

ZA5450

Eurobarometer 74.3

**Country Specific Questionnaire
Great Britain**

A	your survey number (101-105)
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EB74.2 A

B	country code (106-107)
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EB74.2 B

C	our survey number (108-110)
	<input type="text"/> <input type="text"/> <input type="text"/>

EB74.2 C

D	Interview number (111-116)
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EB74.2 D

E	Split ballot	(117)
	A	1
	B	2

EB74.2 E

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(138-166)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	28,
DK	29,

EB74.2 Q1 TREND MODIFIED

IF OTHER or DK THEN CLOSE INTERVIEW

B. THE PARLEMETER

QA1 Have you recently read in the press, heard on the radio or seen on the Internet or television anything about the European Parliament?

(187)

Yes	1
No	2
DK	3

EB73.1 QA1

QA2 In general, how informed do you consider yourself to be about the European Parliament's activities?

(READ OUT - SINGLE CODE)

(188)

Very well informed	1
Fairly well informed	2
Fairly badly informed	3
Very badly informed	4
DK	5

EB73.1 QA2

QA3 For each of the following words/ expressions, please can you tell me to what extent it describes your perception of the European Parliament. Does it....?

(SHOW SCREEN)

	(READ OUT)	Describe very well	Describe fairly well	Describe fairly badly	Describe very badly	DK
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(189)	1	Dynamic	1	2	3	4	5
(190)	2	Democratic	1	2	3	4	5
(191)	3	Listens to European citizens	1	2	3	4	5
(192)	4	Not well known	1	2	3	4	5
(193)	5	Inefficient	1	2	3	4	5

EB73.1 QA3

QA4	And, in your opinion, do members of the European Parliament (MEPs) sit in the European Parliament according to...?
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(READ OUT - ONE ANSWER ONLY)

(194)

Their nationality	1
Their political affinity	2
DK	3

EB73.1 QA5

QA5	Would you like to see the European Parliament play a more important or less important role than it currently does?
-----	--

(SINGLE CODE)

(195)

More important	1
Less important	2
The same (SPONTANEOUS)	3
DK	4

EB73.1 QA6

QA6	In your opinion, which of the following values should the European Parliament promote as a matter of priority?
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(SHOW SCREEN – READ OUT – ROTATION - MAX. 3 ANSWERS)

(196-206)

Equality between men and women	1,
Protection of minorities	2,
Dialogue between cultures and religions	3,
Solidarity between European Union Member States	4,
Solidarity between the European Union and the poor countries of the world	5,
The protection of human rights	6,
Freedom of speech	7,
Abolition of the death penalty throughout the world	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

EB73.1 QA8

QA7	The European Parliament wants increased energy cooperation between the European Union Member States. With this in mind, do you think that the main priority should be given to...?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

	(207)
The stability of energy prices	1
Guaranteeing energy supplies	2
Developing renewable energies	3
Contributing to energy savings, in particular by promoting energy efficiency which consists in producing the same goods and services using less energy	4
Other (SPONTANEOUS)	5
All at the same time (SPONTANEOUS)	6
DK	7

NEW

QA8	In winter 2008, some European Union Member States were faced with significant energy supply problems, in particular an interruption in gas deliveries. As a citizen, would you say that you would be better protected in the face of such an energy supply risk if...?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

	(208)
The UK acted and adopted measures unilaterally (on its own)	1
The UK acted in coordination and adopted measures with other EU countries	2
DK	3

NEW

QA9	Please tell me to what extent you agree with each of the following statements concerning the question of energy supplies within the European Union?
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(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
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(209)	1	It is in the interest of the energy security of the UK to provide assistance to another EU Member State that is facing significant energy supply problems	1	2	3	4	5
(210)	2	It is desirable that the UK should provide assistance to another EU Member State that is facing significant energy supply problems based on the principle of European solidarity between Member States	1	2	3	4	5

NEW

B. European ID Security

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(231-232)	(233-234)
	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB74.2 D15a D15b

D62 Could you tell me if...?

(SHOW SCREEN)

	(READ OUT)	Everyday \ Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(235)	1	You use the Internet at home	1	2	3	4	5	6	7
(236)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(237)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB74.2 D62

ASK QB1a AND QB1b IF "USE THE INTERNET", CODE 1 TO 5 IN D62.1 OR D62.2 OR D62.3 – OTHERS GO TO QB2

QB1a Please tell me whether you do any of the following activities

(SINGLE CODE)

	(READ OUT)	Yes	No	DK
--	------------	-----	----	----

(238)	1	Use websites to share pictures, videos, movies, etc.	1	2	3
(239)	2	Use a social networking site (such as Facebook, Twitter etc)	1	2	3
(240)	3	Purchase goods or services online\ online shopping (e.g. travel & holiday, clothes, books, tickets, films, music, software, food)	1	2	3

NEW

QB1b	Which of the following activities do you also do on the Internet?
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(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

	(241-254)
Keep a blog (also known as web-log)	1,
Instant messaging, chat websites	2,
Use peer-to-peer software and\ or sites to exchange movies, music, etc.	3,
Make or receive phone calls or video calls over the Internet	4,
Install plug-ins/ add-ons in your browser to extend its capability	5,
Design or maintain a website (not just a blog)	6,
Do internet banking	7,
(ONLY IF "YES" IN QB1a.3) Purchase goods or services from a seller based in the UK	8,
(ONLY IF "YES" IN QB1a.3) Purchase goods or services from a seller based in another EU country	9,
(ONLY IF "YES" IN QB1a.3) Purchase goods or services from a seller based outside the EU	10,
Submit tax returns or use other online government services	11,
Use online softwares	12,
Other (SPONTANEOUS)	13,
DK	14,

