



**EUROBAROMETER 52.0**

**OCTOBER-NOVEMBER 1999**

**BASIC ENGLISH QUESTIONNAIRE**

**INRA (EUROPE)**

**Note:** The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).

YOUR SURVEY NUMBER

```

+---+---+---+---+---+
|   |   |   |   |   |
+---+---+---+---+---+ 1

```

COUNTRY CODE

```

+---+---+
|   |   |
+---+---+ 2

```

OUR SURVEY NUMBER

```

+---+---+---+---+
|   |   |   |   |
+---+---+---+---+ 3

```

INTERVIEW NUMBER

```

+---+---+---+---+---+
|   |   |   |   |   |
+---+---+---+---+---+ 4

```

Q.1. What is your nationality ? Please tell me the country (or countries) that apply. (MULTIPLE ANSWERS POSSIBLE)

- |   |   |     |                 |
|---|---|-----|-----------------|
| Belgium.....  | 5 | 1,  |                 |
| Denmark.....  |   | 2,  |                 |
| Germany.....  |   | 3,  |                 |
| Greece.....   |   | 4,  |                 |
| Spain.....  |   | 5,  |                 |
| France.....   |   | 6,  |                 |
| Ireland.....  |   | 7,  |                 |
| Italy.....  |   | 8,  |                 |
| Luxembourg.....                                       |   | 9,  |                 |
| Netherlands.....                                      |   | 10, |                 |
| Portugal.....   |   | 11, |                 |
| United Kingdom (Great Britain, Northern Ireland)..... |   | 12, |                 |
| Austria.....  |   | 13, |                 |
| Sweden.....   |   | 14, |                 |
| Finland.....  |   | 15, |                 |
| Other countries.....                                  |   | 16, | CLOSE INTERVIEW |
| DK.....   |   | 17, | CLOSE INTERVIEW |

EB51.1 - Q.1 - TREND

- Q.2.a. What is your mother tongue? (DO NOT PROBE - DO NOT READ OUT - ONE ANSWER ONLY)  
 Q.3. And which languages can you speak well enough to take part in a conversation, apart from your mother tongue?  
 (DO NOT PROBE - DO NOT READ OUT - SEVERAL ANSWERS POSSIBLE)  
 Q.4. In your opinion, which two languages do you think are the most useful to know, apart from your  
 mother tongue? (DO NOT PROBE - DO NOT READ OUT - MAXIMUM 2 ANSWERS)

| DO NOT READ OUT           | 2) MOTHER TONGUE (ONLY ONE) | 3) SPEAK WELL ENOUGH (SEVERAL) | 4) TWO MOST USEFUL (MAXIMUM 2) |
|---------------------------|-----------------------------|--------------------------------|--------------------------------|
| 1. Danish                 | 6 1                         | 8 1,                           | 10 1,                          |
| 2. German                 | 2                           | 2,                             | 2,                             |
| 3. French                 | 3                           | 3,                             | 3,                             |
| 4. Italian                | 4                           | 4,                             | 4,                             |
| 5. Dutch                  | 5                           | 5,                             | 5,                             |
| 6. English                | 6                           | 6,                             | 6,                             |
| 7. Spanish                | 7                           | 7,                             | 7,                             |
| 8. Portuguese             | 8                           | 8,                             | 8,                             |
| 9. Greek                  | 9                           | 9,                             | 9,                             |
| 10. Swedish               | 10                          | 10,                            | 10,                            |
| 11. Finnish               | 11                          | 11,                            | 11,                            |
| 12. Arabic                | 12                          | 12,                            | 12,                            |
| 13. Chinese               | 13                          | 13,                            | 13,                            |
| 14. Other : specify : (M) | 14                          |                                |                                |
| 15. Other                 |                             | 9 1,                           | 11 1,                          |
| 16. DK                    | 7 1,                        | 2,                             | 2,                             |

EB50.0 - Q.2 a&b&c - TREND MODIFIED

- Q.2. b) (INT: If Other : specify , CODE 14 AT Q.2.a, WRITE DOWN LANGUAGE SPECIFIED)

|       |    |    |    |     |     |     |     |
|-------|----|----|----|-----|-----|-----|-----|
| 12 1, | 3, | 5, | 7, | 9,  | 11, | 13, | 15, |
| 2,    | 4, | 6, | 8, | 10, | 12, | 14, |     |

EB50.0 - Q.2 a&b&c - TREND MODIFIED

- Q.5. When you get together with friends, would you say you discuss political matters frequently, occasionally, or never ?
- |                   |    |   |
|-------------------|----|---|
| Frequently.....   | 13 | 1 |
| Occasionally..... |    | 2 |
| Never.....        |    | 3 |
| DK.....           |    | 4 |

EB51.0 - Q.2 - TREND

- Q.6. When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views ? Does this happen ... ? (READ OUT)
- |                        |    |   |
|------------------------|----|---|
| Often.....             | 14 | 1 |
| From time to time..... |    | 2 |
| Rarely.....            |    | 3 |
| Never.....             |    | 4 |
| DK.....                |    | 5 |

EB51.0 - Q.3 - TREND

- Q.7. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead ? Would you say you are ... ? (READ OUT)
- |                           |    |   |
|---------------------------|----|---|
| Very satisfied.....       | 15 | 1 |
| Fairly satisfied.....     |    | 2 |
| Not very satisfied.....   |    | 3 |
| Not at all satisfied..... |    | 4 |
| DK.....                   |    | 5 |

EB49 - Q.5 - TREND

Q.8. What are your expectations for the year to come : will 2000 be better, worse or the same, when it comes to... ?

| READ OUT   | BETTER | WORSE | SAME | DK |
|--|--------|-------|------|----|
| a) ... your life in general                      | 16 1   | 2     | 3    | 4  |
| b) ... the economic situation in (OUR COUNTRY)   | 17 1   | 2     | 3    | 4  |
| c) ... the financial situation of your household | 18 1   | 2     | 3    | 4  |
| d) ... the employment situation in (OUR COUNTRY) | 19 1   | 2     | 3    | 4  |
| e) ... your personal job situation               | 20 1   | 2     | 3    | 4  |

EB50.0 - Q.5 - TREND MODIFIED

Q.9. In the near future do you see yourself as ... ? (READ OUT - ONE ANSWER ONLY)

|                                 |    |   |
|---------------------------------|----|---|
| (NATIONALITY) only.....         | 21 | 1 |
| (NATIONALITY) and European..... |    | 2 |
| European and (NATIONALITY)..... |    | 3 |
| European only.....              |    | 4 |
| DK.....                         |    | 5 |

EB50.0 - Q.22 - TREND

Q.10. Would you say you are very proud, fairly proud, not very proud, not at all proud to be (NATIONALITY AS SPECIFIED IN QUESTION 1 OF QUESTIONNAIRE) ? (ONE ANSWER ONLY)

|                       |    |   |
|-----------------------|----|---|
| Very proud.....       | 22 | 1 |
| Fairly proud.....     |    | 2 |
| Not very proud.....   |    | 3 |
| Not at all proud..... |    | 4 |
| DK.....               |    | 5 |

EB47.1 - Q.40 - TREND

Q.11. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in (OUR COUNTRY) ?

Q.12. And how about the way democracy works in the European Union ?

| READ OUT                  | VERY SATISFIED | FAIRLY SATISFIED | NOT VERY SATISFIED | NOT AT ALL SATISFIED | DK |
|---------------------------|----------------|------------------|--------------------|----------------------|----|
| 11) In (OUR COUNTRY)      | 23 1           | 2                | 3                  | 4                    | 5  |
| 12) In the European Union | 24 1           | 2                | 3                  | 4                    | 5  |

EB51.0 - Q.12a&b - TREND

Q.13. About how often do you ... (SHOW CARD WITH SCALE)

- a) watch the news on television ?
- b) read the news in daily papers ?
- c) listen to the news on the radio ?

| READ OUT                | EVERYDAY | SEVERAL TIMES A WEEK | ONCE OR TWICE A WEEK | LESS OFTEN | NEVER | DK |
|-------------------------|----------|----------------------|----------------------|------------|-------|----|
| a) News on television   | 25 1     | 2                    | 3                    | 4          | 5     | 6  |
| b) News in daily papers | 26 1     | 2                    | 3                    | 4          | 5     | 6  |
| c) News on the radio    | 27 1     | 2                    | 3                    | 4          | 5     | 6  |

EB51.0 - Q.5 - TREND

Q.14. Which of the following channels or television news programmes do you watch regularly? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

|                    |    |     |
|--------------------|----|-----|
| 1.....             | 28 | 1,  |
| 2.....             |    | 2,  |
| 3.....             |    | 3,  |
| 4.....             |    | 4,  |
| 5.....             |    | 5,  |
| 6.....             |    | 6,  |
| 7.....             |    | 7,  |
| 8.....             |    | 8,  |
| 9.....             |    | 9,  |
| 10.....            |    | 10, |
| 11 Local news..... |    | 11, |
| 12 Other.....      |    | 12, |
| DK.....            |    | 13, |
| NA.....            |    | 14, |

EB52.0 - NEW

Q.15. And which of the following newspaper or newspapers do you read regularly? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

|                         |    |     |
|-------------------------|----|-----|
| 1.....                  | 29 | 1,  |
| 2.....                  |    | 2,  |
| 3.....                  |    | 3,  |
| 4.....                  |    | 4,  |
| 5.....                  |    | 5,  |
| 6.....                  |    | 6,  |
| 7.....                  |    | 7,  |
| 8.....                  |    | 8,  |
| 9.....                  |    | 9,  |
| 10.....                 |    | 10, |
| 11 LOCAL NEWSPAPER..... |    | 11, |
| 12 Other.....           |    | 12, |
| DK.....                 |    | 13, |
| NA.....                 |    | 14, |

EB52.0 - NEW

Q.16. In general, do you pay attention to news about each of the following ? (SHOW CARD)

| READ OUT   | A LOT OF ATTENTION | A LITTLE ATTENTION | NO ATTENTION AT ALL | DK |
|--|--------------------|--------------------|---------------------|----|
| 1. Politics  | 30                 | 2                  | 3                   | 4  |
| 2. Social issues such as education, health care, poverty, etc. | 31                 | 2                  | 3                   | 4  |
| 3. The European Union  | 32                 | 2                  | 3                   | 4  |
| 4. The economy   | 33                 | 2                  | 3                   | 4  |
| 5. Sport   | 34                 | 2                  | 3                   | 4  |
| 6. The environment   | 35                 | 2                  | 3                   | 4  |
| 7. Foreign policy/international affairs                        | 36                 | 2                  | 3                   | 4  |
| 8. Culture   | 37                 | 2                  | 3                   | 4  |

