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ISSP 2013 – National Identity III  
Questionnaire  
(ገጽ 1፣ 2)

# NATIONALITY, TOLERANCE AND EQUAL TREATMENT IN ESTONIA 2013

Interviewer \_\_\_\_\_, work ID no \_\_\_\_\_

## 1. Intervjuu toimumise koht:

- 1 Tallinn
- 2 Harjumaa
- 3 Hiiumaa
- 4 Ida-Virumaa
- 5 Jõgevamaa
- 6 Järvamaa
- 7 Läänemaa
- 8 Lääne-Virumaa
- 9 Põlvamaa
- 10 Pärnumaa
- 11 Raplamaa
- 12 Saaremaa
- 13 Tartumaa
- 14 Valgamaa
- 15 Viljandimaa
- 16 Võrumaa

## 2. Type of residence:

- 1 Capital
- 2 Other large city (Tartu, Pärnu, Kohtla-Järve, Narva)
- 3 Other city, center of county
- 4 Other town, village
- 5 Hamlet
- 6 Small village

## 3. If in Tallinn, then the district:

- 1 Põhja-Tallinn
- 2 Haabersti
- 3 Kesklinn
- 4 Kristiine
- 5 Lasnamäe
- 6 Pirita
- 7 Mustamäe
- 8 Nõmme

## 4. Sample region \_\_\_\_\_

## 5. Sample point no

## 6. Respondent, no

## 7. Interview language:

- 1 Estonian
- 2 Russian
- 3 English

## 7. Interview date:

\_\_\_\_\_

## 8. Beginning time of interview:

\_\_\_\_\_ hrs \_\_\_\_\_ min

Equality and justice are words used a lot, but their deeper meaning is not that much discussed in everyday life. One only notices them when something is wrong – when one faces inequality or injustice.

The aim of this study is to find out what do people in Estonia think about unfair treatment and discrimination in Estonia, what are their personal experiences with this and what kind of changes are wished for. We are interested in Your opinion.

Answering the questions is voluntary. All the answers will be anonymous and none of these will be connected to Your identity but will be analysed in a generalized manner. The answers will be analysed by social scientists and the results will be used by Estonian Ministry of Cultural Affairs and the working group preparing the strategies for integration in Estonia.

Should you have any comments or questions in regard to this survey, please feel free to contact Triin Roosalu ([triin.roosalu@tlu.ee](mailto:triin.roosalu@tlu.ee)). We are very grateful for Your time and thoughts!

DEAR RESPONDENT!

PLEASE MARK THE ANSWER THAT SUITS YOU BEST BY CIRCLING THE NUMBER OF THAT OPTION. PLEASE DO USE BALL POINT PEN, PREFERRING BLUE INK, IF POSSIBLE.

PLEASE CIRCLE ONE OPTION IN EVERY LINE, UNLESS OTHERWISE NOTED. PLEASE CIRCLE ALL OPTIONS RELEVANT FOR YOU.

## EQUAL TREATMENT AND DISCRIMINATION

**1. In general, how would you characterize your thoughts on tolerance and equal treatment? CHOOSE ALL THAT APPLIES**

- 1 This topic rather annoys me, it gets way too much attention
- 2 This topic is really not of my interest
- 3 I am interested in this topic only when my own rights are violated
- 4 I follow the discussion on this topic in Estonia and in the rest of the world
- 5 This topic is very important for me, I have also discussed it with my relatives and friends
- 6 I have been active in fighting for equal treatment
- 7 Something else, what? \_\_\_\_\_
- 8 *Do not know*

**2. Please indicate if You agree or disagree with the following claims. PLEASE CHOOSE ONE ANSWER EACH LINE**

	Agree strongly	Some-what agree	Some-what dis-agree	Disagree strongly
I think people try to be fair in making important decisions	1	2	3	4
I think that, in principal, justice rules in the world	1	2	3	4
I am convinced that in the end, injustice will be punished one way or another	1	2	3	4
I believe that injustice in any sphere of life (such as at work, in family or in politics) is an exception rather than a rule	1	2	3	4
I believe that, in general, people get what they've earned	1	2	3	4

**Intolerance means having worse (even hostile) attitude towards someone, avoiding them, undermining them, being prejudiced against them, or treating them badly just because they are part of a social group**

**3. Do you think intolerance in Estonia is ... JUST ONE ANSWER**

- 1 a very serious problem
- 2 a rather serious problem
- 3 not a serious problem
- 4 not a problem at all
- 5 *Don't know, cannot tell*

**4. When you faced intolerance or belittling attitudes on the internet or in everyday life in Estonia, how did you react? Please do choose all that applies SHOWCARD**

- 1 I have never faced intolerance online or in real life in Estonia (jätta järgmised vahele)
- 2 I stood up for me or my group
- 3 I stood up for another person or another group
- 4 I turned to someone for help
- 5 This annoyed me, but I did not know what to do
- 6 I put up with the situation and did nothing
- 7 I did something else. What? \_\_\_\_\_
- 8 *I do not know*

**5. Have you ever felt threatened or in danger in Estonia because of your ethnic background? Please have in mind a situation when you really felt danger or fear.**

- 1 Yes
- 2 No → CONTINUE WITH QUESTION 7

**6. Please use the space provided to describe one of those occasions.**

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**7. The next sentences are about Estonia. Please choose which of the two sentences you tend to agree with more. Try to make your choice even if both of the sentences feel right in some sense or some situation.**

	Sentence A	Sentence B	Which one do you agree with more?
1	<b>Estonians have suffered much in past, so it is only fair to prefer them over anyone else in all spheres of life in Estonia</b>	<b>The past should not affect current politics. Everyone, regardless of their ethnic background, should have equal rights and opportunities.</b>	1 A 2 B 3 neither A nor B 4 don't know
2	<b>Estonia is the state of ethnic Estonians, the other ethnic groups should have less rights here. Estonians as a small nation are entitled to use any means it takes to protect their language and culture.</b>	<b>Estonia is a democratic country so it should guarantee equal rights of all residents, regardless of their origin, ethnic background or language skills.</b>	1 A 2 B 3 neither A nor B 4 don't know
3	<b>Estonian language is the official language in Estonia. If someone did not learn the language, they cannot expect equal treatment in Estonia.</b>	<b>Considering the large numbers of Russian-speaking community in Estonia it could become a state with two official languages, such as Finland. Then the Estonian-speaking and Russian-speaking people would be in equal situation.</b>	1 A 2 B 3 neither A nor B 4 don't know
4	<b>All the social groups in Estonia should share one common interpretation of history.</b>	<b>Every social group in Estonia should have the right to their own interpretation of history from their point of view.</b>	1 A 2 B 3 neither A nor B 4 don't know
5	<b>When organizing Estonian-language cultural events it should be kept in mind that many residents in Estonia have difficulties in understanding Estonian. For example, the theatre performances should be subtitled in Russian as well as in English, and the programme books and information should be in multiple languages.</b>	<b>It is really just one's own individual problem, if they cannot participate in cultural events in Estonia because of their poor knowledge of Estonian language.</b>	1 A 2 B 3 neither A nor B 4 don't know
6	<b>The Russian-speaking community in Estonia has suffered a lot in the recent past due to Estonian politics, so it would be fair to give them more rights and opportunities than now, for example more classes of Estonian language free of charge, easier requirements for long term residents in applying for Estonian citizenship.</b>	<b>Regardless of what happened in past, no groups in society should be treated differently from the others.</b>	1 A 2 B 3 neither A nor B 4 don't know

