

Flash Eurobarometer 294
March 2010

European Union Citizenship

Basic questionnaire

The GALLUP Organization

**FLASH EUROBAROMETER
ON CITIZENSHIP OF THE EUROPEAN UNION**

Q1. This survey concerns the citizenship of the European Union. Are you familiar with the term “citizen of the European Union”?

[READ OUT-ONLY ONE ANSWER POSSIBLE]

- *Yes and you know what it means.* 1
- *Yes, you have heard about it, but you are not sure what it means.* 2
- *No, you have never heard the term “citizen of the European Union”.* 3
- *[DK/NA]* 9

Q2. How well do you feel that you are informed about your rights as a citizen of the European Union?

[READ OUT-ONLY ONE ANSWER POSSIBLE]

- *Very well informed* 1
- *Well informed* 2
- *Not well informed* 3
- *Not informed at all* 4
- *[DK/NA]* 9

Q3. For each of the statements which I am going to read out, please state whether you think they are true or false:

[READ OUT-ONE ANSWER PER LINE]

- *True* 1
- *False* 2
- *[DK/NA]* 9

- A. You have to ask to become a citizen of the Union* 1 2 9
- B. You are both a citizen of the Union and (nationality) at the same time* 1 2 9
- C. If you so wish, you can choose not to be a citizen of the Union* 1 2 9

Q4. In fact, all citizens of the EU Member States are “citizens of the European Union” already since 1992. In your opinion what rights does a citizen of the Union have?

[READ OUT-ONE ANSWER PER LINE]

- Yes 1
- No 2
- [DK/NA] 9

- A. *He/she has the right to reside in any Member State of the European Union, subject to certain conditions*1 2 9
- B. *He/she has the right to acquire the nationality of any Member States in which he has lived for at least 5 years*1 2 9
- C. *He/she has the right to make a complaint to the European Commission, European Parliament or European Ombudsman*1 2 9
- D. *When residing in another Member State, he/she has the right to be treated exactly in the same way as a national of that State.*.....1 2 9
- E. *Being outside the EU he/she has the right to ask for help at embassies of other EU Member States, if his/her country does not have an embassy there.*1 2 9
- F. *He/she has the right to participate in a Citizens’ initiative, a request signed by at least 1 million EU citizens inviting the European Commission to propose a new policy measure.*1 2 9

Q5. If you are in a country where [Member State of which the interviewed is a national] does not have an embassy, you have the right, as an EU citizen, to get help from the embassy of any other EU Member State. The type/level of help you will get, depends on which embassy you go to. Which statement do you agree with more:

[READ OUT-ONLY ONE ANSWER POSSIBLE]

- *Any of the embassies should define themselves what type of help they provide OR* 1
- *Any of the embassies should provide at least a minimum help OR*..... 2
- *Any of the embassies should provide exactly the same type of help as I would get from my own embassy.*..... 3
- [DK/NA] 9

Q6. In cases where family members of EU citizens are not nationals of an EU Member State, do you believe they should be entitled to assistance by the embassies of Member States under the same conditions as EU citizens?

[READ OUT-ONLY ONE ANSWER POSSIBLE]

- Yes 1
- No 2
- [DK/NA] 9

D1. Gender

(DO NOT ASK- MARK APPROPRIATE)

- Male..... 1
- Female 2

D2. How old are you?

- years old
- [99] [REFUSAL/NO ANSWER]

D3. How old were you when you stopped full-time education?

(Write in THE AGE WHEN EDUCATION WAS TERMINATED)

- years old
- [99] [REFUSAL/NO ANSWER]
- [01] [NEVER BEEN IN FULL TIME EDUCATION]
- [00] [STILL IN FULL TIME EDUCATION]

D4. As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity?

Does it mean that you are a(n)...

[IF A RESPONSE TO THE MAIN CATEGORY IS GIVEN, READ OUT THE RESPECTIVE SUB-CATEGORIES - ONE ANSWER ONLY]

- Self-employed

- i.e. : - farmer, forester, fisherman..... 11
- owner of a shop, craftsman 12
- professional (lawyer, medical practitioner, accountant, architect,...)
- 13
- manager of a company..... 14
- other 15

- Employee

- i.e. : - professional (employed doctor, lawyer, accountant, architect)
- 21
- general management, director or top management 22
- middle management 23
- Civil servant 24
- office clerk..... 25

- other employee (salesman, nurse, etc.....)	26
- other	27
- Manual worker	
→ i.e. :	
- supervisor / foreman (team manager, etc.....)	31
- Manual worker	32
- unskilled manual worker	33
- other	34
- Without a professional activity	
→ i.e. :	
- looking after the home	41
- student (full time)	42
- retired	43
- seeking a job	44
- other	45
- (Refusal)	99

D6. Would you say you live in a ...?

