

GREAT BRITAIN

25/12/02
25/12/02

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YOUR SURVEY NUMBER

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COUNTRY CODE

2

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OUR SURVEY NUMBER

3

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INTERVIEW NUMBER

4

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Q.1. What is your nationality? Please tell me the country (or countries) that apply.
(MULTIPLE ANSWERS POSSIBLE)

- | | | |
|--|---|---------------------|
| Belgium | 5 | 1, |
| Denmark | | 2, |
| Germany | | 3, |
| Greece | | 4, |
| Spain | | 5, |
| France | | 6, |
| Ireland | | 7, |
| Italy | | 8, |
| Luxembourg | | 9, |
| Netherlands | | 10, |
| Portugal | | 11, |
| United Kingdom (Great Britian, Northern Ireland) | | 12, |
| Austria | | 13, |
| Sweden | | 14, |
| Finland | | 15, |
| Other countries | | 16, CLOSE INTERVIEW |
| DK | | 17, CLOSE INTERVIEW |

LET'S TALK ABOUT AGRICULTURE

Q.2. European Union agricultural policy aims to benefit consumers as well as farmers. With which of the following statements do you agree? (SHOW CARD – READ OUT – SEVERAL ANSWERS POSSIBLE)

- It ensures that the food you buy is safe to eat 6 1,
- It ensures that the food you buy is of good quality 2,
- It ensures that the food you buy is healthy 3,
- It ensures that the food you buy is reasonably priced 4,
- It ensures that you have enough information about the geographic area where your food comes from 5,
- It ensures that you have enough information about how the food was produced and processed 6,
- It ensures that farm animals are well treated 7,
- It favours consumers rather than farmers 8,
- It favours farmers rather than consumers 9,
- It favours equally farmers and consumers 10,
- None of these (SPONTANEOUS) 11,
- DK 12,

EB55.2 – Q.29. – TREND

Q.3. In your opinion, should the European Union use an agricultural policy to...?

READ OUT	YES	NO	DK
1. ensure stable and adequate income for farmers	7 1	2	3
2. make European agriculture more competitive on world markets	8 1	2	3
3. help farmers to adapt their production to consumers' expectations	9 1	2	3
4. defend farmers' interests in their dealings with intermediaries and distributors	10 1	2	3
5. favour and improve life in the countryside	11 1	2	3
6. reduce development gaps between regions	12 1	2	3
7. encourage the diversification of agricultural products and activities	13 1	2	3
8. favour methods of organic production	14 1	2	3
9. promote the respect of the environment	15 1	2	3
10. protect the specificity of European agricultural products	16 1	2	3
11. protect the taste of European agricultural products	17 1	2	3
12. protect medium or small sized farms	18 1	2	3
13. ensure that agricultural products are healthy and safe	19 1	2	3

EB55.2 – Q.30 – TREND

Q.4. And, do you think that the European Union's agricultural policy currently plays its role rather well, or rather badly to...?

READ OUT	RATHER WELL	RATHER BADLY	DK
1. ensure stable and adequate suitable incomes for farmers	20 1	2	3
2. make European agriculture more competitive on world markets	21 1	2	3
3. help farmers to adapt their production to consumers' expectations	22 1	2	3
4. defend farmers interests in their dealings with intermediaries and distributors	23 1	2	3
5. favour and improve life in the countryside	24 1	2	3
6. reduce development gaps between regions	25 1	2	3
7. encourage the diversification of agricultural products and activities	26 1	2	3
8. favour methods of organic production	27 1	2	3
9. promote the respect of the environment	28 1	2	3
10. protect the specificity of European agricultural products	29 1	2	3
11. protect the taste of European agricultural products	30 1	2	3
12. protect medium or small sized farms	31 1	2	3
13. ensure that agricultural products are healthy and safe	32 1	2	3

EB55.2 – Q.31. – TREND

Q.5. The European Union is subsidising agricultural products less and less. However, it is granting more funds to the protection and development of the overall rural economy and to direct support to farmers. Do you think that this development is....? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

a very good thing	33	1
a fairly good thing		2
a fairly bad thing		3
a very bad thing		4
Neither good nor bad thing (SPONTANEOUS)		5
DK		6

EB55.2 – Q.32. – TREND

NOW, LET'S TALK ABOUT ANOTHER TOPIC: ENERGY.

Q.6. a) Energy in the form of electricity, oil, coal, etc. is needed for many purposes. Which two of the following do you think use the most energy? (SHOW CARD – READ OUT – MAX. 2 ANSWERS).

Household appliances and lighting at home	34	1,
Heating and cooling homes and offices		2,
Lighting streets and other public places		3,
Transport (planes, trains, lorries, cars, etc.)		4,
Factories		5,
Other (SPONTANEOUS)		6,
DK		7,

EB57.0 – NEW

Q.6. b) For each of the following statements, please tell me if you think it is the case or not?

READ OUT	YES, IT IS THE CASE	NO, IT IS NOT THE CASE	DK
1. Overall energy use is increasing in the UK	35 1	2	3
2. Overall energy use is increasing in the European Union	36 1	2	3
3. We could save, simply and cheaply, much of the energy we use in our homes and offices.	37 1	2	3
4. Transport in all its forms is almost completely dependent on oil, petrol or diesel	38 1	2	3

EB57.0 – NEW

Q.7. To what extent is each of the following used to produce energy in the UK? (SHOW CARD WITH SCALE)

READ OUT	LITTLE	MEDIUM	MUCH	NIL (SPONTANEOUS)	DK
1. Coal	39 1	2	3	4	5
2. Oil	40 1	2	3	4	5
3. Gas	41 1	2	3	4	5
4. Nuclear energy	42 1	2	3	4	5
5. Hydroelectric energy	43 1	2	3	4	5
6. Other renewable sources, such as wood, wind, solar energy, etc.	44 1	2	3	4	5

EB57.0 – NEW

Q.8. For each of the following statements about ELECTRICITY, please tell me if you think it is the case or not.