**8. In your opinion, are there generally hostile attitudes towards the following groups in Estonia?**

PLEASE SELECT AS MANY AS APPLIES

- 1 Estonians
- 2 Traditional Estonian old-believers, Russians from near Lake Peipus
- 3 Setos (from the South-Eastern Estonia)
- 4 Romas, or gypsies
- 5 Jews
- 6 People with Asian origin
- 7 Black people
- 8 People of Caucasian origin
- 9 Russians who immigrated to Estonia during Soviet times from other parts of the USSR
- 10 Other Russian speaking ethnic minorities
- 11 Recent immigrants from other EU countries, such as from Finland
- 12 Recent immigrants from ex-USSR countries, such as from Ukraine
- 13 Recent immigrants from countries outside of EU, such as from USA
- 14 Refugees
- 15 Permanent residents in Estonia with undefined citizenship
- 16 Russian citizens living permanently in Estonia
- 17 Children from ethnically mixed families
- 18 A permanent resident of Estonia who speaks English but does not know Estonian or Russian language
- 19 A permanent resident in Estonia who speaks Russian but does not know Estonian
- 20 A permanent resident in Estonia who does not know Estonian, Russian or English language
- 21 Someone else. Who? Please specify \_\_\_\_\_
- 22 No-one
- 23 Do not know, cannot tell

**9. Which of the following situations feels morally wrong or unfair to you?**

PLEASE CIRCLE ONE ANSWER ON EACH LINE

	It is un-fair	It is not un-fair	Do not know
<b>1. In order to get access to a certain good, one has to register online, but many do not have good enough computer skills or access to internet</b>	1	2	3
<b>2. The employer receives CVs from the applicants. Those with non-Estonian names are put aside, assuming, that these applicants have poor knowledge of Estonian</b>	1	2	3
<b>3. Individuals with poor knowledge of Estonian or English cannot get information about the medicine they buy, as the information leaflets are only in Estonian</b>	1	2	3
<b>4. Non-Estonian parents are denied the possibility to submit application concerning their kid's attendance in a kindergarten with Estonian as a language of instruction, on the grounds that having kids with different mother tongues growing together harms the development of their language skills.</b>	1	2	3
<b>5. In Estonian schools with Estonian as a language of instruction the homework, grades and comments are inserted on electronic diary only in Estonian, so that the parents with poor knowledge of Estonian cannot support their kids as well</b>	1	2	3
<b>6. In the presence of other teachers the teacher is telling the Roma students are just as lazy and disorderly as any gypsy. The headmaster does not get involved.</b>	1	2	3
<b>7. An organization does not meet the request of its employees who are Russian Orthodox by religion and would prefer to have free days for celebrating Christmas and Easter at a different time than their Estonian colleagues who are fine with state regulated holidays.</b>	1	2	3
<b>8. A Black mechanic is teased and harassed by his colleagues because of his race. He has voiced his complaints, but the shopfloor manager does nothing about it.</b>	1	2	3

**10. To what extent do you agree with these statements? PLEASE CHOOSE ONE ANSWER ON EVERY LINE**

	Agree strongly	Some-what agree	Neither agree nor disagree	Some-what disagree	Dis-agree strongly	Do not know
<b>The Estonian laws about non-Estonians are fair.</b>	1	2	3	4	5	6
<b>It is fair that in Estonia the Estonian language has higher status and prestige than the Russian language</b>	1	2	3	4	5	6
<b>In Estonia, everyone has similar opportunities, so that the talented members from ethnic minority groups can make it to the top of the career ladder</b>	1	2	3	4	5	6
<b>Estonian Russians are not appreciated as true members of the Estonian society</b>	1	2	3	4	5	6
<b>It is not fair that the non-Estonians who were born in Estonia have to prove their loyalty and belonging to the state</b>	1	2	3	4	5	6
<b>The Citizenship Act does not let the non-Estonians to forget that they do not belong to the titular group.</b>	1	2	3	4	5	6
<b>The requirements of the level of Estonian language are too strict for the non-Estonians</b>	1	2	3	4	5	6
<b>The foreigner who fulfilled all the requirements and successfully applied for her citizenship will never have the same rights in Estonia as those who “inherited” their citizenship</b>	1	2	3	4	5	6

**LAWS ENSURING EQUAL TREATMENT****11. How much do you know about the Equal Treatment Act, that is in effect in Estonia since 2009?**

PLEASE CHOOSE ONE ANSWER

- 1 I don't know anything and I am not interested to know more
- 2 I don't know anything, but I would like to know more
- 3 I do know something about the law, **but I do not know much about its contents**
- 4 I do know the contents of the law, but in general, I do not support the principles behind it
- 5 I do know the contents of this law and I do fully support it

**12. How much do you know about the fact that there is a Gender Equality and Equal Treatment Commissioner who monitors the equal treatment in Estonia? PLEASE CHOOSE ONE ANSWER**

- 1 I don't know anything and I am not interested to know more
- 2 I don't know anything, but I would like to know more
- 3 I do know something about the Commissioner, but I do not know much about the work they do
- 4 I do know the work of the commissioner, but in general, I do not support the principles behind it
- 5 I do know the work of the commissioner and I do fully support it

**13. According to Estonian laws, it is the duty of the employer to make sure that the employee would be safe from any harassment at workplace. The employer is also obliged to inform the employees about the principles of equal treatment and the laws regulating it. Did you know that the employer has such legal responsibility?**

- 1 Yes, I knew it
- 2 I thought it could be, but I was not sure
- 3 No, I did not know it
- 4 *Can't choose*

## DISCRIMINATION

In Estonia, any discrimination at work or in public is forbidden in relation to sex, age, ethnicity, race, religion or opinions, disability, or sexual orientation.