EB52 - NEW

Q.17. Using this scale, how much do you feel you know about the European Union, its policies, its institutions ? (SHOW CARD WITH SCALE)

| READ OUT | KNOW NOTHING AT ALL | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | KNOW A GREAT DEAL | 11 | DK |
|----------|---------------------|---|---|---|---|---|---|---|---|-------------------|----|----|
|          | 38                  | 1 |   |   |   |   |   |   |   |                   |    |    |

EB51.0 - Q.4 - TREND

Q.18. When you are looking for information about the European Union, its policies, its institutions, which of the following sources do you use? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE) Which else?

|   |    |     |            |
|---|----|-----|------------|
| Meetings.....   | 39 | 1,  |            |
| Discussions with relatives, friends, colleagues.....  |    | 2,  |            |
| Daily newspapers.....   |    | 3,  |            |
| Other newspapers, magazines.....  |    | 4,  |            |
| TV.....   |    | 5,  |            |
| Radio.....  |    | 6,  |            |
| The Internet, the World Wide Web.....   |    | 7,  |            |
| Books, brochures, information leaflets.....   |    | 8,  |            |
| European information on notice boards in libraries, town halls, stations, post offices..... |    | 9,  |            |
| EU-information offices, Euro-info-Centers, Euro-info Points, Euro-libraries, etc.....       |    | 10, |            |
| Specialised national or regional government information offices.....                        |    | 11, |            |
| Trade Unions or professional associations.....  |    | 12, |            |
| Other organisations (e.g. consumer organisations, etc.).....                                |    | 13, |            |
| Contact a member of European Parliament or a member of (NATIONAL PARLIAMENT)...             |    | 14, |            |
| Other (SPONTANEOUS).....  |    | 15, |            |
| Never look for such information/not interested (SPONTANEOUS).....                           |    | 16, | GO TO Q.20 |

EB51.0 - Q.7 - TREND

Q.19. In general, how would you prefer to get information about the European Union ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

|   |    |     |
|---|----|-----|
| A short leaflet, that just gives an overview.....                     | 40 | 1,  |
| A more detailed brochure.....   |    | 2,  |
| A book giving you a complete description.....                         |    | 3,  |
| A video tape.....   |    | 4,  |
| On the Internet.....  |    | 5,  |
| A CD-rom.....   |    | 6,  |
| A computer terminal allowing you to consult databases.....            |    | 7,  |
| From the television.....  |    | 8,  |
| From the radio.....   |    | 9,  |
| From daily newspapers.....  |    | 10, |
| From other newspapers, magazines.....                                 |    | 11, |
| I do not want information about the European Union (SPONTANEOUS)..... |    | 12, |
| None of these ways (SPONTANEOUS).....                                 |    | 13, |
| DK.....   |    | 14, |

EB51.0 - Q.8 - TREND

ASK ALL

Q.20. Generally speaking, do you think that (OUR COUNTRY'S) membership of the European Union is ... ? (READ OUT)

|                           |    |   |
|---------------------------|----|---|
| A good thing.....         | 41 | 1 |
| A bad thing.....          |    | 2 |
| Neither good nor bad..... |    | 3 |
| DK.....                   |    | 4 |

EB51.0 - Q.10 - TREND

Q.21. Taking everything into consideration, would you say that (OUR COUNTRY) has on balance benefitted or not from being a member of the European Union ?

|                     |    |   |
|---------------------|----|---|
| Benefitted.....     | 42 | 1 |
| Not benefitted..... |    | 2 |
| DK.....             |    | 3 |

EB51.0 - Q.11 - TREND

Q.22. In your opinion, what is the current speed of building Europe ?  
Please look at these figures (SHOW CARD). Nø1 is standing still, Nø 7 is running as fast as possible.  
Choose the one which best corresponds with your opinion of the current speed of building Europe?

Q.23. And which corresponds best to the speed you would like? (SHOW SAME CARD)

|                            | Q.22) CURRENT SPEED | Q.23) DESIRED SPEED |
|----------------------------|---------------------|---------------------|
| 1 STANDSTILL               | 43 1                | 44 1                |
| 2                          | 2                   | 2                   |
| 3                          | 3                   | 3                   |
| 4                          | 4                   | 4                   |
| 5                          | 5                   | 5                   |
| 6                          | 6                   | 6                   |
| 7 RUNS AS FAST AS POSSIBLE | 7                   | 7                   |
| DK                         | 8                   | 8                   |

EB50.0 - Q.17&Q.18 - TREND

Q.24. In your opinion, in five years' time, will the European Union play a more important, a less important or the same role in your daily life ?  
Q.25. And, in five years' time, would you like the European Union to play a more important, a less important or the same role in your daily life ?

| READ OUT        | MORE IMPORTANT | LESS IMPORTANT | SAME ROLE | DK |
|-----------------|----------------|----------------|-----------|----|
| 24) Expectation | 45 1           | 2              | 3         | 4  |
| 25) Would like  | 46 1           | 2              | 3         | 4  |

EB50.0 - Q.20a&b - TREND MODIFIED

Q.26. Have you ever heard of... ? (SHOW CARD WITH INSTITUTIONS)

| READ OUT   | YES  | NO | DK |
|--|------|----|----|
| 1. The European Parliament                                 | 47 1 | 2  | 3  |
| 2. The European Commission                                 | 48 1 | 2  | 3  |
| 3. The Council of Ministers of the European Union          | 49 1 | 2  | 3  |
| 4. The Court of Justice of the European Communities        | 50 1 | 2  | 3  |
| 5. The European Ombudsman                                  | 51 1 | 2  | 3  |
| 6. The European Central Bank                               | 52 1 | 2  | 3  |
| 7. The European Court of Auditors                          | 53 1 | 2  | 3  |
| 8. The Committee of the Regions of the European Union      | 54 1 | 2  | 3  |
| 9. The Social and Economic Committee of the European Union | 55 1 | 2  | 3  |

EB51.0 - Q.16a - TREND



Q.27. And for each of the following European institutions, do you think it plays an important role or not in the life of the European Union ? (SHOW SAME CARD)

| READ OUT   | IMPORTANT | NOT IMPORTANT | DK |
|--|-----------|---------------|----|
| 1. The European Parliament                                 | 56 1      | 2             | 3  |
| 2. The European Commission                                 | 57 1      | 2             | 3  |
| 3. The Council of Ministers of the European Union          | 58 1      | 2             | 3  |
| 4. The Court of Justice of the European Communities        | 59 1      | 2             | 3  |
| 5. The European Ombudsman                                  | 60 1      | 2             | 3  |
| 6. The European Central Bank                               | 61 1      | 2             | 3  |
| 7. The European Court of Auditors                          | 62 1      | 2             | 3  |
| 8. The Committee of the Regions of the European Union      | 63 1      | 2             | 3  |
| 9. The Social and Economic Committee of the European Union | 64 1      | 2             | 3  |

EB51.0 - Q.16b - TREND

Q.28. And, for each of them, please tell me if you tend to trust it or tend not to trust it ? (SHOW SAME CARD)

| READ OUT   | TEND TO TRUST | TEND NOT TO TRUST | DK |
|--|---------------|-------------------|----|
| 1. The European Parliament                                 | 65 1          | 2                 | 3  |
| 2. The European Commission                                 | 66 1          | 2                 | 3  |
| 3. The Council of Ministers of the European Union          | 67 1          | 2                 | 3  |
| 4. The Court of Justice of the European Communities        | 68 1          | 2                 | 3  |
| 5. The European Ombudsman                                  | 69 1          | 2                 | 3  |
| 6. The European Central Bank                               | 70 1          | 2                 | 3  |
| 7. The European Court of Auditors                          | 71 1          | 2                 | 3  |
| 8. The Committee of the Regions of the European Union      | 72 1          | 2                 | 3  |
| 9. The Social and Economic Committee of the European Union | 73 1          | 2                 | 3  |

EB51.0 - Q.16c - TREND

Q.29. And, for each of them, please tell me if you are tending to put more trust or tending to put less trust in? (SHOW SAME CARD)

| READ OUT   | MORE TRUST | LESS TRUST | DK |
|--|------------|------------|----|
| 1. The European Parliament                                 | 74 1       | 2          | 3  |
| 2. The European Commission                                 | 75 1       | 2          | 3  |
| 3. The Council of Ministers of the European Union          | 76 1       | 2          | 3  |
| 4. The Court of Justice of the European Communities        | 77 1       | 2          | 3  |
| 5. The European Ombudsman                                  | 78 1       | 2          | 3  |
| 6. The European Central Bank                               | 79 1       | 2          | 3  |
| 7. The European Court of Auditors                          | 80 1       | 2          | 3  |
| 8. The Committee of the Regions of the European Union      | 81 1       | 2          | 3  |
| 9. The Social and Economic Committee of the European Union | 82 1       | 2          | 3  |

EB52.0 - NEW

Q.30. Do you completely agree, slightly agree, slightly disagree or disagree completely with the following statement? (SHOW CARD WITH SCALE)

| READ OUT  | COMPLETELY AGREE | SLIGHTLY AGREE | SLIGHTLY DISAGREE | DISAGREE COMPLETELY | DK |
|---|------------------|----------------|-------------------|---------------------|----|
| There is a European cultural identity shared by all Europeans | 83 1             | 2              | 3                 | 4                   | 5  |

EB50.0 - Q.23 - TREND

ASK QUESTIONS Q.31 AND Q.32 ONLY IN FINLAND

Q.31. In the European Union, each member state, in turn, becomes the President of the Council of Ministers for six months. Just now, it's the turn of Finland. Have you recently read in the newspapers or heard on radio or television anything about the presidency of Finland ?

|          |    |   |
|----------|----|---|
| Yes..... | 84 | 1 |
| No.....  |    | 2 |
| DK.....  |    | 3 |

EB51.0 - Q.14 - TREND MODIFIED

Q.32. Whether you have heard about it or not, do you think it is important or not that Finland is President of the Council of Ministers of the European Union at this time ? Would you say it is... ? (READ OUT)

|                           |    |   |
|---------------------------|----|---|
| Very important.....       | 85 | 1 |
| Important.....            |    | 2 |
| Not very important.....   |    | 3 |
| Not at all important..... |    | 4 |
| DK.....                   |    | 5 |

EB51.0 - Q.15 - TREND MODIFIED

ASK ALL

Q.33. What is your opinion on each of the following statements ? Please tell me for each proposal, whether you are for it or against it.