NEW

ASK ALL

QB2 Which of the following types of information and data that are related to you do you consider as personal?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(255-271)

Medical information (patient record, health information)	1,
Your fingerprints	2,
Financial information (e. g salary, bank details, credit record)	3,
Your work history	4,
Your passport number	5,
Your name	6,
Your home address	7,
Your nationality	8,
Things you do (e.g. hobbies, sports, places you go)	9,
Your tastes and opinions	10,
Photos of you	11,
Who your friends are	12,
Websites you visit	13,
Your mobile phone number	14,
Other (SPONTANEOUS)	15,
None (SPONTANEOUS)	16,
DK	17,

NEW

QB3 To what extent do you agree with each of the following statements?

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not appli cabl e (SP ONT ANE OUS)	DK
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(272)	1	You need multiple usernames and passwords to access different services	1	2	3	4	5	6
(273)	2	The UK Government asks you for more and more personal information	1	2	3	4	5	6
(274)	3	You feel obliged to disclose personal information on the Internet	1	2	3	4	5	6
(275)	4	There is no alternative than to disclose personal information if one wants to obtain products or services	1	2	3	4	5	6
(276)	5	Disclosing personal information is not a big issue for you	1	2	3	4	5	6
(277)	6	Disclosing personal information is an increasing part of modern life	1	2	3	4	5	6
(278)	7	You don't mind disclosing personal information in return for free services online (e.g. free email adress)	1	2	3	4	5	6

NEW

ASK QB4a TO QB12a IF "USE SOCIAL NETWORKING SITES AND\ OR SHARING SITES",
 CODE 1 IN QB1a.1 OR QB1a.2 – OTHERS GO TO QB4b

Social networking sites (Facebook, Twitter etc) and sharing sites are becoming more and more popular. On these sites, people keep in touch with their friends and families, conduct business, meet new friends or play games.

QB4a Thinking of your usage of social networking sites and sharing sites, which of the following types of information have you already disclosed (when you registered, or simply when using these websites)?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(279-295)

Medical information (patient records, health information)	1,
Your fingerprints	2,
Financial information (e. g salary, bank details, credit record)	3,
Your employment history	4,
Your passport number	5,
Your name	6,
Your home address	7,
Your nationality	8,
Things you do (e.g. hobbies, sports, places you go)	9,
Your tastes and opinions	10,
Photos of you	11,
Who your friends are	12,
Websites you visit	13,
Your mobile phone number	14,
Other (SPONTANEOUS)	15,
None (SPONTANEOUS)	16,
DK	17,

NEW

ASK QB5a AND QB6a IF "HAVE DISCLOSED PERSONAL INFORMATION ON SOCIAL NETWORKING SITES AND\ OR SHARING SITES", CODE 1 TO 15 IN QB4a – OTHERS GO TO QB7a

QB5a What are the main reasons why you disclose such information on social networking sites and\ or sharing sites?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(296-305)

To access the service	1,
To save time at the next visit	2,
To receive money or price reductions	3,
To benefit from personalised commercial offers	4,
To get a service for free	5,
To obtain a service adapted to your needs	6,
For fun	7,
To connect with others	8,
Other (SPONTANEOUS)	9,
DK	10,

NEW

QB6a How much control do you feel you have over the information you have disclosed on social networking sites and\ or sharing sites, e.g. the ability to change, delete or correct this information?

(READ OUT – SINGLE CODE)

(306)

Complete control	1
Some control	2
No control at all	3
DK	4

NEW

ASK QB7a TO QB12a IF "USE SOCIAL NETWORKING SITES AND\ OR SHARING SITES",
 CODE 1 IN QB1a.1 OR QB1a.2 – OTHERS GO TO QB4b

QB7a I will read out a list of potential risks. In your opinion, what are the biggest risks connected with the disclosure of personal information on social networking sites and\ or sharing sites?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(307-319)

Your information being used without your knowledge	1,
Your information being shared with third parties without your agreement	2,
Your information being used to send you unwanted commercial offers	3,
Your views and behaviours being misunderstood	4,
Your identity being at risk of theft online	5,
Your personal safety being at risk	6,
Being victim of fraud	7,
Being discriminated against (e.g. in job selection, receiving price increases, getting no access to a service)	8,
Your reputation being damaged	9,
Your information being used in ways other than how you originally intended	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW

QB8a Please tell me to what extend you agree with the following statement: Social networking sites and\ or sharing sites sufficiently inform their users about the possible consequences of disclosing personal information.

(READ OUT – SINGLE CODE)

(320)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

NEW

QB9a1 Who do you think should make sure that your information is collected, stored and exchanged safely on social networking sites and\ or sharing sites? Firstly?

QB9a2 Any others?

