of life of people with disabilities in (OUR COUNTRY). For each of the following, could you please tell me if you tend to agree or tend to disagree.

(SHOW CARD)

(READ OUT)

Q.86_ 13 The European Year of People with Disabilities has increased media coverage of intellectual disability issues

- 1 Tend to agree
- 2 Tend to disagree
- 3 DK

v473 by isocntry, Absolute Values (Row Percent), weighted by v9

| v473 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 629 (74.1) | 220 (25.9) | 182 | 1031 | 849 |
| BE | 489 (67.1) | 240 (32.9) | 300 | 1029 | 729 |
| DE-E | 512 (67.0) | 252 (33.0) | 251 | 1015 | 764 |
| DE-W | 462 (63.5) | 265 (36.5) | 315 | 1042 | 727 |
| DK | 429 (61.1) | 273 (38.9) | 297 | 999 | 702 |
| ES | 574 (76.2) | 179 (23.8) | 247 | 1000 | 753 |
| FI | 496 (62.6) | 296 (37.4) | 219 | 1011 | 792 |
| FR | 487 (62.8) | 289 (37.2) | 275 | 1051 | 776 |
| GB-GBN | 310 (57.3) | 231 (42.7) | 463 | 1004 | 541 |
| GB-NIR | 177 (72.2) | 68 (27.8) | 65 | 310 | 245 |
| GR | 499 (65.2) | 266 (34.8) | 235 | 1000 | 765 |
| IE | 732 (87.4) | 106 (12.6) | 162 | 1000 | 838 |
| IT | 466 (62.7) | 277 (37.3) | 257 | 1000 | 743 |
| LU | 362 (69.9) | 156 (30.1) | 89 | 607 | 518 |
| NL | 442 (57.8) | 323 (42.2) | 258 | 1023 | 765 |
| PT | 455 (64.6) | 249 (35.4) | 296 | 1000 | 704 |
| SE | 343 (52.5) | 310 (47.5) | 347 | 1000 | 653 |
| N Sum | 7864 | 4000 | 4258 | 16122 | |
| N Valid Sum | 7864 | 4000 | | | 11864 |

v474 - Q87 DISABIL AND WORK: SM JOB RIGHT

Q.87

I am going to read you some statements about people with disabilities and work. Please answer yes or no to the following statements.

(READ OUT)

Q.87_1 People with disabilities have the same legal right as anybody else to a job

- 1 Yes
- 2 No
- 3 DK

v474 by isocntry, Absolute Values (Row Percent), weighted by v9

| v474 by isocntry, Absolute Values (Row Percent), Weighted by v5 | | | | | | |
|---|------------|------------|------|---|-------|-------------|
| | v474 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 777 (84.8) | 139 (15.2) | 115 | | 1031 | 916 |
| BE | 866 (89.0) | 107 (11.0) | 56 | | 1029 | 973 |
| DE-E | 869 (92.5) | 70 (7.5) | 75 | | 1014 | 939 |
| DE-W | 864 (90.9) | 86 (9.1) | 93 | | 1043 | 950 |
| DK | 861 (91.1) | 84 (8.9) | 55 | | 1000 | 945 |
| ES | 826 (88.3) | 109 (11.7) | 66 | | 1001 | 935 |
| FI | 950 (96.3) | 37 (3.7) | 24 | | 1011 | 987 |
| FR | 914 (91.4) | 86 (8.6) | 51 | | 1051 | 1000 |
| GB-GBN | 877 (93.3) | 63 (6.7) | 65 | | 1005 | 940 |
| GB-NIR | 291 (95.4) | 14 (4.6) | 5 | | 310 | 305 |
| GR | 805 (89.0) | 99 (11.0) | 96 | | 1000 | 904 |
| IE | 886 (94.0) | 57 (6.0) | 58 | | 1001 | 943 |
| IT | 843 (92.0) | 73 (8.0) | 84 | | 1000 | 916 |
| LU | 535 (92.1) | 46 (7.9) | 25 | | 606 | 581 |
| NL | 895 (90.9) | 90 (9.1) | 37 | | 1022 | 985 |
| PT | 829 (88.6) | 107 (11.4) | 64 | | 1000 | 936 |
| SE | 890 (93.6) | 61 (6.4) | 50 | | 1001 | 951 |
| N Sum | 13778 | 1328 | 1019 | | 16125 | |
| N Valid Sum | 13778 | 1328 | | | | 15106 |

v475 - Q87 DISABIL AND WORK: SM TRAINING RIGHT

Q.87

I am going to read you some statements about people with disabilities and work. Please answer yes or no to the following statements.

(READ OUT)

Q.87_2 People with disabilities have the same legal right as anybody else to take part in training

- 1 Yes
- 2 No
- 3 DK

v475 by isocntry, Absolute Values (Row Percent), weighted by v9

| v475 by isocntry, Absolute values (Row1 Green), weighted by v475 | | | | | | |
|--|------------|------------|-----|---|-------|-------------|
| | v475 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 808 (87.6) | 114 (12.4) | 109 | | 1031 | 922 |
| BE | 916 (94.3) | 55 (5.7) | 60 | | 1031 | 971 |
| DE-E | 891 (94.2) | 55 (5.8) | 68 | | 1014 | 946 |
| DE-W | 893 (93.8) | 59 (6.2) | 90 | | 1042 | 952 |
| DK | 918 (94.8) | 50 (5.2) | 33 | | 1001 | 968 |
| ES | 810 (88.5) | 105 (11.5) | 85 | | 1000 | 915 |
| FI | 976 (98.3) | 17 (1.7) | 18 | | 1011 | 993 |
| FR | 945 (95.6) | 43 (4.4) | 63 | | 1051 | 988 |
| GB-GBN | 892 (96.9) | 29 (3.1) | 83 | | 1004 | 921 |
| GB-NIR | 296 (97.7) | 7 (2.3) | 7 | | 310 | 303 |
| GR | 854 (94.4) | 51 (5.6) | 95 | | 1000 | 905 |
| IE | 910 (96.2) | 36 (3.8) | 55 | | 1001 | 946 |
| IT | 869 (94.5) | 51 (5.5) | 80 | | 1000 | 920 |
| LU | 556 (94.9) | 30 (5.1) | 20 | | 606 | 586 |
| NL | 945 (94.4) | 56 (5.6) | 22 | | 1023 | 1001 |
| PT | 820 (89.2) | 99 (10.8) | 81 | | 1000 | 919 |
| SE | 948 (97.0) | 29 (3.0) | 24 | | 1001 | 977 |
| N Sum | 14247 | 886 | 993 | | 16126 | |
| N Valid Sum | 14247 | 886 | | | | 15133 |

v476 - Q87 DISABIL AND WORK: EUROPEAN LAWS

Q.87

I am going to read you some statements about people with disabilities and work. Please answer yes or no to the following statements.

(READ OUT)

Q.87_3 There are European laws against discrimination in the workplace on the grounds of disability

- 1 Yes
- 2 No
- 3 DK

v476 by isocntry, Absolute Values (Row Percent), weighted by v9

| v476 by isocntry, Absolute Values (Row Percent), weighted by v5 | | | | | | |
|---|------------|------------|------|---|-------|-------------|
| | v476 | 1 | 2 | 3 | N Sum | N Valid Sum |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 646 (87.2) | 95 (12.8) | 291 | | 1032 | 741 |
| BE | 559 (86.3) | 89 (13.7) | 382 | | 1030 | 648 |
| DE-E | 544 (86.3) | 86 (13.7) | 384 | | 1014 | 630 |
| DE-W | 627 (91.4) | 59 (8.6) | 356 | | 1042 | 686 |
| DK | 605 (89.1) | 74 (10.9) | 320 | | 999 | 679 |
| ES | 618 (89.4) | 73 (10.6) | 309 | | 1000 | 691 |
| FI | 685 (94.0) | 44 (6.0) | 282 | | 1011 | 729 |
| FR | 731 (93.6) | 50 (6.4) | 270 | | 1051 | 781 |
| GB-GBN | 743 (94.2) | 46 (5.8) | 214 | | 1003 | 789 |
| GB-NIR | 229 (95.8) | 10 (4.2) | 71 | | 310 | 239 |
| GR | 595 (88.4) | 78 (11.6) | 327 | | 1000 | 673 |
| IE | 765 (97.0) | 24 (3.0) | 211 | | 1000 | 789 |
| IT | 547 (89.2) | 66 (10.8) | 387 | | 1000 | 613 |
| LU | 473 (90.4) | 50 (9.6) | 82 | | 605 | 523 |
| NL | 690 (89.7) | 79 (10.3) | 254 | | 1023 | 769 |
| PT | 622 (82.7) | 130 (17.3) | 248 | | 1000 | 752 |
| SE | 682 (91.7) | 62 (8.3) | 256 | | 1000 | 744 |
| N Sum | 10361 | 1115 | 4644 | | 16120 | |
| N Valid Sum | 10361 | 1115 | | | | 11476 |

v477 - Q87 DISABIL AND WORK: WORKPLACE CHANGES

Q.87

I am going to read you some statements about people with disabilities and work. Please answer yes or no to the following statements.

(READ OUT)

Q.87_4 In general, employers make the necessary changes in the workplace to employ disabled people

- 1 Yes
- 2 No
- 3 DK

v477 by isocntry, Absolute Values (Row Percent), weighted by v9

| v477 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | |
| AT | 482 (60.3) | 318 (39.8) | 231 | 1031 | 800 |
| BE | 279 (34.3) | 535 (65.7) | 216 | 1030 | 814 |
| DE-E | 381 (49.7) | 386 (50.3) | 247 | 1014 | 767 |
| DE-W | 506 (63.2) | 295 (36.8) | 242 | 1043 | 801 |
| DK | 286 (33.1) | 578 (66.9) | 136 | 1000 | 864 |
| ES | 354 (48.5) | 376 (51.5) | 271 | 1001 | 730 |
| FI | 324 (37.3) | 544 (62.7) | 143 | 1011 | 868 |
| FR | 533 (60.8) | 343 (39.2) | 175 | 1051 | 876 |
| GB-GBN | 534 (65.3) | 284 (34.7) | 186 | 1004 | 818 |
| GB-NIR | 181 (68.6) | 83 (31.4) | 46 | 310 | 264 |
| GR | 311 (36.5) | 540 (63.5) | 148 | 999 | 851 |
| IE | 566 (68.8) | 257 (31.2) | 177 | 1000 | 823 |
| IT | 373 (52.1) | 343 (47.9) | 284 | 1000 | 716 |
| LU | 359 (66.5) | 181 (33.5) | 66 | 606 | 540 |
| NL | 453 (52.1) | 416 (47.9) | 154 | 1023 | 869 |
| PT | 224 (26.3) | 628 (73.7) | 148 | 1000 | 852 |
| SE | 337 (40.3) | 499 (59.7) | 163 | 999 | 836 |
| N Sum | 6483 | 6606 | 3033 | 16122 | |
| N Valid Sum | 6483 | 6606 | | | 13089 |

v478 - Q87 DISABIL AND WORK: ONLY SHELTERED

Q.87

I am going to read you some statements about people with disabilities and work. Please answer yes or no to the following statements.

(READ OUT)

Q.87_5 People with severe physical or intellectual disabilities should only work in sheltered workshops

- 1 Yes
- 2 No
- 3 DK

v478 by isocntry, Absolute Values (Row Percent), weighted by v9

| isocntry | v478 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------|-------------|
| | | | | M | | |
| AT | 705 (77.8) | 201 (22.2) | 125 | 1031 | | 906 |
| BE | 526 (59.8) | 353 (40.2) | 150 | 1029 | | 879 |
| DE-E | 713 (78.5) | 195 (21.5) | 106 | 1014 | | 908 |
| DE-W | 631 (72.9) | 235 (27.1) | 177 | 1043 | | 866 |
| DK | 385 (42.3) | 525 (57.7) | 90 | 1000 | | 910 |
| ES | 470 (62.4) | 283 (37.6) | 248 | 1001 | | 753 |
| FI | 453 (51.3) | 430 (48.7) | 129 | 1012 | | 883 |
| FR | 686 (78.0) | 193 (22.0) | 173 | 1052 | | 879 |
| GB-GBN | 322 (41.1) | 462 (58.9) | 220 | 1004 | | 784 |
| GB-NIR | 104 (38.2) | 168 (61.8) | 39 | 311 | | 272 |
| GR | 724 (82.2) | 157 (17.8) | 119 | 1000 | | 881 |
| IE | 446 (54.3) | 375 (45.7) | 180 | 1001 | | 821 |
| IT | 529 (67.7) | 252 (32.3) | 219 | 1000 | | 781 |
| LU | 420 (75.0) | 140 (25.0) | 46 | 606 | | 560 |
| NL | 407 (43.5) | 529 (56.5) | 88 | 1024 | | 936 |
| PT | 667 (77.4) | 195 (22.6) | 138 | 1000 | | 862 |
| SE | 357 (42.4) | 485 (57.6) | 158 | 1000 | | 842 |
| N Sum | 8545 | 5178 | 2405 | 16128 | | |
| N Valid Sum | 8545 | 5178 | | | | 13723 |

v479 - Q88 DISABLED PERS KNOWN: NO

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_1 No

0 Not mentioned

1 Mentioned

Note:

Last trend: EB54.2, Q.49A

v479 by isocntry, Absolute Values (Row Percent), weighted by v9

| v479 by isocntry, absolute values (row Percent), weighted by v5 | | | | | |
|---|------------|------------|---|-------|-------------|
| | v479 | 0 | 1 | N Sum | N Valid Sum |
| isocntry | | | | | |
| AT | 551 (53.4) | 480 (46.6) | | 1031 | 1031 |
| BE | 643 (62.4) | 387 (37.6) | | 1030 | 1030 |
| DE-E | 588 (58.0) | 426 (42.0) | | 1014 | 1014 |
| DE-W | 663 (63.6) | 379 (36.4) | | 1042 | 1042 |
| DK | 709 (70.9) | 291 (29.1) | | 1000 | 1000 |
| ES | 676 (67.6) | 324 (32.4) | | 1000 | 1000 |
| FI | 796 (78.7) | 215 (21.3) | | 1011 | 1011 |
| FR | 620 (59.0) | 431 (41.0) | | 1051 | 1051 |
| GB-GBN | 632 (62.9) | 372 (37.1) | | 1004 | 1004 |
| GB-NIR | 232 (74.8) | 78 (25.2) | | 310 | 310 |
| GR | 579 (57.9) | 421 (42.1) | | 1000 | 1000 |
| IE | 727 (72.6) | 274 (27.4) | | 1001 | 1001 |
| IT | 687 (68.7) | 313 (31.3) | | 1000 | 1000 |
| LU | 417 (68.8) | 189 (31.2) | | 606 | 606 |
| NL | 775 (75.8) | 248 (24.2) | | 1023 | 1023 |
| PT | 658 (65.8) | 342 (34.2) | | 1000 | 1000 |
| SE | 752 (75.2) | 248 (24.8) | | 1000 | 1000 |
| N Sum | 10705 | 5418 | | 16123 | |
| N Valid Sum | 10705 | 5418 | | | 16123 |

v480 - Q88 DISABLED PERS KNOWN: FAMILY

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_2 Yes, a member(s) of your family

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v480 by isocntry, Absolute Values (Row Percent), weighted by v9

| v480 | | | | | | |
|-------------|------------|------------|------|-------|-------|--|
| 0 | | | | | | |
| 1 | | | | | | |
| 9 | | | | | | |
| N Sum | | | | | | |
| N Valid Sum | | | | | | |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 377 (68.4) | 174 (31.6) | 480 | 1031 | 551 | |
| BE | 472 (73.4) | 171 (26.6) | 387 | 1030 | 643 | |
| DE-E | 382 (65.0) | 206 (35.0) | 426 | 1014 | 588 | |
| DE-W | 472 (71.2) | 191 (28.8) | 379 | 1042 | 663 | |
| DK | 356 (50.2) | 353 (49.8) | 291 | 1000 | 709 | |
| ES | 474 (70.1) | 202 (29.9) | 324 | 1000 | 676 | |
| FI | 598 (75.2) | 197 (24.8) | 215 | 1010 | 795 | |
| FR | 371 (59.8) | 249 (40.2) | 431 | 1051 | 620 | |
| GB-GBN | 325 (51.4) | 307 (48.6) | 372 | 1004 | 632 | |
| GB-NIR | 114 (49.1) | 118 (50.9) | 78 | 310 | 232 | |
| GR | 470 (81.0) | 110 (19.0) | 421 | 1001 | 580 | |
| IE | 543 (74.6) | 185 (25.4) | 274 | 1002 | 728 | |
| IT | 538 (78.3) | 149 (21.7) | 313 | 1000 | 687 | |
| LU | 262 (62.8) | 155 (37.2) | 189 | 606 | 417 | |
| NL | 420 (54.2) | 355 (45.8) | 248 | 1023 | 775 | |
| PT | 463 (70.5) | 194 (29.5) | 342 | 999 | 657 | |
| SE | 478 (63.6) | 274 (36.4) | 248 | 1000 | 752 | |
| N Sum | 7115 | 3590 | 5418 | 16123 | | |
| N Valid Sum | 7115 | 3590 | | | 10705 | |

v481 - Q88 DISABLED PERS KNOWN: FRIEND

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_3 Yes, friend(s)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v481 by isocntry, Absolute Values (Row Percent), weighted by v9

| Country isocntry, N Valid Values (N Valid isocntry), weighted by V | | | | | | |
|--|------------|------------|------|---|-------|-------------|
| | v481 | 0 | 1 | 9 | N Sum | N Valid Sum |
| isocntry | | M | | | | |
| AT | 439 (79.7) | 112 (20.3) | 480 | | 1031 | 551 |
| BE | 507 (78.8) | 136 (21.2) | 387 | | 1030 | 643 |
| DE-E | 488 (83.0) | 100 (17.0) | 426 | | 1014 | 588 |
| DE-W | 509 (76.8) | 154 (23.2) | 379 | | 1042 | 663 |
| DK | 524 (73.9) | 185 (26.1) | 291 | | 1000 | 709 |
| ES | 504 (74.6) | 172 (25.4) | 324 | | 1000 | 676 |
| FI | 610 (76.6) | 186 (23.4) | 215 | | 1011 | 796 |
| FR | 469 (75.6) | 151 (24.4) | 431 | | 1051 | 620 |
| GB-GBN | 393 (62.2) | 239 (37.8) | 372 | | 1004 | 632 |
| GB-NIR | 142 (60.9) | 91 (39.1) | 78 | | 311 | 233 |
| GR | 467 (80.7) | 112 (19.3) | 421 | | 1000 | 579 |
| IE | 536 (73.7) | 191 (26.3) | 274 | | 1001 | 727 |
| IT | 533 (77.6) | 154 (22.4) | 313 | | 1000 | 687 |
| LU | 332 (79.6) | 85 (20.4) | 189 | | 606 | 417 |
| NL | 612 (79.0) | 163 (21.0) | 248 | | 1023 | 775 |
| PT | 482 (73.4) | 175 (26.6) | 342 | | 999 | 657 |
| SE | 526 (69.9) | 226 (30.1) | 248 | | 1000 | 752 |
| N Sum | 8073 | 2632 | 5418 | | 16123 | |
| N Valid Sum | 8073 | 2632 | | | | 10705 |

v482 - Q88 DISABLED PERS KNOWN: ACQUAINTANCE

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_4 Yes, an acquaintance(s)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v482 by isocntry, Absolute Values (Row Percent), weighted by v9

| v482 | | | | | | |
|-------------|------------|------------|------|-------|-------|--|
| 0 | | | | | | |
| 1 | | | | | | |
| 9 | | | | | | |
| N Sum | | | | | | |
| N Valid Sum | | | | | | |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 292 (53.0) | 259 (47.0) | 480 | 1031 | 551 | |
| BE | 397 (61.7) | 246 (38.3) | 387 | 1030 | 643 | |
| DE-E | 322 (54.8) | 266 (45.2) | 426 | 1014 | 588 | |
| DE-W | 343 (51.7) | 320 (48.3) | 379 | 1042 | 663 | |
| DK | 494 (69.8) | 214 (30.2) | 291 | 999 | 708 | |
| ES | 324 (47.9) | 352 (52.1) | 324 | 1000 | 676 | |
| FI | 406 (51.0) | 390 (49.0) | 215 | 1011 | 796 | |
| FR | 403 (65.0) | 217 (35.0) | 431 | 1051 | 620 | |
| GB-GBN | 538 (85.1) | 94 (14.9) | 372 | 1004 | 632 | |
| GB-NIR | 193 (82.8) | 40 (17.2) | 78 | 311 | 233 | |
| GR | 377 (65.0) | 203 (35.0) | 421 | 1001 | 580 | |
| IE | 503 (69.2) | 224 (30.8) | 274 | 1001 | 727 | |
| IT | 332 (48.3) | 355 (51.7) | 313 | 1000 | 687 | |
| LU | 239 (57.3) | 178 (42.7) | 189 | 606 | 417 | |
| NL | 505 (65.2) | 270 (34.8) | 248 | 1023 | 775 | |
| PT | 403 (61.3) | 254 (38.7) | 342 | 999 | 657 | |
| SE | 481 (64.0) | 271 (36.0) | 248 | 1000 | 752 | |
| N Sum | 6552 | 4153 | 5418 | 16123 | | |
| N Valid Sum | 6552 | 4153 | | | 10705 | |

v483 - Q88 DISABLED PERS KNOWN: NEIGHBOUR

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_5 Yes, a neighbour(s)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v483 by isocntry, Absolute Values (Row Percent), weighted by v9

| v483 | | | | | | |
|-------------|------------|------------|------|-------|-------|--|
| 0 | | | | | | |
| 1 | | | | | | |
| 9 | | | | | | |
| N Sum | | | | | | |
| N Valid Sum | | | | | | |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 448 (81.5) | 102 (18.5) | 480 | 1030 | 550 | |
| BE | 563 (87.6) | 80 (12.4) | 387 | 1030 | 643 | |
| DE-E | 511 (86.9) | 77 (13.1) | 426 | 1014 | 588 | |
| DE-W | 546 (82.4) | 117 (17.6) | 379 | 1042 | 663 | |
| DK | 635 (89.6) | 74 (10.4) | 291 | 1000 | 709 | |
| ES | 510 (75.4) | 166 (24.6) | 324 | 1000 | 676 | |
| FI | 698 (87.7) | 98 (12.3) | 215 | 1011 | 796 | |
| FR | 535 (86.3) | 85 (13.7) | 431 | 1051 | 620 | |
| GB-GBN | 558 (88.3) | 74 (11.7) | 372 | 1004 | 632 | |
| GB-NIR | 203 (87.1) | 30 (12.9) | 78 | 311 | 233 | |
| GR | 507 (87.4) | 73 (12.6) | 421 | 1001 | 580 | |
| IE | 495 (68.0) | 233 (32.0) | 274 | 1002 | 728 | |
| IT | 613 (89.2) | 74 (10.8) | 313 | 1000 | 687 | |
| LU | 392 (94.0) | 25 (6.0) | 189 | 606 | 417 | |
| NL | 711 (91.9) | 63 (8.1) | 248 | 1022 | 774 | |
| PT | 507 (77.2) | 150 (22.8) | 342 | 999 | 657 | |
| SE | 679 (90.3) | 73 (9.7) | 248 | 1000 | 752 | |
| N Sum | 9111 | 1594 | 5418 | 16123 | | |
| N Valid Sum | 9111 | 1594 | | | 10705 | |

v484 - Q88 DISABLED PERS KNOWN: COLLEAGUE

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_6 Yes, a colleague(s)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v484 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v484 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 492 (89.3) | 59 (10.7) | 480 | 1031 | 551 | |
| BE | 593 (92.2) | 50 (7.8) | 387 | 1030 | 643 | |
| DE-E | 556 (94.6) | 32 (5.4) | 426 | 1014 | 588 | |
| DE-W | 602 (90.7) | 62 (9.3) | 379 | 1043 | 664 | |
| DK | 633 (89.4) | 75 (10.6) | 291 | 999 | 708 | |
| ES | 647 (95.7) | 29 (4.3) | 324 | 1000 | 676 | |
| FI | 728 (91.5) | 68 (8.5) | 215 | 1011 | 796 | |
| FR | 587 (94.7) | 33 (5.3) | 431 | 1051 | 620 | |
| GB-GBN | 591 (93.5) | 41 (6.5) | 372 | 1004 | 632 | |
| GB-NIR | 220 (94.4) | 13 (5.6) | 78 | 311 | 233 | |
| GR | 568 (97.9) | 12 (2.1) | 421 | 1001 | 580 | |
| IE | 684 (94.1) | 43 (5.9) | 274 | 1001 | 727 | |
| IT | 654 (95.2) | 33 (4.8) | 313 | 1000 | 687 | |
| LU | 370 (88.7) | 47 (11.3) | 189 | 606 | 417 | |
| NL | 691 (89.3) | 83 (10.7) | 248 | 1022 | 774 | |
| PT | 632 (96.2) | 25 (3.8) | 342 | 999 | 657 | |
| SE | 659 (87.6) | 93 (12.4) | 248 | 1000 | 752 | |
| N Sum | 9907 | 798 | 5418 | 16123 | | |
| N Valid Sum | 9907 | 798 | | | | 10705 |

v485 - Q88 DISABLED PERS KNOWN: CLIENT

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_7 Yes, a client(s)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v485 by isocntry, Absolute Values (Row Percent), weighted by v9

| v485 | | | | | | |
|-------------|------------|----------|------|-------|-------|--|
| 0 | | | | | | |
| 1 | | | | | | |
| 9 | | | | | | |
| N Sum | | | | | | |
| N Valid Sum | | | | | | |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 527 (95.6) | 24 (4.4) | 480 | 1031 | 551 | |
| BE | 611 (95.0) | 32 (5.0) | 387 | 1030 | 643 | |
| DE-E | 572 (97.1) | 17 (2.9) | 426 | 1015 | 589 | |
| DE-W | 634 (95.6) | 29 (4.4) | 379 | 1042 | 663 | |
| DK | 679 (95.9) | 29 (4.1) | 291 | 999 | 708 | |
| ES | 665 (98.4) | 11 (1.6) | 324 | 1000 | 676 | |
| FI | 721 (90.6) | 75 (9.4) | 215 | 1011 | 796 | |
| FR | 601 (96.9) | 19 (3.1) | 431 | 1051 | 620 | |
| GB-GBN | 601 (95.1) | 31 (4.9) | 372 | 1004 | 632 | |
| GB-NIR | 221 (95.3) | 11 (4.7) | 78 | 310 | 232 | |
| GR | 577 (99.7) | 2 (0.3) | 421 | 1000 | 579 | |
| IE | 721 (99.0) | 7 (1.0) | 274 | 1002 | 728 | |
| IT | 666 (96.9) | 21 (3.1) | 313 | 1000 | 687 | |
| LU | 391 (93.8) | 26 (6.2) | 189 | 606 | 417 | |
| NL | 739 (95.5) | 35 (4.5) | 248 | 1022 | 774 | |
| PT | 652 (99.2) | 5 (0.8) | 342 | 999 | 657 | |
| SE | 728 (96.7) | 25 (3.3) | 248 | 1001 | 753 | |
| N Sum | 10306 | 399 | 5418 | 16123 | | |
| N Valid Sum | 10306 | 399 | | | 10705 | |

v486 - Q88 DISABLED PERS KNOWN: PUPIL

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_8 Yes, pupil(s) at school

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v486 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v486 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|---|-------|-------------|
| isocntry | | M | | | | |
| AT | 512 (92.9) | 39 (7.1) | 480 | | 1031 | 551 |
| BE | 619 (96.3) | 24 (3.7) | 387 | | 1030 | 643 |
| DE-E | 576 (98.0) | 12 (2.0) | 426 | | 1014 | 588 |
| DE-W | 629 (94.9) | 34 (5.1) | 379 | | 1042 | 663 |
| DK | 671 (94.8) | 37 (5.2) | 291 | | 999 | 708 |
| ES | 671 (99.3) | 5 (0.7) | 324 | | 1000 | 676 |
| FI | 730 (91.7) | 66 (8.3) | 215 | | 1011 | 796 |
| FR | 598 (96.3) | 23 (3.7) | 431 | | 1052 | 621 |
| GB-GBN | 611 (96.7) | 21 (3.3) | 372 | | 1004 | 632 |
| GB-NIR | 215 (92.7) | 17 (7.3) | 78 | | 310 | 232 |
| GR | 572 (98.8) | 7 (1.2) | 421 | | 1000 | 579 |
| IE | 694 (95.5) | 33 (4.5) | 274 | | 1001 | 727 |
| IT | 666 (96.9) | 21 (3.1) | 313 | | 1000 | 687 |
| LU | 383 (91.8) | 34 (8.2) | 189 | | 606 | 417 |
| NL | 739 (95.4) | 36 (4.6) | 248 | | 1023 | 775 |
| PT | 645 (98.0) | 13 (2.0) | 342 | | 1000 | 658 |
| SE | 687 (91.2) | 66 (8.8) | 248 | | 1001 | 753 |
| N Sum | 10218 | 488 | 5418 | | 16124 | |
| N Valid Sum | 10218 | 488 | | | | 10706 |

v487 - Q88 DISABLED PERS KNOWN: STUDENT

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_9 Yes, student(s) at University

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v487 by isocntry, Absolute Values (Row Percent), weighted by v9

| v487 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|----------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 539 (97.8) | 12 (2.2) | 480 | 1031 | 551 |
| BE | 632 (98.3) | 11 (1.7) | 387 | 1030 | 643 |
| DE-E | 582 (99.0) | 6 (1.0) | 426 | 1014 | 588 |
| DE-W | 652 (98.3) | 11 (1.7) | 379 | 1042 | 663 |
| DK | 681 (96.1) | 28 (3.9) | 291 | 1000 | 709 |
| ES | 670 (99.1) | 6 (0.9) | 324 | 1000 | 676 |
| FI | 783 (98.4) | 13 (1.6) | 215 | 1011 | 796 |
| FR | 612 (98.7) | 8 (1.3) | 431 | 1051 | 620 |
| GB-GBN | 617 (97.6) | 15 (2.4) | 372 | 1004 | 632 |
| GB-NIR | 225 (96.6) | 8 (3.4) | 78 | 311 | 233 |
| GR | 579 (99.8) | 1 (0.2) | 421 | 1001 | 580 |
| IE | 714 (98.2) | 13 (1.8) | 274 | 1001 | 727 |
| IT | 663 (96.5) | 24 (3.5) | 313 | 1000 | 687 |
| LU | 409 (98.1) | 8 (1.9) | 189 | 606 | 417 |
| NL | 768 (99.1) | 7 (0.9) | 248 | 1023 | 775 |
| PT | 654 (99.5) | 3 (0.5) | 342 | 999 | 657 |
| SE | 739 (98.3) | 13 (1.7) | 248 | 1000 | 752 |
| N Sum | 10519 | 187 | 5418 | 16124 | |
| N Valid Sum | 10519 | 187 | | | 10706 |

v488 - Q88 DISABLED PERS KNOWN: OTHER

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_10 Yes, other(s)

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v488 by isocntry, Absolute Values (Row Percent), weighted by v9

| v488 | | | | | | |
|-------------|------------|------------|------|-------|-------|--|
| 0 | | | | | | |
| 1 | | | | | | |
| 9 | | | | | | |
| N Sum | | | | | | |
| N Valid Sum | | | | | | |
| isocntry | | | | | | |
| | M | | | | | |
| AT | 456 (82.8) | 95 (17.2) | 480 | 1031 | 551 | |
| BE | 547 (85.1) | 96 (14.9) | 387 | 1030 | 643 | |
| DE-E | 540 (91.8) | 48 (8.2) | 426 | 1014 | 588 | |
| DE-W | 600 (90.5) | 63 (9.5) | 379 | 1042 | 663 | |
| DK | 629 (88.7) | 80 (11.3) | 291 | 1000 | 709 | |
| ES | 659 (97.5) | 17 (2.5) | 324 | 1000 | 676 | |
| FI | 572 (71.9) | 224 (28.1) | 215 | 1011 | 796 | |
| FR | 560 (90.3) | 60 (9.7) | 431 | 1051 | 620 | |
| GB-GBN | 610 (96.7) | 21 (3.3) | 372 | 1003 | 631 | |
| GB-NIR | 220 (94.8) | 12 (5.2) | 78 | 310 | 232 | |
| GR | 531 (91.6) | 49 (8.4) | 421 | 1001 | 580 | |
| IE | 670 (92.0) | 58 (8.0) | 274 | 1002 | 728 | |
| IT | 627 (91.3) | 60 (8.7) | 313 | 1000 | 687 | |
| LU | 363 (87.1) | 54 (12.9) | 189 | 606 | 417 | |
| NL | 704 (90.8) | 71 (9.2) | 248 | 1023 | 775 | |
| PT | 612 (93.2) | 45 (6.8) | 342 | 999 | 657 | |
| SE | 597 (79.4) | 155 (20.6) | 248 | 1000 | 752 | |
| N Sum | 9497 | 1208 | 5418 | 16123 | | |
| N Valid Sum | 9497 | 1208 | | | 10705 | |

v489 - Q88 DISABLED PERS KNOWN: MYSELF

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_11 Yes, I regard myself as a disabled person

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v489 by isocntry, Absolute Values (Row Percent), weighted by v9

| v489 | | | | | | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|------|-------|-------|---|---|---|-------|-------------|
| isocntry | | | | | | | | | | |
| | M | | | | | | | | | |
| AT | 499 (90.6) | 52 (9.4) | 480 | 1031 | 551 | | | | | |
| BE | 593 (92.2) | 50 (7.8) | 387 | 1030 | 643 | | | | | |
| DE-E | 518 (88.1) | 70 (11.9) | 426 | 1014 | 588 | | | | | |
| DE-W | 607 (91.6) | 56 (8.4) | 379 | 1042 | 663 | | | | | |
| DK | 638 (90.0) | 71 (10.0) | 291 | 1000 | 709 | | | | | |
| ES | 651 (96.3) | 25 (3.7) | 324 | 1000 | 676 | | | | | |
| FI | 710 (89.2) | 86 (10.8) | 215 | 1011 | 796 | | | | | |
| FR | 587 (94.7) | 33 (5.3) | 431 | 1051 | 620 | | | | | |
| GB-GBN | 541 (85.6) | 91 (14.4) | 372 | 1004 | 632 | | | | | |
| GB-NIR | 211 (90.9) | 21 (9.1) | 78 | 310 | 232 | | | | | |
| GR | 565 (97.4) | 15 (2.6) | 421 | 1001 | 580 | | | | | |
| IE | 710 (97.7) | 17 (2.3) | 274 | 1001 | 727 | | | | | |
| IT | 674 (98.1) | 13 (1.9) | 313 | 1000 | 687 | | | | | |
| LU | 400 (95.9) | 17 (4.1) | 189 | 606 | 417 | | | | | |
| NL | 705 (91.0) | 70 (9.0) | 248 | 1023 | 775 | | | | | |
| PT | 631 (96.0) | 26 (4.0) | 342 | 999 | 657 | | | | | |
| SE | 696 (92.6) | 56 (7.4) | 248 | 1000 | 752 | | | | | |
| N Sum | 9936 | 769 | 5418 | 16123 | | | | | | |
| N Valid Sum | 9936 | 769 | | | 10705 | | | | | |

v490 - Q88 DISABLED PERS KNOWN: DK

Q.88

Do you personally know anyone who has any long-lasting illness, disability or infirmity that limits their activities in any way?

