

EUROBAROMETER 62.2

NOVEMBER-DECEMBER 2004

BASIC ENGLISH QUESTIONNAIRE

TNS OPINION & SOCIAL

Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).

A your survey number

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EB62.1 A

B country code

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EB62.1 B

C our survey number

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EB62.1 C

D Interview number

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EB62.1 D

ASK ITEM 26 ONLY IN BULGARIA

ASK ITEM 27 ONLY IN ROMANIA

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Cyprus (South)	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	28,
DK	29,

EB62.1 Q1 MODIFIED

IF "OTHER" or" DK" IN Q1 THEN CLOSE INTERVIEW

ASK D15b ONLY IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	D15a CURRENT OCCUPATION	D15b LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
NEVER DID ANY PAID WORK		19

EB62.1 D15a D15b

Thinking about the European Union

DO NOT ASK IN BULGARIA AND ROMENIA

QA1a Generally speaking, do you think that (OUR COUNTRY)'s membership of the European Union is...?

(READ OUT)

- a good thing 1
- a bad thing 2
- neither good nor bad 3
- DK 4

EB62.0 Q11a

ASK ONLY IN BULGARIA AND ROMENIA

QA1b Generally speaking, do you think that (OUR COUNTRY)'s membership of the European Union will be...?

(READ OUT)

- a good thing 1
- a bad thing 2
- neither good nor bad 3
- DK 4

EB62.0 Q11b

ASK ALL

QA2 For each of the following, please tell me if you tend to trust it or tend not to trust it.

	(READ OUT)	TEND TO TRUST	TEND NOT TO TRUST	DK
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1	The European Parliament	1	2	3
2	The European Commission	1	2	3
3	The Council of Ministers of the European Union	1	2	3

EB62.0 Q29 MODIFIED

QA3 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in the European Union?

(SHOW CARD WITH SCALE - READ OUT)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB62.0 Q44b

QA4 From what you may know about it, would you say that you are in favour of or opposed to the European Constitution?

(READ OUT - ONE ANSWER ONLY)

Totally in favour	1
Somewhat in favour	2
Somewhat opposed	3
Totally opposed	4
DK	5

EB62.1 QA2 MODIFIED

IF "IN FAVOUR " , CODE 1 OR 2 IN QA4

QA5 For what reasons are you in favour of the European Constitution?

(DO NOT READ OUT - CODE ALL SPONTANEOUS ANSWERS)

Essential in order to pursue European construction	1,
Essential in order to manage the integration of the new member states of the European Union	2,
Essential for the smooth running of the European institutions	3,
First steps towards/Symbol of a social Europe	4,
Strengthens the feeling of a European identity	5,
Creates a true European citizenship	6,
First steps towards/Symbol of a political unification of Europe	7,
Strengthens the European Union over the United States	8,
I have always been in favour of the European construction	9,
Strengthens democracy in Europe/consults citizens	10,
Supports the national Government/certain political parties	11,
I don't see what is negative in this Constitution / nothing wrong with the Constitution	12,
Other (SPONTANEOUS)	13,
DK	14,

EB62.1 QA3 MODIFIED

IF "OPPOSED", CODE 3 OR 4 IN QA4

QA6 For what reasons are you opposed to the European Constitution?

(DO NOT READ OUT - CODE ALL SPONTANEOUS ANSWERS)

The Constitution goes too far/advances too quickly	1,
Loss of national sovereignty	2,
The Constitution does not go far enough	3,
Economically speaking, the Constitution is too liberal	4,
Not enough social Europe	5,
Too technocratic/juridical/too much regulation	6,
Lack of information	7,
Too complex	8,
Does not want Turkey in the European Union/Opposition to further enlargement	9,
Not democratic enough	10,
Opposes the national Government/certain political parties	11,
I am against Europe/European construction/European integration	12,
I do not see what is positive in this Constitution / nothing good about the Constitution	13,
Other (SPONTANEOUS)	14,
DK	15,

EB62.1 QA4 MODIFIED

ASK ALL

QA7 In your opinion, would you say that the United States tends to play a positive role, a negative role or neither a positive nor negative role regarding...?

	(READ OUT)	POSITIVE	NEGATIVE	NEITHER POSITIVE NOR NEGATIVE	DK
1	peace in the world	1	2	3	4
2	the fight against terrorism	1	2	3	4
3	growth of the world economy	1	2	3	4
4	the fight against poverty in the world	1	2	3	4
5	protection of the environment	1	2	3	4

EB62.0 Q41

QA8	And in your opinion, does the European Union tend to play a positive role, a negative role or neither positive nor negative role regarding...?
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(READ OUT)	POSITIVE	NEGATIVE	NEITHER POSITIVE NOR NEGATIVE	DK
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1	peace in the world	1	2	3	4
2	the fight against terrorism	1	2	3	4
3	the growth of the world economy	1	2	3	4
4	the fight against poverty in the world	1	2	3	4
5	the protection of the environment	1	2	3	4

EB62.0 Q42

Thinking now about agriculture

DO NOT ASK QB1 TO QC13 IN BULGARIA AND ROMENIA

QB1 European Union agricultural policy aims to benefit consumers as well as farmers. With which of the following statements do you agree?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

It ensures that the food you buy is safe to eat	1,
It ensures that the food you buy is good quality	2,
It ensures that the food you buy is healthy	3,
It ensures that the food you buy is reasonably priced	4,
It ensures that you have enough information about the geographical area where your food comes from	5,
It ensures that you have enough information about how the food was produced and processed	6,
It ensures that farm animals are well treated	7,
It favours consumers rather than farmers	8,
It favours farmers rather than consumers	9,
It favours equally farmers and consumers	10,
None of these (SPONTANEOUS)	11,
DK	12,

EB57.0 Q2

QB2 In your opinion, which of the following should be the 3 main priorities of the European Union in terms of agriculture policy?