READ OUT	YES, IT IS THE CASE	NO, IT IS NOT THE CASE	DK
1. More than half of the electricity used in the European Union comes from coal	45 1	2	3
2. More than one quarter of the electricity used in the European Union comes from nuclear power stations	46 1	2	3
3. More than one quarter of the electricity produced in the European Union comes from renewable sources of energy, such as hydroelectric energy (dams), wind, or solar power	47 1	2	3
4. Compared to 5 years ago, gas has become more important as a means of producing electricity in the European Union	48 1	2	3
5. It is important for me to know approximately how much electricity in kilowatt hours is used in my home per year	49 1	2	3
6. I know roughly how much was paid in total for electricity in my home over the last year	50 1	2	3

EB57.0 – NEW

Q.9. For each of the following, please tell me if it is the case, or not?

READ OUT	YES, IT IS THE CASE	NO, IT IS NOT THE CASE	DK
1. Global warming and climate change are serious issues which need immediate action	51 1	2	3
2. The use of fossil fuels (coal, oil, gas, etc.) contributes significantly to global warming and climate change	52 1	2	3
3. Nuclear power contributes significantly to global warming and climate change	53 1	2	3
4. Transport is largely responsible for global warming and climate change	54 1	2	3
5. The use of fossil fuels adversely affects air quality	55 1	2	3
6. The use of natural gas contributes to environmental problems, but less than oil	56 1	2	3

EB57.0 – NOUVEAU

Q.10. 50% of the energy used in the European Union comes from outside the European Union. This dependency is expected to increase in the future. With which of the following statements, if any, do you agree? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

It is an urgent issue	57	1,
Energy imports (of coal, oil, gas, uranium, etc.) from outside the European Union should be reduced		2,
More energy sources should be developed within the European Union		3,
More should be done to encourage energy saving in the European Union		4,
There are issues which are more urgent		5,
None of these (SPONTANEOUS)		6,
DK		7,

EB57.0 – NEW

Q.11. Nuclear energy is currently produced by fission or the splitting of heavy atoms. Another option being developed is nuclear fusion, which involves the merging of light atoms. Do you think that power stations using nuclear fusion.....?

READ OUT	YES	NO	DK	
1. would be safe against major nuclear accidents	58	1	2	3
2. would produce as much long-term nuclear waste as today's nuclear power stations do	59	1	2	3
3. would contribute significantly to global warming	60	1	2	3
4. would use abundant fuel resources	61	1	2	3
5. need much more research and development to confirm their potential	62	1	2	3

EB57.0 – NEW

Q.12. Which of the following would you like to know more about? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

How to save energy at home	63	1,
How to save energy at work		2,
How to use renewable energy sources such as solar power or wind at home		3,
What the alternatives are to petrol and diesel in vehicles		4,
The safety of nuclear power stations and radioactive waste		5,
The prospects for new energy options, such as fuel cells, hydrogen, nuclear fusion, etc.		6,
European Union activities in energy-related research and development		7,
Nothing, I am interested, but do not really wish to be informed about specific topics (SPONTANEOUS)		8,
Nothing, I am not interested and do not wish to be informed (SPONTANEOUS)		9,
Other (SPONTANEOUS)		10,
DK		11,

EB57.0 – NEW

Q.13. Are you aware of European Union energy-related research and development, or not? (IF YES) In which of the following areas? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

No, I am not aware	64	1,
Yes, coal		2,
Yes, oil		3,
Yes, gas		4,
Yes, renewable energy sources, such as solar power, wind		5,
Yes, nuclear fission (the splitting of heavy atoms)		6,
Yes, nuclear fusion (the merging of light atoms)		7,
Yes, cleaner means of transport such as electric cars		8,
Yes, other (SPONTANEOUS)		9,

EB57.0 – NOUVEAU

Q.14. What are your main information sources on energy issues and related technologies? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

Television	65	1,
Radio		2,
The Internet		3,
Newspapers and general magazines		4,
Science and technology magazines		5,
Electricity, gas and other energy companies		6,
Energy agencies or local authorities		7,
Other (SPONTANEOUS)		8,
None (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

Q.15. On which of the following areas do you think energy-related research and development will have a strong impact? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

Social and economic development	66	1,
Quality of air, soil and water		2,
Reduction of greenhouse gas emissions that contribute to global warming and climate change		3,
Employment		4,
Reducing bills for electricity, gas, etc.		5,
Other (SPONTANEOUS)		6,
None (SPONTANEOUS)		7,
DK		8,

EB57.0 – NEW

Q.16. In respect of energy, what do you think the two first priorities for the British government should be? (SHOW CARD – READ OUT – MAX. 2 ANSWERS)

- | | | |
|--|----|----|
| Low prices for consumers | 67 | 1, |
| Ensuring uninterrupted supplies of oil, gas, electricity | | 2, |
| Protection of the environment and public health and safety associated with energy supply | | 3, |
| Other (SPONTANEOUS) | | 4, |
| DK | | 5, |