| READ OUT - ROTATING THE ORDER  | FOR  | AGAINST | DK |
|--|------|---------|----|
| 1. There has to be one single currency, the euro, replacing the (NATIONAL CURRENCY) and all other national currencies of the member states of the European Union           | 86 1 | 2       | 3  |
| 2. With the single European currency, the euro, there has to be a European Central Bank which is independent of the member states  | 87 1 | 2       | 3  |
| 3. The European Central Bank has to be accountable for its decisions to the European Parliament  | 88 1 | 2       | 3  |
| 4. The member states of the European Union should have one common foreign policy towards countries outside the European Union  | 89 1 | 2       | 3  |
| 5. The European Union member states should have a common defence and security policy   | 90 1 | 2       | 3  |
| 6. The European Union should be responsible for matters that cannot be effectively handled by national, regional and local governments                                     | 91 1 | 2       | 3  |
| 7. The President of the European Commission and the European Commissioners should have the support of a majority in the European Parliament. Otherwise, they should resign | 92 1 | 2       | 3  |
| 8. Children should be taught at school about the way European Union institutions work  | 93 1 | 2       | 3  |

EB51.0 - Q.20 - TREND

Q.34. a) For each of the following areas, do you think that decisions should be made by the (NATIONALITY) government, or made jointly within the European Union?

| READ OUT - ROTATING THE ORDER   | (NATIONALITY)<br>GOVERNMENT | THE EUROPEAN<br>UNION | DK |
|---|-----------------------------|-----------------------|----|
| 1. Defence  | 94 1                        | 2                     | 3  |
| 2. Protection of the environment  | 95 1                        | 2                     | 3  |
| 3. Currency   | 96 1                        | 2                     | 3  |
| 4. Humanitarian aid   | 97 1                        | 2                     | 3  |
| 5. Health and social welfare  | 98 1                        | 2                     | 3  |
| 6. Basic rules for broadcasting and press                               | 99 1                        | 2                     | 3  |
| 7. Fight against poverty/social exclusion                               | 100 1                       | 2                     | 3  |
| 8. The fight against unemployment                                       | 101 1                       | 2                     | 3  |
| 9. Agriculture and Fishing policy                                       | 102 1                       | 2                     | 3  |
| 10. Supporting regions which are experiencing economic difficulties     | 103 1                       | 2                     | 3  |
| 11. Education   | 104 1                       | 2                     | 3  |
| 12. Scientific and technological research                               | 105 1                       | 2                     | 3  |
| 13. Information about the European Union, its policies and institutions | 106 1                       | 2                     | 3  |
| 14. Foreign policy towards countries outside the European Union         | 107 1                       | 2                     | 3  |
| 15. Cultural policy   | 108 1                       | 2                     | 3  |

EB51.0 - Q.21 - TREND MODIFIED

Q.34. b) And, for each of the following?

| READ OUT - ROTATING THE ORDER   | (NATIONALITY)<br>GOVERNMENT | THE EUROPEAN<br>UNION | DK |
|---|-----------------------------|-----------------------|----|
| 1. Immigration policy   | 109 1                       | 2                     | 3  |
| 2. Rules for political asylum   | 110 1                       | 2                     | 3  |
| 3. The fight against organised crime                                  | 111 1                       | 2                     | 3  |
| 4. Police   | 112 1                       | 2                     | 3  |
| 5. Justice  | 113 1                       | 2                     | 3  |
| 6. Accepting refugees   | 114 1                       | 2                     | 3  |
| 7. Juvenile crime prevention  | 115 1                       | 2                     | 3  |
| 8. Urban crime prevention   | 116 1                       | 2                     | 3  |
| 9. The fight against drugs  | 117 1                       | 2                     | 3  |
| 10. The fight against the trade in, and exploitation of, human beings | 118 1                       | 2                     | 3  |

EB51.0 - Q.21 - TREND MODIFIED

Q.35. I am going to read out a list of actions that the European Union could undertake.  
For each one, please tell me, if in your opinion, it should be a priority, or not ?

| READ OUT  | PRIORITY | NOT A PRIORITY | DK |
|---|----------|----------------|----|
| 1. Welcoming new member countries   | 119 1    | 2              | 3  |
| 2. Getting closer to European citizens, for example by giving them more information about the European union, its policies and its institutions | 120 1    | 2              | 3  |
| 3. Successfully implementing the single European currency, the euro   | 121 1    | 2              | 3  |
| 4. Fighting poverty and social exclusion  | 122 1    | 2              | 3  |
| 5. Protecting the environment   | 123 1    | 2              | 3  |
| 6. Protecting consumers and guaranteeing the quality of products  | 124 1    | 2              | 3  |
| 7. Fighting unemployment  | 125 1    | 2              | 3  |
| 8. Reforming the institutions of the European Union and the way they work   | 126 1    | 2              | 3  |
| 9. Fighting organised crime and drug trafficking  | 127 1    | 2              | 3  |
| 10. Asserting the political and diplomatic importance of the European Union around the world  | 128 1    | 2              | 3  |
| 11. Maintaining peace and security in Europe  | 129 1    | 2              | 3  |
| 12. Guaranteeing the rights of the individual and respect for the principles of democracy in Europe   | 130 1    | 2              | 3  |

EB51.0 - Q.22 - TREND

Q.36. For each of the following countries, would you be in favour of or against it becoming part of the European Union ?

| READ OUT - ROTATE | IN FAVOUR | AGAINST | DK |
|-------------------|-----------|---------|----|
| 1. Czech Republic | 131 1     | 2       | 3  |
| 2. Slovakia       | 132 1     | 2       | 3  |
| 3. Poland         | 133 1     | 2       | 3  |
| 4. Hungary        | 134 1     | 2       | 3  |
| 5. Romania        | 135 1     | 2       | 3  |
| 6. Slovenia       | 136 1     | 2       | 3  |
| 7. Estonia        | 137 1     | 2       | 3  |
| 8. Latvia         | 138 1     | 2       | 3  |
| 9. Lithuania      | 139 1     | 2       | 3  |
| 10. Bulgaria      | 140 1     | 2       | 3  |
| 11. Cyprus        | 141 1     | 2       | 3  |
| 12. Malta         | 142 1     | 2       | 3  |
| 13. Switzerland   | 143 1     | 2       | 3  |
| 14. Norway        | 144 1     | 2       | 3  |
| 15. Turkey        | 145 1     | 2       | 3  |

EB51.0 - Q.24 - TREND

Q.37. For each of the following criteria, please tell me if it seems important to you, or not in deciding whether a particular country should join the European Union, or not ?

| READ OUT   | IMPORTANT | NOT IMPORTANT | DK |
|--|-----------|---------------|----|
| 1. The country has to respect Human Rights and the principles of democracy                                       | 146 1     | 2             | 3  |
| 2. Its level of economic development should be close to that of other member states                              | 147 1     | 2             | 3  |
| 3. It has to accept whatever has already been decided and put in place throughout the process of building Europe | 148 1     | 2             | 3  |
| 4. Its joining should not be costly for existing member countries  | 149 1     | 2             | 3  |
| 5. It has to be prepared to put the interest of the European Union above its own                                 | 150 1     | 2             | 3  |
| 6. It has to fight organised crime and drug trafficking  | 151 1     | 2             | 3  |
| 7. It has to protect the environment   | 152 1     | 2             | 3  |
| 8. It has to be able to pay its share of the European Union budget   | 153 1     | 2             | 3  |

EB51.0 - Q.25 - TREND

Now let's talk about another topic : the European Parliament.

Q.38. Have you recently seen or heard, in the papers, on the radio or on TV, anything about the European Parliament, that is the parliamentary assembly of the European Union ?

|          |     |   |
|----------|-----|---|
| Yes..... | 154 | 1 |
| No.....  |     | 2 |
| DK.....  |     | 3 |

EB51.0 - Q.27 - TREND

Q.39. How important a role would you say the European Parliament plays IN THE LIFE OF THE EUROPEAN UNION nowadays ... ? (READ OUT)

|                           |     |   |
|---------------------------|-----|---|
| Very important.....       | 155 | 1 |
| Important.....            |     | 2 |
| Not very important.....   |     | 3 |
| Not at all important..... |     | 4 |
| DK.....                   |     | 5 |

EB51.0 - Q.28 - TREND

Q.40. Would you personally like the European Parliament to play a more important or a less important role than it does now ?

|                             |     |   |
|-----------------------------|-----|---|
| More important.....         | 156 | 1 |
| Less important.....         |     | 2 |
| The same (SPONTANEOUS)..... |     | 3 |
| DK.....                     |     | 4 |

EB51.0 - Q.29 - TREND

Q.41. There was a European Parliament election on the (INSERT THE CORRECT WEEKDAY AND DATE FOR YOUR COUNTRY: Thursday, 10th June or Sunday, 13th June 1999). For one reason or another, many people in (OUR COUNTRY) did not vote in that election. Could you please think back to (INSERT THE CORRECT WEEKDAY AND DATE FOR YOUR COUNTRY: 10 June or 13 June 1999), did you yourself vote in the European Parliament election?

|                             |     |   |            |
|-----------------------------|-----|---|------------|
| Voted.....                  | 157 | 1 | GO TO Q.42 |
| Did not vote.....           |     | 2 | GO TO Q.43 |
| Can't remember/refused..... |     | 3 | GO TO Q.44 |

EB41.1 - Q.14 - TREND MODIFIED

Q.42. (IF VOTED, CODE 1 AT Q.41)  
What were the two main reasons why you voted in the European Parliament elections? (SHOW CARD - READ OUT - TWO ANSWERS MAXIMUM)

|   |     |    |
|---|-----|----|
| a) voting in these elections is compulsory in (COUNTRY).....  | 158 | 1, |
| b) I consider voting a civic duty and vote in every election, be it local, national or European.....              |     | 2, |
| c) this way I protected the national interests of (COUNTRY).....  |     | 3, |
| d) I supported a particular candidate.....  |     | 4, |
| e) I supported a particular party.....  |     | 5, |
| f) these elections were/are the only way I can make my voice heard when it comes to European issues.....          |     | 6, |
| g) I was/am in favour of the European Union.....  |     | 7, |
| h) I was/am against the European Union.....   |     | 8, |
| i) I felt/feel the European Parliament would/will play a more important role in the daily lives of Europeans..... |     | 9, |
| j) Other reasons.....   |     | 10 |
| DK.....   |     | 11 |