(SHOW CARD - READ OUT - MAX. 3 ANSWERS)

Ensure stable and adequate incomes for farmers	1,
Make European agriculture more competitive on world markets	2,
Help farmers to adapt their production to consumer's expectations	3,
Favour and improve life in the countryside	4,
Reduce development gaps between regions	5,
Encourage the diversification of agricultural products and activities	6,
Favour methods of organic production	7,
Promote the respect of environment	8,
Protect the specificity and taste of European agricultural products	9,
Protect small or medium sized farms	10,
Ensure that agricultural products are healthy and safe	11,
Protect the welfare of farm animals	12,
None of these (SPONTANEOUS)	13,
DK	14,

EB57.0 Q3 MODIFIED

QB3 And do you think that the European Union's agricultural policy currently plays its role fairly well or fairly badly to...?

(SHOW CARD)

	(READ OUT)	FAIRLY WELL	FAIRLY BADLY	DK
1	ensure stable and adequate incomes for farmers	1	2	3
2	make European agriculture more competitive on world markets	1	2	3
3	help farmers to adapt their production to consumer's expectations	1	2	3
4	favour and improve life in the countryside	1	2	3
5	reduce development gaps between regions	1	2	3
6	encourage the diversification of agricultural products and activities	1	2	3
7	favour methods of organic production	1	2	3
8	promote the respect of environment	1	2	3
9	protect the specificity and taste of European agricultural products	1	2	3
10	protect small or medium sized farms	1	2	3
11	ensure that agricultural products are healthy and safe	1	2	3
12	protect the welfare of farm animals	1	2	3

EB57.0 Q4 MODIFIED

QB4 The European Union is subsidising agricultural products less and less. However, it is granting more funds for the protection and development of the overall rural economy and for direct support to farmers. Do you think that this development is...?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

a very good thing	1
a fairly good thing	2
a fairly bad thing	3
a very bad thing	4
Neither good nor bad thing (SPONTANEOUS)	5
DK	6

EB57.0 Q5

Now, thinking about the attitudes towards Development aid

QC1 In your opinion, is it very important, fairly important, not very important or not at all important to help people in poor countries in Africa, Latin America, Asia, etc. to develop?

(READ OUT - ONE ANSWER ONLY)

- | | |
|----------------------|---|
| Very important | 1 |
| Fairly important | 2 |
| Not very important | 3 |
| Not at all important | 4 |
| DK | 5 |

EB58.2 Q73a

QC2 Have you heard of the Millennium Development Goals?

(ONE ANSWER ONLY)

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

EB62.2 NEW

QC3 In the year 2000, heads of State and Government representing all countries in the world agreed to achieve a number of goals to improve the lives of people in developing countries by the year 2015. These are called the Millennium Development Goals. I am now going to read you these goals. For each goal, please tell me how likely you think that it will be achieved by 2015.

(SHOW CARD)

(READ OUT)	DEFINITELY	PROBABLY	PROBABLY NOT	DEFINITELY NOT	DK
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	(READ OUT)	DEFINITELY	PROBABLY	PROBABLY NOT	DEFINITELY NOT	DK
1	Reduce extreme poverty and hunger	1	2	3	4	5
2	Achieve universal primary education	1	2	3	4	5
3	Promote gender equality and empower women	1	2	3	4	5
4	Reduce child mortality	1	2	3	4	5
5	Reduce the number of women who die as a result of child birth	1	2	3	4	5
6	Combat HIV/AIDS, malaria and other diseases	1	2	3	4	5
7	Ensure a sustainable environment	1	2	3	4	5
8	Develop fairer access to wealthy countries' markets for developing countries	1	2	3	4	5
9	Increase development aid to countries committed to reducing poverty	1	2	3	4	5
10	Cancel developing countries' debts to wealthy countries	1	2	3	4	5

EB62.2 NEW

QC4a Here is a list of possible actions which our Government could undertake to help developing countries achieve the Millennium Development Goals. Please tell me, which of these actions is, in your opinion, the most important ?

QC4b And the second most important ?

QC4c And the third most important ?

(SHOW CARD - ONLY ONE ANSWER PER COLUMN - IF "NONE" OR "DK" IN QC4a, DO NOT ASK QC4b AND QC4c AND GO TO QC5 - IF "NONE" OR "DK" IN QC4b, DO NOT ASK QC4c AND GO TO QC5)

(READ OUT)	QC4a	QC4b	QC4c
	FIRSTLY	SECONDLY	THIRDLY
Cancel developing countries' debts to (OUR COUNTRY)	1	1	1
Promote more private investments in developing countries	2	2	2
Reduce the possibility of armed conflict and war	3	3	3
Increase development aid to countries committed to poverty reduction to meet internationally agreed aid targets	4	4	4
Provide training and technical expertise to developing countries	5	5	5
Make sure that developing countries get fairer access to European markets for their agricultural, fishery and textile products	6	6	6
Implement international environment agreements	7	7	7
None of these (SPONTANEOUS)	8	8	8
DK	9	9	9

EB62.2 NEW

QC5 Do you think the (NATIONALITY) Government helps poor people in Africa, Latin America, Asia, etc. to develop? We are not talking here about humanitarian aid (that is assistance provided in emergency situations like war, famine, etc.), but about development aid.