EB57.0 – NEW

- Q.17. a) Let's think forward about fifty years, to 2050. Which of the following energy resources do you think will be least expensive? (SHOW CARD – MAX. 2 ANSWERS)
 b) And which do you think will provide the greatest amount of useful energy? (SHOW SAME CARD – MAX. 2 ANSWERS)
 c) And which do you think will be the best for the environment? (SHOW SAME CARD – MAX. 2 ANSWERS)

READ OUT	a)	b)	c)
1. Solid fuels (coal, peat, etc.)	68 1,	69 1,	70 1,
2. Oil	2,	2,	2,
3. Natural gas	3,	3,	3,
4. Nuclear fission	4,	4,	4,
5. Nuclear fusion	5,	5,	5,
6. Hydroelectric power (dams, etc.)	6,	6,	6,
7. Other renewable sources of energy (solar power, wind, biomass, etc.)	7,	7,	7,
None of these (SPONTANEOUS)	8,	8,	8,
DK	9,	9,	9,

EB57.0 – NEW

Q.18. From the following list, which do you think should be the three top priorities governments in the European Union should take more action about? (SHOW CARD – READ OUT – MAX. 3 ANSWERS)

Health and safety at work	71	1,
The safety of chemical plants and the transport of chemical substances		2,
The safety of nuclear power stations		3,
The management and disposal of radioactive waste		4,
Food safety		5,
The safety of oil refineries		6,
The safety of oil and gas transport (tankers, pipelines, etc.)		7,
Road accidents		8,
Other (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

Q.19. a) In 20 years from now, do you think that all our energy needs will be satisfied by...? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

One single energy source	72	1 GO TO Q.19.b
A mix of different energy sources		2 GO TO Q.20
DK		3 GO TO Q.20

EB57.0 – NEW

IF "ONE SINGLE ENERGY SOURCE", CODE 1 IN Q.19.a

Q.19. b) Which of the following would it be? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

Renewable energy sources (wind, solar, hydroelectric, etc.)	73	1
Natural gas		2
Oil		3
Solid fuels (coal, peat, etc.)		4
Nuclear fission		5
Nuclear fusion		6
Other source (SPONTANEOUS)		7
DK		8

EB57.0 – NEW

ASK ALL

Q.20. For which of the following reasons do you think the European Union should continue to fund nuclear research? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

To reduce the cost of nuclear power	74	1,
To increase the safety of nuclear power stations in the European Union		2,
To achieve a broadly accepted solution for the disposal of radioactive waste in the European Union		3,
To improve nuclear safety and waste disposal in non-European countries		4,
For other reasons (SPONTANEOUS)		5,
The European Union should not continue to fund nuclear research		6,
DK		7,

EB57.0 – NEW

Q.21. In which of the following areas would you like to see more energy-related research in the European Union? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

Coal	75	1,
Oil		2,
Gas		3,
Renewable energy sources, such as solar power, wind		4,
Nuclear fission, the splitting of heavy atoms		5,
Nuclear fusion, the merging of light atoms		6,
Cleaner means of transport such as electric cars		7,
Other (SPONTANEOUS)		8,
I would not like to see more energy-related research in the European Union (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

Q.22. Some people say that there is a lack of interest amongst young people in energy-related studies at university. What do you think are the two main reasons for this? (SHOW CARD – READ OUT – MAX. 2 ANSWERS)

Energy-related studies are not appealing enough to most young people	76	1,
Energy-related studies are not promoted enough as a course of study		2,
Energy-related studies are too difficult		3,
Energy-related businesses are not appealing enough		4,
I don't think that there is a lack of interest (SPONTANEOUS)		5,
Other (SPONTANEOUS)		6,
DK		7,

EB57.0 – NEW

Q.23. Who do you think can make a significant impact on the amount of energy used in the European Union? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

Citizens	77	1,
Industry		2,
The European Union institutions (the European Commission, the European Parliament, the Council, etc.)		3,
National governments		4,
Local or regional authorities		5,
Other (SPONTANEOUS)		6,
None of these (SPONTANEOUS)		7,
DK		8,

EB57.0 – NEW

- Q.24 a) What have you done or are you doing to save energy? (SHOW CARD – MULTIPLE ANSWERS POSSIBLE)
 b) And what do you intend to start doing? (SHOW SAME CARD – MULTIPLE ANSWERS POSSIBLE)

READ OUT	a) ACTIONS	b) INTENTIONS
1. Cut down on heating and/or air conditioning	78 1,	79 1,
2. Cut down on lighting and/or the use of domestic electrical appliances	2,	2,
3. Insulate(d) my house (walls, windows, etc.)	3,	3,
4. Taken initiatives to save energy at work	4,	4,
5. Reduce(d) travel	5,	5,
6. Cut down on fuel used in my car, e.g. by using the car less, driving more slowly, etc.	6,	6,
7. Buy (bought) a car which uses less fuel	7,	7,
8. Use(d) public transport more	8,	8,
Nothing (SPONTANEOUS)	9,	9
Nothing, because I do not feel the need to do anything (SPONTANEOUS)	10,	10,
Nothing, because I lack the necessary information and incentives (SPONTANEOUS)	11,	11,
Other (SPONTANEOUS)	12,	12,
DK	13,	13,

EB57.0 – NEW

- Q.25. Which of the following energy-saving measures would you support? (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