EB52.0 - NEW

Q.43. (IF DID NOT VOTE, CODE 2 IN Q.41)  
 What were the two main reasons why you did NOT vote in that election? (SHOW CARD - TWO ANSWERS MAXIMUM)

|  |     |    |
|--|-----|----|
| I was sick/I am disabled/elderly.....  | 159 | 1, |
| I was away from home.....  |     | 2, |
| I was on holiday.....  |     | 3, |
| I was too busy/no time/work.....   |     | 4, |
| I was involved in leisure activity.....  |     | 5, |
| I had family reasons.....  |     | 6, |
| I had registration or voting card problems.....  |     | 7, |
| I don't trust / I am dissatisfied with politics generally.....                           |     | 8, |
| I am not interested in politics as such.....   |     | 9, |
| I am not interested in European politics.....  |     | 10 |
| I am dissatisfied with the European Parliament as an institution.....                    |     | 11 |
| I am dissatisfied with the European Parliament electoral system.....                     |     | 12 |
| I am opposed to the European Union.....  |     | 13 |
| I don't know much about the European Union.....  |     | 14 |
| I don't know much about the European Parliament or the European Parliament election..... |     | 15 |
| I think voting has no consequence.....   |     | 16 |
| I rarely or never vote.....  |     | 17 |
| Other reasons.....   |     | 18 |
| DK.....  |     | 19 |

EB52.0 - NEW

ASK ALL

Q.44. Let us now look at some public figures.  
 Using this card, could you give me the name of the individual who currently holds the following jobs ? (SHOW CARD)

| READ OUT   | Correct | Incorrect | DK |
|--|---------|-----------|----|
| 1. President of the European Commission                            | 160 1   | 2         | 3  |
| 2. European Commissioner appointed by the (NATIONALITY) government | 161 1   | 2         | 3  |
| 3. (NATIONALITY) Minister of Finance                               | 162 1   | 2         | 3  |
| 4. (NATIONALITY) Minister of Foreign Affairs                       | 163 1   | 2         | 3  |

CARD TO BE APPLIED - BUT NOT INSERTED IN THE FIELDQUESTIONNAIRE

- A. (COUNTRY SPECIFIC NAME) (OF A PUBLIC FIGURE, IMPORTANT IN NATIONAL OR REGIONAL POLITICS)
- B. Romano Prodi
- C. Kofi Annan
- D. (NAME OF (IN UK, F, I, E, D: ONE OF) THE COMMISSIONER(S) OF THE COUNTRY)
- E. (IN UK, F, I, E, D: NAME OF THE OTHER COMMISSIONER OF THE COUNTRY)
- F. (COUNTRY SPECIFIC NAME) (OF A PUBLIC FIGURE, IMPORTANT IN NATIONAL OR REGIONAL POLITICS)
- G. (NAME OF THE NATIONAL MINISTER OF FINANCE)
- H. (NAME OF FORMER NATIONAL COMMISSIONER)
- I. (NAME OF THE HEAD OF NATIONAL GOVERNMENT)
- J. (NAME OF THE NATIONAL MINISTER OF FOREIGN AFFAIRS)
- K. Javier Solana
- L. Jacques Santer

EB41.1 - Q.20 - TREND MODIFIED

Q.45. Many important decisions are made by the European Union. They might be in the interest of people like yourself, or they might not. To what extent do you feel you can rely on each of the following bodies to make sure that these decisions are in the interest of people like yourself ? Please use this scale (SHOW CARD). "1" means that you cannot rely on it at all, "10" that you can rely on it completely. The scores in between allow you to say how close to either side you are.

a) First, to what extent do you feel you can rely on the European Commission ?

| READ OUT | CANNOT RELY ON IT AT ALL | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | CAN RELY ON IT COMPLETELY | DK |
|----------|--------------------------|---|---|---|---|---|---|---|---|---------------------------|----|
|          | 164 1                    |   |   |   |   |   |   |   |   |                           |    |

b) And what about the (NATIONALITY) PARLIAMENT (OR NAME OF THE LOWER HOUSE OF PARLIAMENT) (SHOW SAME CARD)

| READ OUT | CANNOT RELY ON IT AT ALL | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | CAN RELY ON IT COMPLETELY | DK |
|----------|--------------------------|---|---|---|---|---|---|---|---|---------------------------|----|
|          | 165 1                    |   |   |   |   |   |   |   |   |                           |    |

c) And what about the (NATIONALITY) government? (SHOW SAME CARD)

| READ OUT | CANNOT<br>RELY ON<br>IT AT ALL |   |   |   |   |   |   |   |   |   | CAN RELY<br>ON IT CO-<br>MPLETELY | DK |
|----------|--------------------------------|---|---|---|---|---|---|---|---|---|-----------------------------------|----|
|          |                                | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10                                | 11 |
|          | 166                            |   |   |   |   |   |   |   |   |   |                                   |    |

d) And what about the European Parliament ? (SHOW SAME CARD)

| READ OUT | CANNOT<br>RELY ON<br>IT AT ALL |   |   |   |   |   |   |   |   |   | CAN RELY<br>ON IT CO-<br>MPLETELY | DK |
|----------|--------------------------------|---|---|---|---|---|---|---|---|---|-----------------------------------|----|
|          |                                | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10                                | 11 |
|          | 167                            |   |   |   |   |   |   |   |   |   |                                   |    |

EB41.1 - Q.33a&b&e&f - TREND MODIFIED

Q.46. a) As it stands now, how much power do you think the European Parliament has? Please give me your opinion using this scale, on which 1 indicates no power at all and 10 indicates a great deal of power. (SHOW CARD)

| READ OUT | NO POWER<br>AT ALL |   |   |   |   |   |   |   |   |   | A GREAT<br>DEAL OF<br>POWER | DK |
|----------|--------------------|---|---|---|---|---|---|---|---|---|-----------------------------|----|
|          |                    | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10                          | 11 |
|          | 168                |   |   |   |   |   |   |   |   |   |                             |    |

b) And what about the (NATIONALITY) PARLIAMENT (OR NAME OF THE LOWER HOUSE OF PARLIAMENT) (SHOW SAME CARD)

| READ OUT | NO POWER<br>AT ALL |   |   |   |   |   |   |   |   |   | A GREAT<br>DEAL OF<br>POWER | DK |
|----------|--------------------|---|---|---|---|---|---|---|---|---|-----------------------------|----|
|          |                    | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10                          | 11 |
|          | 169                |   |   |   |   |   |   |   |   |   |                             |    |

EB41.1 - Q.36 - TREND

Q.47. At the European election, last June, parties and candidates campaigned for votes. For each of the following, please tell me whether their campaigns came to your attention in that way, or not?

| READ OUT - ROTATE  | YES | NO | DK |
|--|-----|----|----|
| 1) Party workers called to your home to ask for votes  | 170 | 2  | 3  |
| 2) Election leaflets put in your letterbox or given to you on the street or in shopping centres etc. | 171 | 2  | 3  |
| 3) Advertising on behalf of the candidates or parties  | 172 | 2  | 3  |
| 4) Coverage of the campaign in the newspapers  | 173 | 2  | 3  |
| 5) Coverage of the campaign on TV and radio  | 174 | 2  | 3  |
| 6) Family or friends or acquaintances discussing the European election                               | 175 | 2  | 3  |
| 7) Attending public meetings or rallies concerning the election (N)                                  | 176 | 2  | 3  |
| 8) Looking up on the Internet/World Wide Web (N)   | 177 | 2  | 3  |
| 9) Being contacted by phone by people working for the parties or candidates (N)                      | 178 | 2  | 3  |
| Others (SPONTANEOUS)   | 179 | 2  | 3  |
| None of these (SPONTANEOUS)  | 180 | 2  | 3  |
| DK   | 181 | 2  | 3  |

EB41.1 - Q.39 - TREND MODIFIED



Q.48. In an election, some parties win more seats and some parties win fewer seats. Some people say that this matters very little, other people say that it matters a great deal. Thinking about a European Parliament election like the one we had in June, where would you place your own view on this scale? (SHOW CARD)

| READ OUT | IT DOESN'T MATTER AT ALL | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | IT MATTERS A GREAT DEAL | DK |
|----------|--------------------------|---|---|---|---|---|---|---|---|-------------------------|----|
|          | 182                      | 1 |   |   |   |   |   |   |   |                         | 11 |

EB41.1 - Q.42a - TREND MODIFIED

Q.49. Let us now focus on candidates rather than parties. How much do you think it matters WHICH PARTICULAR CANDIDATES win seats in a European Parliament election like the one we had in June ? (SHOW CARD)

| READ OUT | IT DOESN'T MATTER AT ALL | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | IT MATTERS A GREAT DEAL | DK |
|----------|--------------------------|---|---|---|---|---|---|---|---|-------------------------|----|
|          | 183                      | 1 |   |   |   |   |   |   |   |                         | 11 |

EB41.1 - Q.43a - TREND MODIFIED

ASK ALL

Q.50. The next elections to the European Parliament will take place in June 2004 in each member State. Do you intend to vote in the next European Parliament elections ?

|   |     |   |
|---|-----|---|
| YES.....                                  | 184 | 1 |
| NO.....                                   |     | 2 |
| NOT APPLICABLE / COULD NOT VOTE THEN..... |     | 3 |
| DK.....                                   |     | 4 |

EB51.0 - Q.30b - TREND MODIFIED

Let's turn to another topic: the euro

Q.51. How well informed do you feel about the single European currency, that is the euro ?  
Do you feel you are... (READ OUT) ?

|                             |     |   |
|-----------------------------|-----|---|
| Very well informed.....     | 185 | 1 |
| Well informed.....          |     | 2 |
| Not very well informed..... |     | 3 |
| Not at all informed.....    |     | 4 |
| DK.....                     |     | 5 |

EB51.0 - Q.17 - TREND

Q.52. Have you received any information about the single European currency, the euro ? (IF YES) Where from ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

|  |     |    |
|--|-----|----|
| No, I have not received any information.....                       | 186 | 1, |
| A bank, savings bank, insurance company, etc.....                  |     | 2, |
| A shop, supermarket, etc.....                                      |     | 3, |
| A school, university, other place of training/education.....       |     | 4, |
| The workplace.....   |     | 5, |
| A trade union, professional organisation, etc.....                 |     | 6, |
| A consumer organisation.....                                       |     | 7, |
| The (NATIONALITY) government.....                                  |     | 8, |
| Regional government.....   |     | 9, |
| Local government, town hall (NATIONAL EQUIVALENT).....             |     | 10 |
| The radio.....   |     | 11 |
| Television.....  |     | 12 |
| Newspapers, magazines.....   |     | 13 |
| Family and friends.....  |     | 14 |
| A letter or information left in my letter box.....                 |     | 15 |
| The Internet, Teletext, Minitel (F), Ceefax (UK AND IRL), etc..... |     | 16 |
| Other (SPONTANEOUS).....   |     | 17 |
| DK.....  |     | 18 |