(SHOWSCREEN)

(READ OUT)	(321)	(322)
	QB9a1 FIRSTLY	QB9a2 SECONDLY
You – as you need to take care of your information	1	1
The social networking sites and\ or sharing sites you are dealing with – as they need to ensure they process your information fairly	2	2
Public authorities – as they need to ensure that citizens are protected	3	3
Other (SPONTANEOUS)	4	4
DK	5	5

NEW

A personal profile on a social networking site or sharing site is made up of information such as your age, location, interests, an uploaded photo and an "about me" section. Profile visibility – that is, who can see your information and interact with you - can in some cases be personalised by managing the privacy settings offered by the site.

QB10a Have you ever tried to change the privacy settings of your personal profile from the default settings on a social networking site and\ or sharing site?

	(323)
Yes	1
No	2
DK	3

NEW

ASK QB11a IF "YES", CODE 1 IN QB10a – OTHERS GO TO QB12a

QB11a How easy or difficult did you find it to change the privacy settings of your personal profile?

(READ OUT – SINGLE CODE)

	(324)
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
DK	5

NEW

ASK QB12a IF "NO", CODE 2 IN QB10a – OTHERS GO TO QB4b

QB12a Why did you not try to change these privacy settings?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(325-331)

You did not know that you could change the settings	1,
You do not know how to change these settings	2,
You trust the site to set appropriate privacy settings	3,
You are not worried by having personal data on social networking and\ or sharing sites	4,
You did not find the time to look at the available options	5,
Other (SPONTANEOUS)	6,
DK	7,

NEW

ASK QB4b TO QB8b IF "PURCHASE GOODS OR SERVICES ONLINE", CODE 1 IN QB1a.3 – OTHERS GO TO QB13

It is increasingly common to purchase goods and services via the Internet (online shopping). People buy clothes, sports goods, books, travel tickets and holidays online; they purchase films, music and games; they compare prices of goods and services; they buy shares and financial and insurance products.

QB4b Thinking of the occasions when you have purchased goods or services via the Internet, which of the following types of information have you already disclosed?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(332-348)

Medical information (patient records, health information)	1,
Your fingerprints	2,
Financial information (e. g salary, bank details, credit record)	3,
Your employment history	4,
Your passport number	5,
Your name	6,
Your home address	7,
Your nationality	8,
Things you do (e.g. hobbies, sports, places you go)	9,
Your tastes and opinions	10,
Photos of you	11,
Who your friends are	12,
Websites you visit	13,
Your mobile phone number	14,
Other (SPONTANEOUS)	15,
None (SPONTANEOUS)	16,
DK	17,

NEW

ASK QB5b AND QB6b IF "HAVE DISCLOSED PERSONAL INFORMATION WHEN SHOPPING ONLINE", CODE 1 TO 15 IN QB4b – OTHERS GO TO QB8b

QB5b What are the main reasons why you disclose such information when shopping online?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(349-358)

To access the service	1,
To save time at the next visit	2,
To receive money or price reductions	3,
To benefit from personalised commercial offers	4,
To get a service for free	5,
To obtain a service adapted to your needs	6,
For fun	7,
To connect with others	8,
Other (SPONTANEOUS)	9,
DK	10,

NEW

QB6b How much control do you feel you have over the information you have disclosed when shopping online, e.g. the ability to change, delete or correct this information?

(READ OUT – SINGLE CODE)

(359)

Complete control	1
Some control	2
No control at all	3
DK	4

NEW

ASK QB7b TO QB8b IF "PURCHASE GOODS OR SERVICES ONLINE", CODE 1 IN QB1a.3
 – OTHERS GO TO QB13

QB7b I will read out a list of potential risks. In your opinion, what are the biggest risks connected with the disclosure of your personal information to buy goods or services via the Internet?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

	(360-372)
Your information being used without your knowledge	1,
Your information being shared with third parties without your agreement	2,
Your information being used to send you unwanted commercial offers	3,
Your views and behaviours being misunderstood	4,
Your identity being at risk of theft online	5,
Your personal safety being at risk	6,
Being victim of fraud	7,
Being discriminated against (e.g. in a job selection, receiving price increases, getting no access to a service)	8,
Your reputation being damaged	9,
Your information being used in ways other than how you originally intended	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW

QB8b1 Who do you think should make sure that your information is collected, stored and exchanged safely when you buy goods or services via the Internet? Firstly?

QB8b2 And secondly?

(SHOWSCREEN)

(READ OUT)	(373)	(374)
	QB8b1 FIRSTLY	QB8b2 SECONDLY
You – as you need to take care of your information	1	1
The online shopping sites – as they need to ensure they process your information fairly	2	2
Public authorities – as they need to ensure that citizens are protected	3	3
Other (SPONTANEOUS)	4	4
DK	5	5

NEW

ASK ALL

QB13 Nowadays, cameras, cards and websites record your behaviour, for a range of reasons. How concerned are you about your behaviour being recorded...?