- metropolitan zone	1
- other town/urban centre	2
- rural zone	3
- (Refusal)	9

Flash EB Series #294

European Union Citizenship

Conducted by
The Gallup Organization, Hungary
upon the request of the former Directorate-
General for Justice and Security (after an
administrative reorganisation now DG Justice).



Survey organised and managed by the
Directorate-General for Communication (DG
COMM "Research and Speechwriting" Unit).

This document does not represent the point of
view of the European Commission.
The interpretations and opinions contained in it
are solely those of the authors.

THE GALLUP ORGANIZATION

7. Survey details

This survey on the General population survey on “*Awareness of Citizen’s rights*” (No 294) was conducted for the European Commission, Directorate-General Justice , Freedom and Security, Directorate D - Fundamental Rights and Citizenship - Unit D.2. - Citizenship.

Telephone interviews were conducted in each country, with the exception of the Bulgaria, Czech Republic, Estonia, Latvia, Lithuania, Hungary, Poland, Romania and Slovakia where both telephone and face-to-face interviews were conducted (70% webCATI and 30% F2F interviews). Note: Flash Eurobarometer surveys systematically include mobile phones in samples in Austria, Finland, Italy, Portugal and Spain.

Telephone interviews were conducted in each country between the 11/03/2010 and the 15/03/2010 by the following institutes:

Belgium	BE	Gallup Europe	(Interviews : 11/03/2010 - 15/03/2010)
Czech Republic	CZ	Focus Agency	(Interviews : 11/03/2010 - 15/03/2010)
Denmark	DK	Hermelin	(Interviews : 11/03/2010 - 15/03/2010)
Germany	DE	IFAK	(Interviews : 11/03/2010 - 15/03/2010)
Estonia	EE	Saar Poll	(Interviews : 11/03/2010 - 15/03/2010)
Greece	EL	Metroanalysis	(Interviews : 11/03/2010 - 15/03/2010)
Spain	ES	Gallup Spain	(Interviews : 11/03/2010 - 15/03/2010)
France	FR	Efficienc3	(Interviews : 11/03/2010 - 15/03/2010)
Ireland	IE	Gallup UK	(Interviews : 11/03/2010 - 15/03/2010)
Italy	IT	Demoskopoea	(Interviews : 11/03/2010 - 15/03/2010)
Cyprus	CY	CYMAR	(Interviews : 11/03/2010 - 15/03/2010)
Latvia	LV	Latvian Facts	(Interviews : 11/03/2010 - 15/03/2010)
Lithuania	LT	Baltic Survey	(Interviews : 11/03/2010 - 15/03/2010)
Luxembourg	LU	Gallup Europe	(Interviews : 11/03/2010 - 15/03/2010)
Hungary	HU	Gallup Hungary	(Interviews : 11/03/2010 - 15/03/2010)
Malta	MT	MISCO	(Interviews : 11/03/2010 - 15/03/2010)
Netherlands	NL	MSR	(Interviews : 11/03/2010 - 15/03/2010)
Austria	AT	Spectra	(Interviews : 11/03/2010 - 15/03/2010)
Poland	PL	Gallup Poland	(Interviews : 11/03/2010 - 15/03/2010)
Portugal	PT	Consulmark	(Interviews : 11/03/2010 - 15/03/2010)
Slovenia	SI	Cati d.o.o	(Interviews : 11/03/2010 - 15/03/2010)
Slovakia	SK	Focus Agency	(Interviews : 11/03/2010 - 15/03/2010)
Finland	FI	Norstat Finland Oy	(Interviews : 11/03/2010 - 15/03/2010)
Sweden	SE	Hermelin	(Interviews : 11/03/2010 - 15/03/2010)
United Kingdom	UK	Gallup UK	(Interviews : 11/03/2010 - 15/03/2010)
Bulgaria	BG	Vitosh	(Interviews : 11/03/2010 - 15/03/2010)
Romania	RO	Gallup Romania	(Interviews : 11/03/2010 - 15/03/2010)

Representativeness of the results

Each national sample is representative of the population aged 15 years and above.