(IF YES)

Who are they?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Q.88_12 DK

0 Not mentioned

1 Mentioned

9 Inap. (not coded 1 in V479)

Note:

Last trend: EB54.2, Q.49A

v490 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v490 | 0 | 1 | 9 | N Sum | N Valid Sum |
|-------------|------------|-----------|------|-------|-------|-------------|
| isocntry | | | | | | |
| | | M | | | | |
| AT | 532 (96.6) | 19 (3.4) | 480 | 1031 | 551 | |
| BE | 629 (97.8) | 14 (2.2) | 387 | 1030 | 643 | |
| DE-E | 574 (97.6) | 14 (2.4) | 426 | 1014 | 588 | |
| DE-W | 645 (97.3) | 18 (2.7) | 379 | 1042 | 663 | |
| DK | 704 (99.4) | 4 (0.6) | 291 | 999 | 708 | |
| ES | 666 (98.5) | 10 (1.5) | 324 | 1000 | 676 | |
| FI | 789 (99.1) | 7 (0.9) | 215 | 1011 | 796 | |
| FR | 617 (99.5) | 3 (0.5) | 431 | 1051 | 620 | |
| GB-GBN | 629 (99.5) | 3 (0.5) | 372 | 1004 | 632 | |
| GB-NIR | 231 (99.1) | 2 (0.9) | 78 | 311 | 233 | |
| GR | 516 (89.1) | 63 (10.9) | 421 | 1000 | 579 | |
| IE | 706 (97.1) | 21 (2.9) | 274 | 1001 | 727 | |
| IT | 679 (98.8) | 8 (1.2) | 313 | 1000 | 687 | |
| LU | 413 (99.0) | 4 (1.0) | 189 | 606 | 417 | |
| NL | 743 (96.0) | 31 (4.0) | 248 | 1022 | 774 | |
| PT | 649 (98.6) | 9 (1.4) | 342 | 1000 | 658 | |
| SE | 742 (98.7) | 10 (1.3) | 248 | 1000 | 752 | |
| N Sum | 10464 | 240 | 5418 | 16122 | | |
| N Valid Sum | 10464 | 240 | | | | 10704 |

v491 - Q89 DISABILITY AWARE: VISUAL

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_1 Visual disabilities

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v491 by isocntry, Absolute Values (Row Percent), weighted by v9

| v491 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 949 (92.8) | 74 (7.2) | 7 | 1030 | 1023 |
| BE | 517 (50.9) | 498 (49.1) | 15 | 1030 | 1015 |
| DE-E | 625 (63.7) | 356 (36.3) | 32 | 1013 | 981 |
| DE-W | 670 (66.2) | 342 (33.8) | 30 | 1042 | 1012 |
| DK | 514 (51.9) | 476 (48.1) | 10 | 1000 | 990 |
| ES | 502 (54.7) | 416 (45.3) | 81 | 999 | 918 |
| FI | 737 (73.6) | 264 (26.4) | 10 | 1011 | 1001 |
| FR | 592 (57.1) | 445 (42.9) | 13 | 1050 | 1037 |
| GB-GBN | 917 (91.8) | 82 (8.2) | 5 | 1004 | 999 |
| GB-NIR | 278 (90.6) | 29 (9.4) | 3 | 310 | 307 |
| GR | 652 (65.5) | 343 (34.5) | 5 | 1000 | 995 |
| IE | 868 (87.5) | 124 (12.5) | 9 | 1001 | 992 |
| IT | 395 (40.3) | 585 (59.7) | 20 | 1000 | 980 |
| LU | 390 (66.2) | 199 (33.8) | 17 | 606 | 589 |
| NL | 732 (72.3) | 281 (27.7) | 10 | 1023 | 1013 |
| PT | 565 (56.6) | 433 (43.4) | 2 | 1000 | 998 |
| SE | 712 (72.0) | 277 (28.0) | 11 | 1000 | 989 |
| N Sum | 10615 | 5224 | 280 | 16119 | |
| N Valid Sum | 10615 | 5224 | | | 15839 |

v492 - Q89 DISABILITY AWARE: HEARING

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_2 Hearing impairments

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v492 by isocntry, Absolute Values (Row Percent), weighted by v9

| v492 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 923 (90.1) | 101 (9.9) | 7 | 1031 | 1024 |
| BE | 513 (50.4) | 504 (49.6) | 13 | 1030 | 1017 |
| DE-E | 553 (56.3) | 430 (43.7) | 30 | 1013 | 983 |
| DE-W | 579 (57.9) | 421 (42.1) | 42 | 1042 | 1000 |
| DK | 554 (56.1) | 433 (43.9) | 13 | 1000 | 987 |
| ES | 414 (45.3) | 499 (54.7) | 87 | 1000 | 913 |
| FI | 721 (72.0) | 280 (28.0) | 10 | 1011 | 1001 |
| FR | 600 (57.8) | 438 (42.2) | 13 | 1051 | 1038 |
| GB-GBN | 900 (90.7) | 92 (9.3) | 12 | 1004 | 992 |
| GB-NIR | 277 (89.6) | 32 (10.4) | 1 | 310 | 309 |
| GR | 603 (60.5) | 394 (39.5) | 4 | 1001 | 997 |
| IE | 868 (87.5) | 124 (12.5) | 9 | 1001 | 992 |
| IT | 362 (37.1) | 613 (62.9) | 25 | 1000 | 975 |
| LU | 365 (61.3) | 230 (38.7) | 11 | 606 | 595 |
| NL | 743 (73.3) | 271 (26.7) | 9 | 1023 | 1014 |
| PT | 537 (54.0) | 458 (46.0) | 4 | 999 | 995 |
| SE | 719 (72.7) | 270 (27.3) | 11 | 1000 | 989 |
| N Sum | 10231 | 5590 | 301 | 16122 | |
| N Valid Sum | 10231 | 5590 | | | 15821 |

v493 - Q89 DISABILITY AWARE: NEUROMUSCULAR

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_3 Neuromuscular impairments

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v493 by isocntry, Absolute Values (Row Percent), weighted by v9

| v493 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 472 (48.0) | 511 (52.0) | 49 | 1032 | 983 |
| BE | 198 (19.9) | 796 (80.1) | 36 | 1030 | 994 |
| DE-E | 268 (28.3) | 678 (71.7) | 69 | 1015 | 946 |
| DE-W | 286 (29.3) | 691 (70.7) | 65 | 1042 | 977 |
| DK | 159 (17.9) | 731 (82.1) | 111 | 1001 | 890 |
| ES | 226 (26.1) | 641 (73.9) | 133 | 1000 | 867 |
| FI | 297 (30.0) | 692 (70.0) | 23 | 1012 | 989 |
| FR | 331 (32.3) | 693 (67.7) | 27 | 1051 | 1024 |
| GB-GBN | 599 (63.7) | 342 (36.3) | 63 | 1004 | 941 |
| GB-NIR | 150 (50.0) | 150 (50.0) | 10 | 310 | 300 |
| GR | 369 (37.4) | 617 (62.6) | 15 | 1001 | 986 |
| IE | 454 (49.2) | 468 (50.8) | 79 | 1001 | 922 |
| IT | 313 (32.4) | 652 (67.6) | 35 | 1000 | 965 |
| LU | 297 (50.6) | 290 (49.4) | 18 | 605 | 587 |
| NL | 443 (44.7) | 548 (55.3) | 32 | 1023 | 991 |
| PT | 241 (24.4) | 746 (75.6) | 13 | 1000 | 987 |
| SE | 351 (36.8) | 604 (63.2) | 45 | 1000 | 955 |
| N Sum | 5454 | 9850 | 823 | 16127 | |
| N Valid Sum | 5454 | 9850 | | | 15304 |

v494 - Q89 DISABILITY AWARE: SKELETAL

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_4 Skeletal impairments

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v494 by isocntry, Absolute Values (Row Percent), weighted by v9

| v494 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 798 (79.4) | 207 (20.6) | 26 | 1031 | 1005 |
| BE | 249 (24.7) | 758 (75.3) | 23 | 1030 | 1007 |
| DE-E | 376 (39.0) | 587 (61.0) | 50 | 1013 | 963 |
| DE-W | 360 (36.6) | 623 (63.4) | 60 | 1043 | 983 |
| DK | 399 (42.1) | 549 (57.9) | 52 | 1000 | 948 |
| ES | 327 (37.2) | 553 (62.8) | 120 | 1000 | 880 |
| FI | 691 (69.5) | 303 (30.5) | 17 | 1011 | 994 |
| FR | 317 (30.7) | 714 (69.3) | 20 | 1051 | 1031 |
| GB-GBN | 531 (56.9) | 402 (43.1) | 71 | 1004 | 933 |
| GB-NIR | 140 (46.8) | 159 (53.2) | 11 | 310 | 299 |
| GR | 373 (37.7) | 616 (62.3) | 12 | 1001 | 989 |
| IE | 349 (39.1) | 544 (60.9) | 108 | 1001 | 893 |
| IT | 311 (31.9) | 665 (68.1) | 24 | 1000 | 976 |
| LU | 325 (54.7) | 269 (45.3) | 11 | 605 | 594 |
| NL | 483 (48.6) | 511 (51.4) | 29 | 1023 | 994 |
| PT | 324 (32.7) | 666 (67.3) | 10 | 1000 | 990 |
| SE | 341 (35.3) | 625 (64.7) | 34 | 1000 | 966 |
| N Sum | 6694 | 8751 | 678 | 16123 | |
| N Valid Sum | 6694 | 8751 | | | 15445 |

v495 - Q89 DISABILITY AWARE: CEREBRAL

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_5 Cerebral palsy

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v495 by isocntry, Absolute Values (Row Percent), weighted by v9

| v495 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 699 (70.0) | 300 (30.0) | 32 | 1031 | 999 |
| BE | 291 (28.9) | 716 (71.1) | 23 | 1030 | 1007 |
| DE-E | 331 (34.5) | 629 (65.5) | 54 | 1014 | 960 |
| DE-W | 345 (35.5) | 628 (64.5) | 69 | 1042 | 973 |
| DK | 224 (24.9) | 676 (75.1) | 100 | 1000 | 900 |
| ES | 304 (34.0) | 590 (66.0) | 106 | 1000 | 894 |
| FI | 341 (34.5) | 646 (65.5) | 24 | 1011 | 987 |
| FR | 347 (33.7) | 682 (66.3) | 22 | 1051 | 1029 |
| GB-GBN | 743 (76.2) | 232 (23.8) | 29 | 1004 | 975 |
| GB-NIR | 228 (74.3) | 79 (25.7) | 3 | 310 | 307 |
| GR | 422 (42.6) | 568 (57.4) | 10 | 1000 | 990 |
| IE | 675 (69.4) | 298 (30.6) | 29 | 1002 | 973 |
| IT | 235 (24.4) | 727 (75.6) | 37 | 999 | 962 |
| LU | 365 (61.4) | 229 (38.6) | 12 | 606 | 594 |
| NL | 643 (64.4) | 356 (35.6) | 23 | 1022 | 999 |
| PT | 321 (32.5) | 666 (67.5) | 13 | 1000 | 987 |
| SE | 453 (46.6) | 520 (53.4) | 27 | 1000 | 973 |
| N Sum | 6967 | 8542 | 613 | 16122 | |
| N Valid Sum | 6967 | 8542 | | | 15509 |

v496 - Q89 DISABILITY AWARE: SPINAL CORD

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_6 Spinal cord injury

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v496 by isocntry, Absolute Values (Row Percent), weighted by v9

| v496 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 772 (77.5) | 224 (22.5) | 35 | 1031 | 996 |
| BE | 279 (27.8) | 726 (72.2) | 25 | 1030 | 1005 |
| DE-E | 259 (27.1) | 695 (72.9) | 60 | 1014 | 954 |
| DE-W | 318 (32.5) | 660 (67.5) | 65 | 1043 | 978 |
| DK | 250 (27.3) | 665 (72.7) | 85 | 1000 | 915 |
| ES | 267 (30.7) | 602 (69.3) | 131 | 1000 | 869 |
| FI | 340 (34.6) | 644 (65.4) | 27 | 1011 | 984 |
| FR | 325 (31.6) | 705 (68.4) | 20 | 1050 | 1030 |
| GB-GBN | 729 (74.5) | 250 (25.5) | 25 | 1004 | 979 |
| GB-NIR | 234 (76.2) | 73 (23.8) | 3 | 310 | 307 |
| GR | 325 (32.8) | 665 (67.2) | 10 | 1000 | 990 |
| IE | 684 (70.2) | 290 (29.8) | 28 | 1002 | 974 |
| IT | 259 (27.1) | 696 (72.9) | 45 | 1000 | 955 |
| LU | 329 (55.7) | 262 (44.3) | 15 | 606 | 591 |
| NL | 368 (37.5) | 614 (62.5) | 41 | 1023 | 982 |
| PT | 234 (23.9) | 746 (76.1) | 19 | 999 | 980 |
| SE | 349 (36.3) | 613 (63.7) | 38 | 1000 | 962 |
| N Sum | 6321 | 9130 | 672 | 16123 | |
| N Valid Sum | 6321 | 9130 | | | 15451 |

v497 - Q89 DISABILITY AWARE: HEAD INJURY

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_7 Head injury (cerebral vascular accident)

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v497 by isocntry, Absolute Values (Row Percent), weighted by v9

| v497 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 677 (67.6) | 324 (32.4) | 30 | 1031 | 1001 |
| BE | 332 (32.9) | 676 (67.1) | 22 | 1030 | 1008 |
| DE-E | 135 (14.5) | 798 (85.5) | 80 | 1013 | 933 |
| DE-W | 181 (18.8) | 780 (81.2) | 81 | 1042 | 961 |
| DK | 368 (39.6) | 562 (60.4) | 70 | 1000 | 930 |
| ES | 246 (28.4) | 621 (71.6) | 133 | 1000 | 867 |
| FI | 477 (48.1) | 514 (51.9) | 21 | 1012 | 991 |
| FR | 380 (37.0) | 647 (63.0) | 24 | 1051 | 1027 |
| GB-GBN | 743 (75.7) | 239 (24.3) | 23 | 1005 | 982 |
| GB-NIR | 242 (79.1) | 64 (20.9) | 4 | 310 | 306 |
| GR | 371 (37.5) | 619 (62.5) | 10 | 1000 | 990 |
| IE | 683 (70.4) | 287 (29.6) | 31 | 1001 | 970 |
| IT | 250 (26.1) | 708 (73.9) | 42 | 1000 | 958 |
| LU | 326 (55.1) | 266 (44.9) | 14 | 606 | 592 |
| NL | 453 (45.9) | 535 (54.1) | 35 | 1023 | 988 |
| PT | 262 (26.7) | 718 (73.3) | 21 | 1001 | 980 |
| SE | 323 (33.5) | 641 (66.5) | 36 | 1000 | 964 |
| N Sum | 6449 | 8999 | 677 | 16125 | |
| N Valid Sum | 6449 | 8999 | | | 15448 |

v498 - Q89 DISABILITY AWARE: STROKE

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_8 Stroke (cerebral vascular accident)

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v498 by isocntry, Absolute Values (Row Percent), weighted by v9

| v498 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 838 (83.0) | 172 (17.0) | 21 | 1031 | 1010 |
| BE | 384 (37.8) | 633 (62.2) | 14 | 1031 | 1017 |
| DE-E | 480 (49.1) | 497 (50.9) | 38 | 1015 | 977 |
| DE-W | 553 (55.2) | 448 (44.8) | 41 | 1042 | 1001 |
| DK | 580 (59.9) | 388 (40.1) | 32 | 1000 | 968 |
| ES | 439 (48.5) | 466 (51.5) | 95 | 1000 | 905 |
| FI | 426 (42.9) | 567 (57.1) | 18 | 1011 | 993 |
| FR | 375 (36.3) | 657 (63.7) | 18 | 1050 | 1032 |
| GB-GBN | 885 (89.3) | 106 (10.7) | 13 | 1004 | 991 |
| GB-NIR | 281 (91.2) | 27 (8.8) | 2 | 310 | 308 |
| GR | 733 (73.5) | 264 (26.5) | 3 | 1000 | 997 |
| IE | 869 (87.8) | 121 (12.2) | 11 | 1001 | 990 |
| IT | 370 (38.1) | 601 (61.9) | 29 | 1000 | 971 |
| LU | 365 (61.7) | 227 (38.3) | 14 | 606 | 592 |
| NL | 638 (63.9) | 361 (36.1) | 25 | 1024 | 999 |
| PT | 187 (19.1) | 794 (80.9) | 19 | 1000 | 981 |
| SE | 598 (61.0) | 383 (39.0) | 19 | 1000 | 981 |
| N Sum | 9001 | 6712 | 412 | 16125 | |
| N Valid Sum | 9001 | 6712 | | | 15713 |

v499 - Q89 DISABILITY AWARE: LIMBS LOSS

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_9 Loss of limbs

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v499 by isocntry, Absolute Values (Row Percent), weighted by v9

| v499 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 749 (74.5) | 257 (25.5) | 25 | 1031 | 1006 |
| BE | 347 (34.4) | 663 (65.6) | 20 | 1030 | 1010 |
| DE-E | 427 (44.1) | 542 (55.9) | 45 | 1014 | 969 |
| DE-W | 452 (45.9) | 532 (54.1) | 58 | 1042 | 984 |
| DK | 312 (33.8) | 611 (66.2) | 77 | 1000 | 923 |
| ES | 376 (41.9) | 522 (58.1) | 102 | 1000 | 898 |
| FI | 586 (59.1) | 406 (40.9) | 19 | 1011 | 992 |
| FR | 420 (41.1) | 603 (58.9) | 29 | 1052 | 1023 |
| GB-GBN | 817 (82.3) | 176 (17.7) | 11 | 1004 | 993 |
| GB-NIR | 246 (79.9) | 62 (20.1) | 2 | 310 | 308 |
| GR | 489 (49.2) | 504 (50.8) | 7 | 1000 | 993 |
| IE | 737 (75.0) | 246 (25.0) | 18 | 1001 | 983 |
| IT | 297 (30.8) | 666 (69.2) | 38 | 1001 | 963 |
| LU | 338 (56.9) | 256 (43.1) | 12 | 606 | 594 |
| NL | 439 (44.1) | 557 (55.9) | 27 | 1023 | 996 |
| PT | 384 (39.0) | 601 (61.0) | 15 | 1000 | 985 |
| SE | 442 (45.4) | 532 (54.6) | 27 | 1001 | 974 |
| N Sum | 7858 | 7736 | 532 | 16126 | |
| N Valid Sum | 7858 | 7736 | | | 15594 |

v500 - Q89 DISABILITY AWARE: MULT SCLEROS

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_10 Multiple sclerosis

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v500 by isocntry, Absolute Values (Row Percent), weighted by v9

| v500 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 639 (63.9) | 361 (36.1) | 31 | 1031 | 1000 |
| BE | 426 (41.8) | 594 (58.2) | 9 | 1029 | 1020 |
| DE-E | 273 (28.4) | 689 (71.6) | 52 | 1014 | 962 |
| DE-W | 371 (37.4) | 621 (62.6) | 50 | 1042 | 992 |
| DK | 375 (40.5) | 551 (59.5) | 74 | 1000 | 926 |
| ES | 262 (30.0) | 610 (70.0) | 128 | 1000 | 872 |
| FI | 453 (45.6) | 540 (54.4) | 17 | 1010 | 993 |
| FR | 487 (47.1) | 547 (52.9) | 18 | 1052 | 1034 |
| GB-GBN | 783 (80.0) | 196 (20.0) | 25 | 1004 | 979 |
| GB-NIR | 260 (84.1) | 49 (15.9) | 1 | 310 | 309 |
| GR | 432 (43.5) | 561 (56.5) | 7 | 1000 | 993 |
| IE | 743 (75.7) | 238 (24.3) | 20 | 1001 | 981 |
| IT | 338 (34.7) | 636 (65.3) | 26 | 1000 | 974 |
| LU | 346 (58.4) | 246 (41.6) | 13 | 605 | 592 |
| NL | 554 (55.8) | 438 (44.2) | 30 | 1022 | 992 |
| PT | 222 (22.7) | 754 (77.3) | 24 | 1000 | 976 |
| SE | 475 (48.5) | 505 (51.5) | 20 | 1000 | 980 |
| N Sum | 7439 | 8136 | 545 | 16120 | |
| N Valid Sum | 7439 | 8136 | | | 15575 |

v501 - Q89 DISABILITY AWARE: MUSCULAR DYST

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_11 Muscular dystrophy

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v501 by isocntry, Absolute Values (Row Percent), weighted by v9

| v501 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 665 (66.4) | 336 (33.6) | 30 | 1031 | 1001 |
| BE | 176 (17.6) | 825 (82.4) | 29 | 1030 | 1001 |
| DE-E | 288 (30.1) | 670 (69.9) | 56 | 1014 | 958 |
| DE-W | 308 (31.2) | 680 (68.8) | 54 | 1042 | 988 |
| DK | 341 (36.4) | 596 (63.6) | 63 | 1000 | 937 |
| ES | 219 (25.9) | 625 (74.1) | 156 | 1000 | 844 |
| FI | 321 (32.7) | 662 (67.3) | 28 | 1011 | 983 |
| FR | 218 (21.4) | 801 (78.6) | 32 | 1051 | 1019 |
| GB-GBN | 641 (66.5) | 323 (33.5) | 39 | 1003 | 964 |
| GB-NIR | 193 (63.3) | 112 (36.7) | 5 | 310 | 305 |
| GR | 323 (32.7) | 664 (67.3) | 13 | 1000 | 987 |
| IE | 451 (48.2) | 484 (51.8) | 66 | 1001 | 935 |
| IT | 337 (34.7) | 633 (65.3) | 30 | 1000 | 970 |
| LU | 316 (53.4) | 276 (46.6) | 14 | 606 | 592 |
| NL | 419 (42.2) | 575 (57.8) | 29 | 1023 | 994 |
| PT | 210 (21.4) | 771 (78.6) | 19 | 1000 | 981 |
| SE | 192 (20.5) | 745 (79.5) | 63 | 1000 | 937 |
| N Sum | 5618 | 9778 | 726 | 16122 | |
| N Valid Sum | 5618 | 9778 | | | 15396 |

v502 - Q89 DISABILITY AWARE: ARTHRITIS

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_12 Arthritis

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v502 by isocntry, Absolute Values (Row Percent), weighted by v9

| v502 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 700 (70.3) | 296 (29.7) | 35 | 1031 | 996 |
| BE | 487 (48.1) | 525 (51.9) | 18 | 1030 | 1012 |
| DE-E | 595 (60.6) | 387 (39.4) | 32 | 1014 | 982 |
| DE-W | 608 (60.4) | 398 (39.6) | 36 | 1042 | 1006 |
| DK | 670 (68.1) | 314 (31.9) | 15 | 999 | 984 |
| ES | 499 (54.8) | 412 (45.2) | 89 | 1000 | 911 |
| FI | 708 (71.1) | 288 (28.9) | 15 | 1011 | 996 |
| FR | 578 (56.0) | 454 (44.0) | 19 | 1051 | 1032 |
| GB-GBN | 925 (92.8) | 72 (7.2) | 7 | 1004 | 997 |
| GB-NIR | 297 (96.1) | 12 (3.9) | 1 | 310 | 309 |
| GR | 647 (65.1) | 347 (34.9) | 6 | 1000 | 994 |
| IE | 925 (92.9) | 71 (7.1) | 5 | 1001 | 996 |
| IT | 461 (47.3) | 514 (52.7) | 25 | 1000 | 975 |
| LU | 397 (67.5) | 191 (32.5) | 17 | 605 | 588 |
| NL | 804 (79.4) | 209 (20.6) | 10 | 1023 | 1013 |
| PT | 410 (41.6) | 576 (58.4) | 15 | 1001 | 986 |
| SE | 455 (46.7) | 520 (53.3) | 25 | 1000 | 975 |
| N Sum | 10166 | 5586 | 370 | 16122 | |
| N Valid Sum | 10166 | 5586 | | | 15752 |

v503 - Q89 DISABILITY AWARE: ASTHMA

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_13 Asthma

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v503 by isocntry, Absolute Values (Row Percent), weighted by v9

| v503 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 892 (87.9) | 123 (12.1) | 16 | 1031 | 1015 |
| BE | 635 (62.4) | 383 (37.6) | 12 | 1030 | 1018 |
| DE-E | 581 (58.9) | 405 (41.1) | 28 | 1014 | 986 |
| DE-W | 606 (60.6) | 394 (39.4) | 42 | 1042 | 1000 |
| DK | 659 (67.5) | 318 (32.5) | 23 | 1000 | 977 |
| ES | 541 (58.4) | 385 (41.6) | 74 | 1000 | 926 |
| FI | 845 (84.2) | 158 (15.8) | 8 | 1011 | 1003 |
| FR | 743 (71.3) | 299 (28.7) | 10 | 1052 | 1042 |
| GB-GBN | 931 (93.4) | 66 (6.6) | 7 | 1004 | 997 |
| GB-NIR | 295 (95.8) | 13 (4.2) | 2 | 310 | 308 |
| GR | 673 (67.6) | 323 (32.4) | 5 | 1001 | 996 |
| IE | 904 (90.9) | 90 (9.1) | 7 | 1001 | 994 |
| IT | 480 (49.0) | 499 (51.0) | 21 | 1000 | 979 |
| LU | 472 (79.5) | 122 (20.5) | 12 | 606 | 594 |
| NL | 836 (82.1) | 182 (17.9) | 5 | 1023 | 1018 |
| PT | 576 (58.1) | 416 (41.9) | 8 | 1000 | 992 |
| SE | 801 (80.7) | 191 (19.3) | 8 | 1000 | 992 |
| N Sum | 11470 | 4367 | 288 | 16125 | |
| N Valid Sum | 11470 | 4367 | | | 15837 |

v504 - Q89 DISABILITY AWARE: CANCER

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_14 Cancer

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v504 by isocntry, Absolute Values (Row Percent), weighted by v9

| v504 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 916 (90.2) | 99 (9.8) | 16 | 1031 | 1015 |
| BE | 727 (71.1) | 296 (28.9) | 7 | 1030 | 1023 |
| DE-E | 616 (62.7) | 367 (37.3) | 32 | 1015 | 983 |
| DE-W | 604 (60.6) | 392 (39.4) | 46 | 1042 | 996 |
| DK | 702 (71.5) | 280 (28.5) | 18 | 1000 | 982 |
| ES | 533 (57.1) | 400 (42.9) | 67 | 1000 | 933 |
| FI | 759 (75.7) | 244 (24.3) | 9 | 1012 | 1003 |
| FR | 806 (77.3) | 237 (22.7) | 7 | 1050 | 1043 |
| GB-GBN | 914 (91.9) | 81 (8.1) | 9 | 1004 | 995 |
| GB-NIR | 294 (95.8) | 13 (4.2) | 3 | 310 | 307 |
| GR | 779 (78.2) | 217 (21.8) | 4 | 1000 | 996 |
| IE | 909 (91.4) | 86 (8.6) | 6 | 1001 | 995 |
| IT | 539 (54.8) | 445 (45.2) | 17 | 1001 | 984 |
| LU | 482 (81.0) | 113 (19.0) | 11 | 606 | 595 |
| NL | 887 (87.0) | 133 (13.0) | 3 | 1023 | 1020 |
| PT | 565 (57.1) | 425 (42.9) | 10 | 1000 | 990 |
| SE | 762 (76.8) | 230 (23.2) | 9 | 1001 | 992 |
| N Sum | 11794 | 4058 | 274 | 16126 | |
| N Valid Sum | 11794 | 4058 | | | 15852 |

v505 - Q89 DISABILITY AWARE: DIABETES

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_15 Diabetes

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v505 by isocntry, Absolute Values (Row Percent), weighted by v9

| v505 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 878 (86.5) | 137 (13.5) | 16 | 1031 | 1015 |
| BE | 654 (63.9) | 369 (36.1) | 7 | 1030 | 1023 |
| DE-E | 685 (69.3) | 303 (30.7) | 25 | 1013 | 988 |
| DE-W | 651 (64.8) | 354 (35.2) | 38 | 1043 | 1005 |
| DK | 624 (63.9) | 352 (36.1) | 24 | 1000 | 976 |
| ES | 555 (59.9) | 372 (40.1) | 73 | 1000 | 927 |
| FI | 840 (83.8) | 162 (16.2) | 9 | 1011 | 1002 |
| FR | 762 (73.3) | 278 (26.7) | 12 | 1052 | 1040 |
| GB-GBN | 903 (90.5) | 95 (9.5) | 6 | 1004 | 998 |
| GB-NIR | 290 (94.2) | 18 (5.8) | 2 | 310 | 308 |
| GR | 685 (68.8) | 310 (31.2) | 6 | 1001 | 995 |
| IE | 859 (86.7) | 132 (13.3) | 10 | 1001 | 991 |
| IT | 499 (50.8) | 484 (49.2) | 17 | 1000 | 983 |
| LU | 463 (77.8) | 132 (22.2) | 11 | 606 | 595 |
| NL | 829 (81.0) | 194 (19.0) | | 1023 | 1023 |
| PT | 632 (63.5) | 363 (36.5) | 5 | 1000 | 995 |
| SE | 795 (80.1) | 197 (19.9) | 8 | 1000 | 992 |
| N Sum | 11604 | 4252 | 269 | 16125 | |
| N Valid Sum | 11604 | 4252 | | | 15856 |

v506 - Q89 DISABILITY AWARE: EPILEPSY

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_16 Epilepsy

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v506 by isocntry, Absolute Values (Row Percent), weighted by v9

| v506 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 690 (68.8) | 313 (31.2) | 28 | 1031 | 1003 |
| BE | 465 (45.9) | 549 (54.1) | 15 | 1029 | 1014 |
| DE-E | 283 (29.4) | 681 (70.6) | 51 | 1015 | 964 |
| DE-W | 293 (29.7) | 693 (70.3) | 56 | 1042 | 986 |
| DK | 440 (46.2) | 513 (53.8) | 48 | 1001 | 953 |
| ES | 330 (36.9) | 565 (63.1) | 105 | 1000 | 895 |
| FI | 594 (59.6) | 402 (40.4) | 15 | 1011 | 996 |
| FR | 479 (46.1) | 559 (53.9) | 13 | 1051 | 1038 |
| GB-GBN | 851 (86.0) | 139 (14.0) | 14 | 1004 | 990 |
| GB-NIR | 261 (84.5) | 48 (15.5) | 1 | 310 | 309 |
| GR | 513 (51.7) | 480 (48.3) | 7 | 1000 | 993 |
| IE | 786 (79.3) | 205 (20.7) | 10 | 1001 | 991 |
| IT | 317 (32.8) | 649 (67.2) | 34 | 1000 | 966 |
| LU | 382 (64.4) | 211 (35.6) | 13 | 606 | 593 |
| NL | 626 (61.9) | 386 (38.1) | 11 | 1023 | 1012 |
| PT | 382 (38.7) | 604 (61.3) | 14 | 1000 | 986 |
| SE | 565 (57.6) | 416 (42.4) | 19 | 1000 | 981 |
| N Sum | 8257 | 7413 | 454 | 16124 | |
| N Valid Sum | 8257 | 7413 | | | 15670 |

v507 - Q89 DISABILITY AWARE: BRAIN INJURY

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_17 Brain injury

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v507 by isocntry, Absolute Values (Row Percent), weighted by v9

| v507 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 647 (65.1) | 347 (34.9) | 37 | 1031 | 994 |
| BE | 320 (31.8) | 687 (68.2) | 22 | 1029 | 1007 |
| DE-E | 185 (19.4) | 768 (80.6) | 61 | 1014 | 953 |
| DE-W | 205 (21.2) | 764 (78.8) | 73 | 1042 | 969 |
| DK | 355 (38.0) | 579 (62.0) | 66 | 1000 | 934 |
| ES | 281 (31.8) | 604 (68.2) | 115 | 1000 | 885 |
| FI | 363 (36.9) | 620 (63.1) | 28 | 1011 | 983 |
| FR | 331 (32.5) | 688 (67.5) | 32 | 1051 | 1019 |
| GB-GBN | 732 (74.5) | 251 (25.5) | 21 | 1004 | 983 |
| GB-NIR | 233 (76.1) | 73 (23.9) | 3 | 309 | 306 |
| GR | 350 (35.3) | 641 (64.7) | 9 | 1000 | 991 |
| IE | 695 (70.8) | 287 (29.2) | 20 | 1002 | 982 |
| IT | 249 (26.0) | 709 (74.0) | 42 | 1000 | 958 |
| LU | 317 (53.8) | 272 (46.2) | 17 | 606 | 589 |
| NL | 520 (51.6) | 488 (48.4) | 15 | 1023 | 1008 |
| PT | 294 (29.8) | 692 (70.2) | 14 | 1000 | 986 |
| SE | 379 (39.0) | 592 (61.0) | 29 | 1000 | 971 |
| N Sum | 6456 | 9062 | 604 | 16122 | |
| N Valid Sum | 6456 | 9062 | | | 15518 |

v508 - Q89 DISABILITY AWARE: ALZHEIMER

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_18 Alzheimer's disease

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v508 by isocntry, Absolute Values (Row Percent), weighted by v9

| v508 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 762 (75.6) | 246 (24.4) | 23 | 1031 | 1008 |
| BE | 481 (47.1) | 540 (52.9) | 9 | 1030 | 1021 |
| DE-E | 361 (37.3) | 608 (62.7) | 45 | 1014 | 969 |
| DE-W | 413 (41.6) | 580 (58.4) | 50 | 1043 | 993 |
| DK | 356 (37.9) | 583 (62.1) | 61 | 1000 | 939 |
| ES | 406 (44.7) | 503 (55.3) | 91 | 1000 | 909 |
| FI | 494 (49.9) | 496 (50.1) | 21 | 1011 | 990 |
| FR | 624 (60.4) | 409 (39.6) | 19 | 1052 | 1033 |
| GB-GBN | 813 (82.4) | 174 (17.6) | 17 | 1004 | 987 |
| GB-NIR | 260 (84.1) | 49 (15.9) | 1 | 310 | 309 |
| GR | 475 (48.0) | 515 (52.0) | 10 | 1000 | 990 |
| IE | 806 (81.4) | 184 (18.6) | 11 | 1001 | 990 |
| IT | 342 (35.3) | 627 (64.7) | 31 | 1000 | 969 |
| LU | 410 (69.0) | 184 (31.0) | 13 | 607 | 594 |
| NL | 606 (60.4) | 398 (39.6) | 19 | 1023 | 1004 |
| PT | 304 (30.7) | 686 (69.3) | 10 | 1000 | 990 |
| SE | 531 (54.1) | 451 (45.9) | 18 | 1000 | 982 |
| N Sum | 8444 | 7233 | 449 | 16126 | |
| N Valid Sum | 8444 | 7233 | | | 15677 |

v509 - Q89 DISABILITY AWARE: PARKINSON

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_19 Parkinson's disease

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v509 by isocntry, Absolute Values (Row Percent), weighted by v9

| v509 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 741 (73.4) | 268 (26.6) | 21 | 1030 | 1009 |
| BE | 482 (47.3) | 538 (52.7) | 10 | 1030 | 1020 |
| DE-E | 284 (29.4) | 682 (70.6) | 48 | 1014 | 966 |
| DE-W | 366 (36.8) | 628 (63.2) | 48 | 1042 | 994 |
| DK | 380 (40.3) | 562 (59.7) | 59 | 1001 | 942 |
| ES | 377 (41.9) | 523 (58.1) | 101 | 1001 | 900 |
| FI | 495 (49.8) | 498 (50.2) | 18 | 1011 | 993 |
| FR | 543 (52.4) | 494 (47.6) | 14 | 1051 | 1037 |
| GB-GBN | 786 (79.7) | 200 (20.3) | 18 | 1004 | 986 |
| GB-NIR | 252 (81.6) | 57 (18.4) | 1 | 310 | 309 |
| GR | 520 (52.4) | 473 (47.6) | 6 | 999 | 993 |
| IE | 721 (73.3) | 262 (26.7) | 18 | 1001 | 983 |
| IT | 342 (35.1) | 633 (64.9) | 24 | 999 | 975 |
| LU | 390 (66.0) | 201 (34.0) | 15 | 606 | 591 |
| NL | 573 (57.0) | 432 (43.0) | 19 | 1024 | 1005 |
| PT | 282 (28.6) | 704 (71.4) | 13 | 999 | 986 |
| SE | 508 (51.7) | 475 (48.3) | 18 | 1001 | 983 |
| N Sum | 8042 | 7630 | 451 | 16123 | |
| N Valid Sum | 8042 | 7630 | | | 15672 |

v510 - Q89 DISABILITY AWARE: MENTAL RETARD

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_20 Mental retardation

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v510 by isocntry, Absolute Values (Row Percent), weighted by v9

| v510 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 745 (74.7) | 252 (25.3) | 34 | 1031 | 997 |
| BE | 390 (38.8) | 615 (61.2) | 25 | 1030 | 1005 |
| DE-E | 265 (27.7) | 691 (72.3) | 58 | 1014 | 956 |
| DE-W | 279 (28.9) | 687 (71.1) | 77 | 1043 | 966 |
| DK | 338 (36.3) | 594 (63.7) | 67 | 999 | 932 |
| ES | 413 (45.1) | 503 (54.9) | 83 | 999 | 916 |
| FI | 618 (62.6) | 370 (37.4) | 23 | 1011 | 988 |
| FR | 436 (42.5) | 591 (57.5) | 24 | 1051 | 1027 |
| GB-GBN | 773 (78.8) | 208 (21.2) | 23 | 1004 | 981 |
| GB-NIR | 244 (79.0) | 65 (21.0) | 1 | 310 | 309 |
| GR | 486 (49.0) | 506 (51.0) | 8 | 1000 | 992 |
| IE | 751 (76.9) | 226 (23.1) | 24 | 1001 | 977 |
| IT | 324 (33.4) | 645 (66.6) | 32 | 1001 | 969 |
| LU | 359 (60.7) | 232 (39.3) | 15 | 606 | 591 |
| NL | 599 (59.5) | 408 (40.5) | 16 | 1023 | 1007 |
| PT | 421 (42.7) | 566 (57.3) | 13 | 1000 | 987 |
| SE | 493 (50.5) | 484 (49.5) | 23 | 1000 | 977 |
| N Sum | 7934 | 7643 | 546 | 16123 | |
| N Valid Sum | 7934 | 7643 | | | 15577 |

v511 - Q89 DISABILITY AWARE: PSYCHIATRIC

Q.89

How aware are you of the various types of disabilities? Would you say you are fairly aware or fairly unaware of the various types of disabilities?

(READ OUT)

Q.89_21 Psychiatric disabilities

- 1 Fairly aware
- 2 Fairly unaware
- 3 DK

Note:

Last trend: EB54.2, Q.54

v511 by isocntry, Absolute Values (Row Percent), weighted by v9

| v511 | 1 | 2 | 3 | N Sum | N Valid Sum |
|-------------|------------|------------|-----|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 685 (68.8) | 310 (31.2) | 37 | 1032 | 995 |
| BE | 332 (33.2) | 667 (66.8) | 31 | 1030 | 999 |
| DE-E | 322 (33.4) | 641 (66.6) | 50 | 1013 | 963 |
| DE-W | 321 (33.1) | 650 (66.9) | 72 | 1043 | 971 |
| DK | 434 (46.0) | 510 (54.0) | 57 | 1001 | 944 |
| ES | 345 (38.5) | 552 (61.5) | 103 | 1000 | 897 |
| FI | 436 (44.7) | 539 (55.3) | 37 | 1012 | 975 |
| FR | 361 (35.2) | 665 (64.8) | 25 | 1051 | 1026 |
| GB-GBN | 772 (78.2) | 215 (21.8) | 17 | 1004 | 987 |
| GB-NIR | 226 (73.4) | 82 (26.6) | 2 | 310 | 308 |
| GR | 465 (46.9) | 527 (53.1) | 7 | 999 | 992 |
| IE | 732 (74.8) | 247 (25.2) | 23 | 1002 | 979 |
| IT | 247 (25.8) | 709 (74.2) | 44 | 1000 | 956 |
| LU | 332 (56.3) | 258 (43.7) | 16 | 606 | 590 |
| NL | 514 (51.3) | 488 (48.7) | 22 | 1024 | 1002 |
| PT | 318 (32.4) | 664 (67.6) | 18 | 1000 | 982 |
| SE | 492 (50.5) | 483 (49.5) | 25 | 1000 | 975 |
| N Sum | 7334 | 8207 | 586 | 16127 | |
| N Valid Sum | 7334 | 8207 | | | 15541 |

v512 - Q90 DISABILITIES - POPULATION SHARE

Q.90

What percentage of the population in (OUR COUNTRY) do you think has a disability of any kind?