(ONE ANSWER ONLY)

Yes	1
No	2
DK	3

EB58.2 Q74a

QC6 Do you think that the share of its budget that the (NATIONALITY) Government dedicates to development aid is...?

(READ OUT - ONE ANSWER ONLY)

- | | |
|-------------|---|
| too big | 1 |
| too small | 2 |
| about right | 3 |
| DK | 4 |

EB62.2 NEW

QC7 And do you think that the European Commission helps poor people in Africa, Latin America, Asia, etc. to develop?

(ONE ANSWER ONLY)

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |
| DK | 3 |

EB58.2 Q75a MODIFIED

IF "YES", CODE 1 IN QC7

QC8 The European Commission has devoted 8% of its budget in 2003 to development aid in Africa, Latin America, Asia, etc. Do you think that, this share is...?

(READ OUT - ONE ANSWER ONLY)

- | | |
|-------------|---|
| too big | 1 |
| too small | 2 |
| about right | 3 |
| DK | 4 |

EB62.2 NEW

ASK ALL EXCEPT IN BULGARIA AND ROMENIA

QC9 Thinking about development aid provided by the (NATIONALITY) Government, is this aid making any difference to improving the lives of poor people in developing countries (Africa, Latin America, Asia, etc.)?

(ONE ANSWER ONLY)

- Yes 1
- No 2
- DK 3

EB58.2

QC10 Who, do you think, is best placed to help poor people in ... to develop?

(SHOW CARD - ONE ANSWER PER LINE)

	(READ OUT)	EUROPE	THE UNITED STATES	JAPAN	ANOTHER COUNTRY	DK
1	Africa	1	2	3	4	5
2	Latin America	1	2	3	4	5
3	Asia	1	2	3	4	5

EB58.2 Q77a MODIFIED

IF "UNITED STATES", "JAPAN" OR "ANOTHER COUNTRY", CODE 2, 3 OR 4 IN QC10.1

QC11 From this list, why do you think is Europe less well placed than the United States or Japan or another country to help poor people in Africa?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

They (the United States, Japan or another country) are wealthier, stronger than Europe	1,
They (the United States, Japan or another country) have a greater economic interest in Africa than does Europe	2,
They (the United States, Japan or another country) have a greater political interest in Africa than does Europe	3,
They (the United States, Japan or another country) take advantage of poor countries	4,
They (the United States, Japan or another country) are more involved in foreign affairs	5,
The United States has more political and economic relationships with developing countries in Africa	6,
There are also poor regions in Europe which should be helped first	7,
Europe is neither united enough nor developed enough to help Africa	8,
Europe is too small to help Africa	9,
Europe has never been interested in helping Africa	10,
Europe has done enough to help Africa	11,
Other reasons (SPONTANEOUS)	12,
DK	13,

EB58.2 Q77d MODIFIED

ASK ALL EXCEPT IN BULGARIA AND ROMENIA

QC12 In which 3 areas can European Union development aid be the most effective?

(SHOW CARD - READ OUT - MAX. 3 ANSWERS)

Drugs	1,
Overpopulation	2,
Controlling legal or illegal immigration	3,
Development of a sustainable environment and managing natural resources	4,
AIDS and other diseases	5,
Trade development	6,
Education in developing countries	7,
Reducing inequality between men and women in developing countries	8,
Quality of social services in the developing countries	9,
Development of the private sector and of foreign investment in developing countries	10,
Respecting human rights in developing countries	11,
Reducing poverty in developing countries	12,
Reducing the gap between the developing countries and ours from the point of view of access to new technologies	13,
Unemployment in (OUR COUNTRY)	14,
Terrorism	15,
None of these (SPONTANEOUS)	16,
DK	17,

EB58.2 Q78 MODIFIED

QC13 For each of the following statements, could you please tell me if you tend to agree or disagree.

(SHOW CARD)

(READ OUT)	TEND TO AGREE	TEND TO DISAGREE	DK
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	(READ OUT)	TEND TO AGREE	TEND TO DISAGREE	DK
1	Development aid provided by the European Union contributes to contain regional conflicts	1	2	3
2	Development aid provided by the European Union contributes to making benefiting countries more democratic	1	2	3
3	The European Union has to continue to provide development aid, even to countries linked to international terrorism	1	2	3
4	The level of aid provided has to be linked to meeting sustainable development targets in these countries	1	2	3
5	The level of aid has to be linked to the efforts these countries make to encourage and sustain democracy	1	2	3
6	Development aid provided by the European Union can take any form except supplying armaments	1	2	3

EB58.2 Q79

And thinking about Social Capital

ASK ALL, BULGARIA AND ROMENIA INCLUDED

QD1 For each of the following, please tell me if you are very satisfied, fairly satisfied, not very satisfied or not at all satisfied?

(SHOW CARD - ROTATE ITEMS 1 TO 11 - ONE ANSWER PER LINE)

(READ OUT)	VERY SATISFIED	FAIRLY SATISFIED	NOT VERY SATISFIED	NOT AT ALL SATISFIED	NOT RELEVANT (SPONTANEOUS)	DK
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		1	2	3	4	5	6
1	Your life in general	1	2	3	4	5	6
2	Your own health	1	2	3	4	5	6
3	Your family life	1	2	3	4	5	6
4	Your social life	1	2	3	4	5	6
5	Your relationship with people you work with	1	2	3	4	5	6
6	Your personal safety	1	2	3	4	5	6
7	Your financial situation	1	2	3	4	5	6
8	Your home, housing	1	2	3	4	5	6
9	Your neighbourhood	1	2	3	4	5	6
10	The quality of the tap water	1	2	3	4	5	6
11	The air quality	1	2	3	4	5	6
12	Your current job	1	2	3	4	5	6
13	The way democracy works in (OUR COUNTRY)	1	2	3	4	5	6

EB62.2 NEW

QD2 For each of the following public services, please tell me if you are very satisfied, fairly satisfied, not very satisfied or not at all satisfied.