Direct discrimination means treating someone worse than another person in similar position. When people are treated equally, but in result one group is worse off than others, it is indirect discrimination.

**14. How much unequal treatment and discrimination (defined by law) would you say there is in Estonia?**

- 1 a lot
- 2 rather lot
- 3 rather little
- 4 only some
- 5 *Do not know, Can't choose*

**15. What groups are the most discriminated against in Estonia in your opinion?**

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**16. According to your experiences, are some people treated worse in Estonia because of their ...?**

PLEASE SELECT ONE ANSWER IN EACH LINE

	Yes	No	<i>Do not know</i>
<b>Gender</b>	1	2	3
<b>Age</b>	1	2	3
<b>Disability or health related problems</b>	1	2	3
<b>Nationality, ethnic background</b>	1	2	3
<b>Mother tongue</b>	1	2	3
<b>Poor knowledge of official language</b>	1	2	3
<b>Speaking Estonian with (heavy) accent</b>	1	2	3
<b>Religious beliefs</b>	1	2	3
<b>Worldviews</b>	1	2	3
<b>Social networks, or lack of them</b>	1	2	3
<b>Race</b>	1	2	3
<b>Sexual orientation</b>	1	2	3
<b>Citizenship</b>	1	2	3
<b>Economic situation</b>	1	2	3
<b>Political views or membership in the party</b>	1	2	3
<b>On some other grounds. Which? _____</b>	1	2	3

**17 Imagine you would become a victim of discrimination or harassment in Estonia. Would you know what to do in this situation?**

- 1 Yes, I know well
- 2 Yes, I have some idea
- 3 No
- 4 *Can't choose*

**18. In case you would face discrimination or harassment, and the rights of yourself or someone close to you are severely harmed, what would you be prepared to do to fix the situation? I would...**

PLEASE SELECT ONE ANSWER IN EACH LINE.

	Certainly not	Likely not	Likely yes	Certainly yes	Do not know
turn to supervisor or board of managers	1	2	3	4	5
turn to the Chancellor of Justice	1	2	3	4	5
turn to Gender Equality and Equal Treatment Commissioner	1	2	3	4	5
organize public protest	1	2	3	4	5
turn to mass media	1	2	3	4	5
turn to a court	1	2	3	4	5
consult a lawyer	1	2	3	4	5
turn to an human rights organisation	1	2	3	4	5
turn to the police	1	2	3	4	5
do something else. What? _____	1	2	3	4	5
do nothing	1	2	3	4	5

**19. Have you personally ever been treated unfairly in Estonia because of your ...**

PLEASE SELECT AS MANY AS APPLIES

	Yes
gender	1
language you speak	2
worldviews	3
religious beliefs	4
ethnicity or nationality	5
colour of skin (or other racial features)	6
economic situation	7
age	8
sexual orientation	9
disability or other long term health problem	10
poor knowledge of official language of the state	11
speaking Estonian with (heavy) accent	12
social network, or lack of it	13
citizenship	14
other aspects of your life	15

**20. During last three years, have you personally faced discrimination or unequal treatment?**

1 Yes

2 No → continue from question 27



**21. Under what conditions has that happened? PLEASE SELECT ALL THAT APPLIES**

<b>IN THE SPHERE OF EDUCATION AND CULTURE</b>	
In getting your child accepted to kindergarten	1
In getting admitted to basic education	2
In getting admitted to vocational or higher education	3
In grading	4
In the way some topic was reflected in the textbooks and classes	5
In the activities of community organizations and NGOs	6
Some other aspect in relation to education and culture	7
<b>IN THE SPHERE OF WORK</b>	
In the personnel search process (inviting to interview, posting job ad, etc)	1
In distributing the tasks at work	2
In hiring (such as preparing the work contract etc)	3
In relation to pay	4
In relation to getting promotion and making a career	5
In access to trainings and work-related courses	6
When concluding the work contract	7
By colleagues	8
In another aspect related to work	9
<b>IN THE SPHERE OF (PUBLIC) SERVICES</b>	
In relation to public transport	1
Accessing public information	2
With healthcare services and at the doctors	3
When getting bank loan, or other bank services	4
When being served at the shop or in a company	5
When purchasing/ renting a place to live in	6
Some other service-related situation	7
<b>IN THE SPHERE OF MEDIA</b>	
Broadcasting some topic on radio, TV and in print media	1
Broadcasting some topic on internet	2
Other media-related situation	3
<b>IN RELATION TO THE STATE AND SPHERE OF LAW AND ORDER</b>	
Police structures	1
At court	2
With the army	3
Contacting public office (such as at the local government or state office)	4
Something else related to the state and public sector What? _____	5
<b>IN SOME OTHER SITUATION</b>	
Please specify _____	1

**22. Please give us a short description of such situations of unequal treatment that you have personally experienced**


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**23. What did you do in response to such unequal treatment or discrimination?**

PLEASE CHOOSE AS MANY AS APPLIES

- 1 I made a comment and explained the inappropriateness of the situation to the person who did wrong or was responsible for the situation
- 2 I approached his or her supervisor or someone else responsible for his or her action
- 3 I discussed it with my colleagues (including fellow students, friends, acquaintances)
- 4 I turned to a public office
- 5 I turned to the legal system (police, courts, etc)
- 6 I informed media (incl radio or TV)
- 7 I turned to my trade union
- 8 I sought help from my relatives or friends
- 9 I turned to the Gender Equality and Equal Treatment Commissioner
- 10 I did something else. What? \_\_\_\_\_
- 11 I did not do anything to make the situation right or claim justice → CONTINUE WITH QUESTION 26

IF YOU CHOSE OPTIONS 1-10 IN QUESTION 23:

**24. Why did you do this?** \_\_\_\_\_

**25. By doing it, did you achieve what you wanted?** PLEASE CHOOSE ONE ANSWER

- 1 Yes, fully
- 2 Yes, partly
- 3 No
- 4 There is no solution yet (the process is ongoing)
- 5 Do not know

IF YOU CHOSE OPTION 11 IN QUESTION 23:

**26 Why did you do nothing to get things right, why did you not get involved?** PLEASE LIST AS MANY REASONS AS APPLIES IN YOUR CASE

\_\_\_\_\_

\_\_\_\_\_

**27. Harassment is a behavior, targeted towards another person, where this targeted person regards as unwanted or humiliating, or which creates hostile, threatening, insulting or degrading atmosphere towards that person. To what extent do you agree with the following statements about harassment?**