EB51.0 - Q.18 - TREND

Q.53. Personally, would you say that the single European currency, the euro, is a topic that you are very interested in, fairly interested in, not very interested in or not at all interested in?

|                               |     |   |
|-------------------------------|-----|---|
| Very interested in.....       | 187 | 1 |
| Fairly interested in.....     |     | 2 |
| Not very interested in.....   |     | 3 |
| Not at all interested in..... |     | 4 |
| DK.....                       |     | 5 |

EB52.0 - NEW

Q.54. From what you have heard or read, has the value of the euro been irrevocably fixed against the (NATIONAL CURRENCY)?

|          |     |   |
|----------|-----|---|
| Yes..... | 188 | 1 |
| No.....  |     | 2 |
| DK.....  |     | 3 |

EB52.0 - NEW

DO NOT ASK IN DK, GR, S AND UK

Q.55. On the 1st of January 1999, the irrevocable value of the euro against the (NATIONAL CURRENCY) was fixed. Do you know how much one euro is worth in (NATIONAL CURRENCY)? (INT.: DO NOT PROMPT - FILL IN ALL FIGURES (BEFORE AND AFTER THE DOT) OF THE VALUE MENTIONED - IF 'DON'T KNOW' , CODE:0000,00000)

|   |
|---|
| +---+---+---+---+---+---+---+---+---+---+ 189 |
|   |
| +---+---+---+---+---+---+---+---+---+---+     |

EB52.0 - NEW

ASK ALL

Q.56. a) From what you have heard or read, when will it be possible to pay in euro by cheque or by card in (OUR COUNTRY)? (SHOW CARD - ONE ANSWER ONLY)  
 b) And in other European Union countries participating in the euro? (SHOW SAME CARD - ONE ANSWER ONLY)

| READ OUT   | a. in (OUR COUNTRY) | b. in other European Union countries participating in the euro |
|--|---------------------|--|
| A. It has been possible, since the 1st of January 1999 | 190 1               | 191 1  |
| B. From 1st January 2000                               | 2                   | 2  |
| C. From 1st January 2001                               | 3                   | 3  |
| D. From 1st January 2002                               | 4                   | 4  |
| E. Later   | 5                   | 5  |
| F. Never (SPONTANEOUS)                                 | 6                   | 6  |
| G. DK  | 7                   | 7  |

EB52.0 - NEW

Q.57. And when, do you think, it will no longer be possible to pay in (NATIONAL CURRENCY) in (OUR COUNTRY)? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

|   |       |
|---|-------|
| From 1st January 2000.....                      | 192 1 |
| From 1st January 2001.....                      | 2     |
| From 1st January 2002.....                      | 3     |
| Two or three months after 1st January 2002..... | 4     |
| Six months after 1st January 2002.....          | 5     |
| From 1st January 2003.....                      | 6     |
| Later.....                                      | 7     |
| Never (SPONTANEOUS).....                        | 8     |
| DK.....   | 9     |

EB52.0 - NEW

Q.58. From what you have heard or read, what exactly will happen in the countries participating in the euro in July 2002, at the latest? (READ OUT - ONE ANSWER ONLY)

|  |       |
|--|-------|
| There will be the national currency and the euro at the same time..... | 193 1 |
| There will only be the euro.....                                       | 2     |
| DK.....  | 3     |

EB52.0 - NEW

DO NOT ASK Q.59 TO Q.75 IN DK, GR, S and UK

Q.59. From 1st January 1999, the general public can make payments in euro by card, cheque, standing order or bank transfer. Have you, yourself, already made payments ... ?

| READ OUT   | YES   | NO | DK |
|--|-------|----|----|
| 1) ...by card in euro                                  | 194 1 | 2  | 3  |
| 2) ...by cheque in euro                                | 195 1 | 2  | 3  |
| 3) ...through standing order, or bank transfer in euro | 196 1 | 2  | 3  |

EB52.0 - NEW

Q.60. (IF "YES", CODE 1 IN Q.59.1 OR 59.2 OR 59.3)

Where did you make these payments? (READ OUT - SEVERAL ANSWERS POSSIBLE)

|   |     |    |
|---|-----|----|
| In (OUR COUNTRY).....   | 197 | 1, |
| In another country / other countries participating in the euro..... |     | 2, |
| DK.....   |     | 3, |

EB52.0 - NEW

Q.61. (IF "NEVER PAID IN EURO", IF NO "YES" AT Q.59.1 AND 59.2 AND 59.3)

Is this why you have not yet paid in euro?

| READ OUT - ROTATE   | YES   | NO | DK |
|---|-------|----|----|
| 1. You are afraid of confusing the (NATIONAL CURRENCY) and euro                           | 198 1 | 2  | 3  |
| 2. You do not have an account in euro   | 199 1 | 2  | 3  |
| 3. You have not asked for a cheque book in euro   | 200 1 | 2  | 3  |
| 4. You asked for a cheque book in euro but it was refused                                 | 201 1 | 2  | 3  |
| 5. You think there are bank charges for using the euro (IN OUR COUNTRY)                   | 202 1 | 2  | 3  |
| 6. Not all shops accept payment in euro   | 203 1 | 2  | 3  |
| 7. You did not know that you could already pay in euro                                    | 204 1 | 2  | 3  |
| 8. You do not see the point of paying in euro at the moment                               | 205 1 | 2  | 3  |
| 9. You think it is difficult to pay in euro if the amount is shown in (NATIONAL CURRENCY) | 206 1 | 2  | 3  |
| 10. To date, you haven't needed to  | 207 1 | 2  | 3  |

EB52.0 - NEW

Q.62. (IF "NEVER PAID IN EURO", IF NO "YES" AT Q.59.1 AND 59.2 AND 59.3)

When do you think you, yourself, will start paying in euro by card, cheque drawn in euro, standing order, or bank transfer? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

|   |     |   |
|---|-----|---|
| This year.....  | 208 | 1 |
| Next year.....  |     | 2 |
| In two years' time.....   |     | 3 |
| Not before notes and coins in euro become available, on 1st January 2002..... |     | 4 |
| Not before the (NATIONAL CURRENCY) is no longer available at all.....         |     | 5 |
| It is not relevant for me (no account, no cheque or card in euro, etc.).....  |     | 6 |
| Never (SPONTANEOUS).....  |     | 7 |
| DK.....   |     | 8 |

EB52.0 - NEW

ASK ALL (BUT DO NOT ASK IN DK, GR, S AND UK)

Q.63. Which of the following statements come closest to your own opinion with regards to the possibility of making payments with cheques or cards in euro as of now? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

|   |     |    |
|---|-----|----|
| One can get used to the euro.....                     | 209 | 1, |
| It doesn't make it easier to understand the euro..... |     | 2, |
| It is cheaper to pay in euro.....                     |     | 3, |
| It is more expensive to pay in euro.....              |     | 4, |
| It is more practical/easier.....                      |     | 5, |
| It is more complicated.....                           |     | 6, |
| It is useful in preparing for the future.....         |     | 7, |
| It is not really useful at the moment.....            |     | 8, |
| I am not interested (SPONTANEOUS).....                |     | 9, |
| None of these reasons (SPONTANEOUS).....              |     | 10 |
| DK.....   |     | 11 |

EB52.0 - NEW

Q.64. Have you ever made some financial investments like life-assurance, buying stocks and shares, etc., in euro?

|          |     |   |
|----------|-----|---|
| Yes..... | 210 | 1 |
| No.....  |     | 2 |
| DK.....  |     | 3 |

EB52.0 - NEW

Q.65. When do you think you will ask for your bank account to be in euro only? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

|   |     |    |
|---|-----|----|
| It's already done.....  | 211 | 1  |
| This year.....  |     | 2  |
| Next year.....  |     | 3  |
| In two years' time.....   |     | 4  |
| Not before notes and coins in euro become available, on 1st January 2002..... |     | 5  |
| Not before the (NATIONAL CURRENCY) is no longer available at all.....         |     | 6  |
| It is not relevant for me (no account, no cheque or card in euro, etc.).....  |     | 7  |
| When it is possible (SPONTANEOUS).....  |     | 8  |
| Never (SPONTANEOUS).....  |     | 9  |
| DK.....   |     | 10 |

EB52.0 - NEW

Q.66. Some shops are already displaying prices in (NATIONAL CURRENCY) and in euro. Have you ever seen this dual pricing?

|          |     |   |            |
|----------|-----|---|------------|
| Yes..... | 212 | 1 | GO TO Q.67 |
| No.....  |     | 2 | GO TO Q.68 |
| DK.....  |     | 3 | GO TO Q.68 |

EB52.0 - NEW

Q.67. (IF "YES", CODE 1 IN Q.66)

a) When you see that prices are displayed both in (NATIONAL CURRENCY) and in euro in a shop, what do you look at? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

|   |     |   |
|---|-----|---|
| Only prices in (NATIONAL CURRENCY)..... | 213 | 1 |
| Sometimes prices in euro, too.....      |     | 2 |
| Always prices in euro too.....          |     | 3 |
| Only prices in euro.....                |     | 4 |

EB52.0 - NEW

Q.67. (IF "SOMETIMES", "ALWAYS" OR "ONLY" LOOKS AT PRICES IN EURO, CODES 2 OR 3 OR 4 IN Q.67.a)  
 b) Do you look at prices in euro for all products or only basic products such as bread, milk, petrol, etc. ?  
 All products..... 214 1  
 Only basic products such as bread, milk, petrol, etc..... 2

EB52.0 - NEW

ASK ALL

Q.68. When you see amounts in euro, do you tend to mentally convert them into (NATIONAL CURRENCY)? (IF YES) Always, sometimes or rarely?  
 No, never..... 215 1  
 Yes, always..... 2  
 Yes, sometimes..... 3  
 Yes, rarely..... 4  
 DK..... 5

EB52.0 - NEW

Q.69. When you see amounts in (NATIONAL CURRENCY), do you tend to mentally convert them into euro? (IF YES) Always, sometimes or rarely?  
 No, never..... 216 1  
 Yes, always..... 2  
 Yes, sometimes..... 3  
 Yes, rarely..... 4  
 DK..... 5

EB52.0 - NEW

Q.70. Some shops are displaying this logo. Have you ever noticed it, or not? (SHOW LOGO)  
 Yes..... 217 1  
 No..... 2  
 DK..... 3