(SHOW CARD)

	(READ OUT)	VERY SATISFIED	FAIRLY SATISFIED	NOT VERY SATISFIED	NOT AT ALL SATISFIED	DK
1	Access to public transport	1	2	3	4	5
2	Quality of public transport	1	2	3	4	5
3	Access to the educational system	1	2	3	4	5
4	Quality of the educational system	1	2	3	4	5
5	Access to the health system	1	2	3	4	5
6	Quality of the health system	1	2	3	4	5
7	Access to social housing	1	2	3	4	5
8	Quality of social housing	1	2	3	4	5
9	Access to continuous training	1	2	3	4	5
10	Quality of continuous training	1	2	3	4	5
11	Access to childcare facilities	1	2	3	4	5
12	Quality of childcare facilities	1	2	3	4	5

EB62.2 NEW

QD3 Generally speaking, would you say that most people can be trusted, or that you can't be too careful in dealing with people?

(READ OUT - ONE ANSWER ONLY)

Most people can be trusted	1
You can't be too careful	2
It depends (SPONTANEOUS)	3
DK	4

EB62.2 NEW

QD4 How important is each of the following in your life? Would you say it is very important, fairly important, not very important or not at all important in your life?

(SHOW CARD)

	(READ OUT)	VERY IMPORTANT	FAIRLY IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	DK
1	Family	1	2	3	4	5
2	Friends	1	2	3	4	5
3	Leisure time	1	2	3	4	5
4	Politics	1	2	3	4	5
5	Religion	1	2	3	4	5
6	Your job	1	2	3	4	5
7	Voluntary work	1	2	3	4	5

EB62.2 NEW

QD5 How often do you...?

(SHOW CARD)

	(READ OUT)	SEVERAL TIMES A WEEK	ONCE A WEEK	TWO OR THREE TIMES A MONTH	ONCE A MONTH	LESS THAN ONCE A MONTH	NEVER	DK
1	meet socially with friends	1	2	3	4	5	6	7
2	meet work colleagues outside working time	1	2	3	4	5	6	7
3	meet socially with neighbours	1	2	3	4	5	6	7

EB62.2 NEW

QD6 In which of the following situations would you be able to rely on friends, work colleagues, neighbours or acquaintances to receive help or support? (Please note that we do not mean people who would be paid for it)

(SHOW CARD - MULTIPLE ANSWER POSSIBLE)

Help with household tasks, shopping, gardening, etc.	1,
Occasional care for a dependant member of your household (child, elderly, disabled, etc.)	2,
Personal care including washing, dressing, eating, etc.	3,
Help with paperwork for getting social benefits, prepare tax returns, getting a phone or another service, etc.	4,
Discuss personal problems	5,
Borrow money	6,
Borrow valuable goods (car, use of house, lawn mower, electric drill, etc.)	7,
Help in case you were threatened, harassed or assaulted	8,
None of these situations (SPONTANEOUS)	9,
DK	10,

EB62.2 NEW

QD7 And in which of the following situations did you, yourself, help or support friends, work colleagues, neighbours or other acquaintances in the past twelve months? (Please note that we do not mean help provided in the context of a formal organisation, or help you have been paid for)

(SHOW CARD - MULTIPLE ANSWER POSSIBLE)

Help someone with household tasks, shopping, gardening, etc.	1,
Occasional care for a dependant person living in someone's household (child, elderly, disabled, etc.)	2,
Personal care including washing, dressing, eating, etc.	3,
Help with paperwork for getting social benefits, prepare tax returns, getting a phone or another service, etc.	4,
Discuss personal problems	5,
Lend money to someone	6,
Lend valuable goods (car, use of house, lawn mower, electric drill, etc.) to someone	7,
Help in case someone you know were threatened, harassed or assaulted	8,
None of these situations (SPONTANEOUS)	9,
DK	10,

EB62.2 NEW

QD8 Not counting anything you do for your family, in your work, or within voluntary organisations, how often do you actively provide help for other people?

(READ OUT - ONE ANSWER ONLY)

Several times a week	1
Once a week	2
Several times a month	3
Once a month	4
Less than once a month	5
Never	6
DK	7

EB62.2 NEW

QD9a Now, I would like you to look carefully at the following list of organisations and activities. Please, say in which, if any, you are a member.