PLEASE SELECT ONE ANSWER EACH LINE

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Dis-agree strongly
<b>When a person experiences harassment at the workplace, s/he likely has encouraged that herself/himself.</b>	1	2	3	4	5
<b>When someone notices at work, that a colleague is harassed, they should intervene (such as by standing up for the harassed colleague, inform the employer, etc)</b>	1	2	3	4	5
<b>It is the task fo the supervisors to secure that there is no harassment at the workplace.</b>	1	2	3	4	5
<b>Workplace harassment should remain between the harassed and the one who harasses, and others should not get involved</b>	1	2	3	4	5

**28. Who, in your opinion, is responsible for solving the case of unequal treatment at the workplace?**

PLEASE SELECT ONE OPTION IN EACH LINE

	Certainly is responsible	Rather is responsible	Rather is not responsible	Certainly not responsible	Do not know
the person who was harassed	1	2	3	4	5
the person who harassed	1	2	3	4	5
colleagues and other witnesses of the harassment	1	2	3	4	5
supervisor of the harassed person	1	2	3	4	5
supervisor of the person who did harass	1	2	3	4	5
human resource department or HR specialist	1	2	3	4	5
the employer	1	2	3	4	5

**EXPECTATIONS OF CHANGES REGARDING UNEQUAL TREATMENT**

29. Do you agree with the following statements? PLEASE SELECT ONE ANSWER IN EACH LINE

	Agree strongly	Some-what agree	Some-what disagree	Disagree strongly	Do not know
The information about legal regulations on equal treatment is accessible enough in Estonia	1	2	3	4	5
It is too difficult to understand what this Equal Treatment Act really says	1	2	3	4	5
Mass media should pay more attention to the topics of equal treatment. There is need for much more thorough explanations and interpretations of laws on the media. Special programmes should be broadcasted on TV/ radio	1	2	3	4	5
The topic of equal treatment gets too much space in media	1	2	3	4	5
All the laws in Estonia should be translated into Russian	1	2	3	4	5
Publicly provided legal aid should be available also in Russian and in English	1	2	3	4	5
There should be much more opportunities for getting legal services for free in Estonia	1	2	3	4	5
There should be public discussions held on tolerance and discrimination in Estonia	1	2	3	4	5
Newspapers should have a regular column dedicated to the topics of equal treatment	1	2	3	4	5
Something else. Please specify:	1	2	3	4	5

30. Next, there are two statements about securing the equal treatment. Which one of them do you tend to agree more? PLEASE CHOOSE ONE ANSWER

Statement A	Statement B	Which do you agree more with?
Securing equal treatment is first and foremost the state's responsibility. The state should secure that all groups in the society are treated equally.	Getting equal treatment is one's own responsibility, everyone has to stand up for themselves.	1 Statement A 2 Statement B 3 Neither A nor B 4 do not know

**31. What should be done to decrease in Estonia unequal treatment in its widest sense?**

PLEASE CHOOSE UP TO THREE MOST IMPORTANT

- 1 Nothing
- 2 Ensure current legal acts are applied
- 3 Introduce more widely the legal acts regulating equal treatment
- 4 Inform people about their rights
- 5 Inform people about where to get help in case of unequal treatment
- 6 Encourage people to report the cases of unequal treatment
- 7 People should unite for protecting their rights
- 8 It should be made easier to get legal help
- 9 The punishment for discrimination should be stricter
- 10 The principles of equal treatment should be included in the work organization of every company
- 11 Develop the special programmes for special minority groups, to make up for their unfair position in the society (such as roma)
- 12 Something else needs to be done. What? : \_\_\_\_\_
- 13 Do not know

**32. In your opinion, the attention should be paid to the equal treatment of people mainly in order to ...**

PLEASE CHOOSE THREE MOST IMPORTANT REASONS

- 1 protect weaker members of the society and minorities
- 2 ohjeldada tugevamate omavoli
- 3 ensure everyone has opportunities for self-realisation
- 4 secure balance and cohesion in the society, arrange social life reasonably
- 5 avoid violence and wars, avoid repeating of the negative experiences from the past history
- 6 secure economic and cultural development
- 7 secure security of the state and the society
- 8 apply the European Union norms
- 9 follow the Christian principles
- 10 secure just relations between people
- 11 Something else – please specify \_\_\_\_\_
- 12 Do not know

**STATE AND NATION**

**33. Do you agree with the following statements?**

a. I think it is important that Russians and other ethnic minority groups in Estonia...

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Dis-agree strongly
... know and preserve their culture of origin and language	1	2	3	4	5
... know and preserve Estonian culture and language	1	2	3	4	5

b. What do you think, for how many Estonians is it really important that Russians and other ethnic minority groups in Estonia...

	Almost <u>all</u> of them	More than half	Less than half	Very few	Do not know
... know and preserve their culture of origin and language?	1	2	3	4	5
... know and preserve Estonian culture and language?	1	2	3	4	5

**34. Do you agree with the following statements?**

		Agree strongly	Agree	Dis-agree	Dis-agree strongly	Do not know
<b>Knowing one's own mother tongue and preserving connections with one's culture of origin is important...</b>	...for me	1	2	3	4	5
	...for all Estonians	1	2	3	4	5
	...for Russians and other ethnic minority groups in Estonia	1	2	3	4	5
<b>Knowing and preserving Estonian culture and Estonian language is important...</b>	...for me	1	2	3	4	5
	...for all Estonians	1	2	3	4	5
	...for Russians and other ethnic minority groups in Estonia	1	2	3	4	5
<b>Being interested in the culture and traditions of other ethnic groups in Estonia is important...</b>	...for me	1	2	3	4	5
	...for all Estonians	1	2	3	4	5
	...for Russians and other ethnic minority groups in Estonia	1	2	3	4	5

**35 How close do you feel to... PLEASE, CHECK ONE BOX ON EACH LINE**

	Very close	Close	Not very close	Not close at all	Can't choose
<b>a) your town or city</b>	1	2	3	4	8
<b>b) your county</b>	1	2	3	4	8
<b>c) Estonia</b>	1	2	3	4	8
<b>d) Europe</b>	1	2	3	4	8

**36 Some people say that the following things are important for being truly Estonian. Others say they are not important. How important do you think each of the following is...**

PLEASE, CHECK ONE BOX ON EACH LINE

	Very important	Fairly important	Not very important	Not important at all	Can't choose
<b>a. to have been born in Estonia</b>	1	2	3	4	5
<b>b. to have Estonian citizenship</b>	1	2	3	4	5
<b>c. to have lived in Estonia for most of one's life</b>	1	2	3	4	5
<b>d. to be able to speak Estonian</b>	1	2	3	4	5
<b>e. to be a Christian</b>	1	2	3	4	5
<b>f. to respect Estonian political institutions and laws</b>	1	2	3	4	5
<b>g. to feel Estonian</b>	1	2	3	4	5
<b>h. to have Estonian ancestry</b>	1	2	3	4	5