(DO NOT SHOW CARD - DO NOT READ OUT - ONE ANSWER ONLY)

- 1 Less than 1%
- 2 1-4%
- 3 5-9%
- 4 10-14%
- 5 15-19%
- 6 20% or more
- 7 DK

Note:

Last trend modified: EB54.2, Q.55

v512 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v512 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | N Sum | N Valid Sum |
|-------------|----------|------------|------------|------------|------------|------------|------|---|-------|-------------|
| isocntry | | | | | | | | | | |
| | | | | | | | | M | | |
| AT | 33 (3.8) | 113 (12.9) | 175 (19.9) | 208 (23.7) | 127 (14.4) | 223 (25.4) | 152 | | 1031 | 879 |
| BE | 19 (2.3) | 122 (14.6) | 174 (20.8) | 177 (21.1) | 96 (11.5) | 250 (29.8) | 192 | | 1030 | 838 |
| DE-E | 13 (1.4) | 109 (12.0) | 217 (24.0) | 180 (19.9) | 153 (16.9) | 234 (25.8) | 108 | | 1014 | 906 |
| DE-W | 28 (3.0) | 127 (13.5) | 211 (22.4) | 229 (24.3) | 130 (13.8) | 217 (23.0) | 103 | | 1045 | 942 |
| DK | 6 (0.7) | 96 (10.5) | 196 (21.5) | 198 (21.7) | 106 (11.6) | 309 (33.9) | 88 | | 999 | 911 |
| ES | 24 (4.3) | 126 (22.7) | 143 (25.7) | 121 (21.8) | 60 (10.8) | 82 (14.7) | 443 | | 999 | 556 |
| FI | 10 (1.1) | 134 (14.6) | 216 (23.6) | 221 (24.2) | 92 (10.1) | 242 (26.4) | 97 | | 1012 | 915 |
| FR | 41 (4.9) | 125 (15.0) | 224 (26.9) | 204 (24.5) | 85 (10.2) | 153 (18.4) | 220 | | 1052 | 832 |
| GB-GBN | 11 (1.3) | 59 (6.7) | 104 (11.8) | 151 (17.2) | 120 (13.6) | 435 (49.4) | 125 | | 1005 | 880 |
| GB-NIR | 2 (0.7) | 19 (7.0) | 37 (13.7) | 45 (16.7) | 36 (13.3) | 131 (48.5) | 38 | | 308 | 270 |
| GR | 10 (1.5) | 86 (13.0) | 190 (28.8) | 161 (24.4) | 87 (13.2) | 126 (19.1) | 341 | | 1001 | 660 |
| IE | 31 (4.1) | 124 (16.6) | 131 (17.5) | 163 (21.8) | 92 (12.3) | 206 (27.6) | 254 | | 1001 | 747 |
| IT | 8 (1.1) | 128 (18.1) | 168 (23.7) | 157 (22.2) | 79 (11.2) | 168 (23.7) | 292 | | 1000 | 708 |
| LU | 15 (2.9) | 95 (18.2) | 159 (30.4) | 108 (20.7) | 58 (11.1) | 88 (16.8) | 83 | | 606 | 523 |
| NL | 9 (0.9) | 97 (10.2) | 161 (16.9) | 182 (19.2) | 143 (15.1) | 358 (37.7) | 73 | | 1023 | 950 |
| PT | 15 (2.4) | 111 (17.9) | 118 (19.1) | 112 (18.1) | 81 (13.1) | 182 (29.4) | 382 | | 1001 | 619 |
| SE | 7 (0.7) | 80 (8.6) | 173 (18.5) | 195 (20.9) | 126 (13.5) | 354 (37.9) | 66 | | 1001 | 935 |
| N Sum | 282 | 1751 | 2797 | 2812 | 1671 | 3758 | 3057 | | 16128 | |
| N Valid Sum | 282 | 1751 | 2797 | 2812 | 1671 | 3758 | | | | 13071 |

v513 - Q91 EURO CURRENCY FEEL - PERS PLEASSED

Let's finish with two questions on the euro.

Q.91

ONLY IN EURO ZONE

All things considered, do you personally feel very pleased, fairly pleased, not very pleased, not at all pleased that the euro became our currency?

(ONE ANSWER ONLY)

- 1 Very pleased
- 2 Fairly pleased
- 3 Not very pleased
- 4 Not at all pleased
- 5 None of these
- 6 DK
- 9 Inap. (coded 7, 9 and 15 in V12)

v513 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v513 | 1 | 2 | 3 | 4 | 5 | 6 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------------|-----|------|------|-------|-------------|
| isocntry | | | | | | | | | | |
| | | | | | | | M | M | | |
| AT | 160 (16.0) | 373 (37.4) | 250 (25.1) | 173 (17.4) | 41 (4.1) | 34 | | | 1031 | 997 |
| BE | 191 (18.7) | 433 (42.3) | 160 (15.6) | 141 (13.8) | 99 (9.7) | 5 | | | 1029 | 1024 |
| DE-E | 27 (2.7) | 174 (17.4) | 340 (34.0) | 457 (45.7) | 3 (0.3) | 13 | | | 1014 | 1001 |
| DE-W | 51 (5.0) | 296 (28.7) | 294 (28.5) | 377 (36.6) | 12 (1.2) | 13 | | | 1043 | 1030 |
| DK | | | | | | | | 1000 | 1000 | |
| ES | 79 (8.0) | 290 (29.5) | 260 (26.5) | 310 (31.6) | 43 (4.4) | 18 | | | 1000 | 982 |
| FI | 137 (13.7) | 473 (47.4) | 192 (19.3) | 190 (19.1) | 5 (0.5) | 14 | | | 1011 | 997 |
| FR | 76 (7.3) | 321 (30.9) | 208 (20.0) | 253 (24.4) | 180 (17.3) | 12 | | | 1050 | 1038 |
| GB-GBN | | | | | | | | 1004 | 1004 | |
| GB-NIR | | | | | | | | 310 | 310 | |
| GR | 37 (3.7) | 134 (13.4) | 251 (25.2) | 567 (56.9) | 8 (0.8) | 3 | | | 1000 | 997 |
| IE | 132 (13.6) | 399 (41.0) | 187 (19.2) | 213 (21.9) | 42 (4.3) | 29 | | | 1002 | 973 |
| IT | 62 (6.3) | 225 (23.0) | 259 (26.5) | 408 (41.8) | 23 (2.4) | 23 | | | 1000 | 977 |
| LU | 203 (33.7) | 234 (38.8) | 82 (13.6) | 65 (10.8) | 19 (3.2) | 2 | | | 605 | 603 |
| NL | 96 (9.4) | 297 (29.1) | 232 (22.7) | 395 (38.6) | 2 (0.2) | 1 | | | 1023 | 1022 |
| PT | 30 (3.0) | 359 (36.4) | 324 (32.9) | 195 (19.8) | 78 (7.9) | 14 | | | 1000 | 986 |
| SE | | | | | | | | 1000 | 1000 | |
| N Sum | 1281 | 4008 | 3039 | 3744 | 555 | 181 | 3314 | | 16122 | |
| N Valid Sum | 1281 | 4008 | 3039 | 3744 | 555 | | | | | 12627 |

v514 - Q92 EURO CURRENCY FEEL - MORE EUROPEAN

Q.92

ONLY IN EURO ZONE

Do you totally agree, tend to agree, tend to disagree or totally disagree with the statement that: "By using euros instead of (FORMER NATIONAL CURRENCY), we feel more European than before"?

(ONE ANSWER ONLY)

- 1 Totally agree
- 2 Tend to agree
- 3 Tend to disagree
- 4 Totally disagree
- 5 It has nothing to do with how European we feel (SPONTANEOUS)
- 6 I am not interested in Europe (SPONTANEOUS)
- 7 DK
- 9 Inap. (coded 7, 9 and 15 in V12)

v514 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v514 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 9 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------------|----------|-----|------|------|-------|-------------|
| isocntry | | | | | | | | | | | |
| | | | | | | | | M | M | | |
| AT | 124 (12.4) | 194 (19.3) | 217 (21.6) | 294 (29.3) | 157 (15.6) | 18 (1.8) | 27 | | | 1031 | 1004 |
| BE | 63 (6.2) | 230 (22.6) | 198 (19.5) | 329 (32.4) | 170 (16.7) | 26 (2.6) | 14 | | | 1030 | 1016 |
| DE-E | 33 (3.4) | 193 (19.7) | 228 (23.3) | 338 (34.5) | 175 (17.9) | 13 (1.3) | 35 | | | 1015 | 980 |
| DE-W | 77 (7.6) | 254 (25.0) | 218 (21.4) | 246 (24.2) | 215 (21.1) | 8 (0.8) | 25 | | | 1043 | 1018 |
| DK | | | | | | | | | 1000 | 1000 | |
| ES | 74 (7.6) | 249 (25.6) | 178 (18.3) | 261 (26.9) | 191 (19.7) | 19 (2.0) | 28 | | | 1000 | 972 |
| FI | 77 (7.8) | 259 (26.3) | 219 (22.2) | 323 (32.8) | 103 (10.5) | 4 (0.4) | 27 | | | 1012 | 985 |
| FR | 86 (8.4) | 308 (29.9) | 126 (12.2) | 272 (26.4) | 212 (20.6) | 25 (2.4) | 21 | | | 1050 | 1029 |
| GB-GBN | | | | | | | | | 1004 | 1004 | |
| GB-NIR | | | | | | | | | 310 | 310 | |
| GR | 50 (5.0) | 149 (14.9) | 129 (12.9) | 542 (54.3) | 118 (11.8) | 10 (1.0) | 2 | | | 1000 | 998 |
| IE | 105 (10.9) | 398 (41.5) | 140 (14.6) | 191 (19.9) | 108 (11.3) | 18 (1.9) | 42 | | | 1002 | 960 |
| IT | 84 (8.6) | 267 (27.5) | 154 (15.8) | 235 (24.2) | 212 (21.8) | 20 (2.1) | 29 | | | 1001 | 972 |
| LU | 127 (21.4) | 164 (27.6) | 87 (14.6) | 98 (16.5) | 109 (18.4) | 9 (1.5) | 12 | | | 606 | 594 |
| NL | 50 (4.9) | 191 (18.8) | 103 (10.1) | 542 (53.3) | 126 (12.4) | 4 (0.4) | 6 | | | 1022 | 1016 |
| PT | 37 (3.9) | 293 (30.8) | 274 (28.8) | 190 (20.0) | 131 (13.8) | 26 (2.7) | 48 | | | 999 | 951 |
| SE | | | | | | | | | 1000 | 1000 | |
| N Sum | 987 | 3149 | 2271 | 3861 | 2027 | 200 | 316 | 3314 | | 16125 | |
| N Valid Sum | 987 | 3149 | 2271 | 3861 | 2027 | 200 | | | | | 12495 |

v515 - D1 LEFT-RIGHT PLACEMENT

D.1

ASK ALL

In political matters people talk of "the left" and "the right". How would you place your views on this scale?

(SHOW CARD)

(DO NOT PROMPT - IF CONTACT HESITATES, TRY AGAIN)

- 1 Box 1 - left
- 2 Box 2
- 3 Box 3
- 4 Box 4
- 5 Box 5
- 6 Box 6
- 7 Box 7
- 8 Box 8
- 9 Box 9
- 10 Box 10 - right
- 97 Refusal
- 98 DK

Note:

Last trend: EB59.2, D.1

v515 by isocntry, Absolute Values (Row Percent), weighted by v9

| v515 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 97 | 98 |
|-------------|-----------|----------|------------|------------|------------|------------|------------|------------|----------|----------|------|------|
| isocntry | | | | | | | | | | | | |
| | | | | | | | | | | | | M M |
| AT | 21 (2.9) | 31 (4.3) | 62 (8.6) | 85 (11.9) | 184 (25.7) | 167 (23.3) | 77 (10.7) | 57 (7.9) | 21 (2.9) | 12 (1.7) | 161 | 151 |
| BE | 25 (3.3) | 43 (5.7) | 91 (12.1) | 76 (10.1) | 256 (33.9) | 72 (9.5) | 90 (11.9) | 61 (8.1) | 21 (2.8) | 20 (2.6) | 105 | 170 |
| DE-E | 29 (3.7) | 30 (3.8) | 111 (14.2) | 122 (15.6) | 288 (36.9) | 111 (14.2) | 47 (6.0) | 33 (4.2) | 5 (0.6) | 5 (0.6) | 130 | 103 |
| DE-W | 9 (1.1) | 21 (2.6) | 82 (10.1) | 107 (13.2) | 241 (29.8) | 155 (19.1) | 94 (11.6) | 60 (7.4) | 18 (2.2) | 23 (2.8) | 123 | 111 |
| DK | 17 (1.9) | 28 (3.1) | 92 (10.1) | 125 (13.7) | 215 (23.5) | 127 (13.9) | 118 (12.9) | 134 (14.7) | 22 (2.4) | 35 (3.8) | 31 | 56 |
| ES | 49 (6.8) | 41 (5.7) | 118 (16.3) | 120 (16.6) | 222 (30.6) | 66 (9.1) | 52 (7.2) | 43 (5.9) | 8 (1.1) | 6 (0.8) | 174 | 100 |
| FI | 20 (2.5) | 37 (4.6) | 74 (9.1) | 116 (14.3) | 202 (24.9) | 141 (17.4) | 93 (11.5) | 81 (10.0) | 23 (2.8) | 23 (2.8) | 62 | 141 |
| FR | 42 (5.2) | 43 (5.3) | 131 (16.3) | 112 (13.9) | 190 (23.6) | 76 (9.4) | 89 (11.0) | 74 (9.2) | 37 (4.6) | 12 (1.5) | 137 | 107 |
| GB-GBN | 41 (5.4) | 38 (5.0) | 62 (8.2) | 84 (11.1) | 323 (42.6) | 68 (9.0) | 62 (8.2) | 50 (6.6) | 14 (1.8) | 17 (2.2) | 40 | 204 |
| GB-NIR | 2 (0.8) | 3 (1.3) | 16 (6.7) | 19 (8.0) | 123 (51.7) | 36 (15.1) | 24 (10.1) | 12 (5.0) | 2 (0.8) | 1 (0.4) | 11 | 62 |
| GR | 12 (2.0) | 17 (2.9) | 47 (8.0) | 46 (7.8) | 242 (41.3) | 66 (11.3) | 48 (8.2) | 56 (9.6) | 22 (3.8) | 30 (5.1) | 307 | 107 |
| IE | 24 (3.5) | 21 (3.0) | 42 (6.1) | 63 (9.1) | 266 (38.6) | 103 (14.9) | 72 (10.4) | 60 (8.7) | 15 (2.2) | 24 (3.5) | 73 | 238 |
| IT | 63 (10.0) | 60 (9.5) | 72 (11.4) | 69 (11.0) | 120 (19.1) | 73 (11.6) | 62 (9.9) | 52 (8.3) | 25 (4.0) | 33 (5.2) | 242 | 128 |
| LU | 17 (3.9) | 14 (3.2) | 55 (12.5) | 42 (9.5) | 192 (43.6) | 59 (13.4) | 30 (6.8) | 19 (4.3) | 1 (0.2) | 11 (2.5) | 47 | 119 |
| NL | 28 (2.9) | 44 (4.5) | 109 (11.1) | 157 (16.0) | 234 (23.9) | 161 (16.4) | 137 (14.0) | 76 (7.8) | 20 (2.0) | 13 (1.3) | 3 | 39 |
| PT | 26 (3.7) | 21 (3.0) | 78 (11.0) | 106 (15.0) | 181 (25.6) | 112 (15.8) | 101 (14.3) | 54 (7.6) | 9 (1.3) | 19 (2.7) | 103 | 190 |
| SE | 31 (3.4) | 49 (5.3) | 122 (13.3) | 139 (15.1) | 210 (22.9) | 104 (11.3) | 113 (12.3) | 111 (12.1) | 21 (2.3) | 18 (2.0) | 23 | 58 |
| N Sum | 456 | 541 | 1364 | 1588 | 3689 | 1697 | 1309 | 1033 | 284 | 302 | 1772 | 2084 |
| N Valid Sum | 456 | 541 | 1364 | 1588 | 3689 | 1697 | 1309 | 1033 | 284 | 302 | | |

| v515 | N Sum | N Valid Sum |
|-------------|-------|-------------|
| isocntry | | |
| AT | 1029 | 717 |
| BE | 1030 | 755 |
| DE-E | 1014 | 781 |
| DE-W | 1044 | 810 |
| DK | 1000 | 913 |
| ES | 999 | 725 |
| FI | 1013 | 810 |
| FR | 1050 | 806 |
| GB-GBN | 1003 | 759 |
| GB-NIR | 311 | 238 |
| GR | 1000 | 586 |
| IE | 1001 | 690 |
| IT | 999 | 629 |
| LU | 606 | 440 |
| NL | 1021 | 979 |
| PT | 1000 | 707 |
| SE | 999 | 918 |
| N Sum | 16119 | |
| N Valid Sum | | 12263 |

v516 - D1 LEFT-RIGHT PLACEMENT - RECODED 3 CAT

D.1R1 Left - right scale (RECODED)

- 1 (1 - 4) Left
- 2 (5 - 6) Centre
- 3 (7 -10) Right
- 4 NA/DK/Refusal

Derivation:

This variable collapses answers to D.1 into three categories.

Note:

See D.1 for complete question text

v516 by isocntry, Absolute Values (Row Percent), weighted by v9

| v516 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------|-------|-------------|
| isocntry | M | | | | | |
| AT | 200 (27.8) | 351 (48.8) | 168 (23.4) | 313 | 1032 | 719 |
| BE | 235 (31.1) | 328 (43.4) | 192 (25.4) | 275 | 1030 | 755 |
| DE-E | 292 (37.4) | 399 (51.1) | 90 (11.5) | 233 | 1014 | 781 |
| DE-W | 218 (27.0) | 395 (48.9) | 195 (24.1) | 234 | 1042 | 808 |
| DK | 263 (28.8) | 342 (37.4) | 309 (33.8) | 87 | 1001 | 914 |
| ES | 328 (45.2) | 288 (39.7) | 109 (15.0) | 274 | 999 | 725 |
| FI | 247 (30.5) | 343 (42.4) | 219 (27.1) | 202 | 1011 | 809 |
| FR | 328 (40.7) | 266 (33.0) | 212 (26.3) | 245 | 1051 | 806 |
| GB-GBN | 224 (29.5) | 391 (51.5) | 144 (19.0) | 244 | 1003 | 759 |
| GB-NIR | 40 (16.8) | 159 (66.8) | 39 (16.4) | 72 | 310 | 238 |
| GR | 122 (20.9) | 308 (52.6) | 155 (26.5) | 414 | 999 | 585 |
| IE | 150 (21.7) | 369 (53.5) | 171 (24.8) | 311 | 1001 | 690 |
| IT | 264 (41.9) | 193 (30.6) | 173 (27.5) | 370 | 1000 | 630 |
| LU | 128 (29.1) | 251 (57.0) | 61 (13.9) | 167 | 607 | 440 |
| NL | 339 (34.6) | 395 (40.3) | 247 (25.2) | 42 | 1023 | 981 |
| PT | 230 (32.6) | 293 (41.5) | 183 (25.9) | 294 | 1000 | 706 |
| SE | 342 (37.2) | 314 (34.1) | 264 (28.7) | 81 | 1001 | 920 |
| N Sum | 3950 | 5385 | 2931 | 3858 | 16124 | |
| N Valid Sum | 3950 | 5385 | 2931 | | | 12266 |

v517 - D1 LEFT-RIGHT PLACEMENT - RECODED 5 CAT

D.1R2 Left - right scale (RECODED)

- 1 (1 - 2) Left
- 2 (3 - 4)
- 3 (5 - 6) Centre
- 4 (7 - 8)
- 5 (9 -10) Right
- 6 NA/DK/Refusal

Derivation:

This variable collapses answers to D.1 into five categories.

Note:

See D.1 for complete question text

NO QUESTIONS D.2 TO D.6

v517 by isocntry, Absolute Values (Row Percent), weighted by v9

| v517 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|----------|------|-------|-------------|
| isocntry | M | | | | | | | |
| AT | 52 (7.3) | 147 (20.5) | 351 (49.0) | 134 (18.7) | 33 (4.6) | 313 | 1030 | 717 |
| BE | 68 (9.0) | 166 (22.0) | 328 (43.5) | 151 (20.0) | 41 (5.4) | 275 | 1029 | 754 |
| DE-E | 59 (7.6) | 233 (29.8) | 399 (51.1) | 81 (10.4) | 9 (1.2) | 233 | 1014 | 781 |
| DE-W | 30 (3.7) | 188 (23.3) | 395 (48.9) | 154 (19.1) | 41 (5.1) | 234 | 1042 | 808 |
| DK | 46 (5.0) | 217 (23.7) | 342 (37.4) | 252 (27.6) | 57 (6.2) | 87 | 1001 | 914 |
| ES | 90 (12.4) | 238 (32.8) | 288 (39.7) | 96 (13.2) | 14 (1.9) | 274 | 1000 | 726 |
| FI | 56 (6.9) | 190 (23.5) | 343 (42.5) | 174 (21.5) | 45 (5.6) | 202 | 1010 | 808 |
| FR | 85 (10.5) | 243 (30.1) | 266 (33.0) | 163 (20.2) | 49 (6.1) | 245 | 1051 | 806 |
| GB-GBN | 79 (10.4) | 145 (19.1) | 391 (51.5) | 112 (14.8) | 32 (4.2) | 244 | 1003 | 759 |
| GB-NIR | 5 (2.1) | 35 (14.7) | 159 (66.8) | 36 (15.1) | 3 (1.3) | 72 | 310 | 238 |
| GR | 30 (5.1) | 93 (15.8) | 308 (52.5) | 104 (17.7) | 52 (8.9) | 414 | 1001 | 587 |
| IE | 45 (6.5) | 105 (15.2) | 369 (53.5) | 132 (19.1) | 39 (5.7) | 311 | 1001 | 690 |
| IT | 122 (19.4) | 141 (22.4) | 193 (30.7) | 115 (18.3) | 58 (9.2) | 370 | 999 | 629 |
| LU | 31 (7.0) | 97 (22.0) | 251 (57.0) | 49 (11.1) | 12 (2.7) | 167 | 607 | 440 |
| NL | 73 (7.4) | 266 (27.1) | 395 (40.3) | 214 (21.8) | 33 (3.4) | 42 | 1023 | 981 |
| PT | 47 (6.7) | 183 (25.9) | 293 (41.5) | 155 (22.0) | 28 (4.0) | 294 | 1000 | 706 |
| SE | 81 (8.8) | 261 (28.4) | 314 (34.1) | 225 (24.5) | 39 (4.2) | 81 | 1001 | 920 |
| N Sum | 999 | 2948 | 5385 | 2347 | 585 | 3858 | 16122 | |
| N Valid Sum | 999 | 2948 | 5385 | 2347 | 585 | | | 12264 |

D.7

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

- 1 Married
- 2 Remarried
- 3 Unmarried, currently living with partner
- 4 Unmarried, having never lived with a partner
- 5 Unmarried, having previously lived with a partner, but now on my own
- 6 Divorced
- 7 Separated
- 8 Widowed
- 9 Other (SPONTANEOUS)
- 97 Refusal (SPONTANEOUS)

Last trend: EB59.2, D.7

v518 by isocntry, Absolute Values (Row Percent), weighted by v9

| v518 1 2 3 4 5 6 7 8 9 97 N Sum N Valid Sum | | | | | | | | | | | | |
|---|------------|----------|------------|------------|----------|------------|----------|------------|----------|----|-------|-------|
| isocntry | M | | | | | | | | | | | |
| AT | 475 (46.3) | 8 (0.8) | 108 (10.5) | 138 (13.5) | 65 (6.3) | 85 (8.3) | 21 (2.0) | 101 (9.8) | 25 (2.4) | 6 | 1032 | 1026 |
| BE | 473 (47.2) | 11 (1.1) | 90 (9.0) | 158 (15.8) | 46 (4.6) | 79 (7.9) | 28 (2.8) | 98 (9.8) | 19 (1.9) | 28 | 1030 | 1002 |
| DE-E | 428 (42.5) | 17 (1.7) | 100 (9.9) | 160 (15.9) | 75 (7.4) | 84 (8.3) | 17 (1.7) | 120 (11.9) | 6 (0.6) | 5 | 1012 | 1007 |
| DE-W | 520 (50.3) | 24 (2.3) | 76 (7.4) | 137 (13.2) | 71 (6.9) | 72 (7.0) | 17 (1.6) | 114 (11.0) | 3 (0.3) | 10 | 1044 | 1034 |
| DK | 469 (47.1) | 28 (2.8) | 122 (12.2) | 114 (11.4) | 97 (9.7) | 70 (7.0) | 13 (1.3) | 77 (7.7) | 6 (0.6) | 5 | 1001 | 996 |
| ES | 488 (48.9) | 27 (2.7) | 55 (5.5) | 259 (26.0) | 29 (2.9) | 28 (2.8) | 29 (2.9) | 82 (8.2) | 1 (0.1) | 3 | 1001 | 998 |
| FI | 382 (37.9) | 19 (1.9) | 152 (15.1) | 155 (15.4) | 58 (5.8) | 133 (13.2) | 5 (0.5) | 87 (8.6) | 16 (1.6) | 3 | 1010 | 1007 |
| FR | 426 (40.6) | 17 (1.6) | 126 (12.0) | 171 (16.3) | 99 (9.4) | 105 (10.0) | 21 (2.0) | 81 (7.7) | 4 (0.4) | 2 | 1052 | 1050 |
| GB-GBN | 442 (44.1) | 13 (1.3) | 113 (11.3) | 140 (14.0) | 66 (6.6) | 91 (9.1) | 23 (2.3) | 102 (10.2) | 12 (1.2) | 2 | 1004 | 1002 |
| GB-NIR | 166 (53.5) | 6 (1.9) | 22 (7.1) | 56 (18.1) | 13 (4.2) | 10 (3.2) | 9 (2.9) | 27 (8.7) | 1 (0.3) | | 310 | 310 |
| GR | 571 (57.4) | 11 (1.1) | 35 (3.5) | 259 (26.0) | 14 (1.4) | 25 (2.5) | 5 (0.5) | 75 (7.5) | | 4 | 999 | 995 |
| IE | 514 (51.7) | 3 (0.3) | 60 (6.0) | 262 (26.4) | 26 (2.6) | 3 (0.3) | 29 (2.9) | 59 (5.9) | 38 (3.8) | 9 | 1003 | 994 |
| IT | 506 (51.0) | 7 (0.7) | 29 (2.9) | 281 (28.3) | 26 (2.6) | 21 (2.1) | 28 (2.8) | 94 (9.5) | 1 (0.1) | 8 | 1001 | 993 |
| LU | 311 (51.5) | 13 (2.2) | 52 (8.6) | 81 (13.4) | 47 (7.8) | 39 (6.5) | 9 (1.5) | 51 (8.4) | 1 (0.2) | 2 | 606 | 604 |
| NL | 486 (47.5) | 16 (1.6) | 105 (10.3) | 206 (20.1) | 53 (5.2) | 75 (7.3) | 7 (0.7) | 62 (6.1) | 13 (1.3) | 1 | 1024 | 1023 |
| PT | 540 (54.1) | 19 (1.9) | 39 (3.9) | 232 (23.2) | 23 (2.3) | 33 (3.3) | 11 (1.1) | 102 (10.2) | | 1 | 1000 | 999 |
| SE | 387 (38.9) | 15 (1.5) | 170 (17.1) | 140 (14.1) | 90 (9.0) | 80 (8.0) | 19 (1.9) | 73 (7.3) | 21 (2.1) | 4 | 999 | 995 |
| N Sum | 7584 | 254 | 1454 | 2949 | 898 | 1033 | 291 | 1405 | 167 | 93 | 16128 | |
| N Valid Sum | 7584 | 254 | 1454 | 2949 | 898 | 1033 | 291 | 1405 | 167 | | | 16035 |

v519 - D8 AGE EDUCATION

D.8

How old were you when you stopped full-time education?

(IF "STILL STUDYING": CODE "00")

0 NA

6 6 years (see note)

39 39 years

98 Still studying

Note:

Original code "00" recoded to "98"

According to the Portuguese field questionnaire the high number of Portuguese respondents coded "6" "Up to 6 years" are supposed to include illiterates.

Last trend: EB59.2, D.8

v520 - D8 AGE EDUCATION - RECODED

D.8R Age when finished full-time education - RECODED

- 0 NA
- 1 Up to 14 years (see note)
- 2 15 years
- 3 16 years
- 4 17 years
- 5 18 years
- 6 19 years
- 7 20 years
- 8 21 years
- 9 22 years and older
- 10 Still studying

Note:

See D.8 for complete question text

According to the Portuguese field questionnaire the high number of Portuguese respondents coded "6" "Up to 6 years" are supposed to include illiterates.

NO QUESTION D.9

v520 by isocntry, Absolute Values (Row Percent), weighted by v9

| v520 | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|-------------|------------|------------|------------|------------|------------|------------|------------|----------|------------|------------|------------|
| isocntry | M | | | | | | | | | | |
| AT | 136 (13.2) | 200 (19.4) | 70 (6.8) | 103 (10.0) | 167 (16.2) | 102 (9.9) | 47 (4.6) | 28 (2.7) | 87 (8.4) | 90 (8.7) | |
| BE | 176 (17.1) | 38 (3.7) | 91 (8.8) | 62 (6.0) | 230 (22.3) | 76 (7.4) | 69 (6.7) | 74 (7.2) | 125 (12.1) | 89 (8.6) | |
| DE-E | 122 (12.0) | 54 (5.3) | 263 (25.9) | 112 (11.0) | 111 (10.9) | 68 (6.7) | 45 (4.4) | 24 (2.4) | 123 (12.1) | 92 (9.1) | |
| DE-W | 150 (14.4) | 130 (12.5) | 173 (16.6) | 137 (13.2) | 104 (10.0) | 58 (5.6) | 23 (2.2) | 20 (1.9) | 147 (14.1) | 99 (9.5) | |
| DK | 78 (7.8) | 26 (2.6) | 36 (3.6) | 31 (3.1) | 54 (5.4) | 70 (7.0) | 100 (10.0) | 70 (7.0) | 394 (39.4) | 140 (14.0) | |
| ES | 364 (36.4) | 31 (3.1) | 120 (12.0) | 49 (4.9) | 107 (10.7) | 33 (3.3) | 35 (3.5) | 32 (3.2) | 129 (12.9) | 100 (10.0) | |
| FI | 83 (8.2) | 72 (7.1) | 94 (9.3) | 69 (6.8) | 98 (9.7) | 85 (8.4) | 66 (6.5) | 41 (4.1) | 277 (27.4) | 126 (12.5) | |
| FR | 152 (14.4) | 47 (4.5) | 160 (15.2) | 93 (8.8) | 178 (16.9) | 58 (5.5) | 82 (7.8) | 51 (4.8) | 155 (14.7) | 76 (7.2) | |
| GB-GBN | 82 (8.2) | 196 (19.5) | 364 (36.3) | 76 (7.6) | 87 (8.7) | 20 (2.0) | 11 (1.1) | 29 (2.9) | 74 (7.4) | 65 (6.5) | |
| GB-NIR | 38 (12.2) | 46 (14.8) | 87 (28.0) | 34 (10.9) | 24 (7.7) | 14 (4.5) | 6 (1.9) | 15 (4.8) | 26 (8.4) | 21 (6.8) | |
| GR | 320 (32.0) | 48 (4.8) | 15 (1.5) | 28 (2.8) | 219 (21.9) | 26 (2.6) | 42 (4.2) | 16 (1.6) | 163 (16.3) | 123 (12.3) | |
| IE | 93 (9.3) | 68 (6.8) | 148 (14.8) | 148 (14.8) | 222 (22.2) | 53 (5.3) | 50 (5.0) | 41 (4.1) | 61 (6.1) | 117 (11.7) | |
| IT | 303 (30.3) | 53 (5.3) | 38 (3.8) | 35 (3.5) | 96 (9.6) | 143 (14.3) | 58 (5.8) | 19 (1.9) | 150 (15.0) | 105 (10.5) | |
| LU | 63 (10.4) | 53 (8.7) | 69 (11.4) | 39 (6.4) | 72 (11.9) | 50 (8.3) | 37 (6.1) | 43 (7.1) | 107 (17.7) | 73 (12.0) | |
| NL | 66 (6.4) | 63 (6.2) | 107 (10.4) | 131 (12.8) | 129 (12.6) | 85 (8.3) | 63 (6.2) | 56 (5.5) | 195 (19.0) | 129 (12.6) | |
| PT | 559 (55.9) | 41 (4.1) | 70 (7.0) | 42 (4.2) | 62 (6.2) | 32 (3.2) | 27 (2.7) | 18 (1.8) | 54 (5.4) | 95 (9.5) | |
| SE | 8 | 90 (9.1) | 65 (6.5) | 54 (5.4) | 48 (4.8) | 91 (9.2) | 78 (7.9) | 61 (6.1) | 39 (3.9) | 321 (32.3) | 146 (14.7) |
| N Sum | 8 | 2875 | 1231 | 1959 | 1237 | 2051 | 1051 | 822 | 616 | 2588 | 1686 |
| N Valid Sum | | 2875 | 1231 | 1959 | 1237 | 2051 | 1051 | 822 | 616 | 2588 | 1686 |

| v520 | N Sum | N Valid Sum |
|-------------|-------|-------------|
| isocntry | | |
| AT | 1030 | 1030 |
| BE | 1030 | 1030 |
| DE-E | 1014 | 1014 |
| DE-W | 1041 | 1041 |
| DK | 999 | 999 |
| ES | 1000 | 1000 |
| FI | 1011 | 1011 |
| FR | 1052 | 1052 |
| GB-GBN | 1004 | 1004 |
| GB-NIR | 311 | 311 |
| GR | 1000 | 1000 |
| IE | 1001 | 1001 |
| IT | 1000 | 1000 |
| LU | 606 | 606 |
| NL | 1024 | 1024 |
| PT | 1000 | 1000 |
| SE | 1001 | 993 |
| N Sum | 16124 | |
| N Valid Sum | | 16116 |

v521 - D10 GENDER

D.10 GENDER

1 Male

2 Female

Note:

Last trend: EB59.2, D.10

v521 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v521 | 1 | 2 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 494 (47.9) | 537 (52.1) | | 1031 | 1031 |
| BE | 499 (48.4) | 531 (51.6) | | 1030 | 1030 |
| DE-E | 489 (48.2) | 525 (51.8) | | 1014 | 1014 |
| DE-W | 504 (48.3) | 539 (51.7) | | 1043 | 1043 |
| DK | 490 (49.0) | 510 (51.0) | | 1000 | 1000 |
| ES | 485 (48.5) | 515 (51.5) | | 1000 | 1000 |
| FI | 488 (48.3) | 523 (51.7) | | 1011 | 1011 |
| FR | 504 (48.0) | 547 (52.0) | | 1051 | 1051 |
| GB-GBN | 482 (48.0) | 522 (52.0) | | 1004 | 1004 |
| GB-NIR | 149 (48.1) | 161 (51.9) | | 310 | 310 |
| GR | 489 (48.9) | 511 (51.1) | | 1000 | 1000 |
| IE | 493 (49.3) | 508 (50.7) | | 1001 | 1001 |
| IT | 481 (48.1) | 519 (51.9) | | 1000 | 1000 |
| LU | 296 (48.8) | 310 (51.2) | | 606 | 606 |
| NL | 502 (49.1) | 521 (50.9) | | 1023 | 1023 |
| PT | 477 (47.7) | 523 (52.3) | | 1000 | 1000 |
| SE | 490 (49.0) | 510 (51.0) | | 1000 | 1000 |
| N Sum | 7812 | 8312 | | 16124 | |
| N Valid Sum | 7812 | 8312 | | | 16124 |

v522 - D11 AGE EXACT

D.11

How old are you?

15 15 years

99 99 years

Note:

Last trend: EB59.2, D.11

Actual number is coded

v523 - D11 AGE RECODED - FOUR GROUPS

D.11R1 R'S age - four collapsed categories

- 1 15 - 24 years
- 2 25 - 39 years
- 3 40 - 54 years
- 4 55 years and older

Derivation:

This variable collapses answers to D.11 into four categories.

Note:

See D.11 for complete question text

v523 by isocntry, Absolute Values (Row Percent), weighted by v9

| v523 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-------|-------------|
| isocntry | | | | | | |
| AT | 145 (14.1) | 300 (29.1) | 256 (24.8) | 330 (32.0) | 1031 | 1031 |
| BE | 151 (14.7) | 273 (26.5) | 268 (26.0) | 338 (32.8) | 1030 | 1030 |
| DE-E | 146 (14.4) | 282 (27.8) | 239 (23.6) | 347 (34.2) | 1014 | 1014 |
| DE-W | 134 (12.8) | 289 (27.7) | 256 (24.5) | 364 (34.9) | 1043 | 1043 |
| DK | 139 (13.9) | 275 (27.5) | 260 (26.0) | 325 (32.5) | 999 | 999 |
| ES | 166 (16.6) | 291 (29.1) | 228 (22.8) | 316 (31.6) | 1001 | 1001 |
| FI | 157 (15.5) | 246 (24.3) | 288 (28.5) | 320 (31.7) | 1011 | 1011 |
| FR | 168 (16.0) | 278 (26.4) | 277 (26.3) | 329 (31.3) | 1052 | 1052 |
| GB-GBN | 151 (15.0) | 273 (27.2) | 251 (25.0) | 329 (32.8) | 1004 | 1004 |
| GB-NIR | 56 (18.1) | 88 (28.4) | 75 (24.2) | 91 (29.4) | 310 | 310 |
| GR | 175 (17.5) | 270 (27.0) | 220 (22.0) | 334 (33.4) | 999 | 999 |
| IE | 220 (22.0) | 286 (28.6) | 242 (24.2) | 253 (25.3) | 1001 | 1001 |
| IT | 133 (13.3) | 278 (27.8) | 239 (23.9) | 350 (35.0) | 1000 | 1000 |
| LU | 84 (13.8) | 180 (29.7) | 161 (26.5) | 182 (30.0) | 607 | 607 |
| NL | 149 (14.6) | 296 (28.9) | 280 (27.4) | 298 (29.1) | 1023 | 1023 |
| PT | 172 (17.2) | 266 (26.6) | 238 (23.8) | 324 (32.4) | 1000 | 1000 |
| SE | 141 (14.1) | 255 (25.5) | 249 (24.9) | 354 (35.4) | 999 | 999 |
| N Sum | 2487 | 4426 | 4027 | 5184 | 16124 | |
| N Valid Sum | 2487 | 4426 | 4027 | 5184 | | 16124 |

v524 - D11 AGE RECODED - SIX GROUPS

D.11R2 R'S age - six collapsed categories

- 1 15 - 24 years
- 2 25 - 34 years
- 3 35 - 44 years
- 4 45 - 54 years
- 5 55 - 64 years
- 6 65 years and older

Derivation:

This variable collapses answers to D.11 into six categories.