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE - SELECT ALL THAT APPLIES)

A sports club or club for outdoor activities (recreation organisation)	1,
Education, arts, music or cultural association	2,
A trade union	3,
A business or professional organisation	4,
A consumer organisation	5,
An international organisation such as development aid organisation or human rights organisation	6,
An organisation for the environmental protection, animal rights, etc.	7,
A charity organisation or social aid organisation	8,
A leisure association for the elderly	9,
An organisation for the defence of elderly rights	10,
Religious or church organisation	11,
Political party or organisation	12,
Organisation defending the interest of patients and/or disabled	13,
Other interest groups for specific causes such as women, people with specific sexual orientation or local issues	14,
None of these (SPONTANEOUS)	15,
DK	16,

EB62.2 NEW

QD9b And to which, if any, do you donate money? (We do not talk about any membership fees)

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE - SELECT ALL THAT APPLIES)

A sports club or club for outdoor activities (recreation organisation)	1,
Education, arts, music or cultural association	2,
A trade union	3,
A business or professional organisation	4,
A consumer organisation	5,
An international organisation such as development aid organisation or human rights organisation	6,
An organisation for the environmental protection, animal rights, etc.	7,
A charity organisation or social aid organisation	8,
A leisure association for the elderly	9,
An organisation for the defence of elderly rights	10,
Religious or church organisation	11,
Political party or organisation	12,
Organisation defending the interest of patients and/or disabled	13,
Other interest groups for specific causes such as women, people with specific sexual orientation or local issues	14,
None of these (SPONTANEOUS)	15,
DK	16,

EB62.2 NEW

QD9c And, for which, if any, do you currently participate actively or do voluntary work?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE - SELECT ALL THAT APPLIES)

A sports club or club for outdoor activities (recreation organisation)	1,
Education, arts, music or cultural association	2,
A trade union	3,
A business or professional organisation	4,
A consumer organisation	5,
An international organisation such as development aid organisation or human rights organisation	6,
An organisation for the environmental protection, animal rights, etc.	7,
A charity organisation or social aid organisation	8,
A leisure association for the elderly	9,
An organisation for the defence of elderly rights	10,
Religious or church organisation	11,
Political party or organisation	12,
Organisation defending the interest of patients and/or disabled	13,
Other interest groups for specific causes such as women, people with specific sexual orientation or local issues	14,
None of these (SPONTANEOUS)	15,
DK	16,

EB62.2 NEW

IF "DO VOLUNTARY WORK", CODE 1 TO 14 IN QD9c

QD10 When participating in or collaborating with voluntary activities, would you say that the use of the following communication tools is very important, fairly important, not very important, or not at all important?

	(READ OUT)	VERY IMPORTANT	FAIRLY IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	DK
1	The Internet	1	2	3	4	5
2	Mobile phone (GSM, cellular, handy, etc.)	1	2	3	4	5

EB62.2 NEW

ASK ALL

QD11 Some people have extra family responsibilities because they look after someone who is dependant and need help or care because this person is long-term ill, handicapped, disabled, etc. Do you provide regular care to someone in this situation who is...?

(READ OUT) YES NO DK

1	aged 19 or under	1	2	3
2	between 20 and 64	1	2	3
3	65 or over	1	2	3

EB62.2 NEW

QD12 Imagine an elderly father or mother who lives alone. In your opinion, what do you think would be best if this person could no longer manage to live on his/her own?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

He/she should come live with one of his/her children	1
One of his/her children should move into their house in order to provide him/her with the necessary care	2
One of his/her children should regularly visit their home, in order to provide him/her with the necessary care	3
Public or private service providers should visit their home and provide him/her with appropriate health care and services	4
He/she should move to an old people's home or a nursing home	5
It depends (SPONTANEOUS)	6
DK	7

EB62.2 NEW

QD13 In general, who do you think should mainly be responsible for paying the care of elderly parents?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

The elderly parents themselves	1
The family	2
The State or other public authority (local Government, Social Security, etc.)	3
Everyone equally (SPONTANEOUS)	4
Other (SPONTANEOUS)	5
DK	6

EB62.2 NEW

QD14 And now on to another topic. In general how often do you discuss politics and current affairs?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Never	1
Less than once a month	2
Once a month	3
Several times a month	4
Once a week	5
Several times a week	6
Every day	7
DK	8

EB62.2 NEW

QD15 Do you feel close to any particular party?

(ONE ANSWER ONLY)

Yes	1
No	2
DK	3

EB62.2 NEW

QD16 Would you take an active role in a group involved with political issues? Would you say...?

(READ OUT - ONE ANSWER ONLY)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

EB62.2 NEW

QD17 Which of the following, if any, have you done during the last twelve months?

(SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

Contacted a politician or another elected representative	1,
Worked in a political party	2,
Worked in an interest group or social organisation	3,
Worn or displayed a particular political campaign badge/sticker	4,
Signed a petition	5,
Taken part in a lawful public demonstration	6,
Participated in illegal protest activities	7,
Boycotted certain products	8,
Deliberately bought certain products for political, ethical or environmental reasons	9,
Participated in strikes	10,
Voted in national elections	11,
None of these (SPONTANEOUS)	12,
DK	13,

EB62.2 NEW

QD18 In your opinion, which 3 of the following behaviours are the most important for being a good citizen?

(SHOW CARD - READ OUT - MAX. 3 ANSWERS)

Always be willing to help fellow citizens in need of help	1,
Always vote in elections	2,
Never claim Government benefits to which a person is not entitled to	3,
Always obey laws and regulations	4,
Always paying your taxes	5,
Never encourage black market working/moonlighting (when paying for goods or services, etc.)	6,
Never buy stolen goods	7,
Never accept a bribe	8,
None of these (SPONTANEOUS)	9,
DK	10,

EB62.2 NEW

QD19	Have you ever felt discriminated against over the last twelve months because of your sex, racial and/or ethnic origin, religion, disability, age or sexual orientation?
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(READ OUT)	YES	NO	DK
------------	-----	----	----

1	at school, college or University	1	2	3
2	at the workplace or when looking for a job	1	2	3
3	when getting around, shopping or going out	1	2	3
4	when using public services or contacting public authorities	1	2	3
5	when looking for housing	1	2	3

EB62.2 NEW

Now, thinking about information and communication technologies and the workplace

ASK QE1 TO QE12 ONLY IN BULGARIA AND ROMENIA

QE1 Among the following devices, which are the 3 most important for your personal life?