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Very worried	Fairly worried	Not very worried	Not at all worried	Not applicable (SPONTANEOUS)	DK
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(375)	1	On the Internet (browsing, downloading files, accessing content online)	1	2	3	4	5	6
(376)	2	In a public space (street, trains, airport etc)	1	2	3	4	5	6
(377)	3	In a private space (restaurant, bar, club, office etc)	1	2	3	4	5	6
(378)	4	On a mobile phone\ mobile Internet (call content, GPS location)	1	2	3	4	5	6
(379)	5	Via payment cards (location and spending)	1	2	3	4	5	6
(380)	6	Via store or loyalty cards (preferences and consumption patterns etc)	1	2	3	4	5	6

NEW

QB14 Which of the following do you currently use?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

	(381-390)
Credit cards and bank cards	1,
Customer cards (loyalty cards, frequent flyer cards)	2,
National identity cards\ residence permit	3,
Passport	4,
Medical card/ NHS card	5,
Driving licence	6,
(ONLY IF STUDENT) Student card	7,
(ONLY IF USE THE INTERNET) An account you use on the Internet (email, social networking, commercial services)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW

QB15	In your daily life, what do you do to protect your identity? Please indicate all that apply in the following list.
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
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(391-402)

Use cash instead of recorded transactions (bank cards, transfers)	1,
Only give the minimum required information	2,
Modify the information you disclose depending on the context (e.g. depending on whether you are dealing with a company, a bank or a website)	3,
Provide wrong information	4,
Disclose information only to people\ organisations you trust	5,
Shred old bills, bank statements, credit card receipts, etc.	6,
Do not disclose payment card details online	7,
Do not disclose your user names and passwords	8,
Do not disclose your bank details or PIN numbers	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

ASK QB16 TO QB23 IF "USE THE INTERNET", CODE 1 TO 5 IN D62.1 OR D62.2 OR D62.3 – OTHERS GO TO QB24
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QB16	And specifically on the Internet, what do you do to protect your identity? Please indicate all that apply from the following list.
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
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(403-414)

Use a dummy email account	1,
Use anti-spy software	2,
Delete cookies	3,
Take measures to limit unwanted emails (spam)	4,
Check that the transaction is protected or the site has a safety logo\ label\ certificate	5,
Avoid providing the same information to different sites	6,
Change the security settings of your browser to increase privacy	7,
Use a search engine to maintain awareness of what information circulates about you on the Internet	8,
Ask websites to access the information they hold about you in order to update it or delete it	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

I am going to ask you a series of questions about how personal information or data is collected, treated, stored and protected by public and private organisations.

QB17 When you intend to become a member of a social networking site or register for a service online, you are usually asked to disclose personal information. In these circumstances, have you been informed about the conditions for the data collection and the further uses of your data?

(READ OUT – SINGLE CODE)

(415)

Always	1
Sometimes	2
Rarely	3
Never	4
Not applicable (SPONTANEOUS)	5
DK	6

NEW

On the Internet, privacy statements declare how the personal information users enter online will be used and who will have access to it.

QB18 Thinking about privacy statements on the Internet, which of the following sentences best describes your situation?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(416)

You usually read and understand them	1
You usually read them but do not fully understand them	2
You usually do not read them	3
You do not know where to find them	4
You ignore them	5
DK	6

NEW

ASK QB19 IF "READ THEM", CODE 1 OR 2 IN QB18 – OTHERS GO TO QB20

QB19 Have you changed your behaviour on the Internet after reading privacy statements? Please choose the sentence that comes closest to your experience.

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(417)

Yes, and you have already decided at least once not to use an online service as a result	1
Yes, and you have been more cautious about the personal information you disclose on the Internet as a result	2
No	3
DK	4

NEW

ASK QB20 IF "DON'T READ THEM USUALLY" OR "IGNORE THEM", CODE 3 OR 5 IN QB18 – OTHERS GO TO QB21

QB20 What are the reasons why you usually do not read them or you usually ignore them?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(418-421)

You think the websites will not honour them anyway	1,
You believe that the law will protect you in any case	2,
It is sufficient for you to see that websites have a privacy policy	3,
DK	4,

NEW

ASK QB21 TO QB23 IF "USE THE INTERNET", CODE 1 TO 5 IN D62.1 OR D62.2 OR D62.3
– OTHERS GO TO QB24

QB21 As you may know, some Internet portals are able to provide free search engines or free e-mail accounts thanks to the income they receive from advertisers trying to reach users on their websites. How comfortable are you with the fact that those websites use information about your online activity to tailor advertisements or content to your hobbies and interests?

(READ OUT – SINGLE CODE)

	(422)
Very comfortable	1
Fairly comfortable	2
Fairly uncomfortable	3
Very uncomfortable	4
DK	5

NEW

QB22 Have you ever been required to provide more personal information than necessary to obtain access to or to use an online service (e.g. when registering for an online game or an online information service, purchasing a good online, opening an account with a social networking site)?

(READ OUT – SINGLE CODE)

	(423)
Always	1
Sometimes	2
Rarely	3
Never	4
DK	5

NEW

ASK QB23 IF "ALWAYS" OR "SOMETIMES", CODE 1 OR 2 IN QB22 – OTHERS GO TO QB24

QB23 How concerned are you about this?