**37. How much do you agree or disagree with the following statements? PLEASE, CHECK ONE BOX ON EACH LINE.**

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Disagree strongly	Can't choose
<b>I would rather be a citizen of Estonia than of any other country in the world</b>	1	2	3	4	5	6
<b>There are some things about Estonia today that make me feel ashamed of Estonia</b>	1	2	3	4	5	6
<b>The world would be a better place if people from other countries were more like the Estonians</b>	1	2	3	4	5	6
<b>Generally speaking, Estonia is a better country than most other countries</b>	1	2	3	4	5	6
<b>People should support their country even if the country is in the wrong.</b>	1	2	3	4	5	6
<b>When my country does well in international sports, it makes me proud to be Estonian</b>	1	2	3	4	5	6
<b>I am often less proud of Estonia than I would like to be.</b>	1	2	3	4	5	6
<b>The world would be a better place if Estonians acknowledged Estonia's shortcomings.</b>	1	2	3	4	5	6

**38. How proud are you of Estonia in each of the following? PLEASE, CHECK ONE BOX ON EACH LINE**

	Very proud	Some-what proud	Not very proud	Not proud at all	Can't choose
<b>the way democracy works</b>	1	2	3	4	5
<b>its political influence in the world</b>	1	2	3	4	5
<b>Estonia's economic achievements</b>	1	2	3	4	5
<b>its social security system</b>	1	2	3	4	5
<b>its scientific and technological achievements</b>	1	2	3	4	5
<b>its achievements in sports</b>	1	2	3	4	5
<b>its achievements in the arts and literature</b>	1	2	3	4	5
<b>Estonia's armed forces</b>	1	2	3	4	5
<b>its history</b>	1	2	3	4	5
<b>its fair and equal treatment of all groups in society</b>	1	2	3	4	5

**Now we would like to ask a few questions about relations between Estonia and other countries.**

**39. How much do you agree or disagree with the following statements? PLEASE, CHECK ONE BOX ON EACH LINE**

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Dis-agree strongly	Can't choose
<b>Estonia should limit the import of foreign products in order to protect its national economy</b>	1	2	3	4	5	6
<b>For certain problems, like environment pollution, international bodies should have the right to enforce solutions</b>	1	2	3	4	5	6
<b>Estonia should follow its own interests, even if this leads to conflicts with other nations.</b>	1	2	3	4	5	6
<b>Foreigners should not be allowed to buy land in Estonia</b>	1	2	3	4	5	6
<b>Estonia's television should give preference to Estonian films and programs.</b>	1	2	3	4	5	6

**40. How much do you agree or disagree with the following statements? PLEASE, CHECK ONE BOX ON EACH LINE**

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Dis-agree strongly	Can't choose
<b>Large international companies are doing more and more damage to local businesses in Estonia</b>	1	2	3	4	5	6
<b>Free trade leads to better products becoming available in Estonia</b>	1	2	3	4	5	6
<b>In general, Estonia should follow the decisions of international organizations to which it belongs, even if the government does not agree with them.</b>	1	2	3	4	5	6
<b>International organizations are taking away too much power from the Estonian government.</b>	1	2	3	4	5	6
<b>I'd rather be a citizen of the world than of any one country.</b>	1	2	3	4	5	6

**Now we would like to ask a few questions about minorities in Estonia****41. How much do you agree or disagree with the following statements? PLEASE, CHECK ONE BOX ON EACH LINE**

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Dis-agree strongly	Can't choose
<b>It is impossible for people who do not share Estonian customs and traditions to become fully Estonian</b>	1	2	3	4	5	6
<b>Ethnic minorities should be given government assistance to preserve their customs and traditions</b>	1	2	3	4	5	6

**42. Some people say that it is better for a country if different racial and ethnic groups maintain their distinct customs and traditions. Others say that it is better if these groups adapt and blend into the**

larger society. Which of these views comes closer to your own? PLEASE CHOOSE ONE ANSWER

1 It is better for society if groups maintain their distinct customs and traditions

2 It is better if groups adapt and blend into the larger society

3 Don't know

43. There are different opinions about immigrants from other countries living in Estonia. By "immigrants" we mean people who come to settle in Estonia. How much do you agree or disagree with each of the following statements? PLEASE, CHECK ONE BOX ON EACH LINE

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Dis-agree strongly	Can't choose
Immigrants increase crime rates.	1	2	3	4	5	6
Immigrants are generally good for Estonia's economy.	1	2	3	4	5	6
Immigrants take jobs away from people who were born in Estonia	1	2	3	4	5	6
Immigrants improve Estonian society by bringing in new ideas and cultures.	1	2	3	4	5	6
Legal immigrants to Estonia who are not citizens should have the same rights as Estonian citizens.	1	2	3	4	5	6
Estonia should take stronger measures to exclude illegal immigrants.	1	2	3	4	5	6
Legal immigrants should have equal access to public education as Estonian citizens.	1	2	3	4	5	6
Estonia's cultural life is generally undermined by immigrants.	1	2	3	4	5	6

44. Do you think the number of immigrants to Estonia nowadays should be...

- 1 increased a lot
- 2 increased a little
- 3 remain the same as it is
- 4 reduced a little
- 5 reduced a lot?
- 6 Can't choose

45. Which of these statements about immigrants comes closest to your view?

- 1 Immigrants should retain their culture of origin and not mix with Estonia's culture.
- 2 Immigrants should maintain their own culture and also adopt Estonia's culture.
- 3 Immigrants should give up their own culture of origin and adopt Estonia's culture.
- 4 Can't choose

46. Are you a citizen of Estonia?

- 1 Yes
- 2 No

47. At the time of your birth, were both, one, or neither of your parents citizens of Estonia (or their direct descendants)?

