

Flash-EB 194 Nov 2006 ZA4727

ZA4727

**Flash Eurobarometer 194
(Urban Audit)**

Basic Questionnaire

The GALLUP Organization

on behalf of the

European Commission

FLASH 194 URBAN AUDIT

Q1 Generally speaking, please tell me if you are very satisfied, rather satisfied, rather unsatisfied or not at all satisfied with each of the following services in [city name]

[READ OUT – ROTATE - ONE ANSWER PER LINE]

- Very satisfied..... 4
- Rather satisfied 3
- Rather unsatisfied 2
- Not at all satisfied..... 1
- [DK/NA] 9

- A Public transport in the city, for example the bus, tram or metro
- B Schools
- C Health care services offered by hospitals
- D Health care services offered by doctors
- E Green spaces such as public parks and gardens
- F Sports facilities such as sport fields and indoor sport halls
- G Cinemas
- H Cultural facilities such as concert halls, theatres, museums and libraries
- I Public Internet access such as internet cafes or libraries
- J Internet access at home

Q2 I will read you a few statements. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of these statements?

[READ OUT – ROTATE A-H - ONE ANSWER PER LINE]

- Strongly agree 4
- Somewhat agree 3
- Somewhat disagree 2
- Strongly disagree 1
- [DK/NA] 9

- A In [CITY NAME], it is easy to find a good job
- B Foreigners who live in [city name] are well integrated
- C In [CITY NAME], it is easy to find good housing at a reasonable price
- D When you contact administrative services of [CITY NAME], they help you efficiently
- E In [CITY NAME], air pollution is a big problem
- F In [CITY NAME], noise is a big problem
- G [CITY NAME] is a clean city
- H [CITY NAME] spends its resources in a responsible way

[DO NOT ROTATE LAST TWO QUESTIONS AND KEEP AT THE END]

- I You are satisfied to live in [CITY NAME]
- J In the next five years, it will be more pleasant to live in [CITY NAME]

Q3 For each of the following statements, please tell me, if this always, sometimes, rarely or never happens to you?

[READ OUT – ROTATE A-H - ONE ANSWER PER LINE]

- Always..... 4
- Sometimes 3
- Rarely 2
- Never..... 1
- [DK/NA] 9

- A You have difficulty paying your bills at the end of the month
- B You feel safe in the neighborhood you live in
- C You feel safe in [CITY NAME]

DEMOGRAPHICS

D1. Sex of respondent
(DO NOT ASK - MARK APPROPRIATE)

- male.....1
- female.....2

D2. How old are you?

- [][] Years old
- [99] [REFUSAL/NO ANSWER]

D3. How old were you when you stopped full-time education?
(CODE THE AGE OF EDUCATION TERMINATION)

- [][] years old
- [99] [REFUSAL/ NO ANSWER]
- [01] [NEVER BEEN IN FULL TIME EDUCATION]
- [00] [STILL IN FULL TIME EDUCATION]

D4. As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity?

(IF A RESPONSE TO THE MAIN CATEGORY IS GIVEN, READ OUT THE RESPECTIVE SUB-CATEGORIES:)

Does it mean that you are a(n)...

- Self-employed

- i.e. : - farmer, forester, fisherman..... 11
- owner of a shop, craftsman..... 12
- professional (lawyer, medical practitioner, accountant, architect,...) 13
- manager of a company 14
- other (SPECIFY) 15

- Employee

- i.e. : - professional (employed doctor, lawyer, accountant, architect) 21
- general management, director or top management.. 22
- middle management,..... 23
- civil servant..... 24
- office clerk 25
- other employee (salesman, nurse, etc...) 26
- other (SPECIFY) 27

- Manual worker

- i.e. : - supervisor / foreman (team manager, etc ...) 31

- manual worker.....	32
- unskilled manual worker.....	33
- other (SPECIFY)	34
- Without a professional activity	
→ i.e. :	
- looking after the home.....	41
- student (full time).....	42
- retired	43
- seeking a job	44
- other (SPECIFY)	45
- (Refusal)	99

D5. Which of the following statements applies to you?
 (ONLY ONE STATEMENT ALLOWED, PICK THE FIRST THAT APPLIES, THINK OF THE CURRENT
 25 MEMBER STATES OF THE EU)

- My parents and I were born in [COUNTRY] 1
- I was born outside the EU 2
- I was born in another country in the EU 3
- I was born in [COUNTRY] and at least one of my
 parents was born outside the EU 4
- I was born in [COUNTRY] and at least one of my
 parents was born in another country in the EU 5
- [DK/NA] 9

D5_NONEU. Which of the following statements applies to you?
 (ONLY ONE STATEMENT ALLOWED, PICK THE FIRST THAT APPLIES)

- My parents and I were born in [COUNTRY] 1
- I was born abroad 2
- I was born in [COUNTRY] but at least one of my parents was born abroad 3
- [DK/NA] 9

D6. In order to understand better what area of the city you referred to, we would like you to tell us what area
 of the city you live in. This information will only be used to put our results on the map. Would you please tell
 us what is the postal code of the area you live in?

Postal CODE: _____
 [DK/NA] 9999

Flash Eurobarometer Series
#194

Urban Audit
Perception Survey

Technical
Report

THE GALLUP ORGANIZATION
HUNGARY

Summary

This survey (Flash EB 194, “Urban Audit Perception Survey”) was conducted for the European Commission, Directorate-General for Regional Policy by The Gallup Organization, Hungary and its partner institutes.