Note:

See D.11 for complete question text

NO QUESTIONS D.12 TO D.14

v524 by isocntry, Absolute Values (Row Percent), weighted by v9

| v524 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------------|------------|-------|-------------|
| isocntry | | | | | | | | |
| AT | 145 (14.1) | 190 (18.4) | 206 (20.0) | 160 (15.5) | 140 (13.6) | 190 (18.4) | 1031 | 1031 |
| BE | 151 (14.7) | 174 (16.9) | 194 (18.8) | 172 (16.7) | 128 (12.4) | 211 (20.5) | 1030 | 1030 |
| DE-E | 146 (14.4) | 185 (18.2) | 192 (18.9) | 144 (14.2) | 167 (16.5) | 180 (17.8) | 1014 | 1014 |
| DE-W | 134 (12.8) | 180 (17.3) | 205 (19.7) | 160 (15.3) | 157 (15.1) | 207 (19.8) | 1043 | 1043 |
| DK | 139 (13.9) | 181 (18.1) | 181 (18.1) | 174 (17.4) | 143 (14.3) | 182 (18.2) | 1000 | 1000 |
| ES | 166 (16.6) | 198 (19.8) | 177 (17.7) | 144 (14.4) | 117 (11.7) | 198 (19.8) | 1000 | 1000 |
| FI | 157 (15.5) | 156 (15.4) | 181 (17.9) | 197 (19.5) | 135 (13.4) | 185 (18.3) | 1011 | 1011 |
| FR | 168 (16.0) | 182 (17.3) | 189 (18.0) | 183 (17.4) | 120 (11.4) | 209 (19.9) | 1051 | 1051 |
| GB-GBN | 151 (15.0) | 176 (17.5) | 185 (18.4) | 164 (16.3) | 131 (13.0) | 197 (19.6) | 1004 | 1004 |
| GB-NIR | 56 (18.1) | 57 (18.4) | 58 (18.8) | 47 (15.2) | 38 (12.3) | 53 (17.2) | 309 | 309 |
| GR | 175 (17.5) | 180 (18.0) | 164 (16.4) | 146 (14.6) | 142 (14.2) | 193 (19.3) | 1000 | 1000 |
| IE | 220 (22.0) | 196 (19.6) | 177 (17.7) | 156 (15.6) | 110 (11.0) | 143 (14.3) | 1002 | 1002 |
| IT | 133 (13.3) | 184 (18.4) | 177 (17.7) | 156 (15.6) | 136 (13.6) | 213 (21.3) | 999 | 999 |
| LU | 84 (13.9) | 115 (19.0) | 124 (20.5) | 101 (16.7) | 75 (12.4) | 107 (17.7) | 606 | 606 |
| NL | 149 (14.6) | 192 (18.8) | 202 (19.7) | 183 (17.9) | 127 (12.4) | 171 (16.7) | 1024 | 1024 |
| PT | 172 (17.2) | 179 (17.9) | 171 (17.1) | 153 (15.3) | 129 (12.9) | 195 (19.5) | 999 | 999 |
| SE | 141 (14.1) | 168 (16.8) | 168 (16.8) | 169 (16.9) | 143 (14.3) | 211 (21.1) | 1000 | 1000 |
| N Sum | 2487 | 2893 | 2951 | 2609 | 2138 | 3045 | 16123 | |
| N Valid Sum | 2487 | 2893 | 2951 | 2609 | 2138 | 3045 | | 16123 |

v525 - D15A OCCUPATION OF RESPONDENT

D.15A

What is your current occupation?

NON-ACTIVE

- 1 Responsible for ordinary shopping and looking after the home, or without any current occupation, not working
- 2 Student
- 3 Unemployed or temporarily not working
- 4 Retired or unable to work through illness

SELF-EMPLOYED

- 5 Farmer
- 6 Fisherman
- 7 Professional (lawyer, medical practitioner, accountant, architect, ...)
- 8 Owner of a shop, craftsmen, other self-employed person
- 9 Business proprietors, owner (full or partner) of a company

EMPLOYED

- 10 Employed professional (employed doctor, lawyer, accountant, architect)
- 11 General management, director or top management (managing directors, director general, other director)
- 12 Middle management, other management (department head, junior manager, teacher, technician)
- 13 Employed position, working mainly at a desk
- 14 Employed position, not at a desk, but travelling (salesmen, driver, ...)
- 15 Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)
- 16 Supervisor
- 17 Skilled manual worker
- 18 Other (unskilled) manual worker, servant

Note:

Last trend: EB59.2, D.15A

v525 by isocntry, Absolute Values (Row Percent), weighted by v9

| v525 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
|-------------|------------|------------|------------|------------|----------|---------|----------|----------|----------|----------|----------|------------|
| isocntry | | | | | | | | | | | | |
| AT | 133 (12.9) | 89 (8.6) | 28 (2.7) | 234 (22.7) | 20 (1.9) | | 27 (2.6) | 27 (2.6) | 29 (2.8) | 10 (1.0) | 31 (3.0) | 71 (6.9) |
| BE | 96 (9.3) | 89 (8.6) | 103 (10.0) | 252 (24.5) | 8 (0.8) | | 9 (0.9) | 65 (6.3) | 6 (0.6) | 5 (0.5) | 4 (0.4) | 25 (2.4) |
| DE-E | 12 (1.2) | 79 (7.8) | 194 (19.2) | 304 (30.0) | 2 (0.2) | | 9 (0.9) | 8 (0.8) | 17 (1.7) | 9 (0.9) | 5 (0.5) | 59 (5.8) |
| DE-W | 101 (9.7) | 85 (8.2) | 50 (4.8) | 301 (28.9) | 7 (0.7) | | 25 (2.4) | 15 (1.4) | 30 (2.9) | 9 (0.9) | 7 (0.7) | 92 (8.8) |
| DK | 9 (0.9) | 123 (12.3) | 66 (6.6) | 296 (29.6) | | | 11 (1.1) | 12 (1.2) | 7 (0.7) | 11 (1.1) | 15 (1.5) | 126 (12.6) |
| ES | 157 (15.7) | 100 (10.0) | 32 (3.2) | 185 (18.4) | 3 (0.3) | | 9 (0.9) | 64 (6.4) | 26 (2.6) | 19 (1.9) | 3 (0.3) | 34 (3.4) |
| FI | 38 (3.8) | 116 (11.5) | 82 (8.1) | 298 (29.5) | 7 (0.7) | | 5 (0.5) | 15 (1.5) | 26 (2.6) | 18 (1.8) | 3 (0.3) | 54 (5.3) |
| FR | 108 (10.3) | 76 (7.2) | 53 (5.0) | 238 (22.6) | 7 (0.7) | 2 (0.2) | 8 (0.8) | 60 (5.7) | 3 (0.3) | 5 (0.5) | 40 (3.8) | 71 (6.7) |
| GB-GBN | 164 (16.3) | 65 (6.5) | 73 (7.3) | 228 (22.7) | 2 (0.2) | | 8 (0.8) | 32 (3.2) | 11 (1.1) | 15 (1.5) | 8 (0.8) | 49 (4.9) |
| GB-NIR | 44 (14.2) | 21 (6.8) | 30 (9.7) | 75 (24.3) | 5 (1.6) | | 2 (0.6) | 3 (1.0) | 3 (1.0) | 8 (2.6) | 2 (0.6) | 18 (5.8) |
| GR | 184 (18.4) | 123 (12.3) | 39 (3.9) | 200 (20.0) | 44 (4.4) | 1 (0.1) | 12 (1.2) | 98 (9.8) | 4 (0.4) | 6 (0.6) | 6 (0.6) | 30 (3.0) |
| IE | 198 (19.8) | 117 (11.7) | 57 (5.7) | 95 (9.5) | 51 (5.1) | 1 (0.1) | 14 (1.4) | 29 (2.9) | 17 (1.7) | 20 (2.0) | 15 (1.5) | 51 (5.1) |
| IT | 124 (12.4) | 105 (10.5) | 42 (4.2) | 246 (24.6) | 5 (0.5) | | 45 (4.5) | 86 (8.6) | 8 (0.8) | 9 (0.9) | 12 (1.2) | 50 (5.0) |
| LU | 99 (16.4) | 73 (12.1) | 13 (2.2) | 110 (18.2) | 2 (0.3) | | 12 (2.0) | 23 (3.8) | 2 (0.3) | 4 (0.7) | 13 (2.2) | 50 (8.3) |
| NL | 223 (21.8) | 123 (12.0) | 21 (2.1) | 136 (13.3) | 4 (0.4) | | 33 (3.2) | 14 (1.4) | 11 (1.1) | 20 (2.0) | 15 (1.5) | 48 (4.7) |
| PT | 103 (10.3) | 95 (9.5) | 56 (5.6) | 233 (23.3) | 8 (0.8) | | 3 (0.3) | 56 (5.6) | 17 (1.7) | 6 (0.6) | 1 (0.1) | 51 (5.1) |
| SE | 13 (1.3) | 132 (13.2) | 48 (4.8) | 229 (22.9) | 2 (0.2) | 1 (0.1) | 16 (1.6) | 14 (1.4) | 17 (1.7) | 25 (2.5) | 7 (0.7) | 84 (8.4) |
| N Sum | 1806 | 1611 | 987 | 3660 | 177 | 5 | 248 | 621 | 234 | 199 | 187 | 963 |
| N Valid Sum | 1806 | 1611 | 987 | 3660 | 177 | 5 | 248 | 621 | 234 | 199 | 187 | 963 |

| v525 | 13 | 14 | 15 | 16 | 17 | 18 | N Sum | N Valid Sum |
|-------------|------------|----------|------------|----------|------------|------------|-------|-------------|
| isocntry | | | | | | | | |
| AT | 81 (7.9) | 31 (3.0) | 77 (7.5) | 13 (1.3) | 91 (8.8) | 39 (3.8) | 1031 | 1031 |
| BE | 80 (7.8) | 43 (4.2) | 86 (8.3) | 6 (0.6) | 105 (10.2) | 48 (4.7) | 1030 | 1030 |
| DE-E | 46 (4.5) | 15 (1.5) | 56 (5.5) | 9 (0.9) | 149 (14.7) | 40 (3.9) | 1013 | 1013 |
| DE-W | 81 (7.8) | 13 (1.2) | 89 (8.5) | 6 (0.6) | 89 (8.5) | 42 (4.0) | 1042 | 1042 |
| DK | 66 (6.6) | 16 (1.6) | 91 (9.1) | 7 (0.7) | 76 (7.6) | 69 (6.9) | 1001 | 1001 |
| ES | 61 (6.1) | 44 (4.4) | 58 (5.8) | 20 (2.0) | 121 (12.1) | 67 (6.7) | 1003 | 1003 |
| FI | 60 (5.9) | 27 (2.7) | 136 (13.5) | 2 (0.2) | 108 (10.7) | 15 (1.5) | 1010 | 1010 |
| FR | 91 (8.7) | 60 (5.7) | 101 (9.6) | 16 (1.5) | 95 (9.0) | 18 (1.7) | 1052 | 1052 |
| GB-GBN | 75 (7.5) | 12 (1.2) | 50 (5.0) | 21 (2.1) | 82 (8.2) | 110 (10.9) | 1005 | 1005 |
| GB-NIR | 24 (7.8) | 4 (1.3) | 17 (5.5) | 7 (2.3) | 18 (5.8) | 28 (9.1) | 309 | 309 |
| GR | 75 (7.5) | 44 (4.4) | 48 (4.8) | 2 (0.2) | 72 (7.2) | 12 (1.2) | 1000 | 1000 |
| IE | 80 (8.0) | 15 (1.5) | 39 (3.9) | 17 (1.7) | 105 (10.5) | 80 (8.0) | 1001 | 1001 |
| IT | 109 (10.9) | 34 (3.4) | 34 (3.4) | 5 (0.5) | 48 (4.8) | 40 (4.0) | 1002 | 1002 |
| LU | 83 (13.7) | 22 (3.6) | 28 (4.6) | 7 (1.2) | 43 (7.1) | 20 (3.3) | 604 | 604 |
| NL | 130 (12.7) | 33 (3.2) | 105 (10.3) | 14 (1.4) | 64 (6.3) | 28 (2.7) | 1022 | 1022 |
| PT | 48 (4.8) | 31 (3.1) | 73 (7.3) | 11 (1.1) | 140 (14.0) | 68 (6.8) | 1000 | 1000 |
| SE | 94 (9.4) | 57 (5.7) | 105 (10.5) | 12 (1.2) | 70 (7.0) | 73 (7.3) | 999 | 999 |
| N Sum | 1284 | 501 | 1193 | 175 | 1476 | 797 | 16124 | |
| N Valid Sum | 1284 | 501 | 1193 | 175 | 1476 | 797 | | 16124 |

v526 - D15B OCCUPATION OF RESPONDENT - LAST JOB

D.15B

IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D.15A

Did you do any paid work in the past? What was your last occupation?

SELF-EMPLOYED

- 1 Farmer
- 2 Fisherman
- 3 Professional (lawyer, medical practitioner, accountant, architect, ...)
- 4 Owner of a shop, craftsmen, other self-employed person
- 5 Business proprietors, owner (full or partner) of a company

EMPLOYED

- 6 Employed professional (employed doctor, lawyer, accountant, architect)
- 7 General management, director or top management (managing directors, director general, other director)
- 8 Middle management, other management (department head, junior manager, teacher, technician)
- 9 Employed position, working mainly at a desk
- 10 Employed position, not at a desk, but travelling (salesmen, driver, ...)
- 11 Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)
- 12 Supervisor
- 13 Skilled manual worker
- 14 Other (unskilled) manual worker, servant

15 Never did any paid work

99 Inap. (not coded 1 to 4 in V525)

Note:

Last trend: EB59.2, D.15B

NO QUESTIONS D.16 TO D.18

v526 by isocntry, Absolute Values (Row Percent), weighted by v9

| v526 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|-------------|----------|---------|----------|----------|----------|----------|----------|-----------|-----------|----------|-----------|----------|------------|
| isocntry | | | | | | | | | | | | | |
| AT | 15 (3.1) | | 6 (1.2) | 6 (1.2) | 10 (2.1) | 3 (0.6) | 20 (4.1) | 30 (6.2) | 62 (12.8) | 4 (0.8) | 41 (8.5) | 14 (2.9) | 65 (13.4) |
| BE | 5 (0.9) | 5 (0.9) | 2 (0.4) | 26 (4.8) | 1 (0.2) | 4 (0.7) | 7 (1.3) | 17 (3.1) | 29 (5.4) | 33 (6.1) | 33 (6.1) | 14 (2.6) | 76 (14.0) |
| DE-E | 3 (0.5) | 1 (0.2) | 2 (0.3) | 4 (0.7) | 5 (0.8) | 3 (0.5) | 11 (1.9) | 65 (11.0) | 63 (10.7) | 8 (1.4) | 48 (8.1) | 14 (2.4) | 201 (34.0) |
| DE-W | 10 (1.9) | | 11 (2.1) | 4 (0.7) | 13 (2.4) | 3 (0.6) | 17 (3.2) | 59 (11.0) | 61 (11.4) | 17 (3.2) | 79 (14.7) | 10 (1.9) | 85 (15.9) |
| DK | 19 (3.8) | | 6 (1.2) | 9 (1.8) | 3 (0.6) | 7 (1.4) | 8 (1.6) | 49 (9.9) | 42 (8.5) | 9 (1.8) | 68 (13.7) | 3 (0.6) | 60 (12.1) |
| ES | 8 (1.7) | 1 (0.2) | | 16 (3.4) | 7 (1.5) | 3 (0.6) | | 10 (2.1) | 15 (3.2) | 12 (2.5) | 20 (4.2) | 4 (0.8) | 94 (19.9) |
| FI | 26 (4.9) | | 2 (0.4) | 9 (1.7) | 19 (3.6) | 11 (2.1) | 8 (1.5) | 41 (7.7) | 52 (9.8) | 14 (2.6) | 85 (15.9) | 5 (0.9) | 144 (27.0) |
| FR | 12 (2.5) | 1 (0.2) | 5 (1.1) | 23 (4.9) | 2 (0.4) | 3 (0.6) | 17 (3.6) | 35 (7.4) | 51 (10.8) | 28 (5.9) | 55 (11.6) | 19 (4.0) | 42 (8.9) |
| GB-GBN | 6 (1.1) | 2 (0.4) | 4 (0.8) | 8 (1.5) | | 6 (1.1) | 5 (0.9) | 32 (6.0) | 64 (12.1) | 6 (1.1) | 23 (4.3) | 25 (4.7) | 85 (16.1) |
| GB-NIR | | 1 (0.6) | 1 (0.6) | | 3 (1.7) | | 3 (1.7) | 14 (8.1) | 17 (9.9) | 4 (2.3) | 12 (7.0) | 6 (3.5) | 18 (10.5) |
| GR | 44 (8.1) | | 2 (0.4) | 30 (5.5) | 4 (0.7) | 4 (0.7) | 5 (0.9) | 9 (1.6) | 30 (5.5) | 16 (2.9) | 16 (2.9) | 3 (0.5) | 60 (11.0) |
| IE | 14 (3.0) | | 2 (0.4) | 3 (0.6) | 5 (1.1) | 4 (0.9) | 1 (0.2) | 13 (2.8) | 38 (8.1) | 3 (0.6) | 14 (3.0) | 4 (0.9) | 36 (7.7) |
| IT | 8 (1.6) | 3 (0.6) | 2 (0.4) | 24 (4.7) | 6 (1.2) | 3 (0.6) | 6 (1.2) | 34 (6.6) | 45 (8.7) | 13 (2.5) | 25 (4.8) | 5 (1.0) | 59 (11.4) |
| LU | 5 (1.7) | 1 (0.3) | 6 (2.0) | 9 (3.0) | 2 (0.7) | | 3 (1.0) | 24 (8.1) | 41 (13.9) | 17 (5.7) | 20 (6.8) | 8 (2.7) | 23 (7.8) |
| NL | 4 (0.8) | 1 (0.2) | 4 (0.8) | 20 (4.0) | 12 (2.4) | 11 (2.2) | 17 (3.4) | 42 (8.3) | 91 (18.0) | 14 (2.8) | 86 (17.0) | 13 (2.6) | 63 (12.5) |
| PT | 14 (2.9) | | 2 (0.4) | 25 (5.1) | | | | 6 (1.2) | 15 (3.1) | 17 (3.5) | 30 (6.2) | 3 (0.6) | 90 (18.5) |
| SE | 9 (2.1) | | 2 (0.5) | 10 (2.4) | 13 (3.1) | 10 (2.4) | 5 (1.2) | 44 (10.4) | 41 (9.7) | 32 (7.6) | 65 (15.4) | 14 (3.3) | 32 (7.6) |
| N Sum | 202 | 16 | 59 | 226 | 105 | 75 | 133 | 524 | 757 | 247 | 720 | 164 | 1233 |
| N Valid Sum | 202 | 16 | 59 | 226 | 105 | 75 | 133 | 524 | 757 | 247 | 720 | 164 | 1233 |

| v526 | 14 | 15 | 99 | N Sum | N Valid Sum |
|-------------|------------|------------|------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 95 (19.6) | 114 (23.5) | 546 | 1031 | 485 |
| BE | 84 (15.5) | 206 (38.0) | 490 | 1032 | 542 |
| DE-E | 85 (14.4) | 78 (13.2) | 424 | 1015 | 591 |
| DE-W | 70 (13.1) | 97 (18.1) | 506 | 1042 | 536 |
| DK | 157 (31.7) | 56 (11.3) | 506 | 1002 | 496 |
| ES | 72 (15.2) | 211 (44.6) | 526 | 999 | 473 |
| FI | 56 (10.5) | 61 (11.4) | 477 | 1010 | 533 |
| FR | 33 (7.0) | 148 (31.2) | 576 | 1050 | 474 |
| GB-GBN | 175 (33.1) | 88 (16.6) | 475 | 1004 | 529 |
| GB-NIR | 46 (26.7) | 47 (27.3) | 139 | 311 | 172 |
| GR | 26 (4.8) | 297 (54.4) | 453 | 999 | 546 |
| IE | 172 (36.8) | 158 (33.8) | 534 | 1001 | 467 |
| IT | 59 (11.4) | 224 (43.4) | 483 | 999 | 516 |
| LU | 23 (7.8) | 114 (38.5) | 310 | 606 | 296 |
| NL | 41 (8.1) | 87 (17.2) | 519 | 1025 | 506 |
| PT | 82 (16.8) | 203 (41.7) | 513 | 1000 | 487 |
| SE | 51 (12.1) | 95 (22.5) | 578 | 1001 | 423 |
| N Sum | 1327 | 2284 | 8055 | 16127 | |
| N Valid Sum | 1327 | 2284 | | | 8072 |

v527 - D19 MAIN INCOME EARNER

D.19

ASK ALL

Are you in your household, the person who contributes most to the household income?

(READ OUT)

- 1 Yes
- 2 No
- 3 Both equally
- 4 DK

Note:

Last trend: EB59.2, D.19

NO QUESTION D.20

v527 by isocntry, Absolute Values (Row Percent), weighted by v9

| v527 | | | | | | | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|----|-------|-------|---|---|---|---|-------|-------------|
| isocntry | M | | | | | | | | | | | |
| AT | 605 (59.0) | 310 (30.2) | 110 (10.7) | 6 | 1031 | 1025 | | | | | | |
| BE | 592 (57.6) | 383 (37.3) | 52 (5.1) | 3 | 1030 | 1027 | | | | | | |
| DE-E | 672 (66.9) | 286 (28.5) | 47 (4.7) | 9 | 1014 | 1005 | | | | | | |
| DE-W | 658 (63.6) | 342 (33.0) | 35 (3.4) | 8 | 1043 | 1035 | | | | | | |
| DK | 571 (57.3) | 314 (31.5) | 112 (11.2) | 3 | 1000 | 997 | | | | | | |
| ES | 507 (50.7) | 456 (45.6) | 37 (3.7) | 1 | 1001 | 1000 | | | | | | |
| FI | 593 (58.8) | 289 (28.7) | 126 (12.5) | 4 | 1012 | 1008 | | | | | | |
| FR | 658 (62.7) | 330 (31.4) | 62 (5.9) | 1 | 1051 | 1050 | | | | | | |
| GB-GBN | 580 (57.8) | 370 (36.9) | 53 (5.3) | 2 | 1005 | 1003 | | | | | | |
| GB-NIR | 175 (56.5) | 126 (40.6) | 9 (2.9) | | 310 | 310 | | | | | | |
| GR | 458 (45.8) | 508 (50.9) | 33 (3.3) | | 999 | 999 | | | | | | |
| IE | 470 (47.3) | 481 (48.4) | 43 (4.3) | 6 | 1000 | 994 | | | | | | |
| IT | 471 (47.3) | 459 (46.1) | 65 (6.5) | 5 | 1000 | 995 | | | | | | |
| LU | 313 (52.0) | 263 (43.7) | 26 (4.3) | 3 | 605 | 602 | | | | | | |
| NL | 605 (59.2) | 395 (38.6) | 22 (2.2) | | 1022 | 1022 | | | | | | |
| PT | 531 (53.0) | 417 (41.7) | 53 (5.3) | | 1001 | 1001 | | | | | | |
| SE | 620 (62.7) | 290 (29.3) | 79 (8.0) | 11 | 1000 | 989 | | | | | | |
| N Sum | 9079 | 6019 | 964 | 62 | 16124 | | | | | | | |
| N Valid Sum | 9079 | 6019 | 964 | | | 16062 | | | | | | |

v528 - D21A OCCUPATION OF HEAD OF HOUSEHOLD

D.21A

IF CODE 2 AT D.19

What is the current occupation of the person who contributes most to the household income?

NON-ACTIVE

- 1 Responsible for ordinary shopping and looking after the home, or without any current occupation, not working
- 2 Student
- 3 Unemployed or temporarily not working
- 4 Retired or unable to work through illness

SELF-EMPLOYED

- 5 Farmer
- 6 Fisherman
- 7 Professional (lawyer, medical practitioner, accountant, architect, ...)
- 8 Owner of a shop, craftsmen, other self-employed person
- 9 Business proprietors, owner (full or partner) of a company

EMPLOYED

- 10 Employed professional (employed doctor, lawyer, accountant, architect)
- 11 General management, director or top management (managing directors, director general, other director)
- 12 Middle management, other management (department head, junior manager, teacher, technician)
- 13 Employed position, working mainly at a desk
- 14 Employed position, not at a desk, but travelling (salesmen, driver, ...)
- 15 Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)
- 16 Supervisor
- 17 Skilled manual worker
- 18 Other (unskilled) manual worker, servant

99 Inap. (coded 1, 3 or 4 in V527)

Note:

Last trend: EB59.2, D.21A

v528 by isocntry, Absolute Values (Row Percent), weighted by v9

| v528 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|-------------|----------|---------|----------|------------|-----------|---------|----------|------------|----------|----------|-----------|-----------|-----------|
| isocntry | | | | | | | | | | | | | |
| AT | 1 (0.3) | 2 (0.6) | 3 (1.0) | 40 (12.9) | 9 (2.9) | | 2 (0.6) | 15 (4.8) | 17 (5.5) | 6 (1.9) | 34 (11.0) | 34 (11.0) | 23 (7.4) |
| BE | 1 (0.3) | | 17 (4.4) | 81 (21.1) | 4 (1.0) | | 8 (2.1) | 31 (8.1) | | 8 (2.1) | 13 (3.4) | 14 (3.7) | 41 (10.7) |
| DE-E | 1 (0.3) | 3 (1.0) | 11 (3.8) | 66 (23.0) | | | | 7 (2.4) | 9 (3.1) | 4 (1.4) | 4 (1.4) | 31 (10.8) | 11 (3.8) |
| DE-W | 1 (0.3) | 4 (1.2) | 5 (1.5) | 71 (20.8) | 5 (1.5) | | 5 (1.5) | 4 (1.2) | 11 (3.2) | 8 (2.3) | 11 (3.2) | 67 (19.6) | 20 (5.8) |
| DK | | 6 (1.9) | 9 (2.9) | 34 (10.8) | 1 (0.3) | | 6 (1.9) | 10 (3.2) | 9 (2.9) | 10 (3.2) | 19 (6.1) | 65 (20.7) | 22 (7.0) |
| ES | 1 (0.2) | | 4 (0.9) | 106 (23.2) | 7 (1.5) | | 4 (0.9) | 37 (8.1) | 26 (5.7) | 9 (2.0) | 1 (0.2) | 26 (5.7) | 27 (5.9) |
| FI | 2 (0.7) | 9 (3.1) | 1 (0.3) | 36 (12.5) | 3 (1.0) | | 1 (0.3) | 7 (2.4) | 9 (3.1) | 14 (4.9) | 7 (2.4) | 36 (12.5) | 20 (6.9) |
| FR | 4 (1.2) | 2 (0.6) | 4 (1.2) | 51 (15.5) | 3 (0.9) | 1 (0.3) | 7 (2.1) | 29 (8.8) | 2 (0.6) | 4 (1.2) | 29 (8.8) | 42 (12.8) | 17 (5.2) |
| GB-GBN | 7 (1.9) | 1 (0.3) | 10 (2.7) | 41 (11.1) | 1 (0.3) | 1 (0.3) | 9 (2.4) | 16 (4.3) | 15 (4.1) | 6 (1.6) | 17 (4.6) | 42 (11.4) | 31 (8.4) |
| GB-NIR | 1 (0.8) | | 6 (4.8) | 14 (11.1) | 3 (2.4) | | 2 (1.6) | 6 (4.8) | 2 (1.6) | 4 (3.2) | 6 (4.8) | 13 (10.3) | 9 (7.1) |
| GR | 1 (0.2) | | 5 (1.0) | 120 (23.7) | 53 (10.5) | | 11 (2.2) | 108 (21.3) | 3 (0.6) | 3 (0.6) | 4 (0.8) | 16 (3.2) | 42 (8.3) |
| IE | 5 (1.0) | 1 (0.2) | 11 (2.3) | 32 (6.7) | 43 (8.9) | 1 (0.2) | 8 (1.7) | 26 (5.4) | 24 (5.0) | 14 (2.9) | 18 (3.7) | 44 (9.1) | 39 (8.1) |
| IT | 2 (0.4) | 3 (0.7) | 1 (0.2) | 131 (28.6) | 3 (0.7) | | 33 (7.2) | 67 (14.6) | 12 (2.6) | 9 (2.0) | 13 (2.8) | 35 (7.6) | 37 (8.1) |
| LU | 3 (1.1) | 3 (1.1) | 3 (1.1) | 57 (21.6) | 1 (0.4) | | 9 (3.4) | 8 (3.0) | 2 (0.8) | 5 (1.9) | 18 (6.8) | 28 (10.6) | 43 (16.3) |
| NL | 19 (4.8) | 7 (1.8) | 3 (0.8) | 42 (10.6) | 2 (0.5) | 2 (0.5) | 16 (4.0) | 17 (4.3) | 10 (2.5) | 15 (3.8) | 19 (4.8) | 39 (9.8) | 57 (14.4) |
| PT | 2 (0.5) | | 3 (0.7) | 85 (20.3) | 6 (1.4) | | 3 (0.7) | 37 (8.9) | 12 (2.9) | 3 (0.7) | | 19 (4.5) | 20 (4.8) |
| SE | 1 (0.3) | 5 (1.7) | 6 (2.1) | 25 (8.7) | 1 (0.3) | | 8 (2.8) | 7 (2.4) | 16 (5.5) | 17 (5.9) | 6 (2.1) | 47 (16.3) | 23 (8.0) |
| N Sum | 52 | 46 | 102 | 1032 | 145 | 5 | 132 | 432 | 179 | 139 | 219 | 598 | 482 |
| N Valid Sum | 52 | 46 | 102 | 1032 | 145 | 5 | 132 | 432 | 179 | 139 | 219 | 598 | 482 |

| v528 | 14 | 15 | 16 | 17 | 18 | 99 | N Sum | N Valid Sum |
|-------------|-----------|-----------|----------|------------|-----------|-------|-------|-------------|
| isocntry | | | | | | | | |
| | M | | | | | | | |
| AT | 10 (3.2) | 35 (11.3) | 9 (2.9) | 54 (17.4) | 16 (5.2) | 721 | 1031 | 310 |
| BE | 20 (5.2) | 26 (6.8) | 5 (1.3) | 98 (25.6) | 16 (4.2) | 647 | 1030 | 383 |
| DE-E | 10 (3.5) | 19 (6.6) | 6 (2.1) | 89 (31.0) | 16 (5.6) | 728 | 1015 | 287 |
| DE-W | 5 (1.5) | 26 (7.6) | 11 (3.2) | 63 (18.4) | 25 (7.3) | 700 | 1042 | 342 |
| DK | 6 (1.9) | 27 (8.6) | 1 (0.3) | 56 (17.8) | 33 (10.5) | 686 | 1000 | 314 |
| ES | 19 (4.2) | 35 (7.7) | 20 (4.4) | 113 (24.7) | 22 (4.8) | 544 | 1001 | 457 |
| FI | 19 (6.6) | 42 (14.6) | 7 (2.4) | 67 (23.3) | 8 (2.8) | 722 | 1010 | 288 |
| FR | 18 (5.5) | 28 (8.5) | 12 (3.6) | 70 (21.3) | 6 (1.8) | 721 | 1050 | 329 |
| GB-GBN | 8 (2.2) | 12 (3.3) | 9 (2.4) | 107 (29.0) | 36 (9.8) | 634 | 1003 | 369 |
| GB-NIR | 5 (4.0) | 5 (4.0) | 2 (1.6) | 31 (24.6) | 17 (13.5) | 184 | 310 | 126 |
| GR | 31 (6.1) | 23 (4.5) | 1 (0.2) | 79 (15.6) | 7 (1.4) | 492 | 999 | 507 |
| IE | 20 (4.2) | 19 (4.0) | 11 (2.3) | 102 (21.2) | 63 (13.1) | 520 | 1001 | 481 |
| IT | 22 (4.8) | 19 (4.1) | 5 (1.1) | 48 (10.5) | 18 (3.9) | 541 | 999 | 458 |
| LU | 14 (5.3) | 18 (6.8) | 10 (3.8) | 30 (11.4) | 12 (4.5) | 343 | 607 | 264 |
| NL | 29 (7.3) | 38 (9.6) | 15 (3.8) | 57 (14.4) | 9 (2.3) | 628 | 1024 | 396 |
| PT | 32 (7.7) | 39 (9.3) | 8 (1.9) | 119 (28.5) | 30 (7.2) | 583 | 1001 | 418 |
| SE | 30 (10.4) | 26 (9.0) | 12 (4.2) | 35 (12.1) | 24 (8.3) | 710 | 999 | 289 |
| N Sum | 298 | 437 | 144 | 1218 | 358 | 10104 | 16122 | |
| N Valid Sum | 298 | 437 | 144 | 1218 | 358 | | | 6018 |

v529 - D21B OCCUPATION OF HEAD OF HH - LAST JOB

D.21B

IF CODE 2 AT D.19 / IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D.21A

Did she/he do any paid work in the past? What was her/his last occupation?

SELF-EMPLOYED

- 1 Farmer
- 2 Fisherman
- 3 Professional (lawyer, medical practitioner, accountant, architect, ...)
- 4 Owner of a shop, craftsmen, other self-employed person
- 5 Business proprietors, owner (full or partner) of a company

EMPLOYED

- 6 Employed professional (employed doctor, lawyer, accountant, architect)
- 7 General management, director or top management (managing directors, director general, other director)
- 8 Middle management, other management (department head, junior manager, teacher, technician)
- 9 Employed position, working mainly at a desk
- 10 Employed position, not at a desk, but travelling (salesmen, driver, ...)
- 11 Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)
- 12 Supervisor
- 13 Skilled manual worker
- 14 Other (unskilled) manual worker, servant

15 Never did any paid work

99 Inap. (not 1 to 4 in V528)

Note:

Last trend: EB59.2, D.21B

NO QUESTIONS D.22 TO D.24

v529 by isocntry, Absolute Values (Row Percent), weighted by v9

| v529 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|-------------|-----------|---------|-----------|---------|---------|----------|-----------|-----------|----------|-----------|----------|-----------|-----|
| isocntry | | | | | | | | | | | | | |
| AT | 2 (4.5) | 1 (2.3) | 1 (2.3) | 2 (4.5) | 2 (4.5) | 5 (11.4) | 5 (11.4) | 3 (6.8) | 1 (2.3) | 4 (9.1) | 2 (4.5) | 13 (29.5) | |
| BE | 1 (1.0) | | 2 (2.0) | | | 2 (2.0) | 4 (4.1) | 4 (4.1) | 5 (5.1) | 5 (5.1) | 2 (2.0) | 38 (38.8) | |
| DE-E | 1 (1.2) | | 1 (1.2) | 1 (1.2) | | 6 (7.3) | 10 (12.2) | 4 (4.9) | 3 (3.7) | 6 (7.3) | 5 (6.1) | 33 (40.2) | |
| DE-W | 5 (6.2) | | | | 2 (2.5) | 4 (4.9) | 23 (28.4) | 5 (6.2) | 3 (3.7) | 2 (2.5) | 3 (3.7) | 28 (34.6) | |
| DK | 2 (4.1) | | 2 (4.1) | 1 (2.0) | | | 9 (18.4) | 3 (6.1) | 2 (4.1) | 6 (12.2) | | 8 (16.3) | |
| ES | 5 (4.5) | | 9 (8.2) | 3 (2.7) | 1 (0.9) | | 3 (2.7) | 8 (7.3) | 8 (7.3) | 10 (9.1) | 4 (3.6) | 50 (45.5) | |
| FI | 3 (6.1) | 1 (2.0) | 2 (4.1) | 2 (4.1) | 3 (6.1) | 1 (2.0) | 4 (8.2) | 3 (6.1) | 3 (6.1) | 6 (12.2) | 3 (6.1) | 12 (24.5) | |
| FR | 5 (7.9) | | 6 (9.5) | | | 4 (6.3) | 7 (11.1) | 6 (9.5) | 6 (9.5) | 4 (6.3) | 3 (4.8) | 17 (27.0) | |
| GB-GBN | | 3 (5.1) | 1 (1.7) | | 3 (5.1) | 2 (3.4) | 3 (5.1) | 3 (5.1) | 3 (5.1) | 2 (3.4) | 5 (8.5) | 19 (32.2) | |
| GB-NIR | 1 (4.8) | | | | 2 (9.5) | | 3 (14.3) | 2 (9.5) | | | 1 (4.8) | 4 (19.0) | |
| GR | 20 (16.0) | 5 (4.0) | 23 (18.4) | 2 (1.6) | | 3 (2.4) | 7 (5.6) | 8 (6.4) | 7 (5.6) | 14 (11.2) | 1 (0.8) | 29 (23.2) | |
| IE | 4 (8.2) | 3 (6.1) | 1 (2.0) | 1 (2.0) | 1 (2.0) | | | 2 (4.1) | | 1 (2.0) | | 7 (14.3) | |
| IT | 3 (2.2) | 3 (2.2) | 11 (8.0) | | 1 (0.7) | 6 (4.4) | 10 (7.3) | 23 (16.8) | 11 (8.0) | 10 (7.3) | 4 (2.9) | 34 (24.8) | |
| LU | | 1 (1.6) | 3 (4.7) | 1 (1.6) | 1 (1.6) | 4 (6.3) | 7 (10.9) | 8 (12.5) | 5 (7.8) | 1 (1.6) | 4 (6.3) | 19 (29.7) | |
| NL | | 4 (5.6) | 6 (8.5) | 1 (1.4) | | 2 (2.8) | 10 (14.1) | 7 (9.9) | 5 (7.0) | 4 (5.6) | 8 (11.3) | 16 (22.5) | |
| PT | 7 (7.7) | | 3 (3.3) | 2 (2.2) | | | 4 (4.4) | 3 (3.3) | 6 (6.6) | 7 (7.7) | 1 (1.1) | 39 (42.9) | |
| SE | | | 1 (2.7) | 2 (5.4) | | 3 (8.1) | 9 (24.3) | 1 (2.7) | 2 (5.4) | 1 (2.7) | 1 (2.7) | 9 (24.3) | |
| N Sum | 59 | 1 | 23 | 70 | 18 | 15 | 42 | 118 | 93 | 70 | 83 | 47 | 375 |
| N Valid Sum | 59 | 1 | 23 | 70 | 18 | 15 | 42 | 118 | 93 | 70 | 83 | 47 | 375 |

| v529 | 14 | 15 | 99 | N Sum | N Valid Sum |
|-------------|-----------|----------|-------|-------|-------------|
| isocntry | | | | | |
| | M | | | | |
| AT | 3 (6.8) | | 986 | 1030 | 44 |
| BE | 30 (30.6) | 5 (5.1) | 932 | 1030 | 98 |
| DE-E | 9 (11.0) | 3 (3.7) | 933 | 1015 | 82 |
| DE-W | 3 (3.7) | 3 (3.7) | 961 | 1042 | 81 |
| DK | 13 (26.5) | 3 (6.1) | 952 | 1001 | 49 |
| ES | 9 (8.2) | | 889 | 999 | 110 |
| FI | | 6 (12.2) | 963 | 1012 | 49 |
| FR | 2 (3.2) | 3 (4.8) | 990 | 1053 | 63 |
| GB-GBN | 12 (20.3) | 3 (5.1) | 945 | 1004 | 59 |
| GB-NIR | 6 (28.6) | 2 (9.5) | 289 | 310 | 21 |
| GR | 5 (4.0) | 1 (0.8) | 874 | 999 | 125 |
| IE | 25 (51.0) | 4 (8.2) | 952 | 1001 | 49 |
| IT | 19 (13.9) | 2 (1.5) | 862 | 999 | 137 |
| LU | 8 (12.5) | 2 (3.1) | 540 | 604 | 64 |
| NL | 1 (1.4) | 7 (9.9) | 952 | 1023 | 71 |
| PT | 18 (19.8) | 1 (1.1) | 909 | 1000 | 91 |
| SE | 1 (2.7) | 7 (18.9) | 963 | 1000 | 37 |
| N Sum | 164 | 52 | 14892 | 16122 | |
| N Valid Sum | 164 | 52 | | | 1230 |

v530 - D25 TYPE OF COMMUNITY

D.25

ASK ALL

Would you say you live in a ...?