- 1 Both were citizens of Estonia or their descendants
- 2 Only father was a citizen of Estonia or their descendant
- 3 Only mother was a citizen of Estonia or their descendant
- 4 Neither parent was a citizen of Estonia or their descendant

5 Don't know



**48. How proud are you of being Estonian? PLEASE, CHECK ONE BOX ON EACH LINE**

- 1 Very proud
- 2 Somewhat proud
- 3 Not very proud
- 4 Not proud at all
- 5 I am not Estonian
- 6 *Can't choose*

**49. How much do you agree or disagree with the following statements? PLEASE, CHECK ONE BOX ON EACH LINE**

	Agree strongly	Agree	Neither agree or disagree	Dis-agree	Dis-agree strongly	Can't choose
<b>Nationalism strengthens a country's place in the world</b>	1	2	3	4	5	6
<b>Nationalistic feelings often lead to intolerance</b>	1	2	3	4	5	6
<b>Strong patriotic feelings are needed for a country to remain united</b>	1	2	3	4	5	6
<b>Nationalistic feelings lead to negative attitudes towards immigrants in Estonia</b>	1	2	3	4	5	6

**ESTONIA AND EUROPEAN UNION****50. How much have you heard or read about the European Union?**

- 1 A lot
- 2 Quite a bit
- 3 Not much
- 4 Nothing at all
- 5 *Do not know*

**51. Generally speaking, would you say that Estonia benefits or does not benefit from being a member of the European Union? PLEASE CHOOSE ONE ANSWER**

- 1 Greatly benefits
- 2 Largely benefits
- 3 Somewhat benefits
- 4 Benefits only a little
- 5 Does not benefit at all
- 6 *Don't know*
- 7 *Have never heard of the European Union*

**52. How strongly do you agree or disagree with the following statement? PLEASE, CHECK ONE BOX ON EACH LINE**

	Agree strongly	Agree	Neither agree nor disagree	Dis-agree	Dis-agree strongly	Can't choose
<b>Estonia should follow European Union decisions, even if it does not agree with them</b>	1	2	3	4	5	6

**53. Generally, do you think that the European Union should have much more, more, as much, less, or much less power than the national governments of its member states?**

- 1 Much more
- 2 More
- 3 As much
- 4 Less
- 5 Much less
- 6 *Can't choose*

**54. If there were a referendum today to decide whether Estonia does or does not remain a member of the European Union, would you vote in favor or would you vote against?**

- 1 Vote in favour
- 2 Vote against
- 3 *Can't choose*

**55. Do you currently have relatives or family living in other European countries or elsewhere in the world? By relatives we mean here your parents and children, your sisters and brothers, your grandparents, your aunts or uncles, your cousins, as well as your partner or your partner's parents or children. PLEASE CHOOSE ALL THAT APPLY.**

- 1 Yes, in European Union or elsewhere in Europe
- 2 Yes, in Russia and elsewhere in former-USSR (excluding Latvia and Lithuania)
- 3 **Yes, in Asia**
- 4 Yes, elsewhere. Where?
- 5 No
- 6 *Do not know*

### YOUR BACKGROUND INFORMATION

Now some background questions about yourself and your family

**56. Gender:**

- 1 Male
- 2 Female

**57. When were you born?** Year \_\_\_\_\_

**58. What is your citizenship?** PLEASE, CHOOSE AS MANY AS APPLIES

- 1 Estonian → CONTINUE WITH QUESTION 60
- 2 Russian → CONTINUE WITH QUESTION 60
- 3 Citizen of some other country. Which? \_\_\_\_\_ → CONTINUE WITH QUESTION 60
- 4 With undefined citizenship

**59. Would you please specify, why is your citizenship undefined at the moment?**

\_\_\_\_\_

\_\_\_\_\_

**60. What ethnicity or ethnicities do you consider yourself to be?** PLEASE CHOOSE AS MANY AS APPLIES

- 1 Estonian
- 2 Russian
- 3 Ukrainian
- 4 Other. What? \_\_\_\_\_
- 5 *Cannot tell*

**61. Which country where you born in? Where were your parents born?**

PLEASE CHOOSE ONE ANSWER EACH COLUMN

	You yourself	Your mother	Your father
In Estonia (including Soviet Estonia)	1	1	1
In another country. Where?	2 _____	2 _____	2 _____
<i>Do not know</i>	3	3	3

IF YOU WERE BORN IN ANOTHER COUNTRY:

**62. How long have you now been living in Estonia?** \_\_\_\_\_ years



**68. Now we would like to know about your current work or employment. What of the following best describes you? PLEASE CHOOSE ALL THAT APPLIES**

- 1 Entrepreneur
- 2 Self employed, with employees
- 3 Self employed, without employees
- 4 Employee, fulltime (more than 35 h a week)
- 5 Employee, parttime (12 to 35 h a week)
- 6 Employee, short hours (less than 12 h a week)
- 7 Work without pay for family business or on farm
- 8 Unemployed
- 9 Retired because of age
- 10 Retired for other reasons (such as being permanently sick or disabled)
- 11 Stay at home, doing housework (not seeking a job)
- 12 Childcare leave
- 13 Pupil, student
- 14 Other. What? \_\_\_\_\_
- 15 *Do not know*

*IF YOU CHOOSE MORE THAN ONE ANSWER:*

**69. What of these statuses is most important for you at the moment? PLEASE WRITE IN NUMBER \_\_\_\_\_**

*IF YOU DO NOT WORK NOW:*

**70. Have you ever been employed?**

- 1 Yes
- 2 No → GO TO QUESTION 80

**71. When did you leave your last job? Year\_\_\_\_\_ 99 Do not know**

*IF YOU ARE OR HAVE EVER BEEN EMPLOYED:*

**72. How many hours a week do you work for your job (or did work for your last job)? Please account for the hours worked at all jobs, including overwork.**

\_\_\_\_\_ hours a week 99 Do not know

**73. Are you (were you last) working in public sector or private sector? If you have (had) more than one jobs, please account for your main job here.**

- 1 Private sector enterprise, run by Estonian legal person(s)
- 2 Private sector enterprise, run by foreign legal person(s)
- 3 Public sector enterprise or organisation, for the state or local government
- 4 For a foreign embassy or representative, or for an international organization (such as UN, EU, NATO, etc)
- 5 Third sector organisation (NGO, homeowners' society, etc)
- 6 I work(ed) for a private person
- 7 Something else. What? \_\_\_\_\_
- 8 *Do not know*

**74. What is (was) your occupation –what is (was) the name or title of your main job? What kind of activities do (did) you do most of the time? What does (did) the firm/organisation you work(worked) for mainly make or do? Please write in and describe as clearly as possible. Please do not use abbreviations.**

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**75. Do (did) you supervise other employees?**

- 1 No
- 2 Yes. How many other employees do/did you supervise? \_\_\_\_\_ employees

**76. What type of employment contract did you have last week? Please consider your main job as well as possible additional jobs.**

- 1 Permanent employment contract
- 2 Indenture (such as in public service)
- 3 Short-term employment contract
- 4 Contract for performing specific tasks or services
- 5 Service provision contract
- 6 Oral agreement
- 7 I do not know

**77. In your main job, is your salary (taxes deducted) above or below Estonian average? If you are not employed, please consider your last job.**

*NB! IN THE FOURTH QUARTER OF 2012, AVERAGE SALARY (TAXES DEDUCTED) IN ESTONIA WAS 729 EUROS*

- 1 Much less than average
- 2 A little less than average
- 3 About the average
- 4 A little more than average
- 5 Much more than average
- 6 Never had a job
- 7 Refuse
- 8 Do not know

