Good morning / afternoon, I’m ____________ from COMPANY. I would like to ask you to participate in a brief survey among the citizens of the European Union. The survey is commissioned by the European Commission. Please help me with your answers, it will not take more than 10 minutes. The questionnaire is anonymous; your responses will be used to generate statistics for our country. You can refuse to answer to any of the questions if you wish so.

May I please speak to the person in your household, 15 years of age or older, who had the most recent birthday?

Q1. Please tell me for each of the following areas whether or not you expect the European Union to play a role to facilitate legislation:

<table>
<thead>
<tr>
<th>“R”</th>
<th>Expects</th>
<th>Does not expect</th>
<th>[DK/NA]</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Adoption of children from different member states</td>
<td>1</td>
<td>2</td>
<td>9</td>
</tr>
<tr>
<td>B Recognition of civil status certificates (birth certificate, marriage certificate) in another member state</td>
<td>1</td>
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</tr>
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<td>9</td>
</tr>
<tr>
<td>E Inheritance in another member state</td>
<td>1</td>
<td>2</td>
<td>9</td>
</tr>
</tbody>
</table>
Q2. And what kind of action do you think the European Union should carry out as a priority in the above mentioned areas? Do you prefer the European Union to:

1. Ensure recognition of such legal documents in any other member state
2. Establish standard formats for specific documents
3. Enhance mechanisms for translation of documents
9. [DK/NA]

Q3. What legal options should be available for couples who want to have a divorce in the European Union, if partners have different nationalities or if they live in a different country than their nationality?

1. People should be able to choose which country’s divorce law should apply: the law of the country where they currently live, or where they used to live, or that of their country of origin
2. People should be able to choose in which country the divorce proceeding will take place
3. Both options should be available
9. [DK/NA]

Q4. If a divorcing couple reached a friendly agreement on the distribution of belongings, should their agreement be automatically valid in any other European Union member state?

1. Yes
2. No
9. [DK/NA]

Q5. Do you believe this above mentioned issue of divorce could concern you or one of your relatives in the next 20 years?

1. Yes
2. No
9. [DK/NA]

Q6. Do you think it is necessary to ensure the recognition of testaments (Last Wills) in any other European Union member state different from the country of the deceased?

1. Yes
2. No
9. [DK/NA]

Q7. If you inherit from somebody, who owns belongings in another European Union member state, do you think it is rather easy or rather difficult to prove your rights?

1. Rather easy
2. Rather difficult
9. [DK/NA]
Q8. Do you plan to travel outside the European Union in the coming, let’s say, 3 years?  

[READ OUT - ONE ANSWER ONLY]

1 - Yes, for sure  
2 - Probably yes  
3 - Certainly not  
9 - [DK/NA]

Q9. If you need urgent help - you lose your passport, you are arrested, you find yourself in a natural catastrophe like the Tsunami - in a country where [COUNTRY] has no embassy, consulate what must you do to get administrative help?  

[READ OUT - ROTATE - ONE ANSWER ONLY]

1 - You have to contact the [COUNTRY] Ministry of Foreign Affairs or  
2 - You have to use the services of a travel agent or  
3 - You have to use the consular assistance by an Embassy, a Consulate of any other European Union Member State or  
4 - You have to use the consular assistance from the European Commission Delegation in that country?  
9 - [DK/NA]

Q10. Where do you prefer to receive the necessary assistance from, if you face serious trouble - e.g. being victim of a Tsunami - in a country where [COUNTRY] has no Embassy, Consulate?  

[READ OUT - ROTATE - ONE ANSWER ONLY]

1 - From your own country, even from a distance  
2 - From the Embassy, Consulate of any European Union country  
3 - From the Embassy, Consulate of a designated European Union country  
4 - From a designated central European Union service located in the country  
9 - [DK/NA]

Q11. Currently you can receive consular assistance from an Embassy, Consulate of any other European Union member States. If you are in such a situation, what kind of assistance would you like to receive at the first place?  

[READ OUT - ROTATE - ONE ANSWER ONLY]  

And secondly?  