(SHOW CARD - READ OUT - MAX. 3 ANSWERS)

Telephone (fixed line)	1,
Mobile phone (GSM, Handy, etc.)	2,
SMS (on mobile phone)	3,
Fax	4,
Desk Computer	5,
Laptop computer	6,
The Internet	7,
E-mail	8,
Television	9,
Video/DVD player	10,
Personal organiser/PDA	11,
None of these (SPONTANEOUS)	12,
DK	13,

EB62.1 QE1

IF "CURRENTLY WORK", CODE 5 TO 18 IN D15a

QE2 Among the following devices, which are the 3 most important for your professional life?

(SHOW CARD - READ OUT - MAX. 3 ANSWERS)

Telephone (fixed line)	1,
Mobile phone (GSM, Handy, etc.)	2,
SMS (on mobile phone)	3,
Fax	4,
Desk computer	5,
Laptop computer	6,
The Internet	7,
E-mail	8,
Television	9,
Video/DVD player	10,
Personal organiser/PDA	11,
None of these (SPONTANEOUS)	12,
DK	13,

EB62.1 QE2

IF "DESK COMPUTER" OR "LAPTOP COMPUTER" OR "THE INTERNET" OR "E-MAIL",
CODE 5, 6, 7 OR 8 IN QE1 OR QE2 -OTHERS GO TO QE10

QE3 Where do you use a computer (including e-mail and/or the Internet)?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

At work	1,
At home, for your work	2,
At home, for your private life	3,
At school	4,
At university	5,
In a friend's house	6,
At a public place	7,
In Internet cafés/cybercafés	8,
Elsewhere (SPONTANEOUS)	9,
DK	10,

EB62.1 QE3

ASK ALL IN BULGARIA AND ROMENIA

QE4 Among the following, for what purposes do you use a computer?

(SHOW CARD - READ OUT - ROTATION - MULTIPLE ANSWERS POSSIBLE)

Word processing	1,
Spreadsheet and database management (accounting, statistics, calculating, etc.)	2,
Graphical applications (presentations, designing, desk top publishing, photo/image editing, etc.)	3,
Programming	4,
Communication (e-mails, newsgroups, chat rooms, etc.)	5,
The Internet	6,
Leisure (playing games, entertainment, music, video, etc. - online or offline)	7,
DK	8,

EB62.1 QE4

QE5 Among the following, for which purposes do you use the Internet?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Looking for information	1,
Consulting public services	2,
Looking for health-related information and services	3,
Communication (e-mails, newsgroups, virtual communities, etc.)	4,
Booking, buying online, etc. (e-commerce)	5,
Education and/or training	6,
Leisure (playing games, entertainment, music, video, etc.)	7,
Looking for a job	8,
Internet banking	9,
You do not use the Internet (SPONTANEOUS)	10,
DK	11,

EB62.1 QE5

QE6 Where did you acquire the most important skills to use Information and Communication Technologies (computer, the Internet, e-mail, etc.)?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

In a training course paid for by your employer	1,
In a training course paid for by a government agency	2,
In a training course paid for by yourself	3,
At work, in a training course organised inside the company/organisation	4,
At work, on your own or with the assistance of colleagues	5,
In a job placement	6,
At a public access point (a local agency, a library, etc.)	7,
In an Internet café/a cybercafé	8,
On your own at home	9,
At school	10,
At university	11,
With friends/relatives	12,
At a club or in an association	13,
Other (SPONTANEOUS)	14,
DK	15,

EB62.1 QE6

IF "RECEIVED FORMAL TRAINING", CODE 1 TO 4 IN QE6

QE7 Thinking about your last specific Information and Communication Technology training, it took place...

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

last month	1
2-3 months ago	2
4-5 months ago	3
6 months – 1 year ago	4
1-2 years ago	5
more than 2 years ago	6
I did not receive any specific training (SPONTANEOUS)	7
DK	8

EB62.1 QE7

IF USE A COMPUTER "AT WORK" OR "AT HOME FOR WORK", CODE 1 OR 2 IN QE3 - OTHERS GO TO QE10

QE8 Could you tell me to what extent you agree or disagree with the impact of the use of Information and Communication Technology on your work?

(SHOW CARD)

	(READ OUT)	FULLY AGREE	TEND TO AGREE	TEND TO DISAGREE	FULLY DISAGREE	DK
1	You have more skills in your job	1	2	3	4	5
2	You have more responsibilities in your job	1	2	3	4	5
3	You carry out your job more effectively	1	2	3	4	5
4	It is easier to combine work and personal life	1	2	3	4	5
5	You have less stress in your job	1	2	3	4	5
6	You experience more job satisfaction	1	2	3	4	5
7	You have a better chance of being rewarded or promoted	1	2	3	4	5

EB62.1 QE8

ASK ALL IN BULGARIA AND ROMENIA

QE9 Which of the following would be most useful for you to work more efficiently?

(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Basic training for computer skills	1,
Advanced training for computer skills	2,
Training for e-mail and Internet use	3,
Specific training on how computers can help me in my job	4,
Specific software to help me in my job	5,
Networking facilities and software for project management	6,
Software which is easier to use	7,
Better hardware	8,
Better internet security (less spam, viruses, etc.)	9,
Other (SPONTANEOUS)	10,
DK	11,

EB62.1 QE9

IF "WORK CURRENTLY", CODE 5 TO 18 IN D15a

Telework occurs when paid workers (employees or self-employed) carry out all, or part of, their work away from their employer's normal places of activity, for example from home or on the move, using information and communication technologies.