EB52.0 - NEW

Q.71. What do you think it means? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)  
 That you can also pay in euro there..... 218 1,  
 That you can find information about the euro there..... 2,  
 That prices are also displayed in euro there..... 3,  
 Other answers (SPONTANEOUS)..... 4,  
 DK..... 5,

EB52.0 - NEW

Q.72. This logo means that prices are also displayed in euro and that you can pay in euro. Would you have more confidence or less confidence in a retailer who displays this logo, or would it make no difference?  
 More confidence..... 219 1  
 Less confidence..... 2  
 No difference..... 3  
 DK..... 4

EB52.0 - NEW

Q.73. From 1st January 2002, people will start to pay with euro coins and notes. On the whole, for the general public, do you think this changeover will take place... ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

... without any difficulty..... 220 1  
 ... with some temporary difficulties..... 2  
 ... with some long-term difficulties..... 3  
 ... with great difficulty..... 4  
 DK..... 5

EB52.0 - NEW

Q.74. And, specifically for you, do you think this changeover, from 1st January 2002, will take place... ? (SHOW SAME CARD)

... without any difficulty..... 221 1  
 ... with some temporary difficulties..... 2  
 ... with some long-term difficulties..... 3  
 ... with great difficulty..... 4  
 DK..... 5

EB52.0 - NEW

Q.75. For each of the following aspects linked to the introduction of euro coins and notes, would you say you are very worried, fairly worried, not very worried or not at all worried about? (SHOW CARD)

| READ OUT   | VERY WORRIED | FAIRLY WORRIED | NOT VERY WORRIED | NOT AT ALL WORRIED | DK |
|--|--------------|----------------|------------------|--------------------|----|
| 1. Mixing-up different euro coins and notes  | 222 1        | 2              | 3                | 4                  | 5  |
| 2. Making a mistake in mentally converting (NATIONAL CURRENCY) into euro                     | 223 1        | 2              | 3                | 4                  | 5  |
| 3. Making a mistake in mentally converting euro into (NATIONAL CURRENCY)                     | 224 1        | 2              | 3                | 4                  | 5  |
| 4. Being cheated when getting your change  | 225 1        | 2              | 3                | 4                  | 5  |
| 5. Being cheated by retailers when they set prices in euro                                   | 226 1        | 2              | 3                | 4                  | 5  |
| 6. Having difficulties in understanding your bills, your pay slip or your statements in euro | 227 1        | 2              | 3                | 4                  | 5  |
| 7. Having difficulties in remembering prices in euro   | 228 1        | 2              | 3                | 4                  | 5  |
| 8. Having difficulties in comparing prices in euro between shops                             | 229 1        | 2              | 3                | 4                  | 5  |

EB52.0 - NEW

Now let's talk about financial services

ASK ALL

Q.76. From the following statements, which are the four which come closest to your own opinion ? (SHOW CARD - READ OUT - FOUR ANSWERS MAXIMUM)

|  |     |    |
|--|-----|----|
| Banks give enough information about management of bank accounts.....                     | 230 | 1, |
| Having a bank account is very expensive.....   |     | 2, |
| It is very difficult to win in a dispute with a bank.....                                |     | 3, |
| Buying on credit is more useful than dangerous.....                                      |     | 4, |
| You never know beforehand how much it is going to cost to borrow money.....              |     | 5, |
| You can borrow as much as you like, there are no real checks.....                        |     | 6, |
| The problem of borrowing more than you can pay back does not exist in (OUR COUNTRY)..... |     | 7, |
| Financial institutions explain the risks involved in a mortgage well.....                |     | 8, |
| It is very difficult to compare the conditions linked to different mortgage options..... |     | 9, |
| Insurance companies cause less problems than banks.....                                  |     | 10 |
| DK.....  |     | 11 |

EB47.0 - Q.54 - TREND

Q.77. In your opinion, does the current (NATIONAL) legislation ensure or not ... ? (SHOW CARD)

| READ OUT  | Yes   | No | DK |
|---|-------|----|----|
| 1. the transparency of financial information                            | 231 1 | 2  | 3  |
| 2. the protection of consumers' rights                                  | 232 1 | 2  | 3  |
| 3. a possible recovery action against banks and insurance companies (M) | 233 1 | 2  | 3  |
| 4. security when making a transaction                                   | 234 1 | 2  | 3  |
| 5. the protection of confidential information                           | 235 1 | 2  | 3  |

EB47.0 - Q.55 - TREND MODIFIED (intro + items order)

Q.78. Each member state has its own consumer protection standards. Do you think that these standards should be harmonised in the European Union, or not ?

|          |     |   |
|----------|-----|---|
| Yes..... | 236 | 1 |
| No.....  |     | 2 |
| DK.....  |     | 3 |

EB47.0 - Q.56 - TREND



Q.79. The opening up of markets and technological developments such as Telephone Banking (NATIONAL EQUIVALENT), the Internet, etc. allow us increasingly to use remote banking and financial services. In your opinion, does the current (NATIONAL) legislation ensure or not ... (SHOW CARD) ?

| READ OUT  | Yes   | No | DK |
|---|-------|----|----|
| 1. the transparency of financial information                            | 237 1 | 2  | 3  |
| 2. the protection of consumers' rights                                  | 238 1 | 2  | 3  |
| 3. a possible recovery action against banks and insurance companies (M) | 239 1 | 2  | 3  |
| 4. security when making a transaction                                   | 240 1 | 2  | 3  |
| 5. the protection of confidential information                           | 241 1 | 2  | 3  |

EB47.0 - Q.55 - TREND MODIFIED

Q.80. The marketing of financial services in the market implies continuously introducing new technologies and techniques. In your opinion, is it necessary or not to take measures in the European Union to protect consumers in the use of these new technologies ?

|          |     |   |
|----------|-----|---|
| Yes..... | 242 | 1 |
| No.....  |     | 2 |
| DK.....  |     | 3 |

EB47.0 - Q.63 - TREND (intro slightly modified)

Q.81. In your opinion, are there obstacles preventing consumers from using financial services anywhere in the European Union ?

(IF YES) Which ones ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

|  |     |    |
|--|-----|----|
| No, no obstacles.....                                    | 243 | 1, |
| Yes, lack of information.....                            |     | 2, |
| Yes, bad information.....                                |     | 3, |
| Yes, too risky.....                                      |     | 4, |
| Yes, necessary to have large amounts to invest.....      |     | 5, |
| Yes, difficulties due to distance.....                   |     | 6, |
| Yes, poor legal protection in the event of problems..... |     | 7, |
| Yes, language problems.....                              |     | 8, |
| Others (SPONTANEOUS).....                                |     | 9, |
| DK.....  |     | 10 |

EB47.0 - Q.57 - TREND

Q.82. a) Which one of the following means of payment do you prefer to use to pay for an important purchase in (OUR COUNTRY) ? By important purchase, I mean a purchase of at least (EQUIVALENT OF 100 EUROS IN DOMESTIC CURRENCY). (SHOW CARD - ONE ANSWER ONLY)

b) And what means of payment do you prefer to use to pay for an important purchase in another member country of the European Union ? (SHOW CARD - ONE ANSWER ONLY)

| READ OUT  | a) In (OUR COUNTRY) | b) In another member country |
|---|---------------------|------------------------------|
| 1. Never bought anything in another member country (SPONTANEOUS)  | 244 1               | 245 1                        |
| 2. Cash   | 2                   | 2                            |
| 3. Cheque   | 3                   | 3                            |
| 4. Credit card  | 4                   | 4                            |
| 5. Debit card such as (INT: USE THE APPROPRIATE EXAMPLE, B: BANCONTACT/MISTERCASH, UK: SWITCH CARD, etc...) | 5                   | 5                            |
| 6. Bank transfer  | 6                   | 6                            |
| 7. Postal transfer  | 7                   | 7                            |
| 8. Other form of payment (SPONTANEOUS)  | 8                   | 8                            |
| 9. DK   | 9                   | 9                            |

EB47.0 - Q.58a&b - LIST ITEMS MODIFIED

Q.83. a) (IF CODES 2,3,4,5 OR 6 IN Q.82a)  
 For which reasons do you prefer to use this means of payment in (OUR COUNTRY) ?  
 (SHOW CARD - SEVERAL ANSWERS POSSIBLE)  
 b) (IF CODES 2,3,4,5,6 OR 7 IN Q.82b)  
 Why do you prefer to use this means of payment in another member country of the European Union ?  
 (SHOW CARD - SEVERAL ANSWERS POSSIBLE)

| READ OUT   | a) In (OUR COUNTRY) | b) In another member country |
|--|---------------------|------------------------------|
| 1. Cheaper   | 246 1,              | 247 1,                       |
| 2. More convenient   | 2,                  | 2,                           |
| 3. To avoid disputes   | 3,                  | 3,                           |
| 4. To avoid loss or theft  | 4,                  | 4,                           |
| 5. To avoid being attacked   | 5,                  | 5,                           |
| 6. For safety reasons, for example because there is a confidential code (EQUIVALENT IN EACH COUNTRY, FOR EXAMPLE PIN, PIN CODE, CODE SECRET, ETC.) (M) | 6,                  | 6,                           |
| 7. Other (SPONTANEOUS)   | 7,                  | 7,                           |
| 8. DK  | 8,                  | 8,                           |

EB47.0 - Q.59 - TREND SLIGHTLY MODIFIED

Q.84. Have you ever made payments, by telephone, by computer (FR: by Minitel), by Internet, etc. ?  
 (IF YES) Have you ever made such payments using a card with a confidential code (EQUIVALENT IN EACH COUNTRY, FOR EXAMPLE PIN, PIN CODE, CODE SECRET, ETC.), or not ?

|  |     |   |            |
|--|-----|---|------------|
| No.....  | 248 | 1 | GO TO Q.85 |
| Yes, already paid this way BUT WITHOUT a card using a confidential code..... |     | 2 | GO TO Q.86 |
| Yes, already paid this way WITH a card using a confidential code.....        |     | 3 | GO TO Q.86 |
| DK.....  |     | 4 | GO TO Q.86 |

EB47.0 - Q.60 - TREND MODIFIED

Q.85. (IF NO, CODE 1 IN Q.84)  
 Why have you never made such payments this way ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

|  |     |   |
|--|-----|---|
| I have never had the opportunity to.....   | 249 | 1 |
| I do not think it's safe.....  |     | 2 |
| I am not interested in paying that way.....  |     | 3 |
| I can't remember my confidential code (EQUIVALENT IN EACH COUNTRY) (SPONTANEOUS).....    |     | 4 |
| I haven't got a card with a confidential code (EQUIVALENT IN EACH COUNTRY) (SPONTANEOUS) |     | 5 |
| Other (SPONTANEOUS).....   |     | 6 |
| DK.....  |     | 7 |

EB47.0 - Q.61 -TREND

ASK ALL

Q.86. a) Would you be ready to use a pre-paid card, an electronic purse such as (eg. B : carte" Proton", APPROPRIATE NAME IN EACH COUNTRY) to pay for a minor purchase in (OUR COUNTRY), such as a newspaper or a loaf of bread ?  
 b) And when you travel abroad ?

| READ OUT            | Yes   | No | Does not exist (SPONT.) | DK |
|---------------------|-------|----|-------------------------|----|
| a) In (OUR COUNTRY) | 250 1 | 2  | 3                       | 4  |
| b) Abroad           | 251 1 | 2  | 3                       | 4  |

EB47.0 - Q.62 - TREND

And now, some questions about your financial situation.