[READ OUT - ROTATE - ONE ANSWER ONLY]

<table>
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<th>“R”</th>
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<th>Secondly</th>
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</tr>
<tr>
<td>E</td>
<td>The possibility to get legal aid</td>
<td>5</td>
</tr>
<tr>
<td>F</td>
<td>[DK/NA]</td>
<td>9</td>
</tr>
</tbody>
</table>
Socio Demographics

D1. Gender  [DO NOT ASK - MARK APPROPRIATE]
   [1] Male
   [2] Female

D2. How old are you?: [___] years old
   [00] [REFUSAL/NO ANSWER]

D3. How old were you when you stopped full-time education?:
   [Write in THE AGE WHEN EDUCATION WAS TERMINATED]
   [___] years old
   [00] [REFUSAL/NO ANSWER]
   [01] [NEVER BEEN IN FULL TIME EDUCATION]
   [99] [STILL IN FULL TIME EDUCATION]

D4. As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity? Does it mean that you are a(n)...
   [IF A RESPONSE TO THE MAIN CATEGORY IS GIVEN, READ OUT THE RESPECTIVE SUB-CATEGORIES - ONE ANSWER ONLY]
   - Self-employed
     → i.e.:  - farmer, forester, fisherman ................................................................. 11
              - owner of a shop, craftsman................................................................. 12
              - professional (lawyer, medical practitioner, accountant, architect,...)..... 13
              - manager of a company......................................................................... 14
              - other.................................................................................................. 15
   - Employee
     → i.e.:  - professional (employed doctor, lawyer, accountant, architect) ........ 21
              - general management, director or top management.......................... 22
              - middle management........................................................................... 23
              - Civil servant...................................................................................... 24
              - office clerk....................................................................................... 25
              - other employee (salesman, nurse, etc...).......................................... 26
   - Manual worker
     → i.e.:  - supervisor / foreman (team manager, etc...).............................. 31
              - Manual worker .................................................................................. 32
              - unskilled manual worker .................................................................... 33
              - other............................................................................................... 34
   - Without a professional activity
     → i.e.:  - looking after the home................................................................. 41
              - student (full time) .............................................................................. 42
              - retired ............................................................................................... 43
              - seeking a job .................................................................................... 44
              - other............................................................................................... 45
     - [ Refusal]............................................................................................. 99

D6. Are you ...?
   [READ OUT]
   1 - a citizen of the country where interviewed or
   2 - a citizen of another European Union member state or
   3- a citizen of a non-European Union country?
   9 - [Refusal]
DUAL FRAME WEIGHT VARIABLES:

ONLY IN POLAND:

D98a. Now, I would like you to think about the number of different fixed phone lines coming into your household. How many different telephone numbers come into your household?

[Open ended and code actual number]

0 - None
1 - One
2 -
7 - 7+
8 - [ DK]
9 - [ Refused]

D98b. Of these (response in D98a) phone numbers, how many are used exclusively for business purposes, or for electronic equipment, such as computers and fax machines?

[Open ended and code actual number]

0 - None
8 - [ DK]
9 - [ Refused]

IN ALL OTHER COUNTRIES:

D99a. Now, I would like you to think about the number of different fixed phone lines coming into your household. How many different telephone numbers come into your household that are listed in the telephone directory?

[Open ended and code actual number]

0 - None
1 - One
2 -
7 - 7+
8 - [ DK]
9 - [ Refused]

D99b. Of these (response in D99a) directory-listed phone numbers, how many are used exclusively for business purposes, or for electronic equipment, such as computers and fax machines?

[Open ended and code actual number]

0 - None
8 - [ DK]
9 - [ Refused]

Thank you for your time and cooperation!
FAMILY LAW

Q1. Dites-moi pour chacune des propositions suivantes si oui ou non, vous souhaitez que l’Union Européenne joue un rôle pour faciliter la législation:

- Souhaite ................................................................. 1
- Ne souhaite pas ..................................................... 2
- [NSP/SR] ............................................................... 9

a) Adoption d’enfants d’autres états membres ............................ 1
b) Reconnaissance d’actes d’état civil (certificat de naissance, certificat de mariage) dans d’autres états membres ............................... 2
c) Divorce dans un autre état membre ........................................ 3
d) Traitement de la tutelle des enfants dans d’autres états membres ...... 4
e) Succession dans un autre état membre ...................................... 5

SEULEMENT SI IL Y A AU MOINS UNE REPONSE “1” EN Q1

Q2. Quelles mesures pensez-vous que l’Union Européenne devrait conduire prioritairement dans les secteurs mentionnés ci-dessus? Préféreriez-vous que l’Union Européenne:

- Assure la reconnaissance de tels documents légaux dans n’importe quel autre état membre ................................................................. 1
- Etablit des formats standards pour des documents spécifiques ............ 2
- Améliore les mécanismes de traduction des documents .................... 3
- [NSP/SR] .................................................................................. 3

[READ OUT - ROTATE - UNE SEULE REPONSE POSSIBLE]

Q3. Quelles options juridiques devraient être proposées à des couples qui souhaitent divorcer au sein de l’Union Européenne, si les partenaires ont deux nationalités différentes ou s’ils vivent dans un pays autre que celui de leur nationalité?