QE10 Do you currently telework?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Yes, occasionally/in addition to my normal working hours	1
Yes, 1 day per week from home	2
Yes, 1 day per week from another location	3
Yes, 2-3 days per week from home	4
Yes, 2-3 days per week from another location	5
Yes, more than 3 days per week from home	6
Yes, more than 3 days per week from another location	7
No	8
DK	9

EB62.1 QE10

IF "DO NOT TELEWORK", CODE 8 IN QE10

QE11 Which of the following best explain why you do not telework?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Because this option is not available from my employer	1
Because my work is not suitable for teleworking	2
I am not interested in teleworking	3
I never really thought about it	4
Other (SPONTANEOUS)	5
DK	6

EB62.1 QE11

IF "DO TELEWORK", CODE 1 TO 7 IN QE10

QE12 What are the 3 most important advantages of teleworking for you?

(SHOW CARD - READ OUT - MAX. 3 ANSWERS)

You have more skills in your job	1,
You have more responsibilities in your job	2,
You carry out your job more effectively	3,
It is easier to combine work and personal life	4,
It reduces the need to commute	5,
You have less stress in your job	6,
You experience more job satisfaction	7,
You have a better chance of being rewarded or promoted	8,
You have better independence in your work	9,
Other (SPONTANEOUS)	10,
DK	11,

EB62.1 QE12

DEMOGRAPHICS

ASK ALL

D1 In political matters people talk of "the left" and "the right". How would you place your views on this scale?

(SHOW CARD) - (INT.: DO NOT PROMPT - IF CONTACT HESITATES, TRY AGAIN)

LEFT						RIGHT			
1	2	3	4	5	6	7	8	9	10

Refusal 11

DK 12

EB62.1 D1

NO QUESTIONS D2 TO D6

D7 Could you give me the letter which corresponds best to your own current situation?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Married	1
Remarried	2
Unmarried, currently living with partner	3
Unmarried, having never lived with a partner	4
Unmarried, having previously lived with a partner, but now on my own	5
Divorced	6
Separated	7
Widowed	8
Other (SPONTANEOUS)	9
Refusal (SPONTANEOUS)	10

EB62.1 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' - IF "NO FULL-TIME EDUCATION", CODE '98' - IF "DK", CODE '99')

EB62.1 D8

NO QUESTION D9

D10 Gender.

- | | |
|--------|---|
| Male | 1 |
| Female | 2 |

EB62.1 D10

D11 How old are you?

<input type="text"/>	<input type="text"/>
----------------------	----------------------

EB62.1 D11

NO QUESTION D12 TO D14

D15a b ASKED AFTER Q1

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

- | | |
|----------------------------|---|
| rural area or village | 1 |
| small or middle sized town | 2 |
| large town | 3 |
| DK | 4 |

EB62.1 D25

NO QUESTIONS D26 TO D39

D40a1 Could you tell me how many people aged 15 to 24 live in your household, yourself included?

(INT.: READ OUT - WRITE DOWN)

<input type="text"/>	<input type="text"/>
----------------------	----------------------

EB62.1 D40a MODIFIED

D40a2 Could you tell me how many people aged 25 to 64 live in your household, yourself included?

(INT.: READ OUT - WRITE DOWN)

EB62.2 NEW

D40a3 Could you tell me how many people aged 65 or more live in your household, yourself included?

(INT.: READ OUT - WRITE DOWN)

EB62.2 NEW

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: READ OUT - WRITE DOWN - IF "NONE" PLEASE CODE '00')

EB62.1 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: READ OUT - WRITE DOWN - IF "NONE", PLEASE CODE '00')

EB62.1 D40c

D41 You personally, were you born...?

SHOW CARD - READ OUT - ONE ANSWER ONLY)

in (OUR COUNTRY)	1
in another member country of the European Union	2
in Europe, but not in a member country of the European Union	3
in Asia, in Africa or in Latin America	4
in Northern America, in Japan or in Oceania	5
Refusal (SPONTANEOUS)	6

EB62.1 D41

DO NOT ASK ITEM 4 in BG and RO

D42 Which of these proposals corresponds to your situation?

(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Your mother and your father were born in (OUR COUNTRY)	1
One of your parents was born in (OUR COUNTRY) and the other was born in another Member State of the European Union	2
Your mother and your father were born in another Member State of the European Union	3
At least one of your parents was born outside of the European Union	4
DK/Refusal (SPONTANEOUS)	5

EB62.1 D42

D43a Fixed telephone available in the household?

D43b Mobile telephone available in the household?