(READ OUT – SINGLE CODE)

	(424)
Very concerned	1
Fairly concerned	2
Not very concerned	3
Not at all concerned	4
DK	5

NEW

ASK ALL

QB24 Do you think that you should be asked to give your specific approval before any kind of personal information is collected and processed?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(425-429)

Yes, in all cases	1,
Yes, in the context of personal information asked on the Internet	2,
Yes, in the case of sensitive information (health, religion, political beliefs, sexual preferences, etc.)	3,
No	4,
DK	5,

NEW

QB25	Different authorities (government departments, local authorities, agencies) and private companies collect and store personal information. To what extent do you trust the following institutions to protect your personal information?
------	--

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Very confident	Tend to trust	Tend not to trust	Not at all confident	DK
(430)	1 National public authorities (e.g. tax authorities, social security authorities)	1	2	3	4	5
(431)	2 European institutions (European Commission, European Parliament, etc.)	1	2	3	4	5
(432)	3 Banks and financial institutions	1	2	3	4	5
(433)	4 Health and medical institutions	1	2	3	4	5
(434)	5 Shops and department stores	1	2	3	4	5
(435)	6 Internet companies (Search Engines, Social Networking Sites, E-mail Services)	1	2	3	4	5
(436)	7 Phone companies, mobile phone companies and Internet Services Providers	1	2	3	4	5

NEW

QB26	Companies holding information about you may sometimes use it for a different purpose than the one it was collected for without informing you (e.g. for direct marketing, targeted online advertising). How concerned are you about this use of your information?
------	--

(READ OUT – SINGLE CODE)

Very concerned	(437) 1
Fairly concerned	2
Not very concerned	3
Not at all concerned	4
DK	5

NEW

QB27	According to EU data protection rules, you have the right to access your personal information stored by public or private entities, in order to change, block or delete it. EU rules do not specify whether access to personal information should be free of charge. In some EU Member States, you have to pay in order to be granted such access. Would you be prepared to pay to have access?
------	---

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(438)

Yes, but only a small amount (e.g. postage or communication costs), less than £1.70	1
Yes, up to £1.70	2
Yes, more than £1.70	3
No	4
DK	5

NEW

ASK QB28 AND QB29 IF "USE THE INTERNET", CODES 1 TO 5 IN D62.1 OR D62.2 OR D62.3 – OTHERS GO TO QB30

QB28	In what circumstances, if any, would you like personal information stored and collected through a website to be completely deleted?
------	---

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(439-443)

Whenever you decide it should be deleted	1,
When you change your Internet provider	2,
When you stop using the service\ website	3,
Never	4,
DK	5,

NEW

QB29	When you decide to change providers or stop using a service, how important or not is it for you to be able to transfer personal information that was stored and collected through the website?
------	--

(READ OUT – SINGLE CODE)

(444)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW

ASK ALL

QB30 In the last 12 months, have you heard about or experienced issues in relation to data losses and identity theft?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(445-452)

Yes, through television, radio, newspapers, the Internet	1,
Yes, through word of mouth	2,
Yes, it affected one of your acquaintances	3,
Yes, it affected a member of your family	4,
Yes, it affected you directly	5,
Yes, others (SPONTANEOUS)	6,
No	7,
DK	8,

NEW

QB31 Would you want to be informed by a public authority or by a private company whenever information they hold about you is lost or stolen?

(453)

Yes	1
No	2
DK	3

NEW

QB32 How important is it for you to have the same rights and protections over your personal information regardless of the EU country in which it was collected and processed?

(READ OUT – SINGLE CODE)

(454)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW

QB33	EU data protection rules nowadays provide for special protection for the processing of sensitive personal data, such as data related to health, sex life, ethnic origin, religious beliefs, political opinions, etc. Do you think that genetic information such as DNA data should also have the same special protection?
------	---

(READ OUT – SINGLE CODE)

	(455)
Yes, definitely	1
Yes, to some extent	2
No, not really	3
No, definitely not	4
DK	5

NEW

QB34	Please tell me to what extent you agree with the following statements regarding the protection of personal data of minors.
------	--

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	---------------	------------------	------------------	----

(456)

1	Minors should be specially protected from the collection and disclosure of personal data	1	2	3	4	5
---	--	---	---	---	---	---

(457)

2	Minors should be warned of the consequences of collecting and disclosing personal data	1	2	3	4	5
---	--	---	---	---	---	---

NEW

QB35	The police sometimes access and analyse individuals' personal data to carry out their activities. In what circumstances should the police be able to access individuals' personal data?
------	---

(READ OUT – SINGLE CODE)

(458)

For all general crime prevention activities	1
Only specific data within the framework of a specific investigation	2
Only with the authorisation of a judge	3
Never (SPONTANEOUS)	4
DK	5

NEW

QB36	Do you think that your data would be better protected in large companies if they were obliged to have a specific contact person in charge of ensuring that your personal data is handled properly?
------	--

(READ OUT – SINGLE CODE)

(459)

Yes, definitely	1
Yes, to some extent	2
No, not really	3
No, definitely not	4
DK	5

NEW

QB37	In your opinion, the enforcement of the rules on personal data protection should be dealt with at...?
------	---

(READ OUT – SINGLE CODE)

(460)

At a European level	1
National level	2
Regional or local level	3
DK	4

NEW

QB38	Have you heard about a public authority in the UK responsible for protecting your rights regarding your personal data?
------	--

(461)

Yes	1
No	2
DK	3

NEW

QB39	Some companies use people's personal data without them being aware, creating inconvenience ranging from spam to financial loss. What should be the public authorities' main priorities to tackle these practises?
------	---

(SHOW SCREEN – READ OUT – ROTATE – MAX. 4 ANSWERS)
--

(462-475)

Impose a fine on these companies	1,
Provide legal support for those willing to take the case in court	2,
Provide an out of court procedure to sort out the problem	3,
Ban them from using such data in the future	4,
Compel them to compensate the victims	5,
Put people in similar situations in touch to start joint legal action	6,
Give people more direct control on their own personal data	7,
Allocate more resources to monitoring and enforcing existing regulations	8,
Find better technical solutions that preserve users' privacy and safety	9,
Provide formal education and guidelines on safe disclosure	10,
Raise awareness of the implications of unsafe disclosure	11,
Make greater use of warnings and signs to signal possible unsafe disclosure	12,
Other (SPONTANEOUS)	13,
DK	14,

NEW

C. CONSUMER UNDERSTANDING OF LABELS AND ITS EFFECT ON THE SAFE USE OF CHEMICALS

QC1 If you think of "chemical products", which of the following words come to mind?