Higher taxes on energy for industry, provided that other taxes decrease accordingly and that the overall amount of taxes does not increase	80	1,
Higher taxes on energy for individuals, provided that other taxes decrease accordingly and that the overall amount of taxes does not increase		2,
Stricter regulations for individuals, like for example, insulation in buildings		3,
Stricter regulations for private car drivers, like speed limits, restrictions on the access of cars to certain places, etc.		4,
Stricter regulations and checks for industry		5,
Public information campaigns		6,
Financial incentives for people who buy energy-saving products		7,
None of these (SPONTANEOUS)		8,
Other (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

Q.26. Would you be prepared to pay more for energy produced from renewable sources than for energy produced from other sources? (IF YES) How much would you be prepared to pay? (SHOW CARD – READ OUT – ONE ANSWER ONLY)

No, I am not prepared to pay more	81	1
Yes, I would pay up to 5% more		2
Yes, I would pay 6 to 10% more		3
Yes, I would pay 11 to 25% more		4
Yes, I would pay more than 25% more		5
DK		6

EB57.0 – NEW

Q.27. I am going to show you a list of products or equipment. When you decide to buy a new one, please tell me whether you pay attention to the energy it uses or not?

READ OUT	YES	I WOULD BUY THE CHEAPEST ONE (SPONTANEOUS)	NO	I WOULD NEVER BUY ONE (SPONTANEOUS)	DK
1. A light bulb	82	1 2	3	4	5
2. A washing machine	83	1 2	3	4	5
3. A refrigerator	84	1 2	3	4	5
4. A car	85	1 2	3	4	5

EB57.0 – NEW

Q.28. Some people say that large-scale investments are required into long-term research activities (nuclear fusion, renewable energy sources, etc.) which may provide cleaner energy for future generations. Please choose from the following statements those that come closest to your own opinion. (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

The potential benefits justify major investments	86	1,
Other energy resources are limited and may run out		2,
I would welcome any attempt to promote such research, provided that its cost and progress are carefully monitored		3,
Priority should be given to technologies that bring immediate results		4,
It is more important to improve what we are doing now than to invest in something uncertain		5,
I don't believe such solutions exist (SPONTANEOUS)		6,
DK		7,

EB57.0 – NEW

Q.29. Would you like to be consulted on the following?

READ OUT	YES	NO	I HAVE ALREADY BEEN CONSULTED (SPONTANEOUS)	I DON'T KNOW ENOUGH TO SAY (SPONTANEOUS)	DK	
1. The choice of energy sources for the future	87	1	2	3	4	5
2. Transport in your city/region such as road improvements, public transport, cycle lanes	88	1	2	3	4	5
3. The plans of companies and governments for the construction of new energy facilities	89	1	2	3	4	5

EB57.0 – NEW

NOW, LET'S TALK ABOUT ANOTHER TOPIC: DISCRIMINATION

Discrimination takes place when one person or a group of people are treated less favourably than others because of their racial or ethnic origin, religion, belief, disability, age or sexual orientation. In other words, discrimination means treating people differently, negatively or adversely because they are for instance black, muslim, under 25 or above 50 years of age, disabled or homosexual.

Q.30. In the past two years, have you witnessed (in person or in writing) someone being discriminated against or harassed at work?

Yes	90	1 GO TO Q.31
No		2 GO TO Q.32
I don't work (SPONTANEOUS)		3 GO TO Q.32
DK		4 GO TO Q.32

EB57.0 – NEW

IF "YES", CODE 1 IN Q.30

Q.31. Why do you think he/she was discriminated against or harassed? Because....
(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

of his/her racial or ethnic origin	91	1,
of his/her religion or beliefs		2,
he/she is physically disabled		3,
he/she has learning difficulties/mental illness		4,
of his/her age		5,
of his/her sexual orientation (homosexual, etc.)		6,
he/she is a man/a woman (SPONTANEOUS)		7,
of his/her nationality (SPONTANEOUS)		8,
other reason (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

ASK ALL

Q.32. In the past two years, have you personally felt discriminated against or harassed at work, including chances of promotion?

Yes	92	1 GO TO Q.33
No		2 GO TO Q.34
I don't work, I haven't been working these past two years (SPONTANEOUS)		3 GO TO Q.34
DK		4 GO TO Q.34

EB57.0 – NEW

IF "YES", CODE 1 IN Q.32

Q.33. In your opinion, for what reason(s) have you been discriminated against? Because...
(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

of my racial or ethnic origin	93	1,
of my religion or beliefs		2,
I am physically disabled		3,
I have learning difficulties/mental illness		4,
of my age		5,
of my sexual orientation (homosexual, etc.)		6,
I'm a man/a woman (SPONTANEOUS)		7,
of my nationality (SPONTANEOUS)		8,
other reason (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

ASK ALL

Q.34. In the past two years, have you personally felt discriminated against or harassed while looking for a job?

Yes	94	1 GO TO Q.35
No		2 GO TO Q.36
I haven't been looking for a job during these past two years (SPONTANEOUS)		3 GO TO Q.36
DK		4 GO TO Q.36

EB57.0 – NEW

IF "YES", CODE 1 IN Q.34

Q.35. In your opinion, for what reason(s) have you been discriminated against? Because...
(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

- of my racial or ethnic origin 95 1,
- of my religion or beliefs 2,
- I am physically disabled 3,
- I have learning difficulties/mental illness 4,
- of my age 5,
- of my sexual orientation (homosexual, etc.) 6,
- I'm a man/a woman (SPONTANEOUS) 7,
- of my nationality (SPONTANEOUS) 8,
- other reason (SPONTANEOUS) 9,
- DK 10,

EB57.0 – NEW

ASK ALL

Q.36. Do you think that, with the same skills or qualifications, the following people would have less chance, the same chance or more chance than everyone else of getting a job, training or promotion?