[READ OUT - UNE SEULE REPONSE POSSIBLE]

FAMILY LAW

Q1. Please tell me for each of the following areas whether or not you expect the European Union to play a role to facilitate legislation:

- Expect ................................................................. 1
- Does not expect ..................................................... 2
- [DK/NA] ............................................................... 9

a) Adoption of children from different member states ................... 1
b) Recognition of civil status certificates (birth certificate, marriage certificate) in another member state ................................. 2
c) Divorce in another member state ............................................. 3
d) Child custody dealings in another member state ................. 4
e) Inheritance in another member state ...................................... 5

[READ OUT - ROTATE - ONE ANSWER ONLY] ONLY IF THERE IS AT LEAST ONE “1” ANSWER IN Q1

Q2. And what kind of action do you think the EUROPEAN UNION should carry out as a priority in the above mentioned areas? Do you prefer the EUROPEAN UNION to:

- Ensure recognition of such legal documents in any other member state 1
- Establish standard formats for specific documents ....................... 2
- Enhance mechanisms for translation of documents .................... 3
- [DK/NA] .................................................................................. 9

Q3. What legal options should be available for couples who want to have a divorce in the EUROPEAN UNION, if partners have different nationalities or if they live in a different country than their nationality?

[READ OUT - ONE ANSWER ONLY]
Les gens devraient pouvoir choisir la législation du pays qui devrait s’appliquer:
- la législation des pays où ils vivent actuellement, où ils habitaient auparavant ou celle du pays d’origine ........................................................................................................................................ 1
- Les gens devraient pouvoir choisir le pays dans lequel la procédure de divorce aura lieu ........................................................................................................... 2
- Les deux options devraient pouvoir être disponibles .................................................................................................................. 3
- [NSP/SR] ......................................................................................................................................................... 9

Q4. Si un couple en instance de divorce trouve un accord amiable concernant la répartition de leurs biens, cet accord devrait-il automatiquement s’appliquer dans tout autre pays membre? [LIRE - UNE SEULE REPONSE POSSIBLE]
- Oui .........................................................................................................................................................
- Non .......................................................................................................................................................
- [NSP/SR] ................................................................................................................................................

Q5. Pensez-vous que les éléments relatifs au divorce mentionnées auparavant pourraient s’appliquer à vous ou un de vos proches dans les 20 prochaines années ?
- Oui .........................................................................................................................................................
- Non .......................................................................................................................................................
- [NSP/SR] ................................................................................................................................................

Q6. Pensez-vous qu’il soit nécessaire d’assurer la reconnaissance des testaments dans d’autres pays membres de l’Union Européenne différents de celui du défunt?
- Oui .........................................................................................................................................................
- Non .......................................................................................................................................................
- [NSP/SR] ................................................................................................................................................

People should be able to choose which country’s divorce law should apply:
- the law of the country where they currently live, or where they used to live, or that of their country of origin ................................................................................................................................................. 1
- People should be able to choose in which country the divorce proceeding will take place ......................................................................................................................................................... 2
- Both options should be available ......................................................................................................................................................... 3
- [DK/NA] .......................................................................................................................................................

Q4. If a divorcing couple reached a friendly agreement on the distribution of belongings, should their agreement be automatically valid in any other EUROPEAN UNION member state? [READ OUT - ONE ANSWER ONLY]
- Yes .........................................................................................................................................................
- No .......................................................................................................................................................
- [DK/NA] ................................................................................................................................................

Q5. Do you believe this above mentioned issue of divorce could concern you or one of your relatives in the next 20 years?
- Yes .........................................................................................................................................................
- No .......................................................................................................................................................
- [DK/NA] ................................................................................................................................................