(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(496-508)

Useful	1,
Innovative	2,
Effective	3,
Modern	4,
Natural	5,
Unhealthy	6,
Industrial	7,
Artificial	8,
Harmful to the environment	9,
Dangerous	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW

ASK QC2 IF "CURRENTLY WORK", CODE 5 TO 18 IN D15a OR "WORKED IN THE PAST", CODE 5 TO 18 IN D15b - OTHERS GO TO QC3

QC2 Personally, do you use or have you ever used chemical products at work?

(509)

Yes	1
No	2
DK	3

NEW

ASK ALL

QC3 And still thinking of "chemical products", which of the following products come to mind?

(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(510-518)

DIY (Do It Yourself) products and building materials (e.g. paints, varnish)	1,
Every day detergents (e.g. washing powder, dish washing detergents)	2,
Other cleaning products (e.g. drain cleaners, oven cleaners)	3,
Car\ Vehicle care products (e.g. car wax, lubricating oils, wheel cleaners)	4,
Gardening products (e.g. fertilisers, plant conditioners)	5,
Pesticides and insecticides (e.g. weed killers, vermin and pest control)	6,
Other (SPONTANEOUS)	7,
None (SPONTANEOUS)	8,
DK	9,

NEW

QC4 Which of the following do you use to find out whether a chemical product is hazardous or not?

(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(519-530)

Your previous experience with the product	1,
The smell	2,
The colour	3,
The packaging	4,
The safety instructions	5,
The warning symbols	6,
Information you get in the shop	7,
The type of shop where you can buy the product	8,
Information from family members or friends	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

QC5	What sorts of things do you do to make sure that you are using chemical products safely?
-----	--

(DO NOT READ OUT – DO NOT SHOW CARD – PRE-CODED OPEN ENDED QUESTION – MULTIPLE ANSWERS POSSIBLE)

(531-539)

Read\ follow the instructions of the chemical product	1,
Wear protective clothing (e.g. gloves, mask)	2,
Adhere to recommended frequency of use of the chemical product	3,
Use only the recommended amount of the chemical product	4,
Store the product correctly	5,
Dispose of the product correctly	6,
Other	7,
There is no safe use of a chemical product	8,
DK	9,

NEW

QC6	For which of the following chemical products do you think instructions are necessary in order to use them safely?
-----	---

(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(540-548)

DIY (Do It Yourself) products and building materials (e.g paints, varnish)	1,
Every day detergents (e.g. washing powder, dish washing detergents)	2,
Other cleaning products (e.g. drain cleaners, oven cleaners)	3,
Car\ Vehicle care products (e.g. car wax, lubricating oils, wheel cleaners)	4,
Gardening products (e.g. fertilizers, plant conditioners)	5,
Pesticides and insecticides (e.g. weed killers, vermin and pest control)	6,
Other (SPONTANEOUS)	7,
None (SPONTANEOUS)	8,
DK	9,

NEW

QC7	Before using any of the following products for the first time, how often do you read the safety instructions?
-----	---

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Alwa ys	Most of the time	Som etim es	Nev er	Not appli cabl e (SP ONT ANE OUS)	DK
--	------------	------------	---------------------------	-------------------	-----------	--	----

(549)	1	DIY (Do It Yourself) products and building materials (e.g. paints, varnish)	1	2	3	4	5	6
(550)	2	Every day detergents (e.g. washing powder, dish washing detergents)	1	2	3	4	5	6
(551)	3	Other cleaning products (e.g. drain cleaners, oven cleaners)	1	2	3	4	5	6
(552)	4	Car\ Vehicle care products (e.g. car wax, lubricating oils, wheel cleaners)	1	2	3	4	5	6
(553)	5	Gardening products (e.g. fertilizers, plant conditioners)	1	2	3	4	5	6
(554)	6	Pesticides and insecticides (e.g. weed killers, vermin and pest control)	1	2	3	4	5	6

NEW

ASK QC8 IF "READ THE INSTRUCTIONS", CODE 1 TO 3 IN THE EQUIVALENT ITEM IN QC7 - OTHERS GO TO QC9

QC8 For each of the following products, when you read the safety instructions, to what extent do you follow these instructions?

(SHOW SCREEN – ONE ANSWER PER LINE)

(READ OUT) Fully Partially Not at all DK

(555)	1	DIY (Do It Yourself) products and building materials (e.g. paints, varnish)	1	2	3	4
(556)	2	Every day detergents (e.g. washing powder, dish washing detergents)	1	2	3	4
(557)	3	Other cleaning products (e.g. drain cleaners, oven cleaners)	1	2	3	4
(558)	4	Car\ Vehicle care products (e.g. car wax, lubricating oils, wheel cleaners)	1	2	3	4
(559)	5	Gardening products (e.g. fertilizers, plant conditioners)	1	2	3	4
(560)	6	Pesticides and insecticides (e.g. weed killers, vermin and pest control)	1	2	3	4

NEW

ASK ALL

QC9 Imagine that you have two chemical products, with a different word on each label. One has the word "warning". The other one the word "danger". In your opinion, which of these two chemical products is the most hazardous?