**78. Is your pay just? Do you think you earn... IF YOU ARE NOT WORKING NOW, PLEASE CONSIDER YOUR LAST JOB**

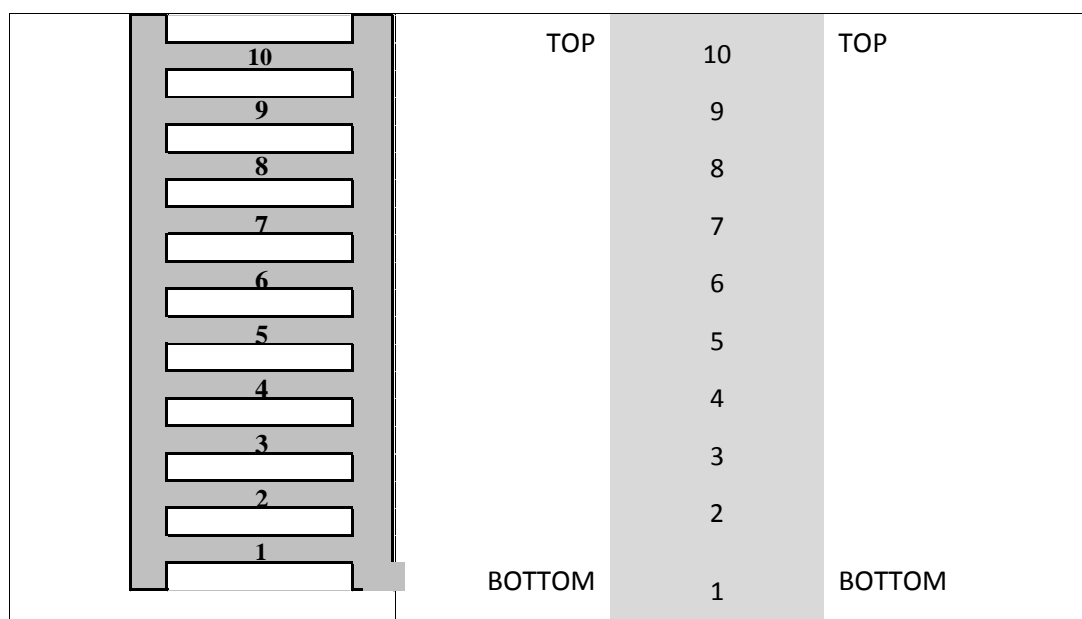
- 1 Much less than is just
- 2 A little less than is just
- 3 About just for me
- 4 A little more than is just
- 5 Much more than is just
- 6 Never had a job
- 7 Can't choose

**79. Are you a member of trade union?**

- 1 Yes
- 2 No, but I used to be
- 3 No, never did

**80. In our society, there are groups which tend to be towards the top and groups which tend to be towards the bottom. Below is a scale that runs from the top to the bottom. Where would you put yourself on this scale of 1...10?**

**Note: 1 is the lowest level, there are those at the margins of society, 10 is the highest level, there are those with most wealth and power.**



**81. Would you say you belong to any of the following groups in Estonia? PLEASE CHOOSE ALL THAT APPLIES.**

- 1 Ethnic minority
  - 2 Religious minority
  - 3 Sexual minority
  - 4 Disabled
  - 5 Some other minority. Which?
- 
- 6 I do not belong to any minority
  - 7 *Do not know*

**82. What do you think, what of the following best describes your HOUSEHOLD's current level of income? PLEASE CHOOSE ONE ANSWER.**

- 1 I/we do well with our current income, we can save
- 2 I/we can manage with current income, but we cannot save
- 3 I/we have difficulties to cope with current income
- 4 I/we do not manage with our current income, I/we live off of our savings/debts/help from relatives
- 5 *Do not know*

**82a. After taxes and other deductions, what on average is the total monthly income of your household, per each member of household?**

- 1 Up to 200 €
- 2 201 – 300 €
- 3 301 – 400 €
- 4 401 – 500 €
- 5 501 – 650 €
- 6 651 – 800 €
- 7 More than 800 €
- 8 *Refuse to answer*
- 9 *Do not know*

**83. Including yourself, how many people live in your household?**

PLEASE WRITE THE NUMBER

Adults of 18 years and older	
Children between 7 and 17 years of age	
Children between 3 and 6 years of age	
Children between 1 and 2 years of age	
Children up to the age of 1 year	
This makes a total of how many people?	

**84. Do you have a partner or spouse? Do you live together in the same household?**

- 1 Yes, I have a spouse/partner and we live together
- 2 Yes, I have a spouse/partner, but we don't live together
- 3 No, I do not have a spouse/partner

**85. What is your current legal marital status?**

- 1 Married
- 2 Married, but separated from my legal spouse
- 3 Divorced
- 4 Widow
- 5 I have never been married

**86. Now we would like to know about your spouse's/partner's current work or employment. What of the following best describes your spouse/partner? PLEASE CHOOSE ALL THAT APPLY**

- 1 Entrepreneur
- 2 Self employed, with employees
- 3 Self employed, without employees
- 4 Employee, fulltime (more than 35 h a week)
- 5 Employee, parttime (12 to 35 h a week)
- 6 Employee, short hours (less than 12 h a week)
- 7 Work without pay for family business or on farm
- 8 Unemployed
- 9 Retired because of age
- 10 Retired for other reasons (such as being permanently sick or disabled)
- 11 Stay at home, doing housework (not seeking a job)
- 12 Childcare leave
- 13 Pupil, student
- 14 Other. What?

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15 *Do not know*

16 *I do not have a partner* → PLEASE CONTINUE QUESTION 90

**87. How many hours a week does your spouse/partner work for his/her job (or did work for his/her last job)? Please account for the hours worked at all jobs, including overwork.**

\_\_\_\_\_ hours a week

99 Do not know

**88. Does (did) your spouse/partner supervise other employees?**

1 No

2 Yes. How many other employees do/did she/he supervise? \_\_\_\_\_ employees

**89. What is (was) your partner's/spouse's occupation –what is (was) the name or title of his/her main job? What kind of activities does (did) he/she do most of the time? What does (did) the firm/organisation he/she work (worked) for mainly make or do? Please write in and describe as clearly as possible. Please do not use abbreviations?**

\_\_\_\_\_

\_\_\_\_\_

QUESTION TO EVERYBODY:

**90. How would you generally rate your health?**

- 1 I am healthy, I have no reason to complain
- 2 I am sometimes ill, but in general I am rather healthy
- 3 I am ill rather frequently
- 4 I have a chronic disease
- 5 I have a disability
- 6 I have a serious illness
- 7 Refuse to answer
- 8 Do not know