READ OUT	LESS CHANCE	THE SAME CHANCE	MORE CHANCE	DK
1. A person from another ethnic origin	96 1	2	3	4
2. A person with minority religious or other beliefs	97 1	2	3	4
3. A physically disabled person	98 1	2	3	4
4. A person with learning difficulties/mental illness	99 1	2	3	4
5. A person under 25	100 1	2	3	4
6. A person over 50	101 1	2	3	4
7. A homosexual (a gay or a lesbian person)	102 1	2	3	4

EB57.0 – NEW

Q.37. Do you think that it right or wrong to refuse a job or a training to an applicant because he or she is....? (SHOW CARD WITH SCALE)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK
1. a person from another ethnic origin	103 1	2	3	4	5	6
2. a person with minority religious or other beliefs	104 1	2	3	4	5	6
3. a physically disabled person	105 1	2	3	4	5	6
4. a person with learning difficulties/mental illness	106 1	2	3	4	5	6
5. a person under 25	107 1	2	3	4	5	6
6. a person over 50	108 1	2	3	4	5	6
7. a homosexual (a gay or a lesbian person)	109 1	2	3	4	5	6

EB57.0 – NEW

Q.38. Do you think that in general people consider it right or wrong to refuse a job to an applicant because he or she is....? (SHOW SAME CARD WITH SCALE AS IN Q.37)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK
1. a person from another ethnic origin	110 1	2	3	4	5	6
2. a person with minority religious or other beliefs	111 1	2	3	4	5	6
3. a physically disabled person	112 1	2	3	4	5	6
4. a person with learning difficulties/mental illness	113 1	2	3	4	5	6
5. a person under 25	114 1	2	3	4	5	6
6. a person over 50	115 1	2	3	4	5	6
7. a homosexual (a gay or a lesbian person)	116 1	2	3	4	5	6

EB57.0 – NEW

Q.39. Do you think it would be right or wrong to refuse a promotion to a person because he or she is.....? (SHOW SAME CARD WITH SCALE AS IN Q.37)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK
1. a person from another ethnic origin	117 1	2	3	4	5	6
2. a person with minority religious or other beliefs	118 1	2	3	4	5	6
3. a physically disabled person	119 1	2	3	4	5	6
4. a person with learning difficulties/mental illness	120 1	2	3	4	5	6
5. a person under 25	121 1	2	3	4	5	6
6. a person over 50	122 1	2	3	4	5	6
7. a homosexual (a gay or lesbian person)	123 1	2	3	4	5	6

EB57.0 – NEW

Q.40 Do you think that in general people consider it right or wrong to refuse a promotion to a person because he or she is....? (SHOW SAME CARD WITH SCALE AS IN Q.37)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK
1. a person from another ethnic origin	124 1	2	3	4	5	6
2. a person with minority religious or other beliefs	125 1	2	3	4	5	6
3. a physically disabled person	126 1	2	3	4	5	6
4. a person with learning difficulties/mental illness	127 1	2	3	4	5	6
5. a person under 25	128 1	2	3	4	5	6
6. a person over 50	129 1	2	3	4	5	6
7. a homosexual (a gay or lesbian person)	130 1	2	3	4	5	6

EB57.0 – NEW

Q.41. Did you personally ever feel discriminated against or harassed when you were....?
(SHOW CARD)

- a)in primary school
- b)in secondary school
- c)at the university or other high school

READ OUT	YES	NO	I DON'T REMEMBER (SPONTANEOUS)	NEVER WENT (SPONTANEOUS)	DK
a) in primary school	131 1	2	3	4	5
b) in secondary school	132 1	2	3	4	5
c) at the university or other high school	133 1	2	3	4	5

EB57.0 – NEW

Q.42. In your opinion for what reason(s) have you been discriminated against.....?
Because.....

IF "YES", CODE 1 IN Q.41.a

a)in primary school (SHOW CARD – MULTIPLE ANSWERS POSSIBLE)

IF "YES", CODE 1 IN Q.41.b

b)in secondary school (SHOW SAME CARD – MULTIPLE ANSWERS POSSIBLE)

IF "YES", CODE 1 IN Q.41.c

c) ...at the university or other high school (SHOW SAME CARD – MULTIPLE ANSWERS POSSIBLE)

READ OUT	a) PRIMARY	b) SECONDARY	c) UNIVERSITY OR OTHER HIGH SCHOOL
Of my racial or ethnic origin	134 1,	135 1,	136 1,
Of my religion or beliefs	2,	2,	2,
I am physically disabled	3,	3,	3,
I have learning difficulties / mental illness	4,	4,	4,
Of my age	5,	5,	5,
Of my sexual orientation (homosexual, etc.)	6,	6,	6,
I'm a man/a woman (SPONTANEOUS)	7,	7,	7,
of my nationaliy (SPONTANEOUS)	8,	8,	8,
Other reason (SPONTANEOUS)	9,	9,	9,
DK	10,	10,	10,

EB57.0 – NEW

ASK ALL

Q.43. Have you personally ever witnessed someone being discriminated against or harassed when you were....?