Telephone interviews were conducted between the 08/11/2006 and the 20/11/2006 by these institutes:

Belgium	BE	Gallup-Europe	(Interviews : 08/11/2006 - 18/11/2006)
Czech Republic	CZ	Focus Agency	(Interviews : 11/11/2006 - 17/11/2006)
Denmark	DK	Hermelin	(Interviews : 09/11/2006 - 11/11/2006)
Germany	DE	IFAK	(Interviews : 08/11/2006 - 20/11/2006)
Estonia	EE	Saar Poll	(Interviews : 08/11/2006 - 18/11/2006)
Greece	EL	Metroanalysis	(Interviews : 08/11/2006 - 18/11/2006)
Spain	ES	Gallup Spain	(Interviews : 08/11/2006 - 18/11/2006)
France	FR	Effience3	(Interviews : 08/11/2006 - 18/11/2006)
Ireland	IE	Gallup UK	(Interviews : 10/11/2006 - 16/11/2006)
Italy	IT	Demoskopoea	(Interviews : 08/11/2006 - 18/11/2006)
Cyprus	CY	CYMAR	(Interviews : 11/11/2006 - 13/11/2006)
Latvia	LV	Latvian Facts	(Interviews : 13/11/2006 - 16/11/2006)
Lithuania	LT	Baltic Survey	(Interviews : 13/11/2006 - 16/11/2006)
Luxembourg	CZ	Gallup Europe	(Interviews : 08/11/2006 - 10/11/2006)
Hungary	HU	Gallup Hungary	(Interviews : 08/11/2006 - 13/11/2006)
Malta	MT	MISCO	(Interviews : 08/11/2006 - 18/11/2006)
Netherlands	NL	Telder	(Interviews : 08/11/2006 - 18/11/2006)
Austria	AT	Spectra	(Interviews : 11/11/2006 - 16/11/2006)
Poland	PL	Gallup Poland	(Interviews : 08/11/2006 - 14/11/2006)
Portugal	PT	Consulmark	(Interviews : 09/11/2006 - 13/11/2006)
Slovenia	SI	Cati d.o.o.	(Interviews : 14/11/2006 - 17/11/2006)
Slovakia	SK	Focus Agency	(Interviews : 08/11/2006 - 18/11/2006)
Finland	FI	Hermelin	(Interviews : 10/11/2006 - 16/11/2006)
Sweden	SE	Hermelin	(Interviews : 10/11/2006 - 17/11/2006)
United Kingdom	UK	Gallup UK	(Interviews : 08/11/2006 - 18/11/2006)
Bulgaria	BG	Vitosha	(Interviews : 08/11/2006 - 18/11/2006)
Croatia	HR	Gallup Croatia	(Interviews : 08/11/2006 - 18/11/2006)
Romania	RO	Gallup Romania	(Interviews : 12/11/2006 - 16/11/2006)
Turkey	TR	Konsensus	(Interviews : 08/11/2006 - 18/11/2006)

Representativeness of the results

Each city sample is representative of the population aged 15 years and above.

Sizes of the sample

The target sample sizes amounted to a minimum of 500 respondents in each city.

The table below presents the number of conducted interviews in each city surveyed:

TOTAL INTERVIEWS

Country	City	Conducted Interviews	Country	City	Conducted Interviews
Belgium	Brussel	523	Hungary	Budapest	503
Belgium	Liege	517	Hungary	Miskolc	510
Belgium	Antwerpen	501	Malta	Valetta	503
Czech Rep.	Praha	503	Netherlands	Amsterdam	511
Czech Rep.	Ostrava	501	Netherlands	Groningen	501
Denmark	Kobenhaven	501	Netherlands	Rotterdam	503
Denmark	Aalborg	508	Austria	Graz	500
Germany	Berlin	500	Austria	Wien	500
Germany	Dortmund	501	Poland	Bialystok	501
Germany	Essen	509	Poland	Gdansk	510
Germany	Frankfurt a. d. Oder	505	Poland	Krakow	511
Germany	Hamburg	512	Poland	Warszawa	505
Germany	Leipzig	502	Portugal	Lisboa	503
Germany	Munchen	506	Portugal	Braga	502
Estinia	Tallinn	505	Slovenia	Ljubljana	504
Greece	Athina	504	Slovakia	Bratislava	502
Greece	Irakleio	501	Slovakia	Kosice	502
Spain	Barcelona	500	Finland	Helsinki	504
Spain	Madrid	501	Finland	Oulu	502
Spain	Malaga	502	Sweden	Stockholm	504
Spain	Oviedo	503	Sweden	Malmö	500
France	Paris	509	UK	London	502
France	Rennes	502	UK	Glasgow	503
France	Bordeaux	501	UK	Cardiff	501
France	Marseille	507	UK	Manchester	502
France	Lille	500	UK	Belfast	503
France	Strasbourg	500	UK	Newcastle	502
Ireland	Dublin	501	Bulgaria	Sofia	500
Italy	Roma	507	Bulgaria	Burgas	500
Italy	Napoli	500	Croatia	Zagreb	506
Italy	Torino	513	Romania	Bucuresti	511
Italy	Palermo	504	Romania	Piatra Neamt	504
Italy	Bologna	502	Romania	Cluj-Napoca	511
Italy	Verona	505	Turkey	Ankara	502
Cyprus	Lefkosia	506	Turkey	Antalya	501
Latvia	Riga	502	Turkey	Diyarbakir	503
Lithuania	Vilnius	502	Turkey	Istanbul	506
Luxembourg	Luxembourg	511		Total	37 815

Questionnaires

1. The questionnaire prepared for this survey is reproduced at the end of this results volume, in English
2. The institutes listed above translated the questionnaire in their respective national language(s).

Weighting

Gallup has weighted the sample to adjust for differences between the profile of that sample and the population profile.

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