**91. Are you a member of a civil society organization, a non-profit organization, some association (such as cultural association), or similar?**

- 1 Yes, I am a founding member/I am a member of the board
- 2 Yes, I am a member, and I participate actively
- 3 Yes, I am member, but I am not very active
- 4 No

**92. During last years, have you participated in any of the following cultural or sports events in Estonia, be is as a performer or as a member of audience? PLEASE CHOOSE AS MANY AS APPLIES.**

- 1 Song and Dance Festivals or other major events that took place in the song festival grounds (such as night song festival 'Märkamise aeg' (Time to Notice) in 2008, concert 'Vabaduse laul' (Song of Freedom) in 2011, etc)
- 2 Other major cultural events, open air performances or concerts, fairs, etc
- 3 Public sports events (rallies, races, ski marathons, etc)
- 4 Charity campaigns, such as campaign Teeme Ära! (Let's Do It!), donation campaign Jõulutunnel, or similar
- 5 Theatre performances in Estonian language
- 6 Theatre performances in Russian language
- 7 None of the above

**93. What of the following best describes your relationship with religious spirituality?**

- 1 I am religious and I follow the traditions (such as attending religious services, baptising, etc)
- 2 I am religious, but I do not follow the traditions and I do not attend religious services
- 3 I am not religious, but I follow some of the traditions (e.g, occasionally I attend religious services, etc)
- 4 I am not religious nor do I follow the traditions
- 5 I am atheist by principle
- 6 Refuse

**94. Apart from such special occasions as weddings, funerals, etc., how often do you attend religious services?**

- 1 Several times a week or more often
- 2 Once a week
- 3 2 or 3 times a month
- 4 Once a month
- 5 Several times a year
- 6 Once a year
- 7 Less frequently than once a year
- 8 Never
- 9 Something else. Please specify:

**95. Do you belong to a religion and, if yes, which religion do you belong to?**

PLEASE CHOOSE ONE ANSWER

- 1 No religion
- 2 Lutheran
- 3 Russian orthodox (incl old believers)
- 4 Greek orthodox
- 5 Catholic
- 6 Baptism, metodism, or other smaller Christian religion
- 7 Estonian native religion (*Maausk*)
- 8 Uus vaimsus (New Age)
- 9 Islamic
- 10 Jewish
- 11 Buddhism, other Asian religions
- 12 Something else. Please specify:

13 *Do not know***96. How interested are you in Estonian politics?**

- 1 Very interested
- 2 Generally interested
- 3 Not very interested
- 4 Not interested at all

**97. Did you vote in the last Estonian parliamentary elections for Riigikogu in 2011?**

- 1 Yes
- 2 No → CONTINUE WITH QUESTION 99

**98. Which party did you vote for?**

IF YOU ARE CITIZEN OF ESTONIA:

**98a. If the parliamentary elections for Riigikogu took place next Sunday, who would you vote for?**  
PLEASE CHOOSE ONE ANSWER.

- 1 Eesti Iseseisvuspartei
- 2 Eesti Keskerakond
- 3 Eesti Kristlikud Demokraadid
- 4 Eesti Konservatiivne Rahvaerakond (Eestimaa Rahvaliid)
- 5 Eestimaa Ühendatud Vasakpartei
- 6 Eesti Reformierakond
- 7 Isamaa ja Res Publica Liit
- 8 Sotsiaaldemokraatlik Erakond
- 9 Erakond Eestimaa Rohelised
- 10 Eesti Vabaduspartei - Põllumeeste Kogu
- 11 For an independent candidate
- 12 For no party or independent candidate
- 13 *Do not know*

**99. In politics we speak of left and right. Where would you place yourself in the scale of 1 to 10, where 1 means left and 10 means right?**

Left					Right					<i>Do not know</i>
1	2	3	4	5	6	7	8	9	10	<i>11</i>

**100. Generally speaking, how satisfied are you with the way democracy works in Estonia? Where would you place yourself in the scale of 1 to 10, where 1 means not satisfied at all and 10 means very satisfied?**

Not at all satisfied					Very satisfied					<i>Do not know</i>
1	2	3	4	5	6	7	8	9	10	<i>11</i>



**101. How connected do you see your future with Estonia? Would you like to leave Estonia for some other country? PLEASE CHOOSE ONE ANSWER.**

- 1 Yes, I would like to leave permanently, if the opportunity arises
- 2 Yes, I would like to leave temporarily, for some years
- 3 Yes, I would like to leave for some time, but not more than a year
- 4 No, I would not like to leave Estonia, but I would do it if I had to, such as because of economic reasons
- 5 No, I would not leave Estonia
- 6 *Do not know*

**102. Would you please also specify if you have lived outside of Estonia before?**

- 1 No, I have not lived outside of Estonia
- 2 Yes, I have lived in another country earlier/I am currently parttime living abroad (for studies, work, etc).

**103. How many of your close associates and friends are ...**

PLEASE CHOOSE ONE ANSWER EACH LINE.

	None	One	Two	Three or more	<i>Do not know</i>
<b>from different ethnic group than you?</b>	1	2	3	4	5
<b>from different social background or social class than you?</b>	1	2	3	4	5
<b>from different political views than you?</b>	1	2	3	4	5
<b>from different religious beliefs than you?</b>	1	2	3	4	5

**104. Among the people that you personally interact on daily basis, how many are from different ethnic background than you? PLEASE CHOOSE ONE ANSWER EACH LINE**

	Most	About half	A few	None	<i>Do not know</i>
<b>Among relatives</b>	1	2	3	4	5
<b>Among friends</b>	1	2	3	4	5
<b>Among neighbors</b>	1	2	3	4	5
<b>Among business partners and associates</b>	1	2	3	4	5
<b>Among colleagues at work/ schoolmates</b>	1	2	3	4	5
<b>In leisure activities and hobbygroups</b>	1	2	3	4	5
<b>In Internet networks</b>	1	2	3	4	5

**105. How satisfied would you say you are...? PLEASE CHOOSE ONE ANSWER EACH LINE**

	Not at all satisfied	Not very satisfied	Quite satisfied	Fully satisfied	<i>Do not know</i>
<b>with your work</b>	1	2	3	4	5
<b>with your personal safety</b>	1	2	3	4	5
<b>with your housing</b>	1	2	3	4	5
<b>with your family life</b>	1	2	3	4	5
<b>with the economic situation of your family</b>	1	2	3	4	5
<b>with your relations with friends and relatives</b>	1	2	3	4	5
<b>with your life in general</b>	1	2	3	4	5

**Thank you a lot!**