(READ OUT)

- 1 Rural area or village
- 2 Small or middle sized town
- 3 Large town
- 4 DK

Note:

Last trend: EB59.2, D.25

NO QUESTIONS D.26 TO D.28

v530 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v530 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|-----|-------|-------|-------------|
| isocntry | | | | | | | |
| | | M | | | | | |
| AT | 488 (47.8) | 252 (24.7) | 280 (27.5) | 11 | 1031 | 1020 | |
| BE | 414 (41.4) | 403 (40.3) | 182 (18.2) | 31 | 1030 | 999 | |
| DE-E | 322 (32.0) | 399 (39.7) | 284 (28.3) | 9 | 1014 | 1005 | |
| DE-W | 362 (35.5) | 422 (41.3) | 237 (23.2) | 22 | 1043 | 1021 | |
| DK | 255 (25.7) | 392 (39.5) | 346 (34.8) | 7 | 1000 | 993 | |
| ES | 376 (37.9) | 396 (40.0) | 219 (22.1) | 9 | 1000 | 991 | |
| FI | 325 (32.3) | 469 (46.7) | 211 (21.0) | 6 | 1011 | 1005 | |
| FR | 298 (28.4) | 431 (41.1) | 320 (30.5) | 3 | 1052 | 1049 | |
| GB-GBN | 226 (22.8) | 387 (39.0) | 380 (38.3) | 12 | 1005 | 993 | |
| GB-NIR | 75 (24.5) | 98 (32.0) | 133 (43.5) | 4 | 310 | 306 | |
| GR | 337 (33.8) | 210 (21.0) | 451 (45.2) | 2 | 1000 | 998 | |
| IE | 361 (38.6) | 178 (19.0) | 397 (42.4) | 65 | 1001 | 936 | |
| IT | 188 (18.9) | 615 (61.8) | 192 (19.3) | 5 | 1000 | 995 | |
| LU | 297 (49.2) | 200 (33.1) | 107 (17.7) | 2 | 606 | 604 | |
| NL | 466 (45.6) | 334 (32.6) | 223 (21.8) | | 1023 | 1023 | |
| PT | 353 (35.5) | 333 (33.5) | 308 (31.0) | 6 | 1000 | 994 | |
| SE | 219 (22.7) | 535 (55.6) | 209 (21.7) | 38 | 1001 | 963 | |
| N Sum | 5362 | 6054 | 4479 | 232 | 16127 | | |
| N Valid Sum | 5362 | 6054 | 4479 | | | 15895 | |

v531 - D29 INCOME HH - FRANCE

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_FR

Household Income France: EURO per month

- 1 Less than 500 EURO
- 2 500 - 799 EURO
- 3 800 - 999 EURO
- 4 1.000 - 1.199 EURO
- 5 1.200 - 1.399 EURO
- 6 1.400 - 1.599 EURO
- 7 1.600 - 1.799 EURO
- 8 1.800 - 1.999 EURO
- 9 2.000 - 2.199 EURO
- 10 2.200 - 2.399 EURO
- 11 2.400 - 2.599 EURO
- 12 2.600 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 1 in V8)

Note:

Last trend: EB59.2, D.29

v531, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Less than 500 EURO | | 25 | 0.2 | 3.4 |
| 2 | 500 - 799 EURO | | 58 | 0.4 | 7.9 |
| 3 | 800 - 999 EURO | | 41 | 0.3 | 5.6 |
| 4 | 1.000 - 1.199 EURO | | 70 | 0.4 | 9.5 |
| 5 | 1.200 - 1.399 EURO | | 99 | 0.6 | 13.5 |
| 6 | 1.400 - 1.599 EURO | | 61 | 0.4 | 8.3 |
| 7 | 1.600 - 1.799 EURO | | 51 | 0.3 | 6.9 |
| 8 | 1.800 - 1.999 EURO | | 59 | 0.4 | 8.0 |
| 9 | 2.000 - 2.199 EURO | | 47 | 0.3 | 6.4 |
| 10 | 2.200 - 2.399 EURO | | 49 | 0.3 | 6.7 |
| 11 | 2.400 - 2.599 EURO | | 59 | 0.4 | 8.0 |
| 12 | 2.600 EURO or more | | 117 | 0.7 | 15.9 |
| 97 | Refusal | M | 239 | 1.5 | |
| 98 | DK | M | 76 | 0.5 | |
| 99 | Inap. (not coded 1 in V8) | M | 15073 | 93.5 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 737 | | |

v532 - D29 INCOME HH - BELGIUM

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_BE

Household Income Belgium: EURO per month

- 1 Less than 500 EURO
- 2 500 - 749 EURO
- 3 750 - 999 EURO
- 4 1.000 - 1.249 EURO
- 5 1.250 - 1.499 EURO
- 6 1.500 - 1.749 EURO
- 7 1.750 - 1.999 EURO
- 8 2.000 - 2.249 EURO
- 9 2.250 - 2.499 EURO
- 10 2.500 - 2.749 EURO
- 11 2.750 - 2.999 EURO
- 12 3.000 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 2 in V8)

Note:

Last trend: EB59.2, D.29

v532, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Less than 500 EURO | | 6 | 0.0 | 1.1 |
| 2 | 500 - 749 EURO | | 37 | 0.2 | 6.7 |
| 3 | 750 - 999 EURO | | 72 | 0.4 | 13.0 |
| 4 | 1.000 - 1.249 EURO | | 83 | 0.5 | 15.0 |
| 5 | 1.250 - 1.499 EURO | | 55 | 0.3 | 9.9 |
| 6 | 1.500 - 1.749 EURO | | 43 | 0.3 | 7.7 |
| 7 | 1.750 - 1.999 EURO | | 43 | 0.3 | 7.7 |
| 8 | 2.000 - 2.249 EURO | | 43 | 0.3 | 7.7 |
| 9 | 2.250 - 2.499 EURO | | 51 | 0.3 | 9.2 |
| 10 | 2.500 - 2.749 EURO | | 39 | 0.2 | 7.0 |
| 11 | 2.750 - 2.999 EURO | | 24 | 0.1 | 4.3 |
| 12 | 3.000 EURO or more | | 59 | 0.4 | 10.6 |
| 97 | Refusal | M | 325 | 2.0 | |
| 98 | DK | M | 149 | 0.9 | |
| 99 | Inap. (not coded 2 in V8) | M | 15094 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 556 | | |

v533 - D29 INCOME HH - NETHERLANDS

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_NL

Household Income The Netherlands: EURO per month

- 1 Less than 681 EURO
- 2 681 - 907 EURO
- 3 908 - 1.134 EURO
- 4 1.135 - 1.247 EURO
- 5 1.248 - 1.474 EURO
- 6 1.475 - 1.701 EURO
- 7 1.702 - 1.928 EURO
- 8 1.929 - 2.155 EURO
- 9 2.156 - 2.381 EURO
- 10 2.382 - 2.835 EURO
- 11 2.836 - 3.289 EURO
- 12 3.290 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 3 in V8)

Note:

Last trend: EB59.2, D.29

v533, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Less than 681 EURO | | 46 | 0.3 | 6.7 |
| 2 | 681 - 907 EURO | | 59 | 0.4 | 8.6 |
| 3 | 908 - 1.134 EURO | | 73 | 0.5 | 10.7 |
| 4 | 1.135 - 1.247 EURO | | 41 | 0.3 | 6.0 |
| 5 | 1.248 - 1.474 EURO | | 65 | 0.4 | 9.5 |
| 6 | 1.475 - 1.701 EURO | | 65 | 0.4 | 9.5 |
| 7 | 1.702 - 1.928 EURO | | 50 | 0.3 | 7.3 |
| 8 | 1.929 - 2.155 EURO | | 46 | 0.3 | 6.7 |
| 9 | 2.156 - 2.381 EURO | | 37 | 0.2 | 5.4 |
| 10 | 2.382 - 2.835 EURO | | 63 | 0.4 | 9.2 |
| 11 | 2.836 - 3.289 EURO | | 46 | 0.3 | 6.7 |
| 12 | 3.290 EURO or more | | 92 | 0.6 | 13.5 |
| 97 | Refusal | M | 177 | 1.1 | |
| 98 | DK | M | 163 | 1.0 | |
| 99 | Inap. (not coded 3 in V8) | M | 15101 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 682 | | |

v534 - D29 INCOME HH - GERMANY WEST

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_DE_W

Household Income Germany-West: EURO per month

- 1 Up to 750 EURO
- 2 751 - 875 EURO
- 3 876 - 1.000 EURO
- 4 1.001 - 1.125 EURO
- 5 1.126 - 1.250 EURO
- 6 1.251 - 1.375 EURO
- 7 1.376 - 1.500 EURO
- 8 1.501 - 1.750 EURO
- 9 1.751 - 2.000 EURO
- 10 2.001 - 2.250 EURO
- 11 2.251 - 2.500 EURO
- 12 2.501 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 4 in V8)

Note:

Last trend: EB59.2, D.29

v534, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Up to 750 EURO | | 43 | 0.3 | 5.4 |
| 2 | 751 - 875 EURO | | 26 | 0.2 | 3.3 |
| 3 | 876 - 1.000 EURO | | 55 | 0.3 | 6.9 |
| 4 | 1.001 - 1.125 EURO | | 42 | 0.3 | 5.3 |
| 5 | 1.126 - 1.250 EURO | | 35 | 0.2 | 4.4 |
| 6 | 1.251 - 1.375 EURO | | 40 | 0.2 | 5.0 |
| 7 | 1.376 - 1.500 EURO | | 57 | 0.4 | 7.1 |
| 8 | 1.501 - 1.750 EURO | | 66 | 0.4 | 8.3 |
| 9 | 1.751 - 2.000 EURO | | 85 | 0.5 | 10.7 |
| 10 | 2.001 - 2.250 EURO | | 82 | 0.5 | 10.3 |
| 11 | 2.251 - 2.500 EURO | | 63 | 0.4 | 7.9 |
| 12 | 2.501 EURO or more | | 204 | 1.3 | 25.6 |
| 97 | Refusal | M | 220 | 1.4 | |
| 98 | DK | M | 26 | 0.2 | |
| 99 | Inap. (not coded 4 in V8) | M | 15081 | 93.5 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 797 | | |

v535 - D29 INCOME HH - ITALY

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_IT

Household Income Italy: EURO per month

- 1 Up to 387 EURO
- 2 388 - 516 EURO
- 3 517 - 774 EURO
- 4 775 - 903 EURO
- 5 904 - 1.032 EURO
- 6 1.033 - 1.291 EURO
- 7 1.292 - 1.549 EURO
- 8 1.550 - 1.807 EURO
- 9 1.808 - 2.065 EURO
- 10 2.066 - 2.324 EURO
- 11 2.325 - 2.582 EURO
- 12 More than 2.582 EURO
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 5 in V8)

Note:

Last trend: EB59.2, D.29

v535, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Up to 387 EURO | | 4 | 0.0 | 0.7 |
| 2 | 388 - 516 EURO | | 18 | 0.1 | 3.2 |
| 3 | 517 - 774 EURO | | 40 | 0.2 | 7.2 |
| 4 | 775 - 903 EURO | | 35 | 0.2 | 6.3 |
| 5 | 904 - 1.032 EURO | | 43 | 0.3 | 7.7 |
| 6 | 1.033 - 1.291 EURO | | 69 | 0.4 | 12.4 |
| 7 | 1.292 - 1.549 EURO | | 62 | 0.4 | 11.1 |
| 8 | 1.550 - 1.807 EURO | | 51 | 0.3 | 9.2 |
| 9 | 1.808 - 2.065 EURO | | 44 | 0.3 | 7.9 |
| 10 | 2.066 - 2.324 EURO | | 43 | 0.3 | 7.7 |
| 11 | 2.325 - 2.582 EURO | | 54 | 0.3 | 9.7 |
| 12 | More than 2.582 EURO | | 94 | 0.6 | 16.9 |
| 97 | Refusal | M | 321 | 2.0 | |
| 98 | DK | M | 123 | 0.8 | |
| 99 | Inap. (not coded 5 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 556 | | |

v536 - D29 INCOME HH - LUXEMBOURG

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_LU

Household Income Luxembourg: EURO per month

- 1 Less than 1.250 EURO
- 2 1.250 - 1.749 EURO
- 3 1.750 - 2.249 EURO
- 4 2.250 - 2.499 EURO
- 5 2.500 - 2.749 EURO
- 6 2.750 - 2.999 EURO
- 7 3.000 - 3.249 EURO
- 8 3.250 - 3.499 EURO
- 9 3.500 - 3.749 EURO
- 10 3.750 - 3.999 EURO
- 11 4.000 - 4.249 EURO
- 12 4.250 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 6 in V8)

Note:

Last trend: EB59.2, D.29

v536, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Less than 1.250 EURO | | 9 | 0.1 | 2.7 |
| 2 | 1.250 - 1.749 EURO | | 30 | 0.2 | 9.0 |
| 3 | 1.750 - 2.249 EURO | | 25 | 0.2 | 7.5 |
| 4 | 2.250 - 2.499 EURO | | 21 | 0.1 | 6.3 |
| 5 | 2.500 - 2.749 EURO | | 22 | 0.1 | 6.6 |
| 6 | 2.750 - 2.999 EURO | | 21 | 0.1 | 6.3 |
| 7 | 3.000 - 3.249 EURO | | 22 | 0.1 | 6.6 |
| 8 | 3.250 - 3.499 EURO | | 16 | 0.1 | 4.8 |
| 9 | 3.500 - 3.749 EURO | | 19 | 0.1 | 5.7 |
| 10 | 3.750 - 3.999 EURO | | 23 | 0.1 | 6.9 |
| 11 | 4.000 - 4.249 EURO | | 26 | 0.2 | 7.8 |
| 12 | 4.250 EURO or more | | 98 | 0.6 | 29.5 |
| 97 | Refusal | M | 191 | 1.2 | |
| 98 | DK | M | 83 | 0.5 | |
| 99 | Inap. (not coded 6 in V8) | M | 15518 | 96.2 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 332 | | |

v537 - D29 INCOME HH - DENMARK

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_DK

Household Income Denmark: Danish Kroner A YEAR

- 1 Up to 99.999 DKK
- 2 100.000 - 129.999 DKK
- 3 130.000 - 169.999 DKK
- 4 170.000 - 199.999 DKK
- 5 200.000 - 239.999 DKK
- 6 240.000 - 299.999 DKK
- 7 300.000 - 349.999 DKK
- 8 350.000 - 399.999 DKK
- 9 400.000 - 449.999 DKK
- 10 450.000 - 499.999 DKK
- 11 500.000 - 549.999 DKK
- 12 550.000 DKK or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 7 in V8)

Note:

Last trend: EB59.2, D.29

v537, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Up to 99.999 DKK | | 47 | 0.3 | 5.5 |
| 2 | 100.000 - 129.999 DKK | | 64 | 0.4 | 7.5 |
| 3 | 130.000 - 169.999 DKK | | 76 | 0.5 | 8.9 |
| 4 | 170.000 - 199.999 DKK | | 51 | 0.3 | 6.0 |
| 5 | 200.000 - 239.999 DKK | | 57 | 0.4 | 6.7 |
| 6 | 240.000 - 299.999 DKK | | 78 | 0.5 | 9.1 |
| 7 | 300.000 - 349.999 DKK | | 57 | 0.4 | 6.7 |
| 8 | 350.000 - 399.999 DKK | | 50 | 0.3 | 5.9 |
| 9 | 400.000 - 449.999 DKK | | 72 | 0.4 | 8.4 |
| 10 | 450.000 - 499.999 DKK | | 50 | 0.3 | 5.9 |
| 11 | 500.000 - 549.999 DKK | | 70 | 0.4 | 8.2 |
| 12 | 550.000 DKK or more | | 181 | 1.1 | 21.2 |
| 97 | Refusal | M | 58 | 0.4 | |
| 98 | DK | M | 90 | 0.6 | |
| 99 | Inap. (not coded 7 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 852 | | |

v538 - D29 INCOME HH - IRELAND

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_IE

Household Income Ireland: Irish Pounds per month

- 1 Less than 240 IEP
- 2 240 - 399 IEP
- 3 400 - 499 IEP
- 4 500 - 599 IEP
- 5 600 - 699 IEP
- 6 700 - 799 IEP
- 7 800 - 899 IEP
- 8 900 - 999 IEP
- 9 1.000 - 1.199 IEP
- 10 1.200 - 1.499 IEP
- 11 1.500 - 1.999 IEP
- 12 2.000 IEP or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 8 in V8)

Note:

Last trend: EB59.2, D.29

v538, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Less than 240 IEP | | 22 | 0.1 | 6.5 |
| 2 | 240 - 399 IEP | | 17 | 0.1 | 5.0 |
| 3 | 400 - 499 IEP | | 37 | 0.2 | 11.0 |
| 4 | 500 - 599 IEP | | 21 | 0.1 | 6.2 |
| 5 | 600 - 699 IEP | | 45 | 0.3 | 13.4 |
| 6 | 700 - 799 IEP | | 46 | 0.3 | 13.6 |
| 7 | 800 - 899 IEP | | 43 | 0.3 | 12.8 |
| 8 | 900 - 999 IEP | | 23 | 0.1 | 6.8 |
| 9 | 1.000 - 1.199 IEP | | 21 | 0.1 | 6.2 |
| 10 | 1.200 - 1.499 IEP | | 20 | 0.1 | 5.9 |
| 11 | 1.500 - 1.999 IEP | | 15 | 0.1 | 4.5 |
| 12 | 2.000 IEP or more | | 27 | 0.2 | 8.0 |
| 97 | Refusal | M | 339 | 2.1 | |
| 98 | DK | M | 324 | 2.0 | |
| 99 | Inap. (not coded 8 in V8) | M | 15123 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 338 | | |

v539 - D29 INCOME HH - GREAT BRITAIN

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_GB_GBN

Household Income Great Britain: U.K. Pounds per month

- 1 Less than 240 GBP
- 2 240 - 399 GBP
- 3 400 - 499 GBP
- 4 500 - 599 GBP
- 5 600 - 699 GBP
- 6 700 - 799 GBP
- 7 800 - 899 GBP
- 8 900 - 999 GBP
- 9 1.000 - 1.199 GBP
- 10 1.200 - 1.499 GBP
- 11 1.500 - 1.999 GBP
- 12 2.000 GBP or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 9 in V8)

Note:

Last trend: EB59.2, D.29

v539, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Less than 240 GBP | | 25 | 0.2 | 4.7 |
| 2 | 240 - 399 GBP | | 25 | 0.2 | 4.7 |
| 3 | 400 - 499 GBP | | 40 | 0.2 | 7.5 |
| 4 | 500 - 599 GBP | | 31 | 0.2 | 5.8 |
| 5 | 600 - 699 GBP | | 30 | 0.2 | 5.6 |
| 6 | 700 - 799 GBP | | 32 | 0.2 | 6.0 |
| 7 | 800 - 899 GBP | | 47 | 0.3 | 8.8 |
| 8 | 900 - 999 GBP | | 31 | 0.2 | 5.8 |
| 9 | 1.000 - 1.199 GBP | | 40 | 0.2 | 7.5 |
| 10 | 1.200 - 1.499 GBP | | 46 | 0.3 | 8.6 |
| 11 | 1.500 - 1.999 GBP | | 60 | 0.4 | 11.2 |
| 12 | 2.000 GBP or more | | 128 | 0.8 | 23.9 |
| 97 | Refusal | M | 341 | 2.1 | |
| 98 | DK | M | 128 | 0.8 | |
| 99 | Inap. (not coded 9 in V8) | M | 15120 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 534 | | |

v540 - D29 INCOME HH - NORTHERN IRELAND

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_GB_NIR

Household Income Northern Ireland: U.K. Pounds per month

- 1 Less than 240 GBP
- 2 240 - 399 GBP
- 3 400 - 499 GBP
- 4 500 - 599 GBP
- 5 600 - 699 GBP
- 6 700 - 799 GBP
- 7 800 - 899 GBP
- 8 900 - 999 GBP
- 9 1.000 - 1.199 GBP
- 10 1.200 - 1.499 GBP
- 11 1.500 - 1.999 GBP
- 12 2.000 GBP or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 10 in V8)

Note:

Last trend: EB59.2, D.29

v540, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Less than 240 GBP | | 20 | 0.1 | 9.9 |
| 2 | 240 - 399 GBP | | 23 | 0.1 | 11.3 |
| 3 | 400 - 499 GBP | | 21 | 0.1 | 10.3 |
| 4 | 500 - 599 GBP | | 18 | 0.1 | 8.9 |
| 5 | 600 - 699 GBP | | 21 | 0.1 | 10.3 |
| 6 | 700 - 799 GBP | | 34 | 0.2 | 16.7 |
| 7 | 800 - 899 GBP | | 24 | 0.1 | 11.8 |
| 8 | 900 - 999 GBP | | 10 | 0.1 | 4.9 |
| 9 | 1.000 - 1.199 GBP | | 15 | 0.1 | 7.4 |
| 10 | 1.200 - 1.499 GBP | | 8 | 0.0 | 3.9 |
| 11 | 1.500 - 1.999 GBP | | 5 | 0.0 | 2.5 |
| 12 | 2.000 GBP or more | | 4 | 0.0 | 2.0 |
| 97 | Refusal | M | 54 | 0.3 | |
| 98 | DK | M | 53 | 0.3 | |
| 99 | Inap. (not coded 10 in V8) | M | 15814 | 98.1 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 203 | | |

v541 - D29 INCOME HH - GREECE

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_GR

Household Income Greece: EURO per month

- 1 Up to 450 EURO
- 2 451 - 600 EURO
- 3 601 - 750 EURO
- 4 751 - 900 EURO
- 5 901 - 1.050 EURO
- 6 1.051 - 1.200 EURO
- 7 1.201 - 1.350 EURO
- 8 1.351 - 1.500 EURO
- 9 1.501 - 1.650 EURO
- 10 1.651 - 2.000 EURO
- 11 2.001 - 2.200 EURO
- 12 2.201 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 11 in V8)

Note:

Last trend: EB59.2, D.29

v541, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Up to 450 EURO | | 47 | 0.3 | 8.8 |
| 2 | 451 - 600 EURO | | 73 | 0.5 | 13.7 |
| 3 | 601 - 750 EURO | | 59 | 0.4 | 11.1 |
| 4 | 751 - 900 EURO | | 56 | 0.3 | 10.5 |
| 5 | 901 - 1.050 EURO | | 53 | 0.3 | 10.0 |
| 6 | 1.051 - 1.200 EURO | | 61 | 0.4 | 11.5 |
| 7 | 1.201 - 1.350 EURO | | 43 | 0.3 | 8.1 |
| 8 | 1.351 - 1.500 EURO | | 39 | 0.2 | 7.3 |
| 9 | 1.501 - 1.650 EURO | | 23 | 0.1 | 4.3 |
| 10 | 1.651 - 2.000 EURO | | 28 | 0.2 | 5.3 |
| 11 | 2.001 - 2.200 EURO | | 12 | 0.1 | 2.3 |
| 12 | 2.201 EURO or more | | 38 | 0.2 | 7.1 |
| 97 | Refusal | M | 325 | 2.0 | |
| 98 | DK | M | 142 | 0.9 | |
| 99 | Inap. (not coded 11 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 532 | | |

v542 - D29 INCOME HH - SPAIN

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_ES

Household Income Spain: EURO per month

- 1 Up to 300 EURO
- 2 301 - 360 EURO
- 3 361 - 420 EURO
- 4 421 - 480 EURO
- 5 481 - 540 EURO
- 6 541 - 600 EURO
- 7 601 - 750 EURO
- 8 751 - 900 EURO
- 9 901 - 1.000 EURO
- 10 1.001 - 1.200 EURO
- 11 1.201 - 1.350 EURO
- 12 1.351 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 12 in V8)

Note:

Last trend: EB59.2, D.29

v542, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Up to 300 EURO | | 9 | 0.1 | 1.4 |
| 2 | 301 - 360 EURO | | 10 | 0.1 | 1.5 |
| 3 | 361 - 420 EURO | | 15 | 0.1 | 2.3 |
| 4 | 421 - 480 EURO | | 21 | 0.1 | 3.2 |
| 5 | 481 - 540 EURO | | 21 | 0.1 | 3.2 |
| 6 | 541 - 600 EURO | | 33 | 0.2 | 5.0 |
| 7 | 601 - 750 EURO | | 40 | 0.2 | 6.0 |
| 8 | 751 - 900 EURO | | 73 | 0.5 | 11.0 |
| 9 | 901 - 1.000 EURO | | 52 | 0.3 | 7.9 |
| 10 | 1.001 - 1.200 EURO | | 71 | 0.4 | 10.7 |
| 11 | 1.201 - 1.350 EURO | | 74 | 0.5 | 11.2 |
| 12 | 1.351 EURO or more | | 243 | 1.5 | 36.7 |
| 97 | Refusal | M | 258 | 1.6 | |
| 98 | DK | M | 79 | 0.5 | |
| 99 | Inap. (not coded 12 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 663 | | |

v543 - D29 INCOME HH - PORTUGAL

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_PT

Household Income Portugal: EURO per month

- 1 Up to 300 EURO
- 2 301 - 450 EURO
- 3 451 - 600 EURO
- 4 601 - 750 EURO
- 5 751 - 1.000 EURO
- 6 1.001 - 1.250 EURO
- 7 1.251 - 1.500 EURO
- 8 1.501 - 1.750 EURO
- 9 1.751 - 2.000 EURO
- 10 2.001 - 2.250 EURO
- 11 2.251 - 2.500 EURO
- 12 2.501 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 13 in V8)

Note:

Last trend: EB59.2, D.29

v543, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Up to 300 EURO | | 94 | 0.6 | 14.5 |
| 2 | 301 - 450 EURO | | 97 | 0.6 | 15.0 |
| 3 | 451 - 600 EURO | | 103 | 0.6 | 15.9 |
| 4 | 601 - 750 EURO | | 102 | 0.6 | 15.7 |
| 5 | 751 - 1.000 EURO | | 101 | 0.6 | 15.6 |
| 6 | 1.001 - 1.250 EURO | | 60 | 0.4 | 9.3 |
| 7 | 1.251 - 1.500 EURO | | 42 | 0.3 | 6.5 |
| 8 | 1.501 - 1.750 EURO | | 19 | 0.1 | 2.9 |
| 9 | 1.751 - 2.000 EURO | | 15 | 0.1 | 2.3 |
| 10 | 2.001 - 2.250 EURO | | 9 | 0.1 | 1.4 |
| 11 | 2.251 - 2.500 EURO | | 4 | 0.0 | 0.6 |
| 12 | 2.501 EURO or more | | 2 | 0.0 | 0.3 |
| 97 | Refusal | M | 193 | 1.2 | |
| 98 | DK | M | 157 | 1.0 | |
| 99 | Inap. (not coded 13 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 650 | | |

v544 - D29 INCOME HH - GERMANY EAST

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_DE_E

Household Income Germany-East: EURO per month

- 1 Up to 750 EURO
- 2 751 - 875 EURO
- 3 876 - 1.000 EURO
- 4 1.001 - 1.125 EURO
- 5 1.126 - 1.250 EURO
- 6 1.251 - 1.375 EURO
- 7 1.376 - 1.500 EURO
- 8 1.501 - 1.750 EURO
- 9 1.751 - 2.000 EURO
- 10 2.001 - 2.250 EURO
- 11 2.251 - 2.500 EURO
- 12 2.501 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 14 in V8)

Note:

Last trend: EB59.2, D.29

v544, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Up to 750 EURO | | 86 | 0.5 | 11.0 |
| 2 | 751 - 875 EURO | | 59 | 0.4 | 7.5 |
| 3 | 876 - 1.000 EURO | | 84 | 0.5 | 10.7 |
| 4 | 1.001 - 1.125 EURO | | 69 | 0.4 | 8.8 |
| 5 | 1.126 - 1.250 EURO | | 60 | 0.4 | 7.7 |
| 6 | 1.251 - 1.375 EURO | | 54 | 0.3 | 6.9 |
| 7 | 1.376 - 1.500 EURO | | 78 | 0.5 | 9.9 |
| 8 | 1.501 - 1.750 EURO | | 66 | 0.4 | 8.4 |
| 9 | 1.751 - 2.000 EURO | | 81 | 0.5 | 10.3 |
| 10 | 2.001 - 2.250 EURO | | 70 | 0.4 | 8.9 |
| 11 | 2.251 - 2.500 EURO | | 36 | 0.2 | 4.6 |
| 12 | 2.501 EURO or more | | 41 | 0.3 | 5.2 |
| 97 | Refusal | M | 198 | 1.2 | |
| 98 | DK | M | 32 | 0.2 | |
| 99 | Inap. (not coded 14 in V8) | M | 15110 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 784 | | |

v545 - D29 INCOME HH - FINLAND

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_FI

Household Income Finland: EURO per month

- 1 Up to 800 EURO
- 2 801 - 1.200 EURO
- 3 1.201 - 1.600 EURO
- 4 1.601 - 2.100 EURO
- 5 2.101 - 2.500 EURO
- 6 2.501 - 2.900 EURO
- 7 2.901 - 3.300 EURO
- 8 3.301 - 3.700 EURO
- 9 3.701 - 4.200 EURO
- 10 4.201 - 4.500 EURO
- 11 4.501 - 5.000 EURO
- 12 5.001 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 16 in V8)

Note:

Last trend: EB59.2, D.29

v545, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Up to 800 EURO | | 104 | 0.6 | 12.0 |
| 2 | 801 - 1.200 EURO | | 114 | 0.7 | 13.1 |
| 3 | 1.201 - 1.600 EURO | | 115 | 0.7 | 13.2 |
| 4 | 1.601 - 2.100 EURO | | 113 | 0.7 | 13.0 |
| 5 | 2.101 - 2.500 EURO | | 102 | 0.6 | 11.7 |
| 6 | 2.501 - 2.900 EURO | | 83 | 0.5 | 9.6 |
| 7 | 2.901 - 3.300 EURO | | 64 | 0.4 | 7.4 |
| 8 | 3.301 - 3.700 EURO | | 59 | 0.4 | 6.8 |
| 9 | 3.701 - 4.200 EURO | | 37 | 0.2 | 4.3 |
| 10 | 4.201 - 4.500 EURO | | 29 | 0.2 | 3.3 |
| 11 | 4.501 - 5.000 EURO | | 17 | 0.1 | 2.0 |
| 12 | 5.001 EURO or more | | 32 | 0.2 | 3.7 |
| 97 | Refusal | M | 77 | 0.5 | |
| 98 | DK | M | 67 | 0.4 | |
| 99 | Inap. (not coded 16 in V8) | M | 15113 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 866 | | |

v546 - D29 INCOME HH - SWEDEN

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_SE

Household Income Sweden: Swedish Kroner per month

- 1 Less than 5.000 SEK
- 2 5.000 - 10.000 SEK
- 3 10.001 - 15.000 SEK
- 4 15.001 - 20.000 SEK
- 5 20.001 - 25.000 SEK
- 6 25.001 - 30.000 SEK
- 7 30.001 - 35.000 SEK
- 8 35.001 - 40.000 SEK
- 9 40.001 - 45.000 SEK
- 10 45.001 - 50.000 SEK
- 11 50.001 - 55.000 SEK
- 12 55.001 SEK or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 17 in V8)

Note:

Last trend: EB59.2, D.29

v546, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Less than 5.000 SEK | | 15 | 0.1 | 1.7 |
| 2 | 5.000 - 10.000 SEK | | 90 | 0.6 | 10.3 |
| 3 | 10.001 - 15.000 SEK | | 99 | 0.6 | 11.4 |
| 4 | 15.001 - 20.000 SEK | | 117 | 0.7 | 13.4 |
| 5 | 20.001 - 25.000 SEK | | 83 | 0.5 | 9.5 |
| 6 | 25.001 - 30.000 SEK | | 96 | 0.6 | 11.0 |
| 7 | 30.001 - 35.000 SEK | | 92 | 0.6 | 10.6 |
| 8 | 35.001 - 40.000 SEK | | 84 | 0.5 | 9.6 |
| 9 | 40.001 - 45.000 SEK | | 74 | 0.5 | 8.5 |
| 10 | 45.001 - 50.000 SEK | | 46 | 0.3 | 5.3 |
| 11 | 50.001 - 55.000 SEK | | 28 | 0.2 | 3.2 |
| 12 | 55.001 SEK or more | | 48 | 0.3 | 5.5 |
| 97 | Refusal | M | 43 | 0.3 | |
| 98 | DK | M | 85 | 0.5 | |
| 99 | Inap. (not coded 17 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 872 | | |

v547 - D29 INCOME HH - AUSTRIA

D.29

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

D.29_AT

Household Income Austria: EURO per month

- 1 Less than 546 EURO
- 2 546 - 690 EURO
- 3 691 - 945 EURO
- 4 946 - 1.165 EURO
- 5 1.166 - 1.420 EURO
- 6 1.421 - 1.670 EURO
- 7 1.671 - 2.180 EURO
- 8 2.181 - 2.690 EURO
- 9 2.691 - 3.270 EURO
- 10 3.271 - 3.850 EURO
- 11 3.851 - 4.360 EURO
- 12 4.361 EURO or more
- 97 Refusal
- 98 DK
- 99 Inap. (not coded 18 in V8)

Note:

Last trend: EB59.2, D.29

v547, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Less than 546 EURO | | 8 | 0.0 | 1.1 |
| 2 | 546 - 690 EURO | | 25 | 0.2 | 3.6 |
| 3 | 691 - 945 EURO | | 50 | 0.3 | 7.1 |
| 4 | 946 - 1.165 EURO | | 66 | 0.4 | 9.4 |
| 5 | 1.166 - 1.420 EURO | | 95 | 0.6 | 13.5 |
| 6 | 1.421 - 1.670 EURO | | 97 | 0.6 | 13.8 |
| 7 | 1.671 - 2.180 EURO | | 108 | 0.7 | 15.4 |
| 8 | 2.181 - 2.690 EURO | | 112 | 0.7 | 16.0 |
| 9 | 2.691 - 3.270 EURO | | 60 | 0.4 | 8.5 |
| 10 | 3.271 - 3.850 EURO | | 43 | 0.3 | 6.1 |
| 11 | 3.851 - 4.360 EURO | | 18 | 0.1 | 2.6 |
| 12 | 4.361 EURO or more | | 20 | 0.1 | 2.8 |
| 97 | Refusal | M | 259 | 1.6 | |
| 98 | DK | M | 71 | 0.4 | |
| 99 | Inap. (not coded 18 in V8) | M | 15093 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 701 | | |

v548 - D29 INCOME HH - ALL INTEGRATED

D.29

ALL INTEGRATED

We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups.