(READ OUT – SINGLE CODE)

The product with the word "Warning"	(561) 1
The product with the word "Danger"	2
No difference, each product is equally hazardous (SPONTANEOUS)	3
DK	4

NEW

QC10	Now we are going to show you different symbols. Please indicate for each symbol whether you have seen it before or not.
------	---

(SHOW THE FIRST 4 GHS SYMBOLS ALL TOGETHER (A-D), AND ASK THE FIRST 4 ITEMS. THEN, SHOW THE 4 PICTOGRAMS ALL TOGETHER (E-H) AND ASK THE LAST 4 ITEMS – ONE ANSWER PER LINE)

		Yes	No	DK
--	--	-----	----	----

(562)	1	Symbol A	1	2	3
(563)	2	Symbol B	1	2	3
(564)	3	Symbol C	1	2	3
(565)	4	Symbol D	1	2	3
(566)	5	Pictogram E	1	2	3
(567)	6	Pictogram F	1	2	3
(568)	7	Pictogram G	1	2	3
(569)	8	Pictogram H	1	2	3

NEW

QC11	Now, please tell me what do you think each of these four symbols stand for? This symbol stands for a chemical product...
------	--

(SHOW EACH SYMBOL ONE BY ONE AND ASK THE QUESTION ONE BY ONE – SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE)

	(ROTATE SYMBOLS)	That is flammable	That is corrosive to metal	That is an environmental hazard	That is carcinogenic	That is a skin irritant	That causes asthma or other respiratory hypersensitivity reactions	DK
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(570)	1	Symbol A	1	2	3	4	5	6	7
(571)	2	Symbol B	1	2	3	4	5	6	7
(572)	3	Symbol C	1	2	3	4	5	6	7
(573)	4	Symbol D	1	2	3	4	5	6	7

NEW

QC12 On the whole, how well informed do you feel about the potential risks posed by the following chemical products? Please use a scale from 1 to 7, where '1' means that you are "not at all well informed", and '7' means you are "very well informed".

(SHOW SCREEN – ONE ANSWER PER LINE)

(ROTATE)	1 Not at all well infor med	2	3	4	5	6	7 Very well infor med	DK
----------	--	---	---	---	---	---	-----------------------------------	----

(574)	1	DIY (Do It Yourself) products and building materials (e.g. paints, varnish)	1	2	3	4	5	6	7	8
(575)	2	Every day detergents (e.g. washing powder, dish washing detergents)	1	2	3	4	5	6	7	8
(576)	3	Other cleaning products (e.g. drain cleaners, oven cleaners)	1	2	3	4	5	6	7	8
(577)	4	Car\ Vehicle care products (e.g. car wax, lubricating oils, wheel cleaners)	1	2	3	4	5	6	7	8
(578)	5	Gardening products (e.g. fertilizers, plant conditioners)	1	2	3	4	5	6	7	8
(579)	6	Pesticides and insecticides (e.g. weed killers, vermin and pest control)	1	2	3	4	5	6	7	8

NEW

QC13 Where do you generally find information about the potential dangers of chemical products?

(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

Product packaging	1,
Newspapers	2,
Magazines	3,
Television	4,
Radio	5,
Information leaflets\ brochures	6,
Internet	7,
Word of mouth	8,
Family, friends or relatives	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

QC14	Which of the following sources would you trust the most for information about the potential dangers of chemical products?
------	---

(SHOW SCREEN – READ OUT – ROTATE – MAX. 4 ANSWERS)

	(592-606)
Sales person in a shop	1,
Non-Governmental Organisations (NGO)\ Consumer protection organisations	2,
Product manufacturers	3,
NHS Direct/ NHS 24/ NHS Choices	4,
Family, friends or relatives	5,
Doctors	6,
Pharmacists	7,
Journalists	8,
Scientists\ researchers	9,
National Health Authorities	10,
The EU and its institutions (for instance, the European Chemicals Agency ECHA)	11,
The UK government	12,
Other (SPONTANEOUS)	13,
None (SPONTANEOUS)	14,
DK	15,

NEW

D. RARE DISEASES

QD1 When talking about rare diseases, which of the following is, in your opinion, the statement that best describes what "rare diseases" are?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(627)

These are diseases about which nobody can do anything	1
These are diseases affecting a limited number of people and needing very specific care	2
These are diseases for which it is very difficult to obtain a correct and fast diagnosis	3
These are diseases that nobody cares about	4
Other (SPONTANEOUS)	5
Never heard about rare diseases (SPONTANEOUS)	6
DK	7

NEW

A rare disease is a disease affecting fewer than 1 people in 2,000

QD2 Do you personally know or have you heard about a person suffering from a rare disease?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(628-632)

Yes, you personally know someone suffering from a rare disease	1,
Yes, you have heard about someone suffering from a rare disease within your family\ your friends\ your acquaintances	2,
Yes, you have heard about a person suffering from a rare disease in the media	3,
No, you have never heard about any one suffering from a rare disease	4,
DK	5,