READ OUT	YES	NO	I DON'T REMEMBER (SPONTANEOUS)	NEVER WENT (SPONTANEOUS)	DK
a) in primary school	137 1	2	3	4	5
b) in secondary school	138 1	2	3	4	5
c) at the university or other high school	139 1	2	3	4	5

EB57.0 – NEW

Q.44. In your opinion for what reason(s) was this person discriminated against in.....?
Because....

IF "YES", CODE 1 IN Q.43.a

a)in primary school (SHOW CARD – MULTIPLE ANSWERS POSSIBLE)

IF "YES", CODE 1 IN Q.43.b

b)in secondary school (SHOW SAME CARD – MULTIPLE ANSWERS
POSSIBLE)

IF "YES", CODE 1 IN Q.43.c

c)at the university or other high school (SHOW SAME CARD – MULTIPLE
ANSWERS POSSIBLE)

READ OUT	a) PRIMARY	b) SECONDARY	c) UNIVERSITY OR OTHER HIGH SCHOOL
of his/her racial or ethnic origin	140 1,	141 1,	142 1,
of his/her religion or beliefs	2,	2,	2,
of his/her physical handicap	3,	3,	3,
of his/her learning difficulties / mental illness	4,	4,	4,
of his/her age	5,	5,	5,
of his/her sexual orientation (homosexual, etc.)	6,	6,	6,
he/she is a man/a woman (SPONTANEOUS)	7,	7,	7,
of his/her nationality (SPONTANEOUS)	8,	8,	8,
Other reason (SPONTANEOUS)	9,	9,	9,
DK	10,	10,	10,

EB57.0 – NEW

ASK ALL

Q.45. In the past two years, have you personally felt discriminated against in places like restaurants, banks, insurance companies or shops?

Yes	143	1 GO TO Q.46
No		2 GO TO Q.47
DK		3 GO TO Q.47

EB57.0 – NEW

IF "YES", CODE 1 IN Q.45

Q.46. Why do you think you were discriminated against? Because.... (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

of my racial or ethnic origin	144	1,
of my religion or beliefs		2,
I am physically disabled		3,
I have learning difficulties/mental illness		4,
of my age		5,
of my sexual orientation (homosexual, etc.)		6,
I'm a man/a woman (SPONTANEOUS)		7,
of my nationality (SPONTANEOUS)		8,
other reason (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

ASK ALL

Q.47. In the past two years, have you personally felt discriminated against in respect of getting housing/accomodation?

Yes	145	1 GO TO Q.48
No		2 GO TO Q.49
I haven't been looking for housing/accomodation during these past two years (SPONTANEOUS)		3 GO TO Q.49
DK		4 GO TO Q.49

EB57.0 – NEW

IF "YES", CODE 1 IN Q.47

Q.48. Why do you think you have been unfairly denied housing/accomodation? Because....
(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

of my racial or ethnic origin	146	1,
of my religion or beliefs		2,
I am physically disabled		3,
I have learning difficulties/mental illness		4,
of my age		5,
of my sexual orientation (homosexual, etc.)		6,
financial reasons (SPONTANEOUS)		7,
I'm a man/a woman (SPONTANEOUS)		8,
of my nationality (SPONTANEOUS)		9,
other reason (SPONTANEOUS)		10,
DK		11,

EB57.0 – NEW

ASK ALL

Q.49. In the past two years, have you personally witnessed someone being discriminated in places like restaurants, banks, insurance companies or shops?

Yes	147	1 GO TO Q.50
No		2 GO TO Q.51
DK		3 GO TO Q.51

EB57.0 – NEW

IF "YES", CODE 1 IN Q.49

Q.50. Why do you think this person was discriminated against? Because... (SHOW CARD READ OUT – MULTIPLE ANSWERS POSSIBLE)

of his/her racial or ethnic origin	148	1,
of his/her religion or beliefs		2,
she/he is physically disabled		3,
he/she has learning difficulties/mental illness		4,
of his/her age		5,
of his/her sexual orientation (homosexual, etc.)		6,
she/he is a man/a woman (SPONTANEOUS)		7,
of his/her nationality (SPONTANEOUS)		8,
other reason (SPONTANEOUS)		9,
DK		10,

EB57.0 – NEW

ASK ALL

Q.51. In the past two years, have you personally witnessed someone being discriminated against in respect of getting housing/accomodation?

Yes	149	1 GO TO Q.52
No		2 GO TO Q.53
DK		3 GO TO Q.53

EB57.0 – NEW

IF "YES", CODE 1 IN Q.51

Q.52. Why do you think this person was unfairly denied housing/accomodation?
Because.... (SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)

- | | | |
|--|-----|-----|
| of his/her racial or ethnic origin | 150 | 1, |
| of his/her religion or beliefs | | 2, |
| he/she is physically disabled | | 3, |
| he/she has learning difficulties/mental illness | | 4, |
| of his/her age | | 5, |
| of his/her sexual orientation (homosexual, etc.) | | 6, |
| financial reasons (SPONTANEOUS) | | 7, |
| he/she is a man/a woman (SPONTANEOUS) | | 8, |
| of his/her nationality (SPONTANEOUS) | | 9, |
| other reason (SPONTANEOUS) | | 10, |
| DK | | 11, |