(SHOW CARD)

Please count the total wages and salaries per month of all members of this household; all pensions and all social insurance benefits; child allowances and any other income like rents, etc... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

97 Refusal

98 DK

in France (FR):

EURO per month

- 1 Less than 500 EURO
- 2 500 - 799 EURO
- 3 800 - 999 EURO
- 4 1.000 - 1.199 EURO
- 5 1.200 - 1.399 EURO
- 6 1.400 - 1.599 EURO
- 7 1.600 - 1.799 EURO
- 8 1.800 - 1.999 EURO
- 9 2.000 - 2.199 EURO
- 10 2.200 - 2.399 EURO
- 11 2.400 - 2.599 EURO
- 12 2.600 EURO or more

in Belgium (BE):

EURO per month

- 1 Less than 500 EURO
- 2 500 - 749 EURO
- 3 750 - 999 EURO
- 4 1.000 - 1.249 EURO
- 5 1.250 - 1.499 EURO
- 6 1.500 - 1.749 EURO
- 7 1.750 - 1.999 EURO
- 8 2.000 - 2.249 EURO
- 9 2.250 - 2.499 EURO
- 10 2.500 - 2.749 EURO
- 11 2.750 - 2.999 EURO
- 12 3.000 EURO or more

in Netherlands (NL):

EURO per month

- 1 Less than 681 EURO
- 2 681 - 907 EURO
- 3 908 - 1.134 EURO
- 4 1.135 - 1.247 EURO
- 5 1.248 - 1.474 EURO
- 6 1.475 - 1.701 EURO
- 7 1.702 - 1.928 EURO
- 8 1.929 - 2.155 EURO
- 9 2.156 - 2.381 EURO
- 10 2.382 - 2.835 EURO
- 11 2.836 - 3.289 EURO
- 12 3.290 EURO or more

in Germany (DE):

EURO per month

- 1 Up to 750 EURO
- 2 751 - 875 EURO
- 3 876 - 1.000 EURO
- 4 1.001 - 1.125 EURO
- 5 1.126 - 1.250 EURO
- 6 1.251 - 1.375 EURO
- 7 1.376 - 1.500 EURO
- 8 1.501 - 1.750 EURO
- 9 1.751 - 2.000 EURO
- 10 2.001 - 2.250 EURO
- 11 2.251 - 2.500 EURO
- 12 2.501 EURO or more

in Italy (IT):

EURO per month

- 1 Up to 387 EURO
- 2 388 - 516 EURO
- 3 517 - 774 EURO
- 4 775 - 903 EURO
- 5 904 - 1.032 EURO
- 6 1.033 - 1.291 EURO
- 7 1.292 - 1.549 EURO
- 8 1.550 - 1.807 EURO
- 9 1.808 - 2.065 EURO
- 10 2.066 - 2.324 EURO
- 11 2.325 - 2.582 EURO
- 12 More than 2.582 EURO

in Luxembourg (LU):

EURO per month

- 1 Less than 1.250 EURO

- 2 1.250 - 1.749 EURO
- 3 1.750 - 2.249 EURO
- 4 2.250 - 2.499 EURO
- 5 2.500 - 2.749 EURO
- 6 2.750 - 2.999 EURO
- 7 3.000 - 3.249 EURO
- 8 3.250 - 3.499 EURO
- 9 3.500 - 3.749 EURO
- 10 3.750 - 3.999 EURO
- 11 4.000 - 4.249 EURO
- 12 4.250 EURO or more

in Denmark (DK):

Danish Kroner A YEAR

- 1 Up to 99.999 DKK
- 2 100.000 - 129.999 DKK
- 3 130.000 - 169.999 DKK
- 4 170.000 - 199.999 DKK
- 5 200.000 - 239.999 DKK
- 6 240.000 - 299.999 DKK
- 7 300.000 - 349.999 DKK
- 8 350.000 - 399.999 DKK
- 9 400.000 - 449.999 DKK
- 10 450.000 - 499.999 DKK
- 11 500.000 - 549.999 DKK
- 12 550.000 DKK or more

in Ireland (IE):

Irish Pounds per month

- 1 Less than 240 IEP
- 2 240 - 399 IEP
- 3 400 - 499 IEP
- 4 500 - 599 IEP
- 5 600 - 699 IEP
- 6 700 - 799 IEP
- 7 800 - 899 IEP
- 8 900 - 999 IEP
- 9 1.000 - 1.199 IEP
- 10 1.200 - 1.499 IEP
- 11 1.500 - 1.999 IEP
- 12 2.000 IEP or more

in United Kingdom (GB):

U.K. Pounds per month

- 1 Less than 240 GBP
- 2 240 - 399 GBP
- 3 400 - 499 GBP

- 4 500 - 599 GBP
- 5 600 - 699 GBP
- 6 700 - 799 GBP
- 7 800 - 899 GBP
- 8 900 - 999 GBP
- 9 1.000 - 1.199 GBP
- 10 1.200 - 1.499 GBP
- 11 1.500 - 1.999 GBP
- 12 2.000 GBP or more

in Greece (GR):

EURO per month

- 1 Up to 450 EURO
- 2 451 - 600 EURO
- 3 601 - 750 EURO
- 4 751 - 900 EURO
- 5 901 - 1.050 EURO
- 6 1.051 - 1.200 EURO
- 7 1.201 - 1.350 EURO
- 8 1.351 - 1.500 EURO
- 9 1.501 - 1.650 EURO
- 10 1.651 - 2.000 EURO
- 11 2.001 - 2.200 EURO
- 12 2.201 EURO or more

in Spain (ES):

EURO per month

- 1 Up to 300 EURO
- 2 301 - 360 EURO
- 3 361 - 420 EURO
- 4 421 - 480 EURO
- 5 481 - 540 EURO
- 6 541 - 600 EURO
- 7 601 - 750 EURO
- 8 751 - 900 EURO
- 9 901 - 1.000 EURO
- 10 1.001 - 1.200 EURO
- 11 2.251 - 2.500 EURO
- 11 1.201 - 1.350 EURO
- 12 1.351 EURO or more

in Portugal (PT):

EURO per month

- 1 Up to 300 EURO
- 2 301 - 450 EURO
- 3 451 - 600 EURO
- 4 601 - 750 EURO

- 5 751 - 1.000 EURO
- 6 1.001 - 1.250 EURO
- 7 1.251 - 1.500 EURO
- 8 1.501 - 1.750 EURO
- 9 1.751 - 2.000 EURO
- 10 2.001 - 2.250 EURO
- 12 2.501 EURO or more

in Finland (FI):

EURO per month

- 1 Up to 800 EURO
- 2 801 - 1.200 EURO
- 3 1.201 - 1.600 EURO
- 4 1.601 - 2.100 EURO
- 5 2.101 - 2.500 EURO
- 6 2.501 - 2.900 EURO
- 7 2.901 - 3.300 EURO
- 8 3.301 - 3.700 EURO
- 9 3.701 - 4.200 EURO
- 10 4.201 - 4.500 EURO
- 11 4.501 - 5.000 EURO
- 12 5.001 EURO or more

in Sweden (SE):

Swedish Kroner per month

- 1 Less than 5.000 SEK
- 2 5.000 - 10.000 SEK
- 3 10.001 - 15.000 SEK
- 4 15.001 - 20.000 SEK
- 5 20.001 - 25.000 SEK
- 6 25.001 - 30.000 SEK
- 7 30.001 - 35.000 SEK
- 8 35.001 - 40.000 SEK
- 9 40.001 - 45.000 SEK
- 10 45.001 - 50.000 SEK
- 11 50.001 - 55.000 SEK
- 12 55.001 SEK or more

in Austria (AT):

EURO per month

- 1 Less than 546 EURO
- 2 546 - 690 EURO
- 3 691 - 945 EURO
- 4 946 - 1.165 EURO
- 5 1.166 - 1.420 EURO
- 6 1.421 - 1.670 EURO
- 7 1.671 - 2.180 EURO

- 8 2.181 - 2.690 EURO
- 9 2.691 - 3.270 EURO
- 10 3.271 - 3.850 EURO
- 11 3.851 - 4.360 EURO
- 12 4.361 EURO or more

Note:

This variable integrates all countries in accordance with other Eurobarometer codebooks up to survey 48.

Weighting required for united Germany (East+West) - see V11

Weighting required for United Kingdom (Great Britain and Northern Ireland) - see V7

Last trend: EB59.2, D.29

v549 - D29 INCOME HH QUARTILES

D.29R HOUSEHOLD INCOME (HARMONISED)

- 1 -- (Lowest income quartile)
- 2 - (Next to lowest income quartile)
- 3 + (Next to highest income quartile)
- 4 ++ (Highest income quartile)
- 5 DK/Refusal

Derivation:

This variable collapses answers to D.29 into four groups representing approximate quartiles.

Note:

See D.29 for complete question text

Please notice that the income quartiles are produced for comparison purposes and are retained as provided by the principal investigator. They are based on categorised income question as coded in the country specific variables V531 to V547.

v549 by isocntry, Absolute Values (Row Percent), weighted by v9

| v549 | | | | | | | | |
|-------------|------------|------------|------------|------------|------|-------|-------------|--|
| | 1 | 2 | 3 | 4 | 5 | N Sum | N Valid Sum | |
| isocntry | M | | | | | | | |
| AT | 149 (21.3) | 191 (27.2) | 220 (31.4) | 141 (20.1) | 330 | 1031 | 701 | |
| BE | 116 (20.9) | 138 (24.8) | 129 (23.2) | 173 (31.1) | 474 | 1030 | 556 | |
| DE-E | 229 (29.2) | 261 (33.2) | 148 (18.9) | 147 (18.7) | 230 | 1015 | 785 | |
| DE-W | 201 (25.2) | 162 (20.3) | 230 (28.9) | 204 (25.6) | 245 | 1042 | 797 | |
| DK | 186 (21.8) | 186 (21.8) | 179 (21.0) | 301 (35.3) | 148 | 1000 | 852 | |
| ES | 148 (22.4) | 126 (19.0) | 145 (21.9) | 243 (36.7) | 337 | 999 | 662 | |
| FI | 104 (12.0) | 229 (26.4) | 297 (34.3) | 237 (27.3) | 145 | 1012 | 867 | |
| FR | 294 (39.9) | 171 (23.2) | 96 (13.0) | 176 (23.9) | 314 | 1051 | 737 | |
| GB-GBN | 90 (16.8) | 171 (32.0) | 86 (16.1) | 188 (35.1) | 470 | 1005 | 535 | |
| GB-NIR | 64 (31.5) | 108 (53.2) | 22 (10.8) | 9 (4.4) | 107 | 310 | 203 | |
| GR | 120 (22.6) | 114 (21.4) | 157 (29.5) | 141 (26.5) | 468 | 1000 | 532 | |
| IE | 97 (28.8) | 133 (39.5) | 64 (19.0) | 43 (12.8) | 663 | 1000 | 337 | |
| IT | 139 (25.0) | 131 (23.6) | 137 (24.7) | 148 (26.7) | 444 | 999 | 555 | |
| LU | 64 (19.3) | 64 (19.3) | 106 (31.9) | 98 (29.5) | 274 | 606 | 332 | |
| NL | 285 (41.7) | 161 (23.6) | 100 (14.6) | 137 (20.1) | 341 | 1024 | 683 | |
| PT | 191 (29.4) | 205 (31.5) | 162 (24.9) | 92 (14.2) | 350 | 1000 | 650 | |
| SE | 204 (23.4) | 200 (22.9) | 188 (21.6) | 280 (32.1) | 128 | 1000 | 872 | |
| N Sum | 2681 | 2751 | 2466 | 2758 | 5468 | 16124 | | |
| N Valid Sum | 2681 | 2751 | 2466 | 2758 | | | 10656 | |

v550 - P1 DATE OF INTERVIEW

P.1 Date of interview

- 1 Monday 1 September
- 2 Tuesday 2 September
- 3 Wednesday 3 September
- 4 Thursday 4 September
- 5 Friday 5 September
- 6 Saturday 6 September
- 7 Sunday 7 September
- 8 Monday 8 September
- 9 Tuesday 9 September
- 10 Wednesday 10 September
- 11 Thursday 11 September
- 12 Friday 12 September
- 13 Saturday 13 September
- 14 Sunday 14 September
- 15 Monday 15 September
- 16 Tuesday 16 September
- 17 Wednesday 17 September
- 18 Thursday 18 September
- 19 Friday 19 September
- 20 Saturday 20 September
- 21 Sunday 21 September
- 22 Monday 22 September
- 23 Tuesday 23 September
- 24 Wednesday 24 September
- 25 Thursday 25 September
- 26 Friday 26 September
- 27 Saturday 27 September
- 28 Sunday 28 September
- 29 Monday 29 September
- 30 Tuesday 30 September

v550

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|------------------------|---------|-------|---------|---------------|
| 1 | Monday 1 September | | 102 | 0.6 | 0.6 |
| 2 | Tuesday 2 September | | 89 | 0.6 | 0.6 |
| 3 | Wednesday 3 September | | 268 | 1.7 | 1.7 |
| 4 | Thursday 4 September | | 493 | 3.1 | 3.1 |
| 5 | Friday 5 September | | 632 | 3.9 | 3.9 |
| 6 | Saturday 6 September | | 734 | 4.6 | 4.6 |
| 7 | Sunday 7 September | | 492 | 3.1 | 3.1 |
| 8 | Monday 8 September | | 1100 | 6.8 | 6.8 |
| 9 | Tuesday 9 September | | 1114 | 6.9 | 6.9 |
| 10 | Wednesday 10 September | | 1044 | 6.5 | 6.5 |
| 11 | Thursday 11 September | | 924 | 5.7 | 5.7 |
| 12 | Friday 12 September | | 805 | 5.0 | 5.0 |
| 13 | Saturday 13 September | | 567 | 3.5 | 3.5 |
| 14 | Sunday 14 September | | 352 | 2.2 | 2.2 |
| 15 | Monday 15 September | | 1018 | 6.3 | 6.3 |
| 16 | Tuesday 16 September | | 959 | 5.9 | 5.9 |
| 17 | Wednesday 17 September | | 855 | 5.3 | 5.3 |
| 18 | Thursday 18 September | | 716 | 4.4 | 4.4 |
| 19 | Friday 19 September | | 536 | 3.3 | 3.3 |
| 20 | Saturday 20 September | | 456 | 2.8 | 2.8 |
| 21 | Sunday 21 September | | 281 | 1.7 | 1.7 |
| 22 | Monday 22 September | | 505 | 3.1 | 3.1 |
| 23 | Tuesday 23 September | | 358 | 2.2 | 2.2 |
| 24 | Wednesday 24 September | | 353 | 2.2 | 2.2 |
| 25 | Thursday 25 September | | 338 | 2.1 | 2.1 |
| 26 | Friday 26 September | | 308 | 1.9 | 1.9 |
| 27 | Saturday 27 September | | 220 | 1.4 | 1.4 |
| 28 | Sunday 28 September | | 218 | 1.4 | 1.4 |
| 29 | Monday 29 September | | 169 | 1.0 | 1.0 |
| 30 | Tuesday 30 September | | 118 | 0.7 | 0.7 |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 16124 | | |

v551 - P2 TIME OF INTERVIEW

P.2 Time of the beginning of the interview

- 1 Before 8 h
- 2 8 - 12 h
- 3 13 - 16 h
- 4 17 - 19 h
- 5 20 - 22 h
- 6 23 h +

v551 by isocntry, Absolute Values (Row Percent)

| | v551 | 1 | 2 | 3 | 4 | 5 | 6 | N Sum | N Valid Sum |
|-------------|------|----------|------------|------------|------------|------------|---------|-------|-------------|
| isocntry | | | | | | | | | |
| AT | | 2 (0.2) | 325 (31.5) | 402 (39.0) | 281 (27.3) | 21 (2.0) | | 1031 | 1031 |
| BE | | 4 (0.4) | 323 (31.4) | 388 (37.7) | 235 (22.8) | 80 (7.8) | | 1030 | 1030 |
| DE-E | | 2 (0.2) | 299 (29.5) | 449 (44.3) | 247 (24.4) | 17 (1.7) | | 1014 | 1014 |
| DE-W | | | 296 (28.4) | 451 (43.2) | 277 (26.6) | 19 (1.8) | | 1043 | 1043 |
| DK | | | 123 (12.3) | 446 (44.6) | 385 (38.5) | 46 (4.6) | | 1000 | 1000 |
| ES | | | 350 (35.0) | 293 (29.3) | 277 (27.7) | 80 (8.0) | | 1000 | 1000 |
| FI | | | 254 (25.1) | 473 (46.8) | 273 (27.0) | 11 (1.1) | | 1011 | 1011 |
| FR | | | 273 (26.0) | 372 (35.4) | 376 (35.8) | 30 (2.9) | | 1051 | 1051 |
| GB-GBN | | 16 (1.6) | 291 (29.0) | 511 (50.9) | 175 (17.4) | 11 (1.1) | | 1004 | 1004 |
| GB-NIR | | | 77 (24.8) | 168 (54.2) | 53 (17.1) | 12 (3.9) | | 310 | 310 |
| GR | | | 358 (35.8) | 154 (15.4) | 385 (38.5) | 103 (10.3) | | 1000 | 1000 |
| IE | | 7 (0.7) | 210 (21.0) | 537 (53.6) | 204 (20.4) | 40 (4.0) | 3 (0.3) | 1001 | 1001 |
| IT | | 1 (0.1) | 276 (27.6) | 310 (31.0) | 318 (31.8) | 94 (9.4) | 1 (0.1) | 1000 | 1000 |
| LU | | | 118 (19.5) | 246 (40.6) | 184 (30.4) | 58 (9.6) | | 606 | 606 |
| NL | | 1 (0.1) | 294 (28.7) | 364 (35.6) | 220 (21.5) | 139 (13.6) | 5 (0.5) | 1023 | 1023 |
| PT | | | 346 (34.6) | 378 (37.8) | 247 (24.7) | 29 (2.9) | | 1000 | 1000 |
| SE | | 1 (0.1) | 310 (31.0) | 342 (34.2) | 292 (29.2) | 53 (5.3) | 2 (0.2) | 1000 | 1000 |
| N Sum | | 34 | 4523 | 6284 | 4429 | 843 | 11 | 16124 | |
| N Valid Sum | | 34 | 4523 | 6284 | 4429 | 843 | 11 | | 16124 |

v552 - P3 DURATION OF INTERVIEW - RECODED 7 CAT

P.3 Number of minutes the interview lasted - RECODED 7 CAT

- 1 Up to 14 minutes (not mentioned)
- 2 15 - 29 minutes
- 3 30 - 44 minutes
- 4 45 - 59 minutes
- 5 60 - 74 minutes
- 6 75 - 89 minutes
- 7 90 minutes or more

v552 by isocntry, Absolute Values (Row Percent)

| | v552 | 2 | 3 | 4 | 5 | 6 | 7 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------------|-----------|-----|-------|-------------|
| isocntry | | | | | | | | | |
| AT | 11 (1.1) | 338 (32.8) | 322 (31.2) | 320 (31.0) | 27 (2.6) | 13 (1.3) | | 1031 | 1031 |
| BE | 58 (5.6) | 391 (38.0) | 403 (39.1) | 119 (11.6) | 20 (1.9) | 39 (3.8) | | 1030 | 1030 |
| DE-E | 1 (0.1) | 114 (11.2) | 375 (37.0) | 372 (36.7) | 93 (9.2) | 59 (5.8) | | 1014 | 1014 |
| DE-W | 9 (0.9) | 142 (13.6) | 442 (42.4) | 336 (32.2) | 66 (6.3) | 48 (4.6) | | 1043 | 1043 |
| DK | 17 (1.7) | 270 (27.0) | 397 (39.7) | 240 (24.0) | 54 (5.4) | 22 (2.2) | | 1000 | 1000 |
| ES | 20 (2.0) | 552 (55.2) | 324 (32.4) | 87 (8.7) | 9 (0.9) | 8 (0.8) | | 1000 | 1000 |
| FI | 12 (1.2) | 220 (21.8) | 450 (44.5) | 231 (22.8) | 52 (5.1) | 46 (4.5) | | 1011 | 1011 |
| FR | | 10 (1.0) | 509 (48.4) | 425 (40.4) | 49 (4.7) | 58 (5.5) | | 1051 | 1051 |
| GB-GBN | 6 (0.6) | 152 (15.1) | 533 (53.1) | 290 (28.9) | 8 (0.8) | 15 (1.5) | | 1004 | 1004 |
| GB-NIR | | 58 (18.7) | 189 (61.0) | 57 (18.4) | 4 (1.3) | 2 (0.6) | | 310 | 310 |
| GR | 6 (0.6) | 287 (28.7) | 587 (58.7) | 117 (11.7) | 3 (0.3) | | | 1000 | 1000 |
| IE | 123 (12.3) | 466 (46.6) | 278 (27.8) | 120 (12.0) | 13 (1.3) | 1 (0.1) | | 1001 | 1001 |
| IT | 4 (0.4) | 243 (24.3) | 367 (36.7) | 297 (29.7) | 51 (5.1) | 38 (3.8) | | 1000 | 1000 |
| LU | 10 (1.7) | 94 (15.5) | 211 (34.8) | 179 (29.5) | 44 (7.3) | 68 (11.2) | | 606 | 606 |
| NL | 124 (12.1) | 453 (44.3) | 261 (25.5) | 118 (11.5) | 44 (4.3) | 23 (2.2) | | 1023 | 1023 |
| PT | 77 (7.7) | 661 (66.1) | 229 (22.9) | 30 (3.0) | 3 (0.3) | | | 1000 | 1000 |
| SE | | 51 (5.1) | 239 (23.9) | 529 (52.9) | 115 (11.5) | 66 (6.6) | | 1000 | 1000 |
| N Sum | | 478 | 4502 | 6116 | 3867 | 655 | 506 | 16124 | |
| N Valid Sum | | 478 | 4502 | 6116 | 3867 | 655 | 506 | | 16124 |

v553 - P3 DURATION OF INTERVIEW - RECODED 12 CAT

P.3 Number of minutes the interview lasted - RECODED 12 CAT

- 1 Up to 30 minutes
- 2 31 - 35 minutes
- 3 36 - 40 minutes
- 4 41 - 45 minutes
- 5 46 - 50 minutes
- 6 51 - 55 minutes
- 7 56 - 60 minutes
- 8 61 - 65 minutes
- 9 66 - 70 minutes
- 10 71 - 75 minutes
- 11 76 - 80 minutes
- 12 81 - 120 minutes

v553 by isocntry, Absolute Values (Row Percent)

| | v553 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|----------|----------|----|
| isocntry | | | | | | | | | | | | |
| AT | 58 (5.6) | 57 (5.5) | 205 (19.9) | 159 (15.4) | 141 (13.7) | 46 (4.5) | 242 (23.5) | 47 (4.6) | 34 (3.3) | 9 (0.9) | 11 (1.1) | |
| BE | 170 (16.5) | 91 (8.8) | 174 (16.9) | 173 (16.8) | 150 (14.6) | 92 (8.9) | 77 (7.5) | 28 (2.7) | 15 (1.5) | 11 (1.1) | 7 (0.7) | |
| DE-E | 18 (1.8) | 23 (2.3) | 62 (6.1) | 141 (13.9) | 149 (14.7) | 94 (9.3) | 207 (20.4) | 92 (9.1) | 71 (7.0) | 38 (3.7) | 41 (4.0) | |
| DE-W | 38 (3.6) | 33 (3.2) | 75 (7.2) | 143 (13.7) | 188 (18.0) | 108 (10.4) | 218 (20.9) | 69 (6.6) | 54 (5.2) | 35 (3.4) | 26 (2.5) | |
| DK | 46 (4.6) | 85 (8.5) | 123 (12.3) | 142 (14.2) | 149 (14.9) | 110 (11.0) | 152 (15.2) | 64 (6.4) | 46 (4.6) | 33 (3.3) | 19 (1.9) | |
| ES | 175 (17.5) | 101 (10.1) | 260 (26.0) | 207 (20.7) | 107 (10.7) | 41 (4.1) | 56 (5.6) | 22 (2.2) | 14 (1.4) | 4 (0.4) | 4 (0.4) | |
| FI | 45 (4.5) | 58 (5.7) | 125 (12.4) | 148 (14.6) | 215 (21.3) | 84 (8.3) | 124 (12.3) | 64 (6.3) | 48 (4.7) | 15 (1.5) | 30 (3.0) | |
| FR | | | 10 (1.0) | 60 (5.7) | 283 (26.9) | 157 (14.9) | 312 (29.7) | 82 (7.8) | 40 (3.8) | 25 (2.4) | 15 (1.4) | |
| GB-GBN | 25 (2.5) | 27 (2.7) | 91 (9.1) | 146 (14.5) | 265 (26.4) | 113 (11.3) | 262 (26.1) | 41 (4.1) | 11 (1.1) | 3 (0.3) | 2 (0.2) | |
| GB-NIR | 5 (1.6) | 6 (1.9) | 39 (12.6) | 33 (10.6) | 102 (32.9) | 40 (12.9) | 38 (12.3) | 21 (6.8) | 18 (5.8) | 5 (1.6) | | |
| GR | 102 (10.2) | 29 (2.9) | 162 (16.2) | 153 (15.3) | 305 (30.5) | 113 (11.3) | 125 (12.5) | 4 (0.4) | 4 (0.4) | 1 (0.1) | | |
| IE | 315 (31.5) | 108 (10.8) | 166 (16.6) | 118 (11.8) | 111 (11.1) | 47 (4.7) | 95 (9.5) | 13 (1.3) | 14 (1.4) | 5 (0.5) | 7 (0.7) | |
| IT | 15 (1.5) | 52 (5.2) | 158 (15.8) | 131 (13.1) | 155 (15.5) | 92 (9.2) | 179 (17.9) | 62 (6.2) | 64 (6.4) | 20 (2.0) | 25 (2.5) | |
| LU | 26 (4.3) | 18 (3.0) | 57 (9.4) | 88 (14.5) | 74 (12.2) | 47 (7.8) | 112 (18.5) | 36 (5.9) | 36 (5.9) | 22 (3.6) | 13 (2.1) | |
| NL | 145 (14.2) | 100 (9.8) | 236 (23.1) | 123 (12.0) | 91 (8.9) | 83 (8.1) | 79 (7.7) | 52 (5.1) | 31 (3.0) | 19 (1.9) | 21 (2.1) | |
| PT | 285 (28.5) | 148 (14.8) | 289 (28.9) | 156 (15.6) | 76 (7.6) | 11 (1.1) | 19 (1.9) | 6 (0.6) | 7 (0.7) | | 1 (0.1) | |
| SE | 8 (0.8) | 4 (0.4) | 37 (3.7) | 50 (5.0) | 83 (8.3) | 98 (9.8) | 265 (26.5) | 114 (11.4) | 155 (15.5) | 67 (6.7) | 43 (4.3) | |
| N Sum | 1476 | 940 | 2269 | 2171 | 2644 | 1376 | 2562 | 817 | 662 | 312 | 265 | |
| N Valid Sum | 1476 | 940 | 2269 | 2171 | 2644 | 1376 | 2562 | 817 | 662 | 312 | 265 | |

| | v553 | 12 | N Sum | N Valid Sum |
|-------------|------|-----------|-------|-------------|
| isocntry | | | | |
| AT | | 22 (2.1) | 1031 | 1031 |
| BE | | 42 (4.1) | 1030 | 1030 |
| DE-E | | 78 (7.7) | 1014 | 1014 |
| DE-W | | 56 (5.4) | 1043 | 1043 |
| DK | | 31 (3.1) | 1000 | 1000 |
| ES | | 9 (0.9) | 1000 | 1000 |
| FI | | 55 (5.4) | 1011 | 1011 |
| FR | | 67 (6.4) | 1051 | 1051 |
| GB-GBN | | 18 (1.8) | 1004 | 1004 |
| GB-NIR | | 3 (1.0) | 310 | 310 |
| GR | | 2 (0.2) | 1000 | 1000 |
| IE | | 2 (0.2) | 1001 | 1001 |
| IT | | 47 (4.7) | 1000 | 1000 |
| LU | | 77 (12.7) | 606 | 606 |
| NL | | 43 (4.2) | 1023 | 1023 |
| PT | | 2 (0.2) | 1000 | 1000 |
| SE | | 76 (7.6) | 1000 | 1000 |
| N Sum | | 630 | 16124 | |
| N Valid Sum | | 630 | | 16124 |

v554 - P4 N OF PERSONS PRESENT DURING INTERVIEW

P.4 Number of persons present during the interview, including interviewer

- 1 Two (interviewer and respondent)
- 2 Three
- 3 Four
- 4 Five or more

v554 by isocntry, Absolute Values (Row Percent)

| v554 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|----------|----------|-------|-------------|
| isocntry | | | | | | |
| AT | 809 (78.5) | 199 (19.3) | 21 (2.0) | 2 (0.2) | 1031 | 1031 |
| BE | 794 (77.1) | 194 (18.8) | 28 (2.7) | 14 (1.4) | 1030 | 1030 |
| DE-E | 873 (86.1) | 137 (13.5) | 4 (0.4) | | 1014 | 1014 |
| DE-W | 872 (83.6) | 157 (15.1) | 12 (1.2) | 2 (0.2) | 1043 | 1043 |
| DK | 825 (82.5) | 156 (15.6) | 14 (1.4) | 5 (0.5) | 1000 | 1000 |
| ES | 849 (84.9) | 141 (14.1) | 8 (0.8) | 2 (0.2) | 1000 | 1000 |
| FI | 766 (75.8) | 193 (19.1) | 38 (3.8) | 14 (1.4) | 1011 | 1011 |
| FR | 823 (78.3) | 193 (18.4) | 24 (2.3) | 11 (1.0) | 1051 | 1051 |
| GB-GBN | 784 (78.1) | 181 (18.0) | 34 (3.4) | 5 (0.5) | 1004 | 1004 |
| GB-NIR | 253 (81.6) | 50 (16.1) | 7 (2.3) | | 310 | 310 |
| GR | 664 (66.4) | 269 (26.9) | 57 (5.7) | 10 (1.0) | 1000 | 1000 |
| IE | 826 (82.5) | 144 (14.4) | 27 (2.7) | 4 (0.4) | 1001 | 1001 |
| IT | 763 (76.3) | 206 (20.6) | 25 (2.5) | 6 (0.6) | 1000 | 1000 |
| LU | 459 (75.7) | 109 (18.0) | 30 (5.0) | 8 (1.3) | 606 | 606 |
| NL | 793 (77.5) | 193 (18.9) | 27 (2.6) | 10 (1.0) | 1023 | 1023 |
| PT | 888 (88.8) | 100 (10.0) | 11 (1.1) | 1 (0.1) | 1000 | 1000 |
| SE | 945 (94.5) | 51 (5.1) | 4 (0.4) | | 1000 | 1000 |
| N Sum | 12986 | 2673 | 371 | 94 | 16124 | |
| N Valid Sum | 12986 | 2673 | 371 | 94 | | 16124 |

v555 - P5 RESPONDENT COOPERATION

P.5 Respondent cooperation

- 1 Excellent
- 2 Fair
- 3 Average
- 4 Bad

v555 by isocntry, Absolute Values (Row Percent)

| v555 | 1 | 2 | 3 | 4 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|-------|-------------|
| isocntry | | | | | | |
| AT | 664 (64.4) | 219 (21.2) | 136 (13.2) | 12 (1.2) | 1031 | 1031 |
| BE | 679 (65.9) | 292 (28.3) | 50 (4.9) | 9 (0.9) | 1030 | 1030 |
| DE-E | 538 (53.1) | 337 (33.2) | 128 (12.6) | 11 (1.1) | 1014 | 1014 |
| DE-W | 485 (46.5) | 414 (39.7) | 131 (12.6) | 13 (1.2) | 1043 | 1043 |
| DK | 637 (63.7) | 249 (24.9) | 101 (10.1) | 13 (1.3) | 1000 | 1000 |
| ES | 472 (47.2) | 471 (47.1) | 52 (5.2) | 5 (0.5) | 1000 | 1000 |
| FI | 769 (76.1) | 200 (19.8) | 35 (3.5) | 7 (0.7) | 1011 | 1011 |
| FR | 658 (62.6) | 327 (31.1) | 58 (5.5) | 8 (0.8) | 1051 | 1051 |
| GB-GBN | 716 (71.3) | 183 (18.2) | 97 (9.7) | 8 (0.8) | 1004 | 1004 |
| GB-NIR | 195 (62.9) | 63 (20.3) | 46 (14.8) | 6 (1.9) | 310 | 310 |
| GR | 484 (48.4) | 413 (41.3) | 86 (8.6) | 17 (1.7) | 1000 | 1000 |
| IE | 483 (48.3) | 248 (24.8) | 203 (20.3) | 67 (6.7) | 1001 | 1001 |
| IT | 464 (46.4) | 432 (43.2) | 91 (9.1) | 13 (1.3) | 1000 | 1000 |
| LU | 371 (61.2) | 195 (32.2) | 35 (5.8) | 5 (0.8) | 606 | 606 |
| NL | 699 (68.3) | 305 (29.8) | 15 (1.5) | 4 (0.4) | 1023 | 1023 |
| PT | 203 (20.3) | 441 (44.1) | 256 (25.6) | 100 (10.0) | 1000 | 1000 |
| SE | 879 (87.9) | 94 (9.4) | 24 (2.4) | 3 (0.3) | 1000 | 1000 |
| N Sum | 9396 | 4883 | 1544 | 301 | 16124 | |
| N Valid Sum | 9396 | 4883 | 1544 | 301 | | 16124 |

v556 - P6 SIZE OF COMMUNITY - FRANCE

P.6_FR (Objective) Size of locality: France

- 1 Less than 2.000
- 2 2.000 - 20.000 inhabitants
- 3 20.001 - 100.000 inhabitants
- 4 100.001 and more inhabitants
- 5 Paris (Agglomeration parisienne)
- 99 Inap. (not coded 1 in V8)

v556, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------------|---------|-------|---------|---------------|
| 1 | Less than 2.000 | | 257 | 1.6 | 24.5 |
| 2 | 2.000 - 20.000 inhabitants | | 178 | 1.1 | 16.9 |
| 3 | 20.001 - 100.000 inhabitants | | 142 | 0.9 | 13.5 |
| 4 | 100.001 and more inhabitants | | 302 | 1.9 | 28.7 |
| 5 | Paris (Agglomeration parisienne) | | 172 | 1.1 | 16.4 |
| 99 | Inap. (not coded 1 in V8) | M | 15073 | 93.5 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1051 | | |

v557 - P6 SIZE OF COMMUNITY - BELGIUM

P.6_BE (Objective) Size of locality: Belgium

- 1 5 Grands centres
- 2 Localités urbaines
- 3 Localités secondaires
- 4 Autres localités
- 99 Inap. (not coded 2 in V8)

v557, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | 5 Grands centres | | 293 | 1.8 | 28.4 |
| 2 | Localités urbaines | | 226 | 1.4 | 21.9 |
| 3 | Localités secondaires | | 228 | 1.4 | 22.1 |
| 4 | Autres localités | | 283 | 1.8 | 27.5 |
| 99 | Inap. (not coded 2 in V8) | M | 15094 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1030 | | |

v558 - P6 SIZE OF COMMUNITY - NETHERLANDS

P.6_NL (Objective) Size of locality: The Netherlands

- 1 < 5.000 inhabitants (category not used)
- 2 5.000 - less than 10.000 inhabitants
- 3 10.000 - less than 20.000 inhabitants
- 4 20.000 - less than 50.000 inhabitants
- 5 50.000 - less than 100.000 inhabitants
- 6 100.000 - less than 400.000 inhabitants
- 7 400.000 and more inhabitants
- 99 Inap. (not coded 3 in V8)

v558, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---|---------|-------|---------|---------------|
| 2 | 5.000 - less than 10.000 inhabitants | | 64 | 0.4 | 6.3 |
| 3 | 10.000 - less than 20.000 inhabitants | | 177 | 1.1 | 17.3 |
| 4 | 20.000 - less than 50.000 inhabitants | | 307 | 1.9 | 30.0 |
| 5 | 50.000 - less than 100.000 inhabitants | | 150 | 0.9 | 14.7 |
| 6 | 100.000 - less than 400.000 inhabitants | | 204 | 1.3 | 19.9 |
| 7 | 400.000 and more inhabitants | | 121 | 0.8 | 11.8 |
| 99 | Inap. (not coded 3 in V8) | M | 15101 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1023 | | |

v559 - P6 SIZE OF COMMUNITY - GERMANY WEST

P.6_DE_W (Objective) Size of locality: West Germany

- 1 Less than 5.000 inhabitants
- 2 5.000 - less than 20.000 inhabitants
- 3 20.000 - less than 50.000 inhabitants
- 4 50.000 - less than 100.000 inhabitants
- 5 100.000 - less than 500.000 inhabitants
- 6 500.000 and more inhabitants
- 99 Inap. (not coded 4 in V8)

Note:

Please notice that differing from the German field questionnaire, categories "1" and "2" are summarized in the data set as provided by the data producer.