NEW

QD3	For each of the following statements, please tell me to what extent you agree with each.
-----	--

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(633)	1 People suffering from a rare disease need specific support from UK health authorities	1	2	3	4	5
(634)	2 There should be more European cooperation in order to help the limited numbers of people suffering from rare diseases more efficiently	1	2	3	4	5
(635)	3 Drugs needed to treat people suffering from rare diseases should be fully reimbursed back to the patient by the UK health care system, even if they are very expensive	1	2	3	4	5
(636)	4 People are aware of the existence of centres specialising in rare diseases	1	2	3	4	5
(637)	5 People suffering from a rare disease should have the right to access appropriate care in another EU Member State if no solution can be provided in their country of residence	1	2	3	4	5
(638)	6 The UK has too many other major health issues to make rare diseases a priority	1	2	3	4	5
(639)	7 Every EU Member State should have a National Plan or Strategy on rare diseases which encompasses all aspects of care (including immediate treatment, financial aid, outpatient care, counselling etc)	1	2	3	4	5

	8	People are unaware of the real problems faced by those suffering from a rare disease	1	2	3	4	5
--	---	--	---	---	---	---	---

(640)

NEW

QD4	The European Commission and the national health authorities of the EU Member States have adopted several initiatives to help people suffering from rare diseases. In your opinion, is it justified or not to allocate resources to initiatives in the following areas?						
-----	--	--	--	--	--	--	--

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally justified	Somewhat justified	Not very justified	Not at all justified	DK
--	------------	-------------------	--------------------	--------------------	----------------------	----

(641)

1	To improve and coordinate research on rare diseases at a national and European level	1	2	3	4	5
---	--	---	---	---	---	---

(642)

2	To make it easier for people suffering from a rare disease to have access the drugs they need	1	2	3	4	5
---	---	---	---	---	---	---

(643)

3	To improve awareness of rare diseases among health professionals and the general public	1	2	3	4	5
---	---	---	---	---	---	---

(644)

4	To ease access to laboratory tests to improve the diagnosis of rare diseases	1	2	3	4	5
---	--	---	---	---	---	---

(645)

5	To provide additional support to families with a person suffering from a rare disease	1	2	3	4	5
---	---	---	---	---	---	---

(646)

6	To support patient organisations	1	2	3	4	5
---	----------------------------------	---	---	---	---	---

(647)

7	To establish new centres specialising in rare diseases in the EU	1	2	3	4	5
---	--	---	---	---	---	---

NEW

QD5	Have you ever heard of each of the following diseases?
-----	--

(SINGLE CODE)

(READ OUT)	Yes	No	DK
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(648)	1	Cystic fibrosis	1	2	3
(649)	2	Duchenne muscular dystrophy	1	2	3
(650)	3	Haemophilia	1	2	3
(651)	4	Huntington's disease	1	2	3
(652)	5	Osteogenesis imperfecta	1	2	3
(653)	6	Progeria	1	2	3

NEW

DEMOGRAPHICS

D1 In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, TRY AGAIN)

(674-675)

1	2	3	4	5	6	7	8	9	10
Left									Right
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

DK 12

EB74.2 D1

NO QUESTIONS D2 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

(676-677)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB74.2 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", IF "NEVER HAD FULL-TIME EDUCATION", IF "DON'T KNOW/ DON'T REMEMBER, USE BUTTONS TO CODE)

(678-679)

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EB74.2 D8

NO QUESTION D9

D10 Gender.

(680)

Male	1
Female	2

EB74.2 D10

D11 How old are you?

(681-682)

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EB74.2 D11

NO QUESTION D12 TO D14

D15a&b ASKED BEFORE QB

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(683)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB74.2 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: TYPE IN)

(684-685)

--	--

EB74.2 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: TYPE IN)

(686-687)

EB74.2 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: TYPE IN)

(688-689)

EB74.2 D40c

NO QUESTIONS D41 AND D42

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

	(690)	(691)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB74.2 D43a D43b

NO QUESTIONS D46 TO D59

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	(692-701)
Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB73.5 D46

NO QUESTIONS D47 TO D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(702)

Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB74.2 D60

D61 Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society."

(SHOW SCREEN)

(703-704)

1 The lowest level in society	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10 The highest level in society	10
Refusal (SPONTANEOUS)	11

EB74.2 D61

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(725-726)

(727-728)

DAY

MONTH

EB74.2 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)

(729-730)

(731-732)

HOUR

MINUTES

EB74.2 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(733-735)

MINUTES

EB74.2 P3

P4 Number of persons present during the interview, including interviewer

(736)

Two (interviewer and respondent)
Three
Four
Five or more

1
2
3
4

EB74.2 P4

P5 Respondent cooperation

(737)

Excellent
Fair
Average
Bad

1
2
3
4

EB74.2 P5

P6 Size of locality

Local Codes

(738-739)

EB74.2 P6

P7 | Region

NUTS Level 2 Regions (See
www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics)
(740-741)

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EB74.2 P7

P8 | Postal code

(742-749)

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EB74.2 P8

P9 | Sample point number

(750-757)

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EB74.2 P9

P10 | Interviewer number

(758-765)

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EB74.2 P10

P11 | LEAVE BLANK

(766-773)

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EB74.2 P11

ASK ONLY in LU, BE, ES, FI, EE, LV, MT, TR AND MK