Q6. Do you think it is necessary to ensure the recognition of testaments (Last Wills) in any other EUROPEAN UNION member state different from the country of the deceased?
- Yes .........................................................................................................................................................
- No .......................................................................................................................................................
- [DK/NA] ................................................................................................................................................
### Q7.
Si vous héritez d'une personne qui possède des biens dans un autre état membre de l'Union Européenne, pensez-vous qu'il soit plutôt facile ou plutôt difficile de faire valoir vos droits?

[LIRE - UNE SEULE REPONSE POSSIBLE]

- Plutôt facile ....................................................................................................
- Plutôt difficile ..................................................................................................
- [NSP/SR] ..........................................................................................................

### CONSULAR PROTECTION

#### Q8.
Pensez-vous voyager en dehors de l'Union Européenne dans les, disons, 3 prochaines années?

[LIRE - UNE SEULE REPONSE POSSIBLE]

- Oui, certainement ...........................................................................................
- Oui probablement ...........................................................................................
- Sûrement pas ..................................................................................................
- [NSP/SR] ..........................................................................................................

### CONSULAR PROTECTION

#### Q9.
Si vous aviez besoin d'aide d'urgence - vous perdez votre passeport, vous êtes arrêté, vous vous retrouvez dans une catastrophe naturelle comme le tsunami - dans un pays où [PAYS] n'a pas d'ambassade ou de consulat, que devez vous faire pour recevoir une aide administrative?

[LIRE - ROTATION - UNE SEULE REPONSE POSSIBLE]

- Vous devez contacter le Ministère des Affaires Etrangères de [PAYS] ou ........
- Vous devez utiliser les services d'une agence de voyage ou ......................
- Vous devez utiliser les services d'assistance consulaire auprès d'une Ambassade ou d'un consulat d'un autre pays membre de l'Union Européenne ou ................................................
- Vous devez utiliser les services d'assistance consulaire de la délégation de la Commission Européenne dans ce pays? ...........................................
- [NSP/SR] ..........................................................................................................

### Q7.
If you inherit from somebody, who owns belongings in another EUROPEAN UNION member state, do you think it is rather easy or rather difficult to prove your rights?

[READ OUT - ONE ANSWER ONLY]

- Rather easy ....................................................................................................
- Rather difficult ..................................................................................................
- [DK/NA] ..........................................................................................................

### CONSULAR PROTECTION

#### Q8.
Do you plan to travel outside the EUROPEAN UNION in the coming, let's say, 3 years?

[READ OUT - ONE ANSWER ONLY]

- Yes, for sure ....................................................................................................
- Probably yes ....................................................................................................
- Certainly not ..................................................................................................
- [DK/NA] ..........................................................................................................

### CONSULAR PROTECTION

#### Q9.
If you need urgent help (you lose your passport, you are arrested, you find yourself in a natural catastrophe like the Tsunami) in a country where [COUNTRY] has no embassy/consulate what must you do to get administrative help?

[READ OUT – ROTATE - ONE ANSWER ONLY]

- You have to contact the [COUNTRY] Ministry of Foreign Affairs or ..............
- You have to use the services of a travel agent or ...........................................
- You have to use the consular assistance by an Embassy / a Consulate of any other EUROPEAN UNION Member State or ..............
- You have to use the consular assistance from the European Commission Delegation in that country? ...........................................................
- [DK/NA] .............................................................................................................
Q10. D'où préférez-vous recevoir l’assistance nécessaire si vous faites face à de sérieux problèmes -ex. victime d’un Tsunami- dans un pays où [PAYS] n’a pas d’Ambassade ni de Consulat?
[LIRE - ROTATION - UNE SEULE REPONSE POSSIBLE]
- De votre propre pays, même à distance............................................................
- D’une Ambassade, Consulat de n’importe quel pays de l’Union Européenne ............................................................
- De l’Ambassade, Consulat d’un pays désigné de l’Union Européenne ............
- D’un service central de l’Union Européenne situé dans le pays.............................
- [NSP/SR] .............................................................................................................