v559, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---|---------|-------|---------|---------------|
| 1 | Less than 5.000 inhabitants | | 146 | 0.9 | 14.0 |
| 2 | 5.000 - less than 20.000 inhabitants | | 277 | 1.7 | 26.6 |
| 3 | 20.000 - less than 50.000 inhabitants | | 186 | 1.2 | 17.9 |
| 4 | 50.000 - less than 100.000 inhabitants | | 102 | 0.6 | 9.8 |
| 5 | 100.000 - less than 500.000 inhabitants | | 166 | 1.0 | 15.9 |
| 6 | 500.000 and more inhabitants | | 165 | 1.0 | 15.8 |
| 99 | Inap. (not coded 4 in V8) | M | 15081 | 93.5 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1043 | | |

v560 - P6 SIZE OF COMMUNITY - ITALY

P.6_IT (Objective) Size of locality: Italy

- 1 Up to 10.000 inhabitants
- 2 10.001 - 100.000 inhabitants
- 3 100.001 - 250.000 inhabitants
- 4 More than 250.000 inhabitants
- 99 Inap. (not coded 5 in V8)

v560, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-------------------------------|---------|-------|---------|---------------|
| 1 | Up to 10.000 inhabitants | | 327 | 2.0 | 32.7 |
| 2 | 10.001 - 100.000 inhabitants | | 440 | 2.7 | 44.0 |
| 3 | 100.001 - 250.000 inhabitants | | 71 | 0.4 | 7.1 |
| 4 | More than 250.000 inhabitants | | 162 | 1.0 | 16.2 |
| 99 | Inap. (not coded 5 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v561 - P6 SIZE OF COMMUNITY - LUXEMBOURG

P.6_LU (Objective) Size of locality: Luxembourg

- 1 Up to 2.500 inhabitants
- 2 2.501 - 5.000 inhabitants
- 3 5.001 - 10.000 inhabitants
- 4 10.001 - 20.000 inhabitants
- 5 20.001 - 50.000 inhabitants
- 6 More than 50.000 (Luxembourg ville)
- 99 Inap. (not coded 6 in V8)

v561, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-------------------------------------|---------|-------|---------|---------------|
| 1 | Up to 2.500 inhabitants | | 155 | 1.0 | 25.6 |
| 2 | 2.501 - 5.000 inhabitants | | 114 | 0.7 | 18.8 |
| 3 | 5.001 - 10.000 inhabitants | | 76 | 0.5 | 12.5 |
| 4 | 10.001 - 20.000 inhabitants | | 113 | 0.7 | 18.6 |
| 5 | 20.001 - 50.000 inhabitants | | 38 | 0.2 | 6.3 |
| 6 | More than 50.000 (Luxembourg ville) | | 110 | 0.7 | 18.2 |
| 99 | Inap. (not coded 6 in V8) | M | 15518 | 96.2 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 606 | | |

v562 - P6 SIZE OF COMMUNITY - DENMARK

P.6_DK (Objective) Size of locality: Denmark

- 1 Less than 2.000 inhabitants
- 2 2.000 - 4.999 inhabitants
- 3 5.000 - 9.999 inhabitants
- 4 10.000 - 19.999 inhabitants
- 5 20.000 - 49.999 inhabitants
- 6 50.000 - 99.999 inhabitants
- 7 100.000 and more inhabitants
- 99 Inap. (not coded 7 in V8)

v562, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|------------------------------|---------|-------|---------|---------------|
| 1 | Less than 2.000 inhabitants | | 167 | 1.0 | 16.7 |
| 2 | 2.000 - 4.999 inhabitants | | 98 | 0.6 | 9.8 |
| 3 | 5.000 - 9.999 inhabitants | | 117 | 0.7 | 11.7 |
| 4 | 10.000 - 19.999 inhabitants | | 161 | 1.0 | 16.1 |
| 5 | 20.000 - 49.999 inhabitants | | 146 | 0.9 | 14.6 |
| 6 | 50.000 - 99.999 inhabitants | | 96 | 0.6 | 9.6 |
| 7 | 100.000 and more inhabitants | | 214 | 1.3 | 21.4 |
| 99 | Inap. (not coded 7 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v563 - P6 SIZE OF COMMUNITY - IRELAND

P.6_IE (Objective) Size of locality: Ireland

- 1 Up to 2.000 inhabitants
- 2 2.001 - 20.000 inhabitants
- 3 20.001 - 100.000 inhabitants
- 4 More than 100.000
- 99 Inap. (not coded 8 in V8)

v563, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|------------------------------|---------|-------|---------|---------------|
| 1 | Up to 2.000 inhabitants | | 326 | 2.0 | 32.6 |
| 2 | 2.001 - 20.000 inhabitants | | 175 | 1.1 | 17.5 |
| 3 | 20.001 - 100.000 inhabitants | | 85 | 0.5 | 8.5 |
| 4 | More than 100.000 | | 415 | 2.6 | 41.5 |
| 99 | Inap. (not coded 8 in V8) | M | 15123 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1001 | | |

v564 - P6 SIZE OF COMMUNITY - GREAT BRITAIN

P.6_GB_GBN (Objective) Size of locality: Great Britain

- 1 Metropolitan
- 2 Urban
- 3 Suburban
- 4 Rural
- 99 Inap. (not coded 9 in V8)

Note:

Please notice doubts about the plausibility of coding when crosstabulating with V530 (D25 TYPE OF COMMUNITY) and V581 (P7 REGION I - UNITED KINGDOM). This variable should only be used with caution.

v564, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Metropolitan | | 361 | 2.2 | 36.0 |
| 2 | Urban | | 231 | 1.4 | 23.0 |
| 3 | Suburban | | 231 | 1.4 | 23.0 |
| 4 | Rural | | 181 | 1.1 | 18.0 |
| 99 | Inap. (not coded 9 in V8) | M | 15120 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1004 | | |

v565 - P6 SIZE OF COMMUNITY - NORTHERN IRELAND

P.6_GB_NIR (Objective) Size of locality: Northern Ireland

- 1 Up to 2.000 inhabitants
- 2 2.001 - 20.000 inhabitants
- 3 20.001 - 100.000 inhabitants
- 4 More than 100.000 inhabitants
- 99 Inap. (not coded 10 in V8)

v565, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-------------------------------|---------|-------|---------|---------------|
| 1 | Up to 2.000 inhabitants | | 53 | 0.3 | 17.1 |
| 2 | 2.001 - 20.000 inhabitants | | 105 | 0.7 | 33.9 |
| 3 | 20.001 - 100.000 inhabitants | | 68 | 0.4 | 21.9 |
| 4 | More than 100.000 inhabitants | | 84 | 0.5 | 27.1 |
| 99 | Inap. (not coded 10 in V8) | M | 15814 | 98.1 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 310 | | |

v566 - P6 SIZE OF COMMUNITY - GREECE

P.6_GR (Objective) Size of locality: Greece

- 1 Up to 2.000 inhabitants
- 2 2.001 - 10.000 inhabitants
- 3 10.001 - 50.000 inhabitants
- 4 50.001 - 1.000.000 inhabitants
- 5 1.000.001 and more inhabitants
- 99 Inap. (not coded 11 in V8)

v566, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|--------------------------------|---------|-------|---------|---------------|
| 1 | Up to 2.000 inhabitants | | 305 | 1.9 | 30.5 |
| 2 | 2.001 - 10.000 inhabitants | | 123 | 0.8 | 12.3 |
| 3 | 10.001 - 50.000 inhabitants | | 137 | 0.8 | 13.7 |
| 4 | 50.001 - 1.000.000 inhabitants | | 113 | 0.7 | 11.3 |
| 5 | 1.000.001 and more inhabitants | | 322 | 2.0 | 32.2 |
| 99 | Inap. (not coded 11 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v567 - P6 SIZE OF COMMUNITY - SPAIN

P.6_ES (Objective) Size of locality: Spain

- 1 Up to 2.000 inhabitants
- 2 2.001 - 10.000 inhabitants
- 3 10.001 - 50.000 inhabitants
- 4 50.001 - 100.000 inhabitants
- 5 100.001 - 300.000 inhabitants
- 6 300.001 - 500.000 inhabitants
- 7 500.001 - 1.000.000 inhabitants
- 8 More than 1.000.000 inhabitants
- 99 Inap. (not coded 12 in V8)

v567, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------------|---------|-------|---------|---------------|
| 1 | Up to 2.000 inhabitants | | 76 | 0.5 | 7.6 |
| 2 | 2.001 - 10.000 inhabitants | | 162 | 1.0 | 16.2 |
| 3 | 10.001 - 50.000 inhabitants | | 253 | 1.6 | 25.4 |
| 4 | 50.001 - 100.000 inhabitants | | 99 | 0.6 | 9.9 |
| 5 | 100.001 - 300.000 inhabitants | | 183 | 1.1 | 18.3 |
| 6 | 300.001 - 500.000 inhabitants | | 50 | 0.3 | 5.0 |
| 7 | 500.001 - 1.000.000 inhabitants | | 63 | 0.4 | 6.3 |
| 8 | More than 1.000.000 inhabitants | | 112 | 0.7 | 11.2 |
| 99 | Inap. (not coded 12 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v568 - P6 SIZE OF COMMUNITY - PORTUGAL

P.6_PT (Objective) Size of locality: Portugal

- 1 Up to 100 inhabitants
- 2 101 - 200 inhabitants
- 3 201 - 500 inhabitants
- 4 501 - 1.000 inhabitants
- 5 1.001 - 2.000 inhabitants
- 6 2.001 - 5.000 inhabitants
- 7 5.001 - 10.000 inhabitants
- 8 10.001 - 20.000 inhabitants
- 9 20.001 - 100.000 inhabitants
- 10 100.001 - 500.000 inhabitants
- 11 More than 500.000 inhabitants
- 99 Inap. (not coded 13 in V8)

v568, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-------------------------------|---------|-------|---------|---------------|
| 1 | Up to 100 inhabitants | | 106 | 0.7 | 10.6 |
| 2 | 101 - 200 inhabitants | | 88 | 0.5 | 8.8 |
| 3 | 201 - 500 inhabitants | | 146 | 0.9 | 14.6 |
| 4 | 501 - 1.000 inhabitants | | 95 | 0.6 | 9.5 |
| 5 | 1.001 - 2.000 inhabitants | | 77 | 0.5 | 7.7 |
| 6 | 2.001 - 5.000 inhabitants | | 88 | 0.5 | 8.8 |
| 7 | 5.001 - 10.000 inhabitants | | 61 | 0.4 | 6.1 |
| 8 | 10.001 - 20.000 inhabitants | | 86 | 0.5 | 8.6 |
| 9 | 20.001 - 100.000 inhabitants | | 127 | 0.8 | 12.7 |
| 10 | 100.001 - 500.000 inhabitants | | 54 | 0.3 | 5.4 |
| 11 | More than 500.000 inhabitants | | 72 | 0.4 | 7.2 |
| 99 | Inap. (not coded 13 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v569 - P6 SIZE OF COMMUNITY - GERMANY EAST

P.6_DE_E (Objective) Size of locality: East Germany

- 1 Less than 5.000 inhabitants
- 2 5.000 - less than 20.000 inhabitants
- 3 20.000 - less than 50.000 inhabitants
- 4 50.000 - less than 100.000 inhabitants
- 5 100.000 - less than 500.000 inhabitants
- 6 500.000 and more inhabitants
- 99 Inap. (not coded 14 in V8)

Note:

Please notice that differing from the German field questionnaire, categories "1" and "2" are summarized in the data set as provided by the data producer.

v569, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---|---------|-------|---------|---------------|
| 1 | Less than 5.000 inhabitants | | 321 | 2.0 | 31.7 |
| 2 | 5.000 - less than 20.000 inhabitants | | 210 | 1.3 | 20.7 |
| 3 | 20.000 - less than 50.000 inhabitants | | 168 | 1.0 | 16.6 |
| 4 | 50.000 - less than 100.000 inhabitants | | 51 | 0.3 | 5.0 |
| 5 | 100.000 - less than 500.000 inhabitants | | 179 | 1.1 | 17.7 |
| 6 | 500.000 and more inhabitants | | 85 | 0.5 | 8.4 |
| 99 | Inap. (not coded 14 in V8) | M | 15110 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1014 | | |

v570 - P6 SIZE OF COMMUNITY - FINLAND

P.6_FI (Objective) Size of locality: Finland

- 1 Helsinki area
- 2 Turku, Tampere
- 3 Other town
- 4 Rural center
- 99 Inap. (not coded 16 in V8)

v570, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Helsinki area | | 189 | 1.2 | 18.7 |
| 2 | Turku, Tampere | | 435 | 2.7 | 43.0 |
| 3 | Other town | | 172 | 1.1 | 17.0 |
| 4 | Rural center | | 215 | 1.3 | 21.3 |
| 99 | Inap. (not coded 16 in V8) | M | 15113 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1011 | | |

v571 - P6 SIZE OF COMMUNITY - SWEDEN

P.6_SE (Objective) Size of locality: Sweden

- 1 Less than 5.000 inhabitants
- 2 5.000 - less than 10.000 inhabitants
- 3 10.000 - less than 30.000 inhabitants
- 4 30.000 - less than 50.000 inhabitants
- 5 50.000 - less than 100.000 inhabitants
- 6 100.000 - less than 150.000 inhabitants
- 7 150.000 and more inhabitants
- 99 Inap. (not coded 17 in V8)

v571, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---|---------|-------|---------|---------------|
| 1 | Less than 5.000 inhabitants | | 213 | 1.3 | 21.3 |
| 2 | 5.000 - less than 10.000 inhabitants | | 105 | 0.7 | 10.5 |
| 3 | 10.000 - less than 30.000 inhabitants | | 160 | 1.0 | 16.0 |
| 4 | 30.000 - less than 50.000 inhabitants | | 122 | 0.8 | 12.2 |
| 5 | 50.000 - less than 100.000 inhabitants | | 149 | 0.9 | 14.9 |
| 6 | 100.000 - less than 150.000 inhabitants | | 92 | 0.6 | 9.2 |
| 7 | 150.000 and more inhabitants | | 159 | 1.0 | 15.9 |
| 99 | Inap. (not coded 17 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v572 - P6 SIZE OF COMMUNITY - AUSTRIA

P.6_AT (Objective) Size of locality: Austria

- 1 Rural (up to 5.000 inhabitants)
- 2 Mixed urban/rural (Klein-/Mittelstadt)
- 3 Urban (Landeshauptstadt)
- 4 Metropolitan (Vienna)
- 99 Inap. (not coded 18 in V8)

v572, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|--|---------|-------|---------|---------------|
| 1 | Rural (up to 5.000 inhabitants) | | 451 | 2.8 | 43.7 |
| 2 | Mixed urban/rural (Klein-/Mittelstadt) | | 269 | 1.7 | 26.1 |
| 3 | Urban (Landeshauptstadt) | | 107 | 0.7 | 10.4 |
| 4 | Metropolitan (Vienna) | | 204 | 1.3 | 19.8 |
| 99 | Inap. (not coded 18 in V8) | M | 15093 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1031 | | |

v573 - P7 REGION I - FRANCE

P.7_FR Region I

France (EUROSTAT NUTS II LEVEL) - Regions

- 1 Ile de France
- 2 Champagne-Ardenne
- 3 Picardie
- 4 Haute-Normandie
- 5 Centre
- 6 Basse-Normandie
- 7 Bourgogne
- 8 Nord-Pas-de-Calais
- 9 Lorraine
- 10 Alsace
- 11 Franche-Comte
- 12 Pays de la Loire
- 13 Bretagne
- 14 Poitou-Charentes
- 15 Aquitaine
- 16 Midi-Pyrenees
- 17 Limousin
- 18 Rhone-Alpes
- 19 Auvergne
- 20 Languedoc-Roussillon
- 21 Provence-Alpes-Cote d'Azur
- 99 Inap. (not coded 1 in V8)

v573, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Ile de France | | 195 | 1.2 | 18.5 |
| 2 | Champagne-Ardenne | | 24 | 0.1 | 2.3 |
| 3 | Picardie | | 33 | 0.2 | 3.1 |
| 4 | Haute-Normandie | | 32 | 0.2 | 3.0 |
| 5 | Centre | | 44 | 0.3 | 4.2 |
| 6 | Basse-Normandie | | 25 | 0.2 | 2.4 |
| 7 | Bourgogne | | 29 | 0.2 | 2.8 |
| 8 | Nord-Pas-de-Calais | | 70 | 0.4 | 6.7 |
| 9 | Lorraine | | 41 | 0.3 | 3.9 |
| 10 | Alsace | | 31 | 0.2 | 2.9 |
| 11 | Franche-Comte | | 20 | 0.1 | 1.9 |
| 12 | Pays de la Loire | | 57 | 0.4 | 5.4 |
| 13 | Bretagne | | 53 | 0.3 | 5.0 |
| 14 | Poitou-Charentes | | 30 | 0.2 | 2.9 |
| 15 | Aquitaine | | 54 | 0.3 | 5.1 |
| 16 | Midi-Pyrenees | | 47 | 0.3 | 4.5 |
| 17 | Limousin | | 13 | 0.1 | 1.2 |
| 18 | Rhone-Alpes | | 101 | 0.6 | 9.6 |
| 19 | Auvergne | | 24 | 0.1 | 2.3 |
| 20 | Languedoc-Roussillon | | 42 | 0.3 | 4.0 |
| 21 | Provence-Alpes-Cote d'Azur | | 87 | 0.5 | 8.3 |
| 99 | Inap. (not coded 1 in V8) | M | 15073 | 93.5 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1051 | | |

v574 - P7 REGION I - BELGIUM

P.7_ BE Region I

Belgium (EUROSTAT NUTS II LEVEL - modified) - Provinces

- 1 Hainaut
- 2 Limburg
- 3 Namur
- 4 Oost-Vlaanderen
- 5 West-Vlaanderen
- 6 Liege
- 7 Luxembourg
- 8 Vlaams Brabant
- 9 Antwerpen
- 10 Bruxelles
- 11 Brabant wallon
- 99 Inap. (not coded 2 in V8)

v574, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Hainaut | | 128 | 0.8 | 12.4 |
| 2 | Limburg | | 79 | 0.5 | 7.7 |
| 3 | Namur | | 44 | 0.3 | 4.3 |
| 4 | Oost-Vlaanderen | | 139 | 0.9 | 13.5 |
| 5 | West-Vlaanderen | | 114 | 0.7 | 11.1 |
| 6 | Liege | | 102 | 0.6 | 9.9 |
| 7 | Luxembourg | | 24 | 0.1 | 2.3 |
| 8 | Vlaams Brabant | | 103 | 0.6 | 10.0 |
| 9 | Antwerpen | | 166 | 1.0 | 16.1 |
| 10 | Bruxelles | | 96 | 0.6 | 9.3 |
| 11 | Brabant wallon | | 34 | 0.2 | 3.3 |
| 99 | Inap. (not coded 2 in V8) | M | 15094 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1030 | | |

v575 - P7 REGION I - NETHERLANDS

P.7_NL Region I

The Netherlands (EUROSTAT NUTS II LEVEL) - Provinces

- 1 Groningen
- 2 Friesland
- 3 Drenthe
- 4 Overijssel
- 5 Gelderland
- 6 Flevoland
- 7 Utrecht
- 8 Noord Holland
- 9 Zuid Holland
- 10 Zeeland
- 11 Noord Brabant
- 12 Limburg
- 99 Inap. (not coded 3 in V8)

v575, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Groningen | | 37 | 0.2 | 3.6 |
| 2 | Friesland | | 40 | 0.2 | 3.9 |
| 3 | Drenthe | | 30 | 0.2 | 2.9 |
| 4 | Overijssel | | 69 | 0.4 | 6.7 |
| 5 | Gelderland | | 123 | 0.8 | 12.0 |
| 6 | Flevoland | | 19 | 0.1 | 1.9 |
| 7 | Utrecht | | 71 | 0.4 | 6.9 |
| 8 | Noord Holland | | 164 | 1.0 | 16.0 |
| 9 | Zuid Holland | | 219 | 1.4 | 21.4 |
| 10 | Zeeland | | 24 | 0.1 | 2.3 |
| 11 | Noord Brabant | | 152 | 0.9 | 14.9 |
| 12 | Limburg | | 75 | 0.5 | 7.3 |
| 99 | Inap. (not coded 3 in V8) | M | 15101 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1023 | | |

v576 - P7 REGION I - GERMANY

P.7_ DE Region I

Germany West and East (EUROSTAT NUTS II LEVEL) - Regierungsbezirke

10 Schleswig-Holstein
20 Hamburg
31 Braunschweig
32 Hannover
33 Lüneburg
34 Weser-Ems
40 Bremen
51 Düsseldorf
53 Köln
55 Münster
57 Detmold
59 Arnsberg
64 Darmstadt
65 Giessen
66 Kassel
71 Koblenz
72 Trier
73 Rheinhessen-Pfalz
81 Nord Württemberg=Stuttgart
82 Nordbaden=Karlsruhe
83 Südbaden=Freiburg
84 Süd Württemberg=Tübingen
91 Oberbayern
92 Niederbayern
93 Oberpfalz
94 Oberfranken
95 Mittelfranken
96 Unterfranken
97 Schwaben
100 Saarland
110 Berlin (West+Ost)
120 Brandenburg
130 Mecklenburg-Vorpommern
141 Chemnitz
142 Dresden
143 Leipzig
151 Dessau
152 Halle
153 Magdeburg
160 Thüringen

999 Inap. (not coded 4 or 14 in V8)

Note:

Starting with Eurobarometer 44.2bis the Eurobarometer are considering the new East German regional units as resulting from the regional reforms 1992-94. The new regional units on NUTS II level (Regierungsbezirke) for Sachsen-Anhalt are Dessau, Halle and Magdeburg; the new units for Sachsen (Chemnitz, Dresden, Leipzig) are only considered starting with Eurobarometer 48. REGION I categories used in former surveys up to number 44.1 are based on ex-GDR administrative units (Bezirke) and are not comparable to the new categories even if identical names are used. The almost unchanged NUTS I unit (Bundesland) Sachsen-Anhalt in Eurobarometer Region II for example was formerly only composed of Halle and Magdeburg. PLEASE NOTICE that EAST GERMAN regional units (Brandenburg, Mecklenburg-Vorpommern and Thüringen) on NUTS II level have not been supplied for EUROBAROMETER 60.0.

Weighting required for united Germany (East+West) - see V11

v576, weighted by v11

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------------|---------|-------|---------|---------------|
| 10 | Schleswig-Holstein | | 69 | 0.4 | 3.3 |
| 20 | Hamburg | | 43 | 0.3 | 2.1 |
| 31 | Braunschweig | | 46 | 0.3 | 2.2 |
| 32 | Hannover | | 58 | 0.4 | 2.8 |
| 33 | Lüneburg | | 34 | 0.2 | 1.6 |
| 34 | Weser-Ems | | 59 | 0.4 | 2.8 |
| 40 | Bremen | | 16 | 0.1 | 0.8 |
| 51 | Düsseldorf | | 119 | 0.7 | 5.7 |
| 53 | Köln | | 106 | 0.7 | 5.1 |
| 55 | Münster | | 78 | 0.5 | 3.8 |
| 57 | Detmold | | 58 | 0.4 | 2.8 |
| 59 | Arnsberg | | 85 | 0.5 | 4.1 |
| 64 | Darmstadt | | 86 | 0.5 | 4.1 |
| 65 | Giessen | | 32 | 0.2 | 1.5 |
| 66 | Kassel | | 33 | 0.2 | 1.6 |
| 71 | Koblenz | | 47 | 0.3 | 2.3 |
| 72 | Trier | | 4 | 0.0 | 0.2 |
| 73 | Rheinhessen-Pfalz | | 49 | 0.3 | 2.4 |
| 81 | Nord Württemberg=Stuttgart | | 106 | 0.7 | 5.1 |
| 82 | Nordbaden=Karlsruhe | | 58 | 0.4 | 2.8 |
| 83 | Südbaden=Freiburg | | 52 | 0.3 | 2.5 |
| 84 | Süd Württemberg=Tübingen | | 45 | 0.3 | 2.2 |
| 91 | Oberbayern | | 72 | 0.4 | 3.5 |
| 92 | Niederbayern | | 23 | 0.1 | 1.1 |
| 93 | Oberpfalz | | 29 | 0.2 | 1.4 |
| 94 | Oberfranken | | 35 | 0.2 | 1.7 |
| 95 | Mittelfranken | | 49 | 0.3 | 2.4 |
| 96 | Unterfranken | | 29 | 0.2 | 1.4 |
| 97 | Schwaben | | 52 | 0.3 | 2.5 |
| 100 | Saarland | | 27 | 0.2 | 1.3 |
| 110 | Berlin (West+Ost) | | 87 | 0.5 | 4.2 |
| 120 | Brandenburg | | 73 | 0.5 | 3.5 |
| 130 | Mecklenburg-Vorpommern | | 51 | 0.3 | 2.5 |
| 141 | Chemnitz | | 52 | 0.3 | 2.5 |
| 142 | Dresden | | 46 | 0.3 | 2.2 |
| 143 | Leipzig | | 22 | 0.1 | 1.1 |
| 151 | Dessau | | 17 | 0.1 | 0.8 |
| 152 | Halle | | 25 | 0.2 | 1.2 |
| 153 | Magdeburg | | 33 | 0.2 | 1.6 |
| 160 | Thüringen | | 70 | 0.4 | 3.4 |
| 999 | Inap. (not coded 4 or 14 in V8) | M | 14067 | 87.2 | |
| | Sum | | 16140 | 100.0 | 100.0 |
| | Valid Cases | | 2073 | | |

v577 - P7 REGION I - ITALY

P.7_ IT Region I

Italy (EUROSTAT NUTS II LEVEL - modified) - Regioni

- 1 Valle d'Aostae Piemonte
- 2 Liguria
- 3 Lombardia
- 4 Milano
- 5 Trentino
- 6 Veneto
- 7 Friuli, Venezia, Giulia
- 8 Emilia Romagna
- 9 Toscana
- 10 Marche
- 11 Umbria
- 12 Lazio
- 13 Molisee Abruzzi
- 14 Campania
- 15 Puglie
- 16 Basilicata
- 17 Calabria
- 18 Sicilia
- 19 Sardegna
- 99 Inap. (not coded 5 in V8)

v577, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Valle d'Aostae Piemonte | | 79 | 0.5 | 7.9 |
| 2 | Liguria | | 30 | 0.2 | 3.0 |
| 3 | Lombardia | | 98 | 0.6 | 9.8 |
| 4 | Milano | | 62 | 0.4 | 6.2 |
| 5 | Trentino | | 16 | 0.1 | 1.6 |
| 6 | Veneto | | 79 | 0.5 | 7.9 |
| 7 | Friuli, Venezia, Giulia | | 21 | 0.1 | 2.1 |
| 8 | Emilia Romagna | | 71 | 0.4 | 7.1 |
| 9 | Toscana | | 63 | 0.4 | 6.3 |
| 10 | Marche | | 26 | 0.2 | 2.6 |
| 11 | Umbria | | 15 | 0.1 | 1.5 |
| 12 | Lazio | | 92 | 0.6 | 9.2 |
| 13 | Molisee Abruzzi | | 28 | 0.2 | 2.8 |
| 14 | Campania | | 95 | 0.6 | 9.5 |
| 15 | Puglie | | 68 | 0.4 | 6.8 |
| 16 | Basilicata | | 10 | 0.1 | 1.0 |
| 17 | Calabria | | 34 | 0.2 | 3.4 |
| 18 | Sicilia | | 85 | 0.5 | 8.5 |
| 19 | Sardegna | | 29 | 0.2 | 2.9 |
| 99 | Inap. (not coded 5 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v578 - P7 REGION I - LUXEMBOURG

P.7_ LU Region I

Luxembourg

- 1 Centrum (Centre)
- 2 Süden (South)
- 3 Norden (North)
- 4 Osten (East)
- 99 Inap. (not coded 6 in V8)

v578, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Centrum (Centre) | | 209 | 1.3 | 34.5 |
| 2 | Süden (South) | | 236 | 1.5 | 38.9 |
| 3 | Norden (North) | | 91 | 0.6 | 15.0 |
| 4 | Osten (East) | | 70 | 0.4 | 11.6 |
| 99 | Inap. (not coded 6 in V8) | M | 15518 | 96.2 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 606 | | |

v579 - P7 REGION I - DENMARK

P.7_ DK Region I

Denmark

- 1 Hovedstadsområdet (Copenhagen area)
- 2 Sjælland, Lolland-Falster, Bornholm (excl hovedstadsområdet)
- 3 Fyn
- 4 Jylland
- 99 Inap. (not coded 7 in V8)

v579, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|--|---------|-------|---------|---------------|
| 1 | Hovedstadsområdet (Copenhagen area) | | 338 | 2.1 | 33.8 |
| 2 | Sjælland, Lolland-Falster, Bornholm (excl hovedstadsområdet) | | 112 | 0.7 | 11.2 |
| 3 | Fyn | | 89 | 0.6 | 8.9 |
| 4 | Jylland | | 461 | 2.9 | 46.1 |
| 99 | Inap. (not coded 7 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v580 - P7 REGION I - IRELAND

P.7_ IE Region I

Ireland (EUROSTAT NUTS III LEVEL) - Planning Regions

- 1 Donegal
- 2 North West (Slogo/Leitrim)
- 3 North East (Cavan/Moanghan/Louth)
- 4 West (Mayo/Galway)
- 5 Midlands (Westmeath/Roscommon/Longford/Laois/Offaly)
- 6 East (Dublin/Meath/Kildare/Wicklow)
- 7 Mid West (Limerick/Clare/Tipperary North Riding)
- 8 South East (Waterford/Wexford/etc.)
- 9 South West (Kerry/Cork)
- 99 Inap. (not coded 8 in V8)

v580, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|--|---------|-------|---------|---------------|
| 1 | Donegal | | 38 | 0.2 | 3.8 |
| 2 | North West (Slogo/Leitrim) | | 25 | 0.2 | 2.5 |
| 3 | North East (Cavan/Moanghan/Louth) | | 29 | 0.2 | 2.9 |
| 4 | West (Mayo/Galway) | | 87 | 0.5 | 8.7 |
| 5 | Midlands (Westmeath/Roscommon/Longford/Laois/Offaly) | | 112 | 0.7 | 11.2 |
| 6 | East (Dublin/Meath/Kildare/Wicklow) | | 368 | 2.3 | 36.8 |
| 7 | Mid West (Limerick/Clare/Tipperary North Riding) | | 81 | 0.5 | 8.1 |
| 8 | South East (Waterford/Wexford/etc.) | | 103 | 0.6 | 10.3 |
| 9 | South West (Kerry/Cork) | | 158 | 1.0 | 15.8 |
| 99 | Inap. (not coded 8 in V8) | M | 15123 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1001 | | |

v581 - P7 REGION I - UNITED KINGDOM

P.7_ GB Region I

United Kingdom (EUROSTAT NUTS II LEVEL) Groups of Counties (grouping for Community purposes)

- 1 Cleveland, Durham
- 2 Cumbria
- 3 Northumberland, Tyne and Wear
- 4 Humberside
- 5 North Yorkshire
- 6 South Yorkshire
- 7 West Yorkshire
- 8 Derbyshire, Nottinghamshire
- 9 Leicestershire, Northamptonshire
- 10 Lincolnshire
- 11 East Anglia
- 12 Bedfordshire, Hertfordshire
- 13 Berkshire, Buckinghamshire, Oxfordshire
- 14 Surrey, East/West Sussex
- 15 Essex
- 16 Greater London
- 17 Hampshire, Isle of Wight
- 18 Kent
- 19 Avon, Gloucestershire, Wiltshire
- 20 Cornwall, Devon
- 21 Dorset, Somerset
- 22 Hereford and Worcester, Warwickshire
- 23 Shropshire, Staffordshire
- 24 West Midlands (County)
- 25 Cheshire
- 26 Greater Manchester
- 27 Lancashire
- 28 Merseyside
- 29 Clwyd, Dyfed, Gwynedd, Powys
- 30 Gwent, Mid-South-West Glamorgan
- 31 Borders, Central, Fife, Lothian, Tayside
- 32 Dumfries and Galloway, Strathclyde
- 33 Highlands, Islands
- 34 Grampian
- 35 Northern Ireland
- 99 Inap. (not coded 9 or 10 in V8)

Note:

Weighting required for United Kingdom (Great Britain and Northern Ireland) - see V7

v581, weighted by v7

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|--|---------|-------|---------|---------------|
| 1 | Cleveland, Durham | | 16 | 0.1 | 1.2 |
| 2 | Cumbria | | 12 | 0.1 | 0.9 |
| 3 | Northumberland, Tyne and Wear | | 35 | 0.2 | 2.7 |
| 4 | Humberside | | 55 | 0.3 | 4.2 |
| 5 | North Yorkshire | | 14 | 0.1 | 1.1 |
| 6 | South Yorkshire | | 32 | 0.2 | 2.5 |
| 7 | West Yorkshire | | 51 | 0.3 | 3.9 |
| 8 | Derbyshire, Nottinghamshire | | 37 | 0.2 | 2.8 |
| 9 | Leicestershire, Northamptonshire | | 31 | 0.2 | 2.4 |
| 10 | Lincolnshire | | 16 | 0.1 | 1.2 |
| 11 | East Anglia | | 100 | 0.6 | 7.7 |
| 12 | Bedfordshire, Hertfordshire | | 35 | 0.2 | 2.7 |
| 13 | Berkshire, Buckinghamshire, Oxfordshire | | 47 | 0.3 | 3.6 |
| 14 | Surrey, East/West Sussex | | 58 | 0.4 | 4.4 |
| 15 | Essex | | 33 | 0.2 | 2.5 |
| 16 | Greater London | | 178 | 1.1 | 13.6 |
| 17 | Hampshire, Isle of Wight | | 34 | 0.2 | 2.6 |
| 18 | Kent | | 33 | 0.2 | 2.5 |
| 19 | Avon, Gloucestershire, Wiltshire | | 39 | 0.2 | 3.0 |
| 20 | Cornwall, Devon | | 31 | 0.2 | 2.4 |
| 21 | Dorset, Somerset | | 23 | 0.1 | 1.8 |
| 22 | Hereford and Worcester, Warwickshire | | 19 | 0.1 | 1.5 |
| 23 | Shropshire, Staffordshire | | 27 | 0.2 | 2.1 |
| 24 | West Midlands (County) | | 62 | 0.4 | 4.8 |
| 25 | Cheshire | | 17 | 0.1 | 1.3 |
| 26 | Greater Manchester | | 61 | 0.4 | 4.7 |
| 27 | Lancashire | | 3 | 0.0 | 0.2 |
| 28 | Merseyside | | 34 | 0.2 | 2.6 |
| 29 | Clwyd, Dyfed, Gwynedd, Powys | | 6 | 0.0 | 0.5 |
| 30 | Gwent, Mid-South-West Glamorgan | | 5 | 0.0 | 0.4 |
| 31 | Borders, Central, Fife, Lothian, Tayside | | 40 | 0.2 | 3.1 |
| 32 | Dumfries and Galloway, Strathclyde | | 52 | 0.3 | 4.0 |
| 33 | Highlands, Islands | | 16 | 0.1 | 1.2 |
| 34 | Grampian | | 19 | 0.1 | 1.5 |
| 35 | Northern Ireland | | 34 | 0.2 | 2.6 |
| 99 | Inap. (not coded 9 or 10 in V8) | M | 14810 | 91.9 | |
| | Sum | | 16116 | 100.0 | 100.0 |
| | Valid Cases | | 1306 | | |

v582 - P7 REGION I - GREECE

P.7_ GR Region I

Greece (EUROSTAT NUTS II LEVEL - modified) - Development Regions

- 1 Kentriki Makedonia kai Dytiki Makedonia
- 2 Thessalia
- 3 Anatoliki Makedonia
- 4 Thraki
- 5 Anatoliki Sterea kai Nisia
- 6 Peloponnisos kai Dytiki Sterea
- 7 Ipeiros
- 8 Kriti
- 9 Nisia Anatolikou Aigaiou
- 99 Inap. (not coded 11 in V8)

v582, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---|---------|-------|---------|---------------|
| 1 | Kentriki Makedonia kai Dytiki Makedonia | | 199 | 1.2 | 19.9 |
| 2 | Thessalia | | 70 | 0.4 | 7.0 |
| 3 | Anatoliki Makedonia | | 29 | 0.2 | 2.9 |
| 4 | Thraki | | 24 | 0.1 | 2.4 |
| 5 | Anatoliki Sterea kai Nisia | | 347 | 2.2 | 34.8 |
| 6 | Peloponnisos kai Dytiki Sterea | | 199 | 1.2 | 19.9 |
| 7 | Ipeiros | | 36 | 0.2 | 3.6 |
| 8 | Kriti | | 52 | 0.3 | 5.2 |
| 9 | Nisia Anatolikou Aigaiou | | 42 | 0.3 | 4.2 |
| 99 | Inap. (not coded 11 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v583 - P7 REGION I - SPAIN

P.7_ ES Region I

Spain (EUROSTAT NUTS II LEVEL) - Comunidades Autonomas

- 1 Andalusia
- 2 Aragon
- 3 Asturias
- 4 Balears
- 5 Canarias
- 6 Cantabria
- 7 Castilla y Leon
- 8 Castilla-La Mancha
- 9 Catalunya
- 10 Extremadura
- 11 Galicia
- 12 Madrid
- 13 Murcia
- 14 Navarra
- 15 La Rioja
- 16 Pais Valenciano
- 17 Pais Vasco
- 99 Inap. (not coded 12 in V8)

v583, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Andalucia | | 178 | 1.1 | 17.8 |
| 2 | Aragon | | 30 | 0.2 | 3.0 |
| 3 | Asturias | | 28 | 0.2 | 2.8 |
| 4 | Baleares | | 18 | 0.1 | 1.8 |
| 5 | Canarias | | 40 | 0.2 | 4.0 |
| 6 | Cantabria | | 13 | 0.1 | 1.3 |
| 7 | Castilla y Leon | | 64 | 0.4 | 6.4 |
| 8 | Castilla-La Mancha | | 43 | 0.3 | 4.3 |
| 9 | Cataluna | | 157 | 1.0 | 15.7 |
| 10 | Extremadura | | 26 | 0.2 | 2.6 |
| 11 | Galicia | | 71 | 0.4 | 7.1 |
| 12 | Madrid | | 129 | 0.8 | 12.9 |
| 13 | Murcia | | 27 | 0.2 | 2.7 |
| 14 | Navarra | | 12 | 0.1 | 1.2 |
| 15 | La Rioja | | 7 | 0.0 | 0.7 |
| 16 | Pais Valenciano | | 101 | 0.6 | 10.1 |
| 17 | Pais Vasco | | 55 | 0.3 | 5.5 |
| 99 | Inap. (not coded 12 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v584 - P7 REGION I - PORTUGAL