EB57.0 – NEW

ASK ALL

Q.53. a) Do you think that it is right or wrong to deal with customers in a different way in a restaurant, etc. based on....? (SHOW CARD WITH SCALE)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK	
1. his/her racial or ethnic origin	151	1	2	3	4	5	6
2. his/her religion or beliefs	152	1	2	3	4	5	6
3. his/her physical handicap	153	1	2	3	4	5	6
4. his/her learning difficulties / mental illness	154	1	2	3	4	5	6
5. his/her age	155	1	2	3	4	5	6
6. his/her sexual orientation (homosexual, etc.)	156	1	2	3	4	5	6
7. financial reasons	157	1	2	3	4	5	6
8. he/she is a man/a woman	158	1	2	3	4	5	6
9. his/her nationality	159	1	2	3	4	5	6

EB57.0 – NEW

Q.53. b) Do you think that it is right or wrong to refuse a housing/accomodation to a person on grounds of.....? (SHOW SAME CARD WITH SCALE AS IN Q.53.a)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK	
1. his/her racial or ethnic origin	160	1	2	3	4	5	6
2. his/her religion or beliefs	161	1	2	3	4	5	6
3. his/her physical handicap	162	1	2	3	4	5	6
4. his/her learning difficulties / mental illness	163	1	2	3	4	5	6
5. his/her age	164	1	2	3	4	5	6
6. his/her sexual orientation (homosexual, etc.)	165	1	2	3	4	5	6
7. financial reasons	166	1	2	3	4	5	6
8. he/she is a man/a woman	167	1	2	3	4	5	6
9. his/her nationality	168	1	2	3	4	5	6

EB57.0 – NEW

Q.54. a) Do you think in general people consider it right or wrong to deal with customers in a different way in a restaurant, etc. based on.....? (SHOW SAME CARD WITH SCALE AS IN Q.53.a)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK	
1. his/her racial or ethnic origin	169	1	2	3	4	5	6
2. his/her religion or beliefs	170	1	2	3	4	5	6
3. his/her physical handicap	171	1	2	3	4	5	6
4. his/her learning difficulties / mental illness	172	1	2	3	4	5	6
5. his/her age	173	1	2	3	4	5	6
6. his/her sexual orientation (homosexual, etc.)	174	1	2	3	4	5	6
7. financial reasons	175	1	2	3	4	5	6
8. he/she is a man/a woman	176	1	2	3	4	5	6
9. his/her nationality	177	1	2	3	4	5	6

EB57.0 – NEW

Q.54. b) Do you think in general people consider it right or wrong to refuse housing/accomodation to a person on grounds of..... (SHOW SAME CARD WITH SCALE AS IN Q.53.a)

READ OUT	ALWAYS RIGHT	USUALLY RIGHT	SOMETIMES RIGHT SOMETIMES WRONG	USUALLY WRONG	ALWAYS WRONG	DK	
1. his/her racial or ethnic origin	178	1	2	3	4	5	6
2. his/her religion or beliefs	179	1	2	3	4	5	6
3. his her physical handicap	180	1	2	3	4	5	6
4. his/her learning difficulties / mental illness	181	1	2	3	4	5	6
5. his/her age	182	1	2	3	4	5	6
6. his/her sexual orientation (homosexual, etc.)	183	1	2	3	4	5	6
7. financial reasons	184	1	2	3	4	5	6
8. he/she is a man/ a woman	185	1	2	3	4	5	6
9. his/her nationality	186	1	2	3	4	5	6

EB57.0 – NEW

Q.55. If you felt you had been discriminated against in a restaurant, bank, etc., would you be willing to complain verbally or in writing or go to the courts? (MULTIPLE ANSWERS POSSIBLE)

Yes, verbally	187	1,
Yes, in writing		2,
Yes, go to the courts		3,
No		4,
It depends (SPONTANEOUS)		5,
DK		6,

EB57.0 – NEW

Q.56. Do you know your rights if you are discriminated against or harassed?

Yes	188	1
No		2
It depends (SPONTANEOUS)		3
DK		4

EB57.0 – NEW

DEMOGRAPHICS

D.1. In political matters people talk of "the left" and "the right".
 How would you place your views on this scale?
 (SHOW CARD – DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

	LEFT									RIGHT	
	189	1	2	3	4	5	6	7	8	9	10

Refusal 190 1
 DK 2

EB56.3 – D.1 – DEMO TREND

NO QUESTIONS D2 TO D6

D.7. Could you give me the letter which corresponds best to your own current situation?
 (SHOW CARD – READ OUT – ONE ANSWER ONLY)

Married 191 1
 Remarried 2
 Unmarried, currently living with partner 3
 Unmarried, having never lived with a partner 4
 Unmarried, having previously lived with a partner, but now on my own 5
 Divorced 6
 Separated 7
 Widowed 8
 Other (SPONTANEOUS) 9
 Refusal (SPONTANEOUS) 10

EB56.3 – D.7 – DEMO TREND

D.8. How old were you when you stopped full time education? (IF STILL STUDYING:
 CODE 00)

192

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EB56.3 – D.8 – DEMO TREND

NO QUESTION D9

D.10. GENDER

Male	193	1
Female		2

EB56.3 – D.10 – DEMO TREND

D.11. How old are you?