	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB62.1 D43a D43b

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

<input type="text"/>	<input type="text"/>	DAY	<input type="text"/>	<input type="text"/>	MONTH
----------------------	----------------------	-----	----------------------	----------------------	-------

EB62.1 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)

<input type="text"/>	<input type="text"/>	HOUR	<input type="text"/>	<input type="text"/>	MINUTES
----------------------	----------------------	------	----------------------	----------------------	---------

EB62.1 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

<input type="text"/>	<input type="text"/>	<input type="text"/>	MINUTES
----------------------	----------------------	----------------------	---------

EB62.1 P3

P4 Number of persons present during the interview, including interviewer

Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB62.1 P4

P5 Respondent cooperation

Excellent	1
Fair	2
Average	3
Bad	4

EB62.1 P5

P6 Size of locality

(LOCAL CODES)

<input type="text"/>	<input type="text"/>
----------------------	----------------------

EB62.1 P6

P7 Region

(LOCAL CODES)

--	--

EB62.1 P7

P8 Postal code

--	--	--	--	--	--	--	--	--

EB62.1 P8

P9 Sample point number

--	--	--	--	--	--	--	--	--

EB62.1 P9

P10 Interviewer number

--	--	--	--	--	--	--	--	--

EB62.1 P10

P11 Weighting factor

--	--	--	--	--	--	--	--	--

EB62.1 P11

ASK ONLY in LU, BE, ES, FI, EE, LV and MT

P13 Language of interview

Language 1	1
Language 2	2
Language 3	3

EB62.1 P13

EUROBAROMETER 62.2 TECHNICAL SPECIFICATIONS

Between 22nd November and 19th December 2004, the TNS Opinion & Social, a consortium created between Taylor Nelson Sofres and EOS Gallup Europe, carried out wave 62.2 of the EUROBAROMETER, on request of the EUROPEAN COMMISSION, Directorate-General Press and Communication, Opinion Polls.

The EUROBAROMETER 62.2 covers the population of the respective nationalities of the European Union member States, resident in each of the member States and aged 15 years and over. The EUROBAROMETER 62.2 has also been conducted in 2 of the candidate countries (Bulgaria and Romania). In these countries, the survey covers the national population of citizens of the respective nationalities and the population of citizens of all the EU member States that are residents in those countries and have a sufficient command of one of the respective national language(s) to answer the questionnaire. The basic sample design applied in all States is a multi-stage, random (probability) one. In each country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

In order to do so, the sampling points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the countries surveyed according to the EUROSTAT NUTS II (or equivalent) and according to the distribution of the resident population of the respective nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses were selected as every Nth address by standard "random route" procedures, from the initial address. In each household, the respondent was drawn, at random (following the "closest birthday rule"). All interviews have been conducted face-to-face in people's home and in the appropriate national language. As far as the data capture is concerned, CAPI (*Computer Assisted Personal Interview*) was used in those countries where this technique was available.

ABBREVIATIONS	COUNTRIES	INSTITUTES	N° INTERVIEWS	FIELDWORK DATES	POPULATION 15+
AT	Austria	Österreichisches Gallup-Institute	1.030	30-11 / 19-12-2004	6.679.444
BE	Belgium	TNS Dimarso	1.011	01-12 / 19-12-2004	8.598.982
DK	Denmark	TNS Gallup DK	1.011	29-11 / 19-12-2004	4.380.063
FR	France	TNS Sofres	1.004	27-11 / 19-12-2004	44.010.619
FI	Finland	TNS Gallup OY	1.028	26-11 / 19-12-2004	4.279.286
DE	Germany	TNS Infratest	1.533	26-11 / 14-12-2004	64.174.295
EL	Greece	TNS ICAP	1.000	27-11 / 18-12-2004	8.674.230
UK	United Kingdom	TNS UK	1.366	26-11 / 19-12-2004	47.685.578
IE	Ireland	TNS MRBI	1.000	26-11 / 19-12-2004	3.089.775
IT	Italy	TNS Abacus	1.005	02-12 / 19-12-2004	49.208.000
LU	Luxembourg	TNS ILReS	510	25-11 / 16-12-2004	367.199
NL	The Netherlands	TNS NIPO	1.016	22-11 / 15-12-2004	13.242.328
PT	Portugal	TNS EUROTESTE	1.000	01-12 / 19-12-2004	8.080.915
ES	Spain	TNS Demoscopia	1.045	24-11 / 18-12-2004	35.882.820
SE	Sweden	TNS GALLUP	1.009	24-11 / 14-12-2004	7.376.680
CY	Rep. Of Cyprus	Synovate	500	01-12 / 17-12-2004	552.213
CZ	Czech Rep.	TNS Aisa	1.120	26-11 / 13-12-2004	8.571.710
EE	Estonia	Emor	1.000	01-12 / 17-12-2004	887.094
HU	Hungary	TNS Hungary	1.000	25-11 / 18-12-2004	8.503.379
LV	Latvia	TNS Baltic Data House	1.000	27-11 / 19-12-2004	1.394.351
LT	Lithuania	TNS Gallup Lithuania	1.004	27-11 / 15-12-2004	2.803.661
MT	Malta	MISCO	500	24-11 / 16-12-2004	322.917
PL	Poland	TNS OBOP	1.000	29-11 / 17-12-2004	31.610.437
SK	Slovakia	TNS AISA SK	1.307	26-11 / 17-12-2004	4.316.438
SI	Slovenia	RM PLUS	1.000	29-11 / 19-12-2004	1.663.869
BG	Bulgaria	TNS BBSS	1.009	24-11 / 12-12-2004	6.695.512
RO	Romania	TNS CSOP	1.000	02-12 / 13-12-2004	18.145.036
TOTAL			25.978	22-11 / 19-12-2004	391.196.831

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from Eurostat population data or from national statistics offices. For all countries surveyed, a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. As such in all countries, gender, age, region and size of locality were introduced in the iteration procedure. For international weighting (i.e. EU averages), TNS Opinion & Social applies the official population figures as provided by EUROSTAT or national statistic offices. The total population figures for input in this post-weighting procedure are listed above.

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Observed percentages	10% or 90%	20% or 80%	30% or 70%	40% or 60%	50%
Confidence limits	± 1.9 points	± 2.5 points	± 2.7 points	± 3.0 points	± 3.1 points

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