P.7_ PT Region I

Portugal (EUROSTAT NUTS II LEVEL) - Comissaoes de Coordinacao Regional, Regioes Autonomas

- 1 Norte
- 2 Centro
- 3 Lisboa et Vale do Tejo
- 4 Alentejo
- 5 Algarve
- 6 Acores
- 7 Madeira
- 99 Inap. (not coded 13 in V8)

v584, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Norte | | 348 | 2.2 | 34.8 |
| 2 | Centro | | 176 | 1.1 | 17.6 |
| 3 | Lisboa et Vale do Tejo | | 341 | 2.1 | 34.1 |
| 4 | Alentejo | | 53 | 0.3 | 5.3 |
| 5 | Algarve | | 38 | 0.2 | 3.8 |
| 6 | Acores | | 22 | 0.1 | 2.2 |
| 7 | Madeira | | 23 | 0.1 | 2.3 |
| 99 | Inap. (not coded 13 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v585 - P7 REGION I - FINLAND

P.7_ FI Region I

Finland (EUROSTAT NUTS III LEVEL) - Maakunnat

- 1 Uusimaa
- 2 Varsinais-Suomi
- 3 Satakunta
- 4 Häme
- 5 Pirkanmaa
- 6 Päijät-Häme
- 7 Kymenlaakso
- 8 Etelä-Karjala
- 9 Etelä-Savo
- 10 Pohjois-Savo
- 11 Pohjois-Karjala
- 12 Keski- Suomi
- 13 Etelä-Pohjanmaa
- 14 Vaasan rannikkoseutu
- 15 Keski-Pohjanmaa
- 16 Pohjois-Pohjanmaa
- 17 Kainuu
- 18 Lappi
- 99 Inap. (not coded 16 in V8)

v585, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Uusimaa | | 272 | 1.7 | 26.9 |
| 2 | Varsinais-Suomi | | 81 | 0.5 | 8.0 |
| 3 | Satakunta | | 61 | 0.4 | 6.0 |
| 4 | Häme | | 39 | 0.2 | 3.9 |
| 5 | Pirkanmaa | | 90 | 0.6 | 8.9 |
| 6 | Päijät-Häme | | 22 | 0.1 | 2.2 |
| 7 | Kymenlaakso | | 41 | 0.3 | 4.1 |
| 8 | Etelä-Karjala | | 27 | 0.2 | 2.7 |
| 9 | Etelä-Savo | | 31 | 0.2 | 3.1 |
| 10 | Pohjois-Savo | | 55 | 0.3 | 5.4 |
| 11 | Pohjois-Karjala | | 31 | 0.2 | 3.1 |
| 12 | Keski- Suomi | | 59 | 0.4 | 5.8 |
| 13 | Etelä-Pohjanmaa | | 39 | 0.2 | 3.9 |
| 14 | Vaasan rannikkoseutu | | 30 | 0.2 | 3.0 |
| 15 | Keski-Pohjanmaa | | 9 | 0.1 | 0.9 |
| 16 | Pohjois-Pohjanmaa | | 70 | 0.4 | 6.9 |
| 17 | Kainuu | | 18 | 0.1 | 1.8 |
| 18 | Lappi | | 36 | 0.2 | 3.6 |
| 99 | Inap. (not coded 16 in V8) | M | 15113 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1011 | | |

v586 - P7 REGION I - SWEDEN

P.7_ SE Region I

Sweden (EUROSTAT NUTS II LEVEL) - Regions (based on historical provinces and large city areas)

- 1 Götaland
- 2 Svealand
- 3 Norrland
- 4 Stockholm area
- 5 Göteborg
- 6 Malmö area
- 99 Inap. (not coded 17 in V8)

v586, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Götaland | | 349 | 2.2 | 34.9 |
| 2 | Svealand | | 200 | 1.2 | 20.0 |
| 3 | Norrland | | 149 | 0.9 | 14.9 |
| 4 | Stockholm area | | 157 | 1.0 | 15.7 |
| 5 | Göteborg | | 85 | 0.5 | 8.5 |
| 6 | Malmö area | | 61 | 0.4 | 6.1 |
| 99 | Inap. (not coded 17 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v587 - P7 REGION I - AUSTRIA

P.7_ AT Region I

Austria (EUROSTAT NUTS II LEVEL) - Bundesländer

- 1 Vorarlberg
- 2 Tirol
- 3 Salzburg
- 4 Ober-Österreich (Upper Austria)
- 5 Steiermark (Styria)
- 6 Kärnten (Carynthia)
- 7 Nieder-Österreich (Lower Austria)
- 8 Burgenland
- 9 Wien (Vienna)
- 99 Inap. (not coded 18 in V8)

v587, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|-----------------------------------|---------|-------|---------|---------------|
| 1 | Vorarlberg | | 43 | 0.3 | 4.2 |
| 2 | Tirol | | 84 | 0.5 | 8.2 |
| 3 | Salzburg | | 65 | 0.4 | 6.3 |
| 4 | Ober-Österreich (Upper Austria) | | 174 | 1.1 | 16.9 |
| 5 | Steiermark (Styria) | | 155 | 1.0 | 15.0 |
| 6 | Kärnten (Carynthia) | | 72 | 0.4 | 7.0 |
| 7 | Nieder-Österreich (Lower Austria) | | 197 | 1.2 | 19.1 |
| 8 | Burgenland | | 36 | 0.2 | 3.5 |
| 9 | Wien (Vienna) | | 204 | 1.3 | 19.8 |
| 99 | Inap. (not coded 18 in V8) | M | 15093 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1031 | | |

v588 - P7 REGION II - FRANCE

P.7R_FR Region II

France (EUROSTAT NUTS I LEVEL) - Zeat

- 1 Ile de France
- 2 Bassin Parisien
- 3 Nord-Pais-de-Calais
- 4 Est (East)
- 5 Ouest (West)
- 6 Sud-Ouest (South West)
- 7 Centre-Ouest (Centre East)
- 8 Mediterranee
- 99 Inap. (not coded 1 in V8)

v588, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Ile de France | | 195 | 1.2 | 18.6 |
| 2 | Bassin Parisien | | 187 | 1.2 | 17.8 |
| 3 | Nord-Pais-de-Calais | | 70 | 0.4 | 6.7 |
| 4 | Est (East) | | 92 | 0.6 | 8.8 |
| 5 | Ouest (West) | | 140 | 0.9 | 13.3 |
| 6 | Sud-Ouest (South West) | | 114 | 0.7 | 10.8 |
| 7 | Centre-Ouest (Centre East) | | 125 | 0.8 | 11.9 |
| 8 | Mediterranee | | 128 | 0.8 | 12.2 |
| 99 | Inap. (not coded 1 in V8) | M | 15073 | 93.5 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1051 | | |

v589 - P7 REGION II - BELGIUM

P.7R_BE Region II

Belgium (EUROSTAT NUTS I LEVEL) - Regions

- 1 Wallonie
- 2 Bruxelles-Brussel
- 3 Vlaanderen
- 99 Inap. (not coded 2 in V8)

v589, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Wallonie | | 332 | 2.1 | 32.3 |
| 2 | Bruxelles-Brussel | | 96 | 0.6 | 9.3 |
| 3 | Vlaanderen | | 601 | 3.7 | 58.4 |
| 99 | Inap. (not coded 2 in V8) | M | 15094 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1030 | | |

v590 - P7 REGION II - NETHERLANDS

P.7R_NL Region II

The Netherlands (EUROSTAT NUTS I LEVEL) - Landsdelen

- 1 Noord-Nederland (North)
- 2 Oost-Nederland (East)
- 3 West-Nederland (West)
- 4 Zuid-Nederland (South)
- 99 Inap. (not coded 3 in V8)

v590, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Noord-Nederland (North) | | 108 | 0.7 | 10.5 |
| 2 | Oost-Nederland (East) | | 211 | 1.3 | 20.6 |
| 3 | West-Nederland (West) | | 478 | 3.0 | 46.7 |
| 4 | Zuid-Nederland (South) | | 227 | 1.4 | 22.2 |
| 99 | Inap. (not coded 3 in V8) | M | 15101 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1023 | | |

v591 - P7 REGION II - GERMANY

P.7R_DE Region II

Germany West + East (EUROSTAT NUTS I LEVEL) - Bundesländer

- 1 Schleswig-Holstein
- 2 Hamburg
- 3 Niedersachsen
- 4 Bremen
- 5 Nordrhein-Westfalen
- 6 Hessen
- 7 Rheinland-Pfalz
- 8 Baden-Württemberg
- 9 Bayern
- 10 Saarland
- 11 Berlin
- 12 Brandenburg
- 13 Mecklenburg-Vorpommern
- 14 Sachsen
- 15 Sachsen-Anhalt
- 16 Thüringen
- 99 Inap. (not coded 4 or 14 in V8)

Note:

Starting with Eurobarometer 44.2bis the East German federal units (Neue Bundesländer) are not any more constructed from the ex-GDR administrative regional units (Bezirke). There may be minor changes in the real territorial outline of each unit in comparison with the categories as constructed in former Eurobarometer up to survey number 44.1.

Weighting required for united Germany (East+West) - see V11

v591, weighted by v11

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------------|---------|-------|---------|---------------|
| 1 | Schleswig-Holstein | | 69 | 0.4 | 3.3 |
| 2 | Hamburg | | 43 | 0.3 | 2.1 |
| 3 | Niedersachsen | | 197 | 1.2 | 9.5 |
| 4 | Bremen | | 16 | 0.1 | 0.8 |
| 5 | Nordrhein-Westfalen | | 447 | 2.8 | 21.5 |
| 6 | Hessen | | 151 | 0.9 | 7.3 |
| 7 | Rheinland-Pfalz | | 100 | 0.6 | 4.8 |
| 8 | Baden-Württemberg | | 261 | 1.6 | 12.6 |
| 9 | Bayern | | 288 | 1.8 | 13.9 |
| 10 | Saarland | | 27 | 0.2 | 1.3 |
| 11 | Berlin | | 87 | 0.5 | 4.2 |
| 12 | Brandenburg | | 73 | 0.5 | 3.5 |
| 13 | Mecklenburg-Vorpommern | | 51 | 0.3 | 2.5 |
| 14 | Sachsen | | 120 | 0.7 | 5.8 |
| 15 | Sachsen-Anhalt | | 75 | 0.5 | 3.6 |
| 16 | Thüringen | | 70 | 0.4 | 3.4 |
| 99 | Inap. (not coded 4 or 14 in V8) | M | 14067 | 87.2 | |
| | Sum | | 16140 | 100.0 | 100.0 |
| | Valid Cases | | 2073 | | |

v592 - P7 REGION II - ITALY

P.7R_IT Region II

Italy (EUROSTAT NUTS I LEVEL) - Gruppi di regioni (grouping for Community purposes)

- 1 Nord Ovest (North West)
- 2 Lombardia
- 3 Nord Est (North East)
- 4 Emilia Romagna
- 5 Centro (Centre)
- 6 Lazio
- 7 Molise e Abruzzi
- 8 Campania
- 9 Sud (South)
- 10 Sicilia
- 11 Sardegna
- 99 Inap. (not coded 5 in V8)

v592, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Nord Ovest (North West) | | 109 | 0.7 | 10.9 |
| 2 | Lombardia | | 159 | 1.0 | 15.9 |
| 3 | Nord Est (North East) | | 116 | 0.7 | 11.6 |
| 4 | Emilia Romagna | | 71 | 0.4 | 7.1 |
| 5 | Centro (Centre) | | 104 | 0.6 | 10.4 |
| 6 | Lazio | | 92 | 0.6 | 9.2 |
| 7 | Molise e Abruzzi | | 28 | 0.2 | 2.8 |
| 8 | Campania | | 95 | 0.6 | 9.5 |
| 9 | Sud (South) | | 113 | 0.7 | 11.3 |
| 10 | Sicilia | | 85 | 0.5 | 8.5 |
| 11 | Sardegna | | 29 | 0.2 | 2.9 |
| 99 | Inap. (not coded 5 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v593 - P7 REGION II - IRELAND

P.7R_IE Region II

Ireland

- 1 Dublin
- 2 Rest of Leinster
- 3 Munster
- 4 Connaught/Ulster
- 99 Inap. (not coded 8 in V8)

v593, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Dublin | | 296 | 1.8 | 29.6 |
| 2 | Rest of Leinster | | 242 | 1.5 | 24.2 |
| 3 | Munster | | 278 | 1.7 | 27.8 |
| 4 | Connaught/Ulster | | 185 | 1.1 | 18.5 |
| 99 | Inap. (not coded 8 in V8) | M | 15123 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1001 | | |

v594 - P7 REGION II - UNITED KINGDOM

P.7R_GB Region II

United Kingdom (EUROSTAT NUTS I LEVEL - modified) - Standard Regions

- 1 Scotland
- 2 North, Yorks, Humberside and North West
- 3 East and West Midlands, East Anglia
- 4 Wales
- 5 South East
- 6 South West
- 7 Northern Ireland
- 99 Inap. (not coded 9 or 10 in V8)

Note:

Weighting required for United Kingdom (Great Britain and Northern Ireland) - see V7

v594, weighted by v7

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---|---------|-------|---------|---------------|
| 1 | Scotland | | 128 | 0.8 | 9.8 |
| 2 | North, Yorks, Humberside and North West | | 330 | 2.0 | 25.3 |
| 3 | East and West Midlands, East Anglia | | 293 | 1.8 | 22.4 |
| 4 | Wales | | 11 | 0.1 | 0.8 |
| 5 | South East | | 418 | 2.6 | 32.0 |
| 6 | South West | | 92 | 0.6 | 7.0 |
| 7 | Northern Ireland | | 34 | 0.2 | 2.6 |
| 99 | Inap. (not coded 9 or 10 in V8) | M | 14810 | 91.9 | |
| | Sum | | 16116 | 100.0 | 100.0 |
| | Valid Cases | | 1306 | | |

v595 - P7 REGION II - GREECE

P.7R_ GR Region II

Greece (EUROSTAT NUTS I LEVEL - modified)

- 1 Voreia Ellada (Northern Greece)
- 2 Kentriki Ellada (Central Greece)
- 3 Nisia Aigaiou, Kriti (East. and south. Islands)
- 99 Inap. (not coded 11 in V8)

v595, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---|---------|-------|---------|---------------|
| 1 | Voreia Ellada (Northern Greece) | | 323 | 2.0 | 32.3 |
| 2 | Kentriki Ellada (Central Greece) | | 582 | 3.6 | 58.2 |
| 3 | Nisia Aigaiou, Kriti (East. and south. Islands) | | 95 | 0.6 | 9.5 |
| 99 | Inap. (not coded 11 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v596 - P7 REGION II - SPAIN (10 CATEGORIES)

P.7R_ES Region II (10 categories)

Spain - Agrupacion de comunidades autonomas

- 1 Galicia
- 2 North
- 3 North-East
- 4 Aragon, Rioja
- 5 Madrid
- 6 Centre
- 7 Cataluna
- 8 East
- 9 South
- 10 Canarias
- 99 Inap. (not coded 12 in V8)

v596, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Galicia | | 71 | 0.4 | 7.1 |
| 2 | North | | 42 | 0.3 | 4.2 |
| 3 | North-East | | 68 | 0.4 | 6.8 |
| 4 | Aragon, Rioja | | 37 | 0.2 | 3.7 |
| 5 | Madrid | | 129 | 0.8 | 12.9 |
| 6 | Centre | | 134 | 0.8 | 13.4 |
| 7 | Cataluna | | 157 | 1.0 | 15.7 |
| 8 | East | | 119 | 0.7 | 11.9 |
| 9 | South | | 205 | 1.3 | 20.5 |
| 10 | Canarias | | 40 | 0.2 | 4.0 |
| 99 | Inap. (not coded 12 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v597 - P7 REGION II - SPAIN (7 CATEGORIES)

P.7R_ES Region II (7 categories)

Spain (EUROSTAT NUTS I LEVEL)

- 1 Noroeste
- 2 Noreste
- 3 Madrid
- 4 Centro
- 5 Este
- 6 Sur
- 7 Canarias
- 99 Inap. (not coded 12 in V8)

v597, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Noroeste | | 112 | 0.7 | 11.2 |
| 2 | Noreste | | 105 | 0.7 | 10.5 |
| 3 | Madrid | | 129 | 0.8 | 12.9 |
| 4 | Centro | | 134 | 0.8 | 13.4 |
| 5 | Este | | 276 | 1.7 | 27.6 |
| 6 | Sur | | 205 | 1.3 | 20.5 |
| 7 | Canarias | | 40 | 0.2 | 4.0 |
| 99 | Inap. (not coded 12 in V8) | M | 15124 | 93.8 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1000 | | |

v598 - P7 REGION II - FINLAND

P.7R_FI Region II

Finland (EUROSTAT NUTS II LEVEL) - Suuralueet

- 1 Uusimaa
- 2 Etelä-Suomi
- 3 Itä-Suomi
- 4 Väli-Suomi
- 5 Pohjois-Suomi
- 99 Inap. (not coded 16 in V8)

v598, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Uusimaa | | 272 | 1.7 | 26.9 |
| 2 | Etelä-Suomi | | 361 | 2.2 | 35.7 |
| 3 | Itä-Suomi | | 135 | 0.8 | 13.4 |
| 4 | Väli-Suomi | | 137 | 0.8 | 13.6 |
| 5 | Pohjois-Suomi | | 106 | 0.7 | 10.5 |
| 99 | Inap. (not coded 16 in V8) | M | 15113 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1011 | | |

v599 - P7 REGION II - AUSTRIA

P.7R_AT Region II

Austria (EUROSTAT NUTS I LEVEL) - Gruppen von Bundesländern

- 1 Ostösterreich
- 2 Südösterreich
- 3 Westösterreich
- 99 Inap. (not coded 17 in V8)

v599, weighted by v9

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Ostösterreich | | 438 | 2.7 | 42.4 |
| 2 | Südösterreich | | 228 | 1.4 | 22.1 |
| 3 | Westösterreich | | 366 | 2.3 | 35.5 |
| 99 | Inap. (not coded 17 in V8) | M | 15093 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1031 | | |

v600 - P12A TELEPHONE IN HH - FIXED

P.12A

Fixed telephone available in the household?

1 Yes

2 No

v600 by isocntry, Absolute Values (Row Percent), weighted by v9

| | v600 | 1 | 2 | N Sum | N Valid Sum |
|-------------|------------|------------|---|-------|-------------|
| isocntry | | | | | |
| AT | 699 (67.8) | 332 (32.2) | | 1031 | 1031 |
| BE | 711 (69.0) | 319 (31.0) | | 1030 | 1030 |
| DE-E | 841 (82.9) | 173 (17.1) | | 1014 | 1014 |
| DE-W | 965 (92.6) | 77 (7.4) | | 1042 | 1042 |
| DK | 924 (92.4) | 76 (7.6) | | 1000 | 1000 |
| ES | 796 (79.6) | 204 (20.4) | | 1000 | 1000 |
| FI | 620 (61.3) | 391 (38.7) | | 1011 | 1011 |
| FR | 785 (74.7) | 266 (25.3) | | 1051 | 1051 |
| GB-GBN | 829 (82.6) | 175 (17.4) | | 1004 | 1004 |
| GB-NIR | 276 (89.0) | 34 (11.0) | | 310 | 310 |
| GR | 926 (92.6) | 74 (7.4) | | 1000 | 1000 |
| IE | 832 (83.1) | 169 (16.9) | | 1001 | 1001 |
| IT | 780 (78.0) | 220 (22.0) | | 1000 | 1000 |
| LU | 555 (91.6) | 51 (8.4) | | 606 | 606 |
| NL | 902 (88.2) | 121 (11.8) | | 1023 | 1023 |
| PT | 586 (58.6) | 414 (41.4) | | 1000 | 1000 |
| SE | 958 (95.8) | 42 (4.2) | | 1000 | 1000 |
| N Sum | 12985 | 3138 | | 16123 | |
| N Valid Sum | 12985 | 3138 | | | 16123 |

v601 - P12B TELEPHONE IN HH - MOBILE

P.12B

Mobile telephone available in the household?

1 Yes

2 No

v601 by isocntry, Absolute Values (Row Percent), weighted by v9

| v601 by isocntry, absolute values (row 1 only), weighted by v601 | | | | | |
|--|------------|------------|---|-------|-------------|
| | v601 | 1 | 2 | N Sum | N Valid Sum |
| isocntry | | | | | |
| AT | 755 (73.2) | 276 (26.8) | | 1031 | 1031 |
| BE | 779 (75.6) | 251 (24.4) | | 1030 | 1030 |
| DE-E | 651 (64.2) | 363 (35.8) | | 1014 | 1014 |
| DE-W | 728 (69.8) | 315 (30.2) | | 1043 | 1043 |
| DK | 815 (81.5) | 185 (18.5) | | 1000 | 1000 |
| ES | 768 (76.8) | 232 (23.2) | | 1000 | 1000 |
| FI | 889 (87.9) | 122 (12.1) | | 1011 | 1011 |
| FR | 709 (67.5) | 342 (32.5) | | 1051 | 1051 |
| GB-GBN | 710 (70.7) | 294 (29.3) | | 1004 | 1004 |
| GB-NIR | 223 (71.9) | 87 (28.1) | | 310 | 310 |
| GR | 709 (70.9) | 291 (29.1) | | 1000 | 1000 |
| IE | 793 (79.2) | 208 (20.8) | | 1001 | 1001 |
| IT | 788 (78.8) | 212 (21.2) | | 1000 | 1000 |
| LU | 529 (87.3) | 77 (12.7) | | 606 | 606 |
| NL | 830 (81.1) | 193 (18.9) | | 1023 | 1023 |
| PT | 670 (67.0) | 330 (33.0) | | 1000 | 1000 |
| SE | 895 (89.5) | 105 (10.5) | | 1000 | 1000 |
| N Sum | 12241 | 3883 | | 16124 | |
| N Valid Sum | 12241 | 3883 | | | 16124 |

v602 - P13 LANGUAGE OF INTERVIEW - BELGIUM

P.13_BE Language of questionnaire: Belgium

- 1 Francophone
- 2 Nederlandstalig
- 9 Inap. (not coded 2 in V8)

v602

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Francophone | | 435 | 2.7 | 42.2 |
| 2 | Nederlandstalig | | 595 | 3.7 | 57.8 |
| 9 | Inap. (not coded 2 in V8) | M | 15094 | 93.6 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1030 | | |

v603 - P13 LANGUAGE OF INTERVIEW - LUXEMBOURG

P.13_LU Language of questionnaire: Luxembourg

- 1 Luxemburgs
- 2 Francophone
- 9 Inap. (not coded 6 in V8)

v603

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|---------------------------|---------|-------|---------|---------------|
| 1 | Luxemburgs | | 472 | 2.9 | 77.9 |
| 2 | Francophone | | 134 | 0.8 | 22.1 |
| 9 | Inap. (not coded 6 in V8) | M | 15518 | 96.2 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 606 | | |

v604 - P13 LANGUAGE OF INTERVIEW - FINLAND

P.13_FI Language of questionnaire: Finland

- 1 Finnish
- 2 Swedish
- 9 Inap. (not coded 16 in V8)

v604

| Value | Label | Missing | Count | Percent | Valid Percent |
|-------|----------------------------|---------|-------|---------|---------------|
| 1 | Finnish | | 965 | 6.0 | 95.5 |
| 2 | Swedish | | 46 | 0.3 | 4.5 |
| 9 | Inap. (not coded 16 in V8) | M | 15113 | 93.7 | |
| | Sum | | 16124 | 100.0 | 100.0 |
| | Valid Cases | | 1011 | | |

v605 - C4 SOCIO PROF STATUS

C.4 SOCIO PROFESSIONAL STATUS

- 0 Other answers (never any paid work, NA)
- 1 Farmer & fisher
- 2 Professionals
- 3 Owner of a shop, craftsmen, other self employed position
- 4 Business proprietors, owner of a company
- 5 Employed professional
- 6 General management
- 7 Middle management
- 8 Employed position, working mainly at a desk
- 9 Employed position , not at a desk but travelling
- 10 Employed position, not at a desk but in a service job
- 11 Supervisors
- 12 Skilled manual workers
- 13 Other (unskilled) manual worker

Derivation:

Roughly half of the representative sample of the European Community public was without paid work. Basing cross-analyses on "occupation" (D.15A) would exclude half of the respondents from analysis. An alternative is to base analyses on (non-marxist) concept of "objective social class" using "occupation of the head of household" as reference. In order to classify as many respondents as possible with respect to their socio-professional setting, a new classification was created called "socio-professional status" of the main income earner (MIE) ("Yes" in D.19). The following standard was used if the respondent is the MIE: For those in paid work it is based on the respondents' own present occupation (D.15A). For those not in paid work, "former occupation" (D.15B) was used, if applicable. If the respondent is not the MIE, the occupation of the "person who contributes most to the household income" (D.21A) was used and if the head of household was not performing paid works at the time of the interview, his or her "former occupation" (D.21B) was used, if applicable.

Consequently, socio-professional status is a classification "that comes as close to the respondent himself/herself as possible" but that draws upon additional background information to the extent necessary and available, in order to avoid a single measure of interviewees' socio-professional setting and to include the maximum number of respondents in the respective analyses. See also standard report EUROBAROMETER 48, March 1998, Brussels, C.5.

v605 by isocntry, Absolute Values (Row Percent), weighted by v9

| v605 | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
|-------------|------|------------|----------|------------|----------|----------|----------|------------|------------|-----------|------------|----------|
| isocntry | M | | | | | | | | | | | |
| AT | 150 | 33 (3.7) | 21 (2.4) | 35 (4.0) | 54 (6.1) | 16 (1.8) | 82 (9.3) | 105 (11.9) | 99 (11.2) | 38 (4.3) | 96 (10.9) | 31 (3.5) |
| BE | 103 | 18 (1.9) | 18 (1.9) | 88 (9.5) | 7 (0.8) | 18 (1.9) | 24 (2.6) | 51 (5.5) | 120 (12.9) | 62 (6.7) | 99 (10.7) | 24 (2.6) |
| DE-E | 77 | 7 (0.7) | 11 (1.2) | 15 (1.6) | 27 (2.9) | 14 (1.5) | 22 (2.4) | 136 (14.5) | 79 (8.4) | 32 (3.4) | 86 (9.2) | 29 (3.1) |
| DE-W | 66 | 21 (2.1) | 33 (3.4) | 18 (1.8) | 47 (4.8) | 19 (1.9) | 36 (3.7) | 196 (20.1) | 99 (10.1) | 26 (2.7) | 120 (12.3) | 28 (2.9) |
| DK | 142 | 15 (1.8) | 16 (1.9) | 26 (3.0) | 17 (2.0) | 20 (2.3) | 33 (3.9) | 197 (23.0) | 81 (9.5) | 23 (2.7) | 113 (13.2) | 6 (0.7) |
| ES | 66 | 21 (2.2) | 9 (1.0) | 108 (11.6) | 54 (5.8) | 25 (2.7) | 4 (0.4) | 66 (7.1) | 81 (8.7) | 72 (7.7) | 78 (8.3) | 38 (4.1) |
| FI | 151 | 28 (3.3) | 9 (1.0) | 22 (2.6) | 40 (4.7) | 33 (3.8) | 17 (2.0) | 103 (12.0) | 76 (8.8) | 55 (6.4) | 165 (19.2) | 17 (2.0) |
| FR | 94 | 25 (2.6) | 17 (1.8) | 94 (9.8) | 5 (0.5) | 12 (1.3) | 84 (8.8) | 134 (14.0) | 101 (10.6) | 85 (8.9) | 124 (13.0) | 43 (4.5) |
| GB-GBN | 91 | 13 (1.4) | 22 (2.4) | 38 (4.2) | 25 (2.7) | 27 (3.0) | 30 (3.3) | 92 (10.1) | 98 (10.7) | 21 (2.3) | 48 (5.3) | 48 (5.3) |
| GB-NIR | 26 | 9 (3.2) | 5 (1.8) | 9 (3.2) | 6 (2.1) | 10 (3.5) | 10 (3.5) | 41 (14.4) | 27 (9.5) | 10 (3.5) | 26 (9.1) | 12 (4.2) |
| GR | 58 | 134 (14.2) | 26 (2.8) | 220 (23.4) | 13 (1.4) | 11 (1.2) | 16 (1.7) | 51 (5.4) | 97 (10.3) | 76 (8.1) | 84 (8.9) | 6 (0.6) |
| IE | 71 | 108 (11.6) | 22 (2.4) | 54 (5.8) | 42 (4.5) | 36 (3.9) | 29 (3.1) | 83 (8.9) | 83 (8.9) | 33 (3.5) | 39 (4.2) | 23 (2.5) |
| IT | 101 | 14 (1.6) | 67 (7.4) | 153 (17.0) | 21 (2.3) | 20 (2.2) | 36 (4.0) | 93 (10.3) | 122 (13.6) | 54 (6.0) | 68 (7.6) | 16 (1.8) |
| LU | 48 | 6 (1.1) | 25 (4.5) | 35 (6.3) | 6 (1.1) | 8 (1.4) | 36 (6.5) | 83 (14.9) | 122 (21.9) | 42 (7.5) | 37 (6.6) | 29 (5.2) |
| NL | 50 | 8 (0.8) | 52 (5.3) | 44 (4.5) | 26 (2.7) | 38 (3.9) | 48 (4.9) | 110 (11.3) | 201 (20.7) | 68 (7.0) | 139 (14.3) | 48 (4.9) |
| PT | 72 | 31 (3.3) | 6 (0.6) | 105 (11.3) | 30 (3.2) | 9 (1.0) | 1 (0.1) | 60 (6.5) | 68 (7.3) | 69 (7.5) | 101 (10.9) | 18 (1.9) |
| SE | 128 | 8 (0.9) | 18 (2.1) | 19 (2.2) | 41 (4.7) | 43 (4.9) | 21 (2.4) | 143 (16.4) | 106 (12.2) | 88 (10.1) | 119 (13.7) | 32 (3.7) |
| N Sum | 1494 | 499 | 377 | 1083 | 461 | 359 | 529 | 1744 | 1660 | 854 | 1542 | 448 |
| N Valid Sum | | 499 | 377 | 1083 | 461 | 359 | 529 | 1744 | 1660 | 854 | 1542 | 448 |

| v605 | 12 | 13 | N Sum | N Valid Sum |
|-------------|------------|------------|-------|-------------|
| isocntry | | | | |
| AT | 178 (20.2) | 93 (10.6) | 1031 | 881 |
| BE | 257 (27.7) | 141 (15.2) | 1030 | 927 |
| DE-E | 371 (39.7) | 106 (11.3) | 1012 | 935 |
| DE-W | 237 (24.3) | 97 (9.9) | 1043 | 977 |
| DK | 146 (17.1) | 163 (19.0) | 998 | 856 |
| ES | 292 (31.2) | 87 (9.3) | 1001 | 935 |
| FI | 253 (29.4) | 42 (4.9) | 1011 | 860 |
| FR | 195 (20.4) | 38 (4.0) | 1051 | 957 |
| GB-GBN | 245 (26.9) | 205 (22.5) | 1003 | 912 |
| GB-NIR | 63 (22.1) | 57 (20.0) | 311 | 285 |
| GR | 183 (19.4) | 24 (2.6) | 999 | 941 |
| IE | 183 (19.6) | 197 (21.1) | 1003 | 932 |
| IT | 153 (17.0) | 83 (9.2) | 1001 | 900 |
| LU | 91 (16.3) | 38 (6.8) | 606 | 558 |
| NL | 156 (16.0) | 35 (3.6) | 1023 | 973 |
| PT | 305 (32.9) | 123 (13.3) | 998 | 926 |
| SE | 125 (14.4) | 107 (12.3) | 998 | 870 |
| N Sum | 3433 | 1636 | 16119 | |
| N Valid Sum | 3433 | 1636 | | 14625 |

v606 - C14 RESPONDENT OCCUPATION SCALE

C.14 Respondent Occupation Scale

- 1 Self-employed (coded 5 to 9 in V525)
- 2 Managers (coded 10 to 12 in V525)
- 3 Other white collars (coded 13 or 14 in V525)
- 4 Manual workers (coded 15 to 18 in V525)
- 5 House persons (coded 1 in V525)
- 6 Unemployed (coded 3 in V525)
- 7 Retired (coded 4 in V525)
- 8 Students (coded 2 in V525)

Derivation:

This scale is based on a combination / selection of the current respondent occupation variable D.15A/V525.

v606 by isocntry, Absolute Values (Row Percent), weighted by v9

| v606 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | N Sum | N Valid Sum |
|-------------|------------|------------|------------|------------|------------|------------|------------|------------|-------|-------------|
| isocntry | | | | | | | | | | |
| AT | 102 (9.9) | 112 (10.9) | 112 (10.9) | 219 (21.3) | 133 (12.9) | 28 (2.7) | 234 (22.7) | 89 (8.6) | 1029 | 1029 |
| BE | 88 (8.5) | 35 (3.4) | 123 (11.9) | 245 (23.8) | 96 (9.3) | 103 (10.0) | 252 (24.4) | 89 (8.6) | 1031 | 1031 |
| DE-E | 37 (3.6) | 73 (7.2) | 61 (6.0) | 254 (25.0) | 12 (1.2) | 194 (19.1) | 304 (30.0) | 79 (7.8) | 1014 | 1014 |
| DE-W | 77 (7.4) | 108 (10.4) | 94 (9.0) | 227 (21.8) | 101 (9.7) | 50 (4.8) | 301 (28.9) | 85 (8.1) | 1043 | 1043 |
| DK | 30 (3.0) | 152 (15.2) | 81 (8.1) | 243 (24.3) | 9 (0.9) | 66 (6.6) | 296 (29.6) | 123 (12.3) | 1000 | 1000 |
| ES | 101 (10.1) | 56 (5.6) | 105 (10.5) | 265 (26.5) | 157 (15.7) | 32 (3.2) | 185 (18.5) | 100 (10.0) | 1001 | 1001 |
| FI | 52 (5.1) | 75 (7.4) | 88 (8.7) | 262 (25.9) | 38 (3.8) | 82 (8.1) | 298 (29.5) | 116 (11.5) | 1011 | 1011 |
| FR | 80 (7.6) | 116 (11.0) | 151 (14.4) | 229 (21.8) | 108 (10.3) | 53 (5.0) | 238 (22.6) | 76 (7.2) | 1051 | 1051 |
| GB-GBN | 53 (5.3) | 72 (7.2) | 87 (8.7) | 263 (26.2) | 164 (16.3) | 73 (7.3) | 228 (22.7) | 65 (6.5) | 1005 | 1005 |
| GB-NIR | 14 (4.5) | 28 (9.0) | 28 (9.0) | 70 (22.6) | 44 (14.2) | 30 (9.7) | 75 (24.2) | 21 (6.8) | 310 | 310 |
| GR | 159 (15.9) | 42 (4.2) | 119 (11.9) | 134 (13.4) | 184 (18.4) | 39 (3.9) | 200 (20.0) | 123 (12.3) | 1000 | 1000 |
| IE | 112 (11.2) | 86 (8.6) | 95 (9.5) | 241 (24.1) | 198 (19.8) | 57 (5.7) | 95 (9.5) | 117 (11.7) | 1001 | 1001 |
| IT | 143 (14.3) | 70 (7.0) | 143 (14.3) | 127 (12.7) | 124 (12.4) | 42 (4.2) | 246 (24.6) | 105 (10.5) | 1000 | 1000 |
| LU | 40 (6.6) | 67 (11.1) | 105 (17.4) | 98 (16.2) | 99 (16.4) | 13 (2.1) | 110 (18.2) | 73 (12.1) | 605 | 605 |
| NL | 62 (6.1) | 83 (8.1) | 163 (15.9) | 211 (20.6) | 223 (21.8) | 21 (2.1) | 136 (13.3) | 123 (12.0) | 1022 | 1022 |
| PT | 85 (8.5) | 57 (5.7) | 79 (7.9) | 292 (29.2) | 103 (10.3) | 56 (5.6) | 233 (23.3) | 95 (9.5) | 1000 | 1000 |
| SE | 51 (5.1) | 117 (11.7) | 151 (15.1) | 260 (26.0) | 13 (1.3) | 48 (4.8) | 229 (22.9) | 132 (13.2) | 1001 | 1001 |
| N Sum | 1286 | 1349 | 1785 | 3640 | 1806 | 987 | 3660 | 1611 | 16124 | |
| N Valid Sum | 1286 | 1349 | 1785 | 3640 | 1806 | 987 | 3660 | 1611 | | 16124 |

v607 - ORIGINAL RESPONDENT ID

Original Respondent Identification Number

This is the original respondent identification number as supplied by INRA. The first two digits identify the country of interview (01: Belgium; 02: Denmark; 03: West Germany; 04: Greece; 05: Italy; 06: Spain; 07: France; 08: Ireland; 09: Northern Ireland; 10: Luxembourg; 11: Netherlands; 12: Portugal; 13: Great Britain; 14: East Germany; 16: Finland; 17: Sweden; 18: Austria). The remaining four digits contain the country-specific questionnaire numbers.

Note:

Out of in total 11 identical respondent ID numbers, two have been identified as completely identical cases: country code '01' (Belgium) and respondent ID (Q04) '1208' and country code '10' (Luxembourg) and respondent ID (Q04) '0345'. Each of these two cases appears twice in the data set. Both original ID's are kept together in V607.

Actual number is coded.

v608 - INTERVIEWER ID

Original Interviewer Identification Number

This is the original interviewer identification number as supplied by INRA. The first two digits identify the country of interview (01: Belgium; 02: Denmark; 03: West Germany; 04: Greece; 05: Italy; 06: Spain; 07: France; 08: Ireland; 09: Northern Ireland; 10: Luxembourg; 11: Netherlands; 12: Portugal; 13: Great Britain; 14: East Germany; 16: Finland; 17: Sweden; 18: Austria). The remaining digits contain the country-specific interviewer numbers.

Note:

Actual number is coded.

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