Q.87. a) Do you personally have a bank account, a post office account or another similar type of account?  
 Yes..... 252 1 GO TO Q.88  
 No..... 2 GO TO Q.87.b  
 Refusal..... 3 GO TO Q.88

EB52.0 - NEW

Q.87. b) (IF NO, CODE 2 IN Q.87a)  
 For each of the following, please tell me if it applies to you, or not?

| READ OUT                      | YES   | NO | REFUSAL |
|-------------------------------|-------|----|---------|
| 1. I never had an account     | 253 1 | 2  | 3       |
| 2. I closed my account        | 254 1 | 2  | 3       |
| 3. The bank closed my account | 255 1 | 2  | 3       |

EB52.0 - NEW

ASK ALL

Q.88. a) Do you personally have... ?

| READ OUT  | YES   | NO | DK | REFUSAL |
|---|-------|----|----|---------|
| 1. A loan to buy a car or furniture for a period of more than 12 months                                     | 256 1 | 2  | 3  | 4       |
| 2. A loan to buy something else for a period of more than 12 months   | 257 1 | 2  | 3  | 4       |
| 3. Another type of personal loan for a period of more than 12 months  | 258 1 | 2  | 3  | 4       |
| 4. A credit card  | 259 1 | 2  | 3  | 4       |
| 5. Debit card such as (INT: USE THE APPROPRIATE EXAMPLE, B: BANCONTACT/MISTERCASH, UK: SWITCH CARD, etc...) | 260 1 | 2  | 3  | 4       |
| 6. An overdraft on your current account   | 261 1 | 2  | 3  | 4       |

EB52.0 - NEW

Q.88. b) Do you have a mortgage lasting... ?

| READ OUT              | YES   | NO | DK | REFUSAL |
|-----------------------|-------|----|----|---------|
| 1. less than 10 years | 262 1 | 2  | 3  | 4       |
| 2. 10 to 20 years     | 263 1 | 2  | 3  | 4       |
| 3. more than 20 years | 264 1 | 2  | 3  | 4       |

EB52.0 - NEW

DEMOGRAPHICS

D.1. In political matters people talk of "the left" and "the right".  
How would you place your views on this scale ?  
(SHOW CARD - DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

|  | LEFT |   |   |   |   |   |   |   |   |   |    | RIGHT |
|--|------|---|---|---|---|---|---|---|---|---|----|-------|
|  | 265  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |       |

Refusal..... 266 1  
DK..... 2

EB51.1 - D.1 - DEMO TREND

NO QUESTIONS D2 AND D3

D.4. ASK ALL - If there were a "General Election" tomorrow (SAY IF CONTACT UNDER 18 YEARS : and you had a vote), which party WOULD YOU VOTE for ?

|   |     |    |
|---|-----|----|
| Party A.....                                | 267 | 1  |
| Party B.....                                |     | 2  |
| Party C.....                                |     | 3  |
| Party D.....                                |     | 4  |
| Party E.....                                |     | 5  |
| Party F.....                                |     | 6  |
| Party G.....                                |     | 7  |
| Party H.....                                |     | 8  |
| Party I.....                                |     | 9  |
| Party J.....                                |     | 10 |
| Party K.....                                |     | 11 |
| Party L.....                                |     | 12 |
| Party M.....                                |     | 13 |
| Party N.....                                |     | 14 |
| Party O.....                                |     | 15 |
| Party P.....                                |     | 16 |
| Party Q.....                                |     | 17 |
| Party R.....                                |     | 18 |
| Party S.....                                |     | 19 |
| Other Party.....                            |     | 20 |
| Would vote blank/would spoil your vote..... |     | 21 |
| Would not vote/not (NATIONALITY).....       |     | 22 |
| DK.....                                     |     | 23 |
| No answer.....                              |     | 24 |

EB51.0 - D.4 - DEMO TREND

NO QUESTIONS D5 AND D6

D.7. Could you give me the letter which corresponds best to your own current situation ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

|   |     |    |
|---|-----|----|
| Married.....  | 268 | 1  |
| Remarried.....  |     | 2  |
| Unmarried. Currently living with partner.....                             |     | 3  |
| Unmarried. Having never lived with a partner.....                         |     | 4  |
| Unmarried. Having previously lived with a partner, but now on my own..... |     | 5  |
| Divorced.....   |     | 6  |
| Separated.....  |     | 7  |
| Widowed.....  |     | 8  |
| Other (SPONTANEOUS).....  |     | 9  |
| Refusal (SPONTANEOUS).....  |     | 10 |

EB51.1 - D.7 - DEMO TREND

D.8. How old were you when you stopped full-time education ? (IF STILL STUDYING : CODE 00 - GO TO D.10)

|           |
|-----------|
| +---+ 269 |
|           |
| +---+     |

EB51.1 - D.8 - DEMO TREND

NO QUESTION D9

D.10. SEX

Male..... 270 1  
 Female..... 2

EB51.1 - D.10 - DEMO TREND

D.11. How old are you ?

+---+---+ 271  
 | | |  
 +---+---+

EB51.1 - D.11 - DEMO TREND

D.12. How many people live in your household, including yourself, all adults and children ?

D.13. How many children under 15 are currently living at home ?

|           | D.12 PEOPLE |   | D.13 CHILDREN |    |
|-----------|-------------|---|---------------|----|
| 1         | 272         | 1 | 273           | 1  |
| 2         |             | 2 |               | 2  |
| 3         |             | 3 |               | 3  |
| 4         |             | 4 |               | 4  |
| 5         |             | 5 |               | 5  |
| 6         |             | 6 |               | 6  |
| 7         |             | 7 |               | 7  |
| 8         |             | 8 |               | 8  |
| 9 or more |             | 9 |               | 9  |
| None      |             |   |               | 10 |

EB51.1 - D.12 & D.13 - DEMO TREND

NO QUESTION D14

D.15. a) What is your current occupation ?  
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D.15a ) Did you do any paid work in the past ?  
 What was your last occupation ?

|  | a) CURRENT OCCUPATION | b) LAST OCCUPATION |
|--|-----------------------|--------------------|
| NOT WORKING  |                       |                    |
| Responsible for ordinary shopping and looking after the home, or without any current occupation, not working | 274 1                 |                    |
| Student  | 2                     |                    |
| Unemployed or temporarily not working  | 3                     |                    |
| Retired or unable to work through illness  | 4                     |                    |
| SELF EMPLOYED  |                       |                    |
| Farmer   | 5                     | 275 1              |
| Fisherman  | 6                     | 2                  |
| Professional (lawyer, medical practitioner, accountant, architect, ...)                                      | 7                     | 3                  |
| Owner of a shop, craftsmen, other self employed person   | 8                     | 4                  |
| Business proprietors, owner (full or partner) of a company   | 9                     | 5                  |
| EMPLOYED   |                       |                    |
| Employed professional (employed doctor, lawyer, accountant, architect)                                       | 10                    | 6                  |
| General management, director or top management (managing directors, director general, other director)        | 11                    | 7                  |
| Middle management, other management (department head, junior manager, teacher, technician)                   | 12                    | 8                  |
| Employed position, working mainly at a desk  | 13                    | 9                  |
| Employed position, not at a desk but travelling (salesmen, driver, ...)                                      | 14                    | 10                 |
| Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)          | 15                    | 11                 |
| Supervisor   | 16                    | 12                 |
| Skilled manual worker  | 17                    | 13                 |
| Other (unskilled) manual worker, servant   | 18                    | 14                 |
| NEVER DID ANY PAID WORK  |                       | 15                 |

EB51.1 - D.15 - DEMO TREND

NO QUESTIONS D16 TO D18

D.19. Are you ... ?

| READ OUT  | Yes   | No |
|---|-------|----|
| a) In your household the person mainly responsible for ordinary shopping and looking after the home | 276 1 | 2  |
| b) In your household the person who contributes most to the household income                        | 277 1 | 2  |

EB51.1 - D.19a/b - DEMO TREND

NO QUESTION D20

D.21. (IF CODE 2 AT D19b)

- a) What is the current occupation of the person who contributes most to the household income ?  
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D.21a ) Did he/she do any paid work in the past ?  
 What was his/her last occupation ?

|  | CURRENT OCCUPATION | LAST OCCUPATION |
|--|--------------------|-----------------|
| NON-ACTIVE   |                    |                 |
| Responsible for ordinary shopping and looking after the home, or without any current occupation, not working | 278 1              |                 |
| Student  | 2                  |                 |
| Unemployed or temporarily not working  | 3                  |                 |
| Retired or unable to work through illness  | 4                  |                 |
| SELF EMPLOYED  |                    |                 |
| Farmer   | 5                  | 279 1           |
| Fisherman  | 6                  | 2               |
| Professional (lawyer, medical practitioner, accountant, architect, ...)                                      | 7                  | 3               |
| Owner of a shop, craftsmen, other self employed person   | 8                  | 4               |
| Business proprietors, owner (full or partner) of a company   | 9                  | 5               |
| EMPLOYED   |                    |                 |
| Employed professional (employed doctor, lawyer, accountant, architect)                                       | 10                 | 6               |
| General management, director or top management (managing directors, director general, other director)        | 11                 | 7               |
| Middle management, other management (department head, junior manager, teacher, technician)                   | 12                 | 8               |
| Employed position, working mainly at a desk  | 13                 | 9               |
| Employed position, not at a desk but travelling (salesmen, driver, ...)                                      | 14                 | 10              |
| Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)          | 15                 | 11              |
| Supervisor   | 16                 | 12              |
| Skilled manual worker  | 17                 | 13              |
| Other (unskilled) manual worker, servant   | 18                 | 14              |
| NEVER DID ANY PAID WORK  |                    | 15              |

EB51.1 - D.21 - DEMO TREND

NO QUESTIONS D22 TO D28

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc ... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

|              |     |    |
|--------------|-----|----|
| B.....       | 280 | 1  |
| T.....       |     | 2  |
| P.....       |     | 3  |
| F.....       |     | 4  |
| E.....       |     | 5  |
| H.....       |     | 6  |
| L.....       |     | 7  |
| N.....       |     | 8  |
| R.....       |     | 9  |
| M.....       |     | 10 |
| S.....       |     | 11 |
| K.....       |     | 12 |
| Refusal..... |     | 13 |
| DK.....      |     | 14 |

EB51.1 - D.29 - DEMO TREND





P.13. - Language of interview (Luxembourg, Belgium, Finland)

+--+ 295  
| |  
+--+



## STANDARD EUROBAROMETER 52.0 TECHNICAL SPECIFICATIONS

INTERNATIONAL RESEARCH ASSOCIATES

Between 15 October and 14 November 1999, INRA (EUROPE), a European Network of Market and Public Opinion Research agencies, carried out wave 52.0 of the standard Eurobarometer, on request of the EUROPEAN COMMISSION, DG : Education and Culture, EDUC-D-2 : PUBLIC OPINION ANALYSIS.