Q11. Actuellement vous pouvez recevoir l’aide consulaire d’une Ambassade ou d’un Consulat de n’importe quel autre pays membre de l’Union Européenne. Si vous êtes dans une telle situation, quelle sorte d’assistance souhaiteriez-vous recevoir en premier lieu?
[LIRE - ROTATION - UNE SEULE REPONSE POSSIBLE]
Et deuxième?
[LIRE - ROTATION - UNE SEULE REPONSE POSSIBLE]
- La possibilité de dialoguer avec une personne qui comprend ma langue..............
- Quelqu’un pour organiser mon rapatriement immédiat.........................................
- La possibilité de contacter ma famille/mon patron/ma banque; ............................
- La possibilité de recevoir de l’aide financière ......................................................
- La possibilité de recevoir une assistance juridique ..............................................
- [NSP/SR] .............................................................................................................

a) Premièrement ................................................................. 1 2 3 4
b) Deuxièmement ................................................................. 1 2 3 4

Q10. Where do you prefer to receive the necessary assistance from, if you face serious trouble (e.g. being victim of a Tsunami) in a country where [COUNTRY] has no Embassy / Consulate?
[READ OUT – ROTATE - ONE ANSWER ONLY]
- From your own country, even from a distance......................................................
- From the Embassy / Consulate of any EUROPEAN UNION country....................
- From the Embassy / Consulate of a designated EUROPEAN UNION country ....
- From a designated central EUROPEAN UNION service located in the country ....
- [DK/NA].............................................................................................................

Q11. Currently you can receive consular assistance from an Embassy / Consulate of any other EUROPEAN UNION member States. If you are in such a situation, what kind of assistance would you like to receive at the first place?
[READ OUT - ONE ANSWER ONLY]
And secondly?
[READ OUT – ROTATE - ONE ANSWER ONLY]
- The possibility to communicate with somebody who understands my language
- Someone to arrange my immediate return to home...........................................
- The possibility to contact my family/my boss/my bank; ......................................
- The possibility to get financial help.................................................................
- The possibility to get legal aid...........................................................................
- [DK/NA].............................................................................................................

a) Firstly ..............................................................................1 2 3 4
b) Secondly .............................................................................1 2 3 4
4. Survey details

This survey on the "Consular protection and Family law" was conducted for the European Commission, Directorate-General JLS UNIT A5.

Telephone interviews were conducted in each country with the exception of the Czech Republic, Estonia, Latvia, Lithuania, Hungary, Poland and Slovakia, where both telephone and face-to-face interviews were conducted (700 webCATI and 300 F2F interviews) The interviews were conducted between 03/07/2006 and 07/07/2006 by these Institutes:

<table>
<thead>
<tr>
<th>Country</th>
<th>Code</th>
<th>Institute</th>
<th>Dates</th>
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<tr>
<td>Belgium</td>
<td>BE</td>
<td>Gallup-Europe</td>
<td>Interviews: 03/07/06 - 7/07/2006</td>
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<td>CZ</td>
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Representativeness of the results

Each national sample is representative of the population aged 15 years and above.

Sizes of the sample

The sample sizes amount to approximately 1000 respondents in each country.

A weighting factor was applied to the national results in order to compute a marginal total where each country contributes to the European Union result in proportion to its population.

The table below presents, for each of the 25 Member States:
1) the number of interviews actually carried out in each country
2) the population-weighted total number of interviews for each Member State
### TOTAL INTERVIEWS

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<tr>
<th>Country</th>
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<th>% of Total</th>
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<th>% on Total (weighted)</th>
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<td>25027</td>
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Questionnaires

1. The questionnaire prepared for this survey is reproduced at the end of this results volume, in English (see hereafter).
2. The institutes listed above translated the questionnaire in their respective national language(s).
3. One copy of each national questionnaire is annexed to the data tables results volumes.

Statistical significance of the results

The results in a survey are valid only between the limits of a statistical margin caused by the sampling process. This margin varies with three factors:

1. The sample size (or the size of the analysed part in the sample): the greater the number of respondents is, the smaller the statistical margin will be;
2. The result in itself: the closer the result approaches 50%, the wider the statistical margin will be;
3. The desired degree of confidence: the more "strict" we are, the wider the statistical margin will be.

As an example, examine this illustrative case:
1. One question has been answered by 500 people;
2. The analysed result is around 50%;
3. We choose a significance level of 95% (it is the level most often used by the statisticians, and it is the one chosen for the Table hereafter);

In this illustrative case the statistical margin is: (+/- 4.4%) around the observed 50%. And as a conclusion: the result for the whole population lies between 45.6% and 54.4%.

Hereafter, the statistical margins computed for various observed results are shown, on various sample sizes, at the 95% significance level.

**STATISTICAL MARGINS DUE TO THE SAMPLING PROCESS (AT THE 95% LEVEL OF CONFIDENCE)**

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