Sizes of the sample

In most EU countries the target sample size was 1000 respondents, but in Cyprus, Luxembourg and Malta the sample size was 500 interviews. The below table shows the achieved sample size by country

A weighting factor was applied to the national results in order to compute a marginal total where each country contributes to the European Union result in proportion to its population.

The table below presents, for each of the countries:

- (1) the number of interviews actually carried out in each country
- (2) the population-weighted total number of interviews for each country

TOTAL INTERVIEWS

	Total Interviews			
	Conducted	% of Total	EU27 Weighted	% on Total (weighted)
Total	25641	100	25641	100
BE	1000	3.9	540	2.1
BG	1001	3.9	409	1.6
CZ	1006	3.9	542	2.1
DK	1000	3.9	273	1.1
DE	1006	3.9	4359	17.0
EE	1008	3.9	70	0.3
EL	1002	3.9	589	2.3
ES	1000	3.9	2338	9.1
FR	1009	3.9	3175	12.4
IE	1000	3.9	211	0.8
IT	1013	4.0	3125	12.2
CY	503	2.0	39	0.2
LV	1010	3.9	121	0.5
LT	1000	3.9	175	0.7
LU	511	2.0	24	0.1
HU	1015	4.0	525	2.0
MT	503	2.0	21	0.1
NL	1005	3.9	824	3.2
AT	1006	3.9	431	1.7
PL	1012	3.9	1974	7.7
PT	1002	3.9	551	2.1
RO	1016	4.0	1122	4.4
SI	1000	3.9	106	0.4
SK	1010	3.9	278	1.1
FI	1000	3.9	269	1.0
SE	1003	3.9	465	1.8
UK	1000	3.9	3084	12.0

Questionnaires

1. The questionnaire prepared for this survey is reproduced at the end of this results volume, in English (see hereafter).
2. The institutes listed above translated the questionnaire in their respective national language(s).

Sampling error

Surveys are designed and conducted to provide an estimate of a true value of characteristics of a population at a given time. An estimate of a survey is unlikely to exactly equal the true population quantity of interest for a variety of reasons. One of these reasons is that data in a survey are collected from only some – a sample of – members of the population, this to make data collection cheaper and faster. The “margin of error” is a common summary of sampling error, which quantifies uncertainty about (or confidence in) a survey result.

Usually, one calculates a 95 percent confidence interval of the format: survey estimate +/- margin of error. This interval of values will contain the true population value at least 95% of time.

For example, if it was estimated that 45% of EU citizens are in favour of a single European currency and this estimate is based on a sample of 100 EU citizens, the associated margin of error is about 10 percentage points. The 95 percent confidence interval for support for a European single currency would be (45%-10%) to (45%+10%), suggesting that in the EU the support for a European single currency could range from 35% to 55%. Because of the small sample size of 100 EU citizens, there is considerable uncertainty about whether or not the citizens of the EU support a single currency.

As a general rule, the more interviews conducted (sample size), the smaller the margin of error. Larger samples are more likely to give results closer to the true population quantity and thus have smaller margins of error. For example, a sample of 500 will produce a margin of error of no more than about 4.5 percentage points, and a sample of 1,000 will produce a margin of error of no more than about 3 percentage points.

Margin of error (95% confidence interval)

Survey estimate	Sample size (n)									
	10	50	100	150	200	400	800	1000	2000	4000
5%	13.5%	6.0%	4.3%	3.5%	3.0%	2.1%	1.5%	1.4%	1.0%	0.7%
10%	18.6%	8.3%	5.9%	4.8%	4.2%	2.9%	2.1%	1.9%	1.3%	0.9%
25%	26.8%	12.0%	8.5%	6.9%	6.0%	4.2%	3.0%	2.7%	1.9%	1.3%
50%	31.0%	13.9%	9.8%	8.0%	6.9%	4.9%	3.5%	3.1%	2.2%	1.5%
75%	26.8%	12.0%	8.5%	6.9%	6.0%	4.2%	3.0%	2.7%	1.9%	1.3%
90%	18.6%	8.3%	5.9%	4.8%	4.2%	2.9%	2.1%	1.9%	1.3%	0.9%
95%	13.5%	6.0%	4.3%	3.5%	3.0%	2.1%	1.5%	1.4%	1.0%	0.7%

(The values in the table are the margin of error – at 95% confidence level – for a given survey estimate and sample size)

The examples show that the size of a sample is a crucial factor affecting the margin of error. Nevertheless, once past a certain point – a sample size of 800 or 1,000 – the improvement is small. For example, to reduce the margin of error to 1.5% would require a sample size of 4,000.

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