The Standard EUROBAROMETER 52.0 covers the population of the respective nationalities of the European Union Member States, aged 15 years and over, resident in each of the Member States. The basic sample design applied in all Member States is a multi-stage, random (probability) one. In each EU country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, the points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the Member States according to the EUROSTAT-NUTS II (or equivalent) and according to the distribution of the resident population of the respective EU-nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses were selected as every Nth address by standard random route procedures, from the initial address. In each household, the respondent was drawn, at random. All interviews were face-to-face in people's home and in the appropriate national language.

| COUNTRIES                  | INSTITUTES                | N° INTERVIEWS | FIELDWORK DATES | POPULATION 15+ (x 000) |
|----------------------------|---------------------------|---------------|-----------------|------------------------|
| Belgium                    | INRA BELGIUM              | 1044          | 19/10 - 08/11   | 8,326                  |
| Denmark                    | GfK DANMARK               | 1001          | 19/10 - 14/11   | 4,338                  |
| Germany(East)              | INRA DEUTSCHLAND          | 1020          | 20/10 - 06/11   | 13,028                 |
| Germany(West)              | INRA DEUTSCHLAND          | 1018          | 20/10 - 06/11   | 55,782                 |
| Greece                     | KEME                      | 1010          | 21/10 - 11/11   | 8,793                  |
| Spain                      | INRA ESPAÑA               | 1000          | 21/10 - 08/11   | 33,024                 |
| France                     | CSA-TMO                   | 1003          | 16/10 - 30/10   | 46,945                 |
| Ireland                    | LANSLOWNE Market Research | 1001          | 21/10 - 08/11   | 2,980                  |
| Italy                      | PRAGMA                    | 1010          | 21/10 - 08/11   | 49,017                 |
| Luxembourg                 | ILReS                     | 598           | 15/10 - 14/11   | 364                    |
| The Netherlands            | NIPO                      | 1010          | 22/10 - 14/11   | 12,705                 |
| Austria                    | SPECTRA                   | 1018          | 19/10 - 08/11   | 6,668                  |
| Portugal                   | METRIS                    | 1001          | 19/10 - 12/11   | 8,217                  |
| Finland                    | MDC MARKETING RESEARCH    | 1015          | 19/10 - 11/11   | 4,165                  |
| Sweden                     | GfK SVERIGE               | 1000          | 18/10 - 14/11   | 7,183                  |
| Great Britain              | INRA UK                   | 1002          | 17/10 - 14/11   | 46,077                 |
| Northern Ireland           | ULSTER MARKETING SURVEYS  | 320           | 21/10 - 09/11   | 1,273                  |
| TOTAL NUMBER OF INTERVIEWS |                           | 16071         |                 |                        |

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from Eurostat population data or from national statistics. For all EU member-countries a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. As such in all countries, minimum sex, age, region NUTS II were introduced in the iteration procedure. For international weighting (i.e. EU averages), INRA (EUROPE) applies the official population figures as provided by EUROSTAT in the Regional Statistics Yearbook (data for 1997 or 1996). The total population figures for input in this post-weighting procedure are listed above.

The results of the Eurobarometer studies are reported in the form of tables, datafiles and analyses. Per question a table of results is given with the full question text in English, French and German. The results are expressed as a percentage of the total. The results of the Eurobarometer surveys are analysed and made available through the "Public Opinion Analysis" Unit of DG EDUC-D-2 of the European Commission, Rue de la Loi 200, B-1049 Brussels. The results are published on the internet server of the European Commission : <http://www.europa.eu.int/en/comm/dg10/infcom/epo/polls.html>. All Eurobarometer datafiles are stored at the Zentral Archiv (Universität Köln, Bachemer Strasse, 40, D-50869 Köln-Lindenthal), available through the CESSDA Database <http://www.nsd.uib.no/cessda/europe.html>. They are at the disposal of all institutes members of the European Consortium for Political Research (Essex), of the Inter-University Consortium for Political and Social Research (Michigan) and of all those interested in social science research.

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

|                      |            |            |            |            |        |
|----------------------|------------|------------|------------|------------|--------|
| Observed percentages | 10% or 90% | 20% or 80% | 30% or 70% | 40% or 60% | 50%    |
| Confidence limits    | ± 1.9%     | ± 2.5%     | ± 2.7%     | ± 3.0%     | ± 3.1% |

**STANDARD EUROBAROMETER 52.0  
CO-OPERATING AGENCIES AND RESEARCH EXECUTIVES**

**INRA (EUROPE) - European Coordination Office SANV  
Dominique VANCRAEYNES  
Avenue R. Vandendriessche, 18  
B -1150 BRUSSELS – BELGIUM**

**Tel. ++32/2/775 01 11 - Fax. ++32/2/772 40 79**

**E-mail : [dominique.Vancraeynest@inra.com](mailto:dominique.Vancraeynest@inra.com) – [christine.Kotarakos@inra.com](mailto:christine.Kotarakos@inra.com) – [anne.Gislain@inra.com](mailto:anne.Gislain@inra.com)**

|               |  |  |  |
|---------------|--|--|--|
| BELGIQUE      | INRA BELGIUM<br>430, Avenue Louise<br>B-1050 BRUXELLES               | Mrs Eléonore SNOY<br>inra.belgium@skynet.be        | tel. ++32 2 648 80 10<br>fax. ++32 2 648 34 08     |
| DANMARK       | GfK DANMARK<br>Sylows Allé, 1<br>DK-2000 FREDERIKSBERG               | Mr Erik CHRISTIANSEN<br>erik.christiansen@gfk.dk   | tel. ++45 38 32 20 00<br>fax. ++45 38 32 20 01     |
| DEUTSCHLAND   | INRA DEUTSCHLAND<br>Papenkamp, 2-6<br>D-23879 MÖLLN                  | Ms Christina OLTMANN<br>Christina.Oltmann@inra.de  | tel. ++49 4542 801 0<br>fax. ++49 4542 801 201     |
| ELLAS         | KEME<br>Ippodamou Street, 24<br>GR-11635 ATHENA                      | Ms Fotini PANOUSO<br>fpanoutsou@gr.memrb.com       | tel. ++30 1 701 80 82<br>fax. ++30 1 701 78 37     |
| ESPANA        | INRA ESPAÑA<br>C/Alberto Aguilera, 7-5º<br>E-28015 MADRID            | Ms Carmen MOZO<br>inra-espana@xpress.es            | tel. ++34 91 594 47 93<br>fax. ++34 91 594 52 23   |
| FRANCE        | CSA-TMO<br>22, rue du 4 Septembre<br>F-75002 PARIS                   | Mrs Isabelle CREBASSA<br>Crebassa@tmo.fr           | tel. ++33 1 44 94 40 00<br>fax. ++33 1 44 94 40 01 |
| IRELAND       | LANSDOWNE Market Research<br>49, St. Stephen's Green<br>IRL-DUBLIN 2 | Mr Roger JUPP<br>roger@lmr.ie                      | tel. ++353 1 661 34 83<br>fax. ++353 1 661 34 79   |
| ITALIA        | PRAGMA<br>Via Salaria, 290<br>I-00199 ROMA                           | Mrs Maria-Adelaïde SANTILLI<br>pragma.inter@iol.it | tel. ++39 06 84 48 81<br>fax. ++39 06 84 48 82 98  |
| LUXEMBOURG    | ILReS<br>46, rue du Cimetière<br>L-1338 LUXEMBOURG                   | Mr Charles MARGUE<br>charles.margue@ilres.com      | tel. ++352 49 92 91<br>fax. ++352 49 92 95 555     |
| NEDERLAND     | NIPO<br>Grote Bickersstraat 74<br>NL - 1013 KS AMSTERDAM             | Mr Vincent GROEN<br>vincent.groen@nipo.nl          | tel. ++31 20 522 54 44<br>fax. ++31 20 522 53 33   |
| AUSTRIA       | SPECTRA<br>Brucknerstrasse, 3-5/4<br>A-4020 LINZ                     | Ms Jitka NEUMANN<br>nejj@spectra.at                | tel. ++43/732/6901<br>fax. ++43/732/6901-4         |
| PORTUGAL      | METRIS<br>Av. Eng. Arantes e Oliveira, 3-2º<br>P-1900 LISBOA         | Ms Mafalda BRASIL<br>mafaldabrasil@metris.pt       | tel. ++351 21 843 22 00<br>fax. ++351 21 846 12 03 |
| FINLAND       | MDC MARKETING RESEARCH Ltd<br>Itätuulenkuja 10 A<br>FIN-02100 ESPOO  | Mr Juhani PEHKONEN<br>Juhani.Pehkonen@mdc.fi       | tel. ++358 9 613 500<br>fax. ++358 9 613 50 423    |
| SWEDEN        | GfK SVERIGE<br>S:t Lars väg 46<br>S-221 00 LUND                      | Mr Rikard EKDAHL<br>rikard.ekdahl@gfksverige.se    | tel. ++46 46 18 16 00<br>fax. ++46 46 18 16 11     |
| GREAT BRITAIN | INRA UK<br>Monarch House, Victoria Road<br>UK-London W3 6RZ          | Mr Paul DURRANT<br>paul.durrant@inra.co.uk         | tel. ++44 181 993 22 20<br>fax. ++44 181 993 11 14 |

© European Communities  
The Eurobarometer questionnaires are reproduced  
by permission of its publishers,  
the Office for Official Publications of the European Communities,  
2 rue Mercier, L-2985 Luxembourg