194

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EB56.3 – D.11 – DEMO TREND

NO QUESTIONS D12 TO D14

- D.15. a) What is your current occupation?
 b) (IF NOT DOING ANY PAID WORK CURRENTLY – CODES 1 TO 4 IN D.15a) Did you do any paid work in the past? What was your last occupation?

	a) CURRENT OCCUPATION	b) LAST OCCUPATION
NOT WORKING		
Responsible for ordinary shopping and looking after the home, or without any occupation, not working	195 1	-----
Student	2	-----
Unemployed or temporarily not working	3	-----
Retired or unable to work through illness	4	-----
SELF EMPLOYED		
Farmer	5	196 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect....)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling salesman, driver....)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman....)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK	-----	15

EB56.3 – D.15a&b – DEMO TREND

NO QUESTIONS D16 TO D18

D.19. Are you in your household, the person who contributes most to the household income? (READ OUT)

Yes	197	1
No		2
Both equally		3
DK		4

EB56.3 – D.19 – DEMO TREND

NO QUESTION D20

D.21. (IF CODE 2 IN D.19)

- a) What is the current occupation of the person who contributes most to the household income?
- b) (IF NOT DOING ANY PAID WORK CURRENTLY – CODE 1 TO 4 IN D.21.a) Did he/she do any paid work in the past? What was his/her last occupation?

	CURRENT OCCUPATION	LAST OCCUPATION
NON ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	198 1	-----
Student	2	-----
Unemployed or temporarily not working	3	-----
Retired or unable to work through illness	4	-----
SELF EMPLOYED		
Farmer	5	199 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect,....)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver....)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman....)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK	-----	15

EB56.3 – D.21.a&b – DEMO TREND

NO QUESTIONS D22 TO D24

D.25. Would you say you live in a....? (READ OUT)

rural area or village	200	1
small or middle sized town		2
large town		3
DK		4

EB56.3 – D.25 – DEMO TREND

NO QUESTIONS D26 TO D28

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wage and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc.... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

B	201	1
T		2
P		3
F		4
E		5
H		6
L		7
N		8
R		9
M		10
S		11
K		12
Refusal		13
DK		14

EB56.3 – D.29 – DEMO TREND

P.11. - WEIGHTING FACTOR

214

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P.12. - Telephone available in the household?

Yes

215 1

No

2

P.13. - Language of interview (Luxembourg, Belgium, Finland)

216

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JOB NUMBER

0	2	f	1117	
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SERIAL NUMBER

--	--	--	--	--

DATE

--	--	--	--	--	--

D D M M Y Y

RESPONDENT SATISFACTION MONITOR

To be completed by interviewer at the end of the interview

Version 2 Non Columnated

Q1 Compared with how you initially felt about being approached for an interview, would you say that taking part was:

- Better than expected 1
- About the same as you expected 2
- Worse than expected 3

Q2 Which of the following words best describe your feelings about the interview, MULTI-CODING Was it: **READ OUT**

ROTATE ORDER. TICK

- Interesting 1
- Boring 2
- To the point 3
- Complex 4
- Thought provoking 5
- Enjoyable 6
- Irrelevant 7
- Too repetitive 8
- Too long 9

Q3 Having completed the interview do you feel more or less inclined to be interviewed on another occasion, if you were approached?

READ OUT

- Much more 1
- A little more 2
- Much less 3
- A little less 4
- No difference 5

Q4 Do you feel that your opinion will influence decisions taken by the sponsor of the research?

- Yes 1
- No 2

minutes

Actual length of interview (Use lead zeros)
(Original length stated) minutes

Region:

- Scotland 1
- North 2
- Midlands 3
- South East 4
- London (inside M25) 5
- South West 6
- Wales 7
- Northern Ireland 8

OFFICE TO PRE-CODE

IF SUB-CONTRACT FROM :

Type of contact / location

- Recruiting for halls 1
- In street 2
- In home 3
- At work 4
- Telephone 5
- Specific locations 6
- e.g. station exit, in-store branch

If in-home / telephone was it:

(RING ALL APPLICABLE)

- Random 1
- Pre-set addresses 2
- Quota sample 3
- Free find 4
- Contacting from lists 5
- Other 6

Type of respondent

- Adult consumer 1
- Business person 2
- Employee 3
- Child / youth 4
- Healthcare professional 5

Was an incentive or 'thank you' reward offered

- No 1
- Yes - incentive 2
- Yes - thank you reward 3

Write in type/value of incentive/reward

Type of project

- Product test 1
- Concept & placement 2
- Advertising 3
- Customer satisfaction 4
- Survey e.g. Usage & Attitude 5
- Other 6

Subject of Interview

- Alcohol / pubs or bars 01
- Automotive 02
- Computers / information technology 03
- Education 04
- Electrical goods 05
- Finance / investment 06
- Food and soft drinks 07
- Government 08
- Health & beauty 09
- Holidays / travel / tourism 10
- Household products (non food) 11
- Sport / leisure other than holidays 12
- Pharmaceutical / medical 13
- Petrol oil 14
- Retail / mail order 15
- Tobacco 16
- Utilities 17
- e.g. water, electricity, gas, telephone
- Other 18
- Telecoms 19

Job Number 02f1117.

RESPONDENTS NAME _____

ADDRESS _____

POST CODE _____

HOME PHONE No in full _____

WORK PHONE No in full _____

DAY OF INTERVIEW: _____

DATE OF INTERVIEW: _____

TIME OF INTERVIEW: _____

PLACE OF INTERVIEW: Town _____ Street _____

(If different from above)

**STOP: Have you filled out the
respondent demographics' page?**

INTERVIEWERS DECLARATION

I have conducted this interview in accordance with my instructions and within the M.R.S code of conduct.

Interviewer's Name (Block Capitals) _____

Interviewer's Number: _____

Interviewer's signature: _____